

# **Color Controller E-820**

## **CONFIGURATION GUIDE**

For use with the following color copiers:

Ricoh Aficio Color 6513

Gestetner CS213d

RexRotary CS813d

nashuatec CS513d

infotec 7513

Savin SDC413

Lanier 5813



## About the Documentation

This manual is part of a set of Color Controller E-820™ documentation that includes the following manuals for users and system administrators:

- The *Quick Start Guide* summarizes the steps for configuring the E-820 and printing. It also describes how to access the online documentation.
- The *User Software Installation Guide* describes how to install software from the User Software CD to enable users to print to the E-820, and also describes setting up printing connections to the E-820.
- The *Configuration Guide* explains basic configuration and administration of the E-820 for the supported platforms and network environments. It also includes guidelines for setting up UNIX, Windows NT 4.0/2000, and Novell NetWare servers to provide printing services to users.
- The *Printing Guide* describes the printing features of the E-820 for users who send jobs from their computers.
- The *Color Guide* provides information on managing the color output of the E-820. It explains how to calibrate your copier and take advantage of the EFI Fiery ColorWise® color management system, as well as features in ColorWise Pro Tools™.
- The *Fiery Color Reference* addresses concepts and issues associated with managing color output of the E-820 and outlines key workflow scenarios. In addition, it offers information on printing color documents from popular Microsoft Windows and Apple Mac OS applications.
- The *Job Management Guide* explains the functions of the job management utilities, including EFI Command WorkStation™ and EFI Fiery DocBuilder Pro™, and how you can use them to monitor and control jobs on the E-820. This manual is intended for an operator or administrator, or a user with the necessary access privileges, who monitors and manages job flow, performs color calibration, and troubleshoots problems that may arise.
- *Release Notes* provide last-minute product information and workarounds for some of the problems you may encounter.

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## Introduction

This manual is intended for anyone who is responsible for integrating the Color Controller E-820 into a business environment that includes networked personal computers. After setting up the Color Controller E-820 and client workstations, individual users can print to the Color Controller E-820 as a high-performance color printer.

This manual describes how to set up network servers and clients to use the Color Controller E-820 and how to install user software and set up printing from Microsoft Windows and Apple Mac OS computers. For general information on using the color copier, your computer, your application software, or your network, see the manuals that accompany those products.

**NOTE:** The term “E-820” is used in this manual to refer to the Color Controller E-820. The name “Aero” is used in illustrations to represent the E-820. The term “Windows 9x” is used in this manual to represent Windows 95, Windows 98, and Windows Me.

The E-820 includes support for the EFI Fiery WebTools™ and software for EFI Command WorkStation, which allow an operator to manage all jobs sent to the E-820. Although it may not be the case at all sites, the documentation for this product assumes the presence of an operator who controls and manages jobs sent by users from remote workstations.

Any additional connectivity or administrative features specific to the copier are described in the *Printing Guide* or the *Release Notes*.

## About this manual

This manual covers the following topics:

- Basic configuration of the E-820 to support printing over AppleTalk, TCP/IP, and IPX (Novell) networks
- Administering network printing
- Configuring Novell and Microsoft Windows NT 4.0/2000 servers and UNIX systems to provide E-820 printing services

- Using the E-820 in mixed network environments
- Setting up a Token Ring connection

**NOTE:** The network guidelines in this book are not intended to replace the services of an experienced network engineer.

This manual is organized as follows:

- [Chapter 1](#) illustrates the supported network configurations and shows the network connectors on the E-820.
- [Chapter 2](#) provides guidelines for setting up Windows network servers and UNIX systems for printing to the E-820 and for using Fiery WebTools.
- [Chapter 3](#) describes how to prepare for E-820 Setup, including planning system security through access levels.
- [Chapter 4](#) describes E-820 configuration (Setup) from the Control Panel.
- [Chapter 5](#) describes E-820 Setup from a Windows computer.
- [Chapter 6](#) describes setting up the E-820 for WebTools™.
- [Chapter 7](#) summarizes some administrative features of E-820 software that are available for IPX/SPX, TCP/IP, and AppleTalk networks, and offers troubleshooting hints.
- [Appendix A](#) describes the Token Ring option.
- [Appendix B](#) describes issues that may occur in setting up the E-820 and offers solutions.

**NOTE:** Administrator features described in other manuals are summarized on [page 7-1](#).

## Chapter 1: Connecting to the Network

This chapter summarizes the stages in setting up the E-820, and includes diagrams that refer you to other chapters or other manuals for completing your installation. Check those references to find the information you need quickly.

### E-820 on the network

When the E-820 is connected to a network, it behaves as a networked PostScript printer. The built-in Ethernet interface on the E-820 supports the following network protocols:

- AppleTalk
- TCP/IP (the lpd, nbt, and http protocols)

TCP/IP stands for Transmission Control Protocol/Internet Protocol. The lpd protocol is the standard TCP/IP printing protocol. The nbt protocol supports Windows (SMB) printing. The port 9100 is the printer server port number to publish print connections between the print server and a remote computer. The http protocol is commonly used for Web pages on the Internet and on intranets.

- IPX/SPX (Novell)

IPX/SPX stands for Internetwork Packet Exchange/Sequenced Packet Exchange.

These protocols (rules that enable computers on a network to communicate with each other) are supported on Mac OS, Windows, and UNIX platforms and can run concurrently on the same cable. Workstations that use other protocols can print through a server that uses one of the protocols mentioned. A Token Ring option is also available. This option supports the TCP/IP and IPX/SPX protocols. The E-820 is auto-sensing, and can handle all of these connections simultaneously.

When you add the E-820 to a network, it is assumed that a network administrator has already installed a network cabling system and connected workstations and servers.

## Stages of installation on the network

Installation can be performed by a network or printing administrator. The stages of a successful installation are:

- **Physically connecting the E-820 to a functioning network**

Prepare a network node for the E-820—obtain cable, route it to the location where the E-820 will be installed (near the copier), and attach the cable to the network interface of the E-820 (see [page 3-10](#) for details).

**NOTE:** If you plan to run Command WorkStation software, you will need to install the software and connect the Command WorkStation computer to the network along with the E-820. For more information, see the *User Software Installation Guide*.

- **Configuring the network server**

When network servers are required, you need to configure those servers to provide client access to the E-820 as a color PostScript printer. For information on configuring network servers in Windows and UNIX network environments, see [Chapter 2](#).

- **Setting up the E-820**

Configure the E-820 for your particular printing and network environment. First read [Chapter 2](#), and then see subsequent chapters for details.

- **Preparing client workstations for printing**

Install the files needed for printing, install additional user software, and connect the client to the E-820 over the network. These steps are described in the *User Software Installation Guide*, and some information is also provided in [Chapter 2](#).

- **Administering the E-820**

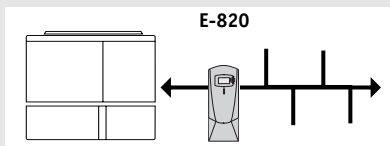
Monitor and maintain system performance and troubleshoot problems that arise. For details, see [Chapter 7](#) of this manual and the *Job Management Guide*.

# 1

## 1-3 Stages of installation on the network

### Summary of E-820 network installation

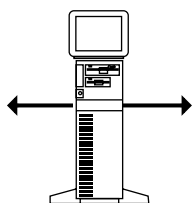
#### CONNECTION



Prepare a network node. Connect the E-820 to the copier and the network. If you use a computer running Command WorkStation software, connect it to the network.

#### SERVER CONFIGURATION

##### Network server

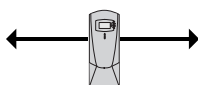


Configure UNIX, Windows NT 4.0/2000, and IPX (Novell) servers to specify E-820 print queues and E-820 users.

No special configuration of AppleShare servers is required.

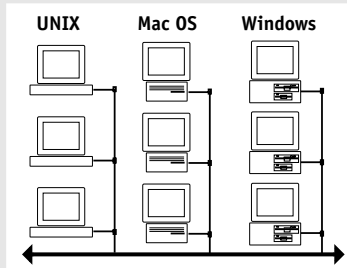
#### E-820 SETUP

##### E-820



On the E-820 Control Panel, configure, at a minimum, the Server Setup, Network Setup, and Printer Setup. Configure the remaining Setups.

#### CLIENT SETUP



At each computer from which users print to the E-820:

- Install the appropriate printer files and connect to one or more queues.
- Install Fiery® utilities and an Internet browser for those computers that will use them.
- Verify the E-820 in the list of printers and run a test print.

**E-820 available on the network**

## Quick path to installation

The diagrams on the following pages show typical systems you can use to print and run Fiery software from remote workstations. Find the page with your preferred platform and network type, and then look up the setup procedures referenced in the “Key to setup” in the upper-left corner of each diagram.

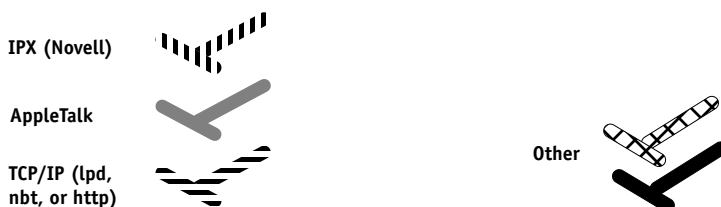
The diagrams describe devices that use the supported networking protocols. They are logical diagrams and are not intended to describe the physical arrangement (topology) of devices on the network. A variety of physical arrangements is possible with each logical arrangement. For example, twisted pair Ethernet networks commonly use a star configuration around a hub, rather than a bus arrangement. The design of physical networks is beyond the scope of this manual.

If your network uses more than one protocol or more than one type of workstation, combine the setups listed for each component of your system. Multiple protocols (shown in the diagrams as parallel lines) can run on the same cable. A solid connection from the E-820 with an arrow indicates that other supported network types can be operational at the same time.

A Token Ring card is required for connection to a Token Ring network. For more information, see [Appendix A](#).

**NOTE:** The IPX/SPX and TCP/IP functionality outlined in this section is available on both Ethernet and Token Ring networks. AppleTalk is supported on Ethernet only.

The protocols used in these diagrams are indicated as follows:





# 1

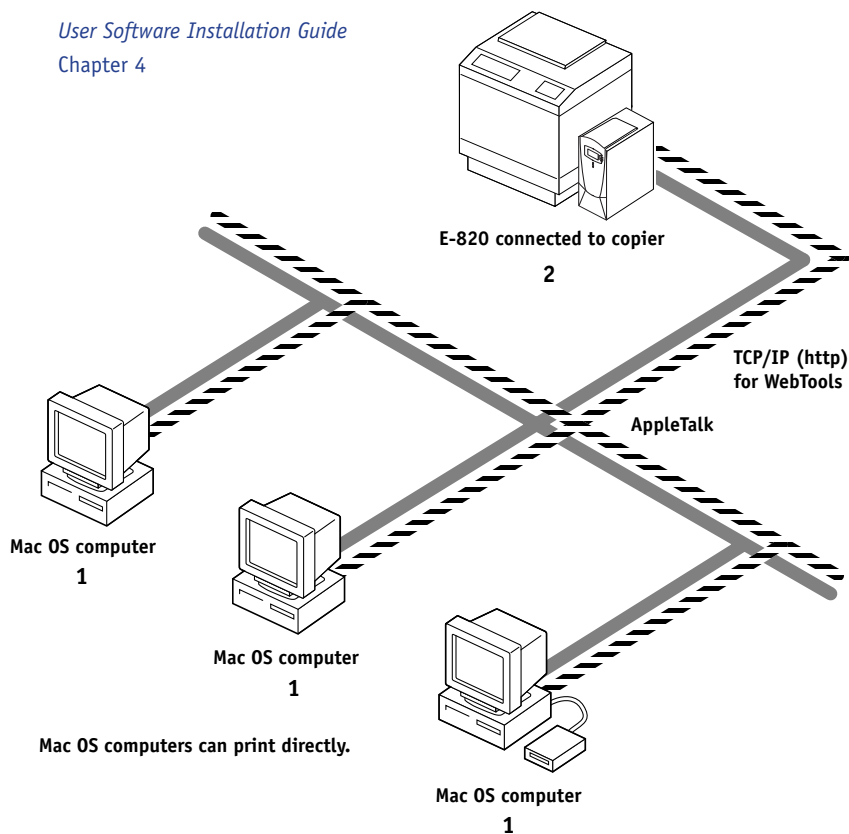
## 1-5 Quick path to installation

### Mac OS environment with AppleTalk

#### Key to setup:

- 1 Mac OS computer
- 2 Fiery Setup

*User Software Installation Guide*  
Chapter 4



#### Printing on this network

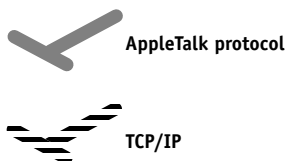
Mac OS computers can print directly using the AppleTalk protocol.

#### For using Fiery Utilities

Fiery utilities can be used with the AppleTalk protocol. To use ColorWise Pro Tools and Fiery Link™, TCP/IP is required.

#### For using WebTools

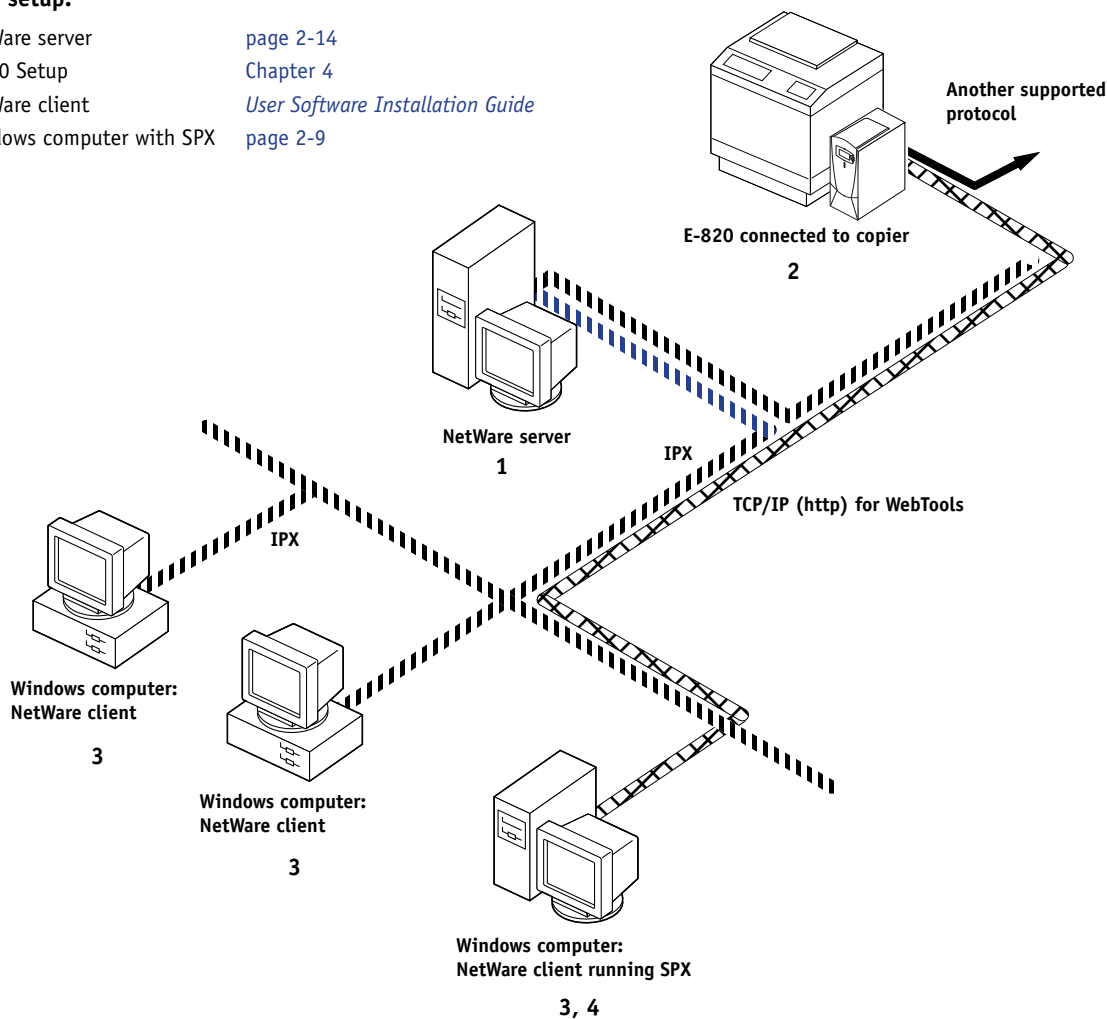
A Mac OS computer with TCP/IP (http) loaded.



## Windows computers in a Novell environment

### Key to setup:

- 1 NetWare server [page 2-14](#)
- 2 E-820 Setup [Chapter 4](#)
- 3 NetWare client [User Software Installation Guide](#)
- 4 Windows computer with SPX [page 2-9](#)



IPX protocol



SPX protocol (TCP/IP or AppleTalk possible)

### Printing on this network

All Windows computers can print through the NetWare server.

### For using WebTools

A Windows computer with TCP/IP (http) loaded

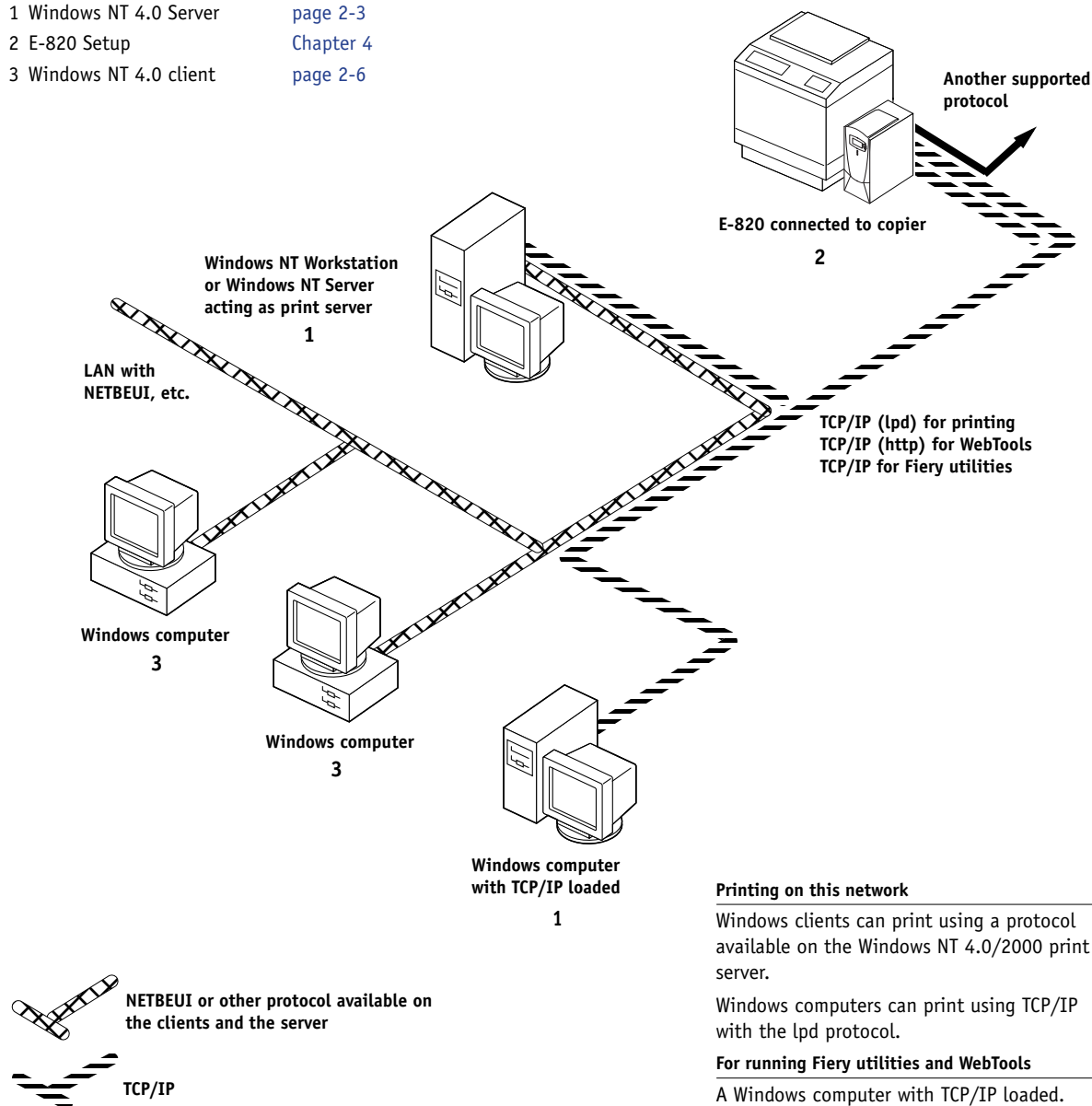
# 1

## 1-7 Quick path to installation

### Windows NT 4.0/2000 Server environment

#### Key to setup:

- 1 Windows NT 4.0 Server [page 2-3](#)
- 2 E-820 Setup [Chapter 4](#)
- 3 Windows NT 4.0 client [page 2-6](#)



#### Printing on this network

Windows clients can print using a protocol available on the Windows NT 4.0/2000 print server.

Windows computers can print using TCP/IP with the lpd protocol.

#### For running Fiery utilities and WebTools

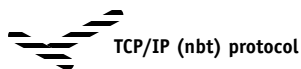
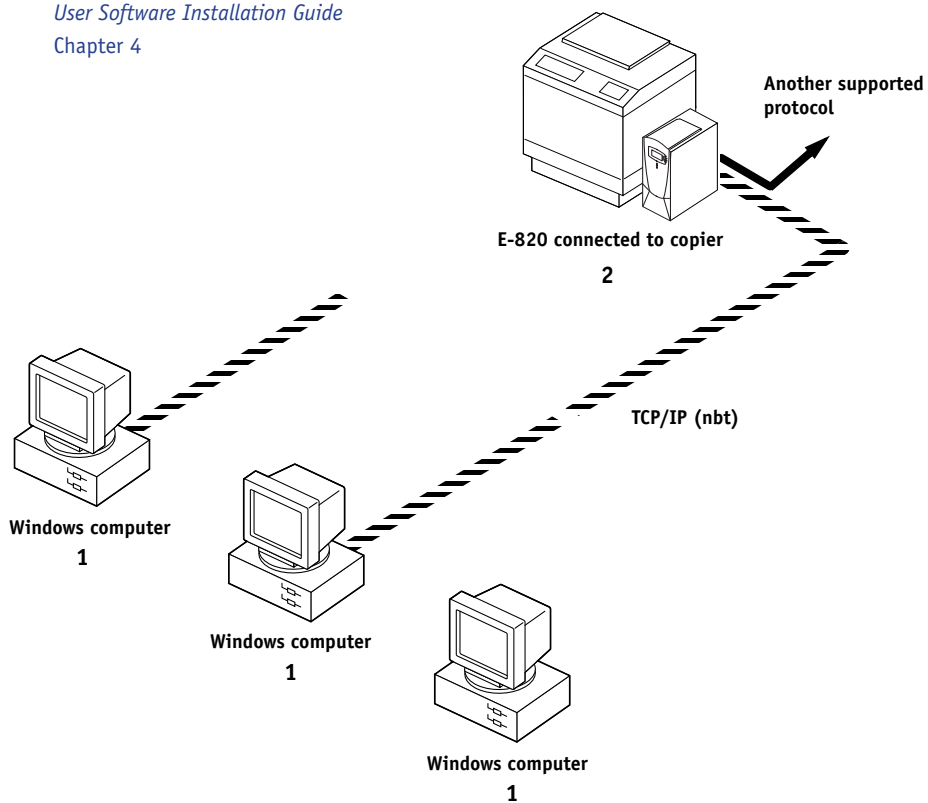
A Windows computer with TCP/IP loaded.

## Windows computers using Windows printing

### Key to setup:

- 1 Windows computer
- 2 E-820 Setup

*User Software Installation Guide*  
Chapter 4



### For Windows printing

Windows (SMB) printing enabled on the E-820  
Windows NetBios and TCP/IP enabled on the computer

## UNIX workstations and Windows computers on a TCP/IP network

### Key to setup:

- 1 UNIX server/host
- 2 E-820 Setup
- 3 UNIX workstation
- 4 TCP/IP client
- 5 Windows NT 4.0 client

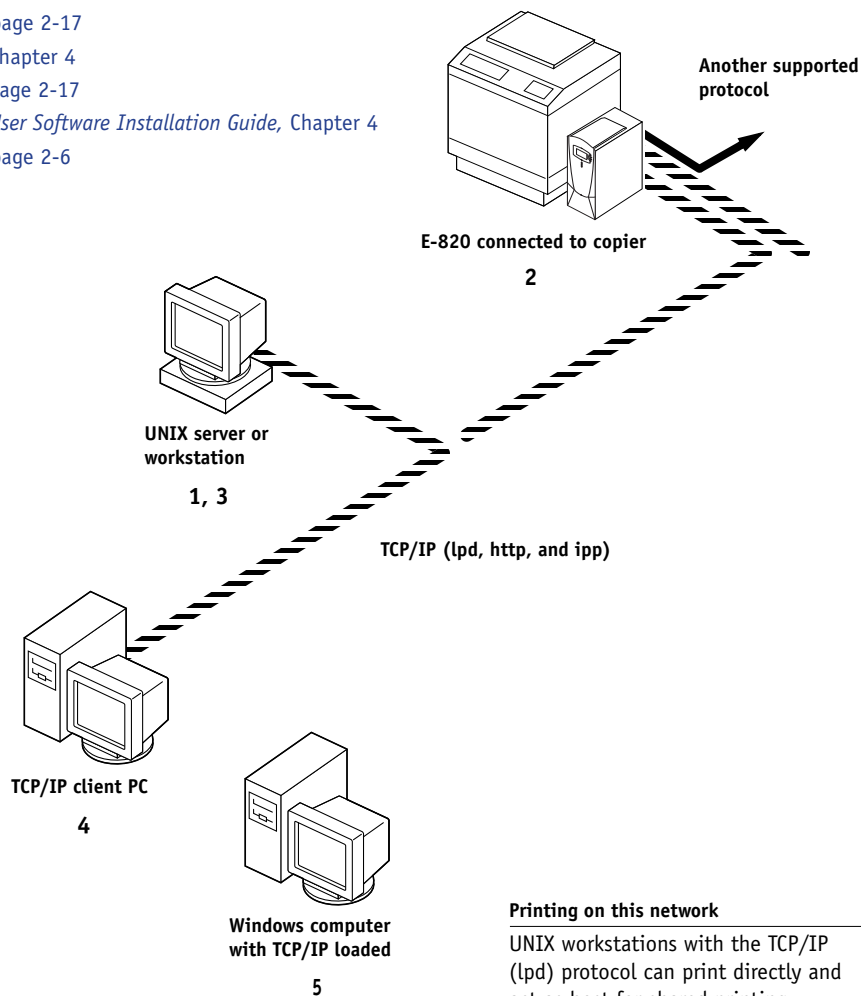
page 2-17

Chapter 4

page 2-17

*User Software Installation Guide, Chapter 4*

page 2-6



### Printing on this network

UNIX workstations with the TCP/IP (lpd) protocol can print directly and act as host for shared printing.

TCP/IP clients can print through UNIX server or directly; requires TCP/IP and the lpr print service loaded.

### For running Fiery utilities and WebTools

Windows computers with TCP/IP loaded can use these applications.

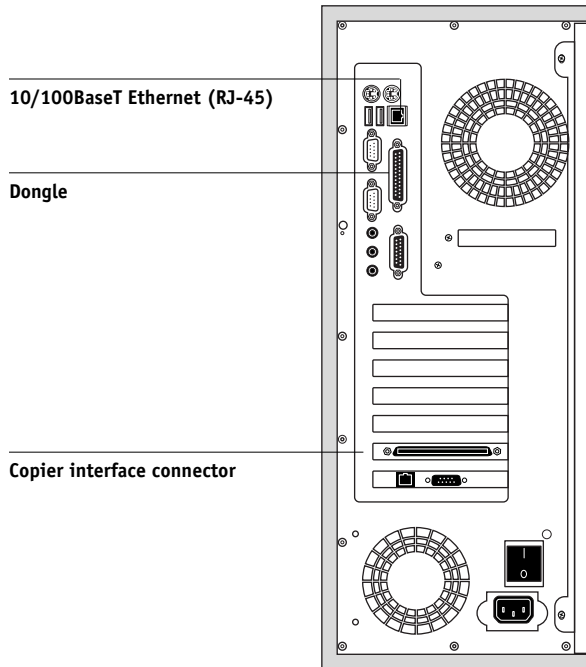
## Connecting network cable to the E-820

In this section, the back panel of the E-820 is illustrated, followed by information for connecting to the Ethernet board. For information about connecting to a Token Ring network, see [Appendix A](#).



Turn off the E-820 before attaching it to any network device. If the E-820 has just finished processing, wait five seconds after the system reaches the Idle state before using the power switch to turn it off. For the proper shutdown procedure, see [page 7-11](#).

### Back view of the E-820



## Ethernet connection

For Ethernet connections, the E-820 supports Unshielded Twisted Pair (UTP) cabling, defined as Category 5 for use with 100BaseT; or as Category 3, Category 4, or Category 5 for use with 10BaseT. The cable uses an 8-pin RJ-45 connector that plugs into the RJ-45 socket on the E-820.

**NOTE:** The 100BaseT type supported by the E-820 is 100BaseTX, also known as Fast Ethernet. If an Ethernet hub is used, it must be a 100BaseTX hub. The term “100BaseT” is used to refer to 100BaseTX.

---

### TO CONNECT TO THE ETHERNET BOARD

- **Connect the network cable to the RJ-45 connector on the back of the E-820.**

**NOTE:** For 100BaseT, you must use a Category 5 unshielded twisted pair cable network cable.

## Token Ring connection

For Token Ring connections, the E-820 supports Unshielded Twisted Pair (UTP) cabling with an RJ-45 connector and Shielded Twisted Pair (STP) with a DB-9 connector.

If the Token Ring option is installed, you cannot enable both Ethernet and Token Ring simultaneously. For more information, see [Appendix A](#).

---

### TO CONNECT TO THE TOKEN RING BOARD

- **Connect the network cable to the proper connector on the back of the E-820.**

For more information on Token Ring, see [Appendix A](#).





## Chapter 2: Setting up Network Servers

This chapter describes environments that typically include one or more network servers—Novell NetWare servers and Windows NT 4.0/2000 servers—that share printing to the E-820. It describes setting up servers that use IPX/SPX or TCP/IP protocols for communicating with the E-820. In addition, it includes guidelines for setting up direct communication from Windows NT 4.0/2000/XP workstations or UNIX workstations, where a network server is optional. This chapter also outlines the requirements for users to print to the E-820 and run Fiery utilities and WebTools.

The E-820 can accept jobs concurrently from NetWare, Windows NT 4.0/2000, and AppleShare servers, as well as jobs sent directly from Windows NT 4.0/2000/XP or UNIX workstations. Because AppleShare servers require no special configuration, they are not discussed in this chapter, except for use in a Windows NT 4.0/2000 environment (see “[E-820 on a TCP/IP network with Windows NT 4.0/2000/XP](#)” in the following section).

If your network is based on Windows NT 4.0/2000, proceed to the following section. For information on UNIX workstations, proceed to [page 2-17](#).

### E-820 on a TCP/IP network with Windows NT 4.0/2000/XP

When a Windows NT 4.0/2000/XP computer is configured to connect to the E-820 using TCP/IP, it can print directly to the E-820. If the computer shares the printer over the network, it is acting as a print server to Windows NT 4.0/2000/XP and Windows 9x/Me clients. Client computers print to the E-820 by printing to the Windows NT 4.0/2000 print server. You can then monitor and control printing at the Windows NT 4.0/2000 server computer.

Typical system combinations are:

- Print server running Windows NT 4.0/2000 Server; clients running Windows NT 4.0/2000/XP Workstation and Windows 9x/Me
- Print server running Windows NT 4.0/2000/XP Workstation; clients running Windows 9x/Me

With TCP/IP protocols loaded, you can run Fiery utilities and WebTools from a Windows computer.

The Windows NT 4.0/2000 server can also use AppleTalk protocols to print to the E-820 as an alternative to TCP/IP.

**NOTE:** When you create a printer to share with AppleTalk users, do not “capture” the printer. Capturing the printer forces all users to print to the server, rather than directly to the printer. If you capture the printer, E-820 print connections will not appear in the Mac OS Chooser.

### Tips for experts—Windows NT 4.0/2000/XP with TCP/IP

Setting up printing from Windows NT 4.0/2000/XP using TCP/IP protocols is similar to setting up UNIX workstations with TCP/IP. When TCP/IP network connections are made from Windows NT 4.0/2000/XP workstations, note the following:

- **Make sure you have a valid IP address for the E-820 and any workstations that will print to it or run the Fiery utilities.**
- **In E-820 Setup, enable TCP/IP and enter the IP address, subnet mask, and gateway address for the E-820.**

You can enter these addresses manually or use DHCP, RARP, or BOOTP protocols to assign them dynamically.

- **Make sure the E-820 name and address are listed in a domain name server (DNS) or hosts name database used by your system.**
- **Make sure the system host table includes the correct internal name for the E-820 as a remote printer.**

For more information, see [page 2-18](#).

- **For Windows NT 4.0/2000/XP, install the appropriate printer driver files on the Windows NT 4.0/2000 server.**

For more information, see the *User Software Installation Guide*.

- **Repeat the installation for all users who print to the E-820.**

Each server and workstation running the Fiery utilities with TCP/IP also needs the TCP/IP protocol and the Fiery utility software.

### **Configuring a Windows NT 4.0/2000 server to communicate with the E-820**

To configure a Windows NT 4.0/2000 server to communicate with the E-820, follow these general steps. More detail is provided in subsequent sections in this chapter and in your Microsoft documentation.

- Load the TCP/IP network protocol on the server and configure it with an IP address, subnet mask, and gateway.
- Enter the host name of the E-820 in the host database used by your system (see [page 2-4](#)).
- Perform E-820 Setup.
- On the Windows NT 4.0/2000 server, create a printer for each E-820 print connection, install the appropriate printer drivers, and (optionally) share the printer on the network (see [page 2-5](#)).
- Enter the host name and remote printer name of the E-820 in the printer connection. For more information, see [page 2-18](#).
- If the Windows NT 4.0/2000 server is also a workstation, install Fiery utilities (see the *User Software Installation Guide*).

### Adding the E-820 to the TCP/IP network

If your TCP/IP network consists of Windows NT 4.0/2000 servers, and Windows NT 4.0/2000/XP clients, follow the procedures in this section. If the network also includes UNIX workstations, see also the procedures on [page 2-18](#).

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#### TO ADD THE E-820 TO A TCP/IP NETWORK WITH A WINDOWS NT 4.0/2000 SERVER

##### 1. Register the IP address of the E-820 in the host name database used by your system.

For installations that do not have a network administrator or central host name database, add the E-820 to the hosts file on the Windows NT 4.0/2000 server. Also add it to the hosts file on any workstations that have TCP/IP loaded and will use the Fiery utilities.

The Windows NT 4.0/2000 hosts file provides compatibility with the UNIX hosts file. The hosts file is used as a local Domain Name Services (DNS) equivalent. It has the same format as the /etc/hosts file on UNIX servers. The format of the hosts entry is:

IP Address<TAB>host name<TAB>#comments

where <TAB> indicates that you press the Tab key.

To determine the IP address and server name of your system, print a Configuration page (see [page 7-9](#)).

**NOTE:** If the E-820 has already been defined in an /etc/hosts file or equivalent host name database on a UNIX workstation on your network, we recommend you use the same host name here as you used for the name of the remote printer in the /etc/printcap file.

##### 2. Perform E-820 Setup to support TCP/IP printing.

Enter the options in Protocol Setup (IP address of the E-820, subnet mask, and gateway address).

### Installing the E-820 as a shared printer

The first step in creating a printer is installing the printer driver files, which give your applications access to printer features. For every workstation that will print directly and independently to the E-820, you can use the installation instructions in the *User Software Installation Guide*. However, if you are an administrator running a Windows NT 4.0/2000 server or Windows NT 4.0/2000/XP computer, you can also create a printer and share it with clients on the network. This allows clients who do not have permission to establish an independent network connection to the E-820 to print through the server.

You can specify sharing of the printer during installation of the E-820 printer files. If you have not yet installed the E-820 printer files on the Windows NT 4.0/2000 print server computer, do so now, following the instructions in the *User Software Installation Guide*. During installation, enter the information necessary to share the E-820.

If you have already installed the E-820 printer files on the computer you are using as an NT 4.0/2000 print server, see your Windows documentation for information about sharing the E-820.

If more than one E-820 print connection is published (for example, if both the Print queue and the Hold queue are published), you may want to create a printer for each print connection, so you and other users can print to each connection directly. When prompted to specify the printer name, enter a name that indicates the E-820 print connection.

### Configuring clients of a Windows NT 4.0/2000 server

Each client of a Windows NT 4.0/2000 server is already using a network protocol to communicate with the server. Each client can print to the E-820 if it has been shared by a Windows NT 4.0/2000 server or a Windows NT 4.0/2000/XP computer. In that case, the client does not have to use the same network protocol to connect to the Windows NT 4.0/2000 server as the server uses to communicate with the E-820.

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#### TO CONNECT AND PRINT TO THE E-820 SHARED BY A WINDOWS NT 4.0 SERVER

- **For Windows 9x/Me clients: Before printing, double-click the Windows NT 4.0/2000 server icon in the Network Neighborhood window, and then double-click the printer name.**

You are prompted to set up the printer. When you choose to set it up, the Add Printer Wizard dialog box appears. Follow the procedures in the [User Software Installation Guide](#).

- **For Windows NT 4.0 Workstation clients: Before printing, connect to the print server computer and select the E-820. Right-click and choose the Open command.**

When prompted, click Yes to have Windows set up the printer.

- **For Windows 2000/XP clients: Before printing, install the printer driver with the User Software CD and configure the port.**

After clients have selected the printer, they can choose it from the Print Setup, Page Setup, or Print dialog box of their application. Clients can change printing options for their own job, but printer properties appear dimmed and cannot be changed. When a client chooses Print, the job is transmitted to the Windows NT 4.0/2000 print server, and from there to the selected print connection on the E-820. The job is listed in the Print Manager on the client workstation, and the administrator can track it in the E-820 window in the Print Manager on the Windows NT 4.0/2000 print server.

### **Configuring Windows computers without a Windows NT 4.0 server**

If your network does not have a Windows NT 4.0/2000 server, Windows 9x/Me and Windows NT 4.0/2000/XP workstations can still print to the E-820. This method of printing is called Windows, or SMB printing. In this type of network environment, computers running Windows 9x/Me and Windows NT 4.0/2000/XP Workstations operate in a peer-to-peer environment and communicate directly with the E-820 when users send print jobs.

Many of the same prerequisites for setting up printing through a Windows NT 4.0/2000 server also apply to setting up Windows printing where a server is not present. The prerequisites are summarized in the following list, and you can find more detail in your Microsoft documentation.

- **Print a Configuration page (see [page 7-9](#)).**  
Use the information on this page to determine the current E-820 settings.
- **Load the TCP/IP network protocol on the computer (for Windows 9x/Me, load File and printer sharing for Microsoft Network. For Windows 2000/XP load Client for Microsoft Networks).**
- **Verify the Workgroup name of the computer in the Windows Network control panel.**  
Make sure the Workgroup name is the same as the one listed in E-820 Setup.
- **For Windows 9x/Me, in the File and printer sharing for Microsoft Network Properties dialog box, specify Automatic or Enabled for Browse Master, and select Yes for LM Announce.**
- **For Windows 2000/XP, in the Client for Microsoft Networks Properties dialog box, configure the computer to allow file sharing, and then restart the computer.**
- **Ping the E-820 to verify TCP/IP communication is successful (see [page 2-19](#)).**

## E-820 on a NetWare 4.x or 5.x network

The NetWare™ features built into the E-820 support the following network operating environments:

- NetWare 4.x or 5.x—NDS (Novell Directory Services)
- Servers running NetWare 4.x or 5.x in bindery emulation mode

For Ethernet-based networks, the IPX/SPX protocol is supported. For Token Ring-based NetWare networks, both IPX/SPX and TCP/IP are supported.

Setting up a NetWare environment correctly requires the presence and active cooperation of the Novell network administrator. You must have administrator privileges on the network to create new NDS or bindery objects.

**NOTE:** The term “bindery server” is used to refer to a Novell file server running NetWare 4.x or 5.x in emulation mode. The term “NDS” is used to describe components of a NetWare operating system running NetWare 4.x or 5.x in native mode.

NetWare clients print to the E-820 through the Novell network server. Server setup and client network setup are outlined in this chapter, client printing setup is described in the *User Software Installation Guide*, and printing is described in the *Printing Guide*.

The E-820 can receive print jobs from NetWare clients over Ethernet or Token Ring network topologies. (For information on the Token Ring option, see Appendix A.) During E-820 Setup, you select the frame type or types that will be used for communication between the E-820 and network servers. Frame type refers to the format of a communications packet; frame types are specified in a startup file when the NetWare server (or any other workstation) loads its network drivers.



## Tips for experts—IPX networks

Setting up the E-820 is similar to setting up any other PostScript printer on the network.

The E-820 with IPX connections has the following characteristics:

- **A minimum connection to the E-820 consists of a NetWare file server, a NetWare print server, and a NetWare queue.**
- **A single directory tree and up to eight bindery servers can be configured simultaneously.**

This limit is the same regardless of whether the E-820 is connected to the network via Ethernet, via Token Ring, or both.

- **The E-820 looks for print jobs on one NetWare print server per bindery server.**
- **Each print server can store jobs for any print connection on the E-820.**

## Overview of IPX printing to the E-820

NetWare file servers support the creation of print queues, which are storage areas for print jobs. When a client on a remote computer decides to print, the job is directed to a print queue on the NetWare file server and spooled to the NetWare server disk, freeing up the client workstation.

You must give the NetWare queue names a specific extension corresponding to the E-820 print connection, as follows:

\_print  
\_hold  
\_direct

**NOTE:** These extension names must be in English and in all lowercase letters.

You do not need to rerun Setup when you add or remove a NetWare queue; however, you should restart the E-820 after you create or remove a queue.

When the E-820 is configured to connect to a NetWare server, it polls the NetWare server for jobs in each of its queues. If jobs are found, they are automatically transferred over the network to the matching connection on the E-820. For example, jobs from the NetWare queue with the `_print` extension are sent to the E-820 Print queue. While a job is processed and printed, a record of the job is being created. You can access the Job Log containing these records at any time.

## Configuring a NetWare 4.x server for printing

The following sections explain how to set up a NetWare file server so networked users can print to the E-820 from their workstations, and the E-820 can obtain print jobs from the NetWare server.

For *each* NetWare file server that you configure, follow these general steps. More detail is provided in subsequent sections and in your NetWare documentation.

- Make sure the server is connected to a functioning IPX network.
- Log in as the Supervisor on a PC connected to the NetWare file server.
- For NetWare 4.x installations, set up an NDS connection (see [page 2-12](#)).
- For NetWare 4.x in emulation mode, set the bindery context (see [page 2-12](#)).
- For NetWare 4.x in bindery emulation, set up a file server, print server, and print queue for the E-820 (see [page 2-13](#)).

With bindery services, you can route all E-820 print jobs through the same NetWare file server, or you can configure more than one file server to handle E-820 jobs.

The functions you perform on the Novell server, the E-820, and the client workstation are summarized in the following tables. The first table applies to NDS connections, and the second to bindery connections. Complete the operations in the left column, then the center column, then the right column.

## Configuring an NDS connection

### Abbreviations:

FS = file server

PS = print server

PQ = print queue (on the NetWare server)

On NDS FS	In Setup from Command WorkStation	On client workstation
<b>In NETADMIN:</b> Create NDS PQs Create NDS printer and assign PQs Create PS and assign the printer Configure users of the PQs	<b>Port Setup</b> Ethernet Setup <b>Protocol Setup</b> IPX/SPX Setup—select frame types <b>Service Setup</b> PServer Setup and NDS Setup Select Root Browse to select PS Specify PQ search root (optional) Set Polling Interval	Install user software.  For printing: Connect client to PQs that you set up on the NetWare FS (associated with the PS selected in NDS Setup).  For running Fiery utilities: Configure the connection to the E-820.

## Configuring a bindery connection

On Bindery FS	In Setup from Command WorkStation	On client workstation
<b>In PCONSOLE:</b> Select NetWare FS (up to 8) For each FS: Configure PS Configure PQ Configure users of the PQ	<b>Port Setup</b> Ethernet Setup <b>Protocol Setup</b> IPX/SPX Setup—select frame types <b>Service Setup</b> PServer Setup and Bindery Setup Add FS (up to 8) Set Polling Interval	Install user software.  For printing: Connect client to PQs that you set up on the NetWare FS (associated with the PS selected in Bindery Setup).  For running Fiery utilities: Configure the connection to the E-820.

### Setting up an NDS connection

In NDS, all NetWare entities (objects) are organized in a hierarchical tree structure. Objects have a name, properties, and a context that defines the location of the object in the directory tree. For the E-820, you are mainly concerned with defining a printer, a print server object, and one or more print queue objects. Objects are created in NetWare administrator programs such as PCONSOLE, NETADMIN, or NetWare Administrator.

The top-level tree object is known as the [Root] object. The name of the [Root] object is also the name of the tree. Below the [Root] are other objects: either containers (which consist of other objects) or leaf objects (which do not contain other objects). Access to objects is controlled by rights that are defined as properties of each object. Rights are established by network administrators.

### Setting the NetWare 4.x bindery context

You can connect only one directory tree to the E-820. If you need to connect additional NetWare 4.x servers, you can do so by using bindery emulation. You can connect up to eight bindery servers to the E-820.

**NOTE:** The file server you select must not be in the same tree as the one you selected in NDS Setup.

In order to set up the NetWare 4.x server in bindery emulation mode for printing to the E-820, the network administrator must do the following:

- Determine the Directory Services path to the container in which the print server and the print queue for the E-820 will be created.

The container defines the “bindery context” for your network structure.

- Edit the network startup file to set the bindery context.
- Activate the new bindery context.

### Setting up a NetWare print queue for bindery

For NetWare 4.x in emulation mode, the NetWare print server and print queue for the E-820 are created and configured from NetWare Print Console (PCONSOLE), a NetWare utility that is stored in the NetWare PUBLIC directory.

As with NDS, you can create several NetWare entities on a Novell server, and then you can select them in Network Setup (see [page 4-24](#)).

### Setting up NetWare Windows clients for printing

Before setting up client workstations for printing, perform Network Setup (see [page 4-13](#)), and verify that the settings reflect the entities you created in the NetWare administrator utilities (see [page 2-10](#)).

**NOTE:** For printing to the E-820, connect all Windows clients to a NetWare server and permit them to connect to the NetWare print server or servers on which you defined a NetWare print queue for the E-820.

After the Novell server and the E-820 have been set up, client setup consists of:

- Installing the networking protocol, binding it to the network adapter card, and permitting the client to log in to the NetWare file server.

On Windows 9x/Me workstations, load both the IPX/SPX-compatible protocol and the Client for NetWare Networks from the Network Control Panel.

On Windows NT 4.0/2000/XP workstations, install Client Services for NetWare. Use the CSNW option in the Control Panel to set printing options and specify a preferred NetWare server.

- Setting up the E-820 as a PostScript printer by installing a PostScript printer driver and the E-820 PPD (PostScript printer description).
- Adding a network port and connecting the workstation to one or more NetWare queues that have been defined for the E-820.
- Installing E-820 software, such as color reference files.

For details, see the *User Software Installation Guide*.

## E-820 on a NetWare 5.x network with NDPS

The E-820 supports printing over a NetWare 5.x network running either the TCP/IP protocols or the IPX protocol. For pure IP printing, the E-820 takes advantage of features in NDPS (Novell Distributed Print Services). For IPX printing, the E-820 supports the PServer service in Bindery emulation or through NDS (Novell Directory Services). For more information on IPX-based printing, see [“E-820 on a NetWare 4.x or 5.x network”](#) on page 2-8.

**NOTE:** Setting up a NetWare environment correctly requires the presence and active cooperation of the Novell network administrator. You must have administrator privileges on the network to create new NDS or bindery objects.

NDPS is not like earlier queue-based versions of NetWare printing. Instead, you use an NDPS Manager and a Printer Agent, which control the tasks previously handled by a print queue, print server, and spooler. You can also make the printer driver available for clients to download from Windows 9x/Me and Windows NT 4.0/2000/XP computers.

The E-820 can receive print jobs from NetWare clients over Ethernet or Token Ring network topologies. (For information on the Token Ring option, see Appendix A.) During E-820 Setup, you select the frame type or types that will be used for communication between the E-820 and network servers. Frame type refers to the format of a communications packet; frame types are specified in a startup file when the NetWare server (or any other workstation) loads its network drivers.

### Tips for experts—NetWare 5.x networks

Setting up the E-820 in an NDPS environment is similar to setting up any other PostScript printer on the network. Refer to the following information when setting up the E-820 in such an environment:

- **Make sure you have a valid IP address for the E-820 and for any workstations that will print to it or run Fiery utilities.**
- **In E-820 Setup, enable TCP/IP and enter the IP address, subnet mask, and gateway address for E-820. You can enter these manually or use DHCP, RARP, or BOOTP protocols to assign the addresses dynamically.**
- **Bidirectional communication features in NDPS are not supported on the E-820.**

## Configuring a NetWare 5.x server for printing

### Before you begin

The following procedures assume NDPS has been installed during NetWare 5.x installation and that a Broker is running on the server. Unless you have manually unloaded the Broker, it loads and runs when you install NDPS. Make sure you are using the latest NetWare 5.x service pack and Novell gateway. Finally, create an NDPS Manager. For more information, see your NetWare documentation.

In E-820 Setup, make sure you have enabled TCP/IP (see [page 4-18](#)) and LPD printing (see [page 4-24](#)) on the E-820. You can ping the E-820 (see [page 2-19](#)) to verify that TCP/IP communication is successful.

### Setting up the E-820 printer driver

To install the corresponding printer driver files from the User Software CD, you first need to create a directory for Windows NT 4.0/2000/XP or a folder for Windows 9x/Me in the NetWare server for NDPS.

---

#### TO SET UP THE PRINTER DRIVER FOR WINDOWS NT 4.0/2000/XP

1. Log on to the Novell file server as a superuser or Administrator.
2. In the `SYS:ndps\resdir\Prndrv\NT4/2000/XP` directory, create a directory called `Fiery`.
3. From the User Software CD, copy the contents of the `ENGLISH\INSTALRS\PS_DRV\WIN_NT/2000/XP` folder to the `Fiery` directory.

---

#### TO SET UP THE PRINTER DRIVER FOR WINDOWS 9X/ME

1. Log on to the Novell file server as a superuser or Administrator.
2. In the `SYS:ndps\resdir\Prndrv\Win9x/Me` directory, create a folder called `Fiery`.
3. From the User Software CD, copy the contents of the `ENGLISH\INSTALRS\PS_DRV\WIN_9x/Me` folder to the `Fiery` directory.

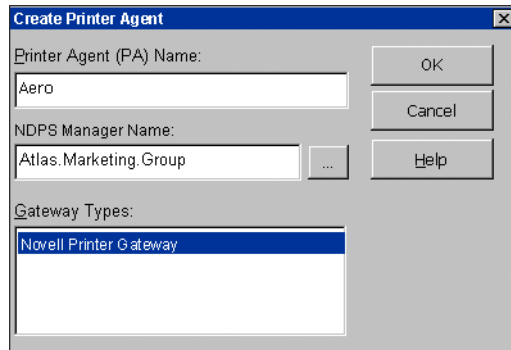
### Setting up the E-820 on a NetWare 5.x network

Depending on the security needs at your organization, you can set up the E-820 as a Public Access printer or a Controlled Access printer. The following procedure describes setting up a Public Access printer. You can then convert the printer to Controlled Access if necessary. For more information, see your NetWare documentation.

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#### TO SET UP THE E-820 AS A PUBLIC ACCESS PRINTER

1. In **NetWare Administrator**, double-click the **NDPS Manager** object you created.
2. In the **Details** window for the **NDPS Manager** object, click **Printer Agent List**.  
The list of Printer Agents appears.
3. Click **New**.
4. In the **Printer Agent (PA) Name** field, enter a name.



5. Under **Gateway Types**, select **Novell Printer Gateway** and click **OK**.
6. In the **Configure Novell PDS for Printer Agent** dialog box, select "**((NONE))**", and click **OK**.
7. In the **Configure Port Handler** dialog box, choose "**Remote LPR on IP**" as the connection type, and click **Next**.
8. For **Host Address**, enter the IP address of the E-820.



9. **For Printer Name, enter the name of the E-820 print connection you want users to print to, and then click Finish.**

This name must be either print or hold.

10. **In the Select Printer Drivers dialog box, select the printer driver for Windows 9x/Me and the driver for Windows NT 4.0/2000/XP.**
11. **Click Continue, and then click OK.**

## **E-820 on a network with UNIX workstations**

When a UNIX workstation is configured with the lpd protocol and connected to the E-820 over a TCP/IP network, it can print directly to the E-820.

Setting up UNIX workstations requires an administrator with root privileges. After the initial configuration, UNIX users simply submit print jobs to a named printer.

The job management tools, along with the other Fiery utilities and WebTools, are unavailable on the UNIX platform. A Windows or Mac OS computer on the same network as the UNIX computer that is set up to use TCP/IP for printing to the E-820 can use the job management tools to manage print jobs that originate from all workstations on the network.

### **Tips for experts—UNIX workstations**

Setting up the E-820 in a UNIX environment has the same requirements as setting up any printer or new device:

- **A distinct IP address is required for the E-820 as well as for each workstation on the network.**
- **A name must be selected for the E-820 that goes with the IP address.**
- **The IP address of the E-820 must be registered for the network in a host database, and also on the E-820 itself.**
- **At least one print connection (Print or Hold) must be published.**

The following information applies especially to the E-820:

- **The E-820 is a printer controller that understands lpd protocols.**
- **The E-820 has a remote printer name you must use in order to communicate with it successfully.**

For details, see the following section.

### **Important note about the remote printer name**

Whichever UNIX system you use, the name used for the remote printer (or `rp` in the `/etc/printcap` file) in configuring the E-820 must be one of the following:

`print`  
`hold`

The remote printer name is also used when setting up your Windows NT 4.0/2000/XP Workstation or Windows NT 4.0/2000 Server to connect to the E-820 over TCP/IP. Enter the remote printer name when you set up your Windows NT 4.0/2000 printer, as the “Name of printer or print queue on that (lpd host) server” in the Add LPR Compatible Printer dialog box.

For the Windows 2000/XP printer driver, enter the remote printer name for Queue Name under LPR Settings in the Configure Standard TCP/IP Port Monitor dialog box.

### **Setting up the E-820 on TCP/IP networks**

Every machine (host) on a TCP/IP network, including the E-820, must have a unique 32-bit internet address (IP address). Contact your network administrator to obtain an address for the E-820. Workstations on a TCP/IP network can print directly to the E-820 as a remote printer, or can print to a Windows NT 4.0/2000 server or UNIX workstation acting as a print server. Since the E-820 spools jobs and acts as a print server, there is no advantage in placing another print server between a workstation and the E-820. If you choose to do so, however, there is no difference in setup except that a client machine does not have its own spooling area.

---

**TO SET UP E-820 PRINTING ON UNIX SYSTEMS****1. Specify the appropriate settings in E-820 Server Setup.**

To access E-820 Setup, see [page 4-8](#).

**2. Specify the appropriate settings in E-820 Network Setup.**

Enter a valid IP address, subnet mask, and gateway address for the E-820.

**3. Specify the appropriate settings in E-820 Printer Setup.**

Publish the Print queue and/or Hold queue.

---

**TO SET UP TCP/IP FOR COMMUNICATION WITH THE E-820**

- 1. A superuser (with root login) must add the E-820 to the network's IP host table or other system database of network printers.**
- 2. In the file or utility used by your network, specify the remote printer name, the print server protocol, the queue, and the spool file for the E-820 name you assigned.**
- 3. Make the E-820 available as a printer to other network users.**
- 4. To verify the TCP/IP connection, ping the IP address or the host name. From any computer on the network, at the command prompt, type:**

```
ping <IP address>
```

Type the E-820 IP address assigned in E-820 Network Setup.

After the E-820 is set up as a network printer, you can also ping the name you gave to the E-820:

```
ping <hostname>
```

The server should respond with a message such as

```
Reply from <IP address> ...
```

Some systems will respond with a continuous display of output from the IP address. To stop the output, type Control-C. You can use the ping command at any time.

---

## TO PRINT TO THE E-820

- On a UNIX system running SunOS 4.x or other BSD-based variant, use the `lpr` command to send a job to the E-820.
- On a UNIX system running Solaris 2.x or any System V implementation of UNIX, use the `lp` command to send a job to the E-820.
- Windows NT 4.0/2000/XP users with the TCP/IP protocol loaded can send print jobs to the E-820 from their applications or from a command prompt.

When Windows NT 4.0/2000/XP users print from applications, they can set print options with the driver but not from the UNIX command line.

### Managing print jobs

UNIX network administrators can use UNIX utilities for viewing the list of jobs, and for printing and removing jobs that are spooled on UNIX servers. If the network includes a Windows NT 4.0/2000/XP workstation that has TCP/IP protocols loaded, you can use Command WorkStation or Fiery Downloader™ to download fonts and files.

You can also use the job management tools to manage jobs from remote workstations. For more information, see the *Job Management Guide*.

Even without the Fiery utilities, you can:

- Set up the E-820 to print a log of printed jobs automatically after every 55 jobs (see Job Log Setup on [page 4-47](#)).
- Print a Job Log manually at any time from the Command WorkStation Functions menu (see the *Job Management Guide*).

## Chapter 3: Preparing for E-820 Setup

To prepare for printing at your site, you must do some initial E-820 configuration, or Setup, to specify the network environment and the kind of printing you will do. Before you perform Setup, you must decide the levels of access you will implement for your site. Administrators and operators must also understand how E-820 system software is structured in order to configure and use the E-820 system correctly.

### Levels of access and control

When you configure the E-820 during Setup, you (as system administrator) implement a particular level of control by enabling or not enabling print connections, passwords, and access to WebTools. The level of control you implement can range from minimum to moderate to maximum—or none at all.

- Minimum control might be appropriate for a small site where anyone on the local network can control all printing and E-820 functions. Although there may be an administrator or operator charged with certain duties, all users have equal access to the system and job management tools.
- Maximum control might be appropriate for a high-volume printing environment where an administrator or operator controls the job flow and all printing; jobs sent by users are spooled (stored) to the E-820 disk until the operator decides it is time to print them. In addition, only the administrator and operator have access to job management tools. This is the recommended level of control.

**NOTE:** The term “job management tools” is used in this manual to refer to Command WorkStation and Fiery WebSpooler™.

### E-820 print connections

The E-820 supports three print connections: Hold queue, Print queue, and Direct connection. These print connections can be enabled, or “published,” to users on the network when you configure Printer Setup. All published connections are constantly checked for the presence of jobs. The Print queue and Direct connection give remote users more direct access to the E-820 than the Hold queue. Therefore, do not publish the Print queue and the Direct connection in environments where maximum control is desired.

In addition, you can enable the Printed queue, which is a storage area for the most recent jobs from the Print queue. The Printed queue makes it convenient to reprint those jobs. In Setup, you can enable the Printed queue and specify the maximum number of jobs retained in the queue (see [page 4-12](#)). Reprinting jobs in the Printed queue requires the job management tools.

To use the Fiery utilities and WebTools, you must enable at least one of the print connections.

### Hold queue

Jobs sent to the Hold queue are spooled to the E-820 hard disk for printing at a later time or for reprinting. Because the Hold queue is a storage place, jobs sent to it cannot proceed through the printing process until the operator intervenes using the job management tools (see the *Job Management Guide*).

### Print queue

This is the standard E-820 queue. Jobs sent to the Print queue are processed and printed in the order they are received. Jobs prioritized by an operator with the job management tools and jobs sent via the Direct connection can take priority over jobs sent to the Print queue.

### Direct connection

The Direct connection transmits jobs directly to the E-820, but only when the E-820 is Idle. If the E-820 is busy, the job remains at the user workstation until the E-820 is ready. The job is then processed as soon as the previous job is finished and before the next queued job is processed.

Jobs sent to the Direct connection are not stored on the E-820 hard disk, and cannot be selected for reprinting, moving, or deletion. Therefore, the Direct connection provides a measure of security for sensitive files. Jobs sent to the Direct connection *do* appear in the Job Log, for accounting purposes.

**NOTE:** To download fonts to the E-820, you must publish the Direct connection.

**NOTE:** The Direct connection is not supported for LPR printing.

## Passwords

You can implement passwords as a means of controlling access to E-820 functions. The E-820 allows you to set the following passwords in Setup:

- Administrator—from the Control Panel or Command WorkStation (or local Setup, if you have installed the Fiery Advanced Controller Interface)
- Operator—from Command WorkStation or WebSetup

**NOTE:** By default, *no* passwords are set on the E-820. If you do not specifically set passwords, all users will have administrator privileges, which include access to important functions such as Setup (including setting passwords), and job control. We *strongly recommend* that you set *at least* an Administrator password to protect the E-820 from random or accidental changes to Setup.

## Administrator privileges

Administrator control, which confers control of Setup, is the highest level of control, since the person who has access to Setup can control the printing and job management environment. Administrator privileges include publishing print connections, setting passwords, deleting fonts, controlling print jobs from the job management tools, overriding job settings, clearing the E-820 of all job data, performing calibration, defining default color profiles, and setting default values for print options.

When performing a function from the E-820 Control Panel that prompts you for the Administrator password, you must enter it promptly. Otherwise, the E-820 Control Panel returns to Idle, and you must start over again.

## Operator privileges

Operator control includes control of print jobs from the job management tools, including the ability to override job settings.

## Guest privileges (no password)

No password is needed for a user to log in as a Guest from the job management tools. A Guest can view the status of active jobs but cannot make changes to jobs or to the E-820 state.

## WebTools

The E-820 can support Internet or intranet access with WebTools from Windows computers. To enable use of WebTools, you must do the following in Setup:

- Enable TCP/IP
- Set an IP address, subnet mask, and gateway address for the E-820
- Enable Web Services

For more information, see [Chapter 6](#).

You can set passwords to control access to WebTools features. If you do not specifically set these passwords, all users have access to all WebTools functions (see [page 3-3](#)).

WebTools include Status<sup>™</sup>, WebSpooler, WebLink<sup>™</sup>, WebScan<sup>™</sup>, WebDownloader<sup>™</sup>, WebSetup<sup>™</sup>, and Fiery WebInstaller<sup>™</sup>.

## Status

The Status WebTool provides you with current information on the jobs processing and printing on the E-820. It is not affected by passwords. For more information, see the *Printing Guide*.

## WebSpooler

The WebSpooler interface is very similar to that of Command WorkStation. It allows remote users to preview, manipulate, reorder, reprint, and delete jobs currently spooling, processing, or printing on the E-820. It also allows the administrator and operator to edit and merge jobs (Thumbnails A and B) and view, print, or delete the Job Log.

WebSpooler access can be controlled by setting an Operator password in Setup. If you set a password, only users with that password can manipulate jobs from WebSpooler. A user who does not have the password can still log in to WebSpooler as a Guest with view-only access (see [page 3-3](#)). For more information, see the *Job Management Guide*.



### WebLink

WebLink provides all users with a link to an address on the Internet. To change the WebLink Internet address, see [page 6-3](#). This function requires the Administrator password, if one has been set (see “[Passwords](#)” on page 3-3).

**NOTE:** If you do not set the Administrator password, any user can change the WebLink address, which affects all users. For this reason, we *strongly recommend* that you set an Administrator password.

### WebScan

WebScan allows you to retrieve scanned documents from a computer on the Internet or your organization’s intranet. For more information, see the [Printing Guide](#).

### WebDownloader

WebDownloader allows you to print PostScript, EPS, PDF, and TIFF files directly to the E-820 without first opening the file in an application.

For information on supported file versions, see the [User Software Installation Guide](#).

### WebSetup

WebSetup allows you to view and modify E-820 Setup options from a remote workstation. For more information, see [Chapter 5](#).

**NOTE:** WebSetup is supported on Windows computers only.

### Installer

The Installer WebTool allows users to download installers for printer drivers and Fiery Link directly from the E-820. It is not affected by passwords. For more information, see the [User Software Installation Guide](#).

## Control level scenarios

Typical scenarios of access and control, ranging from minimum control to maximum control, are described in this section. Choose the scenario that best matches your site requirements, and then refer to the corresponding number in the table for guidance on how to configure your system for those requirements.

**NOTE:** We *strongly recommend* that you set *at least* an Administrator password to prevent unauthorized changes to system settings.

**1. No designated administrator or operator (Minimum control—*not recommended*)**

All users have equal access to all system functions including Setup, clearing the E-820, deleting printer fonts, setting the WebLink address, performing calibration, printing to all E-820 print connections, and managing all jobs from the job management tools.

**2. An administrator but no operator**

Only an administrator can perform Setup, calibration, and other administrator functions, but all other system functions are accessible to all users, including printing to all E-820 print connections, and managing all jobs from the job management tools.

**3. An administrator and an operator**

Only an administrator can perform Setup, calibration, and other administrator functions, and only an operator or administrator can control jobs from the job management tools. Users can print to all E-820 print connections.

**4. An administrator and an operator; no WebTool access**

Only an administrator can perform Setup, calibration, and other administrator functions, and only an operator or administrator can control jobs from the job management tools; users can print to the Hold queue and Print queue, but not to the Direct connection; the operator controls all job flow, but jobs sent to the Print queue may not require operator intervention; no access to WebTools.

**5. An administrator and an operator; operator controls all jobs; no WebTool access (Maximum control)**

Only an administrator can perform Setup, calibration, and other administrator functions, and only an operator or administrator can control jobs from the job management tools; users can print only to the Hold queue; the administrator and the operator have complete control of job flow; no access to WebTools.

Use these settings in Setup	1 (Minimum)	2	3	4	5 (Maximum)
Enable Direct connection	✓	✓	✓		
Enable Print queue	✓	✓	✓	✓	
Enable Web Services	✓	✓	✓		
Set an Administrator Password ( <i>strongly recommended</i> )		✓	✓	✓	✓
Set an Operator password			✓	✓	✓

## E-820 system software

The E-820 uses Windows NT Workstation system architecture to receive and process jobs and send job data to the copier. To log on to the E-820, enter Administrator as the user name, and enter the password.

Resident on the Windows NT Workstation is the following software unique to the E-820:

- **Server**—The Server is an independent software process started automatically whenever Windows NT 4.0 is started. As the central element of E-820 system software, the Server process controls the spooling, rasterizing, and printing of jobs, as well as job accounting (the Job Log), storage, and retrieval.

When the Server is not running, jobs cannot be received by the E-820, job processing cannot occur, job data cannot be transferred to the copier for printing, and Command WorkStation cannot connect to the E-820. In the event that you need to restart the Server process, right-click the FieryBar and choose Restart Fiery.

- **Command WorkStation**—Command WorkStation is the interface tool for the Server. It provides a graphical interface for viewing and controlling Server functions.

## About Setup

Setup configures the E-820 to communicate with other devices and manage print jobs. You must perform Setup the first time you turn on the E-820 after new system software is loaded, or any time Server software is reinstalled. An initial Setup using default settings is adequate for allowing users to print to the E-820 and use the WebTools. When your network or user printing environment changes, you can change Setup options accordingly.

The first time you perform Setup, you must use the E-820 Control Panel. Configure, at a minimum, Server Setup, Network Setup, and Printer Setup, in that sequence. After the initial Setup, you can change Setup options from the Control Panel (page 4-2) or Command WorkStation. Most Setup options can be set using any of these methods.

**NOTE:** Configuring and monitoring the Windows NT functions on the E-820 require the Fiery Advanced Controller Interface option. For more information, contact your authorized service/support technician.

If you do not configure the remaining Setups, the E-820 uses default settings. You need to make settings appropriate for the printing environment at your site.

## Local Setup from the E-820

You can also perform Setup locally at the E-820, using Server Setup, a Windows NT Control Panel. Some of the settings you specify in Server Setup configure the Server process (such as print job defaults), while some configure the Windows NT Workstation environment (such as system date and time). Depending on the settings you change in Server Setup, you must restart Windows NT 4.0 before your changes take effect.

Setup options for local Setup are divided into three groups:

General Setup	System settings, passwords, and Job Log options
Network Setup	All the active network systems that will transmit print jobs to the E-820
Printer Setup	E-820 print connections to be made available to users, and color defaults for jobs

## Network server setup requirements

For Token Ring, Novell, and Windows NT 4.0/2000 (using TCP/IP) networks, you must configure the network servers for printing to the E-820 *before* you configure E-820 network settings in Setup. For chapter references to information about network server Setup, see the diagrams in [Chapter 1](#).

To configure network settings in Setup, you must have a live network connection, so the E-820 can query the network for zones, servers, and server-based queues.

Whenever the configuration of the E-820, the copier, or the network itself changes at your site, you can alter individual settings to correspond to the changed environment. Changing network or port settings may require that you make changes to other Setup options, as well.

**NOTE:** You must configure the E-820 with the correct Windows NT/2000 domain name. This is especially important for Windows printing, also known as SMB printing. For E-820 systems that include the Fiery Advanced Controller Interface, open the Start Menu>Settings>Control Panel>Network>Identification tab, and enter the correct domain name. You must also select “Create a Computer Account in the Domain,” and enter the user name and password of a user who can add workstations to the specified domain. For configurations that do not include the Fiery Advanced Controller Interface, you must add the E-820 to the domain from a networked Windows NT 4.0/2000 server, using the Server Manager utility.

**NOTE:** The E-820 does not support the Windows 2000 Active Directory Service. When you use the E-820 in a Windows 2000 server environment, assign the E-820 to a Domain or Workgroup.

## Ensuring the copier connection

Complete the following steps *before* you configure the E-820 and the workstations that will print to the E-820. A service technician will have performed some initial installation.

---

### TO PREPARE FOR E-820 CONFIGURATION

1. **Print a copier test page to verify the copier is functioning normally.**
2. **Turn off the copier and connect the interface cable from the copier to the E-820.**
3. **To confirm this connection, turn on the copier and the E-820, and print a Test Page from the E-820 Control Panel.**

To print a Test Page, press the Menu button on the Control Panel to display the Functions menu. Choose Print Pages, and then choose Test Page.

4. **With both the copier and the E-820 turned off, connect the network cable to the E-820, as described in [Chapter 1](#).**

The network should already be installed and operational.

5. **Turn on the copier and then the E-820.**

Proceed to E-820 Setup, described in Chapter 4.

## Ensuring virus-free operation of the E-820 on a network

The E-820 is prone to computer viruses since it uses Windows NT system architecture. We highly recommend that a network administrator periodically run an anti-virus program on the E-820 to ensure network security in your environment.

### Scanning a E-820 on a network

A network administrator can scan the E-820 from a Windows computer using commercially available anti-virus software and the following procedure. (Symantec Corporation's Norton Anti-Virus software is used here as an example.)

**NOTE:** Installation or use of anti-virus software on the E-820 server system is not permitted.

---

**TO SCAN THE E-820 FROM A WINDOWS COMPUTER****1. Disable all the print connections published in Server Setup and Printer Setup.**

In Server Setup, set Enable Printed Queue to No. In Printer Setup, set the following:

- Publish Direct Connection to No
- Enable Print Queue to No
- Enable Hold Queue to No

**2. Click Start in the Windows taskbar, choose Programs, and then choose Windows Explorer.**

The Windows Explorer window appears.

**3. Choose Map Network Drive from the Tools menu.**

The Map Network Drive dialog box appears.

The E-820 server hard disk consists of three network drives, C:, D:, and E:.

These drives are hidden for network administrative functions and do not appear in the Windows Explorer window. To map the C: administrative hidden share, enter the following information in the Map Network Drive dialog box. In the Drive field, enter an arbitrary alphabet letter, such as "X". In the Path field, enter the E-820 name (for example, \\E-820 name\\c\$). Confirm the E-820 name on the Configuration Page.

**4. Click OK.****5. If you are prompted to enter a network password, enter "Administrator" in the Connect As field and "Fiery.1" in the Password field, and then click OK.****6. To map the D: and E: drives, repeat steps 4 through 6.****7. Close Windows Explorer and start Norton Anti-Virus.****8. Run the program as instructed.**

The program scans the C:, D:, and E: drives mapped.

For details, see the Norton Anti-Virus documentation.

**9. Enable the appropriate print connections in Server Setup and Printer Setup.**

When no jobs are processing or printing, scanning is complete within 10 minutes. When jobs are processing or printing and the E-820 hard disk has limited free disk space available, scanning takes considerably longer.

### About the E-820 default password

The E-820 is set with the Windows NT default password, “Fiery.1” for security reasons. This is in compliance with security policies stipulated by Microsoft Corporation. To ensure network security in your environment, the administrator must set a password.

### Changing the E-820 system password

You can change the default password from a Windows 98/Me client computer by using the following procedure.

If you have the Fiery Advanced Controller Interface, you can change the E-820 administrator password in the same way you set the password for a Windows NT 4.0 workstation.

**NOTE:** If you leave the password blank or specify too short of a password, you are prompted to set a new one.

---

#### TO CHANGE THE E-820 DEFAULT PASSWORD FROM WINDOWS 98/ME

1. **Click Start in the Window 98/ME taskbar, choose Programs, and then choose MS-DOS Prompt.**

The MS-DOS Prompt window appears.

2. **At the command prompt, type the following.**

For example, if you want to change to “Fiery.2”:

```
>net password\\E-820Name Administrator Fiery.1 Fiery.2
```

**NOTE:** “E-820Name” depends on your E-820 system settings.

3. **Press Enter.**

The new password “Fiery. 2” is now set.

4. **At the command prompt, type Exit.**



---

**TO CHANGE THE E-820 DEFAULT PASSWORD FROM WINDOWS NT 4.0/2000/XP****1. Press Ctrl+Alt+Delete on the Windows keyboard.**

The Windows Security dialog box appears.

**NOTE:** If you are using the Welcome screen on Windows XP, the Windows Task Manager dialog box appears. To access the Windows Security dialog box, you need to disable the Welcome screen.

Follow the procedure, [“To disable the Welcome screen on Windows XP”](#) and proceed to step 2.

**2. In the Windows Security dialog box, click Change Password, and then enter the following.**

For example, if you want to change to “Fiery.2”:

For User name: administrator

For Domain (Windows NT 4.0) or Log on to (Windows 2000/XP): \\E-820 name

For Old Password, Fiery.1

For New Password, Fiery.2

For Confirm New Password, Fiery.2

**3. Click OK.**

The new password “Fiery.2” is now set.

**NOTE:** “E-820 name” depends on your E-820 system settings.

---

**TO DISABLE THE WELCOME SCREEN ON WINDOWS XP****1. From the Windows XP Control Panel, access User Accounts.****2. Click Change the way users log on or log off, and then clear the Use the Welcome screen check box.**



## Chapter 4: Performing Setup from the Control Panel

Setup is required the first time the E-820 is turned on after new system software is loaded. In this initial Setup, you (or the service technician who loads the software) choose the language to use for E-820 Control Panel menus and messages. If you do not configure a particular Setup option, the E-820 uses default settings. Make sure the settings are appropriate for the printing environment at your site.

### E-820 Setup from the Control Panel

Setup performed from the Control Panel configures the E-820 to communicate with other devices and manage print jobs sent to it.

Setup provides these groups of options:

- Server Setup to specify system options
- Network Setup to specify all the active network systems that transmit print jobs to the E-820
- Printer Setup to specify how print jobs and queues are managed
- PS Setup to specify PostScript settings
- Color Setup to specify color settings
- Job Log Setup to specify how the E-820 handles its log of printed jobs

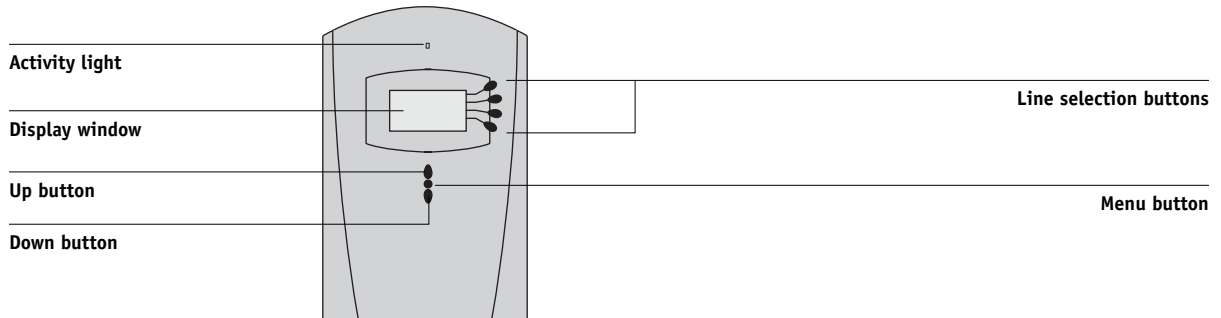
The Change Password option in the Setup menu allows you to create and change the Administrator password on the E-820.

The Control Panel on the front of the E-820 allows you to set options and view information about jobs printed to the E-820. It comprises the following parts:

- Activity light—indicates normal or problem activity
- Line selection buttons—select a setting and proceed to the next option
- Display window—shows status information and options for setting up the E-820

- Up and down arrow buttons—scroll menus, options, and settings
- Menu button—cancels without saving changes; also toggles to the Functions menu

### E-820 Control Panel



### E-820 Control Panel

Use the E-820 Control Panel to view status information, print special pages, and set up printing. While most elements in the Control Panel display have counterparts in Command WorkStation, you can view current functions on the Control Panel even when Command WorkStation is not connected to the server or is not running.

The Control Panel is located on the front of the E-820.



### Safety warnings

The E-820 display window is a liquid crystal display (LCD) made of glass, and it can break. Do not subject it to strong shocks.

If the display window breaks and the liquid crystal material leaks out, do not inhale, ingest, or touch it. If the material gets on your skin or clothing, wash it off with soap and water immediately.

Do not touch or put pressure on the display window. This will change the color of the window.

## Activity light

The activity light indicates the current E-820 activity. If the light is:

Solid red	An error has occurred, causing the E-820 to be disabled.
Flashing red	An error has occurred, causing printing to be disabled, but the E-820 is capable of processing.
Solid green	The E-820 is idle.
Flashing green	The E-820 is processing or printing a job, or communicating with a remote computer.
No light	The E-820 is off or starting up.

## Buttons

Line selection buttons	Use these buttons to select the command displayed on the corresponding line of the display window. When a button is active, a special character (>) appears in the display window next to the button.
Up and down arrow buttons	Use these buttons to scroll to different screens in multi-screen lists, select Setup options from a list of available options, and scroll through alphanumeric characters.
Menu button	Press this button to view other screens. Under normal operation, the Control Panel displays the Info, RIP, or Print Status screen with information about the status of the E-820. If you press the Menu button, the Functions menu is displayed and you can perform additional operations (see <a href="#">page 4-6</a> ). If a job is processing or printing, press the Menu button to cycle among the active screens.
Power button	Press this button to turn the E-820 on and off.
Reset button	Press this button to restart the E-820 after you have chosen Shut Down System from the Shut Down menu.

## Display window

The display window provides information about the status of the E-820, displays menu information, and allows you to view and edit information in the Setup menus.

The status area at the bottom of the display window displays the screen name and highlights one of the icons to indicate what the E-820 is doing. Only the icons for the screens currently available appear. The Menu button cycles through the active screens.

The screens are:



Alert  
Status

If there is a problem with processing a job or printing functions, an error message appears on the Control Panel. For information on error messages, see [Appendix B](#).



Print  
Status

When the E-820 is printing a job, the Print Status screen appears. This screen displays the following:

**Cancel Job**—Press the top line selection button to cancel the job currently printing.

**User name**—The name of the user who sent the job currently processing.

**Pages/Total**—The number of copies of the current job printed and the total number of copies of the job requested.



RIP  
Status

When the E-820 is processing a job, the RIP Status screen appears. This screen displays the following:

**Cancel Job**—Press the top line selection button to cancel the job currently processing. The E-820 cancels the job before printing begins.

**Job name**—The name of the document currently processing.

**User name**—The name of the user who sent the job currently processing.

**Kilobytes**—The size (in kilobytes) of the job processed so far.

**NOTE:** This number is always displayed in kilobytes; for example, 10MB is displayed as 10000KB.



### Info Status

When the E-820 is not processing or printing a job, it displays information about the current server and software:

**Server Name**—The E-820 name, as it is configured in Setup.

**Status**—The current status of the E-820. The E-820 status can be: Idle, Initializing, Busy, Processing, or Printing.

**Megabytes**—The space (in megabytes) available on the E-820 hard disk, for example, 756MB.

**Version**—The system software version running on the E-820.



### Functions

You can press the Menu button to display the Functions menu. Use the up and down arrow buttons to scroll through the list. Press the line selection button to the right of a command to select that command. For more information, see [page 4-6](#).



### Network

The Network icon appears at the lower left of any of the other screens when a job is being sent to the E-820 over the network. The Network icon also appears, together with a flashing green activity light, when a remote utility is running.

## Functions menu

The Functions menu provides many of the options available from Command WorkStation. Choose the following commands from this menu:

### Print Pages

Print special pages from the E-820. You can print the following pages from the submenu that appears:

**Test Page**—A Test Page allows you to confirm that the E-820 is properly connected to the copier, and provides color and grayscale samples to troubleshoot problems with the copier or the E-820. Settings on the Test Page may include: Server Name, Printer Model, color settings, calibration information, and date and time the Test Page was printed.

**Configuration**—Prints the Configuration page, which gives the current server and device configuration. This page lists general information about the hardware and software configuration of the E-820, the current options for all Setup settings, information about the current calibration, and the Ethernet and Token Ring addresses of the E-820.

**Job Log**—Prints a log of the last 55 jobs. For information on the fields in the Job Log and on printing it in other forms, see the *Job Management Guide*.

**Control Panel Map**—Prints the Control Panel Map, which is an overview of the screens you can access from the Control Panel.

**Color Charts**—Prints samples of the RGB, CMY, and PANTONE colors available from the E-820.

**Font List**—Prints a list of all fonts currently on the E-820 hard disk.

### Scan Job

Scan a document placed on the copier's glass or the document feeder. For more information on using this function, see the *Printing Guide*.

### Suspend Printing

Suspend communication between the E-820 and the copier. You *must* suspend printing if you want to interrupt the current E-820 job and use the copier to make copies or print another job first. Jobs continue to process on the E-820. After you make the copies, chose Resume Printing to continue printing jobs from the E-820.

### Resume Printing

Resume communication between the copier and the E-820 after you have finished making copies or printing other jobs.



Shut Down	<p>Shut down all E-820 activity in the correct manner and then restart. Use this option instead of the power switch on the back of the E-820. The following options are available from the submenu that appears:</p> <p>Restart Server—Restarts the server without shutting down the E-820 hard disk.</p> <p>Shut Down System—Shuts down the E-820 hard disk.</p> <p>Reboot System—Restarts the system after shutting down the E-820 hard disk.</p>
Clear Server	<p>Clear all jobs in all server queues, as well as all jobs archived on the E-820 hard disk, the index of archived jobs (in the Archive window), all EFI Fiery FreeForm masters, and the index of FreeForm masters (in the FreeForm window). Consult with your administrator or operator before choosing Clear Server. If an Administrator password has been set, you must enter it to access Clear Server.</p>
Run Setup	<p>Enter the Setup menu and change Setup option settings.</p>
Run Diagnostics	<p>This function is provided for service representatives only. For information about running diagnostics, contact your authorized service/support technician.</p>
Tray Alignment	<p>Adjust the placement of text and images on a page so that they are correctly aligned on the sheet of paper and both sides of a duplex sheet have the exact same alignment. For more information on this function, see the <i>Job Management Guide</i>.</p>
Calibration	<p>Calibrate the E-820 using Fiery AutoCal™. For more information, see the <i>Color Guide</i>. If an Administrator password has been set, you must enter it to access Calibration.</p>

## Accessing Setup options

### TO ACCESS SETUP WHEN THE E-820 IS AT IDLE

1. **Make sure the information screen on the Control Panel reads Idle.**

If Printing or RIPping appears, the E-820 is processing and you must wait until the system finishes and reaches the Idle state.

2. **Press the Menu button on the Control Panel to go to the Functions menu.**

3. **Scroll down with the down arrow button and press the line selection button next to Run Setup.**

If an Administrator password has been set on the E-820, you are prompted to enter it before you can perform Setup (see [page 7-2](#)).

4. **When prompted, confirm your choice to proceed to Setup.**

5. **Press the line selection button to choose a Setup menu or command.**

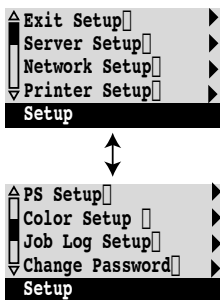
Use the down arrow button to view the remaining screens of the main Setup menu.

6. **Perform Server Setup, Network Setup, and Printer Setup, in that order.**

This is the minimum required for initial Setup. Later, you can complete the remaining Setups, either from the Control Panel or a Windows computer.

7. **Set an Administrator password to protect your Setup from unauthorized changes.**

Review the settings described in this chapter.



## About the Control Panel Setup interface

When you perform Setup from the Control Panel, you can select one menu after another and enter information about your E-820 and your network and printing environment.

In each Setup screen, the last line of the display window shows the name of the current Setup menu. Most of the menus you see are shown on the Control Panel Map, a flowchart you can print from the Control Panel.

---

## TO PRINT THE CONTROL PANEL MAP

1. **At the Control Panel, press the Menu button to access the Functions menu.**
2. **Press the button next to Print Pages.**

The display window displays the first four types of pages you can print. To see the remaining types of pages, press the down arrow button.

3. **Press the button for Control Panel Map.**

## Types of Setup screens

There are two types of Setup options:

### Multiple choice questions

You are given choices (for example, Yes or No, or a list of options from which to choose). Only one choice is displayed at a time, in highlighted text. The currently selected (or default) value appears first.

Use the up and down arrow buttons to scroll through the choices, and choose OK when the correct information is displayed.

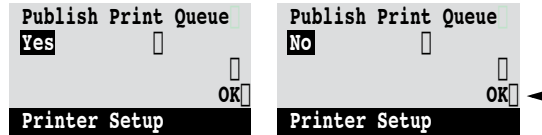
### Information entry options

You must specify the information for your site (the printer name or IP address). Use the up and down arrow buttons to scroll through the alphanumeric symbols to make your selection.

The cursor position is highlighted, and two of the line selection buttons become left and right arrow buttons. Arrows appear on the display window next to the corresponding buttons. Use these buttons to move between positions for entering information.

**NOTE:** When you enter text, enter it from left to right, as the left arrow button acts as a Delete key as well as a cursor-moving key. This is indicated in the display window by the Delete symbol (⌫).

The following section provides three specific examples of these types of Setup options.

**Example: Multiple choice**

Press the up or down arrow buttons to display the other option or options.

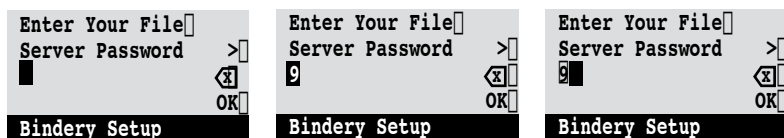
When the setting you want appears, press the button beside OK to continue.

**Example: Information entry with fields**

From the starting position, press the right arrow button to move the cursor to the right

The next field is selected. Press the up or down arrow buttons to change the number.

When the correct number is displayed, press the right arrow button to move to the third field. Press the left arrow button to go back and edit, or press OK to select the choice and continue.

**Example: Information entry with individual characters**

From the starting position, press the up or down arrow buttons to enter the first character.

When the correct character appears, press the right arrow button to move the cursor to the next position.

Press the up or down arrow buttons to enter a character in the second position. The Delete button erases the current character and moves the cursor to the left. Pressing OK enters what is currently displayed.

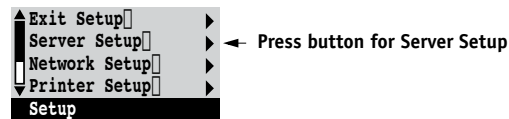
**NOTE:** If you make a mistake during Setup, you can always use the Menu button to cancel without saving changes. Pressing the Menu button cancels what you are doing in the current screen to bring you to the next higher-level menu. You may need to press

Menu more than once to return to the top level for the particular Setup in which you are working. Once at the top level, you can enter a Setup menu again, or exit without making changes.

When you have entered the settings, you need to save the changes. You are usually prompted to do so. If you choose Yes, your settings overwrite previous settings. If you choose No, your previous settings are retained. If necessary, the E-820 restarts after you exit from the Setup menu.

## Server Setup options

The Server Setup menu lets you specify system information that pertains to the E-820 and all users. To access the menu, follow the instructions on [page 4-8](#).



When you choose Server Setup, the options appear in sequence, as follows. Default values, where applicable, appear in square brackets. Words shown in italics indicate that a product- or site-specific value is displayed.

### Server Name

#### *Default server name*

Enter a name for the E-820 (up to 15 characters long). This name appears in the Chooser on an AppleTalk network.

**NOTE:** Do not use the device name (r7) as the server name. Also, if you have more than one E-820, do not give them the same name. Windows NT 4.0 is not designed to handle two computers with the same name in the same workgroup or domain.

### System Date

Enter the correct system date in the standard form for your use. The date appears on the Job Log.

### System Time

Enter the correct system time. Enter the time based on the 24-hour clock in the form HH:MM (Hours:Minutes). The time appears on the Job Log.

**Print Start Page****Yes/No [No]**

Specify whether the E-820 should print a start page every time it restarts. The start page displays information about the E-820, including the server name, current date and time, amount of memory installed in the E-820, network protocols enabled, and connections published.

**Use Character Set****Macintosh/DOS/Windows [Macintosh]**

Specify whether the Control Panel and Command WorkStation should use the Macintosh, DOS, or Windows character set for displaying file names. This is important if file names include accented or composite characters (such as é or æ).

For mixed-platform networks, choose the option that gives the best overall representation of the special characters you use.

**Enable Printing Groups****Yes/No [Yes]**

Specify whether to enable printer groups for Member Printing. If you enable this option, you must use Command WorkStation to define user groups and passwords. Users must then enter their group name and password when they print.

**Enable Printed Queue****Yes/No [Yes]**

Specify whether to enable the Printed queue, which creates a storage location on the E-820 disk for recent jobs that were printed from the Print queue. Users with Administrator or Operator access to the job management tools can reprint jobs from the Printed queue without resending them to the E-820. If you select No, jobs are deleted from the E-820 disk immediately after they are printed.

**Jobs Saved in Printed Queue****1-99 [10]**

This option appears only if Enable Printed Queue is set to Yes. Specify the number of jobs to be stored in the Printed queue. Jobs in the Printed queue take up space on the E-820 hard disk. If disk space is low, use a smaller value for saved jobs.

**Clear Each Scan Job****After 1 day/Now/Manually/After 1 week [After 1 day]**

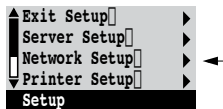
Specify how you want to remove scanned data from the hard disk. If you select Manually, the scanned data remains on the hard disk until specifically deleted, or until all scanned jobs are cleared by the Administrator.

**Save Changes****Yes/No [Yes]**

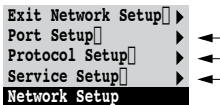
Select Yes to activate any changes made in the Server Setup; select No to return to the main Setup menu without making any changes.

**Network Setup options**

When you perform network Setup, you configure the E-820 to receive print jobs over the network systems that are used at your site.



In the Setup menu, choose Network Setup, where you specify network addresses and names to be used by workstations, servers, and the E-820 when they communicate with each other.



The Network Setup menu includes three submenus that allow you to choose port types, protocols, and network services. You must perform Port Setup and enable at least one port.

For each item you enable, you are prompted to enter settings for that item. Default values, where applicable, appear in this manual with square brackets.

You should display and select options only for the network systems that are currently used at your site. If your network requirements change, you can change Network Setup at any time.

If the E-820 is configured to enable more than one protocol, it automatically switches to the correct protocol when it receives a print job.

The available network types, and the Setup areas that pertain to them, are summarized in the following table.

<b>For this Network or Connection Type</b>	<b>Use this Port Setup</b>	<b>Use this Protocol Setup</b>	<b>Use this Service Setup</b>
AppleTalk over Ethernet	Ethernet Setup	AppleTalk Setup	AppleTalk printing (PAP) is enabled automatically.
TCP/IP over Ethernet	Ethernet Setup	TCP/IP Setup: Ethernet Setup	LPD Setup Web Services Setup Windows Setup Port 9100 Setup IPP Setup (Windows 9x/Me/2000/XP)
IPX/SPX over Ethernet	Ethernet Setup	IPX/SPX Setup	PServer Setup (NDS, Bindery, or both)

If the Token Ring option is installed, you have these additional options:

<b>For this Network or Connection Type</b>	<b>Use this Port Setup</b>	<b>Use this Protocol Setup</b>	<b>Use this Service Setup</b>
TCP/IP over Token Ring	Token Ring Setup	TCP/IP Setup: Token Ring Setup	LPD Setup Web Services Setup Windows Setup Port 9100 Setup (Windows 2000/XP) IPP Setup (Windows 9x/Me/2000/XP)
IPX/SPX over Token Ring	Token Ring Setup	IPX/SPX Setup	PServer Setup (NDS, Bindery, or both)



**TO ACCESS NETWORK SETUP OPTIONS****1. Confirm that the network cable is connected to the E-820.**

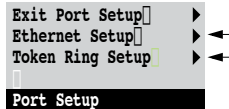
During Network Setup, the E-820 queries the network for zones, servers, and server-based queues. If you perform Network Setup without a connected and functioning network, default settings are used that may not meet your needs.

**2. Choose Network Setup from the main Setup menu.****3. Choose Port Setup from the Network Setup menu.****4. To use Ethernet, choose Ethernet Setup from the Port Setup menu, and enter the appropriate settings.****5. If the Token Ring option is installed, choose Token Ring Setup and enter the appropriate settings.****6. When you have finished entering port settings, choose Exit Port Setup, and then choose Protocol Setup.****7. Enter the appropriate settings for the protocol or protocols you will use.****8. When you have finished entering protocol settings, choose Exit Protocol Setup, and then choose Service Setup.****9. Enter the appropriate settings for the services you will use.**

The options are described in detail in the following pages.

---

**TO EXIT NETWORK SETUP****1. When you have finished entering service settings, choose Exit Network Setup.****2. Choose Yes when prompted to save changes.****3. From the main Setup menu, choose another Setup or choose Exit Setup.**



Network Setup  
Port Setup

## Port Setup options

You cannot enable Ethernet and Token Ring simultaneously. To configure the E-820, choose the port type you use and enter the settings for that port. Since network setups are nested, the names of higher-level menus are shown in this chapter to the left of each menu heading.

### Ethernet Setup

**Enable Ethernet**  
**Yes/No [Yes]**

Select Yes if you have Ethernet cabling connected to the E-820.

**Ethernet Speed**  
**Auto Detect/100 Mbps/10 Mbps [Auto Detect]**

Select Auto Detect if your network environment is mixed or if you do not know the network speed. If you know the speed of the network to which the E-820 is attached (10 Mbps or 100 Mbps), select it.

### Token Ring Setup

**Enable Token Ring**  
**Yes/No [No]**

Select Yes if the E-820 is to be connected to a Token Ring network.

**Token Ring Speed**  
**Auto Detect/16 Mbps/4 Mbps [Auto Detect]**

Select Auto Detect if your network environment is mixed, or select the speed (4 Mbps or 16 Mbps) of the network to which the E-820 is attached.

**Maximum Frame Size**  
**(bytes)**  
**4202/2154/1130/632 [4202]**

Select the maximum frame size recommended by the network administrator at your site. If you are uncertain of the setting to use, select the default value (4202).

**Enable Source Routing**  
**Yes/No [No]**

Select Yes if your network supports source routing.

Network Setup  
Port Setup

**Source Routing**  
**Request All Routes**  
**Yes/No [No]**

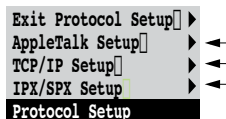
This option appears only if you enabled Source Routing. Select Yes if you want the Request Packet to travel to its destination by all routes.

**Source Routing**  
**Respond All Routes**  
**Yes/No [Yes]**

This option appears only if you answered No to the previous option. Select Yes if you want the Response packet to return by all routes to the originating computer.

## Protocol Setup options

To configure the E-820, choose each protocol and enter the settings for that protocol. You can enable AppleTalk, TCP/IP, and IPX/SPX communication simultaneously.



Network Setup  
 Protocol Setup

### AppleTalk Setup

**Enable AppleTalk**  
**Yes/No [Yes]**

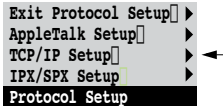
Select Yes if you have an AppleTalk network connected to the E-820. This setting enables the E-820 to communicate over AppleTalk networks.

**AppleTalk Zone**  
**List of zones**

The E-820 searches the network for AppleTalk zones in your network segment. Scroll through the list to select the AppleTalk zone in which you want the E-820 to appear. If your segment has only one zone, the E-820 is assigned to that zone automatically.

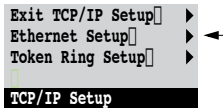
The message “No AppleTalk zone found” may mean your network has no zones, or the network cable is not connected (see [Appendix B](#)). Choose OK to dismiss the message.

### TCP/IP Setup options



To configure the E-820 for TCP/IP, choose TCP/IP Setup.

Choose Ethernet Setup and enter the appropriate settings. Choose each network type you use (Ethernet and/or Token Ring) and enter the appropriate settings. Token Ring Setup appears as an option only if you have enabled Token Ring in Port Setup.

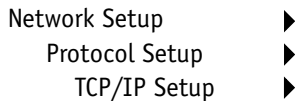


**NOTE:** If TCP/IP is running on *both* an Ethernet and a Token Ring network, it is assumed that the two networks are already routed to each other. The E-820 does not function as a router.

**NOTE:** Concurrent use of Ethernet and Token Ring is not supported on the E-820.

When you set an IP address, subnet mask, or gateway address for the E-820 during Setup, you can allow the E-820 to get these addresses automatically from a DHCP, BOOTP, or RARP server. First, turn on or restart the E-820 and allow it to reach Idle. Make sure the DHCP, BOOTP, or RARP server is running and then perform E-820 Setup.

### TCP/IP Setup with Ethernet



#### Ethernet Setup

##### Enable TCP/IP for Ethernet

Yes/No [Yes]

Select Yes if you have a TCP/IP network connected to the E-820 over Ethernet cabling.

If you use Token Ring, enabling TCP/IP for Token Ring is required for enabling WebTools.

**NOTE:** If you are using TCP/IP for printing from Windows computers, enabling TCP/IP here also enables you to use Fiery utilities from Windows computers using TCP/IP protocols.

**Enable Auto IP Configuration****Yes/No [Yes]**

Select Yes to allow the E-820 to obtain its Ethernet IP address by searching the network. Depending on your network and the protocol you select in the following option (DHCP, BOOTP, or RARP), the IP address can change. Select No to assign the E-820 a static IP address. If you select No, you proceed to the IP Address option, where you manually set the IP address.

**Select protocol****DHCP/BOOTP/RARP [DHCP]**

This option appears only if you answered Yes to Enable Auto IP Configuration. Select the protocol over which the E-820 should search for its IP address. Both DHCP and BOOTP allow the E-820 to obtain the Ethernet IP address and Subnet Mask automatically. RARP obtains only the Ethernet IP address.

Depending on your network, the E-820 might be assigned a different address after you restart the E-820. With the DHCP setting, the E-820 can be assigned a different address even if it is not restarted. Make sure the network is already configured properly for the protocol you select.

**Get Gateway Address Automatically****Yes/No [Yes]**

Use this option to assign the gateway address automatically for printing with TCP/IP. This option appears only if you selected DHCP or BOOTP as the protocol in the previous option.

If you select a DHCP or BOOTP protocol and later change it to RARP, you must return to Setup and set this option to No. You can then set the address manually. RARP does not support automatic assignment of the gateway address.

**IP Address****[127.0.0.1]**

Enter the E-820 IP address for Ethernet. This IP address, unlike an IP address set automatically, remains the same if you restart the E-820. You must change the default to a valid address for your network. For information about setting up printing with TCP/IP, see [Chapter 2](#).

**Subnet Mask**

This option lets you modify the subnet mask for printing with TCP/IP over Ethernet. To set the subnet mask, enter one of the following values:

- 255.0.0.0 if the IP address starts with a number less than 128
- 255.255.0.0 if the IP address starts with a number from 128 through 191
- 255.255.255.0 if the IP address starts with a number greater than 191

**NOTE:** Confirm the subnet mask setting with your network administrator before proceeding. In some cases, the required setting may be different from that listed.

**Gateway Address****[127.0.0.1]**

This option appears only if you answered No to Get Gateway Address Automatically, or if you selected RARP as the protocol.

Use this option to set the gateway address for printing with TCP/IP. If your network uses a gateway, you must change the default to a correct gateway address for your network.

**TCP/IP Setup with Token Ring**

Enable TCP/IP for Token Ring, and enter the IP address and subnet mask. If your TCP/IP network has a gateway and users outside the gateway plan to print to the E-820 using TCP/IP, enter the gateway address.

Network Setup  
Protocol Setup  
TCP/IP Setup

**Token Ring Setup****Enable TCP/IP for Token Ring****Yes/No [Yes]**

Select Yes if you have a TCP/IP network connected to the E-820 over Token Ring.

If you use Token Ring, you must enable TCP/IP for Token Ring in order to enable WebTools.

**NOTE:** If you are using TCP/IP for printing from Windows computers, enabling TCP/IP here also lets you use the Fiery utilities from Windows computers using TCP/IP protocols.

**Enable Auto IP Configuration****Yes/No [Yes]**

Select Yes to allow the E-820 to obtain its Token Ring IP address. Depending on your network and the protocol you select in the following option (DHCP or BOOTP), the IP address can change. Select No to assign the E-820 a static IP address that will not change. If you select No, proceed to the IP Address option, where you manually set the IP address.

**Select protocol****DHCP/BOOTP [DHCP]**

This option appears only if you answered Yes to Enable Auto IP Configuration. Select the protocol over which the E-820 should search for its IP address. Both DHCP and BOOTP allow the E-820 to obtain the Token Ring IP address and Subnet Mask automatically.

Depending on your network, the E-820 might be assigned a different address after you reboot the E-820. With the DHCP setting, the E-820 can be assigned a different address even if it is not rebooted.

Make sure the network is already configured properly for the protocol you select.

**Get Gateway Address Automatically****Yes/No [Yes]**

Use this option to get the gateway address automatically for printing with TCP/IP. This option appears only if you selected DHCP or BOOTP as the protocol in the previous option.

If you select a DHCP or BOOTP protocol and later change it to RARP, you must return to Setup and set this option to No. You can then set the address manually. RARP does not support automatic assignment of the gateway address.

**IP Address****[127.0.0.1]**

Enter the E-820 IP address for Token Ring. This IP address, unlike an IP address set automatically, remains the same if you restart the E-820. You must change the default to a valid address for your network. For information about setting up printing with TCP/IP, see [Chapter 2](#).

**Subnet Mask****[255.255.255.0]**

This option lets you modify the subnet mask for printing with TCP/IP over Token Ring. To set the subnet mask, enter one of the following values:

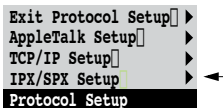
- 255.0.0.0 if the IP address starts with a number less than 128
- 255.255.0.0 if the IP address starts with a number from 128 through 191
- 255.255.255.0 if the IP address starts with a number greater than 191

**NOTE:** Confirm the subnet mask setting with your network administrator before proceeding. In some cases, the required setting may be different from that listed.

**Gateway Address****[127.0.0.1]**

This option appears only if you answered No to Get Gateway Address Automatically.

Use this option to set the gateway address for printing with TCP/IP. If your network uses a gateway, you must change the default to a correct gateway address for your network.

**IPX/SPX Setup options**

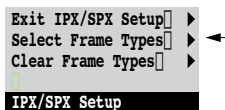
To specify the frame types the E-820 uses for IPX/SPX protocols, choose IPX/SPX Setup from the Protocol Setup menu. You must choose at least one frame type to enable IPX/SPX protocols. The E-820 supports the following frame types for IPX/SPX:

- For Ethernet—Ethernet 802.2, Ethernet 802.3, Ethernet II, and Ethernet SNAP
- For Token Ring—Token Ring and Token Ring SNAP



For protocols other than IPX/SPX, the frame type is automatically enabled and does not require setup, as follows:

With this protocol	And these printing services	This frame type is automatically enabled
AppleTalk	PAP (Printer Access Protocol)	Ethernet SNAP
TCP/IP with Ethernet	LPD (Line Printer Daemon)	Ethernet II
TCP/IP with Token Ring	LPD (Line Printer Daemon)	Token Ring SNAP



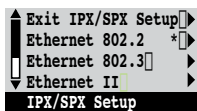
### Select Frame Types

#### Enable IPX Auto Frame Type

Yes/No [No]

Specify whether the E-820 should try to bind to all available frame types automatically. The E-820 does so whether or not all frame types are appropriate. To determine the frame types that were successfully bound, save your changes, exit Setup, restart the E-820, and print a Configuration page. The Configuration page lists only one of the frame types that were successfully bound.

If you answer No to this option, you can select frame types manually. You must choose at least one frame type to enable IPX/SPX protocols.



The frame selection screen allows you to make multiple selections. Depending on your Port Setup selection, only Ethernet frame types, only Token Ring frame types, or all frame types are displayed.

Press the line selection button beside each frame type used on your IPX/SPX network. An asterisk (\*) appears beside each selected frame type. Press the line selection button again to cancel a selected frame type. Use the up and down arrow buttons to scroll to additional frame types. The E-820 binds to each frame type as you select it.

When you have selected all the frame types used, choose Exit IPX/SPX Setup.

### Clear Frame Types

You can clear all frame types at once by choosing Exit IPX/SPX Setup, choosing IPX/SPX Setup, and then choosing Clear Frame Types.

## Service Setup options

PServer is a program in the E-820 software that can service the Novell print queues assigned to the Novell print servers you have set up for printing to the E-820. When you choose PServer Setup and enable PServer, you can set up NDS (Novell Directory Services), Bindery Services, or both. NDS is used with NetWare 4.x/5.x; Bindery Services are used with NetWare 4.x/5.x in bindery emulation mode.

### LPD Setup options

Network Setup  
Service Setup  
LPD Setup



#### Enable LPD Yes/No [Yes]

Select Yes to allow lpd printing. For more information, see [“Setting up the E-820 on TCP/IP networks”](#) on page 2-18.

### PServer Setup options

Network Setup  
Service Setup  
PServer Setup



#### Enable PServer Yes/No [No]

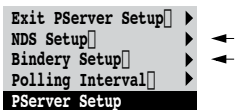
Select Yes if you have a Novell network connected to the E-820.

Choose NDS Setup if your network uses NetWare 4.x/5.x in native mode.

Choose Bindery Setup if your network uses NetWare 4.x/5.x in bindery emulation mode.

If your network uses *both* NDS and Bindery, set up NDS first. If you set up NDS after Bindery, you will overwrite Bindery Setup.

If your network uses both NDS and Bindery, and uses NetWare 4.x/5.x servers in bindery emulation, note that the E-820 cannot service NDS and bindery emulation servers on the same NDS tree.



Network Setup  
Service Setup  
PServer Setup



### NDS Setup

Before entering NDS settings, make sure the E-820 is connected to the network and that you have configured an NDS directory tree with a Printer, Print Server, and one or more Print Queue objects for E-820 jobs (see [page 2-13](#)). To perform NDS Setup, you may need permission to browse the NDS tree. If access to the Print Server is restricted, you need a login password.

The main objective of NDS Setup is to specify the Print Server object. In addition, you can indicate the location of the E-820 print queues.

**NOTE:** The terms NetWare server, Novell server, and IPX server are in common use and are used here interchangeably to mean the server on an IPX network running Novell NetWare networking software.

#### Enable NDS

##### Yes/No [No]

Select Yes if the NetWare servers you will use to print to the E-820 are running NetWare 4.x/5.x in native mode.

#### Select NDS Tree

##### List of trees

Use the up and down arrow buttons to browse the list of NDS trees available to the E-820. Choose OK when you have displayed the tree that contains the Printer, Print Server, and Print Queue objects you previously defined for the E-820.

Your new NDS tree selection automatically overwrites any previous tree selection. If you change the NDS tree selection and there are also current Bindery settings, you are alerted that they will be deleted. If you continue with NDS Setup, you can replace Bindery settings later. If you do not want to continue, press the Menu button to exit NDS Setup.

**Is user login needed  
to browse NDS tree?****Yes/No [No]**

Select No if no password is required to browse the tree. You can proceed to navigate to the Print Server object.

Select Yes if network permissions require that you log in to browse the NDS tree and see the Print Server object you want to select. If you select Yes, you are prompted to navigate to the User Login object.

**Navigate the NDS  
tree to the User  
Login object.**

This message is displayed if you selected Yes for the previous option. Choose OK and browse the NDS tree, as described in the following paragraphs.

***NDS Tree name  
Object list, “..”***

Browsing to find the User Login object begins with the NDS tree that you selected previously (with Select NDS Tree). Use the up and down arrow buttons to scroll through a list of objects in the tree beneath the [Root] in the hierarchy, or use the navigation symbol “..” to go up one level at a time.

In each subsequent browse screen, the top line represents your current location. The second line contains:

- A list of objects in the current container directly below your current location
- The symbol “..” to go up one level

With an object selected, choose OK to travel down the tree, or choose “..” to go up the tree. When you select an object and choose OK, that object is displayed on the top line, and the second line lists objects directly below it.

Continue to browse the NDS tree until the User Login object is displayed in the second line. Choose OK.

**Enter Password**

Enter the login password for the NDS tree, using the up and down arrow buttons to select characters, and the left and right arrow buttons to move the cursor. Choose OK.

**Navigate the NDS tree to the Print Server.**

Choose OK to browse the NDS tree to the Print Server object.

Browsing to find the Print Server object begins with the NDS tree that you selected previously (with Select NDS Tree). In each subsequent browse screen, the top line represents your current location. The second line contains:

- A list of objects in the current container directly below your current location
- The symbol “..” to go up one level

With a container object selected, choose OK to travel down the tree, or choose “..” to go up the tree. When you select an object and choose OK, that object is displayed on the top line, and the second line lists objects directly below it.

When the Print Server is displayed in the second line, choose OK.

**Enter Print Server Password**

Enter the Print Server password, using the up and down arrow buttons to enter characters, and the left and right arrow buttons to move the cursor. Choose OK. (If no password is required, choose OK.)

**Server should look  
for print queues in:****Entire NDS Tree/Specified Subtree [Entire NDS Tree]**

By default, the E-820 searches the entire NDS tree for E-820 print connections. This option lets you restrict the search for E-820 print jobs to a subtree (the Print Queue root) in which the E-820 print connections have been defined. This makes the search more efficient. Select Entire NDS Tree if the tree is small. Select Specified Subtree to restrict the search and specify the subtree.

If you select Entire NDS Tree, choosing OK returns to PServer Setup. Proceed with Bindery Setup (see [page 4-29](#)), set the Polling Interval (see [page 4-33](#)), or choose Exit PServer Setup to return to the Service Setup menu.

**Browse to the root  
of the Print Queue  
Subtree.**

This message is displayed if you selected Specified Subtree in the previous option. Choose OK to browse the NDS tree to the Print Queue subtree.

Browsing to find the container object begins with the NDS tree that you selected previously (with Select NDS Tree). In each subsequent browse screen, the top line represents your current container. The second line contains:

- A list of objects directly below your current location
- The symbol “..” to go up one level
- The symbol “.” to select the current container object (displayed in the top line) without traveling down the tree

With an object selected, choose OK to travel down the tree, or choose “..” to go up the tree. When you select an object and choose OK, that object is then displayed on the top line, and the second line lists objects contained within.

When the container that contains print queues is displayed in the second line, choose OK. In the next screen, choose “.” and choose OK to select the object in the top line.

When the E-820 displays the container name, choose OK to return to PServer Setup.

Proceed with Bindery Setup (see [page 4-29](#)), set the Polling Interval (see [page 4-33](#)), or choose Exit PServer Setup to return to the Service Setup menu when prompted.

Network Setup  
 Service Setup  
 PServer Setup



## Bindery Setup options

### Bindery Setup

Use Bindery Setup if you have already configured one or more bindery servers (file servers running NetWare 4.x/5.x in bindery emulation) with a Print Server and a Print Queue for E-820 jobs. Before entering bindery settings, be sure the E-820 is connected to the network and the NetWare file server is running. If Guest Login is not supported, you need a valid user name and password.

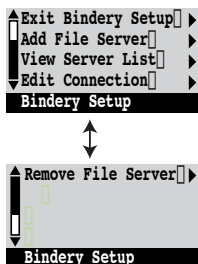
**NOTE:** The terms NetWare server, Novell server, and IPX file server are in common use and are used here interchangeably to mean the server on an IPX network running Novell NetWare networking software.

### Bindery Setup menu

Because you can set up more than one Novell server to handle E-820 print jobs, an additional menu is displayed for this purpose. The options are:

- Add File Server—creates a new file server connection to the E-820. You can set up a maximum of eight file server connections. After you have finished adding a new server, you return to the Bindery Setup menu, where you can set up another server.
- View Server List—displays the list of file servers that have already been selected to communicate with the E-820.
- Edit Connection—lets you change the NetWare Print Server that will print to the E-820.
- Remove File Server—lets you disconnect the E-820 from a file server to which it is currently connected. Remove a file server when you want to reduce the number of connections to the E-820 or reassign the connection to a different NetWare file server.
- Exit Bindery Setup—lets you exit this menu after you have added all servers, viewed a list of file servers, or removed a file server from the list.

**NOTE:** If you change your mind about any of the menus you have selected, use the Menu button to escape and return to the main Bindery Setup menu. To cancel all changes, exit Network Setup and select No to Save Changes.



- Network Setup ▶
- Service Setup ▶
- PServer Setup ▶
- Bindery Setup ▶

## Add File Server

This option gives you two ways to add a Novell NetWare file server.

### Select File Server

#### From List/Search by Name [From List]

You may select the file server from a scrollable list, or by a name search.

Choose From List if your network does not have a large number of file servers.

Choose Search by Name if the number of file servers is so large that scrolling through the list would take a long time.

If you selected From List:

#### Add Server

##### *List of all servers*

The E-820 obtains a list of NetWare file servers by querying the IPX network. Use the up and down arrow buttons to select a NetWare file server from the list.

Choose the server on which you have configured a print server and print queue to handle E-820 print jobs.

If you selected Search by Name:

#### Enter First Letters of Server Name

Use the up and down arrow buttons to enter the first letters of the name of the file server you want to use, and then choose OK.

#### Add Server

##### *List of servers matching the search*

This option is displayed if you entered letters to search. Scroll through the list to select the server you want.

Once you have chosen a file server, the E-820 immediately tries to log in as a guest without a password. If it succeeds, it skips to the NetWare Print Server option.

If you try to add a file server but all E-820 connections are already in use, you are prompted to remove a file server (see [“Remove File Server”](#) on page 4-33).



**File Server Login****administrator/supervisor/Enter Login Name [supervisor]**

This option appears only if a password is required for login, or if there is no guest account, or the guest account is restricted. Choose Enter Login Name to enter your own login name and password or log in as a guest. Choose administrator or supervisor if you have those privileges.

**Enter Your Login Name****[guest]**

This option and the next appear only if you selected Enter Login Name for the File Server Login. Enter your login name or select guest.

**Enter Your File Server Password**

Enter the password for logging in to your NetWare file server.

**NetWare Print Server*****Print Server Name***

Select the name of the print server that you configured in the NetWare utility PCONSOLE. This print server will route print jobs to the E-820 from computers on IPX networks.

**Enter Your Print Server Password**

This option appears only if your NetWare print server is set up to require you to log in with a password. Enter your print server password.

Choose Add Server again until you have connected each NetWare file server you have configured for printing to the E-820. When you have added all the IPX file servers for your site, choose Exit Bindery Setup.

- Network Setup ▶
- Service Setup ▶
- PServer Setup ▶
- Bindery Setup ▶

### **View Server List**

#### ***Supported servers***

This option allows you to view the list of file servers currently connected to the E-820—that is, servers you have added in Bindery Setup. You are notified if there are none. When you choose OK, you return to the Bindery Setup menu.

- Network Setup ▶
- Service Setup ▶
- PServer Setup ▶
- Bindery Setup ▶

### **Edit Connection**

On each connected NetWare file server, you have defined a print server to handle E-820 print jobs. Choose this option to change the print server assigned to the E-820.

#### **Choose File Server**

##### ***File server name***

From the list of connected NetWare file servers, choose the file server whose print server you want to change.

#### **NetWare Print Server**

##### ***List of print servers on selected file server***

Choose the name of the print server you want to use. This is the print server that will route print jobs to the E-820 from computers on IPX networks.

If you change your mind, press the Menu button to return to the Bindery Setup menu without making a change.

#### **Enter Your Print Server Password**

This option appears only if your NetWare print server is password-protected. Enter your print server password.

The Bindery Setup menu is displayed again. You can edit other connections, choose another Bindery Setup option, or choose Exit Bindery Setup.

- Network Setup ▶
- Service Setup ▶
- PServer Setup ▶
- Bindery Setup ▶

### **Remove File Server**

#### **Remove support for *File server name***

This option allows you to select a NetWare file server from a list of connected file servers and remove the connection to it. You are notified that you have removed the connection, and the Bindery Setup menu appears. If you change your mind and do not want to remove any of the file servers, press the Menu button.

You can choose another Bindery Setup option (such as adding another file server) or choose Exit Bindery Setup and proceed to set the polling interval.

- Network Setup ▶
- Service Setup ▶
- PServer Setup ▶
- Bindery Setup ▶

### **Exit Bindery Setup**

Choose Exit Bindery Setup after you view a list of IPX file servers, remove a file server from the list, or connected all the configured NetWare file servers. After you select Exit Bindery Setup, you return to the PServer Setup menu.

### **Polling Interval options**

- Network Setup ▶
- Service Setup ▶
- PServer Setup ▶

### **Polling Interval**

Whether you use NDS or Bindery services, choose Polling Interval from the main PServer Setup menu. If you do not reset the interval, the default value of 15 seconds is used.

**NetWare Server Poll Interval in Seconds**  
**1–3600 [15]**

Specify the interval, in seconds, at which the E-820 communicates with the Novell print server to see if there are print jobs waiting.

**NOTE:** If you select a short interval, the amount of network traffic increases. This may slow down other network jobs.

**Windows Setup options**

Network Setup  
Service Setup  
Windows Setup

**Enable Windows Printing**  
**Yes/No [Yes]**

Enabling Windows Printing enables Server Message Block (SMB), the file and printer sharing protocol built into Windows. Enabling SMB allows the E-820 to be listed on the network so that Windows clients can print to a particular print connection (Hold, Print, or Direct) on the E-820 without any other networking software. For information on setting up a Windows computer for Windows printing, see the *User Software Installation Guide*. Windows printing runs via TCP/IP, so you must configure TCP/IP on the E-820 and on all computers that use Windows printing.

**Use Automatic Configuration**  
**Yes/No [Yes]**

This option appears if you chose DHCP or BOOTP as the protocol for automatically obtaining the IP address of the E-820 (see [page 4-21](#)).

Choose Yes and the E-820 uses a WINS name server and automatically obtains its IP address. Make your choice and proceed to the Server Name option.

Choose No to proceed to the Use WINS Name Server option, where you specify whether to use a WINS name server, and then to the WINS IP Address option, where you specify its IP address.

**Use WINS Name Server****Yes/No [No]**

Broadcasts from SMB devices cannot pass across a router without a WINS name server. Setting up the WINS name server is outside the scope of this manual. To find out if a name server is available, contact your network administrator.

**WINS IP Address****[127.0.0.1]**

This option appears only if you choose Yes for WINS Name Server. Change the default address to the correct IP address for the WINS Name Server. Obtain the correct address from your network administrator.

**Server Name*****Default Name***

The server name is the name that will appear on the network for accessing the E-820 via SMB. The default name is the same as the server name assigned in Server Setup (see [page 4-11](#)).

**Server Comments**

Server comments (optional) can contain information about the printer. These comments are listed in the E-820 Properties in Network Neighborhood and can be up to 15 characters.

**Set Domain Name****Select from list/Enter manually [Select from list]**

This option provides two ways to specify the workgroup or domain in which you want the E-820 to appear.

If you selected Select from list:

**Choose Domain*****List of domains***

Select the workgroup or domain from the list.

If you selected Enter manually:

**Workgroup or Domain**

Enter the name of the workgroup or domain. For more information about entering text and characters, see “[Types of Setup screens](#)” on page 4-9.

### Web Services Setup

- Network Setup ▶
- Service Setup ▶
- Web Services Setup ▶

#### Enable Web Services

##### Yes/No [Yes]

Select Yes to make the WebTools available to users (see [page 6-1](#)).

TCP/IP must be enabled on the E-820 and on user workstations. The WebTools include WebSpooler, Status, WebLink, WebScan, WebDownloader, WebSetup, and Installer.

A Java-enabled Web browser and a valid IP address or DNS host name are required for each user. For details on browser and computer requirements, see the [Quick Start Guide](#).

### IPP Setup

- Network Setup ▶
- Service Setup ▶
- IPP Setup ▶

#### Enable IPP

##### Yes/No [Yes]

Select Yes to enable printing with the Internet Printing Protocol (IPP). You must enable Web Services. For information on setting up user computers to use IPP printing, see the [User Software Installation Guide](#).

### Port 9100 Setup

- Network Setup ▶
- Service Setup ▶
- Port 9100 Setup ▶

#### Enable Port 9100

##### Yes/No [Yes]

This option enables applications to open a TCP/IP socket to the E-820 at Port 9100 to download a print job.

#### Port 9100 Queue

##### Direct/Print Queue/Hold Queue [Print Queue]

Specify the E-820 print connection for downloading jobs to Port 9100. Only the print connections you have enabled in Printer Setup are available.

Network Setup  
Service Setup  
E-mail Setup



## E-mail Setup

### Enable E-mail Services

**Yes/No/Restore Settings [No]**

This option enables the E-820 to use e-mail as a means of communication for a variety of purposes. The E-820 serves as a messenger between the copier and the e-mail recipient. Choose Restore Settings to restore E-mail services default settings.

### Enable Print via E-mail

**Yes/No [No]**

Choose Yes to enable printing through e-mail.

### Outgoing Server

**[127.0.0.1]**

Enter the IP address of the server (SMTP) on your network that handles outgoing e-mail.

### Incoming Server

**[127.0.0.1]**

Enter the IP address of the server (POP3/IMAP) on your network that handles incoming e-mail.

### Server Type

**POP3/IMAP [POP3]**

Choose the type of mail server.

### Fiery E-mail User Name

Enter the user name of the e-mail account. This is typically the part of the e-mail address that precedes the @ symbol. For example, in the address pat@test.com, the user name is pat.

### Fiery E-mail Domain Name

Enter the name of the domain in which the user has an account. This is typically the part of the e-mail address that follows the @ symbol. For example, in the address pat@test.com, the domain name is test.com.

**Account Name**

Enter the account name. This is the internal name your network recognizes, which is not necessarily the same as User Name.

**Password**

Enter the password for the e-mail account.

**Administrator E-mail User Name**

Enter the administrator name of the administrator e-mail account. This is typically the part of the e-mail address that precedes the @ symbol. For example, in the address pat@test.com, the administrator e-mail user name is pat.

**Administrator E-mail Domain Name**

Enter the name of the domain in which the administrator has an account. This is typically the part of the e-mail address that follows the @ symbol. For example, in the address pat@test.com, the domain name is test.com.

The administrator authorizes a unique e-mail address to remotely administer the Fiery E-mail Services via e-mail. If an error occurs while you are executing a scan to e-mail, the e-mail service sends an error message to that administrator e-mail address. The administrator can authorize additional e-mail addresses as administrators from this e-mail address.

**Timeout (sec)****30–300 [60]**

Enter the length of time, in seconds, that the E-820 should try to connect to each e-mail server before determining that the connection is unsuccessful.

**Polling Interval (sec)****1–3600 [15]**

If you have enabled auto-checking for new messages in the previous option, enter the interval in seconds at which the E-820 should automatically check for new e-mail.



**Max Scan File Size**  
**0–15000 [1000]**

Specify the maximum file size the E-820 can send scans as an attachment. If the scan file exceeds this maximum, the file will automatically be sent as a URL.

Network Setup  
Service Setup

**Exit Service Setup**

This returns you to the main Network Setup menu. Choose Exit Network Setup.

**Save Changes**  
**Yes/No [Yes]**

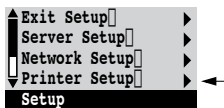
Select Yes to activate any changes made in Network Setup; select No to return to the main Setup menu without making any changes.

## Printer Setup options

Printer Setup configures the connections and printing behavior associated with a particular printing device. For more information on E-820 print connections, see [page 3-1](#).

---

### TO ACCESS PRINTER SETUP OPTIONS



1. In the main Setup menu, choose **Printer Setup**.
2. Enter the options appropriate to the printing requirements at the site.
3. When you have finished, save changes.

In the following list of options, default values, where applicable, appear in brackets.

**NOTE:** For users to use the Fiery utilities and WebTools or print to the E-820 over a TCP/IP network, you must publish at least the Hold queue or the Print queue.

**Publish Direct Connection**  
**Yes/No [Yes]**

This option allows users to print (or download) jobs to the E-820 without spooling. Jobs printed to the Direct connection are not saved in the Printed queue.

If you plan to download fonts to the E-820, you must publish the Direct connection.

**Publish Print Queue****Yes/No [Yes]**

This option allows users to print (or download) jobs to the Print queue. Jobs that are printed to the Print queue are spooled to the E-820 disk and printed on a first-in, first-out basis. Only queues published in the Printer Setup are available to users.

**Publish Hold Queue****Yes/No [Yes]**

Use this option to allow users to print (or download) jobs to the Hold queue. Jobs in the Hold queue can only be printed by copying or moving the jobs to the Print queue with the job management tools.

**Save Changes****Yes/No [Yes]**

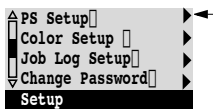
Select Yes to activate any changes made in the Printer Setup; select No to return to the main Setup menu without making any changes.

## PostScript Setup options

PS (PostScript) Setup allows you to set defaults for the E-820. Users can override most of these defaults on a job-by-job basis. However, users printing from UNIX or DOS command lines cannot override defaults from their applications. Therefore, you must set defaults in PostScript Setup. For information about these defaults, see the *Printing Guide*.

---

### TO ACCESS POSTSCRIPT SETUP OPTIONS



1. In the main Setup menu, choose PS Setup.
2. Enter the options appropriate to the printing requirements at the site.
3. When you have finished, save changes.

In the list of options that follows, default values, where applicable, appear in square brackets.

**Default Paper Sizes****US/Metric [US in North America, Metric elsewhere]**

Specify whether to print on US paper sizes (for example, Letter, Legal, 11x17), or Metric paper sizes (for example, A4 or A3) by default. When no page size is defined within a PostScript file, jobs are printed on Letter paper if you selected US; A4 paper if you selected Metric.

**Convert Paper Sizes****No Letter/11x17->A4/A3 A4/A3->Letter/11x17 [No]**

Specify whether to convert paper sizes in documents automatically to the default paper sizes specified. For example, if you select Letter/11x17->A4/A3, a letter size document is automatically printed on A4 paper.

**NOTE:** This option works in conjunction with the Default Paper Sizes option. For example, if Convert Paper Sizes is set to Letter/11x17->A4/A3, and Default Paper Sizes is set to US, then jobs are printed A4/A3 size. This also includes E-820 system pages such as the Start Page, Test Page, and Job Log.

**Page Order****Forward/Reverse [Reverse]**

Select Forward to print the pages of your job from first to last. Select Reverse to print the pages of your job from last to first.

**Color Mode****CMYK/Grayscale [CMYK]**

Specify whether to print color (CMYK) or Grayscale images to the E-820 by default. CMYK gives you full color prints. Select CMYK as the Color Mode before performing calibration on the E-820. Grayscale converts all colors into shades of gray.

**Print to PS Error****Yes/No [No]**

Specify whether the E-820 should print the available portion of a print job when it encounters a PostScript error. Select Yes to print the portion of the job that was processed before the error occurred; select No to cancel the print job entirely when a PostScript error is encountered. Leave this option at No unless you encounter printing problems.

**Allow Courier Substitution****Yes/No [Yes]**

Specify whether to substitute Courier for fonts that are unavailable when you download files to the E-820, or when you print a document for which you do not have the corresponding printer font. If this option is set to No, jobs with fonts that are unavailable on the E-820 hard disk generate a PostScript error and do not print. This setting does not apply to PDF files; font substitution occurs automatically in PDF files.

**Print Cover Page****Yes/No [No]**

Specify whether the E-820 prints a cover page (job summary) at the end of each print job. If you select Yes, each print job is followed by a page containing the name of the user who sent the job, the document name, the server name, the time the job was printed, the number of pages printed, and the status of the job. If a PostScript error occurs and the Print to PS Error option is set to Yes, the cover page lists the PostScript error message instead of the job status.

**Toner Reduction****On/Off [Off]**

Specify whether to minimize the effects of “blasting”, which occurs when excess amounts of toner on certain media types “blast” beyond the color density boundaries defined in the print job.

**Halftone Screen (available with the EFI Fiery Graphic Arts Package)****User Screen 1/User Screen 2/User Screen 3 [User Screen 1]**

Choose a user screen to specify the frequency value, shape, and angle of your halftone screen. Halftone screens control how much ink is deposited at a specific location on the media. The following options define the halftone screen you select for this option.

**NOTE:** It is not necessary to restart the server for the halftone screen to take affect.

**Halftone Frequency (available with the Fiery Graphic Arts Package)****60–300 [85]**

Specify the frequency for the user halftone screen you chose in the previous option. Varying the frequency creates the illusion of variations of gray or color.

**Halftone Angle Cyan (available with the Fiery Graphic Arts Package)****0–360 [15]**

Specify the Cyan halftone screen angle. Choose the angle to correctly register the halftone shape.

**Halftone Angle Magenta (available with the Fiery Graphic Arts Package)****0–360 [75]**

Specify the Magenta halftone screen angle. Choose the angle to correctly register the halftone shape.

**Halftone Angle Yellow (available with the Fiery Graphic Arts Package)****0–360 [0]**

Specify the Yellow halftone screen angle. Choose the angle to correctly register the halftone shape.

**Halftone Angle Black (available with the Fiery Graphic Arts Package)****0–360 [45]**

Specify the Black halftone screen angle. Choose the angle to correctly register the halftone shape.

**Halftone Dot Shape (available with the Fiery Graphic Arts Package)****Round/Square/Default/Line/Ellipse [Round]**

Choose the shape that will create the pattern for your Halftone Screen.

**Save Changes****Yes/No [Yes]**

Select Yes to activate any changes made in PS Setup; select No to return to the main Setup menu without making any changes.

## Color Setup options

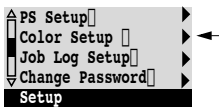
Color Setup allows you to set defaults the E-820 uses to control color output. Mac OS and Windows users who use the printer drivers provided on the User Software CD can override most of these defaults on a job-by-job basis. However, users printing from UNIX or DOS command lines cannot override defaults from their applications. Therefore, you must set defaults in Color Setup.

The preferred method for setting color defaults is to use Color Setup, part of the ColorWise Pro Tools. The color options are described in this section for your reference. For more information about these defaults, see the *Printing Guide* and *Color Guide*.

**NOTE:** In addition to the defaults described in this section, additional settings are available to Mac OS and Windows users from the printer drivers.

---

### TO ACCESS COLOR SETUP OPTIONS



1. In the main Setup menu, choose Color Setup.
2. Enter the options appropriate to the printing requirements at the site.
3. When you have finished, save changes.

In the list of options that follows, default values, where applicable, appear in square brackets.

#### RGB Source Profile

**EFIRGB/sRGB (PC)/Apple Standard/None [EFIRGB]**

The RGB source is the color space used to control color for conversion from monitor to printed output. EFIRGB is based on the reference points used in the creation of the E-820 software. sRGB is based on an average of a large number of PC monitors. Apple Standard is the standard reference point for Apple's ColorSync software.

**Rendering Style****Photographic/Presentation/Abs. Colorimetric/Rel. Colorimetric [Presentation]**

The color rendering dictionary (CRD) defines how colors are converted from the RGB color space to device CMYK. Photographic, designed for images, retains the relative balance between colors to maintain the overall appearance of the image. Presentation, designed for bright colors, produces the saturated prints needed for most business presentations, but handles photographic images the same way as the Photographic CRD. Absolute Colorimetric provides the closest match to the CMYK device being simulated, including rendering the paper color as the background. Relative Colorimetric provides a close match to the CMYK device being simulated, regardless of the media used.

**CMYK Simulation Profile****SWOP-Coated (EFI)/DIC (EFI)/Euroscale (EFI)/None [SWOP-Coated (EFI) in North America, Euroscale (EFI) elsewhere]**

CMYK simulation allows color correction to simulate printed output on a commercial press, so that the E-820 output can be used for proofing. The SWOP-Coated standard is used in the United States, DIC in Japan, and Euroscale in Europe. Custom simulations are user defined and named. The simulations provided with the E-820 have the designation “EFI” after their names.

If users create and load custom simulations on the E-820 with ColorWise Pro Tools, these also appear in the list of simulations. A custom simulation can be selected as the default simulation. For more information about custom simulations, see the *Color Guide*.

**CMYK Simulation Method****Quick/Full (Source GCR)/Full (Output GCR) [Full (Output GCR)]**

Quick simulation assumes that the copier toners match the printer’s inks, and all changes affect only one color (C, M, Y, or K) at a time. Full (Source GCR) simulation allows for more flexibility in matching toner to ink and all changes interact to maintain a better color balance. Full (Output GCR) offers accurate proofing by providing a colorimetric conversion of all four plates. In this simulation method, the black (K) plate is mixed into the CMY plates, then re-separated based on the Output profile.

**RGB Separation  
Output/Simulation [Output]**

This option defines how the E-820 processes RGB jobs. Select Output for RGB jobs that you print to the final output device. Select Simulation to simulate an output device that is not the device to which you are printing.

**Output Profile  
Default profile**

Specify the default output profile to use for printing. Additional profiles can be created and downloaded to the E-820 with ColorWise Pro Tools.

**Pure Black Text/Graphics  
On/Off [On]**

The Pure Black Text/Graphics option optimizes black text and line art. The option also minimizes toner use for documents consisting of both color and black-only pages.

With this option On, black text and line art are printed with black toner only. With the option Off, black text and line art are printed using all four colors of toner. For more information, see the *Color Guide*.

**Black Overprint  
On/Off [On]**

With this option On, black text overprints on colored backgrounds. With this option Off, black text knocks out color backgrounds. Generally this option should be On. For more information, see the *Color Guide*.

**Spot Color Matching  
On/Off [On]**

With this option On, the E-820 uses an internal lookup table to print the best equivalents of PANTONE colors. With this option Off, PANTONE colors are printed using the CMYK values defined in the original applications. For more information, see the *Color Guide*.

**Save Changes  
Yes/No [Yes]**

Select Yes to activate any changes made in Color Setup; select No to return to the main Setup menu without making any changes.



## Administrative functions in the Setup menu

The remaining choices in the Setup menu are intended to help you manage print jobs and color output but are not required for printing.

- **Job Log Setup** allows you to specify whether the E-820 prints and clears its log of printed jobs automatically.
- **Change Password** allows you to create or change an Administrator password on the E-820 so that casual users cannot enter the Setup menus and change settings without permission. The Administrator password also controls many functions available from the job management tools.

### Job Log Setup

The Job Log is a record of all jobs processed or printed on the E-820, whether they originate from a user workstation, a networked server, or the E-820. The Job Log can be printed from the Control Panel or from the job management tools.

The printed Job Log lists accounting information about each job, including user name, document name, time and date printed, and number of pages.

Windows NT 4.0 and Mac OS users can enter job-specific notes that appear in the Job Log.

By default, the Job Log is not printed or cleared automatically. You can change these defaults in Job Log Setup. You can also print and clear the Job Log from the job management tools.

Default values for the following options, where applicable, appear in square brackets.

#### **Auto Print Job Log Every 55 Jobs**

**Yes/No [No]**

Use this option to specify whether the E-820 prints the Job Log after every 55 jobs. Setting the Job Log for automatic printing is useful if accounting for each printed page is important at your site.

**Auto Clear Job Log Every 55 Jobs****Yes/No [No]**

Use this option to specify whether to clear the Job Log after every 55 jobs. If you do not enable this option, and do not clear the Job Log from the E-820 or from a remote workstation, the E-820 saves a record of all jobs.

**NOTE:** If Auto Print Job Log Every 55 Jobs is set to No, setting this option to Yes has no effect.

**Job Log Page Size****11x17/A3 Letter/A4 [11x17/A3]**

Select the paper size for printing the Job Log. Regardless of page size, 55 jobs are listed on a page. The paper size used depends on the Default Paper Sizes setting in PS Setup. If the Default Paper Sizes setting is US, the Job Log is printed on Tabloid or Letter size paper, with Tabloid the default.

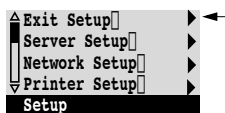
**Save Changes****Yes/No [Yes]**

Select Yes to activate any changes made in Job Log Setup; select No to return to the main Setup menu without making any changes.

**Exit Setup**

Choose Exit Setup from the first screen of the main Setup menu when you have finished making Setup changes.

The E-820 restarts and any changes you saved during the Setup take effect.



## Chapter 5: Setting up the E-820 from a Windows Computer

After you perform initial Setup (Server, Network, and Printer Setup) from the Control Panel, you can change most Setup options from a Windows computer.

### Accessing Setup

In addition to using the Control Panel, you can set up the E-820 two ways: locally and remotely. Local Setup is for systems with the Fiery Advanced Controller Interface. Local Setup uses a Windows NT application, Fiery Server Setup. Remote Setup is performed from a Windows computer using WebSetup or Command WorkStation.

**NOTE:** In this chapter, illustrations for both Setup interfaces, where applicable, appear side by side: local Setup on the left, remote Setup on the right. Descriptions for the Setup options are listed in the order in which they appear on the local Setup window. Some Setup options cannot be accessed from remote Setup; use local Setup or the E-820 Control Panel instead.

Regardless of how you access Setup, you must log in as Administrator, both at the E-820 and within the Setup application you use. After the E-820 restarts, log in to the Windows NT Logon window with the Administrator as the login name and enter the password, if required.

**NOTE:** The default Windows NT password is “Fiery.1”. You are always prompted to enter this password unless you have set a new password.

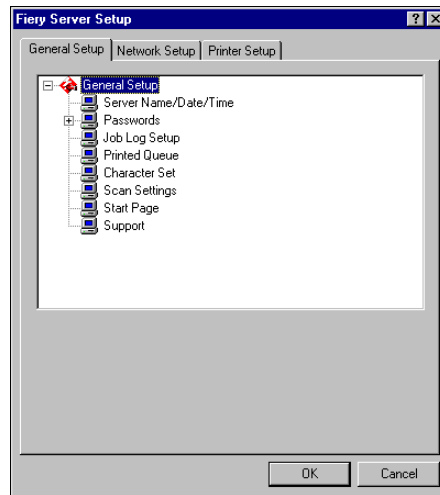
To use the Setup applications (WebSetup or Command WorkStation), you must enter the E-820 Administrator password. This is set either from the local Setup at the Control Panel, or remote Setup from WebSetup or Command WorkStation.

## Local Fiery Setup

You can access E-820 Server Setup in any of the following ways:

- Right-click the FieryBar on the Windows NT 4.0 desktop and choose Set Up Fiery.
- Right-click the Fiery icon in the Windows NT 4.0 taskbar and choose Set Up Fiery.
- Start Command WorkStation and choose Setup from the Server menu.

The Setup window appears.



You see the available settings only when you select the particular option. For example, to view or change the setting for the Character Set option, click Character Set. The available settings appear at the bottom of the window.

After making your selections in the window, click Apply, if it is present. When you have finished performing Setup, click OK to close the entire Setup window.

## Remote Fiery Setup

You can access remote Setup from WebSetup or Command WorkStation.

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### TO ACCESS FIERY WEBSETUP

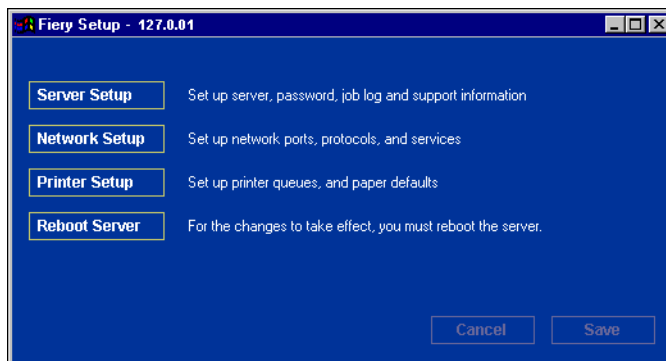
1. Start your Internet browser and enter the IP address of the E-820.
2. Log in as Administrator.
3. When the E-820 home page appears, click WebSetup.

---

### TO ACCESS SETUP FROM COMMAND WORKSTATION

1. Start the Command WorkStation application.
2. Log in as Administrator.
3. Choose Setup from the Server menu.

Regardless of how you access Setup remotely, the following window appears.

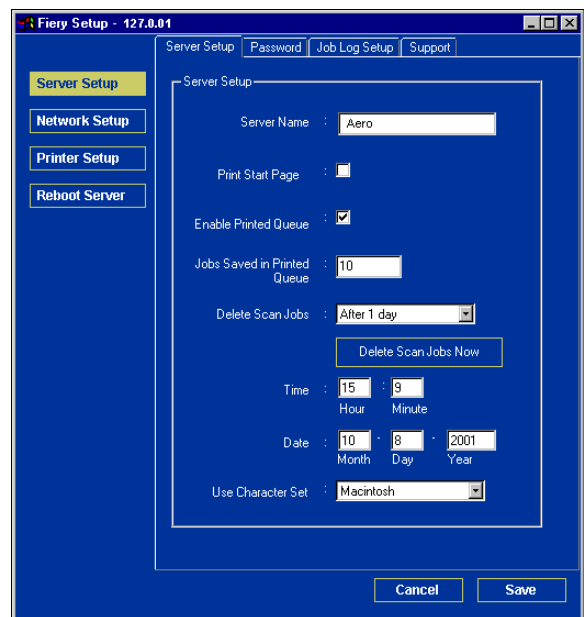
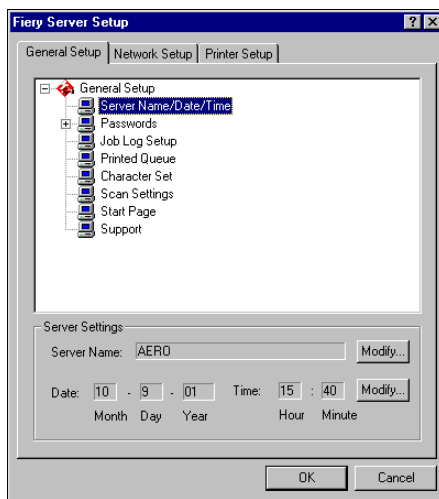


**NOTE:** The interface of remote Setup from Command WorkStation and Fiery WebSetup is identical. The remote Setup illustrations in this chapter are from Command WorkStation.

## General Setup options

You can specify E-820 system settings that affect all users, such as the name of the E-820, system date and time, passwords, and Job Log printing.

**NOTE:** The interface of local E-820 Setup and remote Setup is similar. The following instructions describe setup from Command WorkStation. Major differences between the two are noted.



**Server Name**—Specify a name for the E-820. This is the name that appears in the Chooser on an AppleTalk network.

If you are using local Setup, click Modify, click Change, and then enter the Server Name in the Computer Name field.

**NOTE:** Do not use the device name (r7) as the server name. If you have more than one E-820, do not give them the same name. Windows NT 4.0 does not support more than one computer with the same name in the same workgroup or domain.

**Date and Time**—Specify the system date and time, which are recorded on the Job Log.

**Enable Printed Queue**—Specify whether to enable the Printed Queue, a storage location on the E-820 disk for recently printed jobs. You can reprint jobs from the Printed queue without resending them to the E-820. If the Printed queue is not enabled, jobs are deleted from the E-820 disk immediately after they are printed.

**Jobs Saved in Printed Queue**—Specify the number of jobs to be stored in the Printed Queue. Jobs in the Printed queue take up space on the E-820 hard disk.

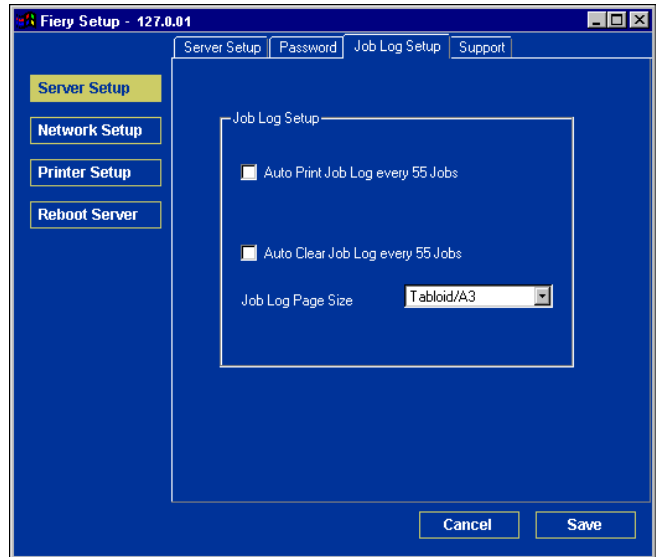
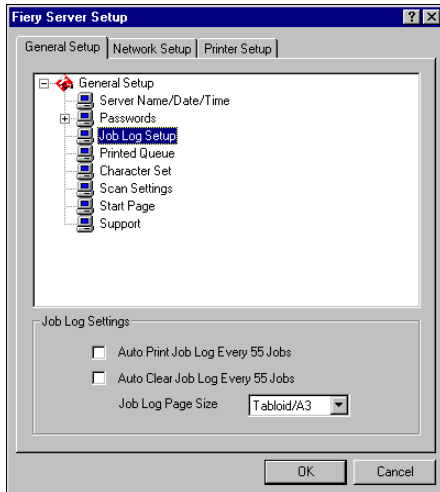
**Delete Scan Jobs**—Specify how often to delete scan jobs from the E-820 hard disk. Choose Manually to delete scan jobs manually on a job-by-job basis. Click Delete Scan Jobs Now to delete all scan jobs immediately.

**Use Character Set**—Specify whether the Control Panel and the job management tools should use the Macintosh, DOS, or Windows character set for displaying file names. This is important if a file name includes accented or composite characters (such as é or æ). For mixed-platform networks, select the setting that gives the best overall representation of the special characters you use.

**Print Start Page**—Specify whether the E-820 should print a start page when it is turned on or restarted. The Start Page displays information about the E-820, including server name, current date and time, amount of memory installed, network protocols enabled, and print connections published.

**Support**—Enter names, phone numbers, and e-mail addresses of contact people at your organization who provide support for the E-820 and the copier. In remote Setup, use the Support tab.

## Job Log Setup



**Auto Print Job Log Every 55 Jobs**—Specify whether the E-820 prints the Job Log after every 55 jobs. The Job Log lists the last 55 jobs processed on the E-820, with accounting information about each one, including user name, document name, time and date printed, number of pages, and other job information.

**Auto Clear Job Log Every 55 Jobs**—Specify whether the E-820 clears the Job Log after every 55 jobs. If you do not select this option, the E-820 saves a file containing a record of all jobs ever printed. Since this file takes up space on the E-820 hard disk, clearing the Job Log frees up additional disk space.

You can clear the Job Log manually at any time from the job management tools.

**Job Log Page Size**—Select a paper size for the printed Job Log.



## Network Setup

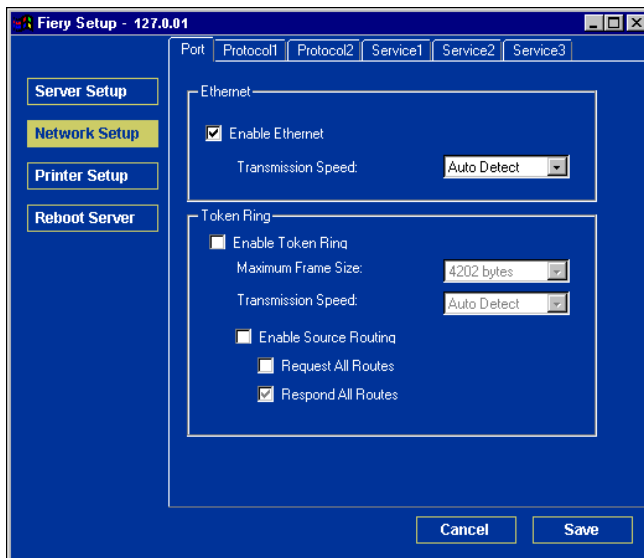
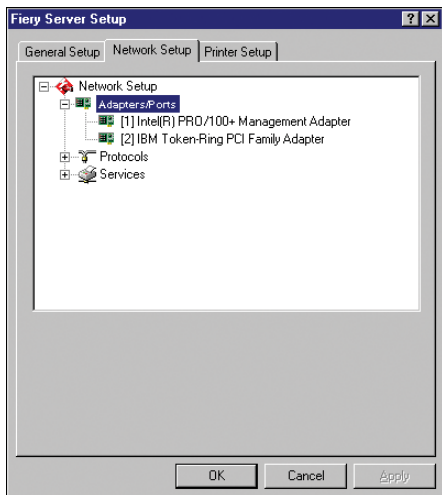
Network Setup configures the E-820 to receive print jobs over the networks used at your site. If the E-820 is configured to enable more than one protocol, it automatically switches to the correct protocol when it receives a print job. When two network ports are enabled, print jobs can be received over all ports at the same time.

You can view and specify the following network settings in Network Setup:

- Adapters and ports—view currently configured network adapters and port settings
- Protocols—including AppleTalk, IPX/SPX, and TCP/IP
- Print Services—including LPD printing (TCP/IP), NetWare printing (PServer), Windows print sharing (SMB), HTTP support (WWW), Internet Printing Protocol (IPP) printing, and Port 9100 printing
- E-mail Service—specify the Fiery E-mail Service

## Adapters/Ports

In local Setup only, the installed network boards are displayed. You cannot change this information. From remote Setup, you can enable Ethernet or Token Ring. These options are described in the following section.



**Ethernet (Port Setup)**

**Enable Ethernet**—Select to connect the E-820 to an Ethernet network.

**Transmission Speed**—Choose Auto Detect if your network environment is mixed, or choose the speed of the network to which the E-820 is attached (10 Mbps or 100 Mbps).

**Token Ring (Port Setup)**

**Enable Token Ring**—Select if the E-820 is to be connected to a Token Ring network.

**Maximum Frame Size**—Choose the maximum frame size recommended by the network administrator at your site. If you are uncertain of the setting to use, select the default value (4202).

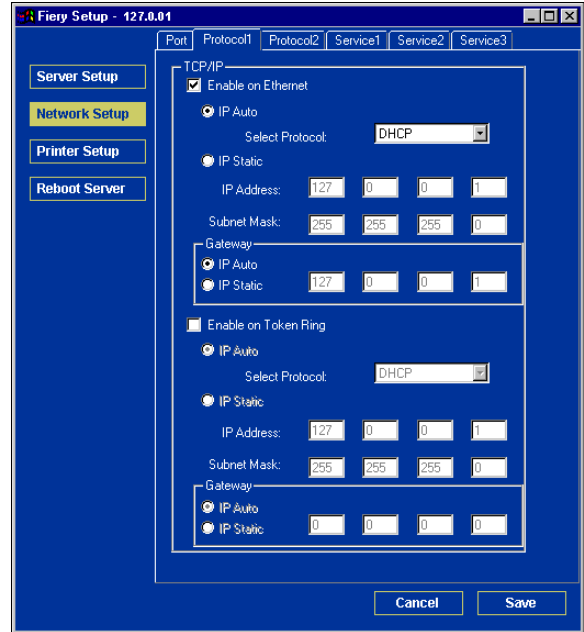
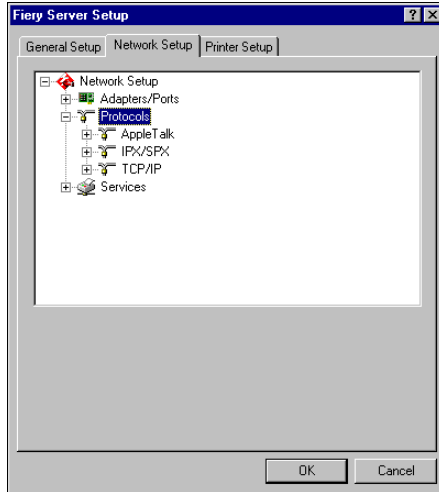
**Transmission Speed**—Choose Auto Sense if your network environment is mixed, or choose the speed of the network to which the E-820 is attached (4 Mbps or 16 Mbps).

**Enable Source Routing**—Select if your network supports source routing.

**Request All Routes**—This option is active only if you select enable Source Routing. Specify whether you want the Request packet to travel to its destination by all routes.

**Respond All Routes**—This option is available only if the previous option is cleared. Select if you want the Response packet to return by all routes to the originating computer.

## Protocols



You can change AppleTalk, IPX/SPX, and TCP/IP protocol settings for the E-820. From remote Setup, you change these settings on the Protocol1 and Protocol2 tabs. Local Setup works in conjunction with the Windows NT Network Control Panel. When you click the Modify or Advanced button next to the setting in local Setup, the system opens the Network Control Panel, where you complete the settings.

Unlike remote Setup, local Setup does not provide separate settings for enabling and configuring a protocol. For example, remote Setup has two settings for AppleTalk: one to enable AppleTalk and the other to set the AppleTalk zone. In local Setup, there is only the setting for AppleTalk zone. By default, the AppleTalk, IPX/SPX, and TCP/IP protocols are installed and enabled. You can verify that a protocol is enabled in the Bindings tab of the Network Control Panel.

---

**TO CHANGE PROTOCOL SETTINGS IN LOCAL SETUP****1. Click Modify or Advanced next to the setting.**

The Windows NT Network Control Panel opens.

**2. Click the Protocols tab.****3. Select the protocol to modify.**

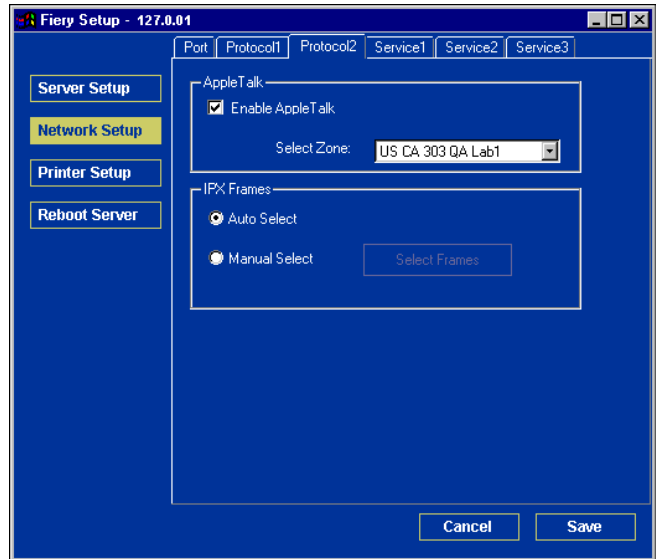
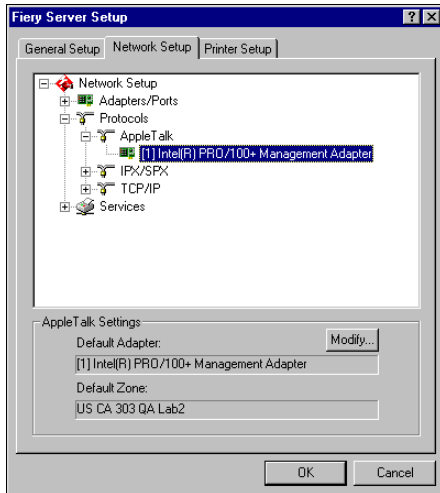
Unless you have installed additional protocols, the choices are AppleTalk, NWLink, IPX/SPX Compatible Transport, and TCP/IP.

**4. Click Properties, make your selections, and click Apply.****5. Click OK to close the Properties dialog box.****6. Click OK to close the Network dialog box.**

If you have disabled any of the protocols in this procedure, use the Bindings tab of the Windows NT Network Control Panel when you are ready to make the protocols available.

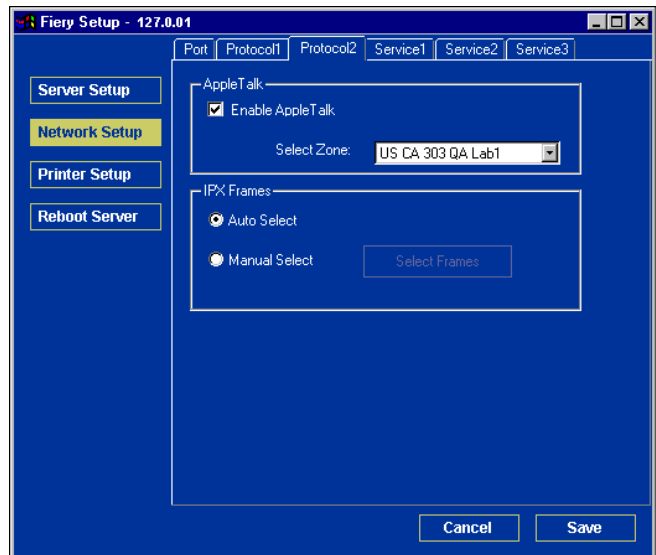
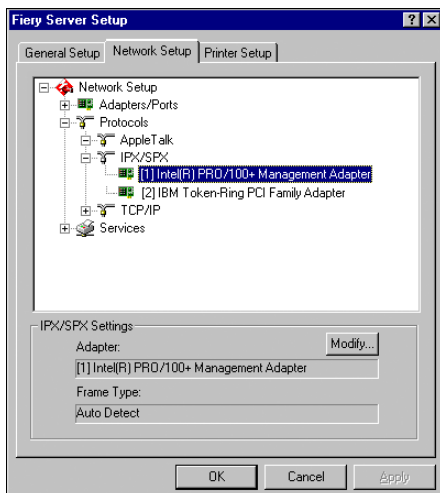
## AppleTalk

The current AppleTalk zone is displayed.



## IPX/SPX

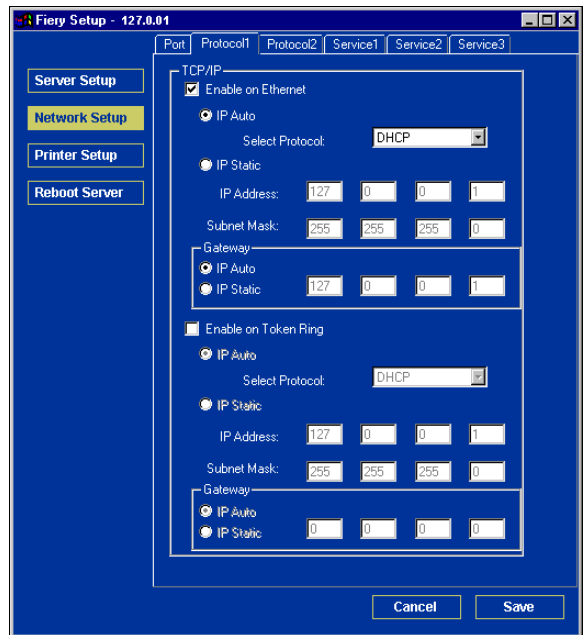
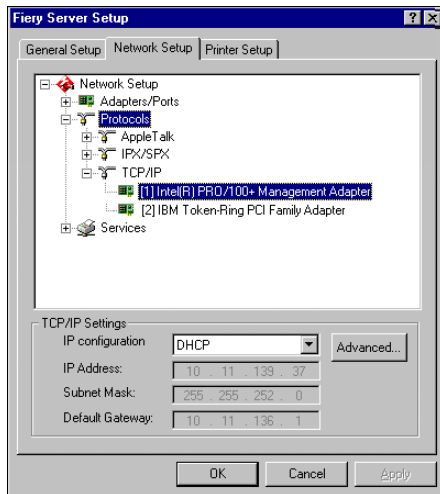
Use this option to specify IPX/SPX frame types.



The E-820 supports the following Ethernet frame types for IPX/SPX: Ethernet 802.2, Ethernet 802.3, Ethernet II, and Ethernet SNAP. For Token Ring, the supported frame types are Token Ring and Token Ring SNAP. You can also allow the E-820 to select the frame type automatically.

### TCP/IP

Specify TCP/IP settings. The current settings for IP address, subnet mask, and default gateway address are displayed. For information about setting up printing with TCP/IP, see Chapter 2.



The E-820 requires a unique, valid IP address. You can set a static address or specify that the E-820 use DHCP, BOOTP, or RARP to obtain IP addresses automatically.

**NOTE:** If you specify the DHCP, BOOTP, or RARP protocol, the E-820 reboots when you save your changes and exit Setup. Allow the E-820 to reboot and return to Idle before printing a Configuration page or proceeding with any other operations.

To set the subnet mask, enter one of the following values:

255.0.0.0 if the IP address starts with a number less than 128

255.255.0.0 if the IP address starts with a number from 128 through 191

255.255.255.0 if the IP address starts with a number greater than 191

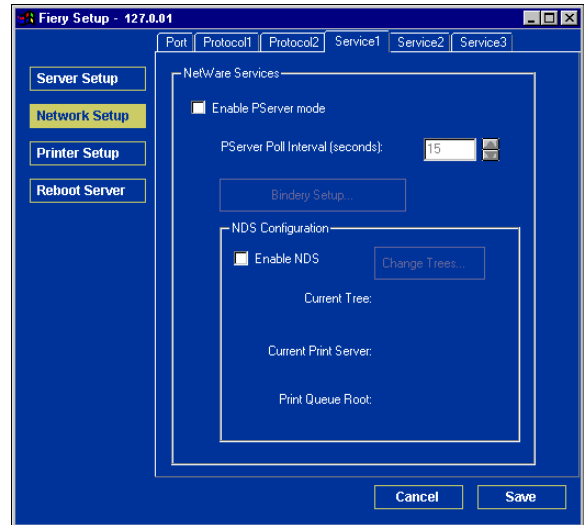
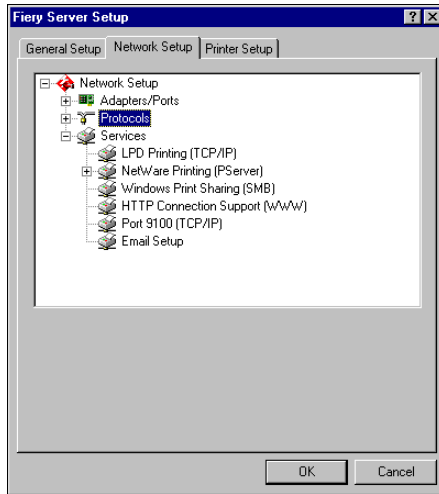
**NOTE:** Confirm the subnet mask setting with your network administrator before proceeding. In some cases, the required setting may be different from those listed.

If your TCP/IP network has a gateway and users outside the gateway plan to print to the E-820 using TCP/IP, enter the gateway address.

In remote Setup, the Token Ring information appears, even if you have not enabled Token Ring on the E-820.

**NOTE:** The E-820 stores assigned IP addresses, even if you later disable TCP/IP. If you need to assign the E-820 IP address to another device, first set the E-820 address to a null address.

## Services

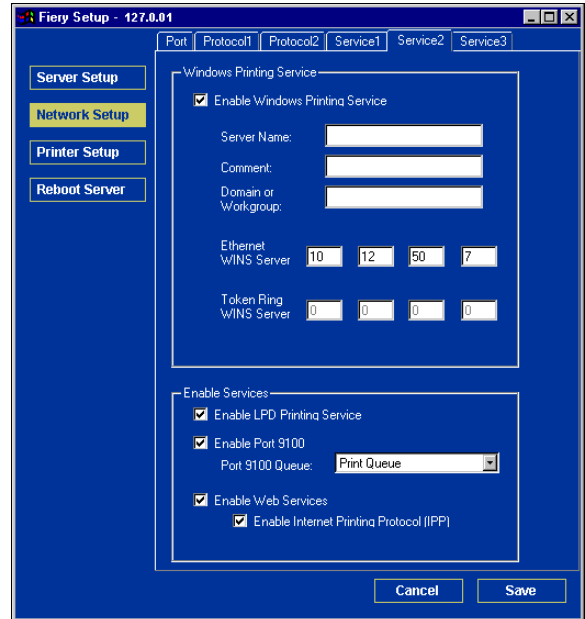
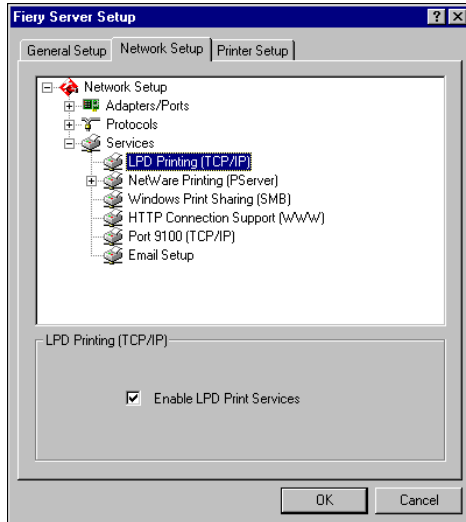


You can configure the following network services:

- LPD Printing (TCP/IP)—enable or disable LPD print services.
- NetWare Printing (PServer)—specify NDS and Bindery services (see [page 5-16](#)).
- Windows Print Sharing (SMB)—enable or disable SMB print services.
- HTTP Support (WWW)—enable or disable support for WebTools.
- Port 9100—enable or disable support for Port 9100 printing.
- E-mail Setup—specify the Fiery E-mail Service.



## LPD Printing



**Enable LPD Print Services**—Select to enable or disable LPD printing services.

**Enable Web Services**—Select to enable or disable web services.

### NetWare Printing (PServer) options

The following procedures for setting up NetWare printing depict the windows from local Setup at the E-820.

- NDS Setup
- Bindery Setup
- Poll Interval

### Setting up the E-820 for NDS printing

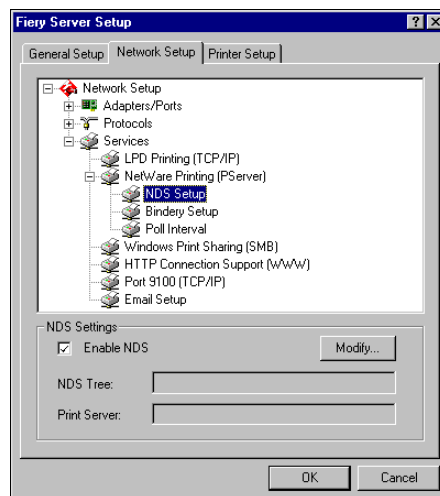
Only one NDS tree can be connected. To specify or change the NDS Tree, click Modify and specify settings in the NDS Print Server dialog box, as follows.

The currently selected NDS Tree and Print Server are displayed.

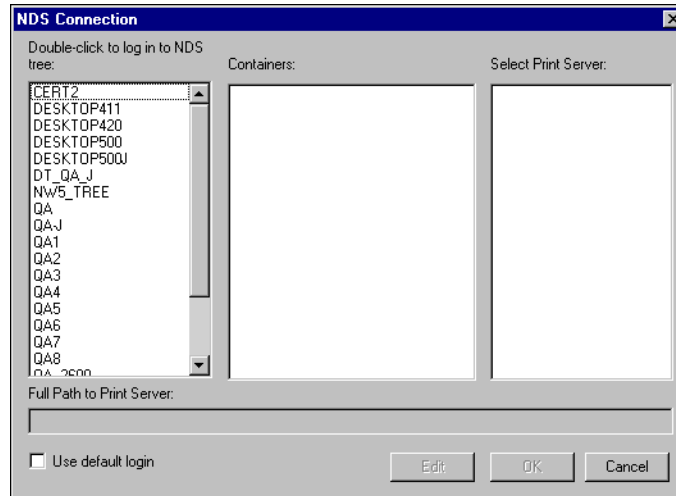
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#### TO SPECIFY THE NDS TREE SETTING FROM LOCAL E-820 SETUP

1. Select Enable NDS and click Modify.

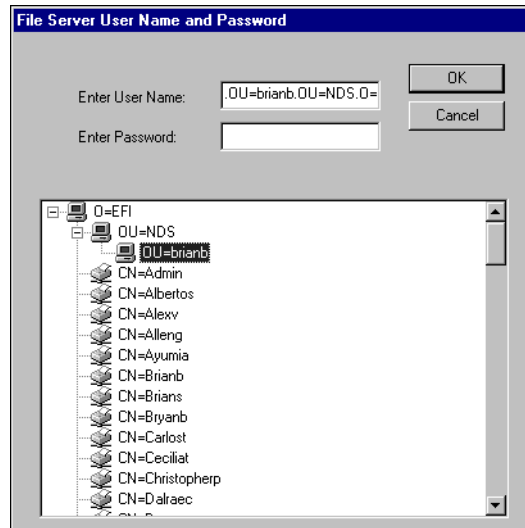


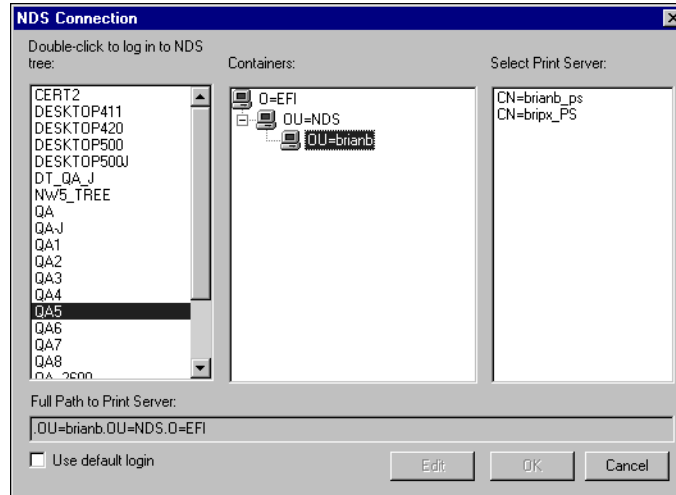
2. In the NDS Connection dialog box that appears, double-click an NDS tree in the list on the left.



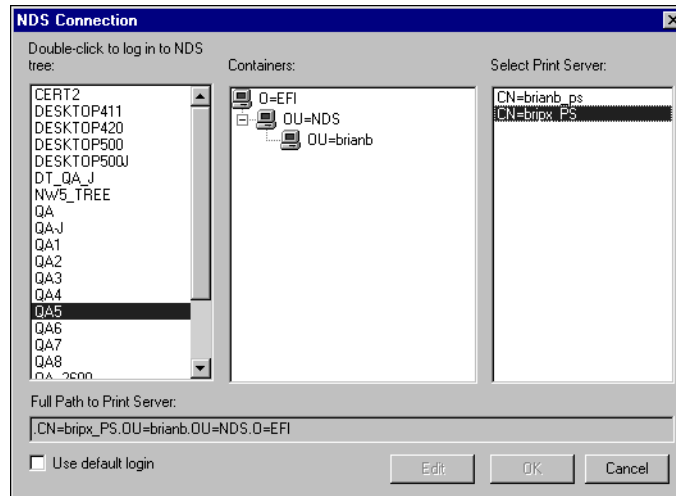
3. Navigate to the NDS container and click OK.

If necessary, enter the password.



**4. Select a container from the Containers list.****5. Double-click a print server from the Select Print Server list.**

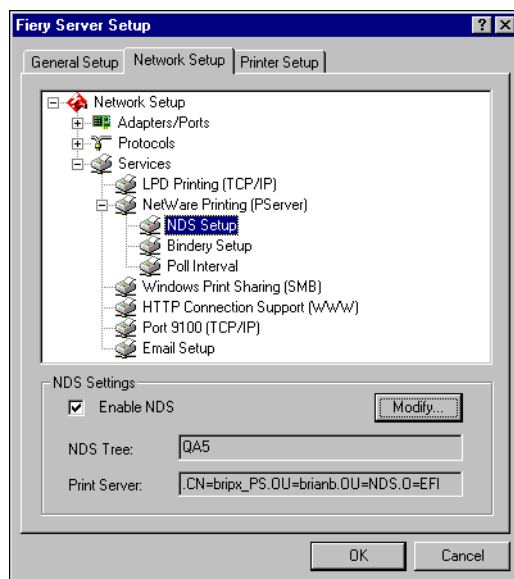
The full path to the print server appears.



Another way to change the path is to click Edit and type the path to the print server.

**6. Click OK.**

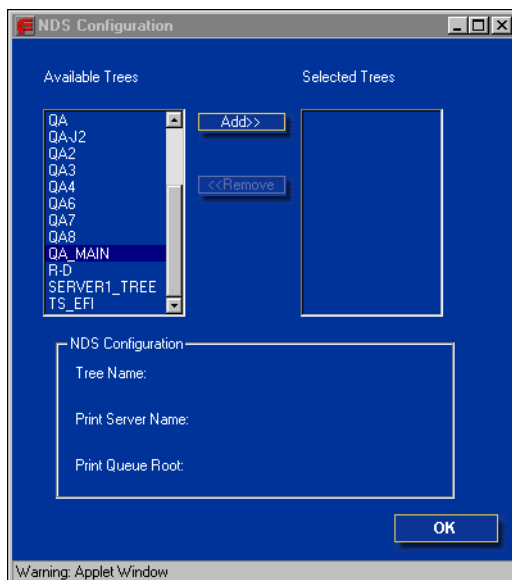
The Server Setup dialog box appears, displaying the path to the selected print server on the Network Setup tab.



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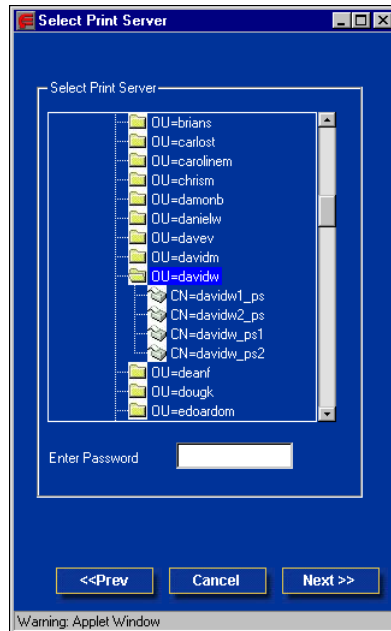
**TO SPECIFY THE NDS TREE SETTING FROM REMOTE E-820 SETUP**

1. Select Enable NDS and click Change Trees.
2. In the NDS Configuration window that appears, double-click an NDS tree in the Available Trees list.

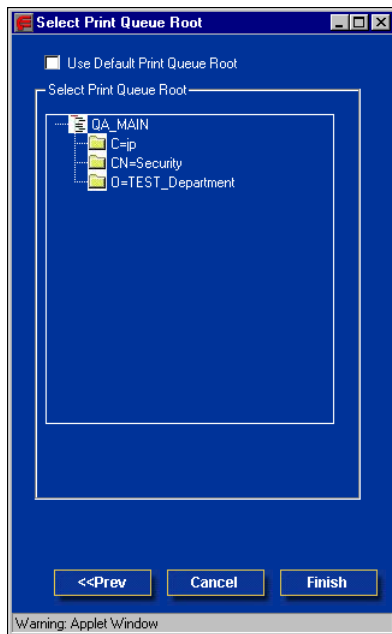


3. In the Select User Login window, select Use Default User Information or enter your password, and click Next.
4. Navigate to the NDS container, select it, and click Next.

If necessary, enter the password.



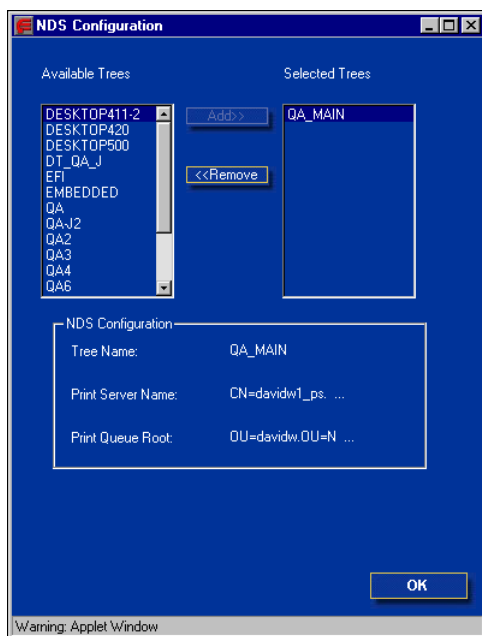
5. Select Use Default Print Queue Root or navigate to the Print Queue Root and click Finish.





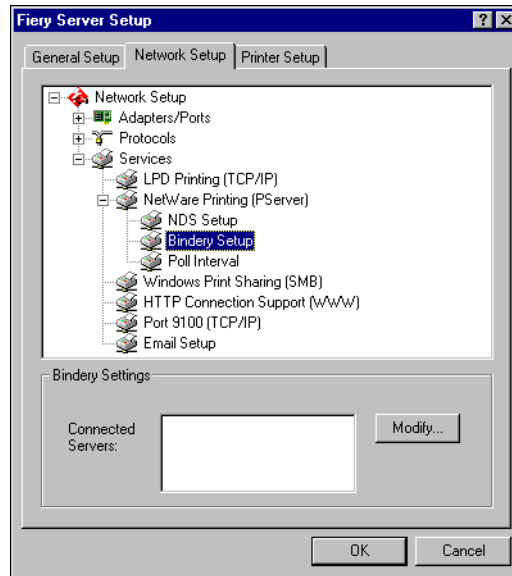
**6. Click OK.**

The NDS Configuration window appears, displaying information about the print server.



### Bindery Setup

From the Network Setup tab, specify Bindery services. The currently connected servers are displayed. A maximum of eight bindery servers can be connected.



To add, remove, or change bindery connections, click Modify and specify settings in the Bindery Connections dialog box, as described in the following section.

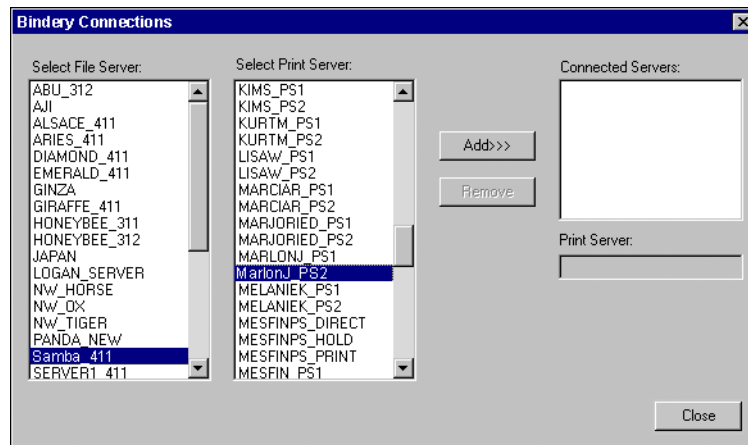
---

**TO ADD BINDERY CONNECTIONS FROM LOCAL E-820 SETUP**

1. Click **Modify** in the **Bindery Setup** dialog box.

The Bindery Connections dialog box appears.

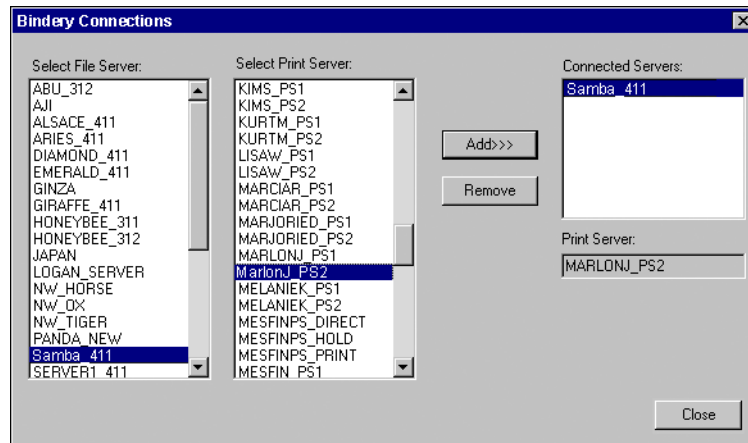
2. Select a file server from the **Select File Server** list.



If the File Server User Name and Password dialog box appears, enter the appropriate user name and password to log on to the selected file server.

3. Select a print server from the Select Print Server list, and click Add.

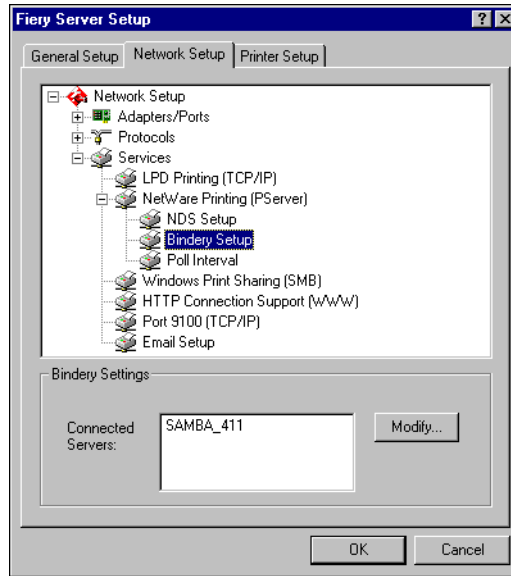
The name of the newly added server appears in the Connected Servers list.



To add another server, repeat the preceding steps. You can connect a maximum of eight servers.

**4. When you finish adding servers, click OK.**

When you return to the Network Setup tab, the connected servers appears in the Bindery Settings area.



---

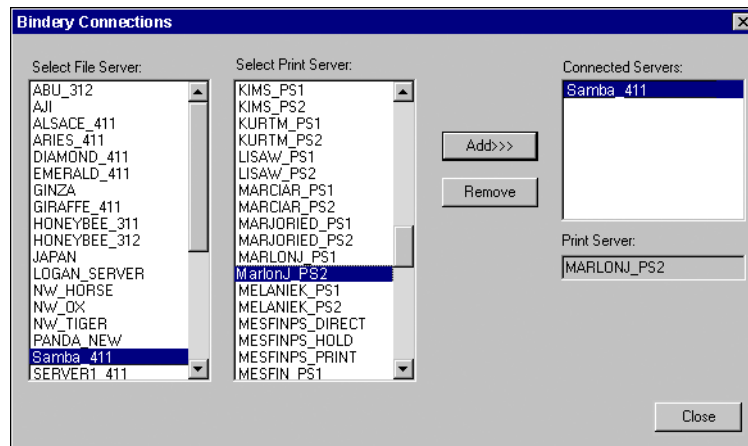
**TO REMOVE BINDERY CONNECTIONS FROM LOCAL E-820 SETUP**

1. Click **Modify** in the Bindery Setup dialog box.

The Bindery Connections dialog box appears.

2. Make your selections in the **Select File Server** and **Select Print Server** lists.

The name of the connected server appears in the **Connected Servers** list.



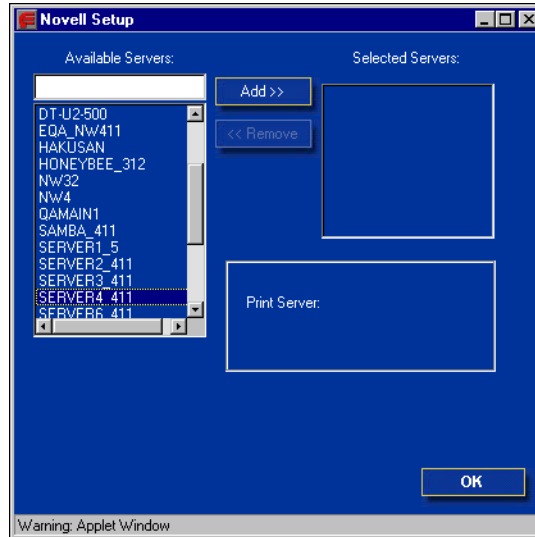
3. With the **File Server** selected in the **Connected Servers** list, click **Remove**.
4. Click **OK**.

---

**TO ADD BINDERY CONNECTIONS FROM REMOTE E-820 SETUP**

1. Select **Enable PServer** mode from the **Service1** tab.
2. Click **Bindery Setup**.

3. Select a file server from the Available Servers list.

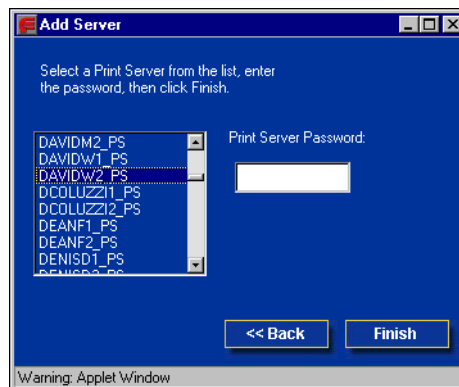


If the File Server User Name and Password dialog box appears, enter the appropriate user name and password to log on to the selected file server.

4. Select a print server from the list and click Finish.

If necessary, enter the appropriate password in the Print Server Password dialog box to log on to the selected file server.

The name of the newly added server appears in the Selected Servers list.



5. When you finish adding servers, click OK.

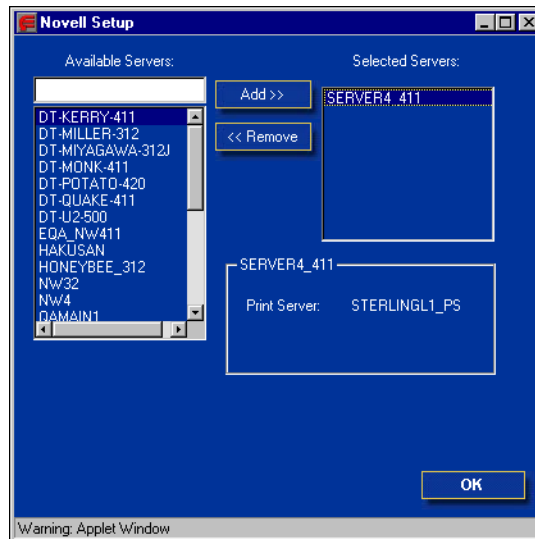
---

**TO REMOVE BINDERY CONNECTIONS FROM REMOTE E-820 SETUP**

1. Select Enable PServer mode from the Service1 tab.
2. Click Bindery Setup.

The Novell Setup dialog box appears.

3. Make your selection in the Selected Servers list.

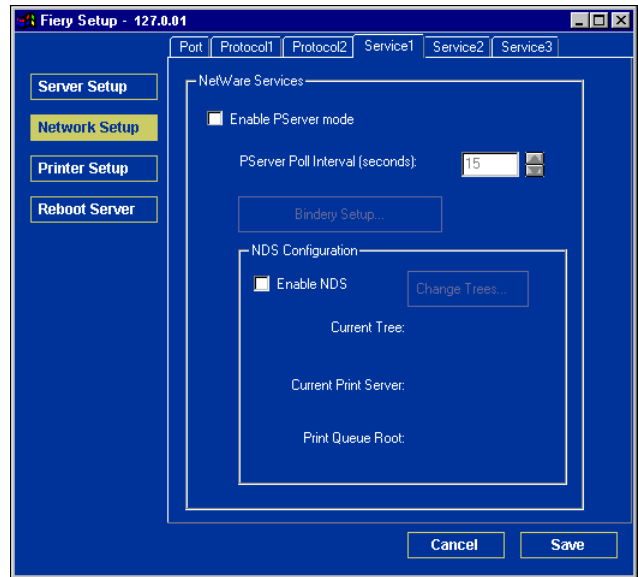
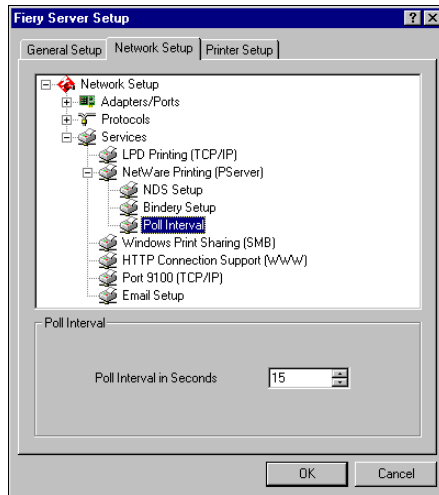


4. With the file server selected in the Connected Servers list, click Remove.
5. Click OK.



**Poll Interval (local Setup) or PServer Poll Interval (remote Setup)**

Specify the polling interval (in seconds) for NetWare printing.

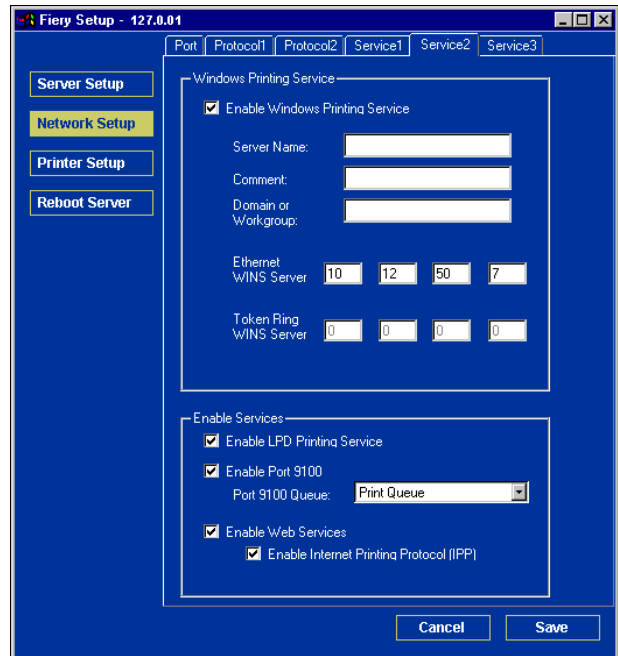
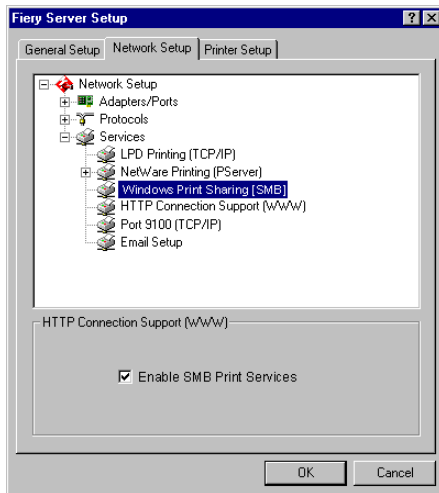


## Windows Print Sharing with Server Message Block (SMB)

For setting up the Windows printing service, text fields may include uppercase letters, numerals, spaces, and the following characters:

- \_ . ~ ! @ # \$ % ^ & ( ) { } \ ' , "

**NOTE:** Lowercase letters are *not* allowed, except in the Comment field.



**Enable Windows Printing Service**—Select to enable SMB (Server Message Block), the file and printer sharing protocol built into Windows. Enabling SMB lists the E-820 on the network so that Windows clients can print to a particular print connection (Hold, Print, or Direct) on the E-820 without any other networking software. For information on setting up a Windows client for Windows printing, see the *User Software Installation Guide*.

**NOTE:** Windows (SMB) printing runs over TCP/IP, so you must configure TCP/IP on the E-820 and any computers that use Windows printing.

The remaining options are found only in remote Setup. To change them with local Setup, use the Network Control Panel in Windows NT 4.0.

**Server Name**—Enter the server name that will appear on the network. It can, but does not have to, be the same name as the server name assigned to the E-820 (see [page 5-4](#)).

**Comment**—Enter information about the printer, up to 15 characters. These comments are listed in the Properties of the E-820 in Network Neighborhood. Lowercase letters are allowed in this field.

**Domain or Workgroup**—Enter the workgroup or domain where the E-820 should appear.

**Ethernet WINS Server**—Enter the IP address of the Ethernet WINS name server.

**Token Ring WINS Server**—Enter the IP address of the Token Ring WINS name server.

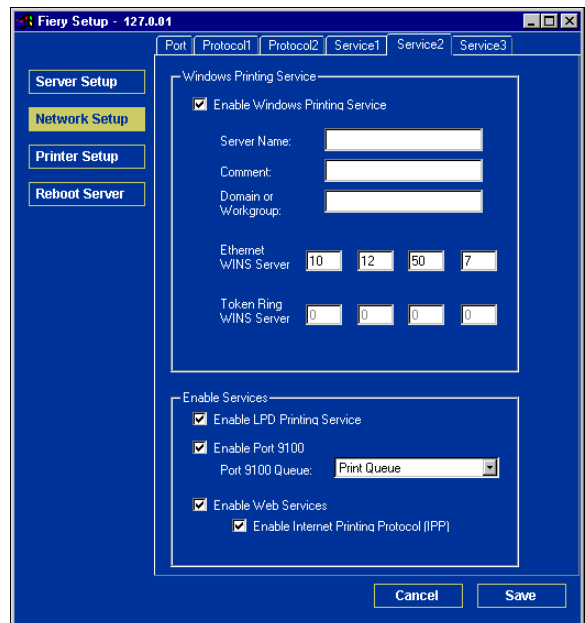
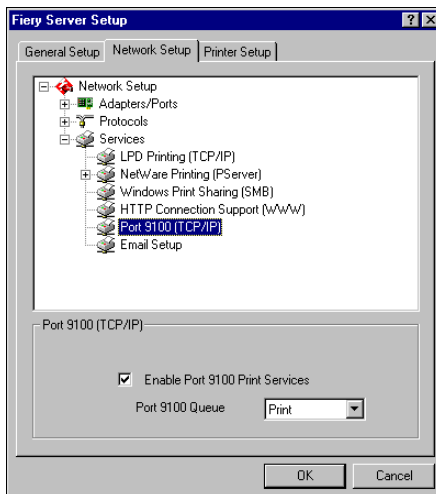
Broadcasts from SMB devices cannot be routed beyond their original network segment without a WINS name server. Setting up the WINS name server is outside the scope of this manual. To find out if a name server is available, contact your network administrator.

### HTTP Connection Support (WWW)

**Enable Web Services**—Select to make the WebTools available to users (see [page 6-2](#)). TCP/IP must already be enabled on the E-820 and on users' computers. The WebTools include WebSpooler, Status, WebLink, WebSetup, WebDownloader, WebScan, and Installer. A Java-enabled Web browser and a valid IP address are required for each user. For details on supported browsers and computer requirements, see the *Quick Start Guide*.

**Enable Internet Printing Protocol (IPP)**—Select Yes to enable printing with the IPP. You must enable Web Services. For information on setting up users' computers to use IPP printing, see the *User Software Installation Guide*.

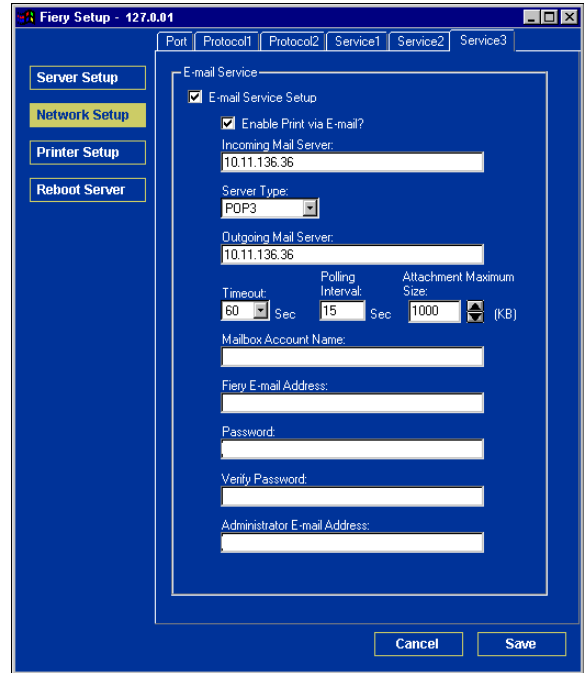
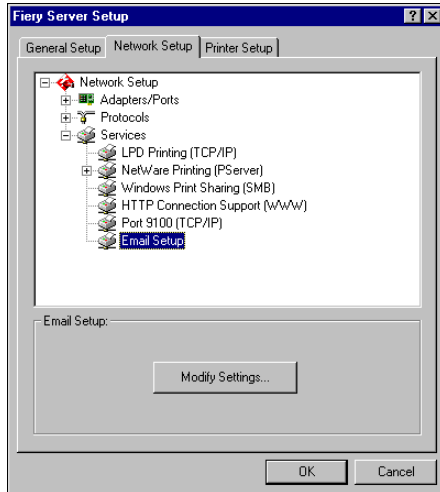
### Port 9100 printing



**Enable Port 9100**—Enables applications to open a TCP/IP socket to the E-820 at Port 9100 to download a print job.

**Port 9100 Queue**—Allows you to attach Port 9100 to any of the published E-820 print connections.

## E-mail Service Setup



**E-mail Service Setup**—Enabling e-mail services is required for all e-mail client services.

**Enable Print via E-mail**—If selected, print jobs sent via e-mail are accepted. If this option is cleared, print jobs sent via e-mail are ignored.

**Incoming Mail Server**—Specify the IP address of the server (POP3/IMAP) that handles incoming e-mail.

**Server Type**—Specify the e-mail protocol used to communicate with the incoming mail server.

**Outgoing Mail Server**—Specify the IP address of the server (SMTP) on your network that handles outgoing e-mail.

**NOTE:** You must define both an Incoming and Outgoing mail server. If an Outgoing mail server is not defined, the e-mail service assumes that the incoming and outgoing server names are the same.

**Timeout (seconds)**—Specify the maximum amount of time that will elapse as the E-820 attempts to connect to the mail server.

**Polling Interval**—Specify how often the E-820 checks the mail server for relevant e-mail.

**Attachment Maximum Size**—Specify the maximum file size of a scan for the E-820 to send as an attachment. If the scan file exceeds this maximum, the file is automatically sent as a URL.

**Mailbox Account Name**—Enter the mailbox name specified on the mail server. This name tells the Fiery client mail service which account contains e-mail messages for the E-820.

**NOTE:** The account name entered in this field must first be specified on the mail server by the administrator.

**Fiery E-mail Address**—Enter the name of the e-mail account. For example, pat@test.com.

**Password**—Enter a password for accessing the mailbox account on the mail server.

**Verify Password (remote Setup only)**—Reenter your password.

**Administrator E-mail Address**—Enter the user name specified in E-820 setup.

The administrator authorizes a unique e-mail address to remotely administer e-mail services. If an error occurs while you are executing a scan to e-mail, the e-mail service sends an error message to the Administrator E-mail Address specified. The administrator can authorize additional administrator e-mail addresses from this e-mail address.

## Printer Setup options

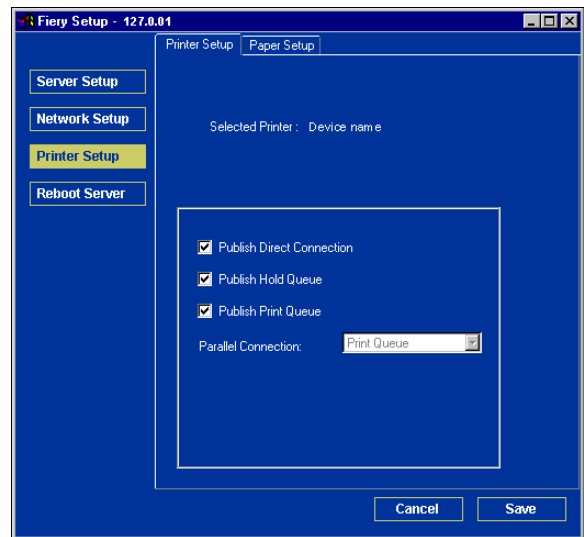
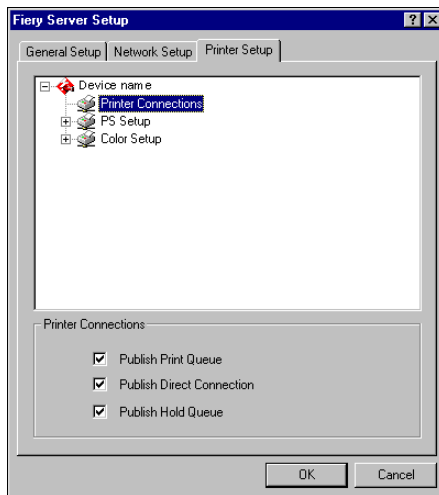
You can specify the following settings in the Printer Setup tab:

- Printer Connections
- PS (PostScript) Setup
- Color Setup

**NOTE:** In the following illustrations, “Device name” represents the model of the copier connected to the E-820, which is r7.

### Printer Connections

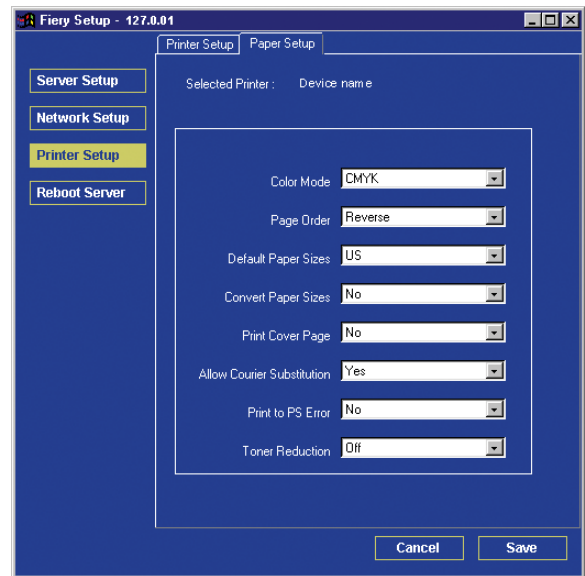
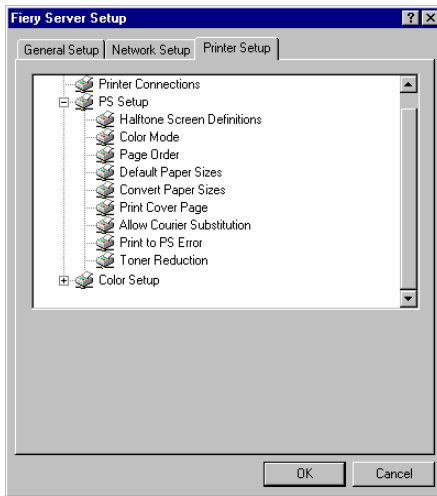
Specify whether to publish the Print Queue, Hold Queue, or Direct Connection.



## PS (PostScript) Setup

The options in the PS Setup menu in local Setup are located on the Paper Setup tab in remote Setup.

**NOTE:** In the following illustrations, “Device name” represents the model of the copier connected to the E-820, which is r7.



**Halftone Screen Definitions (local Setup only) (available with the Fiery Graphic Arts Package)**—User Screen 1, User Screen 2, and User Screen 3 menu items are used to switch between definitions for three user-defined halftone screens. For each of these screens, you may define frequency (lpi), screen angles, and dot shapes. Custom allows you to enter PostScript functions for dot shapes.

When Custom is clicked, the dialog box displays information on the last Dot Shape selected. For example, if Custom is clicked after Square has been previously selected, the dialog box displays the Dot Shape function associated with Square shapes.

**Color Mode**—Specify whether to print color (CMYK) or Grayscale images to the E-820 by default. CMYK gives you full color prints. Select CMYK as the Color Mode before performing calibration on the E-820. Grayscale converts all colors to shades of gray.



**Page Order**—Specify the page order for printed output. Forward prints pages in the order received, so that the last page is on the top of the stack and the first page is on the bottom. Reverse prints jobs in reverse order, so the first page is on the top of the stack and the last page is on the bottom.

**Default Paper Sizes**—Specify whether to print on US paper sizes (for example, Letter, Legal, Tabloid), or Metric paper sizes (for example, A4 or A3) by default. When no paper size is defined within a PostScript file, jobs are printed on Letter-size paper if you select US, or A4 paper if you select Metric.

**Convert Paper Sizes**—Specify whether to convert paper sizes in documents automatically to the default paper sizes specified. For example, if you select Letter/11x17->A4/A3, a letter size job is automatically printed on A4 paper. If you select No, the E-820 prints the job only if it finds a media source in the size specified by the job.

**Print Cover Page**—Specify whether the E-820 prints a cover page (job summary) at the end of each print job. If you choose Yes, each print job is followed by a page containing the name of the user who sent the job, the document name, the server name, the time the job was printed, the number of pages printed, and the status of the job. If a PostScript error occurs and the Print to PS Error option is set to Yes, the Cover Page lists the PostScript error message instead of the job status.

**Allow Courier Substitution**—Specify whether to substitute Courier for unavailable fonts. When you choose Off, jobs requiring fonts unavailable on the E-820 hard disk generate a PostScript error and do not print. This setting does not apply to PDF files; font substitution occurs automatically for PDF files.

**Print to PS Error**—Specify whether the E-820 should print the available portion of a print job when it encounters a PostScript error. In general, this option should be No.

- When you choose No, the printing of the entire job is canceled when a PostScript error occurs, but the processed portion of the job and the PostScript error information are stored on the E-820. You can view the job and the error information from the job management tools.
- When you choose Yes, the portion of the job processed before the error occurred is printed.

**Toner Reduction**—Specify whether to minimize the effects of “blasting,” which occurs when excess amounts of toner on certain media types “blast” beyond the color density boundaries defined in the print job.

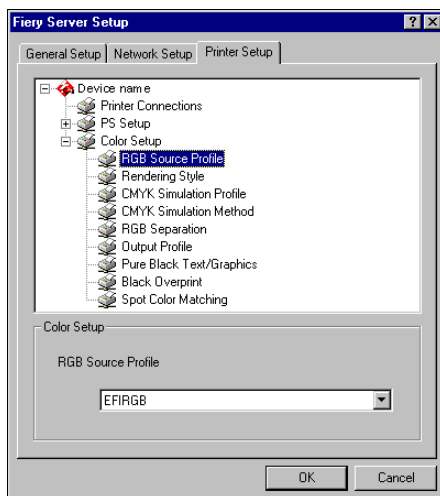
## Color Setup

Color options cannot be set from remote Setup. Use local Setup or the E-820 Control Panel. For more information on settings for color options, see the [Color Guide](#) and Appendix A of the [Printing Guide](#).

The color job defaults can be overridden on a job-by-job basis.

- A user can specify a different setting at print time from the printer driver.
- An administrator or operator can specify a different setting from the job management tools after the job has been sent to the E-820.

**NOTE:** In the following illustration, “Device name” represents the model of the copier connected to the E-820, which is r7.



**RGB Source Profile**—Specify the RGB source space to be applied to RGB data.

**Rendering Style**—Specify the Rendering Style to be applied to RGB data.

**CMYK Simulation Profile**—Specify the simulation to be applied to CMYK data.

**CMYK Simulation Method**—Specify the simulation method to be used.

**RGB Separation**—This option defines how the E-820 processes RGB jobs. Select Output for RGB jobs that you print to the final output device. Select Simulation to simulate an output device that is not the device to which you are printing.

**Output Profile**—Specify the output profile to use for printing. Additional profiles can be created and downloaded to the E-820 with ColorWise Pro Tools. In local Setup, profiles are listed by their names; in Remote Setup, profiles are listed simply as Output-1, Output-2, and so forth.

**Pure Black Text/Graphics**—Specify whether to optimize black text and line art. This option also minimizes toner use for documents containing both color and black-only pages.

When this option is selected, black text and line art are printed with black toner only. When this option is cleared, black text and line art are printed using all four colors of toner.

**Spot Color Matching**—When this option is selected, the E-820 uses an internal lookup table to print the best equivalents of PANTONE colors. When this option is cleared, PANTONE colors are printed using the CMYK values defined in the originating applications.

## Setting up printing groups

The E-820 administrator can arrange users into groups and allow members of a group to print only if they supply a password at print time. This method of printing is known as Printing Groups, or Member Printing.

This section describes how to set up groups and passwords. For information about how to enable Printing Groups, see [page 4-12](#). For more information about using the Printing Groups feature, see the *Printing Guide*.

**NOTE:** Printing Groups is not supported with Windows 2000/XP.

**NOTE:** To change the Group Name or Group Password settings for a job that a user has already sent from the printer driver, use Command WorkStation, Fiery Spooler, or WebSpooler.

---

### TO SET UP PRINTING GROUPS AND PASSWORDS

1. Select Printing Groups from the Command WorkStation Server menu.
2. Click Create.
3. In the Group Name field, enter a group name for the printing group.

4. In the Password field, enter a password for the group, and reenter the password in the Verify Password field.
5. Click Add to move the new group into the window.

---

#### TO CHANGE PRINTING GROUPS AND PASSWORDS

1. Select Printing Groups from the Command WorkStation Server menu.
2. Select the printing group name in the Printing Groups Setup dialog box, and click Modify.
3. Make the necessary changes.
4. Click OK.

---

#### TO REMOVE PRINTING GROUPS AND PASSWORDS

1. Select Printing Groups from the Command WorkStation Server menu.
2. Select the printing group name in the Printing Groups Setup dialog box, and click Remove.
3. Click OK.

## Exiting Setup

When you have finished specifying Setup options, click OK and close the Setup dialog box. You are notified that the E-820 must be restarted for the new settings to take effect. You can restart now or later. If Command WorkStation is running, the connection to the E-820 is lost and you must log on again when the server has restarted.

If you changed the network configuration or other settings affecting Windows NT Workstation, you must restart Windows NT 4.0 for those changes to take effect.

After you have completed Setup and restarted the E-820 for the first time, install the user software for printing on remote workstations, as described in the *User Software Installation Guide*. To confirm the network connection and your Setup, print a test job from a remote workstation.

## Printing the Configuration page

The Configuration page lists the settings in effect for the current Setup. After you have performed Setup, print a Configuration page to confirm your settings.

The other pages you can print from Command WorkStation include the test page, Job Log, color charts, and Font List. For information on these E-820 pages, see the *Job Management Guide*.

---

### TO PRINT THE CONFIGURATION PAGE

1. In Command WorkStation, choose **Print Pages** from the **File** menu.
2. Click **Configuration**.
3. Click **Print**.

Post the current Configuration page near the server for quick reference. Users need the information on this page, such as the current printer default settings.



## Chapter 6: Configuring Fiery WebTools

Fiery WebTools allow you to manage your E-820 remotely from the Internet or from your company's intranet. The E-820 has its own home page, from which you can select a variety of functions, including Status, WebSetup, WebSpooler, WebLink, Installer, WebScan, and WebDownloader.

For more information on using WebTools, see the *Printing Guide*.

### Configuring the E-820 and clients for WebTools

The WebTools provide access to many E-820 functions via the Internet (or intranet), providing additional flexibility in remote management. You can access the WebTools from a Windows or Mac OS computer.

---

#### TO SET UP WEBTOOLS ON THE E-820

1. In E-820 Network Setup, enable TCP/IP.
2. Set a valid, unique IP address for the E-820, and then set the subnet mask. Set a gateway address, if required.
3. Enable Web Services.
4. In E-820 Printer Setup, confirm that the Print Queue is published.

---

#### TO SET UP WEBTOOLS ON A COMPUTER

1. Enable TCP/IP networking.
2. Assign the workstation a valid, unique IP address and subnet mask, and a gateway address, if required.
3. Install an Internet browser that supports the Java language and frames.

Make sure Java is enabled. For more information on supported browsers and WebTools requirements, see the *Quick Start Guide*.

**TO ACCESS WEBTOOLS**

1. **Start your Internet browser.**
2. **Enter the IP address or DNS name of the E-820.**
3. **Press Enter.**

The E-820 home page appears.

4. **Click the name of a particular WebTool.**
5. **Click Configure to enable specific WebTools for users.**

## Setting up WebTools

In order for network users to access and use WebTools, you must set certain E-820 options in Network Setup and Printer Setup. You also must prepare each user's workstation to communicate with the E-820 over the Internet or intranet.

For more information about Network Setup, see [Chapter 2](#).

---

**TO SET UP WEBTOOLS ON THE E-820**

1. **Set Enable Ethernet to Yes in Network Setup>Port Setup>Ethernet Port Setup.**
2. **Set Enable TCP/IP for Ethernet to Yes in Network Setup>TCP/IP Ethernet Setup.**
3. **Set Enable Web Services to Yes in Network Setup>Network Service Setup>Web Services Setup.**
4. **Exit Network Setup, and choose OK to Save Changes.**
5. **Exit Printer Setup, and choose OK to Save Changes.**



## Setting the WebLink destination

You can change the pre-set WebLink destination; this function requires the Administrator password, if one has been set.

---

### TO CHANGE THE WEBLINK DESTINATION

1. **Start your Internet browser.**
2. **Enter the IP address or the DNS name of the E-820.**  
The E-820 home page appears.
3. **Enter the Administrator password, if required, and click OK.**
4. **Press the Control key (Mac OS) or Ctrl key (Windows) as you click WebLink.**  
The Update WebLink dialog box appears.
5. **Enter the new WebLink address (URL) and click OK.**



## Chapter 7: Administering the E-820

This chapter provides tips on managing E-820 printing.

### Administrator functions

Administration features are included with the user software and are built into the E-820 itself. The following table describes where to find information on these features (page references refer to this manual).

For these operations	And these tasks	See
Setting up network servers	Setting up servers to manage and share printing services	This manual
Connecting and setting up the E-820	Connecting the E-820 and performing E-820 Setup	This manual
	Setting up the E-820 to allow user access to WebTools	This manual <i>Release Notes</i>
Setting up the printing environment	Setting printer defaults, including modes, imaging, paper size handling, error handling	Printer Setup, <a href="#">pages 4-39 and 5-37</a> PS Setup, <a href="#">pages 4-40 and 5-38</a> <i>Color Guide</i> <i>Printing Guide</i>
Setting up the job environment	Publishing the Direct connection, Print queue, or Hold queue to end users on various platforms	Printer Setup, <a href="#">Chapter 2, pages 4-39 and 5-37</a>
Protecting integrity of users' jobs, maintaining consistency of E-820 settings	Setting the Administrator password	Passwords, <a href="#">page 7-2</a> <a href="#">Chapter 3</a>
Setting up all new users	Setting up printing, including installing PostScript printer drivers and PPD files for the printer Installing optional user software Installing color reference pages (CMYK swatches, PANTONE Reference, color sample pages) Preparing users to access WebTools	This manual <i>Release Notes</i>

For these operations	And these tasks	See
Getting users started with printing	Printing to the E-820 Setting job-specific options Using Fiery utilities	<i>Printing Guide</i>  <i>Job Management Guide</i>
Controlling the job flow	Using WebTools, Command WorkStation and Fiery utilities and for managing job priorities, tracking current jobs, canceling jobs, printing jobs in the Hold queue, and reprinting from the Printed or Hold queue	<i>Printing Guide</i> <i>Job Management Guide</i> <i>Release Notes</i>
Job accounting	Viewing, printing, and exporting the Job Log, user notes Setting automatic printing and clearing for the Job Log	<i>Job Management Guide</i> page 5-6
Color management	Printing with CMYK simulations Printing color samples and swatch pages Installing color profiles	<i>Color Guide</i> <i>User Software Installation Guide</i>
Maintaining optimal E-820 performance	Tips Deleting jobs, clearing queues	page 7-10, also <i>Job Management Guide</i>
Troubleshooting	Troubleshooting E-820 Setup	Appendix B

## Setting passwords

You can set or change the Administrator password for the E-820. Anyone with the Administrator password can modify the Setup options, and control the flow and order of print jobs with the job management tools.

When the E-820 is installed, there is no password. If you do not create an Administrator password, users are not required to enter a password to modify the Setup or use the administrator functions in the job management tools. If an Administrator password has been set previously, you are required to enter it when you run Setup. Use the up and down arrow buttons to select the characters and the left and right arrow buttons to move between them (see “Types of Setup screens” on page 4-9).

## Passwords from the Control Panel

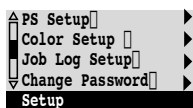
For more information on Administrator access privileges, see [page 3-3](#).

For information on controlling print jobs with the job management tools, see the *Job Management Guide*.

**NOTE:** The Operator password can be set and changed only from Fiery WebSetup, local Setup, or Command WorkStation.

---

### TO CHANGE THE E-820 PASSWORD



1. Scroll through the main Setup menu and choose Change Password.
2. Enter and confirm the password, as described below.

#### New Password

Use the up and down arrow buttons to select the characters and the left and right arrow buttons to move between them. Enter characters from left to right, since the left arrow button is also a Delete key. The password can be any combination of letters and numbers up to 19 characters. Choose OK when you are done. Be sure to keep track of the password.

**NOTE:** The only way to remove a password that you cannot remember is to reinstall the system software.

#### Verify New Password

Reenter the new password, exactly as you entered it initially. If you make a mistake, you are prompted to enter the password again. The new password is effective after you save changes and restart the E-820.

## Passwords

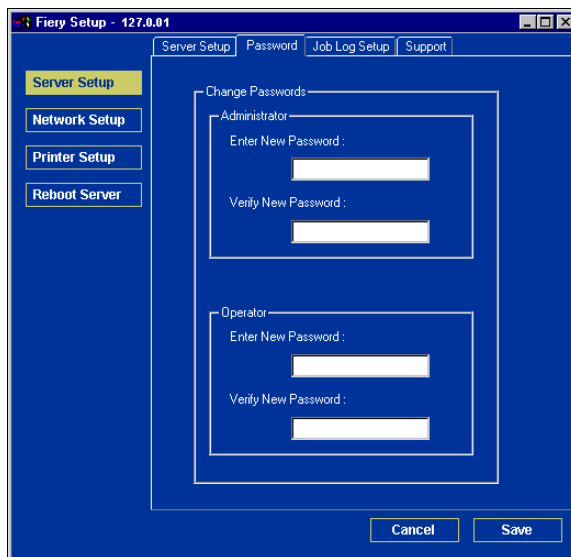
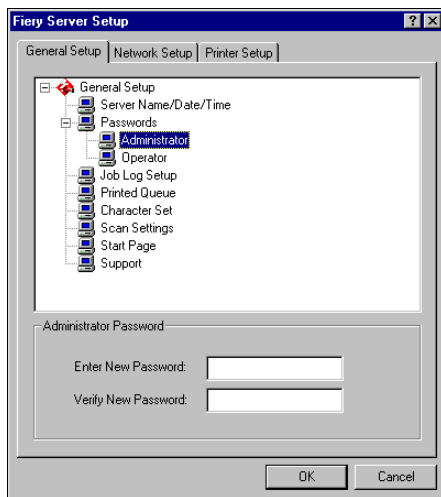
You can set, change, and remove passwords for the E-820. These passwords, specific to the Server process, have different uses than the Windows NT Administrator and Operator passwords. Keep careful track of the passwords you set for each.

**Administrator**—Controls access to Setup; Administrator privileges also include Operator privileges.

**Operator**—Controls access to job management functions via the job management tools.

**NOTE:** For more information on E-820 passwords and the access privileges they allow, see [page 3-3](#).

By default, *no* passwords are set. If you do not specifically set passwords, all users will have access to important functions such as Setup (including setting passwords) and job control. We *strongly recommend* that you set at least an Administrator password to protect the E-820 from unauthorized changes to Setup.



---

**TO SET OR CHANGE A PASSWORD**

1. **Select the password you want to change.**
2. **Type the password in both the Enter New Password and Verify New Password fields.**

Passwords are case-sensitive and can be any combination of letters and numbers up to 19 characters. You must enter the password *exactly* the same way both times. The new password remains in effect until you change it.

---

**TO REMOVE A PASSWORD**

1. **Select the password you want to delete.**
2. **Delete the asterisks (\*) in both the Enter New Password and Verify New Password fields.**

If you forget the Administrator password, contact your authorized service representative to reinstall E-820 system software. This clears the Administrator password and allows you to set a new one.

## Clearing the E-820

The Clear Server command allows you to clear all queued print jobs from the E-820—jobs in the E-820 Print, Hold, and Printed queues. Jobs can also be deleted, either individually or as a group, using the job management tools. Clear Server also clears all jobs archived on the E-820 hard disk, the index of archived jobs, and finally, all FreeForm™ masters and the index of FreeForm masters.

To clear the E-820, scroll through the Functions menu and choose Clear Server. You are asked to confirm your selection. If the Administrator password has been set, you are prompted to enter it.

**NOTE:** To clear the E-820 without using the E-820 Administrator password, you must log in to Windows NT as Administrator, and use Clear Server from either the FieryBar menu or the Command WorkStation Server menu.

## Restoring the E-820 to factory defaults

When E-820 system software is first installed, a backup copy is made automatically. If the Fiery Advanced Controller Interface option was originally installed, the backup also includes the Windows NT operating system. You can recover the system from this backup without having to reload the software from CDs.

All job data is cleared when you restore the backup. For information about the items that are cleared, see [“Clearing the E-820”](#) on page 7-5. You must perform Setup again because the E-820 is restored with default settings.

---

### TO RESTORE THE E-820

1. **Make sure the E-820 is Idle.**
2. **Press Menu and choose Shut Down.**
3. **Choose Reboot System.**
4. **Immediately press the top line selection button and hold it down until the diagnostics have finished.**

For the location of the line selection button, see [“E-820 Control Panel”](#) on page 4-2. During reboot, a progress bar indicates when the diagnostics have been completed.

5. **Choose Restore Backup.**

## Managing Address books

The E-mail Service feature allows an administrator to import a list of e-mail addresses to the E-820. This is done by sending messages to the E-820 in e-mail form.

**NOTE:** E-mail messages can be sent only from an administrator account.

The E-820 supports the following address books:

- **User**—a generic address book used primarily for scan to e-mail. This address book is used for outgoing e-mail only.
- **Admin**—includes users with administrative access. Administrative access allows you to modify the address book, get the current address book from the E-820, and cancel or get status on any print job.



- **Print**—includes users who have print access. Only users whose e-mail addresses are in the print address book are authorized to submit jobs via e-mail to the E-820. Unauthorized users receive an e-mail reply that their job was not accepted by the E-820 for printing.

E-mail Service also allows the administrator to overwrite the address book, append new addresses, remove addresses, and retrieve current addresses on the E-820.

When a print job is submitted via e-mail, the E-820 first checks the Print address book. If the user's e-mail address does not match any entry in the Print address book, the job will not print. Instead, the user will receive an e-mail stating that the print job was not accepted.

The default wildcard character "@" is stored in the Print address book. This allows any user to print to the E-820 until the administrator adds the first entry in the Print address book.

The administrator can manage the address books by sending an e-mail to the E-820 with command codes in the subject and message fields. The E-820 responds by e-mail to these commands with information about each request. When managing address books, see the following table.

Task	Administrator subject field	Administrator message field	Fiery e-mail response subject field	Fiery e-mail response message field
To retrieve a specific address book	#GetAddressBook <i>name of address book</i>  For example: #GetAddressBook Admin		Address Book <i>name of address book</i>  For example: Address Book Admin	List of addresses in the specified address book.

Task	Administrator subject field	Administrator message field	Fiery e-mail response subject field	Fiery e-mail response message field
To add an address to an address book	#AddAddressTo <i>name of address book</i>  For example: #AddAddressTo Print	name@domain or “display name” <name@domain>	Added to Address Book <i>name of address book</i>  For example: Added to Address Book Print	List of addresses added to the address book.  The E-820 also lists any addresses that cannot be added and includes the reason.
To clear an address book	#ClearAddressBook <i>name of address book</i>  For example: #ClearAddressBook User		Address Book <i>name of address book</i> cleared  or Address Book <i>name of address book</i> not cleared  For example: Address Book User cleared	If the address book is not cleared, the reason is given.
To delete an address from an address book	#DeleteAddressFrom <i>name of address book</i>  For example: #DeleteAddressFrom User	name@domain or “display name” <name@domain>	Removed from Address Book <i>name of address book</i>  For example: Removed from Address Book User	Deleted Address 1 Deleted Address 2 The E-820 also lists any addresses that cannot be deleted and includes the reason.
To receive help for E-820 e-mail services	#Help		FW: Help	Provides troubleshooting e-mail syntax.

## Printing a Configuration page from the Control Panel

The Configuration page lists all the settings in effect in the current Setup. After you have finished running Setup, print a Configuration page to confirm your settings. The Configuration page can also be printed from Command WorkStation (for details, see [page 5-43](#)).

After you make changes to Setup and choose Exit Setup, the E-820 reboots. This allows the E-820 to recognize the new settings and display them properly on the Configuration page. Allow the E-820 to restart and return to Idle before printing a Configuration page. In particular, the restart is necessary if you specified the DHCP, BOOTP, or RARP protocol to obtain an IP address automatically for the E-820.

Post the current Configuration page near the server for quick reference. Users need the information on this page, such as the current printer default settings.

Other pages you can print from the Control Panel of the E-820 or from Command WorkStation include the Test Page, Job Log, Control Panel Map, and PANTONE, CMY, and RGB color charts. For information on these pages, see the *[Job Management Guide](#)*.

---

### TO PRINT THE CONFIGURATION PAGE

1. At the Control Panel, press the Menu button to access the Functions menu.
2. Choose Print Pages.
3. Choose Configuration.

## Maintaining optimal E-820 performance

The E-820 does not require maintenance. Beyond the obvious requirements of servicing and maintaining the copier and replenishing consumables, you can improve the overall performance of your system by doing the following:

- **Make the best use of your network connections**

Publish only connections that will be used; the E-820 constantly checks all published connections, even if they are inactive. Match the NetWare polling interval and the number of queues or connections to the demand for printing.

Review the published connections by printing a Configuration page. Eliminate the connections that are not being used. It is easy to re-establish them when needed.

- **Leave less urgent jobs to times when there is less network traffic or printing**

You can print recurring print jobs or jobs that are not urgent to the Hold queue. At low-traffic times, the administrator or a user of the job management tools with Operator privileges can move (or copy) all the Hold queue jobs to the Print queue for printing.

- **Reduce unnecessary two-way communication**

Large numbers of users running Fiery utilities, especially with frequent updates, may have a significant effect on E-820 performance.

- **Make sure you have adequate disk space on the E-820**

Periodically review the list of jobs in the Hold queue, and the number of jobs being retained in the Printed queue.

An administrator can print or delete jobs that are in the Printed queue and Hold queue. Consider printing or offloading inactive jobs. If disk space on the E-820 is frequently low, you can disable the Printed queue (in Server Setup) and choose not to publish the Hold queue (in Printer Setup).

To move or remove queued jobs, use the job management tools. When you free up disk space by removing inactive jobs, new jobs are spooled and printed more quickly.

## Starting and shutting down the E-820

Generally, you can leave the E-820 running all the time. This section describes how to shut down and restart the E-820 when necessary.

### Starting the E-820

To start the E-820, move the power switch on the back of the E-820 to the On position. If the copier is also turned off, turn it on before turning on the E-820.

Diagnostic messages appear on the E-820 Control Panel. If any diagnostics fail, more information and instructions appear. Contact your service representative if the E-820 encounters problems while running the diagnostics. The E-820 continues starting up and displays the message Idle when it is ready to receive data.

**NOTE:** If an Administrator password has been set, you are required to enter it to access Setup.

If you press a button, the following options appear.

Choose	To do this
Exit Setup	Exit the Setup menus; the E-820 reboots.
Server Setup	Enter the Server Setup menus.
Network Setup	Enter the Network Setup menus.
Printer Setup	Enter the Printer Setup menus.
PS Setup	Enter the PostScript Setup menu.
Color Setup	Enter the Color Setup menu.
Job Log Setup	Enter the Job Log Setup menu.
Change Password	Change the Administrator password.

## Restart the E-820

Use the following procedure to restart the E-820, rather than using the power switch on the back of the E-820.

---

### TO RESTART THE E-820

1. **Make sure the E-820 is not receiving, processing, or printing a job.**  
Make sure the status message on the Control Panel reads Idle.
2. **Press the Menu button to display the Functions menu.**
3. **Use the down arrow button to scroll to the last screen, and choose Shut Down.**
4. **Use the line selection button to choose Restart Server.**

## Shutting down the E-820

You may need to shut down the E-820 for service. When you do so, fonts downloaded to the hard disk are not deleted. Print jobs in the Hold and Printed queues and jobs that have been processed but not printed are not deleted and are available for printing when you restart the E-820.

---

### TO SHUT DOWN THE E-820

1. **Make sure the E-820 is not receiving, processing, or printing a job.**  
Make sure the status message on the Control Panel reads Idle. If a job has just finished processing or printing, wait at least five seconds after the Control Panel status message changes to Idle before proceeding.  
**NOTE:** If a job from the Print queue is processing, it will continue processing and print after the E-820 is restarted; if a job to the Direct connection is processing, it will not finish processing or printing.
2. **Press the Menu button to display the Functions menu.**

**3. Use the down arrow button to scroll to the last screen, and choose Shut Down.**

**4. Use the line selection button to choose Shut Down System.**

Proceed to the next step when the screen displays the message, “It is now safe to power off the server.”

**5. Turn off the E-820 by moving the power switch on the back to the Off position.**

**NOTE:** After turning off the E-820, turn off the copier.







## **Appendix A: Token Ring Network Option**

Token Ring is an alternative network architecture to the Ethernet architecture. Token Ring networks offer a high resistance to failure and are commonly used in large or high-traffic network installations.

Token Ring networks operate by passing a network token around the electronic equivalent of a ring. The token is a data packet that circulates from one network node to another, controlling access to the network. In practice, each workstation is connected to a port on one or more media attachment units (MAUs) that act as network hubs for the ring connection.

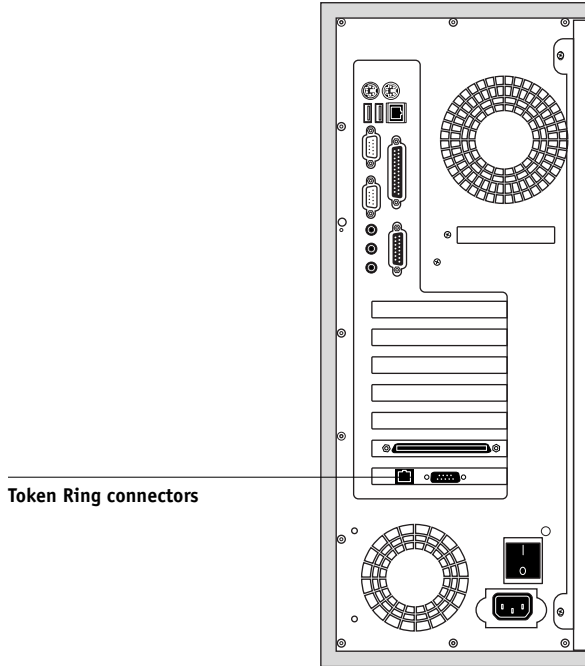
This appendix describes the Token Ring option and cable connections and refers you to the remaining configuration required for printing to the E-820.

### **E-820 Token Ring option**

The E-820 supports Token Ring networks that use IPX and TCP/IP protocols. To use the E-820 with a Token Ring network, you must install a Token Ring network interface card provided by EFI. You can use either shielded twisted pair (STP) or unshielded twisted pair (UTP) cable.

### **Connecting Token Ring hardware**

The service/support center that installs the E-820 typically also installs the Token Ring option at the same time and configures the E-820 to enable printing.

**Back view of the E-820 with the Token Ring option installed**

**Turn off the E-820 before connecting it to any network device.**

**NOTE:** Do not attach cable to both Token Ring connectors.

---

**TO CONNECT CABLE TO THE E-820**

1. **Turn off the E-820.**
2. **Connect the cable from the Token Ring MAU to the E-820 Token Ring card.**

Configure the NetWare, Windows NT/2000, or UNIX server to print to the E-820 (see the following two sections), then proceed to [page 4-1](#) for E-820 Setup.

## IPX/SPX installations

If your network uses IPX/SPX protocols with Token Ring, configure at least one printer, one E-820 Print Server, and one E-820 Print Queue on the NetWare server as described in [“Configuring a NetWare 4.x server for printing”](#) on page 2-10. You can configure up to eight bindery servers and one NDS tree connection to the E-820. This total is the same whether the E-820 is connected by Token Ring, Ethernet, or both. For more information, see [“Setting up an NDS connection”](#) on page 2-12.

## TCP/IP installations

If your network uses TCP/IP protocols with Token Ring, configure at least one printer and one E-820 queue on a Windows NT/2000 server (see [“Configuring a Windows NT 4.0/2000 server to communicate with the E-820”](#) on page 2-3) or UNIX server (see [“Setting up the E-820 on TCP/IP networks”](#) on page 2-18).

## Setting up Token Ring on the E-820

Token Ring Setup on the Control Panel is similar to Ethernet Setup. From Network Setup, perform Port Setup, Protocol Setup, and Service Setup. The setups you need are summarized in the table on [page 4-14](#).

**NOTE:** Connect the Token Ring cable before doing E-820 Network Setup, so that the Token Ring card can configure itself properly.

## Setting up NetWare Windows clients

Client setup is exactly the same as for IPX clients using Ethernet. For details, see [“Setting up NetWare Windows clients for printing”](#) on page 2-13.



## Appendix B: Troubleshooting

This chapter provides troubleshooting tips.

### Troubleshooting the E-820

Startup diagnostics are described in the *Installation and Service Guide* for service technicians. Contact your authorized service/support center if you see any startup error messages on Command WorkStation or if the E-820 does not reach the Idle state.

### Troubleshooting during Setup from the Control Panel

The following section explains some error and alert messages you may see during Setup that might not be self-explanatory.

#### Network Setup messages

After this Setup screen	This message	Means
Enable AppleTalk (Network Setup>Protocol Setup>AppleTalk Setup)	No AppleTalk zone found.	The Ethernet network cable is not attached to the connector on the E-820, or the network cable is not plugged into the hub or network. If your AppleTalk network has zones, and you want to specify a zone for the E-820, you must connect the network cable to the E-820 before performing AppleTalk Setup.  Could also mean the AppleTalk network does not have zones. Zones are not required for printing to the E-820. Press OK to continue.
Protocol Setup or Service Setup (Network Setup)	You must first enable a network port.	Enable at least one network port (Ethernet or Token Ring) in Port Setup before beginning Protocol Setup or Service Setup.

After this Setup screen	This message	Means
Frame Type selection (Network Setup>Protocol Setup>IPX/SPX Setup)	Invalid frame size.	The network hub is not connected to a Novell machine when the E-820 tries to bind.
	Warning! IPX network number is zero.	No other IPX machine can be found on the network, or the network hub is not connected to the network when the E-820 tries to bind. When this occurs, the network number defaults to zero.
	Can't detect Token Ring hardware. Token Ring hardware not installed or not functioning.	E-820 queries the Token Ring hardware. Error indicates that some components are not installed, are not installed correctly, or not installed in the correct device. An unsupported Token Ring board may be in use. Check with your authorized service/support center.
Token Ring Setup	Can't autodetect the ring speed. No device on ring.	The E-820 is trying to detect the current ring speed, but it is the only machine on the Token Ring network. Connect another machine to the Token Ring network first, before connecting the E-820.
Enable NDS (Network Setup>Service Setup>PServer Setup>NDS Setup)	No NDS trees found.	No NDS trees were found on the Novell network. Check to see that the frame types on the E-820 are properly configured.
Select NDS Tree (Network Setup>Service Setup>PServer Setup>NDS Setup)	Warning! Selecting a new NDS tree deletes Bindery setup.	<p>You have previously connected the E-820 to a different NDS tree. NetWise supports only a single NDS tree connection. To avoid a potential conflict with an existing tree connection (for example, if the connection was made through a NetWare 4.x server in emulation mode), all bindery settings will be deleted. If you choose OK, and choose Yes in the following message (Delete Bindery setup and continue?), bindery settings are deleted and have to be re-entered in Bindery Setup.</p> <p>To avoid deleting the bindery settings, press the Menu key, or select OK and choose No in the following message (Delete Bindery setup and continue?).</p> <p>Repeat NDS Setup without changing the NDS tree, or exit to Bindery Setup to review your current bindery settings.</p>

After this Setup screen	This message	Means
Navigating NDS tree (Network Setup>Service Setup>PServer Setup>NDS Setup)	___ is empty.	The chosen container contains no sub-containers or objects relevant to the current mode of navigation.
Bindery Setup (Network Setup>Service Setup>PServer Setup>Bindery Setup)	If you also plan to use NDS, set up NDS before Bindery.	No NDS settings are present. You are reminded to perform NDS Setup before Bindery Setup in case your network includes both NDS and bindery servers.
Select File Server From List (Network Setup >Service Setup>PServer Setup>Bindery Setup)	Error. Cannot open bindery connection to NDS server.	Select this server through NDS setup or disable NDS and select it through bindery.
	No NetWare file server found.	No file server was found when E-820 queried the network to create a list of supported servers or a list of all servers. Check cable connections and make sure the NetWare server is turned on.
Enter First Letters of Server Name (Network Setup>Service Setup>PServer Setup>Bindery Setup)	File server name not found. Try again?	No file server with those letters was found when E-820 queried the network. Check the name of the NetWare file server, check cable connections, and make sure the NetWare server is turned on.
View Server List, Edit Connection (Network Setup>Service Setup>PServer Setup>Bindery Setup)	No file server is selected.	No file server has been added in Bindery Setup.
Add File Server (Network Setup>Service Setup>PServer Setup>Bindery Setup)	All connections used. Remove server?	You have added the maximum number of bindery servers, which is eight. You now have the option of disconnecting one of those servers, so as to add another.

After this Setup screen	This message	Means
Add Server, Enter Your Login Name, Enter Your File Server Password (Network Setup>Service Setup> PServer Setup> Bindery Setup)	No NetWare print server found.	No print server was found when E-820 queried the file server you selected. You must configure a print server and a print queue for every NetWare file server that will handle E-820 print jobs (see <a href="#">page 2-10</a> ).
Any Bindery Setup screen	Novell error code, followed by a message.	Novell NetWare has reported an error. Command WorkStation reports the error number and displays a brief message. For the most common errors (listed in the following table), a screen is displayed that allows you to retry the action that evoked the error, such as adding a server. If that is not possible, you are prompted to notify the Novell administrator, who will need to troubleshoot the network. Consult NetWare Administrator documentation for further explanation of Novell error codes.

In Network Setup, when you configure the IPX (Novell) connection, the E-820 queries the network for Novell file servers and trees, and attaches to them temporarily. If a guest login is enabled, it will be used. If not, you are prompted to log in from Command WorkStation.

If the selected NetWare file server or tree does not have a guest account, or if the guest account has expired or been disabled by the NetWare supervisor, you will be prompted to notify the IPX (Novell) administrator. In that case, there are two options:

- Enable a guest account on the NetWare server or tree for the purpose of setup.
- Log in with a different account. At the ENTER LOGIN NAME screen, change the default name (guest) to supervisor or enter another valid login name. When you are prompted for a password, enter the correct password for the account you named.

For any Novell error, make sure:

- Your IPX (Novell) network is connected to the E-820.
- The NetWare server you are trying to access is running.



- The Novell network has been configured with at least one print server and queue for the E-820.
- You have the appropriate permissions and login information, including user name and password, if necessary.
- The E-820 is configured with the correct frame types for communication with the desired Novell servers.

### Novell error messages

Novell error	Cause	Suggested action or exit
220 Guest account not available.	The guest account, which you have chosen for initial login, has expired or has been disabled by the NetWare supervisor.	Enable a guest account on the NetWare server for the purpose of Setup. Alternatively, log in to a different account. In the ENTER LOGIN NAME screen, change the default name (guest) to supervisor or another valid login name. When you are prompted for a password, enter the correct password for the account you named.
222 Unable to log in to server. Password has expired for login name.	The server has connected to a file server, but is unable to log in to the file server or print server because the password has expired for the login account name or the named print server.	Select a different login account or print server. The error screen exits to the File Server Login screen (if login to file server failed) or NetWare Print Server screen (if login to Print Server failed). Pressing the Menu button returns to the PServer Setup screen.
252 Unable to log in to server. Login does not exist.	The server has connected to a file server, but is unable to log in to the server because the selected login account does not exist on the file server.	Select a different login account. The error screen exits to the File Server Login screen. Pressing the Menu button returns to the PServer Setup screen.
255 Unable to connect to file server. File server is down or out of connections.	The Novell file server is down or out of connections. This error occurs while the server is trying to connect to the requested file server.	Select a different file server (or try to get someone else to log off). Pressing the Menu button returns to the PServer Setup screen.

Novell error	Cause	Suggested action or exit
nnn Notify IPX (Novell) Administrator.	Indicates other network errors when the E-820 is already connected to a file server. Something unexpected has happened and the user generally cannot recover without intervention of the network administrator.  Error #197 indicates that you have exceeded the number of login attempts permitted for this account on the NetWare file server.  Error #255 usually indicates a hard failure.	Notify the Novell administrator and report the error number.  The error screen exits to the PServer Setup screen.

## Runtime error messages

For error messages related to canceling jobs and printing, including the Disk Full message and alerts to load media, see the *Job Management Guide*. These messages are reported by the job management tools.

You can turn on PostScript error reporting as a print option from Mac OS applications.

### Check power and cable

This message indicates that the interface cable between the E-820 and the copier is not connected, or a print job is ready, but the copier is not turned on.

### Printer not found

Most failures to find a printer on the network are due to conflicting or missing name or address settings for the E-820. You must enter names in specific places. The required names are:

- TCP/IP host name (also known as the DNS name), which is defined by your organization.

Enter the host name as the Server Name in E-820 Setup.

- Remote printer (internal machine) name. Use one of the following:

print  
hold

If you change the DNS name (also known as the TCP/IP host name) of the E-820, you must reconfigure one of the Fiery utilities on each workstation.

See the following table for the appropriate name.

In this location	For this item	IPX/SPX networks	TCP/IP networks	See
Server Setup	Server Name option	Administrator defines name	Administrator defines name	<a href="#">page 4-11</a>
Windows NT hosts file	host name	—	DNS name (TCP/IP host name)	<a href="#">page 2-1</a>
Windows NT setup for TCP/IP	lpd host name	—	DNS name (TCP/IP host name)	<a href="#">page 2-1</a>
	Name of printer on lpd host machine	—	print or hold	
UNIX /etc/printcap file (BSD)	rp line	—	print or hold	<a href="#">page 2-17</a>
Solaris	lpadmin queue name	—	print or hold	
NetWare administration utility	print queues (must be all lowercase and in English)	_direct _print _hold	—	<a href="#">page 2-8</a>
Add New Server dialog box, when configuring a Fiery utility	New Device	Utilities are not supported over IPX/SPX.	r7	<i>User Software Installation Guide</i>
	Server Name	Utilities are not supported over IPX/SPX.	DNS name (TCP/IP host name)	

**Cannot connect to E-820 with Fiery utilities**

If users cannot connect to the E-820, check the following:

- E-820 Setup—the appropriate network protocol must be enabled, with the correct parameters (for example, for TCP/IP, the IP address), and you must publish either the Print queue or Hold queue.

You can check these settings quickly by printing a Configuration page.

- On the client workstation—the appropriate network protocol(s) must be loaded, and your Windows directory should contain a configured Efinl.ini file.

**Cannot connect to the E-820 with Command WorkStation**

If there is a problem connecting to the E-820, an error message is displayed.

The problem can occur when:

- The E-820 is initially turned on.
- The E-820 restarts.
- You have changed settings affecting the server address and have not reconfigured the connection to the server.

If you see this problem, try the following solutions, in this order:

- A remote workstation running Fiery utilities or WebTools may be interfering by obtaining status information. If possible, close the remote application, and try to connect again.
- Restart the Command WorkStation software and try to connect again.
- Check the configuration of the connection and modify it, if necessary, or delete the Efinl.ini file and start over with the process of configuring the connection as described in the *User Software Installation Guide*.

For Windows9x/Me, the Efinl.ini file is located in \WINDOWS.

For Windows NT 4.0/2000/XP, the Efinl.ini file is located in \WINNT.

- Restart the E-820.

For information on other error conditions, see the *Job Management Guide*.

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