# Fax Option Type C2551
# Machine Code: D555

# Field Service Manual

25 October, 2010

# Safety and Symbols

## Replacement Procedure Safety

## ⚠CAUTION

- Turn off the main power switch and unplug the machine before beginning any of the replacement procedures in this manual.

## Symbols Used in this Manual

This manual uses the following symbols.

📌: See or Refer to

🔩 : Screws

🔌 : Connector

⌀: Clip ring

℃ : E-ring

🗜: Clamp

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# 5. Specifications

# 1. Installation Procedure

## Fax Option (D555) Installation

### Component Check

Check the quantity and condition of the components against the following list.

| No. | Description | Q'ty |
|---|---|---|
| 1 | FCU | 1 |
| 2 | Data Display Decal Sheet<br>(18 languages: all destinations except NA) | 1 |
| 3 | Serial Number Decal | 1 |
| 4 | Fax Keytop | 1 |
| 5 | Ferrite Core | 1 |
| 6 | Screw: M3x6 | 2 |
| 7 | G3 Decal | 1 |
| 8 | Handset Bracket (NA only) | 1 |
| 9 | Telephone Cord (NA only) | 1 |
| 10 | Clamp[*1] | 1 |
| 111 | FCC Decal (NA only) | 1 |
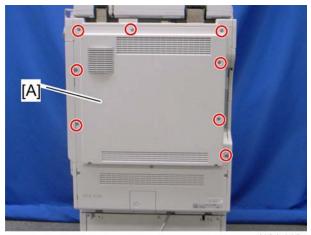
*1: Item No. 10 is used only when the internal finisher (D429) is installed with NA models. (See "Handset Installation" in the Fax Field Service Manual.)

d555i100

## Fax Option Installation Procedure
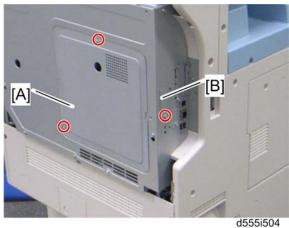
## ⚠ CAUTION

- Before installation, print out all data in the printer buffer.
- Push the operation switch to put the machine in standby mode. Make sure the power LED is off, turn the main switch off, and then disconnect the power cord and the network cable.
- The copier must be connected to a properly grounded socket outlet.

1. **For NA models**, attach the FCC decal near the serial number decal of the mainframe.
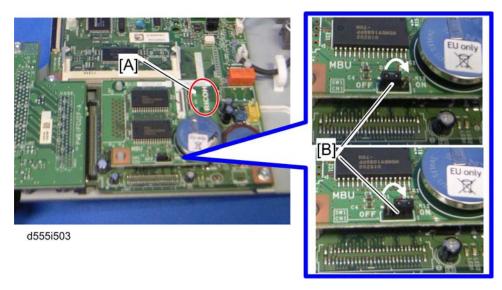
d104r110

2. Remove the rear cover [A] ( ✎ x 8).



d555i504

3. Remove the controller bracket [A] ( ✎ x 2).

4. Remove the TEL/LINE jack cover [B] ( ✎ x 1).

**1**



d555i503
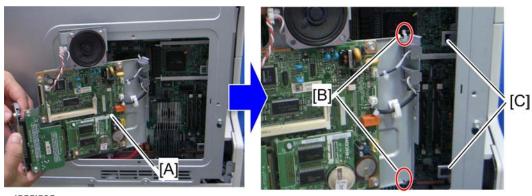
5. Press down the circle area [A] on the MBU so that the MBU is firmly connected to the FCU board.

⬇ **Note**

- Make sure that the **MBU** is seated correctly. If not, SC672 occurs.

6. Remove the jumper [B] (set to "OFF") and set it to "ON".

⬇ **Note**
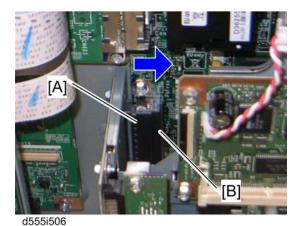
- The machine may issue SC819 or SC820 if the jumper is not set to "ON" correctly. (Sometimes these SC codes are not issued.)
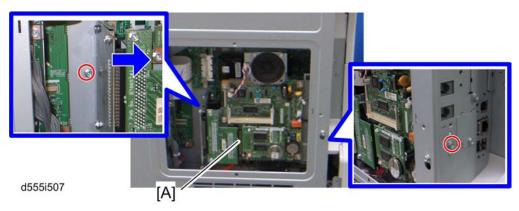


d555i505
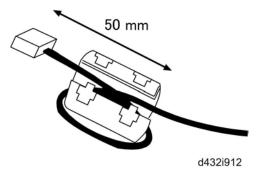
7. Install the **FCU** [A] inserting the tabs [B] of the fax unit in the two support rails [C].

d555i506

8. Firmly connect the board to board connector [A] of the relay board to the board to board connector [B] of the controller board.



d555i507 [A]
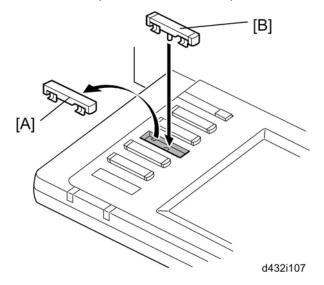
9. Fasten the fax unit [A] to the controller box ( 🔩 x 2; M3x6).

10. Reinstall the controller bracket ( 🔩 x 2).

11. Reinstall the rear cover ( 🔩 x 8).



50 mm

d432i912
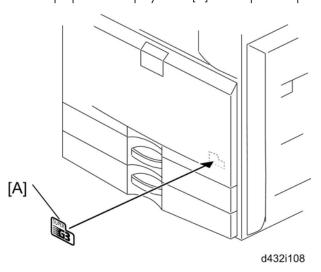
12. Attach the ferrite core to the telephone cord. Do not attach the ferrite core to the telephone cord if the handset is to be installed in the machine (See the "Installation Procedure of the Handset (B433)".

# ⚠️CAUTION

- A telephone cord with the ferrite core must be used for RF interference suppression.

13. Connect the telephone cord to the "LINE" jack.



d432i107

14. Remove dummy keytop [A] and replace it with the Fax keytop [B].

15. Attach a proper data display decal [C] to the operation panel if no decal is attached.



d432i108

16. Attach the Super G3 decal [A].

17. Attach the serial number decal to the left side of the controller box.

18. Plug in the machine and turn on the main power switch.

**★Important**
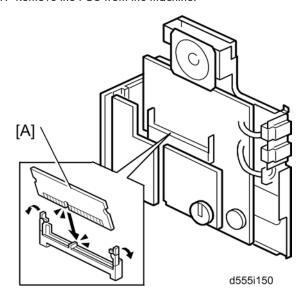
- After you turn the machine on, if you see a message that tells you the SRAM has been formatted due to a problem with SRAM, turn the machine off and on again to clear the message.

19. Enter the "User Tools" mode and set date and time.

20. Do SP3102 in the fax SP mode and enter the serial number for the fax unit.

21. Enter the correct country code with SP1101-016 (System SW 0F, Country/area code for functional settings).

22. Exit the SP mode, and turn the machine off and on.

# Fax Unit Options

**1**

## Memory Unit (G578)

1. Remove the FCU from the machine.



[A]

d555i150

2. Install the memory option [A] on the FCU.

3. Reinstall the FCU in the machine.

## Handset (B433)

⬇ Note
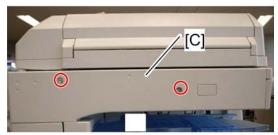
- The optional handset is available for the U.S. version only.
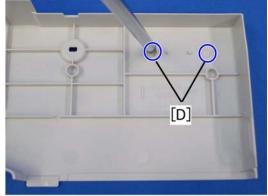
d104r110

1. Remove the rear cover [A] ( ✐ x 8).
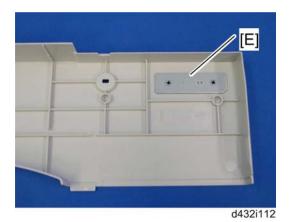


d432i110

2. Remove the scanner left cover [C] ( ✐ x 2).
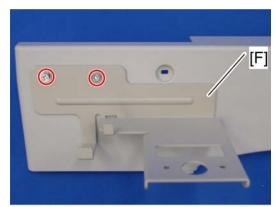


d432i111

3. Make two holes [D] in the scanner left cover.

d432i112

4. Attach the handset support bracket [E] inside the scanner left cover.
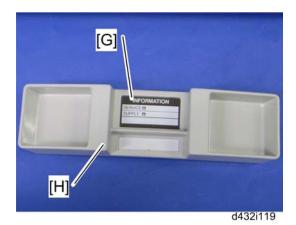


d432i113

5. Secure the handset bracket [F] ( 🔩 x 2: M3x6 in the accesories of the FCU option).



d432i115
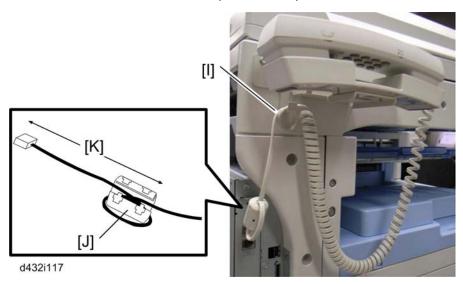
6. Reattach the scanner left cover to the machine.

d432i119

7. Remove the label [G] from the handset cradle [H].



d432i120

8. Attach the cradle to the handset bracket ( 🖊 x 2: M3x8).



d432i117

9. Set the handset on the handset bracket.

10. Set the telephone cable [I] as shown above.

11. Put the ferrite core [J] on the handset cord as shown. The length [K] must be 60 mm.

### ⚠CAUTION
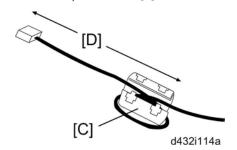
- A telephone cord with the ferrite core must be used for RF interference suppression.

12. Connect the handset cable to the "TEL" jack at the rear of the machine.

### Handset with the internal finisher

Do steps from 1 to 9 in the "Handset (B433)" installation procedure.



d432i116

1. Attach the clamp [A] to the scanner left cover.

2. Set the telephone cable [B] as shown above.



d432i114a
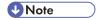
3. Put the ferrite core [C] on the handset cord as shown. The length [D] must be 60 mm.

4. Connect the handset cable to the "TEL" jack at the rear of the machine.

# 2. Replacement and Adjustment

## FCU

1. When you replace the FCU board, remove the MBU board from the old FCU board and install it on the new FCU board.

2. Set the correct date and time with the User Tools: User Tools > System Settings > Timer Setting > Set Date/Time.

   ⬇️Note

   - Do not turn off the battery switch (SW1).
   - Do SP6101 to print the system parameters, and check the settings.

2

# 3. Troubleshooting

## Error Codes

If an error code occurs, retry the communication. If the same problem occurs, try to fix the problem as suggested below. Note that some error codes appear only in the error code display and on the service report.

| Code | Meaning | Suggested Cause/Action |
|------|---------|------------------------|
| 0-00 | DIS/NSF not detected within 40 s of Start being pressed | • Check the line connection.<br>• The machine at the other end may be incompatible.<br>• Replace the FCU.<br>• Check for DIS/NSF with an oscilloscope.<br>• If the rx signal is weak, there may be a bad line. |
| 0-01 | DCN received unexpectedly | • The other party is out of paper or has a jammed printer.<br>• The other party pressed Stop during communication. |
| 0-03 | Incompatible modem at the other end | The other terminal is incompatible. |
| 0-04 | CFR or FTT not received after modem training | • Check the line connection.<br>• Try changing the tx level and/or cable equalizer settings.<br>• Replace the FCU.<br>• The other terminal may be faulty; try sending to another machine.<br>• If the rx signal is weak or defective, there may be a bad line.<br>**Cross reference**<br>Tx level - NCU Parameter 01 (PSTN)<br>Cable equalizer - G3 Switch 07 (PSTN)<br>Dedicated Tx parameters in Service Program Mode |

| Code | Meaning | Suggested Cause/Action |
|------|---------|------------------------|
| 0-05 | Modem training fails even G3 shifts down to 2400 bps. | • Check the line connection.<br>• Try adjusting the tx level and/or cable equalizer.<br>• Replace the FCU.<br>• Check for line problems.<br>**Cross reference**<br>See error code 0-04. |
| 0-06 | The other terminal did not reply to DCS | • Check the line connection.<br>• Try adjusting the tx level and/or cable equalizer settings.<br>• Replace the FCU.<br>• The other end may be defective or incompatible; try sending to another machine.<br>• Check for line problems.<br>**Cross reference**<br>See error code 0-04. |
| 0-07 | No post-message response from the other end after a page was sent | • Check the line connection.<br>• Replace the FCU.<br>• The other end may have jammed or run out of paper.<br>• The other end user may have disconnected the call.<br>• Check for a bad line.<br>• The other end may be defective; try sending to another machine. |

| Code | Meaning | Suggested Cause/Action |
|------|---------|------------------------|
| 0-08 | The other end sent RTN or PIN after receiving a page, because there were too many errors | • Check the line connection.<br>• Replace the FCU.<br>• The other end may have jammed, or run out of paper or memory space.<br>• Try adjusting the tx level and/or cable equalizer settings.<br>• The other end may have a defective modem/FCU; try sending to another machine.<br>• Check for line problems and noise.<br>**Cross reference**<br>• Tx level - NCU Parameter 01 (PSTN)<br>• Cable equalizer - G3 Switch 07 (PSTN)<br>• Dedicated Tx parameters in Service Program Mode |
| 0-14 | Non-standard post message response code received | • Incompatible or defective remote terminal; try sending to another machine.<br>• Noisy line: resend.<br>• Try adjusting the tx level and/or cable equalizer settings.<br>• Replace the FCU.<br>**Cross reference**<br>See error code 0-08. |
| 0-15 | The other terminal is not capable of specific functions. | The other terminal is not capable of accepting the following functions, or the other terminal's memory is full.<br>• Confidential rx<br>• Transfer function<br>• SEP/SUB/PWD/SID |

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| Code | Meaning | Suggested Cause/Action |
|------|---------|------------------------|
| 0-16 | CFR or FTT not detected after modem training in confidential or transfer mode | • Check the line connection.<br>• Replace the FCU.<br>• Try adjusting the tx level and/or cable equalizer settings.<br>• The other end may have disconnected, or it may be defective; try calling another machine.<br>• If the rx signal level is too low, there may be a line problem.<br>**Cross reference**<br>See error code 0-08. |
| 0-20 | Facsimile data not received within 6 s of retraining | • Check the line connection.<br>• Replace the FCU.<br>• Check for line problems.<br>• Try calling another fax machine.<br>• Try adjusting the reconstruction time for the first line and/or rx cable equalizer setting.<br>**Cross reference**<br>Reconstruction time - G3 Switch 0A, bit 6<br>Rx cable equalizer - G3 Switch 07 (PSTN) |
| 0-21 | EOL signal (end-of-line) from the other end not received within 5 s of the previous EOL signal | • Check the connections between the FCU and line.<br>• Check for line noise or other line problems.<br>• Replace the FCU.<br>• The remote machine may be defective or may have disconnected.<br>**Cross reference**<br>Maximum interval between EOLs and between ECM frames - G3 Bit Switch 0A, bit 4 |

| Code | Meaning | Suggested Cause/Action |
|------|---------|------------------------|
| 0-22 | The signal from the other end was interrupted for more than the acceptable modem carrier drop time (default: 200 ms) | • Check the line connection.<br>• Replace the FCU.<br>• Defective remote terminal.<br>• Check for line noise or other line problems.<br>• Try adjusting the acceptable modem carrier drop time.<br>**Cross reference**<br>Acceptable modem carrier drop time - G3 Switch 0A, bits 0 and 1 |
| 0-23 | Too many errors during reception | • Check the line connection.<br>• Replace the FCU.<br>• Defective remote terminal<br>• Check for line noise or other line problems.<br>• Try asking the other end to adjust their tx level.<br>• Try adjusting the rx cable equalizer setting and/or rx error criteria.<br>**Cross reference**<br>Rx cable equalizer - G3 Switch 07 (PSTN)<br>Rx error criteria - Communication Switch 02, bits 0 and 1 |
| 0-30 | The other terminal did not reply to NSS(A) in AI short protocol mode | • Check the line connection.<br>• Try adjusting the tx level and/or cable equalizer settings.<br>• The other terminal may not be compatible.<br>**Cross reference**<br>Dedicated tx parameters - Section 4 |
| 0-32 | The other terminal sent a DCS, which contained functions that the receiving machine cannot handle. | • Check the protocol dump list.<br>• Ask the other party to contact the manufacturer. |
| 0-33 | The data reception (not ECM) is not completed within 10 minutes. | • Check the line connection.<br>• The other terminal may have a defective modem/FCU. |

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| Code | Meaning | Suggested Cause/Action |
|------|---------|------------------------|
| 0-52 | Polarity changed during communication | • Check the line connection. Retry communication. |
| 0-55 | FCU does not detect the SG3. | • FCU firmware or board defective.<br>• SG3 firmware or board defective. |
| 0-56 | The stored message data exceeds the capacity of the mailbox in the SG3. | • SG3 firmware or board defective. |
| 0-70 | The communication mode specified in CM/JM was not available (V.8 calling and called terminal) | • The other terminal did not have a compatible communication mode (e.g., the other terminal was a V.34 data modem and not a fax modem.)<br>• A polling tx file was not ready at the other terminal when polling rx was initiated from the calling terminal. |
| 0-74 | The calling terminal fell back to T.30 mode, because it could not detect ANSam after sending CI. | • The calling terminal could not detect ANSam due to noise, etc.<br>• ANSam was too short to detect.<br>• Check the line connection and condition.<br>• Try making a call to another V.8/V.34 fax. |
| 0-75 | The called terminal fell back to T.30 mode, because it could not detect a CM in response to ANSam (ANSam timeout). | • The terminal could not detect ANSam.<br>• Check the line connection and condition.<br>• Try receiving a call from another V.8/V.34 fax. |
| 0-76 | The calling terminal fell back to T.30 mode, because it could not detect a JM in response to CM (CM timeout). | • The called terminal could not detect a CM due to noise, etc.<br>• Check the line connection and condition.<br>• Try making a call to another V.8/V.34 fax. |
| 0-77 | The called terminal fell back to T.30 mode, because it could not detect a CJ in response to JM (JM timeout). | • The calling terminal could not detect a JM due to noise, etc.<br>• A network that has narrow bandwidth cannot pass JM to the other end.<br>• Check the line connection and condition.<br>• Try receiving a call from another V.8/V.34 fax. |

| Code | Meaning | Suggested Cause/Action |
|------|---------|------------------------|
| 0-79 | The called terminal detected CI while waiting for a V.21 signal. | • Check for line noise or other line problems.<br>• If this error occurs, the called terminal falls back to T.30 mode. |
| 0-80 | The line was disconnected due to a timeout in V.34 phase 2 – line probing. | • The guard timer expired while starting these phases. Serious noise, narrow bandwidth, or low signal level can cause these errors. |
| 0-81 | The line was disconnected due to a timeout in V.34 phase 3 – equalizer training. | If these errors happen at the transmitting terminal:<br>• Try making a call at a later time.<br>• Try using V.17 or a slower modem using dedicated tx parameters. |
| 0-82 | The line was disconnected due to a timeout in the V.34 phase 4 – control channel start-up. | • Try increasing the tx level.<br>• Try adjusting the tx cable equalizer setting. |
| 0-83 | The line was disconnected due to a timeout in the V.34 control channel restart sequence. | If these errors happen at the receiving terminal:<br>• Try adjusting the rx cable equalizer setting.<br>• Try increasing the tx level.<br>• Try using V.17 or a slower modem if the same error is frequent when receiving from multiple senders. |
| 0-84 | The line was disconnected due to abnormal signaling in V.34 phase 4 – control channel start-up. | • The signal did not stop within 10 s.<br>• Turn off the machine, then turn it back on.<br>• If the same error is frequent, replace the FCU. |
| 0-85 | The line was disconnected due to abnormal signaling in V.34 control channel restart. | • The signal did not stop within 10 s.<br>• Turn off the machine, then turn it back on.<br>• If the same error is frequent, replace the FCU. |
| 0-86 | The line was disconnected because the other terminal requested a data rate using MPh that was not available in the currently selected symbol rate. | • The other terminal was incompatible.<br>• Ask the other party to contact the manufacturer. |

3

| Code | Meaning | Suggested Cause/Action |
|------|---------|------------------------|
| 0-87 | The control channel started after an unsuccessful primary channel. | • The receiving terminal restarted the control channel because data reception in the primary channel was not successful.<br>• This does not result in an error communication. |
| 0-88 | The line was disconnected because PPR was transmitted/received 9 (default) times within the same ECM frame. | • Try using a lower data rate at the start.<br>• Try adjusting the cable equalizer setting. |
| 2-11 | Only one V.21 connection flag was received | • Replace the FCU. |
| 2-12 | Modem clock irregularity | • Replace the FCU. |
| 2-13 | Modem initialization error | • Turn off the machine, then turn it back on.<br>• Update the modem ROM.<br>• Replace the FCU. |
| 2-23 | JBIG compression or reconstruction error | • Turn off the machine, then turn it back on. |
| 2-24 | JBIG ASIC error | • Turn off the machine, then turn it back on. |
| 2-25 | JBIG data reconstruction error (BIH error) | • JBIG data error<br>• Check the sender's JBIG function.<br>• Update the MBU ROM. |
| 2-26 | JBIG data reconstruction error (Float marker error) | |
| 2-27 | JBIG data reconstruction error (End marker error) | |
| 2-28 | JBIG data reconstruction error (Timeout) | |
| 2-29 | JBIG trailing edge maker error | • FCU defective<br>• Check the destination device. |
| 2-50 | The machine resets itself for a fatal FCU system error | • If this is frequent, update the ROM, or replace the FCU. |

| Code | Meaning | Suggested Cause/Action |
|------|---------|------------------------|
| 2-51 | The machine resets itself because of a fatal communication error | • If this is frequent, update the ROM, or replace the FCU. |
| 2-53 | Snd msg() in the manual task is an error because the mailbox for the operation task is full. | • The user did the same operation many times, and this gave too much load to the machine. |
| 4-01 | Line current was cut | • Check the line connector.<br>• Check for line problems.<br>• Replace the FCU. |
| 4-10 | Communication failed because of an ID Code mismatch (Closed Network) or Tel. No./CSI mismatch (Protection against Wrong Connections) | • Get the ID Codes the same and/or the CSIs programmed correctly, then resend.<br>• The machine at the other end may be defective. |
| 5-10 | DCR timer expired | • Replace the FCU. |
| 5-20 | Storage impossible because of a lack of memory | • Temporary memory shortage.<br>• Test the SAF memory. |
| 5-21 | Memory overflow | |
| 5-23 | Print data error when printing a substitute rx or confidential rx message | • Test the SAF memory.<br>• Ask the other end to resend the message. |
| 5-25 | SAF file access error | • Replace an SD card or HDD.<br>• Replace the FCU. |
| 6-00 | G3 ECM - T1 time out during reception of facsimile data | • Try adjusting the rx cable equalizer.<br>• Replace the FCU. |
| 6-01 | G3 ECM - no V.21 signal was received | |
| 6-02 | G3 ECM - EOR was received | |
| 6-04 | G3 ECM - RTC not detected | • Check the line connection.<br>• Check for a bad line or defective remote terminal.<br>• Replace the FCU. |

**3**

| Code | Meaning | Suggested Cause/Action |
|---|---|---|
| 6-05 | G3 ECM - facsimile data frame not received within 18 s of CFR, but there was no line fail | • Check the line connection.<br>• Check for a bad line or defective remote terminal.<br>• Replace the FCU.<br>• Try adjusting the rx cable equalizer<br>**Cross reference**<br>• Rx cable equalizer - G3 Switch 07 (PSTN) |
| 6-06 | G3 ECM - coding/decoding error | • Defective FCU.<br>• The other terminal may be defective. |
| 6-08 | G3 ECM - PIP/PIN received in reply to PPS.NULL | • The other end pressed Stop during communication.<br>• The other terminal may be defective. |
| 6-09 | G3 ECM - ERR received | • Check for a noisy line.<br>• Adjust the tx levels of the communicating machines.<br>• See code 6-05. |
| 6-10 | G3 ECM - error frames still received at the other end after all communication attempts at 2400 bps | • Check for line noise.<br>• Adjust the tx level (use NCU parameter 01 or the dedicated tx parameter for that address).<br>• Check the line connection.<br>• Defective remote terminal. |
| 6-21 | V.21 flag detected during high speed modem communication | • The other terminal may be defective or incompatible. |
| 6-22 | The machine resets the sequence because of an abnormal handshake in the V. 34 control channel | • Check for line noise.<br>• If the same error occurs frequently, replace the FCU.<br>• Defective remote terminal. |
| 6-99 | V.21 signal not stopped within 6 s | • Replace the FCU. |
| 13-17 | SIP user name registration error | • Double registration of the SIP user name.<br>• Capacity for user-name registration in the SIP server is not sufficient. |

| Code | Meaning | Suggested Cause/Action |
|------|---------|------------------------|
| 13-18 | SIP server access error | • Incorrect initial setting for the SIP server.<br>• Defective SIP server. |
| 13-24 | SIP authentication error | • Registered password in the device does not match the password in the SIP server. |
| 13-25 | Network I/F setting error | • IPV4 is not active in the active protocol setting.<br>• IP address of the device is not registered. |
| 13-26 | Network I/F setting error at power on | • Active protocol setting does not match the I/F setting for SIP server.<br>• IP address of the device is not registered. |
| 13-27 | IP address setting error | • IP address of the device is not registered. |
| 14-00 | SMTP Send Error | • Error occurred during sending to the SMTP server. Occurs for any error other than 14-01 to 16. For example, the mail address of the system administrator is not registered. |
| 14-01 | SMTP Connection Failed | • Failed to connect to the SMTP server (timeout) because the server could not be found.<br>• The PC is not ready to transfer files.<br>• SMTP server not functioning correctly.<br>• The DNS IP address is not registered.<br>• Network not operating correctly.<br>• Destination folder selection not correct. |
| 14-02 | No Service by SMTP Service (421) | • SMTP server operating incorrectly, or the destination for direct SMTP sending is not correct.<br>• Contact the system administrator and check that the SMTP server has the correct settings and operates correctly.<br>• Contact the system administrator for direct SMTP sending and check the sending destination. |

3

| Code | Meaning | Suggested Cause/Action |
|------|---------|------------------------|
| 14-03 | Access to SMTP Server Denied (450) | • Failed to access the SMTP server because the access is denied.<br>• SMTP server operating incorrectly. Contact the system administrator to determine if there is a problem with the SMTP server and to check that the SMTP server settings are correct.<br>• Folder send destination is incorrect. Contact the system administrator to determine that the SMTP server settings and path to the server are correct.<br>• Device settings incorrect. Confirm that the user name and password settings are correct.<br>• Direct SMTP destination incorrect. Contact the system administrator to determine if there is a problem at the destination at that the settings at the destination are correct. |
| 14-04 | Access to SMTP Server Denied (550) | • SMTP server operating incorrectly<br>• Direct SMTP sending not operating correctly |
| 14-05 | SMTP Server HDD Full (452) | • Failed to access the SMTP server because the HDD on the server is full.<br>• Insufficient free space on the HDD of the SMTP server. Contact the system administrator and check the amount of space remaining on the SMTP server HDD.<br>• Insufficient free space on the HDD where the destination folder is located. Contact the system administrator and check the amount of space remaining on the HDD where the target folder is located.<br>• Insufficient free space on the HDD at the target destination for SMTP direct sending. Contact the system administrator and check the amount of space remaining on the target HDD. |
| 14-06 | User Not Found on SMTP Server (551) | • The designated user does not exist.<br>• The designated user does not exist on the SMTP server.<br>• The designated address is not for use with direct SMTP sending. |

| Code | Meaning | Suggested Cause/Action |
|------|---------|------------------------|
| 14-07 | Data Send to SMTP Server Failed (4XX) | • Failed to access the SMTP server because the transmission failed.<br>• PC not operating correctly.<br>• SMTP server operating incorrectly<br>• Network not operating correctly.<br>• Destination folder setting incorrect.<br>• Direct SMTP sending not operating correctly. |
| 14-08 | Data Send to SMTP Server Failed (5XX) | • Failed to access the SMTP server because the transmission failed.<br>• SMTP server operating incorrectly<br>• Destination folder setting incorrect.<br>• Direct SMTP sending not operating correctly.<br>• Software application error. |
| 14-09 | Authorization Failed for Sending to SMTP Server | • POP-Before-SMTP or SMTP authorization failed.<br>• Incorrect setting for file transfer |
| 14-10 | Addresses Exceeded | • Number of broadcast addresses exceeded the limit for the SMTP server. |
| 14-11 | Buffer Full | • The send buffer is full so the transmission could not be completed. Buffer is full due to using Scan-to-Email while the buffer is being used send mail at the same time. |
| 14-12 | Data Size Too Large | • Transmission was cancelled because the detected size of the file was too large. |
| 14-13 | Send Cancelled | • Processing is interrupted because the user pressed Stop. |
| 14-14 | Security Locked File Error | • Update the software because of the defective software. |
| 14-15 | Mail Data Error | • The transmitting a mail is interrupted via DCS due to the incorrect data.<br>• Update the software because of the defective software. |

**3**

| Code | Meaning | Suggested Cause/Action |
|------|---------|------------------------|
| 14-16 | Maximum Division Number Error | • When a mail is divided for the mail transmission and the division number of a mail are more than the specified number, the mail transmission is interrupted.<br>• Update the software because of the defective software. |
| 14-17 | Incorrect Ticket | • Update the software because of the defective software. |
| 14-18 | Access to MCS File Error | • The access to MCS file is denied due to the no permission of access.<br>• Update the software because of the defective software. |
| 14-30 | MCS File Creation Failed | Failed to create the MCS file because:<br>• The number of files created with other applications on the Document Server has exceeded the limit.<br>• HDD is full or not operating correctly.<br>• Software error. |
| 14-31 | UFS File Creation Failed | UFS file could not be created:<br>• Not enough space in UFS area to handle both Scan-to-Email and IFAX transmission.<br>• HDD full or not operating correctly.<br>• Software error. |
| 14-32 | Cancelled the Mail Due to Error Detected by NFAX | • Error detected with NFAX and send was cancelled due to a software error. |
| 14-33 | No Mail Address For the Machine | • Neither the mail address of the machine nor the mail address of the network administrator is registered. |
| 14-34 | Address designated in the domain for SMTP sending does not exist | • Operational error in normal mail sending or direct SMTP sending.<br>• Check the address selected in the address book for SMTP sending.<br>• Check the domain selection. |

| Code | Meaning | Suggested Cause/Action |
|------|---------|------------------------|
| 14-50 | Mail Job Task Error | Due to an FCU mail job task error, the send was cancelled:<br>• Address book was being edited during creation of the notification mail.<br>• Software error. |
| 14-51 | UCS Destination Download Error | Not even one return notification can be downloaded:<br>• The address book was being edited.<br>• The number for the specified destination does not exist (it was deleted or edited after the job was created). |
| 14-60 | Send Cancel Failed | • The cancel operation by the user failed to cancel the send operation. |
| 14-61 | Notification Mail Send Failed for All Destinations | • All addresses for return notification mail failed. |
| 14-62 | Transmission Error due to the existence of zero line page | • When the 0 line page exists in received pages with G3 communication, the transmission is interrupted. |
| 15-01 | POP3/IMAP4 Server Not Registered | • At startup, the system detected that the IP address of the POP3/IMAP4 server has not been registered in the machine. |
| 15-02 | POP3/IMAP4 Mail Account Information Not Registered | • The POP3/IMAP4 mail account has not been registered. |
| 15-03 | Mail Address Not Registered | • The mail address has not been registered. |
| 15-10 | DCS Mail Receive Error | • Error other than 15-11 to 15-18. |
| 15-11 | Connection Error | The DNS or POP3/IMAP4 server could not be found:<br>• The IP address for DNS or POP3/IMAP4 server is not stored in the machine.<br>• The DNS IP address is not registered.<br>• Network not operating correctly. |
| 15-12 | Authorization Error | POP3/IMAP4 send authorization failed:<br>• Incorrect IFAX user name or password.<br>• Access was attempted by another device, such as the PC.<br>• POP3/IMAP4 settings incorrect. |

**3**

| Code | Meaning | Suggested Cause/Action |
|------|---------|------------------------|
| 15-13 | Receive Buffer Full | • Occurs only during manual reception. Transmission cannot be received due to insufficient buffer space. The buffer is being used for mail send or Scan-to-Email. |
| 15-14 | Mail Header Format Error | • The mail header is not standard format. For example, the Date line description is incorrect. |
| 15-15 | Mail Divide Error | • The e-mail is not in standard format. There is no boundary between parts of the e-mail, including the header. |
| 15-16 | Mail Size Receive Error | • The mail cannot be received because it is too large. |
| 15-17 | Receive Timeout | • May occur during manual receiving only because the network is not operating correctly. |
| 15-18 | Incomplete Mail Received | • Only one portion of the mail was received. |
| 15-31 | Final Destination for Transfer Request Reception Format Error | • The format of the final destination for the transfer request was incorrect. |
| 15-39 | Send/Delivery Destination Error | The transmission cannot be delivered to the final destination: <br> • Destination file format is incorrect. <br> • Could not create the destination for the file transmission. |
| 15-41 | SMTP Receive Error | • Reception rejected because the transaction exceeded the limit for the "Auth. E-mail RX" setting. |
| 15-42 | Off Ramp Gateway Error | • The delivery destination address was specified with Off Ramp Gateway OFF. |
| 15-43 | Address Format Error | • Format error in the address of the Off Ramp Gateway. |
| 15-44 | Addresses Over | • The number of addresses for the Off Ramp Gateway exceeded the limit of 30. |
| 15-61 | Attachment File Format Error | • The attached file is not TIFF format. |

| Code | Meaning | Suggested Cause/Action |
|---|---|---|
| 15-62 | TIFF File Compatibility Error | Could not receive transmission due to:<br><br>• Resolution error<br>• Image of resolution greater than 200 dpi without extended memory.<br>• Resolution is not supported.<br>• Page size error<br>• The page size was larger than A3.<br>• Compression error<br>• File was compressed with other than MH, MR, or MMR. |
| 15-63 | TIFF Parameter Error | The TIFF file sent as the attachment could not be received because the TIFF header is incorrect:<br><br>• The TIFF file attachment is a type not supported.<br>• The TIFF file attachment is corrupted.<br>• Software error. |
| 15-64 | TIFF Decompression Error | The file received as an attachment caused the TIFF decompression error:<br><br>• The TIFF format of the attachment is corrupted.<br>• Software error. |
| 15-71 | Not Binary Image Data | • The file could not be received because the attachment was not binary image data. |
| 15-73 | MDN Status Error | • Could not find the Disposition line in the header of the Return Receipt, or there is a problem with the firmware. |
| 15-74 | MDN Message ID Error | • Could not find the Original Message ID line in the header of the Return Receipt, or there is a problem with the firmware. |
| 15-80 | Mail Job Task Read Error | • Could not receive the transmission because the destination buffer is full and the destination could not be created (this error may occur when receiving a transfer request or a request for notification of reception). |

3

| Code | Meaning | Suggested Cause/Action |
|------|---------|------------------------|
| 15-81 | Repeated Destination Registration Error | • Could not repeat receive the transmission because the destination buffer is full and the destination could not be created (this error may occur when receiving a transfer request or a request for notification of reception). |
| 15-91 | Send Registration Error | Could not receive the file for transfer to the final destination:<br>• The format of the final destination or the transfer destination is incorrect.<br>• Destinations are full so the final and transfer destinations could not be created. |
| 15-92 | Memory Overflow | • Transmission could not be received because memory overflowed during the transaction. |
| 15-93 | Memory Access Error | • Transaction could not complete due to a malfunction of SAF memory. |
| 15-94 | Incorrect ID Code | • The machine rejected an incoming e-mail for transfer request, because the ID code in the incoming e-mail did not match the ID code registered in the machine. |
| 15-95 | Transfer Station Function | • The machine rejected an incoming e-mail for transfer because the transfer function was unavailable. |
| 22-00 | Original length exceeded the maximum scan length | • Divide the original into more than one page.<br>• Check the resolution used for scanning. Lower the scan resolution if possible.<br>• Add optional page memory. |
| 22-01 | Memory overflow while receiving | • Wait for the files in the queue to be sent.<br>• Delete unnecessary files from memory.<br>• Transfer the substitute reception files to an another fax machine, if the machine's printer is busy or out of order.<br>• Add an optional SAF memory card or hard disk. |
| 22-02 | Tx or rx job stalled due to line disconnection at the other end | • The job started normally but did not finish normally; data may or may not have been received fully.<br>• Restart the machine. |

| Code | Meaning | Suggested Cause/Action |
|------|---------|------------------------|
| 22-04 | The machine cannot store received data in the SAF | • Update the ROM<br>• Replace the FCU. |
| 22-05 | No G3 parameter confirmation answer | • Defective FCU board or firmware. |
| 23-00 | Data read timeout during construction | • Restart the machine.<br>• Replace the FCU. |
| 25-00 | The machine software resets itself after a fatal transmission error occurred | • Update the ROM<br>• Replace the FCU. |
| F0-xx | V.34 modem error | • Replace the FCU. |
| F6-xx | SG3 modem error | • Update the SG3 modem ROM.<br>• Replace the SG3 board.<br>• Check for line noise or other line problems.<br>• Try communicating another V.8/V.34 fax. |

3

# IFAX Troubleshooting

Use the following procedures to determine whether the machine or another part of the network is causing the problem.

| Communication Route | Item | Action [Remarks] |
|---|---|---|
| General LAN | 1. Connection with the LAN | • Check that the LAN cable is connected to the machine.<br>• Check that the LEDs on the hub are lit. |
| | 2. LAN activity | Check that other devices connected to the LAN can communicate through the LAN. |
| Between IFAX and PC | 1. Network settings on the PC | • Check the network settings on the PC.<br>[Is the IP address registered in the TCP/IP properties in the network setup correct?<br>Check the IP address with the administrator of the network.] |
| | 2. Check that PC can connect with the machine | • Use the "ping" command on the PC to contact the machine.<br>[At the MS-DOS prompt, type ping then the IP address of the machine, then press Enter.] |
| | 3. LAN settings in the machine | • Check the LAN parameters<br>• Check if there is an IP address conflict with other PCs.<br>[Use the "Network" function in the User Tools.<br>If there is an IP address conflict, inform the administrator.] |

| Communication Route | Item | Action [Remarks] |
|---|---|---|
| Between machine and e-mail server | 1. LAN settings in the machine | • Check the LAN parameters<br>• Check if there is an IP address conflict with other PCs.<br>[Use the "Network" function in the User Tools.<br>If there is an IP address conflict, inform the administrator.] |
| | 2. E-mail account on the server | • Make sure that the machine can log into the e-mail server.<br>• Check that the account and password stored in the server are the same as in the machine.<br>[Ask the administrator to check.] |
| | 3. E-mail server | • Make sure that the client devices which have an account in the server can send/receive e-mail.<br>[Ask the administrator to check.<br>Send a test e-mail with the machine's own number as the destination. The machine receives the returned e-mail if the communication is performed successfully.] |

3

| Communication Route | Item | Action [Remarks] |
|---|---|---|
| Between e-mail server and internet | 1. E-mail account on the Server | • Make sure that the PC can log into the e-mail server.<br>• Check that the account and password stored in the server are the same as in the machine.<br>[Ask the administrator to check.] |
| | 2. E-mail server | • Make sure that the client devices which have an account in the server can send/receive e-mail.<br>[Ask the administrator to check.<br>Send a test e-mail with the machine's own number as the destination. The machine receives the returned e-mail if the communication is performed successfully.] |
| | 3. Destination e-mail address | • Make sure that the e-mail address is actually used.<br>• Check that the e-mail address contains no incorrect characters such as spaces. |
| | 4. Router settings | • Use the "ping" command to contact the router.<br>• Check that other devices connected to the router can sent data over the router.<br>[Ask the administrator of the server to check.] |
| | 5. Error message by e-mail from the network of the destination. | • Check whether e-mail can be sent to another address on the same network, using the application e-mail software.<br>• Check the error e-mail message.<br>[Inform the administrator of the LAN.] |

# IP-Fax Troubleshooting

## IP-Fax Transmission

### Cannot send by IP Address/Host Name

| | Check Point | Action |
|---|---|---|
| 1 | LAN cable connected? | Check the LAN cable connection. |
| 2 | Specified IP address/host name correct? | Check the IP address/host name. |
| 3 | Firewall/NAT is installed? | Cannot breach the firewall. Send by using another method (Fax, Internet Fax) |
| 4 | Transmission sent manually? | Manual sending not supported. |
| 5 | IP address of local machine registered? | Register the IP address. |
| 6 | Remote terminal port number setting other than 1720? | Send by specifying the port number. |
| 7 | Specified port number correct? | Confirm the port number of the remote fax. |
| 8 | DNS server registered when host name specified? | Contact the network administrator. |
| 9 | Remote fax a T.38 terminal? | Check whether the remote fax is a T38 terminal. |
| 10 | Remote fax switched off or busy? | Check that the remote fax is switched on. |
| 11 | Network bandwidth too narrow? | Request the network administrator to increase the bandwidth. |
| | | Raise the delay level. IPFAX SW 01 Bit 0 to 3 |
| | | IP-Fax bandwidth is the same as the DCS speed. Set IP-Fax SW00 Bit 6 to 1. |
| 12 | Remote fax cancelled transmission? | Check whether the remote fax cancelled the transmission. |

## Cannot send via VoIP Gateway

| | Check Point | Action |
|---|---|---|
| 1 | LAN cable connected? | Check the LAN cable connection. |
| 2 | VoIP Gateway T.38 standard? | Contact the network administrator. |
| 3 | VoIP Gateway installed correctly? | Contact the network administrator. |
| 4 | VoIP Gateway power switched on? | Contact the network administrator. |
| 5 | Is the IP address/host name of the specified Gateway correct? | Check the IP address/host name. |
| 6 | Number of the specified fax correct? | Check the remote fax number. |
| 7 | Firewall/NAT is installed? | Cannot breach the firewall. Send by using another method (Fax, Internet Fax) |
| 8 | Transmission sent manually? | Manual sending not supported. |
| 9 | IP address of local fax registered? | Register the IP address. |
| 10 | DNS registered when host name specified? | Contact the network administrator. |
| 11 | Remote fax a G3 fax? | Check that the remote fax is a G3 fax. |
| 12 | G3 fax is connected to VoIP gateway? | Check that G3 fax is connected. |
| 13 | Remote G3 fax turned on? | Check that G3 fax is switched on. |
| 14 | Network bandwidth too narrow? | Request the network administrator to increase the bandwidth. |
| | | Raise the network delay level. IPFAX SW 01 Bit 0 to 3 |
| | | IP-Fax bandwidth is the same as the DCS speed. Set IP-Fax SW00 Bit 6 to 1. |

## Cannot send by Alias Fax number.

| | Check Point | Action |
|---|---|---|
| 1 | LAN cable connected? | Check the LAN cable connection. |

| 2 | Number of specified Alias fax correct? | Confirm the Alias of the remote fax. Error Code: 13-14 |
|---|---|---|
| 3 | Firewall/NAT installed? | Cannot breach the firewall. Send by using another method (Fax, Internet Fax) |
| 4 | Transmission sent manually? | Manual sending not supported. |
| 5 | Gatekeeper installed correctly? | Contact the network administrator. |
| 6 | Gatekeeper power switched on? | Contact the network administrator. |
| 7 | IP address/host name of Gatekeeper correct? | Check the IP address/host name. |
| 8 | DNS server registered when Gatekeeper host name specified? | Contact the network administrator. |
| 9 | Enable H.323 SW is set to on? | Check the settings. See User Parameter SW 34 Bit 0 |
| 10 | IP address of local fax registered? | Register the IP address of the local fax. |
| 11 | Alias number of local fax registered? | Register the Alias number of the local fax. |
| 12 | Remote fax registered in Gatekeeper? | Contact the network administrator. |
| 13 | Remote fax a T.38 terminal? | Check whether the remote fax is a T38 terminal. |
| 14 | Remote fax switched off or busy? | Contact the network administrator. |
| 15 | Network bandwidth too narrow? | Request the system administrator to increase the bandwidth. |
| | | Raise the delay level. IPFAX SW 01 Bit 0 to 3 |
| | | Lower the modem transmission baud rate. IPFAX SW 05 |
| 16 | Remote fax cancelled transmission? | Check whether the remote fax cancelled the transmission. |

## IP-Fax Reception

### Cannot receive via IP Address/Host Name.

| | Check Point | Action |
|---|---|---|
| 1 | LAN cable connected? | Check the LAN cable connection. |
| 2 | Firewall/NAT is installed? | Cannot breach the firewall. Send by using another method (Fax, Internet Fax) |
| 3 | IP address of local fax registered? | Register the IP address. |
| 4 | Port number specified at remote sender fax (if required)? | Request the sender to specify the port number. |
| 5 | Specified port number correct (if required)? | Request the sender to check the port number. |
| 6 | DNS server registered when host name specified on sender side? | Contact the network administrator.<br><br>⬇Note<br><br>• The sender machine displays this error code if the sender fax is a Ricoh model. |
| 7 | Network bandwidth too narrow? | Request the system administrator to increase the bandwidth.<br><br>Lower the start modem reception baud rate on the receiving side.<br>IPFAX SW06 |
| 8 | Remote fax cancelled transmission? | Check whether the remote fax cancelled the transmission. |

### Cannot receive by VoIP Gateway.

| | Check Point | Action |
|---|---|---|
| 1 | LAN cable connected? | Check the LAN cable connection. |
| 2 | Firewall/NAT is installed? | Cannot breach the firewall. Request the remote fax to send by using another method (Fax, Internet Fax) |

| 3 | VoIP Gateway installed correctly? | Contact the network administrator. |
|---|---|---|
| 4 | VoIP Gateway power switched on? | Contact the network administrator. |
| 5 | IP address/host name of specified VoIP Gateway correct on sender's side? | Request the remote fax to check the IP address/host name. |
| 6 | DNS server registered when host name specified on sender side? | Contact the network administrator. |
| 7 | Network bandwidth too narrow? | Request the network administrator to increase the bandwidth. |
| 8 | G3 fax connected? | Check that G3 fax is connected. |
| 9 | G3 fax power switched on? | Check that G3 fax is switched on. |

## Cannot receive by Alias Fax number.

| | Check Point | Action |
|---|---|---|
| 1 | LAN cable connected? | Check the LAN cable connection. |
| 2 | Firewall/NAT is installed? | Cannot the breach firewall. Request the remote fax to send by using another method (Fax, Internet Fax) |
| 3 | Gatekeeper installed correctly? | Contact the network administrator.<br>⬇Note<br>• The sender machine displays this error code when the sender fax is a Ricoh model. |
| 4 | Power to Gatekeeper switched on? | Contact the network administrator.<br>⬇Note<br>• The sender machine displays this error code when the sender fax is a Ricoh model. |
| 5 | IP address/host name of Gatekeeper correct on the sender's side? | Request the sender to check the IP address/host name.<br>⬇Note<br>• The sender machine displays this error code when the sender fax is a Ricoh model. |

| 6 | DNS server registered when Gatekeeper host name specified on sender's side? | Contact the network administrator. 🔽 Note <br> • The sender machine displays this error code when the sender fax is a Ricoh model. |
|---|---|---|
| 7 | Enable H.323 SW is set to on? | Request the sender to check the settings. <br> User Parameter SW 34 Bit 0 <br> 🔽 Note <br> • Only if the remote sender fax is a Ricoh fax. |
| 8 | Local fax IP address registered? | Register the IP address. |
| 9 | Local fax Alias number registered? | Register the Alias number. |
| 10 | Network bandwidth too narrow? | Request the system administrator to increase the bandwidth. <br><br> Lower the start modem reception baud rate on the receiving side. <br> IPFAX SW06 |
| 11 | Remote fax cancelled transmission? | Check whether the remote fax cancelled the transmission. |
| 12 | Local fax registered in Gatekeeper? | Contact the network administrator. 🔽 Note <br> • The sender machine displays this error code when the sender fax is a Ricoh model. |

# 4. Service Table

## Beforehand

### ⚠️ CAUTION

- Never turn off the main power switch when the power LED is lit or flashing. To avoid damaging the hard disk or memory, press the operation power switch to switch the power off, wait for the power LED to go off, and then switch the main power switch off.

🔽 Note

- The main power LED lights or flashes while the platen cover or ARDF is open, while the main machine is communicating with a facsimile or the network server, or while the machine is accessing the hard disk or memory for reading or writing data.

4

# Service Tables

## SP1-XXX (Bit Switches)

☛ Bit Switches

| 1 | Mode No. | | Function |
|---|---|---|---|
| 101 | System Switch | | |
| | 001 – 032 | 00 – 1F | Change the bit switches for system settings for the fax option.<br>📑 "Bit Switches" |
| 102 | Ifax Switch | | |
| | 001 – 016 | 00 – 0F | Change the bit switches for internet fax settings for the fax option.<br>📑 "Bit Switches" |
| 103 | Printer Switch | | |
| | 001 – 016 | 00 – 0F | Change the bit switches for printer settings for the fax option.<br>📑 "Bit Switches" |
| 104 | Communication Switch | | |
| | 001 – 032 | 00 – 1F | Change the bit switches for communication settings for the fax option.<br>📑 "Bit Switches" |
| 105 | G3-1 Switch | | |
| | 001 – 016 | 00 – 0F | Change the bit switches for the protocol settings of the standard G3 board.<br>📑 "Bit Switches" |
| 111 | IP fax Switch | | |
| | 001 – 016 | 00 – 0F | Change the bit switches for optional IP fax parameters.<br>📑 "Bit Switches" |

## SP2-XXX (RAM Data)

| 2 | Mode No. | | Function |
|---|---|---|---|
| 101 | RAM Read/Write | | |
| | 001 | | Change RAM data for the fax board directly. ☛ "Service RAM Addresses" |
| 102 | Memory Dump | | |
| | 001 | G3-1 Memory Dump | Print out RAM data for the fax board. ☛ "Service RAM Addresses" |
| 103 | G3-1 NCU Parameters | | |
| | 001 – 023 | CC, 01 – 22 | NCU parameter settings for the standard G3 board. ☛ "NCU Parameters" |

## SP3-XXX (Tel Line Settings)

| 3 | Mode No. | | Function |
|---|---|---|---|
| 101 | Service Station | | |
| | 001 | Fax Number | Enter the fax number of the service station. |
| 102 | Serial Number | | |
| | 000 | | Enter the fax unit's serial number. |
| 103 | PSTN-1 Port Settings | | |
| | 001 | Select Line | Select the line type setting for the G3-1 line. If the machine is installed on a PABX line, select "PABX", "PABX (GND)" or "PABX(FLASH)". |
| | 002 | PSTN Access Number | Enter the PSTN access number for the G3-1 line. |
| | 003 | Memory Lock Disabled | Not used |

4. Service Table

| 107 | IPFAX Port Settings | | |
| --- | --- | --- | --- |
| | 001 | H323 Port | Sets the H323 port number. |
| | 002 | SIP Port | Sets the SIP port number. |
| | 003 | RAS Port | Sets the RAS port number. |
| | 004 | Gatekeeper port | Sets the Gatekeeper port number. |
| | 005 | T.38 Port | Sets the T.38 port number. |
| | 006 | SIP Server Port | Sets the SIP port number. |
| | 007 | IPFAX Protocol Priority | Select "H323" or "SIP". |
| 201 | FAX SW | | |
| | 001 – 032 | 00 – 1F | |

## SP4-XXX (ROM Versions)

| 4 | Mode No. | | Function |
| --- | --- | --- | --- |
| 101 | 001 | FCU ROM Version | Displays the FCU ROM version. |
| 102 | 001 | Error Codes | Displays the latest 64 fax error codes. |
| 103 | 001 | G3-1 ROM Version | Displays the G3-1 modem version. |

## SP5-XXX (Initializing)

| 5 | Mode No. | Function |
| --- | --- | --- |
| 101 | Initialize SRAM (except Secure) | |
| | 000 | Initializes the bit switches and user parameters, user data in the SRAM, files in the SAF memory, and clock. |
| 102 | Erase All Files | |
| | 000 | Erases all files stored in the SAF memory. |

| 103 | Reset Bit Switches (except Secure) | |
| --- | --- | --- |
| | 000 | Resets the bit switches and user parameters. |
| 104 | Factory setting | |
| | 000 | Resets the bit switches and user parameters, user data in the SRAM and files in the SAF memory. |
| 105 | Initialize All Bit Switches | |
| | 000 | Initializes all the current bit switch settings. |
| 106 | Initialize Security Bit Switches | |
| | 000 | Initializes only the security bit switches. If you select automatic output/ display for the user parameter switches, the security settings are initialized. |

## SP6-XXX (Reports)

| 6 | Mode No. | | Function |
| --- | --- | --- | --- |
| 101 | System Parameter List | | |
| | 000 | - | Touch the "ON" button to print the system parameter list. |
| 102 | Service Monitor Report | | |
| | 000 | - | Touch the "ON" button to print the service monitor report. |
| 103 | G3 Protocol Dump List | | |
| | 001 | G3 All Communications | Prints the protocol dump list of all communications for all G3 lines. |
| | 002 | G3-1 (All Communications) | Prints the protocol dump list of all communications for the G3-1 line. |
| | 003 | G3-1 (1 Communication) | Prints the protocol dump list of the last communication for the G3-1 line. |

| 105 | All Files print out | | |
| | 000 | - | Prints out all the user files in the SAF memory, including confidential messages. **Note** • Do not use this function, unless the customer is having trouble printing confidential messages or recovering files stored using the memory lock feature. |
| 106 | Journal Print out | | |
| | 001 | All Journals | The machine prints all the communication records on the report. |
| | 002 | Specified Date | The machine prints all communication records after the specified date. |
| 107 | Log List Print out | | |
| | 001 | All log files | These log print out functions are for designer use only. |
| | 002 | Printer | |
| | 003 | SC/TRAP Stored | |
| | 004 | Decompression | |
| | 005 | Scanner | |
| | 006 | JOB/SAF | |
| | 007 | Reconstruction | |
| | 008 | JBIG | |
| | 009 | Fax Driver | |
| | 010 | G3CCU | |
| | 011 | Fax Job | |
| | 012 | CCU | |
| | 013 | Scanner Condition | |

| 108 | IP Protocol Dump List | | |
|---|---|---|---|
| | 001 | All Communications | Prints the protocol dump list of all communications for the IP fax line. |
| | 002 | 1 Communication | Prints the protocol dump list of the last communication for the IP fax line. |

## SP7-XXX (Tests)

These are the test modes for PTT approval.

| 7 | Function |
|---|---|
| 101 | G3-1 Modem Tests |
| 102 | G3-1 DTMF Tests |
| 103 | Ringer Test |
| 104 | G3-1 V34 (S2400baud) |
| 105 | G3-1 V34 (S2800baud) |
| 106 | G3-1 V34 (S3000baud) |
| 107 | G3-1 V34 (S3200baud) |
| 108 | G3-1 V34 (S3429baud) |
| 109 | Recorded Message Test |

# Bit Switches

## ⚠️ WARNING

- Do not adjust a bit switch or use a setting that is described as "Not used", as this may cause the machine to malfunction or to operate in a manner that is not accepted by local regulations. Such bits are for use only in other areas, such as Japan.

🔽 **Note**

- Default settings for bit switches are not listed in this manual. Refer to the System Parameter List printed by the machine.

## System Switches

| System Switch 00 [SP No. 1-101-001] | | |
|---|---|---|
| No | FUNCTION | COMMENTS |
| 0 | Dedicated transmission parameter programming<br>0: Disabled, 1: Enabled | Set this bit to 1 before changing any dedicated transmission parameters.<br>This setting is automatically reset to "0" after turning off and on. |
| 1 | **Not used** | Do not change |
| 2 | Technical data printout on the Journal<br>0: Disabled<br>1: Enabled | 1: Instead of the personal name, the following data are listed on the Journal for each G3 communication. |

| | | |
|---|---|---|
| | e.g. 0000 (1) // 32 (2) V34 (3) // 288 (4) // 264 (5) // L0100 (6) 03 (7) 04 (8) | |
| | (1): EQM value (Line quality data). A larger number means more errors. | |
| | (2): Symbol rate (V.34 only) | |
| | (3): Final modem type used | |
| | (4): Starting data rate (for example, 288 means 28.8 kbps) | |
| | (5): Final data rate | |
| | (6): Rx revel (refer to the note after this table for how to read the rx level) | |
| | (7): Total number of error lines that occurred during non-ECM reception. | |
| | (8): Total number of burst error lines that occurred during non-ECM reception. | |
| | **Note** | |
| | • EQM and rx level are fixed at "FFFF" in tx mode. | |
| | • The seventh and eighth numbers are fixed at "00" for transmission records and ECM reception records. | |
| | Rx level calculation | |
| | Example: 0000 // 32 V34 // 288/264 // L 01 00 03 04 | |
| | The four-digit hexadecimal value (N) after "L" indicates the rx level. | |
| | The high byte is given first, followed by the low byte. Divide the decimal value of N by -16 to get the rx level. | |
| | In the above example, the decimal value of N (= 0100 [H]) is 256. | |
| | So, the actual rx level is 256/-16 = -16 dB | |
| 3 | **Not used** | Do not change this setting. |
| 4 | Line error mark print<br><br>0: OFF, 1: ON (print) | When "1" is selected, a line error mark is printed on the printout if a line error occurs during reception.<br><br>This shows an error position in ECM off mode. |
| 5 | G3 communication parameter display<br><br>0: Disabled<br><br>1: Enabled | This is a fault-finding aid. The LCD shows the key parameters (see "G3 Communication Parameters" below this table). This is normally disabled because it cancels the CSI display for the user.<br><br>Be sure to reset this bit to 0 after testing. |

4

| 6 | Protocol dump list output after each communication<br>0: Off<br>1: On | This is only used for communication troubleshooting. It shows the content of the transmitted facsimile protocol signals. Always reset this bit to 0 after finishing testing.<br>If system switch 09 bit 6 is at "1", the list is only printed if there was an error during the communication. |
| 7 | Not used | Do not change the setting. |

**System Switch 01 - Not used** (Do not change the factory settings.)

**System Switch 02 [SP No. 1-101-003]**

| No | FUNCTION | COMMENTS |
|---|---|---|
| 0-1 | **Not used** | Do not change these settings. |
| 2 | Force after transmission stall<br>0: Off<br>1: On | With this setting on, the machine resets itself automatically if a transmission stalls and fails to complete the job. |
| 3 | **Not used** | Do not change these settings. |
| 4 | File retention time<br>0: Depends on User Parameter 24 [18(H)]<br>1: No limit (until the year 2126) | 1: A file that had a communication error will not be erased unless the communication is successful. |
| 5 | **Not used** | Do not change this setting. |
| 6-7 | Memory read/write by RDS<br>Bit 7: 0, Bit 6: 0<br>Always disabled<br>Bit 7: 0, Bit 6: 1<br>User selectable<br>Bit 7: 1, Bit 6: 0<br>User selectable<br>Bit 7: 1, Bit 6: 1<br>Always enabled | (0,0): All RDS systems are always locked out.<br>(0,1), (1,0): Normally, RDS systems are locked out, but the user can temporarily switch RDS on to allow RDS operations to take place. RDS will automatically be locked out again after a certain time, which is stored in System Switch 03. Note that if an RDS operation takes place, RDS will not switch off until this time limit has expired.<br>(1,1): At any time, an RDS system can access the machine. |

| System Switch 03 [SP No. 1-101-004] | | |
|---|---|---|
| **No** | **FUNCTION** | **COMMENTS** |
| 0-7 | Length of time that RDS is temporarily switched on when bits 6 and 7 of System Switch 02 are set to "User selectable" | 00 - 99 hours (BCD). This setting is only valid if bits 6 and 7 of System Switch 02 are set to "User selectable". The default setting is 24 hours. |

| System Switch 04 [SP No. 1-101-005] | | |
|---|---|---|
| **No** | **FUNCTION** | **COMMENTS** |
| 0-2 | **Not used** | Do not change these settings. |
| 3 | Printing dedicated tx parameters on Quick/Speed Dial Lists<br>0: Disabled<br>1: Enabled | 1: Each Quick/Speed dial number on the list is printed with the dedicated tx parameters. |
| 4-7 | **Not used** | Do not change these settings. |

| |
|---|
| **System Switch 05 - Not used** (Do not change the factory settings.) |
| **System Switch 06 - Not used** (Do not change the factory settings.) |
| **System Switch 07 - Not used** (Do not change the factory settings.) |
| **System Switch 08 - Not used** (Do not change the factory settings.) |

| System Switch 09 [SP No. 1-101-010] | | |
|---|---|---|
| **No** | **FUNCTION** | **COMMENTS** |
| 0 | Addition of image data from confidential transmissions on the transmission result report<br>0: Disabled 1: Enabled | If this feature is enabled, the top half of the first page of confidential messages will be printed on transmission result reports. |

4

| 1 | Print timing of communication reports on the Journal when no image data was exchanged.<br>0: After DCS/NSS communication (default),<br>1: After polling | 0: Journal is printed only when image data is sent.<br>1: Journal is printed when any data is sent. |
|---|---|---|
| 2 | Automatic error report printout<br>0: Disabled 1: Enabled | 0: Error reports will not be printed.<br>1: Error reports will be printed automatically after failed communications. |
| 3 | Printing of the error code on the error report<br>0: No 1: Yes | 1: Error codes are printed on the error reports.<br>This can be used for detecting an error which rarely occurs. |
| 4 | **Not used** | Do not change this setting. |
| 5 | Power failure report<br>0: Disabled 1: Enabled | 1: A power failure report will be automatically printed after the power is switched on if a fax message disappeared from the memory when the power was turned off last.<br>**NOTE:** If "0" is selected, no reports are printed and no one may recognize that fax data is gone due to a power failure. |
| 6 | Conditions for printing the protocol dump list<br>0: Print for all communications<br>1: Print only when there is a communication error | This switch becomes effective only when system switch 00 bit 6 is set to 1.<br>1: Set this bit to 1 when you wish to print a protocol dump list only for communications with errors.<br>**NOTE:** The memory size is limited. Use this bit switch only when some log reports are necessary. |
| 7 | Priority given to various types of remote terminal ID when printing reports<br>0: RTI > CSI > Dial label > Tel. Number<br>1: Dial label > Tel. number > RTI > CSI | This bit determines which set of priorities the machine uses when listing remote terminal names on reports.<br>Dial Label: The name stored, by the user, for the Quick/Speed Dial number. |

**System Switch 0A [SP No. 1-101-011]**

| No | FUNCTION | COMMENTS |
|---|---|---|
| 0 | Automatic port selection<br>0: Disabled, 1: Enabled | When "1" is selected, a suitable port is automatically selected if the selected port is not used.<br>**NOTE:** This bit is useful if all communication lines at a customer site are not same quality. |
| 1-3 | **Not used** | Do not change these settings. |
| 4 | Dialing on the ten-key pad when the external telephone is off-hook<br>0: Disabled 1: Enabled | 0: Prevents dialing from the ten-key pad while the external telephone is off-hook. Use this setting when the external telephone is not by the machine, or if a wireless telephone is connected as an external telephone.<br>1: The user can dial on the machine's ten-key pad when the handset is off-hook. |
| 5 | On hook dial<br>0: Disabled 1: Enabled | 0: On hook dial is disabled. |
| 6-7 | **Not used** | Do not change the factory settings |

| |
|---|
| **System Switch 0B - Not used** (Do not change the factory settings.) |
| **System Switch 0C - Not used** (Do not change the factory settings.) |
| **System Switch 0D - Not used** (Do not change the factory settings.) |

| **System Switch 0E [SP No. 1-101-015]** | | |
|---|---|---|
| No | FUNCTION | COMMENTS |
| 0-1 | **Not used** | Do not change the settings. |
| 2 | Enable/disable for direct sending selection<br>0: Direct sending off<br>1: Direct sending on | Direct sending cannot operate when the capture function is on during sending. Setting this switch to "1" enables direct sending without capture.<br>Setting this switch to "0" masks the direct sending function on the operation panel so direct sending with ScanRouter cannot be selected. |

| 3 | Action when the external handset goes off-hook<br>0: Manual tx and rx operation<br>1: Memory tx and rx operation (the display remains the same) | 0: Manual tx and rx are possible while the external handset is off-hook. However, memory tx is not possible.<br>1: The display stays in standby mode even when the external handset is used, so that other people can use the machine for memory tx operation.<br>Note that manual tx and rx are not possible with this setting. |
|---|---|---|
| 4-7 | **Not used** | Do not change these settings. |

**4**

### System Switch 0F [SP No. 1-101-016]

| No | FUNCTION | | COMMENTS |
|---|---|---|---|
| 0-7 | Country/area code for functional settings (Hex) | | This country/area code determines the factory settings of bit switches and RAM addresses. However, it has no effect on the NCU parameter settings and communication parameter RAM addresses.<br><br>**Cross reference**<br>NCU country code:<br>SP No. 2-103-001 for G3-1<br>SP No. 2-104-001 for G3-2<br>SP No. 2-105-001 for G3-3 |
| | 00: France | 11: USA | |
| | 01: Germany | 12: Asia | |
| | 02: UK | 12: Asia | |
| | 03: Italy | 13: Japan | |
| | 04: Austria | 14: Hong Kong | |
| | 05: Belgium | 15: South Africa | |
| | 06: Denmark | 16: Australia | |
| | 07: Finland | 17: New Zealand | |

| | | |
|---|---|---|
| 08: Ireland | 18: Singapore | |
| 09: Norway | 19: Malaysia | |
| 0A: Sweden | 1A: China | |
| 0B: Switzerland | 1B: Formosa | |
| 0C: Portugal | 1C: Korea | |
| 0D: Netherland | 20: Turkey | |
| 0E: Spain | 21: Greece | |
| 0F: Israel | 22: Hungary | |
| 10: --- | 23: Czech | |
| 11: USA | 24: Poland | |

**System Switch 10 [SP No. 1-101-017]**

| No | FUNCTION | COMMENTS |
|---|---|---|
| 0-7 | Threshold memory level for parallel memory transmission | Threshold = N x 128 KB + 256 KB<br>N can be between 00 - FF(H)<br>Default setting: 02(H) = 512 KB |

**System Switch 11 [SP No. 1-101-018]**

| No | FUNCTION | COMMENTS |
|---|---|---|
| 0 | TTI printing position<br>0: Superimposed on the page data<br>1: Printed before the data leading edge | Change this bit to 1 if the TTI overprints information that the customer considers to be important (G3 transmissions).<br>**NOTE:** If "1" is selected, it is possible that sent data is printed on two sheets of paper. |
| 1 | **Not used** | Japan Only |
| 2 | **Not used** | Do not change the factory settings. |
| 3 | TTI printing type<br>0: Address unit<br>1: File unit | TTI printing unit can be selected. |

| 4-6 | **Not used** | Do not change the factory settings. |
|-----|----------|-------------------------------------|
| 7 | **Not used** | Japan Only |

**System Switch 12 [SP No. 1-101-019]**

| No | FUNCTION | COMMENTS |
|----|----------|----------|
| 0-7 | TTI printing position in the main scan direction | TTI: 08 to 92 (BCD) mm<br><br>Input even numbers only.<br><br>This setting determines the print start position for the TTI from the left edge of the paper. If the TTI is moved too far to the right, it may overwrite the file number which is on the top right of the page. On an A4 page, if the TTI is moved over by more than 50 mm, it may overwrite the page number. |

**System Switch 13 - Not used** (do not change these settings)

**System Switch 14 - Not used** (do not change these settings)

**System Switch 15 [SP No. 1-101-022]**

| No | FUNCTION | COMMENTS |
|----|----------|----------|
| 0 | **Not used** | Do not change the settings. |
| 1 | Going into the Energy Saver mode automatically<br><br>0: Enabled<br><br>1: Disabled | 1: The machine will restart from the Energy Saver mode quickly, because the +5V power supply is active even in the Energy Saver mode.<br><br>The LED of the operation switch is flashing instead of entering Energy Saver mode.<br><br>Use this setting if an external telephone has to be used when the machine is in the Energy Saver mode. |
| 2-3 | **Not used** | Do not change these settings. |

| 4-5 | Interval for preventing the machine from entering Energy Saver mode if there is a pending transmission file. Bit 5: 0, Bit 4: 0 1 min Bit 5: 0, Bit 4: 1 30 min1 Bit 5: 1, Bit 4: 0 1 hour Bit 5: 1, Bit 4: 1 24 hours | If there is a file waiting for transmission, the machine does not go to Energy Saver mode during the selected period. After transmitting the file, if there is no file waiting for transmission, the machine goes to the Energy Saver mode. |
|---|---|---|
| 6-7 | **Not used** | Do not change |

**System Switch 16 [SP No. 1-101-023]**

| No | FUNCTION | COMMENTS |
|---|---|---|
| 0 | Parallel Broadcasting 0: Disabled 1: Enabled | 1: The machine sends messages simultaneously using all available ports during broadcasting. **NOTE:** If a customer wants to keep a line available for fax reception or other reasons, select "0" (Disable). |
| 1 | Priority setting for the G3 line. 0: PSTN-1 > PSTN-2 or 3 1: PSTN-2 or 3 > PSTN-1 | This function allows the user to select the default G3 line type. The optional SG3 units are required to use the PSTN-2 or 3 setting. |
| 2-7 | **Not used** | Do not change these settings. |

**System Switch 17 - Not used** (do not change these settings)

**System Switch 18 - Not used** (do not change these settings)

**System Switch 19 [SP No. 1-101-026]**

| No | FUNCTION | COMMENTS |
|---|---|---|
| 0-6 | **Not used** | Do not change the settings. |

| 7 | Special Original mode<br>0: Disabled<br>1: Enabled | 1: If the customer frequently wishes to transmit a form or letterhead which has a colored or printed background, change this bit to "1". "Original 1" and "Original 2" can be selected in addition to the "Text", "Text/Photo" and "Photo" modes. |
|---|---|---|

| System Switch 1A [SP No. 1-101-027] | | |
|---|---|---|
| No. | FUNCTION | COMMENTS |
| 0-7 | LS RX memory remaining refresh value setting | Sets a value of 4K.<br>If the amount of memory remaining falls below 4K, documents received in memory are printed to create more space in memory.<br>Initial value: 0x80 (512K)<br>00-FF (0-1020 KB: Hex)<br>**NOTE:** If a customer wants available memory size larger, decrease this threshold. |

| System Switch 1B - **Not used** (do not change these settings) |
|---|
| System Switch 1C - **Not used** (do not change these settings) |

| System Switch 1D [SP No. 1-101-030] | | |
|---|---|---|
| No | FUNCTION | COMMENTS |
| 0 | RTI/CSI/CPS code display<br>0: ON<br>1: OFF | 0: RTI, CSI, CPS codes are displayed on the top line of the LCD panel during communication.<br>1: Codes are switched off (no display) |
| 1-7 | **Not used** | Do not change these settings. |

| System Switch 1E [SP No. 1-101-031] | | |
|---|---|---|
| No | FUNCTION | COMMENTS |

| 0 | Communication after the Journal data storage area has become full<br><br>0: Impossible<br><br>1: Possible | 0: When this switch is on and the journal history becomes full, the next report prints. If the journal history is not deleted, the next transmission cannot be received. This prevents overwriting communication records before the machine can print them.<br><br>1: If the buffer memory of the communication records for the Journal is full, fax communications are still possible. But the machine will overwrite the oldest communication records.<br><br>Note: This setting is effective only when Automatic Journal printout is enabled but the machine cannot print the report (e.g., no paper). |
|---|---|---|
| 1 | Action when the SAF memory has become full during scanning<br><br>0: The current page is erased.<br><br>1: The entire file is erased. | 0: If the SAF memory becomes full during scanning at the memory transmission, the successfully scanned pages are transmitted.<br><br>1: If the SAF memory becomes full during scanning at the memory transmission, the file is erased and no pages are transmitted.<br><br>This bit switch is ignored for parallel memory transmission. |
| 2 | RTI/CSI display priority<br><br>0: RTI 1: CSI | This bit determines which identifier, RTI or CSI, is displayed on the LCD while the machine is communicating in G3 non-standard mode. |
| 3 | File No. printing<br><br>0: Enabled<br><br>1: Disabled | 1: File numbers are not printed on any reports.<br><br>**NOTE:** The file numbers may not be printed in the sequential order. If a customer does not like this numbering, select "0". |
| 4 | Action when authorized reception is enabled but authorized RTIs/CSIs are not yet programmed<br><br>0: All fax reception is disabled<br><br>1: Faxes can be received if the sender has an RTI or CSI | If authorized reception is enabled but the user has stored no acceptable sender RTIs or CSIs, the machine will not be able to receive any fax messages.<br><br>If the customer wishes to receive messages from any sender that includes an RTI or CSI, and to block messages from senders that do not include an RTI or CSI, change this bit to "1", then enable Authorized Reception.<br><br>Otherwise, keep this bit at "0 (default setting)". |
| 5-7 | **Not used** | Do not change the settings |

**System Switch 1F [SP No. 1-101-032]**

| No | FUNCTION | COMMENTS |
|---|---|---|
| 0 | **Not used** | Do not change the settings. |
| 1 | Report printout after an original jam during SAF storage or if the SAF memory fills up<br>0: Enabled<br>1: Disabled | 0: When an original jams, or the SAF memory overflows during scanning, a report will be printed.<br>Change this bit to "1" if the customer does not want to have a report in these cases.<br>Memory tx – Memory storage report<br>Parallel memory tx – Transmission result report |
| 2 | **Not used** | Do not change the settings. |
| 3 | Received fax print start timing<br>(G3 reception)<br>0: After receiving each page<br>1: After receiving all pages | 0: The machine prints each page immediately after the machine receives it.<br>1: The machine prints the complete message after the machine receives all the pages in the memory. |
| 4-6 | **Not used** | Do not change the factory settings. |
| 7 | Action when a fax SC has occurred<br>0: Automatic reset<br>1: Fax unit stops | 0: When the fax unit detects a fax SC code other than SC1201 and SC1207, the fax unit automatically resets itself.<br>1: When the fax unit detects any fax SC code, the fax unit stops.<br>Cross Reference<br>Fax SC codes - See "Troubleshooting" |

## I-Fax Switches

| I-fax Switch 00 [SP No. 1-102-001] | | |
|---|---|---|
| | FUNCTION | COMMENTS |
| **No** | Original Width of TX Attachment File | This setting sets the maximum size of the original that the destination can receive. (Bits 3~7 are reserved for future use or not used.) |

| 0 | A4 | 0: Off (not selected), 1: On (selected) |
|---|---|---|
| 1 | B4 | If more than one of these three bits is set to "1", the larger size has priority. For example, if both Bit 2 and Bit 1 are set to "1" then the maximum size is "A3" (Bit 2). |
| 2 | A3 | |
| 3-6 | Reserved | |
| 7 | **Not used** | |

When mail is sent, there is no negotiation with the receiving machine at the destination, so the sending machine cannot make a selection for the receiving capabilities (original width setting) of the receiving machine. The original width selected with this switch is used as the RX machine's original width setting, and the original is reduced to this size before sending. The default is A4.

If the width selected with this switch is higher than the receiving machine can accept, the machine detects this and this causes an error.

### I-fax Switch 01 [SP No. 1-102-002]

| No | FUNCTION | COMMENTS |
|---|---|---|
| | Original Line Resolution of TX Attachment File | These settings set the maximum resolution of the original that the destination can receive. |
| 0 | 200x100 Standard | 0: Not selected |
| 1 | 200x200 Detail | 1: Selected |
| 2 | 200x400 Fine | If more than one of these three bits is set to "1", the higher resolution has priority. For example, if both Bit 0 and Bit 2 are set to "1" then the resolution is set for "Bit 2 200 x 400. |
| 3 | 300 x 300 Reserve | |
| 4 | 400 x 400 Super Fine | |
| 5 | 600 x 600 Reserve | |
| 6 | Reserve | |

**4**

**4**

| | |
|---|---|
| 7 | mm/inch |
| | This setting selects mm/inch conversion for mail transmission. |
| | 0: Off (No conversion), 1: On (Conversion) |
| | When on (set to "1"), the machine converts millimeters to inches for sending mail. There is no switch for converting inches to millimeters. |
| | Unlike G3 fax transmissions which can negotiate between sender and receiver to determine the setting, mail cannot negotiate between terminals; the mm/inch selection is determined by the sender fax. |
| | When this switch is Off (0): |
| | Images scanned in inches are sent in inches. |
| | Images scanned in mm are sent in mm. |
| | Images received in inches are transmitted in inches. |
| | Images received in mm are transmitted in mm. |
| | When this switch is On (1): |
| | Images scanned in inches are sent in inches. |
| | Images scanned in mm are converted to inches. |
| | Images received in inches are transmitted in inches. |
| | Images received in mm are converted to inches. |

| I-fax Switch 02 [SP No. 1-102-003] | | |
|---|---|---|
| No | FUNCTION | COMMENTS |
| 0 | RX Text Mail Header Processing | |
| | This setting determines whether the header information is printed with text e-mails when they are received. | |
| | 0: Prints only text mail. | |
| | 1: Prints mail header information attached to text mail. | |
| | When a text mail is received with this switch On (1), the "From" address and "Subject" address are printed as header information. | |
| | When a mail with only binary data is received (a TIFF-F file, for example), this setting is ignored and no header is printed. | |

| | |
|---|---|
| 1 | Output from Attached Document at E-mail TX Error |
| | This setting determines whether only the first page or all pages of an e-mail attachment are printed at the sending station when a transmission error occurs. This allows the customer to see which documents have not reached their intended destinations if sent to the wrong e-mail addresses, for example.<br><br>0: Prints 1st page only.<br><br>1: Prints all pages. |
| 2-3 | Text String for Return Receipt |
| | This setting determines the text string output for the Return Receipt that confirms the transmission was received normally at the destination. |
| | 00: "Dispatched"<br><br>Sends from PC mail a request for a Return Receipt. Receives the Return Receipt with "dispatched" in the 2nd part:<br><br>Disposition: Automatic-action/MDN-send automatically; dispatched<br><br>The "dispatched" string is included in the Subject string.<br><br>01: "Displayed"<br><br>Sends from PC mail a request for a Return Receipt. Receives the Return Receipt with "displayed" in the 2nd part:<br><br>Disposition: Automatic-action/MDN-send automatically; displayed<br><br>The "displayed" string is included in the Subject string.<br><br>10: Reserved<br><br>11: Reserved<br><br>A mail requesting a Return Receipt sent from an IFAX with this switch set to "00" (for "dispatched") received by Microsoft Outlook 2000 may cause an error. If any setting other than "displayed" (01) causes a problem, change the setting to "01" to enable normal sending of the Return Receipt. |
| 4 | Media accept feature |
| | This setting adds or does not add the media accept feature to the answer mail to confirm a reception.<br><br>0: Does not add the media accept feature to the answer mail<br><br>1: Adds the media accept feature to the answer mail.<br><br>Use this bit switch if a problem occurs when the machine receives an answer mail, which contains the media accept feature field. |
| 5-6 | **Not Used** |

**4**

| | Image Resolution of RX Text Mail |
|---|---|
| 7 | This setting determines the image resolution of the received mail.<br><br>0: 200 x 200<br><br>1: 400 x 400<br><br>The "1" setting requires installation of the Function Upgrade Card in order to have enough SAF (Store and Forward) memory to receive images at 400 x 400 resolution. |

**I-fax Switch 03 - Not used** (do not change the settings) [ SP No. 1-102-004]

**I-fax Switch 04 [SP No. 1-102-005]**

| No | FUNCTION | COMMENTS |
|---|---|---|
| 0 | Subject for Delivery TX/Memory Transfer | |
| 0 | This setting determines whether the RTI/CSI registered on this machine or the RTI/CSI of the originator is used in the subject lines of transferred documents.<br><br>0: Puts the RTI/CSI of the originator in the Subject line. If this is used, either the RTI or CSI is used. Only one of these can be received for use in the subject line.<br><br>1: Puts the RTI/CSI registered on this machine in the Subject line.<br><br>When this switch is used to transfer and deliver mail to a PC, the information in the Subject line that indicates where the transmission originated can be used to determine automatically the destination folder for each e-mail. | |
| 1 | Subject corresponding to mail post database<br><br>0: Standard subject<br><br>1: Mail post database subject<br><br>The standard subject is replaced by the mail post database subject in the following three cases:<br><br>1) When the service technician sets the service (software) switch.<br><br>2) When memory sending, delivery specified by F code or SMTP reception is done.<br><br>3) With relay broadcasting (1st stage without the Schmidt 4 function).<br><br>⬇ Note<br><br>• This switch does not apply for condition 3) when the RX system is set up for memory sending, delivery by F-code, sending with SMTP RX and when operators are using FOL (to prevent problems when receiving transmissions). | |
| 2-7 | **Not Used** | |

| I-fax Switch 05 [SP No. 1-102-006] | | |
|---|---|---|
| **No** | **FUNCTION** | **COMMENTS** |
| 0 | Mail Addresses of SMTP Broadcast Recipients<br><br>Determines whether the e-mail addresses of the destinations that receive transmissions broadcasted using SMTP protocol are recorded in the Journal.<br><br>For example:<br><br>"1st destination + Total number of destinations: 9" in the Journal indicates a broadcast to 9 destinations.<br><br>0: Not recorded<br><br>1: Recorded | |
| 1 | I-Fax Automatic Re-dial Setting<br><br>0: OFF<br><br>1: ON | Determines whether the I-fax automatically redials when an error occurs. |
| 2-7 | **Not Used** | |

| I-fax Switch 06 - **Not used** (do not change the settings) [SP No. 1-102-007] |
|---|

| I-fax Switch 07 - **Not used** (do not change the settings) [SP No. 1-102-008] |
|---|

| I-fax Switch 08 [SP No. 1-102-009] | | |
|---|---|---|
| **No** | **FUNCTION** | **COMMENTS** |
| 0-7 | Memory Threshold for POP Mail Reception<br><br>This setting determines the amount of SAF (Store and Forward) memory. (SAF stores fax messages to send later for transmission to more than one location, and also holds incoming messages if they cannot be printed.) When the amount of SAF memory available falls below this setting, mail can no longer be received; received mail is then stored on the mail server.<br><br>00-FF (0 to 1024 KB: HEX)<br><br>⬇Note<br><br>• The hexadecimal number you enter is multiplied by 4 KB to determine the amount of memory. | |

| I-fax Switch 09 [SP No. 1-102-010] |
|---|

**4**

| No | FUNCTION | COMMENTS |
|---|---|---|
| 0-3 | **Not used** | Do not change the settings |
| 4-7 | Restrict TX Retries | This setting determines the number of retries when connection and transmission fails due to errors.<br><br>01-F (1-15 Hex) |

| |
|---|
| **I-fax Switch 0A - Not used** (do not change the settings) **[SP No. 1-102-011]** |
| **I-fax Switch 0B - Not used** (do not change the settings) **[SP No. 1-102-012]** |
| **I-fax Switch 0C - Not used** (do not change the settings) **[SP No. 1-102-013]** |
| **I-fax Switch 0D - Not used** (do not change the settings) **[SP No. 1-102-014]** |
| **I-fax Switch 0E - Not used** (do not change the settings) **[SP No. 1-102-015]** |

| I-fax Switch 0F [SP No. 1-102-016] | | |
|---|---|---|
| No | FUNCTION | COMMENTS |
| 0 | Delivery Method for SMTP RX Files | |
| | This setting determines whether files received with SMTP protocol are delivered or output immediately.<br><br>0: Off. Files received via SMTP are output immediately without delivery.<br><br>1: On. Files received via SMTP are delivered immediately to their destinations. | |
| 1 | Signature for the SMTP | |
| | This setting determines whether a signature is put on an e-mail via SMTP.<br><br>0: No signature<br><br>1: Signature | |
| 2 | This setting determines whether an e-mail via SMTP is encrypted.<br><br>0: Not encrypted<br><br>1: Encrypted | |
| 3-7 | **Not used** | |

## Printer Switches

| Printer Switch 00 [SP No. 1-103-001] | | |
|---|---|---|
| **No** | **FUNCTION** | **COMMENTS** |
| 0 | Select page separation marks<br>0: Off<br>1: On | 0: If a 2 page RX transmission is split, [*] is printed in the bottom right corner of the 1st page and only a [2] is printed in the upper right corner of the 2nd page.<br>1: If a 2 page RX transmission is split into two pages, for example, [*] [2] is printed in the bottom right corner of the 1st page and only a [2] is printed in the upper right corner of the 2nd page.<br>⬇**Note**<br>• This helps the user to identify pages that have been split because the size of the paper is smaller than the size of the document received. (When A5 is used to print an A4 size document, for example.) |
| 1 | Repetition of data when the received page is longer than the printer paper<br>0: Off<br>1: On | 1: Default. 10 mm of the trailing edge of the previous page are repeated at the top of the next page.<br>0: The next page continues from where the previous page stopped without any repeated text. |
| 2 | Prints the date and time on received fax messages<br>0: Disabled<br>1: Enabled | This switch is only effective when user parameter 02 - bit 2 (printing the received date and time on received fax messages) is enabled.<br>1: The machine prints the received and printed date and time at the bottom of each received page. |
| 3-7 | **Not used** | Do not change the settings. |

| Printer Switch 01 [SP No. 1-103-002] | | |
|---|---|---|
| **No** | **FUNCTION** | **COMMENTS** |
| 0-2 | **Not used** | Do not change the settings. |

| 3-4 | Maximum print width used in the setup protocol<br><br>Bit 4: 0, Bit 3: 0 = Not used<br>Bit 4: 0, Bit 3: 1 = A3<br>Bit 4: 1, Bit 3: 0 = B4<br>Bit 4: 1, Bit 3: 1 = A4 | These bits are only effective when bit 7 of printer switch 01 is "1". |
|---|---|---|
| 5-6 | **Not used** | Do not change the settings. |
| 7 | Received message width restriction in the protocol signal to the sender<br>0: Disabled<br>1: Enabled | 0: The machine informs the transmitting machine of the print width depending on the paper size available from the paper feed stations.<br>Refer to the table on the next page for how the machine chooses the paper width used in the setup protocol (NSF/DIS).<br>1: The machine informs the transmitting machine of the fixed paper width which is specified by bits 3 and 4 above. |

| Printer Switch 02 [SP No. 1-103-003] | | |
|---|---|---|
| No | FUNCTION | COMMENTS |

| 0 | 1st paper feed station usage for fax printing<br>0: Enabled<br>1: Disabled | 0: The paper feed station can be used to print fax messages and reports.<br>1: The specified paper feed station will not be used for printing fax messages and reports. |
|---|---|---|
| 1 | 2nd paper feed station usage for fax printing<br>0: Enabled<br>1: Disabled | |
| 2 | 3rd paper feed station usage for fax printing<br>0: Enabled<br>1: Disabled | ⬇ **Note**<br>• Do not disable usage for a paper feed station which has been specified by User Parameter Switch 0F (15), or which is used for the Specified Cassette Selection feature. |
| 3 | 4th paper feed station usage for fax printing<br>0: Enabled<br>1: Disabled | |
| 4-7 | **Not used** | Do not change the settings. |

| Printer Switch 03 [SP No. 1-103-004] | | |
|---|---|---|
| No | FUNCTION | COMMENTS |
| 0 | Length reduction of received data<br>0: Disabled<br>1: Enabled | 0: Incoming pages are printed without length reduction.<br>(Page separation threshold: Printer Switch 03, bits 4 to 7)<br>1: Incoming page length is reduced when printing.<br>(Maximum reducible length: Printer Switches 04, bits 0 to 4) |
| 1-3 | Not used | Do not change the settings |

| 4-7 | Page separation setting when sub scan compression is forbidden<br><br>00-0F (0-15 mm: Hex)<br><br>Default: 6 mm | Page separation threshold (with reduction disabled with switch 03-0 above).<br><br>For example, if this setting is set to "10", and A4 is the selected paper size:<br><br>If the received document is 10 mm or less longer than A4, then the 10 mm are cut and only 1 page prints.<br><br>If the received document is 10 mm longer than A4, then the document is split into 2 pages. |

**Printer Switch 04**

**SP No. 1-103-005**

| No | FUNCTION | COMMENTS |
|---|---|---|

| 0-4 | Maximum reducible length when length reduction is enabled with switch 03-0 above.<br><br><Maximum reducible length> = <Paper length> + (N x 5mm)<br><br>"N" is the decimal value of the binary setting of bits 0 to 4. | |

| Bit 4 | Bit 3 | Bit 2 | Bit 1 | Bit 0 | Setting |
|---|---|---|---|---|---|
| 0 | 0 | 0 | 0 | 0 | 0 mm |
| 0 | 0 | 0 | 0 | 1 | 5 mm |
| 0 | 0 | 1 | 0 | 0 | 20 mm |
| 1 | 1 | 1 | 1 | 1 | 155 mm |

For A5 sideways and B5 sideways paper

<Maximum reducible length> = <Paper length> + 0.75 x (N x 5mm)

| 5-6 | Length of the duplicated image on the next page, when page separation has taken place.<br><br>Bit 6: 0, Bit 5: 0 = 4 mm<br><br>Bit 6: 1, Bit 5: 0 = 10 mm<br><br>Bit 6: 0, Bit 5: 1 = 15 mm<br><br>Bit 6: 1, Bit 5: 1 = **Not used** | |
| 7 | **Not used.** | Do not change the setting. |

**Printer Switch 05 - Not used** (do not change the settings)

| Printer Switch 06 [SP No. 1-103-007] | | |
|---|---|---|
| No | FUNCTION | COMMENTS |
| 0 | Printing while a paper cassette is pulled out, when the Just Size Printing feature is enabled.<br>0: Printing will not start<br>1: Printing will start if another cassette has a suitable size of paper, based on the paper size selection priority tables. | Cross reference<br>Just size printing on/off – User switch 05, bit 5 |
| 1-7 | **Not used.** | Do not change the settings. |

| Printer Switch 07 [SP No. 1-103-008] | | |
|---|---|---|
| No | FUNCTION | COMMENTS |
| 0-3 | **Not used.** | Do not change the settings. |
| 4 | List of destinations in the Communication Failure Report for broadcasting<br>0: All destinations<br>1: Only destinations where communication failure occurred | 1: Only destinations where communication failure occurred are printed on the Communication Failure Report. |
| 5-7 | **Not used.** | Do not change the settings. |

| Printer Switch 08 - **Not used** (do not change the settings) |
|---|
| Printer Switch 09 - **Not used** (do not change the settings) |
| Printer Switch 0A - **Not used** (do not change the settings) |

| Printer Switch 0B - **Not used** (do not change the settings) |
|---|
| Printer Switch 0C - **Not used** (do not change the settings) |
| Printer Switch 0D - **Not used** (do not change the settings) |

| Printer Switch 0E [SP No. 1-103-015] |
|---|

| No | FUNCTION | COMMENTS |
|---|---|---|
| 0 | Paper size selection priority<br>0: Width<br>1: Length | 0: A paper size that has the same width as the received data is selected first.<br>1: A paper size which has enough length to print all the received lines without reduction is selected first. |
| 1 | Paper size selected for printing A4 width fax data<br>0: 8.5" x 11" size<br>1: A4 size | This switch determines which paper size is selected for printing A4 width fax data, when the machine has both A4 and 8.5" x 11" size paper. |
| 2 | Page separation<br>0: Enabled<br>1: Disabled | 1: If all paper sizes in the machine require page separation to print a received fax message, the machine does not print the message (Substitute Reception is used).<br>After a larger size of paper is set in a cassette, the machine automatically prints the fax message. |
| 3-4 | Printing the sample image on reports<br>Bit 4: 0, Bit 3: 0<br>= The upper half only<br>Bit 4: 0, Bit 3: 1<br>= 50% reduction in sub-scan only<br>Bit 4: 1, Bit 3: 0<br>= Same size<br>Bit 4: 1, Bit 3: 1<br>= **Not used** | "Same size" means the sample image is printed at 100%, even if page separation occurs.<br>User Parameter Switch 19 (13H) bit 4 must be set to "0" to enable this switch.<br>Refer to Detailed Section Descriptions for more on this feature. |
| 5-6 | **Not used** | Do not change the settings. |
| 7 | Equalizing the reduction ratio among separated pages<br>(Page Separation)<br>0: Enabled<br>1: Disabled | 0: When page separation has taken place, all the pages are reduced with the same reduction ratio.<br>1: Only the last page is reduced to fit the selected paper size when page separation has taken place. Other pages are printed without reduction. |

| Printer Switch 0F [SP No. 1-103-016] | | |
|---|---|---|
| No | FUNCTION | COMMENTS |

| 0-1 | Smoothing feature<br><br>Bit 1: 0 Bit 0: 0 = Disabled<br>Bit 1: 0 Bit 0: 1 = Disabled<br>Bit 1: 1 Bit 0: 0 = Enabled<br>Bit 1: 1 Bit 0: 1 = **Not used** | (0, 0) (0, 1): Disable smoothing if the machine receives halftone images from other manufacturers fax machines frequently. |
|---|---|---|
| 2 | Duplex printing<br>0: Disabled<br>1: Enabled | 1: The machine always prints received fax messages in duplex printing mode: |
| 3 | Binding direction for Duplex printing<br>0: Left binding<br>1: Top binding | 0: Sets the binding for the left edge of the stack.<br>1: Sets the binding for the top of the stack. |
| 4-7 | **Not used** | Do not change the settings. |

## Communication Switches

| Communication Switch 00 [SP No. 1-104-001] | | |
|---|---|---|
| No | FUNCTION | COMMENTS |
| 0-1 | Compression modes available in receive mode<br><br>Bit 1: 0 Bit 0: 0 = MH only<br>Bit 1: 0 Bit 0: 1 = MH/MR<br>Bit 1: 1 Bit 0: 0 = MH/MR/MMR<br>Bit 1: 1 Bit 0: 1<br>= MH/MR/MMR/JBIG | These bits determine the compression capabilities to be declared in phase B (handshaking) of the T.30 protocol. |
| 2-3 | Compression modes available in transmit mode<br><br>Bit 3: 0 Bit 2: 0 = MH only<br>Bit 3: 0 Bit 2: 1 = MH/MR<br>Bit 3: 1 Bit 2: 0 = MH/MR/MMR<br>Bit 3: 1 Bit 2: 1<br>= MH/MR/MMR/JBIG | These bits determine the compression capabilities to be used in the transmission and to be declared in phase B (handshaking) of the T.30 protocol. |

**4**

| 4 | Not used | Do not change the settings. |
|---|---|---|
| 5 | JBIG compression method: Reception<br><br>0: Only basic supported<br><br>1: Basic and optional both supported | Change the setting when communication problems occur using JBIG compression. |
| 6 | JBIG compression method: Transmission<br><br>0: Basic mode priority<br><br>1: Optional mode priority | Change the setting when communication problems occur using JBIG compression. |
| 7 | Not used | Do not change the settings. |

| Communication Switch 01 [SP No. 1-104-002] | | |
|---|---|---|
| No | FUNCTION | COMMENTS |
| 0 | ECM<br>0: Off 1: On | If this bit is set to 0, ECM is switched off for all communications.<br><br>In addition, V.8 protocol and JBIG compression are switched off automatically. |
| 1 | Not used | Do not change the settings. |
| 2-3 | Wrong connection prevention method<br>Bit 3: 0, Bit 2: 0 = None<br>Bit 3: 0, Bit 2: 1 = 8 digit CSI<br>Bit 3: 1, Bit 2: 0 = 4 digit CSI<br>Bit 3: 1, Bit 2: 1 = CSI/RTI | (0,1) - The machine will disconnect the line without sending a fax message, if the last 8 digits of the received CSI do not match the last 8 digits of the dialed telephone number. This does not work when manually dialed.<br><br>(1,0) - The same as above, except that only the last 4 digits are compared.<br><br>(1,1) - The machine will disconnect the line without sending a fax message, if the other end does not identify itself with an RTI or CSI.<br><br>(0,0) - Nothing is checked; transmission will always go ahead.<br><br>**⬇Note**<br><br>• This function does not work when dialing is done from the external telephone. |

| 4-5 | **Not used** | Do not change the setting. |
|---|---|---|
| 6-7 | Maximum printable page length available<br><br>Bit 7: 0 Bit 6: 0 = No limit<br>Bit 7: 0 Bit 6: 1 = B4 (364 mm)<br>Bit 7: 1 Bit 6: 0 = A4 (297 mm)<br>Bit 7: 1 Bit 6: 1 = **Not used** | The setting determined by these bits is informed to the transmitting terminal in the pre-message protocol exchange (in the DIS/NSF frames). |

| Communication Switch 02 [SP No. 1-104-003] | | |
|---|---|---|
| **No** | **FUNCTION** | **COMMENTS** |
| 0 | G3 Burst error threshold<br>0: Low 1: High | If there are more consecutive error lines in the received page than the threshold, the machine will send a negative response. The Low and High threshold values depend on the sub-scan resolution, and are as follows.<br><br>100 dpi — 6(L) → 12(H)<br>200 dpi — 12(L) → 24(H)<br>300 dpi — 18(L) → 36(H)<br>400 dpi — 24(L) → 48(H) |
| 1 | Acceptable total error line ratio<br>0: 5% 1: 10% | If the error line ratio for a page exceeds the acceptable ratio, RTN will be sent to the other end. |
| 2 | Treatment of pages received with errors during G3 reception<br>0: Deleted from memory without printing<br>1: Printed | 0: Pages received with errors are not printed. |
| 3 | Hang-up decision when a negative code (RTN or PIN) is received during G3 immediate transmission<br>0: No hang-up, 1: Hang-up | 0: The next page will be sent even if RTN or PIN is received.<br>1: The machine will send DCN and hang up if it receives RTN or PIN.<br>This bit is ignored for memory transmissions or if ECM is being used. |
| 4-7 | **Not used** | Do not change the settings. |

| Communication Switch 03 [SP No. 1-104-004] | | |
|---|---|---|
| **No** | **FUNCTION** | **COMMENTS** |
| 0-7 | Maximum number of page retransmissions in a G3 memory transmission | 00 - FF (Hex) times. <br> This setting is not used if ECM is switched on. <br> Default setting - 03(H) |

| |
|---|
| **Communication Switch 04 - Not used** (do not change the settings) |
| **Communication Switch 05 - Not used** (do not change the settings) |
| **Communication Switch 06 - Not used** (do not change the settings) |
| **Communication Switch 07 - Not used** (do not change the settings) |
| **Communication Switch 08 - Not used** (do not change the settings) |

| Communication Switch 09 [SP No. 1-104-010] | | |
|---|---|---|
| **No** | **FUNCTION** | **COMMENTS** |
| 0-7 | IP-Fax dial interval setting | Adjusts the interval of the I-fax dialing. <br> The interval of I-fax dialing is calculated by following formula. <br> [Interval time = specified value with this switch x 0.2 msec] |

| Communication Switch 0A [SP No. 1-104-011] | | |
|---|---|---|
| **No** | **FUNCTION** | **COMMENTS** |
| 0 | Point of resumption of memory transmission upon redialing <br> 0: From the error page <br> 1: From page 1 | 0: The transmission begins from the page where transmission failed the previous time. <br> 1: Transmission begins from the first page, using normal memory transmission. |
| 1-7 | **Not used** | Do not change the settings. |

| Communication Switch 0B [SP No. 1-104-012] | | |
|---|---|---|
| **No** | **FUNCTION** | **COMMENTS** |
| 0-3 | **Not used** | Do not change the settings. |

| 4 | Print setting when receiving a request to forward a fax | 0: The machine does not print fax data. <br> 1: The machine prints fax data. |
|---|---|---|
| 5-7 | **Not used** | Do not change the settings. |

**Communication Switch 0C - Not used** (do not change the settings)

**Communication Switch 0D [SP No. 1-104-014]**

| No | FUNCTION | COMMENTS |
|---|---|---|
| 0-7 | The available memory threshold, below which ringing detection (and therefore reception into memory) is disabled | 00 to FF (Hex), unit = 4 kbytes <br> (e.g., 06(H) = 24 kbytes) <br> One page is about 24 kbytes. <br> The machine refers to this setting before each fax reception. If the amount of remaining memory is below this threshold, the machine cannot receive any fax messages. <br> If this setting is kept at 0, the machine will detect ringing signals and go into receive mode even if there is no memory available. This will result in communication failure. |

**Communication Switch 0E [SP No. 1-104-015]**

| No | FUNCTION | COMMENTS |
|---|---|---|
| 0-7 | Minimum interval between automatic dialing attempts | 06 to FF (Hex), unit = 2 s <br> (e.g., 06(H) = 12 s) <br> This value is the minimum time that the machine waits before it dials the next destination. |

**Communication Switch 0F – Not used** (do not change the settings.)

**Communication Switch 10 [SP No. 1-104-017]**

| No | FUNCTION | COMMENTS |
|---|---|---|
| 0-7 | Memory transmission: Maximum number of dialing attempts to the same destination | 01 – FE (Hex) times |

4

| Communication Switch 11 – **Not used** (do not change the settings.) |
|---|

**Communication Switch 12 [SP No. 1-104-019]**

| No | FUNCTION | COMMENTS |
|---|---|---|
| 0-7 | Memory transmission: Interval between dialing attempts to the same destination | 01 – FF (Hex) minutes |

| Communication Switch 13 – **Not used** (do not change the settings.) |
|---|

**Communication Switch 14 [SP No. 1-104-021]**

| No | FUNCTION | COMMENTS |
|---|---|---|
| 0 | Inch-to-mm conversion during transmission<br>0: Disabled 1: Enabled | 0: In immediate transmission, data scanned in inch format are transmitted without conversion.<br>In memory transmission, data stored in the SAF memory in mm format are transmitted without conversion.<br>Note: When storing the scanned data into SAF memory, the fax unit always converts the data into mm format.<br>1: The machine converts the scanned data or stored data in the SAF memory to the format which was specified in the set-up protocol (DIS/NSF) before transmission. |
| 1-5 | **Not used** | Do not change the factory settings. |
| 6-7 | Available unit of resolution in which fax messages are received<br>Bit 7: 0, Bit 6: 0 = mm<br>Bit 7: 0, Bit 6: 1 = inch<br>Bit 7: 1, Bit 6: 0 = mm and inch (default)<br>Bit 7: 1, Bit 6: 1 = **Not used** | For the best performance, do not change the factory settings.<br>The setting determined by these bits is informed to the transmitting terminal in the pre-message protocol exchange (in the DIS/NSF frames). |

| Communication Switch 15 – **Not used** (do not change the settings) |
|---|

| **Communication Switch 16 [SP No. 1-104-023]** |
|---|

| No | FUNCTION | COMMENTS |
|----|----------|----------|
| 0-7 | **Not used** | Do not change the factory settings. |

| Communication Switch 17 [SP No. 1-104-024] | | |
|----|----------|----------|
| No | FUNCTION | COMMENTS |
| 0 | SEP reception<br>0: Disabled<br>1: Enabled | 0: Polling transmission to another maker's machine using the SEP (Selective Polling) signal is disabled. |
| 1 | SUB reception<br>0: Disabled<br>1: Enabled | 0: Confidential reception to another maker's machine using the SUB (Sub-address) signal is disabled. |
| 2 | PWD reception<br>0: Disabled<br>1: Enabled | 0: Disables features that require PWD (Password) signal reception. |
| 3-4 | **Not used** | Do not change the settings. |
| 5 | PSTN dial-in routing setting<br>0: OFF<br>1: ON | 1: The machine sets multiple PSTN dial-in number in the PSTN dial-in lien and transfers received data of each PSTN dial-in number to each address. |
| 6 | **Not used** | Do not change the settings. |
| 7 | Action when there is no box with an F-code that matches the received SUB code<br>0: Disconnect the line<br>1: Receive the message<br>(using normal reception mode) | Change this setting when the customer requires. |

| Communication Switch 18 [SP No. 1-104-025] | | |
|----|----------|----------|
| No | FUNCTION | COMMENTS |
| 0-4 | **Not used** | Do not change the factory settings. |

**4**

| 5 | IP-Fax dial-in routing selection<br><br>0: Off<br><br>1: On | 1: Transfers receiving data to each IP-Fax dial-in number.<br><br>IP-Fax dial-in number is 4 digit-number. |
|---|---|---|
| 6-7 | **Not used** | Do not change the factory settings. |

| **Communication Switch 19 - Not used** (do not change the settings) |
|---|

| **Communication Switch 1A - Not used** (do not change the settings) |
|---|

| **Communication Switch 1B [SP No. 1-104-028]** | | |
|---|---|---|
| No | FUNCTION | COMMENTS |
| 0-7 | Extension access code (0 to 7) to turn V.8 protocol On/Off<br><br>0: On<br><br>1: Off | If the PABX does not support V.8/V.34 protocol procedure, set this bit to "1" to disable V.8.<br><br>Example: If "0" is the PSTN access code, set bit 0 to 1. When the machine detects "0" as the first dialed number, it automatically disables V.8 protocol. (Alternatively, if "3" is the PSTN access code, set bit 3 to 1.) |

| **Communication Switch 1C [SP No. 1-104-029]** | | |
|---|---|---|
| No | FUNCTION | COMMENTS |
| 0-1 | Extension access code (8 and 9) to turn V.8 protocol On/Off<br><br>0: On<br><br>1: Off | Refer to communication switch 1B.<br><br>Example: If "8" is the PSTN access code, set bit 0 to 1. When the machine detects "8" as the first dialed number, it automatically disables V.8 protocol. (If "9" is the PSTN access code, use bit 1.) |
| 2-7 | **Not used** | Do not change the settings. |

| **Communication Switch 1D - Not used** (do not change the settings) |
|---|

| **Communication Switch 1E - Not used** (do not change the settings) |
|---|

| **Communication Switch 1F - Not used** (do not change the settings) |
|---|

## G3 Switches

| G3 Switch 00 [SP No. 1-105-001] | | |
|---|---|---|
| **No** | **FUNCTION** | **COMMENTS** |
| 0<br>1 | Monitor speaker during communication (tx and rx)<br>Bit 1: 0, Bit 0: 0 = Disabled<br>Bit 1: 0, Bit 0: 1 = Up to Phase B<br>Bit 1: 1, Bit 0: 0 = All the time<br>Bit 1: 1, Bit 0: 1 = **Not used** | (0, 0): The monitor speaker is disabled all through the communication.<br>(0, 1): The monitor speaker is on up to phase B in the T.30 protocol.<br>(1, 0): Used for testing. The monitor speaker is on all through the communication. Make sure that you reset these bits after testing. |
| 2 | Monitor speaker during memory transmission<br>0: Disabled 1: Enabled | 1: The monitor speaker is enabled during memory transmission. |
| 3-5 | **Not used** | Do not change the settings. |
| 6 | G3 mode selection for direct line<br>0: Off<br>1:On | 1: G3 communication through the direct line is enabled. |
| 7 | **Not used** | Do not change the settings. |

| G3 Switch 01 [SP No. 1-105-002] | | |
|---|---|---|
| **No** | **FUNCTION** | **COMMENTS** |
| 0-1 | **Not used** | Do not change the settings. |
| 2-3 | **Not used** | Do not change the settings. |
| 4 | DIS frame length<br>0: 10 bytes 1: 4 bytes | 1: The bytes in the DIS frame after the 4th byte will not be transmitted (set to 1 if there are communication problems with PC-based faxes which cannot receive the extended DIS frames). |
| 5 | **Not used** | Do not change the setting. |

**4**

| 6 | Forbid CED/AMsam output 0: Off 1: On (Forbid output) | Do not change this setting (Default: 0: Off), unless communication problem is caused by a CED or ANSam transmission. |
|---|---|---|
| 7 | **Not used** | Do not change the setting. |

**G3 Switch 02 [SP No. 1-105-003]**

| No | FUNCTION | COMMENTS |
|---|---|---|
| 0 | G3 protocol mode used 0: Standard and non-standard 1: Standard only | Change this bit to 1 only when the other end can only communicate with machines that send T.30-standard frames only. 1: Disables NSF/NSS signals (these are used in non-standard mode communication) |
| 1-6 | **Not used** | Do not change the settings. |
| 7 | Short preamble 0: Disabled 1: Enabled | Refer to Appendix B in the Group 3 Facsimile Manual for details about Short Preamble. |

**G3 Switch 03 [SP No. 1-105-004]**

| No | FUNCTION | COMMENTS |
|---|---|---|
| 0 | DIS detection number (Echo countermeasure) 0: 1 1: 2 | 0: The machine will hang up if it receives the same DIS frame twice. 1: Before sending DCS, the machine will wait for the second DIS which is caused by echo on the line. |
| 1 | **Not Used** | Do not change the settings. |
| 2 | V.8 protocol 0: Disabled 1: Enabled | 0: V.8/V.34 communications will not be possible. Note: Do not set to 0 unless the line condition is always bad enough to slow down the data rate to 14.4 kbps or lower. |
| 3 | ECM frame size 0: 256 bytes 1: 64 bytes | Keep this bit at "0" in most cases. |

| | | |
|---|---|---|
| 4 | CTC transmission conditions<br><br>0: After one PPR signal received<br><br>1: After four PPR signals received (ITU-T standard) | When using ECM in non-standard (NSF/NSS) mode at 14.4, 12.0, 9.6, and 7.2 kbps;<br><br>0: The machine sends a CTC to drop back the modem rate after receiving a PPR.<br><br>1:The machine sends a CTC to drop back the modem rate after receiving four PPRs. |
| 5 | Modem rate used for the next page after receiving a negative code (RTN or PIN)<br><br>0: No change 1: Fallback | 1: The machine's tx modem rate will fall back before sending the next page if a negative code is received. This bit is ignored if ECM is being used. |
| 6 | **Not Used** | Do not change the settings |
| 7 | Select detection of reverse polarity in ringing<br><br>0: Off<br><br>1: On | This switch is used to prevent reverse polarity in ringing on the phone line (applied to PSTN-G3 ringing). Do not change this setting<br><br>0: No detection<br><br>1: Detection (Japan and Korea only) |

**G3 Switch 04 [SP No. 1-105-005]**

| No | FUNCTION | COMMENTS |
|---|---|---|
| 0-3 | Training error detection threshold | 0 - F (Hex); 0 - 15 bits<br><br>If the number of error bits in the received TCF is below this threshold, the machine informs the sender that training has succeeded. |
| 4-7 | **Not used** | Do not change the settings. |

**G3 Switch 05 [SP No. 1-105-006]**

| No | FUNCTION | COMMENTS |
|---|---|---|

| 0-3 | Initial Tx modem rate | | | | | These bits set the initial starting modem rate for transmission.<br><br>Use the dedicated transmission parameters if you need to change this for specific receivers.<br><br>If a modem rate 14.4 kbps or slower is selected, V.8 protocol should be disabled manually.<br><br>Cross reference<br><br>V.8 protocol on/off - G3 switch 03, bit2 |
|---|---|---|---|---|---|---|
| | Bit 3 | Bit 2 | Bit 1 | Bit 0 | bps | |
| | 0 | 0 | 0 | 1 | 2.4k | |
| | 0 | 0 | 1 | 0 | 4.8k | |
| | 0 | 0 | 1 | 1 | 7.2k | |
| | 0 | 1 | 0 | 0 | 9.6k | |
| | 0 | 1 | 0 | 1 | 12.0k | |
| | 0 | 1 | 1 | 0 | 14.4k | |
| | 0 | 1 | 1 | 1 | 16.8k | |
| | 1 | 0 | 0 | 0 | 19.2k | |
| | 1 | 0 | 0 | 1 | 21.6k | |
| | 1 | 0 | 1 | 0 | 24.0k | |
| | 1 | 0 | 1 | 1 | 26.4k | |
| | 1 | 1 | 0 | 0 | 28.8k | |
| | 1 | 1 | 0 | 1 | 31.2k | |
| | 1 | 1 | 1 | 0 | 33.6k | |
| | Other settings - **Not used** | | | | | |
| 4-5 | Initial modem type for 9.6 k or 7.2 kbps.<br><br>Bit 5: 0, Bit 4: 0 = V.29<br>Bit 5: 0, Bit 4: 1 = V.17<br>Bit 5: 1, Bit 4: 0 = V.34<br>Bit 5: 1, Bit 4: 1 = **Not used** | | | | | These bits set the initial modem type for 9.6 and 7.2 kbps, if the initial modem rate is set at these speeds. |
| 6-7 | **Not used** | | | | | Do not change the settings. |

| G3 Switch 06 [SP No. 1-105-007] | | |
|---|---|---|
| No | FUNCTION | COMMENTS |

| | Initial Rx modem rate | | | | |
|---|---|---|---|---|---|
| | Bit 3 | Bit 2 | Bit 1 | Bit 0 | bps |
| | 0 | 0 | 0 | 1 | 2.4k |
| | 0 | 0 | 1 | 0 | 4.8k |
| | 0 | 0 | 1 | 1 | 7.2k |
| | 0 | 1 | 0 | 0 | 9.6k |
| | 0 | 1 | 0 | 1 | 12.0k |
| | 0 | 1 | 1 | 0 | 14.4k |
| 0-3 | 0 | 1 | 1 | 1 | 16.8k |
| | 1 | 0 | 0 | 0 | 19.2k |
| | 1 | 0 | 0 | 1 | 21.6k |
| | 1 | 0 | 1 | 0 | 24.0k |
| | 1 | 0 | 1 | 1 | 26.4k |
| | 1 | 1 | 0 | 0 | 28.8k |
| | 1 | 1 | 0 | 1 | 31.2k |
| | 1 | 1 | 1 | 0 | 33.6k |
| | Other settings - **Not used** | | | | |

- These bits set the initial starting modem rate for reception.
- Use a lower setting if high speeds pose problems during reception.
- If a modem rate 14.4 kbps or slower is selected, V.8 protocol should be disabled manually.

Cross reference:

V.8 protocol on/off - G3 switch 03, bit2

**4**

| 4-7 | Modem types available for reception | | | | | |
| | Bit 7 | Bit 6 | Bit 5 | Bit 4 | Setting | |
| | 0 | 0 | 0 | 1 | V.27ter | • The setting of these bits is used to inform the transmitting terminal of the available modem type for the machine in receive mode. |
| | 0 | 0 | 1 | 0 | V.27ter, V.29 | • If V.34 is not selected, V.8 protocol must be disabled manually. |
| | 0 | 0 | 1 | 1 | V.27ter, V.29 | Cross reference: |
| | 0 | 1 | 0 | 0 | V.27ter, V.29, V.17 | V.8 protocol on/off - G3 switch 03, bit2 |
| | 0 | 1 | 0 | 1 | V.27ter, V.29, V.17, V.34 | |
| | Other settings - **Not used** | | | | | |

| G3 Switch 07 [SP No. 1-105-008] | | |
|---|---|---|
| No | FUNCTION | COMMENTS |
| 0-1 | PSTN cable equalizer (tx mode: Internal) Bit 1: 0, Bit 0: 0 = None Bit 1: 0, Bit 0: 1 = Low Bit 1: 1, Bit 0: 0 = Medium Bit 1: 1, Bit 0: 1 = High | Use a higher setting if there is signal loss at higher frequencies because of the length of wire between the modem and the telephone exchange. Use the dedicated transmission parameters for specific receivers. Also, try using the cable equalizer if one or more of the following symptoms occurs. Communication error Modem rate fallback occurs frequently. ⬇Note • This setting is not effective in V.34 communications. |

| | | |
|---|---|---|
| 2-3 | PSTN cable equalizer<br>(rx mode: Internal)<br>Bit 3: 0, Bit 2: 0 = None<br>Bit 3: 0, Bit 2: 1 = Low<br>Bit 3: 1, Bit 2: 0 = Medium<br>Bit 3: 1, Bit 2: 1 = High | Use a higher setting if there is signal loss at higher frequencies because of the length of wire between the modem and the telephone exchange.<br>Also, try using the cable equalizer if one or more of the following symptoms occurs.<br>Communication error with error codes such as<br>0-20, 0-23, etc.<br>Modem rate fallback occurs frequently.<br>⬇ Note<br>• This setting is not effective in V.34 communications. |
| 4 | PSTN cable equalizer<br>(rx mode: External)<br>0: Disabled<br>1: Enabled | Keep this bit at "1".<br>⬇ Note<br>• This setting is not effective in V.34 communications. |
| 5 | **Not used** | Do not change the settings. |
| 6 | Parameter selection for dial tone detection<br>0: Normal parameter<br>1: Specific parameter | 0: This uses the fixed table in the ROM for dial tone detection.<br>1: This uses the specific parameter adjusted with SRAM (69ECBEH - 69ECDEH). Select this if the dial tone cannot be detected when the "Normal parameter: 0" is selected. |
| 7 | **Not used** | Do not change the settings. |

| |
|---|
| **G3 Switch 08 - Not used** (do not change the settings) |

| |
|---|
| **G3 Switch 09 - Not used** (do not change the settings) |

| **G3 Switch 0A [SP No. 1-105-011]** | |
|---|---|
| No | FUNCTION | COMMENTS |

**4**

| 0-1 | Maximum allowable carrier drop during image data reception<br><br>Bit 1: 0, Bit 0: 0 = 200 (ms)<br>Bit 1: 0, Bit 0: 1 = 400 (ms)<br>Bit 1: 1, Bit 0: 0 = 800 (ms)<br>Bit 1: 1, Bit 0: 1 = **Not used** | These bits set the acceptable modem carrier drop time at the non ECM mode.<br><br>Try using a longer setting if error code 0-22 is frequent. |
|---|---|---|
| 2 | Select cancellation of high-speed RX if carrier signal lost while receiving<br>0: Off<br>1: On | This switch setting determines if high-speed receiving ends if the carrier signal is lost when receiving during non-ECM mode |
| 3 | **Not used** | Do not change the settings |
| 4 | Maximum allowable frame interval during image data reception.<br>0: 5 s 1: 13 s | This bit set the maximum interval between EOL (end-of-line) signals and the maximum interval between ECM frames from the other end.<br><br>Try using a longer setting if error code 0-21 is frequent. |
| 5 | **Not used** | Do not change the settings. |
| 6 | Reconstruction time for the first line in receive mode<br>0: 6 s 1: 12 s | When the sending terminal is controlled by a computer, there may be a delay in receiving page data after the local machine accepts set-up data and sends CFR. This is outside the T.30 recommendation. But, if this delay occurs, set this bit to 1 to give the sending machine more time to send data.<br><br>Refer to error code 0-20.<br><br>ITU-T T.30 recommendation: The first line should come within 6 s of CFR. |
| 7 | **Not used** | Do not change the settings. |

| |
|---|
| **G3 Switch 0B - Not used** (do not change the settings). |
| **G3 Switch 0C - Not used** (do not change the settings) |
| **G3 Switch 0D - Not used** (do not change the settings). |

| |
|---|
| **G3 Switch 0E [SP No 1-105-015]** |

| 0-7 | Set CNG send time interval Some machines on the receiving side may not be able to automatically switch the 3-second CNG interval. | |
| | High order bit | 3000-2250ms: 3000-50xNms 3000 – 50 x Nms 0F (3000 ms) < N < FF (2250 ms) |
| | Low order bit | 3000-3700ms: 3000+50xNms 3000 + 50 x Nms 00 (3000 ms) < N < 0E (3700 ms) |

| G3 Switch 0F [SP No. 1-105-016] | | |
|---|---|---|
| No | FUNCTION | COMMENTS |
| 0 | Alarm when an error occurred in Phase C or later 0: Disabled 1: Enabled | If the customer wants to hear an alarm after each error communication, change this bit to "1". |
| 1 | Alarm when the handset is off-hook at the end of communication 0: Disabled 1: Enabled | If the customer wants to hear an alarm if the handset is off-hook at the end of fax communication, change this bit to "1". |
| 2 | **Not used** | Do not change the settings. |
| 4 | Sidaa manual calibration setting 0: Off 1: On | 1: manually calibrates for communication with a line, whose current change occurs such as an optical fiber line. |
| 5-7 | **Not used** | Do not change the settings. |

## IP Fax Switches

| IP Fax Switch 00 [SP No. 1-111-001] | | |
|---|---|---|
| No. | FUNCTION | COMMENTS |
| 0 | **Not used** | Do not change this setting. |

| 1 | IP Fax Transport<br>0: TCP, 1: UDP | Selects TCP or UDP protocol for IP-Fax |
|---|---|---|
| 2 | IP Fax single port selection<br>0: OFF, 1: ON (enable) | Selects single data port. |
| 3 | IP Fax double ports (single data port) selection<br>0: OFF, 1: ON (enable) | Selects whether IP-Fax uses a double port. |
| 4 | IP Fax Gatekeeper<br>0: OFF, 1: ON (enable) | Enables/disables the communication via the gatekeeper for IP-Fax. |
| 5 | IP Fax T30 bit signal reverse<br>0: LSB first, 1: MSB first | Reverses the T30 bit signal. |
| 6 | IP Fax max bit rate setting<br>0: Not affected, 1: Affected | When "0" is selected, the max bit rate does not affect the value of the DIS/DCS.<br>When "1" is selected, the max bit rate affects the value of the DIS/DCS. |
| 7 | IP Fax received telephone number confirmation<br>0: No confirmation, 1: Confirmation | When "0" is selected, fax data is received without checking the telephone number.<br>When "1" is selected, fax data is received only when confirming that the telephone number from the sender matches the registered telephone number in this machine. If this confirmation fails, the line is disconnected. |

| IP-Fax Switch 01 | | |
|---|---|---|
| No. | FUNCTION | COMMENTS |

| 0-3 | Select IP FAX Delay Level | | | | | Raise the level by selecting a higher setting if too many transmission errors are occurring on the network. |
|---|---|---|---|---|---|---|
| | Bit3 | Bit2 | Bit1 | Bit0 | Setting | If TCP/UDP is enabled on the network, raise this setting on the T.30 machine. Increasing the delay time allows the recovery of more lost packets. |
| | 0 | 0 | 0 | 0 | Level 0 | |
| | 0 | 0 | 0 | 1 | Level 1 | |
| | 0 | 0 | 1 | 0 | Level 2 | If only UDP is enabled, increase the number of redundant packets. |
| | 0 | 0 | 1 | 1 | Level 3 | Level 1~2: 3 Redundant packets |
| | | | | | | Level 3: 4 Redundant packets |
| 4-7 | IP Fax preamble wait time setting | | | | | Selects the preamble wait time. [00 to 0f] There are 16 values in this 4-bit binary switch combination. Waiting time: set value level x 100 ms Max: 0f (1500 ms) Min: 00 (No wait time) The default is "0000" (00H). |

| IP Fax Switch 02 [SP No. 1-111-003] | | |
|---|---|---|
| No. | FUNCTION | COMMENTS |
| 0 | IP Fax bit signal reverse setting 0: Maker code setting 1: Internal bit switch setting | When "0" is selected, the bit signal reverse method is decided by the maker code. When "1" is selected, the bit signal reverse method is decided by the internal bit switch. When communicating between IP Fax devices, LSB first is selected.) |
| 1 | IP Fax transmission speed setting 0: Modem speed 1: No limitation | Selects the transmit speed for IP Fax communication. |
| 2 | SIP transport setting 0: TCP 1: UDP | This bit switch sets the transport that has priority for receiving IP Fax data. This function is activated only when the sender has both TCP and UDP. |

| 3 | CCM connection<br><br>0: No CCM connection<br><br>1: CCM connection | When "1" is selected, only the connection call message with H.323 or no tunneled H.245 is transmitted via CCM. |
|---|---|---|
| 4 | Message reception selection from non-registered SIP server<br><br>0: Answer<br><br>1: Not answer | 0: This answers the INVITE message from the SIP server not registered for the machine.<br><br>1: This does not receive the INVITE message from the SIP server not registered for the machine and send a refusal message. |
| 5 | ECM communication setting<br><br>0: No limit for image compression<br><br>1: Limit for image compression | 0: This does not limit the type of the image compression with ECM communication.<br><br>1: When the other end machine is Ciscco, this permits the image compression other than JBIG or MMR with ECM communication. |
| 6-7 | **Not used** | Do not change these settings. |

| IP Fax Switch 03 [SP No. 1-111-004] | | |
|---|---|---|
| No. | FUNCTION | COMMENTS |
| 0 | Effective field limitation for G3 standard function information<br><br>0: OFF, 1: 4byte (DIS) | Limits the effective field for standard G3 function information. |
| 1 | Switching between G3 standard and G3 non standard<br><br>0: Enable switching<br><br>1: G3 standard only | Enables/disables switching between G3 standard and G3 non-standard. |
| 2 | Not used. | Do not change this setting. |
| 3 | ECM frame size selection at transmitting<br><br>0: 256byte, 1: 64byte | Selects the ECM frame size for sending. |
| 4 | DIS detection times for echo prevention<br><br>0: 1 time, 1: 2 times | Sets the number of times for DIS to detect echoes. |

| 5 | CTC transmission selection<br>0: PPRx1<br>1: PPRx4 | When "0" is selected, the transmission condition is decided by error frame numbers.<br>When "1" is selected, the transmission condition is based on the ITU-T method. |
| 6 | Shift down setting at receiving negative code<br>0: OFF, 1: ON | Selects whether to shift down when negative codes are received. |
| 7 | **Not used** | Do not change this setting. |

**IP Fax Switch 04 [SP No. 1-111-005]**

| No. | FUNCTION | COMMENTS |
| --- | --- | --- |
| 0 | | |
| 1 | TCF error threshold | Sets the TCF error threshold level.<br>[00 to 0f]<br>The default is "1111" (0fH). |
| 2 | | |
| 3 | | |
| 4-7 | **Not used** | Do not change these settings. |

**IP Fax Switch 05 [SP No. 1-111-006]**

| No. | FUNCTION | | | | COMMENTS |
| --- | --- | --- | --- | --- | --- |
| 0-3 | Modem bit rate setting for transmission<br>Sets the modem bit rate for transmission. The default is "0110" (14.4K bps). | | | | |
| | Bit 3 | Bit 2 | Bit 1 | Bit 0 | |
| | 0 | 0 | 0 | 1 | 2400 bps |
| | 0 | 0 | 1 | 1 | 4800 bps |
| | 0 | 0 | 1 | 1 | 7200 bps |
| | 0 | 1 | 0 | 0 | 9600 bps |
| | 0 | 1 | 0 | 1 | 12.0 Kbps |
| | 0 | 1 | 1 | 0 | 14.4 Kbps |

| 4-5 | Modem setting for transmission<br><br>Sets the modem for transmission.<br><br>The default is "00" (V29).<br><br>Bit 5: 0, Bit 4: 0 = V29<br><br>Bit 5: 0, Bit 4: 1 = V17<br><br>Bit 5: 1, Bit 4: 0 = V34*<br><br>Bit 5: 1, Bit 4: 1 = **Not used**<br><br>*V34 is not supported for IP-Fax communication. | |
|-----|----|----|
| 6-7 | **Not used** | Do not change these settings. |

**IP Fax Switch 06 [SP No. 1-111-007]**

| No. | FUNCTION | | | | COMMENTS |
|-----|----------|--|--|--|----------|
| 0-3 | Modem bit rate setting for reception<br>Sets the modem bit rate for reception. The default is "0110" (14.4K bps). | | | | |
| | Bit 3 | Bit 2 | Bit 1 | Bit 0 | |
| | 0 | 0 | 0 | 1 | 2400 bps |
| | 0 | 0 | 1 | 0 | 4800 bps |
| | 0 | 0 | 1 | 1 | 7200 bps |
| | 0 | 1 | 0 | 0 | 9600 bps |
| | 0 | 1 | 0 | 1 | 12.0 Kbps |
| | 0 | 1 | 1 | 0 | 14.4 Kbps |

| 4-7 | Modem setting for reception |||||
| --- | --- |||||
| | Sets the modem type for reception. The default is "0100" (V27ter, V29, V17). |||||
| | Bit 7 | Bit 6 | Bit 5 | Bit 4 | |
| | 0 | 0 | 0 | 1 | V27ter |
| | 0 | 0 | 1 | 0 | V27ter, V29 |
| | 0 | 0 | 1 | 1 | V27ter, V29, V33 (invalid) |
| | 0 | 1 | 0 | 0 | V27ter, V29, V17 |
| | 0 | 1 | 0 | 1 | V27ter, V29, V17, V34* |
| | *V34 is not supported for IP-Fax communication. |||||

| IP Fax Switch 07 [SP No. 1-111-008] |||
| --- | --- | --- |
| No. | FUNCTION | COMMENTS |
| 0 | TSI information<br>0: Not added, 1: Added | Adds or does not add TSI information to NSS(S). |
| 1 | DCN transmission setting at T1 timeout<br>0: Not transmitted, 1: Transmitted | Transmits or does not transmit DCN at T1 timeout. |
| 2 | **Not used** | Do not change this setting. |
| 3 | Hang up setting at DIS reception disabled<br>0: No hang up<br>1: Hang up after transmitting DCN | Sets whether the machine disconnects after DIS reception. |
| 4 | Number of times for training<br>0: 1 time, 1: 2 times | Selects the number of times training is done at the same bit rate. |
| 5 | Space CSI transmission setting at no CSI registration<br>0: Not transmitted, 1: Transmitted | When "0" is selected, frame data is enabled.<br>When "1" is selected, the transmitted data is all spaces. |
| 6-7 | **Not used** | Do not change these settings. |

**4**

| IP Fax Switch 08 [SP No. 1-111-009] | | |
|---|---|---|
| No. | FUNCTION | COMMENTS |
| 0-1 | T1 timer adjustment<br>Adjusts the T1 timer.<br>The default is "00" (35 seconds).<br>Bit 1: 0, Bit 0: 0 = 35 sec<br>Bit 1: 0, Bit 0: 1 = 40 sec<br>Bit 1: 1, Bit 0: 0 = 50 sec<br>Bit 1: 1, Bit 0: 1 = 60 sec | - |
| 2-3 | T4 timer adjustment<br>Adjust the T4 timer.<br>The default is "00" (3 seconds).<br>Bit 3: 0, Bit 2: 0 = 3 sec<br>Bit 3: 0, Bit 2: 1 = 3.5 sec<br>Bit 3: 1, Bit 2: 0 = 4 sec<br>Bit 3: 1, Bit 2: 1 = 5 sec | - |
| 4-5 | T0 timer adjustment<br>Bit 5: 0, Bit 4: 0 = 75 sec<br>Bit 5: 0, Bit 4: 1 = 120 sec<br>Bit 5: 1, Bit 4: 0 = 180 sec<br>Bit 5: 1, Bit 4: 1 = 240 sec | Adjusts the fail safe timer. This timer sets the interval between "setup" data transmission and T.38 phase decision. If your destination return is late on the network or G3 fax return is late, adjust the longer interval timer.<br>The default is "00" (75 seconds). |
| 6-7 | **Not used** | Do not change these settings. |

| IP Fax Switch 09 [SP No. 1-111-010] | | |
|---|---|---|
| No. | FUNCTION | COMMENTS |
| 0 | Network I/F setting for SIP connection<br>0: IPv4<br>1: IPv6. | Selects the connection type (IPV4 or IPV6) to connect to the SIP server. |

| 1 | Network I/F setting for Fax communication<br>0: Same setting as SIP server connection<br>1: Automatic setting | | | 0: The I/F setting for fax communication follows the setting for SIP server connection.<br>1: The negotiation between the SIP server and the device decides whether IPv4 or IPv6 is used for the I/F setting for fax communication. |
|---|---|---|---|---|
| 2 | Record-route setting<br>0: Disable<br>1: Enable | | | 0: Disables the record-route function of the SIP server.<br>1: Enables the record-route function of the SIP server. |
| 3-4 | re-INVITE transmission delay timer setting | | | This changes the interval for transmit re-INVITE after receiving the ACK message transmitted by T.38 device. |
| | Bit 4 | Bit 3 | | |
| | 0 | 0 | No delay | |
| | 0 | 1 | 1 sec | |
| | 1 | 0 | 2 sec | |
| | 1 | 1 | 3 sec | |
| 5-7 | Not used. | | | Do not change these settings. |

# NCU Parameters

The following tables give the RAM addresses and the parameter calculation units that the machine uses for ringing signal detection and automatic dialing. The factory settings for each country are also given. Most of these must be changed by RAM read/write (SP2-101), but some can be changed using NCU Parameter programming (SP2-103, 104 and 105); if SP2-103, 104 and 105 can be used, this will be indicated in the Remarks column. The RAM is programmed in hex code unless (BCD) is included in the Unit column.

**Note**

- The following addresses describe settings for the standard NCU.

- Change the fourth digit from "5" to "6" (e.g. 680500 to 680600) for the settings for the first optional G3 interface unit and from "5" to "7" (e.g. 680700) for the settings for the second optional G3 interface unit.

| Address | Function | | | | | |
|---|---|---|---|---|---|---|
| | Country/Area code for NCU parameters | | | | | |
| | Use the Hex value to program the country/area code directly into this address, or use the decimal value to program it using SP2-103-001 | | | | | |
| | Country /Area | Decimal | Hex | Country /Area | Decimal | Hex |
| | France | 00 | 00 | USA | 17 | 11 |
| | Germany | 01 | 01 | Asia | 18 | 12 |
| | UK | 02 | 02 | Hong Kong | 20 | 14 |
| | Italy | 03 | 03 | South Africa | 21 | 15 |
| | Austria | 04 | 04 | Australia | 22 | 16 |
| | Belgium | 05 | 05 | New Zealand | 26 | 17 |
| 680500 | Denmark | 06 | 06 | Singapore | 24 | 18 |
| | Finland | 07 | 07 | Malaysia | 25 | 19 |
| | Ireland | 08 | 08 | China | 26 | 1A |
| | Norway | 09 | 09 | Taiwan | 27 | 1B |
| | Sweden | 10 | 0A | Korea | 28 | 1C |
| | Switzerland | 11 | 0B | Brazil | 29 | 1D |
| | Portugal | 12 | 0C | Turkey | 32 | 20 |
| | Holland | 13 | 0D | Greece | 33 | 21 |
| | Spain | 14 | 0E | Hungary | 34 | 22 |
| | Israel | 15 | 0F | Czech | 35 | 23 |
| | | | | Poland | 36 | 24 |

| Address | Function | Unit | Remarks |
|---------|----------|------|---------|
| 680501 | Line current detection time | 20 ms | Line current detection is disabled. Line current is not detected if 680501 contains FF. |
| 680502 | Line current wait time | | |
| 680503 | Line current drop detect time | | |
| 680504 | PSTN dial tone frequency upper limit (high byte) | Hz (BCD) | If both addresses contain FF (H), tone detection is disabled. |
| 680505 | PSTN dial tone frequency upper limit (low byte) | | |
| 680506 | PSTN dial tone frequency lower limit (high byte) | Hz (BCD) | If both addresses contain FF (H), tone detection is disabled. |
| 680507 | PSTN dial tone frequency lower limit (low byte) | | |
| 680508 | PSTN dial tone detection time | 20 ms | If 680508 contains FF(H), the machine pauses for the pause time (address 68050D / 68050E). Italy: See Note 2. |
| 680509 | PSTN dial tone reset time (LOW) | | |
| 68050A | PSTN dial tone reset time (HIGH) | | |
| 68050B | PSTN dial tone continuous tone time | | |
| 68050C | PSTN dial tone permissible drop time | | |
| 68050D | PSTN wait interval (LOW) | | - |
| 68050E | PSTN wait interval (HIGH) | | |
| 68050F | PSTN ring-back tone detection time | 20 ms | Detection is disabled if this contains FF. |
| 680510 | PSTN ring-back tone off detection time | 20 ms | - |
| 680511 | PSTN detection time for silent period after ring-back tone detected (LOW) | 20 ms | - |
| 680512 | PSTN detection time for silent period after ring-back tone detected (HIGH) | 20 ms | - |

| Address | Function | Unit | Remarks |
|---------|----------|------|---------|
| 680513 | PSTN busy tone frequency upper limit (high byte) | Hz (BCD) | If both addresses contain FF (H), tone detection is disabled. |
| 680514 | PSTN busy tone frequency upper limit (low byte) | | |
| 680515 | PSTN busy tone frequency lower limit (high byte) | Hz (BCD) | If both addresses contain FF (H), tone detection is disabled. |
| 680516 | PSTN busy tone frequency lower limit (low byte) | | |
| 680517 | PABX dial tone frequency upper limit (high byte) | Hz (BCD) | If both addresses contain FF (H), tone detection is disabled. |
| 680518 | PABX dial tone frequency upper limit (low byte) | | |
| 680519 | PABX dial tone frequency lower limit (high byte) | Hz (BCD) | If both addresses contain FF (H), tone detection is disabled. |
| 68051A | PABX dial tone frequency lower limit (low byte) | | |
| 68051B | PABX dial tone detection time | 20 ms | If 68051B contains FF, the machine pauses for the pause time (680520 / 680521). |
| 68051C | PABX dial tone reset time (LOW) | | |
| 68051D | PABX dial tone reset time (HIGH) | | |
| 68051E | PABX dial tone continuous tone time | | |
| 68051F | PABX dial tone permissible drop time | | |
| 680520 | PABX wait interval (LOW) | | - |
| 680521 | PABX wait interval (HIGH) | | |
| 680522 | PABX ringback tone detection time | 20 ms | If both addresses contain FF (H), tone detection is disabled. |
| 680523 | PABX ringback tone off detection time | 20 ms | |

| Address | Function | Unit | Remarks |
|---------|----------|------|---------|
| 680524 | PABX detection time for silent period after ringback tone detected (LOW) | 20 ms | If both addresses contain FF (H), tone detection is disabled. |
| 680525 | PABX detection time for silent period after ringback tone detected (HIGH) | 20 ms | |
| 680526 | PABX busy tone frequency upper limit (high byte) | Hz (BCD) | If both addresses contain FF (H), tone detection is disabled. |
| 680527 | PABX busy tone frequency upper limit (low byte) | | |
| 680528 | PABX busy tone frequency lower limit (high byte) | Hz (BCD) | If both addresses contain FF (H), tone detection is disabled. |
| 680529 | PABX busy tone frequency lower limit (low byte) | | |
| 68052A | Busy tone ON time: range 1 | 20 ms | |
| 68052B | Busy tone OFF time: range 1 | | |
| 68052C | Busy tone ON time: range 2 | | |
| 68052D | Busy tone OFF time: range 2 | | |
| 68052E | Busy tone ON time: range 3 | | - |
| 68052F | Busy tone OFF time: range 3 | 20 ms | |
| 680530 | Busy tone ON time: range 4 | | |
| 680531 | Busy tone OFF time: range 4 | | |
| 680532 | Busy tone continuous tone detection time | | |

| Address | Function | Unit | Remarks |
|---------|----------|------|---------|
| 680533 | Busy tone signal state time tolerance for all ranges, and number of cycles required for detection (a setting of 4 cycles means that ON-OFF-ON or OFF-ON-OFF must be detected twice).<br><br>Tolerance (±)<br><br>Bit 1: 0, Bit 0: 0 = 75% Bits 2 and 3 must always be kept at 0.<br><br>Bit 1: 0, Bit 0: 0 = 50% Bits 2 and 3 must always be kept at 0.<br><br>Bit 1: 0, Bit 0: 0 = 25%<br><br>Bit 1: 0, Bit 0: 0 = 12.5%<br><br>Bits 7, 6, 5, 4 - number of cycles required for cadence detection | | |
| 680534 | International dial tone frequency upper limit (high byte) | Hz (BCD) | If both addresses contain FF (H), tone detection is disabled. |
| 680535 | International dial tone frequency upper limit (low byte) | | |
| 680536 | International dial tone frequency lower limit (high byte) | Hz (BCD) | If both addresses contain FF (H), tone detection is disabled. |
| 680537 | International dial tone frequency lower limit (low byte) | | |
| 680538 | International dial tone detection time | 20 ms | If 680538 contains FF, the machine pauses for the pause time (68053D / 68053E).<br><br>Belgium: See Note 2. |
| 680539 | International dial tone reset time (LOW) | | |
| 68053A | International dial tone reset time (HIGH) | | |
| 68053B | International dial tone continuous tone time | | |
| 68053C | International dial tone permissible drop time | | |
| 68053D | International dial wait interval (LOW) | | - |
| 68053E | International dial wait interval (HIGH) | | |

**4**

| Address | Function | Unit | Remarks |
|---------|----------|------|---------|
| 68053F | Country dial tone upper frequency limit (HIGH) | Hz (BCD) | If both addresses contain FF (H), tone detection is disabled. |
| 680540 | Country dial tone upper frequency limit (LOW) | | |
| 680541 | Country dial tone lower frequency limit (HIGH) | | If both addresses contain FF (H), tone detection is disabled. |
| 680542 | Country dial tone lower frequency limit (LOW) | | |
| 680543 | Country dial tone detection time | 20 ms | If 680543 contains FF, the machine pauses for the pause time (680548 / 680549). |
| 680544 | Country dial tone reset time (LOW) | | |
| 680545 | Country dial tone reset time (HIGH) | | |
| 680546 | Country dial tone continuous tone time | - | - |
| 680547 | Country dial tone permissible drop time | 20 ms | - |
| 680548 | Country dial wait interval (LOW) | | |
| 680549 | Country dial wait interval (HIGH) | | |
| 68054A | **DFU** | 1 ms | See Notes 3. SP2-103-012 (parameter 11). |
| 68054B | Break time for pulse dialing | 1 ms | See Note 3. SP2-103-013 (parameter 12). |
| 68054C | Make time for pulse dialing | 1 ms | See Note 3. SP2-103-014 (parameter 13). |
| 68054D | **DFU** | 1 ms | See Notes 3. SP2-103-015 (parameter 14). This parameter is only valid in Europe. |

| Address | Function | Unit | Remarks |
|---------|----------|------|---------|
| 68054E | Minimum pause between dialed digits (pulse dial mode) | 20 ms | See Note 3. SP2-103-016 (parameter 15). |
| 68054F | Time waited when a pause is entered at the operation panel | | SP2-103-017 (parameter 16) |
| 680550 | DTMF tone on time | 1 ms | SP2-103-018 (parameter 17). |
| 680551 | DTMF tone off time | | SP2-103-019 (parameter 18). |
| 680552 | DTMF signal TX level | -0.5 dBm | SP2-103-020 (parameter 19). See Note 5. |
| 680553 | Tone attenuation value difference between high frequency tone and low frequency tone in DTMF signals | -0.5 dBm | SP2-103-021 (parameter 20). The setting must be less than −5dBm, and should not exceed the setting at 680552h above. See Note 5. |
| 680554 | **DFU** **DFU parameter 22** | -N x 0.5 −3.5 dBm | SP2-103-022 (parameter 21). See Note 5. |
| 680556 | Not used | - | Do not change the settings. |
| 680557 | Time between 68054Dh (NCU parameter 14) and 68054Eh (NCU parameter 15) | 1 ms | This parameter takes effect when the country code is set to France. |
| 680558 | Not used | - | Do not change the setting. |
| 680559 | Grounding time (ground start mode) | 20 ms | The Gs relay is closed for this interval. |
| 68055A | Break time (flash start mode) | 1 ms | The OHDI relay is open for this interval. |

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| Address | Function | Unit | Remarks |
|---|---|---|---|
| 68055B | International dial access code (High) | BCD | For a code of 100: |
| 68055C | International dial access code (Low) | | 68055B - F1 |
| | | | 68055C - 00 |
| 68055D | PSTN access pause time | 20 ms | This time is waited for each pause input after the PSTN access code. If this address contains FF[H], the pause time stored in address 68054F is used. Do not set a number more than 7 in the UK. |
| 68055E | Progress tone detection level, and cadence detection enable flags | Bit 7: 0, Bit 6: 0, Bit 5: 0 = -25.0 dBm  Bit 7: 0, Bit 6: 0, Bit 5: 1 = -35.0 dBm  Bit 7: 0, Bit 6: 1, Bit 5: 0 = -30.0 dBm  Bit 7: 1, Bit 6: 0, Bit 5: 0 = -40.0 dBm  Bit 7: 1, Bit 6: 1, Bit 5: 0 = -49.0 dBm  Bits 2, 0 - See Note 2. | |
| 68055F To 680564 | **Not used** | - | Do not change the settings. |
| 680565 | Long distance call prefix (HIGH) | BCD | For a code of 0: |
| 680566 | Long distance call prefix (LOW) | BCD | 680565 – FF  680566 - FF |
| 680567 to 680571 | **Not used** | - | Do not change the settings. |

| Address | Function | Unit | Remarks |
|---|---|---|---|
| 680572 | Acceptable ringing signal frequency: range 1, upper limit | 1000/ N (Hz). | SP2-103-003 (parameter 02). |
| 680573 | Acceptable ringing signal frequency: range 1, lower limit | | SP2-103-004 (parameter 03). |
| 680574 | Acceptable ringing signal frequency: range 2, upper limit | | SP2-103-005 (parameter 04). |
| 680575 | Acceptable ringing signal frequency: range 2, lower limit | | SP2-103-006 (parameter 05). |
| 680576 | Number of rings until a call is detected | 1 | SP2-103-007 (parameter 06). The setting must not be zero. |
| 680577 | Minimum required length of the first ring | 20 ms | See Note 4. SP2-103-008 (parameter 07). |
| 680578 | Minimum required length of the second and subsequent rings | 20 ms | SP2-103-009 (parameter 08). |
| 680579 | Ringing signal detection reset time (LOW) | 20 ms | SP2-103-010 (parameter 09). |
| 68057A | Ringing signal detection reset time (HIGH) | | SP2-103-011 (parameter 10). |
| 68057B to 680580 | **Not used** | - | Do not change the settings. |
| 680581 | Interval between dialing the last digit and switching the Oh relay over to the external telephone when dialing from the operation panel in handset mode. | 20 ms | Factory setting: 500 ms |

4

| Address | Function | Unit | Remarks |
|---------|----------|------|---------|
| 680582 | Bits 0 and 1 - Handset off-hook detection time<br>Bit 1:0, Bit 0: 0 = 200 ms<br>Bit 1:0, Bit 0: 1 = 800 ms<br>Other Not used<br>Bits 2 and 3 - Handset on-hook detection time<br>Bit 3: 0, Bit 2: 0 = 200 ms<br>Bit 3: 0, Bit 2: 1 = 800 ms<br>Other Not used<br>Bits 4 to 7 - **Not used** | - | |
| 680583<br>To<br>6805A0 | **Not used** | - | Do not change the settings. |
| 6805A1 | Acceptable CED detection frequency upper limit (high byte) | BCD (Hz) | If both addresses contain FF (H), tone detection is disabled. |
| 6805A2 | Acceptable CED detection frequency upper limit (low byte) | | |
| 6805A3 | Acceptable CED detection frequency lower limit (high byte) | BCD (Hz) | If both addresses contain FF (H), tone detection is disabled. |
| 6805A4 | Acceptable CED detection frequency lower limit (low byte) | | |
| 6805A5 | CED detection time | 20 ms ± 20 ms | Factory setting: 200 ms |
| 6805A6 | Acceptable CNG detection frequency upper limit (high byte) | BCD (Hz) | If both addresses contain FF (H), tone detection is disabled. |
| 6805A7 | Acceptable CNG detection frequency upper limit (low byte) | | |
| 6805A8 | Acceptable CNG detection frequency lower limit (high byte) | BCD (Hz) | If both addresses contain FF (H), tone detection is disabled. |
| 6805A9 | Acceptable CNG detection frequency lower limit (low byte) | | |
| 6805AA | **Not used** | - | Do not change the setting. |

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| Address | Function | Unit | Remarks |
|---------|----------|------|---------|
| 6805AB | CNG on time | 20 ms | Factory setting: 500 ms |
| 6805AC | CNG off time | 20 ms | Factory setting: 3000 ms |
| 6805AD | Number of CNG cycles required for detection | - | The data is coded in the same way as address 680533. |
| 6805AE | **Not used** | - | Do not change the settings. |
| 6805AF | Acceptable AI short protocol tone (800Hz) detection frequency upper limit (high byte) | Hz (BCD) | If both addresses contain FF (H), tone detection is disabled. |
| 6805B0 | Acceptable AI short protocol tone (800Hz) detection frequency upper limit (low byte) | | |
| 6805B1 | Acceptable AI short protocol tone (800Hz) detection frequency lower limit (high byte) | Hz(BCD) | If both addresses contain FF (H), tone detection is disabled. |
| 6805B2 | Acceptable AI short protocol tone (800Hz) detection frequency lower limit (low byte) | | |
| 6805B3 | Detection time for 800 Hz AI short protocol tone | 20 ms | Factory setting: 360 ms |
| 6805B4 | PSTN: Tx level from the modem | -dBm | SP2-103-002 (parameter 01). |
| 6805B5 | PSTN: 1100 Hz tone transmission level | - N 6805B4 - 0.5N 6805B5 −3.5 (dB) See Note 7. | |
| 6805B6 | PSTN: 2100 Hz tone transmission level | - N6805B4 - 0.5N 6805B6 −3 (dB) See Note 7. | |
| 6805B7 | PABX: Tx level from the modem | - dBm | |
| 6805B8 | PABX: 1100 Hz tone transmission level | - N 6805B7 - 0.5N 6805B8 (dB) | |
| 6805B9 | PABX: 2100 Hz tone transmission level | - N 6805B7 - 0.5N 6805B9 (dB) | |
| 6805BD | Modem turn-on level (incoming signal detection level) | -37-0.5N (dBm) | |

**4**

| Address | Function | | | Unit | Remarks |
|---|---|---|---|---|---|
| 6805BE to 6805C6 | Not used | | | - | Do not change the settings. |
| 6805C7 | Bits 0 to 3 – Not used<br><br>Bit 4 = V.34 protocol dump 0: Simple, 1: Detailed (default)<br><br>Bits 5 to 7 – Not used. | | | | |
| 6805C8 to 6805D9 | Not used | | | - | Do not change the settings. |
| 6805DA | T.30 T1 timer | | | 1 s | |
| 6805E0 bit 3 | Maximum wait time for post message | | | 0: 12 s<br>1: 30 s | 1: Maximum wait time for post message (EOP/EOM/MPS) can be changed to 30 s.<br><br>Change this bit to "1" if communication errors occur frequently during V.17 reception. |
| 6805E4 | Bit 1 sets the level of the call signal, Bit 3 sets the call signal impedance | Bit 1 | 0 | RT=0 (Low) | - |
| | | | 1 | RT=1 (High) | |
| | | Bit 3 | 0 | RZ=0 (High) | |
| | | | 1 | RZ=1 (Composite) | |

**4**

| Address | Function | | | | | Unit | Remarks |
|---|---|---|---|---|---|---|---|
| 6805E5 | Bit 0 sets the ring detection method, Bit 1 sets the ring detection method when fixed. | | Bit 0 | | 0 | Auto | If any setting is changed, select a setting that is higher than the default setting. |
| | | | | | 1 | Fixed | |
| | | | Bit 1 | | 0 | Use RDTP | |
| | | | | | 1 | Use RDTN | |
| | Here is a summary of the voltages for the detection of off-hook for DP detection. | | | | | | |
| | Bit 7 | Bit 6 | Bit 5 | Bit 4 | | - | |
| | 0 | 0 | 0 | 0 | | **Not used** | |
| | 0 | 0 | 0 | 1 | | 2.75 V | |
| | 0 | 0 | 1 | 0 | | 5.5 V | |
| | 1 | 0 | 0 | 0 | | 22 V | |
| | 1 | 1 | 1 | 1 | | 41.25 V | |

**NOTES**

1. If a setting is not required, store FF in the address.

2. Italy and Belgium only

   RAM address 68055E: the lower four bits have the following meaning.

   Bit 2 - 1: International dial tone cadence detection enabled (Belgium)

   Bit 1 - Not used

   Bit 0 - 1: PSTN dial tone cadence detection enabled (Italy)

   If bit 0 or bit 2 is set to 1, the functions of the following RAM addresses are changed.

   680508 (if bit 0 = 1) or 680538 (if bit 2 = 1): tolerance for on or off state

   duration (%), and number of cycles required for detection, coded as in address 680533.

   68050B (if bit 0 = 1) or 68053B (if bit 2 = 1): on time, hex code (unit = 20 ms)

   68050C (if bit 0 = 1) or 68053C (if bit 2 = 1): off time, hex code (unit = 20 ms)

3. Pulse dial parameters (addresses 68054A to 68054F) are the values for 10 pps. If 20 pps is used, the machine automatically compensates.

4. The first ring may not be detected until 1 to 2.5 wavelengths after the time specified by this parameter.

5. Tone signals which frequency is lower than 1500Hz (e.g., 800Hz tone for AI short protocol) refer to the setting at 6805B5h. Tones which frequency is higher than 1500Hz refer to the setting at 6805B6h.

4

# Dedicated Transmission Parameters

There are two sets of transmission parameters: Fax and E-mail

Each Quick Dial Key and Speed Dial Code has eight bytes of programmable parameters allocated to it. If transmissions to a particular machine often experience problems, store that terminal's fax number as a Quick Dial or Speed Dial, and adjust the parameters allocated to that number.

The programming procedure will be explained first. Then, the eight bytes will be described.

## Programming Procedure

1. Set the bit 0 of System Bit Switch 00 to 1.

2. Enter Address Book Management mode ([User Tools]> System Settings> Key Operator> Address Book Management).

3. Select the address book that you want to program.

4. For the fax parameter, select "Fax Dest.", for the E-mail parameter, select "E-mail", then press "Start". Make sure that the LED of the Start button lights green.

5. The settings for the switch 00 are now displayed. Press the bit number that you wish to change.

6. To scroll through the parameter switches, either:

7. Select the next switch: press "Next" or Select the previous switch: "Prev." until the correct switch is displayed. Then go back to step 6.

8. After the setting is changed, press "OK".

9. After finishing, reset bit 0 of System Bit Switch 00 to 0.

## Parameters

### Fax Parameters

The initial settings of the following fax parameters are all FF(H) - all the parameters are disabled.

| Switch 00 |
| --- |
| FUNCTION AND COMMENTS |

ITU-T T1 time (for PSTN G3 mode)

If the connection time to a particular terminal is longer than the NCU parameter setting, adjust this byte. The T1 time is the value stored in this byte (in hex code), multiplied by 1 second.

**Range:**

0 to 120 s (00h to 78h)

FFh - The local NCU parameter factory setting is used.

Do not program a value between 79h and FEh.

| **Switch 01** | | | | | | | |
|---|---|---|---|---|---|---|---|
| **No** | **FUNCTION** | | | | | | **COMMENTS** |
| | Tx level | | | | | | If communication with a particular remote terminal often contains errors, the signal level may be inappropriate. Adjust the Tx level for communications with that terminal until the results are better.<br><br>If the setting is "Disabled", the NCU parameter 01 setting is used.<br><br>⬇ **Note**<br><br>• Do not use settings other than listed on the left. |
| 0-4 | Bit4 | Bit3 | Bit2 | Bit1 | Bit0 | | |
| | 0 | 0 | 0 | 0 | 0 | 0 | |
| | 0 | 0 | 0 | 0 | 1 | −1 | |
| | 0 | 0 | 0 | 1 | 0 | −2 | |
| | 0 | 0 | 0 | 1 | 1 | −3 | |
| | 0 | 0 | 1 | 0 | 0 | −4 | |
| | ↓ | ↓ | ↓ | ↓ | ↓ | ↓ | |
| | 0 | 1 | 1 | 1 | 1 | −15 | |
| | 1 | 1 | 1 | 1 | 1 | Disabled | |

4

| 5-7 | Cable equalizer<br><br>Bit 7: 0, Bit 6: 0, Bit 5: 0 = None<br><br>Bit 7: 0, Bit 6: 0, Bit 5: 1 = Low<br><br>Bit 7: 0, Bit 6: 1, Bit 5: 0 = Medium<br><br>Bit 7: 0, Bit 6: 1, Bit 5: 1 = High<br><br>Bit 7: 1, Bit 6: 1, Bit 5: 1 = Disabled | Use a higher setting if there is signal loss at higher frequencies because of the length of wire between the modem and the telephone exchange when calling the number stored in this Quick/Speed Dial.<br><br>Also, try using the cable equalizer if one or more of the following symptoms occurs.<br><br>Communication error with error codes such as 0-20, 0-23, etc.<br><br>Modem rate fallback occurs frequently.<br><br>⬇ Note<br><br>• Do not use settings other than listed on the left.<br><br>If the setting is "Disabled", the bit switch setting is used. |
| --- | --- | --- |

| Switch 02 | | |
| --- | --- | --- |
| No | FUNCTION | COMMENTS |

| | Initial Tx modem rate | | | | | |
|---|---|---|---|---|---|---|
| | Bit3 | Bit2 | Bit1 | Bit0 | bps | |
| | 0 | 0 | 0 | 0 | Not used | |
| | 0 | 0 | 0 | 1 | 2400 | |
| | 0 | 0 | 1 | 0 | 4800 | |
| | 0 | 0 | 1 | 1 | 7200 | |
| | 0 | 1 | 0 | 0 | 9600 | If training with a particular remote terminal always takes too long, the initial modem rate may be too high. Reduce the initial Tx modem rate using these bits. |
| | 0 | 1 | 0 | 1 | 12000 | |
| | 0 | 1 | 1 | 0 | 14400 | |
| 0-3 | 0 | 1 | 1 | 1 | 16800 | For the settings 14.4 or kbps slower, Switch 04 bit 4 must be changed to 0. |
| | 1 | 0 | 0 | 0 | 19200 | ⬇ **Note** |
| | 1 | 0 | 0 | 1 | 21600 | • Do not use settings other than listed on the left. If the setting is "Disabled", the bit switch setting is used. |
| | 1 | 0 | 1 | 0 | 24000 | |
| | 1 | 0 | 1 | 1 | 26400 | |
| | 1 | 1 | 0 | 0 | 28800 | |
| | 1 | 1 | 0 | 1 | 31200 | |
| | 1 | 1 | 1 | 0 | 33600 | |
| | 1 | 1 | 1 | 1 | Disabled | |
| | Other settings: **Not used** | | | | | |
| 4-7 | Not used | | | | | Do not change the settings. |

| Switch 03 | | |
|---|---|---|
| No | FUNCTION | COMMENTS |

4

| 0-1 | Inch-mm conversion before tx<br><br>Bit 1: 0, Bit 0: 0<br><br>= Inch-mm conversion available<br><br>Bit 1: 0, Bit 0: 1 = Inch only<br><br>Bit 1: 1, Bit 0: 0 = Not used<br><br>Bit 1: 1, Bit 0: 1 = Disabled | The machine uses inch-based resolutions for scanning. If "inch only" is selected, the printed copy may be slightly distorted at the other end if that machine uses mm-based resolutions.<br><br>If the setting is "Disabled", the bit switch setting is used. |
|---|---|---|
| 2-3 | DIS/NSF detection method<br><br>Bit 3: 0, Bit 2: 0<br><br>= First DIS or NSF<br><br>Bit 3: 0, Bit 2: 1<br><br>= Second DIS or NSF<br><br>Bit 3: 1, Bit 2: 0 = Not used<br><br>Bit 3: 1, Bit 2: 1 = Disabled | (0, 1): Use this setting if echoes on the line are interfering with the set-up protocol at the start of transmission. The machine will then wait for the second DIS or NSF before sending DCS or NSS.<br><br>If the setting is "Disabled", the bit switch setting is used. |
| 4 | V.8 protocol<br><br>0: Off<br><br>1: Disabled | If transmissions to a specific destination always end at a lower modem rate (14,400 bps or lower), disable V.8 protocol so as not to use V.34 protocol.<br><br>0: V.34 communication will not be possible.<br><br>If the setting is "Disabled", the bit switch setting is used. |
| 5 | Compression modes available in transmit mode<br><br>0: MH only<br><br>1: Disabled | This bit determines the capabilities that are informed to the other terminal during transmission.<br><br>If the setting is "Disabled", the bit switch setting is used. |
| 6-7 | ECM during transmission<br><br>Bit 7: 0, Bit 6: 0 = Off<br><br>Bit 7: 0, Bit 6: 1 = On<br><br>Bit 7: 1, Bit 6: 0 = Not used<br><br>Bit 7: 1, Bit 6: 1 = Disabled | For example, if ECM is switched on but is not wanted when sending to a particular terminal, use the (0, 0) setting.<br><br>🔽 **Note**<br><br>• V.8/V.34 protocol and JBIG compression are automatically disabled if ECM is disabled.<br><br>• If the setting is "Disabled", the bit switch setting is used. |

| **Switch 04 - Not used** (do not change the settings) |
|---|
| **Switch 05 - Not used** (do not change the settings) |
| **Switch 06 - Not used** (do not change the settings) |

| | |
|---|---|
| **Switch 07 - Not used** (do not change the settings) | |
| **Switch 08 - Not used** (do not change the settings) | |
| **Switch 09 - Not used** (do not change the settings) | |

## E-mail Parameters

The initial settings of the following e-mail parameters are all "0" (all parameters disabled).

| Switch 00 | | |
|---|---|---|
| **No** | **FUNCTION** | **COMMENTS** |
| 0 | MH Compression mode for e-mail attachments<br>**0**: Off<br>1: On | Switches MH compression on and off for files attached to e-mails for sending. |
| 1 | MR Compression mode for e-mail attachments<br>**0**: Off<br>1: On | Switches MR compression on and off for files attached to e-mails for sending. |
| 2 | MMR Compression mode for e-mail attachments<br>**0**: Off<br>1: On | Switches MMR compression on and off for files attached to e-mails for sending. |
| 3-6 | **Not used** | Do not change these settings. |
| 7 | Designates the bits to reference for compression method of e-mail attachments<br>**0**: Registered (Bit 0 to 6)<br>1: No registration. | The "0" selection (default) references the settings for Bits 00, 01, 02 above. The "1" selection ignores the selections of Bits 00, 01, 02. |

| Switch 01 | | |
|---|---|---|
| **No** | **FUNCTION** | **COMMENTS** |

**4**

| 0 | Original width of e-mail attachment: A4 <br> **0**: Off <br> 1: On | Sets the original width of the e-mail attachment as A4. |
|---|---|---|
| 1 | Original width of e-mail attachment: B4 <br> **0**: Off <br> 1: On | Sets the original width of the e-mail attachment as B4. |
| 2 | Original width of e-mail attachment: A3 <br> **0**: Off <br> 1: On | Sets the original width of the e-mail attachment as A3. |
| 3-6 | **Not used** | Do not change these settings. |
| 7 | Designates the bits to reference for original size of e-mail attachments <br> **0**: Registered (Bit 0 to 6) <br> 1: No registration. | The "0" selection (default) references the settings for Bits 00, 01, 02 above. The "1" selection ignores the selections of Bits 00, 01, 02. |

| Switch 02 | | |
|---|---|---|
| **No** | **FUNCTION** | **COMMENTS** |
| 0 | Line resolution of e-mail attachment: 200 x 100 <br> **0**: Off <br> 1: On | Sets the line resolution of the e-mail attachment as 200 x100. |
| 1 | Line resolution of e-mail attachment: 200 x 200 <br> **0**: Off <br> 1: On | Sets the line resolution of the e-mail attachment as 200 x 200. |

| 2 | Line resolution of e-mail attachment: 200 x 400<br>**0**: Off<br>1: On | Sets the line resolution of the e-mail attachment as 200 x 400. |
|---|---|---|
| 3 | Not used | Do not change these settings. |
| 4 | Line resolution of e-mail attachment: 400 x 400<br>**0**: Off<br>1: On | Sets the line resolution of the e-mail attachment as 400 x 400. |
| 5-6 | **Not used** | Do not change these settings. |
| 7 | Designates the bits to reference for original size of e-mail attachments<br>**0**: Registered (Bit 0 to 6)<br>1: No registration. | The "0" selection (default) references the settings for Bits 00, 01, 02, 04 above. The "1" selection ignores the selections of Bits 00, 01, 02, 04. |

| Switch 03 - **Not used** (do not change the settings) |
|---|

| Switch 04 | |
|---|---|
| **No** | **FUNCTION** | **COMMENTS** |
| 0 | Full mode address selection<br>0: Full mode address<br>1: No full mode (simple mode) | If the other ends have the addresses, which have the full mode function flag ("0"), this machine determines them as full mode standard machines.<br>• This machine attaches the "demand of reception confirmation" to a message when transmitting.<br>• This machine updates the reception capability to the address book when receiving. |
| 1-7 | **Not used** | Do not change these settings. |

| Switch 05 | |
|---|---|
| **No** | **FUNCTION** | **COMMENTS** |

**4**

| 0 | Directr transmission selection to SMTP server<br>0: ON<br>1: OFF | Allows or does not allow the direct transmission to SMTP server. |
|---|---|---|
| 1-7 | Not used | Do not change these settings. |

| |
|---|
| **Switch 06 - Not used** (do not change the settings) |
| **Switch 07 - Not used** (do not change the settings) |
| **Switch 08 - Not used** (do not change the settings) |
| **Switch 09 - Not used** (do not change the settings) |

# Service RAM Addresses

## ⚠️CAUTION

- Do not change the settings which are marked as "Not used" or "Read only".

**680001 to 680004(H) - ROM version (Read only)**

680001(H) - Revision number (BCD)

680002(H) - Year (BCD)

680003(H) - Month (BCD)

680004(H) - Day (BCD)

**680006 to 680015(H)** - Machine's serial number (16 digits - ASCII)

**680018(H)** - Total program checksum (low)

**680019(H)** - Total program checksum (high)

**680020 to 68003F(H**) - System bit switches

**680050 to 68005F(H)** - Printer bit switches

**680060 to 68007F(H)** - Communication bit switches

**680080 to 68008F(H)** - G3 bit switches

**680090 to 68009F(H)** - G3-2 bit switches: Not used

**6800A0 to 6800AF(H)** - G3-3 bit switches: Not used

**6800D0(H) - User parameter switch 00 (SWUER_00)** : Not used

**6800D1(H) - User parameter switch 01 (SWUSR_01)** : Not used

**6800D2(H) - User parameter switch 02 (SWUSR_02)**

Bit 0: Forwarding mark printing on forwarded messages 0: Disabled, 1: Enabled

Bit 1: Center mark printing on received copies

(This switch is not printed on the user parameter list.)

0: Disabled, 1: Enabled

Bit 2: Reception time printing

(This switch is not printed on the user parameter list.)

0: Disabled, 1: Enabled

Bit 3: TSI print on received messages 0: Disabled, 1: Enabled

Bit 4: Checkered mark printing

(This switch is not printed on the user parameter list.)

0: Disabled, 1: Enabled

Bit 5: Not used

Bit 6: Not used

Bit 7: Not used

### 6800D3(H) - User parameter switch 03 (SWUSR_03: Automatic report printout)

Bit 0: Transmission result report (memory transmissions) 0: Off, 1: On

Bit 1: Not used

Bit 2: Memory storage report 0: Off, 1: On

Bit 3: Polling reserve report (polling reception) 0: Off, 1: On

Bit 4: Polling result report (polling reception) 0: Off, 1: On

Bit 5: Transmission result report (immediate transmissions) 0: Off, 1: On

Bit 6: Not used

Bit 7: Journal 0: Off, 1: On

### 6800D4(H) - User parameter switch 04 (SWUSR_04: Automatic report printout)

Bit 0: Not used

Bit 1: Automatic communication failure report and transfer result report output 0: Off, 1: On

Bits 2 to 3: Not used

Bit 4: Indicates the parties 0: Not indicated, 1: Indicated

Bit 5: Include sender's name on reports 0: Off, 1: On

Bit 6: Not used

Bit 7: Inclusion of a sample image on reports 0: Off, 1: On

### 6800D5(H) - User parameter switch 05 (SWUSR_05)

Bit 0: Substitute reception when the base copier is in an SC condition

0: Enabled, 1: Disabled

Bits 1 and 2: Condition for substitute rx when the machine cannot print messages (Paper end, toner end, jam, and during night mode)

Bit 2: 0, Bit 1: 0 = The machine receives all the fax messages.

Bit 2: 0, Bit 1: 1 = The machine receives the fax messages with RTI or CSI.

Bit 2: 1, Bit 1: 0 = The machine receives the fax messages with the same ID code.

Bit 2: 1, Bit 1: 1 = The machine does not receive anything.

Bit 3: Not used

Bit 4: Not used

Bit 5: Just size printing 0: Off, 1: On

Bit 6: Not used

Bit 7: Add paper display when a cassette is empty 0: Off, 1: On

**6800D6(H) - User parameter switch 06 (SWUSR_06)**: Not used

**6800D7(H) - User parameter switch 07 (SWUSR_07)**

Bit 0 Ringing 0: Off, 1: On

Bit1: Automatic answering message 0: Off, 1: On

Bit 2: Parallel memory transmission 0: Off, 1: On

Bits 3 and 4: Not used

Bit 5: Remote control 0: Off, 1: On

Bits 6 and 7: Not used

**6800D8(H) - User parameter switch 08 (SWUSR_08)**

Bits 0 and 1: Not used.

Bit 2: Authorized reception

0: Only faxes from senders whose RTIs/CSIs are specified for this feature are accepted.

1: Only faxes from senders whose RTIs/CSIs are not specified for this feature are accepted.

Bits 3 to 7: Not used.

**6800D9(H) - User parameter switch 09 (SWUSR_09)**: Not used

**6800DA(H) - User parameter switch 10 (SWUSR_0A)**

Bits 0 to 2: Not used

Bit 3: Page reduction 0: Off, 1: On

Bits 4 and 5: Not used

Bit 6: Use both e-mail notification and printed reports to confirm the transmission results 0: Off, 1: On

Bit 7: Not used

**6800DB(H) - User parameter switch 11 (SWUSR_0B)**

Bits 0 and 1: Not used

Bit 2: White original detection 0: Off, 1: On (alarm and alert message on the LCD)

Bit 3: Receive rejection for 1300 Hz transmission 0: Off (receive), 1: On (not receive)

Bit 5: Not used

Bit 6: Printout of messages received while acting as a forwarding station 0: Off, 1: On

Bit 7: Not used

**6800DC(H) - User parameter switch 12 (SWUSR_0C)**: Not used

**6800DD(H) - User parameter switch 13 (SWUSR_0D)**: Not used

**6800DE(H) - User parameter switch 14 (SWUSR_0E)**

Bit 0: Message printout while the machine is in Night Printing mode 0: On, 1: Off

Bit 1: Maximum document length detection 0: Double letter, 1: Longer than double-letter (well log) – up to 1,200 mm

Bit 2: Not used

Bit 3: Fax mode settings, such as resolution, before a mode key (Copy/Fax/Printer/Scanner) is pressed 0: Not cleared, 1: Cleared

Bits 4 to 6: Not used

Bit 7: Not used

### 6800DF(H) - User parameter switch 15 (SWUSR_0F)

(This switch is not printed on the user parameter list.)

Bits 0, 1 and 2: Cassette for fax printout

Bit 2: 0, Bit 1: 0, Bit 0: 1 = 1st paper feed station

Bit 2: 0, Bit 1: 1, Bit 0: 0 = 2nd paper feed station

Bit 2: 0, Bit 1: 1, Bit 0: 1 = 3rd paper feed station

Bit 2: 1, Bit 1: 0, Bit 0: 0 = 4th paper feed station

Bit 2: 1, Bit 1: 0, Bit 0: 1 = LCT

Other settings Not used

Bits 3 and 4: Not used

Bit 5: Using the cassette specified by bits 0, 1 and 2 above only 0: On, 1: Off

Bits 6 and 7: Not used

### 6800E0(H) – User parameter switch 16 (SWUSR_10)

(This switch is not printed on the user parameter list.)

Bits 0 and 1: Not used

Bit 2: Paper size selection priority for an A4 size fax message when A4/LT size paper is not available. 0: A3 has priority, 1: B4 has priority

Bits 3 to 7: Not used

### 6800E1(H) – User parameter switch 17 (SWUSR_11)

Bit 0: Not used

Bit 1: Not used

Bit 2: Inclusion of the "Add" button when a sequence of Quick/Speed dials is selected for broadcasting 0:Not needed, 1: Needed

Bits 3 to 6: Not used

Bit 7: Press "Start" key without an original when using the on hook dial or the external telephone,

0: displays "Cannot detect original size". 1: Receives fax messages.

### 6800E2(H) - User parameter switch 18 (SWUSR_12)

Bit 0: TTI date 0: Off, 1: On

Bit 1: TTI sender 0: Off, 1: On

Bit 2: TTI file number 0: Off, 1: On

Bit 3: TTI page number 0: Off, 1: On

Bits 4 to 6: Not used

Bit 7: Japan only

### 6800E3(H) - User parameter switch 19 (SWUSR_13)

Bit 0: Not used

Bit 1: Journal format

0: The Journal is separated into transmissions and receptions

1: The Journal is separated into G3-1, G3-2, and G3-3 communications

Bit 2: Not used

Bit 3: 90° image rotation during B5 portrait Tx (This switch is not printed on the user parameter list.) 0: Off, 1: On

Bit 4: Reduction of sample images on reports to 50% in the main scan and sub-scan directions. (This switch is not printed on the user parameter list.) 0: Technician adjustment (printer switch 0E bits 3 and 4), 1: 50% reduction

Bit 5: Use of A5 size paper for reports (This switch is not printed on the user parameter list.) 0: Off, 1: On

Bits 6 and 7: Not used

### 6800E4(H) - User parameter switch 20 (SWUSR_14)

Bit 0: Automatic printing of the LAN fax result report 0: Off, 1: On

Bit 1: Not used.

Bits 2 to 5: Store documents in memory which could not be printed from PC fax (LAN fax) driver

| Bit 5 | Bit 4 | Bit 3 | Bit 2 | Setting |
|-------|-------|-------|-------|---------|
| 0 | 0 | 0 | 0 | 0 min. |
| 0 | 0 | 0 | 1 | 1 min. |
| ↓ | ↓ | ↓ | ↓ | ↓ |
| 1 | 1 | 1 | 0 | 14 min. |
| 1 | 1 | 1 | 1 | 15 min. |

Bits 6 and 7: Not used.

### 6800E5(H) - User parameter switch 21 (SWUSR_15)

Bit 0: Print results of sending reception notice request message 0: Disabled (print only when error occurs), 1: Enabled

Bit 1: Respond to e-mail reception acknowledgment request 0: Disabled, 1: Enabled

Bit 2: Not used

Bit 3: File format for forwarded folders 0: TIFF, 1:PDF

Bit 4: Transmit Journal by E-mail 0: Disabled, 1: Enabled

Bit 5: Not used

Bit 6: Network error display 0: Displayed, 1: Not displayed

Bit 7: Transmit error mail notification 0: Enabled, 1: Disabled

**6800E6(H) - User parameter switch 22 (SWUSR_16)**

(This switch is not printed on the user parameter list.)

Bit 0: Dial tone detection (PSTN 1) 0: Disabled, 1: Enabled

Bits 1 to 7: Not used

**6800E7(H) – User parameter switch 23 (SWUSR_17)**: Not used

**6800E8(H) - User parameter switch 24 (SWUSR_18)**: Not used

**6800E9(H) - User parameter switch 25 (SWUSR_19)**

Bit 0: Not used

Bit 1: Reception mode switch timer 0: Off, 1: On (switching Fax or Fax/Tel)

Bit 2: Mode priority switch 0: Fax first, 1: Tel first

Bit 3: Dial in function (Japan Only)

Bit 4: RDS operation 0: Not acceptable, 1: Acceptable for the limit specified by system switch 03

⬇Note

• This bit is only effective when RDS operation can be selected by the user
  (see system switch 02).

Bits 5 to 7: Not used

**6800EA(H) and 6800EB(H) - User parameter switches 26 and 27 (SWUSR_1A and 1B)**: Not used

**6800EC(H) - User parameter switch 28(SWUSR_1C)**

Xxxxx

**6800ED(H) - User parameter switch 29(SWUSR_1D)**

xxxxxx

**6800EE(H) and 6800EF(H) - User parameter switches 30 and 31 (SWUSR_1E and 1F)**: Not used

**6800F0(H) - User parameter switch 32 (SWUSR_20)**

Bit 0: Quotation priority for a destination when there is no destination of the specified type

0: Paper output priority = Priority order: 1. IP-fax destination, 2. Fax Number, 3. E-mail address, 4. Folder

1: Electric putout order = Priority order: 1. E-mail address, 2. Folder, 3. IP-fax destination, 4. Fax number

Bits 1 to 7: Not used

**6800F1(H) - User parameter switch 33 (SWUSR_21)**: Not used

**6800F2(H) - User parameter switch 34 (SWUSR_22)**

Bit 0: Gatekeeper server used with IP-Fax 0: Disabled, 1: Enabled

Bit 1: SIP server used with IP-Fax 0: Disabled, 1: Enabled

Bits 2 to 7: Not used

**680100 to 68010F(H)** - G4 Parameter Switches – Not used

**680110 to 68012F(H)** - G4 Internal Switches – Not used

**680130 to 68016F(H)** - Service Switches

**680170 to 68017F(H)** - IFAX Switches

**680180 to 68018F(H)** - IP-FAX Switches

**680190 to 6801AF(H)** - Service station's fax number (SP3-101)

**6801B0 to 6801B9(H)** - Own fax PABX extension number

**6801BA to 6801C3(H)** - Own fax number (PSTN) – Not used

**6801C4 to 6801D7(H)** - Own fax number (ISDN G4) – Not used

**6801D8 to 6801E3(H)** - The first subscriber number (ISDN G3) – Not used

**6801E4 to 6801EF(H)** - The second subscriber number (ISDN G3) – Not used

**6801F0 to 6801FB(H)** - The first subscriber number (ISDN G4) – Not used

**6801FC to 680207(H)** - The second subscriber number (ISDN G4) – Not used

**680208 to 68021B(H)** - PSTN-1 RTI (Max. 20 characters - ASCII) - See the following note.

**68021C to 68022F(H)** - PSTN-2 RTI (Max. 20 characters - ASCII) - Not used

**680230 to 680246(H)** - PSTN-3 RTI (Max. 20 characters - ASCII) - Not used

**680247 to 680286(H)** - TTI 1 (Max. 64 characters - ASCII) - See the following note.

**680287 to 6802C6(H)** - TTI 2 (Max. 64 characters - ASCII) - Not used

**6802C7 to 680306(H)** - TTI 3 (Max. 64 characters - ASCII) - Not used

**680307 to 68031A(H)** - PSTN-1 CSI (Max. 20 characters - ASCII)

**68031B to 68032E(H)** - PSTN-2 CSI (Max.20 characters - ASCII) - Not used

**68032F to 680342(H)** - PSTN-3 CSI (Max.20 characters - ASCII) - Not used

**680343(H)** - Number of PSTN-1 CSI characters (Hex)

**680344(H)** - Number of PSTN-2 CSI characters (Hex) - Not used

**680345(H)** Number of PSTN-3 CSI characters (Hex) - Not used

**⤵Note**

- If the number of characters is less than the maximum (20 for RTI, 32 for TTI), add a stop code (00[H]) after the last character.

**680380 to 680387(H)** - Last power off time (Read only)

680380(H) - 01(H) - 24-hour clock, 00(H) - 12-hour clock (AM), 02(H) - 12-hour clock (PM)

680381(H) - Year (BCD)

680382(H) - Month (BCD)

680383(H) - Day (BCD)

680384(H) – Hour

680385(H) – Minute

680386(H) – Second

680387(H) - 00: Monday, 01: Tuesday, 02: Wednesday, /// , 06: Sunday

**680394(H)** - Optional equipment (Read only – Do not change the settings)

Bit 0: Page Memory 0: Not installed, 1: Installed

Bit 1: SAF Memory 0: Not installed, 1: Installed

Bits 2 to 7; Not used

**680395(H)** - Optional equipment (Read only – Do not change the settings)

Bits 0 to 3: Not used

Bit 4: G3-2 0: Not installed, 1: Installed

Bit 5: G3-3 0: Not installed, 1: Installed

Bit 6 and 7: Not used

**680406 to 68040A** – Option G3 board (G3-2) ROM information (Read only)

680406(H) - Suffix (BCD)

680407(H) - Version (BCD)

680408(H) - Year (BCD)

680409(H) - Month (BCD)

68040A(H) - Day (BCD)

**68040B to 68040F** – Option G3 board (G3-3) ROM information (Read only)

68040B(H) - Suffix (BCD)

68040C(H) - Version (BCD)

68040D(H) - Year (BCD)

68040E(H) - Month (BCD)

68040F(H) - Day (BCD)

**680410(H)** - G3-1 Modem ROM version (Read only)

**680412(H)** - G3-2 Modem ROM version (Read only)

**680414(H)** - G3-3 Modem ROM version (Read only)

**680420(H)** - Number of multiple sets print (Read only)

**680476(H)** - Time for economy transmission (hour in 24h clock format - BCD)

**680477(H)** - Time for economy transmission (minute - BCD)

**680492(H)** - Transmission monitor volume 00 - 07(H)

**680493(H)** - Reception monitor volume 00 - 07(H)

**680494(H)** - On-hook monitor volume 00 - 07(H)

**680495(H)** - Dialing monitor volume 00 - 07(H)

**680496(H)** - Buzzer volume 00 - 07(H)

**680497(H)** - Beeper volume 00 - 07(H)

**6804A8(H)** - Machine code (Check ram 4)

6805DE

**68918E(H)** - Gatekeeper server address - Main (Max. 128 characters - ASCII)

**68920E(H**) - Gatekeeper server address - Sub (Max. 128 characters - ASCII)

**68928E(H)** - Arias Number (Max. 128 characters - ASCII)

**68930E(H)** - SIP user name (Max. 128 characters - ASCII)

**68938E(H) - SIP digest authentication password** (Max. 128 characters - ASCII)

**68940E(H)** - Gateway address information (Max. 7100 characters - ASCII)

**68AFCA(H)** - Stand-by port number for H.232 connection

**68AFCCH)** - Stand-by port number for SIP connection

**68AFCE(H)** - RAS port number

**68AFD0(H)** - Gatekeeper port number

**68AFD2(H)** - Port number of data waiting for T.38

**68AFD4(H)** - Port number of SIP server

**68AFD6(H)** - Priority for SIP and H.323 0: H.323, 1: SIP

**68AFD7(H)** - SIP function 0: Disabled, 1: Enabled

**68AFD8(H)** - H.323 function 0: Disabled, 1: Enabled

**68AFD9(H) - SIP digest authentication function** 0: Disabled, 1: Enabled

**68AFDA(H) - IP-Fax backup data** 00 - 600 (H) - Not used

**69ED6A(H) to 69ED92(H)** - SIP server address (Read only)

69ED6A(H) - Proxy server - Main (Max. 128 characters - ASCII)

4

69ED72(H) - Proxy server - Sub (Max. 128 characters - ASCII)

69ED7A(H) - Redirect server - Main (Max. 128 characters - ASCII)

69ED82(H) - Redirect server - Sub (Max. 128 characters - ASCII)

69ED8A(H) - Registrar server - Main (Max. 128 characters - ASCII)

69ED92(H) - Registrar server - Sub (Max. 128 characters - ASCII)

**6BEBFE(H) - 6BEC1E (H) - Dial tone detection parameter** (Max. 11 x 3 lines)

This initializes following order. [0x04, 0x40, 0x03, 0x60, 0x64, 0xf4, 0x01,0x64, 0x04, 0xc8, 0x00]

**6BEBFE(H**) – Dial tone detection frequency – Upper limit (High)

Defaults: NA: 06, EU: 06, ASIA: 06

**6BEBFF(H)** – Dial tone detection frequency – Upper Limit (Low)

Defaults: NA: 50, EU: 50, ASIA: 50

**6BEC00(H)** – Dial tone detection frequency – Lower Limit (High)

Defaults: NA: 03, EU: 02, ASIA: 02

**6BEC01(H)** – Dial tone detection frequency – Lower Limit (Low)

Defaults: NA: 60, EU: 90, ASIA: 90

**6BEC02(H)** –Dial tone detection waiting time (20 ms)

Defaults: NA: 64, EU 64, ASIA: 64

**6BEC03 to 6BEC04** – Dial tone detection monitoring time (20 ms)

Defaults

| Area | 6BEC03 | 6BEC04 |
| --- | --- | --- |
| NA | F4 | 01 |
| EU | F4 | 01 |
| ASIA | F4 | 01 |

**6BEC05(H)** – Dial tone detect judge time (20 ms)

Defaults: NA: 64, EU: 1B, ASIA: 32

**6BEC06(H)** – Dial tone disconnect permission time (20 ms)

Defaults: NA: 11, EU: 0F, ASIA: 11

# 5. Specifications

## General Specifications

### FCU

| | |
|---|---|
| Type: | Desktop type transceiver |
| Circuit: | PSTN<br>PABX |
| Connection: | Direct couple |
| Original Size: | Book (Face down)<br>Maximum Length: 432 mm [17 ins]<br>Maximum Width: 297 mm [11.7 ins]<br>ARDF (Face up)<br>(Single-sided document)<br>Length: 128 - 1200 mm [5.0 - 47.2 ins]<br>Width: 105 - 297 mm [4.1 - 11.7 inch]<br>(Double-sided document)<br>Length: 128 - 432 mm [5.0 - 17 inch]<br>Width: 105 - 297 mm [4.1 - 11.7 inch] |
| Scanning Method: | Flat bed, with CCD |
| Resolution: | G3:<br>8 x 3.85 lines/mm, 200 x 100 dpi (Standard character),<br>8 x 7.7 lines/mm, 200 x 200 dpi (Detail character),<br>8 x 15.4 lines/mm (Fine character: optional),<br>16 x 15.4 lines/mm, 400 x 400 dpi (Super Fine character: optional)<br><br>🔽Note<br>   • Optional Expansion Memory required |
| Transmission Time: | G3: 3 s at 28800 bps; Measured with G3 ECM using memory for an ITU-T #1 test document (Slerexe letter) at standard resolution |

| Data Compression: | MH, MR, MMR, JBIG |
|---|---|
| Protocol: | Group 3 with ECM |
| Modulation: | V.34, V.17 (TCM), V.29, V.17 (QAM), V.27ter (PHM), V.8, V.21 (FSK) |
| Data Rate: | G3: 33600/31200/28800/26400/24000/21600/ 19200/16800/14400/12000/9600/7200/4800/2400 bps Automatic fallback |
| I/O Rate: | With ECM: 0 ms/line Without ECM: 2.5, 5, 10, 20, or 40 ms/line |
| Memory Capacity: | ECM: 128 KB SAF Standard: 4 MB With optional Expansion Memory: 28 MB Page Memory Standard: 8 MB (Print: 4 MB + Scanner: 4 MB) With optional Expansion Memory: 8 MB (Print 4 MB + Scanner: 4 MB) |

## Capabilities of Programmable Items

The following table shows the capabilities of each programmable items.

| Item | Max. |
|---|---|
| Total Destinations in Address Book | 2000 |
| Groups | 100 |
| Destination per Group | 500 |
| Destinations for All Files | 500 |
| Programs | 100 |
| Special Senders | 30 |

The following table shows how the capabilities of the document memory will change after the Expansion Memory are installed.

|  | Without the Expansion Memory | With the Expansion Memory |
|---|---|---|
| Memory Transmission file | 400 | 400 |
| Memory capacity for memory transmission (See the Note below) | 320 | 2240 |

**Note**

- Measured using an ITU-T #1 test document (Slerexe letter) at standard resolution, auto image density mode, and Text mode.

5

# IFAX Specifications

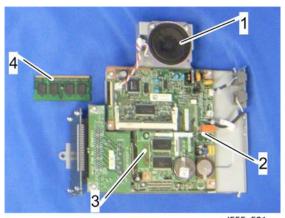| | |
|---|---|
| Connectivity: | Local area network<br>Ethernet 100base-Tx/10base-T<br>IEEE802.11a/g, g (wireless LAN), 1000 Base-T |
| Resolution: | Main scan: 400 dpi, 200 dpi<br>Sub scan: 400 dpi, 200 dpi, 100 dpi<br>⬇Note<br>• To use 400 dpi, IFAX SW01 Bit 4 must be set to "1". |
| Transmission Time: | 1 s (through a LAN to the server)<br>Condition: ITU-T #1 test document (Selerexe Letter)<br>MTF correction: OFF<br>TTI: None<br>Resolution: 200 x 100 dpi<br>Communication speed: 10 Mbps<br>Correspondent device: E-mail server<br>Line conditions: No terminal access |
| Document Size: | Maximum message width is A4/LT.<br>⬇Note<br>• To use B4 and A3 width, IFAX SW00 Bit 1 (B4) and/or Bit 2 (A3) must be set to "1". |
| E-mail File Format: | Single/multi-part<br>MIME conversion<br>Image: TIFF-F (MH, MR, MMR) |
| Protocol: | **Transmission:**<br>SMTP, TCP/IP<br>**Reception:**<br>POP3, SMTP, IMAP4, TCP/IP |
| Data Rate: | 100 Mbps(100base-Tx)<br>10 Mbps (10base-T) |

| Authentication Method: | SMTP-AUTH POP before SMTP A-POP |
|---|---|
| Remark: | The machine must be set up as an e-mail client before installation. Any client PCs connected to the machine through a LAN must also be e-mail clients, or some features will not work (e.g. Autorouting). |

**5**

# IP-FAX Specifications

| | |
|---|---|
| Network: | Local Area Network<br>Ethernet/10base-T, 100base-TX<br>IEEE802.11a/g, g (wireless LAN), 1000 Base-T |
| Scan line density: | 8 x 3.85 lines/mm, 200x100dpi (standard character),<br>8 x 7.7lines/mm, 200x200dpi (detail character),<br>8 x 15.4lines/mm (fine character: optional expansion memory required),<br>16 x 15.4lines/mm, 400x400dpi (super fine character: optional expansion memory required) |
| Original size: | Maximum A3 or 11"x 17" (DLT) |
| Maximum scanning size: | Standard: A3, 297mm x 432mm<br>Irregular: 297mm x 1200mm |
| Transmission protocol: | Recommended: T.38 Annex protocol, TCP, UDP/IP communication |
| Compatible machines: | IP-Fax compatible machines |
| IP-Fax transmission function: | Specify IP address and send fax to an IP-Fax compatible fax through a network.<br>Also capable of sending fax from a G3 fax connected to the public telephone lines via a VoIP gateway. |
| IP-Fax reception function: | Receive a fax sent from an IP-Fax compatible fax through a network.<br>Also capable of receiving fax from a G3 fax connected the public telephone lines via a VoIP gateway. |

# Fax Unit Configuration



d555v501

| Component | Code | No. | Remarks |
|-----------|------|-----|---------|
| MBU | D555 | 3 | Included with the fax unit |
| GWFCU | | 2 | |
| Speaker | | 1 | |
| Expansion Memory | G578 | 4 | Optional for D555 |
| Handset Type 1018 | B433 | - | NA only. Also used with DI-C1 |

5

MEMO