

Model: Ge-SC1a		Date: 19-Mar-08	No.: RG426001
Subject: Firmware Release History (System)		Prepared by: S. Tomoe	
From: 1st Tech. Support Sec. Service Support Dept.			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input checked="" type="checkbox"/> Other ()		

This RTB has been issued to announce the firmware release information for the System.

NA

Version	Program No.	Effective Date
1.00	G4264201	March 2008 production

EU/ Asia

Version	Program No.	Effective Date
1.00	G4264202	March 2008 production

NA

Version	Symptom Corrected
1.00	1st Mass Production

EU/ Asia

Version	Symptom Corrected
1.00	1st Mass Production

Model: Ge-SC1a		Date: 19-Mar-08	No.: RG426002
Subject: Firmware Release History (Network Management Tool)		Prepared by: S. Tomoe	
From: 1st Tech. Support Sec. Service Support Dept.			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input checked="" type="checkbox"/> Other ()		

This RTB has been issued to announce the firmware release information for the Network Management Tool which includes the firmware version-up capability.

Version	Program No.	Effective Date
1.00	G4264203	March 2008 production

Version	Symptom Corrected
1.00	1st Mass Production

Reissued: 20-Jun-08

Model: Ge-SC1a		Date: 19-Mar-08	No.: RG426001a
Subject: Firmware Release History (System)		Prepared by: S. Tomoe	
From: 1st Tech. Support Sec. Service Support Dept.			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input checked="" type="checkbox"/> Other ()		

This RTB has been issued to announce the firmware release information for the System.

NA/EU/ Asia

Version	Program No.	Effective Date
1.01	G4264204	June 2008 production

NA

Version	Program No.	Effective Date
1.00	G4264201	March 2008 production

EU/ Asia

Version	Program No.	Effective Date
1.00	G4264202	March 2008 production

NA/EU/ Asia

Version	Symptom Corrected
1.01	<p>Symptom Corrected:</p> <ol style="list-style-type: none"> <i>[Fax] Scanner cannot receive because of echo on the line.</i> <i>[Fax] Memory overflow during fax reception</i> <i>Netherlands in WIM: Displays twice option items and no English option item in "User Tools/Management/Language".</i> <i>Polish and Czech in WIM: Displays incorrect language in "User Tools/Management/Language".</i> <p>Other Changes:</p> <ol style="list-style-type: none"> <i>Converted two destinations of the F/W into one.</i>

NA

Version	Symptom Corrected
1.00	1st Mass Production (Not used)

Reissued: 20-Jun-08

Model: Ge-SC1a	Date: 19-Mar-08	No.: RG426001a
----------------	-----------------	----------------

EU/ Asia

Version	Symptom Corrected
1.00	1st Mass Production (Not used)

Model: Ge-SC1a		Date: 23-Jun-08	No.: RG426003
Subject: Action for after replacing the Main Board		Prepared by: S. Tomoe	
From: 2nd Tech Support Sec. Service Support Dept.			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input checked="" type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input type="checkbox"/> Other ()	<input type="checkbox"/> Tier 2

The following adjustments were added to the Service Manual.

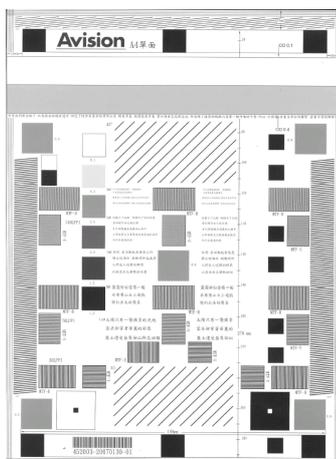
Do the following adjustments after you replace the main board.

- Image adjustment** (required): This adjusts the image registration for both scan directions and grad balance.
- Serial number input** (not required, but recommended): This makes sure that the serial number is displayed in the Menu Tool and Web Image Monitor. After the main board is replaced, the serial number disappears from these displays. However, even if you do not do this after replacement, the user can check the serial number on the serial number plate.

Requirements:

1) Image adjustment

No.	Tool name	Remarks
1	Image Adjustment	File name: IS800C Scanner tool.zip
2	Test Chart	Part Number: VSST9600



Test chart

Model: Ge-SC1a

Date: 23-Jun-08

No.: RG426003

2) Serial number input

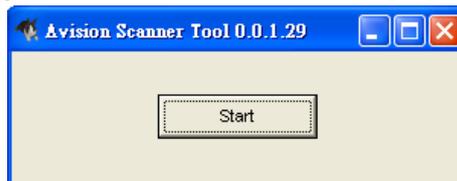
No.	Tool name	Remarks
1	Serial number update	File name: IS 800C SN Update.exe
2	Cross link network cable	

Note: The above two software files can be downloaded from the following address:

ftp://133.139.157.43/New_Pro/Others/Scanner_Tool/

Image Adjustment Procedure

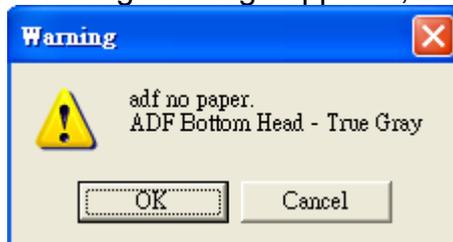
1. Unzip the file "Scanner Tool.zip" to an appropriate folder.
2. Connect your PC and scanner with a USB cable.
3. Execute **AVISION scanner Tool.exe**
4. Put the test chart on the **exposure glass** and press **START**. The scanner will scan the chart twice.



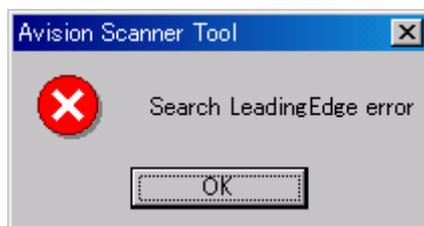
5. When the following message appears, load the test chart in the **ADF** and press **OK**.



6. When the following message appears, load the test chart in the **ADF** and press **OK**.



7. If the following error message appears, the test chart is loaded in the ADF in the wrong direction.



Model: Ge-SC1a

Date: 23-Jun-08

No.: RG426003

8. When the following message appears, load the test chart on the exposure glass and press **OK**. The scanner will scan the chart twice.



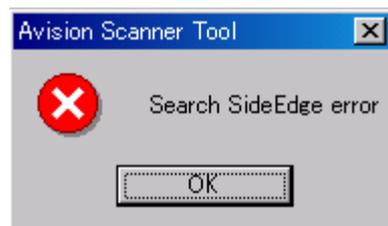
9. When the following message appears, load the test chart in the ADF and press **OK**.



10. When the following message appears, load the test chart in the ADF and press **OK**.



11. If the following error message appears, the test chart is loaded in the ADF in the wrong direction.

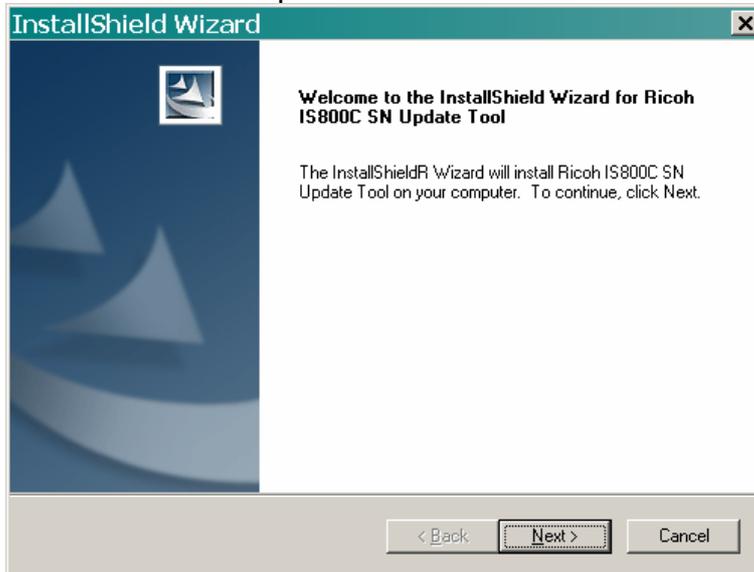


12. If the following message appears, the image adjustment was successful. Press the button to complete the adjustment.



Serial Number Input Procedure

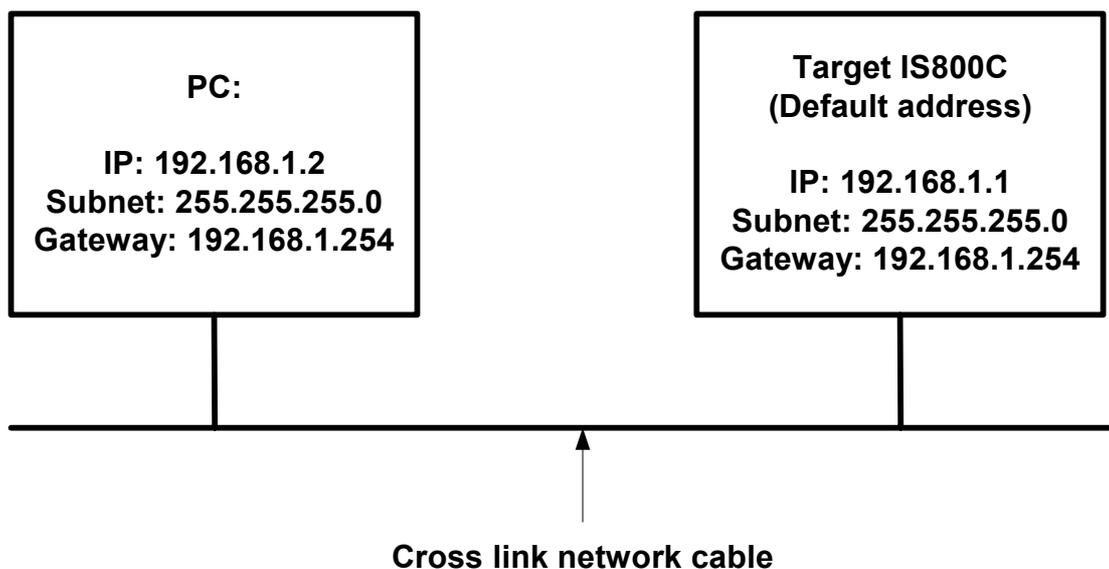
1. Run "IS800C SN Update Tool.exe". Follow the instructions and install the tool.



2. Set the network settings of your PC as follows:

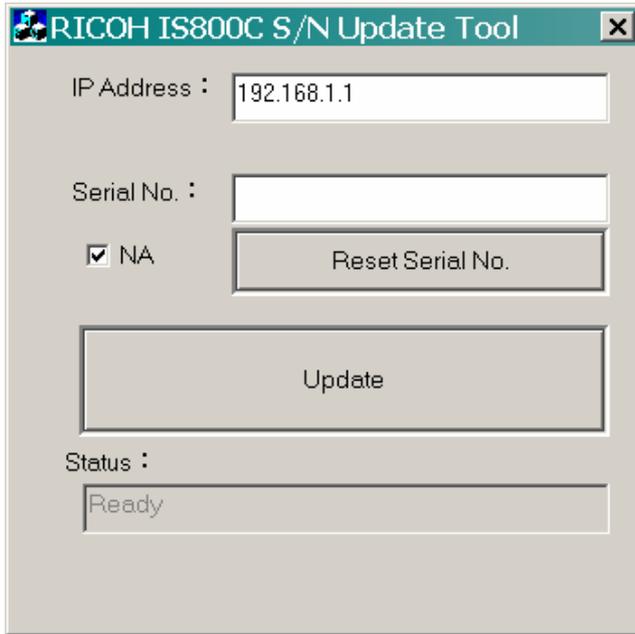
IP address: 192.168.1.2
Subnet: 255.255.255.0
Gateway: 192.168.1.254

Note: It is recommended to use the above IP address for the PC because the default IP address for the IS800C is 192.168.1.1.



Model: Ge-SC1a	Date: 23-Jun-08	No.: RG426003
----------------	-----------------	---------------

3. Connect the target scanner to the PC with a **cross-link** network cable.
4. At the command prompt, type “ping 192.168.1.1”. This is to make sure the PC and scanner are connected.
 - If this ping fails, make sure the network connection itself is normal.
5. Run the tool.
 - Start > Programs > ISO800C Update Tool > IS800C Update Tool



6. Set the IP address to: 192.168.1.1.
7. Set the scanner serial number.
 - If there is already a number in the “Serial No.” field, click **Reset Serial No.**, and then set the serial number.
8. **For North America (N.A.) models only:** Check the “NA” checkbox.
9. Click the “Upload” button.
10. After the serial number of the target scanner is updated, the following message will appear:

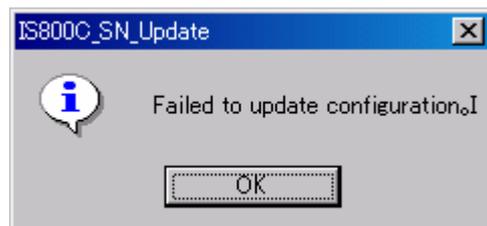


Model: Ge-SC1a

Date: 23-Jun-08

No.: RG426003

11. Reboot the scanner.
12. Check the serial number stored in the scanner.
13. From the scanner operation panel, set the PC/Scanner network settings.
 - If the following error message appears, make sure the network connection itself is normal.



Reissued: 09-Jan-09

Model: Ge-SC1a		Date: 19-Mar-08	No.: RG426001b
Subject: Firmware Release History (System)		Prepared by: S. Tomoe	
From: 1st Tech. Support Sec. Service Support Dept.			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input checked="" type="checkbox"/> Other ()		

This RTB has been issued to announce the firmware release information for the System.

NA/EU/ Asia

Version	Program No.	Effective Date
1.02	G4264204A	January 2009 production
1.01	G4264204	June 2008 production

NA

Version	Program No.	Effective Date
1.00	G4264201	March 2008 production

EU/ Asia

Version	Program No.	Effective Date
1.00	G4264202	March 2008 production

NA/EU/ Asia

Version	Symptom Corrected
1.02	Symptom corrected: 1. The Manual Receive Function does not work when you select "Enable" with this function.
1.01	Symptom Corrected: 1. [Fax] Scanner cannot receipt caused by the echo on the line. 2. [Fax] Memory overflow during the fax reception 3. Netherlands in WIM: display twice option items and no English option item in "User Tools/Management/language". 4. Polish and Czech in WIM : display incorrectly language in "User Tools/Management/Language". Other Changes: 1. Converted two destinations of the F/W into one.

NA

Version	Symptom Corrected
1.00	1st Mass Production (Not used)

EU/ Asia

Version	Symptom Corrected
1.00	1st Mass Production (Not used)