| Model: Model PG-1 | Date: 8-Jun-05 | No.: RJ003001 |
| --- | --- | --- |

| Subject: Firmware Release History | Prepared by: Y. Ohtani |
| --- | --- |
| From: 1st Tech. Support Sec. Service Support Dept. | |

| Classification: | ☐ Troubleshooting | ☐ Part information | ☐ Action required |
| --- | --- | --- | --- |
| | ☐ Mechanical | ☐ Electrical | ☐ Service manual revision |
| | ☐ Paper path | ☐ Transmit/receive | ☐ Retrofit information |
| | ☒ Other ( ) | | |

This RTB has been issued to announce firmware release information.

**General Information**

| Firmware Version | Program No. | Effective Date |
| --- | --- | --- |
| 6.01 | J0035130 | April 2005 production |

**History**

| Service Card Version | Symptom Corrected |
| --- | --- |
| 6.01 | Other changes:<br>Print speed control is disabled for "High-Speed" mode.<br>**Note:** As a result, the machine will not decrease the print speed in "High-Speed" mode, even under low-temperature, low-humidity conditions. |

**Important Notes for When Installing This Firmware:**

- This firmware is only for **Model P-G1.** It cannot be used on Model A-G1.
- Install this firmware via a **direct USB connection** between a PC and the printer.
  **Note:** This firmware cannot be installed via a network connection.
- Before you start the installation:
  - ➢ Shut down all other foreground applications on the PC.
  - ➢ Make sure that the printer main power is ON.
- If the installation fails, execute the ".exe" file again.

| Model: All GelSprinter models | Date: 26-Aug-08 | No.: RJ007024 |
|---|---|---|

| Subject: GJ analysis tool | Prepared by: Y.Murata |
|---|---|
| From: 1st Tech. Support Sec. Service Support Dept. | |

| Classification: | ☐ Troubleshooting | ☐ Part information | ☐ Action required |
|---|---|---|---|
| | ☐ Mechanical | ☐ Electrical | ☐ Service manual revision |
| | ☐ Paper path | ☐ Transmit/receive | ☐ Retrofit information |
| | ☒ Other ( ) | | ☐ Tier2 |

## Important Information about a New GJ Analysis Tool

- When a problem occurs in the field, please use the GJ analysis tool available from the Firmware Download Center. The tool is available for all GelSprinter products.

  Model list:

    G500/G700/G7500
    GX3000/GX3050N/GX5050N
    GX2500/GX7000
    GX3000S/GX3000SF/GX3050SFN

- Please use this tool to provide information for problem analysis, instead of the SMC report.