

Reissued: 23-Aug-16

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|----------------------------------|-----------------|----------------|
| Model: Multi-Folding Unit FD4000 | Date: 17-May-12 | No.: RD615001c |
|----------------------------------|-----------------|----------------|

RTB Reissue

The items in ***bold italics*** have been corrected or added.

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|---|---|---|---|
| Subject: Firmware Release Note: Multi-Folding Unit FD4000 | | Prepared by: K. Moriizumi | |
| From: 1st Tech Service Sect., MFP/Printer Tech Service Dept | | | |
| Classification: | <input type="checkbox"/> Troubleshooting <input type="checkbox"/> Mechanical <input type="checkbox"/> Paper path <input type="checkbox"/> Product Safety | <input type="checkbox"/> Part information <input type="checkbox"/> Electrical <input type="checkbox"/> Transmit/receive <input checked="" type="checkbox"/> Other (Firmware) | <input type="checkbox"/> Action required <input type="checkbox"/> Service manual revision <input type="checkbox"/> Retrofit information <input checked="" type="checkbox"/> Tier 2 |

This RTB has been issued to announce the firmware release information for the **Multi-Folding Unit FD4000**.

| Version | Program No. | Effective Date | Availability of RFU |
|-------------------------|-------------------------|---|-----------------------------|
| <i>02.050:02</i> | <i>D6155301D</i> | <i>September 2016 production</i> | <i>Not Available</i> |
| 02.030:02 | D6155301C | July 2016 production | Not Available |
| 02.020:02 | D6155301B | December 2015 production | Not Available |
| 01.040:02 | D6155301A | 1st Mass production | Not Available |

Note: Definition of Availability of RFU via @Remote
"Available" The firmware can be updated via RFU or SD card.

"Not available": The firmware can only be updated via SD card.

| Version | Modified Points or Symptom Corrected |
|-------------------------|--|
| <i>02.050:02</i> | <i>Symptom corrected:</i> <i>Some of the motors do not activate in the initialization process when turning ON the power or recovering from the energy saver mode.</i> |
| 02.030:02 | Symptom corrected: Jams 218 and 219 are not displayed of their codes on MP C6502SP/C8002SP and Pro C5100S/C5110S. |
| 02.020:02 | Supports connection with the Model MT-C6 (D223/D224/D225) and Ch-C2 (D257/D258/D260/D261) |
| 01.040:02 | 1st Mass production |

Model: MT-C5 Multi-Folding Unit FD4000

Date: 26-Oct-12

No.: RD615002

Subject: Wrong knob decal

Prepared by: K. Yamamoto

From: 1st Tech Service Sect., MFP/Printer Tech Service Dept

Classification:

☒ Troubleshooting

☐ Part information

☒ Action required

☐ Mechanical

☐ Electrical

☐ Service manual revision

☐ Paper path

☐ Transmit/receive

☐ Retrofit information

☐ Product Safety

☐ Other ()

☐ Tier 2

SYMPTOM

The arrow on the jam recovery knob (circled in red below) was printed on the knob in the wrong direction.



Incorrect



Correct



CAUSE

The parts vendor mistakenly printed the arrows for all four knobs (shown above) pointing in the same direction. In fact, the arrows on the jam recovery knob should be pointing counterclockwise, and those on the other three are pointing clockwise.

SOLUTION

Replace the decal for the jam recovery knob (D6157111) with the correct one at machine installation or the next service visit. See **Affected Serial Numbers** below.

Model: MT-C5 Multi-Folding Unit FD4000

Date: 26-Oct-12

No.: RD615002

Affected Serial Numbers

| Product Code | Production month | Serial number | Quantity |
|--------------|------------------|-------------------------------|----------|
| D615-17 | 2012 April | W842E410001~05 | 5 |
| | 2012 May | W842E510001~12 | 12 |
| | 2012 June | W842E610001~10 | 10 |
| | 2012 July | W842E710001~19, 21~25, 30 | 25 |
| | | Total | 52 |
| D615-27 | 2012 April | W842E420001~07, 09 | 8 |
| | 2012 May | W842E520001~06 | 6 |
| | 2012 June | W842E620001~04, 13~21, 27, 28 | 10 |
| | 2012 July | W842E720001~25 | 25 |
| | 2012 August | W842E820003~05, 08~10 | 6 |
| | | Total | 55 |