

Firmware Update Guide

This guide explains how to update the machine's controller firmware. The new firmware packages can be downloaded from our Web site.

CAUTION

- Make sure the printer's power remains on and the network or USB cable remains connected during the update process.
- The update may take a while to complete. Do not turn off the power during the update.
- Make sure that your computer does not enter standby or hibernation during the update process.
- If an error occurs, contact your service representative.

Disclaimer

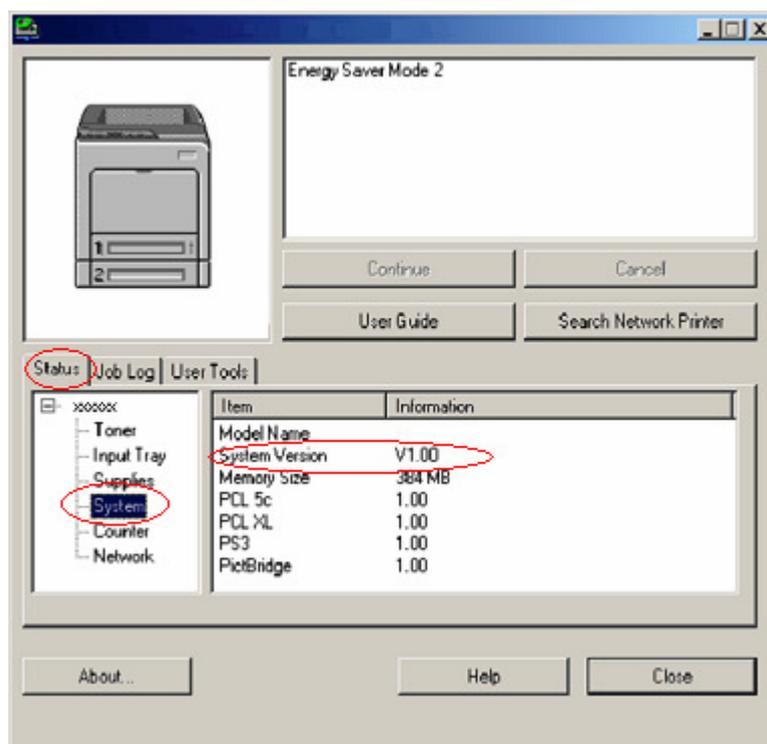
The supplier shall not be liable to you for any consequential, incidental or indirect damages (including, but not limited to, damages for loss of profits, business interruption or loss of business information, and the like) caused by failure of this software or loss of documents or data, nor for any other damages arising out of the use of this software, if the supplier has been advised of the possibility of such damages.

The following example procedure is based on Windows 2000. The procedure will vary slightly if you are using a different operating system.

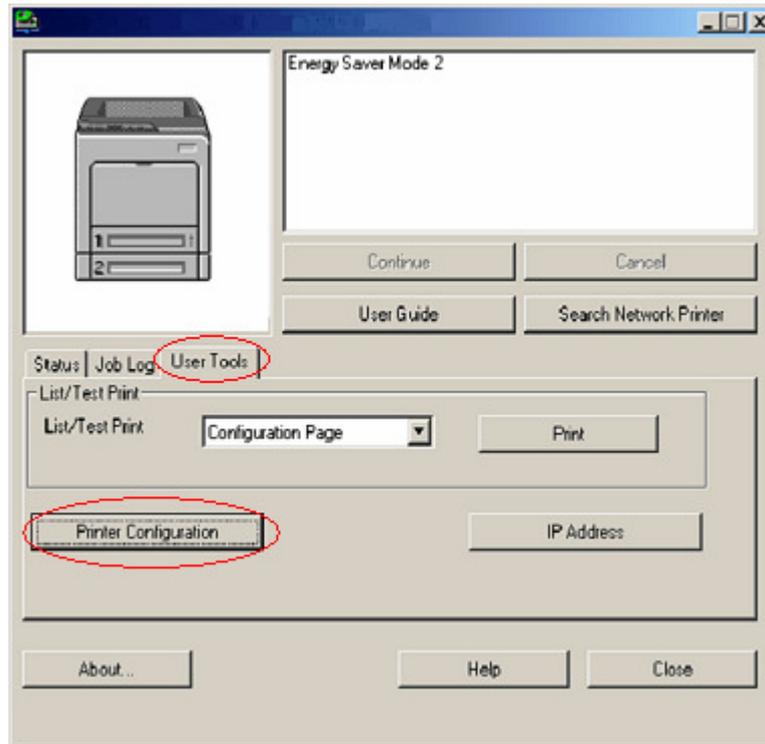
1. Open the **[Smart Organizing Monitor]** menu.

For details about Smart Organizing Monitor, see *Software Guide*.

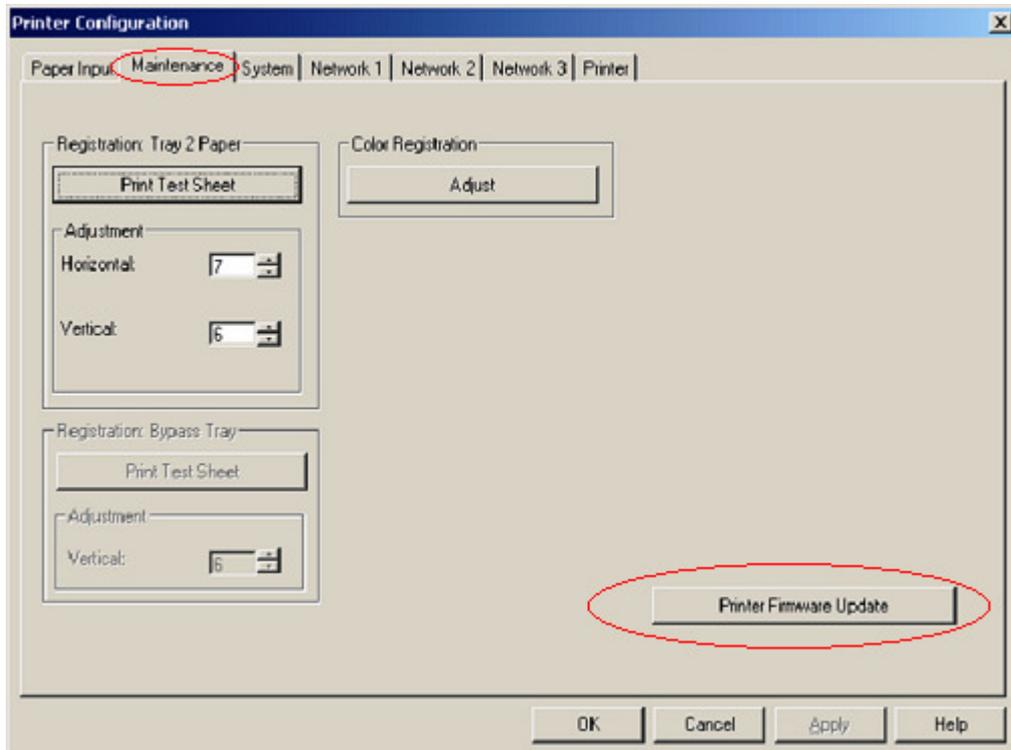
2. On the **[Status]** tab, select **[System]** and make a note of the current **system version**.



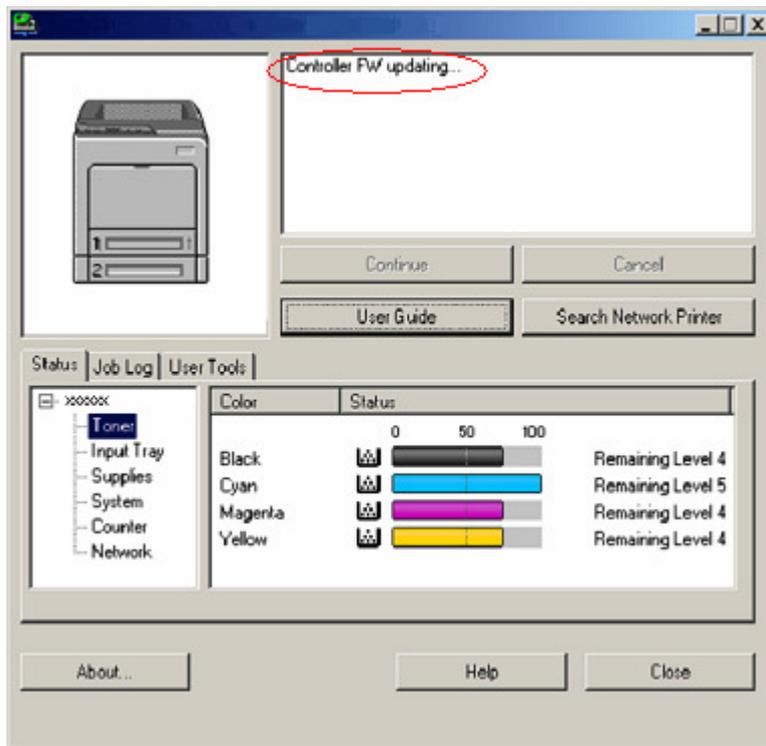
3. Click the **[User Tools]** tab, and then click **[Printer Configuration]**.



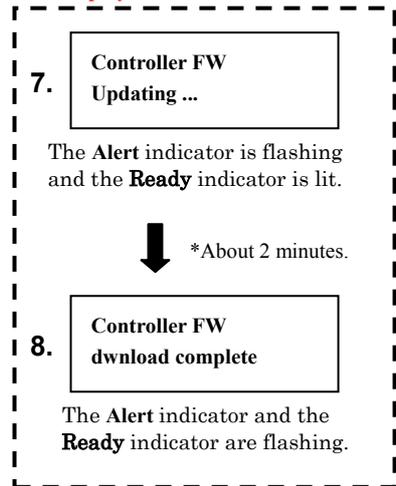
4. Enter an access code in the **[Access Code]** dialog box, and then press **[OK]**.
For details about the access code, see *Notes to Administrator*.
5. When all the tabs in the **[Printer Configuration]** dialog box become available, select the **[Maintenance]** tab, and then click **[Printer Firmware Update]**.



6. In the **[Open]** dialog box that appears, select the “***.dwn” files.
 (If you are using a Mac OS : in the **[Choose a File]** dialog box, select the “***.dwn” files.)
 Check that “Controller FW updating” is displayed in the message box, as shown in the illustration below.



※The progress of the update is displayed on the LCD.



* The time required for the update will vary depending on your operating environment.

7. Wait until the following message appears in the message box : “Controller FW download completed. Turn power switch off, then on”.
8. When this message appears, switch the printer's power off and then back on.
9. Check the new system version number against the old version number (use the procedure shown in Step 2).
10. The update process is now complete.

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The proper names of the Windows operating systems are as follows :

The product names of Windows 2000 are as follows :

- Microsoft® Windows® 2000 Professional
- Microsoft® Windows® 2000 Server
- Microsoft® Windows® 2000 Advanced Server

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