

<b>Model:</b> Color Controller E-43A (Taurus-P2/C2) <b>System Version:</b> 1.0	<b>Date:</b> Oct 6, 2017	<b>Revision:</b>
<b>Patch file:</b> <ul style="list-style-type: none"><li>● Color_Controller_E-43A_E-83A_SP4.exe (Service Pack 04)</li><li>● uninstall_sp.exe (uninstaller)</li></ul>		

## Table of Contents

- Issues addressed with this release
- Patch configuration
- Before installing Color\_Controller\_E-43A\_E-83A\_SP4.exe (Service Pack 04)
- Patch installation instructions
- About Service Pack 04
- About the uninstaller (uninstall\_sp.exe)
- Notes for uninstalling Service Pack 04
- Uninstaller patch installation instruction

## Issues addressed with this release

**Service Pack 04** contains the following fixes:

Patch ID	Description
FIT101646550	Tray switching does not work when printing a Paper Catalog associated to a Tray.
FIT101606163	Character corruption may occur, if impose settings are made on a FreeForm job.
FIT101653267	Connection between the Fiery and engine is lost randomly.
FIT101596486	The version of the Control Bar printed is incorrect, if APPE is enabled.
FIT101677287	Security Patch: A patch to remove RC4 cipher from Windows cipher list.
FIT101663614	An unwanted bold black band may appear on imposed jobs.
FIT101661799	Paper mismatch error may occur, if the following options are specified together in combination: Mixed media, Duplex open-to-top, Punch, and Slip sheet insertion.
FIT101679249	Approximately 2mm of the image at the top may be cut in a TIFF job.
FIT101305607	Duplex setting may not be honored and some pages appear blank in a PDF job.
FIT101687176	In Job Properties of Command WorkStation, the job name falsely appears as "Ring Binder."
FIT101682178	Fiery may end abnormally when calibrated from Color Profiler Suite.
FIT101682165	SC997 or SC919 may occur after a sample print execution.

## Patch configuration

- If you wish to reinstall the system, install the patches as follows:

System Software Version 1.0  
+ Composite Patch 02  
+ Composite Patch 03  
+ Service Pack 03  
**+ Service Pack 04**

## Before installing Color\_Controller\_E-43A\_E-83A\_SP4.exe

1. Known issues listed below, read before installing **Color\_Controller\_E-43A\_E-83A\_SP4.exe** patch:
  - None.
2. The following prerequisite(s) must be installed in the order specified before applying the **Color\_Controller\_E-43A\_E-83A\_SP4.exe** patch:
  - FIT100868801.exe(**Composite Patch 02**)
  - FIT101183864.exe(**Composite Patch 03**)
  - SP3\_FIT101633955
3. Do **NOT** install any of the following patch(es) after installing the **Color\_Controller\_E-43A\_E-83A\_SP4.exe** patch. If you must install any of the patch(es) below, do so before installing the **Color\_Controller\_E-43A\_E-83A\_SP4.exe** patch:
  - None.
4. This patch is exclusive, it must be installed by itself (no other patches should accompany this patch while installing), and the server must be rebooted or restarted once. After that, other patches can be applied to the server.  
  
Note: If you have installed other non-exclusive patches before this patch you must reboot the server to apply those patches first.
5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

## Patch installation instructions

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **Color\_Controller\_E-43A\_E-83A\_SP4.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. If the controller does not eventually reach Idle, please manually start the Fiery service.
7. Verify that the **System Updates Log** section lists the patch number **SP4\_FIT101721790**.

## About Service Pack 04

The service pack installer package is distributed as an EXE file, and is named **Color\_Controller\_E-43A\_E-83A\_SP4.exe**. When the service pack is installed on the controller, you can observe the below mentioned changes to confirm the service pack patch effectiveness:

- Latest version of the service pack will be listed in WebTools, Engine LCD panel, General tab of Command WorkStation & Fiery Configuration Page.

The service pack features are as follows.

- Uninstaller:
  - Uninstaller reverts back the changes made by the service pack. Uninstaller works by uninstalling the last installed service pack on the Fiery server.

- The uninstaller would check the backup binaries and replace them. After the reboot the server would be back in the pre service pack state.
- Uninstaller can be run multiple times to uninstall multiple service pack patches, one patch at a time.
- Prerequisite checking:
  - Service packs will run pre-requisite checks upon patch installation to ensure all dependent service packs/patches are installed.
  - Service pack installation will only succeed if pre-requisite patches are installed on server, otherwise the installation will fail.
- Versioning:
  - Service pack has versioning system where incremental version of each service pack would list on server
    - On LCD for example SP1, SP2, SP3 etc.
    - On Configuration page → System Update log section → SP1\_FIT100000, SP2\_FIT20000
  - The Version information will appear as follows after installing Service Pack 04.

Version : 1.0\_SP4

## About the Uninstaller Patch

1. The uninstaller patch (**uninstall\_sp.exe**) uninstalls the last patch applied to the system.
2. The uninstaller patch can only be used when the patch you intend to uninstall has the uninstallation capability.
3. The uninstaller patch uninstalls one patch at a time. Once the server reaches idle after uninstallation of the patch, the server will return to the state before the patch was first installed.
4. The uninstaller patch is exclusive and must be installed independently. Reboot the server, to install other patches.

## Notes for uninstalling the Color\_Controller\_E-43A\_E-83A\_SP4.exe

1. This **Color\_Controller\_E-43A\_E-83A\_SP4.exe** patch has the uninstaller capability.

To uninstall this patch, make sure to use the uninstaller patch (**uninstall\_sp.exe**) that is provided with **Color Controller E-43A E-83A SP4.exe** patch.

2. If **Color\_Controller\_E-43A\_E-83A\_SP4.exe** is not the last patch applied to the system, every patch installed after **Color\_Controller\_E-43A\_E-83A\_SP4.exe** must be uninstalled one by one before uninstalling **Color\_Controller\_E-43A\_E-83A\_SP4.exe**.
3. Important notes for uninstalling **Color\_Controller\_E-43A\_E-83A\_SP4.exe** patch with the uninstaller patch:
  - None

## Uninstaller Patch installation instructions

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **uninstall\_sp.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. Verify that the System Updates Log section **not** lists the patch number **SP4\_FIT101721790**.

# Fiery Patch Release Notes

PAGE: 1/3

<b>Model:</b> Color Controller E-43A_E-83A (Taurus-P2/C2) <b>System Version:</b> 1.0	<b>Date:</b> Nov. 21,2018	<b>Rank</b> C	<b>Revision:</b>
<b>Patch file:</b> <ul style="list-style-type: none"><li>FIT101706086.exe</li></ul>			

<b>Uninstallation Capability</b>	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
<b>Uninstaller Patch File</b>	uninstall_sp.exe

## Table of Contents

- Issues addressed with this release
- Before installing FIT101706086.ps
- Patch installation instructions
- About the uninstaller (uninstall\_sp.ps)
- Notes for uninstalling FIT101706086.ps
- Uninstaller patch installation instruction

## Issues addressed with this release

Patch ID	Description
FIT101706086	Fiery Configure does not launch after updating Fiery API version.

## Note

This patch has been released independently because it contains a very important fix and will be included in Service Pack 6 at a later date.

Service Pack 6 can be installed after applying this patch.

## Before installing FIT101706086.exe

- Known issues listed below, read before installing **FIT101706086.exe** patch:
  - None.
- The following prerequisite(s) must be installed in the order specified before applying the **FIT101706086.exe** patch:
  - FIT100868801.exe
  - FIT101183864.exe
  - SP3\_FIT101633955
  - SP4\_FIT101721790
- Do NOT install any of the following patch(es) after installing the **FIT101706086.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101706086.exe** patch:
  - None.
- This patch is exclusive, it must be installed by itself (no other patches should accompany this patch while installing), and the server must be rebooted or restarted once. After that, other patches can be applied to the server.

5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

## Patch installation instructions

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **FIT101706086.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. If the controller does not eventually reach Idle, please manually start the Fiery service.
7. Verify that the **System Updates Log** section contains the patch number **FIT101706086**.

## About the Uninstaller Patch

1. The uninstaller patch (**uninstall\_sp.exe**) uninstalls the last patch applied to the system.
2. The uninstaller patch can only be used when the patch you intend to uninstall has the uninstallation capability.
3. The uninstaller patch uninstalls one patch at a time. Once the server reaches idle after uninstallation of the patch, the server will return to the state before the patch was first installed.
4. The uninstaller patch is exclusive and must be installed independently. Reboot the server, to install other patches.

## Notes for uninstalling the FIT101706086.exe

1. This **FIT101706086.exe** patch has the uninstaller capability.

To uninstall this patch, make sure to use the uninstaller patch (**uninstall\_sp.exe**) that is provided with **FIT101706086.exe** patch.

2. If **FIT101706086.exe** is not the last patch applied to the system, every patch installed after **FIT101706086.exe** must be uninstalled one by one before uninstalling **FIT101706086.exe**.
3. Important notes for uninstalling **FIT101706086.exe** patch with the uninstaller patch:
  - None

## Uninstaller Patch installation instructions

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **uninstall\_sp.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.

4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. Verify that the System Updates Log section **does NOT list** the patch number **FIT101706086**.

# Fiery Patch Release Notes

PAGE: 1/3

<b>Model:</b> Color Controller E-43A_E-83A (Taurus-P2/C2) <b>System Version:</b> 1.0	<b>Date:</b> Nov. 21,2018	<b>Rank</b> C	<b>Revision:</b>
<b>Patch file:</b> <ul style="list-style-type: none"><li>FIT101876964.exe</li></ul>			

<b>Uninstallation Capability</b>	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
<b>Uninstaller Patch File</b>	uninstall_sp.exe

## Table of Contents

- Issues addressed with this release
- Before installing FIT101876964.ps
- Patch installation instructions
- About the uninstaller (uninstall\_sp.ps)
- Notes for uninstalling FIT101876964.ps
- Uninstaller patch installation instruction

## Issues addressed with this release

Patch ID	Description
FIT101876964	The multi pass white feature does not work after applying Service Pack 5.

## Note

This patch has been released independently because it contains a very important fix and will be included in Service Pack 6 at a later date.

Service Pack 6 can be installed after applying this patch.

## Before installing FIT101876964.exe

- Known issues listed below, read before installing **FIT101876964.exe** patch:
  - MultiPass window will be launched to browser with URL "https://localhost/multipass/index.html".
- The following prerequisite(s) must be installed in the order specified before applying the **FIT101876964.exe** patch:
  - FIT100868801.exe
  - FIT101183864.exe
  - SP3\_FIT101633955
  - SP4\_FIT101721790
  - SP5\_FIT101792486
- Do NOT install any of the following patch(es) after installing the **FIT101876964.exe** patch. If you must install any of the patch(es) below, do so before installing the **FIT101876964.exe** patch:
  - None.



4. This patch is not exclusive; it can be installed along with other patches concurrently. One server Reboot is sufficient for all patches to take effect on the system. It may require an exclusive install if this patch becomes a prerequisite for a future patch.
5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.
6. The Fiery patch and release note has been scanned with antivirus software and believed to be virus free.

## Patch installation instructions

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **FIT101876964.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
  - a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. If the controller does not eventually reach Idle, please manually start the Fiery service.
7. Verify that the System Updates Log section contains the patch number **FIT101876964**.

## About the Uninstaller Patch

1. The uninstaller patch (**uninstall\_sp.exe**) uninstalls the last patch applied to the system.
2. The uninstaller patch can only be used when the patch you intend to uninstall has the uninstallation capability.
3. The uninstaller patch uninstalls one patch at a time. Once the server reaches idle after uninstallation of the patch, the server will return to the state before the patch was first installed.
4. The uninstaller patch is exclusive and must be installed independently. Reboot the server, to install other patches.

## Notes for uninstalling the FIT101876964.exe

1. This **FIT101876964.exe** patch has the uninstaller capability.

To uninstall this patch, make sure to use the uninstaller patch (**uninstall\_sp.exe**) that is provided with **FIT101876964.exe** patch.

2. If **FIT101876964.exe** is not the last patch applied to the system, every patch installed after **FIT101876964.exe** must be uninstalled one by one before uninstalling **FIT101876964.exe**.
3. Important notes for uninstalling **FIT101876964.exe** patch with the uninstaller patch:
  - None

## Uninstaller Patch installation instructions

1. Make sure that the Fiery printer controller reaches Idle.
2. Execute **uninstall\_sp.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader

- a. Logon must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
5. Wait until the Fiery controller reaches Idle and print the Configuration page.
6. Verify that the System Updates Log section **does NOT list** the patch number **FIT101876964**.