

PAGE: 1/2

Reissued: 5-Jun-02

| Model: Model-J P1c | | | Dat | ate: 4-Jun-02 | | No.: RG082001a |
|--|--|-------------|----------|---------------|----------------|-------------------|
| RTB Correction | า | | | | | |
| Subject: Machine | Subject: Machine Installation & Short Haul Transportation Prepared by: H. Someya | | | | | |
| From: Technical Services sec. Service Planning Dept. | | | | | | |
| Classification: | Troubleshooting | ☐ Part info | ormat | tion 🖂 A | ction | required |
| | ☐ Mechanical | ☐ Electric | al | □s | ervic | e manual revision |
| ☐ Paper path ☐ Transmit/re | | it/rec | eive 🗌 R | etrof | it information | |
| | ☐ Other () | | | | | |

SYMPTOM:

At machine installation, the following types of white lines appear in black halftone areas at the same interval as the drum circumference:

- -Horizontal and straight (broken/continous)
- -Short, vertical and wavy

CAUSE:

Vibrations during transport cause scratches on the black OPC drum, as the image transfer belt is always contacting the black PCU during this time.

Note: The lines are not visible with the Model-JP1b, as a different printer gamma is used -- the gamma used on the P1c is designed to bring out halftone areas more.

SOLUTION:

Permanent:

A modification will be applied whereby the black PCU and transfer belt unit are separated before shipping. This modification is required to allow the units to be separated and still be able to close the front cover (further details TBA in a reissue of this RTB).

Temporary (from the beginning of mass-production):

Until the permanent solution can be applied, P1c machines are shipped with the transfer belt unit separated from the black PCU. Specifically, the transfer belt unit lever has been detached before shipping to allow the front cover to be closed.



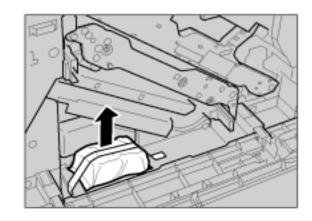
Model: Model-J P1c Date: 4-Jun-02 No.: RG082001a

Please see the following notes for machine installation and short-haul transport:

1. At Machine Installation:

The transfer belt unit lever has been detached and placed inside the machine as shown in the illustration. This lever must then be reattached at installation by the customer or service technician.

The attachment procedure for this lever has been packaged together with the machine.



PAGE: 2/2

2. Short-haul Transport

The notes for short-haul transport are the same as for the Model-J P1b, except for the additional procedure described below. Please also refer to RTB #RG060001 for additional notes on transport.

Additional procedure for P1c short-hauls:

- 1. Open the front cover.
- 2. Turn the transfer belt unit release lever counterclockwise to lower the transfer belt unit.
- 3. Remove the lever (1 screw).
- 4. Reinstall the lever when the machine arrives at the installation site.

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|-----|-----|
| (GO | LnJ |

| PAGE: | 1 | 12 |
|-------|---|----|
|-------|---|----|

| Model: Model-J P1c | | | Dat | e: 9-Jul-02 | | No.: RG082002 |
|--|--------------------------------------|----------------|------------------------|----------------------------|--|--------------------|
| Subject: Firmware Modification | | | Prepared by: H. Someya | | | |
| From: Technical Services sec. Service Planning Dept. | | | | | | |
| Classification: | tion: Troubleshooting 🖂 Part informa | | ormat | ition | | |
| | ☐ Mechanical | ☐ Electrical | | ☐ Service manual revis | | ce manual revision |
| | ☐ Paper path | ☐ Transmit/rec | | ceive Retrofit information | | fit information |
| | Other () | | | | | |

This bulletin explains the firmware modification history for the Model-J P1c (details begin on page 2).

| | ВС | Controller | |
|---------------|---------------|---------------|---------------|
| Firmware Type | Main | Music | Controller |
| Remarks | File Name | File Name | File Name |
| | G077xxxx#.wrp | G077xxxx#.wrp | G082xxxx#.fls |
| | #: suffix | #: suffix | #: suffix |

Note: Although the file names for the Main/Music firmware are the same as for the G060 printer (Model-J P1b), the file extensions are not. Therefore, these files cannot be used on the G060.

RTB Revision List

| Issue Date | Control Symbol | Revised contents |
|------------|----------------|------------------|
| 09-Jul-02 | - | First edition |



PAGE: 2/2

Model: Model-J P1c Date: 9-Jul-02 No.: RG082002

Modification History

1. Engine Main Firmware

| P/N | Version | Contents of Modification | Cut-in Month |
|-----------|---------|--|-----------------|
| G0775623 | B1.17C | Firmware installed from the first mass production run. | |
| G0775623A | B1.18 | The following have been corrected: Main scan magnification error (see RTB #RG060015 for details; to be released soon). SC471 caused by stop timing error for transfer belt contact motor. SC545 in fusing phase control mode. SC543 NOTE: This version has not been released (see "side effect" below). | May, 2002 |
| G0775623B | B1.18B | The following have been corrected: Side effect for B1.18 SC545 modification (only for G082-17 models): The machine does not display "Ready" after recovery warm-up from Energy Saver 1 Mode in phase control mode (see RTB #RG060013 for details). | July, 2002 |

2. Engine MUSIC

| P/N | Version | Contents of Modification | Cut-in |
|-----------|---------|--|-----------|
| | | | Month |
| G0775624 | 1.06 | Firmware installed from the first mass production run. | |
| G0775624A | 1.07 | The firmware header has been corrected for Japanese models only. | May, 2002 |

3. Controller Firmware

| P/N | Version | Contents of Modification | Cut-in Month |
|----------|---------|--|-----------------|
| G0825769 | 1.01 | Firmware installed from the first mass production run. | |

RIGOR Beisewedt & New 93

Technical Bulletin

PAGE: 1/2

Reissued: 5-Nov-02 Model: Model-J P1c No.: RG082002a Date: 9-Jul-02 **RTB Reissue** Subject: Firmware Modification Prepared by: H. Someya From: Technical Services sec. Service Planning Dept. ☐ Troubleshooting □ Part information ☐ Action required Classification: ☐ Mechanical ☐ Electrical ☐ Service manual revision ☐ Paper path ☐ Transmit/receive Retrofit information Other ()

This bulletin explains the firmware modification history for the Model-J P1c (details begin on page 2).

| | BO | Controller | |
|---------------|---------------|---------------|---------------|
| Firmware Type | Main | Music | Controller |
| Remarks | File Name | File Name | File Name |
| | G077xxxx#.wrp | G077xxxx#.wrp | G082xxxx#.fls |
| | #: suffix | #:suffix | #:suffix |

Note: Although the file names for the Main/Music firmware are the same as for the G060 printer (Model-J P1b), the file extensions are not. Therefore, these files cannot be used on the G060.

RTB Revision List

| Issue Date | Control Symbol | Revised contents |
|------------|-------------------|---------------------------------------|
| 09-Jul-02 | - | First edition |
| 1-Nov-02 | < <a>>> | Engine: 1.18B -> 1.19 -> 1.21 -> 1.22 |

Technical **B**ulletin

Reissued: 5-Nov-02

| Model: Model-J P1c | Date: 9-Jul-02 | No.: RG082002a |
|--------------------|----------------|----------------|
|--------------------|----------------|----------------|

Modifications

1. Engine Main Firmware

| P/N | Version | Contents of Modification | Cut-in Month |
|----------------------------|---------|--|--------------------|
| G0775623C < <a>> | B1.19 | The following have been corrected: When SP1-916-1 is set to 1, the machine may not reach the Ready condition after the main SW is turned on in low-temp, low-humidity environments. | August, 2002 |
| G0775623D < <a>> | B1.21 | The following have been corrected: SC220-4 for machines with LD unit E-MAC2 installed. | September, 2002 |
| G0775623E < <a>> | B1.22 | The following has been corrected: Paper jam with Series Printing when the exit tray setting is not the same for all individual jobs. | October, 2002 |

PAGE: 2/2

2. Engine MUSIC

Nothing new this time

3. Controller Firmware

Nothing new this time

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|---|---|----|
| G | w | Ш |

Technical Bulletin

| Model: General RTB | | | Dat | e: 8-Nov-02 | No.: RGene011 |
|--|---------------------------------|-------------|------|--------------------|-------------------|
| Subject: Euro sy | mbol not printed with PS driver | | | Prepared by: T. It | oh |
| From: Technical Services sec. Service Planning Dept. | | | | | |
| Classification: | | ☐ Part info | rmat | ion 🔀 Action | required |
| | ☐ Mechanical | ☐ Electrica | l | ☐ Service | e manual revision |
| | ☐ Paper path | ☐ Transmit | /rec | eive | it information |

PAGE: 1/8

SYMPTOM

When printing with the PS driver, the Euro currency symbol is not printed out with 112 of 136 fonts, which are stored in the font ROM in GW-based products.

The following are GW-based products:

Other (

Model-K3, Model-K P2, Russian-C2, Adonis- C2, Model-A P3, Model-J P1b, Model-J CF Model-U P1, Model-U C1, Martini-C1.

CAUSE

The Euro currency symbol was not included in the font ROM.

)

SOLUTION

Temporary Solution (1)

A workaround for each operating system has been previously released on the FAQ page, and is included on pp. 5-8 below.

Temporary Solution (2)

Although the font ROM will be modified as a permanent solution (details below), before this can be applied, the controller firmware has been modified on the following GW-based products:

| Product | Firmware Version | Product | Firmware Version |
|------------|----------------------------|-------------|----------------------------|
| Model-K3 | 1.01 (Controller) | Model-J P1b | 2.18 (Controller) |
| Model-K P2 | 1.06.1 (Controller) | Model-J CF | 1.11 (Printer Application) |
| Russian-C2 | 2.03 (Printer Application) | Model-U P1 | 2.20 (Printer Application) |
| Adonis-C2 | 3.09 (Printer Application) | Model-U C1 | 1.22 (Printer Application) |
| Model-A P3 | 1.08 (Controller) | Martini-C1 | 1.01 (Printer Application) |

Specifically, the Euro currency symbol has been added along with the "PS fonts download" feature, which allows the symbol to be downloaded to machine RAM. Enable this feature by changing the setting of Bit SW#3-0 to "1 (ON)" in SP mode (default: OFF).



PAGE: 2/8

Model: General RTB Date: 8-Nov-02 No.: RGene011

Remarks for Temporary Solution 2:

1. Switching PDL to PS takes approximate 7 to 10 seconds.

When PS fonts download is enabled, the Euro symbol is temporarily downloaded to the machine RAM at the first PS printing job, and whenever the PDL is switched from RPCS or PCL to PS. The total download time is approximately 7 to 10 seconds. This is because once the data is downloaded, it will remain in the RAM until the PDL is switched or the power turned off.

2. Printing high image area documents at 1200 dpi may cause a memory overflow error in machines equipped only with 32MB of memory (ex. Model-K P2).

This is because the PS fonts download feature uses approximately 800kB, which can bring the amount of available memory close to capacity with the above printing conditions.

Workaround:

- Printing at 600dpi may prevent an overflow, even with just the 32MB memory installed.
- Changing the memory usage setting from "Frame Priority" to "Font Priority" may prevent an overflow.

Permanent Solution

Modification of the font ROM on the ROM DIMM or the Controller Board, from October '02, production or later (details differ depending on the model). Specifically, the Euro currency symbol has been added to the 112 fonts mentioned above.

Note:

- 1. When the new ROM DIMM or Controller Board is installed, it is <u>not</u> necessary to disable the PS fonts download feature (temporary solution).
- 2. An MB will be issued separately announcing the P/N change for the ROMM DIMM and Controller Boards, and cut-in serial number.

ROM DIMM and Controller Board P/N:

| Model | Where the font ROM is soldered | Current P/N | Model | Where the font ROM is soldered | Current P/N |
|-------------|--------------------------------|----------------|------------|--------------------------------|----------------|
| Model-K P2 | Controller | G0735712 | Model-J CF | ROM DIMM | G5706687 |
| | | G0745712 | Model-U P1 | ROM DIMM | G0705851 |
| Adonis-C2 | ROM DIMM | B3615117 | Model-U C1 | ROM DIMM | B5295117 |
| | | B3625118 | 1 | | B4635117 |
| Model-A P3 | Controller | G0656022 | Martini-C1 | ROM DIMM | G3395117 |
| | | G0656023 | 1 | | G3385117 |
| Russian-C2 | ROM DIMM | B4615117 | Model-K3 | Controller | B5165750 |
| | | B4535117 | | | |
| Model-J P1b | ROM DIMM | G0776120 | 1 | | |



PAGE: 3/8

Model: General RTB Date: 8-Nov-02 No.: RGene011

Font Table

| This is a symbol font, so no countermeasure is applied. Both temporary and permanent solutions work to print out the Euro | Euro symbol is printed correctly. |
|--|--|
| | This is a symbol font, so no countermeasure is applied. |
| | Both temporary and permanent solutions work to print out the Euro currency symbol correctly. |

| AlbertusMT | Helvetica | Univers |
|---------------------------|------------------------------|------------------------------|
| AlbertusMT-Italic | Helvetica-Bold | Univers-Bold |
| AlbertusMT-Light | Helvetica-BoldOblique | Univers-BoldExt |
| AntiqueOlive-Bold | Helvetica-Condensed | Univers-BoldExtObl |
| AntiqueOlive-Compact | Helvetica-Condensed-Bold | Univers-BoldOblique |
| AntiqueOlive-Italic | Helvetica-Condensed-BoldObl | Univers-Condensed |
| AntiqueOlive-Roman | Helvetica-Condensed-Oblique | Univers-CondensedBold |
| Apple-Chancery | Helvetica-Narrow | Univers-CondensedBoldOblique |
| Arial-BoldItalicMT | Helvetica-Narrow-Bold | Univers-CondensedOblique |
| Arial-BoldMT | Helvetica-Narrow-BoldOblique | Univers-Extended |
| Arial-ItalicMT | Helvetica-Narrow-Oblique | Univers-ExtendedObl |
| ArialMT | Helvetica-Oblique | Univers-Light |
| AvantGarde-Book | HoeflerText-Black | Univers-LightOblique |
| AvantGarde-BookOblique | HoeflerText-BlackItalic | Univers-Oblique |
| AvantGarde-Demi | HoeflerText-Italic | Wingdings-Regular |
| AvantGarde-DemiOblique | HoeflerText-Ornaments | ZapfChancery-MediumItalic |
| Bodoni | HoeflerText-Regular | ZapfDingbats |
| Bodoni-Bold | JoannaMT | |
| Bodoni-BoldItalic | JoannaMT-Bold | |
| Bodoni-Italic | JoannaMT-BoldItalic | |
| Bodoni-Poster | JoannaMT-Italic | |
| Bodoni-PosterCompressed | LetterGothic | |
| Bookman-Demi | LetterGothic-Bold | |
| Bookman-Demiltalic | LetterGothic-BoldSlanted | |
| Bookman-Light | LetterGothic-Slanted | |
| Bookman-LightItalic | LubalinGraph-Book | |
| Carta | LubalinGraph-BookOblique | |
| Chicago | LubalinGraph-Demi | |
| Clarendon | LubalinGraph-DemiOblique | |
| Clarendon-Bold | Marigold | |
| Clarendon-Light | MonaLisa-Recut | |
| CooperBlack | Monaco | |
| CooperBlack-Italic | NewCenturySchlbk-Bold | |
| Copperplate-ThirtyThreeBC | NewCenturySchlbk-BoldItalic | |
| Copperplate-ThirtyTwoBC | NewCenturySchlbk-Italic | |
| Coronet-Regular | NewCenturySchlbk-Roman | |
| Courier | NewYork | |
| Courier-Bold | Optima | |
| Courier-BoldOblique | Optima-Bold | |
| Courier-Oblique | Optima-BoldItalic | |
| Eurostile | Optima-Italic | |
| Eurostile-Bold | Oxford | |
| Eurostile-BoldExtendedTwo | Palatino-Bold | |
| Eurostile-ExtendedTwo | Palatino-BoldItalic | |

Model: General RTB

Technical Bulletin

Date: 8-Nov-02 No.: RGene011

PAGE: 4/8

| Geneva | Palatino-Italic |
|------------------------|------------------------------|
| GillSans | Palatino-Roman |
| GillSans-Bold | StempelGaramond-Bold |
| GillSans-BoldCondensed | StempelGaramond-BoldItalic |
| GillSans-BoldItalic | StempelGaramond-Italic |
| GillSans-Condensed | StempelGaramond-Roman |
| GillSans-ExtraBold | Symbol |
| GillSans-Italic | Tekton |
| GillSans-Light | Times-Bold |
| GillSans-LightItalic | Times-BoldItalic |
| Goudy | Times-Italic |
| Goudy-Bold | Times-Roman |
| Goudy-BoldItalic | TimesNewRomanPS-BoldItalicMT |
| Goudy-ExtraBold | TimesNewRomanPS-BoldMT |
| Goudy-Italic | TimesNewRomanPS-ItalicMT |
| | TimesNewRomanPSMT |
| | |



PAGE: 5/8

Model: General RTB Date: 8-Nov-02 No.: RGene011

Workaround Announced on the FAQ Page

Question:

Euro Fonts printing problem

Answer:

If Euro Fonts can't be printed by the PS driver, the following solutions may be effective.

Solution

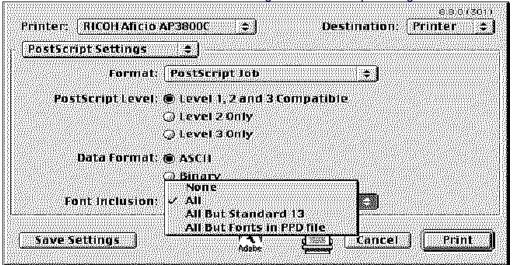
MacOS 9.x / 8.x

Use the AdobePS 8.8 printer driver.

Get the printer driver from the Adobe site on the web.

http://www.adobe.com/support/downloads/product.jsp?product=44&platform=Macintosh

Then select "ALL" for the "Font Inclusion" setting in the "PostScript Settings" window as follows.



Windows 95

Update Windows95 to "Euro Currency Support for Windows95".

You can get it from the following URL.

http://www.microsoft.com/windows95/downloads/contents/WURecommended/S_WUFeatured/W95EuroPatch/Default.asp

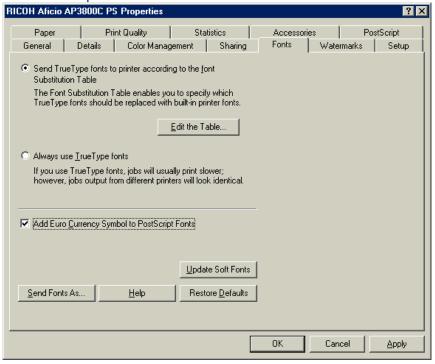
Then the "Add Euro Currency Symbol to PostScript Fonts" check box is available. Check "Add Euro Currency Symbol to PostScript Fonts". (Before update, the check box doesn't work.)



PAGE: 6/8

Model: General RTB Date: 8-Nov-02 No.: RGene011

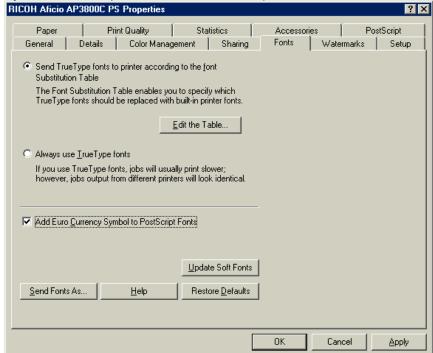
Windows95 after update



Windows 98 / ME / NT4.0 / XP

Check "Add Euro Currency Symbol to PostScript Fonts" .

Windows 98 / ME (Note: The AdobePS driver version 4.3.1 or later has "Add Euro Currency Symbol to PostScript Fonts" in the "Fonts" tab.)

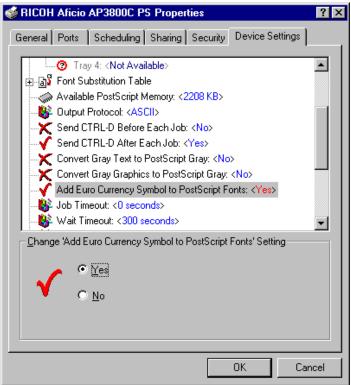




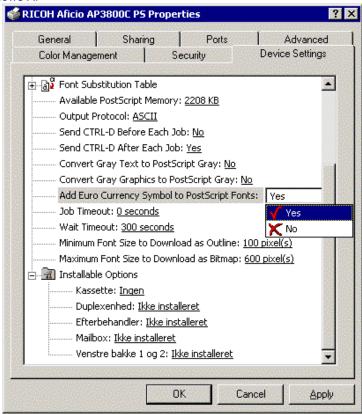
PAGE: 7/8

Model: General RTB Date: 8-Nov-02 No.: RGene011

Windows NT4.0



Windows XP





NICAI **B**UIIEtin Page: 8/8

No.: RGene011

Date: 8-Nov-02

Windows 2000

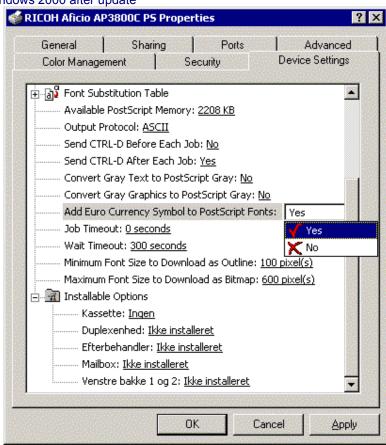
Model: General RTB

Update the printer driver to v5.5.2 or later.

You can get it from the printer driver v1.0.6 on the Adobe web site that includes the W2000 driver v 5.5.2.

http://www.adobe.com/support/downloads/product.jsp?product=44&platform=Windows Then the "Add Euro Currency Symbol to PostScript Fonts" check box is displayed. Check "Add Euro Currency Symbol to PostScript Fonts".

Windows 2000 after update



Technical Bulletin

PAGE: 1/4

Reissued: 2-Aug-04

| Model: Model-J P1c Date | | | | | | No.: RG082002b |
|-------------------------|------------------------------|-------------|--------|----------|----------|-------------------|
| RTB Reissue | | | | | | |
| Subject: Firmwa | re Modification | | | Prepared | by: н. т | aguchi |
| From: 1st Tech. | Support Sec. Service Support | Dept. | | | | |
| Classification: | ☐ Troubleshooting | ⊠ Part info | ormat | tion | Action | required |
| | ☐ Mechanical | ☐ Electric | al | | Servic | e manual revision |
| | ☐ Paper path | ☐ Transm | it/rec | eive | Retrof | it information |
| | Other () | | | | | |

This bulletin explains the firmware modification history for the Model-J P1c (details begin on page 2).

| | BO | Controller | |
|---------------|---------------|---------------|---------------|
| Firmware Type | Main | Music | Controller |
| Remarks | File Name | File Name | File Name |
| | G077xxxx#.wrp | G077xxxx#.wrp | G082xxxx#.fls |
| | #:suffix | #:suffix | #:suffix |

Note: Although the file names for the Main/Music firmware are the same as for the G060 printer (Model-J P1b), the file extensions are not. Therefore, these files cannot be used on the G060.

RTB Revision List

| Issue Date | Control Symbol | Revised contents |
|------------|-------------------|---|
| 09-Jul-02 | - | First edition |
| 1-Nov-02 | < <a>>> | Engine: 1.18B -> 1.19 -> 1.21 -> 1.22 |
| 2-Aug-04 | < > | Engine: 1.22 → 1.23 →1.24 → 1.25 → 1.26 → 1.27 → 1.28 |

Technical Bulletin

Reissued: 2-Aug-04

Model: Model-J P1c Date: 9-Jul-02 No.: RG082002b

[Modification History]

1. Engine Main Firmware

| P/N | Version | Contents of Modification | Cut-in Month |
|--------------------------------|---------|---|--------------------|
| G0775623 | B1.17C | Firmware installed from the first mass production run. | |
| G0775623A | B1.18 | The following have been corrected: Main scan magnification error (see RTB #RG060015 for details; to be released soon). SC471 caused by stop timing error for transfer belt contact motor. SC545 in fusing phase control mode. SC543 NOTE: This version has not been released (see "side effect" below). | May, 2002 |
| | | | |
| G0775623B | B1.18B | The following have been corrected: Side effect for B1.18 SC545 modification (only for G082-17 models): The machine does not display "Ready" after recovery warm-up from Energy Saver 1 Mode in phase control mode (see RTB #RG060013 for details). | July, 2002 |
| G0775623C < <a>> | B1.19 | The following have been corrected: When SP1-916-1 is set to 1, the machine may not reach the Ready condition after the main SW is turned on in low-temp, low-humidity environments. | August, 2002 |
| G0775623D < <a>> | B1.21 | The following have been corrected: SC220-4 for machines with LD unit E-MAC2 installed. | September, 2002 |
| G0775623E < <a>>> | B1.22 | The following has been corrected: Paper jam with Series Printing when the exit tray setting is not the same for all individual jobs. | October, 2002 |
| G0775623G < > | B1.24 | Supports 2-level European cabinet paper feeder: Firmware modified so that if the destination code is set to Europe, the paper will be exited from the lower position whenever the Finisher and feed station other than the paper feed unit is installed (EU cabinet feeder is the same height as a 2-level PFU, i.e. requires lower-position exit). | December, 2002 |

PAGE: 2/4

Technical Bulletin

Reissued: 2-Aug-04

Model: Model-J P1c Date: 9-Jul-02 No.: RG082002b

| Version | Contents of Modification | Cut-in Month |
|---------|--|---|
| B1.25 | Fusing belt rotation timing (warm-up) and lamp off timing (job end) have been changed to prevent unnecessary occurrences of SC543 (heating roller fusing lamp overheat). Occurrence conditions for SC552 changed from 150sec → 210sec to prevent unnecessary occurrences. | March, 2003 |
| | The following has been fixed: Fusing jam misdetection with left door closed due to vibration of fusing exit sensor feeler. | |
| B1.26 | The following have been fixed. "Copying" displayed for about 30 seconds before copying begins Color drum lock at first color print following a 3-hour interval when energy saver is disabled. | April, 2003 |
| B1.27 | The following have been fixed: The second page is not transported to the Finisher stapling tray with duplex printing and mixed paper size stapling jobs. The machine freezes when the paper height sensor detects paper jam following jam recovery. | April, 2004 |
| B1.28 | The transfer unit has been modified from a transfer brush to a transfer roller system in order to further improve the accuracy of color line positioning. In accordance with this change, two types of firmware have been released as follows. B1.28: This is for the old type transfer unit (Transfer brush type) C1.28: This is for the new type transfer unit (Transfer roller type) | August, 2004 |
| C1.28 | Transfer current has been changed for the new transfer unit (Transfer roller type). Note: The transfer unit has been modified from a transfer brush to a transfer roller system in order to further improve the accuracy of color line positioning. In accordance with this change, this firmware should be upgraded at transfer unit (Transfer roller type) installation. | |
| | B1.25 B1.26 B1.27 | B1.25 Fusing belt rotation timing (warm-up) and lamp off timing (job end) have been changed to prevent unnecessary occurrences of SC543 (heating roller fusing lamp overheat). Occurrence conditions for SC552 changed from 150sec → 210sec to prevent unnecessary occurrences. The following has been fixed: Fusing jam misdetection with left door closed due to vibration of fusing exit sensor feeler. B1.26 The following have been fixed: "Copying" displayed for about 30 seconds before copying begins Color drum lock at first color print following a 3-hour interval when energy saver is disabled. B1.27 The following have been fixed: The second page is not transported to the Finisher stapling tray with duplex printing and mixed paper size stapling jobs. The machine freezes when the paper height sensor detects paper jam following jam recovery. B1.28 The transfer unit has been modified from a transfer brush to a transfer roller system in order to further improve the accuracy of color line positioning. In accordance with this change, two types of firmware have been released as follows. B1.28: This is for the old type transfer unit (Transfer brush type) C1.28: This is for the new type transfer unit (Transfer roller type) C1.28 Transfer current has been changed for the new transfer unit (Transfer roller system in order to further improve the accuracy of color line positioning. In accordance with this change, this firmware |

PAGE: 3/4

2. Engine MUSIC

| P/N | Version | Contents of Modification | Cut-in Month |
|-----------|---------|--|-----------------|
| G0775624 | 1.06 | Firmware installed from the first mass production run. | |
| G0775624A | 1.07 | The firmware header has been corrected for Japanese models only. | May, 2002 |

RIGON Reissued: 2-Aug-04

Technical Bulletin

| Model: Model-J P1c | Date: 9-Jul-02 | No.: RG082002b |
|--------------------|----------------|----------------|
|--------------------|----------------|----------------|

3. Controller Firmware

| P/N | Version | Contents of Modification | Cut-in |
|----------|---------|--|--------|
| | | | Month |
| G0825769 | 1.01 | Firmware installed from the first mass production run. | |

PAGE: 4/4

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Technical Bulletin

| Model: Model-J P1c | | | Dat | e: 2-Aug-04 | No.: RG082003 |
|--|--------------|-------------|-------|-------------------|-------------------|
| Subject: Transfer unit installation (Transfer roller type) | | | | Prepared by: H.T. | aguchi |
| From: 1st Tech. Support Sec. Service Support Dept. | | | | | |
| Classification: | | ☐ Part info | rmat | ion Action | required |
| | ☐ Mechanical | ☐ Electrica | al | ☐ Service | e manual revision |
| | ☐ Paper path | Transmi | t/rec | eive 🗌 Retrof | it information |

PAGE: 1/2

The transfer unit has been modified from a transfer brush to a transfer roller system in order to further improve the accuracy of color line positioning. In accordance with this change, the following firmware upgrade and SP mode setting should be performed at transfer unit installation.

- Model J-P1b, Model J-P1CF -

Mechanical ☐ Paper path Other (

1. Upgrade to the following firmware.

| Model: | Code: | Engine Firmware: | System Firmware: |
|--------------|-------------|------------------|------------------|
| Model J-P1b | G060 | B1.28 or newer | 2.22 or newer |
| Model J-P1CF | G060 + G570 | B1.28 or newer | 1.12 or newer |

- 2. Do the following to allow the machine to detect the new unit.
 - 1. Access SP2-399-001 [Trans_Cur_Chg] and select "1".
 - 2. Select "OK".
 - 3. Exit SP mode and turn the main switch Off/On.

| Number: | Description: | Default Setting: | Adjustable Range: |
|-------------|---------------|------------------|-------------------------|
| SP2-399-001 | Trans_Cur_Chg | 0 | 0: Transfer Brush Type |
| | | | 1: Transfer Roller Type |



PAGE: 2/2

Model: Model-J P1c Date: 2-Aug-04 No.: RG082003

- Model J-P1c -

In accordance with this change, two types of firmware for have been released as follows.

- ➤ B1.28: This is for the old transfer unit (Transfer brush type)
- > C1.28: This is for the new transfer unit (Transfer roller type)
- 1. Upgrade to the following firmware (SP mode setting is automatically performed).

| Model: | Code: | Engine Firmware: | System Firmware: |
|-------------|-------|------------------|------------------|
| Model J-P1c | G082 | C1.28 or newer | (Unnecessary) |

- The firmware for models J-P1c and J-P1b are different (ex. C1.28 vs. B1.28).
- If installing the new transfer unit on a J-P1c machine with Engine **B1.28 or newer** already installed, and you wish to update to a C-version firmware with the same numeric name (e.g. from B1.28 → C1.28), please be sure to 1) first downgrade to B1.27 and then 2) install C1.28 or newer. This is because it is not possible to directly update a Bxxx version to a Cxxx version with the same numeric name.

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Technical Bulletin

PAGE: 1/5

Reissued: 2-Dec-04

| Model: Model-J P1c Date | | | e: 9-Jul-02 | | No.: RG082002c | |
|--|-----------------|-------------|-------------|--------|----------------|-------------------|
| RTB Reissue | | | | | | |
| Subject: Firmware Modification Prepared by: H.Some | | | | | omeya | |
| From: 1st Tech. Support Sec. Service Support Dept. | | | | | | |
| Classification: | Troubleshooting | ⊠ Part info | ormat | tion [| Action | required |
| | ☐ Mechanical | ☐ Electric | al | | ☐ Servic | e manual revision |
| | ☐ Paper path | ☐ Transm | it/rec | eive [| Retrof | it information |
| | ☐ Other () | | | | | |

This bulletin explains the firmware modification history for the Model-J P1c (details begin on page 2).

| | BO | Controller | |
|---------------|---------------|---------------|---------------|
| Firmware Type | Main Music | | Controller |
| Remarks | File Name | File Name | File Name |
| | G077xxxx#.wrp | G077xxxx#.wrp | G082xxxx#.fls |
| | #:suffix | #:suffix | #:suffix |

Note: Although the file names for the Main/Music firmware are the same as for the G060 printer (Model-J P1b), the file extensions are not. Therefore, these files cannot be used on the G060.

RTB Revision List

| Issue Date | Control Symbol | Revised contents |
|------------|-------------------|---|
| 09-Jul-02 | - | First edition |
| 1-Nov-02 | < <a>>> | Engine: 1.18B -> 1.19 -> 1.21 -> 1.22 |
| 2-Aug-04 | < > | Engine: 1.22 → 1.23 →1.24→ 1.25→ 1.26→ 1.27→ 1.28 |
| 2-Dec-04 | < <c>>></c> | Controller: 1.0.1 -> 1.0.3 |

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Technical Bulletin

Reissued: 2-Dec-04

| Model: Model-J P1c | Date: 9-Jul-02 | No.: RG082002c |
|--------------------|----------------|----------------|
|--------------------|----------------|----------------|

[Modification History]

1. Engine Main Firmware

| P/N | Version | Contents of Modification | Cut-in Month |
|--------------------------------|---------|---|--------------------|
| G0775623 | B1.17C | Firmware installed from the first mass production run. | |
| G0775623A | B1.18 | The following have been corrected: Main scan magnification error (see RTB #RG060015 for details; to be released soon). SC471 caused by stop timing error for transfer belt contact motor. SC545 in fusing phase control mode. SC543 NOTE: This version has not been released (see "side effect" below). | May, 2002 |
| G0775623B | B1.18B | The following have been corrected: Side effect for B1.18 SC545 modification (only for G082-17 models): The machine does not display "Ready" after recovery warm-up from Energy Saver 1 Mode in phase control mode (see RTB #RG060013 for details). | July, 2002 |
| G0775623C < <a>> | B1.19 | The following have been corrected: When SP1-916-1 is set to 1, the machine may not reach the Ready condition after the main SW is turned on in low-temp, low-humidity environments. | August, 2002 |
| G0775623D < <a>>> | B1.21 | The following have been corrected: SC220-4 for machines with LD unit E-MAC2 installed. | September, 2002 |
| G0775623E < <a>> | B1.22 | The following has been corrected: Paper jam with Series Printing when the exit tray setting is not the same for all individual jobs. | October, 2002 |
| G0775623G < > | B1.24 | Supports 2-level European cabinet paper feeder: Firmware modified so that if the destination code is set to Europe, the paper will be exited from the lower position whenever the Finisher and feed station other than the paper feed unit is installed (EU cabinet feeder is the same height as a 2-level PFU, i.e. requires lower-position exit). | December, 2002 |

PAGE: 2/5

Technical Bulletin

Reissued: 2-Dec-04

Model: Model-J P1c Date: 9-Jul-02 No.: RG082002c

| P/N | Version | Contents of Modification | Cut-in Month |
|----------------------------|---------|--|-----------------|
| G0775623H < > | B1.25 | Fusing belt rotation timing (warm-up) and lamp off timing (job end) have been changed to prevent unnecessary occurrences of SC543 (heating roller fusing lamp overheat). Occurrence conditions for SC552 changed from 150sec → 210sec to prevent unnecessary occurrences. The following has been fixed: | March, 2003 |
| | | Fusing jam misdetection with left door closed due to vibration of fusing exit sensor feeler. | |
| G0775623J < > | B1.26 | The following have been fixed. "Copying" displayed for about 30 seconds before copying begins Color drum lock at first color print following a 3-hour interval when energy saver is disabled. | April, 2003 |
| G0775623K < > | B1.27 | The following have been fixed: The second page is not transported to the Finisher stapling tray with duplex printing and mixed paper size stapling jobs. The machine freezes when the paper height sensor detects paper jam following jam recovery. | April, 2004 |
| G0775623L < > | B1.28 | The transfer unit has been modified from a transfer brush to a transfer roller system in order to further improve the accuracy of color line positioning. In accordance with this change, two types of firmware have been released as follows. B1.28: This is for the old type transfer unit (Transfer brush type) C1.28: This is for the new type transfer unit (Transfer roller type) | August, 2004 |
| | C1.28 | Transfer current has been changed for the new transfer unit (Transfer roller type). Note: The transfer unit has been modified form a transfer brush to a transfer roller system in order to further improve the accuracy of color line positioning. In accordance with this change, this firmware should be upgraded at transfer unit (Transfer roller type) installation. | |

PAGE: 3/5

2. Engine MUSIC

| P/N | Version | Contents of Modification | Cut-in Month |
|-----------|---------|--|-----------------|
| G0775624 | 1.06 | Firmware installed from the first mass production run. | |
| G0775624A | 1.07 | The firmware header has been corrected for Japanese models only. | May, 2002 |

Technical Bulletin

PAGE: 4/5

Reissued: 2-Dec-04

| Model: Model-J P1c | Date: 9-Jul-02 | No.: RG082002c |
|--------------------|----------------|----------------|
|--------------------|----------------|----------------|

3. Controller Firmware

| P/N | Version | Contents of Modification | Cut-in |
|---------------------------|---------|--|--------|
| | | | Month |
| G0825769 | 1.01 | Firmware installed from the first mass production run. | |
| G0825769 < <c>></c> | 1.0.3 | IMPORTANT: See "Procedure for Updating to Controller Firmware v1.0.3" below. | |
| | | The following have been fixed. | |
| | | Finisher jam. | |
| | | Conditions: | |
| | | 1. Many staple jobs are printed out continuously from the printer queue, AND | |
| | | 2. One of these staple jobs is only one page. | |
| | | Change: When many staple jobs are in the queue, there is a short pause between jobs. This is | |
| | | because the machine prints only one job at a time. | |
| | | • "Times Developments" appears on the counter sheet, even if SP5-930-1 (Meter Click Mode) is ON and SP5-045-1 (Counter Method) is set to "Prints". | |

Procedure for Updating to Controller Firmware v1.0.3

- 1. Print out the configuration page.
- 2. Turn OFF SP5-930-1 (Meter Click Mode).
- 3. Install v1.0.3 as follows:
 - a) Connect the printer to the PC with a parallel cable.
 - b) Hold down the Cancel and Left arrow keys and turn the main power ON. Continue to hold down the keys until "Memory Installed xxxMB" is displayed on the LCD (approx. 15 sec.).
 - c) "Entering... Download Mode" is displayed after the machine finishes a memory check and self-diagnostics (approx. 40 sec.).
 - d) Access a DOS prompt or command prompt on the PC. Type "Cortall Cortall Cortal Corta
 - e) When the transfer is finished, "Download done. Programming..." is displayed and the machine reboots.
 - f) Print out the configuration page and make sure v1.0.3 was installed.

PAGE: 5/5

Reissued: 2-Dec-04

Model: Model-J P1c Date: 9-Jul-02 No.: RG082002c

4. Turn ON SP5-930-1 (Meter Click Mode).

5. Reprogram the controller settings.

Important: Use the values on the configuration page you printed out in Step 1.