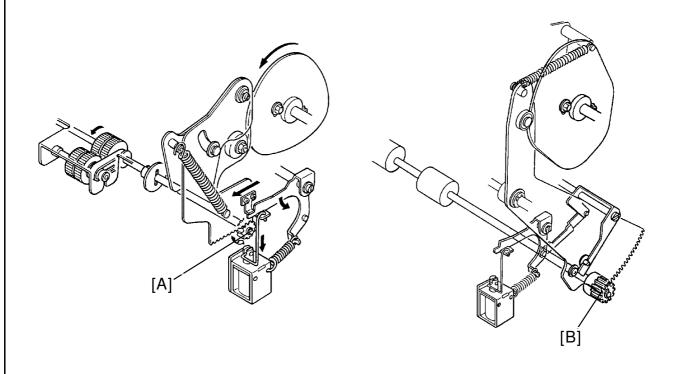
RIGOH	Technical Bulletin			No. RTB-016
SUBJECT: Paper jams caused when one-way clutch slips  DATE: Mar. 30 PAGE: 1 of 1				
PREPARED BY: S.Asai CHECKED BY:		FROM: Copier	Technic	cal Support Section
CLASSIFICATION:  Action Required Troubleshooting Retrofit Information	Revision of service manual Information only Other		MODEL: SS 810/830 Ges 5110	

# [Phenomenon]:

The one-way clutches inside the paper feed and second feed roller gears have worn the roller shafts smooth. The clutch slips and paper jams or is not fed. This tends to occur during high speed printing and is more likely to occur on machines that exceed the recommended monthly copy volume. When the feed mechanism is manually operated to check the paper feed, paper feeds correctly.

## [Countermeasure]:

- 1. Remove the paper feed roller gear [A] and the second feed roller gear [B].
- 2. With fine sandpaper, lightly sand the roller shaft surface at the point where it comes into contact with the one-way clutch. This increases the coefficient of friction.
- 3. If paper jams continue to occur, replace the one- way clutch.
- 4. If paper jams continue to occur, replace the roller shaft together with the one-way clutch.



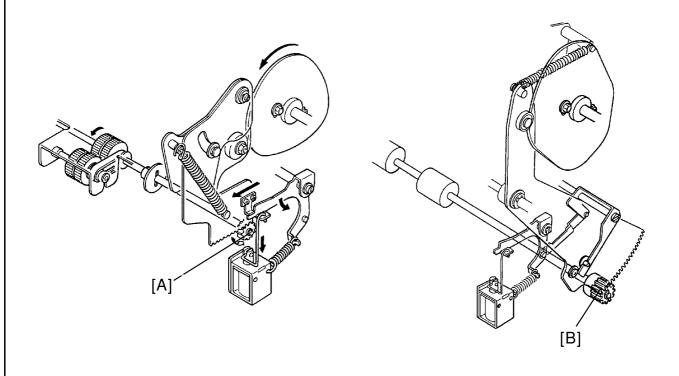
RIGOH	Technical Bulletin			No. RTB-017
SUBJECT: Paper jams caused when one-way clutch slips  DATE: Mar. 30 'S PAGE: 1 of 1				
PREPARED BY: S.Asai CHECKED BY:		FROM: Copier	Technic	cal Support Section
CLASSIFICATION:  Action Required Troubleshooting Retrofit Information	Revision of service manual Information only Other		MODEL: Ges CD510R Rex 1040	

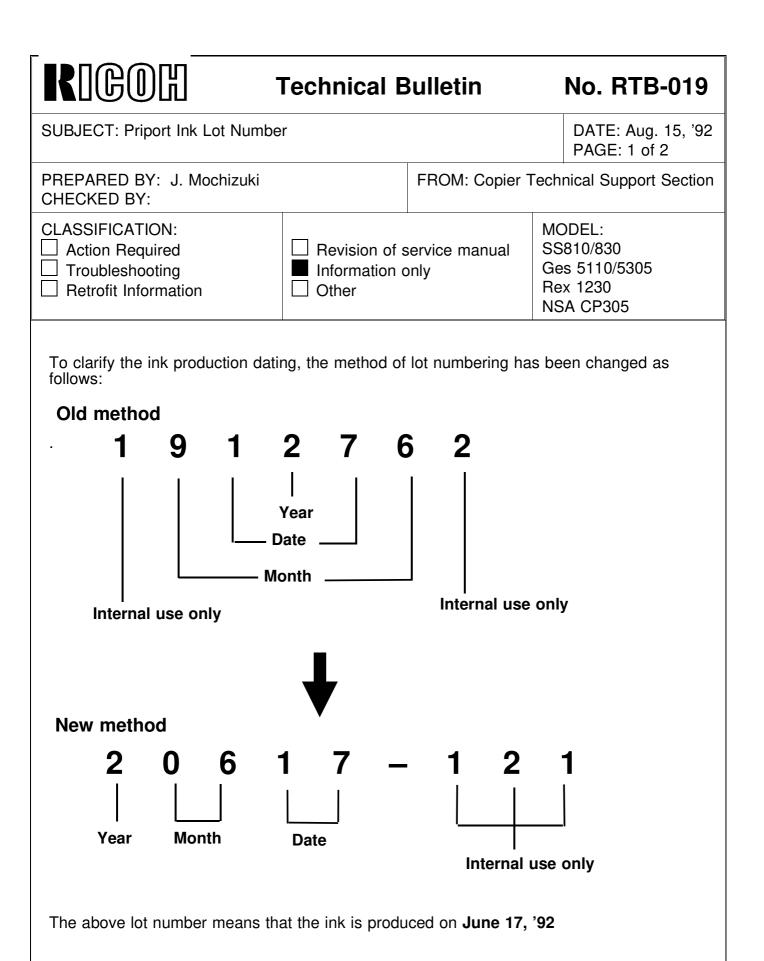
# [Phenomenon]:

The one-way clutches inside the paper feed and second feed roller gears have worn the roller shafts smooth. The clutch slips and paper jams or is not fed. This tends to occur during high speed printing and is more likely to occur on machines that exceed the recommended monthly copy volume. When the feed mechanism is manually operated to check the paper feed, paper feeds correctly.

## [Countermeasure]:

- 1. Remove the paper feed roller gear [A] and the second feed roller gear [B].
- 2. With fine sandpaper, lightly sand the roller shaft surface at the point where it comes into contact with the one-way clutch. This increases the coefficient of friction.
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- 4. If paper jams continue to occur, replace the roller shaft together with the one-way clutch.







No. RTB-019

SUBJECT: Priport Ink Lot Number

DATE: Aug. 15, '92 PAGE: 2 of 2

The table below shows the new lot numbering start date.

Type of ink	New lot numbering start date
Black 800cc	July 13, '92
Black 500cc	July 13, '92
Color Red 500cc	July 13, '92
Color Blue 500cc	July 16, '92
Color Green 500cc	July 14, '92
Color Brown 500cc	July 16, '92