RICOH

## Technical Bulletin

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Model: K-P4 Paper Feed Unit Type 610 (G399)				e: 24-Nov	-11	No.: RG399001		
Subject: Stepper Motor:DC:13.2W					Prepared by: M. Ishihara			
From: 3rd Tech Service Sect., MFP/P Tech Service Dept.								
Classification:	☐ Troubleshooting	□ Part inference □	□ Part information		Action	required		
	☐ Mechanical	☐ Electrical ☐ Transmit/receive			Service	Service manual revision		
	☐ Paper path			eive	☐ Retrofit information			
	☐ Product Safety	Other (		)				

Old P/N	New P/N	Description	Q'ty	Int*	Page	Index	Note
AX040215	AX040244	Stepper Motor:DC:13.2W	1-1	O/X	5	4	
G5551311	G3991311	Heat Sink	1-1	X/O	7	20	

## Change:

- 1) The size of the stepper motor was increased.
- 2) The shape of the heat sink was changed.

## Reason:

- 1) Vendor change (the supplier no longer provides the old motor).
- 2) To ensure that the heat sink does not contact the motor.

**Important:** If you need to install one of the new parts, make sure to **install them both together.** This is because the interchangeability of the motor and heat sink is **X/O** as a set.