RICOH

Technical Bulletin

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Reissued: 23-Aug-16

Model: Multi-Folding Unit FD4000	Date: 17-May-12	No.: RD615001c

RTB Reissue

The items in **bold italics** have been corrected or added.

The figure in period flat of the first of th				
Subject: Firmware Release Note: Multi-Folding Unit FD4000		Prepared by: K. Moriizumi		
From: 1st Tech S	ervice Sect., MFP/Printer Tech	Service Dept		
Classification:	Troubleshooting	Part informat	tion	Action required
	☐ Mechanical	☐ Electrical		Service manual revision
	☐ Paper path	☐ Transmit/rec	eive	☐ Retrofit information
	☐ Product Safety	Other (Firmv	vare)	☐ Tier 2

This RTB has been issued to announce the firmware release information for the Multi-Folding Unit FD4000.

Version	Program No.	Effective Date	Availability of RFU
02.050:02	D6155301D	September 2016 production	Not Available
02.030:02	D6155301C	July 2016 production	Not Available
02.020:02	D6155301B	December 2015 production	Not Available
01.040:02	D6155301A	1st Mass production	Not Available

[&]quot;Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected		
02.050:02	Symptom corrected: Some of the motors do not activate in the initialization process when turning ON the power or recovering from the energy saver mode.		
02.030:02	Symptom corrected: Jams 218 and 219 are not displayed of their codes on MP C6502SP/C8002SP and Pro C5100S/C5110S.		
02.020:02	Supports connection with the Model MT-C6 (D223/D224/D225) and Ch-C2 (D257/D258/D260/D261)		
01.040:02	1st Mass production		

Note: Definition of Availability of RFU via @Remote "Available" The firmware can be updated via RFU or SD card.

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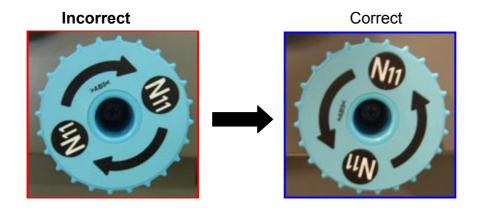
Model: MT-C5 Multi-Folding Unit FD4000 Date: 26-Oct-12 No.: RD615002

Subject: Wrong	knob decal		Prepare	d by: K. Yamamoto
From: 1st Tech S	Service Sect., MFP/Printer Tech	n Service Dept		
Classification:	☐ Troubleshooting☐ Mechanical☐ Paper path	☐ Part informate ☐ Electrical ☐ Transmit/rec		☐ Action required☐ Service manual revision☐ Retrofit information
	☐ Product Safety	☐ Other ()	☐ Tier 2

SYMPTOM

The arrow on the jam recovery knob (circled in red below) was printed on the knob in the wrong direction.





CAUSE

The parts vendor mistakenly printed the arrows for all four knobs (shown above) pointing in the same direction. In fact, the arrows on the jam recovery knob should be pointing counterclockwise, and those on the other three are pointing clockwise.

SOLUTION

Replace the decal for the jam recovery knob (D6157111) with the correct one at machine installation or the next service visit. See **Affected Serial Numbers** below.



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Model: MT-C5 Multi-Folding Unit FD4000 Date: 26-Oct-12 No.: RD615002

Affected Serial Numbers

Product Code	Production month	Serial number	Quantity
D615-17	2012 April	W842E410001~05	5
	2012 May	W842E510001~12	12
	2012 June	W842E610001~10	10
	2012 July	W842E710001~19, 21~25, 30	25
		Total	52
D615-27	2012 April	W842E420001~07, 09	8
	2012 May	W842E520001~06	6
	2012 June	W842E620001~04,13~21, 27, 28	10
	2012 July	W842E720001~25	25
	2012 August	W842E820003~05, 08~10	6
		Total	55