# POMELO (G033) SERVICE MANUAL [Engine]

## $\triangle$ IMPORTANT SAFETY NOTICES

### PHYSICAL INJURY PREVENTION

- 1. Before disassembling or assembling parts of the printer and peripherals, make sure that the power cord is unplugged.
- 2. The wall outlet should be near the printer and easily accessible.
- 3. Note that some printer components are supplied with electrical voltage even if the main switch is turned off.
- 4. If an adjustment or operation check must be made requiring the removal or opening of the exterior covers while the main switch is on, keep hands away from electrified or mechanically driven components.
- 5. The printer drives some of its components when it completes the warm-up period. Keep hands away from mechanical and electrical components when the printer starts operation.
- 6. The interior and metal parts for the fusing unit become extremely hot while the printer is operating. Do NOT touch these components with bare hands.

### HEALTH SAFETY CONDITIONS

- 1. Never operate the printer without ozone filters installed.
- 2. Always replace the ozone filters with the specified replacement at the specified maintenance intervals.
- 3. Toner is non-toxic, but if it gets in your eyes by accident, it may cause temporary eye discomfort. Remove it with eye drops or flush eyes with water. If this is unsuccessful, get medical attention immediately.

### SAFETY AND ECOLOGICAL NOTES FOR DISPOSAL

- 1. Do NOT incinerate toner cartridges or used toner. Toner dust may ignite suddenly when exposed to an open flame.
- 2. Dispose of used toner and belt cartridge in accordance with local regulations. (These are non-toxic supplies.)
- 3. Dispose of replaced parts in accordance with local regulations.

### LASER SAFETY

The Center for Devices and Radiological Health (CDRH) prohibits the repair of laser-based optical units in the field. The optical unit can only be repaired in a factory or at a location with the requisite equipment. The laser subsystem is only replaceable in the field by a qualified Customer Engineer. The laser chassis is not field repairable. Customer engineers are therefore directed to return all chassis and laser subsystems to the factory or service depot when replacement of the optical subsystem requires replacement.

### **WARNING**

Use of controls, or adjustment, or performance of procedures other than those specified in this manual may result in hazardous radiation exposure.



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Overall Information

### 1. OVERALL MACHINE INFORMATION

### 1.1 SPECIFICATIONS

Configuration	Desk top				
Print Process	Laser beam and dry toner electrostatic photograph system				
Resolution	600 dpi				
Paper Size	Tray 1 A4, JIS B5, 81/2" x 11", 71/4" x 101/2" (Executive Size), and Custom Size paper (Length: 210 to 297 mm, Width: 100 to 216 mm)				
	Tray 2 (Optional Paper Feed Unit) A4, JIS B5, 81/2" x 11", 71/4" x 101/2"				
	Optional Paper Tray A4, JIS B5, 81/2" x 11", 71/4" x 101/2" (Executive Size), 81/2" x 14", and Custom Size paper (Length: 210 to 356 mm, Width: 100 to 216 mm)*				
	* The optional paper tray can be used as tray 1 or tray 2. Custom sizes can only be used in this tray if it is in the tray 1 position.				
Paper Weight	60 to 160 g/m <sup>2</sup> (16 to 43 lbs.) Plain paper mode: 60 to 90 g/m <sup>2</sup> Thick paper mode: 90 to 160 g/m <sup>2</sup> , adhesive labels OHP transparency mode: OHP transparencies				
Print Speed	<u>Plain Paper</u> Monochrome: 16 ppm (A4 portrait) Color: 4 ppm (A4 portrait)				
	OHP and Thick Paper Monochrome: 8 ppm OHP and 3 ppm Thick (A4 portrait) Color: 2 ppm OHP and Thick (A4 portrait)				
Warm-up Time	Less than 210 seconds (at 23°C/73°F)				
First Printout Time	Monochrome: Less than 19 seconds (A4/81/2" x 11", Tray 1)				
	Color: Less than 30 seconds (A4/81/2" x 11", Tray 1)				
Paper Capacity	Tray 1 and tray 2: 250 sheets (80 g/m <sup>2</sup> , 20 lbs.)				
Paper Output Capacity	250 sheets (80 g/m <sup>2</sup> , 20 lbs.)				
Output Method	Face down				
Power Supply	120 V ±10%, 50/60 ±2Hz, more than 8.3 A 220-240 V ±10%, 50/60 ±2Hz, more than 4.5 A				

Power Consumption	Maximum: 1000 W (Energy Star compatible) Average during printing: 450 W (Maximum) Average during energy saver mode: 30 W (Maximum)
Noise Emission (Sound Power Level)	Standby: Less than 48 dB Operating: Less than 55 dB
Dimensions	500 x 490 x 399 mm (19.7" x 19.3" x 15.3") (without optional tray unit)
Weight	Approximately 36 kg (79.4 lbs.) (including consumables)
Options	Paper Feed Unit Type 204
	Paper Tray Type 204

### **1.2 PART NAMES AND FUNCTIONS**



No.	Part	Function			
1	Top Cover	Acts as an upper cover and a paper tray for printouts.			
2	Paper Exit Unit	Feeds printouts to the top cover. Open when replacing the OPC belt cartridge.			
3	Front Cover	The front enclosure; opened when replacing the toner cartridge or waste toner pack.			
4	Main Switch	Turns the power on and off.			
5	Operator Panel	Displays the status of the printer.			
6	Interface Connector Box	Install the controller here.			
7	AC Input Inlet	Connect the power supply cable here.			
8	Back Cover (L)	Acts as the rear cover; opened when clearing an internal jam or doing maintenance work.			

### **1.3 INTERNAL STRUCTURE**



No.	Component Name	Function		
1	Toner Cartridges	Holds the Y, M, C, and K toners for development. Each		
		toner cartridge is independent.		
2	Optical Unit	Generates a laser beam and scans it over the OPC belt.		
3	Paper Cassette	Automatically feeds paper into the machine.		
4	Paper Pick-up Roller	Automatically feeds paper from the paper cassette.		
5	Transfer Drum	Receives color toner images from the OPC belt one at a time, in the order K, C, M, Y.		
6	Transfer Roller	Transfers the combined K, C, M, Y toner image from the transfer drum to the paper.		
7	Paper Discharger	Separates the paper from the transfer drum.		
	(separation corona)			
8	Transfer Unit	Transfers the combined K, C, M, Y toner image from the		
		transfer drum to the paper.		
9	Fusing Unit	Fuses the toner image to the paper.		
10	Drum Cleaner	Removes waste toner adhering to the transfer drum.		
11	Belt Cartridge	The laser forms an electrostatic latent image on the OPC belt, and this image is developed with toner.		

#### **OPERATOR PANEL**

### 1.4 OPERATOR PANEL



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1	LCD: 2 lines of 16 characters		
2	On Line Indicator		
3	Data In Indicator		
4	Reset Key		
5	Escape Key		
6	Scroll Key (Up)		
7	Enter Key		
8	Scroll Key (Down)		
9	Media Key		
10	Menu Key		
11	Error Indicator		
12	On Line Key		
13	Power Indicator		

### 2. DETAILED DESCRIPTIONS

### 2.1 OVERVIEW

### 2.1.1 MAIN UNITS

This color laser printer consists of five systems: Printing, Optics, Transfer, Paper Transport, and Control.

1. Printing

The printing system consists of the following six units located around the OPC belt that form a toner image on the OPC belt.

- Charge
- Exposure
- Development
- First Transfer (from OPC belt to transfer drum)
- Quenching
- Belt Cleaning

#### 2. Optics

The optics system consists of two units that form electrostatic latent images on the OPC belt by scanning a laser beam across it.

- Optics Unit
- Polygon Mirror Motor

#### 3. Transfer

The transfer system consists of three units that transfer the toner image to the copy paper.

- Transfer Drum
- Second Transfer (from transfer drum to paper)
- Drum Cleaner

#### 4. Paper Transport

The paper transport system consists of five units that pick up paper from the paper cassette, separate it from the transfer drum, and feed it out of the printer body after fusing the toner image onto it.

- Paper Cassette
- Transport Unit
- Paper Discharger
- Fusing Unit
- Paper Exit

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#### 5. Control

The control system consists of four units that run the printer by processing the interface signals transmitted from the host and other systems.

- Sequence Control
- Laser Control
- Fusing Temperature Control
- Interface Control

### 2.1.2 BASIC COLOR PRINTING MECHANISM

1. Principle of Color Printing

Color printing is made through a subtractive process by combining the three primary colors, yellow, magenta, and cyan. The following illustration shows how cyan, magenta, and yellow toners can be combined to form other colors.



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- 2. Basic Color Printing Process
  - 1) The printer contains yellow, magenta, cyan, and black toner cartridges.



2) The developed toner images are transferred to the transfer drum one at a time (a).

The transfer drum turns 4 times per image (if all colors are used). Black toner is transferred first, then cyan, magenta, and finally yellow.

Transfer Drum

- The combined toner image formed on the transfer drum is transferred to the paper (b).
- 4) The fusing unit fuses the toner to the paper. (c)



Paper

### 2.1.3 OPC BELT STRUCTURE



The OPC belt consists of a surface layer of organic photoconductor (OPC), an inner layer of insulation (PET), and an aluminum layer in between the two.

### 2.2 PRINT SYSTEM AND TRANSFER SYSTEM

### 2.2.1 INTRODUCTION

The following illustration shows the basic steps of the printing system, with the OPC belt and transfer drum as the central components of the system.



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### 2.2.2 PRINTER COMPONENTS



#### No.

#### Name of Component

- 1 Toner Cartridge
- 2 Optical Unit
- 3 Paper Cassette
- 4 Charge Corona Unit
- 5 Cleaning Blade
- 6 Belt Discharger (Quenching Lamp)
- 7 Dick-up Roller
- 8 Transfer Drum
- 9 Transfer Roller
- 10 Paper Discharger
- 11 Paper Exit Unit
- 12 Fusing Unit
- 13 Drum Cleaner
- 14 Belt Cartridge

Process

Development Exposure Paper Feed Charge Belt Cleaning Belt Discharge Paper Pick-up Image Transfer Image Transfer Paper Discharge Paper Feed-out Fusing Drum Cleaning Forming the Image

### 2.2.3 THE PRINTING SYSTEM

This section briefly describes the electrostatic imaging process for this printer.

- 1. Printing Process Overview
  - 1) The CBV terminal of the high voltage unit charges the OPC belt to -CBV (V).
  - 2) The CHV terminal of the high voltage unit applies a high negative voltage (-CHV) to the charge corona unit to generate the charge corona.
  - 3) The DBV terminals (one for each color) of the high voltage unit power supply charge the development rollers to –DBV (V).
  - 4) The transfer drum frame is grounded.
  - 5) The THV(+) terminal of the high voltage unit applies a high positive voltage (+THV) to the transfer roller



In the above diagram, blocks with a diagonal arrow through them indicate a power output that can be adjusted using an engine service mode. Potentiometers on the high voltage unit or laser diode drive board PCBs should not be touched.

- 2. OPC Belt Potential Variations
  - 1) The OPC belt is biased to -CBV(V). Then, during charging, the surface of the OPC belt is evenly charged to  $-V_{\odot}(V)$ .
  - 2) During exposure, the belt is discharged to -VR(V) when exposed to the laser beam, causing an electrostatic latent image to form on the OPC belt.
  - 3) During development, the difference in potential between -VR(V) and -DBV(V) causes the negatively charged toner to move to the OPC belt, thereby forming a visible image. (Toner is attracted to the least negatively-charged surface, which is the exposed part of the OPC belt.)
  - 4) During transfer, the negatively charged toner on the OPC belt moves to the transfer drum because the transfer drum potential (GND) is more positive than the OPC belt.
  - 5) The OPC belt potential is discharged by the quenching lamp.



- 1: Charging Process
- 2: Exposure Process
- 3: Development Process
- 4: Transfer Process
- 5: Cleaning (Quenching)
- CBV: Power Supply for the OPC Belt Bias
- CHV: Power Supply for Charging
- DBV: Power Supply for Development Roller Bias
- -VR: Voltage on the exposed areas of the OPC Belt

### 2.2.4 PROCESS DETAILS

### Charge

The charge corona unit evenly charges the OPC belt.

- (1) Charge Corona Unit Structure
  - 1) The charge corona unit consists of the case [A], corona wire [B], and grid [C].
  - 2) The charge corona unit charges the OPC belt surface to a potential of -Vo (V).
  - The zener diode keeps the grid at a constant voltage ZD(V) to apply the charge to the belt evenly.



- (2) Charging Process
  - 1) The potential of the OPC belt surface before charging is -CBV(V).
  - The charge corona unit applies an even voltage of -V<sub>O</sub> to the OPC belt surface.



### Exposure

During exposure, the OPC belt surface is exposed to the laser beam to form an electrostatic latent image.

- 1. Structure of the Optical Unit
  - 1) The source of the laser beam is a semiconductor laser.
  - 2) A lens and mirror scan the laser beam across the OPC belt to form the electrostatic latent image.
- 2. Exposure Process
  - 1) After charging, the OPC belt surface has a potential of  $-V_{\odot}(V)$ .
  - 2) The laser is scanned across the OPC belt perpendicular to the direction of motion.
  - 3) The beam switches on then off at high speed in accordance with the image data.
  - 4) The charge on the illuminated areas decreases to a potential of –VR (V). Unexposed areas remain at -V $_{\odot}$ (V)
  - 5) As a result, an invisible electrostatic latent image forms on the OPC belt as shown below.



#### Development

During development, toner causes the electrostatic latent image on the OPC belt to become visible.

- 1. Toner Cartridges
  - 1) There are four toner cartridges from top to bottom in this order: black, yellow, magenta and cyan. It is not possible to install them in the wrong order.
  - **NOTE:** This is not the same as the order of development (which is black, cyan, magenta, yellow).
  - 2) Each cartridge contains a single toner color [A].
- 2. Development Process



2) The development roller is biased to the potential -DBV (V).



- 3) During development, a visible toner image is formed on the OPC belt. Toner is attracted to the least negatively-charged surface, which is the exposed part of the OPC belt.
- 4) On the other hand, unexposed areas are not developed, because these have a higher negative charge than the toner, so they repel the toner.

The diagram shows the positions of the four color development units in relation to the belt. In the diagram, the magenta image is being developed.

If there are only two colors used in the image data, the other two development cycles will be skipped.





Toner Cartridge Positioning Mechanism

When the printer is idle, none of the toner cartridges contacts the OPC belt. During printing, the machine moves the toner cartridges into contact with the belt one at a time, in the order K, C, M, Y.

There are two toner cartridge drive mechanisms. One is for the black and yellow cartridges (the uppermost two cartridges), and the other drives the cyan and magenta cartridges.

In each mechanism, cams [A] driven by a spring clutch [B] and solenoid [C] mechanism push the toner cartridges into position. A sensor (the development sensor) [D] detects when the mechanism for the pair of cartridges is at home position.

Before the start of printing, the cams are pointing vertically (position 1 for KY and position 3 for CM in the diagram; note that in the diagram, the view of the mechanism has been rotated 90°). At this time, the actuator is inside the development sensor, which informs the CPU that the mechanism is in home position.

To move the black toner cartridge into contact with the belt, the development solenoid (K,Y) releases the pawl on the spring clutch, which turns 180°, and this turns the cam shaft 90° (to position 2 for KY in the diagram). When the cam shaft rotates, the cam pushes the black toner cartridge into contact with the belt.

After the black development cycle, the solenoid turns off, which allows the cam shaft to turn another 90° (to position 3 for KY in the diagram). The black toner

cartridge is now pushed away from the belt by a spring. During this period, the solenoid for cyan and magenta remains off.

At about the same time, the solenoid and clutch mechanism for cyan and magenta moves the cyan cartridge into contact with the belt. To do this, the solenoid for cyan and magenta turns on. The cams turn 90° (to position 4 for CM in the diagram). This pushes the cyan cartridge against the belt. After the cyan cycle, the solenoid turns off, and the cam turns 90° again, to position 1 in the diagram.

Next, the solenoid and clutch mechanism for cyan and magenta moves the magenta cartridge into contact with the belt. The sequence of events is similar to that for the black toner cartridge described above. After this cycle, the cyan/magenta mechanism is back in home position. During this period, the solenoid for black and yellow remains off.

Then the yellow development cycle begins, using the black/yellow mechanism again. After this cycle, the black/yellow mechanism is back in home position as well.

	HP	Dev. K	$\rightarrow$	Dev. C	$\rightarrow$	Dev. M	$\rightarrow$	Dev. Y	HP
KY	1	2	3	3	3	3	3	4	1
CM	3	3	3	4	1	2	3	3	3

#### Position of each cam in the diagram during development



There is a toner end sensor for each cartridge. The components of the sensor are located on the left and right sides of the machine (there is a photodiode at one side of the cartridge and a phototransistor at the other side). There are small windows [A] to allow the light from the photodiode to pass through the cartridge. When the solenoid and clutch mechanism pushes the cartridge against the belt, drive from the development motor is transmitted to the toner cartridge, then agitator [B] mixes the toner inside the cartridge. At this time, if the light path inside the cartridge remains blocked, the machine detects that there is sufficient toner in that cartridge. If the light path becomes unblocked, toner near end is detected.

After near-end is detected, the machine allows up to 500 images (for the C, M, and Y cartridges) or up to 300 images (for the K cartridge) to be made until the toner end condition is reached. There are separate counters for each color. When one of the cartridges reaches a toner end condition, the machine prevents further printing.

If the front cover is opened for 15 seconds, any toner near-end or toner end conditions are cleared.

### First Transfer (From Belt to Drum)

During the first transfer process, toner images on the OPC belt are transferred to the transfer drum one color at a time.

### The Transfer Drum



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- 1) The transfer drum [A] has an aluminum [B] base and a rubber coating [C].
- 2) The transfer drum is driven by contact with the OPC belt. The rotation speeds and circumferences of the drum and belt are the same, so the leading edge of the toner image always arrives at the same place on the drum. The CPU uses the drum encoder to monitor the drum rotation, in case any slippage occurs. (SC 71 is generated if an error occurs.)

#### Residual Charge OPC Belt OPC B

#### First Transfer Process

- 1) After the OPC belt passes the development mechanism, it comes in contact with the transfer drum. The transfer drum and belt rotations are synchronized so that the leading edge of the toner image on the belt always arrives at the same place on the drum.
- 2) The OPC belt has a negative voltage (the magnitude depends on whether it is an exposed or unexposed area of the belt). The potential of the transfer drum is nearly GND (Ground).
- 3) The difference in potential between the OPC belt and the transfer drum causes the negatively charged toner on the OPC belt to move to the transfer drum.
- 4) Each toner color moves from the OPC belt onto the transfer drum, and a fullcolor toner image builds up with each rotation of the transfer drum.
- 5) After all four colors have been transferred to the drum, the toner image transfers to the paper.

### Belt Discharging (Quenching Lamp)

During belt discharge (after drum transfer), the quenching lamp illuminates the OPC belt to discharge the residual charge before cleaning the belt.

- 1. Quenching Lamp
  - 1) The quenching lamp is an LED array containing 24 light emitting diodes (LEDs).

### Discharge Process



- 1) After the toner image has transferred to the transfer drum, a residual charge still remains on the OPC belt.
- 2) The quenching lamp discharges the OPC belt before belt cleaning. This makes it easier for the belt cleaner to remove remaining toner particles from the belt, and prepares the belt for the next development cycle.

### **Belt Cleaning**

During belt cleaning, residual toner adhering to the OPC belt surface is removed.

- 1. Cleaning Blade
  - 1) The belt cleaning blade is in the belt cartridge.
- 2. Belt Cleaning



- 1) A small amount of toner remains on the OPC belt because it did not transfer during the drum transfer process.
- 2) The edge of the blade scrapes the residual toner off the OPC belt.
- 3) The waste toner feeder feeds the toner to the waste toner bottle.

### Second Transfer (From Drum to Paper)

During the second transfer process, the toner image on the transfer drum transfers to the paper.



#### Second Transfer Components

- 1) The transfer roller is normally away from the transfer drum.
- 2) The THV(+) terminal of the high voltage unit charges the transfer roller positively.
- 3) The transfer roller comes in contact with the transfer drum for the second transfer process only.
- 4) The paper passes between the transfer roller and transfer drum.

#### Second Transfer Process

- 1) The registration rollers feed the paper [A] to synchronize with the leading edge of the toner image on the transfer drum [B].
- 2) The transfer roller [C] and the transfer drum start to feed the paper as it comes in contact with the transfer drum.
- 3) The paper passes between the transfer roller and transfer drum. At this time, a positive high voltage (THV) is applied to the transfer roller.
- 4) Negatively charged toner [D] moves to the positively charged paper.
- 5) The paper with the transferred toner is continuously fed through towards the paper discharge unit.
- 6) At intervals (but not during paper transfer), a negative voltage is applied from the THV (-) terminal, to clean the transfer roller.

#### Paper Discharging

This process discharges the paper and separates it from the transfer drum using a combination of AC and DC charges.



- 1. Paper Discharge Components
  - 1) The paper discharge unit consists of a case and a corona wire.
  - 2) High voltage AC (ACV) is applied to the paper discharge corona wire.
- 2. Paper Discharge and Separation Process
  - 1) Paper [A] adheres to the transfer drum [B] during the transfer process.
  - 2) The paper discharger neutralizes electrical charge on the paper by applying ac to the paper.
  - 3) The ac charge and a dc component (DCV) separate the paper from the transfer drum. The paper is then fed towards to the fusing unit.

#### Drum Cleaning

During drum cleaning, the residual toner on the transfer drum is removed.



- 1. Drum Cleaning Unit
  - 1) After the toner image has been transferred to the paper, the drum cleaning brush cleans the surface of the transfer drum as it rotates. The cleaning brush stays away from the transfer drum during image processing.
  - 2) A positive voltage FCBV(V) is applied to the drum cleaning roller and cleaning brush.

**Note:** Service mode displays this voltage as 'FBV', but the high voltage unit has 'FCBV' next to the terminal. Because of this, we have to keep using two acronyms in this manual for the same voltage.

- 3) The drum cleaning roller rotates as it comes in contact with the drum cleaning brush.
- 2. Belt Cleaning Process
  - 1) There is residual toner [A] on the surface of the transfer drum [B] after the paper transfer process.
  - 2) The drum cleaning brush [C] is positively charged. The drum cleaning brush helps the negatively charged residual toner come off the surface of the transfer drum, and electrostatically attracts the toner.
  - 3) The drum cleaning roller [D] has a slightly higher positive charge (the drum cleaning brush is slightly discharged by contact with the drum) and therefore attracts the negatively charged toner adhering to the drum cleaning brush.
  - 4) The cleaning blade scrapes off the waste toner adhering to the surface of drum cleaning roller, and the waste toner feeder [E] transfers it to the waste toner unit.

### 2.3 OPTICAL SYSTEM

### 2.3.1 OUTLINE

This printer uses a laser diode to write the latent image on the OPC belt. The information supplied by the image data (video signal) tells the fast switching mechanism for the laser diode when to turn on and off. The laser scans over the OPC belt through a polygon mirror and lens, to form an electrostatic latent image on the OPC belt.



Light emitting source with laser diode.

Focusing lens for the laser beam.

Hexagonal mirror for scanning the laser beam

Reflecting mirror for the laser beam path.

Laser beam condenser.

Turns the polygon mirror.

Laser diode control circuit.

### 2.3.2 OPTICAL SYSTEM COMPONENTS

- 1. Laser Unit
- 2. Cylinder Lens
- 3. Polygon Mirror
- 4. F-theta Lens
- 5. Polygon Mirror Motor
- 6. Mirror
- 7. LDC
- 8. PD (Photodetector) Synchronizes the laser beam scan
- 9. BTD Mirror The Beam Timing Detector mirror guides the laser beam to the PD.

across the belt.

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### 2.3.3 SPECIFICATIONS

Item	Specification		
Rated Output for the Laser Diode	5 mW		
Laser Beam Wavelength	Approx. 785 nm		
Scanning Resolution	600 dpi		
Scanning Width	220 mm		
Rotations Per Minute for Polygon Mirror Motor	23,936 rpm		
Number of Polygon Mirror Faces	6		

### 2.4 PAPER TRANSPORTATION SYSTEM

### 2.4.1 OUTLINE

After a toner image forms on the transfer drum, the pick-up roller feeds a sheet of paper to the registration roller. The registration roller feeds the paper to the transfer unit so that the leading edge of the paper is in synchronization with the leading edge of the toner image on the transfer drum.

### 2.4.2 PAPER TRANSPORTATION SYSTEM COMPONENTS



Holds the printer paper.

Feeds paper one sheet at a time.

the paper from the transfer drum.

Fuses the toner image to the paper.

Transfers the toner image to the paper.

Feeds paper to synchronize with the toner image on

A corona unit that produces an AC corona to separate

1. Paper Cassette

2. Pick-up Roller

3. Registration Roller

- 4. Transfer Roller
- 5. Paper Discharger Unit
- 6. Fusing Unit
- 7. Paper Exit Unit Feeds the completed print out of the printer.

the transfer drum.

8. Paper Exit Roller Feeds the paper from the printer to the exit tray.
# 2.4.3 OHP SENSOR

The OHP sensor (a reflective photosensor) inside the paper feed unit determines whether the cassette contains OHP transparencies.

Using this sensor, the controller detects the paper type before paper feed starts, so it can control the printing process to suit the actual paper type. For example, even if the user sets the paper type to "Plain Paper" when the cassette contains OHP transparencies, a problem does not occur. The controller determines that the cassette contains OHPs and notifies the engine so it can switch from 'plain paper' mode to 'OHP transparency' mode.

# 2.5 FUSING UNIT

# 2.5.1 OVERVIEW

The fusing unit uses a thermal fusing system with two hot rollers. Paper carrying the toner passes between the hot rollers. The heat rollers apply heat and pressure to the paper passing between them, fusing the toner image to the paper.

# 2.5.2 COMPONENTS



- 1. Cleaning Roller Cleans the hot roller.
- 2. Thermistor Detects the temperature on the surface of the hot roller.
- 3. Oil Bottle Contains the silicone oil for the fusing unit.
- 4. Hot Roller Contains a fusing lamp.
- 5. Fusing Lamp A halogen lamp.
- 6. Pressure Roller Contains a fusing lamp; applies pressure to the hot roller
- 7. Thermofuse Prevents the hot roller from heating up excessively.

# 2.5.3 FUSING PROCESS



- 1. Silicone oil supplied from the oil bottle is applied to the surface of the hot and pressure rollers.
- 2. The toner image [A] has been transferred onto the paper [B], but has not been fused.
- 3. The paper passes between the hot and pressure rollers.
- 4. Each roller is heated to about 150° C, and receives a pressure of about 156N from the other roller.
- 5. When the paper carrying the toner passes between the hot and pressure rollers, the toners melt and fuse to the paper.
- 6. The paper carrying the fused image [C] separates from the hot and pressure rollers, and is ejected from the printer.

# 2.6 CONTROL SYSTEM

# 2.6.1 COMPONENTS

The MCTL (Main Control) board controls most of the main electrical parts for this printer.

#### Sequence Control Components

1.	Printing Process Control	Controls the printing process from paper feed to paper exit.
2.	Laser Output Control	Automatically controls the laser output.
3.	Fusing Temperature Control	Controls the fusing lamps so that the hot roller and pressure roller are at the correct temperature.
4.	Toner Detection Control	Controls toner end detection.
5.	Interface Control	Processes the input and output signals between the printer and the host computer.
6.	Operator Panel Indicators	Displays the printer operation status on the operator panel.
7.	Error Control	Controls the halt procedures when errors occur in the printer.



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Detailed Descriptions

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#### PCBs



No.	Name	Function
1	Quenching Lamp	This row of LEDs discharges the OPC belt by illuminating it. It is part of the optical unit.
2	IOD2 (Input Output Device)	Relays signals between the controlled components and the MCTL, and drives the controlled components.
3	IOD1 (Input Output Device)	Relays signals between the controlled components and the MCTL, and drives the controlled components.
4	MCTL	Controls a series of processes for the printer: Fusing temperature and laser output control, operator panel indication, toner end sensor, error processing, and interface control.
5	LDU (Laser Diode Unit)	Drives the laser diode and controls its output power. Part of the optical unit.
6	PDU (Photo Detection Unit)	Detects the laser beam to synchronize the main scan. Part of the optical unit.
7	DC Power Supply (Low Voltage Power Supply) <u>LVPS</u>	Provides the printer with a power supply.
8	High Voltage Power Supply (HVU)	Provides the printer with the high voltage power supplies necessary for the printing process.
9	Panel Indicator	Displays the operation status of the printer and monitors the keys on the operation panel.

#### Motors and Interlock Switches



No.	Name	Code	Function
1	Main Motor	MM	Drives the OPC belt and the paper
			transport system.
2	Development Motor	DM	Drives the toner cartridges and the
			development system.
3	Front Cover Switch	DSW1	Cuts the power supply if the front cover is
			opened.
4	Polygon Mirror Motor	SCM	Scans the laser beam across the OPC
			belt.
5	Rear Cover Switch	DSW3	Cuts the power supply if the rear cover is
			opened.
6	Controller Fan Motor	CTLFAN	Vents heat from the power supply unit and
			interface controller.
7	Exit Cover Switch	DSW2	Cuts the power supply if the exit cover is
			opened.
8	Fusing Unit Fan	HTFAN	Vents heat from the fusing unit.
9	Ozone Fan	OZFAN	Vents ozone from the printer (the charge
			corona unit generates ozone).

#### **Clutches and Solenoids**



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No.	Name	Code	Function
1	Cleaner Contact Solenoid	FBSOL	Moves the drum cleaner into contact with the transfer drum surface for drum cleaning.
2	Fusing Clutch	FUCL	Couples the fusing unit with the main gear unit, to drive the hot roller.
3	Cleaning Clutch	FBCL	Couples the cleaning gear with the main gear unit, to drive the drum cleaner brush.
4	Transfer Contact Solenoid	TRSOL	Moves the transfer roller into contact with the paper to transfer the toner from the transfer drum to the paper.
5	Registration Clutch	RECL	Couples the registration roller with the main gear unit to feed the paper to the transfer drum at the correct time to synchronize the paper with the toner image on the transfer drum.
6	Paper Feed Clutch	PCLU	Couples the feed roller gear with the main gear unit to feed paper.
7	Development Clutches	DVCL (Y,M,C,K)	Couples the development roller of the desired color toner cartridge with the development gear unit during development.
8	Development Solenoids	PSL(MC) PSL(KY)	Move the desired color toner cartridge to the development position. NOTE: These solenoids are part of the front cover unit.

Detailed Descriptions

#### Sensors



No.	Name	Code	Function
1	Drum Paper Jam Sensor	DPJ	Detects when paper is wrapped around the transfer drum.
2	Toner End Sensor	TPD/TTR	Detects if the toner cartridge is empty, for each toner cartridge.
3	Development Sensors	GHP1, GHP2	Detects when the toner cartridges are in home position.
4	Waste Toner Sensor	WTS	Detects how full the waste toner bottle is.
5	Paper Size Sensor	PSU	Detects the paper size.
6	Paper Sensor	PEU	Detects whether there is paper in the paper cassette.
7	Paper Feed Sensor	PT1	Detects when paper is fed from the paper cassette.
8	OHP Sensor	OHP	Detects whether the paper cassette contains OHPs.
9	Drum Encoder	EN	Detects irregular rotation of the transfer drum.
10	Belt Sensor	PBS	Detects when the OPC belt is at home position.
11	Oil Sensor	OIL	Detects if the fusing unit oil has run out.
12	Cleaning Roller Sensor	CRS	Detects whether there is a cleaning roller in the fusing unit.
13	Fusing Thermistor	TH	Detects the fusing unit temperature.
14	Paper Exit Sensor	PT2	Detects when paper exits from the paper exit unit.

# 2.6.2 CONTROL SYSTEM

#### **Print Process Control**

A CPU on the MCTL controls the print processes.

#### Laser Drive Control Circuit

The laser drive control circuit (LDC) consists of the laser diode, and video signal input, laser drive, output detection, and output control circuits.

#### **Operation**

- 1. When the video signal is input, the LDC switches the laser diode on and off in accordance with the video signal.
- 2. The photo detector (PD) detects the laser beam at the start of each scan, and the signal is fed back to the output control circuit.
- 3. The output control circuit maintains a constant laser power output, by comparing the laser output default with the feedback from the output detection circuit.
- 4. When the beam detector (PD) detects the laser, the Beam Detection Timing (BDT) signal will be output.



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#### Fusing Temperature Control

The fusing lamp in each hot roller is controlled to maintain the appropriate temperature so that the toner will fuse to the paper.

#### **Temperature Control Circuit**



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#### Components

FLS :	The thyristor turns the power supply for the fusing lamp on/off.
-------	--

- TFU1/TFU2 : The thermofuses inside the fusing unit shut down the circuit for safety when it is too hot.
- TH : This temperature sensor detects the surface temperature of the hot roller (HR).
- RY This relay prevents further heating when the temperature inside the fusing unit exceeds a certain point.
- GA/CPU This microprocessor monitors the temperature signals.
- CM1 : Temperature sensor circuit (for the ACOFF signal).
- CM2 : Temperature sensor circuit (for the HON-N signal).
- CM3 Temperature sensor circuit (for temperature signal processing).
- Q: Thermistor sensor circuit shutdown (for the THERR signal).
- HR Fusing lamp for the hot roller.
- BR Fusing lamp for the pressure roller.

Signals

- HON-N : Turns the fusing lamp inside the hot roller on or off.
- ACOFF : Turns off the relay RY1 when it is too hot.
- THERR Detects thermistor shutdown.
- AD : Converts the temperature sensor signal to digital.

#### Temperature Control and Safety



- TS : The machine maintains a temperature of about 150°C by turning the thyristor on/off.
- TA: A reference temperature (about 175°C) to identify whether it is excessively hot inside the fusing unit. When it reaches this point, the relay (RY) turns off, the power supply to the fusing lamp shuts down, and the printer stops.
- TPS : At this temperature, the thermofuse melts and the power supply for the fusing lamp shuts down. When the thermofuse melts, the printer stops.

#### Service Codes Generated by Temperature Control Signals

- SC 31: When a thermistor error (THERR) signal is generated, the operator panel indicates "Call Service SC: 31", and the printer stops.
- SC 33 : If the fusing unit temperature does not reach a certain point after a certain time, the operator panel indicates ""Call Service SC: 33", and the printer stops.
- SC 34 : If the "Fusing Lamp On" signal continues after the elapse of a certain time, the operator panel indicates ""Call Service SC: 34", and the printer stops.
- SC 35: If the temperature within the fusing unit becomes unusually hot and an ACOFF signal is generated, the operator panel indicates "Call Service SC: 35", and the printer stops.

## Interface Control

#### General

#### 1. Type of Interface

The video interface handles image data, but does not accumulate it in a buffer. Video signals from the input image data switch the laser diode on and off, forming a latent image on the OPC belt.

#### 2. Interface Connection System



G033M007.WMF

## 3. Interface Circuit (Printer side)

No.	Interface Circuit	Signal Name
1		VIDEO-N     VIDEO-P
2		HSYNC-N
		• HSYNC-P
	G033M031.WMF	
3	22 W 22 W 22 W 22 0 Ω 22 W 220 Ω 330 Ω GND GND GND GND GND GND GND GND	<ul> <li>PRREQ-N</li> <li>CONNAND-N</li> <li>ID1-N</li> <li>ID2-N</li> </ul>
4	+5 V 3.3 KΩ G033M033.WMF	<ul> <li>VSYNC-N</li> <li>IREADY-N</li> <li>STATUS-N</li> <li>KEY-STATUS-N</li> </ul>

## 4. Connector Pin Assignment

The printer side connector is 128A-064S2B-: 13A (DDK) or the equivalent.

Pin No.	Signal Name	Pin No.	Signal Name
1A	RET(GND)	1B	Reserve
2A	RET(GND)	2B	Reserve
3A	RET(GND)	3B	Reserve
4A	RET(GND)	4B	Reserve
5A	RET(GND)	5B	Reserve
6A	RET(GND)	6B	Reserve
7A	RET(GND)	7B	Reserve
8A	RET(GND)	8B	Reserve
9A	Reserve	9B	Reserve
10A	Reserve	10B	Reserve
11A	RET(GND)	11B	KEY_STATUS-N
12A	N. C.	12B	Reserve
13A	RET(GND)	13B	Reserve
14A	RET(GND)	14B	PRREQ-N
15A	RET(GND)	15B	COMMAND
16A	RET(GND)	16B	Reserve
17A	RET(GND)	17B	IREADY-N
18A	RET(GND)	18B	STATUS
19A	RET(GND)	19B	Reserve
20A	RET(GND)	20B	VSYNC-N
21A	N. C.	21B	Reserve
22A	HSYNC-P	22B	HSYNC-N
23A	RET(GND)	23B	Reserve
24A	VIDEO-P	24B	VIDEO-N
25A	PS GND	25B	+5V
26A	PS GND	26B	+5V
27A	PS GND	27B	+5V
28A	PS GND	28B	+5V
29A	PS GND	29B	+5V
30A	PS GND	30B	+5V
31A	PS GND	31B	+5V
32A	PS GND	32B	+5V

# 2.6.3 DC POWER SUPPLY UNIT

Output Terminal	Rated Output	Use
+5V-1	4.8 to 5.3 V,	For the printer.
+5V-1	7.5 A (8.5 A)	For the laser.
+5V-1		For the interface.
+24V-1	+24 V, 4.5 A	For the motors, clutches, solenoids,
		etc.
HP	120 V, 8 A	For the fusing lamp connection (HP).
HN	220 V, 5 A	For the fusing lamp connection (HP).

#### Output and Use

#### Connector Pin Assignment Layout



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#### **Connector Pin Assignment**

#### ACN1

Manufacture: Molex Type: 53313-2215

Pin #.	Signal Name	Interface	
1	+5V-1	+5V-1 output	
2	SGND	Signal ground (+5V type ground)	
3	+5V-1	+5V-1 output	
4	SGND	Signal ground (+5V type ground)	
5	ACSYNC-N	AC zero-cross signal (open collector output)	
6	SGND	Signal ground (+5V type ground)	
7	+24V	+24V output not through door switch	
8	SGND	Signal ground (+5V type ground)	
9	+5V-1R	+5V through the relay when +24V-1 is shut down.	
10	ACOFF-P	AC forced shut down signal (pull-up required).	
11	HON-N	Heater on signal (Pull-up required).	
12	Test I2	Terminal for dielectric strength test.	
13	+24V-1	+24 V output corresponding to door switch.	
14	Test O2	Terminal for dielectric strength test.	
15	+24V-1	+24 V output through door switch.	
16	Test I1	Terminal for dielectric strength test.	
17	+24V-1	+24 V output through door switch.	
18	Test O1	Terminal for dielectric strength test.	
19	PGND	Power ground (+24 V type ground)	
20	PGND	Power ground (+24 V type ground)	
21	PGND	Power ground (+24 V type ground)	
22	PGND	Power ground (+24 V type ground)	

## ACN2

Manufacture: MoLex Type: 5277-02A

Pin #.	Signal name	Interface
1	DSW-O	+24 V output through the door switch.
2	DSW-I	+24 V output through the door switch.

#### ACN3

Manufacture: MoLex Type: 5566-04A

Pin #.	Signal name	Interface
1	+5V-2	+5V-2 output
2	+5V-2	+5V-2 output
3	SGND	Signal ground (+5 V type ground)
4	SGND	Signal ground (+5 V type ground)

## 2.6.4 DC HIGH VOLTAGE POWER SUPPLY UNIT

## **Output and Function**

	Function		Power Supply (P/S)	
No.			Name of P/S	Approximate Output Voltage
	Charging	Charging		4.6 kV
1			HVRD6190	619 V
			(zener diode)	
2	First Transfer		CBV (-)	200 V to 900 V
0	Development	Y, M	DBV (-A)	200 V to 400 V
3	Bias	C, K	DBV (-B)	200 V to 400 V
4	Second Transfer		THV (+)	400 V to 3,000 V
5	Transfer Roller Cleaning		THV (-)	600 V
6	Paper Discharge	r Unit	ACV (~)	4.9 kV
0			DCV (+)	200 V
7	Drum Cleaning		FCBV (FBV)	200V to 1,500 V

## Connector Layout Pin Assignment

#### BCN1

Manufacture: MoLex Type: 53313-1815

Pin #	Signal Name	Interface
1	+24 V-1	+24 v-1
2	PGND	PGND
3	FUCHK	Sensor signal for fusing unit installation.
4	PGND	PGND
5	ACVON-N	AC output signal
6	PWMON-N	PWM control signal
7	CHVON-ON	CHV output signal
8	CHVERR	CHV ERROR sensor signal.
9	CBVPWM-N	CBV PWM control signal.
10	THVRON-N	THV ON signal
11	DBVPWM-N	DBV PWM control signal.
12	THVPWM-N	THV PWM control signal.
13	DBVCKPWM-N	CBV PWM control signal.
14	THV-I	Transfer voltage select signal.
15	FCBVPWM-N	FCBV PWM control signal.
16	TH1	Thermistor temperature sensor signal.
17	NC	NC
18	TH2	Thermistor temperature sensor signal.

#### BCN2

Manufacture: MoLex Type: 53324-0410

Pin #	Signal Name	Interface
1	TH1	Thermistor 1
2	TH2	Thermistor 2
3	FUCHK	Fusing unit check
4	FUCHKGND	GND



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# 3. INSTALLATION

# 3.1 INSTALLATION ENVIRONMENT

If the printer is set up in an inappropriate location, it may not function as expected. Therefore, the following factors should be taken into consideration prior to deciding where to install the printer.

Do NOT place the printer in a place where it is:

- Likely to encounter direct sunlight or strong light. (For example, by a window)
- Likely to encounter wide ranges of temperature and humidity. (Normal operation environment is within 10 ~ 32.5°C, 20 ~ 80%RH and without condensation.)
- Likely to encounter cold air from an air-conditioner, warm air from a heater, or direct radiant heat.
- Likely to encounter a lot of dust or exposure to corrosive gas like ammonia.



#### **During Operation**

Place the printer:

- Near good ventilation
- On a flat surface.
- With a maximum tilt of 1°.

Make sure to stand the printer on all of its three legs. Otherwise, the frame will warp and belt home position errors will occur.



# 3.2 INSTALLATION NOTES

- When installing the toner cartridge, do not force it into the machine. Otherwise, the development roller may be pushed into contact with the OPC belt.
- Make sure that the correct brand name is selected (controller SP mode S9). This ensures that the correct model name is displayed on the configuration page and on the LCD.

# 3.3 RELOCATION PROCEDURE

**CAUTION:** Observe the following precautions when relocating this unit:

- 1. This unit requires two or more persons to carry it because it weighs approximately 36kg.Keep the unit level during transportation (do not put pressure on any single part of the base).
- 3. Whenever possible, use the packing materials shipped with the unit.
- 4. Carry the unit AFTER removing the following supply parts:
  - Fusing Unit Oil Bottle
  - Toner Cartridge
  - Photoconductor Unit
  - Waste Toner Bottle
- 5. Be sure to protect the photoconductor unit surface with paper.
- 6. Be sure to remove the following items from various units:
  - Silicone oil from the fusing unit oil sump (with a syringe).
  - Paper from the cassette
  - Optional paper feed unit (remove from the machine)
- 7. Clean the interior of the unit before re-packing.
- 8. Secure the front, rear, and top covers with tape so that they do not open and cassettes can not fall out.

**CAUTION:** Since oil and toner will spill if they remain inside the unit if it is carried, be sure to remove those items and clean the unit before relocating it. If oil gets on the transfer belt, printouts may be faded.

# 4. SERVICE TABLES4.1 PANEL LAYOUT



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1	LCD: 16 characters by 2 lines
2	Power Indicator
3	On Line Indicator
4	Data In Indicator
5	On Line Key
6	Reset Key
7	Error Indicator
8	Menu Key
9	Escape Key
10	Scroll Key (Up)
11	Scroll Key (Down)
12	Enter Key
13	Media Key

**Europe Version** 



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# 4.2 SP MODE

# 4.2.1 OVERVIEW

The printer has two types of SP modes:

- 1. Service Mode (Engine SP modes)
- 2. Controller SP modes

This manual deals with engine SP modes.

# 4.3 SERVICE MODE (ENGINE SP MODE) OVERVIEW

Service mode provides a range of procedures needed for maintenance and troubleshooting. The features available depend on whether the printer is on line or off line. If the printer is on line, operating status and error messages appear on the LCD as normal. If the printer is off line, a range of service modes become available.

The next page contains a chart of the messages and features that are available.

Item	Function and Use	
TEST PRINT	Engine self-test print	
NEXT CARE INFO	Displays the number of images or prints that can be made before the maintenance parts have to be replaced.	
CASSETTE TYPE	Use this to specify the paper cassette type that is being used (USA, Europe, or Japan). This determines the paper sizes that can be detected for the cassette.	
TOTAL PAGE	Displays the total number of printed pages.	
EACH IMAGE	Displays the numbers of toner images made in each color (CMYK).	
CLEAR CARE	Resets the maintenance counters.	
MEDIA MANAGE	Enables or disables the OHP sensor.	
FACTORY MODE	Factory setting mode (all of the following items are sub-menu items for FACTORY MODE.)	
DP CHECK	Tests the toner cartridges and detects whether toner is present.	
BD CHECK	Tests the laser beam synchronization detection signal and the laser power.	
FU CHECK	Tests the fusing unit warm-up operation.	
MARGIN ADJUST	Adjusts the registration for each tray.	
LIFE PERIOD SET	Sets the maintenance cycle for each item that is managed by the maintenance counters.	
NVRAM TUNE UP	Adjusts the laser power and process control voltage values stored in the NVRAM on the MCTL.	
NVRAM INITIAL	Initializes the NVRAM on the MCTL.	
TOTAL PAGE SET	Resets the total print counter in the NVRAM on the MCTL.	
EACH IMAGE SET	Resets the toner image counters for each color (CMYK) in the NVRAM on the MCTL.	



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# 4.4 SERVICE MODE (ENGINE SP MODE)

# 4.4.1 OVERVIEW

Functions 31 through 37 allow you to check the status of the machine (such as the counter values), and function 39 (Factory Mode) allows you to adjust various settings and reset the engine NVRAM.

In service mode, the keys on the operation panel work differently from normal operation. The functional changes are noted below.

[Enter] key:	Scrolls backwards
[ <b>▼</b> ] key:	Scrolls forwards
[Media] key:	Executes a menu item
[Escape] key:	Returns to the previous display

## Procedure

#### To enter engine SP mode:



- 1. Turn the power switch on while holding the [Menu] [A], [Enter] [B] and [▼] [C] keys.
- 2. Use the [Enter], [▼], [Media], and [Escape] keys to select the desired mode as described below.

#### To exit engine SP mode:

1. Turn off the machine.

#### Selecting a mode

- 1. Press the [Enter] or [▼] key to scroll forwards and backwards through the service modes on the screen, as shown to the right as (a), (b) and (c).
- 2. To select the required mode, press the [Media] key.
- In any particular mode, the current selection is indicated by a black triangle to the left of it. To change the selection, move the black triangle with the [Enter] or [▼] key then press the [Media] key.
- 4. Press the [Escape] key to leave the mode.



# 4.4.2 PROCEDURES

#### 31 TEST PRINT

A grid pattern of a single toner color (K, Y, M, or C) or two toner colors (R, G, B) or a full-color strip pattern can be printed.

Step	Procedure	LCD
1	Press the [Media] key. (a)> (b)	(a) SERVICE MODE TEST PRINT
2	Using the [Enter] or [▼] key, select the desired pattern (e.g., grid pattern), then press the [Media] key. (b)> (c)	(b) 31 GRID PRINT GRID PRINT/STRIPE 31 GRID PRINT
3	Using the [Enter] or [▼] key, select the desired color (e.g., Red), then press the [Media] key. (c)> (d)	R: YM G: YC B: MC
4	After the machine warms up, the selected pattern in the required color will print continuously. (d)	(d) U: [ ] L: [ ] [ ]
5	To stop printing, press the [Escape] key. (d)> (e) To return to the previous screen, press the [Escape] key again. (e)> (b)	(e) 31 GRID PRINT Y/M/C/K/R/G/B
6	To return the printer to the on line mode, press the [On Line] key.	(T) TEST PRINT

tervice Tables

#### 32 NEXT CARE INFORMATION

This procedure displays, for each of the maintenance parts, the number of printouts (or toner images in the case of the belt counter) remaining before replacement is required. These counters can also be seen by printing the engine maintenance page with controller SP mode S1.

#### Procedure

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Step	Procedure	LCD	
1	Press the [Media] key when screen (a) "NEXT CARE INFO" appears. (a)> (b)	(a) SERVICE MODE NEXT CARE INFO 31 NEXT CARE	
2	Using the [Enter] or [▼] key, move the cursor (white triangle) to the code for the required component. 2: Fusing Cleaning Roller (FC) 7: Belt Cartridge (BL) 8: Fusing Unit (FU) 9: 120K Replacement Kit	No. = <1,2,3,4,5,6,7,8,9>         (b)       NEXT FC ROLL         012000P         (c)       NEXT BL UNIT         050000P         (d)       NEXT FU UNIT         060000P	
3	When the cursor is at the required code, press the [Media] key. The number of images (for the belt cartridge) or printouts (for the other counters) is displayed. (b)> (c) through (f)	(e) NEXT 120K KIT 120000P (f)	
4	Press the [Escape] key to go back through screens (f) through (c). (f)> (e)> (d)> (c)> (b) Press the [Escape] key once more at screen (b) to return to the service mode menu. (b)> (a)		

#### 33 CASSETTE TYPE

Use this to specify the paper cassette type that is being used (USA, Europe, or Japan).

There is no need to use this outside Japan (types A and B are the same).

Step	Procedure	LCD	
1	Press the [Media] key when screen (a) "CASSETTE TYPE" appears. (a)> (b)	(a) SERVICE MODE CASSETTE TYPE	
2	Using the [Enter] or [▼] key, select the code for the required cassette type (A, B or C). Then press the [Media] key. A: US , B: Europe, C: Japan	(b) TYPE= <a b="" c=""> (c) SERVICE MODE CASSETTE TYPE</a>	
3	Press the [Escape] key to go back to the service mode menu. (b)> (c)		

#### 34 TOTAL PAGE

This function displays the total number of printouts. This is also listed on the configuration page printed in user mode or the engine maintenance page with controller SP mode S1.

Use service mode 47 (Total Page Set) to change the value stored in this counter. This is necessary after resetting the NVRAM (with NVRAM INITIAL) or after replacing the MCTL board.

Step	Procedure	LCD
1	Press the [Media] key when 'TOTAL PAGE' appears. (a)> (b)	(a) SERVICE MODE TOTAL PAGE
2	A 6-digit number is displayed. This feature shows the total number of printed pages. (b)	(b) 34 TOTAL PAGE 003060 P (c) SERVICE MODE
3	Press the [Escape] key to go back to the service mode menu. (b)> (c)	IOTAL PAGE

#### 35 EACH IMAGE

This function displays the number of images created in each color. These counters also appear on the engine maintenance page printed with controller SP mode S1.

Use service mode 48 (Each Image) to change the values stored in this counter. This is necessary after resetting the NVRAM (with NVRAM INITIAL) or after replacing the MCTL board.

Step	Procedure		LCD
1	Press the [Media] key when EACH IMAGE appears. (a)> (b)	(a)	SERVICE MODE EACH IMAGE
2	Using the [Enter] or [▼] key, select the required color, then press the [Media] key. (b)> (c)	(b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	Y/M/C/K 5 IMAGE OF Y 000098P
3	The machine displays the number of created images for the selected color. (Example: Yellow) (c)	(d) 39	5 IMAGE OF Y/M/C/K SERVICE MODE
4	Press the [Escape] key to go back to screen (b). (c)> (d)		TEST PRINT
5	Either: Using the [Enter] or [♥] key, select another color, and press the [Media] key to check the number of images created in that color. Or: Press the [Escape] key to return to the service mode menu. (d)> (e)		

## 36 CLEAR CARE

This function resets the 'next care' counter (engine SP mode 32). Use Clear Care mode after replacing any of the four parts listed in the procedure below.

The counters for the fusing cleaning roller and photoconductor unit can also be reset using the controller user maintenance mode (Reinstall). The counters for the fusing unit and 120k replacement can also be reset using controller SP mode 3 (Maintenance Clear).

However, Clear Care mode must be used when resetting the 'next care information' after installing a new MCTL board or recovering from an MCTL board NVRAM clearance (this is explained in Adjustment Procedures – Setting the Next Life Limit). Controller modes do not work for this case.

#### Procedure

Step	Procedure	LCD	
1	Press the [Media] key when CLEAR CARE appears. (a)> (b)	(a) SERVICE MODE CLEAR CARE	
2	Using the [Enter] or [▼] key, move the cursor (white triangle) to the required 'care code', then press the [Media] key. 2: Fusing cleaning roller - FC (c) → g 7: Belt cartridge - BL (d) 8: Fusing unit - FU (e)	(b) $36 \text{ CLEAR CARE}$ No. = <123456789> (c) CARED FC ROLL YES/NO (d) CARED BC UNIT YES/NO (e) CARED FU UNIT YES/NO	
3	Use the [Enter] or $[\Psi]$ key to move the cursor to YES, then press the [Media] key.	(f) CARED 120K UNIT YES/NO	
4	Press the [Escape] key to go back to the service mode menu. (g)> (h)	(g) 36 CLEAR CARE No.= <fc,bc,fu,ow> (h) SERVICE MODE TEST PRINT</fc,bc,fu,ow>	

Service Tables

#### 37 MEDIA MANAGE

With this function, the machine can be instructed to ignore the signal from the OHP sensor. However, this mode should not be used under normal circumstances.

Step	Procedure	LCD
1	Press the [Media] key when MEDIA MANAGE appears. (a)> (b)	(a) SERVICE MODE MEDIA MANAGE
2	Using the [Enter] or [▼] key, select DEFIANCE, then press the [Enter] key. The machine will now ignore the OHP sensor. For normal operation, this mode is preset to MANAGE.	(b) 37 IMAGE MANAGE MANAGE/DEFIANCE
### 39 FACTORY MODE

This mode consists of a range of tests, adjustments, and memory reset procedures.

#### **Factory Mode Menu**



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## 40 DP (Development Process) CHECK

This tests the toner cartridge mechanisms.

Step	Procedure	LCD
1	Press the [Media] key when DP CHECK appears. (a)> (b)	(a) 39 FACTORY MODE DP CHECK
2	Using the [Enter] or [▼] key, select the required color, then press the [Media] key. (Example: Yellow) (b)> (c)	(b) 40 DP CHECK Y/M/C/K (c) 40 DP CHECK Y GOOD
3	The yellow toner cartridge is driven. If the toner end sensor for this cartridge does not detect toner end, "Good" will be displayed on the panel, otherwise, "Fail" will be displayed. (c) The toner cartridge will automatically stop turning after 60 seconds. (c)> (d)	(d) 40 DP CHECK Y/M/C/K (e) FACTORY MODE DP CHECK
4	Press the [Escape] key to stop DP CHECK mode. (d) Press the [Escape] key once more to return to the factory mode menu, which is screen (a). (d)> (e)	

## 41 BD (Beam Detection) CHECK

This tests the laser beam positioning and output power.

Step	Procedure	LCD
1	Press the [Media] key when BD CHECK appears. (a)> (b)	(a) 39 FACTORY MODE BD CHECK
2	The polygon mirror motor rotates and scans the laser beam. If the scanning position of the laser beam is normal, the LCD displays "GOOD", otherwise it will display "FAIL". (b) or (c) The polygon mirror motor automatically stops rotating after 60 seconds. (d)	(b) GOOD (c) 41 BD CHECK FAIL (c) 39 FACTORY MODE DP CHECK
3	Press the [Escape] key to stop BD CHECK mode. (b)> (d)	

## 42 FU (Fusing Unit) CHECK

Checks the warm-up process for the fusing unit.

Step	Procedure	LCD
1	Press the [Media] key when FU CHECK appears. (a)> (b)	(a) 39 FACTORY MODE FU CHECK
2	The fusing unit starts the warm-up process. "TEMP: FAIL" is displayed if the fusing unit does not reach the fusing temperature. "TEMP: GOOD" is displayed if it reaches that temperature. (b)	(b) 43 FU CHECK TEMP: FAIL (c) 39 FACTORY MODE DP CHECK
3	Press the [Escape] key to stop the FU CHECK mode. (b)> (c)	

## 43 MARGIN ADJUST

The leading edge and left side registrations can be adjusted over a range of 3.5 mm either side of a reference value (0).

For tray 1, the leading edge and left side registrations can be adjusted either with this SP mode or with controller SP mode 5 (Registration).

For tray 2, the leading edge and left side registrations can be adjusted with this SP mode. The left side registration can also be adjusted with a controller user mode, and leading edge registration can be adjusted with controller SP mode 5 (Registration).

For how to use this adjustment, see Adjustment Procedures – Adjusting the Leading Edge and Left Side Registrations.

#### Procedure

Step	Procedure	LCD
1	Press the [Media] key when MARGIN ADJUST appears. (a)> (b)	(a) 39 FACTORY MODE MARGIN ADJUST
2	Using the [Enter] or [▼] key, select either TOP or LEFT, then press the [Media] key. (Example: Top) (b)> (c)	(b) 43 MARGIN ADJUST TOP/LEFT/LEFT2 (c) 43 TOP -2.0mm -<7 6 5 4 3 2 1 0 1>+
3	The registrations can be adjusted up to 3.5 mm to the left or right of a reference value "0" in 0.5 mm intervals. Using the [Enter] or [♥] key, select the adjustment amount by choosing a number, as shown on screens (c) and (d). The selected adjustment amount will be displayed at the upper right corner of screen (c) or (d). Press the [Media] key to input the selected adjustment.	<ul> <li>(d) 43 TOP +2.5mm         <ul> <li>-&lt;1 0 1 2 3 4 5 6 7&gt;+</li> </ul> </li> <li>(e) 43 MARGIN ADJUST         <ul> <li>TOP/LEFT/LEFT2</li> </ul> </li> <li>(f) 39 FACTORY MODE         <ul> <li>DP CHECK</li> </ul> </li> </ul>
4	Press the [Escape] key to terminate the MARGIN ADJUST mode. (d)> (e) Press the [Escape] key once more to return to the FACTORY MODE menu. (e)> (f)	

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## 44 LIFE PERIOD SET

Use this to set the replacement interval for periodical replacement parts.

For how to use this procedure, refer to Adjustment Procedures – Setting the Next Life Limit Value.

**NOTE:** Do NOT use this mode in the field.

Step	Procedure	LCD
1	Press the [Media] key when LIFE PERIOD appears. (a)> (b)	(a) 39 FACTORY MODE LIFE PERIOD SET
2	Using the [Enter] or [♥] key, select the required code, then press the [Media] key. 2: Fusing Cleaning Roller (b)> (c) 7: Belt Cartridge (d) 8: Fusing Unit (e) 9: 120K Replacement Kit (f)	(b) No<1 2 3 4 5 6 7 8 9> (c) PERIOD FC ROLL 012000 P SET (d) PERIOD BC UNIT
3	Use the [Enter] or [▼] key to move the cursor to the digit that needs to be changed. Use the [Media] key to increment the value at the blinking digit. When the digits are all correct, use the [Enter] or [▼] key to move the cursor to SET, then press the [Media] key to register the value.	(e) PERIOD FU UNIT 060000 P SET (f) PERIOD 120K UNIT 120000 P SET (g) 44 LIFE PERIOD
4	Press the [Escape] key to complete the procedure. (g) Press the [Escape] key once more to return to the FACTORY MODE menu. (g)> (h)	(h) No.=<1 2 3 4 5 6 7 8 9> (h) 39 FACTORY MODE DP CHECK

## 45 NVRAM TUNE UP

This mode is not normally used. However, it may be used when fine tuning of an adjustment value is required. This mode consists of eight subordinate modes. However, use only the five modes shown in the diagram below.

Refer to Adjustment Procedures – NVRAM Tune-up for how to use NVRAM TUNE UP.

#### **NVRAM TUNE UP Menu**



G033R502.WMF

## 45-1 LP (Laser Power Adjustment) TUNE UP

This mode adjusts optical density, line thickness, and/or color reproduction. This can also be adjusted using controller user maintenance mode (toner level) and the adjustment value is printed on the engine maintenance page printed with controller SP mode S1.

Step	Procedure	LCD
1	Press the [Media] key when NVM TUNE UP appears. (a)> (b)	(a) 39 FACTORY MODE NVM TUNE UP
2	Move the cursor (white triangle) to LP TUNE UP (code 1 on the bottom line of the display), then press the [Media] key. (b)> (c)	(b) 45 NVM TUNE UP No.=<123456789> (c) 45 LP TUNE UP Y/M/C/K
3	After selecting the color to adjust, press the [Media] key. Example: Yellow (c)> (d)	(d) 45 YELLOW [O] -<4 3 2 1 0 1 2 3 4>+ (e) 45 LP TUNE UP Y/M/C/K
4	The TUNE UP value can have one of 9 values between -4 and +4. Move the cursor to the required value, then press the [Media] key. (d)	(f) 45 NVM TUNE UP No.=<123456789>
5	Press the [Escape] key to store the value for yellow. (d)> (e) Repeat steps 3 through 5 for each required color.	
6	Press the [Escape] key to finish the adjustment. (d)> (f)	

## 45-2 THV (Transfer Voltage Adjustment) TUNE UP

Use this to adjust the transfer voltage when toner does not transfer to certain types of media (such as OHPs). There are separate adjustments for plain paper, OHPs, and labels. The voltage that is applied during transfer depends on the media type selected with the printer driver. The transfer voltage can also be adjusted using controller SP mode 4 (Transfer Bias) and the adjustment value is listed on the engine maintenance page printed with controller SP mode S1.

Step	Procedure	LCD
1	Press the [Media] key when NVM TUNE UP appears. (a)> (b)	(a) 39 FACTORY MODE NVM TUNE UP
2	Move the cursor (white triangle) to THV TUNE UP (code 2 on the bottom line of the display), then press the [Media] key. (b)> (c)	(b) No.=<123456789> (c) 45 THV TUNE UP PPC/OHP/LABEL
3	Select the media to adjust the voltage for, then press the [Media] key. Example: PPC (plain paper) (c)> (d)	(d) 45 THV PPC [] -<4 3 2 1 0 1 2 3 4>+ (e) 45 THV TUNE UP PPC/OHP/LABEL
4	The TUNE UP value can have one of 9 values between -4 and +4. Move the cursor to the required value, then press the [Media] key. (d)	(f) 45 NVM TUNE UP No.=<123456789>
5	Press the [Escape] key to complete the tune-up for PPC. (d)> (e) Repeat steps 3 through 5 for other media such as OHPs or labels.	
6	Press the [Escape] key to finish the adjustment. (e)> (f)	

### 45-3 DBV (Development Bias Adjustment) TUNE UP

This adjusts the image's optical density by changing the development bias voltage. This adjustment value appears on the engine maintenance list printed with controller SP mode S1.

Step	Procedure	LCD
1	Press the [Media] key when NVM TUNE UP appears. (a)> (b)	(a) 39 FACTORY MODE NVM TUNE UP
2	Move the cursor (white triangle) to DBV TUNE UP (code 3 on the bottom of the screen), then press the [Media] key. (b)> (c)	(b) 45 NVM TUNE UP No.=<123456789> (c) 45 DBV TUNE UP Y/M/C/K
3	Select the color to adjust the development. bias for, then press the [Media] key. Example: Magenta (c)> (d)	(d) 45 MAGENTA [ ] -<4 3 2 1 0 1 2 3 4>+ (e) 45 DBV TUNE UP Y/M/C/K
4	The TUNE UP value can have one of 9 values between -4 and +4. Move the cursor to the required value, then press the [Media] key. (d)> (e)	(f) 45 MAGENTA [ ] -<123456789>+
5	Press the [Escape] key to complete the tune-up for Magenta. (d)> (e) Repeat steps 3 through 5 for each color.	
6	Press the [Escape] key to complete the DBV adjustment. (e)> (f)	

45-4 Not used

## 45-5 CBV (OPC Belt Bias Adjustment) TUNE UP

This adjusts the OPC belt bias to counteract image defects attributed to the OPC belt.

Step	Procedure	LCD
1	Press the [Media] key when NVM TUNE UP appears. (a)> (b)	(a) 39 FACTORY MODE NVM TUNE UP
2	Move the cursor (white triangle) to CBV TUNE UP (code 5 on the bottom of the screen), then press the [Media] key. (b)> (c)	(b) 45 NVM TUNE UP No.=<123456789> (c) 45 CBV TUNE UP -<4 3 2 1 0 1 2 3 4>+
3	The TUNE UP value can have one of 9 values between -4 and +4. Move the cursor to the required value, then press the [Media] key. (c)	(d) 45 NVM TUNE UP No.=<12343456789>
4	Press the [Escape] key to complete the adjustment for CBV. (c)> (d)	

### 45-6 FBV (Drum Cleaning Roller Bias Adjustment) TUNE UP

This adjusts the drum cleaner bias voltage to counteract image defects attributed to residual toner on the transfer drum.

Note: FBV is sometimes called FCBV. These two acronyms mean the same thing.

Step	Procedure	LCD
1	Press the [Media] key when NVM TUNE UP appears. (a)> (b)	(a) 39 FACTORY MODE NVM TUNE UP
2	Move the cursor (white triangle) to FBV TUNE UP (code 6 on the bottom of the screen), then press the [Media] key. (b)> (c)	(b) No.=<123456789> (c) 45 FBV TUNE UP -<4 3 2 1 0 1 2 3 4>+
3	The TUNE UP value can have one of 9 values between -4 and +4. Move the cursor to the required value, then press the [Media] key. (c)	(d) 45 NVM TUNE UP No.=<12343456789>
4	Press the [Escape] key to complete the adjustment for FBV. (c)> (d)	

#### 45-7 Not used

45-8 Not used

## 46 NVRAM INITIAL

This mode initializes (deletes) all data in the NVRAM on the MCTL board. This must be done when installing a new MCTL board.

$\wedge$	WARNING
1.	NVRAM INITIAL is NOT USED under normal circumstances. It should ONLY be used when the NVRAM is corrupted or a new MCTL board is installed. Remember that <u>execution of this mode will DELETE all</u> <u>the data in the NVRAM</u> .
2.	Therefore, make a note of the following data in the NVRAM before executing NVRAM INITIAL. Service mode 43: MARGIN ADJUST (leading edge and left side registrations) Service mode 45: NVRAM TUNE UP (laser power and print process voltages) LP TUNE UP (normally at "+1")
	THV TUNE UP (normally at "0") DBV TUNE UP (normally at "-2") CBV TUNE UP (normally at "0") FBV TUNE UP (normally at "0") Service mode 47: TOTAL PAGE SET (total print counter) Service mode 48: EACH IMAGE SET (number of images in each toner color) Many of these values are included on the engine maintenance list printed with controller SP mode S1.
~	

3. After executing NVRAM INITIAL, input the above data. In addition, reset the 'next life limit' (next replacement for consumables and periodic replacement parts) – refer to Adjustment Procedures – Setting the Next Life Limit Value

Step	Procedure	LCD
1	Press the [Media] key when NVRAM INITIAL appears. (a)> (b)	(a) 39 FACTORY MODE NVRAM INITIAL
2	Select YES if you wish to reset the NVRAM. If not, move the cursor and select NO. Press the [Media] key to reset the NVRAM. All the data will be cleared. (c)> (c)	(b) 45 NVRAM INTIAL YES/NO (c) 39 FACTORY MODE DP CHECK

## 47 TOTAL PAGE SET

Use this mode to reset the total number of pages in the NVRAM whenever it has been cleared with NVRAM INITIAL or after replacing the MCTL board.

Service mode 34 (Total Page) displays the current setting of this counter.

Step	Procedure Description	LCD Message
1	Press the [Media] key when TOTAL PAGE SET appears. (a)> (b)	(a) 39 FACTORY MODE TOTAL PAGE SET
2	Use the [Enter] or [▼] key to move the cursor to the digit that needs to be changed. Use the [Media] key to increment the value at the blinking digit. When the digits are all correct, use the [Enter] or [▼] key to move the cursor to SET, then press the [Media] key to register the value.	(b) 012345 P SET (c) 39 FACTORY MODE DP CHECK

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## 48 EACH IMAGE SET

Use this mode to reset the total number of images for each color in the NVRAM whenever it has been cleared with NVRAM INITIAL or after replacing the MCTL board.

Service mode 35 (Each Image Set) displays the current settings of this counter.

Step	Procedure Description	LCD Message
1	Press the [Media] key when EACH IMAGE SET appears. (a)> (b)	(a) 39 FACTORY MODE EACH IMAGE SET 48 IMAGE OF
2	Use the [Enter] or [▼] key to move the cursor to the required color, then press the [Media] key. (b)> (c)	(b) Y/M/C/K (c) 48 IMGE OF C 005432 P SET
3	Use the [Enter] or $[\mathbf{\nabla}]$ key to move the cursor to the digit that needs to be changed. Use the [Media] key to increment the value at the blinking digit. When the digits are all correct, use the [Enter] or $[\mathbf{\nabla}]$ key to move the cursor to SET, then press the [Media] key to register the value. (c)> (d)	(d) 48 IMAGE OF Y/M/C/K (e) 39 FACTORY MODE DP CHECK
4	Press the [Escape] key to finish the EACH IMAGE SET mode. (d)> (e)	

# 4.5 ADJUSTMENT PROCEDURES

## 4.5.1 ADJUSTING THE LEADING EDGE AND LEFT SIDE REGISTRATIONS

## (1) Purpose

If there is no top or left margin or if the MCTL was replaced, the print area may have changed and any part of or all of document may not print. In these cases, adjust the leading edge and left side registrations to ensure that the entire document prints.

### (2) Adjustment Method :

- 1. Make a grid print using service mode 31 (Test Print).
- 2. Measure leading edge registration at positions 'A' and 'B' at the top of the page. The registration must meet the following specifications (the default value is 4 mm).

#### (A + B) / 2 ≤ 4.0 ±1.5 mm

3. Measure the left side registration at positions 'C' and 'D' at the left edge of the page.

The registration must meet the following specifications (the default value is 3 mm).

#### <u>(C + D) / 2 ≤ 3.0 ±1.5 mm</u>

- 4. If the registration is not within the specified limit, adjust it using service mode 43 (Margin Adjust).
- 5. After the above adjustment, make another grid print to check registration.



## 4.5.2 NVRAM TUNE UP

Under normal conditions, adjustment is unnecessary. However, fine adjustment may be required to solve print quality problems.

## (1) Purpose

Improving the print quality.

### (2) Procedure

- 1. Select service mode 45 (NVRAM Tune Up).
- 2. Select the required mode.
- 3. Adjust the value.
- 4. Make a test print to test the print quality.

(3) Tune Up Mode Table

Mode	Adjustment	Purpose
LP TUNE UP	Laser power adjustment	Optical density
THV TUNE UP	Transfer voltage adjustment	Transfer efficiency
DBV TUNE UP	Development bias adjustment	Optical density
CBV TUNE UP	OPC belt bias adjustment	Optical density
FBV TUNE UP	Drum cleaning roller bias adjustment	Drum cleaning efficiency

## 4.5.3 SETTING THE NEXT LIFE LIMIT VALUE

#### (1) How the Maintenance Counters Work

#### **Overview**

This maintenance counters in the NVRAM on the MCTL control the replacement cycle for supplies and periodic maintenance parts. The replacement cycle is also known as the 'next life limit'.

The counters control the replacement period for the fusing unit cleaning rollers (user replacement), OPC belt (user replacement), fusing unit (service replacement) and 120K maintenance kit (service replacement).

The 'next life limit' is the number of prints (or number of images, in the case of the belt cartridge) that can be made during the life of the part.

A maintenance indication appears on the operation panel in the following cases:

- For the belt cartridge: When the total of the image counter values for Y, M, C, and K reaches the 'next life limit'.
- For other units: When the total print counter value reaches the 'next life limit'.

Except for the 120K maintenance kit, the next life limits are affected by a factor known as the 'cycle change count'. This factor depends on the average image ratio (for the fusing unit and fusing unit cleaning rollers) or job size (for the OPC belt cartridge) during the life of the part.

When a page is printed, the copy count increases, as usual (from the bottom of the diagram). The amount of remaining life decreases by the same amount that the copy count increases. This is the same as in a normal printer or copier.

However, in this machine, if the page has a higher image ratio or if the print job is small, the 'cycle change count' also increases. This also reduces the amount of remaining life, so the part has to be replaced earlier.



#### Effect of Image Ratio and Job Size on the Cycle Change Count

The three columns in the following tables contain the following information. **Image ratio:** Total of the color image ratios on the page.

- **Cycle change count:** Change in the 'next life limit' for one print, which represents the next scheduled replacement.
- **Replacement cycle:** Number of pages in the replacement cycle if all prints are performed at the corresponding image ratio (or job size for the bottom table).

#### Example: Image ratio of 40%.

The total counter increases by 1 as normal. However, in addition, the 'next life limit' for the fusing unit cleaning roller decreases by 1. Therefore, for one page, the total counter gets closer to the replacement time by two. If the image ratio was 40% for all pages, the replacement cycle would be 6,000, which is the half of the initial value (12,000).

#### **Fusing Unit Cleaning Roller**

Image Ratio	Cycle Change Count	Replacement Cycle (pages)
0 – 20%	-0	12,000
21 – 40%	-1	6,000
41 – 100%	-2	4,000

#### **Fusing Unit**

Image Ratio	Cycle Change Count	Replacement Cycle (pages)
0 – 12.5%	-0	60,000
12.6 – 20.0%	-0.2	50,000
20.1 – 40.0%	-0.5	40,000
40.1 - 60.0%	-1	30,000
60.1 – 100%	-2	20,000

#### **OPC Belt Cartridge**

Job Size	Cycle Change Count	Replacement Cycle (images)
1 page	-1.5	20,000
2 pages	-1.27	22,000
3 pages	-1.08	24,000
4 pages	-0.72	29,000
5 pages	-0.61	31,000
6 pages	-0.47	34,000
7 pages	-0.39	35,000
8 pages	-0.35	37,000
9 pages	-0.28	39,000
10 pages	-0.25	40,000
25 pages	0	50,000

**NOTE:** For the OPC belt cartridge, these figures are for when the user makes monochrome and full color prints at a ratio of 1:1.

#### (2) Resetting the Counters after Normal Maintenance

The following table shows the replacement cycles for each component, assuming no alteration from image ratio and job size.

The table also shows how to reset the counters after maintenance (use one of the methods given in the 'reset method' column).

Counter No.	ltem	Replacement cycle (normal life period)	Reset method
2	Fusing Cleaning Roller	12,000 pages	<ul> <li>Maintenance - Reinstall</li> </ul>
7	Belt Cartridge	50,000 images	in User Mode.
			• Execute Clear Care (engine SP mode 36).
8	Fusing Unit	60,000 pages	<ul> <li>Maintenance - Clear</li> </ul>
9	120k Kit (Paper Discharger, Drum Cleaner, Transfer Roller, Paper Feed Roller, Separation pad, Transfer Drum)	120,000 pages	<ul> <li>(controller SP mode S3).</li> <li>Execute Clear Care (engine SP mode 36).</li> </ul>

After resetting the counters using the methods listed in the above table, the next replacement time (Next Life Limit) is set automatically. The replacement cycles for the items are determined as shown below.

- Fusing cleaning rollers, fusing unit, 120 k kit:
- Next Life Limit = Total Counter Value + Life Period ... (a)
- OPC belt
   Next Life Limit = C Counter Value + M Counter Value + Y Counter Value + K
   Counter Value + Life Period ... (b)

The 'life period' is the basic life expectancy of the component. It remains constant. The counter values are the current total and KCMY image counter values. Example:

The life period for the fusing cleaning rollers is 12,000 pages. If the total counter is 23,805 when this roller is replaced, the next life limit will become 12,000 + 23,805 (35,805) after resetting the counters.

Remember the following points.

The next life limits for the fusing cleaning rollers, belt cartridge, and fusing unit will change during the life of the part, depending on image ratio (for the fusing unit and cleaning rollers) and job size (for the belt cartridge)

The next life limit for the 120K kit remains constant.

## (3) After Replacing the MCTL Board or Resetting the MCTL NVRAM

After replacing the MCTL board or clearing the NVRAM on the MCTL, it is necessary to transfer the record (stored in the NVRAM on the old board) of the next time to replace supplies and periodic parts.

There is no service mode to reset the 'next life limit'.

To do this, it is necessary to manipulate various counters, as set out in the procedure below.

#### Information Required

T: Total Page Count IY, IM, IC, IK: Image Count (Yellow, Magenta, Cyan, Black) NL2, LP2: Next Life Limit and Life Period (Fusing Unit Cleaner) NL7, LP7: Next Life Limit and Life Period (Cartridge) NL8, LP8: Next Life Limit and Life Period (Fusing Unit) NL9, LP9: Next Life Limit and Life Period (120k Kit) The defaults for the life periods are as follows. Do not adjust in the field. LP2: 12,000, LP7: 50,000, LP8: 60,000, LP9: 120,000

This information can be got either in engine service mode (functions 34, 35, 32, and 44 in the order given in the above list) or by printing an engine maintenance list with controller SP mode S1.

- 1. Replace the MCTL board and turn on the power.
- 2. Using engine service mode 47 (Total Page Set), set the total page count to "NL2 - 12,000 (LP2)" (see the note at the foot of the page).
- 3. Using engine service mode 36, do a 'clear care' for the fusing unit cleaning roller. This sets the next life limit for this component to "NL2."
- Using engine service mode 48 (Each Image Set), input values for IY, IM, IC, and IK so that the total image count (IY + IM + IC +IK) is "NL7 - 50,000 (LP7)" (see the note at the foot of the page).
- 5. Do a 'clear care' for the belt cartridge (engine service mode 36 again). This sets the next life limit for this component to "NL7."
- 6. Using engine service mode 47 (Total Page Set), set the total page count to "NL8 - 60,000 (LP8)" (see the note at the foot of the page).
- 7. Do a 'clear care' for the fusing unit (engine service mode 36 again). This sets the next life limit for this component to "NL8."
- 8. Using engine service mode 47 (Total Page Set), set the total page count to "NL9 - 120,000 (LP9)" (see the note at the foot of the page).

- 9. Do a 'clear care' for the 120k kit (engine service mode 36 again). This sets the next life limit for this kit to "NL9."
- 10. Reset the total page count (engine service mode 47) and the image counts for Y, C, M, and K (engine service mode 48) to the correct values (the ones that were stored in the NVRAM on the old MCTL).
- 11. Turn off the power to finish this procedure.
- **NOTE:** The next life limit value must not be smaller than the life period value (the counter value cannot be negative).

# 5. PERIODIC MAINTENANCE

# 5.1 HANDLING PRECAUTIONS

Since a high quality laser printer is a precision instrument, daily checks and periodic maintenance are indispensable to maintain high performance.

The following is a list of important precautions for maintenance and periodic replacement of parts:

- 1. Refrain from any operation, disassembly, or modification that is not specified in this manual.
- 2. When assembling or disassembling the printer, turn the power supply off first and be sure to unplug the power supply cord before starting any work.
- 3. After replacing parts, make sure that the replaced parts are in place before starting the printer.
- 4. Carefully read all precautions and warning labels attached to any parts.
- 5. Unless otherwise specified, precisely follow the reverse order of the disassembly procedures for re-assembly. Be careful not to confuse the type and size of removed screws.
- 6. Do NOT use a solvent to clean any part of the printer.
- 7. It is strictly forbidden by law to dump or burn waste toner. Follow the appropriate laws for proper disposal of waste toner in your area.

# 5.2 MAINTENANCE BASICS

## 5.2.1 CLEANING

Clean the following whenever you visit the customer. Details follow in the 'Periodic Cleaning' section.

- Registration roller
- Transfer roller
- Paper discharger
- Belt cartridge, cleaning blade, charge corona wire
- Dust shield glass (optics unit)
- Inside the printer

## 5.2.2 REPLACEMENT

Replace the following parts at the stated interval. Details follow in a later section.

- Fusing unit (about 60 k prints, the exact interval depends on the average image ratio during the life of the part)
- Transfer roller (120 k prints)
- Paper discharger (120 k prints)
- Drum cleaner (120 k prints)
- Paper feed roller and separation pad (120 k prints)
- Transfer drum (300 k images the same as 120 k prints if the ratio of monochrome printouts to color printouts is 1:1)

The following gives an outline of the maintenance procedure, and how to use both the controller and engine SP modes during maintenance.

## 

When turning off the unit to perform periodic maintenance, make sure that no data has been sent to the printer.

- 1. Enter controller SP mode and print a configuration page (user menu), maintenance page (S1), and a color chart (S2). The configuration page is required to restore the settings if they are altered during maintenance. Refer to the controller service manual for how to use controller SP modes.
- 2. Perform the periodic maintenance and cleaning procedures as instructed in the Periodic Maintenance Periodic Cleaning section of this manual.
- 3. Examine the color chart to check the densities of the solid images and the grayscales in the images with gradations. If an anomaly is found, check the engine (see '7.Troubleshooting Imaging' in this manual).
- 4. If the "Change Fuser" and/or "Change 120K" message appears, replace the fusing unit and/or the parts in the 120k maintenance kit. Then, use either controller SP mode S3 (Maint. Clear) or engine SP mode 35 (Clear Care) to reset the counters for the fusing unit and 120k kit. For details on the replacement items and procedures, refer to '5.Periodic Maintenance – Periodic Replacement section' of this manual).

# 5.3 PERIODIC CLEANING

## 5.3.1 OVERVIEW

Name of Part	Cleaning	Symptoms Prevented
Registration Roller	1. Open the transfer unit	<ul> <li>Defective print quality</li> <li>Smeared paper</li> </ul>
	<ol><li>Clean the roller and neighboring areas with a dry cloth.</li></ol>	
Transfer Roller	1. Open the transfer unit.	<ul> <li>Defective print quality</li> <li>Smeared paper</li> </ul>
	<ol> <li>Clean the roller and neighboring areas with a dry cloth.</li> </ol>	
Paper Discharger	1. Open the transfer unit.	<ul> <li>Defective print quality</li> <li>Paper iam</li> </ul>
J	2. Remove the paper discharge unit.	
	<ol> <li>Clean the corona wire and case with a cotton bud or dry cloth.</li> </ol>	
Belt Cartridge	1. Remove the belt cartridge.	Defective print quality
	2. Clean off the toner around the belt cartridge and cleaning blade.	
	<ol><li>Clean the charge corona wire with a wire brush.</li></ol>	
Optical Unit Dust Shield	1. Remove the toner cartridge.	Defective print quality
Glass	2. Remove the belt cartridge.	
	3. Remove the dust-proof glass.	
	<ol> <li>Using a dry cloth or cotton bud, clean off any stains on the dust-proof glass.</li> </ol>	
Printer Interior	1. Remove the toner and belt cartridges.	Defective print quality
	<ol> <li>Clean the base of the printer with a vacuum cleaner and wipe it with a dry cloth.</li> </ol>	

## 

Before starting any cleaning, unplug the printer.

There is a risk of electric shock in working while the printer is energized.

## 5.3.2 PROCEDURES

## (1) Registration Roller Cleaning



#### Materials

1. Dry cotton cloth (2 ~ 3 pieces)

#### **Cleaning Procedure**

- 1. Turn off the power supply, and unplug the power cord.
- 2. Open the transfer unit [A].
- 3. Using the cotton cloth, clean the registration roller [B] in the transfer unit.

CAUTION: Do NOT use alcohol or a similar solvent to clean the registration roller.

## (2) Transfer Roller Cleaning





#### Materials

1. Dry cotton cloth (2 ~ 3 pieces)

#### **Cleaning Procedure**

- 1. Turn off the power supply, and unplug the power cord.
- 2. Open the transfer unit [A].
- 3. Using a cotton cloth, clean the transfer roller [B].

**CAUTION:** Do not use alcohol or a similar solvent to clean the transfer roller.

## (3) Paper Discharger Cleaning (AC Corona Unit)

#### Materials

- 1. Dry cotton cloth (2 to 3 pieces).
- 2. Cotton buds (2 to 3)



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#### **Cleaning Procedure**

- 1. Turn off the power, and unplug the machine.
- 2. Open the transfer unit [A].
- 3. Remove the paper discharger unit [B].
  - 1) Slide the AC corona unit [C] in the direction of the arrow, and release it from the locking claw [D].
  - 2) Pull up the AC corona unit to remove it from the transfer unit holder [E].
- 4. Clean the case [F] with a cotton cloth [G].
- 5. Clean the corona wire [H] and inside the case with a cotton bud [I].

**CAUTION:** Do not break the corona wire when cleaning the paper discharger unit.

## (4) Belt Cartridge Cleaning

**CAUTION:** 1) Do NOT expose the OPC belt to more than 800 luxes of light (ordinary office light) for more than two minutes.

2) Do NOT touch the surface of the OPC belt.

#### Materials

- 1. Cotton cloth (2 ~ 3 pieces)
- 2. Wire brush [A]. This brush can be found held by clamps [B] under the top cover put it back here after finishing this procedure.



#### **Cleaning Procedure**

- 1. Turn off the power supply switch.
- 2. Open the paper exit cover.
- 3. Open the front cover unit.
- 4. Release the lock mechanism for the belt cartridge.
- 5. Pull out the belt cartridge [C].
- 6. Clean the belt cartridge with a cotton cloth.
  - 1) Clean the rear of the belt cartridge.
  - 2) Clean the corona wire [D] with the wire brush [A]; Put the wire brush in the corona case [E], and slide it in the arrow direction several times.
  - 3) Clean the belt cartridge case [C].

**CAUTION:** Take care NOT to break the corona wire when cleaning it.

## (5) Optics Unit Dust Shield Glass Cleaning

#### Materials

- 1. Dry cotton cloth (2 ~ 3 pieces)
- 2. Cotton buds  $(2 \sim 3)$



#### **Cleaning Procedure**

- 1. Turn off the power supply switch.
- 2. Open the paper exit cover.
- 3. Open the front cover unit.
- 4. Remove the toner cartridge.
- 5. Remove the belt cartridge.
- 6. Holding the knobs [A] on the glass frame [B], remove it from the optical unit [C].
- 7. Clean the surface of the glass with a cotton bud or cloth.

#### Reinstallation

- **NOTE:** Align the triangle mark on the glass [D] with the similar mark [E] on the optical unit, then push the dust-proof glass in until it is firmly locked.
- **CAUTION:** Do NOT use alcohol or a similar solvent to clean the glass or print quality will deteriorate.

### **CAUTION:** (6) Printer Interior Cleaning



#### Materials

- 1. Compact vacuum cleaner, specially designed for vacuuming toner [A]
- 2. Dry cotton cloth (2 to 3 pieces)

#### **Cleaning Procedure**

- 1. Open the paper exit cover.
- 2. Open the front cover.
- 3. Remove the toner cartridge.
- 4. Remove the belt cartridge.
- 5. Vacuum toner scattered on the bottom of the printer interior [B]
- 6. Clean the printer interior with a cotton cloth.
- 7. Put back the removed units.

# 5.4 PERIODIC REPLACEMENT

## 5.4.1 OVERVIEW

Component	Cycle
Fusing Unit	60k prints * <b>1</b>
Transfer Roller	120k prints
Paper Discharge Unit	120k prints
Drum Cleaner	120k prints
Paper Feed Roller/Separation Pad	120k prints
Transfer Drum	300k images. * <b>2</b>

- \*1: The machine calculates the fusing unit replacement cycle from the image ratio. The greater the image ratio, the shorter the cycle. Example: If the image ratio is 5% for each color, the total image ratio is 20%. The machine will ask the user to replace the fusing unit after 50k copies (this is 60k if the image ratio is less than 12.5%). See section 4 for details on how the machine changes the replacement cycle depending on image ratio.
- \*2: The image count is 1 for one monochrome print and 4 for a full color print. If the user makes monochrome and full color prints at a ratio of 1:1 on average, the image count per sheet (averaged out) is 2.5. In this condition, 300 k images is the same as 120 k prints.

After replacing a part, reset the maintenance counters as explained in each procedure.

## 5.4.2 PROCEDURES

#### OPC Belt Cartridge Replacement

#### (1) When to Replace

When it is time to replace the OPC Belt, an error message appears on the operation panel LCD. The user will normally replace this part.

IPDL-C Change PCU

#### (2) Precaution

- CAUTION: 1) Do NOT directly touch the OPC belt surface with bare hands or gloves.
  - 2) If the OPC belt is exposed for more than two minutes under a light of 800 lux, the belt may become defective.

#### (3) Replacement Procedure



- 1. Turn the power supply switch off.
- 2. Open the front exit cover [A].
- 3. Open the paper exit cover [B].
- 4. Unlock the belt cartridge lock levers [C] on both sides (left and right).



G033P027.WMF

- 5. Pull out the belt cartridge [D].
- 6. Prepare a new belt cartridge.
  - 1) Pull off the tension release pins [E].
  - 2) Remove the protective sheet [F].
- 7. Push the new belt cartridge along the guide into the printer body.



- 8. Set the belt cartridge lock levers [G] on both sides (left and right).
- 9. Close the front exit cover.
- 10. Close the paper exit cover.
- 11. Turn the power switch on.
- 12. Remove the "Change PCU" message using engine SP mode 36 (Clear Care) or using Maintenance Reinstall in user mode.

When "Change PCU" disappears, the warm-up process starts.
### Fusing Unit Replacement

#### (1) Replacement Criteria

Replace when this error message appears on the operation panel LCD.

IPDL-C Change Fuser

#### (2) Purpose of Replacement

To prevent print quality decline caused by fusing unit roller wear.

#### (3) Precaution

#### 

The fusing unit and surrounding parts are very hot. Make sure, prior to starting replacement, that the fusing unit and surrounding parts are cool, otherwise, you may get burned.

	A.warees	A.WARRENG	AVER DISSEMENT	小海田注意
	Hot surface Avoid contact	Heiße oberfläche. Bei beseitigung.	Surface chaude. Eviter tout contact	火傷の恐れがあります。 触れないでください。

HOT.BMP

### (4) Necessary tools and replacement materials

- 1. Two or three pieces of cotton cloth.
- 2. New fusing unit

#### (5) Procedure

- Disassembly -



- 1. After turning the power off, unplug the machine.
- 2. Open the paper exit unit.
- 3. Loosen the screws.
  - 1) Open the lower rear cover [A].
  - 2) Place a sheet of paper over the transfer drum surface to protect it.
  - 3) Loosen the screws [B] at both left and right sides so that the hook [C] comes off the base of the fusing unit.
- 4. Holding the handles [D] at both sides of the fusing unit, remove the fusing unit.

### $\triangle$ CAUTION When removing the fusing unit, keep it level so that oil does not leak.

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- Replacement -

- 1. Remove the roller tension release [E] at the left and right sides.
- 2. Install the oil bottle and cleaning roller.



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#### - Assembly -



- 1. Install the new fusing unit in the printer
  - 1) After setting the fusing unit in place, gently press it down to connect it securely to the base.
  - 2) Screw in the hooks [F] from the transfer unit side.

#### 

When replacing the fusing unit, take time to complete the job carefully. Do NOT apply strong force to the fusing unit; this may result in fusing unit or other part failures.

2. After the machine has completed the warm-up process, clear the maintenance counter for the fusing unit using controller SP mode S3 (Maintenance Clear) or engine SP mode 36 (Clear Care).

### Transfer Roller Replacement

#### (1) Replacement Criteria

When it is time to replace the transfer roller, an error message appears on the operation panel LCD.

IPDL-C Change 120K

#### (2) Replacement Purpose

Prevents transfer efficiency from declining due to transfer roller wear.

#### (3) Necessary tools and replacement materials

- 1. Two or three pieces of cotton cloth for cleaning.
- 2. New transfer roller

#### (4) Procedure



- Disassembly -

- 1. After turning the power off, unplug the machine.
- 2. Open the lower rear cover [A].

#### - Replacement -



1. Release the lock lever [A] for the transfer roller [B] by turning it in the arrow direction.

**NOTE:** The roller can only be removed when the lever is about 70 ° from the horizontal.

- 2. Remove the transfer roller.1) After lifting up the right end of the transfer roller, slide it to the right.
- 3. Put the new transfer roller into the printer.
  - 1) Fit the projecting shaft into the hole at the left end.
  - 2) Fit the lock lever shaft into the recessed hole at the right end.
- 4. Lock the transfer roller down by turning the lock lever in the opposite direction to the arrow.

#### - Assembly -

- 1. Close the lower rear cover.
- 2. Plug in the printer.
- 3. Turn the power on.
- 4. After the machine completes the warm-up process, clear the maintenance counter for 120k maintenance using controller SP mode S3 (Maintenance Clear) or engine SP mode 36 (Clear Care).

#### Paper Discharger Replacement

#### (1) Replacement Criteria

When it is time to replace the paper discharger, an error message appears on the operation panel LCD.

IPDL-C Change 120K

#### (2) Replacement Purpose

Prevents paper discharger efficiency from declining.

#### (3) Precaution

CAUTION: Do NOT touch the corona wire in the paper discharger unit.

#### (4) Necessary tools and replacement materials

- 1. Two or three pieces of cotton cloth.
- 2. New paper discharger unit

#### (5) Procedure

- Disassembly -

- 1. After turning the power off, unplug the machine.
- 2. Open the lower rear cover.

#### - Replacement -



- 1. Remove the paper discharger from the transfer unit [A].
- 2. Clean the area where the new paper discharger will be mounted.
- 3. Install the new unit in the transfer unit.

- Assembly -

- 1. Close the lower rear cover.
- 2. Plug in the printer.
- 3. Turn the power on.
- 4. After the machine completes the warm-up process, clear the maintenance counter for 120k maintenance using controller SP mode S3 (Maintenance Clear) or engine SP mode 36 (Clear Care).

#### Drum Cleaning Unit Replacement

#### (1) Replacement Criteria

When it is time to replace the drum cleaning unit, an error message appears on the operation panel LCD.

#### (2) Replacement Purpose

IPDL-C Change 120K

Prevents loss of drum cleaning efficiency.

#### (3) Precaution

**CAUTION:** When installing the drum cleaning unit, first connect the shaft and the bias terminal (see the diagram on the next page). Check this connection after installation.

#### (4) Necessary tools and replacement materials

- 1. Two or three pieces of cotton cloth.
- 2. New drum cleaning unit

#### (5) Procedure

#### - Disassembly -

- 1. Turn the power off.
- 2. Open the paper exit cover.

#### - Replacement -



- 1. Remove the drum cleaning unit cover [A].
- 2. Holding the handle [B] on top of the drum cleaning unit [C], remove the drum cleaning unit.
  - 1) Turn the handle [B] in the center in the direction of the arrow to disconnect the drum cleaning unit shaft from the bearing.
- 3. Clean the area where the new unit will be mounted.
- 4. Put the new drum cleaning unit into the printer.
  1) First, connect the shaft [D] that is not attached to the gear to the bearing [E].
  2) Then, connect the shaft on the gear side to the bearing.
- Assembly -
- 1. Install the drum cleaning unit cover.
- 2. Close the paper exit cover.
- 3. Turn the power on.
- 4. After the machine completes the warm-up process, clear the maintenance counter for 120k maintenance using controller SP mode S3 (Maintenance Clear) or engine SP mode 36 (Clear Care).

#### Ozone Filter Replacement

#### (1) Replacement Criteria

The user should replace the ozone filter when replacing the fusing oil bottle. This prevents ozone leakage as a result of the ozone filter wearing out.

#### (2) Preaution

#### 

Replace the ozone filter at the same time as the fusing oil bottle. Otherwise, ozone leakage will occur.

#### (3) Necessary tools and replacement materials

1. New ozone filter

No special tools or equipment are required to replace the ozone filter.

#### (4) Procedure



- 1. Remove the ozone filter cover [A] at the rear of the right side cover [B].
- 2. Remove the ozone filter [C] from the ozone filter case.
- 3. Install a new ozone filter in the filter case.
- 4. Put the ozone filter case back in the right side cover.

### Paper Feed Roller and Separation Pad Check

#### (1) Replacement Criteria

Replace these when an error message is displayed on the LCD or when paper feed jams occur.

IPDL-C Change 120K

#### (2) Replacement Procedure

- 1. Whenever a paper feed jam occurs, determine the cause of the error. See "7.Troubleshooting Paper Transportation Error" section.
- 2. If the jam is caused by a defective paper feed roller or separation pad, replace the defective part as explained in the Replacement Procedures section.
- **CAUTION:** 1) This cannot be done by the customer. These items should be replaced on customer request or during periodic maintenance.
  - 2) After the replacement, check to make sure that the different types of media such as plain paper, OHP, and thick paper, move through the printer correctly.

#### Transfer Drum Replacement

#### (1) Replacement Criteria

Replace this when the error message displays on the LCD or when print quality is poor because of a defective transfer drum.

IPDL-C Change 120K

#### (2) Replacement Procedures

- 1. Whenever defective print quality occurs, check the cause in accordance with the "Troubleshooting Imaging Failure" section.
- 2. If the transfer drum caused the failure, replace it as described in the Replacement Procedures section.
- **CAUTION:** 1) This cannot be done by the customer. Replace this part on customer demand or during periodic maintenance.
  - 2) After replacement, make a test print to check that the print quality has improved.

# 6. REPLACEMENT PROCEDURES

# 6.1 PRECAUTIONS

- 1. Do NOT implement any operations or modifications etc., which are not set out in this manual.
- 2. Turn the power off and unplug the cable from the outlet before disassembly or a check.
- 3. Read and understand the "High Temperature", "High Voltage", and "Laser Radiation" warnings in certain sections before starting those procedures.
- 4. Collect and dispose of waste toner and/or the toner cartridge during maintenance. However, do NOT dispose of them together with flammable materials or incinerate them.
- 5. Remove the ground when replacing or removing the DC power supply unit. After completing the replacement, confirm that the ground wire is re-connected to the earth mark.
- 6. Replace parts the correct way round and use screws of a correct length.
- 7. Do NOT use solvents such as alcohol for printer maintenance.
- 8. Check that all parts and covers were installed or assembled properly before starting a test run after replacing maintenance parts.

# 6.2 COVERS

### 6.2.1 COVER NAMES



- 1. Top Cover
- 2. Paper Exit Cover (Paper Exit Unit)
- 3. Right Side Cover
- 4. Right Base Cover
- 5. Front Cover (Front Cover Unit)
- 6. Left Upper Side Cover
- 7. Left Side Cover
- 8. Left Base Cover
- 9. Rear Cover
- 10. Lower Rear Cover
- 11. Upper Rear Cover
- 12. Cleaning Unit Cover



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# 6.2.2 LEFT UPPER SIDE COVER



- 1. Open the paper exit cover [A].
- 2. Remove the screw for the left upper side cover [B].
- 3. Press the exterior of the left side cover [C], and unlock 3 hooks [D] on the left upper side cover.

# 6.2.3 RIGHT SIDE COVER



- 1. Open the front cover [A].
- 2. Remove the screw for the right side cover [B] at the rear.
- 3. Slide the right side cover in the arrow direction.
- 4. Remove the right side cover.

# 6.2.4 LEFT SIDE COVER



- 1. Open the paper exit.
- 2. Remove the left upper side cover.
- Remove the left side cover [A] (2 screws).
   Slowly pull up the cover, and unlock the hooks from the top cover.

### 6.2.5 TOP COVER



G033T063.WMF

- 1. Open the paper exit and the front cover units.
- 2. Remove the left upper side cover.
- 3. Remove the left and right side covers.
- 4. Remove the belt cartridge lock lever.
- 5. Remove the 3 screws for the top cover [A]. (Top:2 Right:1)
- 6. Remove the connector [B] for the operator panel [C].
- 7. Slightly lift the front edge of the top cover.
- 8. Pull the top cover toward you, and unhook the hook from the frame.
- 9. Remove the panel assembly from the operator panel (1 screw).

#### COVERS

### 6.2.6 PAPER EXIT COVER



- 1. Remove the left upper side cover [A].
- 2. Remove the left side cover [B].
- 3. Remove the right side cover.
- 4. Remove the top cover.
- 5. Remove the shield cover [C] (3 screws).
- 6. Remove the upper shield [D] (3 screws).
- 7. Remove the screw for shield cover B [E].
- 8. Remove the MCTL [F] (4 screws, 5 connectors).
- 9. Remove the shield cover assembly [G].



- 10. Remove the 2 screws [H] for the paper exit unit shaft.
- 11. Remove the paper exit inner cover [I] (4 screws, release arm [J], right and left hooks [K] and [L], and spring [M]).
- 12. Remove the cable cover [N] (1 screw).
- 13. Remove the fan case assembly [O].
- 14. Remove the paper exit guide unit [P] from the cover (4 screws).

#### Reinstallation

- 1. Attach the release arm, then re-hook the right & left hooks, and the spring.
- 2. Reassemble in reverse order from disassembly.

# 6.2.7 LOWER REAR COVER (TRANSFER UNIT COVER)



- 1. Open the transfer unit [A].
- 2. Remove the screw for the transfer unit and the bracket [B].
- 3. Remove the transfer unit.
- 4. Remove the lower rear cover [C] from the transfer unit (4 screws).

### 6.2.8 UPPER REAR COVER



- 1. Open the transfer unit.
- 2. Remove the rear cover [A].
- 3. Remove the right side cover [B].
- 4. Remove the upper rear cover [C] (1 screw).

# 6.2.9 REAR COVER



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1. Remove the rear cover [A] (1 screw).

### 6.2.10 RIGHT BASE COVER



- 1. Remove the right side cover.
- 2. Remove the 2 screws for the right base cover [A].
- 3. Remove the right base cover from the base.
  - 1) Pull out the front side.
  - 2) Pull out the rear side.



- **NOTE:** 1) When putting back the right base cover, insert the leading edge [B] of the cover into the hooks [C] at the bottom (left and right) of the base plate [D].
  - 2) Fit the projections [E] on the right base cover into the openings [F] in the bottom of the base plate.

# 6.2.11 LEFT BASE COVER



- 1. Remove the left side cover.
- 2. Remove the 2 screws for the left base cover [A].
- 3. Remove the left base cover from the base.
  - 1) Pull out the front side.
    - 2) Pull out the rear side.



- **NOTE:** 1) When putting back the left base cover, insert the leading edge [B] of the cover into the hooks [C] at the bottom (left and right) of the base plate [D].
  - 2) Fit the projections [E] on the left base cover into the openings [F] in the bottom of the base plate.

# 6.2.12 CLEANING UNIT COVER



- 1. Open the paper exit cover [A].
- 2. Holding the knobs [B], remove the cleaning unit cover [C].

# 6.3 PCBS

# 6.3.1 PCB LAYOUT



G0331002.WMF

- 1. Quenching (Pre-Cleaning) Lamp
- 2. IOD2
- 3. IOD1
- 4. MCTL
- 5. Power Supply Unit
- 6. High Voltage Unit
- 7. Panel Board

### 6.3.2 MCTL

#### Preparation

If possible, make a note of the current NVRAM settings (refer to 46 NVRAM INITIAL in the Service Mode Adjustments section).

#### Removal



- 1. Remove the left upper side cover [A].
- 2. Remove the left side cover [B].
- 3. Remove the right side cover.
- 4. Remove the top cover.
- 5. Remove the shield cover [C] (3 screws).
- 6. Remove the upper shield [D] (3 screws).
- 7. Remove the screw for shield cover B [E].
- 8. Remove the MCTL [F] (4 screws, 5 connectors).

#### Reinstallation

- 1. Follow the disassembly procedure in reverse to re-assemble the machine.
- **NOTE:** When replacing the MCTL, take care that no damage occurs from static electricity.
- 2. After re-assembly, connect the power supply cable.
- 3. Turn on the power switch while holding the [Menu], [Enter], and [▼] keys to access Service Mode.
- 4. Execute service mode 46 to clear the contents of the RAM.
- 5. Using service mode, input the values that were in the old RAM into the new RAM.
- 6. Check the operation and print quality by making a test print.

### 6.3.3 IOD1



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- 1. Remove the left upper side cover [A].
- 2. Remove the top cover [B].
- 3. Remove the upper shield [C] (3 screws).
- 4. Remove the IOD1 [D] (6 screws, 14 connectors).

**CAUTION:** When replacing the IOD1, take care that no damage occurs from static electricity.

# 6.3.4 IOD2 (WITH THE BASE)



- 1. Remove the right side cover [A].
- 2. Disconnect all the cables (15) connected to the IOD2 [B].
- 3. Remove the registration clutch [D] from the shaft (1 C-ring [C]).
- 4. Remove the IOD2 with the base (2 screws).

#### Reinstallation

- Install a new IOD2.
   Fit the notch [E] in the base [F] over the stopper [G] for the paper feed clutch [H], then install the IOD2.
   NOTE: When replacing the IOD2, take care that no damage occurs from static electricity.
- 2. Then, follow the disassembly procedure in reverse.

# 6.3.5 PANEL BOARD (INCLUDING LCD)

- 1. Remove the left upper side cover [A].
- 2. Remove the screw for the panel case assembly.
- 3. Disconnect the connector.
- 4. Remove the panel board [B] and LCD [C] from the panel case assembly (4 screws).

After removing the panel board, the shield plate [D], panel buttons [E] and panel shield [F] can be removed.



### 6.3.6 POWER SUPPLY UNIT



Replacemer Procedures

G033T001.WMF

#### 

The earth wire is very important for the safety of users. After replacing the power supply unit, confirm that the earth wires (green and yellow color) are securely connected to the main frame.

- 1. Remove the left upper side cover [A].
- 2. Remove the left side cover [B].
- 3. Remove the upper shield cover (see MCTL Removal, item [D]).
- 4. Remove the shield cover A [C].
- 5. Remove the shield cover B [D].
- 6. Disconnect all the cables (5) connected to the MCTL.
- 7. Remove the control fan assembly [E] (2 screws).
- 8. Remove the upper I/F guide rail from inside the shield case assembly [F].
- 9. Remove the shield case assembly [F] (5 screws).
- 10. Remove the right base cover (2 screws).
- 11. Remove the fan duct for the power supply [G].
- 12. Disconnect all the cables (5) connected to the power supply unit [H].
- 13. Remove the main switch from the base (2 screws).
- 14. Remove the left base cover [I].
- 15. Remove the inlet [J] from the frame.
- 16. Remove the screw with spring washer for the earth wire.
- 17. Remove the power supply unit (3 screws).
#### Reinstallation



- Install a new power supply unit. When installing, fit the slots [K] in the power supply unit over the projections [L] on the base (2 locations, left and right).
- 2. After installing the new power supply unit, reassemble the machine following the disassembly procedure in reverse.

PCBS

### 6.3.7 HIGH VOLTAGE UNIT



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#### 

The high voltage unit generates high voltages (up to 5 kV). You may receive an electric shock if you touch the unit while the power is switched on. Do not turn the machine on until after installing the left side cover.

- 1. Remove the left upper side cover [A].
- 2. Remove the left side cover [B].
- 3. Remove the upper shield cover (see MCTL Removal, item [D]).
- 4. Remove the shield cover A [C].
- 5. Remove the shield cover B [D].
- 6. Disconnect all the cables (5) connected to the MCTL.
- 7. Remove the control fan assembly [E] (2 screws).
- 8. Remove the upper I/F guide rail from inside the shield case assembly [F].
- 9. Remove the shield case assembly [F] (5 screws).
- 10. Remove the right base cover (2 screws).
- 11. Remove the fan duct for the power supply [G].
- 12. Disconnect all the cables (5) connected to the high voltage unit [H].
- 13. Remove the high voltage unit (7 screws).

#### Reinstall

- 1. Install a new high voltage unit. When installing, fit the lower opening in the high voltage unit over the projection on the base.
  - 1) When installing, mount the HVU board on the support pins first. (These pins are test pins for the various high voltages sent out from the board.)
  - 2) Then secure the HVU board to the machine with the screws.
- 2. To complete reassembly, follow the disassembly procedure in reverse.

### 6.3.8 QUENCHING LAMP



- 1. Remove the transfer drum and drum cleaning unit assembly.
- 2. Disconnect the cable [A] connected to the quenching lamp [B].
- 3. Remove the quenching lamp from the holder [C].

#### **Assembly Procedures**

- 1. Install a new quenching lamp.
- 2. After the above, follow the disassembly procedure in reverse to re-assemble.
- **NOTE:** The quenching lamp must be installed the correct way around, or the transfer drum may be damaged.

Left side	Right side	

# 6.4 MOTOR ASSEMBLIES

# 6.4.1 MOTOR LAYOUT



G033T007.WMF

- 1. Main Motor
- 2. Development Motor
- 3. Polygon Mirror Motor
- 4. Controller Fan
- 5. Fusing Unit Fan
- 6. Ozone Fan

## 6.4.2 MAIN MOTOR AND MAIN GEAR UNIT



G033T003.WMF

- 1. Remove the belt cartridge.
- 2. Remove the right side cover [A].
- 3. Remove the right base cover [B].
- 4. Remove the IOD2 and base [C] (see IOD2 Removal).
- 5. Remove the main motor assembly [D] (1 connector, 3 screws).
- 6. Remove the fusing unit.
- 7. Remove the TR side cover [E] (3 screws).
- 8. Remove the right stay [F] (3 screws).
- 9. Loosen the screw for the ozone fan case.
- 10. Remove the ozone fan duct [G].
- 11. Remove the paper feed clutch [H]. (See Paper Feed Clutch Removal.)
- 12. Remove the main gear unit [I] from the frame (4 screws).
- 13. Remove the main motor from the main gear unit (4 screws).

### 6.4.3 DEVELOPMENT MOTOR AND CLUTCHES



- 1. Remove the toner cartridge.
- 2. Remove the right side cover.
- 3. Remove the top cover.
- 4. Remove the IOD2 [A] (see IOD2 Removal).
- 5. Remove the cable guide [B].
- 6. Remove the screw for the waste toner feeder pipe [C], and slowly turn the pipe about 90 degrees.
- 7. Disconnect the development motor [D].
- 8. Remove the development gear unit [E] (4 screws).
- 9. Remove the development motor from the development gear unit (4 screws).
- 10. Remove the development clutches [F] (1 C-ring each). See Development Clutches (KYMC).

# 6.4.4 OPTICS UNIT (INCLUDING POLYGON MIRROR MOTOR)



G033T005.WMF

- 1. Remove the toner cartridge.
- 2. Remove the belt cartridge.
- 3. Remove the optics unit cover [A].
  - The optics unit cover is fixed by plastic projections [B] and slots [C] at three locations each on the front side and rear side.
    - 1) Release the three slots at the rear.
    - 2) Release the locks at the front while pulling the cover toward you.
    - 3) Remove the cover from the printer, while unhooking the harness tube [D] from the hook [E].
- 4. Remove the optics unit [F] (4 screws, several connectors).

#### Reinstallation

- 1. Align the new optics unit on the boss when installing it on the printer base.
- 2. After the above, follow the disassembly directions in reverse order.

#### 

- 1. There is a class IIIb laser inside the optical unit. Do NOT attempt to disassemble the laser.
- 2. The optics unit is replaced as a whole. No adjustment is required.
- 3. To prevent exposure to laser radiation, confirm that all covers have been installed before starting the machine.

## 6.4.5 CONTROLLER FAN (CTFAN)



G033T006.WMF



- 1. Remove the left upper side cover.
- 2. Remove the left side cover.
- 3. Remove the top cover.
- 4. Remove the upper shield cover (3 screws).
- 5. Disconnect all the fan motor cables.
- 6. Remove the fan case assembly [A] (3 screws).
- 7. Remove the fan motor [B] from the fan case assembly.
- **NOTE:** When installing the fan motor, make sure that the rating label on the fan motor faces the exhaust side.

### 6.4.6 FUSING UNIT FAN (FUFAN)



G033T057.WMF

- 1. Remove the left upper side cover.
- 2. Remove the left side cover.
- 3. Remove the shield cover A (see Power Supply Unit Removal).
- 4. Remove the paper exit unit [A].
- 5. Remove the paper exit cable cover [B].
- 6. Disconnect the fusing unit fan cable.
- 7. Remove the fan case assembly from the paper exit guide assembly [C].1) Open the paper exit cover to remove the fusing unit fan case assembly.
- 8. Remove the fan motor [D] from the case.
- **NOTE:** When installing the fan motor, make sure that the rating label on the fan motor faces the exhaust side.

### 6.4.7 OZONE FAN (OZFAN)



G033T047.WMF

- 1. Remove the toner cartridge.
- 2. Remove the right side cover.
- 3. Remove the IOD2.
- 4. Remove the development gear unit (2 screws). See Development Motor and Clutches.
- 5. Remove the case assembly [A] (1 screw).
- 6. Remove the fan motor [B] from the case [C].
- **NOTE:** When installing the fan motor, make sure that the rating label on the fan motor faces the exhaust side.

# 6.5 CLUTCHES AND SOLENOIDS

## 6.5.1 CLUTCH AND SOLENOID LAYOUT



- 1. Drum Cleaner Contact Solenoid
- 2. Fusing Clutch
- 3. Cleaning Clutch
- 4. Transfer Contact Solenoid
- 5. Registration Clutch
- 6. Paper Feed Clutch

- 7. Development Clutch (K)
- 8. Development Clutch (Y)
- 9. Development Clutch (M)
- 10. Development Clutch (C)
- 11. Development Solenoids

Do not remove the development solenoids. These can only be positioned accurately using special tools at the factory.

## 6.5.2 PAPER FEED CLUTCH (PCLU)



#### Disassembly

- 1. Remove the right side cover.
- 2. Remove the IOD2 and base [A].
- 3. Remove the paper feed clutch [B] from the shaft (1 C-ring).

- 1. Install the new paper feed clutch on the shaft. Engage the notch on the clutch with the stopper.
- 2. Attach the C ring to the groove in the shaft.
- 3. After the above, follow the disassembly procedure in reverse.

## 6.5.3 REGISTRATION CLUTCH (RECL)



- 1. Remove the right side cover.
- 2. Remove the registration clutch [A] (1 connector on the IOD2, 1 C-ring [B]).

- 1. Install a new registration clutch on the shaft. Engage the notch on the clutch with the stopper.
- 2. Attach the C ring on the groove in the shaft.
- 3. Connect the cable to the IOD2.
- 4. Put the right side cover back on.

## 6.5.4 FUSING CLUTCH (FUCL)



- 1. Remove the right side cover.
- 2. Remove the fusing clutch [B] (1 connector to the IOD2, 1 C-ring [A]).

- 1. Install a new fusing clutch on the shaft. Engage the notch on the clutch with the stopper.
- 2. Attach the C ring on the groove in the shaft.
- 3. Connect the cable to the IOD2.
- 4. Put the right side cover back on.

## 6.5.5 CLEANING CLUTCH (FBCL)



- 1. Remove the right side cover.
- 2. Remove the cleaning clutch [B] (1 connector to the IOD2, 1 C-ring [A]).

- 1. Install a new cleaning clutch on the shaft.
- 2. Attach the C ring on the groove in the shaft.
- 3. After the above, follow the disassembly directions in reverse order.

#### 6.5.6 DEVELOPMENT CLUTCHES (K, Y, M, C)



- 1. Remove the right side cover.
- 2. Remove the IOD2 and base [A].
- 3. Remove the required development clutch [B] (1 C ring [C]).

#### Reinstallation

- 1. Install a new development clutch on the shaft.
- 2. Attach the C ring on the groove in the shaft.
- 3. After the above, follow the disassembly directions in reverse order.

#### 6.5.7 DEVELOPMENT SOLENOIDS

Do not remove the development solenoids. These can only be positioned accurately using special tools at the factory.

## 6.5.8 TRANSFER CONTACT SOLENOID (TRSOL)



G033T059.WMF

- 1. Remove the right side cover [A].
- 2. Remove the IOD2 [B].
- 3. Remove the main motor [C] and main gear unit [D]. See Main Motor and Main Gear Unit Removal.
- 4. Remove the transfer contact solenoid [E] (2 screws).

## 6.5.9 DRUM CLEANER CONTACT SOLENOID (FBSOL)



- 1. Remove the right side cover.
- 2. Remove the IOD2 and base [A].
- 3. Remove the main motor [B] and gear unit. See Main Motor and Main Gear Unit Removal.
- 4. Remove the drum cleaner contact solenoid [C] (2 screws).

# 6.6 SENSORS

### 6.6.1 SENSOR LAYOUT



G033T032.WMF

- 1. Paper Exit Sensor
- 2. Drum Paper Jam Sensor
- 3. Toner End Sensor
- 4. Front Cover Switch
- 5. Development Sensor
- 6. Waste Toner Sensor
- 7. Paper Size Sensor
- 8. Paper Sensor
- 9. Paper Feed Sensor

- 10. OHP Sensor
- 11. Drum Encoder
- 12. Rear Cover Switch
- 13. Belt Sensor
- 14. Exit Cover Switch
- 15. Oil Sensor
- 16. Cleaning Roller Sensor
- 17. Fusing Unit Thermistor

## 6.6.2 FRONT COVER SWITCH (DSW1)



G033T019.WMF

- 1. Remove the top cover.
- 2. Remove the upper shield cover (see item [D] in Paper Exit Cover Removal).
- 3. Remove the switch case [A] from the stay.
- 4. Disconnect the switch [B] and remove it from the switch case.

#### 

Since this switch is important for safety, after installation confirm that it operates normally.

# 6.6.3 EXIT COVER SWITCH (DSW2)

- 1. Remove the left upper side cover.
- 2. Remove the top cover.
- 3. Remove the control fan assembly.
- 4. Remove the switch base from the control fan assembly (1 screw).
- 5. Disconnect the connector for the paper exit unit.
- 6. Remove the switch from the switch base.

#### 

Since this switch is important for safety, after installation confirm that it operates normally.

#### 6.6.4 REAR COVER SWITCH (DSW3)



- 1. Remove the left side cover.
- 2. Remove the high voltage power supply unit.
- 3. Remove the transfer drum.
- 4. Remove the transfer electrode base [A] from the frame [B] (2 screws).
- 5. Disconnect the rear cover switch [C] and remove it from the transfer electrode base.

#### 

Since this switch is important for safety, after installation confirm that it operates normally.

## 6.6.5 PAPER FEED SENSOR (PT1)



- 1. Remove the transfer unit [A].
- Remove the upper right paper guide assembly [B] (2 screws).
   NOTE: The diagram also shows the upper left paper guide assembly being removed. This is not necessary.
- 3. Unlock the paper feed sensor [C] from the rear side of the opening where the upper right paper guide [B] was removed.
- 4. Disconnect and remove the paper feed sensor.

# 6.6.6 PAPER EXIT SENSOR (PT2)



- 1. Remove the paper exit cover [A].
- 2. Disconnect the paper exit sensor [B] and remove it from the paper exit guide.

# 6.6.7 PAPER SENSOR (PE) / OHP SENSOR (OHP)



- 1. Remove the transfer unit [A].
- 2. Remove the left paper guide [B] (2 screws).
- 3. Remove the upper left paper guide assembly [C] (2 screws).
- 4. Disconnect the sensors.
- 5. Remove the paper sensor [D].
- 6. Remove the OHP sensor [E] (2 screws).

#### 6.6.8 PAPER SIZE SENSOR (PSU)



G033T027.WMF

- 1. Remove the left side cover.
- 2. Remove the power supply unit [A].
- 3. Remove the screw for the left paper cassette guide assembly [B].
- 4. Pull the paper cassette guide toward you.
- 5. Disconnect the paper size sensor [C].
- 6. Remove the left paper cassette guide assembly from the frame.
- 7. Remove the paper size sensor from the left cassette guide (2 screws).

## 6.6.9 DRUM PAPER JAM SENSOR (DPJ)



- 1. Remove the fusing unit.
- 2. Remove the belt cartridge.
- 3. Remove the drum cleaning unit.
- 4. Remove the transfer drum.
- 5. Remove the cover [A].
- 6. Disconnect the drum jam sensor [B] and remove it.

#### 6.6.10 OIL SENSOR (OIL)



- 1. Remove the fusing unit.
- 2. Remove the left upper side cover.
- 3. Remove the left side cover.
- 4. Remove the top cover.
- 5. Remove the shield case assembly. See Power Supply Unit Removal, item [F]; 5 screws).
- 6. Disconnect the oil sensor [B].
- 7. Remove the cover [A].
- 8. Remove the oil sensor (2 screws).

### 6.6.11 DRUM ENCODER SENSOR (EN)



- 1. Remove the toner cartridge.
- 2. Remove the belt cartridge.
- 3. Remove the drum cleaner.
- 4. Remove the fusing unit.
- 5. Remove the left side cover.
- 6. Remove the top cover.
- 7. Remove the transfer drum [A].
- 8. Remove the high voltage unit.
- 9. Remove the sensor holder assembly [B] from the left frame [C].
- 10. Disconnect the encoder sensor [D] and remove it from the sensor holder [E].

# 6.6.12 BELT SENSOR (PBS)



- 1. Remove the toner cartridge.
- 2. Remove the belt cartridge.
- 3. Remove the drum cleaner.
- 4. Remove the top cover.
- 5. Remove the control fan assembly.
- 6. Remove the 2 screws for stay [A], and pull up the stay.
- 7. Disconnect the belt sensor [B] and remove it from the stay.

# 6.6.13 WASTE TONER SENSOR (WTS)



- 1. Remove the right side cover.
- 2. Lift the bottle holder [A]. (Remove the waste toner sensor [B] by releasing the hooked pawl.)
- 3. Disconnect the waste toner sensor.

## 6.6.14 TONER SENSOR ASSEMBLY (TPD)/(TTR)

The toner sensor consists of two boards: TPD (a board containing LEDs), and TTR (a board containing phototransistors to receive the light from the LEDs).



#### **TPD (Light Emitter Board)**

- 1. Remove the right side cover.
- 2. Remove the development drive unit. See Development Motor and Clutches.
- 3. Disconnect the light emitter board [A] and remove it (3 screws).

#### TTR (Light Receiver Board)

- 1. Remove the left side cover.
- 2. Remove the high voltage unit.
- 3. Remove the power supply unit.
- 4. Remove the light receiver board [B] (3 screws).

#### SENSORS

## 6.6.15 CLEANING ROLLER SENSOR (CRS)

- 1. Open the paper exit cover.
- 2. Remove the paper exit cable cover (1 screw).
- 3. Disconnect cable [A] from the cleaning roller sensor [B].
- 4. Remove the cleaning roller sensor.
  1) Unhook the hooks [C], [D] and [E] by [A] inserting a finger into the rear side of the installation base [F].
  - 2) Remove the sensor.

- 1. Secure hooks [C] and [D] first.
- 2. Push the sensor into the opening and secure hook [E].
- 3. Connect the sensor cable.
- 4. Confirm that the sensor is firmly hooked at [C], [D] and [E].
- **NOTE:** When connecting the cable to the sensor, do NOT apply excessive force to the connector on the sensor side.



# 6.7 ROLLERS, TRANSFER DRUM, AND OTHERS

## 6.7.1 TRANSFER UNIT



- 1. Remove the plate [A] for the transfer unit [B] (1 screw).
- 2. Open the transfer unit, and remove the shaft [C] through the opening in the frame.
- 3. Remove the transfer unit (1 screw).

- 1. Fit the new transfer unit into the opening in the base.
- 2. Re-attach the plate [A].
## 6.7.2 REGISTRATION ROLLER



- 1. Open the transfer unit [A].
- 2. Remove the registration roller [E] (1 split washer [B] on each side, 1 gear [C], 2 bearings [D]).

## 6.7.3 TRANSFER DRUM



G033T034.WMF

- 1. Remove the toner cartridge.
- 2. Remove the belt cartridge.
- 3. Remove the fusing unit.
- 4. Remove the cleaning unit cover.
- 5. Remove the drum cleaning unit.
- 6. Open the transfer unit.
- 7. Remove the top cover.
- 8. Remove the control fan assembly.
- 9. Disconnect the belt sensor.
- 10. Remove the stay assembly [A] (2 screws).
  - Wrap the transfer drum surface with paper [B] so that the transfer drum [C] will not get scratched.
- 11. Push the transfer drum from the transfer unit side, and remove the transfer drum from the shaft support.
- 12. Pull up and remove the transfer drum from the top.

#### Reinstallation

- 1. Put a new transfer drum into the main body from the top.
- 2. Fit the transfer drum shaft to the drum shaft support.
- 3. Push the transfer drum onto the shaft support.
- 4. Install the stay assembly.
- 5. After the above, follow the disassembly procedure in reverse order.

**NOTE:** Do NOT touch the transfer drum surface with bare hands, or scratch it.

## 6.7.4 PAPER FEED ROLLER/SEPARATION PAD



G033T035.WMF

- 1. Remove the paper cassette.
- 2. Remove the transfer unit [A].
- 3. Remove the left paper guide [B] (2 screws).
- 4. Remove the upper left paper guide [C] (2 screws).
- 5. Disconnect the cables connected to the OHP sensor and paper sensor.
- 6. Sliding the paper feed roller [D] to the right side, remove it from the shaft.
- 7. Pull up and remove the separation pad [E].

**NOTE:** Do NOT touch the surfaces of the paper feed roller and separation pad.

## 6.7.5 FRONT COVER UNIT



G033T036.WMF



Replacement Procedures

- 1. Remove the left side cover.
- 2. Remove the left base cover.
- 3. Open the front cover unit [A].
- 4. Remove the 2 screws holding the front inner cover [B].
- 5. Replace the hinge bracket [C] and pin [D] assembly.1) Undo the claw of the hinge bracket.2) Turn the hinge bracket in the direction of the arrow.
- 6. Remove the pin and the hinge arm coupling [E].
- 7. Remove the front inner cover [B].
- 8. Disconnect all cables connected to the development sensors and development solenoids.
- 9. Remove the left front hinge [F] from the frame (2 screws).
  - Lift up the left front hinge, and undo the hook [G] from the frame.
- 10. Slide the front cover unit to the right, and remove the coupling for the pin on the right side.
- **NOTE:** Do not remove the development solenoids. These can only be positioned accurately at the factory.

#### Reinstallation

- 1. Couple the hinge pin for the right side with the front cover.
- 2. Hook for the left front hinge onto the frame.
- 3. Attach the left front hinge with a screwdriver.
- 4. Couple the hinge arm to the front cover with the pin.
- 5. Lock the pin with the hinge bracket.
- 6. After the above, follow the disassembly procedure in reverse order.

## 6.7.6 PAPER EXIT ROLLER



Replaceme Procedure

G033T037.WMF

- 1. Remove the paper exit unit.
- 2. Remove the paper exit cover [A].
- 3. Remove the paper exit roller [D] (2 split washers [B], 2 bearings [C]).

## 6.7.7 ANTISTATIC BRUSH



- 1. Remove the paper exit unit.
- 2. Remove the paper exit cover [A].
- 3. Remove the paper exit front cover.
- 4. Remove the antistatic brush [B] (2 screws).

**NOTE:** Do NOT deform the bristles on the antistatic brush.

## 6.7.8 WASTE TONER FEEDER



G033T040.WMF

- 1. Remove the belt cartridge.
- 2. Remove the toner cartridge.
- 3. Remove the drum cleaner.
- 4. Remove the left upper side cover.
- 5. Remove the top cover.
- 6. Remove the control fan assembly.
- 7. Remove the 2 screws that secure the waste toner feeder [A].
- 8. Disconnect the belt sensor.
- 9. Pull the waste toner feeder up along the guide.
- NOTE: 1) Do not touch or scratch the transfer drum.2) Do not deform the sealing mylar for the waste toner feeder.

## 6.7.9 FUSING UNIT CONNECTOR



- 1. Remove the fusing unit.
- 2. Remove the left side cover.
- 3. Remove the shield case assembly. See Power Supply Unit Removal
- 4. Remove the PN/PH connector (for the thermofuses) to the DC power supply unit.
- 5. Remove the fusing unit connector [A] (2 screws).

## 6.8 FUSING UNIT

## 6.8.1 FUSING UNIT PARTS LAYOUT



G033T067.WMF

- 1. Cleaning Roller
- 2. Frame
- 3. Lower Guide
- 4. Pressure Roller
- 5. Fusing Lamps
- 6. Hot Roller
- 7. Right Fusing Unit Cover

- 8. Right Fusing Terminal Block
- 9. Thermistor Assembly
- 10. Oil Pan
- 11. Fusing Cover Base
- 12. Thermistor Cover
- 13. Left Fusing Terminal Block
- 14. Left Fusing Unit Cover

## 

- 1. Since the fusing unit is very hot, make sure that it and the areas around it are cool before replacing any parts. Otherwise, you may get burned when touching the hot areas.
- 2. The fusing unit contains silicone oil. Take care not to drop the silicone oil on the floor. Otherwise, the floor will become very slippery and dangerous.



G033T071.WMF

## 6.8.2 FUSING LAMPS



#### See the fusing unit parts layout.

- 1. Remove the left and right fusing unit covers (1 screw each).
- 2. Pull the left terminal [A] on the hot roller [B] towards you, and disconnect the fusing lamp (400W) [C] from the terminal.
- 3. Remove the fusing lamp (400W) from the inside the hot roller.
- 4. Pull the left terminal [D] on the pressure roller [E] towards you, and disconnect the fusing lamp (300W) [F] from the terminal.
- 5. Remove the fusing lamp (300W) from inside the pressure roller.

#### Reinstallation

- 1. Insert the fusing lamp (300W) into the pressure roller.
- 2. Connect the left and right terminals for the pressure roller fusing lamp.
- 3. Insert the fusing lamp (400W) into the hot roller.
- 4. Connect the left and right terminals for the hot roller fusing lamp.
- 5. Install the left and right terminal blocks.

### 

- Do NOT touch the surface of the fusing lamp with dirty hands.
- The lamp wattages for the hot roller lamp and pressure roller lamp are different. The wattage is marked on the lamp electrode insulation.
   Hot roller lamp: 400W (Length: 342 mm)
   Pressure roller lamp: 300W (Length: 332 mm)
- Make sure that the fusing lamp is securely positioned in the terminal block.

## 6.8.3 HOT ROLLER

#### See the fusing unit parts layout.



- 1. Remove the fusing lamp (400W).
- 2. Remove the right terminal block (1 screw).
- 3. Remove the oil pan (2 screws).
- 4. Remove the fusing cover base (2 screws).
- 5. Remove the 2 screws for the frame assembly.
- 6. Open the upper face of the frame assembly.
- 7. Remove the hot roller [A] from the frame [B].
- NOTE: 1) Do NOT touch the surface of the hot roller with bare hands.2) Do NOT let foreign particles adhere to the surface of the hot roller.

## 6.8.4 PRESSURE ROLLER

#### See the fusing unit parts layout.



- 1. Remove the fusing lamp (300W).
- 2. Remove the oil pan (2 screws).
- 3. Remove the fusing cover base (2 screws).
- 4. Remove the lower guide (2 screws).
- 5. Remove the 2 screws for the frame assembly.
- 6. Open the upper face of frame assembly.
- 7. Remove the pressure roller [A] from the frame [B].

**NOTE:** Do NOT let foreign particles adhere to the surface of the pressure roller.

# 7. TROUBLESHOOTING

## 7.1 OVERVIEW

The following flow chart shows what to do if an error occurs.

If the machine cannot be recovered by cycling the power off/on, and if the power is plugged in correctly, the problem could be one of the four types shown at the bottom of the diagram.

The remainder of this section of the manual covers these four types of error.



## 7.2 OPERATOR CALLS

## 7.2.1 OVERVIEW

When an operator call error occurs, the Error LED is lit, and a message appears on the LCD. The following types of error are operator call errors.

- (1) A consumable (such as toner) ran out
- (2) Waste toner bottle full
- (3) Paper jam
- (4) Maintenance required
- (5) Maintenance incomplete
- (6) Operator call error not cleared

Operator call errors are not usually considered breakdowns, and can normally be cleared by applying the correct countermeasures, as set out in the table on the next page.

If an error cannot be cleared, there may be a problem with the printer engine. Check and implement the appropriate countermeasures in accordance with the rest of this section.

Code	Message of display	Countermeasure
	"Load xxx Tray xxx"	<ul> <li>Add paper to the cassette.</li> </ul>
11	<ul> <li>No paper in the upper cassette.</li> </ul>	
	<ul> <li>No paper in the lower cassette.</li> </ul>	
12	"Reset Paper Tray Correctly"	<ul> <li>Re-insert the cassette properly.</li> </ul>
	<ul> <li>No upper paper cassette.</li> </ul>	
	<ul> <li>No lower paper cassette.</li> </ul>	
	"Add Toner xxx"	<ul> <li>Add a new toner cartridge.</li> </ul>
13	<ul> <li>Toner cartridge (Y, M, C, or K)</li> </ul>	
	empty.	
	"Waste Toner is Full"	<ul> <li>Put in a new waste toner bottle.</li> </ul>
	Waste toner pack full of toner	
14	"Add Fuser Oil"	<ul> <li>Put in a new oil bottle.</li> </ul>
	Time to change the oil bottle.	
	"Reset Fuser Cleaner Correctly"	<ul> <li>Put in a new cleaning roller.</li> </ul>
	• Time to change the cleaning roller.	
4.5	"Paper Size Error"	Check the paper cassette.
15	<ul> <li>Misprinting occurred</li> </ul>	Check the paper size.
		Check the media used.
16	"Reset xxx Toner Correctly"	Check the installation of the toner
	I oner cartridge not installed	cartridge.
	"Reset Fusing Unit Correctly"	Remove the fusing unit, put it back
	<ul> <li>Fusing unit not installed.</li> </ul>	In and reset it.
	"Depart DOLL Correctly"	Recneck the Installation.
	Reset PCU Correctly	• Check the beil cannoge installation.
	Beit cartridge not installed     "Bemove Misfood From Troy ywy"	- Demove the nener accepted and
	Paper immed in the feed area	<ul> <li>Remove the paper cassette, and the paper jammed at the food</li> </ul>
	• Paper jammed in the leed area	entrance
	"Open Bear Cover Bemove Misfeed"	Open the transfer unit and remove
17	Paper jammed inside printer	the paper jammed inside.
	"Bemove Misfeed From Output Tray"	Open the transfer unit/paper exit
	<ul> <li>Paper jammed in paper exit area</li> </ul>	unit and remove the paper jammed
		inside.
	"Close Front Cover/Close Top Cover"	Check that the covers are firmly
10	Covers open	closed.
18	"Close Rear Cover"	Check that the transfer unit is firmly
	<ul> <li>Transfer unit open</li> </ul>	closed.
	"Energy Save"	The printer automatically returns to
	Printer idling	operating condition when the 'start
19	C C	printing' signal is received from the
		computer.

#### **OPERATOR CALLS**

Code	Message of display	Countermeasure
01	"Warming Up"	<ul> <li>Normal operation modes.</li> </ul>
	<ul> <li>Printer warming-up</li> </ul>	
	"Ready"	
00	<ul> <li>Printer ready to print; in standby</li> </ul>	
	mode	
02	"Processing/Printing"	
	<ul> <li>Printing or processing</li> </ul>	

## 7.2.2 TROUBLESHOOTING TIPS

#### Code 11 – Load xxx Tray xxx

- Poor connection between the paper sensor and the IOD1 board
- Defective paper sensor or actuator
- Upper right paper guide out of position (see '6.Replacement Procedures Paper Feed Roller/Separation Pad')
- Defective IOD1 board

### Code 12 – Reset Paper Tray Correctly

- Damaged paper size sensor actuator replace the paper cassette
- Incorrectly installed paper size sensor
- Poor connection between the paper size sensor and the IOD1 board
- Defective paper size sensor
- Defective IOD1 board

### Code 13 – Add Toner xxx

- Toner cartridge not installed
- Poor connection between toner end sensor and IOD1 board
- Defective toner end sensor
- **NOTE:** If 'Reset xxx Toner Correctly' is displayed when the cartridge is removed, there is probably nothing wrong with the toner end sensor and its circuit.

#### Code 14 – Waste Toner is Full

- Incorrectly installed waste toner bottle
- Poor connection between waste toner sensor and IOD2 board
- Defective waste toner sensor
- Defective IOD2 board

## Code 14 – Add Fuser Oil

Print 30 pages. If the error message does not disappear, check the following points.

- Oil bottle not installed correctly with the lever
- Oil not supplied from the oil bottle replace the oil bottle
- Damaged oil pan pin (does not push up the ball valve at the bottom of the oil bottle)
- Fusing unit incorrectly installed
- Poor connection between oil sensor and IOD1 board
- Defective oil sensor
- Defective IOD1 board

#### Code 14 – Reset Fuser Cleaner Correctly

- Cleaning roller not installed properly
- Poor connection between cleaning roller sensor and IOD1 board
- Defective cleaning roller sensor
- Defective IOD1 board

#### Code 15 - Paper Size Error

- Damaged paper size sensor actuator replace the paper cassette
- · Incorrectly installed paper size sensor
- Poor connection between the paper size sensor and the IOD1 board
- Defective paper size sensor
- Defective IOD1 board

#### Code 16 - Reset xxx Toner Correctly

- Poor connection between toner end sensor (LED/phototransistor) and IOD1 board
- Defective toner end sensor (LED/phototransistor)
- Defective IOD1 board

#### Code 16 - Reset Fusing Unit Correctly

- Poor connection between fusing unit connector, power supply unit, and high voltage unit
- · Incorrectly connected fusing unit connector
- Defective fusing unit

#### Code 16 - Reset PCU Correctly

- · Poor connection between belt sensor and IOD1 board
- Defective belt sensor
- Defective photoconductor

#### Code 17 – Remove Misfeed from Tray xxx

- A recommended type of paper is not being used
- Incorrectly installed paper cassette
- Damaged cassette base replace the cassette
- Paper feed sensor actuator mechanism not smooth replace the actuator if necessary
- Defective paper feed roller or separation pad

#### Code 17 – Open Rear Cover Remove Misfeed

- Debris in the paper feed path or in the transfer unit
- Transfer unit not closed properly
- Paper feed sensor actuator has come off or is defective
- · Poor connection between paper feed sensor and IOD1 board
- Defective paper feed sensor
- Defective IOD1 board

#### Code 17 – Remove Misfeed from Output Tray

- Debris in the paper feed path or in the transfer unit
- Paper exit sensor actuator has come off or is defective
- · Poor connection between paper exit sensor and IOD1 board
- Defective paper exit sensor
- Defective IOD1 board

#### Code 18 – Close Front Cover/Close Top Cover

- Cover not closed
- Front cover lock lever damaged
- Top cover or switch actuator damaged replace the paper exit unit
- · Loose front cover switch or exit cover switch
- Poor connection between front cover switch and dc power supply board
- Poor connection between exit cover switch and IOD1 board
- · Defective front cover switch or exit cover switch

#### Code 18 – Close Rear Cover

- Transfer unit not closed
- Transfer unit lock bent replace the transfer unit
- Loose rear cover switch
- Poor connection between rear cover switch and IOD1 board
- Defective rear cover switch

## 7.3 PAPER TRANSPORT ERRORS

The user can clear paper jams in the following locations:

- Paper Feed Unit
- Transfer Unit
- Fusing Unit
- Paper Exit Unit

#### (1) Feed Jam

Problem Item	Check Item	Result	Corrective Action
Print Paper	Is the paper a recommended paper type?	NO	Use a recommended paper type.
	Is the paper damp or moist?	YES	Replace the paper.
Papar Cassatta	Is the paper correctly in place?	NO	Set the paper in the proper place.
Faper Casselle	Is the end plate set up properly?	NO	Set the end plate to meet the paper size.
	Is the paper caught in the paper feed unit?	YES	Remove the caught paper.
	Is the pick-up roller damaged?	NO	Replace the pick-up roller.

### (2) Jam inside the Machine

Problem Item	Check Item	Result	Corrective Action
	Open the transfer unit to check it.		
	Is there paper inside the unit?	YES	Remove the paper.
Transfer Unit	Is the transfer roller firmly locked by the lock lever?	NO	Fix the transfer roller using the lock lever.
	Is the paper discharge unit installed properly?	NO	Install the paper discharge unit firmly in place.
	Is the wire for the paper discharger unit damaged?	YES	Replace the paper discharger.
	Is the fusing unit installed properly?	NO	Install the fusing unit firmly in place.
Fusing Unit	Is there paper pinched between the rollers?	YES	Remove it.
	Is there any fusing oil in the oil bottle?	NO	Replace the oil bottle.

### (3) Jam at the Entrance or Exit

Problem Item	Check Item	Result	Corrective Action
Print Paper	Is the paper a recommended type?	NO	Use a recommended paper type.
Paper Exit Unit	Is the paper exit unit firmly locked by the lock lever?	NO	Open and close the paper exit unit.

## 7.4 PRINTER ERRORS

## 7.4.1 OVERVIEW



If a printer engine error occurs, the operation panel will display an error message, and the printer will stop. If the error occurs again after the machine is switched off/on, repair the machine. The rest of this section contains guidelines on how to repair the machine for each error code.

## 7.4.2 ERROR CODE TABLE

Code	Description	
22	Development motor error	
23	Main motor error	
24	Polygon mirror motor error	
25	Charge corona voltage (CHV) error	
31	Fusing thermistor error	
33	Fusing temperature error (Warm-up error: The fusing unit does not warm up to the required temperature within 4 minutes)	
34	Fusing temperature error (Operating error: Fusing unit temperature drops below 100 °C or fails to rise to the standby temperature within 6 minutes)	
35	Fusing temperature error (Operating error: Fusing unit temperature rises above 200 °C or fails to drop to the standby temperature within 8 minutes)	
41	Beam sensor error (laser main scan synchronization)	
42	Laser power error	
43	NVRAM error (MCTL)	
44	Engine controller MCTL hardware error	
45	Process timing clock error (main motor clock error)	
51	Quenching lamp error	
52	Toner end sensor error	
53	Control fan error	
54	Ozone fan error	
55	Fusing fan error	
61	Yellow development unit clutch error	
62	Magenta development unit clutch error	
63	Cyan development unit clutch error	
64	Black development unit clutch error	
65	HPSI signal error (Retraction error for the black and yellow toner cartridge)	
66	HPSI signal error (Retraction error for the cyan and magenta toner cartridge)	
71	Transfer drum rotational error	
72	Transfer roller contact solenoid error	
73	Cleaner contact solenoid error	
74	Cleaner clutch error	
75	Fusing clutch error	
76	Belt sensor error	
EC	Engine communication error	

Troubleshooting

## 7.4.3 TROUBLESHOOTING TIPS

## Code 22 – Development Motor

- If there is noise from the cartridge during printing, replace the cartridge, or the development gear and/or development motor
- Poor cable connections see the circuit diagram below



- Defective development motor (especially if +24 and +5 V supplies arrive at the motor normally)
- Defective IOD2 board
- Defective IOD1 board
- Defective MCTL board

#### Code 23 – Main Motor Error

- Defective belt cartridge replace if not turning smoothly
- Defective fusing unit replace if not turning smoothly
- Poor cable connections see the circuit diagram below



- Defective main motor (especially if +24 and +5 V supplies arrive at the motor normally)
- Defective IOD2 board
- Defective IOD1 board
- Defective MCTL board

#### Code 24 – Polygon Mirror Motor Error

• Loose cable connection - see the circuit diagram below



- Defective optics unit
- Defective MCTL board

## Code 25 – Charge Corona Voltage (CHV) Error

- Charge corona unit not installed properly
- Corona wire cut or shorted replace the wire and maybe the belt cartridge as well
- Check the cable and terminal connections see the circuit diagram below



- Dirty CHV terminal socket
- Defective high voltage unit (HVU)
- Defective IOD1 board
- Defective MCTL board

#### Code 31 – Fusing Thermistor Error

- · Fusing unit incorrectly installed
- · Fusing unit connector not connected properly
- Loose cable connection see the circuit diagram below



G033H043.WMF

- Defective fusing unit
- Defective high voltage unit (HVU)
- Defective IOD1 board
- Defective MCTL board

### Codes 33, 34, 35 – Fusing Unit Temperature Errors

If the fusing lamps turn on and off normally:

- Defective fusing lamp
- Defective fusing unit
- Defective dc power supply board
- Defective MCTL board

If one or both fusing lamps do not turn on and off normally:

- Thermofuses not connected properly
- Fusing unit not installed properly
- Damaged fusing connector
- Defective fusing lamp contact terminal
- Defective fusing lamp
- Defective fusing unit
- Defective dc power supply board
- Defective MCTL board

#### Code 41 – Laser Main Scan Synchronization Detector Error

Loose cable connection – check the circuit diagram below



G033H045.WMF

- Defective optics unit
- Defective MCTL board

#### Code 42 – Laser Power Error

• Loose cable connection – check the circuit diagram below



G033H045.WMF

- Defective optics unit
- Defective dc power supply board
- Defective MCTL board

#### Code 43 – NVRAM Error

- Turn the power switch off/on.
- If the error has not disappeared, initialize the MCTL board NVRAM (engine SP mode 46, NVRAM INITIAL).
- If that does not work, replace the MCTL board.

#### Code 44 – MCTL Board Hardware Error

• Turn the power switch off/on.

If the error has not disappeared, replace the MCTL board.

#### Code 45 – Process Timing Clock Error

• The same as for code 23

#### Code 51 – Quenching Lamp Error

• Loose cable connection - see the circuit diagram below



- Defective quenching lamp
- Defective IOD1 board
- Defective MCTL board

#### Code 52 – Toner End Sensor Error

• Loose cable connection - see the circuit diagram below



- Defective toner end sensor
- Defective IOD1 board
- Defective MCTL board

#### Code 53 – Controller Fan Error

• Loose cable connection - see the circuit diagram below



G033H039.WMF

- Defective controller fan
- Defective IOD1 board
- Defective MCTL board

### Code 54 – Ozone Fan Error

• Loose cable connection - see the circuit diagram below



G033H040.WMF

- Defective ozone fan
- Defective IOD2 board
- Defective MCTL board

#### Code 55 – Fusing Unit Fan Error

• Loose cable connection - see the circuit diagram below



- Defective fusing unit fan
- Defective IOD1 board
- Defective MCTL board

#### Code 61 – Yellow Development Clutch Error

• Loose cable connection - see the circuit diagram below



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Troubleshootina

- Defective development clutch for yellow
- Defective IOD2 board
- Defective MCTL board
## Code 62 – Magenta Development Clutch Error

• Loose cable connection - see the circuit diagram below



- Defective development clutch for magenta
- Defective IOD2 board
- Defective MCTL board

## Code 63 – Cyan Development Clutch Error

• Loose cable connection - see the circuit diagram below



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- Defective development clutch for cyan
- Defective IOD2 board
- Defective MCTL board

## Code 64 – Black Development Clutch Error

• Loose cable connection - see the circuit diagram below



G033H060.WMF

- Defective development clutch for black
- Defective IOD2 board
- Defective MCTL board

## Code 65 – Black or Yellow Toner Cartridge Retraction Error

• Loose cable connection - see the circuit diagram below



G033H061.WMF

- Defective development solenoid replace the front cover unit
- Defective IOD2 board
- Defective MCTL board

## *Code 66 – Cyan or Magenta Toner Cartridge Retraction Error*

• Loose cable connection - see the circuit diagram below



G033H062.WMF

- Defective development solenoid replace the front cover unit
- Defective IOD2 board
- Defective MCTL board

## Code 71 – Transfer Drum Rotation Error

- Incorrectly installed belt cartridge
- Defective transfer drum (damaged encoder, or excessive torque)
- Loose cable connection see the circuit diagram below



- Defective drum encoder
- Defective IOD1 board
- Defective dc power supply board (LVPS)
- Defective MCTL board

## Code 72 – Transfer Roller Contact Solenoid Error

• Loose cable connection - see the circuit diagram below



- Defective transfer contact solenoid
- Defective IOD2 board
- Defective IOD1 board
- Defective MCTL board

## Code 73 – Drum Cleaner Contact Solenoid Error

• Loose cable connection - see the circuit diagram below



G033H034.WMF

- Defective drum cleaner contact solenoid
- Defective IOD2 board
- Defective IOD1 board
- Defective MCTL board

## Code 74 – Cleaner Clutch Error

• Loose cable connection - see the circuit diagram below



- Defective cleaner clutch
- Defective IOD2 board
- Defective IOD1 board
- Defective MCTL board

## Code 75 – Fusing Unit Clutch Error

• Loose cable connection - see the circuit diagram below



G033H036.WMF

- Defective fusing unit clutch
- Defective IOD2 board
- Defective MCTL board



## Code 76 – Belt Sensor Error

- Printer not level
- Dirt on the OPC belt
- Defective belt cartridge
- Loose cable connection see the circuit diagram below



G033H037.WMF

- Defective belt sensor
- Defective IOD1 board
- Defective MCTL board

## Code EC: Engine Communication Error

• Communication error between MCTL and controller

# 7.5 IMAGING FAILURE

# 7.5.1 DEFECTS AT REGULAR INTERVALS ON THE IMAGE

The imaging failures listed in the table below can occur periodically on the print when there are defects on the components as shown in the table below.

Part Name	Perimeter	Location
OPC belt	380 mm	Defect at the same location on each page.
Development roller	56 mm	Imaging failures occur at about 30-mm intervals (the development roller turns faster than the OPC belt).
Transfer drum	380 mm	Defect at the same location on each page.
Transfer roller	63 mm	Imaging failures occur at about 63-mm intervals.
Fusing roller	100 mm	Imaging failures or defects due to poor fusing occur at about 100-mm intervals.

# 7.5.2 IMAGING FAILURE TROUBLESHOOTING

The subsequent pages include samples of typical imaging failures, followed by the corresponding troubleshooting procedures.

## No. 1 Dirty Background

## Problem

Uneven optical density

## Main Causes



G033H501.TIF

- 1. Not enough toner, and not enough charge on the toner.
- 2. Poor development bias terminal contact.
- 3. Defective belt cartridge.
- 4. High voltage power supply unit failure (HVU).



G033H002.WMF

## Countermeasures

- 1. Replace the toner cartridge [A].
- 2. Check if the developer bias terminal is deformed.
- 3. Replace the belt cartridge [B].
- 4. Replace the high voltage power supply unit (HVU).

7-27

## No. 2 Missing Image at Edge

## Problem

There are parts missing or peeling is found in the image on the edge.

## **Main Causes**

- 1. Not enough toner, and not enough charge on the toner.
- 2. The belt is deformed.



G033H003.WMF

- 1. Replace the toner cartridge [A].
- 2. Replace the belt cartridge [B].

## No. 3 Jitter

## Problem

Uneven optical density appears periodically, perpendicular to the feed direction.

## Main Causes

- 1. Main motor failure.
  - 1) Irregular rotation.
  - 2) Gear failure.
  - 3) Variation in the OPC belt running speed for the above reasons.
- 2. OPC belt failure.



G033H503.TIF

- 1. Replace the main motor.
- 2. Replace the belt cartridge.

## No.4 Ribbing

## Problem

Light image density at the left or right side of the image.



**Main Causes** 

G033H504.TIF

- 1. The printer is tilted. (The tilt should be less than 1°)
- 2. Insufficient toner in the toner cartridge.
- 3. The toner cartridge is not level, and as a result, the toner shifts to one side.



- 1. Check that the printer installation table is flat.
- 2. Shake the toner cartridge horizontally several times to redistribute the toner.
- 3. Replace the toner cartridge.

## No.5 Wrinkle/Image Migration ("Mimizu" Pattern)

## Problem

Banding shadows of different optical density as a result of paper wrinkling, image migration, or incorrect color registration.

## **Main Causes**

G033H505.TIF

- 1. The paper in use is not a recommended paper type, or has been kept for a long time.
- 2. The paper discharge unit is not functioning.
- 3. The transfer unit is not locked properly.
- 4. The hot roller needs replacement.
- 5. The fusing unit is not level inside the machine.



G033H016.WMF

- 1. Use a recommended paper type or new paper.
- 2. Check that the paper discharge unit [A] is properly installed in the transfer unit [B] and functioning normally.
  - Push down on the transfer unit and ensure that it locks on both sides (right and left).
- 3. Check that the fusing unit [C] is installed properly and secured with screws.
- 4. Replace the fusing unit.



## No. 6 Vertical White Line 1

## Problem

Vertical white lines appear in areas of a certain color when test-printed in four-color mode (stripe mode).

## Main Causes

- 1. Foreign particles adhere to the development roller [A] for the color in question.
- 2. The development roller surface is damaged.



G033H506.TIF



G033H002.WMF

- 1. Make a test print.
- 2. Check the toner cartridge [B] for the color that has the white line.
- 3. Remove any foreign particles adhering to the development roller.

## No.7 Vertical White Line 2

## Problem

Vertical white lines from the leading edge to the trailing edge.





## **Main Causes**

- 1. The dust shield glass [A] for the optical unit [B] is smeared with toner or foreign particles.
- 2. Foreign particles adhere to the laser beam opening [C].
- 3. There are foreign particles mixed in the toner cartridge.



- 1. Clean the dust shield glass.
  - 1) Remove the belt cartridge [D] and toner cartridge [E].
  - 2) Remove the dust shield glass from the optical unit.
  - 3) Clean the dust shield glass.
- 2. Clean the laser beam opening.
- 3. If the problem is caused by a defective toner cartridge, replace that cartridge.

## No.8 Partial Blanking in Solid Images

## Problem

White bands appear in a vertical direction as shown in the print sample.



## **Main Causes**

1. Silicone oil [A] adheres to the transfer drum [B].



G033H050.WMF

- 1. Wipe off the oil adhering to the fusing unit [C] and the area around it. Replace the transfer drum if necessary.
- 2. If there is excessive oil adhesion, replace the belt cartridge, cleaning brush and toner cartridge.

## No. 9 Black Line

## Problem

Fine black lines

## Main Causes

- 1. The charge corona unit grid [A] is smeared.
- 2. The OPC belt surface is damaged.

[E]

K Y M C

G033H019.WMF

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Remove the belt cartridge [E].
Clean the charge corona unit.

3. Replace the belt cartridge.

[A]

**Countermeasures** 

4.

3. Foreign particles (paper dust, etc.) are stuck between the cleaning blade [B] and the OPC belt [C] .

[D]

4. Debris adhering to the base of the development roller [D] comes in contact with the OPC belt.

[E]\



Remove foreign particles adhering to the surface of the development roller.

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G033H509.TIF

[A]

[B]

[C]

## No. 10 Vertical Line

## Problem

Vertical lines

## Main Causes

 Foreign particles (dust, etc.) [A] adhere to the parts located around the transfer drum [B], and consequently come in contact with the toner image on the transfer drum.



G033H510.TIF



G033H021.WMF

- 1. Clean the paper discharge unit [C].
- 2. Clean the guide [D] and separator pawl [E].
- 3. Remove the drum cleaner [F], then clean the inside and outside of the waste toner feeder [G].

## No.11 Vertical Lines Not Straight

## Problem

Vertical lines appear to be wavy.

## Main Causes

- 1. Excessive vibration.
- 2. Failure of the optical unit [A]: Vibration from the rotation of the polygon mirror motor.



## Countermeasures

- 1. Do not shock or vibrate the printer body.
- 2. Install in an area free from shock or vibrations, for example, not in Izu or the Kanto plain where there are a lot of earthquakes.
- 3. Replace the optical unit.



G033H511.TIF

## No.12 Banding

## Problem

Horizontal bands

## Main Cause

 This transfer failure occurs because of the uneven rotational speed caused by the shock from the OPC belt seam [A] passing over the cleaning blade [B].





## Countermeasures

1. Replace the belt cartridge [C].

## No. 13 White Band

## Problem

Horizontal white band, creating a misted image.

### **Main Causes**

- 1. Transfer unit installation failure [A], or transfer roller deformation.
- 2. Contact failure for the transfer roller bias terminal.
- 3. Transfer contact solenoid failure.



G033H513.TIF



G033H024.WMF

### Countermeasures

- 1. Check if the transfer unit is properly locked and that the hook is engaged at both sides.
- 2. Check that the transfer unit is properly installed.
- 3. Replace the transfer contact solenoid.
- 4. Replace the transfer unit.

7-39

## No. 14 Toner Spot

## Problem

Toner spots result from toner dropping inside the printer engine.

## Main Causes

- Toner drops [A] on the transfer drum [B] because of a malfunction in the waste toner feeder inside the drum cleaner [C].
  - 1) The mylar for the waste toner feeder [D] is deformed.
  - 2) The waste toner is not collected properly.
- 2. Toner adhering to the development roller [E] drops onto the OPC belt.



- 1. Check the cleaning brush [F] and waste toner feeder.
  - 1) Clean the area around the cleaning brush.
  - 2) Check if the seal is deformed or damaged. If there is any deformation or damage, replace the waste toner feeder.
  - 3) Check if there is any waste toner stuck in the printer engine. If there is, remove the waste toner with a vacuum cleaner.
- 2. Remove the toner cartridge [G].
  - 1) Clean the toner cartridge first.



## No.15 White Spot/Black Spot (Firefly Spots)

## Problem

White dots in black areas, and black spots in white areas

## Main Causes

- 1. Foreign particles adhering to the OPC belt [A] or transfer drum [B].
- 2. The OPC belt or transfer drum is damaged.
- 3. Foreign particles mixed in the toner.
- 4. Foreign particles adhering to the transfer roller, or local deformation of the transfer roller.



- 1. Remove the belt cartridge [C].
  - 1) Lightly wipe off the foreign particles adhering to the OPC belt, using a cotton cloth.
  - 2) Replace the damaged belt cartridge.
- 2. Open the transfer unit, and check the transfer drum.
  - 1) Lightly wipe off the foreign particles adhering to transfer drum, using a cotton cloth.
  - 2) Replace the damaged transfer drum.
- 3. Replace the toner cartridge.
- 4. Replace the transfer unit.



G033H515.TIF

## No.16 Mixed Color Image

## Problem

A mixed color image appears in the print.

## Main Causes

- Toner cartridge [A] failure: The pressure of blade [B] on the development roller [C] is inappropriate or the blade is deformed.
- 2. Toner cartridge recovery error.



G033H516.TIF



- 1. Check that the toner cartridge inserts smoothly.
- 2. Replace the toner cartridge.
- 3. Check that the front cover unit is locked.

## No.17 Incorrect Color Registration

## Problem

Incorrect color registration between the two colors.

## **Main Causes**

- 1. The OPC belt cartridge [A] is not properly installed.
- 2. The OPC belt cartridge is deformed.
- 3. The cleaning brush is not running smoothly.
- 4. An excessive rotational load on the OPC belt cartridge.



G033H517.TIF



G033H025.WMF

- 1. Reset the OPC belt cartridge properly.
- 2. Replace the OPC belt cartridge.
- 3. Replace the cleaning brush.
- 4. Replace the cleaner contact solenoid [B].

## No. 18 Uneven Image (Mottling)

## Problem

Variation in the optical density

## Main Causes

- 1. The transfer unit [A] is not fixed in place.
- 2. Inaccurate installation of the transfer roller [B].
- 3. Abnormal THV output from the high voltage unit.
- 4. Toner cartridge [C] failure.
- 5. Paper curl.



G033H519.TIF



G033H024.WMF

- 1. Check if the transfer unit is firmly locked.
- 2. Check if the transfer roller is properly installed.
- 3. Replace the high voltage unit.
- 4. Replace the toner cartridge.
- 5. Replace the paper.

## No.19 Residual Image

## Problem

The image from the preceding page appears on every other page.

## **Main Causes**

- 1. The drum cleaner cleaning brush [A] failed to clean the drum properly.
- 2. Poor drum cleaner bias terminal contact
- 3. High voltage unit failure



G033H520.TIF



G033H026.WMF

- 1. Check if the drum cleaner is properly installed.
- 2. Replace the high voltage unit.

## No.20 Uneven Glossiness

## Problem

The print gloss is insufficient.

## **Main Causes**

- 1. The cleaning roller is dirty.
- 2. The hot roller has worn out.



G033H521.TIF

- 1. Replace the cleaning roller.
- 2. Replace the fusing unit [C].

## No.21 Back Stain

## Problem

The back side of the paper is stained.

## **Main Causes**

- 1. Fusing Unit:
  - 1) Dirty cleaning pad.
  - 2) Insufficient silicone oil supply.
  - 3) Dirty hot roller and pressure roller.

- 1. Replace the cleaning roller.
- 2. Clean the hot roller and pressure roller.
- 3. Replace the fusing unit.
- 4. Replace the fusing oil bottle.



G033H522.TIF

## No.22 Blank Image

## Problem

A blank page (no print at all) is output or a specific color is missing (not printed).

## **Main Causes**

- 1. The laser path [A] is blocked by paper or something is stuck in the opening of the optical unit [B]
- 2. The transfer contact solenoid is not functioning.
- 3. There is no belt bias voltage (CBV).



G033H523.TIF

4. There is no output from the high voltage unit (HVU) because of a breakdown.



- 1. Check that there are no foreign particles stuck in the opening of the optical unit.
- 2. Replace the transfer contact solenoid.
- 3. Replace the belt cartridge [C].
- 4. Replace the high voltage unit (HVU).

## No.23 Insufficient Fusing

## Problem

Part of the image is missing.

## Main Causes

- 1. Incorrect print media selection (label or envelope, etc.) at the host side.
- 2. A recommended paper type is not being used.
- 3. Fusing unit failure

## Countermeasures

- 1. Adjust the print media setting in the printer driver at the host computer.
- 2. Use a recommended paper type.
- 3. Replace the fusing unit.



G033H524.TIF



P\_TO\_P.WMF

### **G033 WIRING DIAGRAM**

### IOD1

### 1: DCN2 - Power Supply Unit

## 5: DCN1 - MCTL

Pin No.	Signal Name
1	+5 V –1
2	SGND
3	+5 V –1
4	SGND
5	ACSYNC-N
6	SGND
7	+24 V
8	SGND
9	+5 V-1R
10	ACOFF-P
11	HON-N
12	TEST12
13	+24-1
14	+24-1
15	24-1
16	TEST11
17	+24-1
18	TEST01
19	PGND
20	PGND
21	PGND
22	PGND

### 2: DCN14 - High Voltage Unit

Pin No.	Signal Name
1	+24 V-1
2	PGND
3	FUCHK
4	PGND
5	ACVON-N
6	PWMON-N
7	CHVON-N
8	CHVER R
9	CBVPWM-N
10	THVRON-N
11	DBV(MC)PWM-N
12	THVPWM-N
13	DBV(KY)PWM-N
14	THV-1
15	FCBVPWM-N
16	TH1
17	NC
18	TH2

### 3: DCN3 - High Voltage Unit

Pin No.	Signal Name
1	TEST01
2	TEST1
3	TEST02
4	TEST11

### 4: DCN4 - Interlock Switches

Pin No.	Signal Name
1	REARDOPEN-P
2	N.C
3	TOPDOPEN-P

#### Pin No. Signal Name SGND PGND SGND PGND Δ 5 +5 V-1 6 +24 V-1 +5 V-1 HON-N 8 +5 V-1 10 SGND 11 +5 V-1 12 ACOFF-P

13	I/OAD2
14	+5 V-1R
15	I/OAD1
16	+24 V
17	I/OAD0
18	RHSON
19	I/ODATA3
20	AHUMB
21	I/ODATA2
22	ACVON-N
23	I/ODATA1
24	CHVON-N
25	I/ODATA0
26	PWMON-P
27	TMLEDON-P
28	CBVPWM-N
29	LEDON-N
30	DBV(MC)PWM-N
31	TRSLON-P
32	DBV(KY)PWM-N
33	FBSLON-P
34	FCBVPWMK-N
35	FBCLON-P
36	THVRON-N
37	SPSLLON-P
38	THPWM-N
39	PKCLLON-P
40	THV-1
41	ELON-P
42	TH1
43	PBSEN-N
44	TH2
45	HPSEN-N
46	OILLES-P
47	CTFANON-P
48	TMASEN1
49	HFANON-P
50	TMASEN2

#### 6 DCN9 – ECN2: IOD2

BCLON-P BSLON-P RSLON-P 2ZFANERR 24 V-1 24 V-1 24 V-1 24 V-1
BSLON-P RSLON-P DZFANERR 24 V-1 24 V-1 24 V-1 24 V-1
RSLON-P       DZFANERR       24 V-1       24 V-1       24 V-1       24 V-1       24 V-1
27 ANERR 24 V-1 24 V-1 24 V-1 24 V-1
24 V-1 24 V-1 24 V-1
24 V-1 24 V-1
24 V-1
GIND
PGND
GND
-5 V-1
GND
PHSON-P
HUMB

#### 7: DCN5 - Upper Paper End Sensor Paper Feed Sensor

Drum Encoder Sensor	
Pin No.	Signal Name
1	+5 V-1
2	HPSEN-N
3	SGND
4	+5 V-1
5	PEU-P
6	SGND
7	+5 V-1
8	PT1-N
9	SGND

#### 8 : DCN6 - Upper Paper Size Sensor OHP Sensor

Pin No.	Signal Name
1	+5 V-1
2	PSU1
3	PSU2
4	PSU3
5	PSU4
6	SGND
7	+5 V-1
8	OHPSENU
9	SGND
10	SGND

#### 9: DCN7 - Toner End Sensor (Y,M,C,K) Quenching Lamp

Pin No	Signal Name
1	TLES(K)-P
2	TLES(Y)-P
3	TLES(M)-P
4	TLES(C)-P
5	TLES-G
6	SGND
7	LEDON-P
8	TLESCHK
9	SGND
10	+24 V-1
11	ELON-N

### 10: DCN13 - Controller Fan

Pin No.	Signal Name
1	CTFANON-P
2	PGND
3	CTFANERR

### 11: DCN8 - Lower Feed Unit

Pin No.	Signal Name
1	+24 V-1
2	NC
3	PKCLLON-N
4	NC
5	+5 V-1
6	+5 V-1PEL-P
7	PEL-P
8	PSL1
9	SGND
10	PSL2
11	+5 V-1
12	PSL3
13	OHPSENL
14	PSL4
15	SGND
16	SGND
17	OCST-N
18	NC

## 12: DCN10 - Paper Exit Sensor

## . Fusing Unit Fan Pin No. Signal Name

1	+5 V-1
2	PT2-N
3	SGND
4	HTFANON-P
5	PGND
6	HTFANERR

#### 13 : DCN11 - Belt Sensor Oil Sensor

L	Juin Paper Jain Sensor
Pin No.	Signal Name
1	PBSEN-N
2	+5 V-1
3	SGND
4	OILLES-P
5	+5 V-1
6	SGND
7	E4SEN-N
8	+5 V-1
9	SGND

# 35 :

DCN15 - C	leaning Roller Sensor
Pin No.	Signal Name
1	+5 V-1
2	CLROL-N
3	SCND

### 2 3

IOD2

Pin No.

2

3

4

5

6

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18

19 20

1

14 : ECN1 - MCTL (20 Pins)

Signal Name

DCL(C)ON-P

DCL(M)ON-P

DCL(Y)ON-P

DCL(K)ON-P

PSL(KY)ON-P

PSL(MC)ON-P

MMCLK

MMON-N

MMENC

DMCI K

ISCK

IDATA

PKCLUON-P

RECLON-P

SPSLUON-P

OZFANON-P

FUCLON-P

+24 V-1

NC DCL(C)ON-N

DMON-N

MMREV-N

## 16 : ECN16 - Development Clutch (M)

15: ECN17 - Development Clutch (C) Pin No. Signal Name

Pin No.	Signal Name
1	+24 V-1
2	NC
3	DCL(M)ON-N

## 17: ECN14 - Development Clutch (Y)

Pin No.	Signal Name
1	+24 V-1
2	NC
3	DCL(Y)ON-N

#### 18: ECN13 - Development Clutch (K)

Pin No.	Signal Name
1	+24 V-1
2	NC
3	DCL(K)ON-N

### 19: ECN3 - Development Solenoids Waste Toner Sensor Development Sensors

Pin No.	Signal Name
1	+5 V-1
2	TBFL2-N
3	SGND
4	+5 V-1
5	GHPSEN1
6	SGND
7	+5 V-1
8	GHPSEN2
9	SGND
10	PSL(KY)
11	+24 V-1
12	+24 V-1
13	PSL(CM)

### 20 : ECN9 - Fusing Clutch

Signal Name
+24 V-1
NC
FUCLON-N

### Others

### 21 : ECN11 - Cleaner Clutch

Pin No.	Signal Name
1	+24 V-1
2	NC
3	FBCLON-N

### 22 : ECN6 - Ozone Fan

Pin No.	Signal Name
1	OZFANON-P
2	PGND
3	OZFANERR
3	OZFANERR

## 23: ECN7 - Registration Clutch

Pin No.	Signal Name
1	+24 V-1
2	NC
3	NC
4	RELON-N

### 25: ECN10 – Drum Cleaner Contact Solenoid

Pin No.	Signal Name
1	+24 V-1
2	NC
3	NC
4	FBSLON-N

### 26 : ECN8 - Transfer Contact Solenoid

27 : ECN5 - Paper Feed Clutch

Pin No.

1

2

3

Pin No.

1

2

3

4

5

6

8

9

28 : ECN12 - Main Motor

Pin No.	Signal Name
1	+24 V-1
2	NC
3	NC
4	TRSLON-N

Signal Name

+24 V-1

PKCLOUON-N

NC

Switch

	High voltage Unit
Pin No.	Signal Name
1	ACOUT-HP
2	FUCHKGND
3	TH1
4	ACOUT-HN
5	FUCHK
6	TH2

#### Signal Name MMRDY-N MMON-N MMCLK Pin No. PGND 1 +24 V-1 2 3 4 SGND +5 V-1 MMENC MMREV-N

### 29 : ECN15 - Development Motor

Pin No.	Signal Name
1	DMRDY-N
2	DMON-N
3	DMCLK
4	PGND
5	+24 V-1
6	SGND
7	+5 V-1
8	NC
9	DMREV-N

### 30 : LCN: MCTL - LDU

Pin No.	Signal Name
1	+5 V-R
2	LDREF2
3	LDREF3
4	+5 V-1
5	LDREF1
6	LDREF0
7	LREADY
8	LCONT2
9	LCONT1
10	VIDEO-P
11	VIDEO-N
12	BDT-P
13	BDT-N
14	SGND
15	SSGND
16	SCMCLK
17	SCMRDY-N
18	SCMON-N
19	PGND
20	+24 V-1

### 31 : ACN2: Power Supply Unit - MCTL

Pin No.	Signal Name
1	+5 V-2
2	+5 V-2
3	SGND
4	SGND

32: ACN3: Power Supply Unit - Front Cover

Pin No.	Signal Name
1	DSW-O
2	DSW-I

### 33: Fusing Unit - Power Supply Unit

### 34 : BCN2: High Voltage Unit - Fusing Unit

Signal Name
TH1
TH2
FUCHK
FUCHKGND

### 11 -1: LFU Connector

Pin No.	Signal Name
1	+24 V-1
2	PKCLLON-N
3	+5 V-1
4	PEL-P
5	SGND
6	+5 V-1
7	OHPSENL
8	SGND
9	OCST-N
10	NC
11	NC
12	+5 V-1
13	PSL1
14	PSL2
15	PSL3
16	PSL4
17	SGND
18	NC

#### 11 -2: Lower Paper Feed Clutch

Pin No.	Signal Name
1	+24 V-1
2	NC
3	PKCLLON-N

#### 11 -3: Lower Paper Size Sensor

Pin No.	Signal Name
1	+5V-1
2	PSL1
3	PSL2
4	PSL3
5	PSL4
6	SGND

#### 11 -4: Lower Paper End Sensor

Pin No.	Signal Name
1	+5 V-1
2	PEL-P
3	SGND

#### 11 -5: Lower OHP Sensor

Pin No.	Signal Name
1	+5 V-1
2	OHPSENL
3	SGND
4	OCST-N(SGND)

# G033 Timing Chart

	0 3 I	.75 7 I	7.5 11 I	.25 1	5 18 I	.75 22 I	2.5 26	.25 3	0 33. I	75 (second)
Main Motor			 	 	 	 	 			
Polygon Mirror Motor		 	 	     	 <del> </del>   	   	 	 		
Laser Diode	     						   			
Development Solenoid (K, Y)	     	<u> </u>	,     	;	   		   			
Development Solenoid (C, M)		   				   	   			
Development Clutch (K)			   		   	'   	   			i
Development Clutch (C)		   		ļ	   					i
Development Clutch (M)	   	   	   	   		   				
Development Clutch (Y)	   	   	   	   	 		 			i
Drum Cleaner Contact Solenoid	   	   		; ¦	   	   		   		
Paper Feed Clutch	   	   	   	   	 		 			
Registration Clutch	     	   	   	   	   	   				   
Transfer Contact Solenoid	     	   	   	   	   	   		   		   
Fusing Clutch	     <del> </del>		   	   	   	   	   	 		
Paper Trasportation	     	     	   <del> </del> 	   <del> </del> 	   <del> </del>		     			

Note: 4 color mode, A4 Print