Technical Bulletin

PAGE: 1/1

Reissued: 12-Jan-17

Model: K-C4/PT-D4	Date: 22-Jan-13	No.: RD158023b
-------------------	-----------------	----------------

RTB Reissue

The items in **bold italics** have been corrected or added.

THE REITIE III DE	ia nanos navo boon com	olog of aggod		
Subject: Firmware Release Note: ARDF DF2020		Prepared by: A. Ishida		
From: 1st Tech Service Sect., MFP/Printer Tech Service Dept.				
Classification:	Troubleshooting	☐ Part informat	tion 🗌 Action requi	red
	☐ Mechanical	☐ Electrical	☐ Service mar	nual revision
	☐ Paper path	☐ Transmit/rec	eive Retrofit info	rmation
	☐ Product Safety	Other (Firmv	vare) 🔀 Tier 2	

This RTB has been issued to announce the firmware release information for the **ARDF DF2020.**

Version	Program No.	Effective Date	Availability of RFU
01.060:05	D6845300E	December 2016 production	Not Available
01.030:05	D6845300D	1st Mass production	Not Available

Note: Definition of Availability of RFU via @Remote

[&]quot;Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected
01.060:05	Other changes: - The ON/OFF timing of the electromagnetic clutch was changed, to reduce the load on the drive motor. - The range of detection of Jam 14: Skew Correction Sensor was changed, to reduce the occurrences of the jam.
01.030:05	1st Mass production

[&]quot;Available": The firmware can be updated via RFU or SD card.

Technical Bulletin

PAGE: 1/1

Reissued: 29-Jun-15

Model: PT-D4	Date: 24-Apr-15	No.: RC282001a		
RTB Reissue				
The items in bold italics have been corrected or ad	ded.			

THE ROTTE IT DO	id italics have been corre	otoa or adaoa.	
Subject: Firmware Release Note: Main			Prepared by: Y.Kuwabara
From: 2nd Tech	Service Sect., MFP/Printer Ted	ch Service Dept.	
Classification:	Troubleshooting	☐ Part information	Action required
	☐ Mechanical	☐ Electrical	Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	Other (Firmware)	☑ Tier 2

This RTB has been issued to announce the firmware release information for the Main.

Version	Program No.	Effective Date	Availability of RFU
1.02	C2825105B	June 2015 production	Not Available
1.01	C2825105A	1st Mass production	Not Available

Note: Definition of Availability of RFU via @Remote

[&]quot;Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected
1.02	Symptom corrected: - User Codes cannot be cleared in one operation ("Clear all" does not work).
1.01	1st Mass production

[&]quot;Available": The firmware can be updated via RFU or SD card.

Technical Bulletin

PAGE: 1/2

Model: PT-D4		Date: 25-Nov-15		No.: RC282002	
Subject: Request for mylar replacement when installing the Document Feeder DF2020			Prepared I	by: H.Morishima	
From: 2nd Tech Se	ervice Sect., MFP/P Tech Se	ervice Dept.			
Classification:	☐ Troubleshooting ☐ Mechanical ☐ Paper path ☐ Product Safety	☐ Part inform☐ Electrical☐ Transmit/rd☐ Other (Recinstallation☐	eceive quest at	☐ Action red ☐ Service n ☐ Retrofit in ☐ Tier 2	nanual revision

Request

When installing the Document Feeder (DF2020), replace the mylar originally attached to its exposure glass with the new mylar included as an accessory to the Document Feeder. Scan quality, especially at the trailing edge of the original, is better with the new mylar.

Replace the mylar for the following combination of the mainframe and DF2020:

- DF2020 manufactured <u>from</u> October 2015 and main unit manufactured <u>before</u> October 2015 production.

S/N information

Main unit	Document Feeder (DF2020)
Before October 2015 production	From October 2015 production
e.g.	
	E52 5 f A xxxxx,
- D26 <u>5</u> Z <u>9</u> 00xxx	E52 5 f B xxxxx,
	E52 5 f C xxxxx,

e.g. D26**y**Z**m**00xxx

y: Rightmost digit of the year of production

m: Production month

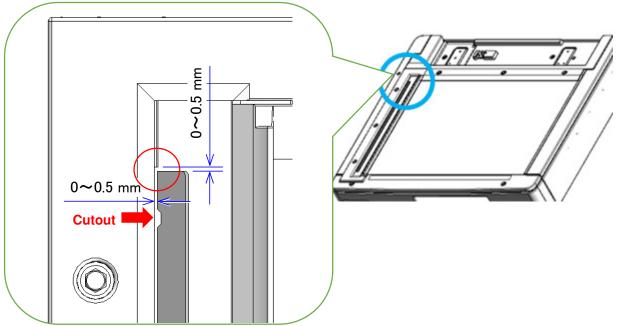
PAGE: 2/2

Model: PT-D4 Date: 25-Nov-15 No.: RC282002

Mylar Replacement Procedure:

Note:

- If the mylar could not be attached properly, remove it and attach a new one at your next visit.
- Without the new mylar, feeding thick paper for more than 90K pages may cause jitter.
- 1. Remove the originally attached mylar from the document feeder exposure glass.
- 2. Wipe the document feeder exposure glass with cloth.
- 3. Attach the new mylar.
 - The cutout in the mylar faces to the left.
 - Set the top left corner (circled in red) flush against the top edge of the exposure glass.



View from the side:



Part Information:

Part number	Description	Q'ty
D2411727	SHEET:GAP:ASS'Y	1

Technical Bulletin

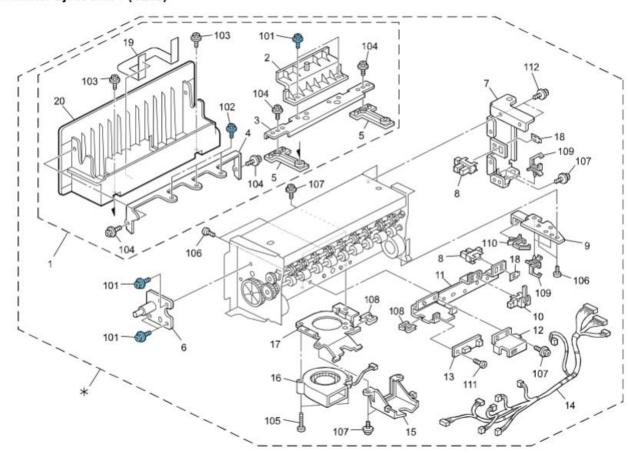
PAGE: 1/2

Model: P PT-D4		Date:1-Mar-16		6	No.: RC282003	
Subject: Part Catalog Correction – parts deleted		Prepared by: A.Ishida		hida		
From: 2nd Tech S	Service Sect., MFP/P Tech Ser	vice Dept.				
Classification:	☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety	☐ Part info ☐ Electric ☐ Transm ☐ Other (al		Service	required se manual revision iit information

Please delete the following parts from the Parts Catalog.

Old part	New part	Description	Q'ty	Int	Page	Index	Note
number	number						
C2753450	-	Frame:Master Ejection Unit:Ass'y	1-0	-	45	*	Deleted
C2821905	-	Plotter:Fix:B4:Ass'y	1-0	-	27	*	Deleted
C2821911	-	Plotter:UNI:LG	1-0	-	27	*	Deleted

19. Master Eject Unit 1 (C282)



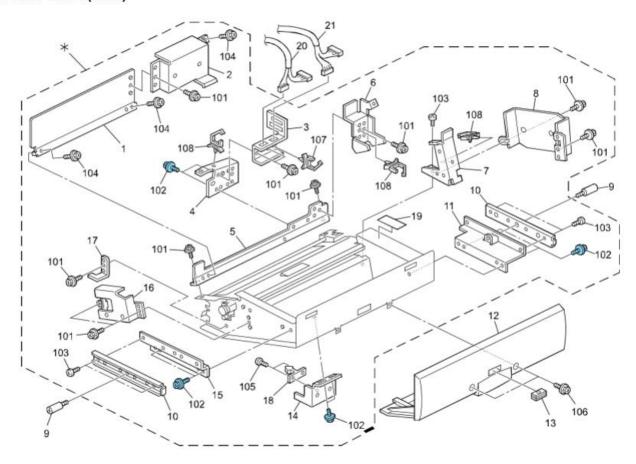


Technical Bulletin

PAGE: 2/2

Model: P PT-D4 Date:1-Mar-16 No.: RC282003

10. Plotter Unit 1 (C282)



*** Basic Information ***
[Create date] 2019/10/03
[Program Name] Main
[Version] 1.10
[PCB No.] C2825114
[Interchangeability] X / O
[Other Firmware Requirements] None
[PCB Requirements] None
[Software category] Normal Release
[Release category] Normal Release
[Program category] Firmware
Exported to(language) GEN(all) [Firmware No.] C2825115 [File Information] File Name C2825115.bin File Type Module for Service Size 4.00 MB (4194816 byte) Check Sum -8Bit Sum: C193 -16Bit Sum(Little Endian): A009 -16Bit Sum(Big Endian): B48A [Availability of RFU] No
======================================
[Note]
*** Important Notes ***
[Important Notes]
*** Modification History ***

[Modifications made:] Rank C
Other changes: <na only=""> These changes have been applied to support Energy Star 3.0 The maximum time before entering Sleep mode is 60 minutes The disable function for Sleep mode has been deleted.</na>
[Modification history]
Version 1.02 Symptom corrected: - User Codes cannot be cleared in one operation ("Clear all" does not work).

1st Mass production