Technical Bulletin

PAGE: 1/1

Model: Kir-C			Dat	:e: 26-Oct-(01	No.: RB040017
Subject: ROM History (Kir-C1 Printer Option PS2)				Prepared by: M. Mano		
From: Technical Services Dept., GTS Division						
Classification:	Troubleshooting	Part info		tion		
	Mechanical Paper path	Electrica		eive		ce manual revision fit information
	$\Box \text{ Other } ()$		10100			

B4315280	Version	C.SUM	Production
В	1.01	F384	1st Mass Prod.
С	1.02	AD6E	September Prod. '01
D	1.03	CAF9	October Prod. '01

Symptoms Corrected	Suffix
~ ~ ~	
The printer does not work when printing from the PS driver	D
and Tray 1 has been set to a custom size in User Tools $ ightarrow$	
System Settings.	
If the memory full condition occurs when printing from the	D
PS driver with Rotate Collate, the image is printed out	
upside-down after the condition is cleared.	
With PS 300dpi printing from a Mac application, the font	С
comes out enlarged on the cover page.	
Incorrect resolution values appear in the Get Info pull-down	С
menu on Mac operating systems.	
When printing from Dazel using the PS driver (SEF feed), a	С
Load Tray error happens and the file cannot be printed out.	
After printing out the PS Font List, a paper jam occurs while	С
printing out the Configuration Page. Following this, the PS	
Font list cannot be printed out even after jam recovery.	

Technical Bulletin

Reissued: 04-Decv-01

Model: Kir-C

Date: 26-Oct-01

No.: RB040017a

RTB Correction

The items in bold italics have been corrected or added.

Subject: ROM History (Kir-C1 Printer Option PS2)			Prepared by: K. Ugaeri		
From: Technical	Services Dept., GTS Division				
Classification:	Troubleshooting	Part informat	tion	Action required	
	Mechanical	Electrical		Service manual revision	
	Paper path	Transmit/rec	eive	Retrofit information	
	Other ()				

B4315280	Version	C.SUM	Production
В	1.01	F384	1st Mass Prod.
С	1.02	AD6E	No Production
D	1.03	CAF9	September Prod. '01
E	1.04	F31E	December Prod.'01

Symptom Corrected	Suffix
When PS2 firmware ver.1.02 or 1.03 is used on the old Kir-C1 controllers	Ε
ver.1.00/1.02/1.04, "processing" is displayed on the LCD panel and PS printing is	
not possible.	
*For the old Kir-C1 controller ver.1.00, 1.02 or 1.04, use this PS2 version (=1.04 suffix E), or version 1.01 (suffix B).	
- PS2 Firmware Version -	
- Controller Firmware -	
Ver.1.01	
Ver.1.03	
Ver.1.04	
Old Kir-C1 Controller	
Ver.1.00, 1.02 or 1.04	
OK	
NG	
ΟΚ	
New Kir-C1 Controller	
Ver.Vd.1.00	
NG	
OK	
ΟΚ	
Stella series Controller	
NG	
ОК	
OK	

Technical Bulletin

Reissued: 04-Decv-01

Model: Kir-C Date: 26-Oct-01 No.: RB04					
The printer does not work when printing from the PS driver and Tray 1 has been set to a custom size with User Tools \rightarrow System Settings.					
If the memory full condition occurs when printing from t the image is printed out upside-down after the condition		e Collate,	D		
The PS font list comes out reduced, and is printed	out continuously until	paper	С		
end. This symptom occurs with new Kir-C Controller firmware vd.1.00 (which incl. duplex function) and all Stella series controllers.					
With PS 300dpi printing from a Mac application, the font comes out enlarged on the cover page.					
Incorrect resolution values appear in the Get Info pull-down menu on Mac operating systems.					
When printing from Dazel using the PS driver (SEF feed), a Load Tray error occurs and the file cannot be printed out.					
After printing out the PS Font List, a paper jam occurs Configuration Page. Following this, the PS Font list car jam recovery.		n after	С		

Technical Bulletin

Model: Kir-C Dat			te: 26-Dec-01	No.: RB040021	
Subject: PS2 Option			Prepared by: K. Ugaeri		
From: Technical Services Dept., GTS Division					
Classification:	Troubleshooting	Part inf	orma	tion 🖂 Ac	ction required
	Mechanical	Electric	al	🗌 Se	ervice manual revision
	Paper path	Transm	it/rec	eive 🛛 Re	etrofit information
	Other ()				

When the PS2 option is installed on the Kir-C1, the following problems occur with some combinations of the controller and PS2 firmware versions.

Symptoms

#1

When PS2 firmware ver.1.03 is used on the old Kir-C1 controllers ver.1.00/1.02/1.04, PS printing is not possible and "processing" is displayed on the LCD.

#2

When PS2 firmware ver.1.01 is used on the new Kir-C1 controllers ver.vd.1.00 for the duplex function, the PS font list (user program function) does not print correctly. The PS font list is reduced and printed in the upper left quadrant of the paper, and printing continues until paper runs out.

		PS2 Firmware Version			
		Ver.1.01	Ver.1.03	Ver.1.04	
Controller Firmware	Old Kir-C1 Controller Ver.1.00, 1.02, or 1.04	ОК	NG#1	ОК	
Version	New Kir-C1 Controller Ver.Vd.1.00	NG#2	ОК	ОК	

Cause

PS2 firmware bug

Countermeasure

PS2 firmware is improved with ver.1.04.

Action required

For the old Kir-C1 controller ver.1.00/1.02/1.04, use PS2 version 1.04 (suffix E), or version 1.01 (suffix B).

For the new Kir-C1 controller ver. Vd.1.00, use PS2 version 1.03 (suffix D) or later.

Technical Bulletin

Reissued: 1-May-02

Model: Kir-C

Date: 26-Oct-01

No.: RB040017b

The items in bold italics have been corrected or added.						
Subject: ROM H	istory (Kir-C1 Printer Option	Prepared by: K. Miura				
From: Technical Services sec. Service Planning Dept.						
Classification:	Troubleshooting	Part informa	tion	Action required		
	Mechanical	Electrical		Service manual revision		
	Paper path	Transmit/rec	eive	Retrofit information		
	Other ()					

B4315280	Version	C.SUM	Production
В	1.01	F384	1st Mass Prod.
С	1.02	AD6E	No Production
D	1.03	CAF9	September Prod. '01
E	1.04	F31E	December Prod.'01
F	1.50	E0E7	May Prod. '02

Symptom Corrected	Suffix
A PS error may be displayed when printing from Adobe InDesign Ver. 2.0.	

Technical Bulletin

Reissued: 14-May-02

Model: Kir-C

Date: 26-Oct-01 No.: RE

No.: RB040017c

RTB	Correction	

The items in bold italics have been corrected or added.						
Subject: ROM History (Kir-C1 Printer Option PS2)			Prepared by: K. Miura			
From: Technical Services sec. Service Planning Dept.						
Classification:	 Troubleshooting Mechanical Paper path Other () 	Part information Part i		 Action required Service manual revision Retrofit information 		

B4315280	Version	C.SUM	Production
В	1.01	F384	1st Mass Prod.
С	1.02	AD6E	No Production
D	1.03	CAF9	September Prod. '01
E	1.04	F31E	December Prod.'01
F	1.50	E0E7	May Prod. '02

Symptom Corrected	Suffix
The printer option now supports Mac OS X ver 10.1 (Native) and newer.	F

Model: Kir-C

Technical Bulletin

Reissued: 16-Jul-02

Date: 26-Oct-01 No

No.: RB040017d

RTB Correction

Subject: ROM History (Kir-C1 Printer Option PS2)			Prepared	d by: M. Mano
From: Technical Services sec. Service Planning Dept.				
Classification:	Troubleshooting Mechanical	Part informat Electrical	tion	Action required Service manual revision
	Paper path	Transmit/rec	eive	Retrofit information
	Other ()			

B4315280	Version	C.SUM	Production
В	1.01	F384	1st Mass Prod.
С	1.02	AD6E	No Production
D	1.03	CAF9	September Prod. '01
E	1.04	F31E	December Prod.'01
F	1.50	E0E7	May Prod. '02
G	1.60	46AC	August Prod. '02

Symptom Corrected	Suffix
Display of the Euro currency symbol supported with PS drivers used in a UNIX	G
environment.	

Model: Kir-C

Technical Bulletin

Reissued: 9-Jan-03

Date: 26-Oct-01

No.: RB040017e

RTB Correction

Other (

The items in bo	Id italics have been corre	cted or added.		
Subject: ROM History (Kir-C1 Printer Option PS2)			Prepared	d by: M. Mano
From: Technical	Services Sec. Service Plannir	ig Dept.		
Classification:	Troubleshooting	Part informa	tion	Action required
	Mechanical	Electrical		Service manual revision
	Paper path	Transmit/rec	eive	Retrofit information

We hereby inform you of the firmware history for the Kir-C1 Printer Option PS2.

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B4315280	Version	C.SUM	Production
В	1.01	F384	1st Mass Prod.
С	1.02	AD6E	No Production
D	1.03	CAF9	September Prod. '01
E	1.04	F31E	December Prod.'01
F	1.50	E0E7	May Prod. '02
G	1.60	46AC	August Prod. '02
H	1.90	7614	January Prod. '03

Symptom Corrected				Suffix	
Sometimes a PS file made in a UNIX environment cannot be printed.					Н
The individual counterme					Н
Display of the Euro currence environment.	y symbol su	pported with	PS drivers u	sed in a UNIX	G
Printer option now supports	Mac OS X	ver 10.1 (Nat	ive) and nev	ver.	F
PS error may be displayed	when printin	g from Adob	e InDesign V	/er. 2.0.	F
ver.1.00/1.02/1.04, "processing" is displayed on the LCD panel and PS printing is not possible. *For the old Kir-C1 controller ver.1.00, 1.02 or 1.04, use this PS2 version (=1.04 suffix E), or version 1.01 (suffix B).					
	- PS2	Firmware Ve	ersion -		
- Controller Firmware -	Ver.1.01	Ver.1.03	Ver.1.04		
Old Kir-C1 Controller Ver.1.00, 1.02 or 1.04	ОК	NG	OK		
New Kir-C1 Controller NG OK OK Ver.Vd.1.00					
Stella series Controller NG OK OK					
The printer does not work when printing from the PS driver and \overline{T} ray 1 has been set as to a custom size in User Tools \rightarrow System Settings.					D
If the memory full condition occurs when printing from the PS driver with Rotate Collate, the image is printed out upside-down after the condition is cleared.					D

Technical Bulletin

Reissued: 9-Jan-03

Model: Kir-C

Date: 26-Oct-01

No.: RB040017e

Symptom Corrected	Suffix
The PS font list comes out reduced, and is printed out continuously until paper end. This symptom occurs with new Kir-C Controller firmware vd.1.00 (which incl. duplex function) and all Stella series controllers.	С
With PS 300dpi printing from a Mac application, the font comes out enlarged on the cover page.	С
Incorrect resolution values appear in the Get Info pull-down menu on Mac operating systems.	С
When printing from Dazel using the PS driver (SEF feed), a Load Tray error happens and the file cannot be printed out.	С
After printing out the PS Font List, a paper jam occurs while printing out the Configuration Page. Following this, the PS Font list cannot be printed out even after jam recovery.	С