RICOH

Technical Bulletin

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Reissued: 13-Apr-17

Model: MT-C5/MT-C6 Finisher SR4080	Date: 17-May -12	No.: RD610001c

RTB Reissue

The items in bold italics have been corrected or added.

Subject: Firmware Release Note: MT-C5/MT-C6 Finisher SR4080		Prepared by: K. Moriizumi		
From: 1st Tech Service Sect., MFP/Printer Tech Service Dept				
Classification:	☐ Troubleshooting	☐ Part information	☐ Action required	
	☐ Mechanical	☐ Electrical	☐ Service manual revision	
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information	
	☐ Product Safety	Other (Firmware)	☐ Tier 2	

This RTB has been issued to announce the firmware release information for the MT-C5/MT-C6 Finisher SR4080.

Version	Program No.	Effective Date	Availability of RFU
02.520:04	D6105300F	May 2017 production	Not Available
02.510:04	D6105300E	May 2016 production	Not Available
02.030 :04	D6105300D	December 2015 production	Not Available
01.040:02	D6105300C	1st Mass production	Not Available

Note: Definition of Availability of RFU via @Remote

[&]quot;Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected		
02.520:04	Symptom corrected:		
	The following jams occur, because the entrance sensor of the Finisher false detects paper even when there is no paper: J201 for MP 6503/7503/9003, J151 for MP 6002/7502/9002		
02.510:04	Symptom corrected: - Error is not alerted even if the staple cartridge is empty, if a staple job is requested while the machine is in energy saver mode.		
	Other changes: - New "Stream Punch Unit" supported.		
02.030:04	Other changes: MP 6503SP/7503SP/9003SP has been supported.		
01.040:02	1st Mass production		

[&]quot;Available" The firmware can be updated via RFU or SD card.

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Model: SR4080		Date: 2-May-17		ıy-17	No.: RD610002		
Subject: Jam201 / 151			Prepared by: K. Yamamoto				
From: 1st Overseas Tech Support Sec., 1st PQM Dept.							
Classification:		☐ Part info	ormation		required		
	☐ Mechanical	☐ Electrica	.l		☐ Service	e manual revision	
	☐ Paper path	☐ Transmit/receive		eive	☐ Retrofi	Retrofit information	
	☐ Product Safety	Other ()	∑ Tier 2		

SYMPTOM

The following jams occur: Jam 201 (MP 6503/7503/9003) Jam 151 (MP 6002/7502/9002)

CAUSE

A bug with the SR4080 firmware ver. 2.51:04 causes the finisher's entrance sensor to falsely detect paper when there is none.

SOLUTION

Update the SR4080 firmware to a newer version.