# Technical Bulletin

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Model: AG-P1/C1-QX2.0(Color Controller E-80) Date			te: 14-Jan-11		No.: RM382001	
Subject: Release note System Patch EXP01 (Composite01) for AG-P1/C1-QX2.0(Color Controller E-80)		Prepared by: N. lida				
From: PPBG Service Planning Dept.						
Classification:	Troubleshooting	Part inf	ormat	tion	Action	n required
	🗌 Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrof	fit information
	Product Safety	Other (		)		

This RTB is the Release note System Patch EXP01 (Composite01) for AG-P1/C1-QX2.0(Color Controller E-80)

Files included in this release				
File name     File size				
M3827554.exe (1-14O3IK.exe) 137 MB				

#### Problem Solving (Measures)

Following are the key problems that have been given countermeasures.

No	Symptom Details	Remarks
1	Perfect binder: Thick1, 2 can be selected to Body Paper.	
2	When "Tray1, 2 and 7" are selected, "Coated" cannot be selected to input tray in the	
	cover.	
3	Perfect binder : A choice of Body Paper Size becomes only A4 & LT.	
4	In consecutive Mismatch, Timer does not begin with a set point.	
5	In Gang-up print, "Thick3" and "Backed Copied" are excluded and cannot be set.	
6	BookletMaker4.0:There is the combination of Body Size and Coversine that cannot	
	do maximum Trim when set Spine value.	
7	Perfect binder: After Process & hold, when covers are increased in Preview, Jam	
	occurs.	
8	BookletMaker4.0: Saddle print: Thin paper is demanded when Pre-Printed is	
	specified and no paper is in Interposer Upper/Lower Tray.	
9	Impose: Paper cannot be fed from the interposer Tray.	
10	An error occurs when try to launch CWPT after restoring Fiery settings.	
11	It is impossible to refer and edit address book.	
12	MIB acquired with Paper Tray empty state is different from specifications.	
13	Perfect binder job starts when Perfect binder inter poser tray is opened.	
14	Ring Binder: A wrong error message is displayed when print a ring bind job with the	
	ring comb empty state.	
15	Performance with sub set staple job.	
16	After the subset staple job is printed, it stays in "Printing" state.	
17	Unexpected Watermark is printed on MacOS10.	
18	The setting of the "Scale" function does not work.	
19	Full-bleed print support on custom-size paper	

Model: AG-P1/C1-QX2.0(Color Controller E-80)

Date: 14-Jan-11

No.: RM382001

### Installation instructions

- 1. Execute **1-14O3IK** and follow the instructions in the Fiery Patch Downloader
- 2. Notes about the Fiery Patch Downloader
  - a. Login must be **admin**. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password
  - c. Hostname can be either the IP address or the Fiery server name.
- 3. After the patch is downloaded, and when prompted by Fiery Patch Downloader, choose **Reboot**.
- 4. When the Fiery has come to Idle, verify the patch ID on the System Update Log.
- 5. It should contain the patch number **1-14O3IK**.

Note 1: When executing **1-14O3IK.exe**, if you choose **Restart later** when prompted by the Fiery Patch Downloader, please make sure you manually reboot the server for changes to take effect.

Note 2: This patch is Exclusive which means it must be installed independently and the server rebooted/restarted once. After which, other patches can be applied to the server.

- To run this patch downloader on a Vista 32bit or 64bit client, follow the steps below:
  - o Right-click on the "1-14O3IK.exe" and select 'Properties'



 Select 'Run this program in compatibility mode for: Windows XP' and click 'OK'



### Technical Bulletin

Model: AG-P1/C1-QX2.0(Color Controller E-80) Date: 14-Jan-11 No.: RM382001 4 × 1-12OQRX.exe Properties General Compatibility Digital Signatures Security Details If you have problems with this program and it worked correctly on an earlier version of Windows, select the compatibility mode that matches that earlier version. Compatibility mode Run this program in compatibility mode for: Windows XP (Service Pack 2) Settings Run in 256 colors Run in 640 x 480 screen resolution Disable visual themes Disable desktop composition Disable display scaling on high DPI settings Privilege Level Run this program as an administrator Show settings for all users OK Cancel Apply

 $\circ$  Double-click the program and follow the instructions to install the patch.

### Technical Bulletin

### Reissued:23-Jun-11

Model: AG-P1/C1-QX2.0(Color Controller E-80)	Date: 14-Jan-11	No.: RM382002a

#### **RTB Reissue**

### The items in *bold italics* were corrected or added.

Subject: Release note System Patch EXP02 for AG-P1/C1- QX2.0(Color Controller E-80)		Prepared by: T. Satoh		
From: 1st PP Service Planning Sec., PP Service Planning				
Classification:	Troubleshooting	Part informat	tion	Action required
	🗌 Mechanical	Electrical		Service manual revision
	Paper path	Transmit/rec	eive	Retrofit information
	Product Safety	🛛 Other (	)	

This RTB is the Release note System Patch EXP02 for AG-P1/C1-QX2.0(Color Controller E-80)

Files included in this release				
File name File size				
M3827556.exe	52.7 MB			

#### **Problem Solving (Measures)**

Following are the key problems that have been given countermeasures.

Files included in this release

### Folder Name/ File Name/ File Size/ Reboot

1st/ 1-15EE1H.exe/ 1,546,840/ not Exclusive / 1-15S0PD.exe/ 2,511,080/ not Exclusive / 1-152Q1L.exe/ 3,439,664/ not Exclusive / 1-1676UH.exe/ 4,905,904/ not Exclusive / 1-167G12.exe/ 2,025,904/ not Exclusive / 1-160XXC.exe/ 3,186,376/ not Exclusive / 1-167G1V.exe/ 3,186,368/ not Exclusive / 1-16AH35.exe/ 3,191,592/ not Exclusive /1-169M0C.exe/ 3,191,664/ not Exclusive (changed order) / 1-16CG30.exe/ 3,179,088/ not Exclusive -/ 1-169M0C.exe/ 3,191,664/ not Exclusive / 1-16KG4Z.exe/ 10,468,400/ not Exclusive / 1-15S0R4.exe/ 1,612,592/ not Exclusive / 1-16G6QP.exe/ 1,370,928/ not Exclusive / 1-16KG33.exe/ 6,272,944/ not Exclusive / 1-16ZGY7.exe/ 3,190,616/ not Exclusive / 1-17WPVK.exe/ 3,182,696/ not Exclusive

#### Note : Important!!! Strictly follow the installation order as indicated here above.

#### Issue(s) addressed with this release

- 1-15EE1H.exe	EFI separator page does not print multiple copies correctly.
- 1-15S0PD.exe	PowerPoint2003:Striped pattern is printed on the image which stuck.
- 1-152Q1L.exe	Media Size in Consumables is not correct.
- 1-1676UH.exe	radation pictures are wrong with the setting of
	CompositeOverprint:ON"+"Text/Graphics Quality:Best"+Booklet.

Technical Bulletin

Reissued:23-Jun-11	

Model: AG-P1/C1-	QX2.0(Color Controller E-80)	Date: 14-Jan-11	No.: RM382002a
	A slanted line is printed on a part of	f the gradation.	
- 1-167G12.exe	Fiery Service crashes during any p	rint when no domain nan	ne is present in Fiery
setup			
- 1-160XXC.exe	During printing a subset staple job,	it becomes the "Printing	" state eternally.
- 1-167G1V.exe	Paper in PerfectBinderBin, it does	not recovery print.	
- 1-16AH35.exe	Scan: After removing ADF jam, the	original is scanned with	overlapping 1 page.
- 1-16CG30.exe	When "External charge unit" and "L	Jser Authentication" were	e used together, Print
of next job becomes	possible when cancel a job even if it is	s assumed that there is I	not a card.
- 1-169M0C.exe	Cannot print Alignment Page on pa	per except the Plain pap	ber.
- 1-16KG4Z.exe	During RIPping, Job error occurs.		
- 1-15S0R4.exe	Gradient is not smooth with default	setting printing.	
- 1-16G6QP.exe	A cyan line is not printed when prin	t it with 600DPI.	
- 1-16KG33.exe	Some white texts are printed with b	olack.	
- 1-16ZGY7.exe	Feature request for additional stapl	e positions	
- 1-17WPVK.exe	Slowdown printing to Container Sta	lcker	

#### Preparation before Installation

Please print out the configuration page. Verify the Server Info section. It should show the version number "2.0". And also verify the Update Information section. It should show "1-14O3IK"
 Please install "1-14O3IK", if the Update Information section is blank. Or please install the system 2.0 again, if the version number is not 4.0 or if other patch already installed.

#### Note

1. You should keep to the correct installation order when installing a patch.

2. You should execute a reboot when you install an "Exclusive" patch.

(The patch names that you installed will be shown in the configuration after reboot.)

#### Installation Instructions

Patch installation instruction

- 1 Make sure the Fiery is idle.
- 2 Execute 1-**xxxxxx**.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
  - a. Login must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be either the IP address or the Fiery server name.

4 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Restart later (not Exclusive) then apply the next patch.

or

Reboot. (Exclusive)

- 5 Wait until the Fiery comes to Idle and print the configuration page.
- 6 Verify that the System Update Log section contains the patch number 1-**xxxxxx**.

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### **PAGE: 1/2**

Model: AG-P1/C1-QX2.0(Color Controller E-80) Date			te: 14-Jan-11		No.: RM382003	
Subject: Release note System Patch EXP03 for AG-P1/C1- QX2.0(Color Controller E-80)		Prepared	d by: T. S	Satoh		
From: PPBG Service Planning Dept.						
Classification:	Troubleshooting	Part inf	ormat	tion	Action	n required
	Mechanical	Electric	al		Servic	ce manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrof	fit information
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch EXP03 for AG-P1/C1-QX2.0(Color Controller E-80)

Files included in this release				
File name File size				
M3827557.exe	5.36 MB			
M3827557.exe	5.36 MB			

#### **Problem Solving (Measures)**

Following are the key problems that have been given countermeasures.

Files included in this release

#### Folder Name/ File Name/ File Size/ Reboot

1st/ 1-17O315.exe/ 1,499,528/ not Exclusive 2nd/ 1-1807GJ.exe/ 1,154,480/ not Exclusive 3rd/ 1-18M9YD.exe/ 3,183,792/ not Exclusive

#### Note : Important!!! Strictly follow the installation order as indicated here above.

#### Issue(s) addressed with this release

- 1-17O315: Fiery feeds paper from other tray with the auto-feeding manner if the no paper tray has been specified.

- 1-1807GJ: SC990 occurs when calibration is executed on a Dutch language.
- 1-18M9YD: Fiery may stop when tray is changed if no-paper occurs.

#### Preparation before Installation

Please print out the configuration page. Verify the Server Info section. It should show the version number "2.0". And also verify the Update Information section. It should show "1-14O3IK"
 Please install "1-14O3IK", if the Update Information section is blank. Or please install system 2.0 again, if the version number is not 4.0 or if other patch already installed.

#### Note

1. You should keep to the correct installation order when installing the patches.

2. You should execute a reboot when you install an "Exclusive" patch.

(The patch names that you installed will be shown in the configuration after reboot.)

#### Installation Instructions

Patch installation instruction

1 Make sure the Fiery is idle.

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Model: AG-P1/C1-QX2.0(Color Controller E-80) Date: 14-Jan-11 No.: RM382003

2 Execute 1-**xxxxxx**.exe and follow the instructions in the Fiery Patch Downloader.

- 3 Notes about the Fiery Patch Downloader
  - a. Login must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be either the IP address or the Fiery server name.
- 4 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Restart later (not Exclusive) then apply next patch.

or

Reboot. (Exclusive)

- 5 Wait until the Fiery comes to Idle and print the configuration page.
- 6 Verify that the System Update Log section contains the patch number 1-**xxxxxx**.

# Technical Bulletin

### **PAGE: 1/2**

Model: AG-P1/C1-QX2.0(Color Controller E-80) Date			te: 05-Jul-11		No.: RM382004	
Subject: Release note System Patch EXP03 for AG-P1/C1- QX2.0(Color Controller E-80)		Prepared	d by: T. S	Satoh		
From: PPBG Ser	vice Planning Dept.					
Classification:	Troubleshooting	Part inf	ormat	tion	Action	n required
	🗌 Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrof	fit information
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch EXP04 for AG-P1/C1-QX2.0(Color Controller E-80)

Files included in this release				
File name File size				
M3827560.exe 8.76 MB				

#### **Problem Solving (Measures)**

Following are the key problems that have been given countermeasures.

Files included in this release

#### Folder Name/ File Name/ File Size/ Reboot

1st/ 1-18S4WV.exe/ 1,341,432/ not Exclusive 2nd/ 1-191K3X.exe/ 1,706,600/ not Exclusive 3rd/ 1-18YMPK.exe/ 3,195,536/ not Exclusive 4th/ 1-190YYG.exe/ 3,184,960/ not Exclusive

#### Note : Important!!! Strictly follow the installation order as indicated here above.

#### Issue(s) addressed with this release

- 1-18S4WV: Fiery improved the ripping performance for JPEG with page rotation. (Mac10.5 Preview Application)
- 1-191K3X: Cannot export the job log over 65535.
- 1-18YMPK: Change the value of keep alive timeout.
- 1-190YYG: Print Counter with User Code Auth. and/or External Charge Unit does not increase correctly.

#### **Preparation before Installation**

Please print out the configuration page. Verify the Server Info section. It should show the version number "2.0". And also verify the Update Information section. It should show "1-14O3IK"
 Please install "1-14O3IK", if the Update Information section is blank. Or please install the system 2.0 again, if the version number is not 2.0.

#### Note

- 1. You should keep to the install order when the patch is installed.
- 2. You should execute the reboot when you install an "Exclusive" patch.

(The patch names that you installed will be shown in the configuration after reboot.)

### Model: AG-P1/C1-QX2.0(Color Controller E-80)

Date: 05-Jul-11

No.: RM382004

#### Installation Instructions

Patch installation instruction

- 1 Make sure the Fiery is idle.
- 2 Execute 1-**xxxxxx**.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
  - a. Login must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be either the IP address or the Fiery server name.
- 4 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Restart later (not Exclusive) then apply the next patch.

or

Reboot. (Exclusive)

- 5 Wait until the Fiery comes to Idle and print the configuration page.
- 6 Verify that the System Update Log section contains the patch number 1-**xxxxxx**.

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### **PAGE: 1/2**

Model: AG-P1/C1-QX2.0(Color Controller E-80) Date			ate: 05-Jul-11		No.: RM382005	
Subject: Release QX2.0(Color Cont	e note System Patch EXP05 roller E-80)	for AG-P1/0	C1-	Prepared	by: T. S	Satoh
From: PPBG Ser	vice Planning Dept.					
Classification:	Troubleshooting	Part inf	ormat	tion	Action	n required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrof	fit information
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch EXP05 for AG-P1/C1-QX2.0(Color Controller E-80)

Files included in this release				
File name File size				
M3827565.exe	57.3 MB			

#### Problem Solving (Measures)

Following are the key problems that have been given countermeasures.

Files included in this release

#### Folder Name/ File Name/ File Size/ Reboot

1st/ 1-19J7BQ.exe/ 4,424,704/ not Exclusive 2nd/ 1-19J7B0.exe/ 1,913,592/ not Exclusive 3rd/ 1-19J7BZ.exe/ 3,185,992/ not Exclusive 4th/ 1-19J7CE.exe/ 1,512,976/ not Exclusive 5th/ 1-19J76R.exe/ 4,424,872/ not Exclusive 6th/ 1-19K4M7.exe/ 2,592,264/ not Exclusive 7th/ 1-19QSLI.exe/ 27,618,176/ not Exclusive 8th/ 1-1A9NQF.exe/ 1,235,552/ not Exclusive 9th/ 1-1AHNCV.exe/ 7,200,192/ not Exclusive 10th/ 1-1AI9RO.exe/ 8,597,640/ not Exclusive

Note : Important!!! Strictly follow the installation order as indicated here above.

#### Issue(s) addressed with this release

- 1-19J7BQ: SC919 and SC991 occur in printing.
- 1-19J7B0: The image behind the blank page will slip off in the top right corner.
- 1-19J7BZ: Fiery may fail to close the page.
- 1-19J7CE: The job can be printed out, but a paper is fed from Tray1 like Auto tray select.
- 1-19J76R: Scale to fit and full bleed does not mix
- 1-19K4M7: Jobs are not displayed in accordance with the order of "Date/Time" in the joblog.
- 1-19QSLI: DLC ps error when ripping job
- 1-1A9NQF: If B5 size data is imposed and printed with B4 size, Configure is printed with B5 size.
- 1-1AHNCV: Cannot print HPT correctly.
- 1-1AI9RO: If RIP is executed via other than PS drv, pattern image collapses.

#### **Preparation before Installation**

1. Please print out the configuration page. Verify the **Server Info** section. It should show the version number "2.0". And also verify the **Update Information** section. It should show "**1-14O3IK**"

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Model: AG-P1/C1-QX2.0(Color Controller E-80) Date: 05-Jul-11 No

No.: RM382005

2. Please install "**1-14O3IK**", if the **Update Information** section is blank. Or please install the system 2.0 again, if the version number is not 2.0.

#### Note

1. You should keep to the install order when the patch is installed.

2. You should execute the reboot when you install an "Exclusive" patch.

(The patch names that you installed will be shown in the configuration after reboot.)

#### Installation Instructions

Patch installation instruction

- 1 Make sure the Fiery is idle.
- 2 Execute 1-**xxxxxx**.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
  - a. Login must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be either the IP address or the Fiery server name.

4 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Restart later (not Exclusive) then apply the next patch.

or

Reboot. (Exclusive)

- 5 Wait until the Fiery comes to Idle and print the configuration page.
- 6 Verify that the System Update Log section contains the patch number 1-**xxxxxx**.

# Technical Bulletin

### **PAGE: 1/2**

Model: AG-P1/C1-QX2.0(Color Controller E-80) Date			e: 23-Nov-	11	No.: RM382006	
Subject: Release QX2.0(Color Cont	e note System Patch EXP05 t troller E-80)	for AG-P1/0	C1-	Prepared	l by: T. S	Satoh
From: 1st PP Tec	ch Service Sect. PP Tech Serv	ice Dept.,				
Classification:	<ul> <li>Troubleshooting</li> <li>Mechanical</li> <li>Paper path</li> <li>Product Safety</li> </ul>	<ul> <li>□ Part info</li> <li>□ Electric</li> <li>□ Transm</li> <li>⊠ Other (</li> </ul>	ormat al it/rec	tion eive )	Actior	n required ce manual revision fit information

This RTB is the Release note System Patch EXP05 for AG-P1/C1-QX2.0(Color Controller E-80)

Files included in this release				
File name File size				
M3827566.exe	31.5 MB			

#### Problem Solving (Measures)

Following are the key problems that have been given measures.

Files included in this release

#### Folder Name/ File Name/ File Size/ Reboot

1st/ 1-1AYSJ9.exe/ 1,408,064/ not Exclusive 2nd/ 1-1AYSKH.exe/ 1,114,952/ not Exclusive 3rd/ 1-1B308H.exe/ 17,035,560/ not Exclusive 4th/ 1-1AZX6D.exe/ 1,241,832/ not Exclusive 5th/ 1-1B1ER6.exe/ 2,120,304/ not Exclusive 6th/ 1-1B58C7.exe/ 1,253,288/ not Exclusive 7th/ 1-1BKSBQ.exe/ 1,517,568/ not Exclusive 8th/ 1-1BJJVN.exe/ 1,516,992/ not Exclusive 9th/ 1-1BRJZX.exe/ 1,518,296/ not Exclusive 10th/ 1-1CA20N.exe/ 5,099,048/ not Exclusive

Note : Important!!! Strictly follow the installation order as indicated here above.

#### Issue(s) addressed with this release

- 1-1AYSJ9: When 2 at center of the staple has been requested, Fiery show PS error (Rangecheck Error).
- 1-1AYSKH: When PS-File is printed by Virtual Printer, a sheet is not fed from a correct tray.
- 1-1B3O8H: Importing PDF files through CWS.
- 1-1AZX6D: RGB image with Pure Black prints incorrectly
- 1-1B1ER6: By specific data, "Scale to Fit" is not applied.
- 1-1B58C7: CWS5:PS data are classified as PCL
- 1-1BKSBQ: Impose page rotation problem
- 1-1BJJVN: Impose:Scaling is not applied even if the template which set "Scale" is used.
- 1-1BRJZX: Connection with Fiery and printer run out.
- 1-1CA20N: Compose does not launch from PDF files.

#### **Preparation before Installation**

Please print out the configuration page. Verify the Server Info section. It should show the version number "2.0". And also verify the Update Information section. It should show the "1-14O3IK"
 Please install the "1-14O3IK", if the Update Information section is blank. Or please install the system 2.0 again, if the version number is not 2.0.

Model: AG-P1/C1-QX2.0(Color Controller E-80)

Date: 23-Nov-11

No.: RM382006

### Note

1. You should keep to install order when the patch will be installed.

2. You should execute the reboot when you install the patch of "Exclusive".

(The patch names that you installed will be shown in the configuration after reboot.)

#### Installation Instructions

Patch installation instruction

- 1 Make sure the Fiery is idle.
- 2 Execute 1-**xxxxxx**.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
  - a. Login must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be either the IP address or the Fiery server name.
- 4 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose
- Restart later (not Exclusive) then apply next patch.

or

Reboot. (Exclusive)

- 5 Wait until the Fiery comes to Idle and print the configuration page.
- 6 Verify that the System Update Log section contains the patch number 1-xxxxxx.

# Technical Bulletin

Model: AG-P1/C1-QX2.0(Color Controller E-80) Date			e: 14-Dec-	·11	No.: RM382007	
Subject: Release note for AG-P1/C1-QX2.0(Color Controller E-80)			Prepared	d by: T. S	Satoh	
From: PP Solutio	n Support Sec. PP Tech Servi	ce Dept.				
Classification:	Troubleshooting	Part inf	ormat	tion	Action	n required
	🗌 Mechanical	Electrical			Servic	e manual revision
	Paper path	Transmit/rec		eive	Retrof	fit information
	Product Safety	Other (		)		

This RTB is the release note for AG-P1/C1-QX2.0(Color Controller E-80)

Files included in this release					
File name File size					
M3827567.exe	192 KB				

### Problem Solving (Measures)

System/Web update did not function since 10 October 2011 for Fiery servers that run on either Windows XPe SP2 or XPe SP3.

### Steps to reproduce

NA

### Prerequisite(s)

### Installation instructions

### Installation on FACI systems:

- 1. Execute 1-1CO771.exe and follow the instructions
- 2. Fiery must be rebooted in order for changes to take effect.

### Installation on non-FACI systems:

- 1. Enable remote desktop on the server.
- 2. With a Windows XP client, using remote desktop to the Fiery server
- 3. Execute 1-1CO771.exe and follow the instructions
- 4. Fiery must be rebooted in order for changes to take effect.

### **Known Issues**

# Technical Bulletin

### **PAGE: 1/2**

Model: AG-P1/C1-QX2.0(Color Controller E-80) Date			e: 02-Mar-	12	No.: RM382008	
Subject: Release note System Patch EXP07 for AG-P1/C1- QX2.0(Color Controller E-80)				Prepared	d by: T. S	Satoh
From: PP Solution	n Support Sec. PP Tech Servi	ce Dept.				
Classification:	Troubleshooting	Part inf	ormat	tion	Action	n required
	🗌 Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrof	fit information
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch EXP07 for AG-P1/C1-QX2.0(Color Controller E-80)

Files included in this release				
File name File size				
M3827568 .exe	149MB			

#### Problem Solving (Measures)

Following are the key problems that have been given measures.

Files included in this release

#### Folder Name/ File Name/ File Size/ Reboot

1st/ 1-1BQC8E.exe/ 125,980,168/ not Exclusive 2nd/ 1-1BQAK6.exe/ 3,201,536/ not Exclusive 3rd/ 1-1BVLUA.exe/ 8,126,064/ not Exclusive 4th/ 1-1BQ9RY.exe/ 2,429,856/ not Exclusive 5th/ 1-1C4JEI.exe/ 7,202,680/ not Exclusive 6th/ 1-1BTCHO.exe/ 9,629,976/ Exclusive

#### Note: Important!!! Strictly follow the installation order as indicated here above.

#### Issue(s) addressed with this release

- 1-1BQC8E: If CMYK Source is set to None in Virtual Printer's settings, a conflict message is displayed when the driver's properties are opened.
- 1-1BQAK6: After recovery from a Paper End condition when SEF jobs are being printed, LEF paper is requested.
- 1-1BVLUA: The MIB value is not correctly updated when printing certain jobs via raw port 9101.
- 1-1BQ9RY: A 2 at Left staple job cannot be printed on short edge feed paper where a cover from Inserter is added.
- 1-1C4JEI: No duplex printing with PCL5 data with later version of Fiery Controller.
- 1-1BTCHO: The controller crashes when Preflight is executed repeatedly.

#### Preparation before Installation

- 1. Please print out the configuration page. Verify the **Server Info** section. It should show the version number "2.0". And also verify the **Update Information** section. It should show the "1-14O3IK"
- 2. Please install the "1-14O3IK", if the **Update Information** section is blank. Or please install the system 2.0 again, if the version number is not "2.0" or if other patch already installed.

Technical Bulletin

Model: AG-P1/C1-QX2.0(Color Controller E-80) Date: 02-Mar-12 No.: RM382008

#### Note

- 1. You should keep to install order when the patch will be installed.
- 2. You should execute the reboot when you install the patch of "Exclusive".
- (The patch names that you installed will be shown in the configuration after reboot.)
- 3. You should execute the reboot when you installed all patches.

#### Installation Instructions

- 1. Please refer to the each release note.
- Please care each patch may need preparation patch(s).
- 2. Please print configuration page and verify the patch name after reboot.

# Technical Bulletin

### **PAGE: 1/2**

Model: AG-P1/C1-QX2.0(Color Controller E-80) Da			Dat	e: 13-June	ə-12	No.: RM382009
Subject: Release QX2.0(	e note System Patch EXP08 f Color Controller E-80)	for AG-P1/0	C1-	Prepared	d by: Tal	kahiro Satoh
From: PP Solutio	n Support Sec. PP Tech Servio	ce Dept.				
Classification:	Troubleshooting	Part inf	orma	tion	Action	n required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	Transmit/rec		eive	Retrof	fit information
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch EXP08 for AG-P1/C1-QX2.0(Color Controller E-80).

Patch File	Issue(s)
1-1E2AVE.exe	- Font size changes during a print job when printing particular PCL
	files.

### Before installing 1-1E2AVE. exe:

- 1. Known issues listed below, read before installing **1-1E2AVE**.exe patch:
  - None.
- 2. The prerequisites listed below must be installed in the order specified before the **1-1E2AVE**.exe patch is applied:
  - 1-14O3IK.exe
  - 1-19QSLI.exe
  - 1-1B3O8H.exe
- 3. Do NOT install any of the following patch(es) after installing the **1-1E2AVE**.exe patch. If you must install any of the patch(es) below, do so before installing the **1-1E2AVE**.exe patch:
  - 1-1AHNCV.exe
  - 1-1C4JEI.exe
- 4. This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **1-1E2AVE**.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.



### Technical Bulletin

Model: AG-P1/C1-QX2.0(Color Controller E-80) Date: 13-June-12 No.: RM382009

- 5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7. Verify that the System Updates Log section contains the patch number **1-1E2AVE**.

# Technical Bulletin

#### **PAGE: 1/2**

Model: AG-P1/C1-QX2.0(Color Controller E-80)			Date	e: 13-June	-12	No.: RM382010
Subject: Release QX2.0(	e note System Patch EXP09 f Color Controller E-80)	for AG-P1/(	C1-	Prepared	by: Tal	kahiro Satoh
From: PP Solutio	n Support Sec. PP Tech Servic	ce Dept.				
Classification:	Troubleshooting	Part inf	orma	tion	Action	n required
	🗌 Mechanical	Electric	al		Servic	ce manual revision
	Paper path	Transmit/rec		eive	Retro	fit information
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch EXP09 for AG-P1/C1-QX2.0(Color Controller E-80).

Patch File	Issue(s)
1-1E2Y15.exe	- An error message appears when printing a particular file with Mixed
	Media.

### Before installing 1-1E2Y15. exe:

- 1. This patch is not exclusive. It may be applied to the server along with other patches. One server reboot is sufficient for all patches to take effect on the system.
- 2. The prerequisites listed below must be installed in the order specified before the **1-1E2Y15**.exe patch is applied:
  - 1-14O3IK.exe
  - 1-191K3X.exe
  - 1-19QSLI.exe
  - 1-1B3O8H.exe
  - 1-1B1ER6.exe
  - 1-1BVLUA.exe
  - 1-1BQ9RY.exe
- 3. If any known issues listed below, read before installing 1-1E2Y15.exe patch:
  - None.
- 4. Do NOT install any of the following patches after installing the **1-1E2Y15**.exe patch. If you are required to install any of the patches below, do so before installing the **1-1E2Y15**.exe patch:
  - None.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure the Fiery controller is Idle.
- 2. Execute **1-1E2Y15**.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.

Model: AG-P1/C1-QX2.0(Color Controller E-80) Date: 13-June-12 No.: RM382010

- c. Hostname can be either the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch file is done processing, when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose Restart/Reboot later, make sure you manually reboot the server for changes to take effect.)
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7. Verify that the System Updates Log section contains the patch number 1-1E2Y15.

# Technical Bulletin

### **PAGE: 1/2**

Model: AG-P1/C1-QX2.0(Color Controller E-80) Date			e: 13-June	-12	No.: RM382011	
Subject: Release note System Patch EXP10 for AG-P1/C1- QX2.0(Color Controller E-80)			Prepared	by: Tal	kahiro Satoh	
From: PP Solution Support Sec. PP Tech Service Dept.						
Classification:	Troubleshooting	Part inf	orma	tion	Action	n required
	🗌 Mechanical	Electric	al	Servio		e manual revision
	Paper path	Transmit/rec		eive	Retrof	fit information
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch EXP10 for AG-P1/C1-QX2.0(Color Controller E-80).

Patch File	Issue(s)
1-1E8FZN.exe	-When printing using the direct queue [port 9101], the next job is not
	transmitted until the current job is printed out.

### Before installing 1-1E8FZN. exe:

- 1. This patch is not exclusive. It may be applied to the server along with other patches. One server reboot is sufficient for all patches to take effect on the system.
- 2. The prerequisites listed below must be installed in the order specified before the **1-1E8FZN**.exe patch is applied:
  - 1-14O3IK.exe
  - 1-19QSLI.exe
  - 1-1B3O8H.exe
- 3. If any known issues listed below, read before installing **1-1E8FZN**.exe patch:
  - None.
- 4. Do NOT install any of the following patches after installing the **1-1E8FZN**.exe patch. If you are required to install any of the patches below, do so before installing the **1-1E8FZN**.exe patch:
  - 1-1AHNCV.exe
  - 1-1C4JEI.exe
  - 1-1E2AVE.exe
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure the Fiery controller is Idle.
- 2. Execute **1-1E8FZN**.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be either the IP address or the Fiery server name.

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Model: AG-P1/C1-QX2.0(Color Controller E-80)	Date: 13-June-12	No.: RM382011
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- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch file is done processing, when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose Restart/Reboot later, make sure you manually reboot the server for changes to take effect.)
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7. Verify that the System Updates Log section contains the patch number **1-1E8FZN**.

# Technical Bulletin

#### **PAGE: 1/2**

Model: AG-P1/C1-QX2.0(Color Controller E-80) Date			e: 20-Jul-1	2	No.: RM382012	
Subject: Release note System Patch EXP11 for AG-P1/C1- QX2.0(Color Controller E-80)		Prepared	by: Tal	kahiro Satoh		
From: PP Solution Support Sec. PP Tech Service Dept.						
Classification:	Troubleshooting	Part info	orma	tion	Action	n required
	Mechanical	Electrical		Servio		e manual revision
	Paper path	Transmit/rec		eive	Retro	fit information
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch EXP11 for AG-P1/C1-QX2.0(Color Controller E-80).

Patch File	Issue(s)
1-1F1WQC.exe	- CMYK Simulation Profile setting is not honored when Properties of
	shared Printer driver is launched after setting up a virtual printer.

### Before installing 1-1F1WQC.exe:

- 1. Known issues listed below, read before installing 1-1F1WQC.exe patch:
  - None.
- 2. The following prerequisites must be installed in the order specified before the **1-1F1WQC**.exe patch is installed:
  - 1-14O3IK.exe
- 3. Do NOT install any of the following patch(es) after installing the **1-1F1WQC**.exe patch. If you must install any of the patch(es) below, do so before installing the **1-1F1WQC**.exe patch:
  - None.
- 4. This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute 1-1F1WQC.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.



# Technical Bulletin

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Model: AG-P1/C1-QX2.0(Color Controller E-80) Date: 20-Jul-12

ul-12 No.:

No.: RM382012

7. Verify that the System Updates Log section contains the patch number **1-1F1WQC**.

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Model: AG-P1/C1-QX2.0(Color Controller E-80) Date			e: 20-Jul-12		No.: RM382013	
Subject: Release note System Patch EXP12 for AG-P1/C1- QX2.0(Color Controller E-80)		Prepared	by: Hii	roshi Wada		
From: PP Solutio	n Support Sec. PP Tech Servi	ce Dept.				
Classification:	Troubleshooting	Part info	orma	tion [	Action	n required
	Mechanical	Electrical		Servi		ce manual revision
	Paper path	Transmit/rec		eive [	Retrof	fit information
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch EXP12 for AG-P1/C1-QX2.0(Color Controller E-80).

Patch File	Issue(s)
1-1F1X8G.exe	- A character with a specific font is printed incorrectly for a particular
	file.

### Before installing 1-1F1X8G. exe:

- 1. Known issues listed below, read before installing 1-1F1X8G.exe patch:
  - None.
- 2. The prerequisites listed below must be installed in the order specified before the **1-1F1X8G**.exe patch is applied:
  - 1-14O3IK.exe
  - 1-19QSLI.exe
  - 1-1B3O8H.exe
- 3. Do NOT install any of the following patch(es) after installing the **1-1F1X8G**.exe patch. If you must install any of the patch(es) below, do so before installing the **1-1F1X8G**.exe patch:
  - 1-19J7BQ.exe
  - 1-19J76R.exe
- 4. This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute 1-1F1X8G.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.



### Technical Bulletin

Model: AG-P1/C1-QX2.0(Color Controller E-80) Date: 20-Jul-12 No.: RM382013

- 5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7. Verify that the System Updates Log section contains the patch number **1-1F1X8G**.

# Technical Bulletin

Model: AG-P1/C1-QX2.0(Color Controller E-80) Date			e: 05-Sep	-13	No.: RM382014	
Subject: Release note System Patch for AG-P1/C1- QX2.0(Color Controller E-80)			Prepared by: Hiroshi Wada			
From: PP Solution Support Sec. PP Tech Service Dept.						
Classification:	Troubleshooting	Part inf	ormat	tion	Action	n required
	Mechanical	Electric	al	Service I		ce manual revision
	Paper path Transmit/rec		eive	Retrot	fit information	
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch for AG-P1/C1-QX2.0(Color Controller E-80).

Patch File	Issue(s)					
1-1GHW66.exe	- Printer Counter behavior is incorrect, when a job is printed from					
	Document Server.					

### Before installing 1-1GHW66.exe:

- 1. Known issues listed below, read before installing **1-1GHW66.exe** patch:
  - None.
- 2. The prerequisites listed below must be installed in the order specified before the **1-1GHW66.exe** patch is applied:
  - 1-14O3IK.exe
- 3. Do NOT install any of the following patch(es) after installing the **1-1GHW66.exe** patch. If you must install any of the patch(es) below, do so before installing the **1-1GHW66.exe** patch:
  - 1-18M9YD.exe
  - 1-18YMPK.exe
  - 1-190YYG.exe
  - 1-19J7BZ.exe
  - 1-1BQAK6.exe
- 4. This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **1-1GHW66.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.

### Technical Bulletin

Model: AG-P1/C1-QX2.0(Color Controller E-80)	Date: 05-Sep-13	No.: RM382014
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- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7. Verify that the System Updates Log section contains the patch number **1-1GHW66**.

# Technical Bulletin

Model: AG-P1/C1-QX2.0(Color Controller E-80) Date			e: 05-Sep	-13	No.: RM382015	
Subject: Release note System Patch for AG-P1/C1- QX2.0(Color Controller E-80)			Prepare	d by: Hi	roshi Wada	
From: PP Solution Support Sec. PP Tech Service Dept.						
Classification:	Troubleshooting	Part inf	orma	tion	Action	n required
	Mechanical	Mechanical     Electrical		Service mai		ce manual revision
	Paper path     Transmit/rec		eive	Retro	fit information	
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch for AG-P1/C1-QX2.0(Color Controller E-80).

Patch File	Issue(s)
1-1HU4Q8.exe	- A patch to support Web Configure on Mac OS 10.8.

### Before installing 1-1HU4Q8.exe:

- 1. Known issues listed below, read before installing **1-1HU4Q8.exe** patch:
  - None.
- 2. The prerequisites listed below must be installed in the order specified before the **1-1HU4Q8.exe** patch is applied:
  - 1-14O3IK.exe
- 3. Do NOT install any of the following patch(es) after installing the **1-1HU4Q8.exe** patch. If you must install any of the patch(es) below, do so before installing the **1-1HU4Q8.exe** patch:
  - None.
- 4. This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **1-1HU4Q8.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7. Verify that the System Updates Log section contains the patch number **1-1HU4Q8**.

# Technical Bulletin

Model: AG-P1/C1-QX2.0(Color Controller E-80) Date			e: 05-Sep	-13	No.: RM382016	
Subject: Release note System Patch for AG-P1/C1- QX2.0(Color Controller E-80)				Prepared	d by: Hi	roshi Wada
From: PP Solutio	n Support Sec. PP Tech Servio	ce Dept.				
Classification:	Troubleshooting	Part inf	orma	tion	Action	n required
	Mechanical	Electric	al		Servic	ce manual revision
	Paper path	Transm	it/rec	eive	Retro	fit information
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch for AG-P1/C1-QX2.0(Color Controller E-80).

Patch File	Issue(s)
1-1184XQ.exe	- Unable to disable IPv6 option.

### Before installing 1-1184XQ.exe:

- 1. Known issues listed below, read before installing **1-1184XQ.exe** patch:
  - None.
- 2. The prerequisites listed below must be installed in the order specified before the **1-1I84XQ.exe** patch is applied:
  - 1-14O3IK.exe
- 3. Do NOT install any of the following patch(es) after installing the **1-1184XQ.exe** patch. If you must install any of the patch(es) below, do so before installing the **1-1184XQ.exe** patch:
  - None.
- 4. This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **1-1I84XQ.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7. Verify that the System Updates Log section contains the patch number **1-1I84XQ**.

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Model: AG-P1/C1-QX2.0(Color Controller E-80) Date			Dat	e: 05-Sep-	-13	No.: RM382017
Subject: Release note System Patch for AG-P1/C1- QX2.0(Color Controller E-80)				Prepared	d by: Hi	roshi Wada
From: PP Solution Support Sec. PP Tech Service Dept.						
Classification:	Troubleshooting	Part info	orma	tion	Action	n required
	Mechanical	Electric	al		Servic	ce manual revision
	Paper path	🗌 Transm	it/rec	eive	Retro	fit information
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch for AG-P1/C1-QX2.0(Color Controller E-80).

Patch File	Issue(s)
1-1IIDED.exe	- Input Tray setting is not honored while printing with a virtual printer.

### Before installing 1-1IIDED.exe:

- 1. Known issues listed below, read before installing **1-1IIDED.exe** patch:
  - None.
- 2. The prerequisites listed below must be installed in the order specified before the **1-1IIDED.exe** patch is applied:
  - 1-14O3IK.exe
  - 1-191K3X.exe
  - 1-19QSLI.exe
  - 1-1B3O8H.exe
  - 1-1B1ER6.exe
  - 1-1BVLUA.exe
  - 1-1BQ9RY.exe
- 3. Do NOT install any of the following patch(es) after installing the **1-1IIDED.exe** patch. If you must install any of the patch(es) below, do so before installing the **1-1IIDED.exe** patch:
  - 1-17O315.exe
  - 1-1AYSKH.exe
  - 1-1DID4N.exe
- 4. This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **1-1IIDED.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.

### Technical Bulletin

Model: AG-P1/C1-QX2.0(Color Controller E-80) Date: 05-Sep-13 No.: RM382017

b. Password is the Fiery administrator login password.

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- c. Hostname can be the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7. Verify that the System Updates Log section contains the patch number **1-1IIDED**.

# Technical Bulletin

Model: AG-P1/C1-QX2.0(Color Controller E-80) Date			e: 05-Sep	-13	No.: RM382018	
Subject: Release note System Patch for AG-P1/C1- QX2.0(Color Controller E-80)				Prepared	d by: Hi	roshi Wada
From: PP Solution	n Support Sec. PP Tech Servio	ce Dept.				
Classification:	Troubleshooting	Part infe	orma	tion	Action	n required
	Mechanical	Electric	al		Servic	ce manual revision
	Paper path Transmit/rece		eive	Retro	fit information	
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch for AG-P1/C1-QX2.0(Color Controller E-80).

Patch File	Issue(s)
1-1J018J.exe	- Garbled data occurs with Impose settings for a particular job.

### Before installing 1-1J018J.exe:

- 1. Known issues listed below, read before installing **1-1J018J.exe** patch:
  - None.
- 2. The prerequisites listed below must be installed in the order specified before the **1-1J018J.exe** patch is applied:
  - 1-14O3IK.exe
  - 1-1676UH.exe
  - 1-16KG4Z.exe
  - 1-16KG33.exe
  - 1-19QSLI.exe
  - 1-1B3O8H.exe
- 3. Do NOT install any of the following patch(es) after installing the **1-1J018J.exe** patch. If you must install any of the patch(es) below, do so before installing the **1-1J018J.exe** patch:
  - 1-19J76R.exe
  - 1-1AI9RO.exe
  - 1-1F1X8G.exe
- 4. This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **1-1J018J.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.

### Technical Bulletin

 Model:
 AG-P1/C1-QX2.0(Color Controller E-80)
 Date:
 05-Sep-13
 No.:
 RM382018

- c. Hostname can be the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7. Verify that the System Updates Log section contains the patch number **1-1J018J**.

# Technical Bulletin

Model: AG-P1/C1-QX2.0(Color Controller E-80) Date				e: 18-Sep	-13	No.: RM382019
Subject: Release note System Patch for AG-P1/C1- QX2.0(Color Controller E-80)			Prepared	d by: Hi	roshi Wada	
From: PP Solutio	n Support Sec. PP Tech Servio	ce Dept.				
Classification:	Troubleshooting	Part inf	ormat	tion	Action	n required
	🗌 Mechanical	Electric	al		Servic	ce manual revision
	Paper path	🗌 Transm	it/rec	eive	Retro	fit information
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch for AG-P1/C1-QX2.0(Color Controller E-80).

Patch File	Issue(s)
1-1JHCG8.exe	- A Compatibility patch to support Web Configure on Internet Explorer
	10.

### Before installing 1-1JHCG8.exe:

- 1. Known issues listed below, read before installing **1-1JHCG8.exe** patch:
  - None.
- 2. The prerequisites listed below must be installed in the order specified before the **1-1JHCG8.exe** patch is applied:
  - None.
- 3. Do NOT install any of the following patch(es) after installing the **1-1JHCG8.exe** patch. If you must install any of the patch(es) below, do so before installing the **1-1JHCG8.exe** patch:
  - None.
- 4. This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute 1-1JHCG8.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.



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Model: AG-P1/C1-QX2.0(Color Controller E-80) Date: 18-Sep-13

I3 No.: RM382019

7. Verify that the System Updates Log section contains the patch number **1-1JHCG8**.

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Model: AG-P1/C1-QX2.0(Color Controller E-80) Date			ate: 04-Oct-13		No.: RM382020	
Subject: Release note System Patch for AG-P1/C1- QX2.0(Color Controller E-80)				Prepared	d by: Y.	Okano
From: PP Solution	n Support Sec. PP Tech Servio	ce Dept.				
Classification:	Troubleshooting	Part inf	orma	tion	Action	n required
	Mechanical	Electric	al		Servic	ce manual revision
	Paper path	Transm	it/rec	eive	Retro	fit information
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch for AG-P1/C1-QX2.0 (Color Controller E-80).

Patch File	Issue(s)
1-1JYFC3.exe	- Image alignment is incorrect for a specific VDP job when printed with
	duplex setting.

### Before installing 1-1JYFC3.exe:

- 1. Known issues listed below, read before installing **1-1JYFC3.exe** patch:
  - None.
- 2. The prerequisites listed below must be installed in the order specified before the **1-JYFC3.exe** patch is applied:
  - 1-14O3IK.exe
- 3. Do NOT install any of the following patch(es) after installing the **1-1JYFC3.exe** patch. If you must install any of the patch(es) below, do so before installing the **1-1JYFC3.exe** patch:
  - None.
- 4. This patch is not exclusive. It may be installed along with other patches. One server Reboot is sufficient for all patches to take effect on the system.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **1-1JYFC3.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.



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Model: AG-P1/C1-QX2.0(Color Controller E-80) Date: 04-Oct-13

13 No.: RM382020

7. Verify that the System Updates Log section contains the patch number **1-1JYFC3**.

# Technical Bulletin

#### **PAGE: 1/2**

Model: AG-P1/C1-QX2.0(Color Controller E-80) Dat				e: 15-Nov-	13	No.: RM382021
Subject: Release QX2.0(0	e note System Patch for AG-I Color Controller E-80)	P1/C1-		Prepared	lby: M.	Yoshikawa
From: PP Solutio	n Support Sec. PP Tech Servi	ce Dept.				
Classification:	Troubleshooting	Part info	orma	tion	Action	n required
	🗌 Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrof	fit information
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch for AG-P1/C1-QX2.0 (Color Controller E-80).

Patch File	Issue(s)
1-1KPSMA.exe	- Validity period of the SSL authentication certificate was extended due to its expiration.

### Before installing 1-1KPSMA.exe:

- 1. Known issues listed below, read before installing **1-1KPSMA**.exe patch:
  - None.
- 2. The prerequisites listed below must be installed in the order specified before the **1-1KPSMA**.exe patch is applied:
  - 1-14O3IK.exe
  - 1-1JHCG8.exe
- 3. Do NOT install any of the following patch(es) after installing the **1-1KPSMA**.exe patch. If you must install any of the patch(es) below, do so before installing the **1-1KPSMA**.exe patch:
  - None.
- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **1-1KPSMA**.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.



Model: AG-P1/C1-QX2.0(Color Controller E-80) Date: 15-Nov-13 No.: RM382021

- 5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7. If, after multiple patches are manually installed, the Fiery does not reach Idle after approximately five minutes, please manually start the Fiery service by right-clicking on the Fiery bar and selecting Restart Fiery.
- 8. Verify that the System Updates Log section contains the patch number 1-1KPSMA.

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#### **PAGE: 1/2**

Model: AG-P1/C	e: 15-Nov-13	3	No.: RM382022			
Subject: Release QX2.0(		Prepared b	ру: М.	Yoshikawa		
From: PP Solutio	n Support Sec. PP Tech Servi	ce Dept.				
Classification:	Troubleshooting	Part info	ormat	tion	] Action	n required
	Mechanical     Electrical		al		] Servic	e manual revision
	Paper path	Transmit/red		eive	] Retrof	fit information
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch for AG-P1/C1-QX2.0 (Color Controller E-80).

Patch File	Issue(s)
FIT109349.exe	<ul> <li>Images might not be printed correctly due to the incorrect imageable area dimensions in PPD.</li> </ul>

### Before installing FIT109349.exe:

- 1. Known issues listed below, read before installing **FIT109349**.exe patch:
  - None.
- 2. The prerequisites listed below must be installed in the order specified before the **FIT109349**.exe patch is applied:
  - 1-14O3IK.exe
  - 1-1JHCG8.exe
- 3. Do NOT install any of the following patch(es) after installing the **FIT109349**.exe patch. If you must install any of the patch(es) below, do so before installing the **FIT109349**.exe patch:
  - None.
- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **FIT109349**.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.



Model: AG-P1/C1-QX2.0(Color Controller E-80) Date: 15-Nov-13 No.: RM382022

- 5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7. If, after multiple patches are manually installed, the Fiery does not reach Idle after approximately five minutes, please manually start the Fiery service by right-clicking on the Fiery bar and selecting Restart Fiery.
- 8. Verify that the System Updates Log section contains the patch number **FIT109349**.

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Model: AG-P1/C1-QX2.0(Color Controller E-80) Dat				e: 03-Sep-14		No.: RM382023
Subject: Release QX2.0(0	Prepared b	y: Hi	roshi Wada			
From: PP Solution	n Support Sec. PP Tech Servio					
Classification:	Troubleshooting	Part inf	orma	tion 🗌	Action	n required
	Mechanical     Electrical		al		Servic	e manual revision
	Paper path	n 🗌 Transmit/red		eive	Retrof	fit information
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch for AG-P1/C1-QX2.0 (Color Controller E-80).

Patch File	Issue(s)
FIT204548.exe	- Configure application does not active from WebTools, if Java 1.7u51 is
	installed on the Windows OS or Mac OS.

### Before installing FIT204548.exe:

- 1. Please refer to the patch Addendum for additional information regarding this release.
- 2. Known issues listed below, read before installing **FIT204548**.exe patch:
  - None.
- 3. The prerequisites listed below must be installed in the order specified before the **FIT204548**.exe patch is applied:
  - 1-14O3IK.exe
- 4. Do NOT install any of the following patch(es) after installing the **FIT204548**.exe patch. If you must install any of the patch(es) below, do so before installing the **FIT204548**.exe patch:
  - 1-1HU4Q8.exe
  - 1-1JHCG8.exe
  - 1-1KPSMA.exe
- 5. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 6. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **FIT204548**.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.



Model: AG-P1/C1-QX2.0(Color Controller E-80) Date: 03-Sep-14 No.: RM382023

- 5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7. If, after multiple patches are manually installed, the Fiery does not reach Idle after approximately five minutes, please manually start the Fiery service by right-clicking on the Fiery bar and selecting Restart Fiery.
- 8. Verify that the System Updates Log section contains the patch number **FIT204548**.

Model: AG-P1/C1-QX2.0(Color Controller E-80) Date: 03-Sep-14 No.: RM382023

### Fiery Patch Addendum

This patch will make the Fiery compatible with Java Runtime Environment (JRE) 1.7u51 and above versions installed in client machine. After applying patch to the Fiery Servers, Fiery Configure application for Fiery Servers can be launched from Microsoft Windows and Apple Inc. Macintosh OSX client machine as well.

### Known Limitations:

- After installing/updating the JRE 1.7u51 on Macintosh OSX client machine, sometimes Safari browser does not recognize newly installed Java due to this user may unable to launch Configure application from Safari browser. To resolve this problem, please try the below mentioned options:
  - $\circ\,$  Reboot the Macintosh OSX client machine manually, after installing/updating the JRE 1.7u51.
  - Enable the Java Web contents from Safari browser Preferences -> Security tab. Please see the below Screenshot 1.



(Screenshot - 1)

Enable the Java from System Preferences -> Java Control Panel -> Security tab.
 Please see the below Screenshot - 2.

		ontroller E-80)	Date: 03-Se	p-14	NO.: RIVI38202
	Show All	System Prefer	rences ntent in browser.	٩	
General	Desktop & Screen Saver	General	Java Control Par Update Java Se n the browser	nel curity Advar	iced
Displays	Energy Saver	Security Level	- Very High	recommended)	
iCloud	(@) Internet Accounts	Java applications iden allowed to run.	- Medium tified by a certificate fr	om a trusted a	uthority will be
Users & Groups	Parental Controls	Exception Site List Applications launche the appropriate secur Click Edit Site List to add items to this list	d from the sites listed ity prompts.	below will be al	lowed to run after Site List
Java		R	estore Security Prompt	s Manaç	e Certificates

(Screenshot - 2)

- If Safari 5.x browser does not recognize Java 7, please update the Safari 5.x to Safari 6.x version. Or use Firefox browser to launch Configure application.
- To avoid security vulnerability, Apple has added restriction on Safari browser for signed Java applet to access local directories. Backup/Restore functionality of Configure requires access to local directory to read/write file. To remove the above restriction please do the following steps:
  - 1. Launch Preferences window from Safari and open the Security tab.
  - 2. Click on "Manage Website Settings..." button.

N

- 3. Select "Java" from left hand side applications list.
- 4. Select "Run in Unsafe Mode" from drop down for a particular Fiery.
- 5. Click "Trust" button on pop-up window for confirmation.



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Date: 03-Sep-14

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Model: AG-P1/C1-QX2.0(Color Controller E-80)



(Screenshot - 3)

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Model: AG-P1/C	e: 10-Jun-1	5	No.: RM382024			
Subject: Release note System Patch for AG-P1/C1- QX2.0(Color Controller E-80)				Prepared	by: Miy	yuki Yoshikawa
From: 1st PP Tec	ch Service Sect., PP Tech Serv	vice Dept.				
Classification:	Troubleshooting	Part inf	ormat	tion	Action	n required
	Mechanical     Electrical			Servic	e manual revision	
	Paper path	Transmit/rec		eive	Retro	fit information
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch for AG-P1/C1-QX2.0 (Color Controller E-80).

Patch File	Issue(s)
FIT100556477.exe	12-digit patch IDs are truncated on the server configuration page.

### Before installing FIT100556477.exe:

- 1. Known issues listed below, read before installing **FIT100556477.exe** patch:
  - None.
- 2. The following prerequisites must be installed in the order specified before the **FIT100556477.exe** patch is applied:
  - 1-14O3IK.exe
- 3. Do NOT install any of the following patch(es) after installing the **FIT100556477.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT100556477.exe** patch:
  - None
- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute FIT100556477.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8. Verify that the System Updates Log section contains the patch number **FIT100556477**.

# Technical Bulletin

### **PAGE: 1/2**

Model: AG-P1/C	1-QX2.0(Color Controller	e: 10-Jun-15	No.: RM382025		
Subject: Release QX2.0(0	e note System Patch for AG-F Color Controller E-80)	Prepared by: Mi	yuki Yoshikawa		
From: 1st PP Tec	h Service Sect., PP Tech Serv	vice Dept.			
Classification:	Troubleshooting	Part inf	orma	tion Actio	n required
	Mechanical     Electric		Electrical		ce manual revision
	Paper path	Transmit/rec		eive 🗌 Retro	fit information
	Product Safety	🛛 Other (		)	

This RTB is the Release note System Patch for AG-P1/C1-QX2.0 (Color Controller E-80).

Patch File	Issue(s)
FIT100541576.exe	PDF file imported to Command WorkStation might result in error while
	RIPping.

### Before installing FIT100541576.exe:

- 1. Known issues listed below, read before installing FIT100541576.exe patch:
  - None.
- 2. The following prerequisites must be installed in the order specified before the **FIT100541576.exe** patch is applied:
  - 1-14O3IK.exe
  - 1-1676UH.exe
  - 1-16KG4Z.exe
  - 1-16KG33.exe
  - 1-19QSLI.exe
  - 1-1B3O8H.exe
  - 1-1J018J.exe
  - FIT100556477.exe
- 3. Do NOT install any of the following patch(es) after installing the **FIT100541576.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT100541576.exe** patch:
  - 1-1Al9RO.exe
- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute FIT100541576.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.

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Model: AG-P1/C1-QX2.0(Color Controller E-80) Date: 10-Jun-15 No.: RM382025

- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8. Verify that the System Updates Log section contains the patch number FIT100541576.

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#### **PAGE: 1/1**

Model: AG-P1/C1-QX2.0(Color Controller E-80) Date				e: 21-Aug-15		No.: RM382026
Subject: Release QX2.0(0	Prepared by	/: Miy	yuki Yoshikawa			
From: 1st PP Tec						
Classification:	Troubleshooting	Part inf	orma	tion	Actior	n required
	Mechanical     Electric		Electrical		Service manual revision	
	Paper path	Transmit/rec		eive	Retrof	fit information
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch for AG-P1/C1-QX2.0 (Color Controller E-80).

Patch File	Issue(s)
FIT101045437.exe	If Composite overprint is enabled, crop marks are printed in the wrong
	color.

### Before installing FIT101045437.exe:

- 1. Known issues listed below, read before installing FIT101045437.exe patch:
  - None.
- 2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101045437.exe** patch:
  - 1-14O3IK.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101045437.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101045437.exe** patch:
  - None.
- 4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute FIT101045437.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 7. Verify that the System Updates Log section contains the patch number FIT101045437.

# Technical Bulletin

### **PAGE: 1/1**

Model: AG-P1/C1-QX2.0(Color Controller E-80) Date			e: 1715	No.: RM382027		
Subject: Release note System Patch for AG-P1/C1- QX2.0(Color Controller E-80)			Prepared by: Miyuki Yoshikawa			
From: 1st PP Tec	ch Service Sect., PP Tech Serv					
Classification:	Troubleshooting	Part inf	orma	tion Actio	n required	
	🗌 Mechanical	Electric	al	🗌 Servi	ce manual revision	
	Paper path	🗌 Transm	it/rec	eive 🗌 Retro	fit information	
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch for AG-P1/C1-QX2.0 (Color Controller E-80).

Patch File	Issue(s)
FIT101063085.exe	Certificate Update for XPe. This is required for system updates to download new updates.

### Before installing FIT101063085.exe

- 1. Known issues listed below, read before installing **FIT101063085**.exe patch:
  - When this patch is not applied, after September 20<sup>th</sup>, 2015, the Fiery controller is no longer able to receive automatic system updates from EFI.
  - For the above reason, if the system software has been re-installed, make sure to apply this patch manually BEFORE running the automatic system updates.
- 2. The following prerequisites must be installed in the order specified before the **FIT101063085**.exe patch is installed:
  - None.
- 3. Do NOT install the following patch after installing the FIT101063085.exe patch.
  - 1-1CO771.exe Note: The 1-1CO771.exe is no longer distributed.

#### Patch installation on FACI system instructions

- 1. Execute **FIT101063085**.exe and follow the instructions.
- 2. Fiery must be rebooted in order for changes to take effect.

#### Patch installation on non-FACI system instructions

- 1. Enable remote desktop on the server.
- 2. With a Windows XP client, using remote desktop to the Fiery controller.
- 3. Execute **FIT101063085**.exe and follow the instructions.
- 4. Fiery must be rebooted in order for changes to take effect.
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 7. Verify that the System Updates Log section contains the patch number **FIT101063085**.

# Technical Bulletin

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Model: AG-P1/C1-QX2.0(Color Controller E-80) Date			te: 29-Jun-16		No.: RM382028	
Subject: Release note System Patch for AG-P1/C1- QX2.0(Color Controller E-80)			Prepared by: Miyuki Yoshikawa			
From: 1st PP Tec						
Classification:	Troubleshooting	Part inf	orma	tion 🗌 A	ction	required
	🗌 Mechanical	Electric	al	🗆 S	ervice	e manual revision
	Paper path	Transm	it/rec	eive 🗌 R	letrofit	t information
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch for AG-P1/C1-QX2.0 (Color Controller E-80).

Patch File	Issue(s)
FIT101145629.exe	<ul> <li>Files scanned using the Scan to SMB feature on a Windows XP Server based Fiery controller cannot be saved in Mac OSX 10.10 shared folder.</li> </ul>

### Before installing FIT101145629.exe:

- 1. Known issues listed below, read before installing FIT101145629.exe patch:
  - None.
- 2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101145629.exe** patch:
  - 1-14O3IK.exe
  - FIT100556477.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101145629.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101145629.exe** patch:
  - None.
- 4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute FIT101145629.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 7. Verify that the System Updates Log section contains the patch number FIT101145629.

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Model: AG-P1/C1-QX2.0(Color Controller E-80) Date			e: 25-Oct-16		No.: RM382029	
Subject: Release note System Patch for AG-P1/C1- QX2.0(Color Controller E-80)			Prepared	d by: Miy	yuki Yoshikawa	
From: 1st PP Tech Service Sect., PP Tech Service Dept.						
Classification:	Troubleshooting	Part inf	orma	tion	Action	n required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	Transm	iit/rec	eive	Retrof	fit information
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch for AG-P1/C1-QX2.0 (Color Controller E-80).

Patch File	Issue(s)
FIT101446053.exe	- OpenSSL security was updated for Windows-based Fiery controller.

### Before installing FIT101446053.exe:

- 1. Known issues listed below, read before installing FIT101446053.exe patch:
  - None.
- 2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101446053.exe** patch:
  - 1-14O3IK.exe
  - 1-1JHCG8.exe
  - 1-1KPSMA.exe
  - FIT204548.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101446053.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101446053.exe** patch:
  - None.
- 4. This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **FIT101446053.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 7. Verify that the System Updates Log section contains the patch number FIT101446053.

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Model: AG-P1/C1-QX2.0(Color Controller E-80) Date			e: 25-Oct-16		No.: RM382030	
Subject: Release note System Patch for AG-P1/C1- QX2.0(Color Controller E-80)			Preparec	l by: Miy	yuki Yoshikawa	
From: 1st PP Tech Service Sect., PP Tech Service Dept.						
Classification:	Troubleshooting	Part info	orma	tion	Action	n required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	🗌 Transm	it/rec	eive	Retrof	fit information
	Product Safety	🛛 Other (		)		

This RTB is the Release note System Patch for AG-P1/C1-QX2.0 (Color Controller E-80).

Patch File	Issue(s)
FIT101167175.exe	- Patch to upgrade PHP, Apache and OpenSSL v5.4.41, v2.2.29 and v0.98zf
	respectively.
	• PHP : 5.3.29 → 5.4.41
	<ul> <li>Apache : 2.2.29 → 2.2.29</li> </ul>
	<ul> <li>OpenSSL : 0.9.8zb → 0.9.8zf</li> </ul>

### Before installing FIT101167175.exe:

- 1. Known issues listed below, read before installing FIT101167175.exe patch:
  - None.
- 2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101167175.exe** patch:
  - 1-14O3IK.exe
  - 1-1JHCG8.exe
  - 1-1KPSMA.exe
  - FIT204548.exe
  - FIT101446053.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101167175.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101167175.exe** patch:
  - None.
- 4. This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute FIT101167175.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

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No.: RM382030

5. Wait until the Fiery controller reaches Idle and print the Configuration page. 6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number FIT101167175.