

Technical Bulletin

Reissued: 25-Feb-11

Model: Katana-C2 EFI v1.1(EB-1357) Da	Date: 31-Jan-11	No.: RD473001a
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RTB Reissue

The items in bold italics have been corrected.

Subject: Firmware Release Note: System EFI			Prepared by: S.Ishibashi		
From: PPBG Ser	vice Planning Dept				
Classification:	Troubleshooting	Part informa	tion	Action required	
	Paper path	Transmit/rec	eive	Retrofit information	
	Product Safety	🛛 Other ()		

This RTB was issued under an incorrect numbering system and has been deleted. The same information has been newly issued as RTB RD470006.



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Reissued: 25-Feb-11

Model: Katana-C2 EFI v1.1(EB-1357)	Date: 31-Jan-11	No.: RD473002a
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RTB Reissue

The items in bold italics have been corrected.

Subject: Firmware Release Note: System EFI			Prepared by: S.Ishibashi		
From: PPBG Ser	vice Planning Dept				
Classification:	Troubleshooting	Part informa	tion	Action required	
	Paper path	Transmit/rec	eive	Retrofit information	
	Product Safety	🛛 Other ()		

This RTB was issued under an incorrect numbering system and has been deleted. The same information has been newly issued as RTB RD470007.

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Model: Bellini C-4 EFI (EB-1357) Dat			te: 03-Feb-11		No. RD473003	
Subject: Parts Catalog Correction		Prepared by: S.Ishibashi				
From: PP Service	e Planning Department 1G					
Classification:	Troubleshooting Z Pa		Part informat		Action	1 required
	🗌 Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retro	fit information
	Product Safety	Other ()	Tier2	

Old part number	New part number	Description	Q'ty	Page	Index	Int
D4731070		PSU:220W:12V:45072548	-1	Б	14	X/O
	D4731071	KIT:PSU:220W:12V:45090044	I	5	14	7/0

Change: Part number and description of the PSU

Reason: The new PSU has no functional change on the server but meets the requirements of the EUP directive for Europe.

The switch on the PSU does not add any functionality. The only difference will be that the switch must be "ON" for the server to function.

Note: With the new PSU, the startup procedure of the EB-1357 has changed as follows.

TO START THE EB-1357

1. Make sure that the power cable is attached and that the power switch (if present) is in the ON position.



2. Press the power button on the front panel.



RICOH	

Model: Bellini C-4 EFI (EB-1357)

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3. Check the Activity light on the Control Panel.



The power supply automatically senses the correct voltage. Allow startup to proceed without interruption. Do not press any buttons on the Control Panel while the system is starting.

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Model: Katana-C2 EFI v1.1 (EB-1357) Date			ate: 25-Nov-10		No.: RD473004	
Subject: Release of Color Controller EB-1357 Ver.1.1 (with system software Ver.1.1)		Prepared	d by: S.Is	hibashi		
From: PPBG Ser	vice Planning Dept.					
Classification:	Troubleshooting	Part info	ormat	tion	Action	n required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	Transm	it/rec	eive	Retrof	fit information
	Product Safety	🛛 Other ()	Tier 2	

This RTB has been newly issued to replace RD059077, which was deleted due to its issuance under an incorrect numbering system.

A new version (Ver.1.1) of the Color Controller EB-1357 (with system software Ver.1.1) has been released.

This RTB includes the following information:

- Change items from Ver.1.0 to Ver.1.1
- New Features
- List of Ver.1.0 Fixes Reflected in Ver.1.1
- Note

Model: Katana-C2 EFI v1.1 (EB-1357)

Date: 25-Nov-10

No.: RD473004

Changed items from Ver.1.0 to Ver.1.1:

The items for EB-1357 will be changed from September 2009 mass production.

Old Part number	New part number	Description	Part Catalog Page/Index No	Note
D4736713		MEDIA CD DVD 4PCE SET:SERVICE:45082066	Page 2 / 19	Sonvigo kit
	D4736714	MEDIA CD DVD 4PCE SET: SERVICE:45093119	Fage 3 / To	Service Kit
D4736716		MEDIA CD DVD 4PCE PACK:EU:45076603	Page 3 / 3	Media Package (ELI)
	D4736718	PACK:BC4:MEDIA:EU:45091 911	Tage 575	Neula I ackage (LU)
D4736715		MEDIA CD DVD 4PCE PACK:NA:45076601	Page 2 / 2	Modia Packago (NA)
	D4736717	PACK:BC4:MEDIA:NA:45091 909	raye 3/3	weula Fackage (NA)

Note:

"Service kit" and "Media Package" which was included in the following parts.

- D4736731 : DVD-ROM USER_SOFT 45091916
- D4736741 : DVD-ROM SYSTEM_SOFT 45091915

Model: Katana-C2 EFI v1.1 (EB-1357)

Date: 25-Nov-10

New Features:

EB-1357 v.1.1 newly supports the following functions.

1. Private MIB

2. PCL

PCL driver will be bundled with EB-1357 v.1.1 and it can be downloaded from the Ricoh web site.

If a customer who has EB-1357 v.1.0 wants to use a PCL driver, it is necessary to upgrade the controller to v.1.1 and download it from the Ricoh web site.

The download page for EB-1357 v.1.1 is separated from the page for v.1.0, and the PCL driver is only found in the page for v.1.1.

3. Sample Print

The Sample Print feature allows you to print extra pages to an easily accessible output tray during a long print job, to verify that the copier is performing as expected. For example, when a job is currently printing to a closed elevator (such as 1000 pages to an output tray that cannot be opened until the entire job is completed), you can use the sample print function to print a separate page to an open output tray to verify the output. If the output is unsatisfactory, you can take corrective action.

Sample Print should only be used with copiers that have a stacker. The Sample Print default settings for the specified EB-1357 can be set up in Configure

from WebTools and Command WorkStation. For more information, see Configure Help.

Using Sample Print

You can print an extra sheet as follows:

- · On demand
- · Every N-sheets during the currently printing job
- Every N-sheets until cancelled (can span jobs)

When the job is printing, you can initiate a sample print. The default setup values are applied and any existing sample print command in progress is overridden.

If Start Sample Print appears dimmed or unavailable, the EB-1357 is already performing a sample print or it is not available for the specified EB-1357.

When the job is printing, you can initiate a sample print from Command WorkStation version 5 or from Command WorkStation version 4.

For more information about Sample Print from Command WorkStation version 5, see Command WorkStation version 5 Help.

For more information about Sample Print from Command WorkStation version 4, see *Printing*.

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TO ACCESS SAMPLE PRINT FROM COMMAND WORKSTATION, VERSION 5

• From Command WorkStation version 5, select Server > Start Sample Print or click Start Sample Print from the Job Center window.

TO ACCESS SAMPLE PRINT FROM THE COPIER DISPLAY PANEL

• At the copier, press the "fierydriven" button and select Start Sample Print. After sample print has been initiated, the EB-1357 performs the sample print based on the options specified in Configure. Model: Katana-C2 EFI v1.1 (EB-1357)

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List of Ver.1.0 Fixes Reflected in Ver.1.1:

v1.0 Patch	Issue	v1.1
1-145CO1.exe	 When "Multi fold" is set, the remaining paper is not delivered to the Folding Unit Tray automatically Individual print jobs cannot be canceled successfully in a multi- job group. Unable add a scan user to the address book. 	>
1-14XOVT.exe	 This is a composite patch that fixes multiple issues. 	~
1-14PYLO.exe	 An error occurs when canceling a job that has been merged using the Doc Merge feature. 	5
1-157PGK.exe	•After the subset staple job is printed, CWS and the copier LCD displays printing indefinitely. It takes about 20 seconds every time the output shifts between stapled and non-stapled.	~
1-153TTL.exe	 Constrain dialog box appears with Resolution 1200dpi and Text- Graphics Quality is Best. 	~
1-15V8R5.exe	• Gradient is not smooth when the customer test file is printed with default settings.	Note 1
1-15V8R5.exe 1-15EE3G.exe	Gradient is not smooth when the customer test file is printed with default settings. The Word document cannot be scaled properly.	Note 1
1-15V8R5.exe 1-15EE3G.exe 1-153TUS.exe	 Gradient is not smooth when the customer test file is printed with default settings. The Word document cannot be scaled properly. Some paper sizes in consumables of Command Workstation 5 are displayed incorrectly. Printing hangs when a subset staple job is printed to the stacker output tray. The print job still prints even if User Authentication is set on the Engine side. 	Note 1
1-15V8R5.exe 1-15EE3G.exe 1-153TUS.exe 1-16PKKP.exe	 Gradient is not smooth when the customer test file is printed with default settings. The Word document cannot be scaled properly. Some paper sizes in consumables of Command Workstation 5 are displayed incorrectly. Printing hangs when a subset staple job is printed to the stacker output tray. The print job still prints even if User Authentication is set on the Engine side. The whole job prints from the same input tray even though different input trays are setup. All records print from the same input tray even though different input trays are setup. 	Note 1

Note 1: This issue was found in Ricoh. This patch will be released later. TBD

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Note:

Current EB-1357 v.1.0 is shipped with CWS v.4, but EB-1357 v.1.1 includes both of CWS v.4 and v.5.

In regard to v.1.1, the installation tool for CWS v.4 is included in User Software DVD, and that for CWS v.5 is on the Installation CD.

OS requirements for each version are different, so please refer to the following.

	CWS v.4	CWS v.5	CWS for Mac
Windows 2008/2008 R2	N/A	Yes	N/A
Windows 2003	Yes	Yes	N/A
Windows 7	N/A	Yes	N/A
Windows Vista	Yes	Yes	N/A
Windows XP	Yes	Yes	N/A
Windows 2000	Yes	N/A	N/A
Mac OS x 10.6	N/A	Yes	N/A
Mac OS x 10.5	N/A	Yes	Yes
Mac OS x 10.4	N/A	Yes	Yes
Mac OS x 10.3	N/A	Yes	Yes

Although EB-1357 v.1.1 includes both of CWS v.4 and v.5, their compatibility with the Impose/Compose option is different as shown below.

Item	CWS v.4	CWS v.5
EFI Impose / Compose	Yes	Yes
SeeQuence Impose / Compose / Suite	N/A	Yes

* SeeQuence Impose/Compose/Suite can only work with CWS 5. They can't be used with CWS v.4.

Licenses of current EFI Impose option/Compose option enable their functionality on CWS v.5, and there are no functional differences when users activate the functions with either current Impose/Compose licenses or new SeeQuence Impose/Compose licenses.

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Model: Katana-C2 EFI v1.1(EB-1357)			Dat	e: 25-Feb	-11	No.: RD473005
Subject: Firmware Release Note: System EFI				Prepare	d by: S.Is	shibashi
From: PPBG Ser	vice Planning Dept					
Classification:	Troubleshooting	Part info	ormai	tion	Action	n required
	🗌 Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrof	fit information
	Product Safety	🛛 Other ()		

This RTB has been newly issued to replace RD059080, which was deleted due to its issuance under an incorrect numbering system.

This RTB is the release note for Patch File **1-18MUAR.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-18MUAR.exe	 This feature request adds constraints against ring binding with Thick2/Thick3 paper.

Prerequisite(s):

• This patch is not exclusive, it can be applied to the server along with other patches concurrently, and one server reboot or restart is sufficient for all patches to take effect on the system.

Patch Update Procedure

- 1. Make sure the Fiery controller is Idle.
- 2. Execute **1-18MUAR.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Login must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be either the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch file is done processing, when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for changes to take effect.*)
- 6. Wait until the Fiery controller comes to Idle and print the configuration page.
- 7. Verify that the **System Updates Log** lists the patch number **1-18MUAR**.

Note:

It is necessary to apply both this patch and driver "PostScript3 Driver / PCL Driver Ver.1.1.1" (Windows) or PPD Installer "Ver.1.1.1" (Mac OSX) to fix this problem.

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Model: Katana-C	C2 EFI v1.1(EB-1357)		Dat	e: 25-Fe	b-11	No.: RD473006
Subject: Firmware Release Note: System EFI				Prepare	d by: S.I	shibashi
From: PPBG Ser	vice Planning Dept					
Classification:	Troubleshooting	Part informa		tion Action req		1 required
	🗌 Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retroi	fit information
	Product Safety	🛛 Other ()		

This RTB has been newly issued to replace RD473001, which was deleted due to its issuance under an incorrect numbering system.

This RTB is the release note for Patch File **1-195YB6.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-195YB6.exe	 Cyan color is not printed when the job is printed with 600DPI resolution.

Prerequisite(s):

- This patch is not exclusive. It may be applied to the server along with other patches. One server reboot is sufficient for all patches to take effect on the system.
- There are no prerequisites for this patch.

- 1. Make sure the Fiery controller is Idle.
- 2. Execute 1-195YB6.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Login must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be either the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch file is done processing, when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for changes to take effect.*)
- 6. Wait until the Fiery controller comes to Idle and print the configuration page.
- 7. Verify that the System Updates Log lists the patch number 1-195YB6.

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Model: Katana-G	C2 EFI v1.1(EB-1357)		Dat	e: 25-Fel	b-11	No.: RD473007
Subject: Firmware Release Note: System EFI			Prepared by: S.Ishibashi			
From: PPBG Ser	vice Planning Dept					
Classification:	Troubleshooting	Part info	ormat	tion	Action	1 required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrof	fit information
	Product Safety	🛛 Other ()		

This RTB has been newly issued to replace RD473002, which was deleted due to its issuance under an incorrect numbering system.

This RTB is the release note for Patch File **1-196FYH.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-196FYH.exe	- The Fiery crashes and the Job Log cannot be exported when the Job
	Log has more than 65,534 job information entries.

Prerequisite(s):

- This patch is not exclusive. It may be applied to the server along with other patches. One server reboot is sufficient for all patches to take effect on the system.
- There are no prerequisites for this patch.

- 1. Make sure the Fiery controller is Idle.
- 2. Execute 1-196FYH.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Login must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be either the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch file is done processing, when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for changes to take effect.*)
- 6. Wait until the Fiery controller comes to Idle and print the configuration page.
- 7. Verify that the System Updates Log lists the patch number 1-196FYH.

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Model: Katana-C	C2 EFI v1.1(EB-1357)		Dat	te: 01-Ma	ır-11	No.: RD473008
Subject: Firmware Release Note: System EFI				Prepare	d by: S.I	shibashi
From: PPBG Ser	vice Planning Dept					
Classification:	Troubleshooting	Part informa		tion	Action	n required
	🗌 Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retro	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-196G0V.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-196G0V.exe	- Paper is not pulled from the selected input tray when a 2up job is
	printed.

Prerequisite(s):

• This patch is not exclusive. It may be applied to the server along with other patches. One server reboot is sufficient for all patches to take effect on the system.

- 1. Make sure the Fiery controller is Idle.
- 2. Execute **1-196G0V.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Login must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be either the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch file is done processing, when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for changes to take effect.*)
- 6. Wait until the Fiery controller comes to Idle and print the configuration page.
- 7. Verify that the **System Updates Log** lists the patch number **1-196G0V**.

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Model: Katana-C2 EFI v1.1(EB-1357) Da			e: 18-Ma	y-11	No.: RD473009	
Subject: Firmware Release Note: System EFI				Prepare	d by: S.I	shibashi
From: PPBG Ser	vice Planning Dept					
Classification:	Troubleshooting	Part inf	orma	tion	Action	n required
	🗌 Mechanical	Electric	al		Servic	ce manual revision
	Paper path	Transm	it/rec	eive	Retro	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-1A6MYL.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-1A6MYL.exe	- If B5 size data is imposed and printed on B4 size paper, the
	Configuration Page is printed on B5 size paper

Before installing 1-1A6MYL.exe

- This patch is not exclusive. It may be applied to the server along with other patches. One server reboot is sufficient for all patches to take effect on the system.
- There are no prerequisites for this patch.
- Please read about the following known limitation before installing the 1-1A6MYL.exe patch:
 - 1. In Configure > PDL > PS Setup, change the Default Paper Size to the other one.
 - 2. Apply changes.
 - 3. Return the Default Paper Size.
 - 4. Apply changes and reboot

- 1. Make sure the Fiery controller is Idle.
- 2. Execute **1-1A6MYL.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Login must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be either the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch file is done processing, when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for changes to take effect.*)
- 6. Wait until the Fiery controller comes to Idle and print the configuration page.
- 7. Verify that the System Updates Log lists the patch number 1-1A6MYL.

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Model: Katana-C2 EFI v1.1(EB-1357) Dat			e: 03-Jur	า-11	No.: RD473010	
Subject: Firmware Release Note: System EFI				Prepare	d by: S.I	shibashi
From: PPBG Service Planning Dept						
Classification:	Troubleshooting	Part info	ormat	tion	Action	n required
	🗌 Mechanical	Electric	al		Servic	ce manual revision
	Paper path	🗌 Transm	it/rec	eive	Retro	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-1AIT8O.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-1AIT8O.exe	- A particular PCL file is not printed correctly.

Prerequisite(s):

• This patch is not exclusive. It may be applied to the server along with other patches. One server reboot is sufficient for all patches to take effect on the system.

- 1. Make sure the Fiery controller is Idle.
- 2. Extract **D4737658.exe** until you get the **1-1AIT8O.exe** file.
- 3. Execute **1-1AIT8O.exe** and follow the instructions in the Fiery Patch Downloader.
- 4. Notes about the Fiery Patch Downloader
 - a. Login must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be either the IP address or the Fiery server name.
- 5. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 6. After the patch file is done processing, when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for changes to take effect.*)
- 7. Wait until the Fiery controller comes to Idle and print the configuration page.
- 8. Verify that the **System Updates Log** lists the patch number **1-1AIT8O**.

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Model: Katana-G	C2 EFI v1.1(EB-1357)		Dat	te: 03-Jur	า-11	No.: RD473011
Subject: Firmware Release Note: System EFI				Prepare	d by: S.I	shibashi
From: PPBG Service Planning Dept						
Classification:	Troubleshooting	Part inf	orma	tion Acti		n required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retro	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-1AJOO0.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-1AJOO0.exe	- When a PostScript file is sent to a Virtual Printer, paper is not pulled
	from the correct input tray.

Prerequisite(s):

• This patch is not exclusive. It may be applied to the server along with other patches. One server reboot is sufficient for all patches to take effect on the system.

- 1. Make sure the Fiery controller is Idle.
- 2. Extract D4737659.exe until you get the 1-1AJOO0.exe file.
- 3. Execute **1-1AJOO0.exe** and follow the instructions in the Fiery Patch Downloader.
- 4. Notes about the Fiery Patch Downloader
 - a. Login must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be either the IP address or the Fiery server name.
- 5. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 6. After the patch file is done processing, when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for changes to take effect.*)
- 7. Wait until the Fiery controller comes to Idle and print the configuration page.
- 8. Verify that the System Updates Log lists the patch number 1-1AJOO0.

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Model: Katana-C2 EFI v1.1(EB-1357)			Date: 16-Jun-11			No.: RD473012
Subject: Firmware Release Note: System EFI			Prepared by: S.Ishibashi			
From: PPBG Service Planning Dept						
Classification:	Troubleshooting	Part info	orma	tion	Action	n required
	🗌 Mechanical	Electric	al		Servic	ce manual revision
	Paper path	🗌 Transm	it/rec	eive	Retro	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-1AJE11.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-1AJE11.exe	 PostScript rangecheck error occurs when a PDF file with booklet
	staple is processed.

Prerequisite(s):

- This patch is not exclusive, it can be applied to the server along with other patches concurrently, and one server reboot or restart is sufficient for all patches to take effect on the system.
- There are no prerequisites for this patch.

- 1. Make sure the Fiery controller is Idle.
- 2. Extract **D4737660.exe**
- 3. Execute **1-1AJE11.exe** and follow the instructions in the Fiery Patch Downloader.
- 4. Notes about the Fiery Patch Downloader
 - a. Login must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be either the IP address or the Fiery server name.
- 5. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 6. After the patch file is done processing, when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for changes to take effect.*)
- 7. Wait until the Fiery controller comes to Idle and print the configuration page.
- 8. Verify that the **System Updates Log** lists the patch number **1-1AJE11**.

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Model: Katana-C	2 EFI v1.1(EB-1357)		Dat	e: 16-Ju	n-11	No.: RD473013
Subject: Firmware Release Note: System EFI			Prepared by: S.Ishibashi			
From: PPBG Service Planning Dept						
Classification:	Troubleshooting	Part info	ormat	tion	Action	n required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrof	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-1AK0YI.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-1AK0YI.exe	- Preview image is not the same as the PostScript driver printout
	image.

Prerequisite(s):

- This patch is not exclusive, it can be applied to the server along with other patches concurrently, and one server reboot or restart is sufficient for all patches to take effect on the system.
- There are no prerequisites for this patch.

- 1. Make sure the Fiery controller is Idle.
- 2. Extract **D4737661.exe**
- 3. Execute **1-1AK0YI.exe** and follow the instructions in the Fiery Patch Downloader.
- 4. Notes about the Fiery Patch Downloader
 - a. Login must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be either the IP address or the Fiery server name.
- 5. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 6. After the patch file is done processing, when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for changes to take effect.*)
- 7. Wait until the Fiery controller comes to Idle and print the configuration page.
- 8. Verify that the **System Updates Log** lists the patch number **1-1AK0YI**.

Technical Bulletin

PAGE: 1/2

Model: Katana-G	C2 EFI v1.1(EB-1357)		Dat	e: 11-No	v-11	No.: RD473014
Subject: Firmware Release Note: System EFI			Prepared by:S.Ishibashi			
From: PP Tech S	ervice Dept., 1st PP Tech Ser	vice Sect.				
Classification:	Troubleshooting	Part informa		ation 🗌 Ad		n required
	🗌 Mechanical	Electric	al		Servic	ce manual revision
	Paper path	🗌 Transm	iit/rec	eive	Retro	fit information
	Product Safety	Other ()		

This RTB is the release note for Printer controller EB-1357 system version 1.1.

Files included in this release				
File name File size				
D4737662.exe 137 MB				

Problem Solving (Measures)

Following are the key problems that have been given measures.

Files included in this release

Folder Name/ File Name/ File Size/ Reboot

1st / 1-1B1EPS.exe	/ 17,034,200 / not Exclusive
2nd / 1-1AX5UJ.exe	/ 123,741,528 / not Exclusive
3rd / 1-1B0MHX.exe	/ 2,111,056 / not Exclusive
4th / 1-1B58EK.exe	/ 1,249,816 / not Exclusive

Note : Important!!! Strictly follow the installation order as indicated here above.

Issue(s) addressed with this release

- 1-1B1EPS : The controller may crash when a particular PDF file is imported to the Hold queue.
- 1-13NPZR : When Enable Print Queue is set to No, jobs cannot be printed from MAC OSX LPD Print Queue.
- 1-1B0MHX : When Scale to Fit is ON, a particular job is not scaled to fit.
- 1-1B58EK : A particular PS job is classified as PCL

Preparation before Installation

- 1. Please print out the configuration page. Verify the **System Updates Log** section.
- 2. The prerequisites listed below must be installed in the order specified before the **1-1B1EPS.exe** patch is applied:
 - •1-195YB6.exe
 - •1-1AK0YI.exe
- 3. The prerequisites listed below must be installed in the order specified before the **1-1AX5UJ.exe** patch is applied:
 - •1-195YB6.exe
 - •1-1AJE11.exe
- 4. Do NOT install any of the following patches after installing the **1-1B1EPS.exe** patch. If you are required to install any of the patches below, do so before installing the 1-1B1EPS.exe patch:

•1-1AIT80.exe

Model: Katana-C2 EFI v1.1(EB-1357)

Date: 11-Nov-11

No.: RD473014

Note

You should keep to install order when the patch will be installed.

Installation Instructions

Patch installation instruction

- 1 Make sure the Fiery is idle.
- 2 Execute 1-**xxxxxx**.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Login must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be either the IP address or the Fiery server name.
- 4 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose
- Restart later (not Exclusive) then apply next patch.
- 5 Wait until the Fiery comes to Idle and print the configuration page.
- 6 Verify that the System Update Log section contains the patch number 1-**xxxxxx**.

Technical Bulletin

PAGE: 1/1

Model: Katana-C	C2 EFI v1.1(EB-1357)		Dat	e: 11-No	v-11	No.: RD473015
Subject: Firmwar	e Release Note: System EFI			Prepare	d by: S.I	shibashi
From: PP Tech S	ervice Dept., 1st PP Tech Ser	vice Sect.				
Classification:	Troubleshooting	Part inf	ormat	tion	Action	n required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	iit/rec	eive	Retrof	fit information
	Product Safety	Other ()		

This RTB is the release note for Patch File **1-1960J0.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-196OJ0.exe	- VDP jobs are not imposed correctly with Command WorkStation 5.

Prerequisite(s):

- This patch is not exclusive, it can be applied to the server along with other patches concurrently, and one server reboot or restart is sufficient for all patches to take effect on the system.
- If any known issues listed below, read before installing 1-196OJ0.exe patch:

- This fix also requires Impose/Compose version 3.0.1.23 or later.

- Do <u>NOT</u> install any of the following patches <u>after</u> installing the 1-196OJ0.exe patch. If you are required to install any of the patches below, do so <u>before</u> installing the 1-196OJ0.exe patch:
 - 1-196G0V.exe

- 1. Make sure the Fiery controller is Idle.
- 2. Extract the D4737663.exe until you get the
- 3. Execute **1-196OJ0.exe** and follow the instructions in the Fiery Patch Downloader.
- 4. Notes about the Fiery Patch Downloader
 - a. Login must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be either the IP address or the Fiery server name.
- 5. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 6. After the patch file is done processing, when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for changes to take effect.*)
- 7. Wait until the Fiery controller comes to Idle and print the configuration page.
- 8. Verify that the System Updates Log lists the patch number 1-196OJ0.

Technical Bulletin

PAGE: 1/2

Model: Katana-C2 EFI v1.1(EB-1357)			Dat	e: 11-No	v-11	No.: RD473016
Subject: Firmware Release Note: System EFI			Prepared by: S.Ishibashi			
From: PP Tech Service Dept., 1st PP Tech Service Sect.						
Classification:	Troubleshooting	Part informat		tion	Action	n required
	Mechanical	Electric	al		Servic	ce manual revision
	Paper path	🗌 Transm	it/rec	eive	Retro	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-1BG8D3.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-1BG8D3.exe	- Scaling is not applied when the same Scale template is used within
	Job Properties and Impose.

Prerequisite(s):

- This patch is not exclusive, it can be applied to the server along with other patches concurrently, and one server reboot or restart is sufficient for all patches to take effect on the system.
- Do <u>NOT</u> install any of the following patches <u>after</u> installing the 1-1BG8D3.exe patch. If you are required to install any of the patches below, do so <u>before</u> installing the 1-1BG8D3.exe patch:
 - 1-196OJ0.exe
 - 1-196G0V.exe
- In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure the Fiery controller is Idle.
- 2. Extract the D4737664.exe until you get the
- 3. Execute **1-1BG8D3.exe** and follow the instructions in the Fiery Patch Downloader.
- 4. Notes about the Fiery Patch Downloader
 - a. Login must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be either the IP address or the Fiery server name.
- 5. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 6. After the patch file is done processing, when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for changes to take effect.*)
- 7. Wait until the Fiery controller comes to Idle and print the configuration page.



Technical Bulletin

Model: Katana-C2 EFI v1.1(EB-1357)

Date: 11-Nov-11

1 No.: RD473016

8. Verify that the **System Updates Log** lists the patch number **1-1BG8D3**.

Technical Bulletin

PAGE: 1/2

Model: Katana-C2 EFI v1.1(EB-1357)		Dat	Date: 11-Nov-11		No.: RD473017	
Subject: Firmware Release Note: System EFI			Prepare	d by: S.I	shibashi	
From: PP Tech Service Dept., 1st PP Tech Service Sect.						
Classification:	Troubleshooting	Part informat		tion	Actior	1 required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retroi	fit information
	Product Safety	🛛 Other ()	-	

This RTB is the release note for Patch File **1-1B305X.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-1B305X.exe	 When Service call occurs, controller does not handle the closing process correctly. When a job is printed with 2 copies, booklet stapling, and Tray 7 input tray, SC990 occurs

Prerequisite(s):

- This patch is not exclusive, it can be applied to the server along with other patches concurrently, and one server reboot or restart is sufficient for all patches to take effect on the system.
- The following prerequisites must be installed in the order specified before the 1-1B3O5X.exe patch is applied:
 - None
- Do <u>NOT</u> install any of the following patches <u>after</u> installing the 1-1B305X.exe patch. If you are required to install any of the patches below, do so <u>before</u> installing the 1-1B305X.exe patch:
 - None
- In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure the Fiery controller is Idle.
- 2. Extract the D4737665.exe until you get the
- 3. Execute **1-1B305X.exe** and follow the instructions in the Fiery Patch Downloader.
- 4. Notes about the Fiery Patch Downloader
 - a. Login must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be either the IP address or the Fiery server name.
- 5. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.

Technical Bulletin

Model: Katana-C2 EFI v1.1(EB-1357)	Date: 11-Nov-11	No.: RD473017
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6. After the patch file is done processing, when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for changes to take effect.*)

- 7. Wait until the Fiery controller comes to Idle and print the configuration page.
- 8. Verify that the **System Updates Log** section contains the patch number **1-1B305X**.

Technical Bulletin

PAGE: 1/2

Model: Katana-C2 EFI v1.1(EB-1357)		Date: 01-Dec-11		-11	No.: RD473018	
Subject: Firmware Release Note: System EFI				Prepare	d by: S.Is	shibashi
From: 1st PP Tech Service Sect., PP Tech Service Dept.						
Classification:	Troubleshooting	Part informa		tion	Action	n required
	Mechanical	Electric	al		Servic	ce manual revision
	Paper path	🗌 Transm	iit/rec	eive	Retro	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-1C3MUG.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-1C3MUG.exe	- When finishing up a Prepaid Card on a particular timing, a popup
	message disappears.

Before installing 1-1C3MUG.exe

- This patch is not exclusive. It may be applied to the server along with other patches. One server reboot is sufficient for all patches to take effect on the system.
- The prerequisites listed below must be installed in the order specified before the 1-1C3MUG.exe patch is applied:
 - None
- If any known issues listed below, read before installing 1-1C3MUG.exe patch:
 - None
- Do <u>NOT</u> install any of the following patches <u>after</u> installing the 1-1C3MUG.exe patch. If you are required to install any of the patches below, do so <u>before</u> installing the 1-1C3MUG.exe patch:
 - 1-1B3O5X.exe
 - 1-1BPOUR.exe
 - 1-1C4WEH.exe
- In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure the Fiery controller is Idle.
- 2. Extract the D4737672 .exe until you get the
- 3. Execute **1-1C3MUG.exe** and follow the instructions in the Fiery Patch Downloader.
- 4. Notes about the Fiery Patch Downloader
 - a. Login must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be either the IP address or the Fiery server name.

Technical Bulletin

PAGE: 1/2

Model: Katana-C2 EFI v1.1(EB-1357)		Date: 01-Dec-11		c-11	No.: RD473019	
Subject: Firmware Release Note: System EFI				Prepare	d by:S.Isł	nibashi
From: 1st PP Tech Service Sect. PP Tech Service Dept.,						
Classification:	Troubleshooting	Part informa		tion	Action	n required
	🗌 Mechanical	Electric	al		Servic	e manual revision
	Paper path	Transm	nit/rec	eive	Retro	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Printer controller EB-1357 system version 1.1.

Files included in this release			
File name	File size		
D4737666.exe	25,556.65 KB		

Problem Solving (Measures)

Following are the key problems that have been given measures.

Files included in this release

Folder Name/ File Name/ File Size/ Reboot

1st /01	/ 1-1C4WFB.exe	/	7,204,032 byte	/ not Exclusive
1st / 02	/ 1-1C50G0.exe	/	2,429,616 byte	/ not Exclusive
1st /03	/ 1-1BPOUR.exe	/	3,995,472 byte	/ not Exclusive
1st /04	/ 1-1C4WEH.exe	/	4,012,000 byte	/ not Exclusive
1st /05	/ 1-1CA217.exe	/	5,099,000 byte	/ not Exclusive
1st / 06	/ 1-1CO4QL.exe	/	3,794,864 byte	/ not Exclusive

Note : Important!!! Strictly follow the installation order as indicated here above.

Issue(s) addressed with this release

- 1-1C4WFB : Patch to address duplex printing issue with PCL5 data.
- 1-1C50G0 : A 2 at Left staple job cannot be printed on short edge feed paper.
- 1-1BPOUR : When Scale to Fit is ON, a particular job is not scaled to fit.
- 1-1C4WEH : Slow performance for the second and third copies of a Perfect binder job.
- 1-1CA217 : Compose fails to launch after the 1-1B1EPS patch has been installed.
- 1-1CO4QL : Paper catalog settings are not honored.

Preparation before Installation

- Please print out the configuration page. Verify the **System Updates Log** section.
- The prerequisites listed below must be installed in the order specified before the **1-1C4WFB.exe** patch is applied:
 - •1-195YB6.exe
 - 1-1AK0YI.exe
 - 1-1B1EPS.exe
- Do NOT install any of the following patches after installing the **1-1C4WFB.exe** patch. If you are required to install any of the patches below, do so before installing the 1-1C4WFB.exe patch:

•1-1AIT8O.exe



Technical Bulletin

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Model: Katana-C2 EFI v1.1(EB-1357) Date: 01-Dec-11

01-Dec-11 No.: RD473019

The prerequisites listed below must be installed in the order specified before the **1-1C50G0.exe** patch is applied:

- •1-195YB6.exe
- 1-1AK0YI.exe
- 1-1B1EPS.exe
- •1-1B0MHX.exe
- Do NOT install any of the following patches after installing the **1-1BPOUR.exe** patch. If you are required to install any of the patches below, do so before installing the 1-1BPOUR.exe patch:
 - •1-1B3O5X.exe
- Do NOT install any of the following patches after installing the **1-1C4WEH.exe** patch. If you are required to install any of the patches below, do so before installing the 1-1C4WEH.exe patch:
 - •1-1B3O5X.exe
 - •1-1BPOUR.exe
- The prerequisites listed below must be installed in the order specified before the **1-1CA217.exe** patch is applied:
 - •1-195YB6.exe
 - •1-1AK0YI.exe
 - •1-1B1EPS.exe

Note

You should keep to install order when the patch will be installed.

Installation Instructions

Patch installation instruction

- 1. Make sure the Fiery controller has reached Idle.
- 2. Execute 1-XXXXXX.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Login must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be either the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch file is done processing, when prompted by the Fiery Patch Downloader, choose Restart Fiery Service. (*If you choose Restart/Reboot later, make sure you manually restart the server for changes to take effect.*)
- 6. Wait until the Fiery controller comes to Idle and print the configuration page.
- 7. Verify that the **System Updates Log** contains the patch number **1-XXXXX.exe**.

Technical Bulletin

Model: Katana-C2 EFI v1.1(EB-1357)	Date: 01-Dec-11	No.: RD473018

- 5. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 6. After the patch file is done processing, when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for changes to take effect.*)
- 7. Wait until the Fiery controller comes to Idle and print the configuration page.
- 8. Verify that the **System Updates Log** section contains the patch number **1-1C3MUG**.

Technical Bulletin

PAGE: 1/1

Model: Katana-C2 EFI v1.1(EB-1357) Date		e: 15-Dec	-11	No.: RD473020		
Subject: Firmware Release Note: System EFI		Prepared by: T. Satoh				
From: 1st PP Tec	h Service Sect., PP Tech Serv	vice Dept.				
Classification:	Troubleshooting	Part inf	ormat	tion	Action	n required
	Mechanical	Electric	al		Servic	ce manual revision
	Paper path	🗌 Transm	it/rec	eive	Retro	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-1C0771.exe** for Printer controller EB-1357 system version 1.1.

Files included in this release		
File name	File size	
D4737673.exe	192 KB	

Problem Solving (Measures)

System/Web update did not function since 10 October 2011 for Fiery servers that run on either Windows XPe SP2 or XPe SP3.

Steps to reproduce

NA

Prerequisite(s)

Installation instructions

Installation on FACI systems:

- 1. Execute 1-1CO771.exe and follow the instructions
- 2. Fiery must be rebooted in order for changes to take effect.

Installation on non-FACI systems:

- 1. Enable remote desktop on the server.
- 2. With a Windows XP client, using remote desktop to the Fiery server
- 3. Execute 1-1CO771.exe and follow the instructions
- 4. Fiery must be rebooted in order for changes to take effect.

Known Issues

Technical Bulletin

Reissued: 19-Jul-12

Model: Katana-C2 EFI v1.1(EB-1357)

Date: 22-Dec-11

No.: RD473021a

RTB Reissue

The items in *bold italics* have been added.

Subject: Firmware Release Note: System EFI			Prepared by: S.Ishibashi		
From: PP Solutio	n Support Sec., PP Tech Serv	ice Dept.			
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	 Part information Electrical Transmit/receiv Other () 	Action required C Service manual revision Retrofit information		

This RTB is the release note for Patch File **1-1CT7IQ.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-1CT7IQ.exe	 A new page range setting is not honored when a processed job is reprinted. GBC cannot be selected with the Stacker Tray.

Before installing 1-1CT7IQ.exe

- This patch is not exclusive. It may be applied to the server along with other patches. One server reboot is sufficient for all patches to take effect on the system.
- The prerequisites listed below must be installed in the order specified before the 1-1CT7IQ.exe patch is applied:
 - 1-1CO4QL.exe
- If any known issues listed below, read before installing 1-1CT7IQ.exe patch:
 - None
- Do <u>NOT</u> install any of the following patches <u>after</u> installing the 1-1CT7IQ.exe patch. If you are required to install any of the patches below, do so <u>before</u> installing the 1-1CT7IQ.exe patch:
 - None
- In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure the Fiery controller is Idle.
- 2. Extract the D4737674.exe until you get the 1-1CT7IQ.exe
- 3. Execute **1-1CT7IQ.exe** and follow the instructions in the Fiery Patch Downloader.
- 4. Notes about the Fiery Patch Downloader
 - a. Login must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.

Reissued	: 19-Ju	I-12	

Model: Katana-C2 EFI V1.1(EB-1357) Date: 22-Dec-11 No.: RD473021a	Model: Katana-C2 EFI v1.1(EB-1357)	Date: 22-Dec-11	No.: RD473021a
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- c. Hostname can be either the IP address or the Fiery server name.
- 5. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 6. After the patch file is done processing, when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for changes to take effect.*)
- 7. Wait until the Fiery controller comes to Idle and print the configuration page.
- 8. Verify that the System Updates Log section contains the patch number 1-1CT7IQ.

Technical Bulletin

PAGE: 1/2

Model: Katana-C2 EFI v1.1(EB-1357) Date: 27			7-Dec-11	No.: RD473022	
Subject: Firmware Release Note: System EFI			Prepared by:	S.Ishibashi	
From: PP Solutio	n Support Sec. PP Tech Servi	ce Dept			
Classification:	Troubleshooting	Part inf	ormation	Action	n required
	Mechanical	Electric	al	Servic	ce manual revision
	Paper path	🗌 Transm	it/receive	Retro	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-1D8TSR.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-1D8TSR.exe	- Some PCL files are not printed correctly.

Before installing 1-1D8TSR.exe

- This patch is not exclusive. It may be applied to the server along with other patches. One server reboot is sufficient for all patches to take effect on the system.
- The following prerequisites must be installed in the order specified before the **1-1D8TSR.exe** patch is installed:
 - 1-195YB6.exe
 - 1-1AK0YI.exe
- Known issues listed below, read before installing **1-1D8TSR.exe** patch:
 - None
- Do <u>NOT</u> install any of the following patches <u>after</u> installing the 1-1D8TSR.exe patch. If you are required to install any of the patches below, do so <u>before</u> installing the 1-1D8TSR.exe patch:
 - 1-1AIT8O.exe
 - 1-1C4WFB.exe
- In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions

- 1. Make sure the Fiery controller is Idle.
- 2. Extract the D4737675.exe until you get the
- 3. Execute **1-1D8TSR.exe** and follow the instructions in the Fiery Patch Downloader.
- 4. Notes about the Fiery Patch Downloader
 - a. Login must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be either the IP address or the Fiery server name.

Model: Katana-C2 EFI v1.1(EB-1357)	Date: 27-Dec-11	No.: RD473022
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- 5. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 6. After the patch file is done processing, when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for changes to take effect.*)
- 7. Wait until the Fiery controller comes to Idle and print the configuration page.
- 8. Verify that the **System Updates Log** section contains the patch number **1-1D8TSR**.

Technical Bulletin

PAGE: 1/2

Model: Katana-C2 EFI v1.1(EB-1357) Date: 27-		'-Dec-11	No.: RD473023		
Subject: Firmware Release Note: System EFI			Prepared by: S.Ishibashi		
From: PP Solutio	n Support Sec. PP Tech Servio	ce Dept			
Classification:	Troubleshooting	Part info	ormation	Action	n required
	Mechanical	Electric	al	Servic	e manual revision
	Paper path	🗌 Transm	it/receive	Retro	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-1D3USR.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-1D3USR.exe	- Data and media rotation mismatch may occur when Quick Doc
	Merge, Paper Catalog, and Impose are used in combination.

Before installing 1-1D3USR.exe

- This patch is not exclusive. It may be applied to the server along with other patches. One server reboot is sufficient for all patches to take effect on the system.
- The following prerequisites must be installed in the order specified before the **1-1D3USR.exe** patch is installed:
 - 1-195YB6.exe
 - 1-1AK0YI.exe
 - 1-1B0MHX.exe
 - 1-1B1EPS.exe
 - 1-1C50G0.exe
- If any Known issues listed below, read before installing **1-1D3USR.exe** patch:
 - None
- Do <u>NOT</u> install any of the following patches <u>after</u> installing the 1-1D3USR.exe patch. If you are required to install any of the patches below, do so <u>before</u> installing the 1-1D3USR.exe patch:
 - None
- In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions

- 1. Make sure the Fiery controller is Idle.
- 2. Extract the D4737676.exe until you get the
- 3. Execute **1-1D3USR.exe** and follow the instructions in the Fiery Patch Downloader.
- 4. Notes about the Fiery Patch Downloader
 - a. Login must be admin. This is fixed and cannot be modified.
Technical Bulletin RICOH **PAGE: 2/2** C2 EEL v1 1/EB-1257) No.: RD473023

ED-1357)

Date: 27-Dec-11

b. Password is the Fiery administrator login password.

- Hostname can be either the IP address or the Fiery server name. C.
- 5. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 6. After the patch file is done processing, when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for changes to take effect.)
- 7. Wait until the Fiery controller comes to Idle and print the configuration page.
- 8. Verify that the **System Updates Log** section contains the patch number **1-1D3USR**.

Technical Bulletin

PAGE: 1/2

Model: Katana-C2 EFI v1.1(EB-1357) Date: 05-			-Jan-12	No.: RD473024	
Subject: Firmware Release Note: System EFI			Prepared by: S.Ishibashi		
From: PP Solutio	n Support Sec. PP Tech Servio	ce Dept			
Classification:	Troubleshooting	Part inf	Part information		n required
	Mechanical	Electric	al	Servic	ce manual revision
	Paper path	Transm	it/receive	Retro	fit information
	Product Safety	\boxtimes Other ()		

This RTB is the release note for Patch File **1-1CV0E4.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)	
1-1CV0E4.exe	- A blank part of a PDF job is garbled in the raster.	

Before installing 1-1CV0E4.exe

- This patch is not exclusive. It may be applied to the server along with other patches. One server reboot is sufficient for all patches to take effect on the system.
- The following prerequisites must be installed in the order specified before the **1-1CV0E4.exe** patch is installed:
 - 1-1AK0YI.exe
- If any Known issues listed below, read before installing 1-1CV0E4.exe patch:
 - None
- Do <u>NOT</u> install any of the following patches <u>after</u> installing the 1-1CV0E4.exe patch. If you are required to install any of the patches below, do so <u>before</u> installing the 1-1CV0E4.exe patch:
 - None
- In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure the Fiery controller is Idle.
- 2. Extract the D4737677.exe until you get the
- 3. Execute **1-1CV0E4.exe** and follow the instructions in the Fiery Patch Downloader.
- 4. Notes about the Fiery Patch Downloader
 - a. Login must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be either the IP address or the Fiery server name.
- 5. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.

RI	СОН	Technical Bulletin		
Mode	el: Katana-C2 EFI v1.1	(EB-1357)	Date: 05-Jan-12	No.: RD473024
6.	After the patch is dow	nloaded, and when pr	ompted by the Fiery F	Patch Downloader,

- 6. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for changes to take effect.)
- 7. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 8. Verify that the **System Updates Log** section contains the patch number **1-1CV0E4**.

Technical Bulletin

PAGE: 1/2

Model: Katana-C2 EFI v1.1(EB-1357) Date: 17-J			Jan-12	No.: RD473025	
Subject: Firmware Release Note: System EFI			Prepared by: S.Ishibashi		
From: PP Solutio	n Support Sec. PP Tech Servi	ce Dept			
Classification:	Troubleshooting	Part inf	ormation	Action	1 required
	Mechanical	Electric	al	Servic	e manual revision
	Paper path	🗌 Transm	it/receive	Retroi	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-1DEQRU.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-1DEQRU.exe	 Specified pages are not printed correctly when a print range of
	RIPped data is specified.

Before installing 1-1DEQRU.exe

- This patch is not exclusive. It may be applied to the server along with other patches. One server reboot is sufficient for all patches to take effect on the system.
- The following prerequisites must be installed in the order specified before the 1-1DEQRU.exe patch is installed:
 - 1-1CT7IQ.exe
- If any Known issues listed below, read before installing **1-1DEQRU.exe** patch:
 - None
- Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the 1-1 DEQRU.exe patch. If you must install any of the patch(es) below, do so <u>before</u> installing the 1-1 DEQRU.exe patch:
 - None
- In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure the Fiery controller is Idle.
- 2. Extract **D4737678.exe** until you get the **1-1DEQRU.exe** file.
- 3. Execute **1-1 DEQRU.exe** and follow the instructions in the Fiery Patch Downloader.
- 4. Notes about the Fiery Patch Downloader
 - a. Login must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be either the IP address or the Fiery server name.
- 5. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.

RI	СОН	Technical B	PAGE: 2/2	
Mode	el: Katana-C2 EFI v1.1(EB-1357)	Date: 17-Jan-12	No.: RD473025
6.	After the patch is down	loaded, and when pro	ompted by the Fiery F	Patch Downloader,

- choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for changes to take effect.)
- 7. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 8. Verify that the **System Updates Log** section contains the patch number **1-1 DEQRU**.

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PAGE: 1/2

Model: Katana-C2 EFI v1.1(EB-1357) Da			Dat	ate: 04-Jul-12		No.: RD473026
Subject: Firmware Release Note: System EFI		Prepared by: Miyuki Yoshikawa		uki Yoshikawa		
From: PP Solutio	n Support Sec., PP Tech Serv	ice Dept.				
Classification:	Troubleshooting	Part inf	ormat	tion	Action	n required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrof	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-1ERWM9.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-1ERWM9.exe	- The position is moved by printing from Adobe InDesign when the
	blank is inserted before the first page.

Before installing 1-1ERWM9.exe

- 1. Known issues listed below, read before installing **1-1ERWM9**.exe patch:
 - None.
- 2. The following prerequisites must be installed in the order specified before the **1-1ERWM9**.exe patch is installed:
 - 1-195YB6.exe
 - 1-1AK0YI.exe
 - 1-1B0MHX.exe
 - 1-1B1EPS.exe
 - 1-1C50G0.exe
- 3. Do NOT install any of the following patch(es) after installing the **1-1ERWM9**.exe patch. If you must install any of the patch(es) below, do so before installing the **1-1ERWM9**.exe patch:
 - None.
- 4. This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **1-1ERWM9**.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.

Technical Bulletin

b. Password is the Fiery administrator login password.

RICOH

- c. Hostname can be the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7. Verify that the System Updates Log section contains the patch number **1-1ERWM9**.

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PAGE: 1/2

Model: Katana-C2 EFI v1.1(EB-1357) Dat			e: 19-Jul-	12	No.: RD473027	
Subject: Firmware Release Note: System EFI		Prepared by: Miyuki Yoshikawa		/uki Yoshikawa		
From: PP Solutio	n Support Sec., PP Tech Serv	ice Dept.				
Classification:	Troubleshooting	Part inf	orma	tion	Action	n required
	Mechanical	Electric	al		Servic	ce manual revision
	Paper path	🗌 Transm	it/rec	eive	Retro	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-1E9IMG.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-1E9IMG.exe	- 1-1AX5UJ.exe patch deletes EB-1357 print.

Before installing 1-1E9IMG.exe

- 1. Known issues listed below, read before installing **1-1E9IMG**.exe patch:
 - None.
- 2. The following prerequisites must be installed in the order specified before the **1-1E9IMG**.exe patch is installed:
 - 1-195YB6.exe
 - 1-1AJE11.exe
 - 1-1AX5UJ.exe
- 3. Do NOT install any of the following patch(es) after installing the **1-1E9IMG**.exe patch. If you must install any of the patch(es) below, do so before installing the **1-1E9IMG**.exe patch:
 - None.
- 4. This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **1-1E9IMG**.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.

Technical Bulletin

Mod	el: I	Kata	na-C2	EFI \	/1.1(EE	8-1357)		Date	: 19	-Jul	-12	N	5.: RI	D473	027	
	_		-													

- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for the changes to take effect*)
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7. Verify that the System Updates Log section contains the patch number **1-1E9IMG**.

Technical Bulletin

PAGE: 1/2

Model: Katana-C	C2 EFI v1.1(EB-1357)	e: 19-Jul-	12	No.: RD473028		
Subject: Firmwar	e Release Note: System EFI	Prepared by: Miyuki Yoshikawa				
From: PP Solution Support Sec., PP Tech Service Dept.						
Classification:	Classification: Troubleshooting		ormation		Action	n required
	Mechanical	Electric	al		Servic	ce manual revision
	Paper path	🗌 Transm	iit/rec	eive	Retro	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-1ERX0E.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-1ERX0E.exe	- The printing stops in the middle of a large amount of printing from Port 9101.

Before installing 1-1ERX0E.exe

- 1. Known issues listed below, read before installing **1-1ERX0E**.exe patch:
 - None.
- 2. The following prerequisites must be installed in the order specified before the **1-1ERX0E**.exe patch is installed:
 - None.
- 3. Do NOT install any of the following patch(es) after installing the **1-1ERX0E**.exe patch. If you must install any of the patch(es) below, do so before installing the **1-1ERX0E**.exe patch:
 - None.
- 4. This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **1-1ERX0E**.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.

Model: Katana-C2 EFI v1.1(EB-1357)	Date: 19-Jul-12	No.: RD473028
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- 5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for the changes to take effect*)
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7. Verify that the System Updates Log section contains the patch number **1-1ERX0E**.

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Model: Katana-C	C2 EFI v1.1(EB-1357)	te: 01-Aug-12		No.: RD473029			
Subject: Firmwar	e Release Note: System EFI	Prepared by: Miyuki Yoshikawa					
From: PP Solution Support Sec., PP Tech Service Dept.							
Classification:	Classification: Troubleshooting Part in			tion	Action	n required	
	Mechanical		lectrical		Service manual revision		
Paper path			it/rec	eive	Retrof	fit information	
	Product Safety	Other ()			

This RTB is the release note for Patch File **1-1EPY8E.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-1EPY8E.exe	- Patch to address the expiry of the EFI VeriSign certificate.

Before installing 1-1EPY8E.exe

- 1. Known issues listed below, read before installing **1-1EPY8E**.exe patch:
 - None.
- 2. The following prerequisites must be installed in the order specified before the **1-1EPY8E**.exe patch is installed:
 - None.
- 3. Do NOT install any of the following patch(es) after installing the **1-1EPY8E**.exe patch. If you must install any of the patch(es) below, do so before installing the **1-1EPY8E**.exe patch:
 - None.
- 4. This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **1-1EPY8E**.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.

Model: Katana-C2 EFI v1.1(EB-1357)	Date: 01-Aug-12	No.: RD473029
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- 5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for the changes to take effect*)
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7. Verify that the System Updates Log section contains the patch number 1-1EPY8E.

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Model: Katana-C2 EFI v1.1(EB-1357) Date					t-12	No.: RD473030
Subject: Firmwar	e Release Note: System EFI	Prepared by: M.Yoshikawa				
From: PP Solution Support Sec., PP Tech Service Dept.						
Classification:	lassification: Troubleshooting Part infor		orma	tion	Action	n required
	🗌 Mechanical	Electric	al		Servic	ce manual revision
	Paper path	🗌 Transm	nit/rec	eive	Retro	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Printer controller EB-1357 system version 1.1.

Files included in this release					
File name File size					
D4737684.exe 277.92MB					

Folder Name/ File Name/ File Size

/ 1-1E0B6R.exe / 1-1EOCUA exe	/	3.83 MB 1 96 MB
/ 1-14UXFO.exe	/	4.69 MB
/ 1-1CBKB5.exe	/	1.36 MB
/ 1-1F4PB8.exe	/	7.04 MB
/ 1-1EY3KI.exe	/	3.99 MB
/ 1-1F4NBG.exe	/	4.38 MB
/ 1-1FS1FO.exe	/	7.04 MB
/ 1-1F5TCX.exe	/	243.63 MB
	/ 1-1E0B6R.exe / 1-1EOCUA.exe / 1-14UXFO.exe / 1-1CBKB5.exe / 1-1F4PB8.exe / 1-1F4PB8.exe / 1-1EY3KI.exe / 1-1F4NBG.exe / 1-1FS1FO.exe / 1-1F5TCX.exe	/ 1-1E0B6R.exe / / 1-1EOCUA.exe / / 1-14UXFO.exe / / 1-1CBKB5.exe / / 1-1F4PB8.exe / / 1-1EY3KI.exe / / 1-1F4NBG.exe / / 1-1FS1FO.exe / / 1-1F5TCX.exe /

Issue(s) addressed with this release

- 1-1E0B6R : Notification of completion of output tray selection at job stop caused by paper jam.
 - 1-1EOCUA : PaperCatalog An Error Popup is displayed with Send To Job.
- 1-14UXFO : Patch to upgrade Firebird.
- 1-1CBKB5 : Patch to address Firebird Database server Password and Vulnerability issue.
- 1-1F4PB8 : Perfect binder jobs are printed slower than 10 copies are printed.
- 1-1EY3KI : Fiery requests A4 LEF paper even though it is loaded.
- 1-1F4NBG : Corrects an EFI Font issue.
- 1-1FS1FO : Characters missing from pcl file.
- 1-1F5TCX : GBC punch and Stacker Tray is not selectable using PCL driver.

Preparation before Installation

- Please print out the configuration page. Verify the **System Updates Log** section.
- The prerequisites listed below must be installed in the order specified before the 9 patches are applied:
 - •1-195YB6.exe
 - •1-196FYH.exe
 - •1-1AIT8O.exe
 - •1-1AK0YI.exe
 - •1-1B1EPS.exe (Included in Jul 2011 Package)
 - •1-1B0MHX.exe (Included in Jul 2011 Package)
 - •1-1B3O5X.exe
 - •1-1C4WFB.exe (Included in Oct 2011 Package)
 - •1-1C50G0.exe (Included in Oct 2011 Package)
 - •1-1BPOUR.exe (Included in Oct 2011 Package)



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Model: Katana-C2 EFI v1.1(EB-1357)

Date: 11-Oct-12

No.: RD473030

- •1-1C4WEH.exe (Included in Oct 2011 Package)
- •1-1C3MUG.exe
- •1-1D8TSR.exe

If there is a patch missing, follow the instructions in that patch's Release Note to install it.

In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Note

- You should keep to install order when the patch will be installed.
- These patches are not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

Installation Instructions

- 1. Make sure that the Fiery controller has reached Idle.
- 2. Execute each patch file according to the following order.
- * While importing each patch, please wait for 60 seconds.

Order	File Name	Waiting time before each reboot(s)/restart(s) or installation	Required number of reboot(s)/restart (s)
1	1-1E0B6R.exe	60 seconds	0
2	1-1EOCUA.exe	60 seconds	0
3	1-14UXFO.exe	60 seconds	0
4	1-1CBKB5.exe	60 seconds	0
5	1-1F4PB8.exe	60 seconds	0
6	1-1EY3KI.exe	60 seconds	0
7	1-1F4NBG.exe	60 seconds	0
8	1-1FS1FO.exe	60 seconds	0
9	1-1F5TCX.exe	60 seconds	1

- 3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- After all patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7. Verify that the System Updates Log section contains the patch numbers in the installed order.

Technical Bulletin

PAGE: 1/2

Model: Katana-G	Dat	ate: 07-Jan-13		No.: RD473031		
Subject: Firmware Release Note: System EFI					by: Miy	/uki Yoshikawa
From: PP Solutio						
Classification:	Troubleshooting	🗌 Part informa		tion [Action	ı required
	Mechanical	Electric	al	[] Servic	e manual revision
	Paper path	Transm	it/rec	eive [] Retrof	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-1H9BQ2.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-1H9BQ2.exe	- Folding outside setting outputs as inside setting.

Before installing 1-1H9BQ2.exe:

- 1 Known issues listed below, read before installing **1-1H9BQ2**.exe patch:
 - None.
- 2 The following prerequisites must be installed in the order specified before the **1-1H9BQ2**.exe patch is installed:
 - None.
- 3 Do NOT install any of the following patch(es) after installing the 1-1H9BQ2.exe patch. If you must install any of the patch(es) below, do so <u>before</u> installing the 1-1H9BQ2.exe patch:
 - 1-1EY3KI.exe
 - 1-1E0B6R.exe
 - 1-1C3MUG.exe
 - 1-1C4WEH.exe
 - 1-1BPOUR.exe
 - 1-1B3O5X.exe
- 4 This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system
- 5 In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute 1-1H9BQ2.exe and follow the instructions in the Fiery Patch Downloader.
- ³ Notes about the Fiery Patch Downloader.
 - a. Logon must be admin. This is fixed and cannot be modified.

Model: Katana-C2 EFI v1.1(EB-1357)	Date: 07-Jan-13	No.: RD473031
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- b. Password is the Fiery administrator login password.
- c. Hostname can be the IP address or the Fiery server name.
- ⁴ Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- ⁶ Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 Verify that the **System Updates Log** section contains the patch number **1-1H9BQ2**.

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Model: Katana-C2 EFI v1.1(EB-1357) Dat					13	No.: RD473032	
Subject: Firmware Release Note: System EFI					Prepared by: Miyuki Yoshikawa		
From: PP Solution Support Sec., PP Tech Service Dept.							
Classification:	Troubleshooting	🗌 Part informa		tion	Action	ı required	
	Mechanical	Electric	al		Servic	e manual revision	
	Paper path	🗌 Transm	it/rec	eive	Retrof	fit information	
	Product Safety	🛛 Other ()			

This RTB is the release note for Patch File **1-1HIVGP.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-1HIVGP.exe	- Characters start disappearing when a particular PCL file is printed.
	- PCL XL error page is printed.

Before installing 1-1HIVGP.exe

- 1 Known issues listed below, read before installing **1-1HIVGP**.exe patch:
 - None.
- 2 The following prerequisites must be installed in the order specified before the **1-1HIVGP**.exe patch is installed:
 - 1-195YB6.exe
 - 1-1AK0YI.exe
 - 1-1B1EPS.exe
 - 1-1F4PB8.exe
- 3 Do NOT install any of the following patch(es) after installing the 1-1HIVGP.exe patch. If you must install any of the patch(es) below, do so <u>before</u> installing the 1-1HIVGP.exe patch:
 - 1-1AIT8O.exe
 - 1-1C4WFB.exe
 - 1-1CA217.exe
 - 1-1D8TSR.exe
 - 1-1FS1FO.exe
- 4 This patch is not exclusive. It may be installed along with other patches. One server reboot is sufficient for all patches to take effect on the system.
- 5 In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions

1 Make sure that the Fiery printer controller reaches Idle.

Technical Bulletin

Model: Katana-C2 EFI v1.1(EB-1357)	Date: 10-Jan-13	No.: RD473032
------------------------------------	-----------------	---------------

- 2 Execute **1-1HIVGP**.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- ⁴ Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 Verify that the System Updates Log section contains the patch number **1-1HIVGP**.

Technical Bulletin

PAGE: 1/2

Model: Katana-G	Dat	:e: 10-Jan-	-13	No.: RD473033		
Subject: Firmware Release Note: System EFI					d by: Miy	/uki Yoshikawa
From: PP Solution Support Sec., PP Tech Service Dept.						
Classification:	Troubleshooting	Part infe	orma	tion	Action	n required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	Transm	it/rec	eive	Retrof	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-1HOJPN.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)			
1-1HOJPN.exe	- Mixed Media Page Range does not work correctly with a particular			
	setting.			

Before installing 1-1HOJPN.exe

- 1 Known issues listed below, read before installing **1-1HOJPN**.exe patch:
 - None.
- 2 The following prerequisites must be installed in the order specified before the **1-1HOJPN**.exe patch is installed:
 - 1-1B0MHX.exe
 - 1-1C50G0.exe
 - 1-1ERWM9.exe
- ³ Do NOT install any of the following patch(es) after installing the **1-1HOJPN**.exe patch. If you must install any of the patch(es) below, do so before installing the **1-1HOJPN**.exe patch:
 - None.
- 4 This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system.
- 5 In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **1-1HOJPN**.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.

Model: Katana-C2 EFI v1.1(EB-1357)	Date: 10-Jan-13	No.: RD473033

- ⁴ Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- ⁶ Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 Verify that the System Updates Log section contains the patch number **1-1HOJPN**.

Technical Bulletin

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Model: Katana-C	Dat	e: 10-Jun-	13	No.: RD473034			
Subject: Firmware Release Note: System EFI					Prepared by: Yoshiaki Okano		
From: PP Solution Support Sec., PP Tech Service Dept.							
Classification:	Troubleshooting	🗌 Part informa		tion	Action	n required	
	Mechanical	Electric	al		Servic	e manual revision	
	Paper path	Transm	it/rec	eive	Retrof	fit information	
	Product Safety	🛛 Other ()			

This RTB is the release note for Patch File **1-19GBWX.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-19GBWX.exe	 A patch to enable the Set Page Device feature.

Steps to reproduce

1. SPD commands supported

Paper attribute

MediaColor **ONLY** (no MediaType support).

Generic SPD Commands

Duplex (true/False), NumCopies

2. Enable the SPD

In order to activate the SPD the following should be done:

- Duplicate the file E:\efi\server\dev0\SPDtoXJXpsSample.txt to the same folder.
- **Rename** the duplicated file **to SPDtoXJXps.txt** (keep always the original SPDtoXJXpsSample.txt file as a backup)

Once the file SPDtoXJXps.txt exists in the folder E:\efi\server\dev0\SPDtoXJXpsSample.txt the SPD feature will be enabled.

Each product has a unique SPDtoXJXps.txt file.

3. SPD Mapping

As mentioned above, the current implementation supports SPD *MediaColor.* In order to map the SPD MediaColor defined within the PDL files to the tray to be pulled from the printer one should edit and modify the SPDtoXJXps.txt file.

3.1. Product SPDtoXJXps.txt File structure

% Media Type (XJXsetmediatypeV2) % Plain = 0 % Transparency = 4 % Tab = 130 % % Media Coating (XJXSetSidesCoated) % None = 0 % One side coated = 1 % Both sides coated = 3 %



Technical Bulletin

Model: Katana-C2 EFI v1.1(EB-1357)	Date: 10-Jun-13	No.: RD473034
% Coating Type (XJXglossAdjustment)		
% Gloss - 2		
% Semi Gloss = 4		
% High Gloss = 5		
% Matte = 1		
% Satin = 3		
% Media Weight (XJXSetMediaWeightMetric)		
% 62-64 asm = 63		
% 65-67 gsm = 66		
% 68-70 gsm = 69		
% 71-73 gsm = 72		
% $/4 - /6$ gsm = 75		
% //-/9 USIII = /0 % 80-82 gsm - 81		
% 83-85 gsm = 84		
% 86-88 gsm = 87		
% 89-91 gsm = 90		
% 92-94 gsm = 93		
% 95-97 gsm = 96 % 98-100 gsm - 99		
% 101-103 gsm = 102		
% 104-106 gsm = 105		
% 107-109 gsm = 108		
% 110-112 gsm = 111		
% 113-115 gsm = 114 % 116-118 gsm = 117		
% 119-121 gsm = 120		
% 122-124 gsm = 123		
% 125-127 gsm = 126		
% 128-130 gsm = 129		
% 131-133 gsm = 132 % 134-136 gsm = 135		
% 137-139 asm = 138		
% 140-142 gsm = 141		
% 143-145 gsm = 144		
% 146-148 gsm = 147		
% 149-151 gsm = 150 % 152-154 gsm = 153		
% 152-154 gsm = 155 % 155-157 gsm = 156		
% 158-160 gsm = 159		
% 161-163 gsm = 162		
% 164-166 gsm = 165		
% 16/-169 gsm = 168 % 170-172 gsm = 171		
% 173-175 asm = 174		
% 176-178 gsm = 177		
% 179-181 gsm = 180		
% 182-184 gsm = 183		
% 185-187 gsm = 186 % 188 100 com 180		
% 100-190 YSIII = 189 % 191-193 asm - 192		
% 194-196 gsm = 195		
% 197-199 gsm = 198		
% 200-202 gsm = 201		
% 203-205 gsm = 204		



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Model: Katana-C2 EFI v1.1(EB-1357)	Date: 10-Jun-13	No.: RD473034
% 206-208 gsm = 207		
% 209-211 gsm = 210		
% 212-214 gsm = 213		
% 215-217 gsm = 216		
% 218-220 gsm = 219		
$\frac{1}{2}$ 221-223 USIII = 222		
% 224-220 gsm = 223 % 227-229 gsm = 228		
% 230-232 gsm = 231		
% 233-235 asm = 234		
% 236-238 gsm = 237		
% 239-241 gsm = 240		
% 242-244 gsm = 243		
% 245-247 gsm = 246		
% 248-250 gsm = 249		
% 251-253 gsm = 252		
% 254-256 gsm = 255		
% 257-259 gsm = 258		
% 260-262 gsm = 261		
% 263-265 gsm = 264		
$\frac{1}{2}$ 200-200 ysiii = 207 % 260-271 gsm = 270		
% 203-271 gsm = 270 % 272-274 gsm = 273		
% 275-277 gsm = 276		
% 278-280 asm = 279		
% 281-283 gsm = 282		
% 284-286 gsm = 285		
% 287-289 gsm = 288		
% 290-292 gsm = 291		
% 293-295 gsm = 294		
% 296-298 gsm = 297		
% 299-301 gsm = 300		
% 302-304 gsm = 303		
% 305-307 gsm = 306		
% 308-310 gsm = 309		
% 311-315 gsm = 315		
% 317-319 asm = 318		
% 320-322 asm = 321		
% 323-325 asm = 324		
% 326-328 gsm = 327		
% 329-331 gsm = 330		
% 332-334 gsm = 333		
% 335-337 gsm = 336		
% 338-340 gsm = 339		
% 341-343 gsm = 342		
% 344-346 gsm = 345		
% 347-349 gsm = 348		
% 350 gsm = 350		
currentalobal true setalobal		
globaldict /SPDtoXJXmap		
<<		
(Clear) << /XJXsetmediatypeV2 [4] /XJXSetSide	esCoated [0] /XJXglossA	djustment [0]
/XJXSetMediaWeightMetric [84]>>	ocCostod [0] /V Valace/	diustmont [0

(White) << /XJXsetmediatypeV2 [0] /XJXSetSidesCoated [0] /XJXglossAdjustment [0] /XJXSetMediaWeightMetric [120] >> (Red) << /XJXsetmediatypeV2 [0] /XJXSetSidesCoated [0] /XJXglossAdjustment [0]



Model: Katana-C2 EFI v1.1(EB-1357)	Date: 10-Jun-13	No.: RD473034
/XJXSetMediaWeightMetric [150] >> (Green) << /XJXsetmediatypeV2 [0] /XJXSetSi] /XJXSetMediaWeightMetric [180] >> (Blue) << /XJXsetmediatypeV2 [0] /XJXSetSide /XJXSetMediaWeightMetric [222] >> (Pink) << /XJXsetmediatypeV2 [0] /XJXSetSide /XJXSetMediaWeightMetric [267] >> (Yellow) << /XJXsetmediatypeV2 [0] /XJXSetS] /XJXSetMediaWeightMetric [350] >> (Buff) << /XJXsetmediatypeV2 [0] /XJXSetSide /XJXSetMediaWeightMetric [120] >> (GoldenRed) << /XJXsetmediatypeV2 [130] /Xo [0] /XJXSetMediaWeightMetric [150] >> >> put setglobal	desCoated [0] /XJXgloss/ esCoated [0] /XJXglossAc esCoated [0] /XJXglossAd idesCoated [0] /XJXgloss esCoated [3] /XJXglossAd JXSetSidesCoated [0] /XJ	Adjustment [0 ljustment [0] ljustment [0] Adjustment [0 justment [2] IXglossAdjustment

4. Editing the file

The upper section (all lines starts with %) are comments only which shows all the printer paper attributes and the paper ID of each one. In the lower section the appropriate paper ID should be entered for each SPD mediacolor defined in the PDL file. Only the used SPD mediacolor entries should be defined.

In this specific example, MediaColor Red is mapped to paper with the following attributes:

Plan Paper, uncoated, none glossy, 149-151 gsm.

*After editing the file (SPDtoXJXps.txt) you MUST restart the Fiery to make the changes take effect.

Before installing 1-19GBWX.exe Known issues listed below, read before installing 1-19GBWX.exe patch:

- 1. This patch is not exclusive. It may be applied to the server along with other patches. One server reboot is sufficient for all patches to take effect on the system.
- 2. The prerequisites listed below must be installed in the order specified before the **1-19GBWX.exe** patch is applied:
- 3. None.
- 4. If any known issues listed below, read before installing **1-19GBWX.exe** patch:
- 5. None.
- 6. Do NOT install any of the following patches after installing the **1-19GBWX.exe** patch. If you are required to install any of the patches below, do so before installing the **1-19GBWX.exe** patch:
- 7. None.
- 8. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Technical Bulletin

Model: Katana-C2 EFI v1.1(EB-1357)

Date: 10-Jun-13

No.: RD473034

- 1. Make sure the Fiery controller has reached Idle.
- 2. Execute **1-19GBWX.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader.
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch file is done processing, when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose Restart/Reboot later, make sure you manually reboot the server for changes to take effect.)
- 6. Wait until the Fiery controller comes to Idle and print the configuration page.
- 7. Verify that the System Updates Log contains the patch number **1-19GBWX**.

Technical Bulletin

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Model: Katana-C2 EFI v1.1(EB-1357)			Dat	Date: 16-Aug-13		No.: RD473035
Subject: Firmware Release Note: System EFI			Prepared by: Yoshiaki Okano			
From: PP Solution Support Sec., PP Tech Service Dept.						
Classification:	Troubleshooting	Part informat		tion	Action	n required
	Mechanical	Electric	al		Servic	ce manual revision
	Paper path	Transmit/rec		eceive Retrofit information		fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-1IHX3I.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-1IHX3I.exe	- Server takes long time to process a particular file.

Before installing 1-1IHX3I.exe

- 1 Known issues listed below, read before installing **1-1IHX3I**.exe patch:
 - None.
- 2 The following prerequisites must be installed in the order specified before the **1-1IHX3I**.exe patch is installed:
 - 1-195YB6.exe
 - 1-1AK0YI.exe
 - 1-1B0MHX.exe
 - 1-1B1EPS.exe
 - 1-1C50G0.exe
 - 1-1ERWM9.exe
 - 1-1HIVGP.exe
- ³ Do NOT install any of the following patch(es) after installing the **1-1IHX3I**.exe patch. If you must install any of the patch(es) below, do so installing the **1-1IHX3I**.exe patch:
 - 1-1AIT8O.exe
 - 1-1C4WFB.exe
 - 1-1D8TSR.exe
 - 1-1D3USR.exe
 - 1-1FS1FO.exe
 - 1-1HOJPN.exe
- 4 This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system.
- 5 In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Technical Bulletin

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Model: Katana-C2 EFI v1.1(EB-1357)

Date: 16-Aug-13

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **1-1IHX3I**.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- ⁴ Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- ⁶ Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 Verify that the System Updates Log section contains the patch number **1-1IHX3I**.

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Model: Katana-C2 EFI v1.1(EB-1357)			Dat	Date: 16-Aug-13		No.: RD473036
Subject: Firmware Release Note: System EFI			Prepared by: Yoshiaki Okano			
From: PP Solution Support Sec., PP Tech Service Dept.						
Classification:	Troubleshooting	Part information		tion	Action	n required
	Mechanical	Electrical		Servic		e manual revision
	Paper path	Transmit/rec		eive	e 🗌 Retrofit information	
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-1JALAZ.exe** for Printer controller EB-1357 system version 1.1.

Patch File	lssue(s)				
1-1JALAZ.exe	- IE10 Compatibility patch: This patch will address an issue where				
	launching Setup/Configure on Internet Explorer 10, the				
	Setup/Configure window is blank.				

Before installing 1-1JALAZ.exe

- 1 Known issues listed below, read before installing **1-1JALAZ**.exe patch:
 - None.
- 2 The following prerequisites must be installed in the order specified before the **1-1JALAZ**.exe patch is installed:
 - None.
- ³ Do NOT install any of the following patch(es) after installing the **1-1JALAZ**.exe patch. If you must install any of the patch(es) below, do so installing the **1-1JALAZ**.exe patch:
 - None.
- 4 This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system.
- 5 In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **1-1JALAZ**.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.

Model: Katana-C2 EFI v1.1(EB-1357)		Date: 16-Aug-13	No.: RD473036
Λ	Before reporting the system to ensure that the	a natch fila is complete	aly processed

- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- ⁶ Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 Verify that the System Updates Log section contains the patch number **1-1JALAZ**.

Technical Bulletin

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Model: Katana-C2 EFI v1.1(EB-1357) Da			Dat	Date: 16-Aug-13		No.: RD473037
Subject: Firmware Release Note: System EFI			Prepared by: Yoshiaki Okano			
From: PP Solution Support Sec., PP Tech Service Dept.						
Classification:	Troubleshooting	Part informat		tion	Action	n required
	Mechanical	Electric	al		Servic	ce manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrof	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-1IUANT.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-1IUANT.exe	- Input Tray setting is not honored while printing with a virtual printer.

Before installing 1-1IUANT.exe

- 1 Known issues listed below, read before installing **1-1IUANT**.exe patch:
 - None.
- 2 The following prerequisites must be installed in the order specified before the **1-1IUANT**.exe patch is installed:
 - 1-195YB6.exe
 - 1-196FYH.exe
 - 1-1AK0YI.exe
 - 1-1B0MHX.exe
 - 1-1B1EPS.exe
 - 1-1C50G0.exe
 - 1-1CA217.exe
 - 1-1ERWM9.exe
 - 1-1EOCUA.exe
 - 1-1HIVGP.exe
 - 1-1IHX3I.exe
- ³ Do NOT install any of the following patch(es) after installing the **1-1IUANT**.exe patch. If you must install any of the patch(es) below, do so installing the **1-1IUANT**.exe patch:
 - 1-1AJOO0.exe
 - 1-1D3USR.exe
- 4 This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system.

Model: Katana-C2 EFI v1.1(EB-1357)	Date: 16-Aug-13	No.: RD473037

5 In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- ¹ Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **1-1IUANT**.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- ⁴ Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- ⁶ Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 Verify that the System Updates Log section contains the patch number **1-1IUANT**.

Technical Bulletin

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Model: Katana-C2 EFI v1.1(EB-1357)			Dat	ate: 16-Aug-13		No.: RD473038
Subject: Firmware Release Note: System EFI			Preparec	l by: Yos	shiaki Okano	
From: PP Solution Support Sec., PP Tech Service Dept.						
Classification:	Troubleshooting	Part informat		tion	Action	n required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrof	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-1ISNGL.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)			
1-1ISNGL.exe	- A particular setting of Mixed Media does not work properly with			
	merged job.			
	- PPML job is not printed in reverse order.			

Before installing 1-1ISNGL.exe

- 1 Known issues listed below, read before installing **1-1ISNGL**.exe patch:
 - None.
- 2 The following prerequisites must be installed in the order specified before the **1-1ISNGL**.exe patch is installed:
 - 1-195YB6.exe
 - 1-1AK0YI.exe
 - 1-1B0MHX.exe
 - 1-1B1EPS.exe
 - 1-1C50G0.exe
 - 1-1CT7IQ.exe
 - 1-1ERWM9.exe
 - 1-1HIVGP.exe
 - 1-1IHX3I.exe
- ³ Do NOT install any of the following patch(es) after installing the **1-1ISNGL**.exe patch. If you must install any of the patch(es) below, do so installing the **1-1ISNGL**.exe patch:
 - 1-1DEQRU.exe
 - 1-1HOJPN.exe
- 4 This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system.
- 5 In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Technical Bulletin

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Model: Katana-C2 EFI v1.1(EB-1357)

Date: 16-Aug-13

- ¹ Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **1-1ISNGL**.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- ⁴ Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- ⁶ Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 Verify that the System Updates Log section contains the patch number **1-1ISNGL**.

Technical Bulletin

PAGE: 1/2

Model: Katana-C2 EFI v1.1(EB-1357)			Date: 21-Apr-14		-14	No.: RD473039
Subject: Firmware Release Note: System EFI			Prepared by: Yoshiaki Okano			
From: PP Solution Support Sec., PP Tech Service Dept.						
Classification:	Troubleshooting	Part inf	Part information		Action	n required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	per path 🗌 Transmit/re		eive 🗌 Retrofit inform		fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-1J5OJ7.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-1J5OJ7.exe	- An assertion error is observed while processing a particular file.

Before installing 1-1J5OJ7.exe

- 1 Known issues listed below, read before installing **1-1J5OJ7**.exe patch:
 - None.
- 2 The following prerequisites must be installed in the order specified before the **1-1J5OJ7**.exe patch is installed:
 - None.
- ³ Do NOT install any of the following patch(es) after installing the **1-1J5OJ7**.exe patch. If you must install any of the patch(es) below, do so installing the **1-1J5OJ7**.exe patch:
 - 1-196FZB.exe
 - 1-1AK0YI.exe
- 4 This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system.
- 5 In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- ¹ Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **1-1J5OJ7**.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- ⁴ Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.

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Model: Katana-C2 EFI v1.1(EB-1357)	Date: 21-Apr-14	No.: RD473039
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- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 Verify that the System Updates Log section contains the patch number **1-1J5OJ7**.
Technical Bulletin

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Model: Katana-C2 EFI v1.1(EB-1357) Da			Dat	Date: 21-Apr-14		No.: RD473040
Subject: Firmware Release Note: System EFI			Prepared by: Yoshiaki Okano			
From: PP Solution	n Support Sec., PP Tech Serv	ice Dept.				
Classification:	Troubleshooting	Part informa		tion	Action	n required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrof	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **1-1KK4VA.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
1-1KK4VA.exe	- A Verisign certificate of Web Configure updated.

Before installing 1-1KK4VA.exe

- 1 Known issues listed below, read before installing **1-1KK4VA**.exe patch:
 - None.
- 2 The following prerequisites must be installed in the order specified before the **1-1KK4VA**.exe patch is installed:
 - 1-1JALAZ.exe
- ³ Do NOT install any of the following patch(es) after installing the **1-1KK4VA**.exe patch. If you must install any of the patch(es) below, do so installing the **1-1KK4VA**.exe patch:
 - 1-1EPY8E.exe
- 4 This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system.
- 5 In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- ¹ Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **1-1KK4VA**.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- ⁴ Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.

Model: Katana-C2 EFI v1.1(EB-1357)	Date: 21-Apr-14	No.: RD473040
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- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 Verify that the System Updates Log section contains the patch number **1-1KK4VA**.

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PAGE: 1/5

Model: Katana-C2 EFI v1.1(EB-1357) Da			Dat	ate: 13-Jun-14		No.: RD473041
Subject: Firmware Release Note: System EFI			Prepared by: Hiroshi Wada			
From: PP Solution	n Support Sec., PP Tech Serv	ice Dept.				
Classification:	Troubleshooting	🗌 Part informa		tion	Action	1 required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrof	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **FIT204581.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
FIT204581.exe	- Patch to address incompatibility issue between the Configure
	application and JRE 1.7u51.

Before installing FIT204581.exe

- ¹ Please refer to the patch Addendum for additional information regarding this release.
- 2 Known issues listed below, read before installing **FIT204581**.exe patch:
 - None.
- ³ The following prerequisites must be installed in the order specified before the **FIT204581**.exe patch is installed:
 - None.
- 4 Do NOT install any of the following patch(es) after installing the **FIT204581**.exe patch. If you must install any of the patch(es) below, do so installing the **FIT204581**.exe patch:
 - 1-1KK4VA.exe
 - 1-1JALAZ.exe
 - 1-1EPY8E.exe
- 5 This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system.
- 6 In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- ¹ Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **FIT204581**.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.

Model: Katana-C2 EFI v1.1(EB-1357)	Date: 13-Jun-14	No.: RD47304
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- c. Hostname can be the IP address or the Fiery server name.
- ⁴ Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- ⁶ Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 Verify that the System Updates Log section contains the patch number **FIT204581**.



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Model: Katana-C2 EFI v1.1(EB-1357)

Date: 13-Jun-14

No.: RD473041

Fiery Patch Addendum

This patch will make the Fiery compatible with Java Runtime Environment (JRE) 1.7u51 and above versions installed in client machine. After applying patch to the Fiery Servers, Fiery Configure application for Fiery Servers can be launched from Microsoft Windows and Apple Inc. Macintosh OSX client machine as well.

Known Limitations:

- After installing/updating the JRE 1.7u51 on Macintosh OSX client machine, sometimes Safari browser does not recognize newly installed Java due to this user may unable to launch Configure application from Safari browser. To resolve this problem, please try the below mentioned options:
 - Reboot the Macintosh OSX client machine manually, after installing/updating the JRE 1.7u51.
 - Enable the Java Web contents from Safari browser Preferences -> Security tab.
 Please see the below Screenshot 1.



(Screenshot - 1)

• Enable the Java from System Preferences -> Java Control Panel -> Security tab. Please see the below Screenshot - 2.

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Model: Katana-C2 EFI v1.1(EB-	-1357)	Date: 13-Jun-1-	4 No.: RD473041
000	System	Preferences	
Show All	Step-2: Enable the	Java content in browser.	
File	000	Java Control Panel	
General Desktop & Screen Sav	Ge er Fnable Java co	netal Update Java Securit	Advanced
Displays Energy Saver	Security Level	- Very High High (minimum reco	mmended)
iCloud Internet Accounts	Java application allowed to run.	- Medium is identified by a certificate from a	a trusted authority will be
Users & Parental	Exception Site Lis Applications la the appropriate	st unched from the sites listed below e security prompts.	w will be allowed to run after
Groups Controls	Click Edit Site Li to add items to	st this list.	Edit Site List
Java		Restore Security Prompts	Manage Certificates
Step-1: Click Java icon or	System Preferences window	to launch Java Control Panel.	Cancel Apply

(Screenshot - 2)

- If Safari 5.x browser does not recognize Java 7, please update the Safari 5.x to Safari 6.x version. Or use Firefox browser to launch Configure application.
- To avoid security vulnerability, Apple has added restriction on Safari browser for signed Java applet to access local directories. Backup/Restore functionality of Configure requires access to local directory to read/write file. To remove the above restriction please do the following steps:
 - 1. Launch Preferences window from Safari and open the Security tab.
 - 2. Click on "Manage Website Settings..." button.
 - 3. Select "Java" from left hand side applications list.
 - 4. Select "Run in Unsafe Mode" from drop down for a particular Fiery.
 - 5. Click "Trust" button on pop-up window for confirmation.



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Model: Katana-C2 EFI v1.1(EB-1357)		Date: 13-Jun-14	No.: RD473041
Model: Katana-C2 EFI v1.1(EB-1357)	Security Security Privacy Notifications I Java Allow websites to use this Configured Websites E Fiery IP displayed here ations. Step- Step- Step-	Date: 13-Jun-14	No.: RD473041
	- "Java" is set to run in un unsafe mode can access When visitin	safe mode for some websites. Plug-ins in your documents and data. g other websites: Ask	¢ Done

(Screenshot - 3)

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Model: Katana-C2 EFI v1.1(EB-1357) Dat			e: 05-Aug	j-14	No.: RD473042	
Subject: Firmware Release Note: System EFI			Prepared by: Hiroshi Wada			
From: PP Solution	n Support Sec., PP Tech Serv	ice Dept.				
Classification:	Troubleshooting	🗌 Part informa		tion	Action	n required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrof	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **FIT218665.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
FIT218665.exe	Print speed slows down when continuously printing large volume (approx 500 or more) of stapling jobs.

Before installing FIT218665.exe

- 1 Known issues listed below, read before installing FIT218665.exe patch:
 - None
- 2 The following prerequisites must be installed in the order specified before the **FIT218665**.exe patch is installed:
 - 1-1H9BQ2.exe
- ³ Do NOT install any of the following patch(es) after installing the **FIT218665**.exe patch. If you must install any of the patch(es) below, do so installing the **FIT218665**.exe patch:
 - 1-1B3O5X.exe
 - 1-1BPOUR.exe
 - 1-1C4WEH.exe
 - 1-1C3MUG.exe
 - 1-1E0B6R.exe
 - 1-1EY3KI.exe
- ⁴ This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5 In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- ¹ Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **FIT218665**.exe and follow the instructions in the Fiery Patch Downloader.

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Model: Katana-C2 EFI v1.1(EB-1357) Date: 05-Aug-14 No.: RD473042

- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- ⁴ Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- ⁶ Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 Verify that the System Updates Log section contains the patch number **FIT218665**.

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Model: Katana-C2 EFI v1.1(EB-1357) Da			Dat	e: 29-Aug	-14	No.: RD473043
Subject: Firmware Release Note: System EFI			Prepared by: Hiroshi Wada			
From: PP Solution	n Support Sec., PP Tech Serv	ice Dept.				
Classification:	Troubleshooting	Part information		tion	Action	n required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrof	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **FIT219000.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
FIT219000.exe	Pause is generated between jobs, reducing the productivity, if continuously running jobs consisted of 218 or more pages on the Perfect Binder.

Before installing FIT219000.exe

- 1 Known issues listed below, read before installing FIT219000.exe patch:
 - None
- 2 The following prerequisites must be installed in the order specified before the **FIT219000**.exe patch is installed:
 - 1-1H9BQ2.exe
- ³ Do NOT install any of the following patch (es) after installing the **FIT219000**.exe patch. If you must install any of the patch (es) below, do so installing the **FIT219000**.exe patch:
 - 1-1B3O5X.exe
 - 1-1BPOUR.exe
 - 1-1C4WEH.exe
 - 1-1C3MUG.exe
 - 1-1E0B6R.exe
 - 1-1EY3KI.exe
 - FIT218665.exe
- ⁴ This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5 In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions

¹ Make sure that the Fiery printer controller reaches Idle.

Model: Katana-C2 EFI v1.1(EB-1357)	Date: 29-Aug-14	No.: RD473043
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- 2 Execute **FIT219000**.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- ⁴ Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- ⁶ Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 Verify that the System Updates Log section contains the patch number **FIT219000**.

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Model: Katana-C2 EFI v1.1(EB-1357) Da		Dat	Date: 10-Sep-14		No.: RD473044	
Subject: Firmware Release Note: System EFI		Prepared by: Hiroshi Wada		oshi Wada		
From: PP Solution	n Support Sec., PP Tech Serv	ice Dept.				
Classification:	Troubleshooting	Part info	ormai	tion	Action	1 required
	🗌 Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrof	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **FIT220500.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
FIT220500.exe	PS error occurs, if printing PDF files that are not embedded with fonts.

Before installing FIT220500.exe

- 1 Known issues listed below, read before installing FIT220500.exe patch:
 - None
- 2 The following prerequisites must be installed in the order specified before the **FIT220500**.exe patch is installed:
 - 1-1J5OJ7.exe
- ³ Do NOT install any of the following patch(es) after installing the **FIT220500**.exe patch. If you must install any of the patch(es) below, do so installing the **FIT220500**.exe patch:
 - 1-1AK0YI.exe
- ⁴ This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5 In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **FIT220500**.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- ⁴ Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.

Model: Katana-C2 EFI v1.1(EB-1357)	Date: 10-Sep-14	No.: RD473044
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- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 Verify that the System Updates Log section contains the patch number **FIT220500**.

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Model: Katana-C2 EFI v1.1(EB-1357)		Date: 19-Feb-15		-15	No.: RD473045	
Subject: Firmware Release Note: System EFI		Prepared by: Y. Okano		Okano		
From: 3rd PP Teo	ch Service Sect., PP Tech Serv	vice Dept.				
Classification:	Troubleshooting	Part inf	orma	tion	Action	n required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	Transm	it/rec	eive	Retrof	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **FIT100882053.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
FIT100882053.e xe	12-digit patch IDs are truncated on the server configuration page.

Before installing FIT100882053.exe

- 1 Known issues listed below, read before installing FIT100882053.exe patch:
 - None
- The following prerequisites must be installed in the order specified before the **FIT100882053**.exe patch is installed:
 - None.
- ³ Do NOT install any of the following patch(es) after installing the **FIT100882053**.exe patch. If you must install any of the patch(es) below, do so installing the **FIT100882053**.exe patch:
 - None.
- ⁴ This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5 In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- ¹ Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **FIT100882053**.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.

Model: Katana-C2 EFI v1.1(EB-1357)	Date: 19-Feb-15	No.: RD473045

- ⁴ Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- ⁶ Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 Verify that the System Updates Log section contains the patch number FIT100882053.

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Model: Katana-C2 EFI v1.1(EB-1357) Da		Dat	Date: 06-Mar-15		No.: RD473046	
Subject: Firmware Release Note: System EFI		Prepared	d by: Y. (Okano		
From: 3rd PP Teo	ch Service Sect., PP Tech Serv	vice Dept.				
Classification:	Troubleshooting	Part info	ormat	tion	Action	1 required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrof	iit information
	Product Safety	🛛 Other (_)		

This RTB is the release note for Patch File **FIT100862599.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
FIT100862599.e xe	Image of the printed output might be shrunk.

Before installing FIT100862599.exe

- 1 Known issues listed below, read before installing FIT100862599.exe patch:
 - None
- ² The following prerequisites must be installed in the order specified before the **FIT100862599**.exe patch is installed:
 - 1-1B0MHX.exe
 - 1-1C50G0.exe
 - 1-1ERWM9.exe
 - 1-1IHX3I.exe
 - 1-1ISNGL.exe
- ³ Do NOT install any of the following patch(es) after installing the **FIT100862599**.exe patch. If you must install any of the patch(es) below, do so installing the **FIT100862599**.exe patch:
 - 1-1HOJPN.exe
- 4 This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5 In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **FIT100862599**.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader

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Model: Katana-C2 EFI v1.1(EB-1357)	Date: 06-Mar-15	No.: RD473046
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- a. Logon must be admin. This is fixed and cannot be modified.
- b. Password is the Fiery administrator login password.

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- c. Hostname can be the IP address or the Fiery server name.
- ⁴ Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- ⁶ Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 Verify that the System Updates Log section contains the patch number FIT100862599.

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Model: Katana-C2 EFI v1.1(EB-1357) Date		ate: 16-Sep-15		No.: RD473047		
Subject: Firmware Release Note: System EFI		Prepared	d by: Y. (Okano		
From: PP Solution	n Support Sec., PP Tech Serv	ice Dept.				
Classification:	Troubleshooting	Part info	ormat	tion	Action	required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrof	it information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **FIT101063085.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
FIT101063085.exe	Certificate Update for XPe. This is required for system updates to download new updates.

Before installing FIT101063085.exe

- 1. Known issues listed below, read before installing **FIT101063085**.exe patch:
 - When this patch is not applied, after September 20th, 2015, the Fiery controller is no longer able to receive automatic system updates from EFI.
 - For the above reason, if the system software has been re-installed, make sure to apply this patch manually BEFORE running the automatic system updates.
- 2. The following prerequisites must be installed in the order specified before the **FIT101063085**.exe patch is installed:
 - None.
- 3. Do NOT install the following patch after installing the **FIT101063085**.exe patch.
 - 1-1CO771.exe Note: The 1-1CO771.exe is no longer distributed.

Patch installation on FACI system instructions

- 1. Execute FIT101063085.exe and follow the instructions.
- 2. Fiery must be rebooted in order for changes to take effect.

Patch installation on non-FACI system instructions

- 1. Enable remote desktop on the server.
- 2. With a Windows XP client, using remote desktop to the Fiery controller.
- 3. Execute **FIT101063085**.exe and follow the instructions.
- 4. Fiery must be rebooted in order for changes to take effect.
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.

Technical Bulletin

Model: Katana-C2 EFI v1.1(EB-1357) Date: 16-Sep-15 No.: RD473047

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number FIT101063085.

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Model: Katana-C2 EFI v1.1(EB-1357)			Dat	ate: 06-Oct-15		No.: RD473048
Subject: Firmware Release Note: System EFI			_	Prepared by: Y. Okano		
From: PP Solution	n Support Sec., PP Tech Servi	ce Dept				
Classification:	Troubleshooting	Part info	ormat	tion	Action	1 required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrot	fit information
	Product Safety	🛛 Other (_)		

This RTB is the release note for Patch File **FIT101124247.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
FIT101124247.e	2-digit page numbers may overlap with one another when printing PDF file
xe	with gang-up setting.

Before installing FIT101124247.exe

- 1 Known issues listed below, read before installing FIT101124247.exe patch:
 - None.
- ² The following prerequisites must be installed in the order specified before the **FIT101124247**.exe patch is installed:
 - FIT100882053.exe
- ³ Do NOT install any of the following patch(es) after installing the **FIT101124247**.exe patch. If you must install any of the patch(es) below, do so installing the **FIT101124247**.exe patch:
 - None.
- ⁴ This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5 In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- ¹ Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **FIT101124247**.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.

Model: Katana-C2 EFI v1.1(EB-1357)	Date: 06-Oct-15	No.: RD473048

- ⁴ Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- ⁶ Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 Verify that the System Updates Log section contains the patch number FIT101124247.

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Model: Katana-C2 EFI v1.1(EB-1357)			Dat)ate: 06-Oct-15		No.: RD473049
Subject: Firmware Release Note: System EFI			Prepared by: Y. Okano			
From: PP Solution	n Support Sec., PP Tech Servi	ice Dept.				
Classification:	Troubleshooting	Part info	ormat	tion	Action	1 required
	Mechanical	Electrica	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrof	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **FIT101123745.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
FIT101123745.e xe	Scan To SMB: "General SMB operation error" alert message appears and the Fiery cannot connect to the Mac OS X 10.9 shared folder.

Before installing FIT101123745.exe

- 1 Known issues listed below, read before installing FIT101123745.exe patch:
 - None.
- ² The following prerequisites must be installed in the order specified before the **FIT101123745**.exe patch is installed:
 - FIT100882053.exe
- ³ Do NOT install any of the following patch(es) after installing the **FIT101123745**.exe patch. If you must install any of the patch(es) below, do so installing the **FIT101123745**.exe patch:
 - None.
- ⁴ This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5 In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- ¹ Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **FIT101123745**.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.

Model: Katana-C2 EFI v1.1(EB-1357)	Date: 06-Oct-15	No.: RD473049

- ⁴ Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- ⁶ Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 Verify that the System Updates Log section contains the patch number FIT101123745.

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Model: Katana-C2 EFI v1.1(EB-1357)			Dat	ate: 20-Jan-16		No.: RD473050
Subject: Firmware Release Note: System EFI			Prepared by: Y. Okano			
From: PP Solution	n Support Sec., PP Tech Serv	ice Dept.				
Classification:	Troubleshooting	Part info	ormat	tion	Action	n required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrof	fit information
	Product Safety	🛛 Other ()		

This RTB is the release note for Patch File **FIT101166895.exe** for Printer controller EB-1357 system version 1.1.

Patch File	Issue(s)
FIT101166895.e xe	Patch to upgrade PHP, OpenSSL, Apache web server and Samba to below mentioned versions:
	- Apache: 2.2.29
	- OpenSSL: 0.9.8zf/ 1.0.1m
	- PHP: 5.4.41
	- Samba version : 3.0.37

Before installing FIT101166895.exe

- 1 Known issues listed below, read before installing FIT101166895.exe patch:
 - None.
- ² The following prerequisites must be installed in the order specified before the **FIT101166895**.exe patch is installed:
 - FIT204581.exe
 - FIT100882053.exe
- ³ Do NOT install any of the following patch(es) after installing the **FIT101166895**.exe patch. If you must install any of the patch(es) below, do so installing the **FIT101166895**.exe patch:
 - 1-1EPY8E.exe
 - 1-1JALAZ.exe
 - 1-1KK4VA.exe
- 4 This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.
- 5 In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions

1 Make sure that the Fiery printer controller reaches Idle.

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Model: Katana-C2 EFI v1.1(EB-1357)

Date: 20-Jan-16 N

No.: RD473050

- 2 Execute **FIT101166895**.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- ⁴ Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- ⁶ Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 Verify that the System Updates Log section contains the patch number **FIT101166895**.