Technical **B**ulletin

PAGE: 1/1

Model: GR-C1Paper Feed Unit	Date: 16-Dec-14	No.: RD573001

Subject: Parts Information: Anti-condensation Heater (Optional Unit)	Prepared by: Chihiro Shimaji
From: 1st MFP Tech Service Sec., MFP Tech Service Dept.,	

Classification:	☐ Troubleshooting	☒ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☐ Other ( )	☐ Tier 2

Change/Reason: An anti-condensation heater was added.

Note: See FSM (2. Installation > Anti-condensation Heater (Optional Unit) for the installation procedure.

P/N	Description	Q'ty	Note
D5730400	HEATER:DEHUMIDIFIER:NA		Added/ For NA,TWN
D5730401	HEATER:DEHUMIDIFIER:EU	1	Added/ For EU,AA,CHN

IMPORTANT:
- Normally. this heater option should be installed together with the anti-condensation heater for the mainframe. The harness for the optional paper feed unit is only packed with the heater for the mainframe.
- However, if you need to install the heater for the optional paper feed unit alone, make sure to order the harness for the optional paper feed unit separately (P/N D1175265 HARNESS: OPTION: DEHUMIDIFIER: HEATER). Then, install this harness before installing the heater itself.
  - ➢ See FSM (2. Installation > Anti-condensation Heater (Mainframe)) for how to install this harness.

Reissued: 09-Nov-15

Model: **GR-C1/GR-C2_SOP Paper Feed Unit**	Date: 27-Mar-12	No.: RD573002a

RTB Reissue
The items in ***bold italics*** have been corrected or added.

Subject: Firmware Release Note: Bank_1	Prepared by: C. Shimaji
From: 2nd Tech Service Sect., MFP/Printer Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other (Firmware)	☒ Tier 2

This RTB has been issued to announce the firmware release information for the **Bank_1.**

Important Notes:
NEVER attempt to install this f/w on machines with no optional banks.
If installed, SC and/or errors will cause an irreparable breakdown of the machine.
Investigation is in process to fix the bug in this f/w.
SC as a result of installing this f/w may resolve by temporarily installing an optional bank and reinstalling this f/w, however, this solution is not effective for all machines.

Version	Program No.	Effective Date	Availability of RFU
02.020:03	D5735500C_bank1	October 2014 production	Not Available
01.020:03	D5735500B_bank1	1st Mass production	Available

Note: Definition of Availability of RFU via @Remote
"Available": The firmware can be updated via RFU or SD card.
"Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected
02.020:03	Symptom Corrected: SC502 fixed.
01.020:03	1st Mass production

Reissued: 09-Nov-15

Model: **GR-C1**/**GR-C2_SOP** **Paper Feed Unit**	Date: 27-Mar-12	No.: RD573003a

RTB Reissue
The items in ***bold italics*** have been corrected or added.

Subject: Firmware Release Note: Bank_2	Prepared by: C. Shimaji
From: 2nd Tech Service Sect., MFP/Printer Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other (Firmware)	☒ Tier 2

This RTB has been issued to announce the firmware release information for the **Bank_2.**

Version	Program No.	Effective Date	Availability of RFU
02.020:03	D5735500C_bank2	October 2014 production	Not Available
01.020:03	D5735500B_bank2	1st Mass production	Available

Note: Definition of Availability of RFU via @Remote
"Available": The firmware can be updated via RFU or SD card.
"Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected
02.020:03	Symptom Corrected: SC502 fixed.
01.020:03	1st Mass production