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Model: Color Controller E-43 (Andromeda-P1)	Date:	Rank:	Revision:
System Version: 1.1	August 7, 2019	С	
Patch file:			
 FIT101815771.exe (Security patch 001) 			
 uninstall win v1.exe (uninstaller) 			

Uninstallation Capability	
Uninstaller Patch File	uninstall_win_v1.exe

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- Issues addressed with this release
- Before installing FIT101815771.exe
- Patch installation instructions
- About the uninstaller (uninstall_win_v1.exe)
- Notes for uninstalling FIT101815771.exe
- Uninstaller patch installation instruction

Issues addressed with this release

Patch ID	Description
FIT101815771	Patch to update the following components of the Fiery to the versions listed:
	Apache 2.2.34
	● PHP 5.6.33
	OpenSSL 1.0.2n

Before installing FIT101815771.exe

- IMPORTANT: It is recommended to perform OS update or install MS update KB4103720 and superseding updates. Failing to do this may result in losing Remote Desktop Access to the Fiery until the Microsoft patches are installed.
- 2. Known issues listed below, read before installing FIT101815771.exe patch:
 - None.
- 3. The following prerequisite(s) must be installed in the order specified before applying the **FIT101815771.exe** patch:
 - None.
- 4. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101815771.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101815771.exe** patch:
 - FIT101654798.exe
- 5. This patch is exclusive, it must be installed by itself (no other patches should accompany this patch while installing), and the server must be rebooted or restarted once. After that, other patches can be applied to the server.

Note: If you have installed other non-exclusive patches before this patch you must reboot the

server to apply those patches first.

6. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute FIT101815771.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 7. Verify that the System Updates Log section contains the patch number FIT101815771.

About the Uninstaller Patch

- 1. The uninstaller patch (uninstall_win_v1.exe) uninstalls the last patch applied to the system.
- 2. The uninstaller patch can only be used when the patch you intend to uninstall has the uninstallation capability.
- 3. The uninstaller patch uninstalls one patch at a time. Once the server reaches idle after uninstallation of the patch, the server will return to the state before the patch was first installed.
- 4. The uninstaller patch is exclusive and must be installed independently. Reboot the server, to install other patches.

Notes for uninstalling the FIT101815771.exe

This FIT101815771.exe patch has the uninstaller capability.

To uninstall this patch, make sure to use the uninstaller patch (**uninstall win v1.exe**) that is provided with **FIT101815771.exe patch**.

- 1. If FIT101815771.exe is not the last patch applied to the system, every patch installed after FIT101815771.exe must be uninstalled one by one before uninstalling FIT101815771.exe.
- 2. Important notes for uninstalling FIT101815771.exe patch with the uninstaller patch:
 - None

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **uninstall_win_v1.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. Verify that the System Updates Log section does NOT contain the patch number **FIT101815771**.

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Model: Color Controller E-43 (Andromeda-P1)	Date:	Rank:	Revision:
System Version: 1.1	August 7, 2019	С	
Patch file:			
 FIT101884878.exe (System patch 002) 			
 uninstall_win_v1.exe (uninstaller) 			

Uninstallation Capability	
Uninstaller Patch File	uninstall_win_v1.exe

Table of Contents

- Issues addressed with this release
- Before installing **FIT101884878.exe**
- Patch installation instructions
- About the uninstaller (uninstall_win_v1.exe)
- Notes for uninstalling FIT101884878.exe
- Uninstaller patch installation instruction

Issues addressed with this release

Patch ID	Description
FIT101884878	Sample prints can be printed to the Stacker proof tray.
	Limitation:
	The proof tray sensor does not detect "tray full" status when sample prints are printed to Stacker 1 in a configuration consisted of two stackers.

Before installing FIT101884878.exe

- 1. Known issues listed below, read before installing **FIT101884878.exe** patch:
 - None.
- 2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101884878.exe** patch:
 - FIT101740170.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101884878.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101884878.exe** patch:
 - None.
- 4. This patch is not exclusive; it can be installed along with other patches concurrently. One server Reboot is sufficient for all patches to take effect on the system. It may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute FIT101884878.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 7. Verify that the System Updates Log section contains the patch number FIT101884878.

About the Uninstaller Patch

- 1. The uninstaller patch (**uninstall_win_v1.exe**) uninstalls the last patch applied to the system.
- 2. The uninstaller patch can only be used when the patch you intend to uninstall has the uninstallation capability.
- 3. The uninstaller patch uninstalls one patch at a time. Once the server reaches idle after uninstallation of the patch, the server will return to the state before the patch was first installed.
- 4. The uninstaller patch is exclusive and must be installed independently. Reboot the server, to install other patches.

Notes for uninstalling the FIT101884878.exe

This FIT101884878.exe patch has the uninstaller capability.

To uninstall this patch, make sure to use the uninstaller patch (uninstall win v1.exe) that is provided with FIT101884878.exe patch.

- 1. If **FIT101884878.exe** is not the last patch applied to the system, every patch installed after **FIT101884878.exe** must be uninstalled one by one before uninstalling **FIT101884878.exe**.
- 2. Important notes for uninstalling FIT101884878.exe patch with the uninstaller patch:
 - None

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **uninstall_win_v1.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. Verify that the System Updates Log section does NOT contain the patch number **FIT101884878**.

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- Patch installation instructions
- About this Service Pack
- About the uninstaller
- Notes for uninstalling Color_Controller_E-43_E-83_1.1_SP1.exe
- Uninstaller patch installation instruction

Issues addressed with this release

This Service Pack contains the following fixes:

Patch ID	Description
FIT101657051	 The minimum size of SEF supported by the shift tray of Booklet Finisher SR5060/Finisher SR5050 was changed to 100mm (3.94inch) from 139.7mm (5.5inch).
FIT101667574	 The following problems may occur with mixplex jobs printed in duplex to maintain productivity: If the job contains a non-duplex supported media such as index paper, printing stops with an error instead of feeding that media through the simplex path. If printed multiple copies of such mixplex jobs, the output of the first copy is correct with all pages printed in simplex or duplex as expected but the output of the rest of the copies are incorrect.
FIT101740170	 The logging function was enhanced.
FIT101663816	 [Coated paper - high gloss print] output profile is incorrect.
FIT101628191	 Printing a PDF may cause a particular color of an image to appear darker than expected.
FIT101651759	 Tray alignment adjusted for the master data of a variable printing job does not work.
FIT101665287	 If printed with the composite overprint option enabled, black and white images created with InDesign are inverted.
FIT101669301	 After RIPping a merged job, Fiery service falsely shuts down.
FIT101641070	 SC844-10 occurs when performing calibration using Fiery Color Profiler Suite 4.9.1.20.
FIT101698326	 Printing an imposed job of a flattened PDF may cause missing characters or some characters to be replaced with a different font.
FIT101662674	 Halftone simulation is not honored with specific settings.
FIT101698285	 Sample print does not work correctly for a duplex job delivered face-up in normal order; front and rear pages do not correspond.

FIT101692961	 When an engine SC occurs, the Fiery server restarts frequently.
FIT101720098	 PS undefined resource error may occur when RIPping PDF files.
FIT101748717	 Fiery may crash and disconnect with the engine, if the filename of the job contains the percentage mark "%". When printing multiple jobs to an external finisher connected via the InterfaceBox, printing may stop after completing a job and not continue with the succeeding job(s).
FIT101754669	 Job does not resume printing even after clearing Plockmatic PBM RCT (Rotate Crease Trim module) bin full message . If a jam occurs in the paper path between the Plockmatic PBM and RCT and the jam is cleared, printing does not resume.
FIT101727970 FIT101745273	 GBC punch setting is not honored and error message "Invalid punch position was specified." appears, if the orientation of the job is changed in Impose settings
FIT101760974	 Duplex setting is not honored, if printed with APPE enabled, front page set to Color and back page to Grayscale.
FIT101770188	 Incorrect data may be printed randomly with PS jobs.
FIT101777731	Calibration setting is not displayed correctly in Command WorkStation.
FIT101786812	 Color data may falsely be contained in a grayscale pad printing job.
FIT101769805	 Fiery may hang when RIPping a large JDF file.
FIT101723557	 SC844-04 may occur while printing.
FIT101776769	 Fiery service may falsely shut down and disconnect with the engine.
FIT101830035	 Image is partially missing from the output or color deviations occur, if Composite overprint is ON and APPE is OFF.
FIT101853747	 When a file created with CorelDRAW version 17 or later is specified duplex and image shift for front side only, the back side is also shifted.
FIT101850682	 Command WorkStation stops responding while launching Preview or ImageViewer.
FIT101851856	 The last page before the job was suspended appears blank even if it is duplex, if the job was suspended by a job that was imported and printed to the Direct queue.
FIT101859374	 Image loss may occur, if RIPped with APPE enabled.
FIT101788026	 Tray initialization runs randomly after entering the STR mode, causing the machine to wake up.
FIT101871224	 When a file created with CorelDRAW version 19 is specified duplex and image shift for front side only, the back side is also shifted.
FIT101851214	 Sample Print does not automatically pull from Paper Catalog assigned tray.
FIT101884878	 Sample prints can be printed to the Stacker proof tray. [Limitation] The proof tray sensor does not detect "tray full" status when sample prints are printed to Stacker 1 in a configuration consisted of two stackers.
FIT101846615	 SC919 occurs when processing heavy jobs. Even if selected a tray assigned with the wrong paper catalog entry, the job runs and paper is fed from the selected tray without displaying a paper mismatch error.
FIT101981751	 Grayscale settings are not honored correctly in the output, if grayscale jobs are sent from the printer driver and applied of impose settings in Command WorkStation.

Before installing Color_Controller_E-43_E-83_1.1_SP1.exe

1. Known issues listed below, read before installing **Color_Controller_E-43_E-83_1.1_SP1.exe** patch:

- None.
- 2. The following prerequisite(s) must be installed in the order specified before applying the **Color_Controller_E-43_E-83_1.1_SP1.exe** patch:
 - None.
- Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the Color_Controller_E-43_E-83_1.1_SP1.exe patch. If you must install any of the patch(es) below, do so <u>before</u> installing the Color_Controller_E-43_E-83_1.1_SP1.exe patch:
 - None.
- 4. This patch is exclusive, it must be installed by itself (no other patches should accompany this patch while installing), and the server must be rebooted or restarted once. After that, other patches can be applied to the server.

Note: If you have installed other non-exclusive patches before this patch you must reboot the server to apply those patches first.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **Color_Controller_E-43_E-83_1.1_SP1.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 7. Verify that the **System Updates Log** section lists the patch number **SP1_FIT101998218**.

About this Service Pack

The service pack installer package is distributed as an EXE file, and is named **Color_Controller_E-43_E-83_1.1_SP1.exe.** When the service pack is installed on the controller, you can observe the below mentioned changes to confirm the service pack patch effectiveness:

• Latest version of the service pack will be listed in WebTools, Engine LCD panel, General tab of Command WorkStation & Fiery Configuration Page.

The service pack features are as follows.

- Uninstaller:
 - Uninstaller reverts back the changes made by the service pack. Uninstaller works by uninstalling the last installed service pack on the Fiery server.
 - The uninstaller would check the backup binaries and replace them. After the reboot the server would be back in the pre service pack state.
 - Uninstaller can be run multiple times to uninstall multiple service pack patches, one patch at a time.

- Prerequisite checking:
 - Service packs will run pre-requisite checks upon patch installation to ensure all dependent service packs/patches are installed.
 - Service pack installation will only succeed if pre-requisite patches are installed on server, otherwise the installation will fail.
- Versioning:
 - Service pack has versioning system where incremental version of each service pack would list on server
 - On LCD for example SP1, SP2, SP3 etc.
 - On Configuration page → System Update log section → SP1_FIT100000, SP2_FIT20000

About the Uninstaller Patch

- 1. The uninstaller patch (**uninstall_win_v1.exe**) uninstalls the last patch applied to the system.
- 2. The uninstaller patch can only be used when the patch you intend to uninstall has the uninstallation capability.
- 3. The uninstaller patch uninstalls one patch at a time. Once the server reaches idle after uninstallation of the patch, the server will return to the state before the patch was first installed.
- 4. The uninstaller patch is exclusive and must be installed independently. Reboot the server, to install other patches.

Notes for uninstalling the Color_Controller_E-43_E-83_1.1_SP1.exe

1. This Color_Controller_E-43_E-83_1.1_SP1.exe patch has the uninstaller capability.

To uninstall this patch, make sure to use the uninstaller patch (**uninstall win v1.exe**) that is provided with **Color Controller E-43 E-83 1.1 SP1.exe** patch.

- 2. If Color_Controller_E-43_E-83_1.1_SP1.exe is not the last patch applied to the system, every patch installed after Color_Controller_E-43_E-83_1.1_SP1.exe must be uninstalled one by one before uninstalling Color_Controller_E-43_E-83_1.1_SP1.exe.
- 3. Important notes for uninstalling **Color_Controller_E-43_E-83_1.1_SP1.exe** patch with the uninstaller patch:
 - None

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **uninstall_win_v1.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.

6. Verify that the System Updates Log section **not** lists the patch number **SP6_FIT102027997**.

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- Uninstaller patch installation instruction

Issues addressed with this release

This Service Pack contains the following fixes:

Patch ID	Description
FIT101822173	 Improved the productivity of mixplex jobs.
FIT101739744	 The logging function was enhanced. Configure does not launch after updating Fiery API.
FIT101646550	 Tray switching does not work when printing a Paper Catalog associated to a Tray.
FIT101606163	 Character corruption may occur, if impose settings are made on a FreeForm job.
FIT101653267	 Connection between the Fiery and engine is lost randomly.
FIT101596486	• The version of the Control Bar printed is incorrect, if APPE is enabled.
FIT101677287	• Security Patch: A patch to remove RC4 cipher from Windows cipher list.
FIT101663614	 An unwanted bold black band may appear on imposed jobs.
FIT101661799	 Paper mismatch error may occur, if the following options are specified together in combination: Mixed media, Duplex open-to-top, Punch, and Slip sheet insertion.
FIT101679249	• Approximately 2mm of the image at the top may be cut in a TIFF job.
FIT101305607	 Duplex setting may not be honored and some pages appear blank in a PDF job.
FIT101687176	 In Job Properties of Command WorkStation, the job name falsely appears as "Ring Binder".
FIT101682178	• Fiery may end abnormally when calibrated from Color Profiler Suite.
FIT101682165	 SC997 or SC919 may occur after a sample print execution.
FIT101920079	• Fiery Configure does not launch after updating Fiery API version.
FIT101823792	• Tray selection does not work for a job printed using the Paper Catalog.
FIT101716513	 The output of a Rush Print job may not be as expected.
FIT101741090	 The tone of the color may change, if Processed and Held with APPE disabled.

FIT101739747	 Image quality problem such as "Moire" may appear with patch FIT101633955 (SP3) installed.
FIT101728135	 Unknown error message appears when attempted to register job presets in Command WorkStation.
FIT101748836	 Job does not continue where it left off after clearing a jam or replenishing an empty tray. If the filename includes "%", Fiery service may exit before printing the job result in a disconnection error (SC919). The minimum size of SEF supported by the shift tray of Booklet Finisher SR5060/Finisher SR5050 was changed to 100mm (3.94inch) from 139.7mm (5.5inch). MIB may not be updated correctly, if the feed tray runs out of paper. Paper mismatch error may occur when making a "sample print" in a mixed media job.
FIT101755240	 Calibration setting is not displayed correctly in Command WorkStation.
FIT101744635	The paper iam notification sound is weak.
FIT101742705	 Halftone simulation settings may become invalid, and as a result, the output density is not as expected.
FIT101722224	 Image shift setting may not work on the back side of the page.
FIT101760522	• The print speed slows down if "Dynamic HD Text/Graphics" is enabled.
FIT101753561	 Fix to display a conflict message when attempted to apply Gang-up or Image Shift with Booklet Maker.
FIT101752416	 Either side of a duplex print may appear darker than expected when jobs are merged.
FIT101739744	 The logging function was enhanced. Configure does not launch after updating Fiery AP
FIT101781601	 Print speed may slow down, if Dynamic HD text and graphics is enabled.
FIT101779814	 Fiery server may hang while RIPping a PDF job.
FIT101784817	• When an engine SC occurs, the Fiery server restarts frequently.
FIT101776765	 Chapter stapling is not honored, if [Define Each Chapter As A Separate Finishing Set] is specified.
FIT101581402	 If an SC occurs after performing calibration, the calibration settings are not honored after the reboot.
FIT101781137	 Particular PDF job cannot be imported to Command WorkStation, showing the error message "Not responding."
FIT101773234	 Grayscale settings are not honored correctly in the output, if grayscale jobs are sent from the printer driver and applied of impose settings in Command WorkStation.
FIT101785878	 PDF job is not RIPped properly if APPE is enabled.
FIT101785847	 Scale-to-fit does not work for PDF jobs if APPE is enabled. The amount of shift brought from the Image Shift function differs when APPE is enabled or disabled.
FIT101028638	 GBC punch setting is not honored and error message "Invalid punch position was specified." appears, if the orientation of the job is changed in Impose settings.
FIT101876964	• The multi pass white feature does not work after applying Service Pack 5.
FIT101796565	 When attempted to print from the printer driver, the job stalls in Waiting status, and canceling that job changes the status to Printing, but the job does not get printed.
FIT101813066	 PS staple job does not print, displaying an error message "Staple was specified for invalid paper size".
FIT101712018	 An error message is displayed asking to load A4 LEF for a job specified to print in A4 SEF.
FIT101779815	• When RIPping particular files the Fiery may disconnect with the engine.

FIT101820490	Image missing after ripping specific data with APPE enabled.
FIT101651303	 The linearity of each specialty color toner was modified for better color reproduction.
FIT101844832	 Localized characters in PCL file are garbled.
FIT101850902	 An unwanted white line along the feed direction appears on the prints when printed in 600 dpi.
FIT101813241	• A part of the image is missing after RIPping a PS file.
FIT101852867	 Image areas specified with the specialty color may not be printed as expected.
FIT101851332	 Saddle-stitched booklets are delivered to the output tray face-up or face- down depending on the APPE setting; On or Off. Tab text gets printed on the reverse side of the tab if the job is punched, specified of a page range and printed with APPE enabled.
FIT101833866	• Error (125) occurs when attempted to replace the motherboard.
FIT101890578	 When two duplex jobs are merged in Preview, the job is falsely printed in simplex.
FIT101937317	 Imposed image is processed incorrectly with CPSI.
FIT101920079	 Error 'Invalid paper size specified' occurs when printed specific PS dump job with multiple punch.
FIT101942350	• Paper Catalog is invalidated when attempted to print particular archived jobs.

Before installing Color_Controller_E-43A_E-83A_1.1_SP1.exe

- 1. Known issues listed below, read before installing Color_Controller_E-43A_E-83A_1.1_SP1.exe patch:
 - None.
- 2. The following prerequisite(s) must be installed in the order specified before applying the **Color_Controller_E-43A_E-83A_1.1_SP1.exe** patch:
 - None.
- Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the Color_Controller_E-43A_E-83A_1.1_SP1.exe patch. If you must install any of the patch(es) below, do so <u>before</u> installing the Color_Controller_E-43A_E-83A_1.1_SP1.exe patch:
 - None.
- 4. This patch is exclusive, it must be installed by itself (no other patches should accompany this patch while installing), and the server must be rebooted or restarted once. After that, other patches can be applied to the server.

Note: If you have installed other non-exclusive patches before this patch you must reboot the server to apply those patches first.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **Color_Controller_E-43A_E-83A_1.1_SP1.exe** and follow the instructions in the Fiery Patch Downloader.
- Notes about the Fiery Patch Downloader

 Logon must be admin. This is fixed and cannot be modified.

- b. Password is the Fiery administrator login password.
- c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 7. Verify that the System Updates Log section lists the patch number SP1_FIT101998223.

About this Service Pack

The service pack installer package is distributed as an EXE file, and is named **Color_Controller_E-43A_E-83A_1.1_SP1.exe.** When the service pack is installed on the controller, you can observe the below mentioned changes to confirm the service pack patch effectiveness:

• Latest version of the service pack will be listed in WebTools, Engine LCD panel, General tab of Command WorkStation & Fiery Configuration Page.

The service pack features are as follows.

- Uninstaller:
 - Uninstaller reverts back the changes made by the service pack. Uninstaller works by uninstalling the last installed service pack on the Fiery server.
 - The uninstaller would check the backup binaries and replace them. After the reboot the server would be back in the pre service pack state.
 - Uninstaller can be run multiple times to uninstall multiple service pack patches, one patch at a time.
- Prerequisite checking:
 - Service packs will run pre-requisite checks upon patch installation to ensure all dependent service packs/patches are installed.
 - Service pack installation will only succeed if pre-requisite patches are installed on server, otherwise the installation will fail.
- Versioning:
 - Service pack has versioning system where incremental version of each service pack would list on server
 - On LCD for example SP1, SP2, SP3 etc.
 - On Configuration page → System Update log section → SP1_FIT100000, SP2_FIT20000

About the Uninstaller Patch

- 1. The uninstaller patch (uninstall_win_v1.exe) uninstalls the last patch applied to the system.
- 2. The uninstaller patch can only be used when the patch you intend to uninstall has the uninstallation capability.
- 3. The uninstaller patch uninstalls one patch at a time. Once the server reaches idle after uninstallation of the patch, the server will return to the state before the patch was first installed.
- 4. The uninstaller patch is exclusive and must be installed independently. Reboot the server, to install other patches.

Notes for uninstalling the Color_Controller_E-43A_E-83A_1.1_SP1.exe

1. This Color_Controller_E-43A_E-83A_1.1_SP1.exe patch has the uninstaller capability.

To uninstall this patch, make sure to use the uninstaller patch (uninstall win v1.exe) that is provided with Color Controller E-43A E-83A 1.1 SP1.exe patch.

- 2. If Color_Controller_E-43A_E-83A_1.1_SP1.exe is not the last patch applied to the system, every patch installed after Color_Controller_E-43A_E-83A_1.1_SP1.exe must be uninstalled one by one before uninstalling Color_Controller_E-43A_E-83A_1.1_SP1.exe.
- 3. Important notes for uninstalling **Color_Controller_E-43A_E-83A_1.1_SP1.exe** patch with the uninstaller patch:
 - None

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **uninstall_win_v1.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. Verify that the System Updates Log section **not** lists the patch number **SP1_FIT101998223**.