# **RICOH**

## Technical Bulletin

### Reissued: 01-Dec-15

Model:	M-G1W
INDUEL.	IVI-G I VV

Date: 29-Jul-11 No.:

No.: RJ023001b

### **RTB Reissue**

The items in bold italics have been corrected or added.

Subject: Firmware Release Note: Engine/Controller		Prepared by: Y. Gaman		
From: 1st Tech Service Sect.MFP/Printer Tech Service Dept.,				
Classification:	Troubleshooting	Part information	Action required	
	Mechanical	Electrical	Service manual revision	
	Paper path	Transmit/receive	Retrofit information	
	Product Safety	Other (Firmware)	🖂 Tier 2	

This RTB has been issued to announce the firmware release information for the **Engine/Controller.** 

Version	Program No.	Effective Date	Availability of RFU
1.04	J0235617C	July 2015 production	Not Available
1.02	J0235617B	February 2012 production	Not Available
1.01	J0235617A	1st Mass production	Not Available

Note: Definition of Availability of RFU via @Remote "Available" The firmware can be updated via RFU or SD card. "Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected
1.04	<ul> <li>Symptom corrected:</li> <li>Supports update of the mainframe firmware from Windows 8 and Windows Server 2012.</li> <li>The notification email may not show the destination addresses depending on the mailer software.</li> <li>SC974 may occur while printing.</li> </ul>
1.02	Symptom corrected: If the power plug is pulled out of the outlet while a firmware upgrade is in progress, sometimes the printer will not boot up after that.
1.01	1st Mass production

## Technical Bulletin

### **PAGE: 1/1**

Model: M-G1W		Date: 20-Dec-11		11	No.: RJ023002	
Subject: Change in the Cleaning Cartridge Storage Period				Prepared by: Y. Murata		
From: 3rd Tech Service Sect., MFP/P Tech Service Dept.						
Classification:	Troubleshooting	Part informat		ion Action required		n required
	🗌 Mechanical	Electrical		Servic		e manual revision
	Paper path	Transmit/receiv		eive	e Retrofit information	
	Product Safety	imes Other (Specification change)				

## Important Information about the Cleaning Cartridge Storage Period

- The recommended storage period for the cleaning cartridge has been changed from eighteen months to five years. This is because it was found that the liquid in the cartridge is able to hold its key chemical properties for years when stored in a regular environment.
- Due to this change:

RICOH

➢ For cartridges produced before December 2011:

You can use these cartridges up to 42 months after the "Recommended to use before" date on the cartridge decal. On these cartridges, the date mentioned is 18 months after production.

> For cartridges produced in **December 2011 or later:** 

You can use these cartridges up to 60 months (five years) after the lot number printed on the cartridge (The decal has been removed).

Lot No.: **Y M D D** ######

**Y:** Last digit of the year of production M: Month of production (Oct: "X", Nov: "Y", Dec: "Z") D: Day of production