Fax Option Type M13
Machine Code: D3A9
Field Service Manual

August, 2015
Subject to change

Important Safety Notices

⚠WARNING

- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use a telephone or cellular phone to report a gas leak in the vicinity of the leak.

⚠CAUTION

- Before installing the fax unit, switch off the main switch, and disconnect the power cord.
- The fax unit contains a lithium battery. The danger of explosion exists if a battery of this type is incorrectly replaced. Replace only with the same or an equivalent type recommended by the manufacturer. Discard batteries in accordance with the manufacturer's instructions and local regulations.

Note

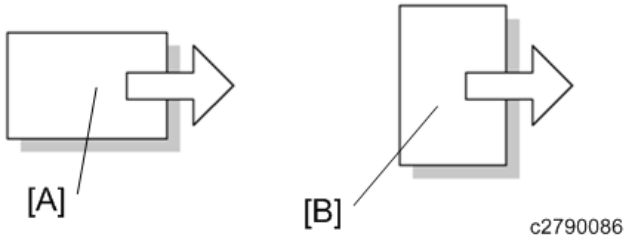
- Note for Australia:
- Unit must be connected to Telecommunication Network through a line cord that meets the requirements of ACA Technical Standard TS008.

Symbols and Abbreviations

Conventions Used in this Manual

This manual uses several symbols.

Symbol	What it means
	Screw
	Connector
	E-ring
	Clip ring
	Clamp



[A]: Short Edge Feed (SEF)

[B]: Long Edge Feed (LEF)

Cautions, Notes, etc.

The following headings provide special information:

⚠WARNING

- Failure to obey warning information could result in serious injury or death.

⚠CAUTION

- Obey these guidelines to ensure safe operation and prevent minor injuries.

Important

- **Obey these guidelines to avoid problems such as misfeeds, damage to originals, loss of valuable data and to prevent damage to the machine.**
- **Always obey these guidelines to avoid serious problems such as misfeeds, damage to originals, loss of valuable data and to prevent damage to the machine. bold is added for emphasis.**

Note

- This document provides tips and advice about how to best service the machine.

TABLE OF CONTENTS

4. Service Tables

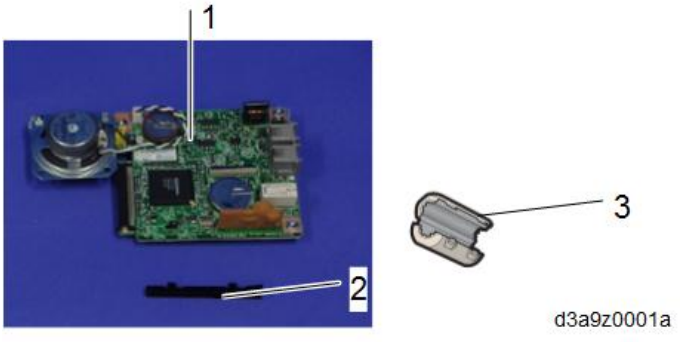
1. Installation

Fax Option Type M13 (D3A9)

This option is not available for North America.

Component Check

Check the quantity and condition of the components against the following list.



No.	Description	Q'ty
1	FCU	1
2	Guide Rail	1
3	Ferrite Core	1
-	EMC Address Decal (EU only)	1
-	Serial Number Decal	1

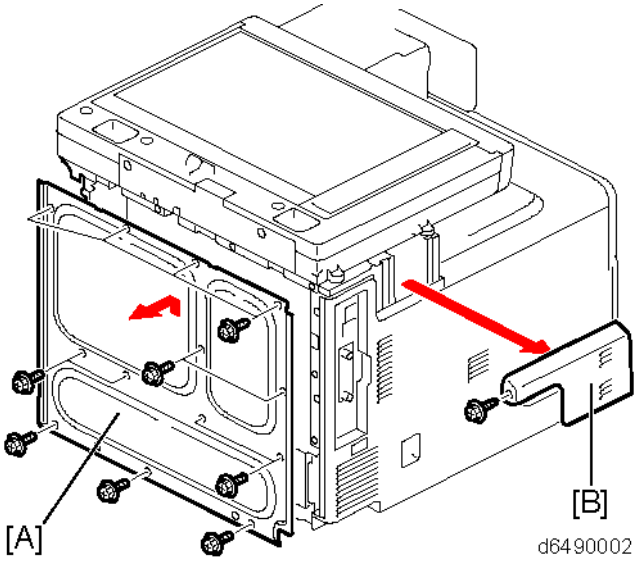
Fax Unit Installation Procedure

⚠CAUTION

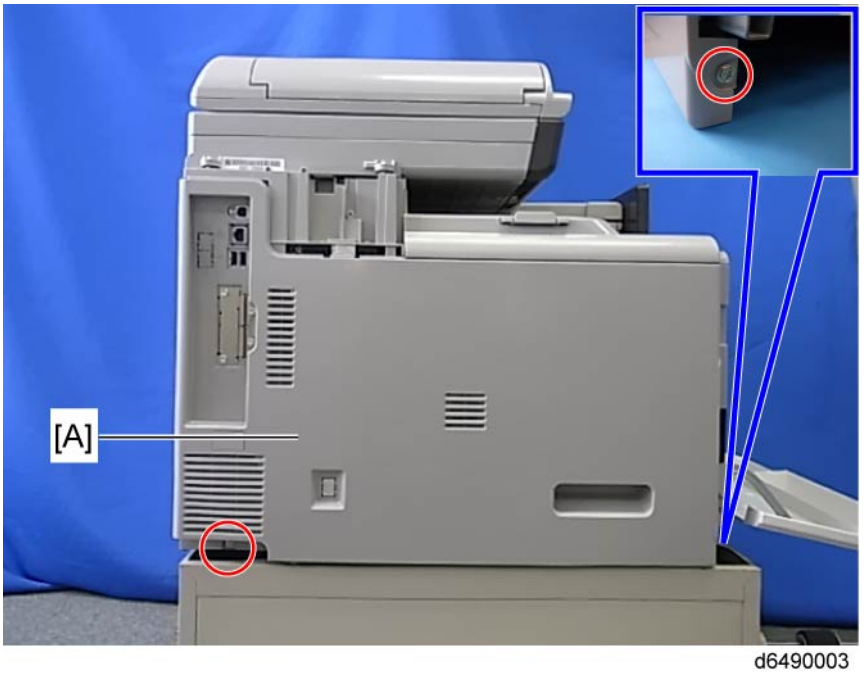
- Before doing this procedure, print out all data in the printer buffer.
- Push the operation switch to put the machine in standby mode. Make sure the power LED is off, turn the main switch off, and then disconnect the power cord and the network cable.
- The mainframe equipped with the fax unit must be connected to a properly grounded socket outlet.

1

1. **Remove the following items:**
   - Rear cover [A] (x 13)
   - Scanner rear cover [B] (x 1)

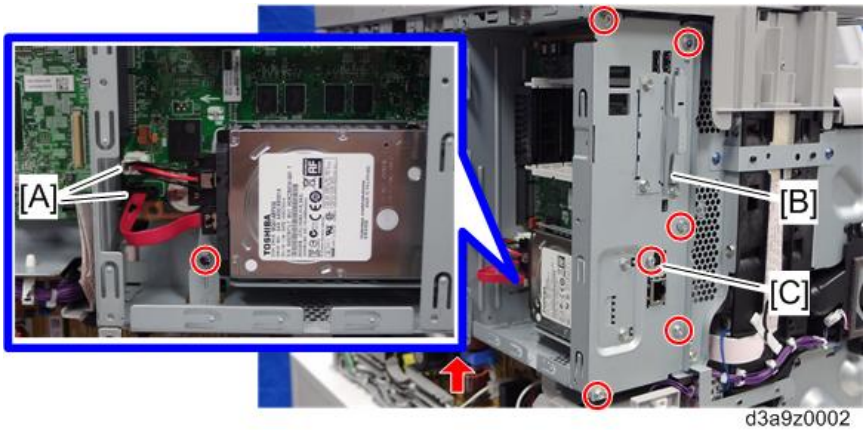


2. **Remove the paper feed tray, and then open the front cover.**
3. **Remove the left cover [A]. (x 2, hook x 2)**



4. **Disconnect two cables [A] of the HDD.**

5. **Remove the controller box cover [B]. (x 7)**



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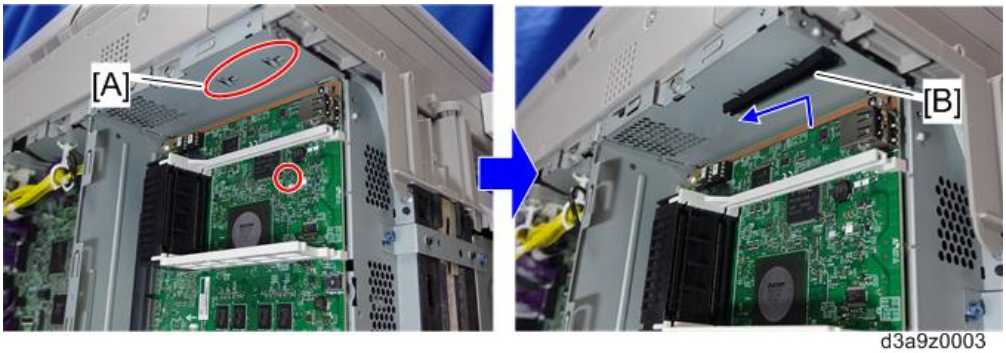
Note

- The screw [C] is different from other five screws.

6. **Install the guide rail [B] into the cutouts [A] on the controller box. (hook x 2)**



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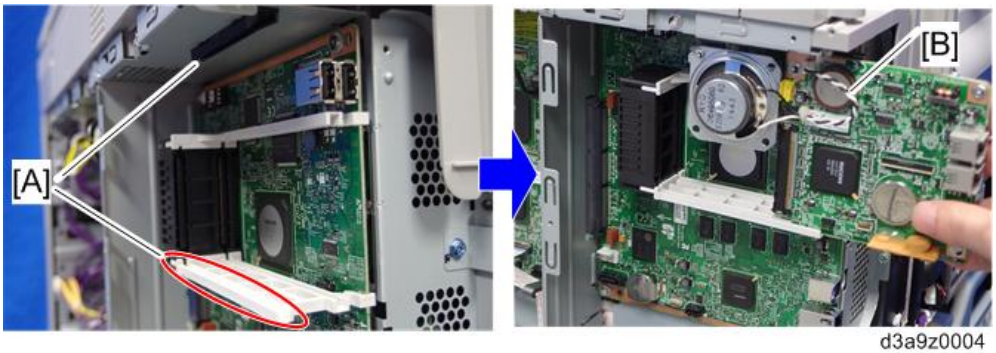
7. **Slide the FCU [B] into the slot along the guide rails [A].**



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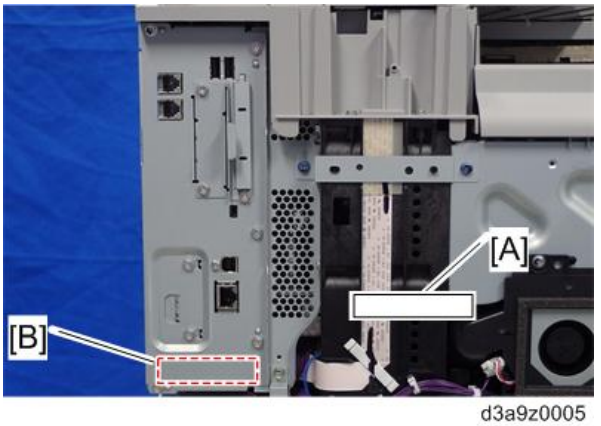
8. **Attach the controller box cover. (x 7)**
9. **Connect two cables of the HDD to the controller board.**

10. Write the serial number of the fax unit on the serial number decal [A], and then attach this decal to the controller box [B].



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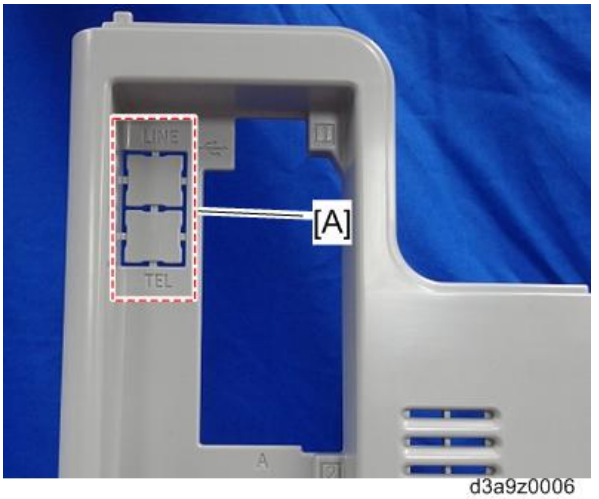
11. Open the line and the telephone connector covers [A] with a flat-head ('minus') screw driver.



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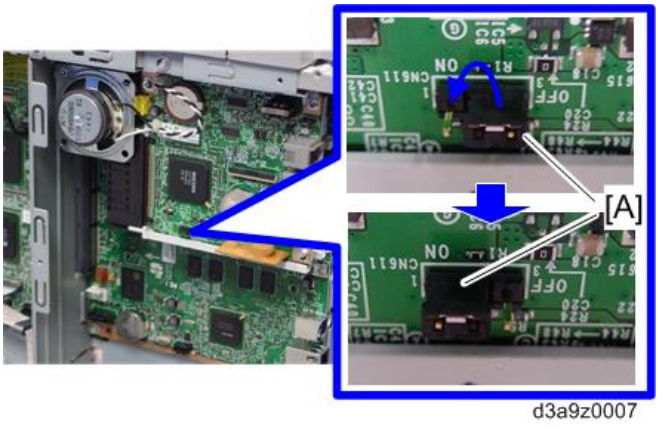
12. Attach the left cover. (x 2)
13. Attach the scanner rear cover. (x 1)

14. Switch the FCU battery jumper switch [A] to the "ON" position.



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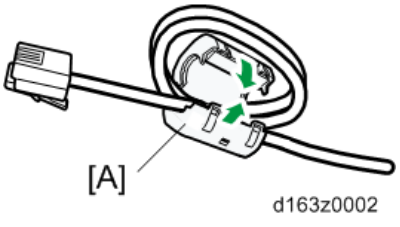
15. Attach the rear cover. (x 13)
16. Reassemble the machine.
17. Make two loops with the telephone cord, and then attach the ferrite core [A].



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18. Connect the end of the telephone cord, having the ferrite core, to the "LINE" jack.

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19. Attach the EMC Address Decal at [A] on the rear cover (EU only).

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20. Plug in the machine and turn on the main power switch.

Important

- After you turn the machine on, if you see a message that tells you that the SRAM has been formatted due to a problem with SRAM, turn the machine off and on again to clear the message.

21. Enter the "User Tools" mode and set date and time.
22. Do SP3102-000 in the fax SP mode and enter the serial number for the fax unit.
23. Enter the correct country code with SP2103-001 (NCU Country/ Area Code Setting).
24. Exit the SP mode, and cycle the main power off and on.

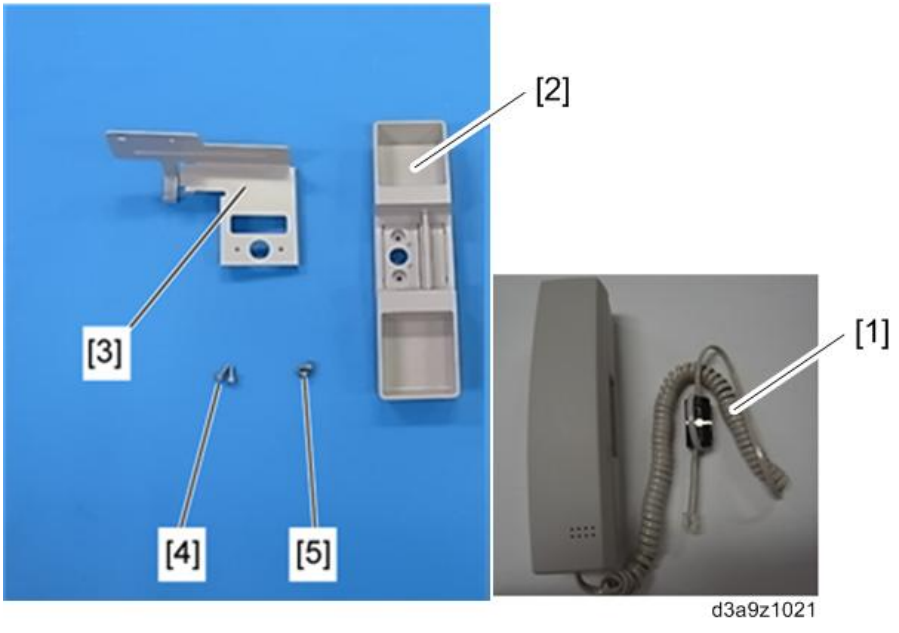
Fax Unit Options

1

Handset Type C5502 (D645) (only for NA)

Accessory Check

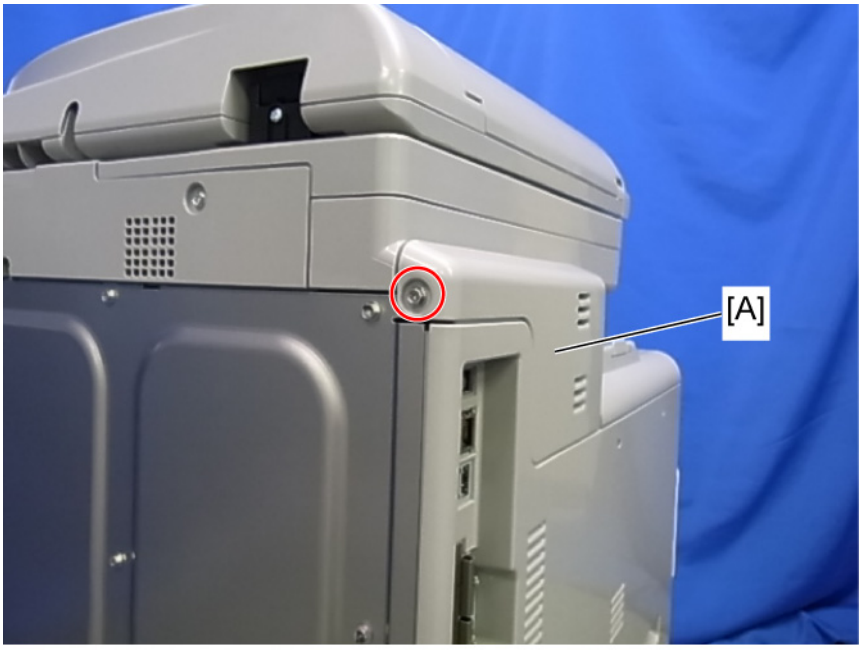
Installation of this unit requires the following components. Other components included in this kit are not used for installation on this machine.



No.	Description	Q'ty
1	Handset with ferrite core and bind	1
2	Cradle	1
3	Bracket	1
4	Tapping screw	2
5	Flat head screw	2

Installation Procedure

1. **Remove the upper left cover [A]. (x 1)**



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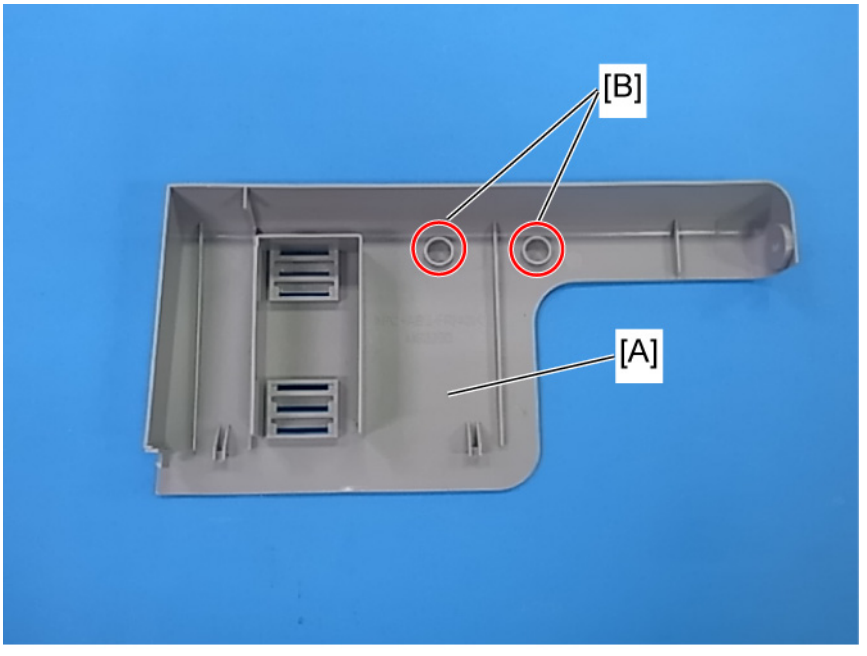
2. Cut out the parts [B] from the upper left cover [A] and make two screw holes to attach the bracket.



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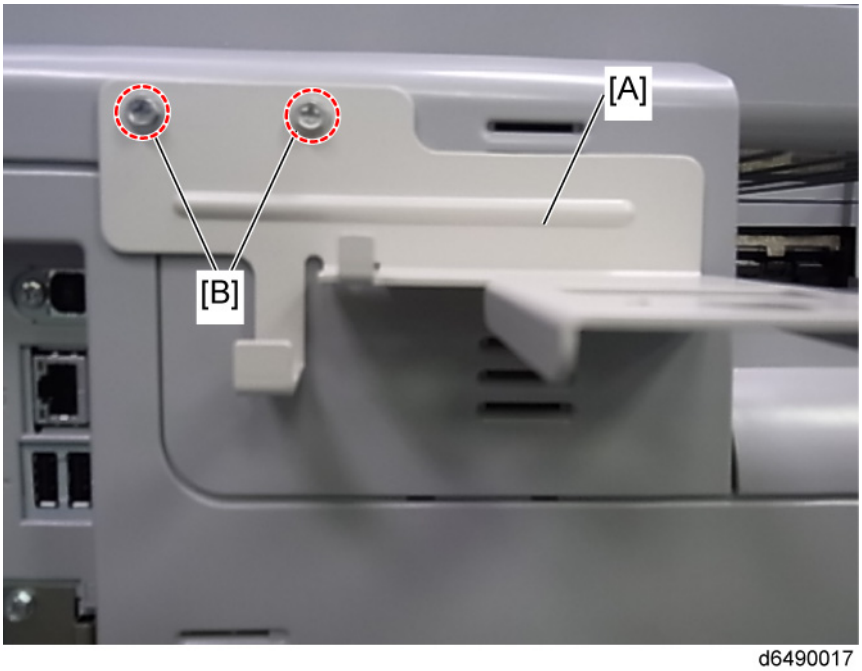
3. Attach the upper left cover to the mainframe. (x 1)

4. Attach the handset bracket [A] to the upper left cover by securing two screws to the frame of the machine through the screw holes [B]. (tapping) x 2)



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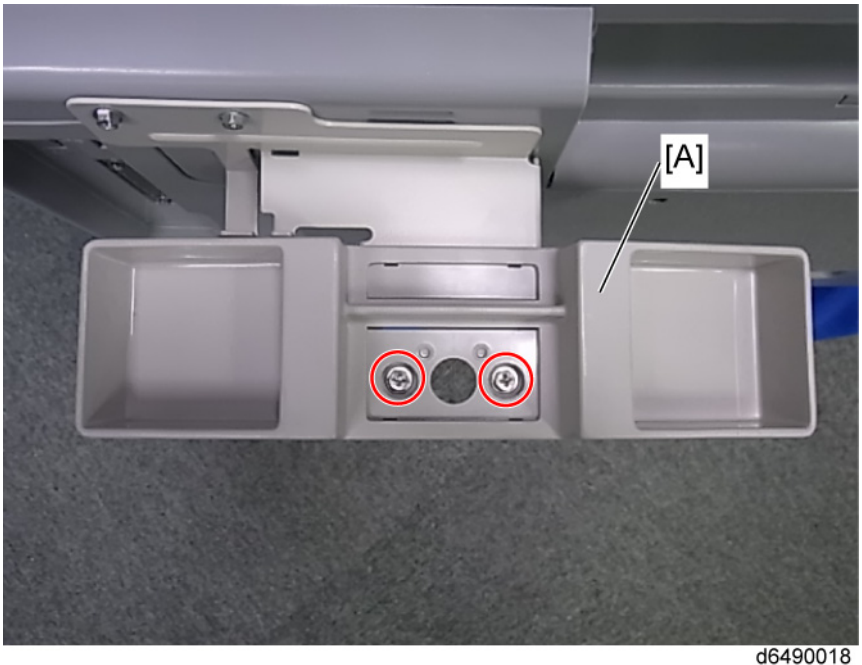
5. Attach the cradle [A] to the bracket. (flat head) x 2)



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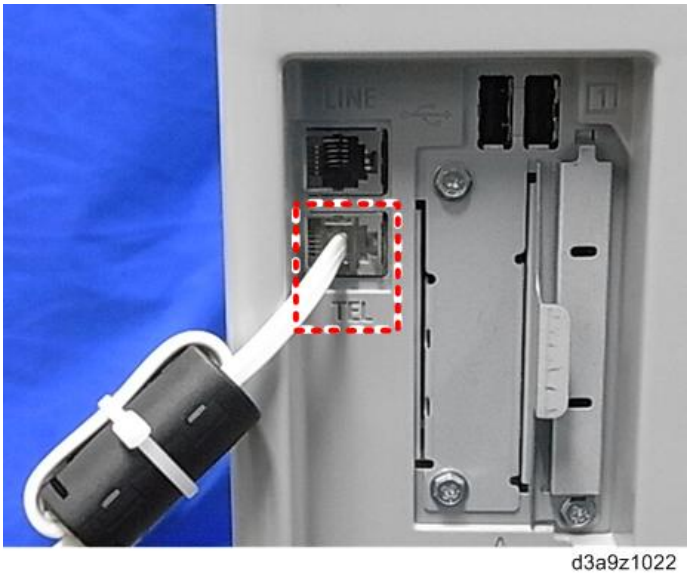
GR-C2 RTB 45
The two photos were changed

6. **Connect the handset cable connector to the "TEL" connector of the mainframe.**



Fax Connection Unit Type M13

Overview of Fax Connection Unit

This unit allows a machine without the fax unit installed ("Client-side Machine") to send and receive faxes via a machine with the fax unit installed ("Remote Machine").

Requirements:

- Up to six machines can be registered as the Client-side Machines.
- Machines that have the fax unit installed cannot be used as the Client-side Machine.
- Only one machine can be registered as the Remote Machine.
- Firmware for this unit: "aics" (software number: D3A7759)
- Remote Fax transmissions are possible on a G3 line.
- The remote fax function does not support User Code Authentication. Disable the User Code Authentication on the Remote machine.
- Use this function to check the contents of a file that is stored in memory and not yet sent. Also, use this function to cancel a transmission from the Client-side Machine.

Order of Fax Connection Unit installation procedure:

1. Install the Fax Connection Unit in the Remote Machine (fax unit installed).
2. Install the Fax Connection Unit in the Client-side Machine (no fax unit installed).

3. Register the Client-side Machine in the Remote Machine.

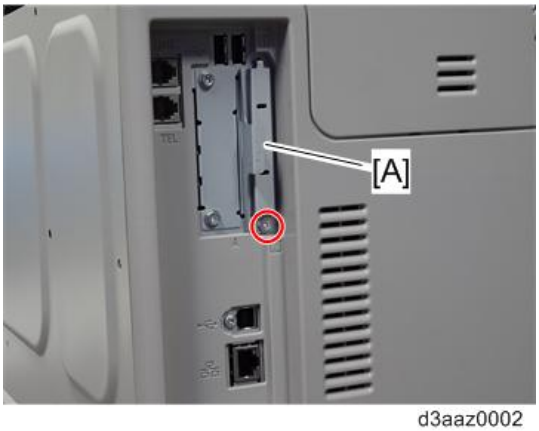
Important

- **Do not register the Remote Machine before the Client-side Machine is registered in the Remote Machine. Otherwise, registering the Remote Machine fails.**

4. Register the Remote Machine in the Client-side Machine.

Installing the application in the Remote Machine and Client-side Machine

1. **Remove the SD card slot cover [A] from the SD card slots. (x 1)**



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2. **Insert the SD card (Fax Connection Unit Type M13) in SD slot 1 (upper) with its label face towards the front of the machine if SD slot 1 is vacant. If slot 1 is not vacant, follow "Moving a Fax Communication application into an SD card in SD slot 1" described below.**

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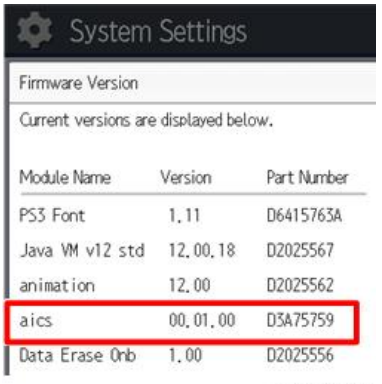
3. **Plug in, and then turn on the machine.**
4. **Press [Firmware Version] in the [Administrator Tools].**

   [User Tools/Counter] > [System Settings] > [Administrator Tools]

5. **Check whether the aics version is displayed.**

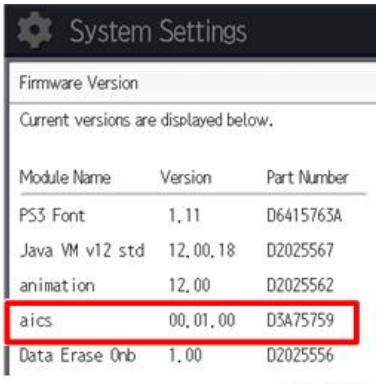


Moving a Fax Communication application into an SD card in SD slot 1

1. **Insert the SD card (Fax Connection Unit Type M12) SD slot 2 (lower) with its label face towards the front of the machine. Then push it slowly into SD slot 2 (lower) until you hear a click.**
2. **Plug in, and then turn on the machine.**
3. **Move the Fax Connection Unit Type M12 application from the SD card in SD slot 2 (lower) to the SD card in SD slot 1 (upper) with SP5-873-001.**
4. **Turn off the machine.**
5. **Remove the SD card from SD slot 2 (lower), and then keep it in a safe place (see "SD Card Appli Move" in the field service manual for the mainframe).**
6. **Attach the SD-card slot cover, and then turn on the machine (x 1).**
7. **Turn on the machine.**
8. **Press [Firmware Version] in the [Administrator Tools].**

   [User Tools/Counter] > [System Settings] > [Administrator Tools]

9. Check whether the aics version is displayed.



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Registering the Client-side Machine(s)

Important

- Do not register the Remote Machine in the Client-side machine before the Client-side Machine is registered in the Remote Machine. Otherwise, registering the Remote Machine fails.

On the Remote Machine:

1. Press [User Tools/Counter] on the operation panel.
2. Press [System Settings].
3. Press [Administrator Tools].
4. Press [Program/Change/Delete Remote Machine].
5. Press one of the machine registration lines, and then enter the IP address or host name of one of the Client-side Machines.
6. Press [Connection Test] to check the connection with the client-side machine.

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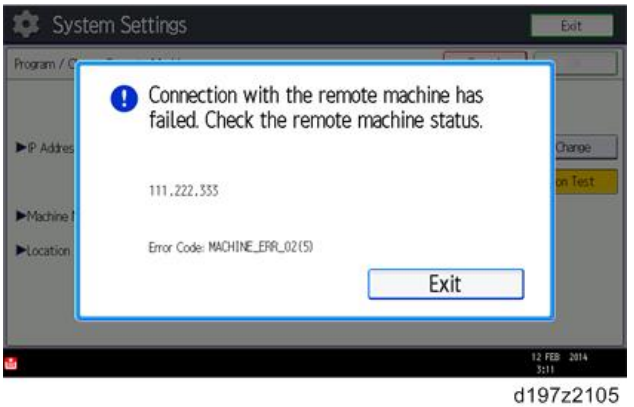
If an error message is displayed, check the network connection with the client-side machine and make sure that the IP address of the client-side machine is correct.



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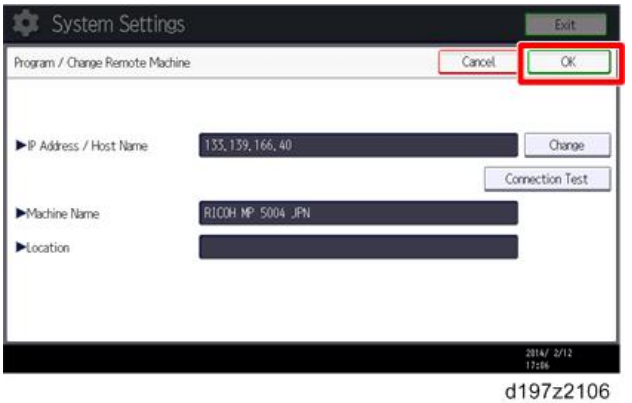
7. **Press [OK] after "Connection Test" has been successfully done.**



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8. **Press [User Tools/Counter] on the operation panel to terminate the System Settings.**

Registering the Remote Machine

Important

- **First register the Client-side Machine in the Remote Machine before proceding this procedure. Otherwitse, registering the Remote Machine fails.**

Note

- Only one machine can be registered as the Remote Machine.

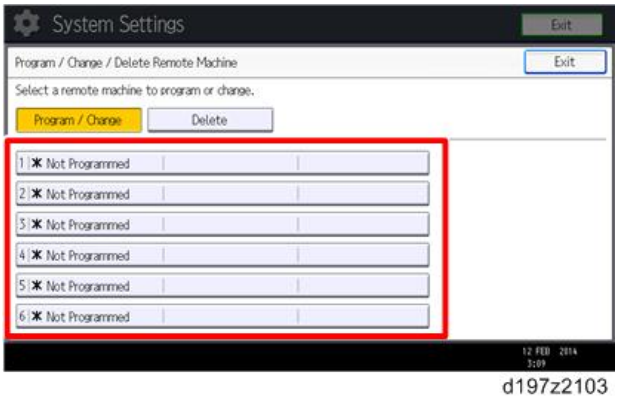
On the Client-side Machine(s):

1. **Press [User Tools/Counter] on the operation panel.**
2. **Press [System Settings].**
3. **Press [Administrator Tools].**

4. **Press [Program/Change/Delete Remote Machine].**
5. **Enter the IP address or host name of the Remote Machine.**
6. **Press one of the machine registration lines, and then enter the IP address or host name of the Remote Machine.**

Note

- Only one machine can be registered as the Remote Machine.



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7. **Press [Connection Test] to check the connection with the remote machine.**

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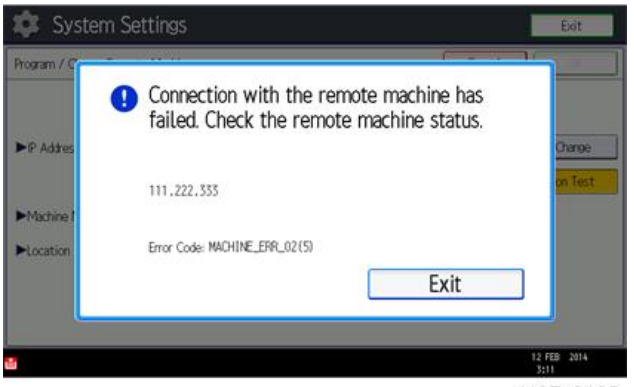
If an error message is displayed, check the network connection with the remote machine and make sure that the IP address of the remote machine is correct.



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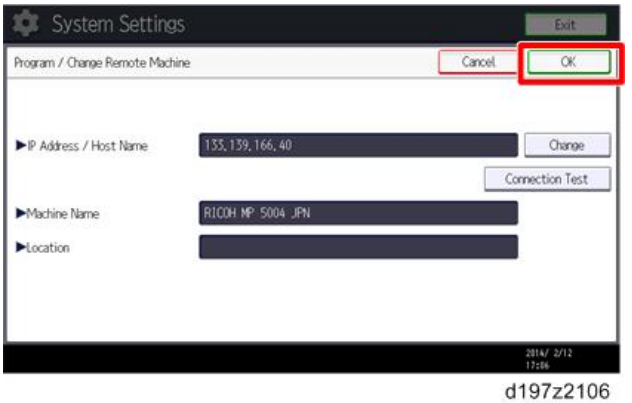
8. **Press [OK] after "Connection Test" has been successfully done.**



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9. **Press [User Tools/Counter] key on the operation panel to terminate the System Settings.**

Configuring the Remote Reception Settings

Do the following procedure to enable the Client-side Machine(s) to receive faxes via the Remote Machine. You can forward or route received documents per line or special sender.

Note

- By performing procedures described above (Installing the application in the Remote Machine and Client-side Machine, Registering the Client-side Machine(s), Registering the Remote Machine), the Client-side Machines can **send** faxes via the Remote Machine. The procedures shown below are necessary to enable the Client-side Machines to **receive** faxes.

On the Remote Machine:

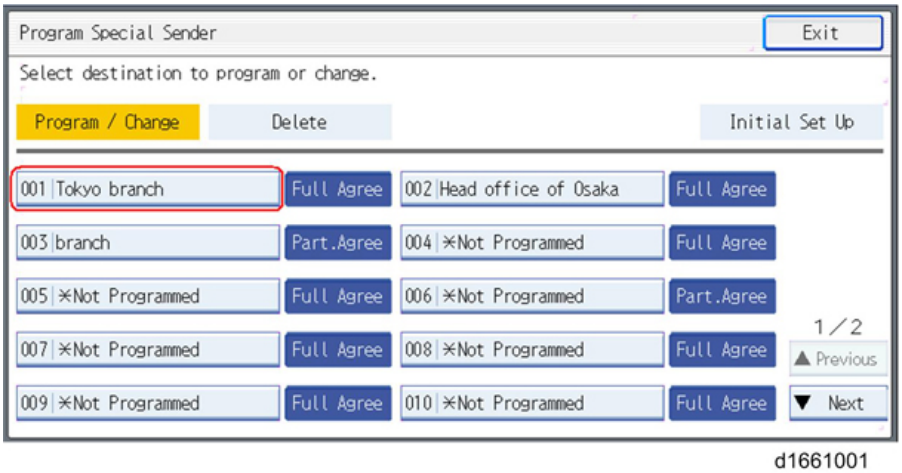
1) If you use "Remote Reception Setting per Line"

1. **Press [Facsimile Features].**
2. **Press [Remote Reception Setting per Line] in [Reception Settings].**

3. Enter an IP address or a host name of the client-side machine to connect.
4. Press [Set], and [Exit] to exit from the setting.

2) If you use "Remote Reception per Sender"

1. Press [Facsimile Features].
2. Press [Program Special Sender] in [Reception Settings].
3. Select the Special Sender.



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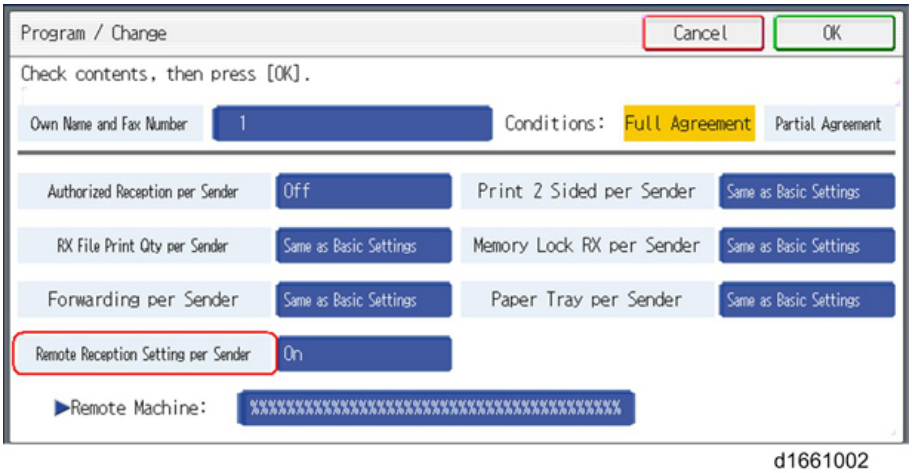
4. Press [Remote Reception Setting per Sender].



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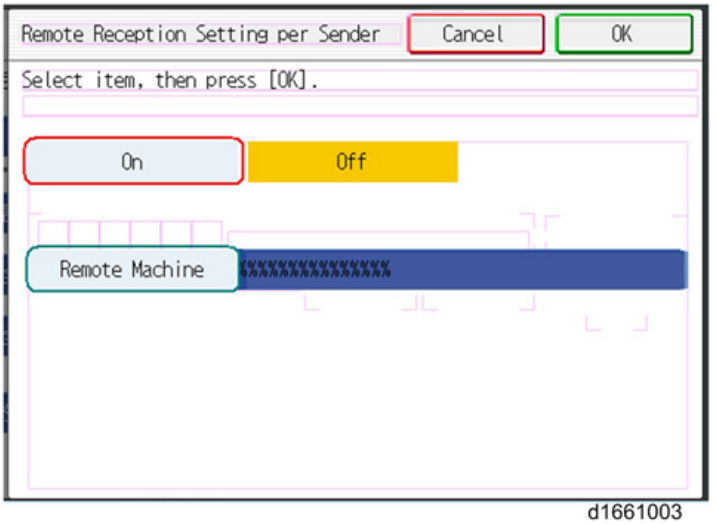
5. **Press [On] and [Remote Machine].**



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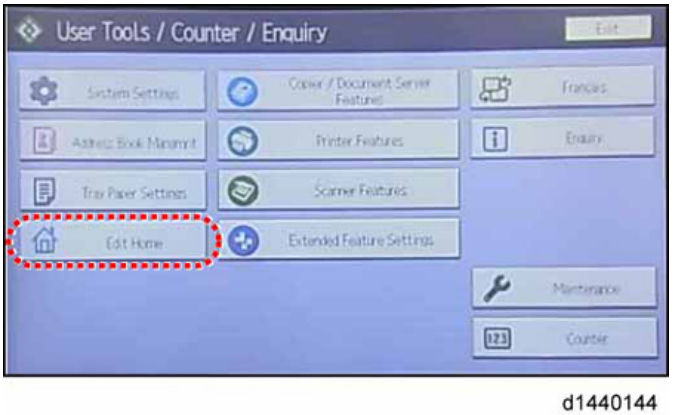
6. **Enter an IP address or a host name of the client-side machine to connect.**
7. **Press [OK] to exit from the setting.**

Remote Fax Icon Addition for Remote Machine

The icon of the fax communication is supposed to appear automatically on the home screen of the Client-side Machine(s) after installation of the Fax Communication. If the icon of the fax communication does not appear, add the icon manually. This procedure allows the remote fax icon to appear on the home screen of the operation panel.

On both the Remote Machine and the Client-side Machines:

1. **Press [User Tools].**
2. **Press [Edit Home].**



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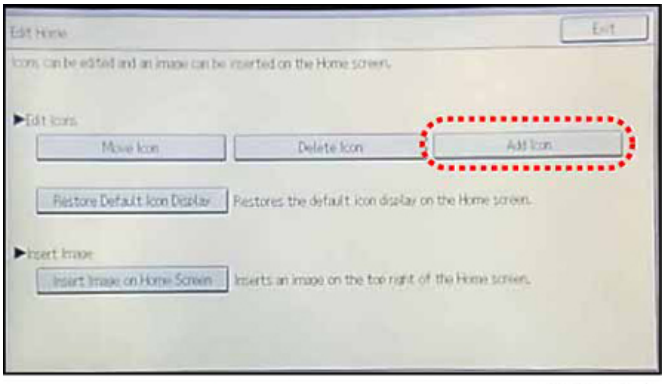
3. Press [Add Icon].



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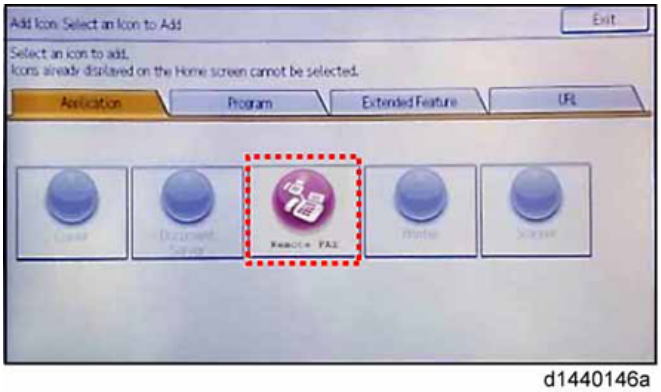
4. Press [Remote Fax].



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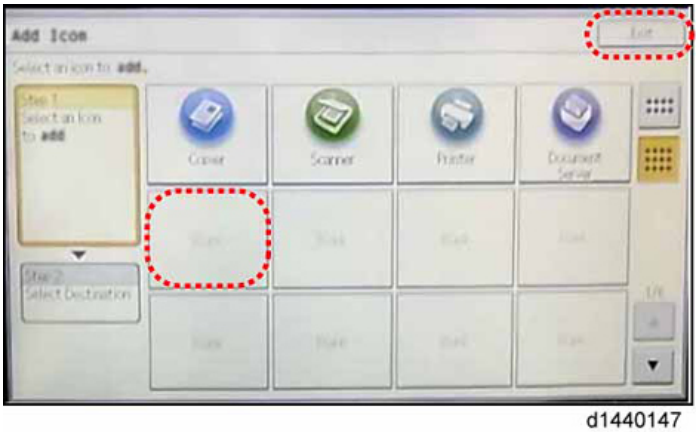
5. Press a [Blank] to set a location for the remote fax icon.



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6. Press [Exit] to exit from the set-up procedure.

2. replacement and Adjustment

FCU

SRAM Data Transfer Procedure

When you replace the FCU board, transfer the SRAM data from the old FCU board to the new FCU board. Do the following procedure to back up the SRAM data.

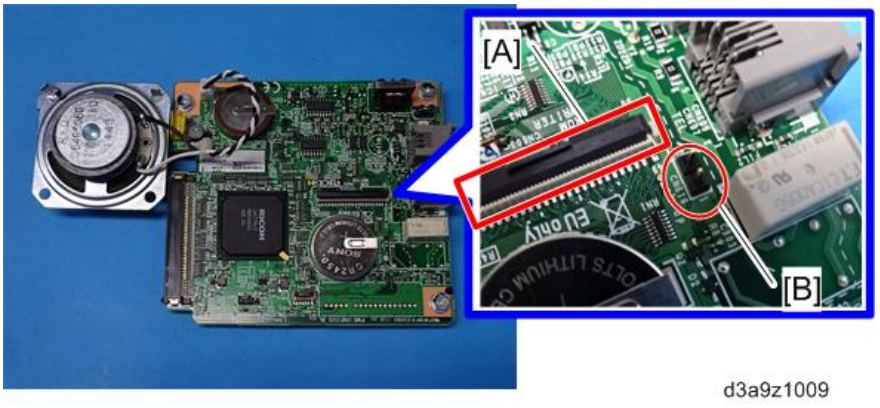
Note

- The following data can be transfered: TTI, RTI, CSI, Fax bit switch settings, RAM address settings, NCU parameter settings.

1. **Replace the FCU board. (page 7)**
2. **Keep the rear cover opened after the new FCU board installation for the SRAM transfer work.**
3. **Connect the flat flexible cable to the connector [A] of the new FCU board (x 1). This flexible cable is shipped with the new FCU board.**

   Note

   - The blue side of the flat flexible cable must face outward.
4. **Attach the jumper pin to the CN616 [B] of the new FCU board, and connect the flat flexible cable to the connector [A] of the old FCU board.**



5. **Turn on the main power switch.**

6. **SRAM data transmission starts. When the transmission is completed, you will hear a beeper sound.**

   Note

   - The beeper sound is the same volume as the speaker sound.
   - The beeper sounds even if the sperker sound is turned off.
   - If the beeper does not sound, turn the main power switch on and off repeatedly and do the transmission procedure 2 or 3 times.
   - If the beeper does not sound after turning the main switch on and off 3 times, you need to input the settings stored in SRAM memory manually.

7. **When "Ready" appears on the operation panel display, turn off the main power switch, and then disconnect the flat flexible cable from the old FCU board.**
8. **Disconnect the flat flexible cable from the new FCU board.**
9. **Reassemble the machine (Attach the rear cover).**

3. Troubleshooting

Fax Connection Unit Error Codes

Fax Connection Unit Error Code List

MACHINE_ERR_01

Error Code	Suggested Cause	Action
01(1)	IPv4/IPv6 not enabled	Enable IPv4 and IPv6
01(3)	"Cancel" is pressed by user.	-
01(4)	A false connection ID is being used.	Check that the network is established.
01(5)	Network disconnected because of no response within a specified time.	
01(14)	• The machine either of destination or of local is entering SP or Initial setting. • An established connection exists.	• Exit SP or initial setting. • Wait until the connection has finished.

MACHINE_ERR_02

Error Code	Suggested Cause	Action
02(5)	• Wrong IP address/hostname is used • The machine at destination power off • LAN cable is disconnected • Network is rebooting.	• Enter the correct IP address/Host name • Turn on the main power. • Connect the LAN cable • Wait until the rebooting has finished.

MACHINE_ERR_03

<table>
<tr><th>Error Code</th><th>Suggested Cause</th><th colspan="2">Action</th></tr>
<tr><td rowspan="5">03</td><td rowspan="5">• No user authentication applies for fax application (i.e. Basic/Windows/LDAP/ Custom Auth.)
• Settings other than user authentication are applied to the fax application.</td><td colspan="2">Configure the user authentication setting for client-side and Remote Machine as the following table.</td></tr>
<tr><td>Client-side Machine</td><td>Remote Machine</td></tr>
<tr><td>OFF</td><td>OFF</td></tr>
<tr><td>ON</td><td>OFF</td></tr>
<tr><td>ON</td><td>ON</td></tr>
</table>

MACHINE_ERR_04

Error Code	Suggested Cause	Action
04	Although the same user registered to the Remote Machine and Client-side Machine, the user name and password for login are unmatched between the two locations.	• Register the same user to both the Remote Machine and Client-side Machine. • Be sure to match the username and password for login between the two locations.

MACHINE_ERR_05

Error Code	Suggested Cause	Action
05	An unauthorized user connects to the fax connection.	Authorize the user to use fax connection.

MACHINE_ERR_06

Error Code	Suggested Cause	Action
06	Timeout error on the node authentication	Adjust the value of SP5-741-001 to prolong the timeout for node authentication.

MACHINE_ERR_07

Error Code	Suggested Cause	Action
07	Multiple destinations are set in the Client-side Machine.	In the Client-side Machine, execute SP5-801-021 to clear AICS memory

MACHINE_ERR_08

Error Code	Suggested Cause	Action
08(1)	• A Client-side Machine connects to other Client-side Machine. • The Client-side Machine not registered in the Remote Machine as destinations.	• Connect to the Remote Machine. • Register the Client-side Machine to the Remote Machine as a destination.
08(2)	• A Remote Machine connects to other Remote Machine. • Wrong Remote Machine registered in the Client-side Machine.	• Connect to the Client-side Machine. • Check what Remote Machine registered in the Client-side Machine.

Error Codes

If an error code occurs, retry the communication. If the same problem occurs, try to fix the problem as suggested below. Note that some error codes appear only in the error code display and on the service report.

Code	Meaning	Suggested Cause/Action
0-00	DIS/NSF not detected within 40 s of Start being pressed	• Check the line connection. • The machine at the other end may be incompatible. • Replace the FCU. • Check for DIS/NSF with an oscilloscope. • If the rx signal is weak, there may be a bad line.
0-01	DCN received unexpectedly	• The other party is out of paper or has a jammed printer. • The other party pressed Stop during communication.
0-03	Incompatible modem at the other end	The other terminal is incompatible.
0-04	CFR or FTT not received after modem training	• Check the line connection. • Try changing the tx level and/or cable equalizer settings. • Replace the FCU. • The other terminal may be faulty; try sending to another machine. • If the rx signal is weak or defective, there may be a bad line. **Cross reference** Tx level - NCU Parameter 01 (PSTN) Cable equalizer - G3 Switch 07 (PSTN) Dedicated Tx parameters in Service Program Mode

Code	Meaning	Suggested Cause/Action
0-05	Modem training fails even G3 shifts down to 2400 bps.	• Check the line connection. • Try adjusting the tx level and/or cable equalizer. • Replace the FCU. • Check for line problems. **Cross reference** See error code 0-04.
0-06	The other terminal did not reply to DCS	• Check the line connection. • Try adjusting the tx level and/or cable equalizer settings. • Replace the FCU. • The other end may be defective or incompatible; try sending to another machine. • Check for line problems. **Cross reference** See error code 0-04.
0-07	No post-message response from the other end after a page was sent	• Check the line connection. • Replace the FCU. • The other end may have jammed or run out of paper. • The other end user may have disconnected the call. • Check for a bad line. • The other end may be defective; try sending to another machine.

Code	Meaning	Suggested Cause/Action
0-08	The other end sent RTN or PIN after receiving a page, because there were too many errors	• Check the line connection. • Replace the FCU. • The other end may have jammed, or run out of paper or memory space. • Try adjusting the tx level and/or cable equalizer settings. • The other end may have a defective modem/FCU; try sending to another machine. • Check for line problems and noise. **Cross reference** • Tx level - NCU Parameter 01 (PSTN) • Cable equalizer - G3 Switch 07 (PSTN) • Dedicated Tx parameters in Service Program Mode
0-14	Non-standard post message response code received	• Incompatible or defective remote terminal; try sending to another machine. • Noisy line: resend. • Try adjusting the tx level and/or cable equalizer settings. • Replace the FCU. **Cross reference** See error code 0-08.
0-15	The other terminal is not capable of specific functions.	The other terminal is not capable of accepting the following functions, or the other terminal's memory is full. • Confidential rx • Transfer function • SEP/SUB/PWD/SID

Code	Meaning	Suggested Cause/Action
0-16	CFR or FTT not detected after modem training in confidential or transfer mode	• Check the line connection. • Replace the FCU. • Try adjusting the tx level and/or cable equalizer settings. • The other end may have disconnected, or it may be defective; try calling another machine. • If the rx signal level is too low, there may be a line problem. **Cross reference** See error code 0-08.
0-17	Communication was interrupted by pressing the stop key	• If the Stop key was not pressed and this error keeps occurring, replace the operation panel or the operation panel drive board.
0-20	Facsimile data not received within 6 s of retraining	• Check the line connection. • Replace the FCU. • Check for line problems. • Try calling another fax machine. • Try adjusting the reconstruction time for the first line and/or rx cable equalizer setting. **Cross reference** Reconstruction time - G3 Switch 0A, bit 6 Rx cable equalizer - G3 Switch 07 (PSTN)
0-21	EOL signal (end-of-line) from the other end not received within 5 s of the previous EOL signal	• Check the connections between the FCU and line. • Check for line noise or other line problems. • Replace the FCU. • The remote machine may be defective or may have disconnected. **Cross reference** Maximum interval between EOLs and between ECM frames - G3 Bit Switch 0A, bit 4

Code	Meaning	Suggested Cause/Action
0-22	The signal from the other end was interrupted for more than the acceptable modem carrier drop time (default: 200 ms)	• Check the line connection. • Replace the FCU. • Defective remote terminal. • Check for line noise or other line problems. • Try adjusting the acceptable modem carrier drop time. **Cross reference** Acceptable modem carrier drop time - G3 Switch 0A, bits 0 and 1
0-23	Too many errors during reception	• Check the line connection. • Replace the FCU. • Defective remote terminal • Check for line noise or other line problems. • Try asking the other end to adjust their tx level. • Try adjusting the rx cable equalizer setting and/or rx error criteria. **Cross reference** Rx cable equalizer - G3 Switch 07 (PSTN) Rx error criteria - Communication Switch 02, bits 0 and 1
0-30	The other terminal did not reply to NSS(A) in AI short protocol mode	• Check the line connection. • Try adjusting the tx level and/or cable equalizer settings. • The other terminal may not be compatible. **Cross reference** Dedicated tx parameters - Section 4
0-32	The other terminal sent a DCS, which contained functions that the receiving machine cannot handle.	• Check the protocol dump list. • Ask the other party to contact the manufacturer.
0-33	The data reception (not ECM) is not completed within 10 minutes.	• Check the line connection. • The other terminal may have a defective modem/ FCU.

Code	Meaning	Suggested Cause/Action
0-52	Polarity changed during communication	• Check the line connection. Retry communication.
0-55	FCU does not detect the SG3.	• FCU firmware or board defective. • SG3 firmware or board defective.
0-56	The stored message data exceeds the capacity of the mailbox in the SG3.	• SG3 firmware or board defective.
0-70	The communication mode specified in CM/JM was not available (V.8 calling and called terminal)	• The other terminal did not have a compatible communication mode (e.g., the other terminal was a V.34 data modem and not a fax modem.) • A polling tx file was not ready at the other terminal when polling rx was initiated from the calling terminal.
0-74	The calling terminal fell back to T.30 mode, because it could not detect ANSam after sending CI.	• The calling terminal could not detect ANSam due to noise, etc. • ANSam was too short to detect. • Check the line connection and condition. • Try making a call to another V.8/V.34 fax.
0-75	The called terminal fell back to T.30 mode, because it could not detect a CM in response to ANSam (ANSam timeout).	• The terminal could not detect ANSam. • Check the line connection and condition. • Try receiving a call from another V.8/V.34 fax.
0-76	The calling terminal fell back to T.30 mode, because it could not detect a JM in response to CM (CM timeout).	• The called terminal could not detect a CM due to noise, etc. • Check the line connection and condition. • Try making a call to another V.8/V.34 fax.
0-77	The called terminal fell back to T.30 mode, because it could not detect a CJ in response to JM (JM timeout).	• The calling terminal could not detect a JM due to noise, etc. • A network that has narrow bandwidth cannot pass JM to the other end. • Check the line connection and condition. • Try receiving a call from another V.8/V.34 fax.

Code	Meaning	Suggested Cause/Action
0-79	The called terminal detected CI while waiting for a V.21 signal.	• Check for line noise or other line problems. • If this error occurs, the called terminal falls back to T. 30 mode.
0-80	The line was disconnected due to a timeout in V.34 phase 2 – line probing.	• The guard timer expired while starting these phases. Serious noise, narrow bandwidth, or low signal level can cause these errors. If these errors happen at the transmitting terminal: • Try making a call at a later time. • Try using V.17 or a slower modem using dedicated tx parameters. • Try increasing the tx level. • Try adjusting the tx cable equalizer setting. If these errors happen at the receiving terminal: • Try adjusting the rx cable equalizer setting. • Try increasing the tx level. • Try using V.17 or a slower modem if the same error is frequent when receiving from multiple senders.
0-81	The line was disconnected due to a timeout in V.34 phase 3 – equalizer training.	
0-82	The line was disconnected due to a timeout in the V.34 phase 4 – control channel start-up.	
0-83	The line was disconnected due to a timeout in the V.34 control channel restart sequence.	
0-84	The line was disconnected due to abnormal signaling in V.34 phase 4 – control channel start-up.	• The signal did not stop within 10 s. • Turn off the machine, then turn it back on. • If the same error is frequent, replace the FCU.
0-85	The line was disconnected due to abnormal signaling in V.34 control channel restart.	• The signal did not stop within 10 s. • Turn off the machine, then turn it back on. • If the same error is frequent, replace the FCU.
0-86	The line was disconnected because the other terminal requested a data rate using MPh that was not available in the currently selected symbol rate.	• The other terminal was incompatible. • Ask the other party to contact the manufacturer.

Code	Meaning	Suggested Cause/Action
0-87	The control channel started after an unsuccessful primary channel.	• The receiving terminal restarted the control channel because data reception in the primary channel was not successful. • This does not result in an error communication.
0-88	The line was disconnected because PPR was transmitted/ received 9 (default) times within the same ECM frame.	• Try using a lower data rate at the start. • Try adjusting the cable equalizer setting.
2-11	Only one V.21 connection flag was received	• Replace the FCU.
2-12	Modem clock irregularity	• Replace the FCU.
2-13	Modem initialization error	• Turn off the machine, then turn it back on. • Update the modem ROM. • Replace the FCU.
2-22	Counter overflow error of JBIG chip	• If this error occurs frequently, change the settings for resolution, paper size and compression type.
2-23	JBIG compression or reconstruction error	• Turn off the machine, then turn it back on.
2-24	JBIG ASIC error	• Turn off the machine, then turn it back on.
2-25	JBIG data reconstruction error (BIH error)	• JBIG data error • Check the sender's JBIG function. • Update the MBU ROM.
2-26	JBIG data reconstruction error (Float marker error)	
2-27	JBIG data reconstruction error (End marker error)	
2-28	JBIG data reconstruction error (Timeout)	
2-29	JBIG trailing edge maker error	• FCU defective • Check the destination device.
2-50	The machine resets itself for a fatal FCU system error	• If this is frequent, update the ROM, or replace the FCU.

Code	Meaning	Suggested Cause/Action
2-51	The machine resets itself because of a fatal communication error	• If this is frequent, update the ROM, or replace the FCU.
2-53	Snd msg() in the manual task is an error because the mailbox for the operation task is full.	• The user did the same operation many times, and this gave too much load to the machine.
4-01	Line current was cut	• Check the line connector. • Check for line problems. • Replace the FCU.
4-10	Communication failed because of an ID Code mismatch (Closed Network) or Tel. No./CSI mismatch (Protection against Wrong Connections)	• Get the ID Codes the same and/or the CSIs programmed correctly, then resend. • The machine at the other end may be defective.
5-00	Data reconstruction not possible	• Replace the FCU
5-10	DCR timer expired	• Replace the FCU.
5-20	Storage impossible because of a lack of memory	• Temporary memory shortage. • Test the SAF memory.
5-21	Memory overflow	
5-23	Print data error when printing a substitute rx or confidential rx message	• Test the SAF memory. • Ask the other end to resend the message.
5-25	SAF file access error	• Replace an SD card or HDD. • Replace the FCU.
6-00	G3 ECM - T1 time out during reception of facsimile data	• Try adjusting the rx cable equalizer. • Replace the FCU.
6-01	G3 ECM - no V.21 signal was received	
6-02	G3 ECM - EOR was received	

Code	Meaning	Suggested Cause/Action
6-04	G3 ECM - RTC not detected	• Check the line connection. • Check for a bad line or defective remote terminal. • Replace the FCU.
6-05	G3 ECM - facsimile data frame not received within 18 s of CFR, but there was no line fail	• Check the line connection. • Check for a bad line or defective remote terminal. • Replace the FCU. • Try adjusting the rx cable equalizer **Cross reference** • Rx cable equalizer - G3 Switch 07 (PSTN)
6-06	G3 ECM - coding/decoding error	• Defective FCU. • The other terminal may be defective.
6-08	G3 ECM - PIP/PIN received in reply to PPS.NULL	• The other end pressed Stop during communication. • The other terminal may be defective.
6-09	G3 ECM - ERR received	• Check for a noisy line. • Adjust the tx levels of the communicating machines. • See code 6-05.
6-10	G3 ECM - error frames still received at the other end after all communication attempts at 2400 bps	• Check for line noise. • Adjust the tx level (use NCU parameter 01 or the dedicated tx parameter for that address). • Check the line connection. • Defective remote terminal.
6-21	V.21 flag detected during high speed modem communication	• The other terminal may be defective or incompatible.
6-22	The machine resets the sequence because of an abnormal handshake in the V. 34 control channel	• Check for line noise. • If the same error occurs frequently, replace the FCU. • Defective remote terminal.
6-99	V.21 signal not stopped within 6 s	• Replace the FCU.

Code	Meaning	Suggested Cause/Action
13-17	SIP user name registration error	• Double registration of the SIP user name. • Capacity for user-name registration in the SIP server is not sufficient.
13-18	SIP server access error	• Incorrect initial setting for the SIP server. • Defective SIP server.
13-24	SIP authentication error	• Registered password in the device does not match the password in the SIP server.
13-25	Network I/F setting error	• IPV4 is not active in the active protocol setting. • IP address of the device is not registered.
13-26	Network I/F setting error at power on	• Active protocol setting does not match the I/F setting for SIP server. • IP address of the device is not registered.
13-27	IP address setting error	• IP address of the device is not registered.
14-00	SMTP Send Error	• Error occurred during sending to the SMTP server. Occurs for any error other than 14-01 to 16. For example, the mail address of the system administrator is not registered.
14-01	SMTP Connection Failed	• Failed to connect to the SMTP server (timeout) because the server could not be found. • The PC is not ready to transfer files. • SMTP server not functioning correctly. • The DNS IP address is not registered. • Network not operating correctly. • Destination folder selection not correct.
14-02	No Service by SMTP Service (421)	• SMTP server operating incorrectly, or the destination for direct SMTP sending is not correct. • Contact the system administrator and check that the SMTP server has the correct settings and operates correctly. • Contact the system administrator for direct SMTP sending and check the sending destination.

Code	Meaning	Suggested Cause/Action
14-03	Access to SMTP Server Denied (450)	• Failed to access the SMTP server because the access is denied. • SMTP server operating incorrectly. Contact the system administrator to determine if there is a problem with the SMTP server and to check that the SMTP server settings are correct. • Folder send destination is incorrect. Contact the system administrator to determine that the SMTP server settings and path to the server are correct. • Device settings incorrect. Confirm that the user name and password settings are correct. • Direct SMTP destination incorrect. Contact the system administrator to determine if there is a problem at the destination at that the settings at the destination are correct.
14-04	Access to SMTP Server Denied (550)	• SMTP server operating incorrectly • Direct SMTP sending not operating correctly
14-05	SMTP Server HDD Full (452)	• Failed to access the SMTP server because the HDD on the server is full. • Insufficient free space on the HDD of the SMTP server. Contact the system administrator and check the amount of space remaining on the SMTP server HDD. • Insufficient free space on the HDD where the destination folder is located. Contact the system administrator and check the amount of space remaining on the HDD where the target folder is located. • Insufficient free space on the HDD at the target destination for SMTP direct sending. Contact the system administrator and check the amount of space remaining on the target HDD.

Code	Meaning	Suggested Cause/Action
14-06	User Not Found on SMTP Server (551)	• The designated user does not exist. • The designated user does not exist on the SMTP server. • The designated address is not for use with direct SMTP sending.
14-07	Data Send to SMTP Server Failed (4XX)	• Failed to access the SMTP server because the transmission failed. • PC not operating correctly. • SMTP server operating incorrectly • Network not operating correctly. • Destination folder setting incorrect. • Direct SMTP sending not operating correctly.
14-08	Data Send to SMTP Server Failed (5XX)	• Failed to access the SMTP server because the transmission failed. • SMTP server operating incorrectly • Destination folder setting incorrect. • Direct SMTP sending not operating correctly. • Software application error.
14-09	Authorization Failed for Sending to SMTP Server	• POP-Before-SMTP or SMTP authorization failed. • Incorrect setting for file transfer
14-10	Addresses Exceeded	• Number of broadcast addresses exceeded the limit for the SMTP server.
14-11	Buffer Full	• The send buffer is full so the transmission could not be completed. Buffer is full due to using Scan-to-Email while the buffer is being used send mail at the same time.
14-12	Data Size Too Large	• Transmission was cancelled because the detected size of the file was too large.
14-13	Send Cancelled	• Processing is interrupted because the user pressed Stop.
14-14	Security Locked File Error	• Update the software because of the defective software.

Code	Meaning	Suggested Cause/Action
14-15	Mail Data Error	• The transmitting a mail is interrupted via DCS due to the incorrect data. • Update the software because of the defective software.
14-16	Maximum Division Number Error	• When a mail is divided for the mail transmission and the division number of a mail are more than the specified number, the mail transmission is interrupted. • Update the software because of the defective software.
14-17	Incorrect Ticket	• Update the software because of the defective software.
14-18	Access to MCS File Error	• The access to MCS file is denied due to the no permission of access. • Update the software because of the defective software.
14-20	SMTP Authentication Error	• Make sure that the administrator's e-mail address is the same as the SMTP authentication address or POP before SMTP address.
14-21	Transmission error of S/MIME	• Register the correct user certificate and device certificate.
14-30	MCS File Creation Failed	Failed to create the MCS file because: • The number of files created with other applications on the Document Server has exceeded the limit. • HDD is full or not operating correctly. • Software error.
14-31	UFS File Creation Failed	UFS file could not be created: • Not enough space in UFS area to handle both Scan-to-Email and IFAX transmission. • HDD full or not operating correctly. • Software error.
14-32	Cancelled the Mail Due to Error Detected by NFAX	• Error detected with NFAX and send was cancelled due to a software error.

Code	Meaning	Suggested Cause/Action
14-33	No Mail Address For the Machine	• Neither the mail address of the machine nor the mail address of the network administrator is registered.
14-34	Address designated in the domain for SMTP sending does not exist	• Operational error in normal mail sending or direct SMTP sending. • Check the address selected in the address book for SMTP sending. • Check the domain selection.
14-50	Mail Job Task Error	Due to an FCU mail job task error, the send was cancelled: • Address book was being edited during creation of the notification mail. • Software error.
14-51	UCS Destination Download Error	Not even one return notification can be downloaded: • The address book was being edited. • The number for the specified destination does not exist (it was deleted or edited after the job was created).
14-60	Send Cancel Failed	• The cancel operation by the user failed to cancel the send operation.
14-61	Notification Mail Send Failed for All Destinations	• All addresses for return notification mail failed.
14-62	Transmission Error due to the existence of zero line page	• When the 0 line page exists in received pages with G3 communication, the transmission is interrupted.

Code	Meaning	Suggested Cause/Action
14-63	Fax Communication Unit: Transmission Error	Check the followings. • Name of SMTP server • Port number of SMTP • DNS setting • Server name (FTP) • Path name (computer name and shared folder name at SMTP/ NCP) • Active protocol setting (Netware/ NCP) • NW flame type (NCP) • Log-on mode (NDS tree/ bindery)
-		Check the SMTP server. • Check if the SMTP server works normally and is connected to the network. • Check if the settings of the SMTP are correct.
-		Check the DNS server. • Check if the DNS server works normally and is connected to the network. • Check if the settings of the DNS server are correct.
-		Check the network. • Check if the LAN works normally. • Check if the no firewall exists.
-		Check the destination folder for the data transfer. • Check if the destination folder works normally. • Check if the settings of the destination folder are correct.
-		Ask an administrator of the direct SMTP server in which the data is supposed to be transferred. • Check if the destination SMTP server works normally. • Check if the settings of the destination SMTP server are correct.

Code	Meaning	Suggested Cause/Action
15-01	POP3/IMAP4 Server Not Registered	• At startup, the system detected that the IP address of the POP3/IMAP4 server has not been registered in the machine.
15-02	POP3/IMAP4 Mail Account Information Not Registered	• The POP3/IMAP4 mail account has not been registered.
15-03	Mail Address Not Registered	• The mail address has not been registered.
15-10	DCS Mail Receive Error	• Error other than 15-11 to 15-18.
15-11	Connection Error	The DNS or POP3/IMAP4 server could not be found: • The IP address for DNS or POP3/IMAP4 server is not stored in the machine. • The DNS IP address is not registered. • Network not operating correctly.
15-12	Authorization Error	POP3/IMAP4 send authorization failed: • Incorrect IFAX user name or password. • Access was attempted by another device, such as the PC. • POP3/IMAP4 settings incorrect.
15-13	Receive Buffer Full	• Occurs only during manual reception. Transmission cannot be received due to insufficient buffer space. The buffer is being used for mail send or Scan-to-Email.
15-14	Mail Header Format Error	• The mail header is not standard format. For example, the Date line description is incorrect.
15-15	Mail Divide Error	• The e-mail is not in standard format. There is no boundary between parts of the e-mail, including the header.
15-16	Mail Size Receive Error	• The mail cannot be received because it is too large.
15-17	Receive Timeout	• May occur during manual receiving only because the network is not operating correctly.
15-18	Incomplete Mail Received	• Only one portion of the mail was received.

Code	Meaning	Suggested Cause/Action
15-31	Final Destination for Transfer Request Reception Format Error	• The format of the final destination for the transfer request was incorrect.
15-39	Send/Delivery Destination Error	The transmission cannot be delivered to the final destination: • Destination file format is incorrect. • Could not create the destination for the file transmission.
15-41	SMTP Receive Error	• Reception rejected because the transaction exceeded the limit for the "Auth. E-mail RX" setting.
15-42	Off Ramp Gateway Error	• The delivery destination address was specified with Off Ramp Gateway OFF.
15-43	Address Format Error	• Format error in the address of the Off Ramp Gateway.
15-44	Addresses Over	• The number of addresses for the Off Ramp Gateway exceeded the limit of 30.
15-61	Attachment File Format Error	• The attached file is not TIFF format.
15-62	TIFF File Compatibility Error	Could not receive transmission due to: • Resolution error • Image of resolution greater than 200 dpi without extended memory. • Resolution is not supported. • Page size error • The page size was larger than A3. • Compression error • File was compressed with other than MH, MR, or MMR.
15-63	TIFF Parameter Error	The TIFF file sent as the attachment could not be received because the TIFF header is incorrect: • The TIFF file attachment is a type not supported. • The TIFF file attachment is corrupted. • Software error.

Code	Meaning	Suggested Cause/Action
15-64	TIFF Decompression Error	The file received as an attachment caused the TIFF decompression error: • The TIFF format of the attachment is corrupted. • Software error.
15-71	Not Binary Image Data	• The file could not be received because the attachment was not binary image data.
15-73	MDN Status Error	• Could not find the Disposition line in the header of the Return Receipt, or there is a problem with the firmware.
15-74	MDN Message ID Error	• Could not find the Original Message ID line in the header of the Return Receipt, or there is a problem with the firmware.
15-80	Mail Job Task Read Error	• Could not receive the transmission because the destination buffer is full and the destination could not be created (this error may occur when receiving a transfer request or a request for notification of reception).
15-81	Repeated Destination Registration Error	• Could not repeat receive the transmission because the destination buffer is full and the destination could not be created (this error may occur when receiving a transfer request or a request for notification of reception).
15-91	Send Registration Error	Could not receive the file for transfer to the final destination: • The format of the final destination or the transfer destination is incorrect. • Destinations are full so the final and transfer destinations could not be created.
15-92	Memory Overflow	• Transmission could not be received because memory overflowed during the transaction.
15-93	Memory Access Error	• Transaction could not complete due to a malfunction of SAF memory.

Code	Meaning	Suggested Cause/Action
15-94	Incorrect ID Code	• The machine rejected an incoming e-mail for transfer request, because the ID code in the incoming e-mail did not match the ID code registered in the machine.
15-95	Transfer Station Function	• The machine rejected an incoming e-mail for transfer because the transfer function was unavailable.
22-00	Original length exceeded the maximum scan length	• Divide the original into more than one page. • Check the resolution used for scanning. Lower the scan resolution if possible. • Add optional page memory.
22-01	Memory overflow while receiving	• Wait for the files in the queue to be sent. • Delete unnecessary files from memory. • Transfer the substitute reception files to an another fax machine, if the machine's printer is busy or out of order. • Add an optional SAF memory card or hard disk.
22-02	Tx or rx job stalled due to line disconnection at the other end	• The job started normally but did not finish normally; data may or may not have been received fully. • Restart the machine.
22-04	The machine cannot store received data in the SAF	• Update the ROM • Replace the FCU.
22-05	No G3 parameter confirmation answer	• Defective FCU board or firmware.
23-00	Data read timeout during construction	• Restart the machine. • Replace the FCU.
25-00	The machine software resets itself after a fatal transmission error occurred	• Update the ROM • Replace the FCU.
F0-xx	V.34 modem error	• Replace the FCU.

Code	Meaning	Suggested Cause/Action
F6-xx	SG3 modem error	• Update the SG3 modem ROM. • Replace the SG3 board. • Check for line noise or other line problems. • Try communicating another V.8/V.34 fax.

IFAX Troubleshooting

Use the following procedures to determine whether the machine or another part of the network is causing the problem.

Communication Route	Item	Action [Remarks]
General LAN	1. Connection with the LAN	• Check that the LAN cable is connected to the machine. • Check that the LEDs on the hub are lit.
	2. LAN activity	Check that other devices connected to the LAN can communicate through the LAN.
Between IFAX and PC	1. Network settings on the PC	• Check the network settings on the PC. [Is the IP address registered in the TCP/IP properties in the network setup correct? Check the IP address with the administrator of the network.]
	2. Check that PC can connect with the machine	• Use the "ping" command on the PC to contact the machine. [At the MS-DOS prompt, type ping then the IP address of the machine, then press Enter.]
	3. LAN settings in the machine	• Check the LAN parameters • Check if there is an IP address conflict with other PCs. [Use the "Network" function in the User Tools. If there is an IP address conflict, inform the administrator.]

Communication Route	Item	Action [Remarks]
Between machine and e-mail server	1. LAN settings in the machine	• Check the LAN parameters • Check if there is an IP address conflict with other PCs. [Use the "Network" function in the User Tools. If there is an IP address conflict, inform the administrator.]
	2. E-mail account on the server	• Make sure that the machine can log into the e-mail server. • Check that the account and password stored in the server are the same as in the machine. [Ask the administrator to check.]
	3. E-mail server	• Make sure that the client devices which have an account in the server can send/receive e-mail. [Ask the administrator to check. Send a test e-mail with the machine's own number as the destination. The machine receives the returned e-mail if the communication is performed successfully.]

Communication Route	Item	Action [Remarks]
Between e-mail server and internet	1. E-mail account on the Server	• Make sure that the PC can log into the e-mail server. • Check that the account and password stored in the server are the same as in the machine. [Ask the administrator to check.]
	2. E-mail server	• Make sure that the client devices which have an account in the server can send/receive e-mail. [Ask the administrator to check. Send a test e-mail with the machine's own number as the destination. The machine receives the returned e-mail if the communication is performed successfully.]
	3. Destination e-mail address	• Make sure that the e-mail address is actually used. • Check that the e-mail address contains no incorrect characters such as spaces.
	4. Router settings	• Use the "ping" command to contact the router. • Check that other devices connected to the router can sent data over the router. [Ask the administrator of the server to check.]
	5. Error message by e-mail from the network of the destination.	• Check whether e-mail can be sent to another address on the same network, using the application e-mail software. • Check the error e-mail message. [Inform the administrator of the LAN.]

IP-Fax Troubleshooting

IP-Fax Transmission

Cannot send by IP Address/Host Name

Check Point		Action
1	LAN cable connected?	Check the LAN cable connection.
2	Specified IP address/host name correct?	Check the IP address/host name.
3	Firewall/NAT is installed?	Cannot breach the firewall. Send by using another method (Fax, Internet Fax)
4	Transmission sent manually?	Manual sending not supported.
5	IP address of local machine registered?	Register the IP address.
6	Remote terminal port number setting other than 1720 (When using H.323) or 5060 (when using SIP)?	Send by specifying the port number.
7	Specified port number correct?	Confirm the port number of the remote fax.
8	DNS server registered when host name specified?	Contact the network administrator.
9	Remote fax a T.38 terminal?	Check whether the remote fax is a T38 terminal.
10	Remote fax switched off or busy?	Check that the remote fax is switched on.
11	Network bandwidth too narrow?	Request the network administrator to increase the bandwidth.
		Raise the delay level. IPFAX SW 01 Bit 0 to 3
		IP-Fax bandwidth is the same as the DCS speed. Set IP-Fax SW00 Bit 6 to 1.
12	Remote fax cancelled transmission?	Check whether the remote fax cancelled the transmission.

Cannot Send via VoIP Gateway.

Check Point		Action
1	LAN cable connected?	Check the LAN cable connection.
2	VoIP Gateway T.38 standard?	Contact the network administrator.
3	VoIP Gateway installed correctly?	Contact the network administrator.
4	VoIP Gateway power switched on?	Contact the network administrator.
5	Is the IP address/host name of the specified Gateway correct?	Check the IP address/host name.
6	Number of the specified fax correct?	Check the remote fax number.
7	Firewall/NAT is installed?	Cannot breach the firewall. Send by using another method (Fax, Internet Fax)
8	Transmission sent manually?	Manual sending not supported.
9	IP address of local fax registered?	Register the IP address.
10	DNS registered when host name specified?	Contact the network administrator.
11	Remote fax a G3 fax?	Check that the remote fax is a G3 fax.
12	G3 fax is connected to VoIP gateway?	Check that G3 fax is connected.
13	Remote G3 fax turned on?	Check that G3 fax is switched on.
14	Network bandwidth too narrow?	Request the network administrator to increase the bandwidth.
		Raise the network delay level. IPFAX SW 01 Bit 0 to 3
		IP-Fax bandwidth is the same as the DCS speed. Set IP-Fax SW00 Bit 6 to 1.

Cannot Send by Alias Fax Number.

Check Point		Action
1	LAN cable connected?	Check the LAN cable connection.

2	Number of specified Alias fax correct?	Confirm the Alias of the remote fax. Error Code: 13-14
3	Firewall/NAT installed?	Cannot breach the firewall. Send by using another method (Fax, Internet Fax)
4	Transmission sent manually?	Manual sending not supported.
5	Gatekeeper/SIP server installed correctly?	Contact the network administrator.
6	Gatekeeper/SIP server power switched on?	Contact the network administrator.
7	IP address/host name of Gatekeeper/SIP server correct?	Check the IP address/host name.
8	DNS server registered when Gatekeeper/SIP host name specified?	Contact the network administrator.
9	Enable H.323 SW is set to on?	Check the settings. See User Parameter SW 34 Bit 0/SW 34 Bit 1
10	IP address of local fax registered?	Register the IP address of the local fax.
11	Alias number of local fax registered?	Register the Alias number of the local fax.
12	Remote fax registered in Gatekeeper?	Contact the network administrator.
13	Remote fax a T.38 terminal?	Check whether the remote fax is a T38 terminal.
14	Remote fax switched off or busy?	Contact the network administrator.
15	Network bandwidth too narrow?	Request the system administrator to increase the bandwidth.
		Raise the delay level. IPFAX SW 01 Bit 0 to 3
		Lower the modem transmission baud rate. IPFAX SW 05
16	Remote fax cancelled transmission?	Check whether the remote fax cancelled the transmission.

IP-Fax Reception

Cannot Receive via IP Address/Host Name.

Check Point		Action
1	LAN cable connected?	Check the LAN cable connection.
2	Firewall/NAT is installed?	Cannot breach the firewall. Send by using another method (Fax, Internet Fax)
3	IP address of local fax registered?	Register the IP address.
4	Port number specified at remote sender fax (if required)?	Request the sender to specify the port number.
5	Specified port number correct (if required)?	Request the sender to check the port number.
6	DNS server registered when host name specified on sender side?	Contact the network administrator. **Note** • The sender machine displays this error code if the sender fax is a Ricoh model.
7	Network bandwidth too narrow?	Request the system administrator to increase the bandwidth.
		Lower the start modem reception baud rate on the receiving side. IPFAX SW06
8	Remote fax cancelled transmission?	Check whether the remote fax cancelled the transmission.

Cannot Receive by VoIP Gateway.

Check Point		Action
1	LAN cable connected?	Check the LAN cable connection.
2	Firewall/NAT is installed?	Cannot breach the firewall. Request the remote fax to send by using another method (Fax, Internet Fax)

3	VoIP Gateway installed correctly?	Contact the network administrator.
4	VoIP Gateway power switched on?	Contact the network administrator.
5	IP address/host name of specified VoIP Gateway correct on sender's side?	Request the remote fax to check the IP address/ host name.
6	DNS server registered when host name specified on sender side?	Contact the network administrator.
7	Network bandwidth too narrow?	Request the network administrator to increase the bandwidth.
8	G3 fax connected?	Check that G3 fax is connected.
9	G3 fax power switched on?	Check that G3 fax is switched on.

Cannot Receive by Alias Fax Number.

Check Point		Action
1	LAN cable connected?	Check the LAN cable connection.
2	Firewall/NAT is installed?	Cannot the breach firewall. Request the remote fax to send by using another method (Fax, Internet Fax)
3	Gatekeeper installed correctly?	Contact the network administrator. **Note** • The sender machine displays this error code when the sender fax is a Ricoh model.
4	Power to Gatekeeper switched on?	Contact the network administrator. **Note** • The sender machine displays this error code when the sender fax is a Ricoh model.
5	IP address/host name of Gatekeeper correct on the sender's side?	Request the sender to check the IP address/host name. **Note** • The sender machine displays this error code when the sender fax is a Ricoh model.

6	DNS server registered when Gatekeeper host name specified on sender's side?	Contact the network administrator. **Note** • The sender machine displays this error code when the sender fax is a Ricoh model.
7	Enable H.323 SW is set to on?	Request the sender to check the settings. User Parameter SW 34 Bit 0/SW 34 bit 1 **Note** • Only if the remote sender fax is a Ricoh fax.
8	Local fax IP address registered?	Register the IP address.
9	Local fax Alias number registered?	Register the Alias number.
10	Network bandwidth too narrow?	Request the system administrator to increase the bandwidth.
		Lower the start modem reception baud rate on the receiving side. IPFAX SW06
11	Remote fax cancelled transmission?	Check whether the remote fax cancelled the transmission.
12	Local fax registered in Gatekeeper/SIP server ?	Contact the network administrator. **Note** • The sender machine displays this error code when the sender fax is a Ricoh model.

4. Service Tables

Beforehand

⚠CAUTION

- Never turn off the main power switch when the power LED is lit or flashing. To avoid damaging the hard disk or memory, press the operation power switch to switch the power off, wait for the power LED to go off, and then switch the main power switch off.

Note

- The main power LED (⏻) lights or flashes while the platen cover or ARDF is open, while the main machine is communicating with a facsimile or the network server, or while the machine is accessing the hard disk or memory for reading or writing data.

Service Tables

SP1-XXX (Bit Switches)

Bit Switches

1	Mode No.		Function
101	System Switch		
	001 – 032	00 – 1F	Change the bit switches for system settings for the fax option See "Bit Switches"
102	Ifax Switch		
	001 – 016	00 – 0F	Change the bit switches for internet fax settings for the fax option See "Bit Switches"
103	Printer Switch		
	001 – 016	00 – 0F	Change the bit switches for printer settings for the fax option See "Bit Switches"
104	Communication Switch		
	001 – 032	00 – 1F	Change the bit switches for communication settings for the fax option See "Bit Switches"
105	G3-1 Switch		
	001 – 016	00 – 0F	Change the bit switches for the protocol settings of the standard G3 board See "Bit Switches"
111	IP fax Switch		
	001 – 016	00 – 0F	Change the bit switches for optional IP fax parameters See "Bit Switches"

SP2-XXX (RAM)

2	Mode No.		Function
101	RAM Read/Write		
	001		Change RAM data for the fax board directly. See "Service RAM Addresses"
102	Memory Dump		
	001	G3-1 Memory Dump	Print out RAM data for the fax board. See "Service RAM Addresses"
103	G3-1 NCU Parameters		
	001 – 023	CC, 01 – 22	NCU parameter settings for the standard G3 board. See "NCU Parameters"

SP3-XXX (Machine Set)

3	Mode No.		Function
101	Service Station		
	001	Fax Number	Enter the fax number of the service station.
102	Serial Number		
	000		Enter the fax unit's serial number.
103	PSTN-1 Port Settings		
	001	Select Line	Select the line type setting for the G3-1 line. If the machine is installed on a PABX line, select "PABX", "PABX(GND)" or "PABX(FLASH)".
	002	PSTN Access Number	Enter the PSTN access number for the G3-1 line.
	003	Memory Lock Disabled	Not used

107	IPFAX Port Settings		
	001	H323 Port	Sets the H323 port number.
	002	SIP Port	Sets the SIP port number.
	003	RAS Port	Sets the RAS port number.
	004	Gatekeeper port	Sets the Gatekeeper port number.
	005	T.38 Port	Sets the T.38 port number.
	006	SIP Server Port	Sets the SIP port number.
	007	IPFAX Protocol Priority	Select "H323" or "SIP".
201	FAX SW		
	001 – 032	00 – 1F	
301	Fax:FlairAPI Setting		
	101	-	

SP4-XXX (ROM Version)

4	Mode No.		Function
101	001	FCU ROM Version	Displays the FCU ROM version.
102	001	Error Codes	Displays the latest 64 fax error codes.
103	001	G3-1 ROM Version	Displays the G3-1 modem version.

SP5-XXX (RAM Clear)

5	Mode No.	Function
101	Initialize SRAM (except Secure)	
	000	Initializes the bit switches and user parameters, user data in the SRAM, files in the SAF memory, and clock.

102	Erase All Files	
	000	Erases all files stored in the SAF memory.
103	Reset Bit Switches (except Secure)	
	000	Resets the bit switches and user parameters.
104	Factory setting	
	000	Resets the bit switches and user parameters, user data in the SRAM and files in the SAF memory.
105	Reset All Bit Switches	
	000	Initializes all the current bit switch settings.
106	Reset Secure Bit Switches	
	000	Initializes only the security bit switches. If you select automatic output/display for the user parameter switches, the security settings are initialized.

SP6-XXX (Report)

6	Mode No.		Function
101	System Parameter List		
	000	-	Touch the "ON" button to print the system parameter list.
102	Service Monitor Report		
	000	-	Touch the "ON" button to print the service monitor report.
103	G3 Protocol Dump List		
	002	G3-1 (All Communications)	Prints the protocol dump list of all communications for the G3-1 line.
	003	G3-1 (1 Communication)	Prints the protocol dump list of the last communication for the G3-1 line.

105	All Files Print out		
	000	-	Prints out all the user files in the SAF memory, including confidential messages. **Note** • Do not use this function, unless the customer is having trouble printing confidential messages or recovering files stored using the memory lock feature.
106	Journal Print out		
	001	All Journals	The machine prints all the communication records on the report.
	002	Specified Date	The machine prints all communication records after the specified date.
107	Log List Print out		
	001	All log files	These log print out functions are for designer use only.
	002	Printer	
	003	SC/TRAP Stored	
	004	Decompression	
	005	Scanner	
	006	JOB/SAF	
	007	Reconstruction	
	008	JBIG	
	009	Fax Driver	
	010	G3CCU	
	011	Fax Job	
	012	CCU	
	013	Scanner Condition	

108	IP Protocol Dump List		
	001	All Communications	Prints the protocol dump list of all communications for the IP fax line.
	002	1 Communication	Prints the protocol dump list of the last communication for the IP fax line.

SP7-XXX (Tests)

These are the test modes for PTT approval.

7	Function
101	G3-1 Modem Tests
102	G3-1 DTMF Tests
103	Ringer Test
104	G3-1 V34 (S2400baud)
105	G3-1 V34 (S2800baud)
106	G3-1 V34 (S3000baud)
107	G3-1 V34 (S3200baud)
108	G3-1 V34 (S3429baud)
109	Recorded Message Test

Bit Switches - 1

Note

- Do not adjust a bit switch or use a setting that is described as "Not used", as this may cause the machine to malfunction or to operate in a manner that is not accepted by local regulations. Such bits are for use only in other areas, such as Japan.

Default settings for bit switches are not listed in this manual. Refer to the System Parameter List printed by the machine.

System Switches

System Switch 00 (SP No. 1-101-001)		
No	Function	Comments
0	Dedicated transmission parameter programming 0: Disabled 1: Enabled	Set this bit to 1 before changing any dedicated transmission parameters. This setting is automatically reset to "0" after turning off and on.
1	Not used	Do not change this setting.
2	Technical data printout on the Journal 0: Disabled 1: Enabled	1: Instead of the personal name, the following data are listed on the Journal for each G3 communication.

	Example: **0000 32V34 288/264 L0100 03 04** (1) (2)(3) (4) (5) (6) (7) (8) (1): EQM value (Line quality data). A larger number means more errors. (2): Symbol rate (V.34 only) (3): Final modem type used (4): Starting data rate (for example, 288 means 28.8 kbps) (5): Final data rate (6): Rx revel (see below for how to read the rx level) (7): Total number of error lines that occurred during non-ECM reception. (8): Total number of burst error lines that occurred during non-ECM reception. **Note** • EQM and rx level are fixed at "FFFF" in tx mode. • The seventh and eighth numbers are fixed at "00" for transmission records and ECM reception records.	
	Rx level calculation Example: **0000 32V34 288/264 L0100 03 04** (1) (2)(3) (4) (5) (6) (7) (8) The four-digit hexadecimal value (N) after "L" indicates the rx level. The **high** byte is given first, followed by the **low** byte. Divide the decimal value of N by -16 to get the rx level. In the above example, the decimal value of N (= 0100 [H]) is 256. So, the actual rx level is 256/-16 = -16 dB	
3	Not used	Do not change this setting.
4	Line error mark print 0: OFF, 1: ON (print)	When "1" is selected, a line error mark is printed on the printout if a line error occurs during reception. This shows error locations when ECM is turned off.
5	G3 communication parameter display 0: Disabled 1: Enabled	This is a fault-finding aid. The LCD shows the key parameters (see "G3 Communication Parameters" below this table). This is normally disabled because it cancels the CSI display for the user. Be sure to reset this bit to "0" after testing.

6	Protocol dump list output after each communication 0: Off 1: On	This is only used for communication troubleshooting. It shows the content of the transmitted facsimile protocol signals. Always reset this bit to 0 after finishing testing. If system switch 09 bit 6 is at "1", the list is only printed if there was an error during the communication.
7	Not used	Do not change the setting.

G3 Communication Parameters

Modem rate	336: 33600 bps 168: 16800 bps 312: 31200 bps 144: 14400 bps 288: 28800 bps 120: 12000 bps 264: 26400 bps 96: 9600 bps 240: 24000 bps 72: 7200 bps 216: 21600 bps 48: 4800 bps 192: 19200 bps 24: 2400 bps
Resolution	S: Standard (8 x 3.85 dots/mm) D: Detail (8 x 7.7 dots/mm) F: Fine (8 x 15.4 dots/mm) SF: Superfine (16 x 15.4 dots/mm) 21: Standard (200 x 100 dpi) 22: Detail (200 x 200 dpi) 44: Superfine (400 x 400 dpi)
Compression mode	MMR: MMR compression MR: MR compression MH: MH compression JBO: JBIG compression (Optional mode) JBB: JBIG compression (Basic mode)
Communication mode	ECM: With ECM NML: With no ECM

Width and reduction	A4: A4 (8.3"), no reduction B4: B4 (10.1"), no reduction A3: A3 (11.7"), no reduction
I/O rate	0: 0 ms/line 5: 5 ms/line 10: 10 ms/line 20: 20 ms/line 25: 2.5 ms/line 40: 40 ms/line **Note** • "40" is displayed while receiving a fax message using AI short protocol.

System Switch 01 - Not used (Do not change the factory settings.)

System Switch 02 (SP No. 1-101-003)		
No	**Function**	**Comments**
0-1	Not used	Do not change these settings.
2	Forced reset after transmission stalls 0: Off 1: On	With this setting on, the machine resets itself automatically if a transmission stalls and fails to complete the job.
3	Not used	Do not change these settings.
4	File retention time 0: Depends on User Parameter 24 [18(H)] 1: No limit	1: A file that had a communication error will not be erased unless the communication is successful.
5-7	-	Do not change this setting

System Switch 03 - Not used (Do not change the factory settings.)

System Switch 04 (SP No. 1-101-005)		
No	**Function**	**Comments**

0-2	Not used	Do not change these settings.
3	Printing dedicated tx parameters on Quick/Speed Dial Lists 0: Disabled 1: Enabled	1: Each Quick/Speed dial number on the list is printed with the dedicated tx parameters (10 bytes each). The first 10 bytes of data are the programmed dedicated tx parameters; 34 bytes of data are printed (the other 24 bytes have no use for service technicians).
4-7	Not used	Do not change these settings.

System Switch 05 - Not used (Do not change the factory settings.)
System Switch 06 - Not used (Do not change the factory settings.)
System Switch 07 - Not used (Do not change the factory settings.)
System Switch 08 - Not used (Do not change the factory settings.)

System Switch 09 (SP No. 1-101-010)		
No	**Function**	**Comments**
0	Addition of image data from confidential transmissions on the transmission result report 0: Disabled 1: Enabled	If this feature is enabled, the top half of the first page of confidential messages will be printed on transmission result reports.
1	Print timing of communication reports on the Journal when no image data was exchanged. 0: After DCS/NSS communication (default), 1: After polling	0: The Journal is printed only when image data is sent. 1: The Journal is printed when any data is sent.
2	Automatic error report printout 0: Disabled 1: Enabled	0: Error reports will not be printed. 1: Error reports will be printed automatically after failed communications.
3	Printing of the error code on the error report 0: No 1: Yes	1: Error codes are printed on the error reports. This can be used for detecting an error which occurs rarely.

4	Not used	Do not change this setting.
5	Power failure report 0: Disabled 1: Enabled (default)	1: A power failure report will be automatically printed after the power is switched on if a fax message disappeared from the memory when the power was turned off last. NOTE: If "0" is selected, no reports are printed and no one may recognize that fax data is gone due to a power failure.
6	Conditions for printing the protocol dump list 0: Print for all communications 1: Print only when there is a communication error	This switch becomes effective only when system switch 00 bit 6 is set to 1. 1: Set this bit to 1 when you wish to print a protocol dump list only for communications with errors. NOTE: The memory size is limited. Use this bit switch only when some log reports are necessary.
7	Not used	Do not change this setting.

System Switch 0A (SP No. 1-101-011)		
No	**Function**	**Comments**
0	Automatic port selection 0: Disabled, 1: Enabled	When "1" is selected, a suitable port is automatically selected if the selected port is not used. NOTE: This bit is useful if all communication lines at a customer site are not the same quality
1-3	Not used	Do not change these settings.
4	Dialing on the ten-key pad when the external telephone is off-hook 0: Disabled 1: Enabled	0: Prevents dialing from the ten-key pad while the external telephone is off-hook. Use this setting when the external telephone is not by the machine, or if a wireless telephone is connected as an external telephone. 1: The user can dial on the machine's ten-key pad when the handset is off-hook.
5	On hook dial 0: Disabled 1: Enabled	0: On hook dial is disabled.
6-7	Not used	Do not change these settings

System Switch 0B - Not used (Do not change the factory settings.)
System Switch 0C - Not used (Do not change the factory settings.)
System Switch 0D - Not used (Do not change the factory settings.)

System Switch 0E (SP No. 1-101-015)		
No	**Function**	**Comments**
0-1	Not used	Do not change the settings.
2	Enable/disable for direct sending selection 0: Direct sending off 1: Direct sending on	Direct sending cannot operate when the capture function is on during sending. Setting this switch to "1" enables direct sending without capture. Setting this switch to "0" masks the direct sending function on the operation panel so direct sending with ScanRouter cannot be selected.
3	Action when the external handset goes off-hook 0: Manual tx and rx operation 1: Memory tx and rx operation (the display remains the same)	0: Manual tx is possible while the external handset is off-hook. However, manual tx during handset off-hook may not be sent to a correct direction. Manual tx is not possible. 1: The display stays in standby mode even when the external handset is used, so that other people can use the machine for memory tx operation. Note that manual tx and rx are not possible with this setting.
4-7	Not used	Do not change these settings.

System Switch 0F (SP No. 1-101-016)		
No	**Function**	**Comments**

0 to 7	Country/area code for functional settings (Hex)		This country/area code determines the factory settings of bit switches and RAM addresses. However, it has no effect on the NCU parameter settings and communication parameter RAM addresses. Cross reference NCU country code: SP No. 2-103-001 for G3-1 SP No. 2-104-001 for G3-2 SP No. 2-105-001 for G3-3
	00: France	12: Asia	
	01: Germany	13: Japan	
	02: UK	14: Hong Kong	
	03: Italy	15: South Africa	
	04: Austria	16: Australia	
	05: Belgium	17: New Zealand	
	06: Denmark	18: Singapore	
	07: Finland	19: Malaysia	
	08: Ireland	1A: China	
	09: Norway	1B: Taiwan	
	0A: Sweden	1C: Korea	
	0B: Switz.	1D: Brazil	
	0C: Portugal	20: Turkey	
	0D: Holland	21: Greece	
	0E: Spain	22: Hungary	
	0F: Israel	23: Czech	
	10: ---	24: Poland	
	11: USA		

System Switch 10 (SP No. 1-101-017)		
No	**Function**	**Comments**
0-7	Threshold memory level for parallel memory transmission	Threshold = N x 128 KB + 256 KB N can be between 00 - FF(H) Default setting: 02(H) = 512 KB

System Switch 11 (SP No. 1-101-018)		
No	Function	Comments
0	TTI printing position 0: Superimposed on the page data 1: Printed before the data leading edge	Change this bit to 1 if the TTI overprints information that the customer considers to be important (G3 transmissions). **NOTE:** If "1" is selected, it is possible that sent data is printed on two sheets of paper.
1-2	Not used	Do not change these settings.
3	TTI used for broadcasting 0: The TTIs selected for each Quick/ Speed dial are used 1: The same TTI is used for all destinations	1: The TTI (TTI_1 or TTI_2) which is selected for all destinations during broadcasting.
4-7	Not used	Do not change these settings.

System Switch 12 (SP No. 1-101-019)		
No	Function	Comments
0-7	TTI printing position in the main scan direction	TTI: 08 to 92 (BCD) mm Input even numbers only. This setting determines the print start position for the TTI from the left edge of the paper. If the TTI is moved too far to the right, it may overwrite the file number which is on the top right of the page. On an A4 page, if the TTI is moved over by more than 50 mm, it may overwrite the page number.

System Switch 13 - Not used (do not change these settings)
System Switch 14 - Not used (do not change these settings)

System Switch 15 (SP No. 1-101-022)		
No	Function	Comments
0	Not used	Do not change the settings.

<table>
<tr><td>1</td><td>Going into the Energy Saver mode automatically
0: Enabled
1: Disabled</td><td>1: The machine will restart from the Energy Saver mode quickly, because the +5V power supply is active even in the Energy Saver mode. The LED of the operation switch is flashing instead of entering Energy Saver mode.
Use this setting if an external telephone has to be used when the machine is in the Energy Saver mode.</td></tr>
<tr><td>2-3</td><td>Not used</td><td>Do not change these settings.</td></tr>
<tr><td>4-5</td><td>Interval for preventing the machine from entering Energy Saver mode if there is a pending transmission file.
<table><tr><td>Bit 5</td><td>Bit 4</td><td>Setting</td></tr><tr><td>0</td><td>0</td><td>1 min</td></tr><tr><td>0</td><td>1</td><td>30 min</td></tr><tr><td>1</td><td>0</td><td>1 hour</td></tr><tr><td>1</td><td>1</td><td>24 hours</td></tr></table></td><td>If there is a file waiting for transmission, the machine does not go to Energy Saver mode during the selected period.
After transmitting the file, if there is no file waiting for transmission, the machine goes to the Energy Saver mode.</td></tr>
<tr><td>6-7</td><td>Not used</td><td>Do not change</td></tr>
</table>

System Switch 16 (SP No. 1-101-023)		
No	**Function**	**Comments**
0	Parallel Broadcasting 0: Disabled 1: Enabled	1: The machine sends messages simultaneously using all available ports during broadcasting. **NOTE:** If a customer wants to keep a line available for fax reception or other reasons, select "0" (Disable).
1	Priority setting for the G3 line. 0: PSTN-1 > PSTN-2 or 3 1: PSTN-2 or 3 > PSTN-1	This function allows the user to select the default G3 line type. The optional SG3 units are required to use the PSTN-2 or 3 setting.
2-7	Not used	Do not change these settings.

System Switch 17 - Not used (do not change these settings)

System Switch 18 - Not used (do not change these settings)

System Switch 19 (SP No. 1-101-026)		
No	**Function**	**Comments**
0-5	Not used	Do not change the settings.
6	Extended scanner page memory after memory option is installed 0: Disabled 1: Enabled	0: After installing the memory expansion option, the scanner page memory is extended to 4 MB from 2 MB. 1: If this bit is set to 1 after installing the memory expansion option, the scanner page memory is extended to 12 MB. But the SAF memory decreases to 18 MB.
7*	Special Original mode 0: Disabled 1: Enabled	1: If the customer frequently wishes to transmit a form or letterhead which has a colored or printed background, change this bit to "1". "Original 1" and "Original 2" can be selected in addition to the "Text", "Text/Photo" and "Photo" modes.

* This setting can be used for the client machine which has no FCU.

System Switch 1A (SP No. 1-101-027)		
No	**Function**	**Comments**
0 to 7	LS RX memory capacity threshold setting 00-FF (0-1020 Kbyte: Hex)	Sets the value to x4KB. When the amount of available memory drops below this setting, RX documents are printed to conserve memory. Initial setting 0x80 (512 KB) **NOTE:** If a customer wants available memory size to be larger, decrease this threshold

System Switch 1B - Not used (do not change these settings)
System Switch 1C - Not used (do not change these settings)

System Switch 1D (SP No. 1-101-030)		
No	**Function**	**Comments**

0	RTI/CSI/CPS code display 0: Enable 1: Disable	0: RTI, CSI, CPS codes are displayed on the top line of the LCD panel during communication. 1: Codes are switched off (no display)
1-7	Not used	Do not change these settings.

System Switch 1E (SP No. 1-101-031)		
No	**Function**	**Comments**
0	Communication after the Journal data storage area has become full 0: Impossible 1: Possible	0: When this switch is on and the journal history becomes full, the next report prints. If the journal history is not deleted, the next transmission cannot be received. This prevents overwriting communication records before the machine can print them. 1: If the buffer memory of the communication records for the Journal is full, fax communications are still possible. But the machine will overwrite the oldest communication records. **Note** • This setting is effective only when Automatic Journal printout is enabled but the machine cannot print the report (e.g., no paper).
1*	Action when the SAF memory has become full during scanning 0: The current page is erased. 1: The entire file is erased.	0: If the SAF memory becomes full during scanning for a memory transmission, the successfully scanned pages are transmitted. 1: If the SAF memory becomes full during scanning for a memory transmission, the file is erased and no pages are transmitted. **Note** • This setting is effective only when Automatic Journal printout is enabled but the machine cannot print the report (e.g., no paper).
2	RTI/CSI display priority 0: RTI 1: CSI	This bit determines which identifier, RTI or CSI, is displayed on the LCD while the machine is communicating in G3 non-standard mode.

3	File No. printing 0: Enabled 1: Disabled	1: File numbers are not printed on any reports. NOTE: The file numbers may not be printed in the sequential order. If a customer does not like this numbering, select "0".
4	Action when authorized reception is enabled but authorized RTIs/CSIs are not yet programmed 0: All fax reception is disabled 1: Faxes can be received if the sender has an RTI or CSI	0: If the user has stored no acceptable sender RTIs or CSIs, the user can select "ON" in the authorized reception setting but the setting becomes invalid ("OFF"). The machine will not be able to receive any fax messages. If the customer wishes to receive messages from any sender that includes an RTI or CSI, and to block messages from senders that do not include an RTI or CSI, change this bit to "0", then enable Authorized Reception. Otherwise, keep this bit at "1 (default setting)".
5-7	Not used	Do not change the settings

* This setting can be used for the client machine which has no FCU.

System Switch 1F (SP No. 1-101-032)		
No	**Function**	**Comments**
0	Not used	Do not change the settings.
1	Report printout after an original jam during SAF storage or if the SAF memory fills up 0: Enabled 1: Disabled	0: When an original jams, or the SAF memory overflows during scanning, a report will be printed. Change this bit to "1" if the customer does not want to have a report in these cases. Memory tx – Memory storage report Parallel memory tx – Transmission result report
2	Not used	Do not change the settings.
3	Received fax print start timing (G3 reception) 0: After receiving each page 1: After receiving all pages	0: The machine prints each page immediately after the machine receives it. 1: The machine prints the complete message after the machine receives all the pages in the memory.
4-6	Not used	Do not change the factory settings.

7	Action when a fax SC has occurred 0: Automatic reset 1: Fax unit stops	0: When the fax unit detects a fax SC code other than SC1201 and SC1207, the fax unit automatically resets itself. 1: When the fax unit detects any fax SC code, the fax unit stops. **Cross Reference** Fax SC codes - See "Troubleshooting"

Bit Switches - 2

Note

- Do not adjust a bit switch or use a setting that is described as "Not used", as this may cause the machine to malfunction or to operate in a manner that is not accepted by local regulations. Such bits are for use only in other areas, such as Japan.

Default settings for bit switches are not listed in this manual. Refer to the System Parameter List printed by the machine.

I-Fax Switches

I-fax Switch 00 (SP No. 1-102-001)		
No	Function	Comments
Original Width of TX Attachment File		This setting sets the maximum size of the original that the destination can receive. (Bits 3 to 6 are reserved for future use or not used.)
0	A4	-
1	B4	
2	A3	
3-6	Reserved	
7	Not used	
	0: Off (not selected), 1: On (selected) If more than one of these three bits is set to "1", the larger size has priority. For example, if both Bit 2 and Bit 1 are set to "1" then the maximum size is "A3" (Bit 2). When mail is sent, there is no negotiation with the receiving machine at the destination, so the sending machine cannot make a selection for the receiving capabilities (original width setting) of the receiving machine. The original width selected with this switch is used as the RX machine's original width setting, and the original is reduced to this size before sending. The default is A4. If the width selected with this switch is higher than the receiving machine can accept, the machine detects this and this causes an error.	

I-fax Switch 01 (SP No. 1-102-002)

No	Function	Comments
Original Line Resolution of TX Attachment File		These settings set the maximum resolution of the original that the destination can receive.
0	200x100 Standard	0: Not selected 1: Selected If more than one of these three bits is set to "1", the higher resolution has priority. For example, if both Bit 0 and Bit 2 are set to "1" Then The Resolution is set for "Bit 2 200 x 400.
1	200x200 Detail	
2	200x400 Fine	
3	300 x 300 Reserve	
4	400 x 400 Super Fine	
5	600 x 600 Reserve	
6	Reserve	
7	mm/inch	
	This setting selects mm/inch conversion for mail transmission. 0: Off (No conversion), 1: On (Conversion) When on (set to "1"), the machine converts millimeters to inches for sending mail. There is no switch for converting inches to millimeters. Unlike G3 fax transmissions which can negotiate between sender and receiver to determine the setting, mail cannot negotiate between terminals; the mm/inch selection is determined by the sender fax. When this switch is Off (0): • Images scanned in inches are sent in inches. • Images scanned in mm are sent in mm. • Images received in inches are transmitted in inches. • Images received in mm are transmitted in mm. When this switch is On (1): • Images scanned in inches are sent in inches. • Images scanned in mm are converted to inches. • Images received in inches are transmitted in inches. • Images received in mm are converted to inches.	

I-fax Switch 02 (SP No. 1-102-003)		
No	Function	Comments

0	RX Text Mail Header Processing
	This setting determines whether the header information is printed with text e-mails when they are received. 0: Prints only text mail. 1: Prints mail header information attached to text mail. When a text mail is received with this switch On (1), the "From" address and "Subject" address are printed as header information. When a mail with only binary data is received (a TIFF-F file, for example), this setting is ignored and no header is printed.
1	Output from Attached Document at E-mail TX Error
	This setting determines whether only the first page or all pages of an e-mail attachment are printed at the sending station when a transmission error occurs. This allows the customer to see which documents have not reached their intended destinations if sent to the wrong e-mail addresses, for example. 0: Prints 1st page only. 1: Prints all pages.
2-3	Text String for Return Receipt
	This setting determines the text string output for the Return Receipt that confirms the transmission was received normally at the destination.

	00: "Dispatched" Sends from PC mail a request for a Return Receipt. Receives the Return Receipt with "dispatched" in the 2nd part: Disposition: Automatic-action/MDN-send automatically; dispatched The "dispatched" string is included in the Subject string. 01: "Displayed" Sends from PC mail a request for a Return Receipt. Receives the Return Receipt with "displayed" in the 2nd part: Disposition: Automatic-action/MDN-send automatically; displayed The "displayed" string is included in the Subject string. 10: Reserved 11: Reserved A mail requesting a Return Receipt sent from an IFAX with this switch set to "00" (for "dispatched") received by Microsoft Outlook 2000 may cause an error. If any setting other than "displayed" (01) causes a problem, change the setting to "01" to enable normal sending of the Return Receipt.
4	Media accept feature
	This setting adds or does not add the media accept feature to the answer mail to confirm a reception. 0: Does not add the media accept feature to the answer mail 1: Adds the media accept feature to the answer mail. Use this bit switch if a problem occurs when the machine receives an answer mail, which contains the media accept feature field.
5-6	Not Used
7	Image Resolution of RX Text Mail
	This setting determines the image resolution of the received mail. 0: 200 x 200 1: 400 x 400 The "1" setting requires installation of the Memory Unit in order to have enough SAF (Store and Forward) memory to receive images at 400 x 400 resolution.

I-fax Switch 03 - Not used (do not change these settings)

I-fax Switch 04 (SP No. 1-102-005)		
No	Function	Comments
0	Subject for Delivery TX/Memory Transfer	
	This setting determines whether the RTI/CSI registered on this machine or the RTI/CSI of the originator is used in the subject lines of transferred documents. 0: Puts the RTI/CSI of the originator in the Subject line. If this is used, either the RTI or CSI is used. Only one of these can be received for use in the subject line. 1: Puts the RTI/CSI registered on this machine in the Subject line. When this switch is used to transfer and deliver mail to a PC, the information in the Subject line that indicates where the transmission originated can be used to determine automatically the destination folder for each e-mail.	
1	Subject corresponding to mail post database 0: Standard subject 1: Mail post database subject The standard subject is replaced by the mail post database subject in the following three cases: 1) When the service technician sets the service (software) switch. 2) When memory sending or delivery specified by F code is applied by the SMTP server 3) With relay broadcasting (1st stage without the Schmidt 4 function). **Note** • This switch does not apply for condition 3) when the RX system is set up for memory sending, delivery by F-code, sending with SMTP RX and when operators are using FOL (to prevent problems when receiving transmissions).	
2-7	Not Used	

I-fax Switch 05 (SP No. 1-102-006)		
No	Function	Comments

0	Mail Addresses of SMTP Broadcast Recipients
	Determines whether the e-mail addresses of the destinations that receive transmissions broadcasted using SMTP protocol are recorded in the Journal. For example: "1st destination + Total number of destinations: 9" in the Journal indicates a broadcast to 9 destinations. 0: Not recorded 1: Recorded
1	IFAXTX Retries
	Determines whether the machine retries sending IFAX when connection and transmission fails due to errors. 0: Disabled 1: Enabled
2-7	Not Used

I-fax Switch 06 - Not used (do not change the settings)
I-fax Switch 07 - Not used (do not change the settings)

I-fax Switch 08 (SP No. 1-102-009)		
No	**Function**	**Comments**
0-7	Memory Threshold for POP Mail Reception	
	This setting determines the amount of SAF (Store and Forward) memory. (SAF stores fax messages to send later for transmission to more than one location, and also holds incoming messages if they cannot be printed.) When the amount of SAF memory available falls below this setting, mail can no longer be received; received mail is then stored on the mail server. 00-FF (0 to 1024 KB: HEX) The hexadecimal number you enter is multiplied by 4 KB to determine the amount of memory.	

I-fax Switch 09 (SP No. 1-102-010)		
No	**Function**	**Comments**
0-3	Not used	Do not change the settings

4-7	Restrict TX Retries	This setting determines the number of retries when connection and transmission fails due to errors. 01-F (1-15 Hex)

I-fax Switch 0A - Not used (do not change the settings)
I-fax Switch 0B - Not used (do not change the settings)
I-fax Switch 0C - Not used (do not change the settings)

I-fax Switch 0D (SP No. 1-102-014)

No	Function			Comments
0-1	Not used			Do not change the settings
2-3	Select the signature when sending mail notification of the send results			In response to IEEE2600.1.
	Bit 2	Bit 3	Setting	
	0	0	No sign	
	0	1	No setting	
	1	**0**	Individual setting	
	1	1	Always sign	
4-5	Select the signature when sending mail.			In response to IEEE2600.1.
	Bit 5	Bit 4	Setting	
	0	0	No sign	
	0	1	No setting	
	1	**0**	Individual setting	
	1	1	Always sign	
6-7	Not used			Do not change the settings.

I-fax Switch 0E - Not used (do not change the settings)

I-fax Switch 0F (SP No. 1-102-016)		
No	Function	Comments
0	Delivery Method for SMTP RX Files	
	This setting determines whether files received with SMTP protocol are delivered or output immediately. 0: Off. Files received via SMTP are output immediately without delivery. 1: On. Files received via SMTP are delivered immediately to their destinations.	
1	Set to select the signature when receiving SMTP mail.	
	0: No sign 1: Always sign	
2	Set to encrypt the data when receiving SMTP mail.	
	0: No encryption 1: Encryption	
3-7	Not used	

Printer Switches

Printer Switch 00 (SP No. 1-103-001)		
No	Function	Comments
0	Select page separation marks 0: Off 1: On	0: If a 2 page RX transmission is split, [*] is printed in the bottom right corner of the 1st page and only a [2] is printed in the upper right corner of the 2nd page. 1: If a 2 page RX transmission is split into two pages, for example, [*] [2] is printed in the bottom right corner of the 1st page and only a [2] is printed in the upper right corner of the 2nd page. **Note** • This helps the user to identify pages that have been split because the size of the paper is smaller than the size of the document received. (When A5 is used to print an A4 size document, for example.)

1	Repetition of data when the received page is longer than the printer paper 0: Off 1: On	1: Default. 10 mm of the trailing edge of the previous page are repeated at the top of the next page. 0: The next page continues from where the previous page stopped without any repeated text.
2	Prints the date and time on received fax messages 0: Disabled 1: Enabled	This switch is only effective when user parameter 02 - bit 2 (printing the received date and time on received fax messages) is enabled. 1: The machine prints the received and printed date and time at the bottom of each received page.
3-7	Not used	Do not change the settings.

Printer Switch 01 (SP No. 1-103-002)

No	Function			Comments
0-2	Not used			Do not change the settings.
3-4	Maximum print width used in the setup protocol			These bits are only effective when bit 7 of printer switch 01 is "1".
	Bit 4	Bit 3	Setting	
	0	0	Not used	
	0	1	A3	
	1	0	B4	
	1	1	A4	
5-6	Not used			Do not change the settings.
7	Received message width restriction in the protocol signal to the sender 0: Disabled 1: Enabled			0: The machine informs the transmitting machine of the print width depending on the paper size available from the paper feed stations. Refer to the table on the next page for how the machine chooses the paper width used in the setup protocol (NSF/DIS). 1: The machine informs the transmitting machine of the fixed paper width which is specified by bits 3 and 4 above.

Relationship between available paper sizes and printer width used in the setup protocol

Available Paper Size	Printer width used in the Protocol (NSF/DIS)
A4 or 8.5" x 11"	297 mm width
B5	256 mm width
A5 or 8.5" x 5.5"	216 mm width
No paper available (Paper end)	216 mm width

Printer Switch 02 (SP No. 1-103-003)		
No	**Function**	**Comments**
0*	1st paper feed station usage for fax printing 0: Enabled 1: Disabled	0: The paper feed station can be used to print fax messages and reports. 1: The specified paper feed station will not be used for printing fax messages and reports. **Note** • Do not disable usage for a paper feed station which has been specified by User Parameter Switch 0F (15), or which is used for the Specified Cassette Selection feature.
1*	2nd paper feed station usage for fax printing 0: Enabled 1: Disabled	
2*	3rd paper feed station usage for fax printing 0: Enabled 1: Disabled	
3*	4th paper feed station usage for fax printing 0: Enabled 1: Disabled	
4*	LCT usage for fax printing 0: Enabled 1: Disabled	
5-7	Not used	Do not change the settings.

* This setting can be used for the client-side machine which has no FCU.

Printer Switch 03 (SP No. 1-103-004)		
No	Function	Comments
0*	Length reduction of received data 0: Disabled 1: Enabled	0: Incoming pages are printed without length reduction. (Page separation threshold: Printer Switch 03, bits 4 to 7) 1: Incoming page length is reduced when printing. (Maximum reducible length: Printer Switches 04, bits 0 to 4)
1-3	Not used	Do not change the settings
4 to 7	Page separation setting when sub scan compression is forbidden 00-0F (0-15 mm: Hex) Default: 6 mm	Page separation threshold (with reduction disabled with switch 03-0 above). For example, if this setting is set to "10", and A4 is the selected paper size: If the received document is 10 mm or less longer than A4, then the 10 mm are cut and only 1 page prints. If the received document is 10 mm longer than A4, then the document is split into 2 pages.

* This setting can be used for the client-side machine which has no FCU.

Printer Switch 04 (SP No. 1-103-005)		
No	Function	Comments

<table>
<tr><td>0
to
4</td><td>Maximum reducible length when length reduction is enabled with switch 03-0 above.
[Maximum reducible length] = [Paper length] + (N x 5mm)
"N" is the decimal value of the binary setting of bits 0 to 4.
<table>
<tr><th>Bit 4</th><th>Bit 3</th><th>Bit 2</th><th>Bit 1</th><th>Bit 0</th><th>Setting</th></tr>
<tr><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0 mm</td></tr>
<tr><td>0</td><td>0</td><td>0</td><td>0</td><td>1</td><td>5 mm</td></tr>
<tr><td>0</td><td>0</td><td>1</td><td>0</td><td>0</td><td>20 mm</td></tr>
<tr><td>1</td><td>1</td><td>1</td><td>1</td><td>1</td><td>155 mm</td></tr>
</table>
For A5 sideways and B5 sideways paper
[Maximum reducible length] = [Paper length] + 0.75 x (N x 5mm)</td></tr>
<tr><td>5
6</td><td>Length of the duplicated image on the next page, when page separation has taken place.
<table>
<tr><th>Bit 6</th><th>Bit 5</th><th>Setting</th></tr>
<tr><td>0</td><td>0</td><td>4 mm</td></tr>
<tr><td>0</td><td>1</td><td>10 mm</td></tr>
<tr><td>1</td><td>0</td><td>15 mm</td></tr>
<tr><td>1</td><td>1</td><td>Not used</td></tr>
</table></td></tr>
<tr><td>7</td><td>Not used.</td><td>Do not change the setting.</td></tr>
</table>

Printer Switch 05 - Not used (do not change the settings)

Printer Switch 06 (SP No. 1-103-007)		
No	**Function**	**Comments**
0*	Printing while a paper cassette is pulled out, when the Just Size Printing feature is enabled. 0: Printing will not start 1: Printing will start if another cassette has a suitable size of paper, based on the paper size selection priority tables.	Cross reference Just size printing on/off – User switch 05, bit 5

1-7	Not used.	Do not change the settings.

* This setting can be used for the client-side machine which has no FCU.

Printer Switch 07 (SP No. 1-103-008)		
No	Function	Comments
0-3	Not used.	Do not change the settings.
4	Receiver name printed on the transmission result report	Selects the printing target on the transmission result report. 0: All receivers 1: Printing only receivers which have received fax transmission.
5-7	Not used.	Do not change the settings.

Printer Switch 08 - Not used (do not change the settings)
Printer Switch 09 - Not used (do not change the settings)
Printer Switch 0A - Not used (do not change the settings)
Printer Switch 0B - Not used (do not change the settings)
Printer Switch 0C - Not used (do not change the settings)

Printer Switch 0E (SP No. 1-103-015)		
No	Function	Comments
0*	Paper size selection priority 0: Width 1: Length	0: A paper size that has the same width as the received data is selected first. 1: A paper size which has enough length to print all the received lines without reduction is selected first.
1*	Paper size selected for printing A4 width fax data 0: 8.5" x 11" size 1: A4 size	This switch determines which paper size is selected for printing A4 width fax data, when the machine has both A4 and 8.5" x 11" size paper.

<table>
<tr><td>2</td><td>Page separation
0: Enabled
1: Disabled</td><td>1: If all paper sizes in the machine require page separation to print a received fax message, the machine does not print the message (Substitute Reception is used).
After a larger size of paper is set in a cassette, the machine automatically prints the fax message.</td></tr>
<tr><td>3-4</td><td>Printing the sample image on reports
<table><tr><th>Bit 4</th><th>Bit 3</th><th>Setting</th></tr><tr><td>0</td><td>0</td><td>The upper half only</td></tr><tr><td>0</td><td>1</td><td>50% reduction (sub-scan only)</td></tr><tr><td>1</td><td>0</td><td>Same size</td></tr><tr><td>1</td><td>1</td><td>Not used</td></tr></table></td><td>"Same size" means the sample image is printed at 100%, even if page separation occurs.
User Parameter Switch 19 (13H) bit 4 must be set to "0" to enable this switch.
Refer to Detailed Section Descriptions for more on this feature.</td></tr>
<tr><td>5-6</td><td>Not used</td><td>Do not change the settings.</td></tr>
<tr><td>7</td><td>Equalizing the reduction ratio among separated pages
(Page Separation)
0: Enabled
1: Disabled</td><td>0: When page separation has taken place, all the pages are reduced with the same reduction ratio.
1: Only the last page is reduced to fit the selected paper size when page separation has taken place. Other pages are printed without reduction.</td></tr>
</table>

* This setting can be used for the client-side machine which has no FCU.

Printer Switch 0F (SP No. 1-103-016)		
No	**Function**	**Comments**

<table>
<tr><td rowspan="6">0-1*</td><td colspan="3">Smoothing feature</td><td rowspan="6">(0, 0) (0, 1): Disable smoothing if the machine receives halftone images from other manufacturers fax machines frequently.</td></tr>
<tr><td>Bit 1</td><td>Bit 0</td><td>Setting</td></tr>
<tr><td>0</td><td>0</td><td>Disabled</td></tr>
<tr><td>0</td><td>1</td><td>Disabled</td></tr>
<tr><td>1</td><td>0</td><td>Enabled</td></tr>
<tr><td>1</td><td>1</td><td>Not used</td></tr>
<tr><td>2*</td><td colspan="3">Duplex printing
0: Disabled
1: Enabled</td><td>1: The machine always prints received fax messages in duplex printing mode:</td></tr>
<tr><td>3</td><td colspan="3">Binding direction for Duplex printing
0: Left binding
1: Top binding</td><td>0: Sets the binding for the left edge of the stack.
1: Sets the binding for the top of the stack.</td></tr>
<tr><td>4-7</td><td colspan="3">Not used</td><td>Do not change the settings.</td></tr>
</table>

* This setting can be used for the client-side machine which has no FCU.

Bit Switches – 3

Note

- Do not adjust a bit switch or use a setting that is described as "Not used", as this may cause the machine to malfunction or to operate in a manner that is not accepted by local regulations. Such bits are for use only in other areas, such as Japan.

Default settings for bit switches are not listed in this manual. Refer to the System Parameter List printed by the machine.

Communication Switches

<table>
<tr><th colspan="5">Communication Switch 00 (SP No. 1-104-001)</th></tr>
<tr><th>No</th><th colspan="3">Function</th><th>Comments</th></tr>
<tr><td rowspan="6">0-1</td><td colspan="3">Compression modes available in receive mode</td><td rowspan="6">These bits determine the compression capabilities to be declared in phase B (handshaking) of the T.30 protocol.</td></tr>
<tr><td>Bit 1</td><td>Bit 0</td><td>Modes</td></tr>
<tr><td>0</td><td>0</td><td>MH only</td></tr>
<tr><td>0</td><td>1</td><td>MH/MR</td></tr>
<tr><td>1</td><td>0</td><td>MH/MR/MMR</td></tr>
<tr><td>1</td><td>1</td><td>MH/MR/MMR/JBIG</td></tr>
<tr><td rowspan="6">2-3</td><td colspan="3">Compression modes available in transmit mode</td><td rowspan="6">These bits determine the compression capabilities to be used in the transmission and to be declared in phase B (handshaking) of the T.30 protocol.</td></tr>
<tr><td>Bit 3</td><td>Bit 2</td><td>Modes</td></tr>
<tr><td>0</td><td>0</td><td>MH only</td></tr>
<tr><td>0</td><td>1</td><td>MH/MR</td></tr>
<tr><td>1</td><td>0</td><td>MH/MR/MMR</td></tr>
<tr><td>1</td><td>1</td><td>MH/MR/MMR/JBIG</td></tr>
<tr><td>4</td><td colspan="3">Not used</td><td>Do not change the settings.</td></tr>
<tr><td>5</td><td colspan="3">JBIG compression method: Reception
0: Only basic supported
1: Basic and optional both supported</td><td>Change the setting when communication problems occur using JBIG compression.</td></tr>
</table>

6	JBIG compression method: Transmission 0: Basic mode priority 1: Optional mode priority	Change the setting when communication problems occur using JBIG compression.
7	Closed network (reception) 0: Disabled 1: Enabled	1: Reception will not go ahead if the polling ID code of the remote terminal does not match the polling ID code of the local terminal. This function is only available in NSF/NSS mode.

Communication Switch 01 (SP No. 1-104-002)

<table>
<tr><th>No</th><th>Function</th><th>Comments</th></tr>
<tr><td>0</td><td>ECM
0: Off 1: On</td><td>If this bit is set to 0, ECM is switched off for all communications.
In addition, V.8 protocol and JBIG compression are switched off automatically.</td></tr>
<tr><td>1</td><td>Not used</td><td>Do not change the setting.</td></tr>
<tr><td>2-3</td><td>Wrong connection prevention method
<table>
<tr><th>Bit 3</th><th>Bit 2</th><th>Setting</th></tr>
<tr><td>0</td><td>0</td><td>None</td></tr>
<tr><td>0</td><td>1</td><td>8 digit CSI</td></tr>
<tr><td>1</td><td>0</td><td>4 digit CSI</td></tr>
<tr><td>1</td><td>1</td><td>CSI/RTI</td></tr>
</table></td><td>(0,1): The machine will disconnect the line without sending a fax message, if the last 8 digits of the received CSI do not match the last 8 digits of the dialed telephone number. This does not work when manually dialed.
(1,0): The same as above, except that only the last 4 digits are compared.
(1,1): The machine will disconnect the line without sending a fax message, if the other end does not identify itself with an RTI or CSI.
(0,0): Nothing is checked; transmission will always go ahead.
Note
• This function does not work when dialing is done from the external telephone.</td></tr>
<tr><td>4-5</td><td>Not used</td><td>Do not change the setting.</td></tr>
</table>

<table>
<tr><td>6-7</td><td>Maximum printable page length available<table><tr><td>Bit 7</td><td>Bit 6</td><td>Setting</td></tr><tr><td>0</td><td>0</td><td>No limit</td></tr><tr><td>0</td><td>1</td><td>B4 (364 mm)</td></tr><tr><td>1</td><td>0</td><td>A4 (297 mm)</td></tr><tr><td>1</td><td>1</td><td>Not used</td></tr></table></td><td>The setting determined by these bits is informed to the transmitting terminal in the pre-message protocol exchange (in the DIS/NSF frames).</td></tr>
</table>

<table>
<tr><th colspan="3">Communication Switch 02 (SP No. 1-104-003)</th></tr>
<tr><th>No</th><th>Function</th><th>Comments</th></tr>
<tr><td>0</td><td>G3 Burst error threshold
0: Low 1: High</td><td>If there are more consecutive error lines in the received page than the threshold, the machine will send a negative response. The Low and High threshold values depend on the sub-scan resolution, and are as follows.<table><tr><td>100 dpi</td><td>6(L) →12(H)</td></tr><tr><td>200 dpi</td><td>12(L) →24(H)</td></tr><tr><td>300 dpi</td><td>18(L) →36(H)</td></tr><tr><td>400 dpi</td><td>24(L) →48(H)</td></tr></table></td></tr>
<tr><td>1</td><td>Acceptable total error line ratio
0: 5% 1: 10%</td><td>If the error line ratio for a page exceeds the acceptable ratio, RTN will be sent to the other end.</td></tr>
<tr><td>2</td><td>Treatment of pages received with errors during G3 reception
0: Deleted from memory without printing
1: Printed</td><td>0: Pages received with errors are not printed.</td></tr>
</table>

3	Hang-up decision when a negative code (RTN or PIN) is received during G3 immediate transmission 0: No hang-up, 1: Hang-up	0: The next page will be sent even if RTN or PIN is received. 1: The machine will send DCN and hang up if it receives RTN or PIN. This bit is ignored for memory transmissions or if ECM is being used.
4-7	Not used	Do not change these settings.

Communication Switch 03 (SP No. 1-104-004)		
No	**Function**	**Comments**
0-7	Maximum number of page retransmissions in a G3 memory transmission	00 - FF (Hex) times. This setting is not used if ECM is switched on. Default setting - 03(H)

Communication Switch 04 (SP No. 1-104-005)		
No	**Function**	**Comments**
0	Remote mode switch (TEL mode) 0: Disable 1: Enable (Active)	Set this bit to ON when you wish to switch TEL mode to FAX mode remotely.
1	Remote mode switch (FAX mode) 0: Disable 1: Enable (Active)	Set this bit to ON when you wish to turn on the remote mode switch after automatic reception with FAX mode.
2	Remote mode switch (AUTO mode) 0: Disable 1: Enable (Active)	Set this bit to ON when you wish to turn on the remote mode switch after automatic reception with AUTO mode.
3-7	Not used	Do not change the settings.

Communication Switch 05 (SP No. 1-104-006)		
No	**Function**	**Comments**
0-3	Remote mode switch number 00-09 (0-9:HEX)	Enter the number to switch between TEL/FAX modes using the external phone.

4-7	Not used	Do not change the settings.

Communication Switch 06 - Not used (do not change the settings)
Communication Switch 07 - Not used (do not change the settings)
Communication Switch 08 - Not used (do not change the settings)

Communication Switch 09 (SP No. 1-104-009)		
No	**Function**	**Comments**
0-7	Minimum interval between automatic dialing attempts	This value is the minimum time that the machine waits before it dials the next destination.

Communication Switch 0A (SP No. 1-104-011)		
No	**Function**	**Comments**
0	Point of resumption of memory transmission upon redialing 0: From the error page 1: From page 1	0: The transmission begins from the page where transmission failed the previous time. 1: Transmission begins from the first page, using normal memory transmission.
1-7	Not used	Do not change these settings.

Communication Switch 0B (SP No. 1-104-012)		
No	**Function**	**Comments**
0-3	Not used	Do not change these settings.
4	Printout of the message when acting as a Transfer Station 0: Disabled, 1: Enabled	When the machine is acting as a Transfer Station, this bit determines whether the machine prints the fax message coming in from the Requesting Terminal.
5-7	Not used	Do not change the settings.

Communication Switch 0C - Not used (do not change the settings)

Communication Switch 0D (SP No. 1-104-014)

No	Function	Comments
0-7	The available memory threshold, below which ringing detection (and therefore reception into memory) is disabled	00 to FF (Hex), unit = 4 kbytes (e.g., 06(H) = 24 kbytes) One page is about 24 kbytes. The machine refers to this setting before each fax reception. If the amount of remaining memory is below this threshold, the machine cannot receive any fax messages. If this setting is kept at 0, the machine will detect ringing signals and go into receive mode even if there is no memory available. This will result in communication failure.

Communication Switch 0E (SP No. 1-104-015)		
No	Function	Comments
0-7	Minimum interval between automatic dialing attempts	06 to FF (Hex), unit = 2 s (e.g., 06(H) = 12 s) This value is the minimum time that the machine waits before it dials the next destination.

Communication Switch 0F – Not used (do not change the settings.)

Communication Switch 10 (SP No. 1-104-017)		
No	Function	Comments
0-7	Memory transmission: Maximum number of dialing attempts to the same destination	01 – FE (Hex) times

Communication Switch 11 – Not used (do not change the settings.)

Communication Switch 12 (SP No. 1-104-019)		
No	Function	Comments

0-7	Memory transmission: Interval between dialing attempts to the same destination	01 – FF (Hex) minutes

Communication Switch 13 – Not used (do not change the settings.)

Communication Switch 14 (SP No. 1-104-021)

No	Function	Comments
0	Inch-to-mm conversion during transmission 0: Disabled, 1: Enabled	0: In immediate transmission, data scanned in inch format are transmitted without conversion. In memory transmission, data stored in the SAF memory in mm format are transmitted without conversion. Note: When storing the scanned data into SAF memory, the fax unit always converts the data into mm format. 1: The machine converts the scanned data or stored data in the SAF memory to the format which was specified in the set-up protocol (DIS/NSF) before transmission.
1-5	Not used	Do not change the factory settings.
6-7	Available unit of resolution in which fax messages are received	For the best performance, do not change the factory settings. The setting determined by these bits is informed to the transmitting terminal in the pre-message protocol exchange (in the DIS/NSF frames).

Bit 7	Bit 6	Unit
0	0	mm
0	1	inch
1	0	mm and inch
1	1	Not used

Communication Switch 15 – Not used (do not change the settings)

Communication Switch 16 (SP No. 1-104-023)

No	Function	Comments

0	Not used	Do not change the settings.
1	Optional G3 unit (G3-2) 0: Not installed 1: Installed	Change this bit to 1 when installing the first optional G3 unit.
2	Not used	
3	Select PSTN connection 0: Off 1: On	This switch enables the G3-2. 0: Off, no connection 1: Recognizes and enables G3-2. This switch can be used only after G3-2 has been installed.
4-7	Not used	Do not change the settings.

Communication Switch 17 (SP No. 1-104-024)		
No	**Function**	**Comments**
0	SEP reception 0: Disabled 1: Enabled	0: Polling transmission to another maker's machine using the SEP (Selective Polling) signal is disabled.
1	SUB reception 0: Disabled 1: Enabled	0: Confidential reception to another maker's machine using the SUB (Sub-address) signal is disabled.
2	PWD reception 0: Disabled 1: Enabled	0: Disables features that require PWD (Password) signal reception.
3-4	Not used	Do not change the settings.
5	PSTN dial-in routing setting 0: OFF 1: ON	1: The machine sets multiple PSTN dial-in numbers in the PSTN dial-in line and transfers received data from each PSTN dial-in number to each address.
6	Not used	Do not change the settings.

7	Action when there is no box with an F-code that matches the received SUB code 0: Disconnect the line 1: Receive the message (using normal reception mode)	Change this setting when the customer requires.

Communication Switch 18 (SP No. 1-104-025)		
No	**Function**	**Comments**
0-4	Not used	Do not change the settings.
5	IP-Fax dial-in routing selection 0: Off 1: On	1: Transfers received data to each IP-Fax dial-in number. IP-Fax dial-in number is a 4-digit number.
6	PSTN 2 dial-in routing 0: Off 1: On	Enables or disables dial-in routing for the PSTN 2 connection.
7	PSTN 3 dial-in routing 0: Off 1: On	Enables or disables dial-in routing for the PSTN 3 connection.

Communication Switch 19 - Not used (do not change the settings)
Communication Switch 1A - Not used (do not change the settings)

Communication Switch 1B (SP No. 1-104-028)		
No	**Function**	**Comments**
0-7	Extension access code (0 to 7) to turn V.8 protocol On/Off 0: On 1: Off	If the PABX does not support V.8/V.34 protocol procedure, set this bit to "1" to disable V.8. Example: If "0" is the PSTN access code, set bit 0 to 1. When the machine detects "0" as the first dialed number, it automatically disables V.8 protocol. (Alternatively, if "3" is the PSTN access code, set bit 3 to 1.)

Communication Switch 1C (SP No. 1-104-029)		
No	Function	Comments
0-1	Extension access code (8 and 9) to turn V.8 protocol On/Off 0: On 1: Off	Refer to communication switch 1B. Example: If "8" is the PSTN access code, set bit 0 to 1. When the machine detects "8" as the first dialed number, it automatically disables V.8 protocol. (If "9" is the PSTN access code, use bit 1.)
2-7	Not used	Do not change the settings.

Communication Switch 1D - Not used (do not change the settings)
Communication Switch 1E - Not used (do not change the settings)
Communication Switch 1F - Not used (do not change the settings)

Bit Switches – 4

Note

- Do not adjust a bit switch or use a setting that is described as "Not used", as this may cause the machine to malfunction or to operate in a manner that is not accepted by local regulations. Such bits are for use only in other areas, such as Japan.

Default settings for bit switches are not listed in this manual. Refer to the System Parameter List printed by the machine.

G3 Switches

G3 Switch 00 (SP No. 1-105-001)

No	Function	Comments
0 1	Monitor speaker during communication (tx and rx)	(0, 0): The monitor speaker is disabled all through the communication. (0, 1): The monitor speaker is on up to phase B in the T.30 protocol. (1, 0): Used for testing. The monitor speaker is on all through the communication. Make sure that you reset these bits after testing.
2	Monitor speaker during memory transmission 0: Disabled 1: Enabled	1: The monitor speaker is enabled during memory transmission.
3-5	Not used	Do not change the settings.
6	Dedicated G3 line mode selection 0: Off 1: On (Dedicated)	Set this bit to 1 when you wish to dedicate a line for G3.
7	Not used	Do not change this setting.

Bit 1	Bit 0	Setting
0	0	Disabled
0	1	Up to Phase B
1	0	All the time
1	1	Not used

G3 Switch 01 (SP No. 1-105-002)

No	Function	Comments

0-3	Not used	Do not change the settings.
4	DIS frame length 0: 10 bytes 1: 4 bytes	1: The bytes in the DIS frame after the 4th byte will not be transmitted (set to 1 if there are communication problems with PC-based faxes which cannot receive the extended DIS frames).
5	Not used	Do not change the setting.
6	Forbid CED/ANsam output 0: Off 1: On (Forbid output)	Do not change this setting (Default: 0: Off), unless communication problem is caused by a CED or ANSam transmission.
7	Not used	Do not change this setting.

G3 Switch 02 (SP No. 1-105-003)		
No	**Function**	**Comments**
0	G3 protocol mode used 0: Standard and non-standard 1: Standard only	Change this bit to 1 only when the other end can only communicate with machines that send T.30-standard frames only. 1: Disables NSF/NSS signals (these are used in non-standard mode communication)
1-6	Not used	Do not change the settings.
7	Short preamble 0: Disabled 1: Enabled	Refer to Appendix B in the Group 3 Facsimile Manual for details about Short Preamble.

G3 Switch 03 (SP No. 1-105-004)		
No	**Function**	**Comments**
0	DIS detection number (Echo countermeasure) 0: 1 1: 2	0: The machine will hang up if it receives the same DIS frame twice. 1: Before sending DCS, the machine will wait for the second DIS which is caused by echo on the line.
1	Not Used	Do not change the settings.
2	Not Used	Do not change the settings.

3	ECM frame size 0: 256 bytes 1: 64 bytes	Keep this bit at "0" in most cases.
4	CTC transmission conditions 0: After one PPR signal received 1: After four PPR signals received (ITU-T standard)	0: When using ECM in non-standard (NSF/NSS) mode, the machine sends a CTC to drop back the modem rate after receiving a PPR, if the following condition is met in communications at 14.4, 12.0, 9.6, and 7.2 kbps. $\sqrt{NTransmit \leq NResend}$ NTransmit- Number of transmitted frames NResend- Number of frames to be retransmitted 1: When using ECM, the machine sends a CTC to drop back the modem rate after receiving four PPRs. PPR, CTC: These are ECM protocol signals. This bit is not effective in V.34 communications.
5	Modem rate used for the next page after receiving a negative code (RTN or PIN) 0: No change 1: Fallback	1: The machine's tx modem rate will fall back before sending the next page if a negative code is received. This bit is ignored if ECM is being used.
6	Not used	Do not change the settings
7	Select detection of reverse polarity in ringing 0: Off 1: On	This switch is used to prevent reverse polarity in ringing on the phone line (applied to PSTN-G3 ringing). Do not change this setting 0: No detection 1: Detection (Japan and Korea only)

G3 Switch 04 (SP No. 1-105-005)		
No	**Function**	**Comments**
0-3	Training error detection threshold	0 - F (Hex); 0 - 15 bits If the number of error bits in the received TCF is below this threshold, the machine informs the sender that training has succeeded.
4-7	Not used	Do not change the settings.

<table>
<tr><th colspan="3">G3 Switch 05 (SP No. 1-105-006)</th></tr>
<tr><th>No</th><th>Function</th><th>Comments</th></tr>
<tr><td>0-3</td><td>Initial Tx modem rate (kbps)
<table><tr><th>Bit 3</th><th>Bit 2</th><th>Bit 1</th><th>Bit 0</th><th>kbps</th></tr><tr><td>0</td><td>0</td><td>0</td><td>1</td><td>2.4</td></tr><tr><td>0</td><td>0</td><td>1</td><td>0</td><td>4.8</td></tr><tr><td>0</td><td>0</td><td>1</td><td>1</td><td>7.2</td></tr><tr><td>0</td><td>1</td><td>0</td><td>0</td><td>9.6</td></tr><tr><td>0</td><td>1</td><td>0</td><td>1</td><td>12.0</td></tr><tr><td>0</td><td>1</td><td>1</td><td>0</td><td>14.4</td></tr><tr><td>0</td><td>1</td><td>1</td><td>1</td><td>16.8</td></tr><tr><td>1</td><td>0</td><td>0</td><td>0</td><td>19.2</td></tr><tr><td>1</td><td>0</td><td>0</td><td>1</td><td>21.6</td></tr><tr><td>1</td><td>0</td><td>1</td><td>0</td><td>24.0</td></tr><tr><td>1</td><td>0</td><td>1</td><td>1</td><td>26.4</td></tr><tr><td>1</td><td>1</td><td>0</td><td>0</td><td>28.8</td></tr><tr><td>1</td><td>1</td><td>0</td><td>1</td><td>31.2</td></tr><tr><td>1</td><td>1</td><td>1</td><td>0</td><td>33.6</td></tr></table>Other settings - Not used</td><td>These bits set the initial starting modem rate for transmission.
Use the dedicated transmission parameters if you need to change this for specific receivers.
If a modem rate 14.4 kbps or slower is selected, V.8 protocol should be disabled manually.
Cross reference
V.8 protocol on/off - G3 switch 03, bit 2</td></tr>
<tr><td>4-5</td><td>Initial modem type for 9.6 k or 7.2 kbps.
<table><tr><th>Bit 5</th><th>Bit 4</th><th>Setting</th></tr><tr><td>0</td><td>0</td><td>V.29</td></tr><tr><td>0</td><td>1</td><td>V.17</td></tr><tr><td>1</td><td>0</td><td>V.34</td></tr><tr><td>1</td><td>1</td><td>Not used</td></tr></table></td><td>These bits set the initial modem type for 9.6 and 7.2 kbps, if the initial modem rate is set at these speeds.</td></tr>
<tr><td>6-7</td><td>Not used</td><td>Do not change the settings.</td></tr>
</table>

<table>
<tr><th colspan="7">G3 Switch 06 (SP No. 1-105-007)</th></tr>
<tr><th>No</th><th colspan="5">Function</th><th>Comments</th></tr>
<tr><td rowspan="19">0-3</td><td colspan="5">Initial Rx modem rate(kbps)</td><td rowspan="19">These bits set the initial starting modem rate for reception.
Use a lower setting if high speeds pose problems during reception.
If a modem rate 14.4 kbps or slower is selected, V.8 protocol should be disabled manually.
Cross reference
V.8 protocol on/off - G3 switch 03, bit2</td></tr>
<tr><td>Bit 3</td><td>Bit 2</td><td>Bit 1</td><td>Bit 0</td><td>kbps</td></tr>
<tr><td>0</td><td>0</td><td>0</td><td>1</td><td>2.4</td></tr>
<tr><td>0</td><td>0</td><td>1</td><td>0</td><td>4.8</td></tr>
<tr><td>0</td><td>0</td><td>1</td><td>1</td><td>7.2</td></tr>
<tr><td>0</td><td>1</td><td>0</td><td>0</td><td>9.6</td></tr>
<tr><td>0</td><td>1</td><td>0</td><td>1</td><td>12.0</td></tr>
<tr><td>0</td><td>1</td><td>1</td><td>0</td><td>14.4</td></tr>
<tr><td>0</td><td>1</td><td>1</td><td>1</td><td>16.8</td></tr>
<tr><td>1</td><td>0</td><td>0</td><td>0</td><td>19.2</td></tr>
<tr><td>1</td><td>0</td><td>0</td><td>1</td><td>21.6</td></tr>
<tr><td>1</td><td>0</td><td>1</td><td>0</td><td>24.0</td></tr>
<tr><td>1</td><td>0</td><td>1</td><td>1</td><td>26.4</td></tr>
<tr><td>1</td><td>1</td><td>0</td><td>0</td><td>28.8</td></tr>
<tr><td>1</td><td>1</td><td>0</td><td>1</td><td>31.2</td></tr>
<tr><td>1</td><td>1</td><td>1</td><td>0</td><td>33.6</td></tr>
<tr><td colspan="5">Other settings - Not used</td></tr>
</table>

4-7 Modem types available for reception

The setting of these bits is used to inform the transmitting terminal of the available modem type for the machine in receive mode.

If V.34 is not selected, V.8 protocol must be disabled manually.

Cross reference

V.8 protocol on/off - G3 switch 03, bit 2

Bit 7	Bit 6	Bit 5	Bit 4	Types
0	0	0	1	V.27ter
0	0	1	0	V.27ter, V.29
0	0	1	1	V.27ter, V.29, V.33
0	1	0	0	V.27ter, V.29, V.17
0	1	0	1	V.27ter, V.29, V.17, V.34

Other settings - Not used

G3 Switch 07 (SP No. 1-105-008)

No	Function			Comments
0-1	PSTN cable equalizer (tx mode: Internal)			Use a higher setting if there is signal loss at higher frequencies because of the length of wire between the modem and the telephone exchange. Use the dedicated transmission parameters for specific receivers. Also, try using the cable equalizer if one or more of the following symptoms occurs. Communication error Modem rate fallback occurs frequently. **Note** • This setting is not effective in V.34 communications.
	Bit 1	Bit 0	Setting	
	0	0	None	
	0	1	Low	
	1	0	Medium	
	1	1	High	

<table>
<tr><td>2-3</td><td>PSTN cable equalizer
(rx mode: Internal)<table><tr><td>Bit 3</td><td>Bit 2</td><td>Setting</td></tr><tr><td>0</td><td>0</td><td>None</td></tr><tr><td>0</td><td>1</td><td>Low</td></tr><tr><td>1</td><td>0</td><td>Medium</td></tr><tr><td>1</td><td>1</td><td>High</td></tr></table></td><td>Use a higher setting if there is signal loss at higher frequencies because of the length of wire between the modem and the telephone exchange.
Also, try using the cable equalizer if one or more of the following symptoms occurs.
Communication error with error codes such as 0-20, 0-23, etc.
Modem rate fallback occurs frequently.
Note
• This setting is not effective in V.34 communications.</td></tr>
<tr><td>4</td><td>PSTN cable equalizer
(V.8/V.17 rx mode: External)
0: Disabled
1: Enabled</td><td>Keep this bit at "1".</td></tr>
<tr><td>5</td><td>Not used</td><td>Do not change the settings.</td></tr>
<tr><td>6</td><td>Parameter selection for dial tone detection
0: Normal parameter
1: Specific parameter</td><td>0: This uses the fixed table in the ROM for dial tone detection.
1: This uses the specific parameter adjusted with SRAM (69ECBEH - 69ECDEH). Select this if the dial tone cannot be detected when the "Normal parameter: 0" is selected.</td></tr>
<tr><td>7</td><td>Not used</td><td>Do not change the settings.</td></tr>
</table>

G3 Switch 08 - Not used (do not change the settings)
G3 Switch 09 - Not used (do not change the settings)

G3 Switch 0A (SP No. 1-105-011)		
No	**Function**	**Comments**

<table>
<tr><td>0-1</td><td>Maximum allowable carrier drop during image data reception<table><tr><th>Bit 1</th><th>Bit 0</th><th>Value (ms)</th></tr><tr><td>0</td><td>0</td><td>200</td></tr><tr><td>0</td><td>1</td><td>400</td></tr><tr><td>1</td><td>0</td><td>800</td></tr><tr><td>1</td><td>1</td><td>Not used</td></tr></table></td><td>These bits set the acceptable modem carrier drop time.
Try a longer setting if error code 0-22 is frequent.</td></tr>
<tr><td>2</td><td>Select cancellation of high-speed RX if carrier signal lost while receiving
0: Off
1: On</td><td>This switch setting determines if high-speed receiving ends if the carrier signal is lost when receiving during non-ECM mode</td></tr>
<tr><td>3</td><td>Not used</td><td>Do not change the settings</td></tr>
<tr><td>4</td><td>Maximum allowable frame interval during image data reception.
0: 5 s 1: 13 s</td><td>This bit set the maximum interval between EOL (end-of-line) signals and the maximum interval between ECM frames from the other end.
Try using a longer setting if error code 0-21 is frequent.</td></tr>
<tr><td>5</td><td>Not used</td><td>Do not change the settings.</td></tr>
<tr><td>6</td><td>Reconstruction time for the first line in receive mode
0: 6 s 1: 12 s</td><td>When the sending terminal is controlled by a computer, there may be a delay in receiving page data after the local machine accepts set-up data and sends CFR. This is outside the T.30 recommendation. But, if this delay occurs, set this bit to 1 to give the sending machine more time to send data.
Refer to error code 0-20.
ITU-T T.30 recommendation: The first line should come within 5 s of CFR.</td></tr>
<tr><td>7</td><td>Not used</td><td>Do not change the settings.</td></tr>
</table>

G3 Switch 0B Not used (do not change the settings).

G3 Switch 0C (SP No. 1-105-013)		
No	**Function**	**Comments**
0-1	Not used	Do not change these settings.
4-5	Select detection of DTMF/DP detection when using remote switch. 00: DTMF+PSTN (Simultaneous detection) 01: DTMF 10: DP (10 PPPS) 11: DP (20 PPS)	This setting determines how to detect the signals from the handset when remote switch is active.

G3 Switch 0D Not used (do not change the settings).

G3 Switch 0E (SP No. 1-105-015)		
No	**Function**	**Comments**
0-7	Set CNG send time interval Some machines on the receiving side may not be able to automatically switch the 3-second CNG interval.	
	High order bit	3000-2250ms: 3000-50xNms 3000 – 50 x Nms 0F (3000 ms) <= N <= FF (2250 ms)
	Low order bit	00-0E(3000-3700ms: 3000+50xNms 3000 – 50 x Nms 0F (3000 ms) <= N <= 0F (3700 ms)

G3 Switch 0F (SP No. 1-105-016)		
No	**Function**	**Comments**
0	Alarm when an error occurred in Phase C or later 0: Disabled 1: Enabled	If the customer wants to hear an alarm after each error communication, change this bit to "1".

1	Alarm when the handset is off-hook at the end of communication 0: Disabled 1: Enabled	If the customer wants to hear an alarm if the handset is off-hook at the end of fax communication, change this bit to "1".
2-3	Not used	Do not change these settings.
4	Sidaa manual calibration setting 0: Off 1: On	1: manually calibrates for communication with a line whose current change occurs such as an optical fiber line.
5-7	Not used	Do not change the settings.

Bit Switches – 5

Note

- Do not adjust a bit switch or use a setting that is described as "Not used", as this may cause the machine to malfunction or to operate in a manner that is not accepted by local regulations. Such bits are for use only in other areas, such as Japan.

Default settings for bit switches are not listed in this manual. Refer to the System Parameter List printed by the machine.

IP Fax Switches

IP Fax Switch 00 (SP No. 1-111-001)		
No.	Function	Comments
0	Not used	Do not change this setting.
1	IP Fax Transport 0: TCP, 1: UDP	Selects TCP or UDP protocol for IP-Fax
2	IP Fax single port selection 0: OFF, 1: ON (enable)	Selects single data port.
3	IP Fax double ports (single data port) selection 0: OFF, 1: ON (enable)	Selects whether IP-Fax uses a double port.
4	IP Fax Gatekeeper 0: OFF, 1: ON (enable)	Enables/disables the gatekeeper for IP-Fax.
5	IP Fax T30 bit signal reverse 0: LSB first, 1: MSB first	Reverses the T30 bit signal.
6	IP Fax max bit rate setting 0: Not affected, 1: Affected	When "0" is selected, the max bit rate does not affect the value of the DIS/DCS. When "1" is selected, the max bit rate affects the value of the DIS/DCS.

7	IP Fax received telephone number confirmation 0: No confirmation, 1: Confirmation	When "0" is selected, fax data is received without checking the telephone number. When "1" is selected, fax data is received only when confirming that the telephone number from the sender matches the registered telephone number in this machine. If this confirmation fails, the line is disconnected.

IP Fax Switch 01 (SP No. 1-111-002)

No.	Function	Comments
0-3	IP Fax delay level setting Selects the acceptable delay level. Level 0 is the highest quality Default is "0000" (level 0).	

Bit 3	Bit 2	Bit 1	Bit 0	
0	0	0	0	Level 0
0	0	0	1	Level 1
0	0	1	0	Level 2
0	0	1	1	Level 3

4-7	IP Fax preamble wait time setting	Selects the preamble wait time. [00 to 0f] There are 16 values in this 4-bit binary switch combination. Waiting time: set value level x 100 ms Max: 0f (1500 ms) Min: 00 (No wait time) The default is "0000" (00H).

IP Fax Switch 02 (SP No. 1-111-003)

No.	Function	Comments

0	IP Fax bit signal reverse setting 0: Maker code setting 1: Internal bit switch setting	When "0" is selected, the bit signal reverse method is decided by the maker code. When "1" is selected, the bit signal reverse method is decided by the internal bit switch. When communicating between IP Fax devices, LSB first is selected.)
1	IP Fax transmission speed setting 0: Modem speed 1: No limitation	Selects the transmit speed for IP Fax communication.
2	SIP transport setting 0: TCP 1: UDP	This bit switch sets the transport that has priority for receiving IP Fax data. This function is activated only when the sender has both TCP and UDP.
3	CCM connection 0: No CCM connection 1: CCM connection	When "1" is selected, only the connection call message with H.323 or no tunneled H.245 is transmitted via CCM.
4	Message reception selection from non-registered SIP server 0: Answer 1: Not answer	0: This answers the INVITE message from the SIP server not registered for the machine. 1: This does not receive the INVITE message from the SIP server not registered for the machine and send a refusal message.
5	ECM communication setting 0: No limit for image compression 1: Limit for image compression	0: This does not limit the type of the image compression with ECM communication. 1: When the other end machine is Ciscco, this permits the image compression other than JBIG or MMR with ECM communication.
6-7	Not used	Do not change these settings.

IP Fax Switch 03 (SP No. 1-111-004)		
No.	**Function**	**Comments**
0	Effective field limitation for G3 standard function information 0: OFF, 1: 4byte (DIS)	Limits the effective field for standard G3 function information.

1	Switching between G3 standard and G3 non standard 0: Enable switching 1: G3 standard only	Enables/disables switching between G3 standard and G3 non-standard.
2	Not used	Do not change this setting.
3	ECM frame size selection at transmitting 0: 256byte, 1: 64byte	Selects the ECM frame size for sending.
4	DIS detection times for echo prevention 0: 1 time, 1: 2 times	Sets the number of times for DIS to detect echoes.
5	CTC transmission selection 0: PPRx1 1: PPRx4	When "0" is selected, the transmission condition is decided by error frame numbers. When "1" is selected, the transmission condition is based on the ITU-T method.
6	Shift down setting at receiving negative code 0: OFF, 1: ON	Selects whether to shift down when negative codes are received.
7	Not used	Do not change this setting.

IP Fax Switch 04 (SP No. 1-111-005)		
No.	**Function**	**Comments**
0-3	TCF error threshold	Sets the TCF error threshold level. [00 to 0f] The default is "1111" (0fH).
4-7	Not used	Do not change these settings.

IP Fax Switch 05 (SP No. 1-111-006)		
No.	**Function**	**Comments**

<table>
<tr><td rowspan="8">0-3</td><td colspan="5">Modem bit rate setting for transmission (kbps)</td><td rowspan="8">Sets the modem bit rate for transmission.
The default is "0110" (14.4K bps).</td></tr>
<tr><td>Bit 3</td><td>Bit 2</td><td>Bit 1</td><td>Bit 0</td><td>kbps</td></tr>
<tr><td>0</td><td>0</td><td>0</td><td>1</td><td>2.4</td></tr>
<tr><td>0</td><td>0</td><td>1</td><td>1</td><td>4.8</td></tr>
<tr><td>0</td><td>0</td><td>1</td><td>1</td><td>7.2</td></tr>
<tr><td>0</td><td>1</td><td>0</td><td>0</td><td>9.6</td></tr>
<tr><td>0</td><td>1</td><td>0</td><td>1</td><td>12.0</td></tr>
<tr><td>0</td><td>1</td><td>1</td><td>0</td><td>14.4</td></tr>
<tr><td rowspan="5">4-5</td><td colspan="3">Modem setting for transmission</td><td rowspan="5">Sets the modem type for transmission.
The default is "00" (V29).</td></tr>
<tr><td colspan="2">Bit 5</td><td>Bit 4</td><td>Types</td></tr>
<tr><td colspan="2">0</td><td>0</td><td>V29</td></tr>
<tr><td colspan="2">0</td><td>1</td><td>V17</td></tr>
<tr><td colspan="2">1</td><td>0</td><td>Not used</td></tr>
<tr><td colspan="2">1</td><td>1</td><td>Not used</td></tr>
<tr><td>6-7</td><td colspan="3">Not used</td><td>Do not change these settings.</td></tr>
</table>

IP Fax Switch 06 (SP No. 1-111-007)		
No.	**Function**	**Comments**
0-3	Modem bit rate setting for reception Sets the modem bit rate for reception. The default is "0110" (14.4K bps).	

<table>
<tr><td rowspan="7">4-7</td><td colspan="5">Modem setting for reception
Sets the modem type for reception. The default is "0100" (V27ter, V29, V17).</td></tr>
<tr><td>Bit 7</td><td>Bit 6</td><td>Bit 5</td><td>Bit 4</td><td>Types</td></tr>
<tr><td>0</td><td>0</td><td>0</td><td>1</td><td>V.27ter</td></tr>
<tr><td>0</td><td>0</td><td>1</td><td>0</td><td>V.27ter, V.29</td></tr>
<tr><td>0</td><td>0</td><td>1</td><td>1</td><td>V.27ter, V.29, V.33</td></tr>
<tr><td>0</td><td>1</td><td>0</td><td>0</td><td>V.27ter, V.29, V.17/V.33</td></tr>
<tr><td colspan="5">Other settings - Not used</td></tr>
</table>

IP Fax Switch 07 (SP No. 1-111-008)		
No.	**Function**	**Comments**
0	TSI information 0: Not added, 1: Added	Adds or does not add TSI information to NSS(S).
1	DCN transmission setting at T1 timeout 0: Not transmitted 1: Transmitted	Transmits or does not transmit DCN at T1 timeout.
2	Not used	Do not change this setting.
3	Hang up setting at DIS reception disabled 0: No hang up 1: Hang up after transmitting DCN	Sets whether the machine disconnects after DIS reception.
4	Number of times for training 0: 1 time, 1: 2 times	Selects the number of times training is done at the same bit rate.
5	Space CSI transmission setting at no CSI registration 0: Not transmitted 1: Transmitted	When "0" is selected, frame data is enabled. When "1" is selected, the transmitted data is all spaces.
6-7	Not used	Do not change these settings.

IP Fax Switch 08 (SP No. 1-111-009)				
No.	Function			Comments
0-1	T1 timer adjustment			Adjusts the T1 timer. The default is "00" (35 seconds).
	Bit 1	Bit 0		
	0	0	35 s	
	0	1	40 s	
	1	0	50 s	
	1	1	60 s	
2-3	T4 timer adjustment			Adjust the T4 timer. The default is "00" (3 seconds).
	Bit 3	Bit 2		
	0	0	3 s	
	0	1	3.5 s	
	1	0	4 s	
	1	1	5 s	
4-5	T0 timer adjustment			Adjusts the fail safe timer. This timer sets the interval between "setup" data transmission and T.38 phase decision. If your destination return is late on the network or G3 fax return is late, adjust the longer interval timer. The default is "00" (75 seconds).
	Bit 5	Bit 4		
	0	0	75 s	
	0	1	120 s	
	1	0	180 s	
	1	1	240 s	
6-7	Not used			Do not change these settings.

IP Fax Switch 09 (SP No. 1-111-010)		
No.	Function	Comments

<table>
<tr><td>0</td><td>Network I/F setting for SIP connection
0: IPv4
1: IPv6.</td><td>Selects the connection type (IPV4 or IPV6) to connect to the SIP server.</td></tr>
<tr><td>1</td><td>Network I/F setting for Fax communication
0: Same setting as SIP server connection
1: Automatic setting</td><td>0: The I/F setting for fax communication follows the setting for SIP server connection.
1: The negotiation between the SIP server and the device decides whether IPv4 or IPv6 is used for the I/F setting for fax communication.</td></tr>
<tr><td>2</td><td>Record-route setting
0: Disable
1: Enable</td><td>0: Disables the record-route function of the SIP server.
1: Enables the record-route function of the SIP server.</td></tr>
<tr><td>3-4</td><td>re-INVITE transmission delay timer setting
<table><tr><td>Bit 4</td><td>Bit 3</td><td></td></tr><tr><td>0</td><td>0</td><td>No delay</td></tr><tr><td>0</td><td>1</td><td>1 sec</td></tr><tr><td>1</td><td>0</td><td>2 sec</td></tr><tr><td>1</td><td>1</td><td>3 sec</td></tr></table></td><td>This changes the interval for transmit re-INVITE after receiving the ACK message transmitted by T. 38 device.</td></tr>
<tr><td>5</td><td>SIP-IPFAX: Adding vender information selection
0: Declare T38VendorInfo=RICOH
1: Not declare T38VendorInfo=RICOH</td><td>0: Use this setting normally.
1: This setting is used only when a customer wants to connect the machine with SIP server + VOIP-GW provided by AVAYA Inc.</td></tr>
<tr><td>6-7</td><td>Not used.</td><td>Do not change these settings.</td></tr>
</table>

IP Fax Switch 0A - Not used (do not change the settings)
IP Fax Switch 0B - Not used (do not change the settings)
IP Fax Switch 0C - Not used (do not change the settings)
IP Fax Switch 0D - Not used (do not change the settings)

IP Fax Switch 0E (SP No. 1-111-013)

No.	Function	Comments
0-1	SIP: IP-FAX port mode (UDP) 00: 3 port mode 01: 2 port mode 10: 1 port mode	Switch the port mode for IP-FAX (T38 transport: UDP) at SIP call control.
2-3	SIP: IP-FAX port mode (TCP) 00: 3 port mode 01: 2 port mode 10: 1 port mode	Switch the port mode for IP-FAX (T38 transport: TCP) at SIP call control.
4-7	Not used.	Do not change these settings.

NCU Parameters

The following tables give the RAM addresses and the parameter calculation units that the machine uses for ringing signal detection and automatic dialing. The factory settings for each country are also given. Most of these must be changed by RAM read/write (SP2-102), but some can be changed using NCU Parameter programming (SP2-103, 104 and 105); if SP2-103, 104 and 105 can be used, this will be indicated in the Remarks column. The RAM is programmed in hex code unless (BCD) is included in the Unit column.

Note

- The following addresses describe settings for the standard NCU.

#	RAM Addr.	Function	Remarks
CC	680500	Country/Area code for NCU parameters	Use the Hex value to program the country/area code directly into this address, or use the decimal value to program it using SP2-103-001

Country Code List

Country /Area	Decimal	Hex	Country /Area	Decimal	Hex
France	00	00	Asia	18	12
Germany	01	01	Japan	19	13
UK	02	02	Hong Kong	20	14
Italy	03	03	South Africa	21	15
Austria	04	04	Australia	22	16
Belgium	05	05	New Zealand	26	17
Denmark	06	06	Singapore	24	18
Finland	07	07	Malaysia	25	19
Ireland	08	08	China	26	1A
Norway	09	09	Taiwan	27	1B
Sweden	10	0A	Korea	28	1C
Switzerland	11	0B	Brazil	29	1D

#	RAM Addr.	Function	Unit	Remarks
01	6805B4	PSTN: Tx level from the modem	-N – 3 dBm	SP2-103-002
02	680572	Acceptable ringing signal frequency: range 1, upper limit	1000/ N (Hz).	SP2-103-003
03	680573	Acceptable ringing signal frequency: range 1, lower limit		SP2-103-004
04	680574	Acceptable ringing signal frequency: range 2, upper limit		SP2-103-005
05	680575	Acceptable ringing signal frequency: range 2, lower limit		SP2-103-006
06	680576	Number of rings until a call is detected	1	SP2-103-007 The setting must not be zero.
07	680577	Minimum required length of the first ring	20 ms	See Note B. SP2-103-008
08	680578	Minimum required length of the second and subsequent rings	20 ms	SP2-103-009
09	680579	Ringing signal detection reset time (LOW)	20 ms	SP2-103-010
10	68057A	Ringing signal detection reset time (HIGH)		SP2-103-011
11	68054A	Time between opening or closing the DO relay and opening the OHDI relay	1 ms	See Notes A, D and E. SP2-103-012
12	68054B	Break time for pulse dialing	1 ms	See Note A. SP2-103-013
13	68054C	Make time for pulse dialing	1 ms	See Note A. SP2-103-014
14	68054D	Time between final OHDI relay closure and DO relay opening or closing	1 ms	EU only. SP2-103-015 See Notes A, D and E.

15	68054E	Minimum pause between dialed digits (pulse dial mode)	20 ms	See Note A and E. SP2-103-016
16	68054F	Time waited when a pause is entered at the operation panel		SP2-103-017 See Note A.
17	680550	DTMF tone on time	1 ms	SP2-103-018
18	680551	DTMF tone off time		SP2-103-019
19	680552	Tone attenuation level of DTMF signals while dialing	-N x 0.5 – 3.5 dBm	SP2-103-020 See Note C.
20	680553	Tone attenuation value difference between high frequency tone and low frequency tone in DTMF signals	-dBm x 0.5	SP2-103-021 The setting must be less than –5dBm, and should not exceed the setting at 680552h above. See Note C.
21	680554	PSTN: DTMF tone attenuation level after dialling	-N x 0.5 – 3.5 dBm	SP2-103-022 See Note C.
22	680555	ISDN: DTMF tone attenuation level after dialling	-dBm x 0.5	See Note C

Note

- A: Pulse dial parameters (addresses 68054A to 68054F) are the values for 10 pps. If 20 pps is used, the machine automatically compensates.
- B: The first ring may not be detected until 1 to 2.5 wavelengths after the time specified by this parameter.
- C: The calculated level must be between 0 and 10.
  The attenuation levels calculated from RAM data are:
  High frequency tone:
  – 0.5 x N680552/680554–3.5 dBm
  – 0.5 x N680555 dBm
  Low frequency tone:
  – 0.5 x (N680552/680554 + N680553) –3.5 dBm
  – 0.5 x (N680555 + N680553) dBm
  *Note: N680552, for example, means the value stored in address 680552(H)

- D: 68054A: Europe - Between Ds opening and Di opening, France - Between Ds closing and Di opening
  68054D: Europe - Between Ds closing and Di closing, France - Between Ds opening and Di closing
- E: 68054A, 68054D, 68054E: The actual inter-digit pause (pulse dial mode) is the sum of the period specified by the RAM addresses 68054A, 68054D, and 68054E.

Dedicated Transmission Parameters

There are two sets of transmission parameters: Fax and E-mail

Each Quick Dial Key and Speed Dial Code has eight bytes of programmable parameters allocated to it. If transmissions to a particular machine often experience problems, store that terminal's fax number as a Quick Dial or Speed Dial, and adjust the parameters allocated to that number.

The programming procedure will be explained first. Then, the eight bytes will be described.

Programming Procedure

1. Set the bit 0 of System Bit Switch 00 to 1.
2. Enter Address Book Management mode ([User Tools]> System Settings> Key Operator> Address Book Management).
3. Select the address book that you want to program.
4. For the fax parameter, select "Fax Dest.", for the E-mail parameter, select "E-mail", then press "Start". Make sure that the LED of the Start button lights green.
5. The settings for the switch 00 are now displayed. Press the bit number that you wish to change.
6. To scroll through the parameter switches, either:
7. Select the next switch: press "Next" or Select the previous switch: "Prev." until the correct switch is displayed. Then go back to step 6.
8. After the setting is changed, press "OK".
9. After finishing, reset bit 0 of System Bit Switch 00 to 0.

Parameters

Fax Parameters

The initial settings of the following fax parameters are all FF(H) - all the parameters are disabled.

Switch 00
FUNCTION AND COMMENTS

ITU-T T1 time (for PSTN G3 mode)

If the connection time to a particular terminal is longer than the NCU parameter setting, adjust this byte. The T1 time is the value stored in this byte (in hex code), multiplied by 1 second.

Range:

0 to 120 s (00h to 78h)

FFh - The local NCU parameter factory setting is used.

Do not program a value between 79h and FEh.

Switch 01

No	FUNCTION						COMMENTS
0-4	Tx level						If communication with a particular remote terminal often contains errors, the signal level may be inappropriate. Adjust the Tx level for communications with that terminal until the results are better. If the setting is "Disabled", the NCU parameter 01 setting is used. **Note** • Do not use settings other than listed on the left.
	Bit4	Bit3	Bit2	Bit1	Bit0		
	0	0	0	0	0	0	
	0	0	0	0	1	–1	
	0	0	0	1	0	–2	
	0	0	0	1	1	–3	
	0	0	1	0	0	–4	
	↓	↓	↓	↓	↓	↓	
	0	1	1	1	1	–15	
	1	1	1	1	1	Disabled	

5-7	Cable equalizer Bit 7: 0, Bit 6: 0, Bit 5: 0 = None Bit 7: 0, Bit 6: 0, Bit 5: 1 = Low Bit 7: 0, Bit 6: 1, Bit 5: 0 = Medium Bit 7: 0, Bit 6: 1, Bit 5: 1 = High Bit 7: 1, Bit 6: 1, Bit 5: 1 = Disabled	Use a higher setting if there is signal loss at higher frequencies because of the length of wire between the modem and the telephone exchange when calling the number stored in this Quick/Speed Dial. Also, try using the cable equalizer if one or more of the following symptoms occurs. Communication error with error codes such as 0-20, 0-23, etc. Modem rate fallback occurs frequently. **Note** • Do not use settings other than listed on the left. If the setting is "Disabled", the bit switch setting is used.

Switch 02		
No	FUNCTION	COMMENTS

<table>
<tr><td>0-3</td><td>Initial Tx modem rate<table><tr><th>Bit3</th><th>Bit2</th><th>Bit1</th><th>Bit0</th><th>bps</th></tr><tr><td>0</td><td>0</td><td>0</td><td>0</td><td>Not used</td></tr><tr><td>0</td><td>0</td><td>0</td><td>1</td><td>2400</td></tr><tr><td>0</td><td>0</td><td>1</td><td>0</td><td>4800</td></tr><tr><td>0</td><td>0</td><td>1</td><td>1</td><td>7200</td></tr><tr><td>0</td><td>1</td><td>0</td><td>0</td><td>9600</td></tr><tr><td>0</td><td>1</td><td>0</td><td>1</td><td>12000</td></tr><tr><td>0</td><td>1</td><td>1</td><td>0</td><td>14400</td></tr><tr><td>0</td><td>1</td><td>1</td><td>1</td><td>16800</td></tr><tr><td>1</td><td>0</td><td>0</td><td>0</td><td>19200</td></tr><tr><td>1</td><td>0</td><td>0</td><td>1</td><td>21600</td></tr><tr><td>1</td><td>0</td><td>1</td><td>0</td><td>24000</td></tr><tr><td>1</td><td>0</td><td>1</td><td>1</td><td>26400</td></tr><tr><td>1</td><td>1</td><td>0</td><td>0</td><td>28800</td></tr><tr><td>1</td><td>1</td><td>0</td><td>1</td><td>31200</td></tr><tr><td>1</td><td>1</td><td>1</td><td>0</td><td>33600</td></tr><tr><td>1</td><td>1</td><td>1</td><td>1</td><td>Disabled</td></tr></table>Other settings: Not used</td><td>If training with a particular remote terminal always takes too long, the initial modem rate may be too high. Reduce the initial Tx modem rate using these bits.
For the settings 14.4 or kbps slower, Switch 04 bit 4 must be changed to 0.
Note
• Do not use settings other than listed on the left. If the setting is "Disabled", the bit switch setting is used.</td></tr>
<tr><td>4-7</td><td>Not used</td><td>Do not change the settings.</td></tr>
</table>

Switch 03		
No	FUNCTION	COMMENTS

0-1	Inch-mm conversion before tx Bit 1: 0, Bit 0: 0 = Inch-mm conversion available Bit 1: 0, Bit 0: 1 = Inch only Bit 1: 1, Bit 0: 0 = Not used Bit 1: 1, Bit 0: 1 = Disabled	If "inch only" is selected on the machine uses inch-based resolutions for scanning, the printed copy may be slightly distorted at the other end if that machine uses mm-based resolutions. If the setting is "Inch-mm conversion available ", Inch-mm conversion become effective to the special senders. If the setting is "Disabled", the bit switch setting is used.
2-3	DIS/NSF detection method Bit 3: 0, Bit 2: 0 = First DIS or NSF Bit 3: 0, Bit 2: 1 = Second DIS or NSF Bit 3: 1, Bit 2: 0 = Not used Bit 3: 1, Bit 2: 1 = Disabled	(0, 1): Use this setting if echoes on the line are interfering with the set-up protocol at the start of transmission. The machine will then wait for the second DIS or NSF before sending DCS or NSS. If the setting is "Disabled", the bit switch setting is used.
4	V.8 protocol 0: Off 1: Disabled	If transmissions to a specific destination always end at a lower modem rate (14,400 bps or lower), disable V.8 protocol so as not to use V.34 protocol. 0: V.34 communication will not be possible. If the setting is "Disabled", the bit switch setting is used.
5	Compression modes available in transmit mode 0: MH only 1: Disabled	This bit determines the capabilities that are informed to the other terminal during transmission. If the setting is "Disabled", the bit switch setting is used.
6-7	ECM during transmission Bit 7: 0, Bit 6: 0 = Off Bit 7: 0, Bit 6: 1 = On Bit 7: 1, Bit 6: 0 = Not used Bit 7: 1, Bit 6: 1 = Disabled	For example, if ECM is switched on but is not wanted when sending to a particular terminal, use the (0, 0) setting. **Note** • V.8/V.34 protocol and JBIG compression are automatically disabled if ECM is disabled. • If the setting is "Disabled", the bit switch setting is used.

Switch 04 - Not used (do not change the settings)
Switch 05 - Not used (do not change the settings)

Switch 06 - Not used (do not change the settings)
Switch 07 - Not used (do not change the settings)
Switch 08 - Not used (do not change the settings)
Switch 09 - Not used (do not change the settings)

E-mail Parameters

The initial settings of the following e-mail parameters are all "0" (all parameters disabled).

Switch 00		
No	FUNCTION	COMMENTS
0	MH Compression mode for e-mail attachments **0**: Off 1: On	Switches MH compression on and off for files attached to e-mails for sending.
1	MR Compression mode for e-mail attachments **0**: Off 1: On	Switches MR compression on and off for files attached to e-mails for sending.
2	MMR Compression mode for e-mail attachments **0**: Off 1: On	Switches MMR compression on and off for files attached to e-mails for sending.
3-6	**Not used**	Do not change these settings.
7	Designates the bits to reference for compression method of e-mail attachments **0**: Registered (Bit 0 to 6) 1: No registration.	The "0" selection (default) references the settings for Bits 00, 01, 02 above. The "1" selection ignores the selections of Bits 00, 01, 02.

Switch 01	

No	FUNCTION	COMMENTS
0	Original width of e-mail attachment: A4 **0**: Off 1: On	Sets the original width of the e-mail attachment as A4.
1	Original width of e-mail attachment: B4 **0**: Off 1: On	Sets the original width of the e-mail attachment as B4.
2	Original width of e-mail attachment: A3 **0**: Off 1: On	Sets the original width of the e-mail attachment as A3.
3-6	**Not used**	Do not change these settings.
7	Designates the bits to reference for original size of e-mail attachments **0**: Registered (Bit 0 to 6) 1: No registration.	The "0" selection (default) references the settings for Bits 00, 01, 02 above. The "1" selection ignores the selections of Bits 00, 01, 02.

Switch 02		
No	FUNCTION	COMMENTS
0	Line resolution of e-mail attachment: 200 x 100 **0**: Off 1: On	Sets the line resolution of the e-mail attachment as 200 x100.
1	Line resolution of e-mail attachment: 200 x 200 **0**: Off 1: On	Sets the line resolution of the e-mail attachment as 200 x 200.

2	Line resolution of e-mail attachment: 200 x 400 **0**: Off 1: On	Sets the line resolution of the e-mail attachment as 200 x 400.
3	Not used	Do not change these settings.
4	Line resolution of e-mail attachment: 400 x 400 **0**: Off 1: On	Sets the line resolution of the e-mail attachment as 400 x 400.
5-6	**Not used**	Do not change these settings.
7	Designates the bits to reference for original size of e-mail attachments **0**: Registered (Bit 0 to 6) 1: No registration.	The "0" selection (default) references the settings for Bits 00, 01, 02, 04 above. The "1" selection ignores the selections of Bits 00, 01, 02, 04.

Switch 03 - Not used (do not change the settings)

Switch 04		
No	**FUNCTION**	**COMMENTS**
0	Full mode address selection 0: Full mode address 1: No full mode (simple mode)	If the other ends have the addresses, which have the full mode function flag ("0"), this machine determines them as full mode standard machines. • This machine attaches the "demand of reception confirmation" to a message when transmitting. • This machine updates the reception capability to the address book when receiving.
1-7	**Not used**	Do not change these settings.

Switch 05		
No	**FUNCTION**	**COMMENTS**

0	Directr transmission selection to SMTP server 0: ON 1: OFF	Allows or does not allow the direct transmission to SMTP server.
1-7	Not used	Do not change these settings.

Switch 06 - Not used (do not change the settings)
Switch 07 - Not used (do not change the settings)
Switch 08 - Not used (do not change the settings)
Switch 09 - Not used (do not change the settings)

General Specifications

FCU

Type:	Desktop type transceiver
Circuit:	PSTN PABX
Connection:	Direct couple
Original Size:	Book (Face down): Maximum Width: 216 mm [8.5 inch] ARDF (Face up): (Single-sided document) Length: 139 - 1200 mm [5.5 - 47.2 inch] Width: 139 - 216 mm [5.5 - 8.5 inch] (Double-sided document) Length: 160 - 356 mm [6.3 - 14.0 inch] Width: 139 - 216 mm [5.5 - 8.5 inch]
Scanning Method:	Flat bed, with CCD
Resolution:	G3: 8 x 3.85 lines/mm, 200 x 100 dpi (Standard character), 8 x 7.7 lines/mm, 200 x 200 dpi (Detail character),
Transmission Time:	G3: 3 s at 28800 bps; Measured with G3 ECM using memory for an ITU-T #1 test document (Slerexe letter) at standard resolution
Data Compression:	MH, MR, MMR, JBIG
Protocol:	Group 3 with ECM
Modulation:	V.34, V.17 (TCM), V.29, V.17 (QAM), V.27ter (PHM), V.8, V.21 (FSK)
Data Rate:	G3: 33600/31200/28800/26400/24000/21600/ 19200/16800/14400/12000/9600/7200/4800/2400 bps Automatic fallback

I/O Rate:	With ECM: 0 ms/line Without ECM: 2.5, 5, 10, 20, or 40 ms/line
Memory Capacity:	ECM: 128 KB SAF: 4MB

Capabilities of Programmable Items

The following table shows the capabilities of each programmable items.

Item	Standard
Quick Dial	2000
Groups	100
Destination per Group	500
Programs	100
Communication records for Journal stored in the memory	200
Specific Senders	250

Note

- Measured using an ITU-T #1 test document (Slerexe letter) at the standard resolution, the auto image density mode and the Text mode.

IFAX Specifications

Connectivity:	Local area network Ethernet 1000 Base-T/ 100base-Tx/ 10base-T IEEE802.11a/g/n (wireless LAN)
Resolution:	Main scan: 200 dpi Sub scan: 200 dpi, 100 dpi
Transmission Time:	1 s (through a LAN to the server) Condition: ITU-T #1 test document (Selerexe Letter) MTF correction: OFF TTI: None Resolution: 200 x 100 dpi Communication speed: 10 Mbps Correspondent device: E-mail server Line conditions: No terminal access
Document Size:	Maximum message width is A4/LT.
E-mail File Format:	Single/multi-part MIME conversion Image: TIFF-F (MH, MR, MMR)
Protocol:	**Transmission:** SMTP, TCP/IP **Reception:** POP3, SMTP, IMAP4, TCP/IP
Data Rate:	1000Mbps (1000 Base-T) 100 Mbps (100base-Tx) 10 Mbps (10base-T)
Authentication Method:	SMTP-AUTH POP before SMTP A-POP

Remark:	The machine must be set up as an e-mail client before installation. Any client PCs connected to the machine through a LAN must also be e-mail clients, or some features will not work (e.g. Autorouting).

IP-FAX Specifications

Network:	Local Area Network Ethernet/10base-T, 100base-TX IEEE802.11a/g/n (wireless LAN), 1000 Base-T
Scan line density:	8 x 3.85 lines/mm, 200x100dpi (standard character), 8 x 7.7lines/mm, 200x200dpi (detail character),
Original size:	A4
Maximum scanning size:	A4, 216 x 356 mm, Irregular, 216 x 1200 mm
Transmission protocol:	Recommendation: T.38, TCP, UDP/IP communication, SIP (RFC 3261 compliant), H.323 v2
Compatible machines:	IP-Fax compatible machines
IP-Fax transmission function:	Specify IP address and send fax to an IP-Fax compatible fax through a network. Also capable of sending fax from a G3 fax connected to the public telephone lines via a VoIP gateway.
IP-Fax reception function:	Receive a fax sent from an IP-Fax compatible fax through a network. Also capable of receiving fax from a G3 fax connected the public telephone lines via a VoIP gateway.

Fax Unit Configuration

d3a9z1010

Component	Code	No.	Remarks
FCU	D3A9	1	Included with the fax unit
Speaker		2	
Fax Connection Unit Type M13	D3AA	-	Optional This is used to set up the remote fax function.
Handset Type C5502	D645	-	Optional only for NA