Technical Bulletin

Model: CH-C1 Pro Color Controller E-42B Dat		Date	e: 16-Jul-13	No.: RD	728001	
Subject: Composite Patch (1-1K7B08.exe) release note for Color Controller E-42B System Software Version 1.0		Prepared by	: Chisato Tsı	iji		
From: PP Solution Support Sec. PP Tech Service Dept.						
Classification:	Troubleshooting	Part inf	ormat	tion A	Action required	
l	Mechanicai		al		Service manual	revision
1	Paper path	🗌 Transm	iit/rec	eive 🗌 F	Retrofit informat	tion
	Product Safety	🛛 Other ()		

This RTB has been issued to announce the release note for **PLP(Post Launching Patch)** for System Software Version 1.0 for Color Controller E-42B.

Table of contents:

- About this Post Launching Patch
- Issues addressed with the PLP
- Preparation
- Patch installation instructions.

About this Post Launching Patch

Files included in this release				
File name File size				
1-1K7B08.exe	14.7 MB			

Product name

Color Controller E-42B Ver.1.0

Notes:

- This patch is already applied from the 1st lot of mass-production units.
- There are no prerequisites for installing the PLP (1-1K7B08).
- If you wish to reinstall the system, install the patches as follows:

System software Ver1.0 + PLP (1-1K7B08)

Issues addressed with the PLP

This **PLP** addresses the following defects:

- When printing subset job in which "Fold" was specified, the wrong error message is displayed.
- When the copier is in SP mode, remote scan is available.
- Printing of the parameter of configuration sheet is thin.
- Print job is left in the Job List after recovery from the STR mode.
- The description about the Output Profile differs from the specification.
- Making Paper catalog in engine makes different name in CWS.
- A6,B6,Post card,etc are not made in Paper catalog.
- Cannot start printing with "Processing" status if a job is sent in STR status.
- SC919 occurs after paper jam recovery with Compose job.
- "Video Board Internal Error" occurred after cancelling multiple jobs.
- The name of paper catalog is not displayed correctly.
- When specific paper catalog is added, SC899 occurs.
- Fiery has Chinese.
- If the Energy Saver mode is triggered on keyboard screen, Panel is stuck with dark screen.
- A waiting job doesn't start if many composed jobs are sent and cancelled continuously.

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Model: CH-C1 Pro Color Controller E-42B	Date: 16-Jul-13	No.: RD728001
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- Print does not start after paper jam with A4/A3+Bypass tray.
- Cannot resume from Suspend while sending and printing massive jobs.
- Copy count on the Panel is less than actual count when the Paper End occurred during Staple job

Preparation

1. Known issues listed below, read before installing 1-1K7B08.exe patch:

None.

2. The following prerequisites must be installed in the order specified before the **1-1K7B08.exe** patch is installed:

None.

3. Do NOT install any of the following patch(es) after installing the **1-1K7B08.exe** patch. If you must install any of the patch(es) below, do so before installing the **1-1K7B08.exe** patch:

None.

- 4. This patch is <u>exclusive</u>. It mus be installed by itself, and the server must be rebooted once. After the reboot, other patches may be installed.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute 1-1K7B08.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for the changes to take effect*)
- 6. Wait until the Fiery controller reaches Idle, print the Configuration page.
- 7. Verify that the **System Updates Log** section contains the patch number **1-1K7B08**.

Technical Bulletin

PAGE: 1/2

Model: CH-C1 Pro Color Controller E-42B Date		e: 22-Jul-1	3	No.: RD728002		
Subject: Important notes for installing the Color Controller E- 42B			Prepared	d by: C.⊤	suji	
From: PP Solution Support Sec. PP Tech Service Dept.						
Classification:	Troubleshooting	Part info	orma	tion	Action	n required
	Mechanical	Electric	al		Servic	ce manual revision
	Paper path	🗌 Transm	it/rec	eive	Retro	fit information
	Product Safety	Other ()	Tier 2	

This Technical Bulletin contains important notes concerning the installation of the Color Controller E-42B for Model CH-C1.

Approved Firmware for the Model CH-C1 for connection with the E-42B Controller

Make sure that the firmware modules for Model CH-C1 are upgraded as follows at the E-42B installation.

Engine:	D1365520E / 1.22:08 or newer
System Copy:	D1365760D / 1.04 or newer
TDCU:	D1365530F / 2.00.4:04 or newer
LCDC (OpePanel):	D1365790B / 1.04 or newer
FAX:	D1365762C / 3.00.00 or newer
Network Support (Websys):	D1365765C / 1.11 or newer
Network DocBox:	D1365770B / 1.01 or newer

SP mode setting for E-42B Controller

As written in the service manual, the following SP value of Model CH-C1 must be changed at the E-42B installation.

SP#: **5193-001** Value: **1** (Default:0) *The valid external controller will be specified as "Fiery controller".

SP#: 5895-001
Value: 1 (Default:0)
*This setting disables the pre-installed GW printer feature. GW printer must be disabled when using E-42B.

Note: If all machine data is cleared with the "Erase All Memory" security function, these SP values are also cleared to Default:0.

Date: 22-Jul-13

No.: RD728002

Information: System Software DVD/User DVD is included in the box.

System Software DVD/User DVD are included in the product carton box. These DVDs should be used when the controller has any problem (system software problem, HDD replacement, etc.).

On the System Software DVD label, it is printed "For Service Only".

The USB Prep Tool (a utility that lets you install the system software from a USB drive) will be provided via the firmware download site.

USB Prep Tool Ver.1.3.2 or newer must be used for E-42B.

Technical Bulletin

Reissued: 06-Sep-13

	Model: CH-C1 Pro Color Controller E-42B	Date: 16-Jul-13	No.: RD728001a
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RTB Correction

The items **colored in BLUE** have been corrected or added.

Subject: Composite Patch (1-1K7B08.exe) release note for Color Controller E-42B System Software Version 1.0		Preparec	l by: Chisato Tsuji	
From: PP Solution Support Sec. PP Tech Service Dept.				
Classification:	Troubleshooting	Part informat	tion	Action required
	Mechanical	Electrical		Service manual revision
	Paper path	Transmit/rec	eive	Retrofit information
	Product Safety	🛛 Other ()	

IMPORTANT NOTICE

This patch is no longer distributed to the field due to the following reason:

* Installation of patch "1-1K7B08.exe" is unnecessary as the same fix is included in the succeeding patch "1-1KIRSX.exe".

See RTB No. RD728003 for details on "1-1KIRSX.exe".

This RTB has been issued to announce the release note for **PLP(Post Launching Patch)** for System Software Version 1.0 for Color Controller E-42B.

Table of contents:

- About this Post Launching Patch
- Issues addressed with the PLP
- Preparation
- Patch installation instructions.

About this Post Launching Patch

Files included in this release			
File name	File size		
1-1K7B08.exe	14.7 MB		

Product name

Color Controller E-42B Ver.1.0

Notes:

- This patch is already applied from the 1st lot of mass-production units.
- There are no prerequisites for installing the PLP (1-1K7B08).
- If you wish to reinstall the system, install the patches as follows:

System software Ver1.0 + PLP (1-1K7B08)

Issues addressed with the PLP

Reissued: 06-Sep-13

Model: CH-C1 Pro Color Controller E-42B	Date: 16-Jul-13	No.: RD728001a
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This **PLP** addresses the following defects:

- When printing subset job in which "Fold" was specified, the wrong error message is displayed.
- When the copier is in SP mode, remote scan is available.
- Printing of the parameter of configuration sheet is thin.
- Print job is left in the Job List after recovery from the STR mode.
- The description about the Output Profile differs from the specification.
- Making Paper catalog in engine makes different name in CWS.
- A6,B6,Post card,etc are not made in Paper catalog.
- Cannot start printing with "Processing" status if a job is sent in STR status.
- SC919 occurs after paper jam recovery with Compose job.
- "Video Board Internal Error" occurred after cancelling multiple jobs.
- The name of paper catalog is not displayed correctly.
- When specific paper catalog is added, SC899 occurs.
- Fiery has Chinese.
- If the Energy Saver mode is triggered on keyboard screen, Panel is stuck with dark screen.
- A waiting job doesn't start if many composed jobs are sent and cancelled continuously.
- Print does not start after paper jam with A4/A3+Bypass tray.
- Cannot resume from Suspend while sending and printing massive jobs.
- Copy count on the Panel is less than actual count when the Paper End occurred during Staple job

Preparation

1. Known issues listed below, read before installing **1-1K7B08.exe** patch:

None.

2. The following prerequisites must be installed in the order specified before the **1-1K7B08.exe** patch is installed:

None.

3. Do NOT install any of the following patch(es) after installing the **1-1K7B08.exe** patch. If you must install any of the patch(es) below, do so before installing the **1-1K7B08.exe** patch:

None.

- 4. This patch is <u>exclusive</u>. It mus be installed by itself, and the server must be rebooted once. After the reboot, other patches may be installed.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **1-1K7B08.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.

Technical Bulletin

Reissued: 06-Sep-13

Model: CH-C1 Pro Color Controller E-42B	Date: 16-Jul-13	No.: RD728001a
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4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.

6. Wait until the Fiery controller reaches Idle, print the Configuration page.

7. Verify that the **System Updates Log** section contains the patch number **1-1K7B08**.

^{5.} After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for the changes to take effect*)

Technical Bulletin

Reissued: 10-Apr-14

Model: CH-C1 Color Controller E-42B Date: 30-Aug-13	No · BD728003a
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RTB Correction

The items **colored in BLUE** have been corrected or added.

Subject: Composite Patch (1-1KIRSX.exe) release note for Color Controller E-42B System Software Version 1.0			Prepared by: Chisato Tsuji
From: PP Solution	Support Sec. PP Tech Servic	e Dept.	
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	Part informat	ation Action required Service manual revision ceive Retrofit information) Tier 2

IMPORTANT NOTICE
This patch is no longer distributed to the field due to the following reason:
* Installation of patch "1-1KIRSX.exe" is unnecessary as the same fix is included in the succeeding patch "1-1KPCFP.exe".
See RTB No. RD728005 for details on "1-1KPCFP.exe".

This RTB has been issued to announce the release note for Composite Patch for System Software Version 1.0 for Color Controller E-42B.

Table of contents:

- About this Composite Patch
- Issues addressed with the Composite Patch
- Important Notes
- Patch installation instructions

About this Composite Patch

Files included in this release			
File name File size			
1-1KIRSX.exe	28.80 MB		

Product name

Color Controller E-42B Ver.1.0

Note:

• This patch includes not only new corrections but also previous corrections that was included in the previous patch 1-1K7B08.exe

Therefore, 1-1K7B08.exe is no more necessary to install on system ver.1.0.

Technical Bulletin

Reissued: 10-Apr-14

Model: CH-C1 Color Controller E-42B

Date: 30-Aug-13

No.: RD728003a

Issues addressed with the Composite Patch (1-1KIRSX.exe)

1) New corrections:

- Cannot print the job with Cover Interposer Tray which is specified by Paper Catalog.
- On CommandWorkStation, copies column of some Sequential Print job become empty.
- Scan jam occurs after pressing the Interrupt button twice==>Remove Paper==>Press the Start button.
- Back cover paper handling does not work correctly with paper catalog.
- "Add as Smart media for BypassTray" does not work if 7.25x10.5inch SEF is set in Bypass Tray.
- "Unknown error" occurs when Gangup is set with particular file.
- When Paper Catalog is used with Auto Tray Select mode, printing with interposer tray may not work correctly.
- When the page range of a printed job is changed and re-printed, print job may stall.
- SEF paper is always required if cover page print is specified with Auto Tray select mode.
- Fiery connection is lost when attempting to print without entering a user code that is not allowed to print in color mode.
- Fiery connection is lost when attempting to print without entering a user code that is not allowed to print in color mode.
- With Mac PC, when ColorWise is set to OFF, sometimes single color data (CMY) is printed in two colors.
- Even if LEF paper is loaded in Tray 1, in some cases, SEF paper is required for printing the PS test page.
- Paper end error popup shows two times.
- Some images of E-42B shows incorrect on the WebTools or Command Wokstation..
- 2) Common corrections with previous patch 1-1K7B08.exe:
 - When printing subset job in which "Fold" was specified, the wrong error message is displayed.
 - When the copier is in SP mode, remote scan is available.
 - Printing of the parameter of configuration sheet is thin.
 - Print job is left in the Job List after recovery from the STR mode.
 - The description about the Output Profile differs from the specification.
 - Making Paper catalog in engine makes different name in CWS.
 - A6,B6,Post card,etc are not made in Paper catalog.
 - Cannot start printing with "Processing" status if a job is sent in STR status.
 - SC919 occurs after paper jam recovery with Compose job.
 - "Video Board Internal Error" occurred after cancelling multiple jobs.
 - The name of paper catalog is not displayed correctly.
 - When specific paper catalog is added, SC899 occurs.
 - Fiery has Chinese.
 - If the Energy Saver mode is triggered on keyboard screen, Panel is stuck with dark screen.
 - A waiting job doesn't start if many composed jobs are sent and cancelled continuously.
 - Print does not start after paper jam with A4/A3+Bypass tray.
 - Cannot resume from Suspend while sending and printing massive jobs.
 - Copy count on the Panel is less than actual count when the Paper End occurred during Staple job

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Reissued: 10-Apr-14

Model: CH-C1 Color Controller E-42B	Date: 30-Aug-13	No.: RD728003a
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Important Notes

1. About supported patch configuration with this composite patch:

Both (A) and (B) are supported.

(A) System Ver.1.0 + 1-1KIRSX

If you have a controller that has only System 1.0, or if you have a plan to re-install the system, apply the 1-1KIRT4.ps directly on system ver.1.0.

(B) System Ver.1.0 + 1-1K7B08 + 1-1KIRSX

If you have a controller that has already 1-1K7B08 installed, the controller can still be supported when you apply the **1-1KIRSX.exe** on top of the 1-1K7B08.

- Do NOT install any of the following patch(es) after installing the 1-1KIRSX.exe patch. If you must install any of the patch(es) below, do so before installing the 1-1KIRSX.exe patch:

 1-1K7B08.EXE
- 3. This patch is <u>exclusive</u>. It must be installed by itself, and the server must be rebooted once. After the reboot, other patches may be installed.
- 4. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **1-1KIRSX.exe** and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, **please wait up to 60** seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 6 Wait until the Fiery controller reaches Idle, print the Configuration page.
- 7 Verify that the System Updates Log section contains the patch number 1-1KIRSX.

Technical Bulletin

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Model: Color Controller E-42			Date: 27-Sep-13		-13	No.: RD728004
Subject: Parts catalog correction – Front cover decal			Prepared	d by: A. T	akada	
From: PP Tech S	ervice Dept., 1st PP Tech Serv	vice Sect.				
Classification:	Troubleshooting	Part info	ormat	tion	Action	n required
	Mechanical	Electric	al		Servic	e manual revision
	Paper path	Transmit/rec		ceive Retrofit info		fit information
	Product Safety	Other ()	Tier 2	

Change: The following part was deleted from the parts catalog.

Reason: Description in the parts catalog was incorrect. This part cannot be procured as an individual service part.

New part number	Description	Q'ty	Int	Page	Index	Note
D7281136	DECAL: NAME PLATE	1	-	3	12	Delete



Technical Bulletin

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Model: CH-C1 C	C1 Color Controller E-42B Dat		Date	e: 08-Apr-14	No.: RD728005
Subject: Compo note fc Softwa	site Patch (1-1KPCFP.exe or Color Controller E-42B are Version 1.0	e) release KSystem	;		
From: PP Solutio	n Support Sec. PP Tech Service	e Dept.			
Classification:	Troubleshooting	Part info	ormat	tion Action	ו required
	🔲 Mechanical	Electric	al	Servic	ce manual revision
	🗌 Paper path	Transm	it/rec	eive 🗌 Retro	fit information
	Product Safety	igvee Other ()	

This RTB has been issued to announce the release note for Composite Patch for System Software Version 1.0 for Color Controller E-42B.

Table of contents:

- About this Composite Patch
- Issues addressed with the Composite Patch
- Important Notes
- Patch installation instructions

About this Composite Patch

Files included in this release			
File name File size			
1-1KPCFP.exe	47.07 MB		

Product name

Color Controller E-42B Ver.1.0

Date: 08-Apr-14

Issues addressed with the Composite Patch (1-1KPCFP.exe)

1) New corrections:

- Cannot print the custom size booklet with SR4090/4100.
- VeriSign certificate will expire on September 22, 2013
- SC919-00 occurs with the JAM at the booklet tray in SR4090/4100.
- SC occurs when rebooting after the installation of Patch to Fiery.
- Fiery may not be connected to engine after "Factory Default" is performed
- Configuration Sheet is not printed in a specific situation.
- If custom size job is sent by Excel, the Status LED lit in red but error is not indicated.
- Forced print is not available for Custom Size on Command WorkStation.
- SC911-00 occurs after rebooting the Fiery.
- Command WorkStation alert requests A4 LEF when A4 SEF is set in Tray.
- The printing result rotates 180 at the specific settings.
- On Staple job, engine takes paper from Bypass Tray after the Paper End at Tray1.
- SC819 occurs while printing specific data.
- Unexpected blank sheet is inserted if the Cover Page is set with VDP Create Master.
- "Internal/General Error" occurs with specific PDF file and Gangup setting.
- Cannot store the N-up job to the Document Server.
- Cannot Print from Microsoft Publisher.
- SC819 occurs while printing specific settings.
- (PCL) Connection with Fiery is lost when accumulating a job to the document server.
- Job cannot be resumed by Resume Printing button on the Panel.
- Paper End popup and the beep repeats after the paper is refilled on the paper tray.
- When feed error happens with mixed size originals with the document feeder, some pages are not printed or are printed twice.
- The job doesn't resume even after the Continue button is pressed on the popup.
- Cannot save a job to the Document Server if the job is saved as dbp by SeeQuence.
- The suspended job is not resumed.
- Staple job can exceed the limit on SR4090/4100.
- Fiery does not respond to client PC when 802.1x authentication is enabled.
- When Combine Separation is set to ON, an object of Spot color is printed in black.
- A specific user/password fails on FTP scan.
- Document server file and user name become corrupted if 2 byte letter is used.
- Job stalls when the "Continue" is selected if paper is stuck in SR4090/SR4100 staple tray.
- Fiery crashes when finishing jam occurs.
- PS Driver: When Update button is clicked, toner information is displayed on the upper left for a moment.
- Fiery service stops when print a specific file.

Model: CH-C1 Color Controller E-42B

Date: 08-Apr-14

Important Notes

1. Prerequite patch(es): None

This patch includes not only new corrections but also previous corrections that were included in previous patches 1-1K7B08.exe and 1-1KIRSX.exe

Therefore, 1-1K7B08.exe and 1-1KIRSX.exe is no more necessary to install on system ver.1.0.

- 2. Do NOT install any of the following patch(es) after installing the **1-1KPCFP.exe** patch:
 - 1-1K7B08.exe
 - 1-1KIRSX.exe
- 3. This patch is <u>exclusive</u>. It must be installed by itself, and the server must be rebooted once. After the reboot, other patches may be installed.
- 4. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **1-1KPCFP.exe** and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, **please wait up to 60** seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 6 Wait until the Fiery controller reaches Idle, print the Configuration page.
- 7 Verify that the System Updates Log section contains the patch number 1-1KPCFP.

Technical Bulletin

Model: CH-C1 Color Controller E-42B Dat		e: 17-Jun-14	No.: RD728006		
Subject: Composite Patch (FIT212992.exe) release note for Color Controller E-42B System Software Version 1.0			Prepared by: Ch	isato Tsuji	
From: PP Solution Support Sec. PP Tech Service Dept.					
Classification:	Troubleshooting	Part inf	ormat	tion Action	n required
	Mechanical	Electric	al	Servic	ce manual revision
	Paper path	Transmit/rec		eive 🗌 Retro	fit information
	Product Safety	🛛 Other ()	

This RTB has been issued to announce the release note for Composite Patch for System Software Version 1.0 for Color Controller E-42B.

Table of contents:

- About this Composite Patch
- Issues addressed with the Composite Patch
- Important Notes
- Patch installation instructions

About this Composite Patch

Files included in this release			
File name File size			
FIT212992.exe	19.6 MB		

Product name

Color Controller E-42B Ver.1.0

Note: When this patch is applied, the system version will be upgraded to Ver.1.1

Technical Bulletin

Model: CH-C1 Color Controller E-42B

Date: 17-Jun-14

No.: RD728006

Issues addressed with the Composite Patch (FIT212992.exe)

1) <u>New corrections:</u>

- Job cannot be cancelled, if a paper jam occurs during the job cancellation.
- Blank page is not printed when Color Wise=OFF is specified by PS Driver.
- If a Scan document is loaded in SEF direction, "Erase Border" works upside down.
- If the system runs out of toner while printing a job, the job cannot be recovered.
- Specific illustrator data cannot be printed correctly.
- Win8: Installation of PS driver via WSD (Windows Services for Device) cannot be done.
- Fiery driver shows out of paper or offline.
- Print quality of small black texts and thin lines degrades and becomes worse than "Normal", if "Best" is selected for Text/Graph. (*1)
- Punch/Staple/Saddle-stitch function is available with coated paper on SR4090/SR4100. (*1)
- Supports Staple/Booklet/Fold/Punch options with paper fed from the bypass tray (*1)

*1: PS Printer Driver Ver.1.1 / PCL Printer Driver Ver. 1.1.0.0 or later should be used with this patch set.

Notes: About PS Printer Driver Ver.1.1 (Temporary Solution)

PS Printer Driver Ver.1.1 for E-42B is planned to be published on Printer Driver Download site in July, 2014.

Until the PS Printer Driver Ver. 1.1 or newer driver for E-42B can be found on the Printer Driver Download site (=official web site), please obtain the PS Printer Driver Ver.1.1 in the following way.

- 1 Apply this patch FIT212992.exe and reboot the controller.
- 2 Apply the next patch FIT214829.exe which will replace the current embedded PS printer driver with PS printer driver Ver.1.1, and reboot the controller.
- 3 Access to the controller with WebTools (With the web browser, enter the IP address of the controller).
- 4 Move to "Downloads" tab.
- 5 Download the "Printer Files (Windows or Macintosh)"

Model: CH-C1 Color Controller E-42B	Date: 17-Jun-14
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Important Notes

- 1. The following prerequisites must be installed in the order specified before the FIT212992.exe patch is installed
 - 1-1KPCFP.exe (Composite Patch 03)
- 2. This patch is <u>exclusive</u>. It must be installed by itself, and the server must be rebooted once. After the reboot, other patches may be installed.
- 3. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT212992.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, **please wait up to 60** seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for the changes to take effect.*)
- 6 Wait until the Fiery controller reaches Idle, print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the **System Updates Log** section contains the patch number **FIT212992** .and the system version is updated to Ver.1.1.

Technical Bulletin

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Model: CH-C1 Color Controller E-42B Dat		e: 17-Jun-14	No.: RD728007		
Subject: Patch (FIT214829.exe) release notes for Color Controller E-42B System Software Version 1.1			Prepared by: Ch	iisato Tsuji	
From: PP Solution Support Sec. PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	Part info Electric Transm	ormat al iit/rec	tion Actio Serv eive Retro	n required ice manual revision ofit information

This RTB has been issued to announce the release notes on the patch "**FIT214829.exe**" for the Color Controller E-42B **system software version 1.1**.

Table of contents:

- About this Patch
- Issues addressed with this Patch
- Important Notes
- Patch Installation Instructions

About this Patch

Files included in this release			
File name File size			
FIT214829.exe 167268800 B			

Product name

Color Controller E-42B Ver.1.1

Note: If the system software version is still Ver.1.0, upgrade the system with FIT212992.exe first.

Issues Addressed with this Patch

 This patch will replace the current embedded printer driver on the system software of E-42B with PS printer driver (Win/Mac) Ver.1.1

Important Notes:

- 1. The following prerequisite(s) must be installed in the order specified before installing **FIT214829.exe**:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04)
- 2. This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.
- 3. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 17-Jun-14

No.: RD728007

Patch Installation Instructions:

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **FIT214829.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
- 4. Logon must be admin. This is fixed and cannot be modified.
- 5. Password is the Fiery administrator login password.
- 6. Hostname can be the IP address or the Fiery server name.
- 7. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 8. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 9. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 10. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 11. Verify that the System Updates Log section contains the patch number FIT214829.

Technical Bulletin

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Model: CH-C1 Color Controller E-42B Dat			e: Jul-07-14	No.: RD728008	
Subject: Patch (FIT204560.exe) release notes for Color Controller E-42B System Software Version 1.1				Prepared by: Ch	isato Tsuji
From: PP Solution	n Support Sec. PP Tech Servic	e Dept.			
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	 □ Part info □ Electric □ Transm ○ Other (ormat al it/rec	tion Action Servic eive Retro	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT204560" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT204560.exe	Unable to launch Configure window when Java 7u51 is installed.

Before installing FIT204560:

- 1. The following prerequisite(s) must be installed in the order specified before installing **FIT204560.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 2. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT204560.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT204560.exe** patch:
 - None
- 3. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 4. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: Jul-07-14

No.: RD728008

Patch Installation Instructions:

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT204560.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for the changes to take effect*)
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If, after multiple patches are manually installed, the Fiery does not reach Idle after approximately five minutes, please manually start the Fiery service by right-clicking on the Fiery bar and selecting Restart Fiery.
- 8 Verify that the **System Updates Log** section contains the patch number **FIT204560**.

Technical Bulletin

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Model: CH-C1 Color Controller E-42B	
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RICOH

Date: Jul-07-14

No.: RD728008

Make sure that the Fiery printer controller reaches Idle.

- 1. Execute **FIT204560.exe** and follow the instructions in the Fiery Patch Downloader.
- 2. Notes about the Fiery Patch Downloader
- 3. Logon must be admin. This is fixed and cannot be modified.
- 4. Password is the Fiery administrator login password.
- 5. Hostname can be the IP address or the Fiery server name.
- 6. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 7. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 8. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 9. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 10. Verify that the System Updates Log section contains the patch number FIT204560.

Technical Bulletin

Model: CH-C1 Color Controller E-42B Dat			Date	e: 07-Jul-14	No.: RD728009
Subject: Patch (FIT191877.exe) release notes for Color Controller E-42B System Software Version 1.0/1.1			or	Prepared by: Chi	sato Tsuji
From: PP Solution	n Support Sec. PP Tech Service	Dept.			
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	☐ Part info ☐ Electric ☐ Transm ☑ Other (ormat al it/rec	tion Action Servic eive Retrof	n required se manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT191877" for the Color Controller E-42B **system software version 1.1**.

Patch File		lssue(s)
FIT191877.exe	•	iOS7 compatibility reference patch for Windows-based Fiery products.

Before installing FIT191877:

- 1. The following prerequisite(s) must be installed in the order specified before installing **FIT191877.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
- 2. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT191877.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT191877.exe** patch:
 - None
- 3. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 4. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 07-Jul-14

No.: RD728009

Patch Installation Instructions:

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT191877.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the **System Updates Log** section contains the patch number **FIT191877**.

Technical Bulletin

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Model: CH-C1 Color Controller E-42B	
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RICOH

Date: 07-Jul-14

Make sure that the Fiery printer controller reaches Idle.

- 1. Execute **FIT191877.exe** and follow the instructions in the Fiery Patch Downloader.
- 2. Notes about the Fiery Patch Downloader
- 3. Logon must be admin. This is fixed and cannot be modified.
- 4. Password is the Fiery administrator login password.
- 5. Hostname can be the IP address or the Fiery server name.
- 6. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 7. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 8. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 9. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 10. Verify that the System Updates Log section contains the patch number FIT191877.

Technical Bulletin

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Model: CH-C1 Color Controller E-42B Dat			e: Jul-07-14	No.: RD728010	
Subject: Patch (FIT212196.exe) release notes for Color Controller E-42B System Software Version 1.1				Prepared by: Ch	isato Tsuji
From: PP Solution	n Support Sec. PP Tech Servic	e Dept.			
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	 □ Part info □ Electric □ Transm □ Other (ormat al it/rec	tion Action Servio eive Retro	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT212196" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT212196.exe	• Tab job created using mixed media causes extra tab pages to eject.

Before installing FIT212196:

- 1. The following prerequisite(s) must be installed in the order specified before installing **FIT212196.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 2. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT212196.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT212196.exe** patch:
 - None
- 3. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 4. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: Jul-07-14

No.: RD728010

Patch Installation Instructions:

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT212196.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for the changes to take effect*)
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the **System Updates Log** section contains the patch number **FIT212196**.

Technical Bulletin

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N	lod	el:	CH-C1	Color	Controller	E-42B
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RICOH

Date: Jul-07-14

Make sure that the Fiery printer controller reaches Idle.

- 1. Execute **FIT212196.exe** and follow the instructions in the Fiery Patch Downloader.
- 2. Notes about the Fiery Patch Downloader
- 3. Logon must be admin. This is fixed and cannot be modified.
- 4. Password is the Fiery administrator login password.
- 5. Hostname can be the IP address or the Fiery server name.
- 6. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 7. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 8. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 9. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 10. Verify that the System Updates Log section contains the patch number FIT212196.

Technical Bulletin

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Model: CH-C1 Color Controller E-42B Dat			e: 07-Jul-14	No.: RD728011	
Subject: Patch (FIT212362.exe) release notes for Color Controller E-42B System Software Version 1.1				Prepared by: Ch	isato Tsuji
From: PP Solution	n Support Sec. PP Tech Servic	e Dept.			
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	 □ Part info □ Electric □ Transm □ Other (ormat al it/rec	tion Action Servio eive Retro	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT212362" for the Color Controller E-42B **system software version 1.1**.

Patch File	lssue(s)
FIT212362.exe	 White objects do not appear even when Composite Overprint is set to OFF

Before installing FIT212362:

- 1. The following prerequisite(s) must be installed in the order specified before installing **FIT212362.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 2. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT212362.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT212362.exe** patch:
 - None
- 3. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 4. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 07-Jul-14

No.: RD728011

Patch Installation Instructions:

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT212362.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for the changes to take effect*)
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the **System Updates Log** section contains the patch number **FIT212362**.

Technical Bulletin

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Model: CH-C1 Color Controller E-42B

RICOH

Date: 07-Jul-14

No.: RD728011

Make sure that the Fiery printer controller reaches Idle.

- 1. Execute **FIT212362.exe** and follow the instructions in the Fiery Patch Downloader.
- 2. Notes about the Fiery Patch Downloader
- 3. Logon must be admin. This is fixed and cannot be modified.
- 4. Password is the Fiery administrator login password.
- 5. Hostname can be the IP address or the Fiery server name.
- 6. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 7. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 8. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 9. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 10. Verify that the System Updates Log section contains the patch number **FIT212362**.

Technical Bulletin

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Model: CH-C1 Color Controller E-42B Da			Date	e: 07-Jul-14	No.: RD728012
Subject: Patch (FIT217012.exe) release notes for Color Controller E-42B System Software Version 1.1			or 1	Prepared by: Ch	isato Tsuji
From: PP Solution Support Sec. PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	 □ Part info □ Electric □ Transm ○ Other (ormat al it/rec	tion Action Servio eive Retro	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT217012" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT217012.exe	Printer does not resume from the Energy Saver mode.

Before installing FIT217012:

- 1. The following prerequisite(s) must be installed in the order specified before installing **FIT217012.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 2. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT217012.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT217012.exe** patch:
 - None
- 3. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 4. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 07-Jul-14

No.: RD728012

Patch Installation Instructions:

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT217012.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the **System Updates Log** section contains the patch number **FIT217012**.

Technical Bulletin

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Model: CH-C1 Color Controller E-42B	
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RICOH

Date: 07-Jul-14

Make sure that the Fiery printer controller reaches Idle.

- 1. Execute **FIT217012.exe** and follow the instructions in the Fiery Patch Downloader.
- 2. Notes about the Fiery Patch Downloader
- 3. Logon must be admin. This is fixed and cannot be modified.
- 4. Password is the Fiery administrator login password.
- 5. Hostname can be the IP address or the Fiery server name.
- 6. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 7. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 8. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 9. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 10. Verify that the System Updates Log section contains the patch number FIT217012.

Technical Bulletin

PAGE: 1/3

Model: CH-C1 Color Controller E-42B D			Date	e: 07-Jul-14	No.: RD728013
Subject: Patch (FIT215199.exe) release notes for Color Controller E-42B System Software Version 1.1			or 1	Prepared by: Ch	isato Tsuji
From: PP Solution Support Sec. PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	□ Part info □ Electric □ Transm ☑ Other (ormat al it/rec	tion Action Servio eive Retro	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT215199" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT215199.exe	 If a job is run using paper unsupported in both size and weight with SR4110 included in the configuration, the operation panel displays "printing" instead of an error message.

Before installing FIT215199:

- 1. The following prerequisite(s) must be installed in the order specified before installing **FIT215199.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 2. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT215199.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT215199.exe** patch:
 - FIT217012.exe
- 3. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 4. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 07-Jul-14

No.: RD728013

Patch Installation Instructions:

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT215199.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the **System Updates Log** section contains the patch number **FIT215199**.
Technical Bulletin

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Model: CH-C1 Color Controller E-42B	
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RICOH

Date: 07-Jul-14

No.: RD728013

Make sure that the Fiery printer controller reaches Idle.

- 1. Execute **FIT215199.exe** and follow the instructions in the Fiery Patch Downloader.
- 2. Notes about the Fiery Patch Downloader
- 3. Logon must be admin. This is fixed and cannot be modified.
- 4. Password is the Fiery administrator login password.
- 5. Hostname can be the IP address or the Fiery server name.
- 6. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 7. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 8. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 9. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 10. Verify that the System Updates Log section contains the patch number FIT215199.

Technical Bulletin

Reissued: 17-Jul-14

	Model: CH-C1 Color Controller E-42B Date: 07-Jul-	14 No.: RD728014a
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RTB Correction

The items **colored in BLUE** have been corrected or added.

Subject: Patch (FIT217014.exe) release notes for Color Controller E-42B System Software Version 1.1		Preparec	l by: Chisato Tsuji	
From: PP Solution	n Support Sec. PP Tech Servio	ce Dept.		
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	 Part information Electrical Transmit/rec Other (tion eive)	 Action required Service manual revision Retrofit information

This RTB has been issued to announce the release notes on the patch "FIT217014" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT217014.exe	 Fiery controller does not restart when C5100S/C5110S attempts to resume printing after a shutdown by the weekly timer setting. Tray priority "Driver/Command" for Bypass Tray is not honored. This tray priority could cause problems where the image is falsely rotated 90 degrees.
	 Support of maximum custom paper size (1259.98mm/49.61inch) for banner printing with SR4090/SR4110/SR4100. Jam190 occurs when printing 1259.95 - 1259.98 mm paper.

Before installing FIT217014:

- 1. The following prerequisite(s) must be installed in the order specified before installing **FIT217014.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 2. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT217014.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT217014.exe** patch:
 - FIT217012.exe
 - FIT215199.exe
- 3. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 4. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 07-Jul-14

No.: RD728014a

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT217014.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the **System Updates Log** section contains the patch number **FIT217014**.

Technical Bulletin

Reissued: 17-Jul-14

RICOH

Model: CH-C1 Color Controller E-42B	Date: 07-Jul-14	No.: RD728014a
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Make sure that the Fiery printer controller reaches Idle.

- 1. Execute **FIT217014.exe** and follow the instructions in the Fiery Patch Downloader.
- 2. Notes about the Fiery Patch Downloader
- 3. Logon must be admin. This is fixed and cannot be modified.
- 4. Password is the Fiery administrator login password.
- 5. Hostname can be the IP address or the Fiery server name.
- 6. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 7. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 8. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 9. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 10. Verify that the System Updates Log section contains the patch number FIT217014.

Technical Bulletin

PAGE: 1/2

Model: CH-C1 Pro Color Controller E-42B Date		e: 10-Sep-14	No.: RD728015		
Subject: Patch (FIT218645.exe) release notes for Color Controller E-42B System Software Version 1.1		Prepared by: Ch	isato Tsuji		
From: PP Solutio	n Support Sec. PP Tech Servic	e Dept.			
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	 □ Part info □ Electric □ Transm □ Other (ormai al it/rec	tion Action Servio eive Retro	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT218645" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT218645.exe	 The B/W counter falsely counts up blank data printed from the Interposer Tray.

Before installing FIT218645:

- 1. The following prerequisite(s) must be installed in the order specified before installing **FIT218645.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 2. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT218645.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT218645.exe** patch:
 - FIT217014.exe
 - FIT217012.exe
 - FIT215199.exe
- 3. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 4. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 10-Sep-14

No.: RD728015

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT218645.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT218645.

Technical Bulletin

PAGE: 1/2

Model: CH-C1 Pro Color Controller E-42B Date		e: 10-Sep-14	No.: RD728016		
Subject: Patch (FIT218217.exe) release notes for Color Controller E-42B System Software Version 1.1		Prepared by: Ch	isato Tsuji		
From: PP Solution Support Sec. PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	 Part info Electrica Transm Other (ormai al it/rec	tion Action Servic eive Retro	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT218217" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT218217.exe	Output is blank, if printed in some custom sizes.

Before installing FIT218217:

- 1. The following prerequisite(s) must be installed in the order specified before installing **FIT218217.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 2. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT218217.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT218217.exe** patch:
 - FIT218645.exe
 - FIT217014.exe
 - FIT215199.exe
 - FIT217012.exe
- 3. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 4. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 10-Sep-14

No.: RD728016

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT218217.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT218217.

Technical Bulletin

PAGE: 1/2

Model: CH-C1 Pro Color Controller E-42B Date		e: 10-Sep-14	No.: RD728017		
Subject: Patch (FIT219446.exe) release notes for Color Controller E-42B System Software Version 1.1		Prepared by: Ch	isato Tsuji		
From: PP Solutio	n Support Sec. PP Tech Servic	e Dept.			
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	 □ Part info □ Electric □ Transm □ Other (ormai al it/rec	tion Action Servio eive Retro	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT219446" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT219446.exe	• Character corruption caused by bug in the Adobe PDF to PS converter.

Before installing FIT219446:

- 1. The following prerequisite(s) must be installed in the order specified before installing **FIT219446.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
 - FIT212362.exe
- 2. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT219446.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT219446.exe** patch:
 - None
- 3. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 4. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 10-Sep-14

No.: RD728017

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT219446.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT219446.

Technical Bulletin

PAGE: 1/2

Model: CH-C1 Pro Color Controller E-42B Date		e: 10-Sep-14	No.: RD728018		
Subject: Patch (FIT220177.exe) release notes for Color Controller E-42B System Software Version 1.1		Prepared by: Ch	isato Tsuji		
From: PP Solutio	n Support Sec. PP Tech Servic	e Dept.			
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	 □ Part info □ Electric □ Transm ○ Other (ormai al it/rec	tion Actio Servi eive Retro	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT220177" for the Color Controller E-42B **system software version 1.1**.

Patch File		Issue(s)
FIT220177.exe	•	Part of printer driver setting may not work correctly when the job is later edited by Impose.

Before installing FIT220177:

- 1. The following prerequisite(s) must be installed in the order specified before installing **FIT220177.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 2. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT220177.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT220177.exe** patch:
 - None
- 3. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 4. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 10-Sep-14

No.: RD728018

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT220177.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT220177.

Technical Bulletin

PAGE: 1/2

Model: CH-C1 Pr	o Color Controller E-42B	e: 10-Sep-14	No.: RD728019		
Subject: Patch Control	(FIT220924.exe) release not ler E-42B System Software	Prepared by: Ch	nisato Tsuji		
From: PP Solution Support Sec. PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	Part info Electrica Transm	ormat al it/rec	tion Actio	n required ice manual revision ofit information

This RTB has been issued to announce the release notes on the patch "FIT220924" for the Color Controller E-42B **system software version 1.1**.

Patch File	lssue(s)
FIT220924.exe	 Command WorkStation displays some Dutch strings on a German E- 42B controller. If the Command WorkStation language is set to Italian, options do not appear in Job Properties.

Before installing FIT220924:

- 1. The following prerequisite(s) must be installed in the order specified before installing **FIT220924.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 2. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT220924.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT220924.exe** patch:

• None

- 3. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 4. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 10-Sep-14

No.: RD728019

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT220924.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT220924.

Technical Bulletin

PAGE: 1/2

Model: CH-C1 Pr	o Color Controller E-42B	e: 10-Sep-14	No.: RD728020		
Subject: Patch Control	(FIT220720.exe) release not ler E-42B System Software	Prepared by: Ch	isato Tsuji		
From: PP Solution Support Sec. PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	 □ Part info □ Electric □ Transm □ Other (ormat al it/rec	tion Action Servio eive Retro	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT220720" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT220720.exe	• If a merged job containing odd number pages is submitted, printer stalls and status remains Printing.

Before installing FIT220720:

- 1. The following prerequisite(s) must be installed in the order specified before installing **FIT220720.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 2. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT220720.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT220720.exe** patch:
 - FIT218217.exe
 - FIT218645.exe
 - FIT217014.exe
 - FIT215199.exe
 - FIT217012.exe
- 3. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 4. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 10-Sep-14

No.: RD728020

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT220720.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the **System Updates Log** section contains the patch number **FIT220720**.

Technical Bulletin

PAGE: 1/2

Model: CH-C1 Pr	o Color Controller E-42B	e: 10-Sep-14	No.: RD728021		
Subject: Patch Control	(FIT221551.exe) release not ler E-42B System Software	Prepared by: Ch	isato Tsuji		
From: PP Solution Support Sec. PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	 □ Part info □ Electric □ Transm □ Other (ormai al it/rec	tion Action Servio eive Retro	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT221551" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT221551.exe	 Pages cannot be rotated to the portrait orientation when printing imposed jobs from Mac.

Before installing FIT221551:

- 1. The following prerequisite(s) must be installed in the order specified before installing **FIT221551.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 2. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT221551.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT221551.exe** patch:
 - FIT220177.exe
- 3. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 4. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 10-Sep-14

No.: RD728021

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT221551.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT221551.

Technical Bulletin

Model: CH-C1 Pro Color Controller E-42B Date				e: 06-Nov-14	No.: RD728022
Subject: Patch Color C 1.1	(FIT100226044.exe) release Controller E-42B System Soft	Prepared by: Chi	sato Tsuji		
From: 3rd PP Tech Service Sect., PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	☐ Part info ☐ Electric ☐ Transm ⊠ Other (ormation Acti al Ser it/receive Ret		n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT100226044" for the Color Controller E-42B **system software version 1.1**.

Patch File		Issue(s)
FIT100226044.exe	٠	Tray Alignment buttons on Command WorkStation are greyed out, if the
		Bypass tray is selected on the engine operation panel.

Before installing FIT100226044:

- 1. Known issues listed below, read before installing **FIT100226044.exe** patch:
 - Cannot execute tray alignment for bypass tray for long edge feed paper when Bypass Tray Priority is set to Driver Command.
 To execute tray alignment on long edge feed paper set Bypass Tray Priority to Papel Setting (Engine

To execute tray alignment on long edge feed paper set Bypass Tray Priority to Panel Setting (Engine Panel-> Fiery-> Setup-> Jobs-> Engine Handling-> Bypass Tray Priority: Panel Setting)

- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT100226044.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT100226044.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT100226044.exe** patch:

None

- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 06-Nov-14

No.: RD728022

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **FIT100226044.exe** and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT100226044.

Technical Bulletin

Model: CH-C1 Pr	o Color Controller E-42B	e: 06-Nov-14	No.: RD728023		
Subject: Patch Color C 1.1	(FIT100226049.exe) release Controller E-42B System Soft	Prepared by: Chi	sato Tsuji		
From: 3rd PP Teo	ch Service Sect., PP Tech Servi				
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	☐ Part info ☐ Electric ☐ Transm ⊠ Other (ormation Action al Serv it/receive Retr		n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT100226049" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT100226049.exe	 Print position shifts on some pages, if the image shift and mixed media options are specified in the Fiery driver

Before installing FIT100226049:

- 1. Known issues listed below, read before installing FIT100226049.exe patch:
- None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT100226049.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT100226049.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT100226049.exe** patch:

None

- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 06-Nov-14

No.: RD728023

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT100226049.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT100226049.

Technical Bulletin

Model: CH-C1 Pr	o Color Controller E-42B	e: 06-Nov-14	No.: RD728024		
Subject: Patch Color C 1.1	(FIT100526548.exe) release Controller E-42B System Soft	Prepared by: Chi	sato Tsuji		
From: 3rd PP Tech Service Sect., PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	☐ Part info ☐ Electric ☐ Transm ⊠ Other (ormation Action al Servic it/receive Retrot		n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT100526548" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT100526548.exe	 The job is printed in color even if color mode is specified to Grayscale, if CMYK option is specified to Full (Source GCR) and APPE is enabled.

Before installing FIT100526548:

- 1. Known issues listed below, read before installing FIT100526548.exe patch:
- None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT100526548.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT100526548.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT100526548.exe** patch:

None

- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 06-Nov-14

No.: RD728024

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT100526548.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT100526548.

Technical Bulletin

Model: CH-C1 Pr	o Color Controller E-42B	e: 12-Dec-14	No.: RD728025		
Subject: Patch Color C 1.1	(FIT100709130.exe) release Controller E-42B System Soft	Prepared by: Chi	sato Tsuji		
From: 3rd PP Tech Service Sect., PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	Part info Electric Transm	ormai al iit/rec	tion Action Servic eive Retrof	n required be manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT100709130" for the Color Controller E-42B **system software version 1.1**.

Patch File		Issue(s)
FIT100709130.exe	•	If paper runs out on the Plockmatic Cover Feeder 5010e, printing does not resume even after refilling paper.

Before installing FIT100709130:

- 1. Known issues listed below, read before installing FIT100709130.exe patch:
- None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT100709130.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT100709130.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT100709130.exe** patch:

FIT220720.exe

- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 12-Dec-14

No.: RD728025

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT100709130.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT100709130.

Technical Bulletin

PAGE: 1/2

Model: CH-C1 Pr	o Color Controller E-42B	e: 16-Feb-15	No.: RD728026		
Subject: Patch Control	(FIT222966.exe) release not ler E-42B System Software V	Prepared by: Ch	isato Tsuji		
From: 3rd PP Tee	ch Service Sect., PP Tech Servi				
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	Part info Electrica Transm	ormat al it/rec	tion Action Servic eive Retro	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT222966" for the Color Controller E-42B **system software version 1.1**.

Patch File		Issue(s)
FIT222966.exe	•	Fiery Patch to address OpenSSL security update to v.0.9.8za.

Before installing FIT222966:

- Known issues listed below, read before installing FIT222966.exe patch:
 None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT222966.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT222966.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT222966.exe** patch:

None

- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 16-Feb-15

No.: RD728026

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT222966.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the **System Updates Log** section contains the patch number **FIT222966**.

Technical Bulletin

Model: CH-C1 Pr	o Color Controller E-42B	e: 16-Feb-15	No.: RD728027		
Subject: Patch Color C 1.1	(FIT100775022.exe) release Controller E-42B System Soft	Prepared by: Chi	sato Tsuji		
From: 3rd PP Tee	ch Service Sect., PP Tech Serv				
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	 □ Part info □ Electric □ Transm ○ Other (ormai al it/rec	tion Action Servic eive Retrot	n required se manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT100775022" for the Color Controller E-42B **system software version 1.1**.

Patch File	lssue(s)
FIT100775022.exe	 Printing does not start and results in SC911, if the job is sent while a scanning operation is in process.

Before installing FIT100775022:

- 1. Known issues listed below, read before installing FIT100775022.exe patch:
 - None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT100775022.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT100775022.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT100775022.exe** patch:
 - FIT100709130.exe
 - FIT220720.exe
 - FIT218217.exe
 - FIT218645.exe
 - FIT217014.exe
 - FIT215199.exe
 - FIT217012.exe
- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 16-Feb-15

No.: RD728027

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT100775022.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT100775022.

Technical Bulletin

PAGE: 1/2

Model: CH-C1 Pr	o Color Controller E-42B	e: 18-May-15	No.: RD728028		
Subject: Patch Control	(FIT217867.exe) release no ler E-42B System Software	Prepared by: Ch	iisato Tsuji		
From: 1st PP Teo	ch Service Sect., PP Tech Serv				
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	□ Part info □ Electric □ Transm □ Other (ormai al it/rec	tion Actio	n required ce manual revision ofit information

This RTB has been issued to announce the release notes on the patch "FIT217867" for the Color Controller E-42B **system software version 1.1**.

Patch File		Issue(s)
FIT217867.exe	•	Some tabs are not printed, if tab pages are added in the Job Master.

Before installing FIT217867:

- Known issues listed below, read before installing FIT217867.exe patch:
 None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT217867.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT217867.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT217867.exe** patch:
 - FIT100775022.exe
 - FIT100709130.exe
 - FIT220720.exe
 - FIT218217.exe
 - FIT218645.exe
 - FIT217014.exe
 - FIT215199.exe
 - FIT217012.exe
- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 18-May-15

No.: RD728028

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT217867.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the **System Updates Log** section contains the patch number **FIT217867**.

Technical Bulletin

Model: CH-C1 Pr	o Color Controller E-42B	e: 18-May-15	No.: RD728029		
Subject: Patch Color C 1.1	(FIT100946181.exe) release Controller E-42B System Soft	Prepared by: Chi	sato Tsuji		
From: 1st PP Tec	h Service Sect., PP Tech Servi				
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	Part info Electric Transm	ormat al it/rec	tion Action Servic eive Retrot	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT100946181" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT100946181.exe	Printing the following job results in a paper jam without an error notification:
	Original: Portrait
	Feed tray: LCT
	Stapling: Two at top

Before installing FIT100946181:

- 1. Known issues listed below, read before installing FIT100946181.exe patch:
 - None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT100946181.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT100946181.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT100946181.exe** patch:
 - FIT217867.exe
 - FIT100775022.exe
 - FIT100709130.exe
 - FIT220720.exe
 - FIT218217.exe
 - FIT218645.exe
 - FIT217014.exe
 - FIT215199.exe
 - FIT217012.exe
- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 18-May-15

No.: RD728029

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **FIT100946181.exe** and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT100946181.

Technical Bulletin

Model: CH-C1 Pr	o Color Controller E-42B	e: 18-May-15	No.: RD728030		
Subject: Patch Color C 1.1	(FIT100921763.exe) release Controller E-42B System Soft	Prepared by: Chi	sato Tsuji		
From: 1st PP Tec	h Service Sect., PP Tech Servi				
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	 □ Part info □ Electric □ Transm ○ Other (ormat al it/rec	tion Action Servic eive Retrot	n required se manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT100921763" for the Color Controller E-42B **system software version 1.1**.

Patch File	lssue(s)
FIT100921763.exe	 Range of the minimum size for custom paper is not accordingly with the specification. 180 degrees rotation is not honored, if the rotation is set after the job has been BIPped

Before installing FIT100921763:

- 1. Known issues listed below, read before installing FIT100921763.exe patch:
 - None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT100921763.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT100921763.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT100921763.exe** patch:
 - None
- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 18-May-15

No.: RD728030

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT100921763.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT100921763.
Technical Bulletin

Model: CH-C1 Pro Color Controller E-42B Date		e: 04-Jun-15	No.: RD728031		
Subject: Patch (FIT100985100.exe) release notes for Color Controller E-42B System Software Version 1.1			Prepared by: Chi	isato Tsuji	
From: 1st PP Tech Service Sect., PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	Part info Electric Transm	ormat al it/rec	tion Action Servic eive Retroi	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT100985100" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT100985100.exe	Texts are not printed to the correct location on the tab, if tab sheets run out
	during the job followed by a replenishment.

Before installing FIT100985100:

- 1. Known issues listed below, read before installing FIT100985100.exe patch:
- None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT100985100.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT100985100.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT100985100.exe** patch:
 - FIT100946181.exe
 - FIT217867.exe
 - FIT100775022.exe
 - FIT100709130.exe
 - FIT220720.exe
 - FIT218217.exe
 - FIT218645.exe
 - FIT217014.exe
 - FIT215199.exe
 - FIT217012.exe
- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 04-Jun-15

No.: RD728031

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT100985100.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the **System Updates Log** section contains the patch number **FIT100985100**.

Technical Bulletin

Model: CH-C1 Pro Color Controller E-42B Date		e: 09-Jul-15	No.: RD728032		
Subject: Patch (FIT101033143.exe) release notes for Color Controller E-42B System Software Version 1.1			Prepared by: Chi	sato Tsuji	
From: 1st PP Tech Service Sect., PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	 □ Part info □ Electric □ Transm ○ Other (ormat al it/rec	tion Action Servic eive Retrot	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT101033143" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT101033143.exe	If Composite overprint is enabled, crop marks are printed in the wrong color.

Before installing FIT101033143:

- 1. Known issues listed below, read before installing FIT101033143.exe patch:
 - None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT101033143.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101033143.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101033143.exe** patch:

FIT100526548.exe

- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 09-Jul-15

No.: RD728032

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT101033143.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT101033143.

Technical Bulletin

Model: CH-C1 Pro Color Controller E-42B Date		e: 30-Jul-15	No.:RD728033		
Subject: Patch (FIT101046200.exe) release notes for Color Controller E-42B System Software Version 1.1			Prepared by: Chi	sato Tsuji	
From: 1st PP Tech Service Sect., PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	☐ Part info ☐ Electric ☐ Transm ⊠ Other (ormat al it/rec	tion Action Servic eive Retrot	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT101046200" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT101046200.exe	RIPping might be slow, if a PDF file is imported to the Process and Hold queue of
	the Command WorkStation.

Before installing FIT101046200:

- 1. Known issues listed below, read before installing FIT101046200.exe patch:
 - None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT101046200.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
 - FIT212362.exe
 - FIT219446.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101046200.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101046200.exe** patch:
 - None
- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 30-Jul-15

No.:RD728033

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT101046200.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT101046200.

Technical Bulletin

Model: CH-C1 Pro Color Controller E-42B Date		e: 21-Aug-2015	No.:RD728034		
Subject: Patch (FIT101076612.exe) release notes for Color Controller E-42B System Software Version 1.1			Prepared by: Ch	isato Tsuji	
From: 1st PP Tec	h Service Sect., PP Tech Serv	vice Dept.			
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	Part info Electric Transm	ormai al iit/rec	tion Action Servic eive Retro	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT101076612" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT101076612.exe	Paper may be fed from the wrong tray.

Before installing FIT101076612:

- 1. Known issues listed below, read before installing **FIT101076612.exe** patch:
 - None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT101076612.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - **FIT212992.exe** (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101076612.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101076612.exe** patch:

None

- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 21-Aug-2015

No.:RD728034

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT101076612.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. 5
- Wait until the Fiery controller reaches Idle and print the Configuration page. 6
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT101076612.

Technical Bulletin

Model: CH-C1 Pro Color Controller E-42B Date		e: 21-Aug-2015	No.:RD728035		
Subject: Patch (FIT101021912.exe) release notes for Color Controller E-42B System Software Version 1.1			Prepared by: Ch	isato Tsuji	
From: 1st PP Tec	h Service Sect., PP Tech Serv	vice Dept.			
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	Part info Electric Transm	ormal al iit/rec	tion Action Servio eive Retro	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT101021912" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT101021912.exe	Patch to upgrade PHP, OpenSSL and Apache web server to below mentioned versions: ·Apache: 2.2.29 ·OpenSSL: 0.9.8zf/ 1.0.1m ·PHP: 5.6.7

Before installing FIT101021912:

- 1. Known issues listed below, read before installing **FIT101021912.exe** patch:
 - None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT101021912.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
 - FITT222966.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101021912.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101021912.exe** patch:

None

- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 21-Aug-2015

No.:RD728035

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT101021912.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. 5
- Wait until the Fiery controller reaches Idle and print the Configuration page. 6
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the **System Updates Log** section contains the patch number **FIT101021912**.

Technical Bulletin

Model: CH-C1 Pro Color Controller E-42B Date		e: 21-Aug-2015	No.:RD728036		
Subject: Patch (FIT101087873.exe) release notes for Color Controller E-42B System Software Version 1.1			Prepared by: Chi	sato Tsuji	
From: 1st PP Tec	ch Service Sect., PP Tech Servi	ce Dept.			
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	 □ Part info □ Electric □ Transm ○ Other (ormai al iit/rec	tion Action Servic eive Retrot	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT101087873" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT101087873.exe	A patch to block Windows 10 notification and installation via Windows Updates on Fiery servers.

Before installing FIT101087873:

- 1. Known issues listed below, read before installing **FIT101087873.exe** patch:
 - None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT101087873.exe** is applied:
 - None
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101087873.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101087873.exe** patch:
 - None
- 4. This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 21-Aug-2015

No.:RD728036

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT101087873.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. 5
- Wait until the Fiery controller reaches Idle and print the Configuration page. 6
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT101087873.

Technical Bulletin

Model: CH-C1 Pro Color Controller E-42B Date		e: 21-Aug-2015	No.:RD728037		
Subject: Patch (FIT101031039.exe) release notes for Color Controller E-42B System Software Version 1.1			Prepared by: Ch	isato Tsuji	
From: 1st PP Tech Service Sect., PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	Part info Electric Transm	ormai al iit/rec	tion Action Servio eive Retro	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT101031039" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT101031039.exe	Objects may be missing, if printing PDF files with the Composite overprint function disabled.

Before installing FIT101031039:

- 1. Known issues listed below, read before installing **FIT101031039.exe** patch:
 - None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT101031039.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
 - FIT219446.exe
 - FIT101046200.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101031039.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101031039.exe** patch:

• FIT212362.exe

- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 21-Aug-2015

No.:RD728037

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT101031039.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. 5
- Wait until the Fiery controller reaches Idle and print the Configuration page. 6
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the **System Updates Log** section contains the patch number **FIT101031039**.

Technical Bulletin

PAGE: 1/2

Model: CH-C1 Pro Color Controller E-42B Date		e: 02-Dec-15	No.:RD728038		
Subject: Patch (FIT101134037.exe) release notes for Color Controller E-42B System Software Version 1.1			Prepared by: Chi	sato Tsuji	
From: 1st PP Tech Service Sect., PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	☐ Part inf ☐ Electric ☐ Transm ⊠ Other (ormat al it/rec	tion Action Servic eive Retrof	required e manual revision it information

This RTB has been issued to announce the release notes on the patch "FIT101134037" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT101134037.exe	Image shift may not work properly with master and variable data.

Before installing FIT101134037:

- 1. Known issues listed below, read before installing **FIT101134037.exe** patch:
 - None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT101134037.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
 - FIT100226049.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101134037.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101134037.exe** patch:

None

- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 02-Dec-15

No.:RD728038

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT101134037.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT101134037.

Technical Bulletin

Model: CH-C1 Pro Color Controller E-42B Date		e: 21-Jan-16	No.: RD728039		
Subject: Patch (FIT101191255.exe) release notes for Color Controller E-42B System Software Version 1.1			Prepared by: Chi	isato Tsuji	
From: 1st PP Tech Service Sect., PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	□ Part info □ Electric □ Transm ☑ Other (ormai al iit/rec	tion Action Servic eive Retrof	n required be manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT101191255" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
EIT101101255 ovo	Dynamic Language Switching was disabled on the Fiery controller, because it is not
111101131233.exe	supported on Windows 7 and later OS.

Before installing FIT101191255:

- 1. Known issues listed below, read before installing **FIT101191255.exe** patch:
 - None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT101191255.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101191255.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101191255.exe** patch:
 - None
- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 21-Jan-16

No.: RD728039

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT101191255.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT101191255.

Technical Bulletin

Model: CH-C1 Pro Color Controller E-42B Date		e: 21-Jan-16	No.: RD728040		
Subject: Patch (FIT101184681.exe) release notes for Color Controller E-42B System Software Version 1.1			Prepared by: Chi	sato Tsuji	
From: 1st PP Tech Service Sect., PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	Part info Electric Transm	ormat al iit/rec	tion Action Servic eive Retrof	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT101184681" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT101184681.exe	Fiery icon disappears from the printer operation panel during printing.

Before installing FIT101184681:

- 1. Known issues listed below, read before installing FIT101184681.exe patch:
 - None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT101184681.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101184681.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101184681.exe** patch:

None

- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 21-Jan-16

No.: RD728040

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **FIT101184681.exe** and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT101184681.

Technical Bulletin

Model: CH-C1 Pro Color Controller E-42B Date		e: 21-Jan-16	No.: RD728041		
Subject: Patch (FIT101204102.exe) release notes for Color Controller E-42B System Software Version 1.1			Prepared by: Chi	sato Tsuji	
From: 1st PP Tech Service Sect., PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	☐ Part info ☐ Electric ☐ Transm ⊠ Other (ormai al iit/rec	tion Action Servic eive Retrof	n required se manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT101204102" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
EIT10120/102 ovo	Output is not as expected, if the paper catalog is set with a profile that uses one or
111101204102.exe	two colors and the Black overprint function is enabled.

Before installing FIT101204102:

- 1. Known issues listed below, read before installing **FIT101204102.exe** patch:
 - None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT101204102.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
 - FIT101033143.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101204102.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101204102.exe** patch:
 - FIT100526548.exe
- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 21-Jan-16

No.: RD728041

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT101204102.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT101204102.

Technical Bulletin

Model: CH-C1 Pro Color Controller E-42B Date		e: 26-Feb-16	No.: RD728042		
Subject: Patch (FIT101182181.exe) release notes for Color Controller E-42B System Software Version 1.1			Prepared by: Chi	sato Tsuji	
From: 1st PP Tech Service Sect., PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	Part info Electric Transm	ormat al iit/rec	tion Action Servic eive Retrof	n required se manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT101182181" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT101182181.exe	The version of the Control Bar printed is incorrect, if APPE is enabled.

Before installing FIT101182181:

- 1. Known issues listed below, read before installing **FIT101182181.exe** patch:
 - None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT101182181.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101182181.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101182181.exe** patch:
 - None
- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 26-Feb-16

No.: RD728042

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **FIT101182181.exe** and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT101182181.



Technical Bulletin

Model: CH-C1 Pro Color Controller E-42B

Date: 05-Apr-16

No.: RD728043

Subject: Patch Color C 1.1	(FIT101276304.exe) release controller E-42B System Sof	e notes for tware Version	Prepared b	y: Chisato Tsuji
From: 1st PP Tec	h Service Sect., PP Tech Serv	vice Dept.		
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	 Part informat Electrical Transmit/rec Other (tion	Action required Service manual revision Retrofit information

This RTB has been issued to announce the release notes on the patch "FIT101276304" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT101276304.exe	The Fiery exits while processing some PDF file when APPE is ON.

Before installing FIT101276304:

- 1. Known issues listed below, read before installing **FIT101276304.exe** patch:
 - None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT101276304.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
 - FIT101204102.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101276304.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101276304.exe** patch:

None

- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 05-Apr-16

No.: RD728043

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT101276304.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT101276304.

Technical Bulletin

Model: CH-C1 Pro Color Controller E-42B Date		e: 05-Apr-16	No.: RD728044		
Subject: Patch (FIT101320153.exe) release notes for Color Controller E-42B System Software Version 1.1			Prepared by: Chi	sato Tsuji	
From: 1st PP Tech Service Sect., PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	□ Part info □ Electric □ Transm ☑ Other (ormat al it/rec	tion Action Servic eive Retrof	n required se manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT101320153" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT101320153.exe	When printed using user codes, the number of color pages printed is not logged by user.

Before installing FIT101320153:

- 1. Known issues listed below, read before installing **FIT101320153.exe** patch:
 - None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT101320153.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101320153.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101320153.exe** patch:
 - FIT100946181.exe
 - FIT217867.exe
 - FIT100775022.exe
 - FIT100709130.exe
 - FIT220720.exe
 - FIT218217.exe
 - FIT218645.exe
 - FIT217014.exe
 - FIT215199.exe
 - FIT217012.exe
 - FIT100985100.exe
- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 05-Apr-16

No.: RD728044

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT101320153.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT101320153.

Technical Bulletin

PAGE: 1/2

Model: CH-C1 Pro Color Controller E-42B Date		e: 02-May-16	No.: RD728045		
Subject: Patch (FIT101332153.exe) release notes for Color Controller E-42B System Software Version 1.1			Prepared by: Chi	sato Tsuji	
From: 1st PP Tec	ch Service Sect., PP Tech Service	e Dept.			
Classification:	 Troubleshooting Mechanical Paper path Product Safety] Part info] Electric] Transm] Other (ormat al it/rec	tion Action Servic eive Retrof	n required se manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT101332153" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT101332153.exe	Image may shrink when printing a PDF file.

Before installing FIT101332153:

- 1. Known issues listed below, read before installing **FIT101332153.exe** patch:
 - None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT101332153.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101332153.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101332153.exe** patch:

• None

- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 02-May-16

No.: RD728045

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **FIT101332153.exe** and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT101332153.

Technical Bulletin

Model: CH-C1 Pro Color Controller E-42B Date		e: 11-Jul-16	No.: RD728046		
Subject: Patch (FIT101372101.exe) release notes for Color Controller E-42B System Software Version 1.1			Prepared by: Chi	sato Tsuji	
From: 1st PP Tech Service Sect., PP Tech Service Dept.					
Classification:	Troubleshooting Mechanical Paper path Product Safety	Part info Electric Transm	ormat al it/rec	tion Action Servic eive Retrot	required e manual revision it information

This RTB has been issued to announce the release notes on the patch "FIT101372101" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT101372101.exe	Time lag occurs between the modified time of Command WorkStation and Web Tools.

Before installing FIT101372101:

- 1. Known issues listed below, read before installing **FIT101372101.exe** patch:
 - This patch requires two reboots in total to be effective.
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT101372101.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101372101.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101372101.exe** patch:

• None

- 4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.
- 5. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 6. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 11-Jul-16

No.: RD728046

Patch Installation Instructions:

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **FIT101372101.exe** and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle.
- 7 Reboot the server one more time and wait until the Fiery controller reaches Idle.
- 8 Print the Configuration page.
- 9 If the controller does not eventually reach Idle, please manually start the Fiery service.

10 Verify that the System Updates Log section contains the patch number FIT101372101.

Technical Bulletin

Model: CH-C1 Pro Color Controller E-42B Date		e: 11-Jul-16	No.: RD728047		
Subject: Patch (FIT101377544.exe) release notes for Color Controller E-42B System Software Version 1.1			Prepared by: Chi	sato Tsuji	
From: 1st PP Tech Service Sect., PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	□ Part info □ Electric □ Transm ⊠ Other (ormat al iit/rec	tion Action Servic eive Retrot	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT101377544" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT101377544.exe	Operation panel freezes, if Secure jobs are continuously printed.

Before installing FIT101377544:

- 1. Known issues listed below, read before installing **FIT101377544.exe** patch:
 - None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT101377544.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101377544.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101377544.exe** patch:

• None

- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 11-Jul-16

No.: RD728047

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **FIT101377544.exe** and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT101377544.

Technical Bulletin

Model: CH-C1 Pro Color Controller E-42B Date		e: 04-Aug-16	No.: RD728048		
Subject: Patch (FIT101389535.exe) release notes for Color Controller E-42B System Software Version 1.1			Prepared by: Chi	isato Tsuji	
From: 1st PP Tec	ch Service Sect., PP Tech Servi	ce Dept.			
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	Part info Electric Transm	ormat al iit/rec	tion Action Servic eive Retrot	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT101389535" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT101389535.exe	Background color disappears, if APPE is enabled and the job is set with Fiery
	Impose on large paper size such as 13x19.

Before installing FIT101389535:

- 1. Known issues listed below, read before installing **FIT101389535.exe** patch:
- None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT101389535.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
 - FIT101204102.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101389535.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101389535.exe** patch:
 - FIT101276304.exe
- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 04-Aug-16

No.: RD728048

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT101389535.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT101389535.
RICOH

Technical Bulletin

Model: CH-C1 Pro Color Controller E-42B		Date	e: 17-Nov-16	No.: RD728049	
Subject: Patch (FIT101467285.exe) release notes for Color Controller E-42B System Software Version 1.1			sion	Prepared by: Chi	sato Tsuji
From: 1st PP Tech Service Sect., PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	Part info Electric Transm	ormat al iit/rec	tion Action Servic eive Retrof	n required se manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT101467285" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT101467285.exe	Unable to RIP specific PDF files (due to an Adobe core module problem).

Before installing FIT101467285:

- 1. Known issues listed below, read before installing FIT101467285.exe patch:
 - None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT101467285.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
 - FIT100226049.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101467285.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101467285.exe** patch:
 - None
- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 17-Nov-16

No.: RD728049

Patch Installation Instructions:

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **FIT101467285.exe** and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT101467285.

RICOH

Technical Bulletin

Model: CH-C1 Pro Color Controller E-42B		Date	e: 17-Nov-16	No.: RD728050	
Subject: Patch (FIT101489275.exe) release notes for Color Controller E-42B System Software Versior 1.1			sion	Prepared by: Chi	sato Tsuji
From: 1st PP Tech Service Sect., PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	Part info Electric Transm	ormat al iit/rec	tion Action Servic eive Retrot	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT101489275" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT101489275.exe	Security Patch: A patch to remove RC4 cipher from Windows cipher list

Before installing FIT101489275:

- 1. Known issues listed below, read before installing **FIT101489275.exe** patch:
 - None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT101489275.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
 - FIT101021912.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101489275.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101489275.exe** patch:
 - None
- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 17-Nov-16

No.: RD728050

Patch Installation Instructions:

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute **FIT101489275.exe** and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT101489275.

RICOH

Technical Bulletin

Model: CH-C1 Pro Color Controller E-42B		Date: 17-Nov-16		No.: RD728051	
Subject: Patch (FIT101502896.exe) release notes for Color Controller E-42B System Software Version 1.1			sion	Prepared by: Chi	sato Tsuji
From: 1st PP Tech Service Sect., PP Tech Service Dept.					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	Part info Electric Transm	ormai al iit/rec	tion Action Servic eive Retrot	n required ce manual revision fit information

This RTB has been issued to announce the release notes on the patch "FIT101502896" for the Color Controller E-42B **system software version 1.1**.

Patch File	Issue(s)
FIT101502896.exe	If a job in the held/printed queue is printed again by changing the shift mode of the delivery option, the new shift setting it not honored.

Before installing FIT101502896:

- 1. Known issues listed below, read before installing FIT101502896.exe patch:
 - None
- 2. The following prerequisite(s) must be installed in the order specified before installing **FIT101502896.exe** is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
 - FIT101021912.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101502896.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101502896.exe** patch:

None

- 4. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 5. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Date: 17-Nov-16

No.: RD728051

Patch Installation Instructions:

- 1 Make sure that the Fiery printer controller reaches Idle.
- 2 Execute FIT101502896.exe and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4 Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6 Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7 If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8 Verify that the System Updates Log section contains the patch number FIT101502896.

Model: Color Controller E-42B (CH-C1 Pro)

System Version: 1.1

Date: April 17, 2017 **Revision:**

Patch File: FIT101370305.ps

Issue(s) address to this Patch:

A patch to upgrade OpenSSL to 1.0.2g. •

Before installing FIT101370305:

- 1. Known issues listed below, read before installing FIT101370305.exe patch:
 - None
- The following prerequisite(s) must be installed in the order specified before installing 2. FIT101370305.exe is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
 - FIT101021912.exe
- 3. Do NOT install any of the following patch(es) after installing the FIT101370305.exe patch. If you must install any of the patch(es) below, do so before installing the FIT101370305.exe patch:
 - None
- 4. This patch is exclusive, it must be installed by itself (no other patches should accompany this patch while installing), and the server must be rebooted or restarted once. After that, other patches can be applied to the server.

Note: If you have installed other non-exclusive patches before this patch you must reboot the server to apply those patches first.

In the case where the customer needs to install a patch which was previously skipped in the patch 5. order, it is necessary to reinstall the system.

Patch Installation Instructions:

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute FIT101370305.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8. Verify that the System Updates Log section contains the patch number FIT101370305.

Model: Color Controller E-42B (CH-C1 Pro)

Date: May 19, 2017

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System Version: 1.1

Patch File: FIT101613608.ps

Issue(s) address to this Patch:

Color Search Pattern cannot be printed out, if User Authentication Management is enabled.

Before installing FIT101613608:

- 1. Known issues listed below, read before installing FIT101613608.exe patch:
 - None
- 2. The following prerequisite(s) must be installed in the order specified before installing FIT101613608.exe is applied:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
- 3. Do NOT install any of the following patch(es) after installing the FIT101613608.exe patch. If you must install any of the patch(es) below, do so before installing the FIT101613608.exe patch:
 - FIT101320153.exe
 - FIT100985100.exe .
 - FIT100946181.exe •
 - FIT217867.exe
 - FIT100775022.exe •
 - FIT100709130.exe
 - FIT220720.exe •
 - FIT218217.exe •
 - FIT218645.exe
 - FIT217014.exe •
 - FIT215199.exe .
 - FIT217012.exe •
- 4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.
- 5. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 6. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch Installation Instructions:

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute FIT101613608.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4. Before rebooting the system, to ensure that the patch file is completely processed, please wait up to 60 seconds until the file is done processing.
- 5. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 6. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 7. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 8. Verify that the System Updates Log section contains the patch number FIT101613608.

PAGE: 1/2

Model: Color Controller E-42B (CH-C1 Pro)	Date:	Rank:	Revision:
System Version: 1.1	Feb. 2, 2018	С	
Patch file:			
FIT101594368.exe			

• uninstall_sp.exe (uninstaller)

Issue(s) address to this Patch:

Number of pages displayed in impose is incorrect, for example, in an Enhanced FreeForm job, the number of pages in the variable file is falsely displayed instead of the number of pages in the master file.

Uninstallation Capability	
Uninstaller Patch File	uninstall_sp.exe

Table of Contents

- Before installing FIT101594368.exe
- Patch installation instructions
- About Uninstaller Patch
- Notes for uninstalling FIT101594368.exe
- Uninstaller Patch installation instructions

Before installing FIT101594368.exe

- 1. Known issues listed below, read before installing FIT101594368.exe patch:
 - None.
- 2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101594368.exe** patch:
 - 1-1KPCFP.exe
 - FIT212992.exe
 - FIT214829.exe
 - FIT100226049.exe
 - FIT101134037.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101594368.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101594368.exe** patch:
 - None.
- 4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.
- 5. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 6. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute FIT101594368.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 7. Verify that the System Updates Log section contains the patch number FIT101594368.

About the Uninstaller Patch

- 1. The uninstaller patch (**uninstall_sp.exe**) uninstalls the last patch applied to the system.
- 2. The uninstaller patch can only be used when the patch you intend to uninstall has the uninstallation capability.
- 3. The uninstaller patch uninstalls one patch at a time. Once the server reaches idle after uninstallation of the patch, the server will return to the state before the patch was first installed.
- 4. The uninstaller patch is exclusive and must be installed independently. Reboot the server, to install other patches.

Notes for uninstalling the FIT101594368.exe

1. This FIT101594368.exe patch has the uninstaller capability.

To uninstall this patch, make sure to use the uninstaller patch (uninstall sp.exe) that is provided with **FIT101594368.exe** patch.

- 2. If **FIT101594368.exe** is not the last patch applied to the system, every patch installed after **FIT101594368.exe** must be uninstalled one by one before uninstalling **FIT101594368.exe**.
- 3. Important notes for uninstalling FIT101594368.exe patch with the uninstaller patch:
 - None

Uninstaller Patch installation instructions

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **uninstall_sp.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. Verify that the System Updates Log section does NOT contain the patch number FIT101594368.

Model: Color Controller E-42B (CH-C1 Pro)	Date: Jan 30, 2018	Revision:
System Version: 1.1		
Patch file:		
 FIT101654809.exe (Security patch 001) 		
 uninstall_sp.exe (uninstaller) 		

Uninstallation Capability	
Uninstaller Patch File	uninstall_sp.exe

Table of Contents

- Issues addressed with this release
- Before installing FIT101654809.exe
- Patch installation instructions
- About the uninstaller (uninstall_sp.exe)
- Notes for uninstalling FIT101654809.exe
- Uninstaller patch installation instruction

Issues addressed with this release

Patch ID	Description		
FIT101654809	Patch to update the following components of the Fiery to the versions listed:		
	• PHP: 5.6.27		
	• Apache: 2.2.31		
	OpenSSL: 1.0.2j		

Before installing FIT101654809.exe

- 1. Known issues listed below, read before installing FIT101654809.exe patch:
 - 1-1KPCFP.exe (Composite Patch 03)
 - FIT212992.exe (Composite Patch 04, which upgrades the system from Ver.1.0 to Ver.1.1)
 - FIT214829.exe
 - FIT101021912.exe
- **1.** The following prerequisite(s) must be installed in the order specified before applying the FIT101654809.exe patch:
 - None.
- 2. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101654809.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101654809.exe** patch:
 - None.

3. This patch is exclusive, it must be installed by itself (no other patches should accompany this patch while installing), and the server must be rebooted or restarted once. After that, other patches can be applied to the server.

Note: If you have installed other non-exclusive patches before this patch you must reboot the server to apply those patches first.

4. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute FIT101654809.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 7. Verify that the System Updates Log section contains the patch number **FIT101654809**.

About the Uninstaller Patch

- 1. The uninstaller patch (uninstall_sp.exe) uninstalls the last patch applied to the system.
- 2. The uninstaller patch can only be used when the patch you intend to uninstall has the uninstallation capability.
- 3. The uninstaller patch uninstalls one patch at a time. Once the server reaches idle after uninstallation of the patch, the server will return to the state before the patch was first installed.
- 4. The uninstaller patch is exclusive and must be installed independently. Reboot the server, to install other patches.

Notes for uninstalling the FIT101654809.exe

This **FIT101654809.exe** patch has the uninstaller capability.

To uninstall this patch, make sure to use the uninstaller patch (uninstall_sp.exe) that is provided with **FIT101654809.exe patch**.

- 1. If **FIT101654809.exe** is not the last patch applied to the system, every patch installed after **FIT101654809.exe** must be uninstalled one by one before uninstalling **FIT101654809.exe**.
- 2. Important notes for uninstalling FIT101654809.exe patch with the uninstaller patch:
 - None

Uninstaller Patch installation instructions

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute **uninstall_sp.exe** and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. Verify that the System Updates Log section does NOT contain the patch number FIT101654809.

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Model: Color Controller E-42B (CH-C1 Pro)	Date:	Rank:	Revision:
System Version: 1.1	Feb. 2, 2018	С	
Patch file:			
 FIT101696199.exe 			
 uninstall_sp.exe (uninstaller) 			

Issue(s) address to this Patch:

- Paper jam occurs in multi half-fold booklet jobs printed in duplex.
- Communication between the E-42B and printer drops intermittently.

Uninstallation Capability	
Uninstaller Patch File	uninstall_sp.exe

Table of Contents

- Before installing FIT101696199.exe
- Patch installation instructions
- About Uninstaller Patch
- Notes for uninstalling FIT101696199.exe
- Uninstaller Patch installation instructions

Before installing FIT101696199.exe

- 1. Known issues listed below, read before installing FIT101696199.exe patch:
 - None.
- 2. The following prerequisite(s) must be installed in the order specified before applying the **FIT101696199.exe** patch:
 - 1-1KPCFP.exe
 - FIT212992.exe
 - FIT214829.exe
- 3. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **FIT101696199.exe** patch. If you must install any of the patch(es) below, do so <u>before</u> installing the **FIT101696199.exe** patch:
 - •FIT101320153.exe
 - •FIT100946181.exe
 - •FIT217867.exe
 - •FIT100775022.exe
 - •FIT100709130.exe
 - •FIT220720.exe
 - •FIT218217.exe
 - •FIT218645.exe
 - •FIT217014.exe
 - •FIT215199.exe

•FIT217012.exe

•FIT100985100.exe.

- 4. This patch is not exclusive, it can be installed along with other patches concurrently, and one server Reboot or Restart is sufficient for all patches to take effect on the system.
- 5. This patch is not exclusive if installed manually. One server Reboot is sufficient for all patches to take effect on the system. System Updates may require an exclusive install if this patch becomes a prerequisite for a future patch.
- 6. In the case where the customer needs to install a patch which was previously skipped in the patch order, it is necessary to reinstall the system.

Patch installation instructions

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute FIT101696199.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot.
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. If the controller does not eventually reach Idle, please manually start the Fiery service.
- 7. Verify that the System Updates Log section contains the patch number FIT101696199.

About the Uninstaller Patch

- 1. The uninstaller patch (uninstall_sp.exe) uninstalls the last patch applied to the system.
- 2. The uninstaller patch can only be used when the patch you intend to uninstall has the uninstallation capability.
- 3. The uninstaller patch uninstalls one patch at a time. Once the server reaches idle after uninstallation of the patch, the server will return to the state before the patch was first installed.
- 4. The uninstaller patch is exclusive and must be installed independently. Reboot the server, to install other patches.

Notes for uninstalling the FIT101696199.exe

1. This **FIT101696199.exe** patch has the uninstaller capability.

To uninstall this patch, <u>make sure to use the uninstaller patch</u> (**uninstall_sp.exe**) that is provided with **FIT101696199.exe** patch.

- 2. If **FIT101696199.exe** is not the last patch applied to the system, every patch installed after **FIT101696199.exe** must be uninstalled one by one before uninstalling **FIT101696199.exe**.
- 3. Important notes for uninstalling **FIT101696199.exe** patch with the uninstaller patch:
 - None

Uninstaller Patch installation instructions

- 1. Make sure that the Fiery printer controller reaches Idle.
- 2. Execute uninstall_sp.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader
 - a. Logon must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (If you choose to Restart later, make sure you manually reboot the server for the changes to take effect)
- 5. Wait until the Fiery controller reaches Idle and print the Configuration page.
- 6. Verify that the System Updates Log section does NOT contain the patch number FIT101696199.

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Technical Bulletin

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Model: CH-C1 Pro Color Controller E-42B Date				vpr-18	No.: RD728052
Subject: New Fe	ature Information: Fier	Prepared by: Chisato Tsuji			
From: 1st CP Business Department CP Business Center					
Classification:	 Troubleshooting Mechanical Paper path Product Safety 	 Part inform Electrical Transmit/re Other (nation eceive)	Action re Service n Retrofit ir	quired nanual revision nformation

Introduction:

Fiery Updates is a new feature allowing Administrators to install patches on Fiery servers from *Command Workstation 6.x.*

Notifications of updates are displayed in the Job Center and Home screens.

Please introduce your customers of this new feature as this will be beneficial in allowing them to update their Fiery controllers on their own at the desired time (on-demand) and in reducing service visits/cost.

Note: This feature is unnecessary for customers who have the Fiery System Updates set to [Automatically download and install updates.]

Ø Device Center				— 🗆 X
	8 Patches av	vailable. Last checke	d for updates 11/10/2017 2:00:12 AM	🕉 Refresh
 GENERAL General Info Server Configuration Tools COLOR SETUP Color Management Halftone Simulation 	Patch ID BBPP_TestPatch3 BBPP_TestPatch4 BBPP_TestPatch5 BBPP_TestPatch6 BBPP_TestPatch8 BBPP_TestPatch9 BBPP_TestPatch10	Size 2.1 MB 2.1 MB	Date Available 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017	
Job Loa FIERY UPDATES Updates Patches History				

Note: Choose a patch to install. All patches listed above the selected patch will also be applied.



Date: 20-Apr-18

No.: RD728052

Table of contents:

- 1. Schedule
- 2. Target Models
- 3. About Fiery Updates
- 4. Merit of using Fiery Updates
- 5. Notes
- 6. Activating the Fiery Update feature.
- 7. "Update" Menu
- 8. "Patches" Menu
- 9. "History" Menu
- 10.Updates Available badges

1. Schedule

Fiery Updates will become available from May 7th, 2018 (PDST)

For upcoming models, the feature will be available from launch.

2. Target Models

FS100 or later models enabled of the System Updates feature

On the above indicated date, EFI enables the following models to have access to the Fiery updates feature through the Update server on the internet.

The feature will be available with Command WorkStation 6.x

Windows model

- Color Controller E-42/82 (Aries-VerUp)
- Color Controller E-43/83 (Andoromeda-P1)
- Color Controller E-43A/83A (Leo-C1/P1)
- Color Controller E-45A/85A (Leo-C2/P2)

- Color Controller E-42B (CH-C1)
 Color Controller E-44B (CH-C2)
 Printer Controller EB-32 (BR-C1/P1)
- Printer Controller EB-34 (BR--C2/P2)

Linux model

- □ Color Controller E-23C (MET-C2)
- Color Controller E-24B (CH-C2)

For models that are not supported of the Fiery Updates feature, the following message will appear when attempted to open the Fiery Updates menu via Command WorkStation.





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Model: CH-C1 Pro Color Controller E-42B

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3. About "Fiery Updates"

Command WorkStation Ver. 6.x includes the Fiery Updates feature for installing Fiery system software and Fiery API updates and patches.

This allows system software updates to be installed from either the Fiery controller or remote (client) computers.

Fiery API: Fiery API is an Application Programming Interface, used by many newer Fiery features to communicate with the Fiery (instead of harmony). It is already used by Fiery Go, Fiery Ticker, new black Fiery bar, and other features like Fiery updates.

4. Merit of using the Fiery Updates

• Once this feature is enabled, while Command WorkStation is launched, updates are searched periodically and notifications of updates are displayed in the Job Center and Home screens.

©		8 Updates available
PROCESSING Idle	PRINTING Idle	efi 🔝

- User Friendly Interface for operation (via Command WorkStation with Administrator privileges)
- Updates and patch installation is possible from Client PC with internet connection.
- (In this case, the Fiery controller does not have to be connected to the internet.)
- Identically to System Updates, only patches that are not applied to the system appear on the list.
- Identically to System Updates, selecting a patch from the list will automatically select its prerequisite, if any.

Patches: Patches downloaded with Fiery Updates is no different to those downloaded with the conventional System Updates feature.

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5. Notes

- To use this feature, System Updates must be disabled.
- The computer running Command WorkStation must:
 Be connected to the Internet
 Be able to communicate with Fiery controller via LAN.

De able to communicate with hery controller via LAN.

[Command WorkStation on Fiery controller (Windows model only)] --- (Internet) -- [EFI Update Server]



[Fiery controller (Windows or Linux model)] --(local LAN)-- [Command WorkStation on Client PC] --- (Internet) -- [EFI Update Server]



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Model: CH-C1 Pro Color Controller E-42B

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6. Activating the Fiery Update feature

1. Right-click the Fiery controller name in the controllers column list and click **Device Center**.



2. Select Updates or Patches under Fiery Updates





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3. On the message screen below, click Continue. This will automatically disable System Updates.

i	Fiery Updates downloads patches and other updates from Command WorkStation to the Fiery server. Notifications of updates are displayed in the Job Center and Home screens.					
	Each Fiery server can be updated using either Fiery Updates in Command WorkStation, or the server-based System Updates feature; only one method can be enabled at a time.					
	To enable Fiery Updates and automatically disable System Updates, click Continue.					
	Continue					

7. "Update" Menu

To view and install the available updates, click Updates under Fiery Updates, then click Update in the right pane for each update you choose to install.

🕖 Device Center					\Box \times
	No updat	es available. Last checked for	updates 11/10/2017 2:00:12 AM		🕉 Refresh
GENERAL General Info Server Configuration Tools COLOR SETUP Color Management Halftone Simulation BESOUT	Name Fiery API	Installed 4.0.00.45	Available 4.0.00,45	Fiery API 4.0.00.45 Fiery API is a web-based Fiery application p interface, which enables features such as Fi update the Fiery Server. Fiery API also allows free applications like F monitor the status of multiple Fiery Driven and Android devices.	rogramming ery Updates to iery Go to printers on iOS
 FIERY UPDATES Updates Patches History 				Last updated: 11/9/2017 12:29:36 PM	
(?) Help					Update

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Technical Bulletin

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Model: CH-C1 Pro Color Controller E-42B

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8. "Patches" Menu

1. To view the available patches, click Patches under Fiery Updates.

3	Device Center						×
		8 Patches avai	lable. Last checked for upda	tes 11/10/2017 2:00:12 AM		t Re	fresh
•	GENERAL	Patch ID	Size	Date Available			
	General Info	BBPP_TestPatch3	2.1 MB	9/28/2017			
	Server Configuration	BBPP_TestPatch4	2.1 MB	9/28/2017			
	- Tools	BBPP_TestPatch6	2.1 MB	9/20/2017			
	COLOR SETUP	BBPP TestPatch7	2.1 MB	9/28/2017			
	Color Management	BBPP_TestPatch8	2.1 MB	9/28/2017			
	Halftone Simulation	BBPP_TestPatch9	2.1 MB	9/28/2017			
	RESOLIRCES	BBPP_TestPatch10	2.1 MB	9/28/2017			
	NS SOL						
	Job Log						
	FIERY UPDATES						
	Updates						
	Patches						
	History						
Γ.					Note: Choose a patch to install. All patches	listed a न	bove
					the selected patch will also be applie	u.	

2. When you select a patch the pre-requisite patches are also automatically selected, if any. For example, selecting Patch #7 will automatically select its pre-requisite Patches #3-6. Click Update.

1	Device Center				_		×
		8 Patches ava	ilable. Last checked for upda	ites 11/10/2017 2:00:12 AM		🕉 Ref	resh
•	GENERAL General Info	Patch ID BBPP_TestPatch3	Size 2.1 MB	Date Available 9/28/2017	BBPP_TestPatch 7 9/28/2017		
	Server Configuration Tools	BBPP_TestPatch4 BBPP_TestPatch5 PBPB_TestPatch6	2.1 MB 2.1 MB	9/28/2017 9/28/2017 9/28/2017	Patch to Test System Update. Test Patch 7, 1	Non Excl	usive
	COLOR SETUP Color Management	BBPP_TestPatch7 BBPP_TestPatch8 BBPB_TestPatch8	2.1 MB 2.1 MB 2.1 MB	9/28/2017 9/28/2017 9/28/2017	patch and Pre Requisite Patch 6		
₽	Halftone Simulation	BBPP_TestPatch9 BBPP_TestPatch10	2.1 MB 2.1 MB	9/28/2017 9/28/2017			
Ð	IERY UPDATES						
	Updates Patches						
	History				Note: Choose a patch to install. All patches the selected patch will also be applied	listed ab 1.	ove
2	Help				5 of 8 updates selected. Reboot required.	Updati	2



Please ensure the Fiery server is idle before clicking Continue.



Various stages of the update process and a progress bar appear in the Disconnect screen as follows:

- > Initializing
- Downloading Updates
- > Transferring
- Installing

Updates in progressthe server will restart automatically.
Downloading BBPP_TestPatch7 (5 of 5)
Cancel



T echnical	B ulletin
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Model: CH-C1 Pro Color Controller E-42B	Date: 20-Apr-18
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The Fiery controller will reboot as necessary between exclusive patches. (If five patches are being installed, then up to five reboots may occur).



Note: After the Fiery controller reboots, Command WorkStation will not automatically reconnect. The Administrator must click Connect in order to reconnect to the Fiery controller.

9. "History" Menu

After the system reboots automatically for a number of times necessary according to the updates installed, reconnect to your Fiery controller via Command WorkStation and confirm the update history in the History menu.

Ø Device Center				_		×
					👌 Ref	fresh
- GENERAL	Patch ID	Description	Date Updated	BBPP_TestPatch3		
General Info	BBPP_TestPatch3	Patch to Test System Update. Test P	11/10/2017 10:16:00 /	-		
	BBPP_TestPatch4	Patch to Test System Update. Test P	11/10/2017 10:16:03 /	Patch to Test System Update.		
Server Configuration	BBPP_TestPatch5	Patch to Test System Update. Test P	11/10/2017 10:16:05 /	Non exclusive patch		
Tools	BBPP_TestPatch6	Patch to Test System Update. Test P	11/10/2017 10:22:25 /			
COLOR SETUP	BBPP_TestPatch7	Patch to Test System Update. Test P	11/10/2017 10:22:28			
Job Log						
FIERY UPDATES						
Updates						
Patches						
History						

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10. Updates Available badges

When Fiery Updates is enabled for the Fiery server model and patches are available, the badges will display in the Job Center and the Home Screen. These badges include the number of patches available in the patch tab. The count does not include any Fiery API updates in the Updates tab.

The user can click on this "Updates available" badge to be taken directly to the Device Center > Fiery Updates > Patches tab.

🤨 Fiery Command WorkStation			
File Edit View Help			
₹ iery ↑	MY SERVERS ⊕ E-44B ()		
	©		8 Updates available
	PROCESSING Idle	PRINTING Idle	efi 🔝 E-44B