

Reissued : 26-Mar-19

Model: Finisher SR3280/3290	Date: 4-Mar-19	No.: RD3FN001a
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RTB Reissue

Header is corrected

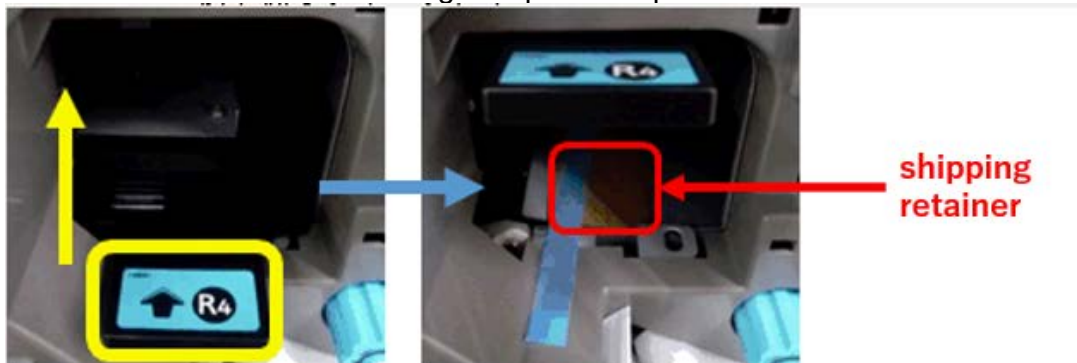
Subject: Check removing the shipping retainer in installation.		Prepared by: H.Kameda	
From: Technical Support Sect., Product Marketing Dept.			
Classification:	<input checked="" type="checkbox"/> Troubleshooting <input type="checkbox"/> Mechanical <input type="checkbox"/> Paper path <input type="checkbox"/> Product Safety	<input type="checkbox"/> Part information <input type="checkbox"/> Electrical <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Other ()	<input type="checkbox"/> Action required <input type="checkbox"/> Service manual revision <input type="checkbox"/> Retrofit information <input type="checkbox"/> Tier 2 <input type="checkbox"/> Tier 0.5

SYMPTOMS

- Noise
- Skew exit paper
- Jam158

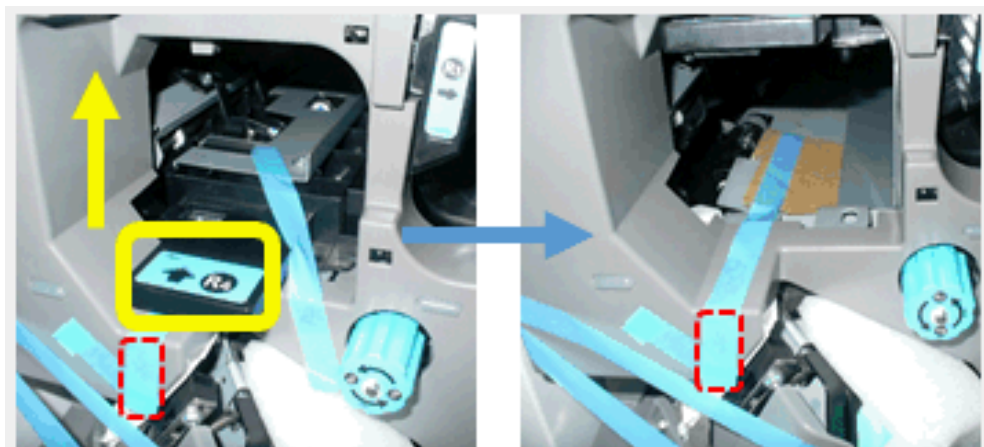
CAUSE

There is a shipping retainer tape under the R4 guide plate and may still be remaining. It cannot be seen unless the R4 guide plate is opened.



SOLUTION

Please, check under the R4 guide plate if the shipping retainer tape removed or not. The length of the blue tape extended to be able to be seen without opening the R4 guide plate.



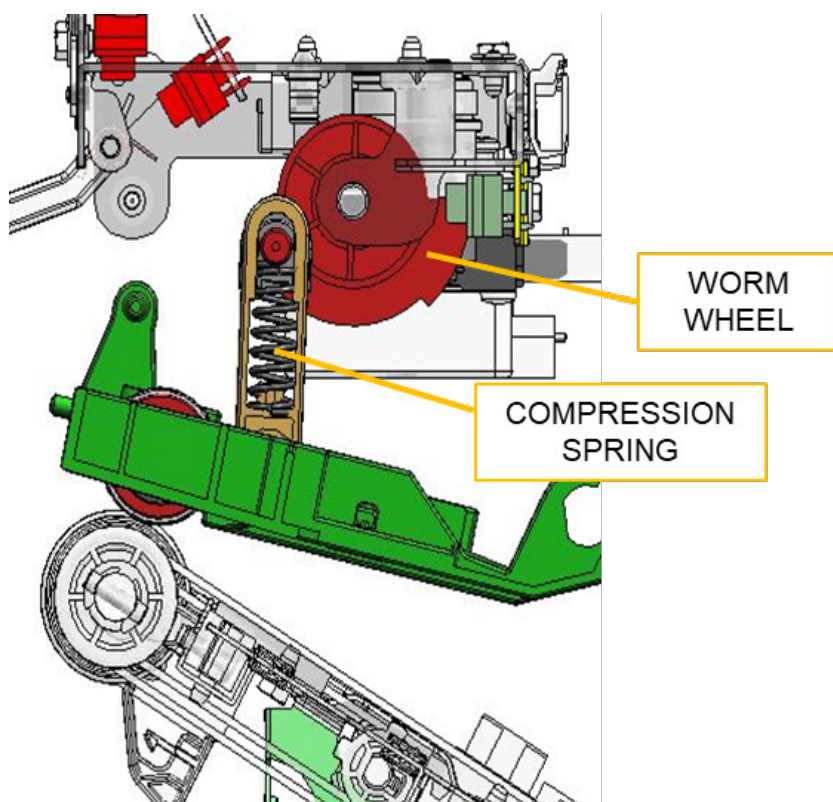
Model: Volga-E		Date: 3-Mar-20	No.: RD3FN002
Subject: Part Change Information : WORM WHEEL		Prepared by: Shunsuke Kuramoto	
From: 2nd Tech Support Sec. Service Support Dept.			
Classification:	<input type="checkbox"/> Troubleshooting <input type="checkbox"/> Mechanical <input type="checkbox"/> Paper path <input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Part information <input type="checkbox"/> Electrical <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Other ()	<input type="checkbox"/> Action required <input type="checkbox"/> Service manual revision <input type="checkbox"/> Retrofit information <input type="checkbox"/> Tier 2

Parts Catalog Correction

The worm wheel and compression spring have been modified to prevent stapled pages from slipping when they are ejected.

Change




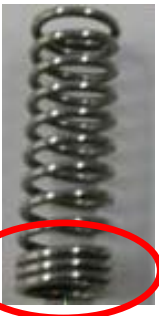
The position of the worm wheel boss and the pressure of the compression spring have been changed.



Model: Volga-E

Date: 3-Mar-20

No.: RD3FN002

Old P/N	New P/N	Description	Q'ty	Int	Int as a set
D6883525 	D3CH3525 	WORM WHEEL:COUPLING:Z20	1	X/X	X/O
D6883222 	D3CH3222 	COMPRESSION SPRING:GUIDE PLATE:EXIT:UPPER	1	X/X	

NOTE: Replace both parts together as a set.

(The areas changed are circled in red.)