RICOH

Technical Bulletin

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Reissued:16-Jan-13

Model: AL-C2 Fax Connection Unit Type A	Date: 09-Apr-12	No.: RD629001a
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RTB Reissue

The items in **bold italics** were corrected or added.

Subject: Installation Procedure for Fax Connection Unit Type A			Prepare	ed by: Takuya Hirakawa
From: 1st Tech Service Sect., MFP/P Tech Service Dept.				
Classification:	Troubleshooting	☐ Part information	n	Action required
	☐ Mechanical	☐ Electrical		Service manual revision
	☐ Paper path	☐ Transmit/recei	ve	☐ Retrofit information
	☐ Product Safety	☐ Other ()	☐ Tier 2

Service Manual Revision

D629

Fax Connection Unit Type A (Remote Fax)

Installation Procedure

This unit allows a machine without the fax unit installed ("Client-side Machine") to send and receive faxes via a machine with the fax unit installed ("Remote Machine").

Requirements:

- Both the Client-side Machine and Remote Machine must have this unit, the Printer unit, and Scanner unit installed.
- Up to six machines can be registered as the Client-side Machines.
- · Machines that have the fax unit installed **cannot** be used as the Client-side Machine.
- · Only one machine can be registered as the Remote Machine.
- Firmware for this unit: "aics" (software number: D6295750)
- Remote Fax transmissions are possible on a G3 line.
- The remote fax function does not support User Code Authentication. Disable the User Code Authentication on the Remote machine.
- Use this function to check the contents of a file that is stored in memory and not yet sent. Also, use this function to cancel a transmission from the Client-side Machine.

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CAUTION:

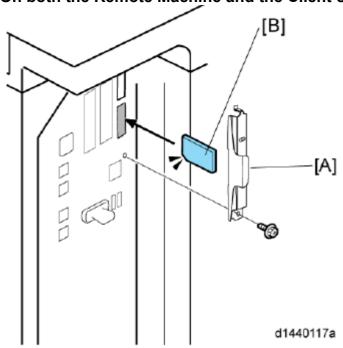
Before installing this option:

• Upgrade the machine firmware to the following versions or newer.

Firmware	P/N	Suffix	Ver.
System/Copy	D1295751	F	2.00.3
Network Support	D1295754	D	11.77.2
Network DocBox	D1295757	D	2.01
Fax	D1295753	D	02.03.00
RemoteFax	D1295752	D	02.00.00
Websupport	D1295755	D	1.11
WebUapl	D1295756	D	1.04
JAVA (Standard)	D1295735	С	10.03.01
JAVA (Option)	D6405750	G	10.03.01
Scanner	D1295759	С	01.11
Printer	D1295763	С	1.06
PCL	D1295762	С	1.08
FCU	D6295570	С	02.00.00

1. Installing the application

On both the Remote Machine and the Client-side Machines:



1. Remove the SD-card slot cover [A] from the SD card slots (Screw x 1)

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- 2. Insert the SD card (Fax Connection Unit Type A) in SD slot 2 (lower) with its label face [B] towards the front of the machine. Then push it slowly into SD slot 2 (lower) until you hear a click.
- 3. Plug in, and then turn on the machine.
- 4. Move the Fax Connection Unit Type A application from the SD card in SD slot 2 (lower) to the SD card in SD slot 1 (upper) with SP5-873-001.
- 5. Turn off the machine.
- 6. Remove the SD card from SD slot 2 (lower), and then keep it in a safe place (see "SD Card Appli Move" in the manual for the main frame).
- 7. Attach the SD-card slot cover, and then turn on the machine (screw x 1)
- 8. Make sure that the machine can recognize the option (see 'Check All Connections' in the controller option section of the manual for the main frame)

2. Registering the Remote Machine

Note:

· Only one machine can be registered as the Remote Machine.

On the Client-side Machine(s):

- 1. Press the [User Tools/Counter] key on the operation panel
- 2. Press [Administrator Tools].
- 3. Press [Program/Change/Delete Remote Machine]
- 4. Enter the IP address or host name of the Remote Machine.
- 5. Press [Set] to set after "connection test".
- 6. Press [Exit] to exit from the set-up procedure.

3. Registering the Client-side Machine(s)

Note:

• Up to six machines can be registered as the Client-side Machines.

On the Remote Machine:

- 1. Press the [User Tools/Counter] key on the operation panel
- 2. Press [Administrator Tools].
- 3. Press [Program/Change/Delete Remote Machine]
- 4. Enter the IP address or host name of the Client-side Machines.
- 5. Press [Set] to set after "connection test".



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4. Configuring the Remote Reception Settings

Do the following procedure to enable the Client-side Machine(s) to receive faxes via the Remote Machine. You can forward or route received documents per line or special sender or box.

Note:

 By performing procedures #1-3 above, the Client-side Machines can send faxes via the Remote Machine. The procedures shown below are necessary to enable the Client-side Machines to receive faxes.

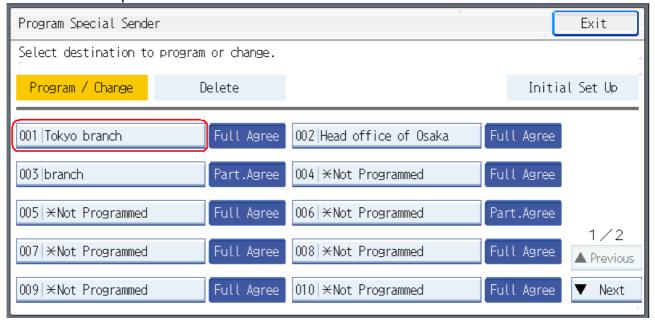
On the Remote Machine:

1) If you use "Remote Reception Setting per Line"

- 1. Press [Facsimile Features].
- 2. Press [Remote Reception Setting per Line] in [Reception Settings].
- 3. Enter an IP address or a host name of the client-side machine to connect.
- 4. Press [Set], and [Exit] to exit from the setting.

2) If you use "Remote Reception per Sender"

- 1. Press [Facsimile Features] .
- 2. Press [Program Special Sender] in [Reception Settings] .
- 3. Select the Special Sender.



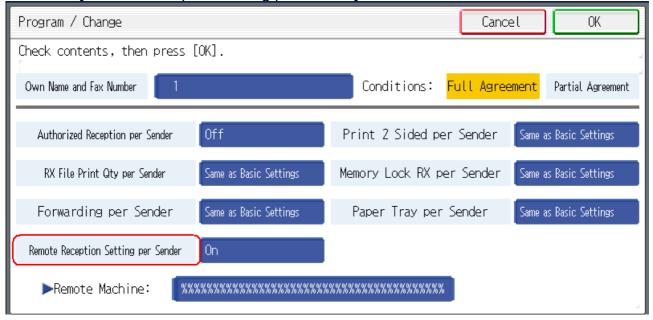


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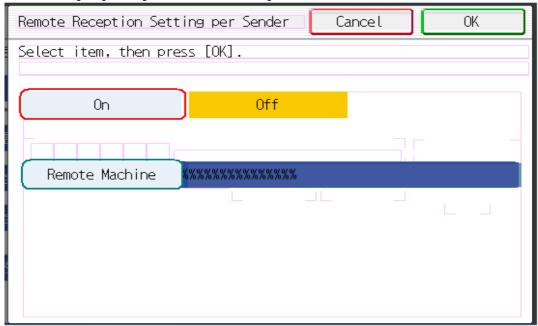
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4. Press [Remote Reception Setting per Sender] .



5. Press [On] and [Remote Machine] .



- 6. Enter an IP address or a host name of the client-side machine to connect.
- 7. Press [OK] to exit from the setting.



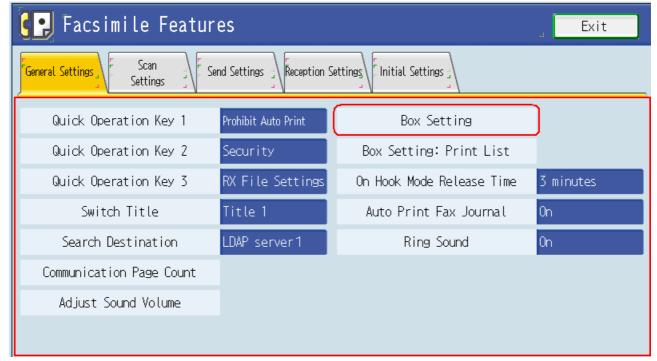
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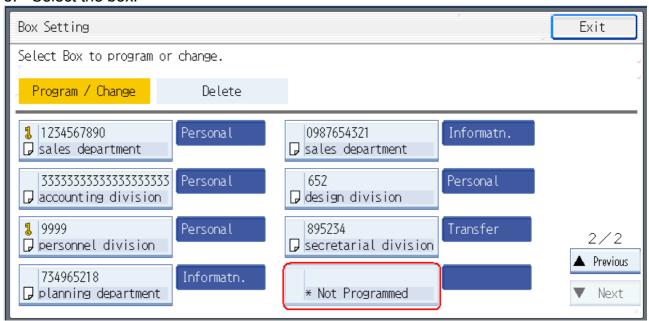
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3) If you use "Remote Reception per Box"

- 1. Press [Facsimile Features] .
- 2. Press [Box Setting] in [General Settings] .



3. Select the box.



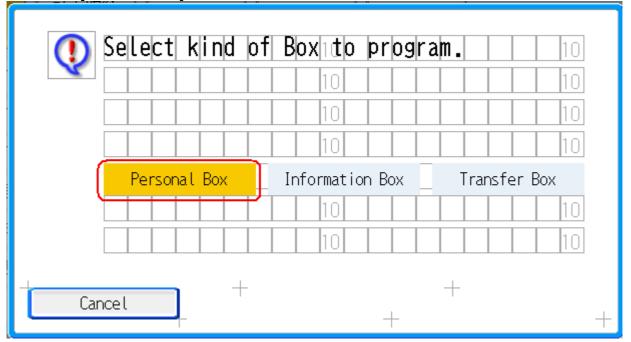


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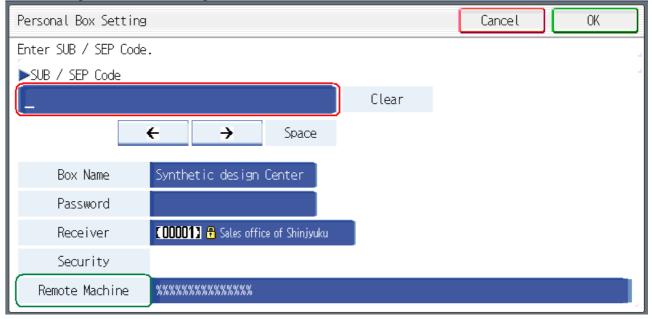
Model: AL-C2 Fax Connection Unit Type A Date: 09-Apr-12 No.: RD629001a

4. Press [Personal Box].



5. Enter a dial-in number.

6. Press [Remote Machine].



- 7. Enter an IP address or a host name of the client-side machine to connect.
- 8. Press [OK] to exit from the set-up procedure.



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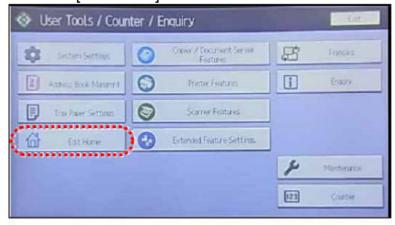
Model: AL-C2 Fax Connection Unit Type A	Date: 09-Apr-12	No.: RD629001a
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5. Remote Fax Icon Addition for Remote Machine

This procedure allows the remote fax icon to appear on the home screen of the operation panel.

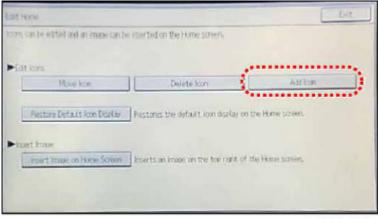
On both the Remote Machine and the Client-side Machines:

- 1. Press [User Tools].
- 2. Press [Edit Home].



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3. Press [Add Icon].



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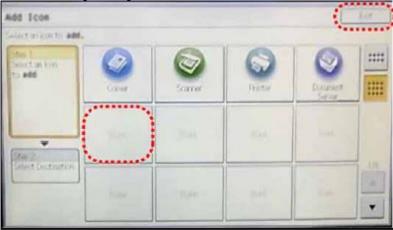
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4. Press [Remote Fax].



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5. Press a [Blank] to set a location for the remote fax icon.



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6. Press [Exit] to exit from the set-up procedure.

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Reissued: 10-Jul-17

Model: AL-C2 Date: 17-May-13 No.: RD129047b	lodel: AL-C2	Date: 17-May-13	No.: RD129047b	
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RTB Reissue

The items in *bold italics* were corrected or added.

Subject: Part Catalog Correction		Prepared by: A.Ishida		
From: 2nd Tech Service Sect., MFP/P Tech Service Dept.				
Classification:	☐ Troubleshooting ☐ Mechanical ☐ Paper path ☐ Product Safety	□ Part informate □ Electrical □ Transmit/rec □ Other (Service manual revision	

Change/Reason: The following part number is revised from the previous RTB.

Index	New part	Description	Q'ty	Int	Page	Note
	number					
1	D3465734	SPEAKER BRACKET	1		3	-
13	D6295731	BRACKET:FAX CONTROL UNIT	1		3	-
	D6295720					

1.Fax Option (D692)

