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Model: Adonis-C		Dat	te: 20-Sep-01	No.: RB003020	
Subject: NCS(NI			Prepared by: K.	Takagi	
From: Technical Services Dept., GTS Division					
Classification:	☐ Troubleshooting	☐ Part info	orma	tion 🖂 Action	n required
		☐ Electric	al	☐ Servi	ce manual revision
	☐ Paper path	Transm	it/rec	eive	fit information
	⊠ Other ()				

Firmware history for the NCS (NIB).

Part Number	Version	Production
G0585921D	1.66	April 2001 production
G0585921C	1.61	1st mass production

Note: The above firmware is being used in USA, Europe, and Asia models.

Descriptions of the changes

	Descriptions	Version
1. 2. 3. 4. 5.	After a communication failure breaks the connection between the NIB and the Network Twain driver, the driver is unable to re-establish connection (unless the A-C2 is powered Off/On). When 80000000(H) or more is registered in Manager IPX Address 2 (Web Status Monitor), the setting is changed to an unspecified one. If several print jobs are sent one after another to the NIB via the IPP port of SmartNetMonitor for Client, the NIB terminates printing. (Also, a print job sent by the standard IPP port may be canceled). The USTATUS information may be lost, depending on when the USTATUS is sent during bi-directional communication over TCP/IP port 9100. With bi-directional communication enabled for TCP port 9100, printing operation is disabled after data is sent from an application utility that does not support bi-directional communication (e.g. Port Navi, MDP). The IP address 0.0.0.0 can be set using the ifconfig command. The wording of the message for saving data at logoff was corrected from "datas" to "data". ange in Specifications: Information such as the IP address and printing protocol (Client PCs) was added to the syslog file for access restriction. The display width for the ID of the prnlog command with telnet, rsh, and ftp was expanded from 2 to 10 digits.	1.66
Fire	st mass production	1.61

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Model: Adonis-C2			Dat	e: 22-Oct-	01	No.: RB003025
Subject: Service Card Release History (MFP)				Prepare	d by: K. T	「akagi
From: Technical Services Dept., GTS Division						
Classification:	☐ Troubleshooting	☐ Part info	orma	tion	Action	required
		☐ Electric	al		☐ Service	ce manual revision
	☐ Paper path	☐ Transm	it/rec	eive	Retrof	fit information
	⊠ Other ()					

This RTB has been issued to announce the firmware release information and downloading procedure for the MFP Service Card.

Please refer to each firmware release RTB for details.

MFP Service Card

Version	Program No.	C. SUM	Effective Date
1.02	B0045118A	B37C	April 2001 prod.
1.03	B0045118B	B672	July 2001 prod.
1.04	B0045118C	7C19	July 2001 prod.
2.00	B0045118D	9564	October 2001 prod.

Contents

Version	Programs/Versions				
	Printer	Scanner	NCS (NIB)	NFA (Netfile)	
1.02	Ver. 1.36	Ver. 2.07	Ver. 1.66.1	Ver. 1.42.02	
	B3615902	B3615901D	G0585921D	G0585922D	
1.03	Ver. 2.00.1	Ver. 2.07	Ver. 1.66.1	Ver. 1.42.02	
	B3615902D	B3615901D	G0585921D	G0585922D	
1.04	Ver. 2.00.1	Ver. 2.07	Ver. 1.66.1	Ver. 1.42.04	
	B3615902D	B3615901D	G0585921D	G0585922D	
2.00	Ver. 3.00	Ver. 2.27	Ver. 1.77	Ver. 2.17	
	B3615902E	B3615901E	G0585921E	G0585922F	

Firmware Downloading Procedure:

- 1. Insert the 4MB IC card containing the firmware into the controller IC card slot. Then, switch on the main power.
- 2. Select the firmware that you would like to upgrade, then press "Download".
- 3. After the download has been completed, leave the card in the slot and switch the main power off/on.



Technical **B**ulletin

Date: 22-Oct-01

PAGE: 2/4 No.: RB003025

New Changes - Printer

	Descriptions	Version
1. 2.	mware modified to correct the following: Modified for use with the Capture function. Modified so that the printer controller can detect the individual codes in the data headers of a print job sent with both PCL and PS codes, thereby allowing the machine to switch between the 2 PDL emulations accordingly (PCL/PS). The A-C2 prints each page in its original format, even if contained in the same file.	Version 3.00
3.	Some German umlaut characters cannot be printed out correctly with the following fonts when using the PCL6 driver on Windows NT4.0/95/98/Me: Albertus Medium, Antique Olive, Humanst521 BT, Zurich BlkEx BT.	

New Changes - Scanner

Descriptions	Version
Firmware modified to correct the following: 1. Software changed so that the original can be placed on the exposure glass just as with copying, i.e. there is no need to turn the original upside-down (for	



Technical **B**ulletin

Date: 22-Oct-01

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No.: RB003025

New Changes - NCS (NIB)

	Descriptions	Version
Fir	nware modified to correct the following:	
1.	When using signature level 2 on a NetWare Server, the printer does not	
	connect to the NetWare Server.	
2.	The printer cannot print more than one job sent from a CICS application	
	on an IBM Main Frame (e.g. OS/390) when the application uses lpd	
	protocol unique to CICS.	
3.	The lpd process on the printer is interrupted when lpg/lprm commands	
	with arguments are executed more than 50 times after the printer has	
	been turned on.	
4.	When trying to access the Web Status Monitor for a printer during	
5.	printing via the ipp port, the httpd process is occasionally interrupted.	
Э.	When there are several messages displayed, such as error messages after a malfunction, Apple Talk protocol is occasionally interrupted	
	during printing.	
6.	When the printer is not ready due to an open cover, the message	
0.	"Printer is not ready" is not indicated in the lpd or stat command.	
7.	When executing the prnlog command designate job ID 0, no information	1.77
	is indicated.	
8.	Even when the parameter settings changed by telnet are not	
	successfully written into the NVRAM, no error message is indicated as a	
	command line.	
9.	The software allows any name to be entered as the computer name for	
	NetBEUI.	
10.	When printing data with 0 byte by rcp, the NIB does not respond to the	
	waiting client PC.	
	No settings are valid with the install shell of RedHat Linux Ver.7.1.	
	ange in Specification:	
1.	Two-byte code characters cannot be entered for a device name.	
2.	The Job Spool function is available for printing with the combination of	
	firmware Controller System Ver. 5.19.1 and Printer System Ver. 3.00.	
	By turning [Job Spool] ON with SP-5-828-065, a print job can spool into	
	the HDD during printing.	



Technical **B**ulletin

Date: 22-Oct-01

PAGE: 4/4 No.: RB003025

NFA (Netfile)

Descriptions	Version
 Note: When using scanner firmware B3615901D, NFA firmware version 2.17 or later should be used. Firmware modified to correct the following: The MFP stalls when setting the I/O device from two ScanRouter V2 Professional servers at the same time. When setting the I/O device from ScanRouter V2 Professional, the fax delivery settings sometimes disappear. When a print request is issued from the document server at the MFP or at DeskTopBinder V2 without the correct paper size in the tray, the MFP does not send the error to the operation panel or DeskTopBinder V2, and the MFP does not print the document. 	2.17
When the machine sends two or more files to the Document Server within 1 second (as when sending backed up files just after the Server recovers), the first 2 documents receive the same filename and the first is therefore erased. The software has been modified so that file naming can be controlled at the ms level, preventing the file from being deleted.	1.42.04
First mass production	1.42.02



PΑ	G	E:	1	/8

Model: Adonis-C2			Dat	:e: 19-Dec-	02	No.: RB003043
Subject: Service Card Release History (MFP)				Prepared	d by: к. т	⁻ akagi
From: Technical Services sec. Service Planning Dept.						
Classification:	☐ Troubleshooting	☐ Part informa		tion	☐ Action required	
		☐ Electric	al		☐ Service	ce manual revision
	☐ Paper path	☐ Transmit/red		eive	☐ Retrofit information	
	⊠ Other ()					

This RTB has been issued to announce the firmware release information and downloading procedure for the MFP Service Card. Please refer to each firmware release RTB for details.

MFP Service Card

Version	Program No.	C. SUM	Effective Date
1.02	B0045118A	B37C	April 2001 prod.
1.03	B0045118B	B672	July 2001 prod.
1.04	B0045118C	7C19	July 2001 prod.
2.00	B0045118D	9564	October 2001 prod.
2.01	B0045118E	21D8	January 2002 prod.
2.02	B0045118F	BE38	March 2002 prod.
2.03	B0045118G	BC62	June 2002 prod.
2.04	B0045118H	8200	August 2002 prod.
2.05	B0045118J	CAB0	October 2002 prod.
2.07	B0045118K	A077	November 2002 prod.

Contents

Outene					
Version	Programs/Versions				
	Printer	Scanner	NCS (NIB)	NFA (Netfile)	
1.02	Ver. 1.36	Ver. 2.07	Ver. 1.66.1	Ver. 1.42.02	
	B3615902	B3615901D	G0585921D	G0585922D	
1.03	Ver. 2.00.1	Ver. 2.07	Ver. 1.66.1	Ver. 1.42.02	
	B3615902D	B3615901D	G0585921D	G0585922D	
1.04	Ver. 2.00.1	Ver. 2.07	Ver. 1.66.1	Ver. 1.42.04	
	B3615902D	B3615901D	G0585921D	G0585922D	
2.00	Ver. 3.00	Ver. 2.27	Ver. 1.77	Ver. 2.17	
	B3615902E	B3615901E	G0585921E	G0585922F	
2.01	Ver. 3.02	Ver. 2.27	Ver. 1.77	Ver. 2.17	
	B3615902F	B3615901E	G0585921E	G0585922F	
2.02	Ver. 3.05	Ver. 2.27	Ver. 1.79	Ver. 2.19	
	B3615902G	B3615901E	G0585921F	G0585922G	
2.03	Ver. 3.08	Ver. 2.27	Ver. 1.79	Ver. 2.19	
	B3615902H	B3615901E	G0585921F	G0585922G	
2.04	Ver. 3.08	Ver. 2.27	Ver. 1.81	Ver. 2.19	
	B3615902H	B3615901E	G0585921G	G0585922G	
2.05	Ver. 3.09	Ver. 2.27	Ver. 1.81	Ver. 2.19	
	B3615902J	B3615901E	G0585921G	G0585922G	
2.07	Ver. 3.09	Ver. 2.27	Ver. 1.82	Ver. 2.19	

RIGOH

Model: Adonis-C2

Technical Bulletin

is-C2		Date: 19-Dec-0	No.: RB003043
B3615902J	B3615901E	G0585921H	G0585922G

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Firmware Downloading Procedure:

- 1. Insert the 4MB IC card containing the firmware into the controller IC card slot. Then, switch ON the main power.
- 2. Select the firmware that you would like to upgrade, then press "Download".
- 3. After the download has been completed, leave the card in the slot and switch the main power OFF/ON.

Printer

Descriptions	Version
 Firmware modified to correct the following: Line spacing command "lochEsc&l#D"loch causes incorrect output. (GFPR# RC02050002) Euro currency symbol is not printed when using the PS driver (refer to RTB #RGENE011 for workaround). Slow Printing from AutoCAD (GFPR# RC02070001) Bold may not work on some TrueType fonts. With some bolded fonts, text characters appear too thick, removing the fine detail. When using bold fonts, short lines may appear around text characters. PJL Echo does not respond correctly. (GFPR# RE02070088) PS print file is printed as text (GFPR# RE02040013). CAD print files: Increased the number of available pen selections from 8 to 256 when BitSw #3-3 is ON (GFPR# RE02030003). Modified so that the "null" character is ignored when it is included in HP/GL2 data to increase speed (GFPR# RE02050016). The status flag for the bold selection command is refreshed when it is selected for HP/GL2 data (GFPR# RE02050016). 	3.09
Firmware modified to correct the following: The "XL ERROR" occurs when specifying symbol sets SETvmath (6M), SETvint (13J) and SETvus (14J) which are not supported in PCLXL. Change in Specification: PCL6: Added symbol sets PC-858, Latin 9 and Roman 9 for display of the Euro currency symbol.	3.08



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N	odel: Adonis-C2	Date: 19-Dec-02	No.: R	RB003043
	Descriptions			Version
1. 2. 3. 4. Ch	mware modified to correct the following: When the undefined command, " <esc>&k#w" is reoutput as a character string [e.g. as "<esc>&k6w" The punch error is logged in the error report w Bypass Tray under any print job conditions (ev punch unit). When Letterhead is selected as the paper type tray icon on the operation panel displays a "2", copies can be made (not permissible by specif When printing in duplex, the last odd page is p of the last sheet (see FPR reply #OTS-01-265 details). Lange in Specification: Supports the Status Readback function of the IPCL5e: Added symbol sets PC-858, Latin 9 and</esc></esc>]. henever feeding from en when not using the e for the Bypass tray, to indicating that Dupley ication). rinted on the reverse set of #RE01060006 for	the he k	3.05
Fir 1. 2. 3.	the EURO currency symbol. mware modified to correct the following: A print job received when the machine switche not be printed out. After deleting a locked print document, it is post button without selecting any other locked print. The operation panel may flicker slightly after the settings in the Printer Features window very quefor a very short time).	s from On to Off Mode sible to press the deledocuments. e operator performs	e may ete	3.02
Fir 1. 2.	mware modified to correct the following: Modified for use with the Capture function. Modified so that the printer controller can dete the data headers of a print job sent with both I allowing the machine to switch between the 2 accordingly (PCL/PS). The A-C2 prints each p even if contained in the same file. Some German umlaut characters cannot be p following fonts when using the PCL6 driver on Albertus Medium, Antique Olive, Humanst521	PCL and PS codes, the PDL emulations age in its original form rinted out correctly wit Windows NT4.0/95/9	ereby nat, h the	3.00
II	ange in Specification: odule added for China/Taiwan version).			2.00.1
	mware modified to correct the following: The machine sometimes freezes after pressing data is being printed out (PCL). The machine sometimes freezes while downlow The machine sometimes does not re-start printed removed from the output tray following an ove The machine sometimes freezes when both Start been selected from the driver for a paper size is permitted.	eading PCL fonts. ting after the paper is rflow. tapling and Punching	have	1.36



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-Dec-02 No.: RB003043

Wodel. Adollis-62	Date: 19-Dec-02	1401	KD003043
Descriptions			Version
 Firmware modified to correct the following: The machine could not be used with Axis print Part of print data (frame) could not be printed on PCL 6. 		nting	1.35
First mass production			1.34

Scanner

Descriptions	Version
Descriptions Firmware modified to correct the following: 1. Software changed so that the original can be placed on the exposure glass just as with copying, i.e. there is no need to turn the original upsidedown (for both directions). Ver. 2. 07 (B3615901D) Ver. 2. 27 (B3615901E) 2. Mixed Original Mode can now be used with the Twain driver ver. 3.12. When using this driver, please note the following: 1. Be sure to use Netfile software ver. 2.17 or newer. 2. Also, be sure to install ADF ROM ver. 1.76 or newer, as older versions will cause image stretching along the sub-scan direction with 425dpi and 555-557dpi scanning.	Version 2.27
Firmware modified to correct the following: 1. The mainframe stalls if it receives the command to store a document while in the process of deleting another document. Application used: Desktop Binder V2.	
First mass production	2.05

RIGOH

Model: Adonis-C2

Technical Bulletin

Date: 19-Dec-02 No.: RB003043

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NCS (NIB)

Descriptions	Version
Change in Specification: 1. Changed the default setting of DHCP to ON. Note: When upgrading to this version, the DHCP setting will only change to ON if it is manually set or a factory default clear is performed after update. 2. TCP ports can be opened/closed. Note: After performing the setting to disable HTTP, it is not possible to access	1.82
the target device through the web browser. To change this setting, use telnet to open HTTP. When the telnet port is disabled, it is necessary to clear the network settings (Memory Clear for NCS) to open the telnet port.	
 The following items have been fixed: The controller freezes if disconnected while data containing the Readback command is being printed out with ftp/rsh. Display corrected for when the operator tries to execute Spool Printing Job List with SmartNetMonitor for Admin on the A-C2/R-C2:	1.81
Change in Specification: 1. SNMP vulnerability SNMP security vulnerabilities reported by CERT on Feb.12, 2002 has been tested using the PROTOS c06-snmpv1 test suite and we have verified the fixesCERT: http://www.cert.org/advisories/CA-2002-03.html -PROTOS c06-snmpv1 test suite : http://www.ee.oulu.fi/research/ouspg/protos/testing/c06/snmpv1/ 2. Some reserved (unused) TCP ports that were open have been closed, e.g. FTP.	



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Model: Adonis-C2	Date: 19-Dec-02	No.: RB003043
Descriptions		Version
 Firmware modified to correct the following: No error message is displayed in Netscape I incorrect URL is input in the address bar. Up to 32 characters can be input in the NetB Comment box, even though specification is 3. The PS status cannot be displayed using the command for Ipr). If Trap is selected for the Access Type in the during the snmpd process, communication in 5. The NIB does not respond to the "Iprm –" co FreeBSD host computer. If an undefined remote printer number is input configuration page, communication between will be cut off. Change in Specification: Two or more print queues can be attached to further details, refer to TechMail RC010430) TOR Batta 41024 and 41022 (Basism year) TOR Batta 41024 and 41022 (Basism year) Torm Batta 41024 and 41024 (Basism year) Torm Batta 41024 and 41024 (Basism year) Torm Batta 41024 and 41024 (Basism year)	EUI configuration screen 31 characters maximum. e "stat" command (Ipq e SNMP Configuration so hay be cut off. mmand (root directory) for ut in the Netware the NIB and Netware Second a single printer object (ereen 1.79
 TCP Ports 11021 and 11023 (Design use) har Firmware modified to correct the following: When using signature level 2 on the NetWare connect to the NetWare Server. The printer cannot print more than one jobes on an IBM Main Frame (e.g. OS/390) when protocol unique to CICS. The Ipd process on the printer is interrupted with arguments are executed more than 50 been turned on. When trying to access the Web Status Monvia the ipp port, the httpd process is occasions. When there are several messages displayed after a malfunction, Apple Talk protocol is oprinting. When the printer is not ready due to an ope is not ready" is not indicated in Ipd or staticated. Even when the parameter settings changed written into the NVRAM, no error message is line. The software allows any name to be entered NetBEUI. When printing data with 0 byte by rcp, the New waiting client PC. No settings are valid with the install shell of No settings are valid with the install shell of Wen the printer is not ready due to an ope is not ready" is not indicated in Ipd or statical. Even when the parameter settings changed written into the NVRAM, no error message is line. The software allows any name to be entered to the NVRAM in the install shell of	re Server, the printer does the application uses Ipd I when Ipq/Iprm commantimes after the printer has itor for a printer during propally interrupted. It is a serror message casionally interrupted described in cover, the message "Pommand." In the printer are not success indicated as a command as the computer name IIB does not respond to the service of the service	ds as rinting es uring 1.77 rinter ation esfully and for



Model: Adonis-C2 Date: 19-Dec-02 No.: RB003043

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<u> </u>		
	Descriptions	Version
	ange in Specification:	
1.	2-byte code characters cannot be entered for a device name.	
	nware modified to correct the following:	
1.	After a communication failure breaks the connection between the NIB and	
	Network Twain driver, the driver is unable to re-establish connection	
_	(unless the A-C2 is powered Off/On).	
2.	When 80000000(H) or more is registered in the Manager IPX Address 2	
2	(Web Status Monitor), the setting is changed to an unspecified one.	
3.	If several print jobs are sent one after another to the NIB via the IPP port	
	of SmartNetMonitor for Client, the NIB terminates printing. (Also, a print job sent by the standard IPP port may be canceled).	
4.	The USTATUS information may be lost, depending on when the	
٦.	USTATUS is sent during bi-directional communication over TCP/IP port	
	9100.	1.66
5.	With bi-directional communication enabled for TCP port 9100, printing	
	operation is inhibited after data is sent from an application utility that does	
	not support bi-directional communication (e.g. Port Navi, MDP).	
6.	The IP address 0.0.0.0 can be set by the ifconfig command.	
7.	The wording of the message for saving data at logoff was corrected from	
	"datas" to "data".	
	ange in Specification:	
1.	Information such as the IP address and printing protocol (Client PCs) was	
	added to the syslog file for access restriction.	
2.	The display width for the ID of the prnlog command with telnet, rsh, and	
-	ftp was expanded from 2 to 10 digits.	4.04
Firs	et mass production	1.61

NFA (Netfile)

Descriptions	Version
Minor program changes for Japanese model only.	2.19
Note: When using scanner firmware B3615901D, NFA firmware version 2.17 or later should be used.	
Firmware modified to correct the following:	
1. The MFP stalls when setting the I/O device from two ScanRouter V2	
Professional servers at the same time.	2.17
2. When setting the I/O device from ScanRouter V2 Professional, the fax	2.17
delivery settings sometimes disappear.	
When a print request is issued from the Document server at the MFP or the DeskTopBinder V2 without the correct paper size in the tray, the MFP	
does not send the error to the operation panel or DeskTopBinder V2, and	
the MFP does not print the document.	
When the machine sends 2 or more files to the Document Server within 1	
second (as when sending backed up files just after the Server recovers), the	1.42.04
first 2 documents receive the same filename and the first is therefore erased.	



Technical Bulletin

Model: Adonis-C2	Date: 19-Dec-02	No.: RB003043	
The software has been modified so that file naming can be controlled at the ms level, preventing the file from being deleted.			
First mass production			1.42.02

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