RIGOH

Technical Bulletin

Model: Kir-C		Dat)ate: 18-Sep-02		RB040025	
Subject: ROM History (Kir-C1 Printer NIB Option)			Prepared by: M.Mano			
From: Technical Services sec. Service Planning Dept.						
Classification:	Troubleshooting	Part information Action require		ired		
	Mechanical	Electrica	al	🗌 Se	vice ma	nual revision
	Paper path	er path 🛛 Transmit/ree		eive 🛛 🖾 Re	rofit info	rmation
	Other ()					

We hereby inform you of firmware history for the Kir-C1 Printer NIB Option.

B4305000	Version	C.SUM	Production
-	6.19	B2AA	1st Mass Prod.
A	6.29c	A297	September Prod. '02

Symptom Corrected	Suffix
IP Protocol can now be Enabled or Disabled in the Web	А
browser.	
You can change the SNMP Community Name and	А
enable/disable SNMP port after updating firmware according	
to the following procedure.	
1) Type "http:// <ip address="">/tcpipenables" into URL Web</ip>	
browser or use MAP	
2) Change or confirm the check box of each port or input the	
community name	
3) Click the "Accept Settings" button after inputting the	
password (the default password is "sysadm")	
4) Return to nome and reset or recycle the power	
5) Your settings will be reflected	
See the next page "Appendix".	
NOTE: After setting HTTP disable, you cannot access the	
target device througha web browser or MAP. If you want to	
change the settings, please set "Restore Factory Defaults"	
by telnet. When "telnet" port is set to disable, please change	
the jumper pin on board to set "Factory Defaults".	
Change in Specification:	Α
X SNMP vulnerability:	
SNMP security vulnerabilities reported by CERT on Feb.12,	
2002 have been resolved and verified using the PROTOS	
c06-snmpv1 test suite.	
-CERT: http://www.cert.org/advisories/CA-2002-03.html	
-PROTOS c06-snmpv1 test suite:	
http://www.ee.oulu.fi/research/ouspg/protos/testing/c06/sn	
mpv1/	
SAP interval time can now be adjusted.	A
Supports connection with NetWare6.	A

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Model: Kir-C

Date: 18-Sep-02

Appendix

🚰 RICOH Aficio 1013/RICOH Network Printer D Model-TCP/IP Services Configuration Menu - Microsoft Internet Explorer 🗾 🗐 📕	
<u>Eile Edit Vi</u> ew F <u>a</u> vorites <u>T</u> ools <u>H</u> elp	1
j ⇔ Back → → → 🙆 🙆 🚮 😡 Search 📾 Favorites 👹 History 🔂 → 🎒	
Address 🛃 http://133.139.166.227/tcpipenables	inks »
	_ •
RICOH Aficio 1013/RICOH Network Printer D Model	
Unit Serial Number 980206	
TCP/IP Services Configuration Menu	
LPD Settings	
Enable LPD: 🔽	
Froble TCP/IP Services	
HTTTD I IDD I SNMD I Telnet I FTD I Raw Sockets	
SNMP Read/Write Community Name: private	
SNMP Read Community Name: public	
A password is required to perform this function.	
Accept Settings Clear Inputs	
	-
💋 Done 🛛 🖉 Local intranet	//.



Technical Bulletin

Model: NIB450e		Date: 20-Dec-02		No.: RA855004	
Subject: FTPDL V1.50a			Prepared by: Y.Urushihara		
From: Technical Services sec. Service Planning Dept.					
Classification:	Troubleshooting	Part information Action required		n required	
	Mechanical	Electrical		🗌 Servi	ce manual revision
	Paper path	er path		eive 🗌 Retro	fit information
	🖂 Other ()				

FTP Download Version 1.50a

<System Requirements>

Windows95/98/Me/2000/NT/XP TCP/IP protocol installed

<Target Models>

NIB 450E NIB Type2000 NIB Type1018

<Target firmware>

- ✓ Rewriting possible.
- + Rewriting possible, but the printer needs to be rebooted.
- --- Rewriting not possible.

NIB 450E		To:						
		V2.38	V2.46	V2.49	V2.52b	V4.01a	V4.02b	
	V2.38	>	~	~	~	+	+	
	V2.46	>	~	>	~	+	+	
From:	V2.49	>	~	~	~	+	+	
	V2.52b	>	~	~	~	+	+	
	V4.01a					>	<	
	V4.02b					>	>	

NIB Type2000		To:			
		V5.38	V5.65a	V5.72b	
From:	V5.38	>	~	<	
	V5.65a	>	~	<	
	V5.72b	>	~	>	



Technical Bulletin

Model: NIB450e

Date: 20-Dec-02

No.: RA855004

NIB T	ype1018	To:		
		V6.18	V6.19	V6.27a
	V6.18	>	>	>
From:	V6.19	>	>	~
	V6.27a	>	>	>

<Testing complete on following firmware versions>

[NIB 450E] v2.38, v2.46, v2.49, v2.52b, v4.01a, v4.02b

[NIB Type2000] v5.38, v5.65a, v5.72b

[NIB Type1018] v6.18, v6.19, v6.27a

<Download Procedure>

Important: Make sure the printer main power is off before beginning.

1. Connect the PC to the NIB.

Both LAN and direct cross-cable connection are possible. However, if using a LAN connection, it is best to choose an environment with low network traffic.

2. Uninstall the firmware currently installed (if a FTPDL file is present).

3. Run the self-extracting file FTPDL150a.EXE, then specify the directory you wish to extract the file to.

4. Run SETUP.EXE, located inside the self-extracting file above to begin the installation. **Note:** For multi-OS environments, it is necessary to specify one operating system for the installation.

5. Turn on the printer main power and wait until it has booted up completely. If the NIB status sheet print has been activated, please wait until this sheet is printed out.

6. Enable TCP/IP for the target NIB.

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7. Run FTPDL150a and click [File] - [Download]

🖏 Idle - FTP Download	_ 🗆 ×
Eile Help	
<u>D</u> ownload	
Exit	
1	

8. Select the UPD firmware file and click [Open]

Select a file	to download		? X
Look jn: 🔁	Firmware	- 🖬 🍋 🖬 -	
ric246a.up ric252b.up ric401a.up ric402b.up rst538a.up rst555a.up	d 💼 rst565a.upd d 💼 rst572b.upd d 💼 rst575a.upd d d		
File <u>n</u> ame:	ric402b	<u>O</u> per	
Files of type:	Update Files (*.upd;*.upp)	Cance	<u>ال</u>

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9. Input the target IP address

10. Input the target password ("sysadm").

IP Addres	22			×
Ente	r Unit IP.	Address		
Ē	0	0	0	
	ОК		Cancel	

Password		×
	Enter U	nit Password
	_	
	OK	Cancel

Important: For Steps 11-13, please: -Do not turn on the machine main power -Do not send any print data to the machine -Do not access an http:// internet page. -Do not connect with TELNET or FTP

11. The machine will display "Downloading NIC Update Program [BIN] to NIC", and begin downloading the BIN file. This will take about 2 minutes, during which time the panel will show how much has been competed (%).

12. The display will then change to "Downloading Flash Update File [UPD] to NIC", and the machine will begin downloading the UPD file. This will take about 3 minutes, during which time the panel will show how much has been competed (%).

13. After the UPD file download has been completed, the machine will display "Unit updated", and will then begin formatting the NIB. Please wait for this to finish (at least 2 minutes), and if NIB status sheet printing has been activated, please wait for the sheet to be printed out.

Important: Since a firmware update also overwrites the actual program that brings the firmware on line (booting program), if the power is turned off before the 2 minutes are up, the machine will in most cases not come back on line (not recover). Therefore it is very important to wait the 2 minutes after the "unit updated" message is displayed."

FTP Download	×
Unit updated.	
[]	
<u> </u>	

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Model: NIB450e		Date: 20-Dec-02	No.: RA855004

<Recovery Method>

Important: Make sure the printer main power is off before beginning.

- 1. Remove the NIB, then move the jumper pin to the ON position ("BYPASS").
- 2. Reattach the NIB and turn on the printer main power.
- 3. Run the FlashUp tool and select the firmware (UPD file).
- 4. In the following screen, confirm that the NIB is displayed (DWN_RDP_xxxxx). If it is not, recovery cannot be performed using this tool, and the NIB will need to be reprogrammed by the manufacturer (NetSilicon).
- 5. Select the NIB and click OK. The update will then be performed automatically.

Select Units To Update			×
DWN RDP 123456 RDP_579100 RDP_914092 RDP_980387 RDP_991250 RDP_809590 RDP_810247 RDP_810321 RDP_810579 RDP_810869 RDP_810869 RDP_846021 RDP_879724		OK Cancel Show Detail Show <u>A</u> ll <u>A</u> bout	

6. After the update is completed, return the NIB jumper pin to its original position (OFF). Then, turn on the printer main power.

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<Limitations>

- 1. It is not possible to rewrite NIB 450E firmware v4.xx or newer with v2.xx or older.
- 2. After upgrading from v2.xx to v4.xx, it is necessary to reboot the printer.
- 3. It is very rare for the panel display to freeze while the download is in progress. However, even if this should happen, it is possible that the download itself is still proceeding normally. Therefore please wait 4-5 minutes before rebooting the machine.

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Model: Kir-C

Technical Bulletin

Reissued: 2-Jul-03

Date: 18-Sep-02

No.: RB040025a

RTB Correction

The items in bo	Id italics have been cor	rected or added.		
Subject: ROM History (Kir-C1 Printer NIB Option)			Prepare	d by: M.Mano
From: 1st Tech.	Support Sec. Service Suppo	rt Dept.		
Classification:	Troubleshooting	Part informa	tion	Action required
	Mechanical	Electrical		Service manual revision
	Paper path	Transmit/rec	eive	Retrofit information
	Other ()			

We hereby inform you of firmware history for the Kir-C1 Printer NIB Option.

B4305000	Version	C.SUM	Production
-	6.19	B2AA	1st Mass Prod.
А	6.29c	A297	September Prod. '02
В	6.31as	8EAC	June Prod. '03

Symptom Corrected	Suffix
Modified so that the SNMP read community name can be changed in Batch Configuration (Web SmartNetMonitor).	В
Removed IP address acquisition method ARP+PING.	В

RIGOH Reissued: 2-Jul-03

Technical Bulletin

PAGE: 2/3

Model: Kir-C

Date: 18-Sep-02

No.: RB040025a

Symptom Corrected	Suffix
IP Protocol can now Enabled or Disabled in the Web browser.	A
You can change the SNMP Community Name and enable/disable SNMP port after updating firmware according to the following procedure.	A
 Type "http://<ip address="">/tcpipenables" into URL Web browser or use MAP</ip> Change or confirm the check box of each port or input community name Click "Accept Settings" button after inputting password (default password is "sysadm") Return to home and reset or recycle the power Your settings will be reflected See next page "Appendix". 	
NOTE: After setting HTTP disable, you cannot access the target device through web browser or MAP. If your want to change the settings, please set "Restore Factory Defaults" by telnet. When "telnet" port is set to disable, please change the jumper pin on board to set "Factory Defaults".	
Change in Specification: ※ SNMP vulnerability: SNMP security vulnerabilities reported by CERT on Feb.12, 2002 have been resolved and verified using the PROTOS c06-snmpv1 test suite.	A
-CERT: http://www.cert.org/advisories/CA-2002-03.html -PROTOS c06-snmpv1 test suite: http://www.ee.oulu.fi/research/ouspg/protos/testing/c06/snmpv 1/	
SAP interval time can now be adjusted.	A
Supports connection with NetWare6.	A

RIGOH
Reissued: 2-Jul-03

Model: Kir-C

Date: 18-Sep-02

Appendix

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Eile Edit View Favorites Tools Help
🖕 Back 🔹 🤿 🖉 🙆 🖓 🔞 Rearch 📾 Favorites 👹 History 🗟 🗉 🎒
Address 🙆 http://133.139.166.227/tcpipenables
▲
RICOH Aficio 1013/RICOH Network Printer D Model
Unit Serial Number 980206
TCP/IP Services Configuration Menu
LPD Settings Enable LPD: 🔽
Enable TCP/IP Services
HTTP V IPP V SNMP V Telet V FTP V Raw Sockets
SNMP Read/Write Community Name: private
SNMP Read Community Name: public
A password is required to perform this function.
Accent Settings Clear Inputs
🕗 Done