

Driver Installation Guide

This manual describes how to install drivers and other software to use this machine.

Installing Drivers and Software

You can install the necessary drivers and software for this machine from the supplied CD-ROM.

Important

- ☐ The supplied drivers are supported by the following operating systems:
 - PCL printer driver: Windows 2000/XP/Vista and Windows Server 2003/2003 R2
 - DDST printer driver: Windows 2000/XP/Vista and Windows Server 2003/2003 R2, and Mac OS X
 - TWAIN driver: Windows 2000/XP/Vista and Windows Server 2003/2003 R2, and Mac OS X

When you insert the CD-ROM, the **[Printer/Scanner Drivers and Utilities]** dialog box appears. Use this dialog box to specify the installation method you require and the software you want to install.

Select the appropriate method according to your operating system and the connection method.

❖ USB Quick Install

If you have connected the machine to your computer via USB cable, select this method to auto install the necessary printer and scanner drivers.

❖ Network Quick Install

If you have connected the machine to your computer via a network, select this method to auto install the necessary printer and scanner drivers.

❖ Standalone Install (PCL /DDST Printer Drivers, Network TWAIN Driver)

Installs selected printer or TWAIN driver when using the network connection.

❖ PageManager

Installs PageManager, which you can use for TWAIN scanning.

Note

- ☐ If you install the PCL driver using Quick Install, only the PCL 6 driver will be installed. Use the standalone install to install the PCL 5c printer driver.
- ☐ Use Plug and Play to install drivers into 64-bit Windows environments. For details, see "Installing the Drivers Using Plug and Play".
- ☐ Quick Install installs either the DDST or PCL printer driver, depending on the type of machine you are using.

Reference

For the Mac OS X installation procedure, see "Installing the Drivers in a Macintosh Environment".

For details about installing the PostScript 3 printer driver, see PostScript 3 Installation Guide.

USB Quick Install

If you have connected this machine to your computer via USB cable, select this method to auto install the necessary printer and TWAIN drivers from the CD-ROM.

Important

- ☐ The procedure in this section is an example based on Windows XP. The actual procedure might vary depending on the operating system you are using.
- ☐ To install the drivers, you must have an account that has Manage Printers permission. Log on as an Administrators or Power Users group member to acquire this permission.
- ☐ Be sure to disconnect the USB cable from the machine or turn the machine off before beginning the installation.

Use this procedure to install the drivers using USB Quick Install.

1 Close all applications except this manual.

2 On the **[Printer/Scanner Drivers and Utilities]** dialog box, click **[USB Quick Install]**.
The software license agreement appears.

3 After reading the agreement, click **[I accept the agreement.]**, and then click **[Next]**.

A dialog box prompting you to confirm that connection with the machine has not been made appears.

4 Make sure the machine is turned off and not connected to the computer, and then click **[Next]**.

The **[Printer Auto-Detecting]** dialog box appears.

5 Connect the machine and the computer using a USB cable, and then turn the machine's power switch to on.

The auto-detecting starts.

To cancel the auto-detecting click **[Stop Auto-detecting]**.

6 When the message informing you that the installation was successfully completed appears, click **[Finish]**.

Note

- ☐ In this procedure, PCL 6 was the only PCL driver installed. If you need to install the PCL 5c driver, install it separately, and be sure to configure it using the same settings as the PCL 6 driver that is already installed.

Network Quick Install

Use Network Quick Install to install the printer and TWAIN drivers from the CD-ROM when connecting the machine to the network.

Important

- ☐ The procedure in this section is an example based on Windows XP. The actual procedure might vary depending on the operating system you are using.
- ☐ To install the drivers, you must have an account that has Manage Printers permission. Log on as an Administrators or Power Users group member to acquire this permission.
- ☐ Before beginning this procedure, you must assign the IP address on the machine. For details about assigning the machine's IP address, see User Guide.

1 Close all applications except this manual.

2 On the [Printer/Scanner Drivers and Utilities] dialog box, click [Network Quick Install].

The software license agreement appears.

3 After reading the agreement, click [I accept the agreement.], and then click [Next].

The [Printer Detection Method Selection] dialog box appears.

4 Select the detection method, and then click [Next].

To detect the machine automatically, select [Detect printer(s) automatically].

To specify the machine directly, select [Specify IP Address directly], and then specify its IP address.

5 If you selected [Specify IP Address directly] in step 4, enter the machine's IP address in the [IP Address] dialog box.

6 In the [Install Printer Driver] dialog box, select the machine name, configure the necessary settings, and then click [Continue].

7 When the message informing you that the installation was successfully completed appears, select a restart method, and then click [Finish].

Standalone Install

This section describes how to install the printer driver and TWAIN driver respectively.

PCL/DDST Printer Driver

Use this procedure to install the PCL or DDST printer driver.

Important

- ☐ Before beginning this procedure, you must assign the IP address on the machine. For details about assigning the machine's IP address, see User Guide.

1 Close all applications except this manual.

2 On the [Printer/Scanner Drivers and Utilities] dialog box, click [PCL Printer Driver] or [DDST Printer Driver].

The software license agreement appears.

3 After reading the agreement, click [I accept the agreement.], and then click [Next].

When installing the PCL printer driver, a dialog box appears to select the printer driver, PCL 6 or PCL 5c.

The [Printer Detection Method Selection] dialog box appears.

4 Select the detection method, and then click [Next].

To detect the machine automatically, select [Detect printer(s) automatically].

To specify the machine directly, select [Specify IP Address directly], and then specify its IP address.

5 If you have selected [Specify IP Address directly] in step 4, enter the machine's IP address in the [IP Address] dialog box.

6 In the [Install Printer Driver] dialog box, select the machine name, and make the necessary settings, then click [Continue].

7 When the message informing you that the installation was successfully completed appears, select a restart method, and then click [Finish].

Network TWAIN Driver

- 1** Close all applications except this manual.
- 2** On the [Printer/Scanner Drivers and Utilities] dialog box, click [Network TWAIN Scanner].

The software license agreement appears.
- 3** After reading the agreement, click [Yes].
- 4** Click [Install].
- 5** When the message informing you that the installation was successfully completed appears, select a restart method, and then click [Finish].

Installing the Drivers Using Plug and Play

This section describes how to install drivers for USB connection using the Windows Plug and Play function.

Important

- ☐ The printer driver for the 64-bit Windows is not included on the supplied CD-ROM. If your operating system is the 64-bit Windows, download the drivers from the supplier's Web site, and then store the files in an easily accessible folder.
- ☐ To install these printer drivers under Windows 2000/XP/Vista or Windows Server 2003/2003 R2, you must have an account that has Manage Printers permission. Log on as an Administrators or Power Users group member to acquire this permission.

Windows 2000

Use this procedure to install the TWAIN and printer drivers using Plug and Play.

- 1** Close all applications except this manual.
- 2** Connect the machine to your computer using a USB cable, and then turn the machine's power switch on.

The [Found New Hardware Wizard] dialog box for the TWAIN driver appears.
- 3** Click [Search for a suitable driver for my device (recommended)], and then click [Next].
- 4** Insert the CD-ROM.

Skip this step if you are referring this manual from the driver CD-ROM.

- 5** Click **[CD-ROM drivers]**, and then click **[Next]**.

If you want to install the TWAIN driver downloaded from the supplier's Web site, click **[Specify a location]**, and then click **[Next]**. Then, click **[Browse]** and select the TWAIN driver file.

- 6** Click **[Next]**.

- 7** When the message informing you that the installation was successfully completed appears, click **[Finish]**.

The **[Found New Hardware Wizard]** dialog box for the printer driver appears.

- 8** Click **[Next]**.

- 9** Click **[Search for a suitable driver for my device (recommended)]**, and then click **[Next]**.

- 10** Click **[CD-ROM drivers]**, and then click **[Next]**.

If you want to install the printer driver downloaded from the supplier's Web site, click **[Specify a location]**, and then click **[Next]**. Then, click **[Browse]** and select the printer driver file.

- 11** Click **[Next]**.

- 12** When the message informing you that the installation was successfully completed appears, click **[Finish]**.

Windows XP, Windows Server 2003

Use this procedure to install the TWAIN and printer drivers using Plug and Play.

- 1** Close all applications except this manual.

- 2** Connect the machine to your computer using a USB cable, and then turn the machine's power switch on.

The **[Found New Hardware Wizard]** dialog box for the TWAIN driver appears.

- 3** Click **[No, not this time]**, and then click **[Next]**.

- 4** Insert the CD-ROM.

Skip this step if you are referring this manual from the driver CD-ROM.

- 5** Click **[Install the software automatically (Recommended)]**, and then click **[Next]**.

If you want to install the TWAIN driver downloaded from the supplier's Web site, click **[Install from a list or specific location (Advanced)]**, and then click **[Next]**. Then, click **[Search for the best driver in these locations]** and select **[Include this location in the search:]**. Click **[Browse]** to select the TWAIN driver file, and then click **[Next]**.

- 6** When the message informing you that the installation was successfully completed appears, click **[Finish]**.

The **[Found New Hardware Wizard]** dialog box for the printer driver appears.

- 7** Click **[No, not this time]**, and then click **[Next]**.

- 8** Click **[Install the software automatically (Recommended)]**, and then click **[Next]**.

If you want to install the printer driver downloaded from the supplier's Web site, click **[Install from a list or specific location (Advanced)]**, and then click **[Next]**. Then, click **[Search for the best driver in these locations]** and select **[Include this location in the search:]**. Click **[Browse]**, select the printer driver file, and then click **[Next]**.

- 9** When the message informing you that the installation was successfully completed appears, click **[Finish]**.

Windows Vista

Use this procedure to install the TWAIN and printer drivers using Plug and Play.

- 1** Close all applications except this manual.

- 2** Connect the machine to your computer using a USB cable, and then turn the machine's power switch on.

The **[Found New Hardware]** dialog box for the TWAIN driver appears.

- 3** Click **[Locate and install driver software (recommended)]**.

The **[User Account Control]** dialog box appears.

- 4** Click **[Continue]**.

The **[Found New Hardware]** for the TWAIN driver dialog box reappears.

- 5** Insert the CD-ROM.

Skip this step if you are referring this manual from the driver CD-ROM.

- 6** Click **[Next]**.

If you want to install the TWAIN driver downloaded from the supplier's Web site, click **[I don't have the disc. Show me other options.]**. Click **[Browse my computer for driver software (advanced)]**. Then, click **[Browse]**, select the TWAIN driver file, and then click **[Next]**.

- 7** When the message informing you that the installation was successfully completed appears, click **[Close]**.

The **[Found New Hardware Wizard]** dialog box for the printer driver appears.

8 Click **[Next]**.

If you want to install the printer driver downloaded from the supplier's Web site, click **[I don't have the disc. Show me other options.]**. Click **[Browse my computer for driver software (advanced)]**. Then, click **[Browse]**, select the printer driver file, and then click **[Next]**.

9 When the message informing you that the installation was successfully completed appears, click **[Close]**.

When Using the Machine under Mac OS X

The procedures in this section explain how to set up the machine under Mac OS X.

Installing the drivers

Use this procedure to install the drivers under Mac OS X.

 **Important**

- ☐ To install the driver, you must log on as an Administrator. For details, contact your administrator.

1 Close all applications except this manual.

2 Double-click the package file icon.

3 Follow the instructions on the screen.

 **Note**

- ☐ When the **[Authentication]** dialog box appears, enter the administrator name and password, and then click **[OK]**.

Setting up the machine when using a USB connection

Use this procedure to configure the machine for USB connection to a computer that is running Mac OS 10.4 (or later).

 **Important**

- ☐ Before beginning this procedure, make sure the machine is powered and connected to the computer via a USB cable.

1 Start **[Printer Setup Utility]**.

The **[Printer List]** dialog box appears.

2 Click **[Add]**.

The **[Printer Browser]** dialog box appears.

If **[IP Printer]** is selected, select **[Default Browser]**.

- 3** Make sure that “USB” is shown in [Connection], and then click the name of this machine.

This machine name appears in [Printer Name].

- 4** In [Print Using], select the manufacturer name, and then select the model name from the [Model] list.

- 5** Click [Add].

- 6** Close [Printer Setup Utility].

Setting up the machine when using a network connection

Use this procedure to configure the machine for network connection to a computer that is running Mac OS 10.4 (or later).

Important

- ☐ Before beginning this procedure, make sure the machine is powered and connected to the network.
- ☐ Also before beginning this procedure, you must assign the IP address on the machine. For details about assigning the machine's IP address, see User Guide.

- 1** Start [Printer Setup Utility].

The [Printer List] dialog box appears.

- 2** Click the [Add] button.

The [Printer Browser] dialog box appears.

If [Default Browser] is selected, select [IP Printer].

- 3** In the [Address] field, enter the machine's IP address.

The machine name appears in [Name].

- 4** In [Print Using], select the manufacturer name, and then select the model name from the [Model] list.

- 5** Click [Add].

- 6** Close [Printer Setup Utility].

Troubleshooting

This section describes how to troubleshoot problems related to installing the machine.

Software Installation Problems

This section describes how to troubleshoot problems related to software installation.

If the CD-ROM Does Not Launch Automatically

This section describes what to do if the **[Printer/Scanner Drivers and Utilities]** dialog box, does not appear automatically when you insert the CD-ROM into your computer.

❖ **Checking your computer**

If the CD-ROM does not launch automatically, check the following:

- Confirm that the CD-ROM has been inserted in your computer properly.
- Confirm that the CD-ROM drive of your computer is not defective, by trying a known-working CD-ROM.
- Confirm that the AutoRun feature has not been disabled on your computer.

❖ **Launching the CD-ROM from the CD-ROM directory**

If the problem persists, double-click the CD-ROM drive icon in the **[My Computer]** or **[Explorer]** window, and then double-click the Setup.exe icon.

Note

- ☐ When saving a driver on a computer, make sure that the path to the location of the stored data is not too long. A long path name may cause errors during installation.

If Software Cannot Be Installed

This section describes how to troubleshoot failure during software installation.

❖ **Checking your computer environment**

If you have problems installing software, first check the following:

- The operating system of your computer is compatible with the software you are trying to install.
- There is enough space in the hard disk of your computer.
- Unnecessary applications, in particular anti-virus programs, are not running during the installation.

Checking Installed Software

This section describes how to troubleshoot problems related to software installation.

Check whether the software has been installed or not. If not, perform the installation procedure again.

❖ **Printer driver**

If the printer driver is installed, the printer icon appears in the **[Printers and faxes]** folder in your computer.

In the printer properties dialog box, check that “USB connection” or “network printer” is selected as the port. To check the connection, perform a test print. Use this procedure to check the version of the printer driver currently installed. For details, see the printer driver Help.

- ① Open the printer properties dialog box.
- ② Click the **[Setup]** tab.
- ③ Click **[About]**.
The **[About]** dialog box appears.
- ④ Check the version.

❖ **TWAIN driver**

If the TWAIN driver is installed, you can scan originals using a compatible application. See "Basic Operation for TWAIN Scanning".

❖ **User Guide**

If the User Guide is installed, the User Guide icon appears in the **[Programs]** folder in your computer.

Connection Problems

This section describes how to troubleshoot problems related to USB and network connection.

If Connection Cannot Be Made via USB

This section describes possible causes and solutions for problems related to USB connection.

Possible Cause	Solution
The power cord or USB cable may not be properly connected.	Make sure that the power cord and USB cable are properly connected. Also make sure that they are not damaged.
The machine was not recognized automatically.	Turn off the power of the machine, reconnect the USB cable, and then turn it on again.
Windows did not configure USB settings correctly.	<p>Make sure that there is no conflicting USB device installed in your computer.</p> <p>Open Windows' Device Manager, and then, under [Universal Serial Bus controllers], remove any conflicting devices. Conflicting devices have a [!] or [?] icon by them. Take care not to accidentally remove required devices. For details, see Windows Help.</p> <p>If you are using Windows 2000/XP or Windows Server 2003, erroneous devices are displayed under [USB Controller] in the [Device Manager] dialog box.</p>
The USB driver was not installed correctly.	Turn off the power, and then unplug the USB cable from the machine. Then, reinstall the USB driver using [Quick Install for USB] , making sure that you turn on the power only when instructed.
An error occurs during software installation.	First reboot Windows. Then, on the [Start] menu, select [Control Panel] . Double-click the System icon, and then on the [Hardware] tab, click [Device Manager] . Under [Other Devices] , select the printer, and then open its properties dialog box. On the [General] tab, click [Reinstall Driver] to reinstall the driver.

If Connection Cannot Be Made via Network

This section describes possible causes and solutions for problems related to network connection.

Possible Cause	Solution
The power cord or Ethernet cable may not be properly connected.	Make sure that the power cord and Ethernet cable are properly connected. Also make sure that they are not damaged.
The machine's IP address has not been specified, or the machine and computer are not on the same network.	If the machine cannot be found and only "Printer Port" appears in the machine selection dialog box, either the machine's IP address has not been specified or the computer and machine are not on the same network segment. Before installing the software, check the machine's IP address and the network topology. Alternatively, select "Printer Port" in the dialog box, and then install the software.

Test Print Problems

This section describes what to do if a test page cannot be printed from a computer.

Possible Cause	Solution
The power cord, USB cable, or Ethernet cable is not properly connected.	Check that the power cord, USB cable, and Ethernet cable are properly connected. Check also that they are not damaged. See "Connection Problems".
The port connection is not properly set.	<ol style="list-style-type: none">① On the [Start] menu, click [Printers and Faxes].② Click the printer icon, and then click [Properties] on the [File] menu.③ Click the [Details] tab, and then confirm that the port is set to USB or network printer, as required.

Note

- ☐ If the problem persists, contact the network administrator.
- ☐ To connect via USB when USB does not appear in the list of available ports, you must reinstall the printer driver.

Software on the CD-ROM

This section describes the CD-ROM supplied with this machine.

Viewing the contents of the CD-ROM

Use this procedure to view the contents of the CD-ROM.

- 1** Insert the CD-ROM into the CD-ROM drive.

The installer starts.

- 2** Click **[Browse This CD-ROM]**.

Explorer starts and displays the contents of the CD-ROM.

Drivers for This Machine

Operations require installing drivers appropriate to your operating system.

The following drivers are included on the CD-ROM provided with this machine.

- ❖ **PCL 5c/6 printer driver, DDST printer driver**

This printer driver allows the computer to communicate with the printer via a printer language.

- ❖ **PostScript 3 printer driver**

PostScript 3 printer driver allows the computer to communicate with the printer using a printer language.

- ❖ **TWAIN driver**

To use the machine as a TWAIN scanner, it is essential to install the TWAIN driver.

Appendix

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Microsoft® Windows® 2000 Server

Microsoft® Windows® 2000 Advanced Server

The product names of Windows XP are as follows:

Microsoft® Windows® XP Professional

Microsoft® Windows® XP Home Edition

The product names of Windows Vista are as follows:

Microsoft® Windows Vista® Ultimate

Microsoft® Windows Vista® Enterprise

Microsoft® Windows Vista® Business

Microsoft® Windows Vista® Home Premium

Microsoft® Windows Vista® Home Basic

The product names of Windows Server 2003 are as follows:

Microsoft® Windows Server® 2003 Standard Edition

Microsoft® Windows Server® 2003 Enterprise Edition

Microsoft® Windows Server® 2003 Web Edition

Microsoft® Windows Server® 2003 Datacenter Edition

The product names of Windows Server 2003 R2 are as follows:

Microsoft® Windows Server® 2003 R2 Standard Edition

Microsoft® Windows Server® 2003 R2 Enterprise Edition

 **Note**

□ PostScript 3 in this manual stands for “Adobe PostScript 3 Emulation”.