

PRINTER Controller Type 1013

Operating Instructions Printer Reference 2 (option)

1 Setting Up the Printer Driver and Canceling a Print Job

- 2 Uninstalling the Printer Driver and Software
- 3 Troubleshooting
- 4 Using the Control Panel
- 5 Appendix

For safety, please read this manual carefully before you use this product and keep it handy for future reference.

Introduction

This manual contains detailed instructions on the operation and maintenance of this machine. To get maximum versatility from this machine all operators should carefully read and follow the instructions in this manual.

Please keep this manual in a handy place near the machine.

Please read the Safety Information before using this machine. It contains important information related to USER SAFETY and PREVENTING EQUIPMENT PROBLEMS.

Notes:

"PS2" stands for PostScript level2 Compatible in this manual.

Important

Contents of this manual are subject to change without prior notice. In no event will the company be liable for direct, indirect, special, incidental, or consequential damages as a result of handling or operating the machine.

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Other product names used herein are for identification purposes only and might be trademarks of their respective companies. We disclaim any and all rights in those marks.

Warning:

Use of controls or adjustment or performance of procedures other than those specified in this manual might result in hazardous radiation exposure.

Notes:

Some illustrations in this manual might be slightly different from the machine.

Certain options might not be available in some countries. For details, please contact your local dealer.

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Manuals for This Machine

Manuals for This Machine

The following manuals separately describe the operational procedures for the operation and maintenance of the machine.

Depending on the machine, some manuals are not provided. Confirm which type of machine you have.

To enhance safe and efficient operation of the machine, all users should read and follow the instructions contained in the following manuals.

Copy Reference

Describes the procedures and functions for using this machine as a copier.

System Settings

Describes the system settings of this machine.

Facsimile Reference <Basic Features>

Describes the procedures and most frequently used functions for using this machine as a facsimile.

Facsimile Reference <Advanced Features>

Describes the procedures and more advanced functions for using this machine as a facsimile. And also explains settings for key operators.

Printer Reference 1

Describes the system settings, procedures and functions for using this machine as a printer.

Printer Reference 2

Describes the procedures and provides necessary information about using this machine as a printer. This manual is provided as a PDF file on the CD-ROM labeled "Operating Instructions for Printer". (this manual)

Network Interface Board Quick Configuration Guide

Describes the procedures and provides necessary information about setting up and using the printer under the network environment. This manual is provided as a PDF file on the CD-ROM labeled "Operating Instructions for Printer".

Type 1018 PostScript level2 Compatible Kit Operating Instructions Supplement

Describes the functions of Printer Utility for Mac. This manual is provided as a PDF file on the CD-ROM labeled "Operating Instructions for Printer".

Network Interface Board Type 1018 Owner's Manual

Describes the procedures and provides necessary information about setting up and using the printer under the network environment. This manual is provided as a PDF file on the CD-ROM labeled "Print Server Software and Documentation" which comes with optional Network Interface Board Type 1018.

🖉 Note

Concerning UNIX printing information, please visit our web site or consult your authorized reseller.

How to Read This Manual

Symbols

In this manual, the following symbols are used:

A WARNING:

This symbol indicates a potentially hazardous situation which, if instructions are not followed, could result in death or serious injury.

A CAUTION:

This symbol indicates a potentially hazardous situation which, if instructions are not followed, may result in minor or moderate injury or damage to property.

* The statements above are notes for your safety.

∰Important

If this instruction is not followed, paper might be misfed, originals might be damaged, or data might be lost. Be sure to read this.

Preparation

This symbol indicates the prior knowledge or preparations required before operating.

🖉 Note

This symbol indicates precautions for operation, or actions to take after misoperation.

Limitation

This symbol indicates numerical limits, functions that cannot be used together, or conditions in which a particular function cannot be used.

✓ Reference

1

This symbol indicates a reference.

[

Keys that appear on the machine's panel display.

Keys and buttons that appear on the computer's display.

[]

Keys built into the machine's control panel.

Keys on the computer's keyboard.

1. Setting Up the Printer Driver and Canceling a Print Job

PCL 6/5e - Accessing the Printer Properties

Windows 95/98/Me - Accessing the Printer Properties

Changing the default printer settings

1 Click [Start] on the taskbar, point to [Settings], and then click [Printers]. The [Printers] window appears.

2 Click to select the icon of the printer whose default settings you want to change.

3 On the [File] menu, click [Properties]. The Printer Properties appear.

4 Make any settings you require and click [Apply].

- 🖉 Note
- □ With some applications, the printer driver's settings are not used, and the application's own default settings are applied.

5 Click [OK].

Making printer settings from an application

To make the printer settings for a specific application, open the Printer Properties dialog box from that application. The following example describes how to make settings for the WordPad application that comes with Windows 95/98/Me.

🖉 Note

- □ The actual procedure you should follow to open the Printer Properties dialog box may differ depending on the application. For more information, see the documentation that comes with the application you are using.
- □ Any settings you make in the following procedure are valid for the current application only.

1 On the [File] menu, click [Print].

The **[Print]** dialog box appears.

2 Select the printer you want to use in the [Name] list box, and then click [Properties].

The Printer Properties appear.

3 Make any settings you require and click [Apply].

4 Click [OK] to start printing.

Windows 2000/Windows XP - Accessing the Printer Properties

Changing the default printer settings - Printer Properties

Limitation

Changing the setting of the printer requires Manage Printers permission. Members of the Administrators and Power Users groups have Manage Printers permission by default. When you set up options, log on using an account that has Manage Printers permission.

Click [Start] on the taskbar, point to [Settings], and then click [Printers].

The [Printers] window appears.

Note 🖉

- □ With Windows XP, access the **[Printers and Faxes]** window from **[Start]** on the taskbar.
- **2** Click to select the icon of the printer whose default settings you want to change.

3 On the [File] menu, click [Properties].

The Printer Properties appear.

4 Make any settings you require and click [Apply].

🖉 Note

□ Settings you make here are used as the default settings for all applications.

5 Click **[OK]**.

Changing the default printer settings - Printing Preferences Properties

Limitation

Changing the setting of the printer requires Manage Printers permission. Members of the Administrators and Power Users groups have Manage Printers permission by default. When you set up options, log on using an account that has Manage Printers permission. **1** Click [Start] on the taskbar, point to [Settings], and then click [Printers].

The **[Printers]** window appears.

🖉 Note

□ With Windows XP, access the **[Printers and Faxes]** window from **[Start]** on the taskbar.

2 Click to select the icon of the printer whose default settings you want to change.

On the [File] menu, click [Printing Preferences...].

The Printing Preferences Properties appear.

4 Make any settings you require and click [Apply].

🖉 Note

□ Settings you make here are used as the default settings for all applications.

5 Click [OK].

Making printer settings from an application

To make the printer settings for a specific application, open the **[Print]** dialog box from that application. The following example describes how to make settings for the WordPad application that comes with Windows 2000.

🖉 Note

- □ The actual procedures you should follow to open the **[Print]** dialog box may differ depending on the application. For more information, see the documentation that comes with the application you are using.
- □ Any settings you make in the following procedure are valid for the current application only.

On the [File] menu, click [Print...].

The [Print] dialog box appears.

2 Select the printer you want to use in the [Select Printer] box.

🖉 Note

□ With Windows XP, click [Preference] to open the Printer Preference window.

Make any settings you require and click [Apply].

🖉 Note

• With Windows XP, make any settings you require and click **[OK]**.

4 Click [Print] to start printing.

Windows NT 4.0 - Accessing the Printer Properties

Changing the default printer settings - Printer Properties

Limitation

- Changing the setting of the printer requires Full Control access permission. Members of Administrators, Server Operators, Print Operators, and Power Users groups have Full Control permission by default. When you set up options, log on using an account that has Full Control permission.
- Click [Start] on the taskbar, point to [Settings], and then click [Printers].

The [Printers] window appears.

2 Click to select the icon of the printer whose default settings you want to change.

3 On the [File] menu, click [Properties].

The Printer Properties appear.

A Make any settings you require and click [OK].

🖉 Note

□ Settings you make here are used as the default settings for all applications.

Changing the default printer settings - Default Document Properties

Limitation

Changing the setting of the printer requires Full Control access permission. Members of the Administrators, Server Operators, Print Operators, and Power Users groups have Full Control permission by default. When you set up options, log on using an account that has Full Control permission.

Click [Start] on the taskbar, point to [Settings], and then click [Printers]. The [Printers] window appears.

2 Click to select the icon of the printer whose default settings you want to change.

On the [File] menu, click [Document Defaults...].

The Default Document Properties appear.

4 Make any settings you require and click [OK].

🖉 Note

□ Settings you make here are used as the default settings for all applications.

Making printer settings from an application

To make the printer settings for a specific application, open the Printer Properties dialog box from that application. The following example describes how to make settings for the WordPad application that comes with Windows NT 4.0.

🖉 Note

- □ The actual procedure you should follow to open the Printer Properties dialog box may differ depending on the application. For more information, see the documentation that comes with the application you are using.
- □ Any settings you make in the following procedure are valid for the current application only.

1 On the [File] menu, click [Print...].

The **[Print]** dialog box appears.

2 Select the printer you want to use in the [Name] list box, and then click [Properties].

The Printer Properties appear.

3 Make any settings you require and click [OK].

4 Click [OK] to start printing.

PostScript - Setting Up for Printing

Windows 95/98/Me - Accessing the Printer Properties

Changing the default printer settings

To make the Printer default settings, first open the Printer Properties dialog box from the **[Printers]** window.

🔗 Note

□ With some applications, the printer driver's settings are not used, and the application's own default settings are applied.

U Click [Start] on the taskbar, point to [Settings], and then click [Printers]. The [Printers] window appears.

- Click to select the icon of the printer whose default settings you want to change.
- 3 On the [File] menu, click [Properties].

The Printer Properties appear.

4 Make any settings you require and click [Apply].

5 Click [OK].

Making printer settings from an application

To make the printer settings for a specific application, open the Printer Properties dialog box from that application. The following example describes how to make settings for the WordPad application that comes with Windows 95/98/Me.

🔗 Note

- The actual procedure you should follow to open the Printer Properties dialog box may differ depending on the application. For more information, see the documentation that comes with the application you are using.
- □ With some applications, the printer driver's settings are not used, and the application's own default settings are applied.
- □ Any settings you make in the following procedure are valid for the current application only.

On the [File] menu, click [Print].

The [Print] dialog box appears.

2 Select the printer you want to use in the [Name] list box, and then click [Properties].

The Printer Properties appear.

3 Make any settings you require and click [Apply].

Click [OK] to start printing.

Windows 2000/Windows XP - Accessing the Printer Properties

Changing the default printer settings - Printer Properties

Limitation

Changing the setting of the printer requires Manage Printers permission. Members of the Administrators and Power Users groups have Manage Printers permission by default. When you set up options, log on using an account that has Manage Printers permission.

Click [Start] on the taskbar, point to [Settings], and then click [Printers].

The [Printers] window appears.

🖉 Note

- □ With Windows XP, access the **[Printers and Faxes]** window from **[Start]** on the taskbar.
- 2 Click to select the icon of the printer whose default settings you want to change.

3 On the [File] menu, click [Properties].

The Printer Properties appear.

4 Make any settings you require and click [Apply].

🖉 Note

□ Settings you make here are used as the default settings for all applications.

5 Click **[OK]**.

Changing the default printer settings - Printing Preferences Properties

Limitation

□ Changing the setting of the printer requires Manage Printers permission. Members of the Administrators and Power Users groups have Manage Printers permission by default. When you set up options, log on using an account that has Manage Printers permission. 1 Click [Start] on the taskbar, point to [Settings], and then click [Printers].

The [Printers] window appears.

🖉 Note

- □ With Windows XP, access the **[Printers and Faxes]** window from **[Start]** on the taskbar.
- 2 Click to select the icon of the printer whose default settings you want to change.

On the [File] menu, click [Printing Preferences...].

The Printing Preferences Properties appear.

4 Make any settings you require and click [Apply].

🖉 Note

□ Settings you make here are used as the default settings for all applications.

5 Click [**0**K].

Making printer settings from an application

To make the printer settings for a specific application, open the **[Print]** dialog box from that application. The following example describes how to make settings for the WordPad application that comes with Windows 2000.

🖉 Note

- □ The actual procedures you should follow to open the **[Print]** dialog box may differ depending on the application. For more information, see the documentation that comes with the application you are using.
- □ Any settings you make in the following procedure are valid for the current application only.

On the [File] menu, click [Print...].

The [Print] dialog box appears.

2 Select the printer you want to use in the [Select Printer] box.

🖉 Note

□ With Windows XP, click **[Preference]** to open the Printer Preference window.

Make any settings you require and click [Apply].

🖉 Note

□ With Windows XP, make any settings you require and click **[OK]**.

4 Click [OK] to start printing.

Windows NT 4.0 - Accessing the Printer Properties

Changing the default printer settings - Printer Properties

Limitation

- Changing the setting of the printer requires Full Control access permission. Members of Administrators, Server Operators, Print Operators, and Power Users groups have Full Control permission by default. When you set up options, log on using an account that has Full Control permission.
- Click [Start] on the taskbar, point to [Settings], and then click [Printers].

The [Printers] window appears .

2 Click to select the icon of the printer whose default settings you want to change.

3 On the [File] menu, click [Properties].

The Printer Properties appear.

4 Make any settings you require and click [OK].

🖉 Note

□ Settings you make here are used as the default settings for all applications.

Changing the default printer settings - Default Document Properties

Limitation

Changing the setting of the printer requires Full Control access permission. Members of the Administrators, Server Operators, Print Operators, and Power Users groups have Full Control permission by default. When you set up options, log on using an account that has Full Control permission.

Click [Start] on the taskbar, point to [Settings], and then click [Printers]. The [Printers] window appears.

2 Click to select the icon of the printer you want to use.

3 On the [File] menu, click [Document Defaults...].

The Default Document Properties appear.

4 Make any settings you require and click [OK].

🖉 Note

□ Settings you make here are used as the default settings for all applications.

Making printer settings from an application

To make the printer settings for a specific application, open the Printer Properties dialog box from that application. The following example describes how to make settings for the WordPad application that comes with Windows NT 4.0.

🖉 Note

- The actual procedure you should follow to open the Printer Properties dialog box may differ depending on the application. For more information, see the documentation that comes with the application you are using.
- □ Any settings you make in the following procedure are valid for the current application only.

On the [File] menu, click [Print].

The [Print] dialog box appears.

2 Select the printer you want to use in the [Name] list box, and then click [Properties].

The Printer Properties appear.

3 Make any settings you require and click [OK].

Click [OK] to start printing.

Macintosh - Setting Up for Printing

Making paper settings from an application

1 Open the file you want to print.

2 On the [File] menu, click [Page Setup].

The [LaserWriter 8 Page Setup] dialog box appears.

Confirm that the printer you want to use is shown in [Format for:] box.

Then, use [Paper] to select the paper size you want to use.

🖉 Note

□ If the printer is not shown in the **[Format for:]** box, use the pop-up menu to display a list of available printers.

Reference

The actual appearance of the **[Page Setup]** dialog box depends on the application you are using. See the documentation that comes with the Macintosh for more information.

4 After configuring the settings, click [OK].

Setting up for printing from an application

1 Open the file you want to print.

2 On the [File] menu, click [Print].

The [Printer] dialog box appears.

Confirm that the printer is selected in the [Printer :] box, and make the printer settings.

After configuring the settings, click [Print].

Canceling a Print Job

Windows 95/98/Me, Windows 2000, Windows XP, Windows NT 4.0 - Canceling a Print Job

1 Double-click the printer icon on the Windows taskbar.

A window appears, showing all the print jobs that are currently queuing to be printed. Check the current status of the job you want to cancel.

2 Select the name of the job you want to cancel.

On the [Document] menu, click [Cancel].

🖉 Note

□ You can also open the print job queue window by double-clicking the printer icon in the **[Printers]** or **[Printers and Faxes]** window.

Press the **[Job Reset]** key on the control panel.

The message appears on the panel display indicating that the print job is being canceled.

∰Important

- □ This procedure cancels the print job that is being processed by the printer. In some cases, the printer may already be processing data for the next print job following the one currently being output. In this case, the next print job is also canceled when you press the **[Job Reset]** key.
- When the printer is being shared by multiple computers, be careful not to accidentally cancel someone else's print job.

🖉 Note

- □ You cannot stop printing data that has already been processed internally by the printer. Because of this, printing may continue for a few pages after you press the **[Job Reset]** key.
- A print job that contains a large volume of data may take considerable time to stop.

Macintosh - Canceling a Print Job

1 Double-click the printer's icon on the desktop.

A window appears, showing all the print jobs that are currently queuing to be printed. Check the current status of the job you want to cancel.

2 Select the name of the job you want to cancel.

3 Click the pause icon, and then click the trash icon.

Press the **[Job Reset]** key on the control panel.

The message appears on the panel display indicating that the print job is being canceled.

∰Important

- □ This procedure cancels the print job that is being processed by the printer. In some case, the printer may already be processing data for the next print job following the one currently being output. In this case, the next print job is also canceled when you press the **[Job Reset]** key.
- When the printer is being shared by multiple computers, be careful not to accidentally cancel someone else's print job.

🖉 Note

- □ You cannot stop printing data that has already been processed internally by the printer. Because of this, printing may continue for a few pages after you press the **[Job Reset]** key.
- A print job that contains a large volume of data may take considerable time to stop.

2. Uninstalling the Printer Driver and Software

Uninstalling the PCL 6/5e Printer Driver

This section describes how to uninstall the printer driver. The actual procedure may differ depending on the operating system.

Follow one of the appropriate procedures below.

Windows 95/98/Me - Uninstalling the PCL 6/5e Printer Driver

- **1** Close all applications that are currently running.
- **2** Click [Start] on the taskbar, point to [Settings], and then click [Printers]. The [Printers] window appears.
- **3** Click to select the icon of the printer you want to remove.
- 4 On the [File] menu, click [Delete].

A confirmation dialog box appears.

5 Click [Yes] to uninstall the printer driver.

Windows 2000/Windows XP - Uninstalling the PCL 6/5e Printer Driver

Limitation

Uninstalling a printer driver requires Manage Printers permission. Members of the Administrators and Power Users groups have Manage Printers permission by default. When you uninstall a printer driver, log on using an account that has Manage Printers permission.

1 Close all applications that are currently running.

2 Click [Start] on the taskbar, point to [Settings], and then click [Printers].

The **[Printers]** window appears.

🖉 Note

□ With Windows XP, access the **[Printers and Faxes]** window from **[Start]** on the taskbar.

S Click to select the icon of the printer you want to remove.

• On the [File] menu, click [Delete].

A confirmation dialog box appears.

5 Click [Yes] to uninstall the printer driver.

Windows NT 4.0 - Uninstalling the PCL 6/5e Printer Driver

Limitation

- Uninstalling a printer driver requires Full Control access permission. Members of the Administrators, Server Operators, Print Operators, and Power Users groups have Full Control Permission by default. When you install a printer driver, log on using an account that has Full Control permission.
- **1** Close all applications that are currently running.
- **2** Click [Start] on the taskbar, point to [Settings], and then click [Printers]. The [Printers] window appears.
- **3** Click to select the icon of the printer you want to remove.
- 4 On the [File] menu, click [Delete].

A confirmation dialog box appears.

5 Click [Yes] to uninstall the printer driver.

Uninstalling the PostScript Printer Driver

This section describes how to uninstall the PostScript printer driver. The actual procedure may differ depending on the operating system. Follow one of the appropriate procedures below.

Windows 95/98/Me - Uninstalling the PostScript Printer Driver

1 Close all applications that are currently running.

2 Click [Start] on the taskbar, point to [Settings], and then click [Printers]. The [Printers] window appears.

3 Click to select the icon of the printer you want to remove.

4 On the [File] menu, click [Delete].

A confirmation dialog box appears.

5 Click [Yes] to uninstall the printer driver.

Windows 2000/Windows XP - Uninstalling the PostScript Printer Driver

Limitation

Uninstalling a printer driver requires Manage Printers permission. Members of the Administrators and Power Users groups have Manage Printers permission by default. When you uninstall a printer driver, log on using an account that has Manage Printers permission.

1 Close all applications that are currently running.

2 Click [Start] on the taskbar, point to [Settings], and then click [Printers].

The [Printers] window appears.

🖉 Note

□ With Windows XP, access the [Printers and Faxes] window from [Start] on the taskbar.



• On the [File] menu, click [Delete].

A confirmation dialog box appears.

5 Click [Yes] to uninstall the printer driver.

Windows NT 4.0 - Uninstalling the PostScript Printer Driver

Limitation

- Uninstalling a printer driver requires Full Control access permission. Members of the Administrators, Server Operators, Print Operators, and Power Users groups have Full Control Permission by default. When you uninstall a printer driver, log on using an account that has Full Control permission.
- **1** Close all applications that are currently running.
- **2** Click [Start] on the taskbar, point to [Settings], and then click [Printers]. The [Printers] window appears.
- **3** Click to select the icon of the printer you want to remove.

4 On the [File] menu, click [Delete].

A confirmation dialog box appears.

5 Click [Yes] to uninstall the printer driver.

Macintosh - Uninstalling the PostScript Printer Driver

1 Delete the "PPD" file inside the [Printer Description] folder in the [Extensions] folder in [System Folder].

3. Troubleshooting

Error & Status Messages on the Control Panel

The messages on the control panel differ according to the machine or the attached options.

Messages/Second messages	Description	Solution
Add Toner. Open Front Cover and /Follow Instructions to Replace it.	Toner is running out.	It is time to supply toner.
Clear Missfeed(s) /Follow Instructions in Front Cover	There is misfeed at the front cover.	Remove the misfed paper fol- lowing the instructions inside the front cover.
Close Front/Right Cover	The front or right cover is open.	Close the front or right cover.
Duplex Unit in Use Please Wait	Duplex unit is in use by another function.	Wait until the other function has finished using the duplex unit.
HDD is Full Collate Incomplete	The maximum hard disk area size for collate has been ex- ceeded.	Reduce the number of pages to be printed.
Load Bypass Tray [Paper Size]	There is no paper left in the Bypass Tray or the Bypass Tray is not installed.	Load paper into the Bypass Tray or install the Bypass Tray. For more information about the Bypass Tray, see the Operating Instructions that comes with this machine.
Load Paper [Paper Size]	The paper size setting on the tray differs from that of printer driver.	Load paper that matches the paper size settings. Printing will not automatically resume if the paper size and orienta- tion settings are incorrect.
	The optional paper tray unit is not installed.	Install the optional paper tray unit. For more information about optional paper tray unit, see the Operating In- structions that comes with this machine.
Load Tray # [Paper Size]	There is no paper left in this tray.	Load paper into the tray indi- cated.

Messages/Second messages	Description	Solution
Memory Overflow Job Incomplete	A memory overflow has oc- curred.	Add memory to the printer.
Memory Full Job Incomplete	A memory full has occurred.	Add memory to the printer.
Printing	The printer is printing.	Wait for a while.
Print Overrun Job Incomplete	A print overrun occurred on a file being printed. Only a part of the data on the page will be printed, and the print job is suspended, or the current print job has been canceled.	To print the image correctly, add memory to the printer or simplify the actual data size. Set "Page Protect" to "On" on the printer driver. Be sure to return "Page Protect" to "Au- to" after the print job. With "Page Protect" "On", the print- er performance might be de- creased. While using the PostScript printer driver, low- er the resolution setting.
Remove Paper From Duplex Unit	There is paper remaining in- side the duplex unit.	Open the right cover, and re- move the paper.
Processing	The printer is processing in- ternally.	Wait for a while.
Ready	The printer is online and ready to print.	If you want to set the printer offline, press [Online] .
Resetting Job	The print job is being reset.	Wait for a while.
Toner is Almost Empty	Toner is almost running out.	Replace the toner early to pre- vent poor print quality.
Waiting	The printer is waiting for the next print job.	Wait for a while.
Warming Up	The printer is warming up or toner is being supplied.	Wait until the panel display changes to "Ready".

Machine Does Not Print

Possible Cause	Solutions
Is the power on?	Turn on the machine.
Is the interface cable properly connected?	Connect the interface cable properly.
	If there are any connectors or screws, make sure that they are fastened securely.
Are you using the correct interface cable?	Be sure to use the correct one. If the cable is damaged or worn, replace it with a new one.
Did you connect the interface cable after turn- ing on the main switch?	Be sure to connect the interface cable before turning on the main switch.
Is the machine Online?	Make it Online by touching the [On Line] key.
Is the specified paper set?	Set the specified paper in any of the input trays.
Are there any error messages on the panel display?	Check the error message, and take the re- quired action.
Does the indicator above the Printer Mode key stay red? Or Alarm indicator is flashing?	Check the error message, and take the re- quired action.
Is the Data-in or Communicating Indicator blinking or lit?	If not, the data does not reach the machine. Check the printer cable connection. Also confirm that the printer port settings are correct.
Can you print a configuration page?	If you cannot, check the printer cable connec- tion. Also confirm that the printer port settings are
	correct.
Can you make a "Print Test Page" from the printer driver?	If you cannot, the machine might be out of or- der. Contact your sales or service representa- tive.

Other Printing Problems

Problem	Action
An image is printed on the reverse side of the paper.	Set the paper upside down.
Multiple pages are fed through the printer at once.	Remove all the paper from the tray and fan them gently.
Paper misfeeds occur frequently.	Check the paper size settings. Use the recom- mended paper. Avoid using curled, folded or wrinkled paper, perforated paper, or glossy paper.
An control panel error message stays on after removing the misfed paper.	A paper misfeed message will remain until the front cover is opened and then closed. Open the front cover and close it.
It takes a long time for the printer to start printing.	The machine might be in Energy Saver mode or Low Power mode, which requires more time for warming up and resuming the print job.
It takes too much time to complete the print job.	The data is so large or complex that it takes time to process it. If the Data In indicator is blinking, the data processing is being done. Just wait until it is finished.
Windows 95/98/Me, Windows 2000, Win- dows XP, Windows NT 4.0 : The computer does not recognize the installed printer options.	If the printer is not connected to a network, specify which options you have installed us- ing the printer driver. See the HELP file of the printer driver.
No image is printed when loading paper on the bypass tray.	The machine operates the function that forces to feed the paper in three minutes after you load the paper on the bypass tray. Load the pa- per on the bypass tray again.

4. Using the Control Panel

Though the factory default settings of the printer are suitable for most printing jobs, the "Printer Features" gives you access to a number of settings that control basic printer operations. "Printer Features" settings you make are retained even when you turn off the printer.

✓ Reference

For more information about the copy features, facsimile features and system settings, see the Operating Instructions that comes with this machine.

🖉 Note

Some of the settings accessed by the printer driver can be accessed by the "Printer Features". Settings made by the printer driver take priority over settings by the "Printer Features".

Adjusting Printer Features

Printer Features Menu

There are four menu items in the "Printer Features" menu.

- Job Control
- Network Setup
- Maintenance
- List Print

You can select functions in the following table.

Category	Function menu		
Job Control	Paper Input	Tray Priority Tray Locking	
⇒ p.30			
		Bypass Paper Size ^{*1}	Standard Size
			Custom Size
	Duplex *2		
	Print Quality Ec	Edge Smoothing	
		Resolution	PCL
			PS
		Toner Saving	

Category	Function menu		
Job Control	System	Print PS Errors	
\Rightarrow p.30		I/O Timeout	
		I/O Buffer	
		Page Protect	
		Auto Continue	
		Sub Paper Size	
	PCL Menu	Orientation	
		Form Lines	
		Font Source	
		Font Number	
		Point Size	
		Font Pitch	
		Symbol Set	
Network Setup	IP Address		
\rightarrow n 36	Subnet Mask		
	Gateway Addres	35	
Maintenance	Restart Printer		
\Rightarrow p.37	Menu Reset		
	Hex Dump		
List Print	Configuration Page		
\Rightarrow p.38	Menu List		
	PCL Font List		
	PS Font List ^{*4}		

^{*1} This menu is not displayed if the Bypass Tray is not installed.
 ^{*2} Duplex printing depends on the machine. Confirm which type of machine you have.
 ^{*3} Optional Network Interface Board is required.
 ^{*4} Optional Network Interface Trace and the Within a previous dependence.

^{*4} Optional PostScript level2 Compatible Kit is required.

Accessing the Printer Features Menu

Press the **[User Toors/Counter]** or **[User Tools]** key.

The key is differ depending on the machine. Confirm that which type of machine you have.

Press the O or O key to display "Printer Features", then press **[OK]**.

The following screen appears on the panel display.

Printer Features: 1.Job Control 🛛 🜗

Press the O or O key to display the following four items one by one.

- Job Control
- Network Setup
- Maintenance
- List Print

🖉 Note

- \square (b) key : Press to go to the next menu.
- □ ④ key : Press to go back to the previous menu
- □ After making the printer settings, be sure to return to the previous menu by pressing the **[Cancel]** key.
- □ After making the printer settings, press the **[User Tools/Counter]** or **[User Tools]** key to return to the initial display.
- □ The revised settings are not canceled even if the power switch is turned off.

Printer Features Parameters

Job Control Menu

There are five menu items in the "Job Control" menu.

- Paper Input
- Duplex
- Print Quality
- System
- PCL Menu

Job Control Parameters

Paper Input

Menu	Description
Tray Priority	If a print job does not have a paper size command, the paper size of the tray which is specified by the Tray Priority is used.
	11ay 1, 11ay 2, 11ay 5
	S Note
	Default: <i>Tray 1</i>
	□ Only the installed trays appear on the panel display.
	□ It is recommended that you load paper having the size and di- rection you frequently use in the tray selected with "Tray Pri- ority".
Tray Locking	If you use different kinds of paper, you can lock a tray to prevent printing on wrong paper such as letterhead or colored paper. When "Auto Select" is selected in the Paper Source selections from the printer driver, the locked tray will not be used.
	Tray 1, Tray 2, Tray 3, None
	Note
	 Default. None This many is invalid if the optional trav is not installed
	 If you want to you the locked tray, you must colort the tray.
	from the printer driver.
	When a locked tray is selected from the printer driver, the printer does not search for any other tray.

Menu	Description
Bypass Paper Size	You can specify the paper size, standard or custom, for the bypass tray.
	When the bypass paper size is not specified, the paper size you set on the control panel is used.
	If you use PCL 6 or PS2 printer driver to print custom paper size, the paper size you set in the printer driver is used.
	If you use PCL 5e printer driver to print custom paper size, paper size you set on the control panel is used.
	If the Bypass Tray can hold paper of either the short edge feed size or the long edge feed size, use the short edge feed size.
	□ This menu is not displayed if the Bypass Tray is not installed.
	Specifications of bypass tray depends on the machine. Con- firm which type of machine you have. See the Operating In- structions that comes with this machine.

Duplex

Menu	Description
Duplex	You can select whether you want to print on both sides of each page.
	• Off
	Long Edge Binding
	Short Edge Binding
	ℬ Note
	Default: Off
	□ This menu appears only when the duplex unit is installed.

Print Quality

Menu	Description
Edge Smoothing	You can set whether to enable Edge Smoothing.
	• On
	• Off
	ℬ Note
	Default: On
	□ If "Toner Saving" is "On", "Edge Smoothing" is ignored even if it is "On".
	The setting in the printer driver takes priority of the setting on control panel.

Menu	Description
Resolution	You can set the print resolution in dots per inch.
	♦ PCL 300 dpi, 600 dpi
	♦ PS
	300 dpi, 600 dpi
	Default: 600 dpi
	The setting in the printer driver takes priority of the setting on control panel.
Toner Saving	You can select whether to enable Toner Saving.
	• Off
	• On
	Default: Off
	□ If "Toner Saving" is "On", "Edge Smoothing" is ignored even if it is "On".
	□ The setting in the printer driver takes priority of the setting on control panel.

System

Menu	Description
I/O Timeout	You can set how many seconds the printer should wait before ending a print job. If data from other port often appears in the middle of the print job, you should increase the timeout value.
	15 seconds, 30 seconds, 60 seconds, 180 seconds, 300 seconds
	□ Default: 30 seconds
I/O Buffer	You can set the size of the I/O Buffer. Normally it is not necessary to change this setting.
	2 M. A.
	Default: 32 KB
Print PS Errors	You can set whether the PS error sheet should be printed out.
	• Off
	• On
	Default: <i>Off</i>

Menu	Description
Page Protect	When the "Print Overrun. Job Incomplete." message appears on the panel display, set this function to "On".
	• Auto
	• On
	 Be sure to return "Page Protect" to "Auto" after the print job. With "Page Protect" "On", the printer performance might be decreased.
	Default: Auto
	The setting in the printer driver takes priority of the setting on control panel.
Auto Continue	You can set whether to enable Auto Continue. When it is set to "On", the printing continues even if the following error messages appear on the display.
	"Print Overrun. Job Incomplete.", "Memory Overflow. Job In- complete.", "Memory Full. Job Incomplete."
	• Off
	• On
	CP Note
	When it is "On", and a certain type of error occurs, the current job might be canceled, and the printer automatically resumes the next job.
	Default: Off
Sub Paper Size	You can enable the Auto Substitute Paper Size feature between A4 and letter size. When you select "On", the printer substitutes A4 \leftrightarrow letter size if the paper currently specified is not loaded.
	• Off
	• On
	Note
	Default: Off
	This feature is canceled when Bypass Tray or Use Slip Sheet function is used.

PCL Menu

Menu	Description
Orientation	You can set the page orientation.
	Portrait
	• Landscape
	Ø Note
	Default: Portrait

Menu	Description
Form Lines	You can set the number of lines per page.
	5-128
	□ Default: 64 (Metric version), 60 (Inch version)
Font Source	You can set the location of the default font.
	• Internal
	• Download
	Default: Internal
	When you select "Download", you can select only fonts down- loaded to printer RAM.
Font Number	You can set the ID of the default font you want to use.
	• 0 to 54 (for Internal)
	• 1 to 50 (for Download source)
	🖉 Note
	Default: Internal
	Default: 0
Point Size	You can set the point size you want to use for the default font.
	4 to 999.75 by 0.25
	🖉 Note
	Default: 12.00
	□ This setting is effective only for a variable-space font.
Font Pitch	You can set the number of characters per inch you want to use for
	the default font.
	0.44 to 99.99 by 0.01
	🖉 Note
	□ Default: 10.00
	□ This setting is effective only for a fixed-space font.
Symbol Set	You can specify the set of print characters for the default font. The available options are as follows.
	Roman-8, ISO L1, ISO L2, ISO L5, PC-8, PC-8 D/N, PC-850, PC- 852, PC8-TK, Win L1, Win L2, Win L5, Desktop, VN Intl, VN US, MS Publ, Math-8, VN Math, Pifont, Legal, ISO 4, ISO 6, ISO 11,
	ISO 15, ISO 17, ISO 21, ISO 60, ISO 69, Win 3.0
	Default: Roman-8

Changing the Paper Input Menu

The following procedure describes changing the "Tray Priority" as an example in the "Paper Input" menu.

Press the [User Tools/Counter] or [User Tools] key.

The key differ depending on the machine. Confirm that which type of machine you have.

2 Press the ④ or ⑥ key to display "Printer Features".

B Press [OK].

The following screen appears on the panel display.

Printer Features: 1.Job Control

4 Press [OK].

The following screen appears on the panel display.

Job Control:

1.Paper Input

5 Press **[**OK**]**.

The following screen appears on the panel display.

Paper Input: 1.Tray Priority

6 Press [OK].

The following screen appears on the panel display.

Tray Priority: ♠/OK [Tray 1]

\checkmark Press the 3 or b key to select the tray type you want to use.

8 Press [OK].

"Programmed" is displayed for two seconds.

9 The following screen appears on the panel display.



Press the [User Tools/Counter] or [User Tools] key to return to the initial display.

Network Setup Menu

There are three menu items in the "Network Setup" menu.

- IP Address
- Subnet Mask
- Gateway Address

Note

□ This "Network Setup" menu appears only when installing the optional Network Interface Board.

Network Setup Parameters

Menu	Description
IP Address	You can set the IP Address.
	□ Default: <i>All zero</i>
	₽ Reference
	See "Configuring the Printer for the Network with the Control Pan- el" in "Printer Reference 1".
Subnet Mask	You can set the Subnet Mask.
	 Note Default: 255.000.000.000
	See "Configuring the Printer for the Network with the Control Pan- el" in "Printer Reference 1".
Gateway Address	You can set the Gateway Address.
	Default: All zero
	Reference See "Configuring the Printer for the Network with the Control Pan- el" in "Printer Reference 1".

Maintenance Menu

There are three menu items in the "Maintenance" menu.

- Restart Printer
- Menu Reset
- Hex Dump

Maintenance Parameters

Menu	Description
Restart Printer	You can restart the printer.
	downloaded fonts are deleted.
	\Rightarrow p.37 "Restarting a Printer"
Menu Reset	You can reset the menu settings to the factory defaults except the optional Network Interface Board settings.
Hex Dump	You can set to isolate the source of a print job problem. With this function "On", all data sent to the printer is printed in hexadecimal character representation.
	• Off
	□ Default: <i>Off</i>

Restarting a Printer

The following procedure describes selecting the "Restart Printer" as an example in the "Maintenance" menu.

Press the [User Tools/Counter] or [User Tools] key.

The key differ depending on the machine. Confirm that which type of machine you have.

2 Press the ④ or ⑥ key to display "Printer Features".

3 Press [OK].

The following screen appears on the panel display.

Printer Features: 1.Job Control Press the ④ or ⑤ key until the following message appears on the panel display.

Printer Features: β.Maintenance

5 Press **[OK]**.

The following screen appears on the panel display.

Maintenance: 1.Restart Printer

6 Press [OK].

The following screen appears on the panel display.

Restart Printer: Press OK

7 Press [OK].

"Ready" appears on the panel display.

Ready

List Print Menu

There are four menu items in the "List Print" menu.

- Configuration Page
- Menu List
- PCL Font List
- PS Font List

List Print Parameters

Menu	Description
Configuration Page	You can print a Configuration Page. \Rightarrow p.39 "Printing a Configuration Page"
Menu List	You can print the Menu List which shows the function menus of this machine.
PCL Font List	You can print a PCL Font List.
PS Font List	You can print a PS Font List.

Printing a Configuration Page

The following procedure describes printing the "Configuration Page" as an example in the "List Print" menu.

℅ Reference

For more information, see p.40 "Interpreting the Configuration Page".

Press the [User Tools/Counter] or [User Tools] key.

The key differ depending on the machine. Confirm that which type of machine you have.

2 Press the ④ or ⑤ key to display "Printer Features".

3 Press [OK].

The following screen appears on the panel display.

Printer Features: 1.Job Control

4 Press the **(a)** or **(b)** key until the following message appears on the panel display.

Printer Features: 4.List Print 4

5 Press **[OK]**.

The following screen appears on the panel display.

```
List Print:
1.Configuration Page4
```

6 Press **[OK]**.

The following screen appears on the panel display.

Configuration Page: Press OK

7 Press **[OK]**.

The following screen appears on the panel display.

Printing... Configuration Page

In a short time, the printing of the configuration page will start.

After completion of printing, the "Printer Features" display is shown.

∰Important

□ If you cannot complete printing a configuration page correctly, make sure an error message appears on the panel display. For more information about error messages, see p.23 "Error & Status Messages on the Control Panel".

Interpreting the Configuration Page

Reference

Printer ID

Shows the serial number assigned to the board by its manufacturer.

Firmware Version

Shows the version number of the printer firmware.

Pages Printed

Shows the total number of pages printed by the printer to date.

Total Memory

Shows the total amount of memory (SDRAM) installed on the printer.

Options

Show the options that you installed.

Job Control

Shows the settings made under the "Job Control" menu.

For more information, see p.30 "Job Control Menu".

Network Setup

Shows the settings you made under the "Network Setup" menu.

When DHCP is active on the network, the actual IP Address, Subnet Mask and Gateway Address appear in parentheses on the configuration page.

✓ Reference

For more information, see p.36 "Network Setup Menu".

Maintenance

Shows the settings you made under the "Maintenance".

For more information, see p.37 "Maintenance Menu".

Error Log

Shows the log of printer errors.

5. Appendix

Specifications

This section contains the electrical and hardware specifications for the printer, including the information about the options.

Component	Specification
Resolution	300 × 300 dpi; PCL 5e ^{*1} , PS2 ^{*2}
	600×600 dpi; PCL 5e *1 , PCL 6, PS2
Parallel Interface	Standard 36-pin printer cable and a parallel port on the host com-
	puter.
	IEEE1284
	SP Note
	□ Do not use a parallel cable that is longer than 3 meters (10 feet).
Printer Language	PCL 5e, PCL 6
	PS2 (option)
Fonts	PCL 5e, PCL 6
	35 Intellifonts, 10 True Type fonts
	PS2 (option)
	80 PS Resident fonts
Memory	Standard : 16MB
	Optional SDRAM : 32MB, 64MB, 128MB
Operation Systems sup- ported by this printer	Windows 95 *3 / 98 *4 / Me *5
	Windows 2000 ^{*6}
	Windows XP *7
	Windows NT 4.0 ^{*8}
	Mac OS ^{*9}
	Mac OS X ^{*10}
Network	Topology : Ethernet 10BASE-T/100BASE-TX
	Protocol : TCP/IP, IPX/SPX, AppleTalk
Network Cable	10BASE-T/100BASE-TX interface cable with ferrite core.

Component	Specification
Paper Size	Specifications of paper size depends on the machine. Confirm which type of machine you have. See the Operating Instructions that comes with this machine.
	When you use this machine as a printer, the bypass tray and the optional paper tray unit do not support the standard size of 8 ¹ / ₄ "×14".
	When you use this machine as a printer, the bypass tray supports the following custom sizes:
	 Metric Version Vertical 90-216mm Horizontal 148-355mm
	 Inch Version Vertical 3.54"-8.50" Horizontal 5.83"-14.00"

- For PCL 5e, only 600dpi is selectable from the printer driver. *2 PostScript level2 Compatible
- ^{*3} Microsoft Windows 95 operating system
- ^{*4} Microsoft Windows 98 operating system *5 Microsoft Windows Millennium Edition
- ^{*6} Microsoft Windows 2000 Professional
- Microsoft Windows 2000 Server
- ^{*7} Microsoft Windows XP Professional Microsoft Windows XP Home Edition
- ^{*8} Microsoft Windows NT Server operating system version 4.0, Microsoft Windows NT Workstation operating system version 4.0 in a computer using x86 processors.
- ^{*9} Versions 8.6 to 9.2 of the Mac OS (Mac OS X Classic mode is supported.)
- ^{*10} Mac OS X 10.1 or later (Native mode)

Options

Network Interface Board Type 1018

- Topology: Ethernet (10BaseT/100BaseTX)
- Protocols: TCP/IP, IPX/SPX, AppleTalk
- Interface Connector: RJ45
- Required Cable: Interface cable with ferrite core Interface cable is not provided with this option.

Memory Unit

- Module Type: SO-DIMM (Small Outline Dual-in-line Memory Module)
- Memory Type: SDRAM (Synchronous Dynamic RAM)
- Number of Pins 144 pins
- Compatible:
 PC100 compatible

Type 1018 PostScript level2 Compatible Kit

PostScript level2 compatible.

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CE

Declaration of Conformity

"The Product complies with the requirements of the EMC Directive 89/336/EEC and its amending directives and the Low Voltage Directive 73/23/EEC and its amending directives."

•

Caution (in case of IEEE1284 environment):

Properly shielded and grounded cables (STP) and connectors must be used for connections to host computer (and/or peripheral) in order to meet EMC Directive 89/336/EEC emission limits.

Caution (in case of 100BaseTX environment):

Interface cable with ferrite core must be used for RF interference suppression.

PRINTER Controller Type 1013 Operating Instructions Printer Reference 2 (option)

