Model: Model AG-1	Date: 8-Jun-05	No.: RJ001001

Subject: Firmware Release History			Prepared by: Y. Ohtani
From: 1st Tech. Support Sec. Service Support Dept.			
Classification:	☐ Troubleshooting ☐ Mechanical ☐ Paper path ☒ Other ( )	☐ Part information ☐ Electrical ☐ Transmit/receive	☐ Action required ☐ Service manual revision ☐ Retrofit information

This RTB has been issued to announce firmware release information.

General Information

Firmware Version	Program No.	Effective Date
6.01	J0015130	April 2005 production

History

Service Card Version	Symptom Corrected
6.01	Other changes: Print speed control is disabled for "High-Speed" mode. **Note:** As a result, the machine will not decrease the print speed in "High-Speed" mode, even under low-temperature, low-humidity conditions.

Important Notes for When Installing This Firmware:

● This firmware is only for **Model A-G1.** It cannot be used on Model P-G1.
● Install this firmware via a **direct USB connection** between a PC and the printer.
   Note: This firmware cannot be installed via a network connection.
● Before you start the installation:
   ➢ Shut down all other foreground applications on the PC.
   ➢ Make sure that the printer main power is ON.
● If the installation fails, execute the ".exe" file again.

Model: All GelSprinter models	Date: 26-Aug-08	No.: RJ007024

Subject: GJ analysis tool	Prepared by: Y.Murata
From: 1st Tech. Support Sec. Service Support Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☒ Other ( )		☐ Tier2

Important Information about a New GJ Analysis Tool

● When a problem occurs in the field, please use the GJ analysis tool available from the Firmware Download Center. The tool is available for all GelSprinter products.

Model list:

G500/G700/G7500
GX3000/GX3050N/GX5050N
GX2500/GX7000
GX3000S/GX3000SF/GX3050SFN

● Please use this tool to provide information for problem analysis, instead of the SMC report.