PAGE: 1/2

Model: Color Controller E-45(Andromeda-P2)	Date:	Rank:	Revision:
System Version: 1.0	May 6, 2018	С	
Patch file:			
• FIT000261352.exe			

Uninstallation Capability	
Uninstaller Patch File	uninstall_sp.exe

# **Table of Contents**

- Issues addressed with this release
- Before installing FIT000261352.exe
- Patch installation instructions
- About the uninstaller (uninstall\_sp.exe)
- Notes for uninstalling FIT000261352.exe
- Uninstaller patch installation instruction

### Issue(s) address to this Patch:

• The "ACD Property" screen does not appear, if a large number of paper entries are made in the paper catalog.

### Before installing FIT000261352.exe:

- 1. Known issues listed below, read before installing FIT000261352.exe patch:
  - None.
- 2. The following prerequisite(s) must be installed in the order specified before applying the **FIT000261352.exe** patch:
  - FIT101833782.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT000261352.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing **FIT000261352.exe** patch:
  - None
- 4. This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute FIT000261352.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.

- 6. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 7. Verify that the System Updates Log section contains the patch number FIT000261352.

### About the Uninstaller Patch:

- 1. The uninstaller patch (uninstall\_sp.exe) uninstalls the last patch applied to the system.
- 2. The uninstaller patch can only be used when the patch you intend to uninstall has the uninstallation capability.
- 3. The uninstaller patch uninstalls one patch at a time. Once the server reaches idle after uninstallation of the patch, the server will return to the state before the patch was first installed.
- 4. The uninstaller patch is exclusive and must be installed independently. Reboot the server, to install other patches.

### Notes for uninstalling the FIT000261352.exe:

This FIT000261352.exe patch has the uninstaller capability.

To uninstall this patch, make sure to use the uninstaller patch (**uninstall sp.exe**) that is provided with **FIT000261352.exe patch**.

- 1. If **FIT000261352.exe** is not the last patch applied to the system, every patch installed after **FIT000261352.exe** must be uninstalled one by one before uninstalling **FIT000261352.exe**.
- 2. Important notes for uninstalling FIT000261352.exe patch with the uninstaller patch:
  - None

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **uninstall\_sp.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. Verify that the System Updates Log section does NOT contain the patch number FIT000261352.

PAGE: 1/2

Model: Color Controller E-45(Andromeda-P2)	Date:	Rank:	Revision:
System Version: 1.0	June 4, 2018	С	
Patch file:			
• FIT000262047.exe			

Uninstallation Capability	
Uninstaller Patch File	uninstall_sp.exe

# **Table of Contents**

- Issues addressed with this release
- Before installing FIT000262047.exe
- Patch installation instructions
- About the uninstaller (uninstall\_sp.exe)
- Notes for uninstalling FIT000262047.exe
- Uninstaller patch installation instruction

### Issue(s) address to this Patch:

• Auto Color Diagnosis does not work as expected.

# Before installing FIT000262047.exe:

- 1. Known issues listed below, read before installing FIT000262047.exe patch:
  - None.
- 2. The following prerequisite(s) must be installed in the order specified before applying the **FIT000262047.exe** patch:
  - FIT101833782.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT000262047.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing **FIT000262047.exe** patch:
  - None
- 4. This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute FIT000262047.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 7. Verify that the System Updates Log section contains the patch number FIT000262047.

### About the Uninstaller Patch:

- 1. The uninstaller patch (uninstall\_sp.exe) uninstalls the last patch applied to the system.
- 2. The uninstaller patch can only be used when the patch you intend to uninstall has the uninstallation capability.
- 3. The uninstaller patch uninstalls one patch at a time. Once the server reaches idle after uninstallation of the patch, the server will return to the state before the patch was first installed.
- 4. The uninstaller patch is exclusive and must be installed independently. Reboot the server, to install other patches.

### Notes for uninstalling the FIT000262047.exe:

This FIT000262047.exe patch has the uninstaller capability.

To uninstall this patch, make sure to use the uninstaller patch (uninstall\_sp.exe) that is provided with **FIT000262047.exe patch**.

- 1. If **FIT000262047.exe** is not the last patch applied to the system, every patch installed after **FIT000262047.exe** must be uninstalled one by one before uninstalling **FIT000262047.exe**.
- 2. Important notes for uninstalling **FIT000262047.exe** patch with the uninstaller patch:
  - None

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **uninstall\_sp.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. Verify that the System Updates Log section does NOT contain the patch number FIT000262047.

PAGE: 1/2

Model: Color Controller E-45(Andromeda-P2)	Date:	Rank:	Revision:
System Version: 1.0	June 4, 2018	С	
Patch file:			
• FIT101833782.exe			

Uninstallation Capability	
Uninstaller Patch File	None

# **Table of Contents**

- Issues addressed with this release
- Before installing FIT101833782.exe
- Patch installation instructions

### Issue(s) address to this Patch:

- When performing automatic calibration during engine adjustment, a Jam message is displayed.
  Added a message display "Open the front cover, pull out the staple tray, remove the paper" in the error
- message displayed when printing continues when paper is left in the staple tray.
- When canceling the next job after reset the error(wire end, output jam) in eWire printing, the data in LED will stay blinking.
- When jam occurred during auto calibration sheet printing, does not display a jam error screen.
- PMP information is reset by backup/restoration of paper catalog.
- Change the name of the user setting paper on the Engine panel → Save to another number →When setting to tray, setting is not reflected in PaperCatalog.
- Error occurred when specifying the custom paper for gloss coat and execute automatic calibration.
- When APPE setting is ON, horizontal lines not included in the data are printed.
- When using the Media Management Tool via Fiery controller, test chart cannot be printed depending on Fiety user account.
- SC693-20 occurred when "Generate ACD Property" was executed without Power OFF / ON after changing UP setting.
- "Settings" and "Generate ACD property" buttons are hidden.
- Tab shift setting may not be effective when "Tab stock: gloss/ matt/high gloss" is selected and tab shift setting is enabled in "Paper type".
- A print error occurred during PMP generation, PMP generation fails even if error is canceled and continued.
- Even if printing is interrupted with the pause button of SR5050/SR5060 finisher, it can not be restarted with the pause button.
- When print sample print job with MixedMedia, paper handling behavior is not correct.
- Fiery may not start normally when Fiery controller is started up.
- Pad printing setting may not be effective when cover page setting is set before job printing and pad printing is enabled.
- In Plockmatic booklet, behavior is not correct after paper end.
- Engine keeps printing when execute auto calibration during energy save mode.
- Improvement of calibration chart design using in-line sensor.
- When press ADD NEW button of readed Custom Paper from Master Library, multiple same Paper Catalog created.
- If APPE is enabled, (an) unwanted line(s) may appear in the RIPped image.
- All the measurements from the calibration with the in-line sensor may falsely result in "0."
- After calibrating with the in-line sensor, jobs may be printed in black only.
- When RIPping particular files the Fiery service may falsely shut down.
- Multiple stocks falsely appear under one entry made for a custom paper in the paper catalog.
- Even if the Fiery server name is changed on the Fiery application via the printer operation panel, the

change may not be reflected to Command Workstation and Fiery Quick Touch panel.

- Cannot change the Fiery server name from Fiery Quick Touch panel.
- Cannot print custom size paper to the stacker shift tray.
- If a jam occurs in the Trimmer Unit TR5040, pages may be missing in the job run after the job that resulted in the jam.

### Before installing FIT101833782.exe:

- 1. Known issues listed below, read before installing FIT101833782.exe patch:
  - None.
- 2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101833782.exe** patch:
  - None
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101833782.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing **FIT101833782.exe** patch:
  - None.
- 4. This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.

**Note:** If you have installed other non-exclusive patches before this patch you must reboot the server to apply those patches first.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute FIT101833782.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 7. Verify that the System Updates Log section contains the patch number **FIT101833782**.

**PAGE: 1/4** 

Model: Color Controller E-45(Andromeda-P2)	Date:	Rank:	Revision:
System Version: 1.0	August 22, 2018	С	
Patch file:			
• FIT101870270.exe			

Uninstallation Capability	
Uninstaller Patch File	None

# **Table of Contents**

- Issue(s) address to this Patch
- Important notes on FIT101870270.exe
- Before installing FIT101870270.exe
- Patch installation instructions

# Issue(s) address to this Patch:

- [MIB]"RicohEngCounterValue" value.
- When trying to print 5st single data with Combine separations=on,the job does not start to print.
- Even if change the date and time with the FQT (touch panel) on Fiery, it is not reflected immediately.
- Function of resetting all Auto Color Diagnosis properties doesn't work.
- After Paper Catalog import by CWS, Paper Catalog display take more than 30 minutes on CWS.
- If the job canceled after printing 10000 jobs with RIP completed jobs, the job will remain in the printed queue.
- When the engine with the settings that is able to shift to STR mode, leaves to stand at night, SC991-00 may occur.
- SC819 occurred during printing and print is stop that the "video board detected an internal error" is displayed.
- After RIP the specified PDF, Fiery is disconnected.
- Printing can not be resumed if "pause printing" is done from
- CWS while the stacker is full.
- Command sequence is not correct when tray is changing with limitless input feeding.
- Job is not displayed in CWS during a lot of data printing.
- Remove the function of "Custom paper Instructions".
- When printed eWire jobs by using Ricoh Printer application, Fiery disconnected.
- When printing setting to "Prepunched" + "Finisher booklet tray", conflict error does not occur.
- PaperCatalog registered with custom paper (468.0 mm x 317.0 mm) is displayed as "KIKU4SAI" with PS driver.
- When start print with stacker cover is open, closing the cover of the Stacker will display Popup(Paper Remaining In Stacker Tray) Message.
- Image shift Shift Y axis even though only X axis is set.
- Auto Color Diagnosis property chart printed by job default setting.
- The toner Levels is different between Engine panle and CWS.
- Auto Color Diagnosis property generation is fail when occur paper jam in printing Auto Color Diagnosis property chart.
- When print the 10000 jobs, the following will be displayed alternately.
  - Number of jobs close to maximum. Delete jobs to ensure printing.
  - <=> [Maximum number of jobs reached. Delete jobs before printing.]
- Fiery freezes when printing under duplex, face-up and blank of back sheet with specific data.
- Auto Color Diagnosis application doesn't start up even after enabling "Generate Auto Color Diagnosis Data after calibration" after calibration is completed.[CWS6.2.0.46 or later is required]
- Closing with "X" button during CWS/PaperCatalog import will not close even if CWS is left for more than

30 minutes. [CWS6.2.0.46 or later is required]

- When screen moving to CWS> Configure> RIP, unknown problem may occur.
- The 21-2 up sorted calibration pattern was implemented. However the 21 sorted pattern is not implemented. [CWS6.2.0.46 or later is required]
- The execution instruction button of "Status All Reset" was written as "Reset ACD Data" even in Japanese setting, so it has fixed to "OK". And, other languages have been fixed to "OK" as same.
- Printer might not respond when using Auto Color Diagnosis Color Bar.

### \* Release of Command WorkStation 6.2.0.48 is scheduled for September.

# This patch (FIT101870270) contains the following patch:

#### Issue(s) address to System Patch 003[FIT000261352]:

• The "ACD Property" screen does not appear, if a large number of paper entries are made in the paper catalog.

### Issue(s) address to System Patch 002[FIT000262047]:

• - Auto Color Diagnosis does not work as expected.

# Issue(s) address to System Patch 001[FIT101833782]:

- When performing automatic calibration during engine adjustment, a Jam message is displayed.
- Added a message display "Open the front cover, pull out the staple tray, remove the paper" in the error message displayed when printing continues when paper is left in the staple tray.
- When canceling the next job after reset the error(wire end, output jam) in eWire printing, the data in LED will stay blinking.
- When jam occurred during auto calibration sheet printing, does not display a jam error screen.
- PMP information is reset by backup/restoration of paper catalog.
- Change the name of the user setting paper on the Engine panel → Save to another number →When setting to tray, setting is not reflected in PaperCatalog.
- Error occurred when specifying the custom paper for gloss coat and execute automatic calibration.
- When APPE setting is ON, horizontal lines not included in the data are printed.
- When using the Media Management Tool via Fiery controller, test chart cannot be printed depending on Fiety user account.
- SC693-20 occurred when "Generate ACD Property" was executed without Power OFF / ON after changing UP setting.
- "Settings" and "Generate ACD property" buttons are hidden.
- Tab shift setting may not be effective when "Tab stock: gloss/ matt/high gloss" is selected and tab shift setting is enabled in "Paper type".
- A print error occurred during PMP generation, PMP generation fails even if error is canceled and continued.
- Even if printing is interrupted with the pause button of SR5050/SR5060 finisher, it can not be restarted with the pause button.
- When print sample print job with MixedMedia, paper handling behavior is not correct.
- Fiery may not start normally when Fiery controller is started up.
- Pad printing setting may not be effective when cover page setting is set before job printing and pad printing is enabled.
- In Plockmatic booklet, behavior is not correct after paper end.
- Engine keeps printing when execute auto calibration during energy save mode.
- Improvement of calibration chart design using in-line sensor.
- When press ADD NEW button of readed Custom Paper from Master Library, multiple same Paper Catalog created.
- If APPE is enabled, (an) unwanted line(s) may appear in the RIPped image.
- All the measurements from the calibration with the in-line sensor may falsely result in "0."
- After calibrating with the in-line sensor, jobs may be printed in black only.
- When RIPping particular files the Fiery service may falsely shut down.

- Multiple stocks falsely appear under one entry made for a custom paper in the paper catalog.
- Even if the Fiery server name is changed on the Fiery application via the printer operation panel, the change may not be reflected to Command Workstation and Fiery Quick Touch panel.
- Cannot change the Fiery server name from Fiery Quick Touch panel.
- Cannot print custom size paper to the stacker shift tray.
- If a jam occurs in the Trimmer Unit TR5040, pages may be missing in the job run after the job that resulted in the jam.

### Important notes on FIT101870270.exe

- System Patch 004 [FIT101870270] contains all fixes contained in System Patch 003 [FIT000261352], System Patch 002 [FIT000262047] and System Patch 001 [FIT101833782].
- System Patch 003 [FIT000261352], System Patch 002 [FIT000262047] and System Patch 001 [FIT101833782] does not have to be removed from E-45 when installing System Patch 004 [FIT101870270].
- The final configuration will be:

System Software Version 1.0
 + System Patch 001 [FIT101833782]
 + System Patch 002 [FIT000262047]
 + System Patch 003 [FIT000261352]
 + System Patch 004 [FIT101870270]
 or
 2)
 System Software Version 1.0
 + System Patch 004 [FIT101870270]

• If you wish to reinstall the System Software, install **System Patch 004 [FIT101870270]** after reinstalling System Software as follows:

System Software Version 1.0 + System Patch 004 [FIT101870270]

 System Patch 001 [FIT101833782], System Patch 002 [FIT000262047] and System Patch 003 [FIT000261352] has been deleted from the "Print Controller: Color Controller E-45 Ver.1.0" web page of the Firmware Download Center.

### Before installing FIT101870270.exe

- 1. Known issues listed below, read before installing FIT101870270.exe patch:
  - None
- 2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101870270.exe** patch:
  - None
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101870270.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing **FIT101870270.exe** patch:
  - FIT101833782.exe
  - FIT000262047.exe
  - FIT000261352.exe

- 4. This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute FIT101870270.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 7. Verify that the System Updates Log section contains the patch number FIT101870270.

PAGE: 1/2

Model: Color Controller E-45(Andromeda-P2)	Date:	Rank:	Revision:
System Version: 1.0	Nov. 7, 2018	С	
Patch file:			
• FIT101846983.exe			

Uninstallation Capability	
Uninstaller Patch File	uninstall_sp.exe

# **Table of Contents**

- Issues addressed with this release
- Before installing FIT101846983.exe
- Patch installation instructions
- About the uninstaller (uninstall\_sp.exe)
- Notes for uninstalling FIT101846983.exe
- Uninstaller patch installation instruction

### Issue(s) address to this Patch:

Patch to update the following components of the Fiery to the versions listed:

Apache 2.4.29 PHP 5.6.33 OpenSSL 1.0.2n

### Before installing FIT101846983.exe:

- 1. Known issues listed below, read before installing FIT101846983.exe patch:
  - None.
- 2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101846983.exe** patch:
  - None
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101846983.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101846983.exe** patch:
  - None.
- 4. This patch is exclusive, it must be installed by itself (no other patches should accompany this patch while installing), and the server must be rebooted or restarted once. After that, other patches can be applied to the server.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.
- 6. The Fiery patch and release note has been scanned with antivirus software and believed to be virus free.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute FIT101846983.exe and follow the instructions in the Fiery Patch Downloader.

- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 7. Verify that the System Updates Log section contains the patch number FIT101846983.

# About the Uninstaller Patch:

- 1. The uninstaller patch (uninstall\_sp.exe) uninstalls the last patch applied to the system.
- 2. The uninstaller patch can only be used when the patch you intend to uninstall has the uninstallation capability.
- 3. The uninstaller patch uninstalls one patch at a time. Once the server reaches idle after uninstallation of the patch, the server will return to the state before the patch was first installed.
- 4. The uninstaller patch is exclusive and must be installed independently. Reboot the server, to install other patches.

### Notes for uninstalling the FIT101846983.exe:

This FIT101846983.exe patch has the uninstaller capability.

To uninstall this patch, make sure to use the uninstaller patch (**uninstall sp.exe**) that is provided with **FIT101846983.exe patch**.

- 1. If FIT101846983.exe is not the last patch applied to the system, every patch installed after FIT101846983.exe must be uninstalled one by one before uninstalling FIT101846983.exe.
- 2. Important notes for uninstalling **FIT101846983.exe** patch with the uninstaller patch:
  - None

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **uninstall\_sp.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. Verify that the System Updates Log section does NOT contain the patch number FIT101846983.

**PAGE: 1/2** 

Model: Color Controller E-45(Andromeda-P2)	Date:	Rank:	Revision:
System Version: 1.0	July. 23, 2019	С	
Patch file:			
• FIT101867106.exe (Security patch 002)			

Uninstallation Capability	
Uninstaller Patch File	uninstall_win_v1.exe

# **Table of Contents**

- Issues addressed with this release
- Before installing FIT101867106.exe
- Patch installation instructions
- About the uninstaller (uninstall\_win\_v1.exe)
- Notes for uninstalling FIT101867106.exe
- Uninstaller patch installation instruction

### Issue(s) address to this Patch:

Patch to address the XSS vulnerability of Webtools in windows Fiery.

### Before installing FIT101867106.exe:

- 1. Known issues listed below, read before installing FIT101867106.exe patch:
  - None.
- 2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101867106.exe** patch:
  - None
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101867106.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101867106.exe** patch:
  - None.
- 4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.
- 6. The Fiery patch and release note has been scanned with antivirus software and believed to be virus free.

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute FIT101867106.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 7. Verify that the System Updates Log section contains the patch number FIT101867106.

# About the Uninstaller Patch:

- 1. The uninstaller patch (uninstall\_win\_v1.exe) uninstalls the last patch applied to the system.
- 2. The uninstaller patch can only be used when the patch you intend to uninstall has the uninstallation capability.
- 3. The uninstaller patch uninstalls one patch at a time. Once the server reaches idle after uninstallation of the patch, the server will return to the state before the patch was first installed.
- 4. The uninstaller patch is exclusive and must be installed independently. Reboot the server, to install other patches.

### Notes for uninstalling the FIT101867106.exe:

This **FIT101867106.exe** patch has the uninstaller capability.

To uninstall this patch, make sure to use the uninstaller patch (uninstall win v1.exe) that is provided with FIT101867106.exe patch.

- 1. If **FIT101867106.exe** is not the last patch applied to the system, every patch installed after **FIT101867106.exe** must be uninstalled one by one before uninstalling **FIT101867106.exe**.
- 2. Important notes for uninstalling **FIT101867106.exe** patch with the uninstaller patch:
  - None

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **uninstall\_win\_v1.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. Verify that the System Updates Log section does NOT contain the patch number FIT101867106.

**PAGE: 1/3** 

Model: Color Controller E-45 (Andromeda-P2)	Date:	Rank:	Revision:
System Version: 1.0	August 7, 2019	С	
Patch file:			
<ul> <li>FIT101957261.exe (Security patch 003)</li> </ul>			
<ul> <li>uninstall win v1 exe (uninstaller)</li> </ul>			

Uninstallation Capability	
Uninstaller Patch File	uninstall_win_v1.exe

# **Table of Contents**

- Issues addressed with this release
- Before installing **FIT101957261.exe**
- Patch installation instructions
- About the uninstaller (uninstall\_win\_v1.exe)
- Notes for uninstalling FIT101957261.exe
- Uninstaller patch installation instruction

### Issues addressed with this release

Patch ID	Description
FIT101957261	Fiery Patch to address Security vulnerabilities.
	• Apache: 2.4.38
	• OpenSSL: 1.0.2r
	• PHP: 7.2.14

### Before installing FIT101957261.exe

- 1. **IMPORTANT:** It is recommended to perform OS update or install MS update KB4103720 and superseding updates. Failing to do this may result in losing Remote Desktop Access to the Fiery until the Microsoft patches are installed.
- 2. Known issues listed below, read before installing FIT101957261.exe patch:
  - Server will reboot twice automatically after applying this patch for successful installation.
- 3. The following prerequisite(s) must be installed in the order specified before applying the **FIT101957261.exe** patch:
  - FIT101846983.exe
- 4. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101957261.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101957261.exe** patch:
  - None.
- 5. This patch is exclusive, it must be installed by itself (no other patches should accompany this patch while installing), and the server must be rebooted or restarted once. After that, other patches can be applied to the server.

Note: If you have installed other non-exclusive patches before this patch you must reboot the

server to apply those patches first.

6. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

### Patch installation instructions

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute FIT101957261.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 7. Verify that the System Updates Log section contains the patch number FIT101957261.

### About the Uninstaller Patch

- 1. The uninstaller patch (uninstall\_win\_v1.exe) uninstalls the last patch applied to the system.
- 2. The uninstaller patch can only be used when the patch you intend to uninstall has the uninstallation capability.
- 3. The uninstaller patch uninstalls one patch at a time. Once the server reaches idle after uninstallation of the patch, the server will return to the state before the patch was first installed.
- 4. The uninstaller patch is exclusive and must be installed independently. Reboot the server, to install other patches.

#### Notes for uninstalling the FIT101957261.exe

This **FIT101957261.exe** patch has the uninstaller capability.

To uninstall this patch, make sure to use the uninstaller patch (**uninstall win v1.exe**) that is provided with **FIT101957261.exe patch**.

- 1. If FIT101957261.exe is not the last patch applied to the system, every patch installed after FIT101957261.exe must be uninstalled one by one before uninstalling FIT101957261.exe.
- 2. Important notes for uninstalling FIT101957261.exe patch with the uninstaller patch:
  - None

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **uninstall\_win\_v1.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
    - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. Verify that the System Updates Log section does NOT contain the patch number **FIT101957261**.