

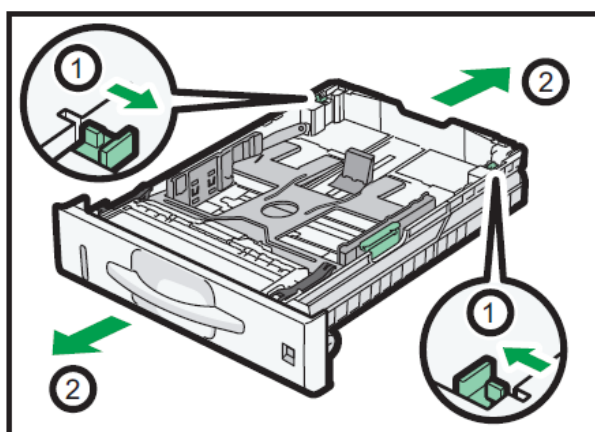
Model: Gim-P1/MF1 Paper Feed Unit PB1070		Date: 7-Feb-17	No.: RM440001
Subject: Troubleshooting for Paper No Feed		Prepared by: K.Nakano	
From: Printer Sec., MFP/P FQM Dept.			
Classification:	<input checked="" type="checkbox"/> Troubleshooting	<input checked="" type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input checked="" type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input type="checkbox"/> Other ()	<input checked="" type="checkbox"/> Tier 2 <input type="checkbox"/> Tier 0.5

SYMPTOM

“Paper No Feed” jam occurs (Jam Code: 3, 4, 5).

CAUSE

- A) The end fence may be kicked a few notches back by the loaded paper if the fence is adjusted after the paper is loaded.
- B) The end fence may be pushed back when the paper is loaded if the catches (1) do not lock the tray extension.



CXC607

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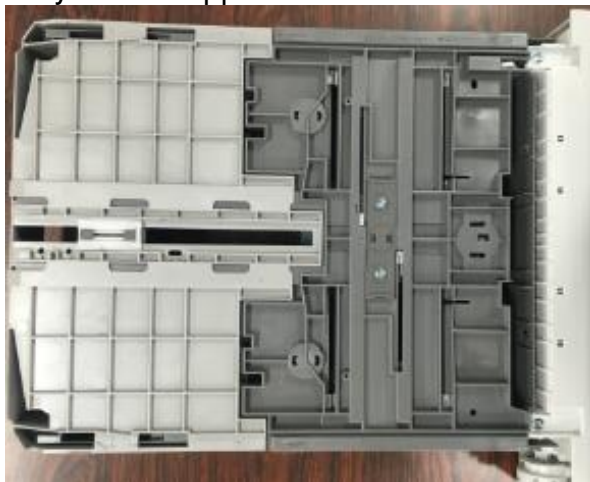
SOLUTION

For cause (A):

Advise the user to fix the position of the end fence **before** loading the paper (as mentioned in the Operator's Instructions). If the user uses only A4SEF, Letter SEF, or A5 SEF, then the end fence can be fixed in place using the following screw:

P/N	Description	Necessary Q'ty
04583010N	HEXAGON HEAD TAPPING SCREW:3X10	1

Tray shown flipped back:



Options for fixing the end fence in place:



For cause (B)

Advise the user to lock the catches and **NOT** to extend the tray when loading A4-SEF or smaller paper sizes (as mentioned in the Operator's Instructions). If the user uses only A4SEF or smaller paper sizes, then the catches can be fixed in place (both sides) using the following screws:

P/N	Description	Necessary Q'ty
04583010N	HEXAGON HEAD TAPPING SCREW:3X10	4

