

Model: Iris/Lilac/Cattleya Platen Cover		Date: 24-Oct-01	No.: RA749001
Subject: Platen Cover Hinge		Prepared by: M. Tsuyuki	
From: Technical Services Dept., GTS Division			
Classification:	<input type="checkbox"/> Troubleshooting <input type="checkbox"/> Mechanical <input type="checkbox"/> Paper path <input type="checkbox"/> Other ()	<input type="checkbox"/> Part information <input type="checkbox"/> Electrical <input type="checkbox"/> Transmit/receive	<input checked="" type="checkbox"/> Action required <input type="checkbox"/> Service manual revision <input type="checkbox"/> Retrofit information

SYMPTOM

When the platen cover is opened and/or closed, the hinge of the cover breaks and a hinge fragment may hit the user's face.

ACTION IN THE FIELD

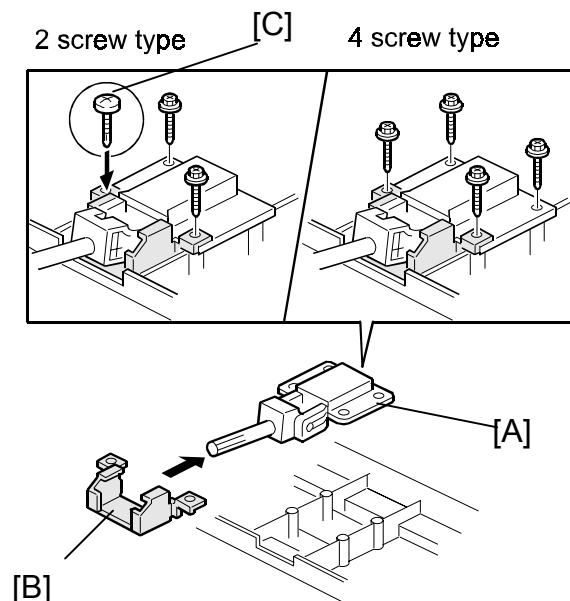
Install the cover for the platen cover hinge as shown at the next service visit (P/N A7499451).

- Installation Procedure -

1. Remove the platen cover hinge [A].
2. Attach the cover [B] to the platen cover hinge as shown.
3. Re-install the hinge with the cover.

Note:

If the platen cover hinge has two screw holes, use the self-tapping screw [C] packed together with the cover.



PERMANENT SOLUTION

The cover has been added to the hinge and the hinge has been further strengthened from August 2001 production.