RICOH

This firmware release RTB has been discontinued.

The firmware release notes are now issued as readme files. We have converted these to pdf and moved them to a 'firmware_notes' folder for each model as separate files. They will be included in index searches when you search the index for this model. However, there are no html links for the individual files on the model's table of contents page, because the file names change constantly. There is a link for the 'firmware_notes' folder, which will open in an Explorer window.

Firmware release notes which are applicable for more than one model, such as CheetahSystem, have been added to a new folder in the root called 'general_firmware_notes'. A separate index has been made for these. Please search this index in addition to the model's index when you are troubleshooting an SC code or other problem that may be related to GW options, applications, and the Smart Operation Panel. Again, there are no html links for these files on the model's table of contents page. There is a link to the 'general_firmware_notes' folder in the contents page of each DVD.

RICOH

Model: Remote Install Manager V1.1		Date: 07-Jun-12	No.: RD535002
Subject: Remote Install Manager V1.1 Service Manual Revision		Prepared by: Yuji Urushihara	
From: 1st Tech Service Sect., MFP/P Tech Service Dept.			
Classification:	☐ Troubleshooting ☐ Mechanical ☐ Paper path ☐ Product Safety	☐ Part information ☐ Electrical ☐ Transmit/receive ☐ Other ( )	☐ Action required ☒ Service manual revision ☐ Retrofit information ☐ Tier 2

Service Manual Revision

Add the following information to section "8. Troubleshooting" of the Remote Install Manager V1.1 Service Manual.

Note: The following error is available from Remote Install Manager **v1.1.3.**

Error Code List

Error Code	Description	Solutions
ERR-044	The Java VM update cannot be performed. The IFU file selected is not compatible with the Java VM currently installed.	Select a IFU file that is compatible with the Java VM currently installed.

Important: To prevent the Java VM from being updated with an incompatible IFU file, do the Java VM update using Remote Install Manager **v1.1.3 or newer.** These versions can detect whether or not the IFU file selected is compatible with the Java VM in the VM card. If they are not compatible, the update cannot be performed.