

Notes for Users

This manual describes the additions and changes to the features as a result of the firmware upgrade. Read this manual while referring to the latest version of "Device Reference" and "Features Reference" for this product.

★ Important

- This document lists corrections made to "Features Reference" supplied with this product. Please refer to these corrections on page 5 when reading "Features Reference".

Products and Firmware Versions

This manual applies to the following products and firmware versions:

Products	Firmware Versions
RICOH Unified Communication System P3000	V3.1.X

Added or Changed Features

The following features were added or changed when the firmware is updated. For details about these features and their operations, see the corresponding reference for each feature.

Added Features

Features and References	Firmware Ver.	Descriptions
Auto Firmware Download → Page 2 "Auto Firmware Download"	V3.1.X	If an updated firmware version is available, the firmware is automatically downloaded when the machine is in Ready mode.
Meeting Information → Page 3 "Meeting Information"	V3.1.X	When a meeting starts, the meeting information is displayed at the top of the screen. This information includes the meeting status, the audio settings of the machine, and the network status.
Error Messages → Page 4 "Error Message Display"	V3.1.X	If an error occurs, a button for displaying the Sending a Report or Configuration Menu screen is displayed in the error message dialog box.

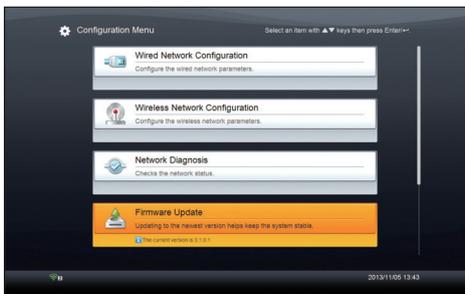
Auto Firmware Download

If [Auto-Download] is enabled in [Download Setting], and an updated firmware version is available, the firmware is automatically downloaded when the machine is in Ready mode. This reduces the amount of time required for updates. An auto-download is only performed while the contact list screen is being displayed. After the auto-download is complete, a message appears when you turn off the machine. The message indicates the machine is ready to update the firmware. Check the details of the update, and then update the firmware as needed. Auto-downloads are not performed during a meeting, while a screen other than the contact list screen is being displayed, or while the machine is off.

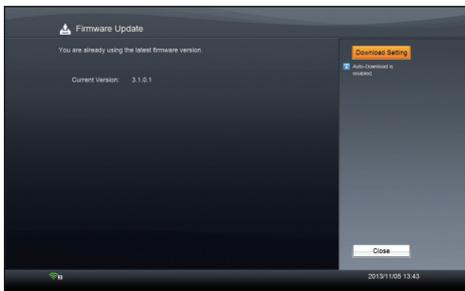
Note

- If [Auto-Download] is enabled, auto-downloads will be performed. A certain amount of packet communication might occur if a download is performed while the contact list screen is being displayed, even though a meeting is not being held. In addition, a network channel might also be used.
- If an attempt is made to update firmware which was not fully downloaded, the download will be resumed and completed before the start of installation.

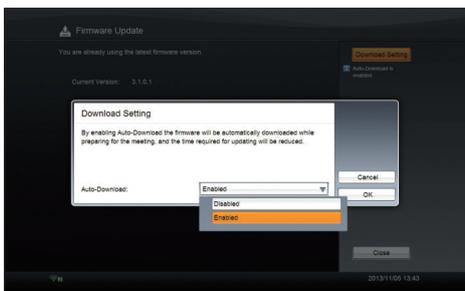
1. In the Features screen, press the [◀] [▶] key to select [Configuration Menu], and then press the [Enter] key/↵.
2. Press the [▼] [▲] key to select [Firmware Update], and then press the [Enter] key/↵.



3. Press the [▼] [▲] key to select [Download Setting], and then press the [Enter] key/↵.



4. Press the [▼] [▲] key to select [Enabled] or [Disabled], and then press the [Enter] key/↵.



5. Press the [◀] [▶] key to select [OK], and then press the [Enter] key/↵.
6. Press the [▼] [▲] key to select [Close], and then press the [Enter] key/↵.

Note

- For details about how to update the firmware, see "Updating the Firmware", Features Reference.

Meeting Information

When a meeting starts, the meeting information is displayed at the top of the screen. This information includes the meeting status, the audio settings of the machine, and the network status.

The three modes for displaying meeting information are as follows:

Normal display



Simplified display



No display



When a meeting starts, the meeting information is displayed in normal mode. After 10 seconds have passed, the display mode automatically switches to simplified mode.

The [▼] and [▲] keys can also be used to switch between normal display, simplified display, and no display.



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1. Contact ID

Indicates the contact ID of this machine.

2. Participants

Indicates the number of contacts participating in the meeting.

3. Duration

Indicates the amount of time which has elapsed since the start of the meeting.

4. Private Meeting icon

Displayed when the machine participates in a Private Meeting.

5. Limited Network Bandwidth icon

Displayed when the available network bandwidth is limited.

6. Bandwidth Status

Indicates the network status of the machine.

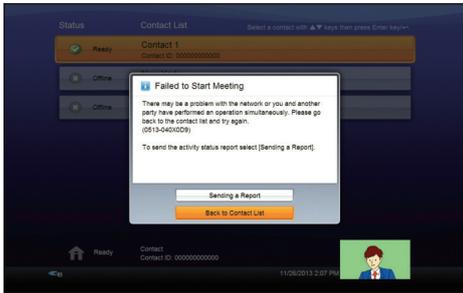
Note

- To check the network status after the start of a meeting, wait approximately one minute for the bandwidth information to stabilize, and then check the status.

Error Message Display

If an error occurs, a button for displaying the Sending a Report or Configuration Menu screen is displayed in the error message dialog box.

The following is an example of the screen that is displayed when an error message appears at the start of a meeting. The message text indicates the error type.



[Sending a Report]

If an error occurs at the Video Meeting or Connection Check screen, an error message dialog box is displayed.

To display the Sending a Report screen, press the [▼] and [▲] keys to select [Sending a Report], and then press the [OK] key. This screen allows you to send the operations log, system information, and other information from this machine directly to Ricoh.

↓ Note

- For details about sending a report, see "Checking System Information", Features Reference.

[Configurations]

If the machine fails to connect to a network within approximately three minutes of being started, an error message dialog box is displayed.

To display the Configuration Menu screen, press the [▼] and [▲] keys to select [Configurations], and then press the [OK] key.

The network settings differ by network environment. To check the network settings, select [Wired Network Configuration] or [Wireless Network Configuration].

↓ Note

- For details about Wired/Wireless Network Configuration, see "To Change Network Configuration", Features Reference.

Corrections

The following error has been corrected as shown below. We apologize for any inconvenience caused.

“Features Reference”

7. Changing Network Configuration - To Change Network Configuration - About Profiles

Details of Corrections

<Correct>

The contents of Wired/Wireless Network Configuration are saved as a profile. Up to five profiles can be saved in Wired Network Configuration and Wireless Network Configuration respectively.

By saving and organizing numerous network settings as a profile, this machine can be used in several work environments without changing the network settings. When there are several work environments, save profiles for each individual environment. Profiles are selected in the following way, depending on your network environment:

When using a wired network

- When turning on the machine, the previously used wired network profile is selected, then the machine is connected to the Internet.
- When the wired network environment differs from that used in the previous operation, press the [Menu] key to show the Configuration Menu screen while the “Connecting to the network...” message is displayed. After this, select a suitable profile under “Wired Network Configuration” on the “Configuration Menu” screen.

When using a wireless network

- A suitable profile will be selected automatically from the saved profiles upon startup of the machine, and the machine is connected to the network.

<Error>

You can save the individual setting values for Wired Network Configuration or Wireless Network Configuration as part of a profile. A maximum of five profiles can be saved for each network configuration type.

When you turn on the machine, it automatically selects a valid profile and connects to the network. By creating profiles that contain different network settings, you can use the machine in multiple network environments without changing the network settings.