

Model: Remote Manager		Date: 14-Jul-08	No.: RD420001a
Subject: Embedded Software Remote Manager Installation / Activation Guide		Prepared by: Yuji Mimura	
From: 2nd Tech Support Sec. Service Support Dept.			
Classification:	<input type="checkbox"/> Troubleshooting <input type="checkbox"/> Mechanical <input type="checkbox"/> Paper path <input type="checkbox"/> Product Safety	<input type="checkbox"/> Part information <input type="checkbox"/> Electrical <input type="checkbox"/> Transmit/receive <input checked="" type="checkbox"/> Other ()	<input type="checkbox"/> Action required <input type="checkbox"/> Service manual revision <input type="checkbox"/> Retrofit information <input checked="" type="checkbox"/> Tier2

This RTB has been issued to announce the Embedded Software Remote Manager Installation / Activation Guide release information.

Reissued: 18-Aug-09

Model: Client ActivatorV2	Date: 28-Oct-08	No.: RD420002a
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RTB Reissue

The items in bold italics have been corrected.

Subject: Release Note: Remote Manager EXP		Prepared by: C. Tsuji	
From: 2nd Tech. Support Sec. Service Support Dept.			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Other ()	<input checked="" type="checkbox"/> Tier 2

This RTB has been issued to announce the firmware release information for the **Remote Manager EXP**.

Version	Program No.	Effective Date
2.4.2	D4815100c	August 2009
2.3.0	D4815100a	1st Mass production

Version	Modified Points or Symptom Corrected
2.4.2	<p>1. Added:</p> <p>(1) Multi-thread Support <i>Remote Manager Ver. 2.4 now supports multi-thread processing. A maximum of 3 threads will be used to perform the following functions:</i></p> <ul style="list-style-type: none"> - <i>Application Installation.</i> - <i>Application Update.</i> - <i>Application Uninstallation.</i> - <i>Store a license on a device.</i> - <i>Deactivate a license on a device.</i> <p>(2) "Access to Latest Support Info." added to Help menu. <i>Clicking "Access to Latest Support Info." opens the web site where the latest version of the operation guide and the video guide are located. Operators may view or download these guides as necessary.</i></p> <p>(3) Licenses can now be reissued for GlobalScan NX, Card Authentication Package, and ELP NX. <i>The Activation Server can reissue a license code as long as the Lock Code (i.e., the device is the same) and the product key are the same as when the license code was issued the first time. Please review the "Reissue License" section of the Remote Manager Operation Guide for more information.</i></p> <p>(4) A CSV Template file is now available in the "template" folder included in the Remote Manager zip archive. <i>Please use the CSV Template file as a guide when preparing a device list that is to be imported into Remote Manager.</i></p>

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Version	Modified Points or Symptom Corrected
	<p><i>(5) Troubleshooting information has been added to the Remote Manager Operation Guide.</i></p> <p>2. Removed: <i>A message asking users to restart a device after installing/uninstalling an application has been removed. The message was causing operators to restart devices even though the restart is not necessary.</i></p>
2.3.0	1st Mass production