Model: Bellini-C2	Date: 12-Sep-03	No.: RB070025

Subject: Patch Release for EB-105EX (1-AKVJG)	Prepared by: Chisato Tsuji
From: 1st Tech. Support Sec. Service Support Dept.	

Classification:	☒ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☒ Other ( )		

This is a release note for a patch file for printer controller EB-105EX.

Patch File	Issue(s)
1-AKVJG	• **SR860 Support** • When printing more than 16 sheets in booklet stapling mode with Finisher2500, "SC990" may occur. • If the EB-105EX is powered on before the mainframe power is turned on, the EB-105EX may not boot correctly. (Because of this limitation, the manual states that the mainframe should always be powered on first.) • When printing with booklet and staple selected with the PCL5e/PCL6 driver and the Plockmatic, the prints will be fed out to the finisher proof tray. • When printing jobs stored in the Document Server, the prints may be rotated 180 degrees in some conditions. • Problems with the User Code counter -- When the User Code mode is set to the "Auto Program" mode, a print job sent from an unregistered user may be wrongly treated, resulting in the counter of a different registered-user counting-up. • When paper runs out while printing with both the booklet and stapling modes, the staple setting will be automatically canceled for the rest of the job (after paper is replenished).

Patch Procedure for 1-AKVJG:

1. Download the patch file (1-AKVJG.ps) to the Print queue by using the "Fiery Downloader".

2. Wait for more than 60 seconds. (Very important)

3. Reboot the system.
   (Access the Fiery menu, select "Shut Down" and then "Reboot System".)

4. When the EB-105EX becomes idle, print the configuration sheet.

5. Check if you can see the patch number "1-AKVJG.ps" in the "Update Information" section on the configuration sheet.

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Technical Bulletin

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Model: Bellini-C2	Date: 6-Nov-03	No.: RB070030

Subject: EB-105EX Service Manual Correction	Prepared by: Chisato Tsuji
From: 2nd Tech Support Sec. Service Support Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☒ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Other ( )		

Please correct your EB-105EX service manual as follows:

Page	Incorrect	Correct	Note
1-8	6. Insert the extension card [B] into the **right** upper slot and fasten it …	6. Insert the extension card [B] into the **left** upper slot and fasten it …	The illustration for this procedure is correct.
7-1	168-pin SDRAM: **PC100, CL2**, NonECC	168-pin SDRAM: **PC133, CL3**, NonECC	
7-2	Dimensions (W x **D x H**):	Dimensions (W x **H x D**):	

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Technical **B**ulletin

Model: Bellini-C2	Date: 18-Dec-03	No.: RB070036

Subject: Patch Release for EB-105EX (1-9ZUYT)	Prepared by: Chisato Tsuji
From: 1st Tech. Support Sec. Service Support Dept.	

Classification:	☒ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☒ Other ( )		

The following is a patch file release note for the EB-105EX printer controller.

Patch File	Symptom Corrected
1-9ZUYT	A paper jam sometimes occurs with the last sheet when printing out to the SR860, if all of the following conditions are met: 1. System v1.01 is installed with patch "1-AKVJG.ps". 2. The Booklet Finishing option is selected. 3. The total number of sheets printed out = (a multiple of 15) + 1.

Patch Procedure for 1-9ZUYT

Important Note:

This patch file is for application to System v1.01 containing the 1-AKVJG.ps patch.

1. Confirm that the 1-AKVJG.ps patch is already installed by checking to see if it is listed in the "Update Information" section of the configuration sheet. If it is not, apply this patch before going on to Step 2.

2. Download the new 1-9ZUYT.ps patch listed above to the Print queue using the Fiery Downloader.

3. Wait at least 60 seconds.
   Note: It is very important to wait at least this long before continuing.

4. Reboot the system *(Fiery Menu → Shut Down → Reboot System).*

5. Print out the configuration sheet once the EB-105EX has completely warmed up and reached ready status.

6. Confirm that the 1-9ZUYT.ps patch has been successfully installed by checking to see that it is listed in the "Update Information" section of the configuration sheet.

Model: Bellini-C2	Date: 14-May-04	No.: RB070041

Subject: EB-105EX suddenly drops off the network.	Prepared by: C.Tsuji
From: 2nd Tech Support Sec. Service Support Dept.	

Classification:	☒ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Other ( )		

SYMPTOM

The EB-105EX suddenly drops off the network.
This problem may happen when the EB-105EX is connected to a 10-BaseT network and in addition when

the network traffic is heavy.
or
multiple print jobs are sent to the EB-105EX.(= network traffic becomes heavy)

CAUSE

The EPROM on the motherboard, which uses an Intel chip, had a bug.

AFFECTED UNITS

Please refer to the serial number list, which is included at the bottom of this RTB.

SOLUTION

"LAN UPDATE PROGRAM for EB-105EX V.1.0.0" should be used to remove the bug.

- The program runs automatically, so there is no need to use a keyboard.
- The update procedure is written on the instruction sheet, which is attached to the CD.
  The instructions can also be found on the CD as a binary document file.
- The procedure can be done with or without the controller connected to the copier mainframe.

SERIAL NUMBER LIST

- Q06353XXXXX
- Q0635400001 - Q0635400025
- Q0635400027 - Q0635400134
- Q0635400136 - Q0635400167
- Q0635400169 - Q0635400178
- Q0635400181 - Q0635400182
- Q0635400188 - Q0635400190
- Q0635400192 - Q0635400242
- Q0635500028
- Q0635500031

- Q0635500034 - Q0635500058
- Q0635500060 - Q0635500062
- Q0635500065 - Q0635500067
- Q0635500069 - Q0635500071
- Q0635500073 - Q0635500093
- Q0635500095 - Q0635500099
- Q0635500101 - Q0635500102
- Q0635500104 - Q0635500105
- Q0635500107
- Q0635500109 - Q0635500130

Model: Bellini-C2	Date: 14-May-04	No.: RB070041

Q0635600001	Q0635600021	Q0635700004	Q0635700026	Q0635800032	Q0635900057
Q0635600002	Q0635600028	Q0635700005	Q0635800004	Q0635800056	Q0635900066
Q0635600003	Q0635600030	Q0635700006	Q0635800019	Q0635800061	Q0635900067
Q0635600006	Q0635600032	Q0635700007	Q0635800020	Q0635900043	Q0635900083
Q0635600013	Q0635600033	Q0635700008	Q0635800021	Q0635900049	
Q0635600017	Q0635700003	Q0635700025	Q0635800027	Q0635900051	

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Technical Bulletin

Model: Bellini-C2	Date: 14-May-04	No.: RB070042

Subject: Patch Release for EB-105EX (1-CX7BV)	Prepared by: Chisato Tsuji
From: 1st Tech. Support Sec. Service Support Dept.	

Classification:	☒ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☒ Other ( )		

This is a release note for a patch file for printer controller EB-105EX.

Patch File	Issue(s)
1-CX7BV	• When the Fuser Cleaning Web becomes near empty, the controller cannot start to print a job.

Note: This patch is for EB-105EX system version 1.01.

Please make sure that patches "1-AKVJG" and "1-9ZUYT" have already been applied to System version 1.01 before installing this new patch.

Patch Procedure for 1-9ZUYT:

1. Download the patch file (1-CX7BV.ps) to the Print queue by using the "Fiery Downloader".

2. Wait at least 60 seconds (this is very important).

3. Reboot the system.
   (Access the Fiery menu, select "Shut Down" and then "Reboot System".)

4. Once the EB-105EX becomes idle, print out the configuration sheet.

5. Check to make sure that the patch number "1-CX7BV.ps" appears in the Update Information section on the configuration sheet.

Model: Bellini-C2		Date: 14-May-04	No.: RB070043
Subject: Patch Release for EB-105EX (1-D3C5T)		Prepared by: Chisato Tsuji	
From: 1st Tech. Support Sec. Service Support Dept.			
Classification:	☒ Troubleshooting ☐ Mechanical ☐ Paper path ☒ Other ( )	☐ Part information ☐ Electrical ☐ Transmit/receive	☐ Action required ☐ Service manual revision ☐ Retrofit information

This is a release note for a patch file for printer controller EB-105EX.

Patch File	Issue(s)
1-D3C5T	• WebDownloader will not work correctly when Dutch is set as the system language.

Note: This patch is for EB-105EX system version 1.01.

Please make sure that patches "1-AKVJG", "1-9ZUYT", and "1-CX7BV" have already been applied to System version 1.01 before installing this new patch.

Patch Procedure for 1-D3C5T:

1. Download the patch file (1-D3C5T.ps) to the Print queue by using the "Fiery Downloader".

2. Wait at least 60 seconds (this is very important).

3. Reboot the system.
   (Access the Fiery menu, select "Shut Down" and then "Reboot System".)

4. Once the EB-105EX becomes idle, print out the configuration sheet.

5. Check to make sure that the patch number "1-D3C5T.ps" appears in the Update Information section on the configuration sheet.

Model: Bellini-C2		Date: 14-May-04	No.: RB070044
Subject: Patch Release for EB-105EX (1-B952E_1-BWIKW)		Prepared by: Chisato Tsuji	
From: 2nd Tech Support Sec. Service Support Dept.			
Classification:	☒ Troubleshooting ☐ Mechanical ☐ Paper path ☒ Other ( )	☐ Part information ☐ Electrical ☐ Transmit/receive	☐ Action required ☐ Service manual revision ☐ Retrofit information

This is a release note for a patch file for printer controller EB-105EX.

Patch File	Issue(s)
1-B952E_1-BWIKW	This patch will correct the following errors when the Plockmatic finisher is connected. • Pages are output in the incorrect order when selecting Booklet Staple in the PCL driver and printing out to the Plockmatic finisher. • The rear side on some sheets is not printed if the Cover Inserter used with the Plockmatic reaches the paper end condition. • The print job sometimes cannot be completed if the Cover Inserter used with the Plockmatic reaches the paper end condition.

Note: This patch is for EB-105EX system version 1.01.

Please make sure that patches "1-AKVJG", "1-9ZUYT", "1-CX7BV" and "1-D3C5T" are already applied to the System version 1.01 before this patch is applied.

Patch Procedure for 1-B952E_1-BWIKW:

1. Download the patch file (1-B952E_1-BWIKW.ps) to the Print queue by using the "Fiery Downloader".

2. Wait for more than 60 seconds. (Very important)

3. Reboot the system.
   (Access the Fiery menu, select "Shut Down" and then "Reboot System".)

4. When the EB-105EX becomes idle, print the configuration sheet.

5. Check if you can see the patch number "1-B952E_1-BWIKW.ps" in the "Update Information" section on the configuration sheet.

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Technical Bulletin

Reissued: 29-Jun-04

Model: Bellini-C2	Date: 24-Jun-04	No.: RB070045a

Subject: Patch Release for EB-105EX (1-DBI62)	Prepared by: Chisato Tsuji
From: 2nd Tech Support Sec. Service Support Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☒ Other ( )		

RTB Reissue

Procedure step 2 has been corrected. The patch should be downloaded to the "Direct" queue.

This is a release note for a patch file for printer controller EB-105EX.

Patch File	Issue(s)
1-DBI62	This patch corrects the following: • The stapler unit does not shift to the front for staple replenishing if the finisher runs out of staples while printing out multiple copies.

Important Note:

This patch file is for application to the EB-105EX System v1.01.

Patch Procedure for 1-DBI62

1. Confirm that the following patches are already installed by checking to see if it is listed in the "Update Information" section of the configuration sheet. If it is not, apply this patch before going on to Step 2.

   ● Patches: "1-AKVJG", "1-9ZUYT", "1-CX7BV", "1-D3C5T", "1-B952E_1-BWIKW + 1-DPK09"

2. Download the new 1-DBI62.ps patch listed above to the **Direct queue** using the Fiery Downloader.

3. Wait at least 60 seconds.
   Note: It is very important to wait at least this long before continuing.

4. Reboot the system *(Fiery Menu → Shut Down → Reboot System).*

5. Print out the configuration sheet once the EB-105EX has completely warmed up and reached ready status.

6. Confirm that the 1-DBI62.ps patch has been successfully installed by checking to see that it is listed in the "Update Information" section of the configuration sheet.

Model: Bellini-C2	Date: 8-Dec-04	No.: RB070052

Subject: EB-105EX System Ver.1.2 Release	Prepared by: Chisato Tsuji
From: 2nd Tech Support Sec. Service Support Dept.	

Classification:	☒ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☒ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☐ Other ( )	

EB-105EX version 1.2 has been released.

Note: See MB070043 for more details on the new system CD and the changes made.

This RTB includes the following information:

- New features and symptoms fixed with V1.2
- Firmware versions you need to use V1.2 with the Bellini-C2
- Video board compatibility
- Overview on the V1.01 to V1.2 firmware upgrade procedure

1. Major New Features of System V1.2

- Supports the Z-folding unit

- Multiple LPI
  Selectable screen mode was added (Text/Graphic)

- Supports PCL Job Separation.
  The EB-105EX shifts the pages between jobs (at the job separation commands).

- Supports SADF mode with LCD scanning
  From V1.2, the SADF can be used with LCD scanning. When the DF finishes scanning 100 originals, you can load more originals and continue the same job.
  Note: With V.1.01, the job finished when 100 originals were scanned.

- Supports 11.6 x 17 scanning

- Supports Windows Server 2003

- IP filtering
  The IP Filter feature allows you to restrict connections to the EB-105EX from certain IP addresses.
  You can set up filters for certain IP addresses to control their connection privileges.

- Port blocking
  IP Port Setup allows you to restrict connections over certain ports on the EB-105EX.

- Supports PDF V.1.4/V.1.5

- Supports MacOS 10.3

- Supports Adobe PS Interpreter 3016

- Fiery WebSpooler is not supported anymore.
  Please use the Command WorkStation (Windows users) or Fiery Spooler (Macintosh users).

- Supports Secure Print from copier
  With this feature, you can add a password to the print job when you send it to the EB-105EX from the Postscript printer driver. The job will stay in the copier until the password is input.

- Mac Print Center Plug-ins
  The Mac OS X (Native Mode) printer driver supports the following print options:
      Secure Print
      Group Name
      Group Password
      Notes
      Instructions
      User ID
      User Code
      Document Server File Name
      Document Server User Name
      Document Server Password

2. Improvements, Symptoms Fixed

- [Fixed]: The Tray Lock Icon was not indicated on the printer panel.
- [Fixed]: When the system timer is set to "UK English", the order of the time and date is incorrect
- [Fixed]: When overriding the print quantity of the jobs in the Hold queue, it will start to rip again.
- [Fixed]: Sometimes, during a print job, the print progress information (printed quantity i.e. "4 of 10") on the operation panel may suddenly disappear.
- [Fixed]: If the printer runs out of paper while multiple jobs are being printed, the alert may be delayed.
- [Improved]: LCD scan preset feature (UI improvement)
- [Improved]: The Preset feature will be added for LCD scan. This new Preset feature allows you to store frequently used scan options and destinations into memory, and recall these settings. By using this feature, you can reduce the number of operation steps (from 19 steps to 9 steps) compared with V.1.01.
- [Improved]: The time for printing jobs to the document server has been reduced.
- [Improved]: Scan margin has been reduced (32 bit boundary -> 8 bit boundary)
- Patches for V.1.01 are included in this system
  1-AKVJG: Refer to RTB #RB0700025
  1-9ZUYT: Refer to RTB #RB0700036
  1-CX7BV: Refer to RTB #RB0700042
  1-D3C5T: Refer to RTB #RB0700043
  1-B952E_1-BKIKW: Refer to RTB #RB0700044
  1-DBI62: Refer to RTB #RB0700045a
  1-DWZRP: Refer to RTB #RB0700048
  1-EG91P: Refer to RTB #RB0700049

Model: Bellini-C2	Date: 8-Dec-04	No.: RB070052

3. Firmware Versions Required to Use System V1.2 with the Bellini-C2

To use System V1.2, make sure to install the following firmware:

Language:	V.3.10 (B0705350B) or newer
BCU:	V. 5.16.34 (B0705254E) or newer
SYSTEM:	V. 5.04.2 (G0705774) or newer
LCDC (NA):	V. 2.18 (B0705374B) or newer
LCDC (EU):	V. 2.18 (B0705375B) or newer
NIC (NIB):	V.4.51 (B0705775) or newer
Netfile:	V.4.00 (B0705776) or newer
WebSystem:	V.2.04 (B0705777) or newer
WebDocbox:	V.2.03 (B0705778) or newer
BIOS:	VK02EL002 (B0705742E) or newer
Finisher SR841:	V.1.11 (B7065106) or newer
Finisher SR860:	V.3.00 (B4685133) or newer
Z-folding unit:	V.1.16 (B6605501) or newer

4. Video Board/System V1.2 Compatibility

● The program for the FPGA (chip on the video board) was changed to **1f**. As a result, the FPGA revision and video board P/N were changed.
  ➢ The FPGA was changed to enable 8-bit boundary scanning with System software V1.2 (see the table below).
  ➢ See MB070044 for details on the video board change (P/N, S/N, etc).

Important:
● To use the video board with Ver1.2, make sure the FPGA revision is **1f.**
  ➢ You can install FPGA revision **1f** with the FPGA update CD, which is included in the "Version Up Kit."
  ➢ See the next page for an overview on how to check the FPGA version and install FPGA revision **1f**.
● System Software V.1.2 does not support FPGA v01.
  ➢ If you use these two together, the scanner images will be corrupted.

Video Board Part Number	FPGA Revision	Scanning with System Software **V.1.01**	Scanning with System Software **V.1.2**
5K416002	**01**	32-bit boundary	**Not supported** (corrupted scanner images)
5K416010	**1f**	32-bit boundary	8-bit boundary

Model: Bellini-C2	Date: 8-Dec-04	No.: RB070052

4. Overview of the V1.01 to V1.2 System Upgrade Procedure

1) Check the contents of the kit.

- User Software CD-ROM V1.2.1   [G3536671C]
- PCL driver CD-ROM V2.00   [G3536691D]
- Document CD-ROM V1.20   [G3536681D]
- Release Note   [G3536731B]
- *System Software CD-ROM V1.2.0   [G3536981A]
- *FPGA Update Patch Rev. 1f CD-ROM   [G3538921]
- Version-Up Instructions   [G3538911]

Note* These CDs should be used by service personnel only.

2) Follow the "Version-UP Instructions" and update the System software to V1.2.

3) Print a configuration sheet and check the FPGA revision. If the FPGA revision is **01**, apply the FPGA update patch. (Follow the "Version-Up Instructions" for details)

4) Give the following items to the customer or site administrator.

- User Software CD-ROM V1.2.1   [G3536671C]
- PCL driver CD-ROM V2.00   [G3536691D]
- Document CD-ROM V1.20   [G3536681D]
- Release Note   [G3536731B]

5) Instruct the customer to do the following:
   1) Uninstall the old drivers and utilities on their client PCs
   2) Install the new drivers and utilities on their client PCs

Note: See the *User Addendum* for more details on the new features of System V1.2. The *User Addendum* is included in the User Software CD-ROM.

Model: Bellini-C2	Date: 16-Dec-04	No.: RB070054

Subject: Patch Release for EB-105EX V.1.2 (1-FY60I)	Prepared by: Chisato Tsuji
From: 2nd Tech Support Sec. Service Support Dept.	

Classification:	☒ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☒ Other ( )		

This RTB is the release note for Patch File **1-FY60I** for EB-105EX printer controller System V1.2.

Patch File	Issue(s)
1-FY60I	WebTools 4.6.60/WebScan 1.1.42: Cannot retrieve multi-page tiff scanning jobs (the "All" option is grayed-out). **Note:** The temporary workaround was to use Fiery Remote Scan to retrieve multi-page tiff jobs.

Note: This patch is only for EB-105EX **System Version 1.2**.

Patch Update Procedure

1. Use the Fiery Downloader to download the patch file (**1-FY60I.ps**) to the Direct queue.
2. Wait at least 60 seconds.
   Note: <u>This is very important</u>.
3. Reboot the EB-105EX.
   - "Fiery" menu → "Shut Down" → "Reboot System"
4. Wait until "EB-105EX" is displayed on the EB-105EX LCD panel.
5. Reboot the EB-105EX again.
   Note: This step is necessary to apply the new patch.
6. Wait until "EB-105EX" is displayed on the EB-105EX LCD panel.
7. Print out the Configuration Sheet.
8. Make sure that patch number **1-FY60I** is listed in the "Update Information" section of the Configuration Sheet.

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Technical Bulletin

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Model: Bellini-C2	Date: 16-Dec-04	No.: RB070055

Subject: Patch Release for EB-105EX V.1.2 (1-FH7LW)	Prepared by: Chisato Tsuji
From: 2nd Tech Support Sec. Service Support Dept.	

Classification:	☒ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☒ Other ( )		

This RTB is the release note for Patch File **1-FW7LW** for EB-105EX printer controller System V1.2.

Patch File	Issue(s)
1-FH7LW	Fiery cannot find an AppleTalk zone in an AppleTalk network with a very large network number range.

Note: This patch is only for EB-105EX **System Version 1.2**.

Patch Update Procedure

1. Use the Fiery Downloader to download the patch file (**1-FH7LW.ps**) to the Direct queue.

2. Wait at least 60 seconds.
   Note: This is very important.

3. Reboot the EB-105EX.

   ● "Fiery" menu → "Shut Down" → "Reboot System"

4. Wait until "EB-105EX" is displayed on the EB-105EX LCD panel.

5. Reboot the EB-105EX again.
   Note: This step is necessary to apply the new patch.

6. Wait until "EB-105EX" is displayed on the EB-105EX LCD panel.

7. Print out the Configuration Sheet.

8. Make sure that patch number **1-FH7LW** is listed in the "Update Information" section of the Configuration Sheet.

Model: Bellini-C2	Date: 7-Jan-05	No.: RB070056

Subject: Patch Release for EB-105EX V.1.2 (1-GRRLM)	Prepared by: Chisato Tsuji
From: 2nd Tech Support Sec. Service Support Dept.	

Classification:	☒ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☒ Other ( )		

This RTB is the release note for Patch File **1-GRRLM** for EB-105EX printer controller System V1.2.

Patch File	Issue(s)
1-GRRLM	Every sheet is offset when a job is printed using the tab setting.

Note: This patch is only for EB-105EX **System Version 1.2**.

Please make sure that the patch "1-FY60I" has already been applied to System V.1.2 before installing this new patch.

Patch Update Procedure

1. Use the Fiery Downloader to download the patch file (**1-GRRLM.ps**) to the Direct queue.

2. Wait at least 60 seconds.
   Note: <u>This is very important</u>.

3. Reboot the EB-105EX.

   ● "Fiery" menu → "Shut Down" → "Reboot System"

4. Wait until "EB-105EX" is displayed on the EB-105EX LCD panel.

5. Reboot the EB-105EX again.
   Note: This step is necessary to apply the new patch.

6. Wait until "EB-105EX" is displayed on the EB-105EX LCD panel.

7. Print out the Configuration Sheet.

8. Make sure that patch number **1-GRRLM** is listed in the "Update Information" section of the Configuration Sheet.

Model: Bellini-C2	Date: 7-Jan-05	No.: RB070057

Subject: Patch Release for EB-105EX V.1.2 (1-GYWYK)	Prepared by: Chisato Tsuji
From: 2nd Tech Support Sec. Service Support Dept.	

Classification:	☒ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☒ Other ( )		

This RTB is the release note for Patch File **1-GYWYK** for EB-105EX printer controller System V1.2.

Patch File	Issue(s)
1-GYWYK	When doing Rip & Hold for some multiple copy data to print, the printing process never completes.

Note: This patch is only for EB-105EX **System Version 1.2**.

Please make sure that patches "1-FY60I" and "1-GRRLM" have already been applied to System V.1.2 before installing this new patch.

Patch Update Procedure

1. Use the Fiery Downloader to download the patch file (**1-GYWYK.ps**) to the Direct queue.
2. Wait at least 60 seconds.
   Note: This is very important.
3. Reboot the EB-105EX.
   - "Fiery" menu → "Shut Down" → "Reboot System"
4. Wait until "EB-105EX" is displayed on the EB-105EX LCD panel.
5. Reboot the EB-105EX again.
   Note: This step is necessary to apply the new patch.
6. Wait until "EB-105EX" is displayed on the EB-105EX LCD panel.
7. Print out the Configuration Sheet.
8. Make sure that patch number **1-GYWYK** is listed in the "Update Information" section of the Configuration Sheet.

Model: Bellini-C2	Date: 25-Mar-05	No.: RB070058

Subject: Patch Release for EB-105EX V.1.2 (1-HG4WZ)	Prepared by: Chisato Tsuji
From: 2nd Tech Support Sec. Service Support Dept.	

Classification:	☒ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☒ Other ( )		

This RTB is the release note for Patch File **1-HG4WZ** for EB-105EX printer controller System V1.2.

Patch File	Issue(s)
1-HG4WZ	This patch uses the linearization curve (gamma curve) from System V1.01. **Important Note** Use this patch <u>only when:</u> 1) The machine was upgraded directly from System V1.01 to V1.2, **AND** 2) The customer says they like the image quality of V1.01 better than that of V1.2.

Note: This patch is only for EB-105EX **System Version 1.2**.

Patch Update Procedure

1. Use the Fiery Downloader to download the patch file (**1-HG4WZ.ps**) to the Direct queue.

2. Wait at least 60 seconds.
   Note: <u>This is very important</u>.

3. Reboot the EB-105EX.

   ● "Fiery" menu → "Shut Down" → "Reboot System"

4. Wait until "EB-105EX" is displayed on the EB-105EX LCD panel.

5. Reboot the EB-105EX again.
   Note: This step is necessary to apply the new patch.

6. Wait until "EB-105EX" is displayed on the EB-105EX LCD panel.

7. Print out the Configuration Sheet.

8. Make sure that patch number **1-HG4WZ** is listed in the "Update Information" section of the Configuration Sheet.