Color Controller E-5000/3000 (Machine Codes: G878/G889) SERVICE MANUAL

Read this "Safety Information" carefully before you use this product. For safety, please follow the instructions in information slip.

SAFETY INFORMATION

When using this machine, the following safety precautions should always be followed.

Safety During Operation

In this manual, the following important symbols are used:

∴WARNING

Indicates a potentially hazardous situation which, if instructions are not followed, could result in death or serious injury.

ACAUTION

Indicates a potentially hazardous situation which, if instructions are not followed, may result in minor or moderate injury or damage to property.

≜WARNING

- Connect the power cord directly into a wall outlet and never use an extension cord
- Disconnect the power plug (by pulling the plug, not the cable) if the power cable or plug becomes frayed or otherwise damaged.
- To avoid hazardous electric shock, do not remove any covers or screws other than those specified in this manual.
- Turn off the power and disconnect the power plug (by pulling the plug, not the cable) if any of the following occurs:
 - You spill something into the machine.
 - You suspect that your machine needs service or repair.
 - The external housing of your machine has been damaged.

ACAUTION

- Protect the machine from dampness or wet weather, such as rain and snow.
- Unplug the power cord from the wall outlet before you move the machine.
 While moving the machine, you should take care that the power cord will not be damaged under the machine.
- When you disconnect the plug from the wall outlet, always pull the plug (not the cable).
- Risk of explosion if battery is replaced by an incorrect type.
- Dispose of used batteries according to the instructions.

ACHTUNG (Deutch)

- Die batterie darf nur durch eine des gleichen Typs ersetzt warden, da anderenfalls Explosionsgefahr besteht.
- Sie die debrauchten Batterien entsprechend den gegebenen Anweisungen.

Power Cord Precautions:

To reduce the risk of electric shock or damage to the equipment:

- User the appropriate power cord which was set up by your manufacturer's authorized service provider.
- Do not place objects on AC power cords or cables. Arrange them so that no one may accidentally step on or trip over them.
- Do not pull on a cord or cable. When unplugging from the electrical outlet, grasp the cord by the plug.
- Do not disable the power cord grounding plug. The grounding plug is an important safety feature.
- Plug the power cord into a grounded (earthed) electrical outlet that is easily accessible at all times.

Power Supply:

The socket-outlet shall be installed near the product and shall be easily accessible.

Netzanschluss: (Deutch)

Die Wandsteckdose sollte in der Nähe Geräts installiert und leicht zugänglich sein.

Warning:

Use of controls, adjustment or performance of procedures other than those specified in this manual may result in hazardous radiation exposure.

⚠IMPORTANT SAFETY NOTICES

PREVENTION OF PHYSICAL INJURY

- 1. Before disassembling or assembling parts of the controller, make sure that the AC power cord is unplugged.
- 2. The wall outlet should be near the controller and easily accessible.
- 3. Note that some components of the controller are supplied with electrical voltage even if the main power switch is turned off.
- 4. If any operation check has to be made with exterior covers off while the main switch is turned on, keep hands away from electrified or mechanically driven components.

OBSERVANCE OF ELECTRICAL SAFETY STANDARDS

- 1. The controller must be installed and maintained by a customer service representative who has completed the training course on the controller.
- 2. The danger of explosion exists if the battery on the motherboard is incorrectly replaced. Replace the battery only with the equivalent type recommended by the manufacturer. Discard the used motherboard battery in accordance with the manufacturer's instructions and local regulations.

SAFETY AND ECOLOGICAL NOTES FOR DISPOSAL

- 1. Dispose of replaced parts in accordance with local regulations.
- 2. When keeping used lithium batteries in order to dispose of them later, do not put more than 100 batteries per sealed box. Storing larger numbers or not sealing them apart may lead to chemical reactions and heat build-up.

This manual uses several symbols.

Symbol	What it means	
Refer to section number/document		
F	Screw	
	Connector	

Trademarks

- Windows ® are registered trademarks of Microsoft Corporation in the United States and /or other countries.
- Fiery ® is a registered trademark of Electronics For Imaging, Incorporated.
- PostScript ® is a registered trademark of Adobe Systems, Incorporated.
- Ethernet ® is a registered trademark of Xerox Corporation.
- Macintosh ® is a registered trademark of Apple Computer, Incorporated.
- Pentium ® is a registered trademark of Intel Corporation.
- Other product names used herein are for identification purposes only and may be trademarks of their respective companies. We disclaim any and all rights involved with those marks.

TABLE OF CONTENTS

	. INSTALLATION	1-1
	1.1 INSTALLATION REQUIREMENTS	1-1
	1.1.1 ENVIRONMENT	1-1
	1.1.2 MACHINE LEVEL	
	1.1.3 MINIMUM SPACE REQUIREMENTS	1-2
	1.1.4 POWER REQUIREMENTS	1-2
	1.2 INSTALLATION FLOW CHART	1-3
	1.3 MACHINE INSTALLATION	
	1.3.1 SETTING CUSTOMER EXPECTATIONS	
	1.3.2 UNPACKING THE COLOR CONTROLLER	1-5
	1.3.3 FRONT AND BACK PANELS	
	1.3.4 CONNECTING COLOR CONTROLLER TO THE COPIER	1-7
	Preparation for Installing the Color Controller E5000	
	Preparation for Installing the Color Controller E3000	
	For connecting the Color Controller E5000/3000	
	1.3.5 STARTUP AND INITIAL SETUP	
	1.3.6 VERIFYING THE CONNECTION (LOCAL TEST PRINT)	
	1.3.7 VERIFYING CONNECTION TO THE NETWORK	
	1.4 INSTALLING OPTIONAL FEATURES	
	1.4.1 OVERVIEW	
	1.4.2 ACTIVATE / DEACTIVATE AN OPTIONAL FEATURE USING A	
	DONGLE	1-17
2	. GENERAL OPERATIONS FOR SERVICING	2.4
۷.	2.1 START-UP, SHUT-DOWN, AND REBOOT PROCEDURES	
	2.1 START-UP, SHUT-DUWN, AND REDUCT PROCEDURES	Z-I
	2.1.1 STARTING THE COPIER AND THE COLOR CONTROLLER	
	2.1.1 STARTING THE COPIER AND THE COLOR CONTROLLER2.1.2 SHUTTING DOWN THE COPIER	2-1
	2.1.1 STARTING THE COPIER AND THE COLOR CONTROLLER 2.1.2 SHUTTING DOWN THE COPIER AND THE COLOR CONTROLLER	2-1
	 2.1.1 STARTING THE COPIER AND THE COLOR CONTROLLER 2.1.2 SHUTTING DOWN THE COPIER AND THE COLOR CONTROLLER 2.1.3 SHUTTING DOWN THE COLOR CONTROLLER ONLY 	2-1 2-2 2-2
	 2.1.1 STARTING THE COPIER AND THE COLOR CONTROLLER 2.1.2 SHUTTING DOWN THE COPIER AND THE COLOR CONTROLLER 2.1.3 SHUTTING DOWN THE COLOR CONTROLLER ONLY 2.1.4 RESTARTING THE COLOR CONTROLLER 	2-1 2-2 2-3
	 2.1.1 STARTING THE COPIER AND THE COLOR CONTROLLER 2.1.2 SHUTTING DOWN THE COPIER AND THE COLOR CONTROLLER 2.1.3 SHUTTING DOWN THE COLOR CONTROLLER ONLY 2.1.4 RESTARTING THE COLOR CONTROLLER 2.1.5 REBOOTING THE COLOR CONTROLLER 	2-1 2-2 2-2 2-3
	 2.1.1 STARTING THE COPIER AND THE COLOR CONTROLLER 2.1.2 SHUTTING DOWN THE COPIER AND THE COLOR CONTROLLER 2.1.3 SHUTTING DOWN THE COLOR CONTROLLER ONLY 2.1.4 RESTARTING THE COLOR CONTROLLER 2.1.5 REBOOTING THE COLOR CONTROLLER 2.2 CANCELLING THE CURRENT PRINT JOB 	2-12-22-32-32-4
	2.1.1 STARTING THE COPIER AND THE COLOR CONTROLLER 2.1.2 SHUTTING DOWN THE COPIER AND THE COLOR CONTROLLER	2-12-22-32-32-42-4
	2.1.1 STARTING THE COPIER AND THE COLOR CONTROLLER 2.1.2 SHUTTING DOWN THE COPIER AND THE COLOR CONTROLLER	2-12-22-32-32-42-5
	2.1.1 STARTING THE COPIER AND THE COLOR CONTROLLER 2.1.2 SHUTTING DOWN THE COPIER AND THE COLOR CONTROLLER	2-12-22-32-32-42-52-5
	2.1.1 STARTING THE COPIER AND THE COLOR CONTROLLER 2.1.2 SHUTTING DOWN THE COPIER AND THE COLOR CONTROLLER	2-12-22-32-32-42-52-5
3.	2.1.1 STARTING THE COPIER AND THE COLOR CONTROLLER 2.1.2 SHUTTING DOWN THE COPIER AND THE COLOR CONTROLLER	2-12-22-32-42-42-52-5
3.	2.1.1 STARTING THE COPIER AND THE COLOR CONTROLLER 2.1.2 SHUTTING DOWN THE COPIER AND THE COLOR CONTROLLER	2-12-22-32-42-52-52-5
3.	2.1.1 STARTING THE COPIER AND THE COLOR CONTROLLER 2.1.2 SHUTTING DOWN THE COPIER AND THE COLOR CONTROLLER 2.1.3 SHUTTING DOWN THE COLOR CONTROLLER ONLY 2.1.4 RESTARTING THE COLOR CONTROLLER 2.1.5 REBOOTING THE COLOR CONTROLLER 2.2 CANCELLING THE CURRENT PRINT JOB 2.3 PRINTING THE CONFIGURATION SHEET OR TEST SHEETS 2.4 RUNNING THE COLOR CONTROLLER SETUP 2.4.1 TO ACCESS THE SETUP MENU 2.4.2 TO EXIT FROM THE SETUP MENU 3.1 GENERAL CAUTION	2-12-22-32-42-52-52-5
3.	2.1.1 STARTING THE COPIER AND THE COLOR CONTROLLER 2.1.2 SHUTTING DOWN THE COPIER AND THE COLOR CONTROLLER 2.1.3 SHUTTING DOWN THE COLOR CONTROLLER ONLY 2.1.4 RESTARTING THE COLOR CONTROLLER 2.1.5 REBOOTING THE COLOR CONTROLLER 2.2 CANCELLING THE CURRENT PRINT JOB 2.3 PRINTING THE CONFIGURATION SHEET OR TEST SHEETS 2.4 RUNNING THE COLOR CONTROLLER SETUP 2.4.1 TO ACCESS THE SETUP MENU 2.4.2 TO EXIT FROM THE SETUP MENU 3.1 GENERAL CAUTION 3.2 NAMES OF MAIN PARTS/UNITS	2-12-22-32-42-52-52-53-13-2
3.	2.1.1 STARTING THE COPIER AND THE COLOR CONTROLLER 2.1.2 SHUTTING DOWN THE COPIER AND THE COLOR CONTROLLER 2.1.3 SHUTTING DOWN THE COLOR CONTROLLER ONLY 2.1.4 RESTARTING THE COLOR CONTROLLER 2.1.5 REBOOTING THE COLOR CONTROLLER 2.2 CANCELLING THE CURRENT PRINT JOB 2.3 PRINTING THE CONFIGURATION SHEET OR TEST SHEETS 2.4 RUNNING THE COLOR CONTROLLER SETUP 2.4.1 TO ACCESS THE SETUP MENU 2.4.2 TO EXIT FROM THE SETUP MENU 3.1 GENERAL CAUTION 3.2 NAMES OF MAIN PARTS/UNITS 3.3 COVER REMOVAL	2-12-22-32-42-52-52-53-13-23-3
3.	2.1.1 STARTING THE COPIER AND THE COLOR CONTROLLER 2.1.2 SHUTTING DOWN THE COPIER AND THE COLOR CONTROLLER 2.1.3 SHUTTING DOWN THE COLOR CONTROLLER ONLY 2.1.4 RESTARTING THE COLOR CONTROLLER 2.1.5 REBOOTING THE COLOR CONTROLLER 2.2 CANCELLING THE CURRENT PRINT JOB 2.3 PRINTING THE CONFIGURATION SHEET OR TEST SHEETS 2.4 RUNNING THE COLOR CONTROLLER SETUP 2.4.1 TO ACCESS THE SETUP MENU 2.4.2 TO EXIT FROM THE SETUP MENU SI GENERAL CAUTION 3.1 GENERAL CAUTION 3.2 NAMES OF MAIN PARTS/UNITS 3.3 COVER REMOVAL 3.3.1 SIDE COVER FOR THE COLOR CONTROLLER	2-12-22-32-42-52-52-53-13-23-3
3.	2.1.1 STARTING THE COPIER AND THE COLOR CONTROLLER 2.1.2 SHUTTING DOWN THE COPIER AND THE COLOR CONTROLLER 2.1.3 SHUTTING DOWN THE COLOR CONTROLLER ONLY 2.1.4 RESTARTING THE COLOR CONTROLLER 2.1.5 REBOOTING THE COLOR CONTROLLER 2.2 CANCELLING THE CURRENT PRINT JOB 2.3 PRINTING THE CONFIGURATION SHEET OR TEST SHEETS 2.4 RUNNING THE COLOR CONTROLLER SETUP 2.4.1 TO ACCESS THE SETUP MENU 2.4.2 TO EXIT FROM THE SETUP MENU 3.1 GENERAL CAUTION 3.2 NAMES OF MAIN PARTS/UNITS 3.3 COVER REMOVAL	2-12-22-32-42-52-53-13-23-33-3

0	DECIEICATIONS SDE	C 4
	6.2.1 FLOW CHART	
	6.2 PRINT DATA PROCESSING	
6.	. DETAILED SECTION DESCRIPTIONS	
_		
	5.4 TESTING THE VOLTAGE SUPPLIES	
	5.3.5 PRINTING PROBLEMS	
	5.3.4 NETWORK PROBLEMS	
	5.3.2 SYSTEM PROBLEMS	
	5.3.1 START-UP PROBLEMS	
	5.3 ERRORS AND SUGGESTED ACTIONS	
	5.2 LED DIAGNOSTIC CODES	
	5.1 OVERVIEW	
ე.	TROUBLESHOOTING	
_	TROUBLESHOOTING	. .
	4.5 PATCH INSTALLATION PROCEDURE	4-10
	USING A USB FLASH DRIVE	
	4.4.3 INSTALLING SYSTEM SOFTWARE	
	OVER THE NETWORK PORT	4-5
	4.4.2 INSTALLING SYSTEM SOFTWARE	
	4.4.1 OVERVIEW	
	4.4 SYSTEM SOFTWARE INSTALLATION PROCEDURE	
	4.3 RESTORING THE COLOR CONTROLLER TO FACTORY DEFAULTS.	
	IN THE COLOR CONTROLLER	.4-2
	4.2 CLEARING THE QUEUED PRINT JOBS	→- 1
→.	4.1 GENERAL NOTES AND CAUTIONS	
4	SOFTWARE MAINTENANCE	4-1
	Note for Re-assembling:	კ-10
	3.4.10 EXTENSION CARD	
	Note for Re-assembling:	
	3.4.9 LITHIUM BATTERY	
	Notes for re-attaching the CPU:	
	CPU removal procedure:	
	Notes for re-assembling the CPU cooling assembly:	
	Cooling assembly removal procedure:	
	3.4.8 CPU AND COOLING ASSEMBLY	3-8
	Notes for Re-assembling:	3-8
	3.4.7 MEMORY - 256 MB DIMM	
	Notes for Re-assembling:	
	3.4.6 MOTHERBOARD	
	Notes for Re-assembling:	
	3.4.5 FAN	
	3.4.3 HARD DISK DRIVE (HDD)	
	Notes for Re-assembling:	
	Notes for Do assembling:	2 5

1.	GENERAL SPECIFICATIONS	SPEC-1
2.	SUPPORTED PAPER SIZES	SPEC-3

1. INSTALLATION

1.1 INSTALLATION REQUIREMENTS

1.1.1 ENVIRONMENT

1. Temperature Range: 5°C to 40°C (41°F to 104°F)

2. Humidity Range: 10% to 90% RH

3. Ambient Illumination: Less than 1500 lux (do not expose to direct sunlight

or strong light)

4. Ambient Dust: Less than 0.10 mg/m³

5. If the place of installation is air-conditioned or heated, do not place the machine where it will be:

- 1) Subjected to sudden temperature changes
- 2) Directly exposed to cool air from an air-conditioner
- 3) Directly exposed to heat from a heater
- 6. Do not place the machine where it will be exposed to corrosive gases.
- 7. Do not install the machine at any location over 3,048 m (10,000 feet) above sea level.
- 8. Place the controller on a strong and level base.
- 9. Do not place the machine where it may be subjected to strong vibrations.
- 10. Do not connect the machine to a power source shared with another electrical appliance.
- 11. The machine can generate an electromagnetic field, which could interfere with radio or television reception.

1.1.2 MACHINE LEVEL

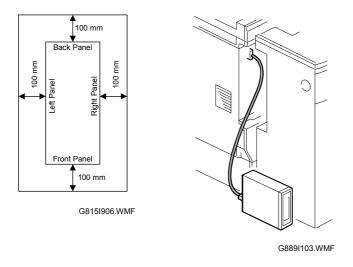
1. Front to back: Within $\pm 5^{\circ}$ (0.2") away from level

2. Right to left: Within $\pm 5^{\circ}$ (0.2") away from level

1.1.3 MINIMUM SPACE REQUIREMENTS

Place the machine near the power source, providing clearance as shown.

You may place the machine on the rear side of the large capacity tray or finisher as shown in the illustration.



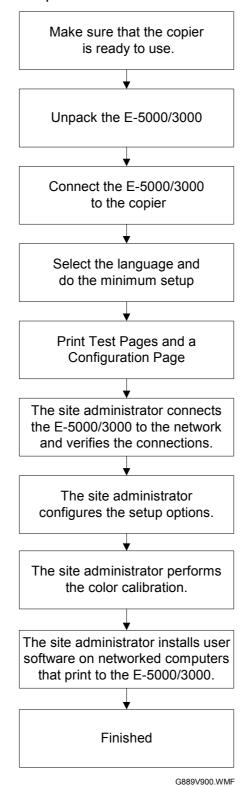
1.1.4 POWER REQUIREMENTS

ACAUTION

- 1. Insert firmly the plug in the outlet.
- 2. Avoid using an outlet extension plug or cord.
- 3. Ground the machine. Avoid using a 3-prong adapter in a 2-hole ungrounded outlet.
- 4. Use the supplied AC power cord with this product.
- 1. Input voltage level: 100 240V, 50-60Hz; 3A
- 2. Do not put anything on the AC power cord.

1.2 INSTALLATION FLOW CHART

Recommended installation steps are as follows:



1.3 MACHINE INSTALLATION

1.3.1 SETTING CUSTOMER EXPECTATIONS

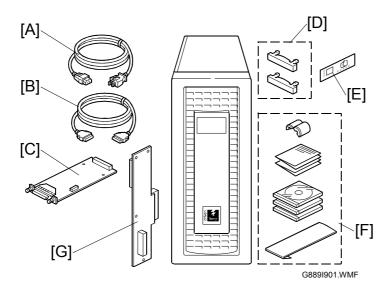
Before installation, the customer should be informed of the following:

- Some nodes on the network may be unavailable for up to one hour.
- The copier may be unavailable for up to one hour
- The site administrator should be available during the installation for network connectivity.
- Equipment downtime and impact on the network can be minimized if the site administrator installs a network connector for the Color Controller and confirms network connection for the Color Controller installation.
- The site administrator should have a networked computer available during the installation. The appropriate software should already be installed.
 Documentation for the networked computer and the network operating software should be available.
- The site administrator should install the user software shipped with the Color Controller (user documentation is also included) onto the networked PCs and Mac OS computers that will print to the Color Controller.

This guide covers hardware installation and service. It provides general information on connecting the Color Controller to the customer's network. For network setup and configuration information, refer the site administrator to the *Configuration and Setup* manual.

1.3.2 UNPACKING THE COLOR CONTROLLER

- 1. Open the box and remove the packing material.
- 2. Remove the contents from the top container. Inspect the contents for visible damage. The top container should include the following items:

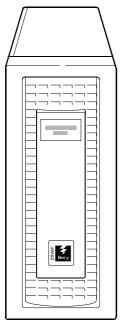


- [A] AC Power Cord
- [B] Interface Cable
- [C] Extension Card
- [D] Fierydriven Keytops
- [E] Fierydriven Logo
- [F] Media Pack
- [G] Mother Board (E-3000 only)
- 3. Give the Media Pack [F] to the site administrator.
- 4. Take the remaining components out of the top container.
- 5. Remove the top container and any packing materials.
- 6. Carefully lift the Color Controller out of the box.

1.3.3 FRONT AND BACK PANELS

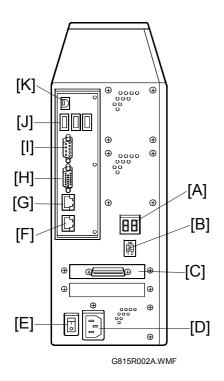
After unpacking the Color Controller, familiarize yourself with the front and back panels before you connect the Color Controller to the copier.

Front Panel



G847R001.WMF

Back Panel



Λ	Diagnostic LEDs (for comics was only)
Α	Diagnostic LEDs (for service use only)
В	Service Switches (for service use only)
С	Video Interface
D	Power Connector
Е	Power Switch
F	Not Used
G	RJ-45 Connector
	(10BaseT/100BaseTX/1000BaseT)
Н	Not used (Monitor port)
ı	Not used (Serial Port)
J	USB Ports
K	Not used (USB Type B port)

1.3.4 CONNECTING COLOR CONTROLLER TO THE COPIER

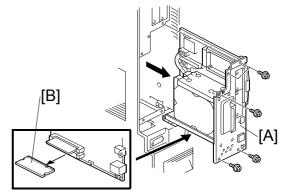
Preparation for Installing the Color Controller E-5000

After you unpack the Color Controller, connect the Color Controller to the copier before you connect it to the network. This is to confirm that there are no problems with the hardware and controller itself.

⚠WARNING

Turn the controller main power switch and copier main power switch to off and disconnect the power cords before you do these procedures.

- 1. Take away the printer and scanner CDs from the copier accessories (B222 or B224).
- 2. Take away the EULA and Caution sheets from the copier accessories.
- 3. Remove the controller box [A] (x 5).
- 4. Remove the lower memory [B] of the two DIMM memories.
- 5. Remove all SD slot covers on the left side of the controller box.
- 6. Remove all SD cards from the three SD slots.

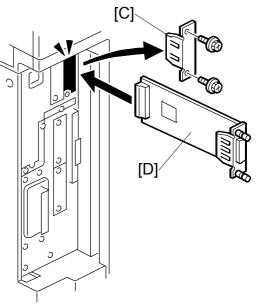


B222R101A.WMF

- 7. Remove the I/F slot cover [C] of Slot D (this is the slot for the external controller) (F x 2).
- 8. Touch a metal surface to remove static charge from your hands before you touch the extension card.
- 9. Insert the extension card [D] into Slot D and fasten it with the screws (x 2).

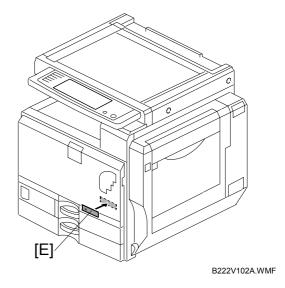
NOTE: Make sure that the extension card [D] is inserted straight and firmly.

- Reassemble the I/F slot cover, SD slot covers, controller box cover and rear cover.
- 11. Remove the Slot Covers of the printer key and scanner key slots on the operation panel of the copier, and then discard them.
- 12. Install the "Fierydriven" key top in the slot, which was for printer key and the blank key top in the slot, which was for scanner key.



G878I101.WMF

- 13. Change the setting of SP5-985-001 from "1" (default) to "0".
- 14. Attach the Fiery Decal [E] to the copier front cover.



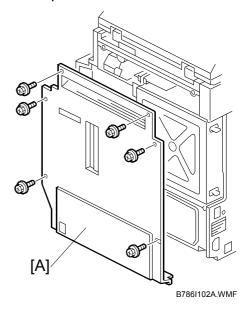
Preparation for Installing the Color Controller E-3000

After you unpack the Color Controller, connect the Color Controller to the copier before you connect it to the network. This is to confirm that there are no problems with the hardware and controller itself.

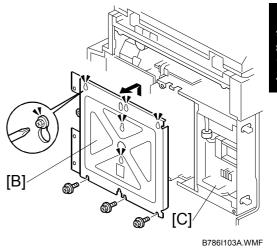
⚠WARNING

Turn the controller main power switch and copier main power switch to off and disconnect the power cords before you do these procedures.

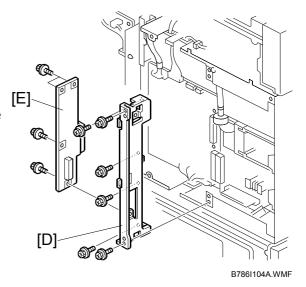
- 1. Take away the printer and scanner CDs from the copier accessories (B230 or B237).
- 2. Take away the EULA and Caution sheets from the copier accessories.
- 3. Remove the rear cover [A] of the copier (F x 6).



- 4. Remove the controller box cover [B] (F x 8).
- 5. Remove the lower memory [C] of the two DIMM memories.

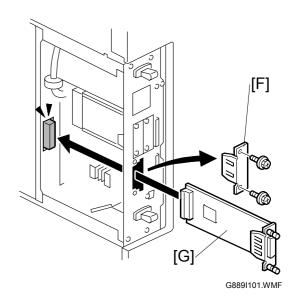


- 6. Remove the mother board bracket [D] (ℜ x 6).
- 7. Attach the mother board [E] to the mother board bracket (§ x 4).
- 8. Reinstall the mother board [E] with the mother board bracket [D] to the BICU board (F x 6).

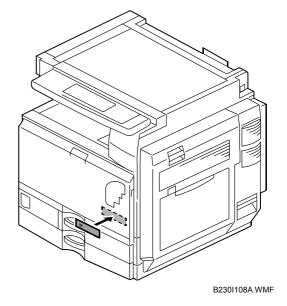


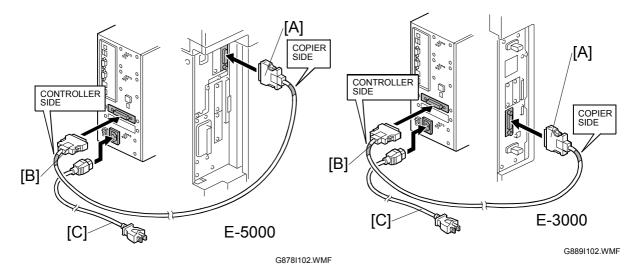
- 9. Remove all SD slot covers on the left side of the controller box.
- 10. Remove all SD cards from the three SD slots.
- 11. Remove the I/F slot cover [F] of **Slot C** (this is the slot for the external controller) (F x 2).
- 12. Touch a metal surface to remove static charge from your hands before you touch the extension card.
- 13. Insert the extension card [G] into **Slot C** and fasten it with the screws (\$\beta\$ x 2).

NOTE: Make sure that the extension card [G] is inserted straight and firmly.



- 15. Reassemble the I/F slot cover, SD slot covers, controller box cover and rear cover.
- 16. Remove the Slot Covers of the printer key and scanner key slots on the operation panel of the copier, and then discard them.
- 17. Install the "Fierydriven" key top in the slot, which was for printer key and the blank key top in the slot, which was for scanner key.
- 18. Change the setting of SP5-985-001 from "1" (default) to "0".
- 19. Attach the Fiery Decal [H] to the copier front cover.





For connecting the Color Controller E-5000/3000

This is the actual installation procedure for the Color Controller in the field. "Preparation for Installing the Color Controller E-5000/3000" has already been done in the factory.

- 1. Connect the interface cable as follows:
 - 1) "Copier Side" [A]: Connect this to the extension card.
 - 2) "Controller Side" [B]: Connect this to the video interface on the rear of the Color Controller.

NOTE: If the interface cable is connected in the opposite direction, the copier engine will fail to communicate with the controller.

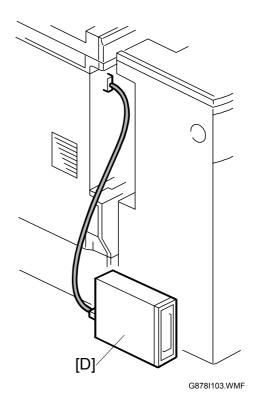
2. Connect the AC power cord [C] to the power connector at the back of the Color Controller.

⚠CAUTION / ⚠ACHTUNG

Power Supply: The socket-outlet shall be installed near the product and shall be easily accessible.

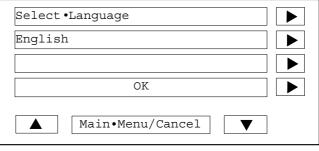
Netzanschluss: Die Wandsteckdose sollte in der Nähe Geräts installiert und leicht zugänglich sein.

- 3. Place the machine [D] on the rear side of finisher as shown in the illustration.
- 4. Make sure to provide with clearance as shown in the left illustration.



1.3.5 STARTUP AND INITIAL SETUP

- 1. Connect the power cord of the copier to a power outlet and switch on the copier main power.
 - **NOTE:** 1) The copier must be turned on before you turn the Color Controller on.
 - 2) Make sure that all firmware modules for the copier are updated to the newest versions. If they are not, update them before you turn on the Color Controller. (Copier Service Manual)
- 2. Turn the power switch on the Color Controller back panel to ON.
- 3. Allow startup to proceed without interruption, while you watch the diagnostic LEDs on the back panel of the Color Controller.
- 4. When the diagnostic LEDs remain at '00', go to the copier operation panel and press the **Fierydriven** key. 'Please wait' may be shown on the copier operation panel.
- 5. The language selection screen is shown. (If this screen is not shown, then press the **Fierydriven** key again.)
 Select the desired language with the down arrow "▼" key and up arrow "▲" key, and touch "OK".
 - English
 - Dutch
 - Spanish
 - Italian
 - German
 - French



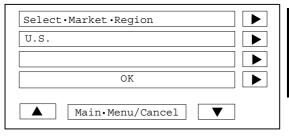
G889I501.WMF

- **NOTE:** 1) Once you have selected a language, you cannot change the language unless you perform "Factory Defaults" (4.3) or re-install the system software.
 - 2) The default settings for the Color Controller depends on the language selection as follows:

		Selected Language & Market Region	
		English - US English – UK / Dutch / Spar Italian / German/ French	
PS Setting	Default Paper Sizes	US	Metric
PCL Setting	Paper Size	Letter	A4
	Paper Size for System Pages	US	Metric

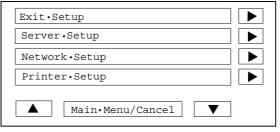
IIIstaliatioli

If you selected "English" at the language selection screen, you are prompted to select the market region. Select either "US" or "UK" with the down arrow "▼" key and up arrow "▲" key, then touch "OK".



G889I502.WMF

- 6. "Please wait..." will be indicated on the Fiery menu screen, then the Fiery menu screen will disappear from the operation panel.
- 7. Wait for a moment, then press the **Fierydriven** key again on the operation panel. The Setup main menu will appear on the Fiery menu screen.

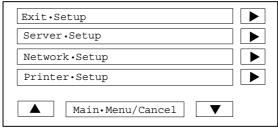


G889I503.WMF

NOTE: The Color Controller setup options should be configured later by the site administrator. However, during the installation, a field technician must check that the Color Controller works correctly with the default configuration.

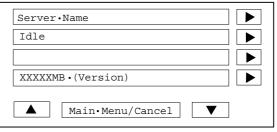
Therefore, the next steps show the steps for minimum configuration.

- 8. "Enter Password" message will appear. Enter the default administrator password: "Fiery.1".
- 9. Touch the keys in the following order, to configure the minimum setup.
 - 1) "Server Setup" key
 - 2) "Main Menu/Cancel" key
 - 3) (When you see "Save Changes for Server Setup / YES") "**OK**" key
 - 4) "Network Setup" key
 - 5) "Exit Network" key
 - 6) (When you see "Save Changes for Server Setup/ YES") "OK" key
 - 7) "Printer Setup" key
 - 8) "Main Menu/Cancel" key
 - 9) (When you see "Save Changes for Printer Setup / YES") "**OK**" key
- 10. Select "Exit Setup".



G889I503.WMF

11. The system will reboot. The **Fierydriven** key will have no effect until after the system reboots. To confirm that the reboot was successful, press the **Fierydriven** key. The Fiery Menu screen will appear on the operation panel of the copier.



G889I504.WMF

1.3.6 VERIFYING THE CONNECTION (LOCAL TEST PRINT)

After you connect the Color Controller to the copier, print the Test Page and the Configuration Page to verify that the connection between the Color Controller and the copier is good.

- 1. Make sure that the copier is not in use.
- 2. Check the settings in the following table, and make sure that Letter or A4 paper is loaded in at least one of the paper trays of the copier.

	PS Se Default Pa		PCL S Paper Size Setti	for System
Setup Option	"US"	"Metric"	"US"	"Metric"
Configuration Page requires	Letter	A4	-	-
PS Test Page requires	Letter	A4	-	-
PCL Test Page requires	-	-	Letter	A4

- 3. On the operation panel of the copier, press the **Fierydriven** key to access the printer initial menu screen.
- 4. Access the menu list. To do this, touch the "Main Menu/Cancel" key, and select "Print Pages".
- 5. Print the following pages:
 - Configuration Page
 - PS Test Page
 - PCL Test Page
- 6. Examine the quality of the test pages.
 - All patches should be visible, but it is acceptable if they are very faint in the 5% and 2% ranges.
 - Each patch set should show uniform gradation from patch to patch as the shade lightens from 100% to 0%.
 - Poor image quality may indicate that the copier needs service. For more information, see the documentation provided with the copier.

1.3.7 VERIFYING CONNECTION TO THE NETWORK

The Color Controller provides twisted pair connectivity to an Ethernet network. Cable requirements:

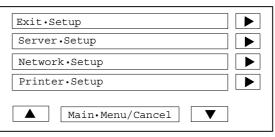
- 10BaseT (Ethernet): Unshielded Twisted Pair (UTP), Category 3 or higher
- 100BaseTX (Fast Ethernet): UTP, Category 5 or higher (4-pair/8-wire, short length)
- 1000BaseT (Gigabit Ethernet): UTP, Category 5e or higher (4-pair/8-wire, short-length)

NOTE: If the print engine is 230V, use a shielded network cable.

- 1. Turn off the Color Controller power before connecting the Color Controller to any network device.
- 2. Connect the network cable to the RJ-45 connector (upper connector) on the Color Controller. (The lower connector cannot be used.)
- 3. Make sure that the copier power is switched on.
- 4. Turn the power switch on the Color Controller back panel to ON.
- 5. Allow startup to proceed without interruption, while you watch the diagnostic LED on the back panel of the Color Controller. When the diagnostic LEDs show '00', go to the copier operation panel.
- 6. Configure the Setup options.
 - Press the Fierydriven key on the copier operation panel. ('Please wait' may be shown on the copier operation panel. If the next screen is not shown after 'Please wait', then press the Fierydriven key again.)
 - 2) Touch the "Main Menu/Cancel" key.
 - 3) Touch the down arrow "▼" key.
 - 4) Select "Run Setup".
 - 5) Touch "OK".
 - 6) Wait for a while and then press the **Fierydriven** key again.
 - 7) Wait until the setup main screen appears.
 - 8) Ask the site administrator to configure the Setup options.

NOTE: It is the site administrator's responsibility to configure the correct setup options for the network and user environment. The default settings in the setup may be adequate, but they may not be optimal for the user's environment. Refer the site administrator to the Configuration and Setup manual for setup information.

7. After configuring the Setup options, verify the network connection. Ask the site administrator to install the printer driver on a client PC, and to make a test print from that PC.



G889I503.WMF

1.4 INSTALLING OPTIONAL FEATURES

1.4.1 OVERVIEW

The system software for the Color Controller contains the following optional features:

- EFI Hot Folders
- EFI Auto Trap
- EFI Spot On

Initially, the above three optional functions cannot be used. When the customer purchases these options, a hardware USB dongle which includes a license for the optional feature will be provided.

After the license for the feature is transferred to the Color Controller, the dongle will be locked to that particular Color Controller (a unique value will be written to the dongle).

• To transfer the license from the dongle to the Color Controller, you turn off the Color Controller power, connect the dongle, turn on the Color Controller power, wait for the Color Controller to get to the idle condition, then remove the dongle. The feature is now activated. There is a detailed procedure on the next page.

After this, the same dongle cannot be used on another Color Controller, unless the license is first removed from the original Color Controller using that dongle. (You must use the same dongle.)

 To remove the license from the Color Controller, do exactly the same procedure that you use when you transfer the license from the dongle to the Color Controller. This deactivates the feature.

When the feature is removed from the original Color Controller, the unique value will be removed from the dongle. The dongle can now be used on another Color Controller.

If a dongle that has already a unique value (had its unit ID locked to a Color Controller) is inserted into another Color Controller unit, the dongle will have no effect.

The number of times the license can be removed from the Color Controller is limited as shown in the table below. (Activate 4 times and deactivate 3 times.) When this limit is reached, the dongle can no longer be used to remove the license, so the license will stay on the Color Controller. If a dongle is inserted to remove a feature but the limit has been reached, there will be no effect.

Color Controller Power Turned On (or Color Controller Rebooted) with Dongle Connected	Activates/Deactivates the feature on the Color Controller	License Transferred to
1 st time	Activates	Color Controller
2 nd time	Deactivates	Original Dongle
3 rd time	Activates	Color Controller
4 th time	Deactivates	Original Dongle
5 th time	Activates	Color Controller
6 th time	Deactivates	Original Dongle
7 th time	Activates	Color Controller
8 th time and after	No effect	No effect

1.4.2 ACTIVATE / DEACTIVATE AN OPTIONAL FEATURE USING A DONGLE

The optional feature dongle can be used to either activate or deactivate a feature. The operation for both of these procedures is exactly the same, and the successful activation or deactivation can be confirmed by printing the configuration page.

The purpose of the ability to remove the license (deactivation) is to handle cases where the license was accidentally installed on the wrong Color Controller unit.

Immediately after the Color Controller main power is turned on or the Color Controller is rebooted, the Color Controller checks for the presence of the feature activation dongle.

- 1. Print the configuration sheet of the Color Controller. (2.3)
- 2. With the configuration sheet, check the condition of the optional feature that you will activate/deactivate. (If activated, the option name will appear on the configuration sheet.)
- 3. Shut down the Color Controller and turn the power of the Color Controller OFF. (**☞** 2.1.3)
- Insert the dongle in the left USB port.
 (There are three USB ports in the back panel of the Color Controller. Insert the dongle to the left USB port.)
- 5. Make sure that the copier main power is already ON.
- 6. Turn the power switch of the Color Controller ON.
- 7. Wait for the Color Controller to come to the idle status.

 During this startup sequence, the optional feature will be activated/deactivated.
 - **NOTE:** 1) If the Color Controller already has a particular feature activated, and a new dongle for the same feature is inserted, the license will not be affected and the new dongle will remain active.
 - 2) If the Color Controller already has a particular feature activated and the matching dongle is inserted, the feature will be removed, and the dongle can then be re-used on another Color Controller unit.
- 8. Remove the dongle from the USB port.

ACAUTION

Do not forget to remove the dongle at this time.

If you leave the dongle in the USB port and the Color Controller main power is restarted or the Color Controller is rebooted, then the condition of the optional feature will be reversed. (For example, if you wanted to activate the feature, it is now deactivated.) The only exception is that after you activate a feature for the 4th time, it cannot be deactivated.

9. Print a configuration sheet (2.1.3).

 On the configuration sheet, check if the desired optional feature is activated/deactivated. (If activated, the option name will appear on the configuration sheet.)

If you have activated an optional feature, keep the configuration sheet. You may need it later for troubleshooting purposes, as shown in the following caution.

∆ CAUTION

After an optional feature has been activated, the optional feature license information is kept inside the ACT chip on the video board of the Color Controller.

If the ACT chip becomes defective, the following are needed as evidence in order to get a new ACT chip and optional feature dongle:

- The defective ACT chip
- The configuration sheet that shows that the defective ACT chip had the optional feature license installed.

Therefore, always print a configuration sheet and keep it when you activate a new optional feature on the Color Controller.

- 11. 3 tags with 6 labels are attached to each optional feature dongle.
 - a) Optional Feature Name: Printed
 - b) Optional dongle serial number: Printed
 - c) Installed Controller Model Name: Blank
 - d) Installed Controller Serial Number: Blank
 - e) 4 check boxes for Activation: Not checked
 - f) 3 check boxes for Deactivation: Not checked

G815R023.WMF

For the labels c) to f), you can fill in the related information or check the boxes, if you want to keep a record of the status of each dongle.

2. GENERAL OPERATIONS FOR SERVICING

2.1 START-UP, SHUT-DOWN, AND REBOOT PROCEDURES

The copier and the Color Controller have separate power switches. During normal operation, you can leave the Color Controller switch in the ON (|) position. If you turn off the main power of the copier, this shuts down the Color Controller correctly.

If you turn the copier power back on, this will wake up the Color Controller correctly.

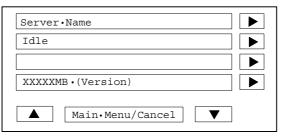


2.1.1 STARTING THE COPIER AND THE COLOR CONTROLLER

- 1. Turn on the copier using the main power switch.
- Turn on the Color Controller using its power switch.
 The Color Controller takes less than 3 minutes to reach the idle condition. The copier may need several minutes to warm its components.

NOTE: Always turn on the copier main power first. If the copier main power is off (or disconnected from the Color Controller), the Color Controller will begin to start up but it will shut down automatically before it reaches the idle condition. This feature protects the Color Controller from incorrect shutdown.

 After the Color Controller and the copier become idle, press the Fierydriven key. The Fiery menu screen will appear on the copier operation panel.



G889I504.WMF

2.1.2 SHUTTING DOWN THE COPIER AND THE COLOR CONTROLLER

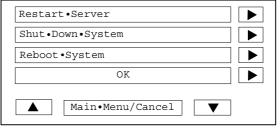
1. Make sure the **On** indicator on the copier operation panel is off. If not, press the operation switch and wait until the **On** indicator is off.

NOTE: Do not turn off the main power switch of the copier when the On indicator is on or blinking. Failure to observe this may result in damage to the copier's HDD or memory, leading to a malfunction.

- 2. Turn the main switch of the copier OFF.
- Wait for the Color Controller diagnostic LEDs to turn off.
 The Color Controller is now ready to turn back on automatically when the copier power is turned on.
- 4. If the Color Controller is being taken out of service, turn off the Color Controller using its power switch. (For example, if someone needs to move the Color Controller, disconnect cables, or open the chassis.)

2.1.3 SHUTTING DOWN THE COLOR CONTROLLER ONLY

- 1. Press the **Fierydriven** key on the operation panel of the copier. The Fiery menu screen appears.
- 2. Touch the "Main Menu/Cancel" key to access the menu list.
- 3. Scroll through the menu list by touching the down arrow "▼" key.
- 4. Touch the "**Shut Down**" key, then press the "**Shut Down System**" key.
- 5. Wait for the diagnostic LEDs on the Color Controller to turn off.



G889I505.WMF

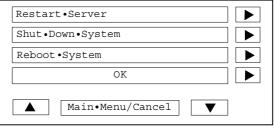
6. Turn off the Color Controller using its power switch.

The Fiery will remain OFF even when the copier power is turned on or on/off.

2.1.4 RESTARTING THE COLOR CONTROLLER

When restarting the Color Controller to recover from a problem, try this procedure first. However, this procedure will only <u>restart</u> the Color Controller application software that is now running on the system OS. To reboot the system OS (for example, after downloading a patch), see the next section "Rebooting the Color Controller (• 2.1.5)".

- 1. Make sure that the Color Controller is not in use.
- 2. Press the **Fierydriven** key on the operation panel of the copier. The Fiery menu screen appears.
- 3. Press the "Main Menu/Cancel" key to access the menu list.
- 4. Scroll through the menu list by pressing the down arrow "▼" key.



G889I505.WMF

- 5. Touch the "**Shut Down**" key, then touch the "**Restart Server**" key.
- 6. Wait until the Color Controller becomes idle.

2.1.5 REBOOTING THE COLOR CONTROLLER

Use this procedure to reboot the system OS (for example, after downloading a patch).

- 1. Make sure that the Color Controller is not in use.
- 2. Press the **Fierydriven** key on the operation panel of the copier. The Fiery menu screen appears.
- 3. Press the "Menu/Cancel" key to access the menu list.
- 4. Scroll through the menu list by pressing the down arrow "▼" key.
- 5. Touch the "Shut Down" key, then touch the "Reboot Server" key.
- 6. Wait until the Color Controller becomes idle.

NOTE: Do not reboot the Color Controller by turning the copier main switch OFF and ON. Recycling power to the copier does not reboot the Color Controller properly.

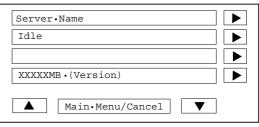
General Operations for Servicing

2.2 CANCELLING THE CURRENT PRINT JOB

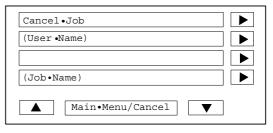
When you want to cancel the current print job, do the following:

- 1. Press the **Fierydriven** key on the operation panel of the copier to access the Fiery menu screen.
- 2. Press the "Main Menu/Cancel" key to access the menu list.
- 3. Press "Cancel Job".

For how to cancel print jobs, please also refer to the *Configuration and Setup* manual.



G889I504.WMF



G889I506.WMF

2.3 PRINTING THE CONFIGURATION SHEET OR TEST SHEETS

- 1. Make sure that the Color Controller is not in use.
- 2. Press the **Fierydriven** key on the operation panel of the copier to access the Fiery menu screen.
- 3. Press the "Main Menu/Cancel" key to access the menu list.
- 4. Touch the "Print Pages" key, then touch the desired key.
 - Configuration Page
 - PS Test Page
 - PCL Test Page

2.4 RUNNING THE COLOR CONTROLLER SETUP

The following procedures show how to access the Setup menu from the Fiery menu screen.

NOTE: 1) When the network settings (protocol, IP Address, etc.) are already configured and the "Enable Web Service" option is set to ON, you can also configure the Color Controller setup from "Fiery Web Setup". To do this, use a web browser on a personal computer which is connected on the network.

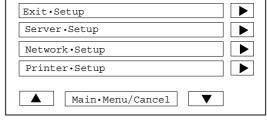
For more detailed instructions, please refer to the *Configuration and Setup* manual.

2) When you try to get access to the Setup menu, you are always asked to input an administrator password. (The default password is "Fiery.1") Ask the site administrator to input the administrator password when you must get access to the Setup menu.



2.4.1 TO ACCESS THE SETUP MENU

- 1. Make sure that the Color Controller is not in use.
- 2. Press the **Fierydriven** key on the operation panel of the copier to access the Fiery menu screen.
- 3. Press the "Main Menu/Cancel" key to access the menu list.
- 4. Scroll through the menu list by pressing the down arrow "▼" key.
- 5. Touch the "Run Setup" key.
- When you are prompted "Continue to Setup? / YES", press "OK".
 The Fiery menu screen will disappear.
- 7. Press the **Fierydriven** key to access the Fiery menu screen.



G889I503.WMF

- 8. You may be asked to enter an administrator password. (Ask the site administrator to enter the password. The default password is "Fiery.1")
- The main setup screen appears.
 For the details of each setup option value, refer to the Configuration and Setup manual.

2.4.2 TO EXIT FROM THE SETUP MENU

- 1. At the main setup screen, touch "**Exit Setup**" key. The Fiery menu screen will disappear.
- 2. Press the **Fierydriven** key to access the Fiery menu screen.

Replacement

3. REPLACEMENT

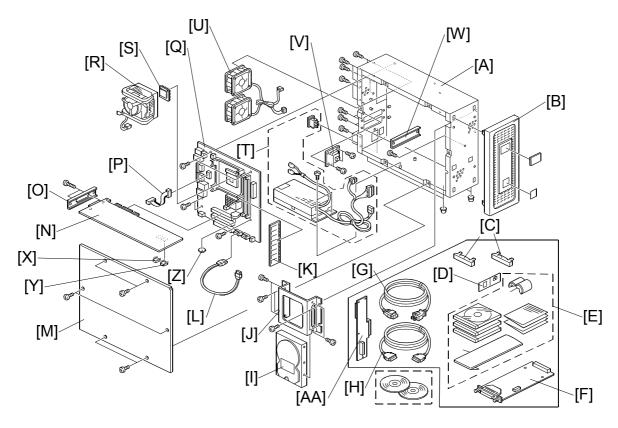
3.1 GENERAL CAUTION

MARNING

Turn off the power and unplug the Color Controller before attempting any of the procedures in this section.

• Before accessing internal components, position the Color Controller so that it is resting on its right-hand side on a flat, anti-static surface.

3.2 NAMES OF MAIN PARTS/UNITS



G889R01A.WMF

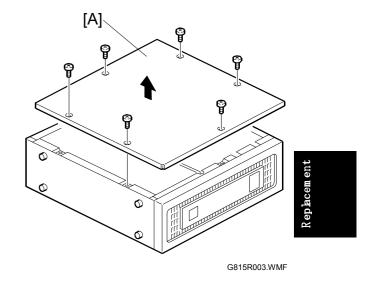
	Name	Refer to		Name	Refer to
Α	Base of case	-	0	Video board bracket	☞ 3.4.1
В	Front cover	-	Р	16-pin LED cable	3.4.2 , 3.4.6
С	Fierydriven keytops	1.3.4	Q	Motherboard	3.4.6
D	Fierydriven decal	1.3.4	R	CPU cooling assembly	3.4.8
Е	Media Pack	-	S	CPU	☞ 3.4.8
F	Extension card	1.3.4	Т	Power supply unit	☞ 3.4.4
G	AC power cord	1.3.4	U	Fan(s)	◆ 3.4.5
Н	Interface cable	1.3.4	V	Diagnostic LED board	☞ 3.4.2
I	HDD	◆ 3.4.3	W	Bracket	-
J	HDD bracket	◆ 3.4.3	Χ	ACT chip	☞ 3.4.1
K	Memory	◆ 3.4.7	Υ	CONFIG chip	☞ 3.4.1
L	SATA cable	3.4.3 , 3.4.6	Z	Lithium Battery	☞ 3.4.9
М	Side cover	☞ 3.3.1	AA	Mother Board	1.3.4
Ν	Video board	☞ 3.4.1		(E-3000 only)	

25 December, 2006 COVER REMOVAL

3.3 COVER REMOVAL

3.3.1 SIDE COVER FOR THE COLOR CONTROLLER

[A]: Side cover (F x 6)

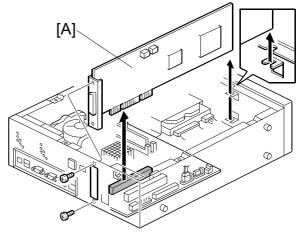


UNIT REMOVAL 25 December, 2006

3.4 UNIT REMOVAL

3.4.1 VIDEO BOARD

[B]: Video board with bracket (x 2)



G815R007A.WMF

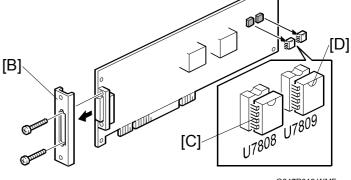
[C]: Bracket (x 2)

[D]: ACT Chip (U7808)

[E]: CONFIG Chip (U7809)

NOTE: The video board that you use as a spare part does not include the ACT and CONFIG ROMs.

When you replace the



video board, do not forget to move the ACT and CONFIG ROMs from the old board to the new board.

• ACT Chip:

Contains option upgrade information and licensing information for the Color Controller.

• CONFIG Chip:

Contains the following printer-related configuration settings.

- Shift Operation (Color Controller Printer Setup)
- Bypass Tray Priority (Color Controller Printer Setup)
- Bypass Tray Paper Size (Copier User Tool Menus)
- Paper Tray Priority: Printer (Copier User Tool Menus)
- Printer Auto Reset Timer (Copier User Tool Menus)
- Printer Authentication Mode (Copier User Tool Menus)
- Output Tray Priority: Printer (Copier User Tool Menus)

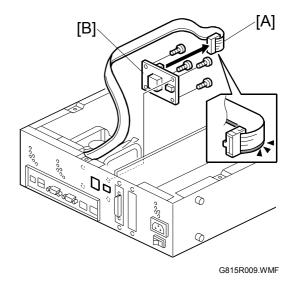
3.4.2 DIAGNOSTIC LED BOARD

[A]: 16-pin LED cable (□ x 1)

[B]: LED board

Notes for Re-assembling:

 The colored line on the LED cable must face down when you connect the cable to the LED board (see the illustration).



Replacement

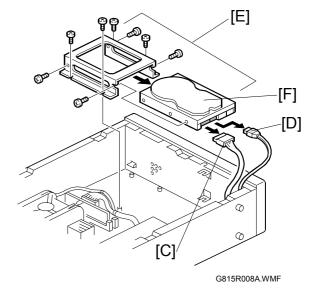
3.4.3 HARD DISK DRIVE (HDD)

[C]: SATA cable (□ x 1)

[D]: Power cable (x 1)

[E]: HDD with bracket (§ x4)

[F]: HDD (\$\hat{\beta} \text{ x4})



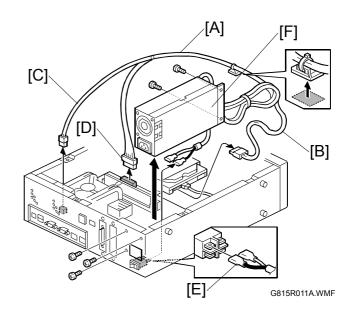
UNIT REMOVAL 25 December, 2006

3.4.4 POWER SUPPLY UNIT

Power supply cable (x 4).

- [A]: Harness from Main Power Switch.
- [B]: HDD power connector from HDD
- [C]: 4-pin power connector from the J1 socket on the motherboard.
- [D]: 20-pin power connector from the J18 socket on the Motherboard.
- [E]: Power Switch

[F]: Power supply unit (₱ x 5)



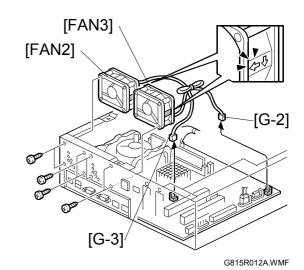
3.4.5 FAN

Cables ([□] x2):

- [G-2] from FAN2
- [G-3] from FAN3

[FAN2]: Fan (Fx 4)

[FAN3]: Fan (3 x 4)



Notes for Re-assembling:

- Connect the [G-2] cable (Short) to FAN2 on the motherboard.
- Connect the [G-3] cable (Long) to FAN3 on the motherboard.

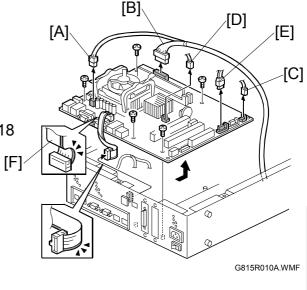
3.4.6 MOTHERBOARD

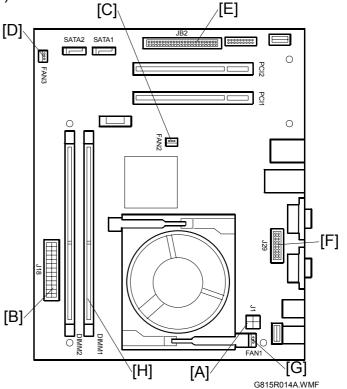
- 1. Video board (3.4.1)
- 2. Fan case (3.4.5)
- 3. Cables (♥ x4):
 - [A]: 4-pin power connector from J1
 - [B]: 20-pin power connector from J18
 - [C]: Fan cable from FAN2
 - [D]: Fan cable from FAN3
 - [E]: SATA cable from SATA1
 - [F]: LED cable from J29
- 4. Screws (x 5)
- 5. Memory (3.4.7)
- 6. CPU Cooling Assembly (3.4.8)
- 7. CPU (3.4.8)

NOTE: When you replace the motherboard, remove the CPU and memory and attach them to the new motherboard. (3.4.8)

Notes for Re-assembling:

 Make sure of where to connect the connectors for each cable.
 Make sure that all connectors are inserted firmly in the sockets.
 Also, do not put the connectors in the sockets the wrong way around.





No.	Connector	Location
[A]	4-pin power connector	J1
[B]	20-pin power connector	J18
[C]	Fan cable from FAN2	FAN2
[D]	Fan cable from FAN3	FAN3
[E]	SATA cable	SATA1
[F]	LED cable	J29
[G]	CPU fan cable	FAN1
[H]	Memory	DIMM1



UNIT REMOVAL 25 December, 2006

[A-1]

[C]

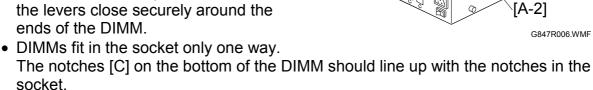
[B]

3.4.7 MEMORY - 256 MB DIMM

- 1. Push outward on the levers [A-1], [A-2] on each side of the DIMM.
- 2. Slide the DIMM [B] straight out of the socket.

Notes for Re-assembling:

- Always attach the DIMM [B] to the DIMM1 socket (closer to the CPU unit).
- Gently slide the DIMM straight down into the socket and press so that the levers lock the DIMM into place. Make sure that the levers close securely around the ends of the DIMM.



3.4.8 CPU AND COOLING ASSEMBLY

You can replace the following parts.

- Cooling Assembly [D] only
- CPU [F] and Cooling Assembly [G] (as a set): If you replace the CPU, you must replace the cooling assembly also, as a set.

The cooling assembly consists of a fan with heat sink and a clip assembly.

- **NOTE:** 1) Be careful not to damage the motherboard, the CPU, or the CPU socket when you replace the cooling assembly.

 Remove the memory before you remove the cooling assembly.
 - 2) When you want to replace the CPU, replace the CPU and the cooling assembly as a set.

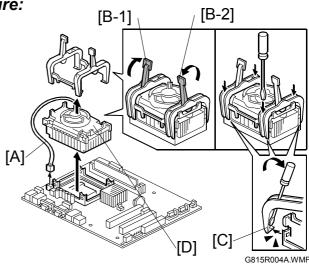
This is very important, because the thermal pad that is attached to a new heat sink will make a good contact between the CPU and the heat sink when heated.

If you attach a used cooling assembly to a new CPU by mistake, the heat sink will not contact the CPU properly, and this will cause the CPU to overheat.

Cooling assembly removal procedure:

- Remove the CPU fan cable [A] from the motherboard FAN1 (国型 x 1).
- 2. Open the clip levers [B-1] [B-2] by lifting them up.
- Insert a flathead screwdriver between fan shroud and clip frame [C]. Push the screwdriver down until it hits the clip hook.
- 4. Push down on the clip hook and at the same time turn the screwdriver handle towards the fan heat sink to free the clip hook. Repeat this process for the remaining clip hooks.

5. Remove the fan heat sink. [D].



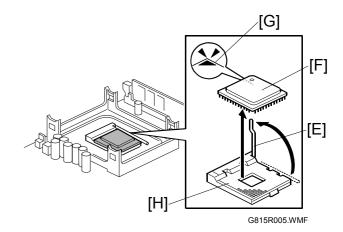
Replacement

Notes for re-assembling the CPU cooling assembly:

• Make sure to close the clip levers one at a time. Close the clip levers [B-1] while holding the topside of the fan heat sink with your other hand. Then, close the clip lever [B-2], while holding the topside of the fan heat sink with your other hand.

CPU removal procedure:

- Lift the CPU socket lever [E] to release the CPU [F] from the socket.
- 2. Grasp the CPU [F] by its edges and gently lift it from the socket.



Notes for re-attaching the CPU:

- Check the location of the arrow [G] on the CPU [F] when you insert the CPU [F] into the socket [H]. (See the illustration.)
- Be careful not to bend the pins when you insert the CPU into the socket.
- Set the CPU in the socket completely and without forcing it.
- Close the socket lever [E] to secure the CPU [F] in place.

UNIT REMOVAL 25 December, 2006

3.4.9 LITHIUM BATTERY

⚠CAUTION

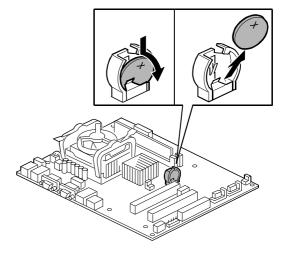
There is danger of explosion if the battery is replaced with the incorrect type. Replace with only with the same lithium battery supplied as a spare part.

Discard the used motherboard battery in accordance with the manufacturer's instructions and local regulations.

Note for Re-assembling:

• You need to re-configure the system date and time.

To configure the system date and time, enter the 'Server setup' menu from the Setup main menu. (2.4.1)



G815R013A.WMF

3.4.10 EXTENSION CARD

1. Extension Card (F x 2), on the copier

Note for Re-assembling:

• Make sure that the extension card is inserted straight.

4. SOFTWARE MAINTENANCE

4.1 GENERAL NOTES AND CAUTIONS

You may use one of the following when you have a problem with the system software or the HDD.

- Clear Server: Deletes all queued print jobs from the Color Controller
- Factory Defaults: Restores the Color Controller to the factory defaults
- System Software Reinstallation

The following table shows whether the current data on the Color Controller will remain or be deleted when each of these is used.

	"Clear Server"	"Factory Defaults"	System Software Reinstallation / Upgrade
Job Log	Deleted	Deleted	Deleted
Queued Jobs	Deleted	Deleted	Deleted
Scanned Jobs	Deleted	Deleted	Deleted
MailBox	Deleted	Deleted	Deleted
Archived Jobs	Deleted	Deleted	Deleted
FreeForm masters	Deleted	Deleted	Deleted
Resident Fonts	Not Deleted	Not Deleted	Not Deleted (Re-installed)
Downloaded Fonts	Not Deleted	Deleted	Deleted
Language Selection	Not Deleted	Deleted	Deleted
Setup Options	Not Deleted	Deleted	Deleted
Patches	Not Deleted	Not Deleted	Deleted
Administrator Password	Not Deleted	Not Deleted	Deleted
Option Activation	Not Deleted	Not Deleted	Not Deleted

NOTE: In "System Software Reinstallation/Upgrade", "Upgrade" refers to replacing the software with a new version. It does not refer to the application of patches. When you apply a patch, data is not deleted.

Before you use any of the above features, make sure you inform the site administrator that the indicated data and settings will be deleted and should be reinstalled after the feature has been used.

• Job Log

The list of jobs in the Job Log and all jobs in the queues are deleted. The site administrator can use Fiery Spooler to save a current list of jobs from the Job Log (the actual jobs are not saved, only a list of them).

Queued Jobs

All queued print jobs (in the Print, Hold, and Printed queues) will be deleted.

CLEARING THE QUEUED PRINT JOBS IN THE COLOR CONTROLLER 25 December, 2006

Archived Jobs and Free Form masters

Archived jobs on the Color Controller HDD and FreeForm masters are deleted. The lists of archived jobs and FreeForm masters are deleted as well.

Fonts

All fonts on the HDD are deleted when you reinstall the system software. Resident fonts are reinstalled when you reinstall the system software. Any customer-supplied fonts will need to be reinstalled by the site administrator using Fiery Downloader.

Administrator Password

The administrator password will be deleted when system software is re-installed. (The administrator password will return to "Fiery.1" after the system software is re-installed.)

Configuration

Make sure to print a configuration page before reinstalling the system software. The Setup configuration will be lost when you reinstall the system software.

Compatibility

When you upgrade the system software, make sure the latest user software is installed onto all computers that print to the Color Controller. Using incompatible versions of the system and user software can result in system problems.

4.2 CLEARING THE QUEUED PRINT JOBS IN THE COLOR CONTROLLER

The "Clear Server" command allows you to clear all queued print jobs from the Color Controller – jobs in the Color Controller Print, Hold, and Printed queues. Clear Server also clears all jobs archived on the Color Controller hard disk, the index of archived jobs, and finally, all Fiery FreeForm masters and the index of Fiery FreeForm masters.

NOTE: Before using Clear Server, inform the site administrator that data on the Color Controller hard disk will be deleted.

- 1. Make sure the Color Controller is not in use.
- 2. Access the setup menu. (2.4)
- 3. Scroll through the setup main menu list by pressing the down arrow "▼" key twice.
- 4. Touch the "Clear Server" key.
- 5. When you are prompted "Clear all jobs from all queues?/NO", press the down arrow "▼" key so that the second line will be changed to "YES"
- Touch the "OK" key.
 The Fiery menu screen will disappear and data will be cleared before the system restarts.
- 7. Press the **Fierydriven** key and check if the Color Controller becomes idle.

Software Maintenance

4.3 RESTORING THE COLOR CONTROLLER TO FACTORY DEFAULTS

When Color Controller system software is first installed, a backup copy is made automatically. You or your customer can recover the system from this backup without having to reload the software from the CD (or USB Flash drive).

Also use "Factory Defaults" when you want to change the language selection.

- **NOTE:** 1) Before using "**Factory Defaults**", inform the site administrator that all data (including the downloaded fonts) stored on the HDD and setup options will be deleted.
 - 2) Performing "Factory Defaults" will not delete the current administrator password, which was set for Color Controller (the initial password is "Fiery.1"). Before performing "Factory Default", check if the site administrator can input the current administrator password after the system software is restored.
 If a unique administrator password is already set for the Color.
 - If a unique administrator password is already set for the Color Controller, but the site administrator does not remember the password, re-install the system software from the CD (or from USB flash drive).
- 1. Make sure the Color Controller is not in use.
- 2. Print a configuration page (you may refer to this configuration page when you re-enter the setup options). (2.3)
- 3. Access the setup menu. (2.4)
- 4. Scroll through the setup main menu list by pressing the down arrow "▼" key twice.
- 5. Touch the "Factory Defaults" key.
- 6. When you are prompted "Reset server to factory settings?/NO", press the down arrow "▼" key so that the third line will be changed to "YES"
- 7. Touch the "**OK**" key.
 The Fiery menu screen will disappear.
- 8. Wait for the diagnostic LEDs on the Color Controller to turn off.
- 9. Turn off the Color Controller using its power switch.
- 10. Turn on the Color Controller using its power switch.
 The Color Controller takes less than 3 minutes to reach the idle condition.
- 11. Go to the copier and press the **Fierydriven** key.
- The language selection screen will appear. Start to configure the Color Controller.
 - (For details, go to step 23 of the system software installation procedure. 4.4)

4.4 SYSTEM SOFTWARE INSTALLATION PROCEDURE

4.4.1 OVERVIEW

System software should be installed in the following cases:

- You replace the HDD with a new one (on which the System Software is not installed)
- You update to a more recent version of the system software (this is not necessary when you apply a patch; it is necessary when you install a major version change)
- You have trouble with the system software (i.e. software corruption) and the problem cannot be solved by performing "Factory Default".
- The site administrator forgets the administrator password for the Color Controller.

The system software is provided as a CD set as follows:

- System Software CDs
 System software and an installation program are included.
- 2) USB Flash Tool CD
 This utility will copy the contents of the system software CD to the USB Flash drive, and at the same time make the USB Flash drive bootable.

There are two ways to install/reinstall system software on the Color Controller.

- a) <u>Installing system software over the network port.</u>
 Connect a PC to the Color Controller directly, or through a hub using a network cable. Install the system software from the System Software CD.
- b) <u>Installing system software by booting the Color Controller from a USB Flash drive.</u>

With the System Software CD, USB Flash Tool CD, and a PC which can boot from a CD-ROM, first make a bootable USB flash drive that includes Color Controller system software and the installation program. At the customer site, connect the USB flash drive to the Color Controller's USB port and turn the power ON. System installation will be done automatically.

NOTE: Before you start system installation, give the site administrator the opportunity to print the Job Log and to save any custom simulations. Also, print the following from the Print menu.

- 1. Configuration page
- 2. Font Lists

Software Maintenance

4.4.2 INSTALLING SYSTEM SOFTWARE OVER THE NETWORK PORT

The system software CD 1 and 2 contains the system software and Fiery System Software Installer. To install system software using the LAN port on the Color Controller, you need:

- Either
 - Two Ethernet cables and an isolated hub/switch Cables must be 4-pair/8-wire, short-length Cat 5 (for 100BaseT) or Cat 5e (for 1000BaseT)

Or

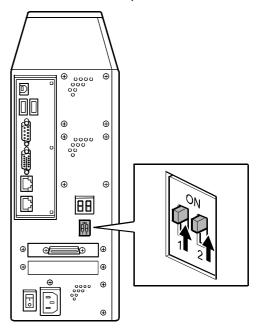
- For 100BaseTX: One Category 5 or higher Ethernet <u>cross-over</u> cable (4-pin/8-wire, short-length)
 For 1000BaseT: One Category 5e or higher Ethernet <u>cross-over</u> cable (4-pin/8-wire, short-length)
- A Windows XP/2000 computer with:
 - A CD-ROM drive, built in or attached
 - Support for 100BaseTX or 1000BaseT
- NOTE: 1) This procedure describes using one cross-over cable. Instead of using a cross-over cable, you may use two Ethernet cables and an isolated hub/switch. (Do not connect any other devices to the hub/switch. Do not put the hub/switch on the LAN. Do not use the hub's optical port or uplink switch.)
 - 2) If the print engine is 230V, use shielded network cables.
- 1. Print the Configuration Page. Then perform the Shut Down procedure from the copier operation panel (2.1.3)
- 2. When the Color Controller power is down (that is when the diagnostic LEDs are off), turn the main switch of the Color Controller to OFF.
- 3. Disconnect all cables from the Color Controller connector panel. Disconnect the LAN cable that was connected to the customer's LAN.
- 4. Connect the Ethernet cross-over cable to the LAN port and to the Windows XP/2000 PC.
- 5. Turn on the PC's power and insert the System Software CD 1 into the PC's CD-ROM drive.
- 6. If the PC is connected to a wireless LAN, disable the wireless LAN connection. Otherwise the Fiery Installer cannot find Color Controller automatically.
- 7. Navigate to the CD-ROM drive and click the icon for the Installer.exe file, if it does not start automatically.
- 8. Click **Next** at the Welcome screen. Read the Software License Agreement and click the "**I Agree**" checkbox if you wish to continue the installation process, then click **Next**.

- 9. At the Connection Type screen, make sure **Ethernet** is selected. Click **Next** to advance to the Confirmation screen.
- 10. Set the Color Controller service switches to the service mode position: ON.

NOTE: The illustration shown on the PC screen, from the software, is incorrect. It shows the wrong direction for turning the service switches to ON.

Set the Color Controller two service switches in the upper position as shown in the illustration in this page.

- 11. Turn the main power switch of the Color Controller to ON and wait 10 seconds.
- 12. Click Next on the PC screen.
- 13. At the Installation screen, click **Next** to start the installation. Wait while the contents of CD 1 are copied and installed.



G815R020.WMF

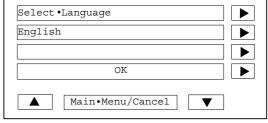
The progress is slow at first.

For most computers, you must wait approximately 25 minutes for copying and installing CD1 and CD2 – do not cancel.

If you do click Cancel: Click **Finish** then turn the main power switch of the Color Controller to OFF. Wait 10 seconds, and then repeat this procedure from the beginning. If the installation terminates abnormally, you may need to reboot the PC also.

- 14. At the pop-up prompt to insert DISK2, remover CD 1 and insert CD 2.
- 15. Click **Next** on the PC screen. Wait while the contents of CD2 are copied and installed (see the note above).
- 16. Click **Exit** when the screen shows that the installation is successful. Remove the System Software CD 2 from the PC.

- 17. Turn the main power switch of the Color Controller to OFF.
- 18. Set the service switches in the normal position (not ON).
- 19. Disconnect the cross-over cable from the LAN port and the Windows XP/2000 PC.
- 20. Reconnect all cables that you removed earlier from the Color Controller panel.
- 21. Turn on the main switch of the copier.
- 22. Turn on the main power switch of the Color Controller.
- 23. Allow startup to proceed without interruption while you watch the diagnostic LEDs on the back panel of the Color Controller.
- 24. When the diagnostic LEDs show '00', go to the copier operation panel and press the **Fierydriven** key. 'Please wait' may be shown on the copier operation panel.
- 25. The language selection screen is shown. (If this screen is not shown, then press the **Fierydriven** key again.)
 Select the desired language by using the down arrow "▼" key and up arrow "▲" key, and touch "**OK**".
 - English
 - Dutch
 - Spanish
 - Italian
 - German
 - French



G889I501.WMF

G815R021.WMF

- **NOTE:** 1) Once you have selected a language, you cannot change the language unless you perform "Factory Defaults" (4.3) or re-install the system software.
 - 2) The default settings for the Color Controller depends on the language selection as follows:

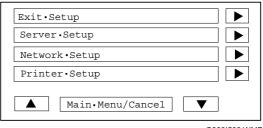
Selected Language & Market Regi		d Language & Market Region	
		English - US	English – UK / Dutch / Spanish / Italian / German/ French
PS Setting	Default Paper Sizes	US	Metric
PCL Setting	Paper Size	Letter	A4
CL Setting	Paper Size for System Pages	US	Metric

If you selected "English" at the language selection screen, you are prompted to select the market region. Select either "US" or "UK" by using the down arrow "▼" key and up arrow "▲" key, then touch "OK".



G889I502.WMF

- 26. "Please wait..." will be shown on the Fiery menu screen. Then the Fiery menu screen will disappear from the operation panel.
- 27. Wait for a short time, then press the **Fierydriven** key again on the operation panel. The Setup main menu will appear on the Fiery menu screen.



G889I503.WMF

- 28. "Enter Password" will appear.
 Enter the default administrator password: "Fiery.1".
- 29. Input the customer's settings from the Configuration Page that you printed earlier. Ask the site administrator for the other settings that are not on the configuration page, or ask the site administrator to input these settings. For more information, see the *Configuration and Setup* manual.

4.4.3 INSTALLING SYSTEM SOFTWARE USING A USB FLASH DRIVE

To prepare a USB flash drive, which is bootable and includes system software and the software installer program, the following items should be prepared:

- · Color Controller System Software CD set.
 - System Software CD 1 & 2
 - USB Flash Tool CD
- A 2GB-size (or greater) capacity USB Flash drive.
- A PC
 - It must be possible to set this PC to boot from the CD-ROM drive. The PC must boot from the USB Flash Tools CD.
 - The PC must have at least one USB port. (USB 2.0 or later is recommended)
 USB 1.x can also be used, but it will take more time to copy the system
- 1. Prepare the USB flash drive.

software.

1) Make sure the boot order on the PC is set to boot first from the CD-ROM drive.

To find out how to change the PC's BIOS configuration, see the PC documentation.

- 2) Insert the USB Flash Tool CD into the PC's CD-ROM drive.
- 3) Turn off the PC's power
- 4) Attach the USB flash drive to the PC.
- 5) Turn on the PC's power.

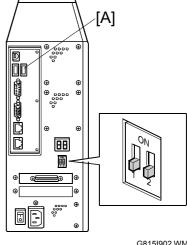
 If the LED on the USB flash drive does not light, turn off the PC's power.

Remove and reinsert the USB flash drive into the PC. Check that its LED turns on when the PC is turned on.

NOTE: If the PC boot order is set to boot from the CD-ROM drive, but the PC still does not boot up properly, try another PC. Your PC may not compatible with the boot program on the USB Flash Tool CD.

- 6) Follow the on-screen prompts to set up the flash drive. You will be prompted to insert the system software CDs and install the files onto the flash drive. Installing the files usually takes 15-30 minutes, but may take considerably longer depending on your PC. The final step reboots the PC.
- 2. Print the Configuration Page. Then perform the Shut Down procedure from the copier operation panel (2.1.3)
- 3. When the Color Controller power is down (that is when the diagnostic LEDs are off), turn the main switch of the Color Controller to off.
- 4. Disconnect all cables from the Color Controller connector panel.
- 5. Make sure that the service mode switches are in the normal (lower) position. (Not ON.)
- 6. Turn the main power switch of the Color Controller to ON, then wait for 3 seconds. Then, immediately connect the prepared USB flash drive to one of the USB ports [A] on the Color Controller.
- 7. The LED on the flash drive should now start blinking, to show that files are being transferred.

Installation takes approximately 15-25 minutes. The Color Controller shuts down automatically after installation is complete.



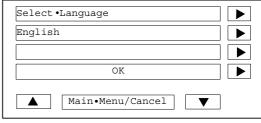
NOTE: If the LED does not start blinking, you did not connect the USB flash drive at the correct time. Turn the main power of the Color Controller OFF, remove the USB flash drive. Then repeat step 6.

- 8. Turn the main power switch of the Color Controller to OFF and remove the USB flash drive from the Color Controller.
- 9. Remove the USB flash drive from the Color Controller.
- 10. Reconnect all cables that you removed earlier from the Color Controller panel.
- 11. Turn on the main switch of the copier.
- 12. Turn on the main power switch of the Color Controller.
- 13. Allow startup to proceed without interruption while you watch the diagnostic LEDs on the back panel of the Color Controller.

- 14. When the diagnostic LEDs remain at '00', go to the copier operation panel and press the **Fierydriven** key. 'Please wait' may be shown on the copier operation panel.
- 15. The language selection screen is shown. (If this screen is not shown, then press the **Fierydriven** key again.)
 Select the desired language by using the down arrow "▼" key and up arrow

"▲" key, and touch "OK".

- English
- Dutch
- Spanish
- Italian
- German
- French

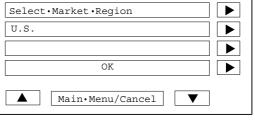


G889I501.WMF

- **NOTE:** 1) Once you have selected a language, you cannot change the language unless you perform "Factory Defaults" (4.3) or re-install the system software.
 - 2) The default settings for the Color Controller depends on the language selection as follows:

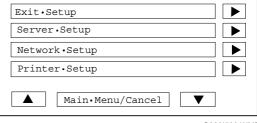
Sele		Selecte	d Language & Market Region
		English - US	English – UK / Dutch / Spanish / Italian / German/ French
PS Setting	Default Paper Sizes	US	Metric
PCL Setting	Paper Size	Letter	A4
FCL Setting	Paper Size for System Pages	US	Metric

If you selected "English" at the language selection screen, you are prompted to select the market region. Select either "US" or "UK" by using the down arrow "7" key and up arrow "5" key, then touch "OK".



G889I502.WMF

- 16. "Please wait..." will be shown on the Fiery menu screen. Then the Fiery menu screen will disappear from the operation panel.
- 17. Wait for a short time. Then press the **Fierydriven** key again on the operation panel. The Setup main menu will appear on the Fiery menu screen.



G889I503.WMF

- 18. Enter the administrator password "Fiery.1".
- 19. Input the customer's settings from the Configuration Page that you printed earlier.

Ask the site administrator for the other settings that are not on the configuration

Software Maintenance

page, or ask the site administrator to input these settings. For more information, see the *Configuration and Setup* manual.

4.5 PATCH INSTALLATION PROCEDURE

When a software bug is found and fixed, or a new feature is added, a patch file (ps file) may be additionally released.

The patch installation procedure may vary depending on the patches; the download destination queue or system rebooting procedure may be different. Some patches may require prerequisite patches.

Therefore, when you install a patch, make sure to carefully read the attached release note and follow the instructions.

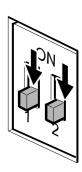
25 December, 2006 OVERVIEW

5. TROUBLESHOOTING

5.1 OVERVIEW

When a problem occurs, check in the following order.

- Verify that the service switches are in normal mode, not service mode. (The switches should be in the lower position.)
- 2. Check that the Fiery menu appears on the copier's operation panel.
- 3. Verify that the network is functioning, no unauthorized software or hardware is installed on the Color Controller, and there are no problems with a particular print job or application. The site administrator can help you to verify these issues.



G815R021.WMF

- 4. Verify that the Color Controller and connection with the copier has no problem by printing test pages. (► 2.3)
- 5. If the Color Controller can boot, check if the diagnostic LEDs on the backside of Color Controller stop on a particular diagnostic code. (5.2)
- 6. Check that all parts and cables are correctly installed and connected. (3)
- 7. Try to solve the problem by performing "Clear Server" or "Factory Default". Inform the site administrator that the data stored in the HDD will be deleted. (• 4.2, 4.3)
- 8. Check if a newer version of system software, firmware or patch for the Color Controller and copier has been released. If so, install it. (4.4)
- 9. If the problem will not disappear, reinstall the system software. (4.4)
- 10. If the problem will still not disappear, replace parts of the hardware. (5.3)



5.2 LED DIAGNOSTIC CODES

During startup, the Color Controller advances through a standard diagnostic sequence. Each diagnostic code flashes rapidly on the LED display during this sequence until the Color Controller reaches the Idle condition. In the Idle condition, the LED display shows the **00** code. This shows that the Color Controller is in normal operation mode. The Color Controller may flicker or drift from 00 during normal operation, but it will always return to **00**.

If the LED display stops on a diagnostic code before the Fiery completes the boot up process, one or more diagnostic tests may have failed. Look up the diagnostic code in the following table to determine the troubleshooting actions that you should take.

NOTE: A component may be faulty without an error code being displayed. Also, it is possible for an error code to indicate a defective component but that component may not be defective. Use the error codes only as a guide for what to investigate further.

Before you replace a part, make sure that the parts and connectors are correctly and firmly installed.

LED diagnostic code	Possible cause	Suggested action (Try in the listed order. If the problem persists, try the next one.)
One of the following: CF C0 C5 01 03 05 0E 10 12 14 16 1B 1D 24 26 27 29 2B 2D 35 37 39 3C 3E 40 43 53 57 59 5D 60 67 6B 6D 77 7F 82 83 84 85 89 94 96	Motherboard defective	 Turn the copier power OFF/ON. Check all cables and connections again. Replace the motherboard. (* 3.4.6)

LED diagnostic code	Possible cause	Suggested action (Try in the listed order. If the problem persists, try the next one.)
One of the following: C1	Possibly one of the following:	1. Turn the copier power OFF/ON.
C3 49 52	DIMM defectiveMotherboard defective.	Check the DIMM(s) and reseat them to remove oxidation on the connectors.
		3. Replace the DIMM. (☞ 3.4.7)
		4. Replace the motherboard. (
One of the following: 18	Possibly one of the following:	Turn the copier power OFF/ON.
4E	CPU defective	2. Replace the CPU. (☞ 3.4.8)
69	Motherboard defective.	3. Replace the motherboard. (3.4.6)
23	Possibly one of the	1. Replace the battery. (3.4.9)
	following: • Motherboard battery is defective or dead. • Motherboard defective.	2. Replace the motherboard. (3.4.6)
25 8B 8F	Possibly one of the following: • Video board is incorrectly	 Turn the copier power OFF/ON. Reinstall the video board. (3.4.1) Replace the video board. (3.4.1)
	installed in the PCI slot. • Video board defective. • Motherboard defective.	4. Replace the motherboard. (3.4.6)
75 93	Possibly one of the following:	Turn the copier power OFF/ON.
	 HDD is faulty. Motherboard	Reconnect the power and SATA cables to the HDD.
	defective.	3. Replace the SATA cable. (3.4.3)
		4. Replace the HDD. (3.4.3)
		5. Replace the motherboard. (3.4.6)

	20
Ф	Ë
þ	÷
ᇹ	ŏ
ξ.	둉

LED diagnostic code	Possible cause	Suggested action (Try in the listed order. If the problem persists, try the next one.)
FF	Possibly one of the following: Service switches are set to Service mode. DIMM missing or defective. CPU missing or defective. Motherboard missing or defective.	 persists, try the next one.) Make sure the Color Controller service switches are set to Normal mode (away from "ON"). Turn the copier power OFF/ON. (*2.1) Reconnect the power and SATA cables to the HDD. Replace the HDD. (*3.4.3) Replace the CPU. (*3.4.8) Check the DIMM. For details, see the Action for code C1 (above). Replace the motherboard. (*3.4.6)

5.3 ERRORS AND SUGGESTED ACTIONS

The most common causes of hardware problems are loose connections. Before you decide to replace any parts of Color Controller, make sure that the parts and connectors are correctly and firmly installed. (3)

5.3.1 START-UP PROBLEMS

Symptom	Possible Cause	Suggested Action
When the main power switch is turned on, no power is supplied to	The AC power cord of the Color Controller is not connected.	Connect the AC power cord.
the Color Controller.	Defective power supply. Open the cover of Color Controller and see what happens when you connect the AC power cord. (You must turn the power switch ON.) If you can see a small Yellow LED near the PCI slot which is lit, then +5V stand-by power is correctly supplied to the motherboard. If you cannot see an LED which is lit on the Motherboard, the +5V stand-by power is not correctly supplied to the motherboard.	 If the LED is not lit: Check if the connector of the power supply unit is correctly inserted into the motherboard J18 socket. (☞ 3.4.6) If the connector is inserted correctly, replace the parts in the following order. 1) AC Power cord 2) Power supply unit (☞ 3.4.4) 3) Motherboard (☞ 3.4.6) If the LED is lit: Check if the connector of the power supply unit is correctly inserted into the motherboard J18 socket. (☞ 3.4.6) If the connector is inserted correctly, replace the parts in the following order. 1) Power supply unit (☞ 3.4.4) 2) Motherboard (☞ 3.4.6)

Symptom	Possible Cause	Suggested Action
The Color Controller power can be turned on, but will not continue to boot-up.	Motherboard / Memory / CPU is incorrectly installed.	Disconnect the AC power cord to the Color Controller and check the following items: Memory: (3.4.7) CPU: (3.4.8) Is the memory installed in the DIMM1 socket, and is it installed firmly and correctly. Is the CPU installed properly (no pins of the CPU bent or broken) Is the cable of the CPU cooling assembly connected to the FAN1 socket.
	 Motherboard defective Memory defective CPU defective Power supply unit defective 	 Try to install the following parts correctly, and then try to replace the parts in the following order: 1. Power supply unit (3.4.4) 2. CPU (3.4.8) 3. Memory (3.4.7) 4. Motherboard (3.4.6)
The Color Controller starts up and reaches 00 on the LED display. But after 5 minutes, the Fiery menu still does not appear on the copier operation panel when you press the Fierydriven key.	 Bad connection between the Color Controller and the copier. System software corruption. Defective video board. Missing or defective security chip. 	 Check if the interface cable is connected the correct way round. (
The CPU cooling fan is not working.	Incomplete cable connection.CPU cooling fan defective.	 Check if the cable of the CPU cooling assembly is connected firmly to FAN1. (3.4.8) Replace the CPU cooling assembly. (3.4.8 above)
The CPU cooling fan is making noise.	Dirty cooling fan.	• Remove the cooling fan, clean it, and re-attach it. (•3.4.8 above)

Symptom	Possible Cause	Suggested Action
If the Fiery menu does not appear on the copier operation panel when you press the Fierydriven key.	 Controller not ready. Incomplete cable connection. Interface cable defective. Loose connection of the extension card. Extension card defective. System software corruption. 	 Check if the interface cable is connected the correct way round. (1.3.4) Check if the connectors of the interface cable are inserted firmly in the sockets. Check if the extension card is inserted straight and connected firmly into the C slot (for B230/B237) or D slot (for B222/B227) on the copier. (1.3.4) If the above checks do not solve the problem, replace the interface cable or extension card.

5.3.2 SYSTEM PROBLEMS

Symptom	Possible Cause	Suggested Action
The system date on the configuration will always be returned to an old date (factory default date) after you turn on the Color Controller.	 BIOS settings were lost due to a dead battery. Motherboard defective. 	 Replace the lithium battery on the motherboard, and re-configure the system time and date. (\$\isigma\$ 3.4.9) Replace the motherboard. (\$\isigma\$ 3.4.6)
Or, the time and date settings that appear on the configuration sheet are sometimes earlier or later than the actual time and date.		
The system performs slowly or stops sometimes.	 DIMM defective or faulty DIMM connection. HDD defective. CPU overheat or defective. Motherboard defective. 	 Reconnect the DIMM. (3.4.7) Replace the DIMM. (3.4.7) Check if the connectors of the power supply unit and HDD are firmly inserted to the sockets. (3.4.4, 3.4.3) Replace the ATA cable. (3.4.3) Replace the HDD. (3.4.3) Make sure that the CPU on the motherboard is connected correctly and that the fan cable is connected. Replace the CPU. (3.4.8) Replace the motherboard. (3.4.6)

5.3.3 SYSTEM SOFTWARE INSTALLATION

Symptom	Possible Cause	Suggested Action
System software installation: When installing the system software from the USB flash drive, the Color Controller remains on for 30 minutes (or longer) after beginning the installation.	 The service switches are set to Service Mode (On) HDD defective. Motherboard defective. USB flash drive defective. 	 Make sure that the service switches are set to Normal mode (away from "ON"). Check the LED on the USB flash drive. If the LED is not blinking (remains off or on), the flash drive may be connected incorrectly. Turn off the Color Controller power, and reconnect the flash drive. Then turn the power on and allow the installation to resume. Check the connection of the power and SATA cables. Replace the SATA cable. (\$\infty\$ 3.4.3) Replace the HDD. (\$\infty\$ 3.4.3) Replace the motherboard. (\$\infty\$ 3.4.6) Replace the CPU. (\$\infty\$ 3.4.8) Retry the installation with a different USB flash drive.
System software installation: When installing the system software from the USB flash drive, the LED on the flash drive remains off or on (not blinking).	 USB flash drive defective or not correctly connected. Motherboard defective. HDD defective. 	 Turn off the Color Controller power and reconnect the flash drive. Then turn the power on and allow the installation to resume. Retry the installation with a different USB flash drive. Replace the motherboard. (3.4.6) Check the connection of the power and SATA cables. Replace the SATA cable. (3.4.3) Replace the HDD. (3.4.3)
When installing the system software from a network port, installation stalls for 5 minutes (or longer) while downloading "file 1 of 2".	 The service switches are set to normal mode Incorrect or defective RJ-45 cable Motherboard defective. 	 Make sure the Color Controller service switches are set to service mode (toward "ON). Make sure you a using a crossover RJ-45 cable. As an alternative, you can use two straight-through RJ-45 cables and a network hub. Connect only the PC and the Color Controller to the hub. If the cable appears damaged, replace it. Replace the motherboard. (3.4.6)

Symptom Possible Cause		Suggested Action	
When installing the system software from a network port, installation stops for 20 minutes (or longer) while downloading "file 2 of 2".	HDD defective.Motherboard defective.	 Check the connection of the power and SATA cables. Replace the SATA cable. (3.4.3) Replace the HDD. (3.4.3) Replace the motherboard. (3.4.6) 	

5.3.4 NETWORK PROBLEMS

Symptom	Possible Cause	Suggested Action
Unable to connect the network; or no LED on the 10/100/1000BaseT network connector is lit	 The cable is connected to a port that is not used. Defective network cable or connection. Network problem. Defective Ethernet interface on the motherboard. 	 Make sure the network cable is the correct type and connected to the correct network port on the Color Controller. The lower network port is not used. Check the cable connection to the network port. Replace the cable with a new or tested cable. Ask the network administrator to check other devices on the network. If other devices are not functioning, it could be a problem with the network. If the rest of the network operates correctly and the problem persists, replace the motherboard.
The system starts up slowly (seems to stop); and the Configuration Page shows an error on the "IP Address" line under "Network Setup".	 Normal behavior. The system is searching for a nonexistent DHCP server. DHCP is enabled by default on the Color Controller, but the customer's network is not using DHCP. If the customer's network cable or connection. Network problem. Defective Ethernet interface on the motherboard. 	 If the problem persists, ask the network administrator to change the default in the Color Controller network setup. If no LED is lit on the Color Controller's network port, check the cable connection to the Color Controller and the network. Make sure the cable is the correct type. Ask the network administrator to check other devices on the network. If other devices are not functioning, it could be a problem with the network. If the rest of the network operates correctly and the problem persists, replace the motherboard. (3.4.6)

5.3.5 PRINTING PROBLEMS

Symptom	Possible Cause	Suggested Action
A test page or configuration page cannot be printed, or the images on the printed pages are abnormal.	 The copier is not ready to print. Copier problem Loose cable connection. 	 Make sure the copier power is on and the copier is ready to print. Check the copier operation panel for indications or messages about the copier status. Check that the copier operates correctly. (Check if you can make hard copies without any problem) Make sure the Color Controller
	 Interface cable defective. Loose connection of the extension card. Extension card defective. 	 power switch is in the "ON" position. Turn the copier power OFF/ON. Make sure the Fiery menu appears when you press the Fierydriven key.
	Video board defective.	 Check if the interface cable is connected the correct way round. (1.3.4) Check if the extension card is inserted straight and connected firmly into the C slot (for B230/B237) or D slot (for B222/B227) on the copier. (1.3.4) Check again that the copier interface cable is properly connected to the Color Controller and the copier. (1.3.4) Check again that the video board is present and properly connected to the motherboard. Replace the copier interface cable. Replace the extension card. Replace the video board. (3.4.1) If the problem persists, you may
	Corrupted system software.	 need to service the copier. Try "Clear Server", "Factory Default", or re-install the system software. (4.2, 4.3)
	HDD defective.	 Replace the HDD. (3.4.3) If replacing the HDD does not correct the problem, make sure you install the old HDD back in the Fiery.

Symptom	Possible Cause	Suggested Action
The Color Controller appears on the list of printers on the customer's	PostScript error	Make sure 'Print to PostScript Error' in Setup is set to Yes . Check for error messages on the Color Controller output.
workstation, but certain jobs do not print.	Application problem	 Print a job from a different application to determine if the problem is associated with a particular application. Make sure the connection between the Color Controller and the workstation is operating. To do this, download a test page from the workstation or print a simple test file. Resend the problem file.
The configuration page is completely or mostly blank.	Defective DIMM.Corrupted system software.	 Check the DIMM and reconnect it, to remove oxidation on the connectors. (3.4.7) Reinstall the system software. (4.4) Replace the DIMM. (3.4.7)
A print job stops after one or few pages.	Normal process, if this occurs when printing the first copy of a multicopy print job.	The working area memory became full during ripping, and the printer switched to rip-only mode until all pages were ripped.
	PostScript or application error.	 Cancel the Color Controller print job. If this fails to clear the problem, turn the copier power OFF/ON. If the problem persists, perform Clear Server. (4.2)
	Defective DIMM.	 Check the DIMM and reconnect it, to remove oxidation on the connectors. (3.4.7) Reinstall the system software. (4.4) Replace the DIMM. (3.4.7)
Color quality is not consistent.	Problem with the copier.	 Test the copier and service it if necessary (refer to the copier service manual).
	File or application problem.	 Print a different color test page from another application. If the quality of the test page is good, there may be a file or application problem.

Symptom	Possible Cause	Suggested Action
	Out of calibration or calibration information/curves on the active partition are corrupted.	Start ColorWise Pro Tools from a client computer and click the Calibratior icon. Then click Restore Device in the calibrator window.
		Restore Device restores the Fiery calibration information to the factory defaults.
		If restoring the default calibration does not solve the problem, you may need to service the copier.
		• If restoring the default calibration corrects the color quality, a custom calibration may have been the cause of the problem. Ask the site administrator to recalibrate the Color Controller. (Color Printing).
		 If the problem persists after recalibration, the calibration information on the HDD may be corrupted. Reinstall the system software. (4.4)
		 If the problem persists, the HDD may be corrupted. Verify that all HDD cabling is correct. If HDD cabling is correct, you may need to replace the HDD.
		(~ 3.4.3)
Print Quality is poor.	Missing or outdated printer description file.The application cannot	Make sure the necessary printer description file is installed.
	find the necessary printer description file.	For information on printer files, see Printing from Windows and Printing from Mac OS on the user documentation CD.
	Problem with the copier.	Test the copier and service it if necessary (see the copier service manual)

Symptom	Possible Cause	Suggested Action
	Out of calibration or calibration information/curves on the active partition are corrupted.	Start ColorWise Pro Tools from a client computer and click the Calibratior icon. Then click Restore Device in the calibrator window.
		Restore Device restores the Fiery calibration information to the factory defaults.
		If restoring the default calibration does not solve the problem, you may need to service the copier.
		 If restoring the default calibration corrects the color quality, a custom calibration may have been the cause of the problem. Ask the site administrator to recalibrate the E- Color Controller. (Color Printing).
		 If the problem persists after recalibration, the calibration information on the HDD may be corrupted. Reinstall the system software. (4.4)
		If the problem persists, the HDD may be corrupted. Verify that all HDD cabling is correct.
		 If HDD cabling is correct, you may need to replace the HDD. (3.4.3)
Pages come out blank, or tinted with green or some other color.	Loose cable connection between the Color Controller and the copier.	 Check the copier interface cable and the connection at the Color Controller and the copier. Turn the copier power OFF/ON. Replace the copier interface cable.
	Problem with the copier.	Test the copier and service it if necessary (refer to the copier service manual).

If the customer can print the Configuration Page from the copier operation panel but cannot print a job from a computer on the network, ask the network administrator to do the following:

- Check all components of the network, including cables, connectors, network adapter boards, and network drivers.
- Activate the network and use it to communicate with other printers.
- Confirm that the applicable network setting in Setup (such as AppleTalk zone, IP address, Subnet mask, and Gateway address) match the settings used in the network.

NOTE: EPS file generation is not fully standardized among applications. Some users may encounter problems while printing certain EPS files.

'roubleshooting

5.4 TESTING THE VOLTAGE SUPPLIES

To check if the power supply is working, use a multimeter at the following locations on the power supply unit.

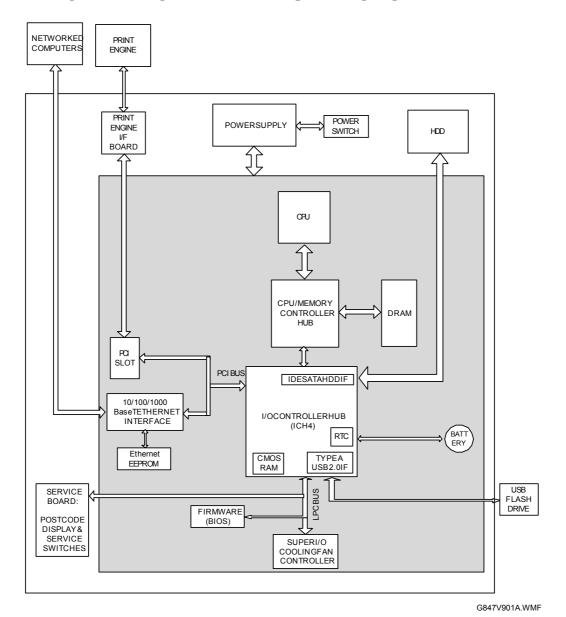
Test the voltages on the ends of the connectors coming from the power supply unit. The following table lists the power connectors.

Connector No.	Connected To	Position	Output	Wire Color
		1	+3.3V	Violet
		2	+3.3V	Violet
		3	Ground	Black
		4	+5V	Red
		5	Ground	Black
		6	+5V	Red
		7	Ground	Black
		8	(No output)	White
		9	+5V aux	Green
		10	+12V	Orange
20-pin connector	Motherboard (J18)	11	+3.3V and +3.3V Remote Sense	Violet
		12	-12V	Blue
		13	Ground	Black
		14	On/Off	Gray
		15	Ground	Black
		16	Ground	Black
		17	Ground	Black
		18	(Not Connected)	-
		19	+5V	Red
		20	+5V	Red
		4	+5V	Red
		1	+12V	Orange
4-pin	HDD	2	Ground	Black
connector	ם מטח	3	Ground	Black
		4	+5V	Red

Detailed Section Descriptions

6. DETAILED SECTION DESCRIPTIONS

6.1 BLOCK DIAGRAM AND FUNCTIONS



Components

<u>-</u>		
Component	Type	Configuration
Processor	Intel CeleronD	2.0GHz
Hard Drive	Serial ATA	80GB
SDRAM	PC2100 DDR	256MB, 184 pin DIMM
BIOS ROM	Flash	8MB
EEPROM	EEPROM	1Kbit
CMOS RAM	CMOS	1Kbit

Networking

Cable requirements:

- 10BaseT (Ethernet): Unshielded Twisted Pair (UTP), Category 3 or higher
- 100BaseTX (Fast Ethernet): UTP, Category 5 or higher (4-pair/8-wire, short length)
- 1000BaseT (Gigabit Ethernet): UTP, Category 5e or higher (4-pair/8-wire, short-length)

NOTE: If the print engine is 230V, use a shielded network cable.

Video Board

The Video Board functions include:

- High speed data transmission
- High speed data decompression
- Engine output at maximum rated output speed

The video interface controls such aspects of the print job as:

- Hardware decompression
- Print quality enhancement technologies

Hard Disk Drive

The hard disk drive is used to optimize many parts of the printing system as well as improving throughput and ease-of-use. The hard disk drive stores the following information:

- System software
- Non-volatile spooled print jobs
- Additional storage for compressed pages
- Non-volatile record of printed jobs (Job Log)
- Resource storage space for downloaded fonts

Non-Volatile Memory

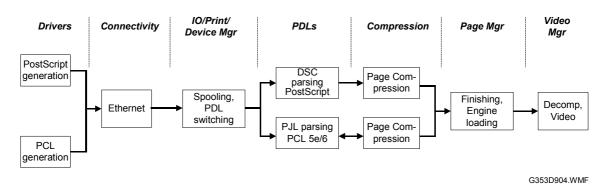
- The 8MB Flash Memory contains the BIOS, etc.
- The 1Kbit EEPROM holds the MAC address data.
- The 256bit CMOS RAM holds the configuration data from the BIOS setup menu.
 The CMOS RAM itself and integrated inside the ICH4.

Volatile Memory

SDRAM is one 256MB DIMM, PC2100, Double Data Rate (DDR), 184-pin.

6.2 PRINT DATA PROCESSING

6.2.1 FLOW CHART



The key roles of each part of the print system are outlined below.

- The *drivers* are responsible for generating the page description on the host system and for transmitting data to the printer.
- The I/O manager mediates the connection with the network interface and establishes a device or print manager connection.
- The print manager is responsible for spooling the job (if appropriate) and for feeding jobs to the correct PDL interpreter.
- The *PDL interpreters* are responsible for turning page descriptions into rendered pages and for parsing job management comments.
- The compression subsystem manages compressed pages in memory.
- The *page manager* coordinates pages for sending to the engine for the most efficient printing, finishing, and accessory handling.
- The video subsystem is responsible for decompressing pages and feeding the engine with appropriate engine signals. The video subsystem also handles certain print quality processing functions.



29 November 2006 SPECIFICATIONS

SPECIFICATIONS

1. GENERAL SPECIFICATIONS

Configuration: External Type Printer Controller Unit

Motherboard: CPU: Intel CeleronD 2.0 GHz

Network Interface: RJ-45 Network port

(1000-BaseT/100-BaseTX/10-BaseT)

Memory: 256 MB (standard and max.)

184 pin SDRAM: PC2100 DDR

HDD: Internal HDD: 80GB

Operating System: Linux

Supported Network Protocols: AppleTalk

TCP/IP

SMB

IPX/SPX (Novell)

Printer Description

Languages:

PCL5e, PCL6, Adobe PostScript3

Supported Driver Language: English, French, German, Italian, Spanish and

Dutch

Print Resolution: PostScript3: 600dpi

PCL6: 600dpi

PCL5e: 600/300dpi

Gradation: 1, 2, 4 bit(s)/pixel

Scan Resolution: 100 / 200 / 300 / 400 / 600 dpi

Scan Source: ADF / Exposure Glass

Scan Sides: Simplex / Duplex

Scan Destination: Hold Queue / MailBox / Email / FTP Server/

Internet Fax

Client PC Disk (Fiery Remote Scan only)

Scan Format: PDF / TIFF/JPEG

Maximum continuous print AT-C1a: 25ppm B/W and color

speed AT-C1b: 30ppm B/W and color

AP-C1c: 35ppm B/W and color AP-C1d: 45ppm B/W, 40ppm color

(A4/Letter, LEF 600dpi)

Resident Fonts: PS3: 139

126 Adobe type 1 fonts, 11 TrueType fonts, 2

multiple masterbase fonts

SPECIFICATIONS 29 November 2006

PCL: 80 Agfa fonts

Print Paper Size: See the table on the following pages.

Power Consumption: Maximum 145 W

Noise Emission: Sound Power Level: Less than 49db(A) (Sound Power Level) Sound Pressure Level: Less than 38db(A) Dimensions (W x D x H): 124.3 x 344.5 x 294.6, 4.9" x 13.6" x 11.6"

Weight: 5.8 kg (12.5 lb)

29 November 2006 SPECIFICATIONS

2. SUPPORTED PAPER SIZES

		Tray1		ay1	Tray2		Tray3/ Tray4(Bank)		LCT		Bypass	
		Paper Size	NA	EU/ Asia	NA	EU/ Asia	NA	EU/ Asia	NA	EU/ Asia	NA	EU/ Asia
A3	SEF	297 x 420	N	N	Y	YES	Υ	YES	N	N	Y	Y
B4	SEF	257 x 364	N	N	Y	YES	Y	YES	N	N	Y	Y
A4	LEF	297 x 210	(Y)	Y	Y	YES	Υ	YES	(Y)	Y	Y	Υ
	SEF	210 x 297	N	N	YES	YES	YES	YES	N	N	Y	Y
B5	LEF	257 x 182	(Y)	(Y)	Y	YES	Y	YES	N	N	Y	Y
	SEF	182 x 257	N	N	YES	YES	YES	YES	N	N	Y	Y
A5	LEF	210 x 148	(Y)	(Y)	YES	YES	YES	YES	N	N	Y	Υ
	SEF	148 x 210	N	N	N	N	N	N	N	N	Y	Υ
B6	SEF	128 x 182	N	N	N	N	N	N	N	N	Y	Y
A6	SEF	105 x 148	N	N	N	N	N	N	N	N	Y	Υ
DLT	SEF	11" x 17"	N	N	YES	Υ	YES	Υ	N	N	Υ	Υ
LG	SEF	8.5" x 14"	N	N	YES	Y	YES	Y	N	N	Y	Y
LT	LEF	11" x 8.5"	Y	(Y)	YES	Y	YES	Y	Y	(Y)	Y	Y
	SEF	8.5" x 11"	N	N	YES	YES	YES	YES	N	N	Y	Υ
HLT	LEF	8.5" x 5.5"	N	N	N	N	N	N	N	N	N	N
	SEF	5.5" x 8.5"	N	N	N	N	N	N	N	N	Y	Y
Executive	LEF	10.5" x 7.25"	N	N	YES	Y	YES	Y	N	N	Y	Υ
	SEF	7.25" x 10.5"	N	N	Y	Y	Υ	Y	N	N	Y	Y
F	SEF	8" x 13"	N	N	Υ	Υ	Υ	Υ	N	N	Υ	Υ
Foolscap	SEF	8.5" x 13"	N	N	Y	Y	Υ	Y	N	N	Y	Y
Folio	SEF	8.25" x 13"	N	N	Y	Y	Y	Y	N	N	Y	Y
A3 Wide	SEF	12" x 18"	N	N	N	N	N	N	N	N	Υ	Υ
Postcard	SEF	100 x 148	N	N	N	N	N	N	N	N	N	N
Round- trip	LEF	200 x 148	N	N	N	N	N	N	N	N	N	N
Postcard	SEF	148 x 200	N	N	N	N	N	N	N	N	N	N
8KAI	SEF	267 x 390	N	N	Y	Y	Y	Y	N	N	Y	Y

SPECIFICATIONS 29 November 2006

16KAI	SEF	195 x 267	N	N	Y	Y	Y	Y	N	N	Y	Y
	LEF	267 x 195	N	N	Y	Y	Υ	Y	N	N	Y	Υ
Custom		Note1*	N	N	(Y)	(Y)	(Y)	(Y)	N	N	Υ	Υ
Com10	LEF	9.5" x 4.125"	N	N	N	N	N	N	N	N	Y	Υ
Monarch	LEF	7.5" x 3.875"	N	N	N	Ν	N	N	Ν	N	Υ	Υ
C6	LEF	162 x 114	N	N	N	Ζ	N	N	N	N	Y	Y
C5	LEF	229 x 162	N	N	N	Z	N	N	Ν	N	Y	Y
DL Env	LEF	220 x 110	Ν	N	N	Z	N	N	Z	N	Y	Υ

Remarks:

- 1. N: Not supported
- 2. Y: Available by selecting paper size with tray setting of user tools menu.
- 3. YES: Available by auto paper size detection.

4. (Y): Available by changing SP-mode Note1*:The range of custom print paper size are follows.