# Printer/Scanner Option Machine Code: D383

**SERVICE MANUAL** 

September. 2007 Subject to change

# Safety, Conventions, Trademarks

### Safety

### PREVENTION OF PHYSICAL INJURY

- 1. Before disassembling or assembling parts of the machine and peripherals, make sure that the machine and peripheral power cords are unplugged.
- 2. The plug should be near the machine and easily accessible.
- 3. Note that some components of the machine and the paper tray unit are supplied with electrical voltage even if the main power switch is turned off.
- 4. If any adjustment or operation check has to be made with exterior covers off or open while the main switch is turned on, keep hands away from electrified or mechanically driven components.
- 5. If the [Start] key is pressed before the machine completes the warm-up period (the [Start] key starts blinking red and green ), keep hands away from the mechanical and the electrical components as the machine starts making copies as soon as the warm-up period is completed.
- 6. The inside and the metal parts of the fusing unit become extremely hot while the machine is operating. Be careful to avoid touching those components with your bare hands.
- 7. To prevent a fire or explosion, keep the machine away from flammable liquids, gases, and aerosols.

### HEALTH SAFETY CONDITIONS

- 1. Never operate the machine without the ozone filters installed.
- 2. Always replace the ozone filters with the specified types at the proper intervals.
- 3. Toner and developer are non-toxic, but if you get either of them in your eyes by accident, it may cause temporary eye discomfort. Try to remove with eye drops or flush with water as first aid. If unsuccessful, get medical attention.

### **OBSERVANCE OF ELECTRICAL SAFETY STANDARDS**

1. The machine and its peripherals must be installed and maintained by a customer service representative who has completed the training course on those models.

### SAFETY AND ECOLOGICAL NOTES FOR DISPOSAL

 Do not incinerate toner bottles or used toner. Toner dust may ignite suddenly when exposed to an open flame.

- 2. Dispose of used toner, developer, and organic photoconductors in accordance with local regulations. (These are non-toxic supplies.)
- 3. Dispose of replaced parts in accordance with local regulations.
- 4. When keeping used lithium batteries in order to dispose of them later, do not put more than 100 batteries per sealed box. Storing larger numbers or not sealing them apart may lead to chemical reactions and heat build-up.

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• The danger of explosion exists if a battery of this type is incorrectly replaced. Replace only with the same or an equivalent type recommended by the manufacturer. Discard used batteries in accordance with the manufacturer's instructions.

### **Conventions and Trademarks**

### Conventions

| Symbol | What it means           |  |
|--------|-------------------------|--|
| CT     | Core Tech Manual        |  |
| Î      | Screw                   |  |
| E      | Connector               |  |
| C      | E-ring                  |  |
|        | C-ring                  |  |
| り<br>つ | Harness clamp           |  |
| FFC    | Flexible Film Connector |  |





SEF (Short Edge Feed)

LEF (Long Edge Feed)

The notations "SEF" and "LEF" describe the direction of paper feed. The arrows indicate the direction of paper feed.



In this manual "Horizontal" means the "Main Scan Direction" and "Vertical" means the "Sub Scan Direction" relative to the paper feed direction.

### Warnings, Cautions, Notes

In this manual, the following important symbols and notations are used.

### **WARNING**

• A Warning indicates a potentially hazardous situation. Failure to obey a Warning could result in death or serious injury.

## 

• A Caution indicates a potentially hazardous situation. Failure to obey a Caution could result in minor or moderate injury or damage to the machine or other property.

### Contract Important

• Obey these guidelines to avoid problems such as misfeeds, damage to originals, loss of valuable data and to prevent damage to the machine

**Note** 

• This information provides tips and advice about how to best service the machine.

### Trademarks

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# 1. Installation

# **Controller Board Slots**

The following items are standard (not options) for the Color Scanner Unit on the D018/D020.

- Printer/Scanner Unit
- 256 MB memory

These items are available as options for the Monochrome Scanner Unit D017/D019.

### Interface Board, SD Card Slots

The machine controller box has one board slot and two SD card slots.

- Only one interface board option can be installed.
- Only two SD cards are available for applications and maintenance.



**Board Slots** 

| No. | Name           | Description  |
|-----|----------------|--|
| 1   | ISDN           | Jack for ISDN connection (Japan Only)  |
| 2   | Line 3         | Not used. (G4 is not available for installation outside Japan at this time.)   |
| 3   | Line 1         | Jack for the main telephone line from the outside for connection to Fax Option (D361).   |
| 4   | TEL1           | Jack for telephone connection  |
| 5   | Line 2         | Jack for a 2nd line connection to the Fax Interface Unit (D361) (G3) when this option is installed.  |
| 6   | Board Slot     | Optional interface boards are installed here.  |
| 7   | SD Card Slot 1 | For options provided on SD cards. The application SD card (with<br>the exception of the HDD Encryption unit or VM SD card) should be<br>installed in Slot 1. If more than one application is to be used, move<br>the applications to the same SD card with SP5873. |
| 8   | SD Card Slot 2 | For options provided on SD cards and servicing. The HDD<br>Encryption unit SD card and VM card must be installed in Slot 2.  |
| 9   | USB-B          | Built-in for connection of USB devices (USB 2.0)   |
| 10  | Ethernet       | Standard LAN connection point. 100BaseT LAN  |
| 11  | Green LED      | Lights when the network is connected and operating.  |
| 12  | Orange LED     | Indicates the current transmission speed:<br>ON: 100Base<br>OFF: 10Base  |

- Only two SD Card slots are available for applications.
- To install more applications, they must be moved onto one SD Card. (See Moving an Application to Another SD Card)

### **Board Slot**

The following optional interface boards are available. There is only one board slot so only one can be installed.

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| No.  | Interface Board                              |
|------|--|
| B679 | IEEE1284 Interface Board Type A (B679)       |
| B826 | Bluetooth Interface Unit Type 3245 (B826)    |
| D377 | File Format Converter Type E (D377)          |
| D377 | IEEE802.11a/g Interface Unit Type J/K (D377) |
| G831 | Gigabit Ethernet Type 7300 (G831)            |

### **SD Card Slots**

The following options are provided on SD cards.

- Two SD card slots are available.
- The VM application SD card and HDD Encryption Unit SD Card must be installed in Slot 2 (lower).
- Other applications should be installed in Slot 1 (upper). If more than one application is required, move the applications onto one SD card with SP5873-1.
- Due to copyright restrictions, the PostScript Unit (D383) cannot be moved to another SD card. However, other applications can be moved onto the PostScript 3 SD card.

| No.  | SD Card Appliacations                      |
|------|--|
| D362 | Data Overwrite Security Unit Type I (D362) |
| D377 | Browser Unit Type D (D377)                 |
| D377 | HDD Encryption Unit (D377)                 |
| D377 | VM Card Type E (D377                       |
| D383 | PostScript3 Unit Type 3350 (D383)          |
| D383 | Printer Enhance Option Type 3350 (D383)    |
| D383 | Printer Unit Type 3350 (D383)              |
| D383 | Printer/Scanner Unit Type 3350 (D383)      |
| D383 | RPCS Printer Unit Type 3350 (D383)         |
| D383 | Scanner Enhance Option Type 3350 (D383)    |

# Printer and P/S Options

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## This section describes the installation of the following items:

- RPCS Printer Unit
- Printer Unit

Overview

- Printer/Scanner Unit
- 256 MB Memory. Optional memory is required for each unit.
- HDD unit
- Printer Enhance Option
- Scanner Enhance Option



### **Main Units**

The three main units are:

- **RPCS Printer Unit Type 3350.** For customers who require only basic copying and printing and the RPCS printer language. The HDD is not required but the 256 MB memory must be installed.
- Printer Unit Type 3350. For customers who do not require the extended scanning features but need
  more printing capability (both RPCS and PCL printer languages are provided). The 256 MB memory
  is required.

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Printer/Scanner Unit Type 3350. For customers who require the full range of DS features (advanced scanning and printing features such as "scan-to" solutions, virtual mailboxes, PCL, etc.). The 256 MB memory unit is required.

### Separate Options

There are three separate options: HDD, 256 MB memory and PS3.

- HDD. Provided with the following kits: Printer Enhance Option, Printer Unit, and Printer/Scanner Unit. Refer to the illustration above. If an HDD has already been installed as a separate item, the HDD unit in the machine does not need to be replaced with the HDD from the kit.
- 256 MB memory. Not provided with any option. However, every unit (RPCS, Printer Unit, P/S unit) requires installation of the 256 MB memory.
- **PostScript 3 Unit.** The PS3 option can be used with the RPCS Unit, the Printer Unit, or the Printer/ Scanner Unit.

#### **Enhance Options**

There are two enhance options:

- Printer Enhance Option Type 3350. Updates the RPCS unit by adding PCL.
- Scanner Enhance Option Type 3350. Updates the RPCS unit or Printer Unit by adding the advanced scanning features.

### **Kit Contents**

Check the accessories and their quantities against the list below and the illustration on the next page. This is a common list for all the kits.

#### **Common Accessory Table**

This common accessory table lists all the items of the following units and options for the D007/D008:

- RPCS: RPCS Printer Unit
- PU: Printer Unit
- P/S: Printer/Scanner Unit
- PEO: Printer Enhance Unit
- SEO: Scanner Enhance Unit

|    | Description      | Qty | Kit Contents |     |     |     |     |
|----|------------------|-----|--------------|-----|-----|-----|-----|
|    | Description      |     | RPCS         | PU  | P/S | PEO | SEO |
|    | 256 MB Memory* 1 | 1   | No           | No  | No  | No  | No  |
| 1. | HDD*2            | 1   | No           | Yes | Yes | Yes | No  |
| 2. | Screws           | 2   | No           | Yes | Yes | Yes |     |
| 3. | SD Card          | 1   | Yes          | Yes | Yes | Yes | Yes |
|    | NA Keytop Set*3  | 1   | Yes          | Yes | Yes | Yes | Yes |
| 4. | EU Keytop Set*3  | 1   | Yes          | Yes | Yes | Yes | Yes |
| 5. | Ferrite Core     | 1   | No           | Yes | Yes | Yes | Yes |

\* 1: The 256 Memory is a separate option and it is not provided in the kits. However, one memory unit is required for the installation of every print unit.

\*2: The HDD can be installed anytime as a separate option. If an HDD unit has already been installed, it does not need to be replaced with the HDD unit from the Printer Enhance Option, Printer Unit, or Printer/Scanner Unit kit.

\*3: The number of keytops provided varies:

| K:                   | Keytops |                 |         |         |  |
|----------------------|---------|-----------------|---------|---------|--|
| NII                  | Сору    | Document Server | Printer | Scanner |  |
| RPCS Unit            | 1       |                 | 1       |         |  |
| Printer Unit         | 1       | 1               | 1       |         |  |
| Printer/Scanner Unit | 1       | 1               | 1       | 1       |  |
| Printer Enhance Unit |         | 1               |         |         |  |
| Scanner Enhance Unit |         |                 |         | 1       |  |



### Printer, Printer/Scanner Unit Installation

### 

• Turn off the main power switch and disconnect the power supply cord.



- 1. Remove the application cover [A] ( $\hat{\not\!\!\!\!\!\!\!\!\!}^{2}x1).$
- 2. Remove the controller board [B] ( $\hat{\not}$  x3).

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3. Install the 256 MB memory [A].



- 4. Attach the HDD unit [A] to the controller board bracket (  ${\rm III} x2,\,{\rm III} x3).$
- 5. Reinstall the controller board with the HDD.

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- 6. Insert the SD card [A] in SD card Slot 1 (upper).
- 7. Cycle the machine power off/on.
- 8. Format the HDD with SP5832-1.
- 9. Do SP5853 to copy the preset stamp data from the firmware to the hard disk.
- 10. Do SP5846-040 to copy the address book to the hard disk from the controller board.
- 11. Do SP5846-041 to let the user get access to the address book.
- 12. Reattach the application cover ( $\hat{\beta}$  x1).



- 13. Attach the ferrite core [A] to the LAN cable [B].
- 14. Connect the LAN cable to the "NIC" connection.
- 15. Connect the USB cable to the "USB" connection.



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16. Remove the 1st, 2nd, 4th, and 5th blank key tops.

#### Note

- The 3rd blank keytop from the top is reserved for the "Fax" keytop. Do not remove it at this time.
- 17. Replace the blank keytops with the keytops received in the kit from top to bottom:
  - 1st Copy

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- 2nd Document Server
- 4th Printer
- 5th Scanner
- 18. Connect the machine power cord and turn the main power switch on.
- 19. Enable the NIB and/or USB function.
  - To enable the NIB function, enter the SP mode and set SP5985-001 (On Board NIC) to "1" (Enable).
  - To enable the USB function, enter the SP mode and set SP5985-002 (On Board USB) to "1" (Enable).
- 20. If there was no HDD in the machine before you installed the Printer Enhance Option, Printer Unit, or Printer/Scanner Unit:
  - Do SP5846 41 so the user can use the address book.
  - Do SP5853 to copy the preset stamp data to the hard disk. Then turn the main power switch off/ on

🚼 Important

- These SPs must be done immediately after installation of an HDD unit in a machine that previously had no HDD.
- The first time the machine power is turned on with the new HDD installed, the system automatically takes the address book from the NVRAM and writes it on the new HDD. However, only the system administrator can use the new address book on the HDD at this time.
- If you do SP5846 41 immediately after power on, then all users can use the address book.

Note

• It is not necessary to format the new hard disk after installation.

### Printer Enhance, Scanner Enhance Options

#### Accessory Check

Refer to the "Common Accessory Table"

### Installation

The installation of the printer enhance option and scanner enhance option is done with SP5873 001 (Application Move).

### Note

1

- If you are going to update the RPCS unit with both the printer and scanner enhance options, the order
  of execution is not important.
- 1. Turn off the copier.
- 2. Remove the cover (🖗 x1).
- 3. Confirm that the RPCS Unit or Printer Unit SD card is in the upper slot.
- 4. Put the option SD Card (Printer Enhance Option or Scanner Enhance Option) in the lower slot.
- 5. Turn the copier on.
- 6. Go into the SP mode and select SP5873-1.
- 7. Touch "Execute".
- 8. Obey the instructions on the display and touch "Execute" to start.
- 9. When the display tells you copying is completed, touch "Exit", then turn the machine off.
- 10. Remove the option SD card from the lower slot.
- 11. Turn the copier on.
- 12. Go into the User Tools mode and confirm that update was successful.

User Tools> System Settings> Administrator Tools> Firmware Version> Next

- 13. Turn the copier off and reattach the SD card slot cover.
- 14. Return the copied SD card to the customer for safekeeping, or tape it to the faceplate of the controller.

#### To undo an option update

- 1. Turn the main switch off.
- 2. Confirm that the RPCS Unit or Printer Unit SD card is in SD card the upper slot
- 3. Put the empty SD card (Printer Enhance Option or Scanner Enhance Option D383) in the lower slot.
- 4. Turn the main switch on.
- 5. Go into the SP mode and do SP5873-2 (Undo Exec).
- 6. Obey messages on the operation panel to complete the procedure.
- 7. Turn the main switch off.
- 8. Remove the restored SD card from the lower slot..
- 9. Turn the main switch on.
- 10. Go into the User Tools mode and confirm that undo was successful.

User Tools> System Settings> Administrator Tools> Firmware Version> Next

11. Turn the copier off again, then reattach the cover.

#### Important Notes About SD Cards

Here are some basic rules about moving an application to another SD card.

- The authentication data is moved with the application program to the target SD card.
- Once an application has been moved from the original SD card, the original SD card cannot be used unless the application is restored to the SD card with SP5873-2 (Undo Execute).
- SD cards must be stored in a safe location at the customer site The empty SD card serves as proof of purchase and is the only evidence that the customer is licensed to use the application program.
- Before storing the card from which an application has been copied, label it carefully so that you can identify it easily if you need to do the undo procedure later.

#### If PostScript3 is not used...

Move all applications which the customer wants onto one SD card. The destination card should have the largest amount of space available so it can hold as many other applications as possible.

#### C Important

• The VM Card can be neither merged nor moved to another SD card. This card must be installed in Slot 2 (lower).

| SD Card Options                   | SD Card Size | Module Size |
|-----------------------------------|--------------|-------------|
| Printer/Scanner Unit Type 3350    | 32 MB        | 9.3 MB      |
| RPCS Printer Unit Type 3350       | 32 MB        | 6.3 MB      |
| Printer Unit Type 3350            | 32 MB        | 8.3 MB      |
| Printer Enhance Option Type 3350  | 16 MB        | 4 MB        |
| Scanner Enhance Option Type 3350  | 16 MB        | 3 MB        |
| DataOverwriteSecurity Unit Type I | 16 MB        | 4 MB        |
| PostScript3 Unit Type 3350        | 64 MB        | 14.6 MB     |

### If PostScript3 is used...

Move all applications to the PostScript3 SD card.

# **Installing Controller Options**

IEEE 1284 Interface board (B679)

### Accessories

Check the accessories and their quantities against the following list:

| No | Description                    | Quantity |
|----|--------------------------------|----------|
| 1  | IEEE 1284 Interface Board B679 | 1        |

### Installation

### 

• Turn off the main power switch and disconnect the power supply cord.



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- 1. Remove the application cover ( $\hat{\mathscr{F}} \times 1$ ).
- 2. Remove the cover [A] of the board slot ( $\hat{\beta}^2 \times 1$ ).
- 3. Install the interface board [B] ( $\hat{\mathscr{F}}$  x2 knob screws).

#### Note

- Use a screwdriver to tighten the knob-screws. Do not tighten manually, because this can disconnect the board.
- 4. Reattach the application cover ( $\hat{\mathscr{F}} \times 1$ ).

### 🔂 Important 🔵

• If the 500-Sheet Finisher is installed, remove it before you attach the parallel cable. Install the finisher again after you connect the parallel cable.

### IEEE 802.11a/g (D377)

#### Accessories

Check the accessories and their quantities against the following list:

| No | Description                    | Quantity |
|----|--------------------------------|----------|
| 1  | IEEE 802.11a/b Interface Board | 1        |
| 2  | Antenna Cables                 | 2        |
| 3  | Antenna Clamps                 | 8        |

### Installation

### 

• Turn off the main power switch and disconnect the power supply cord.



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- 1. Remove the plastic application cover ( $\hat{\beta}^2 \times 1$ ).
- 2. Remove the cover [A] of the board slot ( $\hat{\beta}$  x1).
- 3. Insert the interface card [B] as shown above.

### Note

- Use a screwdriver to tighten the knob-screws. Do not tighten manually, because this can disconnect the board.
- 1. Look at the markings on the antenna bracket.
  - ANT1. Antenna 1 transmits and receives. It must be installed on the front left corner of the main machine. (The core on the Antenna 1 cable is black.)
  - ANT2. Antenna 2 only receives. It is installed on the rear right corner of the machine.



#### 🔂 Important

• To assure reliable data sending and receiving, Antenna 1 must be installed on the front left corner of the machine.



- 2. Remove the seals from of the cable clamps and attach them to the left side of the machine as shown above.
- 3. Attach Antenna 1 [A] to the left front corner of the machine. (The core on the Antenna 1 cable is black.)
- 4. Set the cable of Antenna 1 in the clamps and close them.
- 5. Remove the seals from the cable clamps and attach them to the rear of the machine as shown above.
- 6. Attach Antenna 2 [B] to the right rear corner of the machine.
- 7. Set the cable of Antenna 2 in the clamps and close them.

### User Tool Settings for IEEE 802.11a/g

Go into the User Tools mode and do the procedure below. These settings take effect every time the machine is powered on.

#### **Vote**

- You cannot use IEEE 802.11a/g if you use Ethernet.
- 1. Press the "User Tools" key.
- 2. On the touch panel, touch "System Settings".

#### Note

- The Network I/F (default: Ethernet) must be set for either Ethernet or wireless LAN.
- 3. Select "Interface Settings"> "Network"> "Network I/F Setting"
- 4. Press "IEEE 802.11". Only the wireless LAN options show.
- 5. Set the Communication Mode. Select either "802.11 Ad hoc", "Ad hoc" or "Infrastructure".
- 6. Enter the SSID setting. (The setting is case sensitive.)
- 7. Set the Channel. You need this setting when Ad Hoc Mode is selected.
  - Range: 1 to 14 (default: 11)
  - The allowed range for the channel settings may vary for different countries.
- 8. Do the WEP (Encryption) Setting.
  - The WEP (Wired Equivalent Privacy) setting is designed to protect wireless data transmission. The same WEP key is required on the receiving side in order to unlock encoded data. There are 64 bit and 128 bit WEP keys.
  - WEP: Select "Active" or "Inactive". ("Inactive" is the default.)
  - Range of Allowed Settings: 64-bit (10 characters) or 128-bit (26 characters)
- 9. Set the Transmission Speed.
  - Press the Next button to show more settings. Then select the transmission speed for the mode: Auto, 11 Mbps, 5.5 Mbps, 2 Mbps, 1 Mbps (default: Auto). This setting should match the distance between the closest machine or access point. This depends on which mode is selected.

• For the Ad Hoc Mode, this is the distance between the machine and the closest PC in the network. For the Infrastructure Mode, this is the distance between the machine and the closest access point.

| 11 Mbps  | 140 m (153 yd.) |
|----------|-----------------|
| 5.5 Mbps | 200 m (219 yd.) |
| 2 Mbps   | 270 m (295 yd.) |
| 1 Mbps   | 400 m (437 yd.) |

- 10. Press "Return to Default" to initialize the wireless LAN settings. Press "Yes" to initialize the following settings:
  - Transmission mode
  - Channel
  - Transmission Speed
  - WEP
  - SSID
  - WEP Key

### SP Mode Settings for IEEE 802.11b Wireless LAN

The following SP commands and UP modes can be set for IEEE 802.11b

| SP No.   | Name           | Function  |
|----------|----------------|---|
| 5840 006 | Channel MAX    | Sets the maximum range of the channel settings for the country.                       |
| 5840 007 | Channel MIN    | Sets the minimum range of the channels settings allowed for your country.             |
| 5840 011 | WEP Key Select | Used to select the WEP key (Default: 00).   |
| UP mode  | Name           | Function  |
|          | SSID           | Used to confirm the current SSID setting.   |
|          | WEP Key        | Used to confirm the current WEP key setting.  |
|          | WEP Mode       | Used to show the maximum length of the string that can be used for the WEP Key entry. |

### Bluetooth Unit (B826)

#### Accessories

Check the accessories and their quantities against the following list:

| No | Description         | Quantity |
|----|---------------------|----------|
| 1  | Bluetooth Unit B826 | 1        |
| 2  | PCI Card            | 1        |
| 3  | Сар                 | 1        |

### Installation

### 

• Turn off the main power switch and disconnect the power supply cord.



- 1. Remove the plastic application cover ( $\hat{\beta}^2 \times 1$ ).
- 2. Remove the cover [A] of board slot ( $\hat{\beta}^2 \times 1$ ).
- 3. Attach the interface board [B] to the controller board ( $\hat{\mathscr{F}}$  x2 knob screws).

#### Note

• Use a screwdriver to tighten the knob-screws. Do not tighten manually, because this can disconnect the board.

- 4. Install the Bluetooth card [C] in the slot in the Bluetooth unit.
- 5. Insert the antenna [D] into the Bluetooth card.
- 6. Attach the antenna cap [E].

### PostScript 3 Unit (D383)

### Accessories

Check the accessories and their quantities against the following list:

| No | Description                           | Quantity |
|----|---------------------------------------|----------|
| 1  | PostScript 3 Emulation SD Card (D383) | 1        |
| 2  | Decal                                 | 1        |

### Installation

### 

• Turn off the main power switch and disconnect the power supply cord.



- 1. Remove the plastic application cover [A] ( $\hat{\beta}^2 \times 1$ ).
- 2. Insert the SD card [B] into Slot 1 (upper slot).
- 3. Reattach the plastic application cover ( $\hat{\beta} \times 1$ ).

4. Attach the "Adobe PostScript 3" decal to the front cover.

### Gigabit Ethernet (G831)

#### Accessories

Check the accessories and their quantities against the following list:

| No | Description             | Quantity |
|----|-------------------------|----------|
| 1  | Gigabit Ethernet (G381) | 1        |
| 2  | Ferrite Core            | 1        |

### Installation

1. Switch the machine off.



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- 2. Remove the plastic application cover ( $\hat{\beta}^2 \times 1$ ).
- 3. Remove the board cover [A] ( $\hat{\mathscr{F}} \times 2$ ).
- 4. Insert the Gigabit Ethernet Board [B] into the slot and fasten it with the screws.
- 5. Switch the machine on.
- Print a configuration page to confirm that the machine recognizes the installed board for USB2.0: User Tools > Printer Features > List/Test Print > Configuration Page

# **Check All Connections**

- 1. Connect the machine's power cord and turn on the main switch.
- 2. Go into the printer user mode and print the configuration page.
  - User Tools> Printer Settings> List Test Print> Config. Page

### Note

• The same data can also be printed with printer SP1-004 – Print Summary. All installed options are listed in the "System Reference" column.

# **Printer Service Tables**

| SP   |           | Number/Bit SW |     | Initial   |
|------|-----------|---------------|-----|---|
|      | Bit Switc | h             |     |   |
|      | 001       | Bit SW 1      | оон |   |
|      | 002       | Bit SW 2      | оон |   |
|      | 003       | Bit SW 3      | оон |   |
| 1001 | 004       | Bit SW 4      | оон | Adjusts the bit switch settings.                        |
|      | 005       | Bit SW 5      | оон | <b>Note:</b> These bit switches are currently not used. |
|      | 006       | Bit SW 6      | оон |   |
|      | 007       | Bit SW 7      | оон |   |
|      | 008       | Bit SW 8      | 00H |   |

| SP   |                    | Number/Name               | Function/[Setting]   |
|------|--------------------|---------------------------|--|
|      | Clear set          | ting                      |  |
| 1003 | 001                | Initialize Printer System | Initializes the settings in the printer feature settings of UP mode. |
|      | 002                | Clear CSS Counter         | DFU  |
|      | 003                | Delete Program            | DFU  |
| 1004 | Print Summary      |                           | Prints the printer summary sheet.                                    |
| 1005 | Display Version.   |                           | Displays the version of the controller firmware.                     |
| 1006 | Sample/Proof Print |                           | [0~1/0/1]<br>O: Link with Doc. Server<br>1: Enable                   |

| SP   | Function/[Setting] |  |            |     |            |     |
|------|--------------------|--|------------|-----|------------|-----|
|      | PDL Part No        | o. Information                         |            |     |            |     |
|      | Returns a te       | Returns a text string for the version. |            |     |            |     |
|      | RPCS               | 150                                    | R55        | 156 | PDF        | 162 |
| 7910 | PS                 | 151                                    | RTIFF      | 157 | BMLinks    | 163 |
|      | RPDL               | 152                                    | PCL        | 156 | PICTBRIDGE | 164 |
|      | R98                | 153                                    | PCLXL      | 159 | FONT       | 180 |
|      | R16                | 154                                    | MSIS       | 160 | FONT1      | 181 |
|      | RPGL               | 155                                    | MSIS (OPT) | 161 | FONT2      | 182 |
|      |                    |  |            |     | FONT3      | 183 |

| 7911 | PDL Version Information |     | Returns    | a text string for the | version.   |     |
|------|-------------------------|-----|------------|-----------------------|------------|-----|
|      | RPCS                    | 150 | R55        | 156                   | PDF        | 162 |
|      | PS                      | 151 | RTIFF      | 157                   | BMLinks    | 163 |
|      | RPDL                    | 152 | PCL        | 156                   | PICTBRIDGE | 164 |
|      | R98                     | 153 | PCLXL      | 159                   | font       | 180 |
|      | R16                     | 154 | MSIS       | 160                   | font1      | 181 |
|      | RPGL                    | 155 | MSIS (OPT) | 161                   | FONT2      | 182 |
|      |                         |     |            |                       | FONT3      | 183 |

# Scanner Service Tables

| SP   | Number/Name        | Function/[Setting]  |
|------|--------------------|---|
| 1004 | Compression Type   | Selects the compression type for binary picture<br>processing.<br>[1-3/1/1]<br>1: MH, 2: MR, 3: MMR   |
| 1005 | Erase Margin       | Creates an erase margin for all edges of the<br>scanned image.<br>If the machine has scanned the edge of the<br>original, create a margin.<br>[0 – 5/0/1mm] |
| 1009 | Forbid Using TWAIN | Sets the system not to use the network TWAIN<br>scanner driver.<br>0: Not forbidden (can use TWAIN)<br>1: Forbid using TWAIN driver.                        |

| SP     | Number/Name   | Function/[Setting]  |
|--------|---|---|
|        | Compression level (grayscale)   |   |
| 2021   | These SP codes set the compression rati<br>selected with the notch settings on the o<br>Range: 5 (lowest ratio) to 95 (highest ra | o for the grayscale processing mode that can be<br>peration panel.<br>atio) |
| 2021 1 | Level 3 (Middle I-Qual)   | [5~95/40/1/step]  |
| 2021 2 | Level 2 (High I-Qual)   | [5~95/50/1/step]  |
| 2021 3 | Level 4 (Low I-Qual)  | [5~95/30/1/step]  |
| 2021 4 | Level 1 (Highest I-Qual)  | [5~95/60/1/step]  |
| 2021 5 | Level 5 (Lowest I-Qual)   | [5~95/20/1/step]  |

### Compression Notch Assignment

2



# **Specifications**

### Printer Controller (General)

| Drinting Speed       | D017/D019: Maximum 25 ppm (A4/LT LEF)   |
|----------------------|---|
| Thining Speed        | D018/D020: Maximum 33 ppm (A4/LT LEF)   |
|                      | PCLXL/PCL5e   |
| Printer              | PostScript 3  |
|                      | RPCS (Refined Printing Command Stream - an original Ricoh PDL)  |
|                      | RPCS 200/600 dpi  |
| Resolution           | PS3 300/600 dpi   |
| (Driver)             | PCL5e 300/600 dpi   |
|                      | PCLXL 300/600 dpi   |
|                      | PCL: TrueType: 10, Intellifont: 35, International: 13, Bitmap: 1  |
| Kesident ronts       | PS3: Option fonts PS3   |
|                      | Std.: RJ-45 network port (100BASE-TX, 10BASE-T, USB 2.0)  |
| Connectivity         | Option: IEEE802.11a/g, g (Wireless LAN), Bluetooth, IEEE1284 (Centronics<br>Parallel), Gigabit Ethernet |
| Network<br>Protocols | TCP/IP, IPX/SPX, SMB (NetBIOS over TCP/IP), AppleTalk (Auto Switching)                                  |
|                      | Maximum   |
|                      | MS model: 512 MB (Resident 256 MB + Additional 256 MB)  |
| RAM                  | CS model: 768 MB (Resident 512 MB + Additional 256 MB)  |
|                      | Note: Additional 256 MB is required for all printer/scanner unit and printer units.                     |
|                      | Note: Additional 256 MB is required for all printer/scanner unit and printer units.                     |

### **USB** Specifications

USB connectivity is built into the controller.

| Interface  | USB 2.0   |
|------------|---|
| Data rates | 480 Mbps (high speed), 12 Mbps (full speed), 1.5 Mbps (low speed) |
|            | High speed mode is only supported by USB 2.0.                     |

## IEEE 802.11a/g, g Specifications

| Standard applied   | IEEE802.11a/g, g                          |  |  |
|--|---|--|--|
|  | Speed                                     | Distance                                   |  |
|  | 11 Mbps                                   | 140 m (153 yd.)                            |  |
| Data transmission rates  | 5.5 Mbps                                  | 200 m (219 yd.)                            |  |
|  | 2 Mbps                                    | 270 m (295 yd.)                            |  |
|  | 1 Mbps                                    | 400 m (437 yd.)                            |  |
| Network protocols  | TCP/IP, Apple Talk, NetBEUI, IPX/SPX, SMB |  |  |
| Bandwidth 2.4GHz (divided over 14 channels, 2400 to 2497 MHz for |   | annels, 2400 to 2497 MHz for each channel) |  |

## **Bluetooth Specifications**

| Transmission<br>Specifications | Based on Bluetooth V1.1   |
|--------------------------------|---|
| Data Transfer Speed            | 1 Mbps  |
| Profile                        | Hard Copy Cable Replacement Profile (HCRP), Serial Port Profile (SPP), BIP                    |
| Distance Between<br>Devices    | 10 m (The maximum distance when using outdoors, otherwise depends on the office environment.) |

## Scanner Specifications

| Standard Scanner<br>Resolution: | Main scan/Sub scan 600 dpi |  |
|---------------------------------|----------------------------|--|
| Scanning Speed                  | MS:                        |  |

|   | 52 ipm, E-mail/Scan-to-Folder/Network Delivery Scanner (A4 LEF, Text 200 dpi, MH Compression)                                       |  |
|---|---|--|
|   | CS:   |  |
|   | 25 (D018)/ 32 (D020) ipm, E-mail/Scan-to-Folder/Network Delivery<br>Scanner (A4 LEF, Text 200 dpi, MH Compression)                  |  |
| Available scanning<br>Resolution Range: | 100 to 1200 dpi (when used as a Network TWAIN scanner)  |  |
|   | 100, 200, 300, 400, 600 dpi (when used as a network delivery scanner,<br>Scan-to-Folder, Scan-to-Email, or Document Server storage) |  |
| Grayscales:                             | 8 bits/pixel  |  |
| Interface:                              | Ethernet 10/100BASE TX, Wireless LAN 802.11a/g, g   |  |
| Compression Method:                     | MH, MR, MMR (Binary Picture Processing)   |  |
|   | JPEG (Grayscale Processing)   |  |
| Video Memory<br>Capacity:               | 384 MB  |  |
| Image Storage<br>Capacity:              | Number of originals per file: Maximum 1,000 pages   |  |
|   | Maximum of files: 3000 files  |  |
|   | Max. Storage on Doc. Server: 9,000 pages (B&W (ITU-T No. 1/200 dpi<br>MMR)  |  |

### Software Accessories

### Printer

The printer drivers and utility software are provided on one CD-ROM. An auto-run installer allows you to select which components to install.

### Printer Drivers

| Printer<br>Language | Windows<br>95/98/Me | Windows<br>NT4.0 | Windows 2000, XP, Server 2003/<br>Vista | Macintos<br>h |
|---------------------|---------------------|------------------|---|---------------|
| PCL 6               | Yes                 | Yes              | Yes                                     | No            |
| PCL 5e              | Yes                 | Yes              | Yes                                     | No            |
| PS3                 | Yes                 | Yes              | Yes                                     | Yes           |

| Printer  | Windows  | Windows | Windows 2000, XP, Server 2003/ | Macintos |
|----------|----------|---------|--------------------------------|----------|
| Language | 95/98/Me | NT4.0   | Vista                          | h        |
| RPCS     | Yes      | Yes     | Yes                            | No       |

### • Note

- The printer drivers for Windows NT 4.0 are only for the Intel x86 platform. There is no Windows NT 4.0 printer driver for the PowerPC, Alpha, or MIPS platforms.
- The PS3 drivers are all genuine AdobePS drivers, except for Windows 2000/XP/Server 2003/ Vista, which uses Microsoft PS. A PPD file for each operating system is provided with the driver.

#### **Utility Software**

| Software  | Description  |  |
|---|--|--|
| Agfa Monotype Font Manager 2000 (Win<br>95/98/Me, NT4, 2000)  | A font management utility with screen fonts for the printer.   |  |
| Smart Device Monitor for Admin (Win<br>95/98/Me, NT4, 2000/XP/Server 2003/<br>Vista)                | A printer management utility for network administrators.<br>NIB setup utilities are also available.  |  |
| DeskTopBinder – SmartDeviceMonitor for<br>Client (Win 95/98/Me, NT4, 2000/XP/<br>Server 2003/Vista) | A printer management utility for client users. Peer-to-<br>peer printing utility and parallel/recovery printing<br>functions are included. |  |
| LAN-Fax M7 Driver (Win 95/98/Me, NT4, 2000/XP)  | This driver allows use of the LAN-Fax functions by installing the LAN-Fax driver, Address Book, and LAN-Fax Cover Sheet Editor.            |  |
| PS Utility for Mac  | This software provides several convenient functions for printing from Macintosh clients.   |  |
| Acrobat Reader  | A utility that allows reading PDF files.   |  |

### Scanner

The scanner driver and utility software are provided on one CD-ROM.

### Scanner Driver

Network Twain Driver for Win95/98/Me/NT4/2000/XP/Server 2003/Vista

### **Scanner Utilities**

• DeskTopBinder Lite for 2000/XP/Server 2003