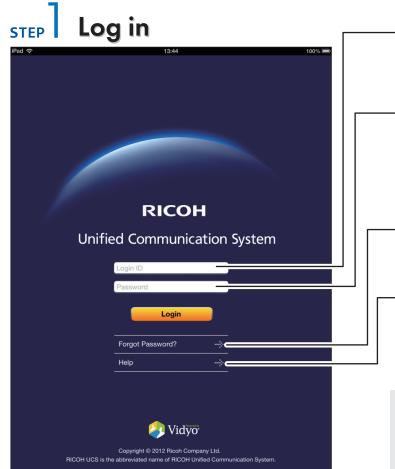


# RICOH Unified Communication System

#### **Start Guide**

Read this guide carefully before you use this product and keep it handy for future reference.

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#### Login ID (Contact ID)

Enter the 12-digit ID for this product. This is the ID that was provided when you purchased the product.

The product at each location is identified by a Contact ID. This ID acts as the destination for meetings and the account information in RICOH Unified Communication System Settings.

#### Password

Enter the login password, which consists of eight alphanumeric characters or more.

When using this product for the first time, enter the default password that is provided when you purchased the product.

#### **Important**

• You must change the default password and register an e-mail address the first time you log in to the product. For details, see page 2 "Registering the Password, E-mail Address, and a Contact".

#### **Reset Password**

If you lose your password, you can register a new one.

Enter your Contact ID and registered e-mail address, and then follow the instructions that are displayed to register the new password.

#### Help

Displays a page containing frequently asked questions related to the Unified Communication System.



• The examples in this manual are for when the iPad is held vertically.

## **Auto Login**

If Auto Login is set to [ON], the only time you need to enter the login ID and password is when you log in for the first time. You are logged in automatically each subsequent time you use the system. To enable Auto Login, select [RICOH UCS] in [Settings] for iOS, and then specify [ON].

# STEP 2 Registering the Password, E-mail Address, and a Contact

#### 1. Changing the Default Password and Registering an E-mail Address

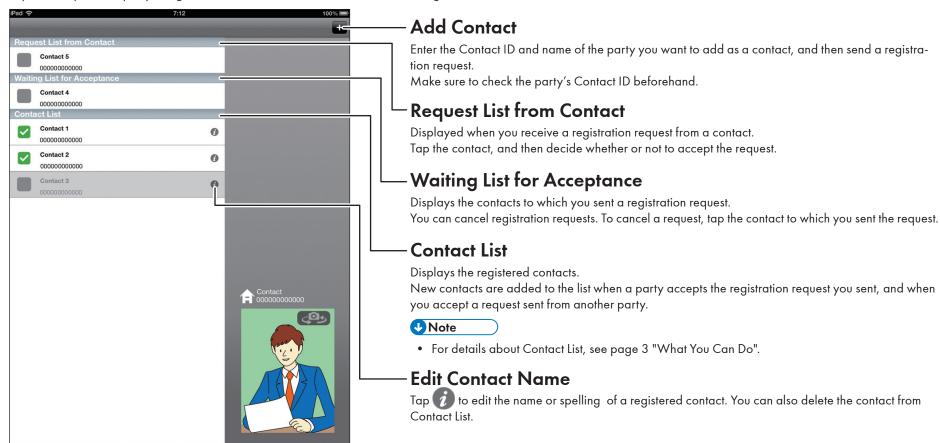
When you log in to the product for the first time, you must change the default password and register an e-mail address. Follow the instructions in the message that is displayed to change the password, and then register an e-mail address.



• You can also change the password and register an e-mail address in [Account Settings]. For details, see page 3 "What You Can Do".

#### 2. Registering Meeting Contacts

To have a meeting, you must register contacts beforehand. Send a registration request to a party with which you want to have a meeting. When the other party accepts the request, the party is registered as a contact. You can now hold a meeting with that contact.



# STEP 3 What You Can Do

#### Selecting a Contact to Start a Meeting

Select the contact with whom you want to have a meeting. You can connect to a contact whose status is or or.

- Connect
   Start a meeting.
- Connect as Private Meeting Start a private meeting.

By specifying and sharing the meeting code in advance, multiple contacts can participate in the private meeting. The meeting code must be a four-digit number.



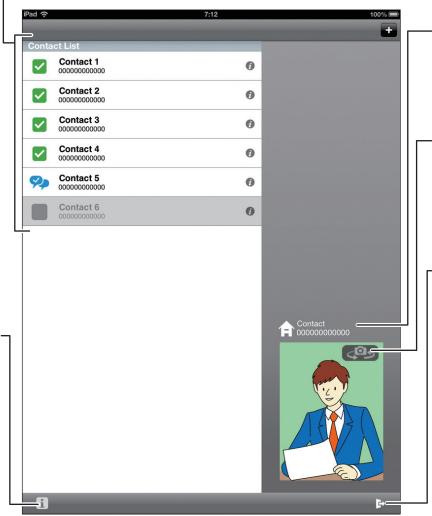
- If you connect to the contact without pressing [Connect as Private Meeting], you will be unable to limit the number of participants.
- If you want join a private meeting that is already in progress, ask the participants for the meeting code before the meeting starts.

When you receive a call from an other party, a message is displayed. Check the message to confirm which party is making the call, and then accept the call.

## Checking Information/Sending a Report ¬

When you receive a notice about the services, this icon changes to [10].

- Account Settings
   Displays Basic Settings in RICOH Unified Communication System Settings.
- Report
   If there is a problem with this product, send the operation log, system information, and other details about this product to Ricoh for problem diagnosis.
  - Only send a report when requested to do so by the support desk.
- Help
   Displays a page containing frequently asked questions related to the
   Unified Communication System.
- News
   Displays notices about Unified Communication System services.



#### - Checking Contact Information

Check the name and Contact ID of your contact.

#### **Switching Cameras**

Switch between cameras.

To switch cameras, tap to switch between the rear camera and the front camera.

#### ┌ Logout

To switch users, tap [Logout].

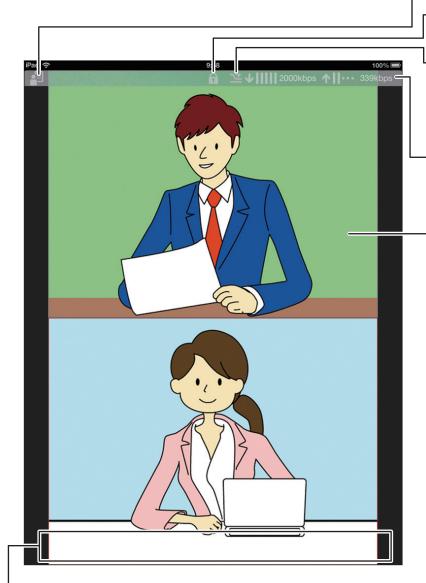
If you log out by tapping [Logout], you will not be allowed to log in automatically.

You can also log out by performing one of the following operations:

- Press the home button to display the iPad home screen
- Press the power button
- Display a different application

If you log out by performing one of these operations, you will be allowed to log in automatically when Auto Login is set to [ON]. Perform one of these operations to temporarily log out and prevent other contacts from calling you when you do not want to be contacted.

# STEP 4 Having a Meeting



# **Displaying Menu**

Tap the screen to display the menu. For details about the menu, see page 5 "About the Menu".

## **Checking the Contact**

Check the contacts that have joined the meeting.

#### **Private Meeting**

This icon is displayed during a private meeting.

#### Limited Bandwidth Usage

This icon is displayed when you select [RICOH UCS] in [Settings] for iOS and specify [Limited] for [Bandwidth settings]. You can specify whether or not to limit the bandwidth. This setting is useful when you want to prevent an increase in the network line load, limit the amount of data transmitted, or limit the network bandwidth used in a meeting to the absolute minimum.

## Checking the Network Bandwidth

Check the amount of network bandwidth available for receiving ( ) and transmitting ( ) data. The bandwidth status indicates whether the network environment satisfies the operating requirements. It also helps you determine whether meetings can be held normally.

## Changing the Display of Meeting Images

The screen layout changes to match the orientation of your iPad.

Portrait orientation: The images from all contacts, including you, are displayed in windows.

Landscape orientation: The images of other contacts are displayed in large windows. Your image is displayed in a small window in the lower right of the screen.

- Sharing a Computer Screen
   Displays a computer screen shared by the other party.
- Displaying the Images of Other Parties in Full Screen

  Double-tap the image of the person you want to display full screen.

To return to the original display size, double-tap the image again.

When an image is displayed in full screen, you can reduce or enlarge the image by pinching in and out. You also can move the displayed image by flicking or dragging it.

- Locking the Display of an Image
  - When you have a meeting with multiple parties, you can lock the display of a specific image.

Double tap the image you want to lock to display it in full screen, and then tap the  $\checkmark$  displayed in the upper right corner. The  $\checkmark$  icon then changes to  $\checkmark$ . Double-tap the image again to return to the original display size. To cancel image lock, display the image in full screen again, and then tap  $\checkmark$ . The icon then changes back to  $\checkmark$ .

• Hide the Images of Other Parties

You can hide the image of a specific party or shared computer screen.

Double-tap the image of the party or the shared computer screen you want to hide, and then tap the icon displayed in the upper right corner.

To display a hidden image, tap in the menu, and then tap the eigen in the image.

To display a hidden image of the shared computer screen, tap in the menu, and then tap the  $\gtrsim$  icon in the image.

# STEP 5 About the Menu



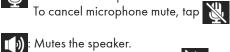
- Menu that appears when the bottom of the screen is tapped.

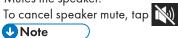
- Displays the images of other parties that are specified to remain hidden. For details about how to hide the images of other parties, see page 4 "Having a Meeting".
- Hides the shared computer screen displayed in reduced size.
  For details about hiding a shared computer screen, see page 4 "Having a Meeting".
- Tap this icon to display the respective resolution and frame rate of your image and the images of the other parties in the meeting.

  To hide this information, tap the icon again.
- Switches cameras.

  You can also temporarily disable the camera. Tap the icon once to select the rear camera ( ), tap the icon again to select the front camera ( ), and then tap the icon a third time to disable the camera

Mutes the microphone.





- Use the volume up and down keys of the iPad to adjust the volume.
- : Leave the meeting.

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