Model: **Andromeda-P1 EFI (E-83)**	Date: 04-Jun-15	No.: RM466001

Subject: Composite Patch 01 [FIT101015201.exe] release notes for Andromeda-P1 EFI(E-83) System Software Version 1.0	Prepared by: M. Yoshikawa
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This bulletin announces the release notes for **Composite Patch 01 [FIT101015201]** for **Andromeda-P1 EFI (E-83)** System Software Version 1.0.

File name	File size
FIT101015201.exe	23.7MB

Issues addressed with CP01 [FIT101015201]

- If a jam occurs in a stapling job while the sheets are stacked to the stapling tray and the job is cancelled in Command WorkStation instead of clearing the jam, the operation panel remains in "Printing" status.

- Turning off the engine does not automatically turn off the Fiery in an SC530 state.

- Turning off the engine does not automatically turn off the Fiery in energy saving mode.

- Jam recovery message does not appear, if the jam is removed after an extended period since the jam occurrence.

- The maximum number of sheets stackable on the output tray is not calculated correctly according to paper thickness, if the "Ring bind: Punch only" option is specified.

- Media selected for the signature from the Paper Catalog is not honored, if the booklet cover is fed from the Interposer Tray.

- Cannot cancel job, if the waste toner bottle is in "Full" status.

- Printing in black/white after printing in color causes the first page of the black/white job to appear high in density.

- If the "Interrupt" function is used, the last page of the interrupted duplex job is printed in simplex and the image is rotated 180 degrees.

- Cannot print on SEF 329x483 size custom paper.

- Jobs are rotated 180 degrees randomly.

- Blank sheets might be inserted to the job.

- Some pages might rotate 180 degrees, if printing booklets via LPR.

Before installing CP01 [FIT101015201]

1. Known issues listed below, read before installing FIT101015201.exe patch:

   - None.

2. The following prerequisites must be installed in the order specified before the FIT101015201.exe patch is installed:

   - None.

3. You can install this patch on top of the GM 1.0.

4. This patch is exclusive. It must be installed by itself, and the server must be rebooted once. After the reboot, other patches may be installed.

Patch installation instructions

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute FIT101015201.exe and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader

    a. Logon must be admin. This is fixed and cannot be modified.

    b. Password is the Fiery administrator login password.

    c. Hostname can be the IP address or the Fiery server name.

4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.

5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose "Restart Fiery Service".

6. Wait until the Fiery controller reaches Idle and print the Configuration page.

7. Verify that the System Updates Log section contains the patch number FIT101015201.

Model: **Andromeda-P1 EFI (E-83)**	Date: 21-Aug-15	No.: RM466002

Subject: Patch (FIT101087873) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: M. Yoshikawa
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101087873**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101087873.exe	- A patch to block Windows 10 notification and installation via Windows Updates on Fiery servers.

Before installing FIT101087873:

1. Known issues listed below, read before installing **FIT101087873.exe** patch:

    - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101087873.exe** patch:

    - None.

3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101087873.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101087873.exe** patch:

    - None.

4. This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **FIT101087873.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader.
    a. Logon must be admin. This is fixed and cannot be modified.
    b. Password is the Fiery administrator login password.
    c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. If the controller does not eventually reach Idle, please manually start the Fiery service.
7. Verify that the System Updates Log section contains the patch number **FIT101087873**.

Technical **B**ulletin

Model: **Andromeda-P1 EFI (E-83)**	Date: 21-Aug-15	No.: RM466003

Subject: Patch (FIT101056018) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: M. Yoshikawa
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101056018**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)

FIT101056018.exe	- Patch to upgrade PHP, Apache and OpenSSL v5.6.7, v2.2.29 and v1.0.1m respectively.
	    - PHP: 5.3.28 --> 5.6.7
	    - Apache: 2.2.26 --> 2.2.29
	    - OpenSSL: 0.9.8za --> 1.0.1m

Before installing FIT101056018:

1. Known issues listed below, read before installing **FIT101056018.exe** patch:

   - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101056018.exe** patch:

   - FIT101015201.exe

3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101056018.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101056018.exe** patch:

   - None.

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101056018.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader
   a. Logon must be admin. This is fixed and cannot be modified.
   b. Password is the Fiery administrator login password.
   c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101056018**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 21-Aug-15	No.: RM466004

Subject: Patch (FIT101079198) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: M. Yoshikawa
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101079198**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101079198.exe	- When recovering from a tray empty status in a system configured with CANAL and Duplo finisher, printing resumes from the first page of the job.

Before installing FIT101079198:

1. Known issues listed below, read before installing **FIT101079198.exe** patch:

   - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101079198.exe** patch:

   - FIT101015201.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101079198.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101079198.exe** patch:

   - None.

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101079198.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader
   a. Logon must be admin. This is fixed and cannot be modified.
   b. Password is the Fiery administrator login password.
   c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101079198**.

Technical **B**ulletin

Model: **Andromeda-P1 EFI (E-83)**	Date: 21-Aug-15	No.: RM466005

Subject: Patch (FIT101098917) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: M. Yoshikawa
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101098917**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101098917.exe	- SC161-01/SC161-06/SC844-02/SC844-04 occurs due to a problem in the communication between the DTU and Fiery.

Before installing FIT101098917:

1. Known issues listed below, read before installing **FIT101098917.exe** patch:

   - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101098917.exe** patch:

   - FIT101015201.exe

3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101098917.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101098917.exe** patch:

   - None.

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101098917.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader
   a. Logon must be admin. This is fixed and cannot be modified.
   b. Password is the Fiery administrator login password.
   c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101098917.**

Model: **Andromeda-P1 EFI (E-83)**	Date: 11-Sep-15	No.: RM466006

Subject: Patch (**FIT101072123**) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101072123**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101072123.exe	- Image is not printed as expected, if APPE is enabled. - Image is not printed as expected, if APPE is enabled and the job is imposed. - Fiery service aborts, if RIPped with the image enhancement option enabled.

Before installing FIT101072123.exe

1. Known issues listed below, read before installing **FIT101072123.exe** patch:

   - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101072123.exe** patch:

   - FIT101015201.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101072123.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101072123.exe** patch:

   - None.

4. This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **FIT101072123.exe** and follow the instructions in the Fiery Patch Downloader.
   a. Notes about the Fiery Patch Downloader
   b. Logon must be admin. This is fixed and cannot be modified.
   c. Password is the Fiery administrator login password.
3. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. If the controller does not eventually reach Idle, please manually start the Fiery service.
7. Verify that the System Updates Log section contains the patch number **FIT101072123**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 30-Sep-15	No.: RM466007

Subject: Patch (**FIT101117271**) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101117271**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101117271.exe	The Fiery controller does not turn OFF automatically according to the power synchronization function and SC694-01 occurs when the controller is powered ON the next time, due to a faulty communication between the DTU (data transfer unit) and Fiery.

Before installing FIT101117271.exe

1. Known issues listed below, read before installing **FIT101117271.exe** patch:

   • None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101117271.exe** patch:

   • FIT101015201.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101117271.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101117271.exe** patch:

   • FIT101079198.exe

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101117271.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader

   a. Logon must be admin. This is fixed and cannot be modified.

   b. Password is the Fiery administrator login password.

   c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101117271**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 30-Sep-15	No.: RM466008

Subject: Patch (**FIT101111954**) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101111954**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101111954.exe	E-83 is falsely displayed as E-43 under "Server Name" when searched for a controller by specifying an IP range in Command WorkStation.

Before installing FIT101111954.exe

1. Known issues listed below, read before installing **FIT101111954.exe** patch:

   - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101111954.exe** patch:

   - FIT101015201.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101111954.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101111954.exe** patch:

   - None.

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101111954.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader

   a. Logon must be admin. This is fixed and cannot be modified.

   b. Password is the Fiery administrator login password.

   c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101111954**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 27-Oct-15	No.: RM466009

Subject: Patch (FIT101064342) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: M. Yoshikawa
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101064342**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101064342.exe	- Image is cropped, if imposing A4 2-up on SRA3.

Before installing FIT101064342:

1. Known issues listed below, read before installing **FIT101064342.exe** patch:

   - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101064342.exe** patch:

   - FIT101015201.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101064342.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101064342.exe** patch:

   - None.

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101064342.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader
   a. Logon must be admin. This is fixed and cannot be modified.
   b. Password is the Fiery administrator login password.
   c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101064342**.

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Model: **Andromeda-P1 EFI (E-83)**	Date: 2-Dec-15	No.: RM466010

Subject: Patch (FIT101113065) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101113065**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101113065.exe	Logo image in a PDF file is missing in the printout.

Before installing FIT101113065.exe

1. Known issues listed below, read before installing **FIT101113065.exe** patch:
   - None.
2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101113065.exe** patch:
   - FIT101015201.exe
3. Do NOT install any of the following patch(es) after installing the **FIT101113065.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101113065.exe** patch:
   - FIT101064342.exe
4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.
5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **FIT101113065.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
   a. Logon must be admin. This is fixed and cannot be modified.
   b. Password is the Fiery administrator login password.
   c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. If the controller does not eventually reach Idle, please manually start the Fiery service.
7. Verify that the System Updates Log section contains the patch number **FIT101113065**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 2-Dec-15	No.: RM466011

Subject: Patch (FIT101180877) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101180877**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101180877.exe	Output is not as expected, if the paper catalog is set with a profile that uses one or two colors and the Black overprint function is enabled.

Before installing FIT101180877.exe

1. Known issues listed below, read before installing **FIT101180877.exe** patch:

    - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101180877.exe** patch:

    - FIT101015201.exe
    - FIT101072123.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101180877.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101180877.exe** patch:

    - None.

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101180877.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader

    a. Logon must be admin. This is fixed and cannot be modified.

    b. Password is the Fiery administrator login password.

    c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101180877**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 3-Dec-15	No.: RM466012

Subject: Patch (FIT101186523) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101186523**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101186523.exe	RIP may not complete with PostScript files.

Before installing FIT101186523.exe

1. Known issues listed below, read before installing **FIT101186523.exe** patch:

    - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101186523.exe** patch:

    - FIT101015201.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101186523.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101186523.exe** patch:

    - None.

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101186523.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader

    a. Logon must be admin. This is fixed and cannot be modified.

    b. Password is the Fiery administrator login password.

    c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101186523**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 14-Dec-15	No.: RM466013

Subject: Patch (FIT101143887) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101143887**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101143887.exe	Cannot staple the maximum allowable number of sheets even if specified so in the SP.

Before installing FIT101143887.exe

1. Known issues listed below, read before installing **FIT101143887.exe** patch:
   - None.
2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101143887.exe** patch:
   - FIT101015201.exe
3. Do NOT install any of the following patch(es) after installing the **FIT101143887.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101143887.exe** patch:
   - FIT101079198.exe.
   - FIT101117271.exe.
4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.
5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **FIT101143887.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
   a. Logon must be admin. This is fixed and cannot be modified.
   b. Password is the Fiery administrator login password.
   c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. If the controller does not eventually reach Idle, please manually start the Fiery service.
7. Verify that the System Updates Log section contains the patch number **FIT101143887**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 8-Jan-16	No.: RM466014

Subject: Patch (FIT101191255) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101191255**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101191255.exe	Dynamic Language Switching was disabled on the Fiery controller, because it is not supported on Windows 7 and later OS.

Before installing FIT101191255.exe

1. Known issues listed below, read before installing **FIT101191255.exe** patch:

   - English will be listed in WebTool language dropdown along with server language. If Server language is Roman, English will list twice.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101191255.exe** patch:

   - FIT101015201.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101191255.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101191255.exe** patch:

   - None.

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101191255.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader

   a. Logon must be admin. This is fixed and cannot be modified.

   b. Password is the Fiery administrator login password.

   c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101191255**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 01-Feb-16	No.: RM466015

Subject: Patch (FIT101208878) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101208878**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101208878.exe	When recovering from a tray empty status in a system configured with Plockmatic, the last page printed before the tray had run out of paper is duplicated.

Before installing FIT101208878.exe

1. Known issues listed below, read before installing **FIT101208878.exe** patch:

    - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101208878.exe** patch:

    - FIT101015201.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101208878.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101208878.exe** patch:

    - FIT101079198.exe

    - FIT101117271.exe

    - FIT101143887.exe

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101208878.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader

    a. Logon must be admin. This is fixed and cannot be modified.

    b. Password is the Fiery administrator login password.

    c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101208878**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 05-Apr-16	No.: RM466016

Subject: Patch (FIT101145721) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101145721**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101145721.exe	NCR paper was deleted from Paper type in Media tab.

Before installing FIT101145721.exe

1. Known issues listed below, read before installing **FIT101145721.exe** patch:

   - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101145721.exe** patch:

   - FIT101015201.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101145721.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101145721.exe** patch:

   - FIT101079198.exe
   - FIT101117271.exe
   - FIT101143887.exe
   - FIT101208878.exe

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101145721.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader

   a. Logon must be admin. This is fixed and cannot be modified.

   b. Password is the Fiery administrator login password.

   c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101145721**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 06-Apr-16	No.: RM466017

Subject: Patch (FIT101171329) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101171329**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101171329.exe	If 'Tray alignment' in the Media tab is enabled, the Interposer Tray does not appear on the list of Input tray for Mixed media.

Before installing FIT101171329.exe

1. Known issues listed below, read before installing **FIT101171329.exe** patch:

   - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101171329.exe** patch:

   - FIT101015201.exe
   - FIT101145721.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101171329.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101171329.exe** patch:

   - None.

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101171329.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader

   a. Logon must be admin. This is fixed and cannot be modified.

   b. Password is the Fiery administrator login password.

   c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101171329**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 09-May-16	No.: RM466018

Subject: Patch (FIT101303889) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101303889**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101303889.exe	If CANAL is connected, printing does not resume even if paper is loaded on the tray after a paper-end detection.

Before installing FIT101303889.exe

1. Known issues listed below, read before installing **FIT101303889.exe** patch:
   - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101303889.exe** patch:
   - FIT101015201.exe
   - FIT101145721.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101303889.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101303889.exe** patch:
   - FIT101208878.exe
   - FIT101143887.exe
   - FIT101117271.exe
   - FIT101079198.exe

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101303889.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader
   a. Logon must be admin. This is fixed and cannot be modified.
   b. Password is the Fiery administrator login password.
   c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

Model: **Andromeda-P1 EFI (E-83)**	Date: 09-May-16	No.: RM466018

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101303889**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 09-May-16	No.: RM466019

Subject: Patch (FIT101305677) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101305677**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101305677.exe	Target maximum density specified at the time of calibration is not honored when printed.

Before installing FIT101305677.exe

1. Known issues listed below, read before installing **FIT101305677.exe** patch:

    - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101305677.exe** patch:

    - FIT101015201.exe
    - FIT101145721.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101305677.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101305677.exe** patch:

    - FIT101208878.exe
    - FIT101079198.exe
    - FIT101117271.exe
    - FIT101143887.exe
    - FIT101303889.exe

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101305677.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader

    a. Logon must be admin. This is fixed and cannot be modified.

    b. Password is the Fiery administrator login password.

    c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

Model: **Andromeda-P1 EFI (E-83)**	Date: 09-May-16	No.: RM466019

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101305677**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 09-May-16	No.: RM466020

Subject: Patch (FIT101178519) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101178519**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101178519.exe	SC649-01 occurs shortly after power ON, if the target density curve of the specified calibration set is not monotonically increasing.

Before installing FIT101178519.exe

1. Known issues listed below, read before installing **FIT101178519.exe** patch:

    • Please use Command WorkStation v5.8.0.44 to confirm the effectiveness of this patch.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101178519.exe** patch:

    • FIT101015201.exe
    • FIT101180877.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101178519.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101178519.exe** patch:

    • None.

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **FIT101178519.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader

    a. Logon must be admin. This is fixed and cannot be modified.
    b. Password is the Fiery administrator login password.
    c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. If the controller does not eventually reach Idle, please manually start the Fiery service.
7. Verify that the System Updates Log section contains the patch number **FIT101178519**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 24-May-16	No.: RM466021

Subject: Patch (FIT101303925) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101303925**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101303925.exe	The figures that represent the month are incorrect when Job Log is automatically exported in CSV.

Before installing FIT101303925.exe

1. Known issues listed below, read before installing **FIT101303925.exe** patch:

   - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101303925.exe** patch:

   - FIT101015201.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101303925.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101303925.exe** patch:

   - None.

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101303925.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader

   a. Logon must be admin. This is fixed and cannot be modified.

   b. Password is the Fiery administrator login password.

   c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101303925**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 24-May-16	No.: RM466022

Subject: Patch (FIT101190288) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101190288**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101190288.exe	If APPE and Halftone simulation are enabled, sudden color changes occur in the job as a result of halftone simulation not being applied to every page.

Before installing FIT101190288.exe

1. Known issues listed below, read before installing **FIT101190288.exe** patch:

   - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101190288.exe** patch:

   - FIT101015201.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101190288.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101190288.exe** patch:

   - None.

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101190288.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader

   a. Logon must be admin. This is fixed and cannot be modified.

   b. Password is the Fiery administrator login password.

   c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101190288**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 24-June-16	No.: RM466023

Subject: Patch (FIT101208970) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101208970**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101208970.exe	Color is not as expected when printing a PDF file from the printer driver, but the same file is printed in the correct color if re-printed from CWS or imported to CWS.

Before installing FIT101208970.exe

1. Known issues listed below, read before installing **FIT101208970.exe** patch:

   - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101208970.exe** patch:

   - FIT101015201.exe
   - FIT101072123.exe
   - FIT101180877.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101208970.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101208970.exe** patch:

   - None.

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.

6. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101208970.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader

   a. Logon must be admin. This is fixed and cannot be modified.

   b. Password is the Fiery administrator login password.

   c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

Model: **Andromeda-P1 EFI (E-83)**	Date: 24-June-16	No.: RM466023

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101208970**.

Subject: Patch (FIT101327800) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101327800**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101327800.exe	White area (CMYK 0%) is falsely mixed with 1% black after RIP, if "Japan Color 2011 Coated" is specified as source profile and "Pure Primaries" as processing method.

Before installing FIT101327800.exe

1. Known issues listed below, read before installing **FIT101327800.exe** patch:

   - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101327800.exe** patch:

   - FIT101015201.exe
   - FIT101180877.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101327800.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101327800.exe** patch:

   - FIT101178519.exe

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101327800.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader

   a. Logon must be admin. This is fixed and cannot be modified.

   b. Password is the Fiery administrator login password.

   c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101327800**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 24-June-16	No.: RM466025

Subject: Patch (FIT101351209) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101351209**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101351209.exe	After applying FIT101145721, job specified with a generic paper size from the Paper Catalog is falsely displayed as custom paper size in Command WorkStation job properties.

Before installing FIT101351209.exe

1. Known issues listed below, read before installing **FIT101351209.exe** patch:
   - None.
2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101351209.exe** patch:
   - FIT101015201.exe
   - FIT101145721.exe
3. Do NOT install any of the following patch(es) after installing the **FIT101351209.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101351209.exe** patch:
   - FIT101171329.exe
4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.
5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **FIT101351209.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
   a. Logon must be admin. This is fixed and cannot be modified.
   b. Password is the Fiery administrator login password.
   c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. If the controller does not eventually reach Idle, please manually start the Fiery service.
7. Verify that the System Updates Log section contains the patch number **FIT101351209.**

Model: **Andromeda-P1 EFI (E-83)**	Date: 24-June-16	No.: RM466026

Subject: Patch (FIT101374608) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101374608**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101374608.exe	A blank sheet is added to the end of the job, if a page range is specified for an even number of pages in a duplex PS job.

Before installing FIT101374608.exe

1. Known issues listed below, read before installing **FIT101374608.exe** patch:

    - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101374608.exe** patch:

    - FIT101015201.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101374608.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101374608.exe** patch:

    - None.

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101374608.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader

    a. Logon must be admin. This is fixed and cannot be modified.

    b. Password is the Fiery administrator login password.

    c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101374608**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 6-Sep-16	No.: RM466027

Subject: Patch (FIT101261949) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: T .Satoh
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101261949**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101261949.exe	-Test pattern printing from the engine SP (2109) supports printing in CMYK.
	-Test pattern can be printed on all standard paper sizes supported by Andromeda-P1

Before installing FIT101261949.exe

1. Known issues listed below, read before installing **FIT101261949.exe** patch:
   - None.
2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101261949.exe** patch:
   - FIT101015201.exe
3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101261949.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101261949.exe** patch:
   - None.
4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.
5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **FIT101261949.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
   a. Logon must be admin. This is fixed and cannot be modified.
   b. Password is the Fiery administrator login password.
   c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. If the controller does not eventually reach Idle, please manually start the Fiery service.
7. Verify that the System Updates Log section contains the patch number **FIT101261949**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 2-Sep-16	No.: RM466028

Subject: Patch (FIT101431220) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101431220**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101431220.exe	Certain objects may be missing or unexpected speckles may appear, if a PDF file is printed with APPE enabled.

Before installing FIT101431220.exe

1. Known issues listed below, read before installing **FIT101431220.exe** patch:
   - None.
2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101431220.exe** patch:
   - FIT101015201.exe
   - FIT101072123.exe
   - FIT101180877.exe
3. Do NOT install any of the following patch(es) after installing the **FIT101431220.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101431220.exe** patch:
   - FIT101208970.exe
4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.
5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **FIT101431220.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
   a. Logon must be admin. This is fixed and cannot be modified.
   b. Password is the Fiery administrator login password.
   c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. If the controller does not eventually reach Idle, please manually start the Fiery service.
7. Verify that the System Updates Log section contains the patch number **FIT101431220**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 2-Sep-16	No.: RM466029

Subject: Patch (FIT101406459) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101406459**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101406459.exe	Certain image within a page may be lost after RIPping, if selected "Create master = Not created" in the VDP setting and APPE is enabled.

Before installing FIT101406459.exe

1. Known issues listed below, read before installing **FIT101406459.exe** patch:

    - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101406459.exe** patch:

    - FIT101015201.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101406459.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101406459.exe** patch:

    - None.

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101406459.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader

    a. Logon must be admin. This is fixed and cannot be modified.

    b. Password is the Fiery administrator login password.

    c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101406459**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 6-Sep-16	No.: RM466030

Subject: Patch (FIT101429202) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101429202**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101429202.exe	Print and RIP speed may be slower than expected on E-83.

Before installing FIT101429202.exe

1. Known issues listed below, read before installing **FIT101429202.exe** patch:
   - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101429202.exe** patch:
   - FIT101015201.exe
   - FIT101072123.exe
   - FIT101180877.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101429202.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101429202.exe** patch:
   - FIT101208970.exe
   - FIT101431220.exe

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101429202.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader
   a. Logon must be admin. This is fixed and cannot be modified.
   b. Password is the Fiery administrator login password.
   c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

Model: **Andromeda-P1 EFI (E-83)**	Date: 6-Sep-16	No.: RM466030

7.   Verify that the System Updates Log section contains the patch number **FIT101429202**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 6-Sep-16	No.: RM466031

Subject: Patch (FIT101411602) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101411602**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101411602.exe	Image shift does not work properly for imposed variable data jobs.

Before installing FIT101411602.exe

1. Known issues listed below, read before installing **FIT101411602.exe** patch:

    - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101411602.exe** patch:

    - FIT101015201.exe
    - FIT101064342.exe
    - FIT101113065.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101411602.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101411602.exe** patch:

    - None.

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101411602.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader

    a. Logon must be admin. This is fixed and cannot be modified.
    b. Password is the Fiery administrator login password.
    c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101411602**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 3-Oct-16	No.: RM466032

Subject: Patch (FIT101431214) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101431214**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101431214.exe	A pattern that does not exist in the job data may appear in the preview, if a PDF file is processed and held with APPE enabled.

Before installing FIT101431214.exe

1. Known issues listed below, read before installing **FIT101431214.exe** patch:

2. None.

3. The following prerequisite(s) must be installed in the order specified before applying the **FIT101431214.exe** patch:

   - FIT101015201.exe
   - FIT101072123.exe

4. Do NOT install any of the following patch(es) after installing the **FIT101431214.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101431214.exe** patch:

   - None.

5. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

6. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101431214.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader

   a. Logon must be admin. This is fixed and cannot be modified.

   b. Password is the Fiery administrator login password.

   c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101431214**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 7-Nov-16	No.: RM466033

Subject: Patch (FIT101465250) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101465250**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101465250.exe	Paper is not fed from the assigned tray, if the job applies Impose and Mixed Media settings with slip sheet insertion.

Before installing FIT101465250.exe

1. Known issues listed below, read before installing **FIT101465250.exe** patch:

   ● None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101465250.exe** patch:

   ● FIT101015201.exe
   ● FIT101145721.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101465250.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101465250.exe** patch:

   ● FIT101208878.exe
   ● FIT101079198.exe
   ● FIT101143887.exe
   ● FIT101208878.exe
   ● FIT101303889.exe
   ● FIT101305677.exe

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101465250.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader

   a. Logon must be admin. This is fixed and cannot be modified.

   b. Password is the Fiery administrator login password.

   c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

Model: **Andromeda-P1 EFI (E-83)**	Date: 7-Nov-16	No.: RM466033

5.   Wait until the Fiery controller reaches Idle and print the Configuration page.

6.   If the controller does not eventually reach Idle, please manually start the Fiery service.

7.   Verify that the System Updates Log section contains the patch number **FIT101465250**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 7-Nov-16	No.: RM466034

Subject: Patch (FIT101447863) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101447863**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101447863.exe	Printing monochrome pages with APPE disabled may produce faint prints.

Before installing FIT101447863.exe

1. Known issues listed below, read before installing **FIT101447863.exe** patch:
   - None.

2. The following prerequisite(s) must be installed in the order specified before applying the FIT101447863.exe patch:
   - FIT101015201.exe
   - FIT101072123.exe
   - FIT101180877.exe
   - FIT101431220.exe
   - FIT101429202.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101447863.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101447863.exe** patch:
   - FIT101208970.exe

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **FIT101447863.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
   a. Logon must be admin. This is fixed and cannot be modified.
   b. Password is the Fiery administrator login password.
   c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. If the controller does not eventually reach Idle, please manually start the Fiery service.

Model: **Andromeda-P1 EFI (E-83)** | Date: 7-Nov-16 | No.: RM466034

7.   Verify that the System Updates Log section contains the patch number **FIT101447863**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 7-Nov-16	No.: RM466035

Subject: Patch (FIT101503936) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101503936**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101503936.exe	When printing using the OCR font added to the controller, some pages are substituted with a different font.

Before installing FIT101503936.exe

1. Known issues listed below, read before installing **FIT101503936.exe** patch:
   - None.
2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101503936.exe** patch:
   - FIT101015201.exe
3. Do NOT install any of the following patch(es) after installing the **FIT101503936.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101503936.exe** patch:
   - None.
4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.
5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **FIT101503936.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
   a. Logon must be admin. This is fixed and cannot be modified.
   b. Password is the Fiery administrator login password.
   c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. If the controller does not eventually reach Idle, please manually start the Fiery service.
7. Verify that the System Updates Log section contains the patch number **FIT101503936**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 5-Dec-16	No.: RM466036

Subject: Patch (FIT101439420) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101439420**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101439420.exe	SC-844-04 (Data Transfer Unit: DE time-out error) may occur while printing.

Before installing FIT101439420.exe

1. Known issues listed below, read before installing **FIT101439420.exe** patch:

   - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101439420.exe** patch:

   - FIT101015201.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101439420.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101439420.exe** patch:

   - None.

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101439420.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader

   a. Logon must be admin. This is fixed and cannot be modified.

   b. Password is the Fiery administrator login password.

   c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101439420**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 6-Feb-17	No.: RM466037

Subject: Patch (FIT101531609) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101531609**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101531609.exe	Immediately after starting up the Fiery, SC844-10 occurs and the Fiery shuts down.

Before installing FIT101531609.exe

1. Known issues listed below, read before installing **FIT101531609.exe** patch:
   - None.
2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101531609.exe** patch:
   - FIT101015201.exe
   - FIT101145721.exe
3. Do NOT install any of the following patch(es) after installing the **FIT101531609.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101531609.exe** patch:
   - FIT101465250.exe
   - FIT101305677.exe
   - FIT101303889.exe
   - FIT101208878.exe
   - FIT101143887.exe
   - FIT101117271.exe
   - FIT101079198.exe
4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.
5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **FIT101531609.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
   a. Logon must be admin. This is fixed and cannot be modified.
   b. Password is the Fiery administrator login password.

  c. Hostname can be the IP address or the Fiery server name.

4.   After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5.   Wait until the Fiery controller reaches Idle and print the Configuration page.

6.   If the controller does not eventually reach Idle, please manually start the Fiery service.

7.   Verify that the System Updates Log section contains the patch number **FIT101531609**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 28-Feb-17	No.: RM466038

Subject: Patch (FIT101567799) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101567799**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101567799.exe	Fiery may stall while RIPping PDF files, if APPE is enabled.

Before installing FIT101567799.exe

1. Known issues listed below, read before installing FIT101567799.exe patch:

    - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101567799.exe** patch:

    - FIT101015201.exe
    - FIT101072123.exe
    - FIT101180877.exe
    - FIT101431220.exe
    - FIT101429202.exe
    - FIT101431214.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101567799.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101567799.exe** patch:

    - FIT101208970.exe
    - FIT101447863.exe

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.

6. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **FIT101567799.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader

    a. Logon must be admin. This is fixed and cannot be modified.

    b. Password is the Fiery administrator login password.

    c. Hostname can be the IP address or the Fiery server name.

4.   After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5.   Wait until the Fiery controller reaches Idle and print the Configuration page.

6.   If the controller does not eventually reach Idle, please manually start the Fiery service.

7.   Verify that the System Updates Log section contains the patch number **FIT101567799**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 28-Feb-17	No.: RM466039

Subject: Patch (FIT101341364) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101341364**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101341364.exe	Connection between the Fiery and engine drops.

Before installing FIT101341364.exe

1. Known issues listed below, read before installing **FIT101341364.exe** patch:
   - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101341364.exe** patch:
   - FIT101015201.exe
   - FIT101406459.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101341364.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101341364.exe** patch:
   - None.

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.

6. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **FIT101341364.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
   a. Logon must be admin. This is fixed and cannot be modified.
   b. Password is the Fiery administrator login password.
   c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
5. Wait until the Fiery controller reaches Idle and print the Configuration page.

Model: **Andromeda-P1 EFI (E-83)**	Date: 28-Feb-17	No.: RM466039

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **FIT101341364**.

Model: **Andromeda-P1 EFI (E-83)**	Date: 7-Mar-17	No.: RM466040

Subject: Patch (FIT101556209) release note for System Software Version 1.0 for Andromeda-P1 EFI (E-83)	Prepared by: R.Shohda
From: 1st PP Tech Service Sect., PP Tech Service Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	

This RTB has been issued to announce the release notes on the patch "**FIT101556209**" applied to the Andromeda-P1 EFI (E-83) system software version 1.0.

Patch File	Issue(s)
FIT101556209.exe	Job error "Master and variable print orientation does not match" occurs when RIPing VDP jobs with "Enable enhanced Freeform" enabled.

Before installing FIT101556209.exe

1. Known issues listed below, read before installing **FIT101556209.exe** patch:

    - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101556209.exe** patch:

    - FIT101015201.exe
    - FIT101064342.exe
    - FIT101113065.exe

3. Do NOT install any of the following patch(es) after installing the **FIT101556209.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101556209.exe** patch:

    - FIT101411602.exe

4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

6. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.

7. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions:

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute **FIT101556209.exe** and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader

    a. Logon must be admin. This is fixed and cannot be modified.

    b. Password is the Fiery administrator login password.

    c. Hostname can be the IP address or the Fiery server name.

Model: **Andromeda-P1 EFI (E-83)**	Date: 7-Mar-17	No.: RM466040

4.   After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5.   Wait until the Fiery controller reaches Idle and print the Configuration page.

6.   If the controller does not eventually reach Idle, please manually start the Fiery service.

7.   Verify that the System Updates Log section contains the patch number **FIT101556209**.

Model: Color Controller E-83 (Andromeda-P1)	**Date:** April 13, 2017	**Revision:**
System Version: 1.0		

Patch File: FIT101370305.exe

Issue(s) address to this Patch:

- A patch to upgrade OpenSSL to 1.0.2g.

Before installing FIT101370305:

1. Known issues listed below, read before installing **FIT101370305.exe** patch:
   - **None**

2. The following prerequisite(s) must be installed in the order specified before installing **FIT101370305.exe** is applied:

   - FIT101015201.exe
   - FIT101056018.exe

3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101370305.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101370305.exe** patch:

   - **None**

4. This patch is exclusive, it must be installed by itself (no other patches should accompany this patch while installing), and the server must be rebooted or restarted once. After that, other patches can be applied to the server.

   Note: If you have installed other non-exclusive patches before this patch you must reboot the server to apply those patches first.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

<u>Patch Installation Instructions:</u>

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **FIT101370305.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
    a. Logon must be admin. This is fixed and cannot be modified.
    b. Password is the Fiery administrator login password.
    c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. If the controller does not eventually reach Idle, please manually start the Fiery service.
7. Verify that the **System Updates Log** section contains the patch number **FIT101370305**.

Fiery Patch Release Notes

Model: Color Controller E-83 (Andromeda-P1)	Date: May 9, 2017	Revision:
System Version: 1.0		
Patch file: FIT101146634.exe (Composite Patch 02)		

IMPORTANT

1. **FIT101146634.exe** must be installed together as a set with Color_Controller_E-43_E-83_SP2.exe (Service Pack 02) and Color_Controller_E-43_E-83_SP3.exe (Service Pack 03). <u>Make sure to also refer to the release notes for Service Pack 02 and 03.</u>

2. Service Pack 02 and Service Pack 03 must be installed immediately after **FIT101146634.exe** with no other patches in between.

3. Regardless of the patches currently installed on the server, **FIT101146634.exe** must be installed, as it is a prerequisite for the succeeding patches.

Issues addressed with this release

FIT101146634.exe contains the following fixes:

Patch ID	Description
FIT101087873	- A patch to block Windows 10 notification and installation via Windows Updates on Fiery servers.
FIT101056018	- Patch to upgrade PHP, Apache and OpenSSL v5.6.7, v2.2.29 and v1.0.1m respectively. - PHP: 5.3.28 → 5.6.7 - Apache: 2.2.26 → 2.2.29 - OpenSSL: 0.9.8za → 1.0.1m
FIT101079198	- When recovering from a tray empty status in a system configured with CANAL and Duplo finisher, printing resumes from the first page of the job.
FIT101098917	- SC161-01/SC161-06/SC844-02/SC844-04 occurs due to a problem in the communication between the DTU and Fiery.
FIT101072123	- Image is not printed as expected, if APPE is enabled. - Image is not printed as expected, if APPE is enabled and the job is imposed. - Fiery service aborts, if RIPped with the image enhancement option enabled.
FIT101117271	- The Fiery controller does not turn OFF automatically according to the power synchronization function and SC694-01 occurs when the controller is powered ON the next time, due to a faulty communication between the DTU (data transfer unit) and Fiery.
FIT101111954	- E-83 is falsely displayed as E-43 under "Server Name" when searched for a controller by specifying an IP range in Command WorkStation.
FIT101064342	- Image is cropped, if imposing A4 2-up on SRA3.
FIT101113065	- Logo image in a PDF file is missing in the printout.
FIT101180877	- Output is not as expected, if the paper catalog is set with a profile that uses one or two colors and the job contains 8 or more pages. - Output is not as expected, if the paper catalog is set with a profile that uses one or two colors and the Black overprint function is enabled.

Patch configuration

- Configuration after installing **FIT101146634.exe** (Composite Patch 02) is as follows:
    System software Version 1.0
    + Composite Patch 01 (FIT101015201.exe)
    + Misc. patches released after Composite Patch 01
    + Composite Patch 02

- If you wish to reinstall the system, install the patches as follows:
    System software Version 1.0
    + Composite Patch 01
    + Composite Patch 02

Before installing FIT101146634.exe

1. Known issues listed below, read before installing **FIT101146634.exe** patch:
   • None.

2. The following prerequisite(s) must be installed in the order specified before applying the
   FIT101146634.exe patch:
   • FIT101015201.exe (Composite Patch 01)

3. Do <u>NOT</u> install any of the following patch(es) after installing the **FIT101146634.exe** patch. If you
   must install any of the patch(es) below, do so before installing the **FIT101146634.exe** patch:
   • None.

4. This patch is exclusive, it must be installed by itself (no other patches should accompany this patch
   while installing), and the server must be rebooted or restarted once. After that, other patches can be
   applied to the server.
   Note: If you have installed other non-exclusive patches before this patch you must reboot the server
       to apply those patches first.

5. In the case where the customer needs to install a patch which was previously skipped in the patch
   order, it is necessary to reinstall the system.

Patch installation instructions

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **FIT101146634.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
   a. Logon must be admin. This is fixed and cannot be modified.
   b. Password is the Fiery administrator login password.
   c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. If the controller does not eventually reach Idle, please manually start the Fiery service.
7. Verify that the System Updates Log section contains the patch number **FIT101146634.exe**.

Model: Color Controller E-83 (Andromeda-P1)	**Date:** May 9, 2017	**Revision:**
System Version: 1.0		

Patch file:

- Color_Controller_E-43_E-83_SP2.exe (Service Pack 02)
- uninstall_sp.exe (uninstaller)

IMPORTANT

1. **Color_Controller_E-43_E-83_SP2.exe** (Service Pack 02) must be installed together as a set with FIT101146634.exe (Composite Patch 02) and Color_Controller_E-43_E-83_SP3.exe (Service Pack 03). Make sure to also refer to the release notes for FIT101146634.exe and Service Pack 03.

2. **Color_Controller_E-43_E-83_SP2.exe** and Service Pack 03 must be installed immediately after FIT101146634.exe with no other patches in between.

3. Regardless of the patches currently installed on the server, **Color_Controller_E-43_E-83_SP2.exe** must be installed, as it is a prerequisite for the succeeding patches.

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Issues addressed with this release

Service Pack 02 contains the following fixes:

Patch ID	Description
FIT101186523	RIP may not complete with PostScript files.
FIT101143887	Cannot staple the maximum allowable number of sheets even if specified so in SP.
FIT101191255	Dynamic Language Switching was disabled on the Fiery controller, because it is not supported on Windows 7 and later OS.
FIT101208878	When recovering from a tray empty status in a system configured with Plockmatic, the last page printed before the tray had run out of paper is duplicated.
FIT101145721	NCR paper was deleted from Paper type in Media tab.
FIT101171329	If 'Tray alignment' in the Media tab is enabled, the Interposer Tray does not appear on the list of Input tray for Mixed media.
FIT101303889	If CANAL is connected, printing does not resume even if paper is loaded on the tray after a paper-end detection.
FIT101305677	Target maximum density specified at the time of calibration is not honored when printed.

FIT101178519	SC649-01 occurs shortly after power ON, if the target density curve of the specified calibration set is not monotonically increasing.
FIT101303925	The figures that represent the month are incorrect when Job Log is automatically exported in CSV.
FIT101190288	If APPE and Halftone simulation are enabled, sudden color changes occur in the job as a result of halftone simulation not being applied to every page.
FIT101208970	Color is not as expected when printing a PDF file from the printer driver, but the same file is printed in the correct color if re-printed from CWS or imported to CWS.
FIT101327800	White area (CMYK 0%) is falsely mixed with 1% black after RIP, if "Japan Color 2011 Coated" is specified as source profile and "Pure Primaries" as processing method.
FIT101351209	After applying FIT101145721, job specified with a generic paper size from the Paper Catalog is falsely displayed as custom paper size in Command WorkStation job properties.
FIT101374608	A blank sheet is added to the end of the job, if a page range is specified for an even number of pages in a duplex PS job.

Patch configuration

- Configuration after installing **Color_Controller_E-43_E-83_SP2.exe** (Service Pack 02):
    System software Version 1.0
    + Composite Patch 01 (FIT101015201.exe)
    + Misc. patches released after Composite Patch 01
    + Composite Patch 02
    + **Service Pack 02**

- If you wish to reinstall the system, install the patches as follows:
    System software Version 1.0
    + Composite Patch 01
    + Composite Patch 02
    + **Service Pack 02**

Before installing Color_Controller_E-43_E-83_SP2.exe

1. Known issues listed below, read before installing **Color_Controller_E-43_E-83_SP2.exe** patch:
   - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **Color _Controller_E-43_E-83_SP2.exe** patch:
   - FIT101015201.exe (Composite Patch 01)
   - FIT101146634.exe (Composite Patch 02)

3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **Color_Controller_E-43_E-83_SP2.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **Color_Controller_E-43_E-83_SP2.exe** patch:
   - None.

4. This patch is exclusive, it must be installed by itself (no other patches should accompany this patch while installing), and the server must be rebooted or restarted once. After that, other patches can be applied to the server.

   Note: If you have installed other non-exclusive patches before this patch you must reboot the server to apply those patches first.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **Color_Controller_E-43_E-83_SP2.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
   a. Logon must be admin. This is fixed and cannot be modified.
   b. Password is the Fiery administrator login password.
   c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. If the controller does not eventually reach Idle, please manually start the Fiery service.
7. Verify that the **System Updates Log** section lists the patch number **SP2_FIT101531913**.

About Service Pack 02

The Service Pack installer package is distributed as an EXE file, and is named **Color_Controller_E-43_E-83_SP2.exe.** When the service pack is installed on the controller, you can observe the below mentioned changes to confirm the service pack patch effectiveness:

- Latest version of the service pack will be listed in WebTools, Engine LCD panel, General tab of Command WorkStation & Fiery Configuration Page.

The service pack features are as follows.

- Uninstaller:
    – Uninstaller reverts back the changes made by the service pack. Uninstaller works by uninstalling the last installed service pack on the Fiery server.
    – The uninstaller would check the backup binaries and replace them. After the reboot the server would be back in the pre service pack state.
    – Uninstaller can be run multiple times to uninstall multiple service pack patches, one patch at a time.
- Prerequisite checking:
    – Service packs will run pre-requisite checks upon patch installation to ensure all dependent service packs/patches are installed.
    – Service pack installation will only succeed if pre-requisite patches are installed on server, otherwise the installation will fail.
- Versioning:
    – Service pack has a versioning system where incremental version of each service pack would list on the server.
        • On LCD for example SP1, SP2, SP3 etc.
        • On Configuration page → System Update log section → SP1_FIT100000, SP2_FIT20000

The Version information will appear as follows after installing Service Pack02.

Version	: 1.0_SP2

About the Uninstaller Patch

1. The uninstaller patch (**uninstall_sp.exe**) uninstalls the last patch applied to the system.
2. The uninstaller patch can only be used when the patch you intend to uninstall has the uninstallation capability.
3. The uninstaller patch uninstalls one patch at a time. Once the server reaches idle after uninstallation of the patch, the server will return to the state before the patch was first installed.
4. The uninstaller patch is exclusive and must be installed independently. Reboot the server, to install other patches.

Notes for uninstalling the Color_Controller_E-43_E-83_SP2.exe

1. This **Color_Controller_E-43_E-83_SP2.exe** patch has the uninstaller capability.

    To uninstall this patch, make sure to use the uninstaller patch (**uninstall_sp.exe**) that is provided with **Color_Controller_E-43_E-83_SP2.exe** patch.

2. If **Color_Controller_E-43_E-83_SP2.exe** is not the last patch applied to the system, every patch installed after **Color_Controller_E-43_E-83_SP2.exe** must be uninstalled one by one before uninstalling **Color_Controller_E-43_E-83_SP2.exe.**

3. Important notes for uninstalling **Color_Controller_E-43_E-83_SP2.exe** patch with the uninstaller patch:
    *   None

Uninstaller Patch installation instructions

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **uninstall_sp.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
    a. Logon must be admin. This is fixed and cannot be modified.
    b. Password is the Fiery administrator login password.
    c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. Verify that the System Updates Log section does not list the patch number **SP2_FIT101531913**.

Fiery Patch Release Notes

Model: Color Controller E-43_E-83 (Andromeda-P1) **System Version:** 1.0	**Date:** Dec 22, 2017	**Revision:**
Patch file: • Color_Controller_E-43_E-83_SP3.exe (Service Pack 03) • uninstall_sp.exe (uninstaller)		

IMPORTANT

1. **Color_Controller_E-43_E-83_SP3.exe** (Service Pack 03) must be installed together as a set with FIT101146634.exe (Composite Patch 02) and Color_Controller_E-43_E-83_SP2.exe (Service Pack 02). Make sure to also refer to the release notes for FIT101146634.exe and Service Pack 02.

2. Service Pack 02 and **Color_Controller_E-43_E-83_SP3.exe** must be installed immediately after FIT101146634.exe with no other patches in between.

3. Regardless of the patches currently installed on the server, **Color_Controller_E-43_E-83_SP3.exe** must be installed, as it is a prerequisite for the succeeding patches.

Table of Contents

Issues addressed with this release

Service Pack 03 contains the following fixes:

Patch ID	Description
FIT101261949	Test pattern printing from the engine SP (2109) supports CMYK printing.
FIT101431220	Certain objects may be missing or unexpected speckles may appear, if a PDF file is printed with APPE enabled.
FIT101406459	Certain image within a page may be lost after RIPping, if selected "Create master = Not created" in the VDP setting and APPE is enabled.
FIT101411602	Image shift does not work properly for imposed variable data jobs.
FIT101431214	A pattern that does not exist in the job data may appear in the preview, if a PDF file is processed and held with APPE enabled.
FIT101465250	Paper is not fed from the assigned tray, if the job applies Impose and Mixed Media settings with slip sheet insertion.
FIT101447863	Printing monochrome pages with APPE disabled may produce faint prints.
FIT101439420	SC844-04 may occur while printing.
FIT101531609	Immediately after starting up the Fiery, SC844-10 occurs and the Fiery shuts down.

FIT101562442	The boarders and the background of an image appear black, if printed with APPE enabled.
FIT101341364	Connection between the Fiery and engine drops.
FIT101556209	Job error "Master and variable print orientation does not match" occurs when RIPing VDP jobs with "Enable enhance Freeform" enabled.
FIT101616806	After RIPing a particular jobs, background color of the image is changed.

Patch configuration

- Configuration after installing **Color_Controller_E-43_E-83_SP3.exe** (Service Pack 03):
  System Software Version 1.0
  + Composite Patch 01
  + Misc. patches released after Composite Patch 01
  + Composite Patch 02
  + Service Pack 02
  + **Service Pack 03**

- If you wish to reinstall the system, install the patches as follows:
  System Software Version 1.0
  + Composite Patch 01
  + Composite Patch 02
  + Service Pack 02
  + **Service Pack 03**

Before installing Color_Controller_E-43_E-83_SP3.exe

1. Known issues listed below, read before installing **Color_Controller_E-43_E-83_SP3.exe** patch:
   - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **Color_Controller_E-43_E-83_SP3.exe** patch:
   - FIT101015201.exe
   - FIT101146634.exe
   - SP2_FIT101531913 (Color_Controller_E-43_E-83_SP2.exe)

3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **Color_Controller_E-43_E-83_SP3.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **Color_Controller_E-43_E-83_SP3.exe** patch:
   - None.

4. This patch is exclusive, it must be installed by itself (no other patches should accompany this patch while installing), and the server must be rebooted or restarted once. After that, other patches can be applied to the server.

   Note: If you have installed other non-exclusive patches before this patch you must reboot the server to apply those patches first.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **Color_Controller_E-43_E-83_SP3.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
   a. Logon must be admin. This is fixed and cannot be modified.
   b. Password is the Fiery administrator login password.
   c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. If the controller does not eventually reach Idle, please manually start the Fiery service.
7. Verify that the **System Updates Log** section lists the patch number **SP3_FIT101646666**.

About Service Pack 03

The service pack installer package is distributed as an EXE file, and is named **Color_Controller_E-43_E-83_SP3.exe.** When the service pack is installed on the controller, you can observe the below mentioned changes to confirm the service pack patch effectiveness:

- Latest version of the service pack will be listed in WebTools, Engine LCD panel, General tab of Command WorkStation & Fiery Configuration Page.

The service pack features are as follows.

- Uninstaller:

  – Uninstaller reverts back the changes made by the service pack. Uninstaller works by uninstalling the last installed service pack on the Fiery server.

  – The uninstaller would check the backup binaries and replace them. After the reboot the server would be back in the pre service pack state.

  – Uninstaller can be run multiple times to uninstall multiple service pack patches, one patch at a time.

- Prerequisite checking:

  – Service packs will run pre-requisite checks upon patch installation to ensure all dependent service packs/patches are installed.

  – Service pack installation will only succeed if pre-requisite patches are installed on server, otherwise the installation will fail.

- Versioning:

  – Service pack has versioning system where incremental version of each service pack would list on server

    • On LCD for example SP1, SP2, SP3 etc.

    • On Configuration page → System Update log section → SP1_FIT100000, SP2_FIT20000

  The Version information will appear as follows after installing Service Pack 03.

Version	: 1.0_SP3

About the Uninstaller Patch

1. The uninstaller patch (**uninstall_sp.exe**) uninstalls the last patch applied to the system.
2. The uninstaller patch can only be used when the patch you intend to uninstall has the uninstallation capability.
3. The uninstaller patch uninstalls one patch at a time. Once the server reaches idle after uninstallation of the patch, the server will return to the state before the patch was first installed.
4. The uninstaller patch is exclusive and must be installed independently. Reboot the server, to install other patches.

Notes for uninstalling the Color_Controller_E-43_E-83_SP3.exe

1. This **Color_Controller_E-43_E-83_SP3.exe** patch has the uninstaller capability.

    To uninstall this patch, make sure to use the uninstaller patch (**uninstall_sp.exe**) that is provided with **Color_Controller_E-43_E-83_SP3.exe** patch.

2. If **Color_Controller_E-43_E-83_SP3.exe** is not the last patch applied to the system, every patch installed after **Color_Controller_E-43_E-83_SP3.exe** must be uninstalled one by one before uninstalling **Color_Controller_E-43_E-83_SP3.exe.**

3. Important notes for uninstalling **Color_Controller_E-43_E-83_SP3.exe** patch with the uninstaller patch:
    *   None

Uninstaller Patch installation instructions

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **uninstall_sp.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
    a. Logon must be admin. This is fixed and cannot be modified.
    b. Password is the Fiery administrator login password.
    c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. Verify that the System Updates Log section **dose not list** the patch number **SP3_FIT101646666.**

Fiery Patch Release Notes

Model: Color Controller E-83(Andromeda-P1/C1) **System Version:** 1.0	**Date:** Oct 4, 2017	**Revision:**
Patch file: ● FIT101654798.exe (Security patch 001) ● uninstall_sp.exe (uninstaller)		

Uninstallation Capability	☒ **YES** ☐ NO
Uninstaller Patch File	uninstall_sp.exe

Table of Contents

Issues addressed with this release

Patch ID	Description
FIT101654798	**Patch to update the following components of the Fiery to the versions listed:** ● PHP: 5.6.27 ● Apache: 2.2.31 ● OpenSSL: 1.0.2j

Before installing FIT101654798.exe

1. Known issues listed below, read before installing **FIT101654798.exe** patch:

   • None.

2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101654798.exe** patch:
   • FIT101015201.exe
   • FIT101146634.exe
   • SP2_FIT101531913
   • SP3_FIT101646666

3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101654798.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101654798.exe** patch:

   • None.

4. This patch is exclusive, it must be installed by itself (no other patches should accompany this patch while installing), and the server must be rebooted or restarted once. After that, other patches can be applied to the server.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **FIT101654798.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
    a. Logon must be admin. This is fixed and cannot be modified.
    b. Password is the Fiery administrator login password.
    c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. If the controller does not eventually reach Idle, please manually start the Fiery service.
7. Verify that the System Updates Log section contains the patch number **FIT101654798**.

About the Uninstaller Patch

1. The uninstaller patch (**uninstall_sp.exe**) uninstalls the last patch applied to the system.
2. The uninstaller patch can only be used when the patch you intend to uninstall has the uninstallation capability.
3. The uninstaller patch uninstalls one patch at a time. Once the server reaches idle after uninstallation of the patch, the server will return to the state before the patch was first installed.
4. The uninstaller patch is exclusive and must be installed independently. Reboot the server, to install other patches.

Notes for uninstalling the FIT101654798.exe

This **FIT101654798.exe** patch has the uninstaller capability.

To uninstall this patch, make sure to use the uninstaller patch (**uninstall_sp.exe**) that is provided with **FIT101654798.exe patch**.

1. If **FIT101654798.exe** is not the last patch applied to the system, every patch installed after **FIT101654798.exe** must be uninstalled one by one before uninstalling **FIT101654798.exe.**

2. Important notes for uninstalling **FIT101654798.exe** patch with the uninstaller patch:
    - None

Uninstaller Patch installation instructions
1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **uninstall_sp.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
    a. Logon must be admin. This is fixed and cannot be modified.
    b. Password is the Fiery administrator login password.
    c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. Verify that the System Updates Log section does NOT contain **the patch number FIT101654798.exe.**

Fiery Patch Release Notes

Model: Color Controller E-43_E-83 (Andromeda-P1) **System Version:** 1.0	**Date:** Dec 21, 2017	**Revision:**
Patch file:		

- Color_Controller_E-43_E-83_SP4.exe(Service Pack 04)
- uninstall_sp.exe (uninstaller)

Table of Contents

- Issues addressed with this release
- Patch configuration
- Before installing Color_Controller_E-43_E-83_SP4.exe (Service Pack 04)
- Patch installation instructions
- About Service Pack 04
- About the uninstaller (uninstall_sp.exe)
- Notes for uninstalling Service Pack 04
- Uninstaller patch installation instruction

Issues addressed with this release

Service Pack 04 contains the following fixes:

Patch ID	Description
FIT101626462	An unwanted bold black band may appear on imposed jobs.
FIT101663816	[Coated paper - high gloss print] output profile is incorrect.
FIT101628191	Printing a PDF may cause a particular color of an image to appear darker than expected.
FIT101651759	Tray alignment adjusted for the master data of a variable printing job does not work.
FIT101665287	If printed with the composite overprint option enabled, black and white images created with InDesign are inverted.
FIT101669301	After RIPping a merged job, Fiery service falsely shuts down.
FIT101641070	SC844-10 occurs when performing calibration using Fiery Color Profiler Suite 4.9.1.20.
FIT101698326	Printing an imposed job of a flattened PDF may cause missing characters or some characters to be replaced with a different font.
FIT101662674	Halftone simulation is not honored with specific settings.
FIT101657051	The minimum size of SEF supported by the shift tray of Booklet Finisher SR5060/Finisher SR5050 was changed to 100mm (3.94inch) from 139.7mm (5.5inch).
FIT101698285	Sample print does not work correctly for a duplex job delivered face-up in normal order; front and rear pages do not correspond.
FIT101692961	When an engine SC occurs, the Fiery server restarts frequently.
FIT101720098	PS undefined resource error may occur when RIPing PDF files.
FIT101748717	Fiery may crash and disconnect with the engine, if the filename of the job contains the percentage mark "%".

FIT101754669	- Job does not resume printing even after clearing Plockmatic PBM RCT (Rotate Crease Trim module) bin full message . - If a jam occurs in the paper path between the Plockmatic PBM and RCT and the jam is cleared, printing does not resume.
FIT101727970	GBC punch setting is not honored and error message "Invalid punch position was specified." appears, if the orientation of the job is changed in Impose settings.

Patch configuration

- If you wish to reinstall the system, install the patches as follows:

    System Software Version 1.0
    + Composite Patch 01
    + Composite Patch 02
    + Service Pack 02
    + Service Pack 03
    + Service Pack 04

Before installing Color_Controller_E-43_E-83_SP4.exe

1. Known issues listed below, read before installing **Color_Controller_E-43_E-83_SP4.exe** patch:

    - None.

2. The following prerequisite(s) must be installed in the order specified before applying the **Color_Controller_E-43_E-83_SP4.exe** patch:

    - FIT101015201.exe
    - FIT101146634.exe
    - SP2_FIT101531913
    - SP3_FIT101646666

3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **Color_Controller_E-43_E-83_SP4.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **Color_Controller_E-43_E-83_SP4.exe** patch:

    - None.

4. This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions

1. Make sure that the Fiery printer controller reaches Idle.

2. Execute Color_Controller_E-43_E-83_SP4.exe and follow the instructions in the Fiery Patch Downloader.

3. Notes about the Fiery Patch Downloader
    a. Logon must be admin. This is fixed and cannot be modified.
    b. Password is the Fiery administrator login password.
    c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.

5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. If the controller does not eventually reach Idle, please manually start the Fiery service.

7. Verify that the System Updates Log section contains the patch number **SP4_ FIT101761044**.

About Service Pack 04

The service pack installer package is distributed as an EXE file, and is named **Color_Controller_E-43_E-83_SP4.exe.** When the service pack is installed on the controller, you can observe the below mentioned changes to confirm the service pack patch effectiveness:

- Latest version of the service pack will be listed in WebTools, Engine LCD panel, General tab of Command WorkStation & Fiery Configuration Page.

The service pack features are as follows.

- Uninstaller:

    – Uninstaller reverts back the changes made by the service pack. Uninstaller works by uninstalling the last installed service pack on the Fiery server.

    – The uninstaller would check the backup binaries and replace them. After the reboot the server would be back in the pre service pack state.

    – Uninstaller can be run multiple times to uninstall multiple service pack patches, one patch at a time.

- Prerequisite checking:

    – Service packs will run pre-requisite checks upon patch installation to ensure all dependent service packs/patches are installed.

    – Service pack installation will only succeed if pre-requisite patches are installed on server, otherwise the installation will fail.

- Versioning:

    – Service pack has versioning system where incremental version of each service pack would list on server

        • On LCD for example SP1, SP2, SP3, SP4 etc.

        • On Configuration page → System Update log section → SP1_FIT100000, SP2_FIT20000

    The Version information will appear as follows after installing Service Pack 04.

    Version   : **1.0_SP4**

About the Uninstaller Patch

1. The uninstaller patch (**uninstall_sp.exe**) uninstalls the last patch applied to the system.

2. The uninstaller patch can only be used when the patch you intend to uninstall has the uninstallation capability.

3. The uninstaller patch uninstalls one patch at a time. Once the server reaches idle after uninstallation of the patch, the server will return to the state before the patch was first installed.

4. The uninstaller patch is exclusive and must be installed independently. Reboot the server, to install other patches.

Notes for uninstalling the Color_Controller_E-43_E-83_SP4.exe

1. This **Color_Controller_E-43_E-83_SP3.exe** patch has the uninstaller capability.

   To uninstall this patch, make sure to use the uninstaller patch (**uninstall_sp.exe**) that is provided with **Color_Controller_E-43_E-83_SP4.exe** patch.

2. If **Color_Controller_E-43_E-83_SP4.exe** is not the last patch applied to the system, every patch installed after **Color_Controller_E-43_E-83_SP4.exe** must be uninstalled one by one before uninstalling **Color_Controller_E-43_E-83_SP4.exe.**

3. Important notes for uninstalling **Color_Controller_E-43_E-83_SP4.exe** patch with the uninstaller patch:
   - None

Uninstaller Patch installation instructions

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **uninstall_sp.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
   a. Logon must be admin. This is fixed and cannot be modified.
   b. Password is the Fiery administrator login password.
   c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. Verify that the System Updates Log section **does not list** the patch number **SP4_FIT101761044.**

RICOH

Model: **Andromeda-P1 EFI (E-83)**	Date: 20-Apr-18	No.: RM466041

Subject: New Feature Information: **Fiery Updates**		Prepared by: Chisato Tsuji
From: 1st CP Business Department CP Business Center		

Classification:	☐ Troubleshooting	☐ Part information	☒ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☐ Other ( )	☒ Tier 2 ☐ Tier 0.5
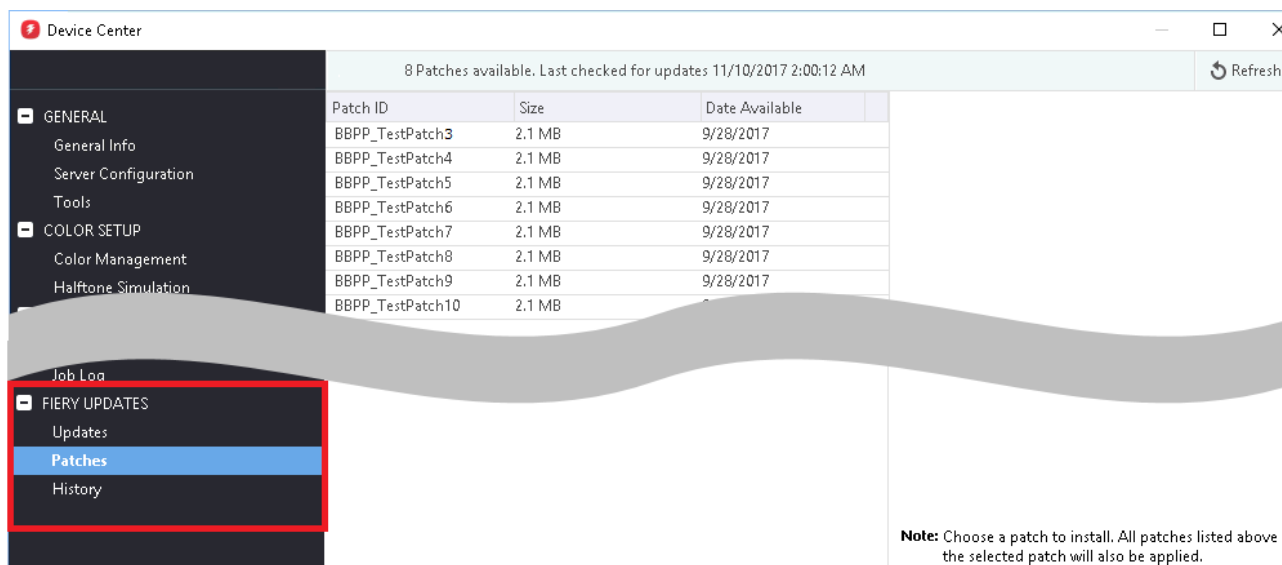
Introduction:

Fiery Updates is a new feature allowing Administrators to install patches on Fiery servers from *Command Workstation 6.x*.

Notifications of updates are displayed in the Job Center and Home screens.

Please introduce your customers of this new feature as this will be beneficial in allowing them to update their Fiery controllers on their own at the desired time (on-demand) and in reducing service visits/cost.

Note: This feature is unnecessary for customers who have the Fiery System Updates set to [Automatically download and install updates.]

Table of contents:

1. Schedule

Fiery Updates will become available from May 7th, 2018 (PDST)

For upcoming models, the feature will be available from launch.

2. Target Models

FS100 or later models enabled of the System Updates feature

On the above indicated date, EFI enables the following models to have access to the Fiery updates feature through the Update server on the internet.
The feature will be available with Command WorkStation 6.x

Windows model
- ☐ Color Controller E-42/82 (Aries-VerUp)
- ☐ Color Controller E-43/83 (Andoromeda-P1)
- ☐ Color Controller E-43A/83A (Leo-C1/P1)
- ☐ Color Controller E-45A/85A (Leo-C2/P2)
- ☐ Color Controller E-42B (CH-C1)
- ☐ Color Controller E-44B (CH-C2)
- ☐ Printer Controller EB-32 (BR-C1/P1)
- ☐ Printer Controller EB-34 (BR--C2/P2)

Linux model
- ☐ Color Controller E-23C (MET-C2)
- ☐ Color Controller E-24B (CH-C2)

For models that are not supported of the Fiery Updates feature, the following message will appear when attempted to open the Fiery Updates menu via Command WorkStation.

ⓘ

Fiery Updates is not supported for this Fiery Server model.

3. About "Fiery Updates"

Command WorkStation Ver. 6.x includes the Fiery Updates feature for installing Fiery system software and Fiery API updates and patches.
This allows system software updates to be installed from either the Fiery controller or remote (client) computers.

Fiery API: Fiery API is an Application Programming Interface, used by many newer Fiery features to communicate with the Fiery (instead of harmony).
It is already used by Fiery Go, Fiery Ticker, new black Fiery bar, and other features like Fiery updates.

Patches: Patches downloaded with Fiery Updates is no different to those downloaded with the conventional System Updates feature.

4. Merit of using the Fiery Updates

- Once this feature is enabled, while Command WorkStation is launched, updates are searched periodically and notifications of updates are displayed in the Job Center and Home screens.

- User Friendly Interface for operation (via Command WorkStation with Administrator privileges)
- Updates and patch installation is possible from Client PC with internet connection.
- (In this case, the Fiery controller does not have to be connected to the internet.)
- Identically to System Updates, only patches that are not applied to the system appear on the list.
- Identically to System Updates, selecting a patch from the list will automatically select its pre-requisite, if any.

5. Notes

- To use this feature, System Updates must be disabled.
- The computer running Command WorkStation must:
  - ·Be connected to the Internet
  - ·Be able to communicate with Fiery controller via LAN.

[Command WorkStation on Fiery controller (Windows model only)**]** --- (Internet) -- **[EFI Update Server]**
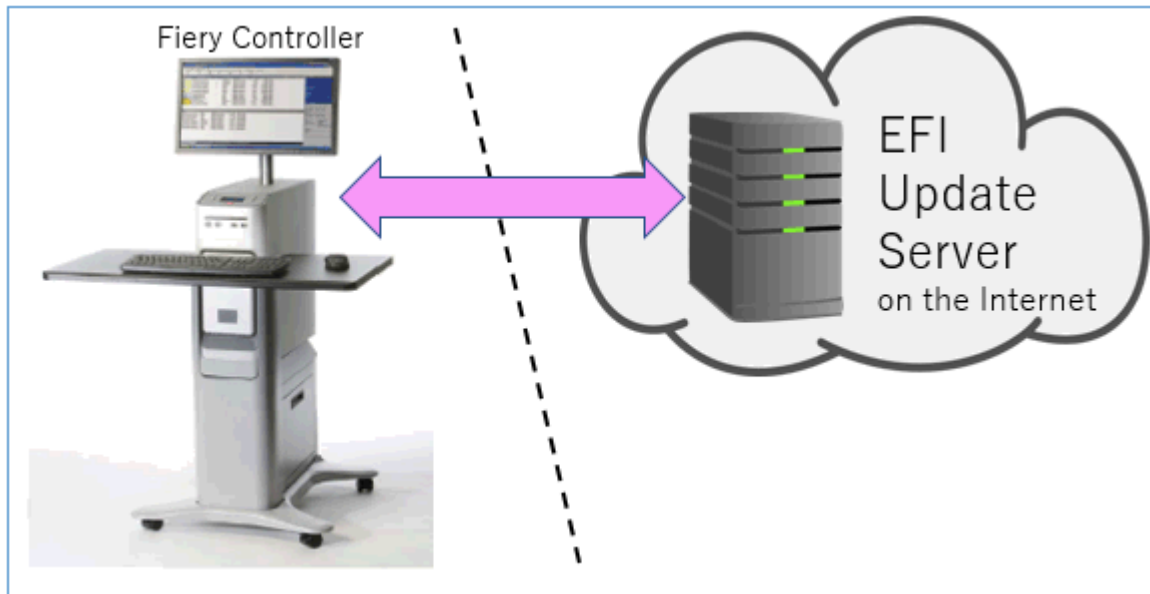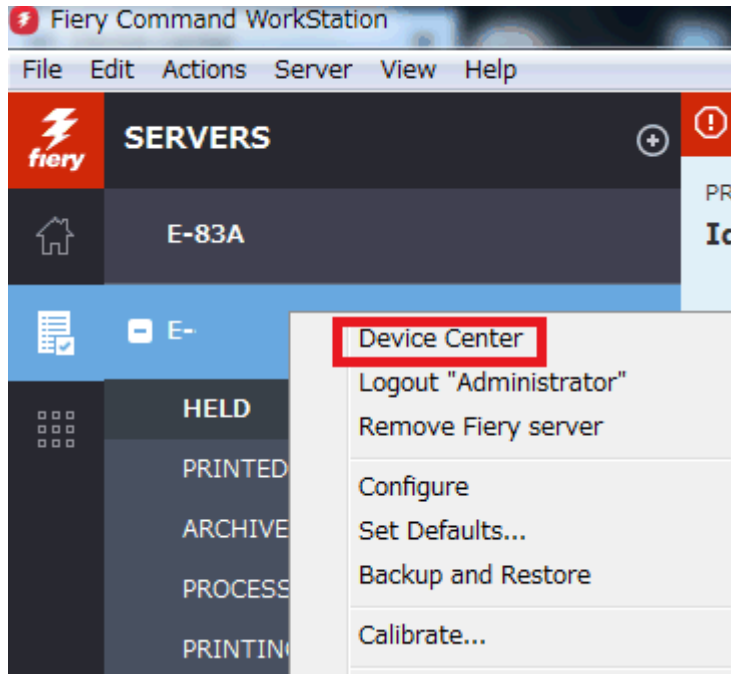

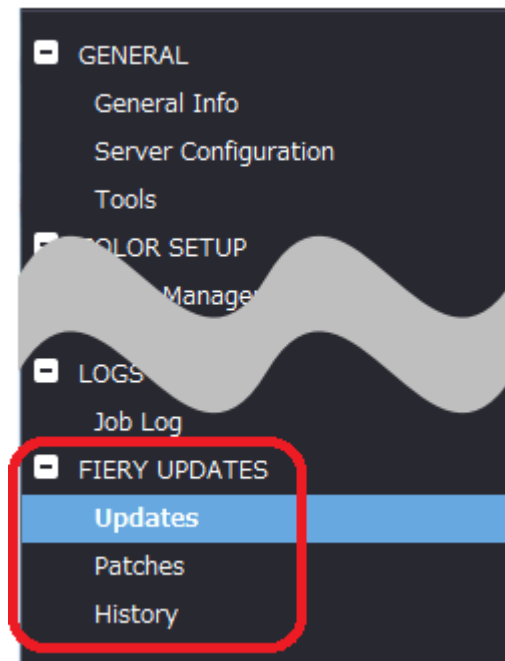**[Fiery controller** (Windows or Linux model)**]** --(local LAN)-- **[Command WorkStation on Client PC]** --- (Internet) -- **[EFI Update Server]**
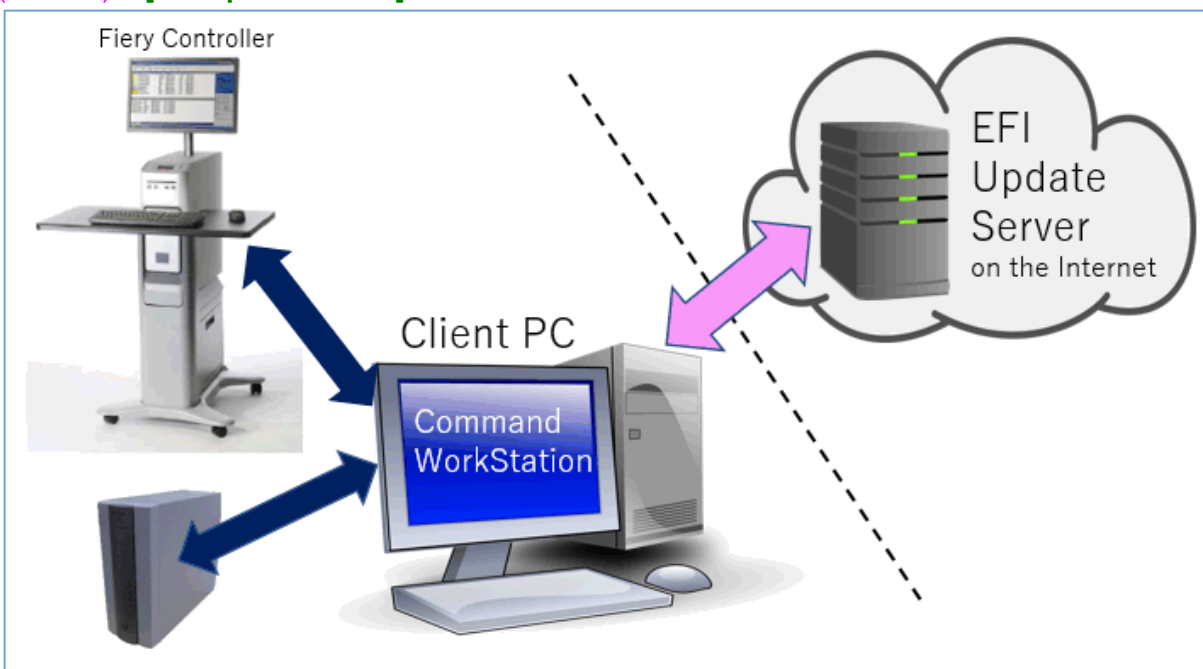
6. Activating the Fiery Update feature

1. Right-click the Fiery controller name in the controllers column list and click **Device Center.**

2. Select **Updates** or **Patches** under Fiery Updates

3. On the message screen below, click Continue. This will automatically disable System Updates.
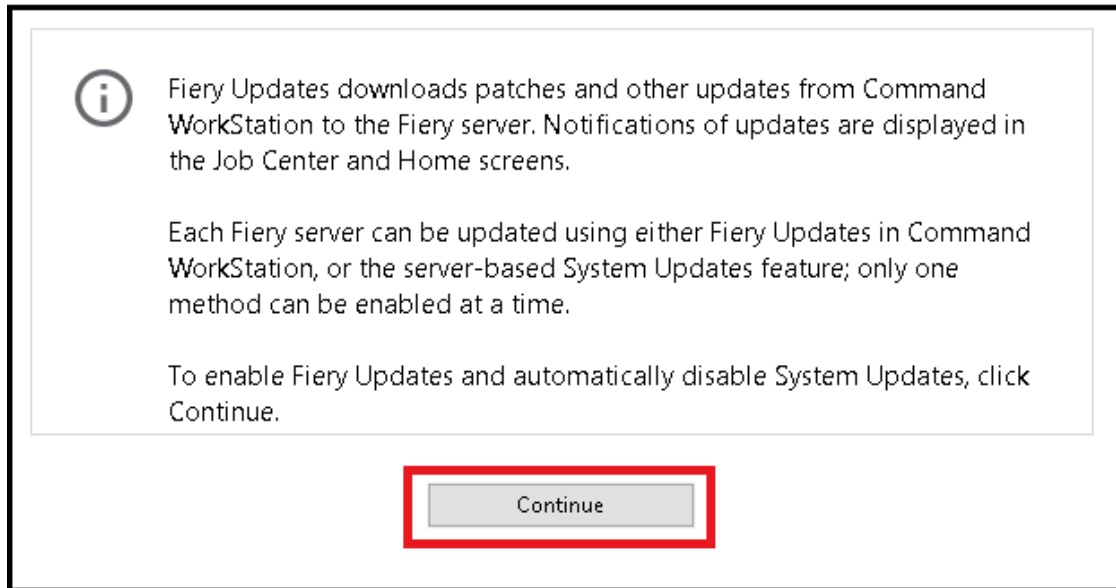
7. "Update" Menu

To view and install the available updates, click Updates under Fiery Updates, then click Update in the right pane for each update you choose to install.
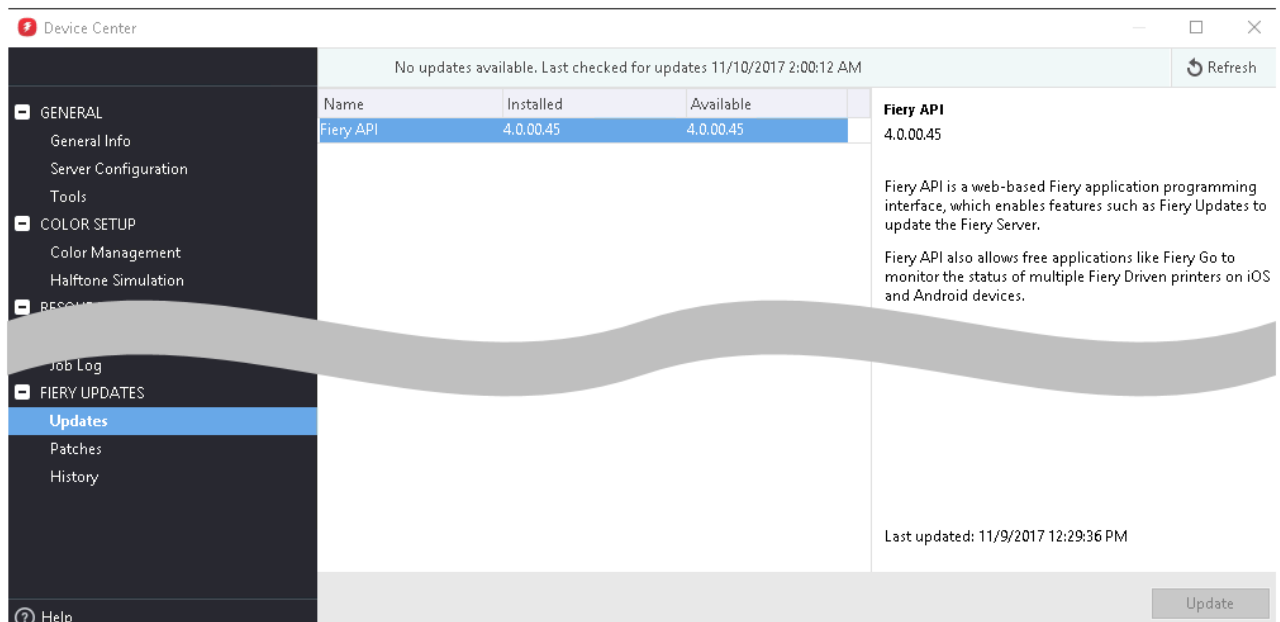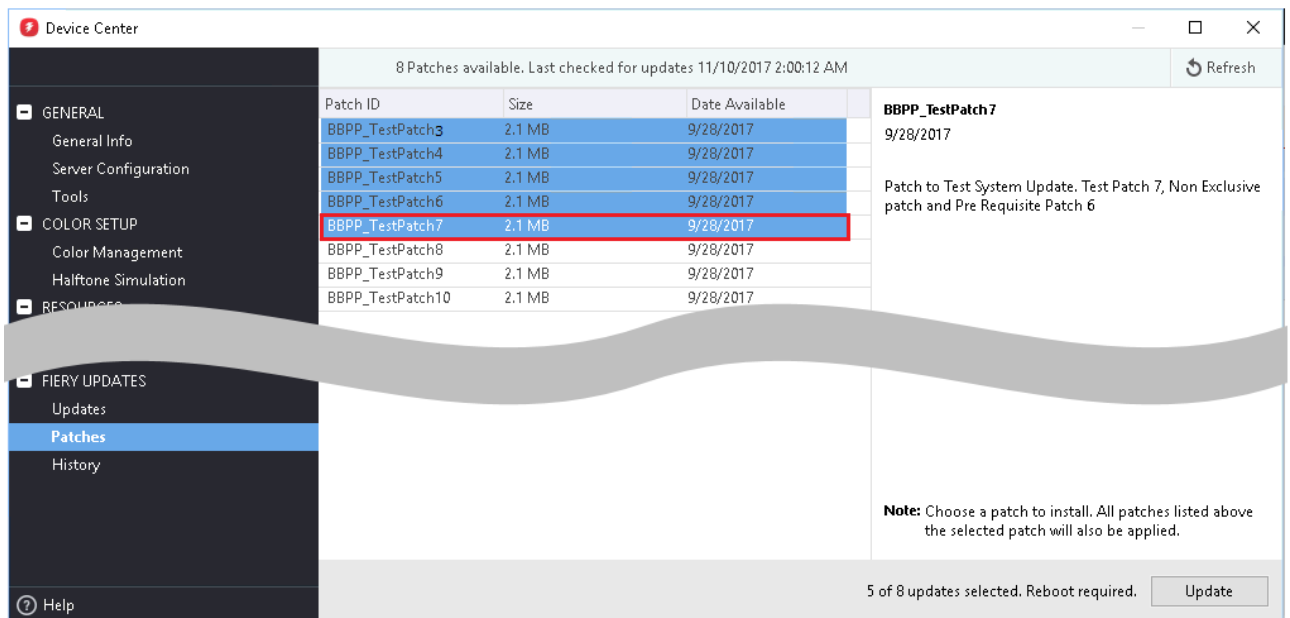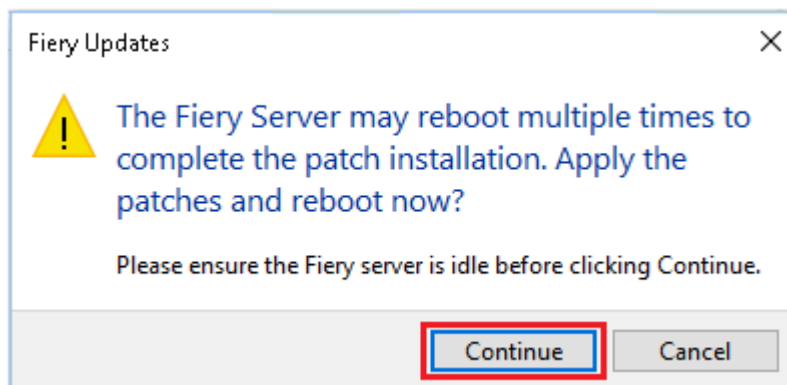
8. "Patches" Menu

1. To view the available patches, click Patches under Fiery Updates.
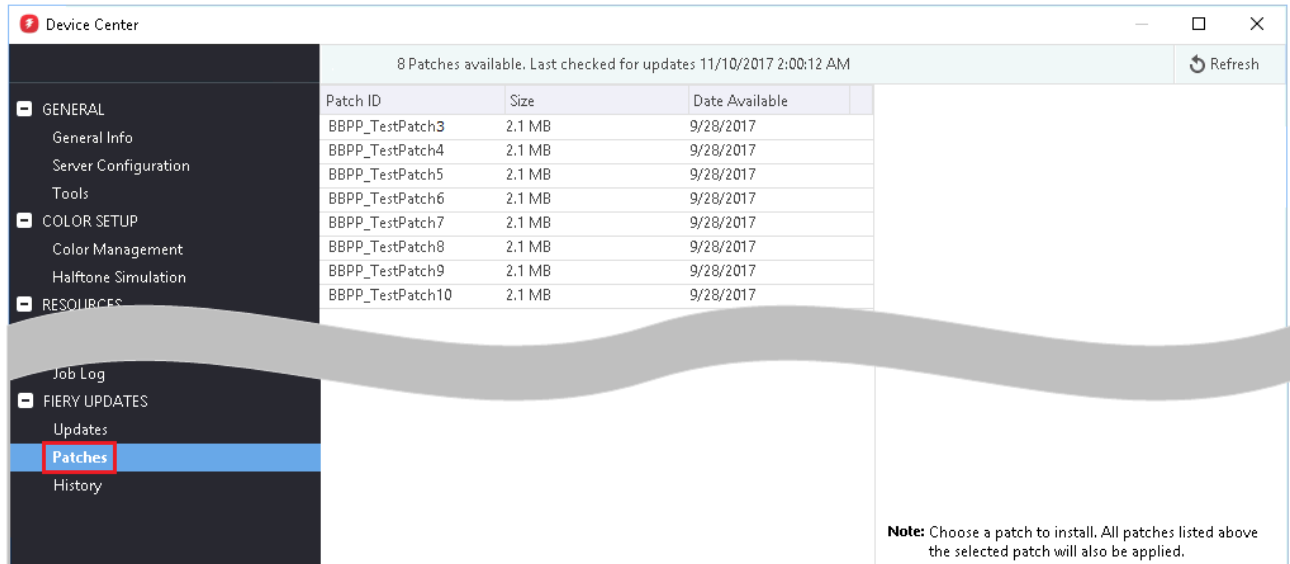
2. When you select a patch the pre-requisite patches are also automatically selected, if any.
   For example, selecting Patch #7 will automatically select its pre-requisite Patches #3-6.
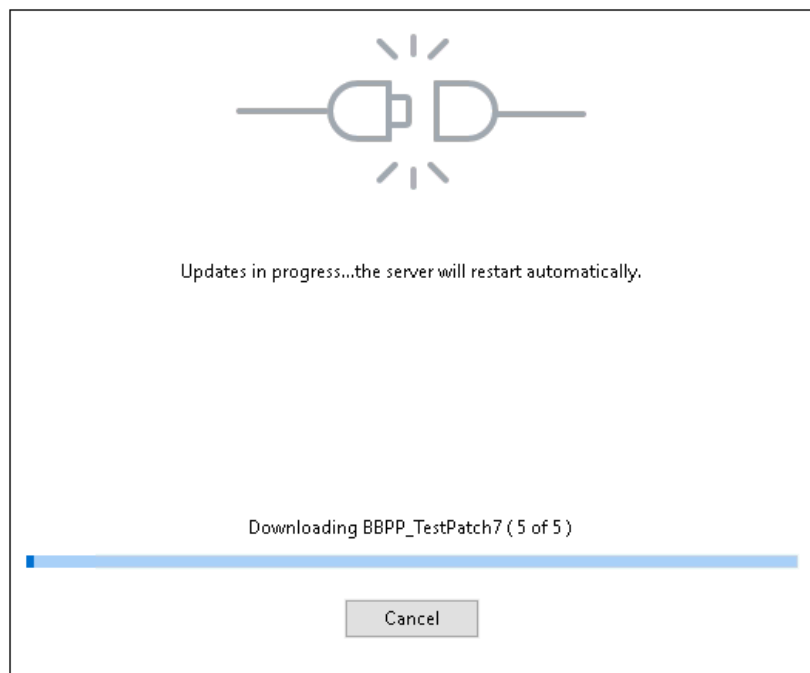   Click Update.

3. Click Continue in the confirmation message screen below.

Various stages of the update process and a progress bar appear in the Disconnect screen as follows:

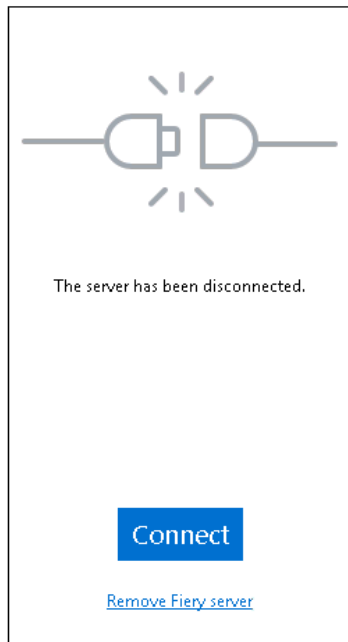- ➢ Initializing
- ➢ Downloading Updates
- ➢ Transferring
- ➢ Installing

The Fiery controller will reboot as necessary between exclusive patches.
(If five patches are being installed, then up to five reboots may occur).

Note: After the Fiery controller reboots, Command WorkStation will not automatically reconnect. The Administrator must click Connect in order to reconnect to the Fiery controller.
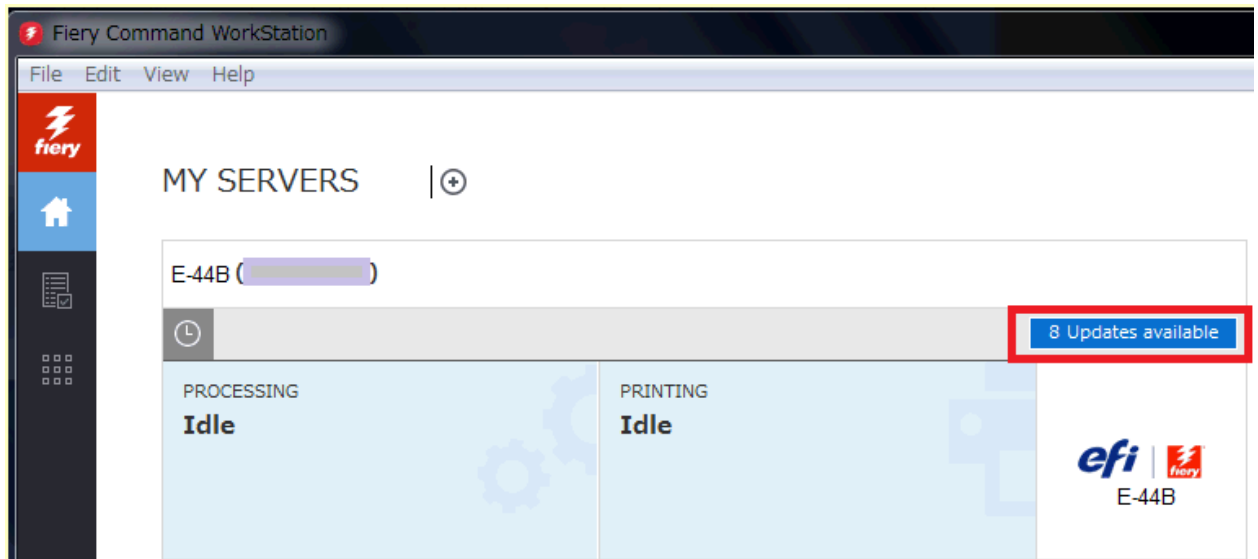
9. "History" Menu

After the system reboots automatically for a number of times necessary according to the updates installed, reconnect to your Fiery controller via Command WorkStation and confirm the update history in the History menu.

Model: **Andromeda-P1 EFI (E-83)**	Date: 20-Apr-18	No.: RM466041
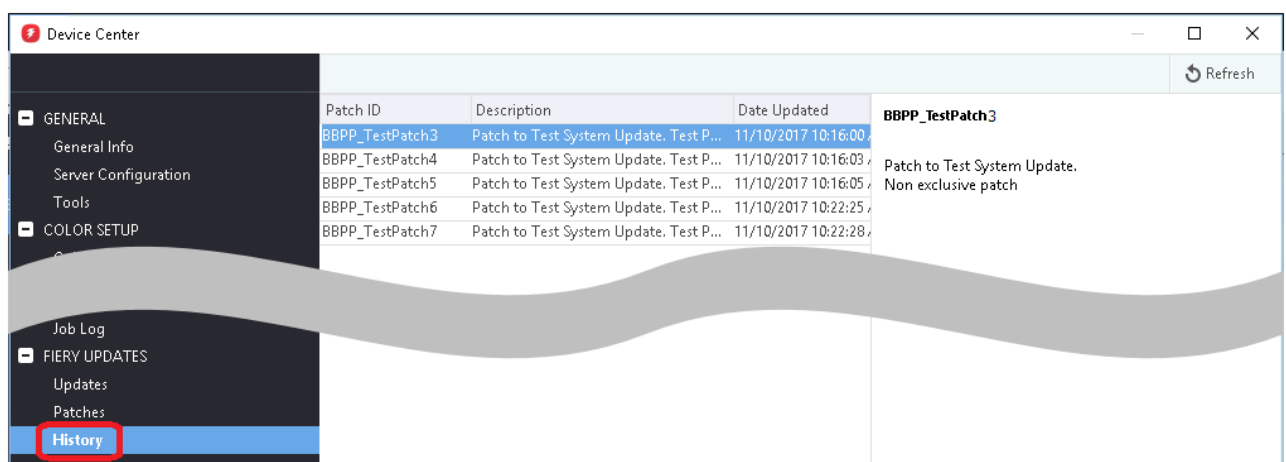
10. Updates Available badges

When Fiery Updates is enabled for the Fiery server model and patches are available, the badges will display in the Job Center and the Home Screen. These badges include the number of patches available in the patch tab. The count does not include any Fiery API updates in the Updates tab.

The user can click on this "Updates available" badge to be taken directly to the Device Center > Fiery Updates > Patches tab.

Model: Color Controller E-43_E-83 (Andromeda-P1)	Date: June14, 2018	Revision:
System Version: 1.0		

Patch file:
- Color_Controller_E-43_E-83_SP5.exe(Service Pack 05)
- uninstall_sp.exe (uninstaller)

Table of Contents

Issues addressed with this release

Service Pack 05 contains the following fixes:

Patch ID	Description
FIT101667574	The following problems may occur with mixplex jobs printed in duplex to maintain productivity: - If the job contains a non-duplex supported media such as index paper, printing stops with an error instead of feeding that media through the simplex path. - If printed multiple copies of such mixplex jobs, the output of the first copy is correct with all pages printed in simplex or duplex as expected but the output of the rest of the copies are incorrect.
FIT101760974	Duplex setting is not honored, if printed with APPE enabled, front page set to Color and back page to Grayscale.
FIT101770188	Incorrect data may be printed randomly with PS jobs.
FIT101777731	Calibration setting is not displayed correctly in Command WorkStation.
FIT101786812	Color data may falsely be contained in a grayscale pad printing job.
FIT101738339	- The logging function was enhanced. - Configure does not launch after updating Fiery API.
FIT101769805	Fiery may hang when RIPping a large JDF file.
FIT101723557	SC844-04 may occur while printing.
FIT101776769	Fiery service may falsely shut down and disconnect with the engine.

Patch configuration

- If you wish to reinstall the system, install the patches as follows:

> System Software Version 1.0
> + Composite Patch 01
> + Composite Patch 02
> + Service Pack 02
> + Service Pack 03
> + Service Pack 04
> + Service Pack 05

Important notes on Color_Controller_E-43_E-83_SP5.exe

Productivity was improved for mixplex jobs.

For this improvement to take effect, a toggle file must be created and stored to the specified location on the internal harddisk of the Fiery server.

How to create the toggle file?
- Login to the server as an admin.
- Right click on the desktop screen.
- Go to the "New" and select "Text Document" option.
- Create a new Text Document file with "Mixplex_ON.txt" name.

How to use the toggle file?
To enable or disable this feature, a toggle txt file also needs to be placed / removed from a particular location:
- To enable the feature: Place "Mixplex_ON.txt" toggle txt file to "E:\EFI\server" location into Fiery server also.
- To disable the feature: Delete "Mixplex_ON.txt" toggle txt file from "E:\EFI\server" location into Fiery server.

Before installing Color_Controller_E-43_E-83_SP5.exe

1. Known issues listed below, read before installing **Color_Controller_E-43_E-83_SP5.exe** patch:
   - None.
2. The following prerequisite(s) must be installed in the order specified before applying the **Color_Controller_E-43_E-83_SP5.exe** patch:
   - FIT101015201.exe
   - FIT101146634.exe
   - SP2_FIT101531913
   - SP3_FIT101646666
   - SP4_FIT101761044
3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **Color_Controller_E-43_E-83_SP5.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **Color_Controller_E-43_E-83_SP5.exe** patch:
   - None.
4. This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.
5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **Color_Controller_E-43_E-83_SP5.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
   a. Logon must be admin. This is fixed and cannot be modified.
   b. Password is the Fiery administrator login password.
   c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. If the controller does not eventually reach Idle, please manually start the Fiery service.
7. Verify that the System Updates Log section contains the patch number **SP5_ FIT101838368**.

About Service Pack 05

The service pack installer package is distributed as an EXE file, and is named **Color_Controller_E-43_E-83_SP5.exe.** When the service pack is installed on the controller, you can observe the below mentioned changes to confirm the service pack patch effectiveness:

- Latest version of the service pack will be listed in WebTools, Engine LCD panel, General tab of Command WorkStation & Fiery Configuration Page.

The service pack features are as follows.

- Uninstaller:

    – Uninstaller reverts back the changes made by the service pack. Uninstaller works by uninstalling the last installed service pack on the Fiery server.

    – The uninstaller would check the backup binaries and replace them. After the reboot the server would be back in the pre service pack state.

    – Uninstaller can be run multiple times to uninstall multiple service pack patches, one patch at a time.

- Prerequisite checking:

    – Service packs will run pre-requisite checks upon patch installation to ensure all dependent service packs/patches are installed.

    – Service pack installation will only succeed if pre-requisite patches are installed on server, otherwise the installation will fail.

- Versioning:

    – Service pack has versioning system where incremental version of each service pack would list on server

        • On LCD for example SP1, SP2, SP3, SP4, SP5 etc.

        • On Configuration page → System Update log section → SP1_FIT100000, SP2_FIT200000 …

The Version information will appear as follows after installing Service Pack 05

Version   1.0_SP5

About the Uninstaller Patch

1. The uninstaller patch (**uninstall_sp.exe**) uninstalls the last patch applied to the system.

2. The uninstaller patch can only be used when the patch you intend to uninstall has the uninstallation capability.

3. The uninstaller patch uninstalls one patch at a time. Once the server reaches idle after uninstallation of the patch, the server will return to the state before the patch was first installed.

4. The uninstaller patch is exclusive and must be installed independently. Reboot the server, to install other patches.

Notes for uninstalling the Color_Controller_E-43_E-83_SP5.exe

1. This **Color_Controller_E-43_E-83_SP5.exe** patch has the uninstaller capability.

    To uninstall this patch, make sure to use the uninstaller patch (**uninstall_sp.exe**) that is provided with **Color_Controller_E-43_E-83_SP5.exe** patch.

2. If **Color_Controller_E-43_E-83_SP5.exe** is not the last patch applied to the system, every patch installed after **Color_Controller_E-43_E-83_SP5.exe** must be uninstalled one by one before uninstalling **Color_Controller_E-43_E-83_SP5.exe.**

3. Important notes for uninstalling **Color_Controller_E-43_E-83_SP5.exe** patch with the uninstaller patch:
    - None

Uninstaller Patch installation instructions

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **uninstall_sp.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
    a. Logon must be admin. This is fixed and cannot be modified.
    b. Password is the Fiery administrator login password.
    c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. Verify that the System Updates Log section **does not list** the patch number **Color_Controller_E-43_E-83_SP5.**