

□ This course is for the SK-P1 series of copiers.

Modifications

- □ Started 22 February, 2011.
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Course Contents D Product Outline Paper Exit Introduction **Duplex** Specifications Optional Paper Tray Units Options (M386, M389) Installation Environmental Conservation **Transporting the Machine** □ Maintenance □ Machine Overview Paper Feed □ Laser Exposure □ All In One Cartridge (AIO) □ Fusing Slide 2

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LINE





How many Models?

U Two models

- SH-P1a 45 ppm model
 - » Code: M020
 - » Product Names: SP5200DN, Aficio SP5200DN
- SH-P1b 50 ppm model
 - » Code: M021
 - » Product Names: SP5210DN, Aficio SP5210DN

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- Up to four paper feed units can be added as options with a maximum of three TK1120 units. If installed on the floor, the lowermost paper feed unit should be TK1130 (has casters and stabilizers).
- □ The standard paper tray and the optional paper feed units hold 550 sheets of paper each (80 g/m²).

	SH-P1b.)		
``````````````````````````````````````			
Option	Code	SH-P1a (M020)	SH-P1b (M02
Paper feed unit TK1120	M386	Option	Option
Paper feed unit TK1130	M389	Option	Option
HDD Type 2670 (1)	M352	Option	Standard
Memory unit type G (256 MB)	D362	Option	Standard
Memory unit type I (512 MB)	D435	Option	Standard
Gigabit Ethernet board type A	G874	Option	Option
IEEE 802.11a/b/g type M/L (2)	D344	Option	Option
VM card type O	M385	Option	Standard
IEEE 1284 interface board type A	B679	Option	Option
SD card for fonts type C	M352	Option	Option
IPDS unit type 5200	M38805	Option	Option
SD card for NetWare printing type E	M38803	Option	Option

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	PRODUCT OUTLINE	
	Specifications	
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This section explains the important specifications.





□ For additional and more detailed specifications, see the FSM.





### **RICOH**

<b>Optional Units</b>					
<ul> <li>Paper handling options</li> <li>One TK1130 550-sheet paper feed unit (with casters)</li> <li>Up to three TK1120 550-sheet paper feed units (without casters)</li> </ul>					
<ul> <li>Controller options</li> <li>IEEE802.11a/g Type M: Same as K-P2</li> <li>IEEE802.11a/g Type L: Same as K-P2</li> <li>Gigabit Ethernet Type C: Same as SI-P3</li> <li>Gigabit Ethernet Type A: Same as K-P2</li> <li>IEEE1284 Interface Board Type A: Same as K-P2</li> </ul>					
<ul> <li>Hard Disk Drive Type 4310 (Standard on SH-P1b): Same as SI-P3</li> <li>Memory Unit Type I 512MB (Standard on SH-P1b): Same as Z-P1</li> <li>Memory Unit Type G 256MB (Standard on SH-P1b): Same as K-P2</li> <li>VM Card Type O (Standard on SH-P1b): Same as Z-P1</li> <li>SD Card for Fonts Type C: Same as SI-P2</li> <li>SD Card for Netware Printing Type E: New</li> <li>IPDS Unit Type 5200: New</li> </ul>					

 $\hfill\square$  Only one option can be installed in the I/F slot.

## User Installable vs Service Installable Options

	Location
User installable options	
Wireless LAN IEEE802.11a/g Type M	I/F slot
Wireless LAN IEEE802.11a/g Type L	I/F slot
Gigabit Ethernet Type A	I/F slot
Gigabit Ethernet Type C	I/F slot
IEEE1284 Interface Board Type A	I/F slot
Hard Disk Drive Type 4310	Controller board
Memory Unit Type I 512 MB	Controller board
Memory Unit Type G 256 MB	Controller board
SD Card for Fonts Type C	SD card
SD Card for Netware Printing Type E	SD card
Service installable options	
IPDS Unit Type 5210	SD card
VM Card Type O	SD card

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- □ Only one option can be installed in the I/F slot.
- □ Refer to the previous slide for information on which options are new and which are common with other products.







- □ The SD Card slots are discussed in more detail on the next few slides.
- □ Remove the covers to access the SD card slots and I/F slot.





#### **Overview**

□ The user installs this machine.

However you should also know how to install the machine in the event you are asked to do so in the field.

- □ Refer to the following user's documents.
  - SH-P1 field service manual, installation section
  - Quick installation guide
  - Hardware guide

#### No additional notes

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The use of Maintenance Kit SP5200 depends on local marketing and service policy.

### **Alert Display & Machine Condition**

#### □ The table below shows the alert display for supply items.

Maintenance Kit	Action	Alert timing	Near End Alert Timing	Machine condition at the end	Alert: (Meter click charge OFF, SP5930-1 set to 0, = default)		Alert: (Meter click o SP5930-1 set	charge ON, to 1)
					Near end	End	Near end	End
Print cartridge (AIO)	Replace	25K prints	1250 prints before the end	Cannot print	Toner "Near End" message is shown	Toner "End" message is shown	Toner "Near End" message is shown (1)	Toner "End" message is shown (1)
Kit SP5200	Replace	120K prints	1250 prints before the end	Useable	Message is shown	Message is shown	Message is not shown (2)	Message is not shown (2)

**D** The yield figures in the above table are based on the following conditions:

- A4 (LT) short-edge feed
- 5% image coverage
- The expected yield measurement for the Print Cartridge is based on ISO 19798.
- □ (1) In addition to the <u>toner</u> Near End/End messages, you can also turn on <u>drum yield</u> Near End/End messages with SP5930-003. 0 = message shown, 1 = message not shown (Default: 1)
- (2) SP5930-002 sets the display for Kit SP5200 when meter click charge is ON. 0 = message shown, 1 = message not shown (Default: 1)

# **PM Parts**

□ Pick up roller: 120k

□ Fusing unit: 120k

□ Transfer Roller: 120k

□ Friction Pad: 120K

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□ Refer to "New Fusing Unit Detection" in the fusing section of this course.



#### PURPOSE OF THE SECTION

#### In this section you will :

- □ Learn the locations of primary components
- $\hfill\square$  Learn about the paper feed path



- □ This slide shows the major components. Details will be covered later.
- □ The AIO (all in one unit) contains the drum, charge rollers, toner, development mechanism, and drum cleaning mechanism.



□ This slide shows base printer with four optional paper trays installed.

#### SH-P1 Training



□ This slide shows the paper path with four optional paper trays installed.



# **Circumference of Rollers**

Abnormal image repeating at intervals may be related to a roller with a matching circumference.

- 113 mm: Feed roller
- 94 mm: By-pass feed roller
- 51.8 mm: Transport rollers
- 50.7 mm: Registration rollers
- 96 mm: Drum
- 50 mm: Transfer roller
- 117.8 mm: Hot roller
- 100.5 mm: Pressure roller
- 43.4 mm: Fusing exit rollers
- 44 mm: Exit rollers
- 45.5 mm: Duplex relay rollers
- 52 mm: Development roller

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□ This list may be useful during troubleshooting.







□ The illustration shows the basic printing/copying processes.

- Paper registration: The registration roller controls the paper feed timing to make sure that the image transfers to the correct location on the paper. It also removes skew.
- > Drum charge: The charge rollers give the drum a negative charge
- Laser exposure: To make a latent image on the drum, the machine turns the laser beam on and off.
- Development: The development roller moves toner to the drum where the toner is attracted to the latent image on the drum surface.
- Image transfer: The charge that is applied to the image transfer roller pulls the toner from the drum to the paper.
- Separation: The paper separates from the drum. The discharge plate immediately after the transfer roller helps to remove the paper from the drum.
- Cleaning: The cleaning blade removes any toner remaining on the drum surface after the image transfers to the paper.
- Refer to the Core Technology manual for more information about basic processes.



#### **Engine Board:**

- □ The engine board controls all the mechanical components and the following functions:
  - Engine sequence
  - Engine operation
  - Operation panel

#### **Controller:**

- □ The controller handles the following functions:
  - > HDD
  - Network interface
  - USB and SD cards
#### **Before You Start Work on the Machine**

Turn off the main power switch, check that the shutdown process has finished, then unplug the machine before you start to remove components from the machine.

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PSU = Power supply unit
 HVPP = High voltage power pack
 RFID = Radio frequency identification



	Replacing the Engine Board – 1
	Print out the SMC first.
	When you replace the Engine Board, remove the EEPROM from the old Engine Board and install it on the new one.
	<ul> <li>Make sure the EEPROM is oriented correctly.</li> <li>The notch must be oriented as shown in the illustration on the next slide.</li> </ul>
	Enter the S/N with SP5811-4.
	Refer to the FSM for the detailed Engine Board replacement procedure.
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- □ Insert the EEPROM in the proper position and make sure it is oriented correctly.
- □ If replacing the EEPROM but not the BICU, follow the procedure in the FSM.

#### RICOH **Replacing the Engine Board EEPROM** (Data is Alive) □ Make sure you have the SMC report (factory settings) that comes with machine. □ Print out the SMC first if possible. □ Copy EEPROM data to SD card with SP5-824-001 if possible. □ Install new EEPROM on the Engine Board. □ Make sure the EEPROM is oriented correctly. The notch must be oriented as shown in the illustration on the previous slide. □ Copy the data from SD card to EEPROM with SP5-825-001. Refer to the FSM for the detailed EEPROM replacement procedure. ✓ Ask supervisor for details. Slide 42



Print out the SMC first.
When you replace the controller, remove the 2 NVRAMs from the old controller and install them on the new one.
Make sure the NVRAMs are oriented correctly.
• The notches should be oriented as shown in the illustration on the next slide.
The 45 ppm and 50 ppm machines have different controller boards. Don't mix them up!
Don't change the DIP switches.
Refer to the FSM for the detailed controller replacement procedure.

#### SH-P1 Training







At the time of writing, the latest information was in general RTB "RGene039". However, this RTB was scheduled for update; so, consult your RTB database or the service supervisor.





#### PURPOSE OF THIS SECTION

The paper feed mechanisms for the main body (tray 1, bypass tray) will be described in this section. The optional feed units will be dealt with in a later section.

#### In this section you will do the following:

- □ Learn how the paper feed mechanisms are driven.
- □ Learn how paper size is detected.

#### **Overview** Paper Tray Paper Feed System: Feed roller and friction pad Paper Lift Mechanism: Tray arm and spring Paper Detection: Remaining paper sensors & paper end sensor Paper Size Detection: Paper size switch Tray Capacity: 550 sheets Tray Extension: Available By-pass Tray Paper Feed System: Feed roller and friction pad Paper Lift Mechanism: Cams and springs Paper Detection: By-pass tray paper sensor Paper Size Detection: None Tray Capacity:100 sheets Slide 49



#### Additional notes:

RICOH

- □ The friction pad cannot be adjusted.
- □ The machine makes the paper buckle at the registration rollers to correct paper skew.
- □ The paper buckle can be adjusted for each paper type with SP 1003.













Size	SN1	SN2	SN3
A4 SEF	ON	ON	OFF
A5 SEF	ON	OFF	ON
B5 SEF	OFF	ON	OFF
Custom size	ON	OFF	OFF
LG SEF	OFF	OFF	OFF
LT SEF	OFF	OFF	ON
	OFF	ON	ON







□ To prevent bad effects from too much friction between the feed roller and friction pad, the by-pass feed roller contains a metal plate.





- Synchronization detector: The 1st mirror, 2nd mirror, and the detector mirror reflect the beam from the LD unit to the synchronization detector.
- **T** Two laser beams: The LD unit writes two lines at the same time.
- □ LD safety shutter: When the user opens the front cover, the shutter closes and blocks the laser beam path.
- After you replace the LD unit, adjust its position (see Replacement and Adjustment).
- There is a thermistor next to the laser unit (not shown) that checks the temperature inside the machine. The machine automatically corrects the charge roller and transfer voltages based on this temperature.





#### Additional details:

- A safety switch turns off when the front cover or the rear door is opened. As a result, the relay on the PSU cuts off the power supply (+5V) to the LD board. (The electric circuits go through the engine board)
- □ This system prevents unexpected laser emission, and ensures user safety and technician safety.



# All In One Cartridge (AIO)

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#### **Achieving 50 CPM** with Mono-component Toner New toner New toner was developed to improve fusibility and development ٠ at higher speed. (Toner is modified based on Midas/Per' toner.) The silica component of the toner is decreased compared to the Midas/Per' toner. Merits: >> reduces metering blade wear extends the life of the development roller Demerit: - The margin for smudged image is decreased. (However, there is no problem on actual usage.) Development roller Uses a larger circumference development roller Dual charge rollers To ensure the sufficient charging for the life of AIO, the SH-٠ MF1/P1 machines use two charge rollers. (In high speed machines, there is a possibility that charge rollers become dirty.) Slide 66



- > The initial AIO that comes with the machine makes about 6k copies/prints.
- > The supply AIO makes about 25k copies/prints.



- □ Cleaning blade is composed of polyurethane.
- **Q**: Why two charge rollers?

A: Even with the cleaning blade the charge rollers will slowly get dirty. Design testing showed that two rollers are necessary to ensure sufficient charging for the life of the AIO under all environmental conditions.

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# **Toner Supply and Development**



- **The toner tank (1) holds sufficient toner for the entire life of the AIO.**
- **□** The agitator (2) moves toner to the toner supply roller (3).
- □ The supply roller provides toner to the development roller (4).
- □ The metering blade (5) controls the amount of toner on the development roller.
- □ The toner on the development roller develops the latent image on the drum as it rotates past.
- □ The high voltage power supply applies the following:
  - -600V to the development roller
  - -1550V to the charge rollers
  - -110V to the supply roller
  - > -490V to the metering blade
- □ The development components drum, development roller, metering blade, and supply roller are in contact. (= no photoconductor gap nor doctor gap.)
- Relative peripheral velocities: OPC 1, Development roller 1.2, Charge roller more than 1.2
- □ This AIO uses mono-component toner. Therefore, no toner density sensor or image density sensor is required.
- □ The toner is negatively charged.





□ Toner near-end + about 1,250 prints = Toner end




- □ RFID = Radio Frequency Identification
- This small RFID is not just a tag. It stores information that allows the AIO to be transferred to another machine. (Access the RFID data via SP7-931-1 to SP7-931-23.)

Stored Data	SP Number
Machine ID	SP 7-931-001
Version	SP 7-931-002
Brand ID	SP 7-931-003
Area ID	SP 7-931-004
Class ID	SP 7-931-005
Color ID	SP 7-931-006
Maintenance ID	SP 7-931-007
New AIO	SP 7-931-008
Recycle Count	SP 7-931-009
EDP Code	SP 7-931-010
Serial Number	SP 7-931-011
Remaining Toner	SP 7-931-012
Toner End	SP 7-931-013
Refill Flag	SP 7-931-014
R: Total Counter	SP 7-931-015
E: Total Counter	SP 7-931-016
Unit Output Counter	SP 7-931-017
Install Date	SP 7-931-018
Toner End Date	SP 7-931-019
Conductor Time 1 to 4	4 SP 7-931-020 to -02





- □ The thermistor detects the temperature of the hot roller. (See the "Fusing Temperature control" slide.)
- □ The thermostat provides backup overheat protection.











You may need to increase pressure if the customer complains of insufficient fusing. The factory setting is the upper notch.



# **Fusing Temperature Control**



□ At the "Reload" temperature, the user can start job input.



#### **RICOH Energy Saver Mode** When the machine is not being used, the energy saver feature reduces power consumption by switching off the fusing lamp. Entering Energy Saver Mode Energy saver mode starts after the machine has been idle for a specified time. The operator can set the time on the System menu. ([Menu] > "System"]. Several settings are available: Off, 1, 5, 15, 30, 45, 60 min (Default: 5 min.) • When the machine is in energy saver mode, the CPU turns off the fusing lamp. The +5VE (power enabled in energy saver mode) line is active in energy saver mode; however, the +24V and +5V lines are not active. Leaving Energy Saver Mode The machine leaves energy saver mode when one of the following events occur: » Print command received from the PC » Any cover opened and closed » Any operation panel keys pressed Slide 84





#### PURPOSE OF THE SECTION

#### In this section you will:

 $\hfill\square$  Learn how paper is fed in duplex mode.

#### RICOH **Components and Basic Operation** 1. **Duplex transport rollers** 2. Junction gate 2 3. Duplex entrance sensor 4. Paper exit rollers **D** To print on the second side, the paper from the fusing unit is 0 directed above the paper exit rollers [4]. □ The paper exit rollers reverse and feed the paper to the duplex transport rollers, which feed the paper back to the registration rollers with the reverse side up. □ When both sides have been printed, the paper goes under the paper exit rollers to the output tray.

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□ For each sheet, the second side image is printed first so that the sheets will be stacked in the proper order on the output tray.



- □ This section will cover only the items that are unique to the paper tray units.
- □ The components and feed mechanism are basically the same as for the standard paper tray.



#### **Electrical Component Layout** 2 1. Paper end sensor 8 2. Remaining paper sensors eg 3. Transport sensor , boo 4. Tray set switch 5. Paper size detection sensor 7 1 6. **PFU motor** 3 6 7. PFU board 8. Feed clutch 5 Slide 94

□ Components 3, 6, 7, and 8 are unique to the paper tray units.





□ This section explains the technology used in this machine for environmental conservation, and the default settings of related functions.

#### **Technology for Environmental Conservation**

Environmental	Description	SH-MF1/
Technology/Feature		SH-P1
1. QSU	- Reduction of warm-up time (Energy saving)	*
2. Hybrid QSU	- Reduction of CO ₂ emissions	
3. IH QSU		
4. Paper-saving features	- Allows documentation to be managed digitally, cutting	*
	down on paper consumption.	
	- Improves machine productivity when printing out duplex	
	(double-sided) images.	
5. High-speed duplex output	- Improves machine productivity when printing out duplex	*
	(double-sided) images	
6. Ozone reduction design	- Low ozone emissions	*
7. PxP (polymerized) toner	-Energy saving	
	- Conservation of materials/resources (reduced toner	
	consumption)	
8. Noise reduction design	- Low noise	*
9. Minimization of harmful	- Minimization of harmful substances	*
substances		
10. Environmentally-friendly	- Conservation of materials/resources	
toner bottle	4	
11. I oner recycling	4	
12. Recycle-friendly design		

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□ This slide explains what technologies are used for conserving the environment in this product.











Brief Descriptions of the Technologies	
<ul> <li>10. Environmentally-friendly toner bottle</li> <li>A changeover from PS/PP/HDP to PET plastics allows approximately 40 percent by weight of the toner bottle to be recycled, and also reduces CO₂ emissions that occur during the toner bottle manufacturing process.</li> </ul>	
<ul> <li>11. Toner recycling</li> <li>Enables effective use of resources by recycling (reusing) the toner left over on the drum surface after image transfer.</li> </ul>	
<ul> <li>12. Recycle-friendly design</li> <li>To maximize the recycling ratio of machine and component materials, as well as the ease of performing the recycling in the field, machine sections and components are designed so that the recyclable parts can be separated out easily.</li> <li>In addition, components are designed so that they can be reused for as long as possible after the machine has reached its operational lifetime.</li> </ul>	
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Through major reductions in warm-up time and recovery time from energy saver modes (Low power, Sleep), QSU (Quick Start Up) Technology has eliminated the traditional trade-off between energy saving and convenience of speed.



- When the machine is not being used, the machine enters energy saver mode to reduce the power consumption by turning off the LCD of the operation panel and lowering the fusing temperature.
- The area shaded green in this diagram represents the amount of energy that is saved when the timers are at the default settings. If the timers are changed, then the energy saved will be different. For example, if the timers are all set to 240 minutes, the green area will disappear, and no energy is saved before 240 minutes expires.
- Power consumption during warm-up may be much higher than shown in this diagram.



- The user can set these timers with User Tools
   MFP/ Priport: User Tools > System settings > Timer Setting
   Printer : User Tools > System settings > Energy Saver Timer
- □ Normally, Panel Off timer < Energy Saver timer < Auto Off timer.
- But, for example, if Auto Off timer < or = Panel Off timer and Energy Saver timer, the machine goes immediately to Off mode when the Auto Off timer expires. It skips the Panel Off and Energy Saver modes.
- Example
  - > Panel off: 1 minute Low power: 15 minutes, Auto Off: 1 minute
  - The machine goes to Off mode after 1 minute. Panel Off and Low Power modes are not used.
- □ We recommend that the default settings should be kept.
  - If the customer requests that these settings should be changed, please explain that their energy costs could increase, and that they should consider the effects on the environment of extra energy use.
  - If it is necessary to change the settings, please try to make sure that the Auto Off timer is not too long. Try with a shorter setting first, such as 30 minutes, then go to a longer one (such as 60 minutes) if the customer is not satisfied.
  - If the timers are all set to the maximum value, the machine will not begin saving energy until 240 minutes has expired after the last job. This means that after the customer has finished using the machine for the day, energy will be consumed that could otherwise be saved.
  - If you change the settings, the energy consumed can be measured using SP8941, as explained later in this presentation.
- Power consumption during warm-up may be much higher than shown in this diagram.






# **RICOH**



- □ This timing chart shows what happens if data is received while the machine is in sleep mode.
- Power consumption during warm-up may be much higher than shown in this diagram.





- □ This timing chart shows what happens if the operation switch is pressed while the machine in sleep mode.
- Power consumption during warm-up may be much higher than shown in this diagram.

## **RICOH**



No additional notes





Power consumption values are based on the main unit only without optional paper tray units.



## **2. Energy Saving** 2.3 Energy Save Effectiveness – 3

(5) Multiply this by the power consumption spec for each mode and convert the result to kWh (kilowatt hours)

(6) This is a simulated value for power consumed.

### Example calculations (SH-P1b):

Mode/condition	SP8941:	Time at	Time at	Running	Power	Power
	Machine Status	Start (min.)	End (min)	time (hour)	Consumption	consumptio
		(1)	(2)	(2) - (1)/60 =	Spec. (W)	n (KWH)
				(3)	(4)	(3) x (4)/1000
						= (5)
Operating	001: Operating	21089	21386	4.95	834.00	4.13
	Time					
Stand by	002: Standby	306163	308046	31.38	161.00	5.05
(Ready)	Time					
Sleep	005: Sleep	508776	520377	193.35	3.14	0.60
	mode Time					
Total (6)						9.78

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Power consumption values are based on the main unit only without optional paper tray units.





#### No additional notes

## **RICOH**



No additional notes

# **RI<u>COH</u>**

<ul> <li>3. Paper Saving</li> <li>3.1 Measuring the Paper Consumed – 3</li> <li>How to calculate the paper reduction ratio, when compared with Single-sided copying, with no 2-in-1 combine mode</li> </ul>					
Paper reduction ratio (%) = Number of sheets reduced: A/Number of printed original images: B x 100					
	<ul> <li>Number of sheets reduced: A</li> <li>= Output pages in duplex mode/2+ Number of pages in Single-sided with combine mode + Number of pages in Duplex with combine mode x 3/2 <ul> <li>A = (2+3+4)/2 + 5+6 x 3/2</li> </ul> </li> <li>Number of printed original images: B</li> <li>= Total counter + Number of pages in Single-sided with combine mode + Number of pages in Duplex with combine mode = 0+5+6</li> </ul>				
	<ul> <li>Double-sided with duplex mode</li> <li>SP 8581 001 (pages)</li> <li>SP 8421 001 (pages)</li> <li>SP 8421 002 (pages)</li> <li>SP 8421 003 (pages)</li> <li>Single-sided with combine mode</li> <li>SP 8421 004 (pages)</li> <li>SP 8421 005 (pages)</li> </ul>				
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#### In the above formula:

- □ Sheet: A sheet of paper
- Page: A side of a sheet of paper. In duplex mode, one sheet is two pages
  - > Output page: One side of a sheet of output paper
- Original Image: An image of one original page (or, an image of one side of a twosided original)
  - For one sheet of output paper in two-in-one copying, four original pages are copied onto two output pages.