Technical **B**ulletin

PAGE: 1/1

Reissued: 31-Mar-09

Model: Model AT-C1 ARDF (DF3000)		Dat	Date: 28-Jun-06		No.: RB789001a	
RTB Reissue The items in bol	d italics have been correc	cted.				
Subject: Firmware Release History (ARDF) Prepared by: M. Kumagai					Kumagai	
From: 2nd Tech S	Support Sec. Service Support I	Dept.				
Classification:	☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety	☐ Part info ☐ Electrica ☐ Transm ☐ Other (al		Servic	required e manual revision fit information

Version	Program No.	Effective Date
2.33.06	B7895603	October 2006 production
2.32.06	B7895602	1st mass production

Version	Symptom Corrected
2.33.06	Symptom corrected: The machine stalls if it mis-detects the size of the original during a job set for "Original Feed Type/Stamp" and "Mixed Sizes".
2.32.06	1st mass production

Technical Bulletin

PAGE: 1/1

Reissued: 31-Mar-09

Model: Model AT-C1 ARDF (DF3000)	Date: 28-Jun-06	No.: RB789001b
RTR Raissua		

RIBREISSUE

The items in bold italics have been corrected.

Subject: Firmware Release History (ARDF)			Prepared by: M. Kumagai		
From: 2nd Tech Support Sec. Service Support Dept.					
Classification:	☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety	☐ Part informa☐ Electrical☐ Transmit/rec☐ Other (☐ Action required ☐ Service manual revision ☐ Retrofit information	

Version	Program No.	Effective Date
2.34.06	B7895604	November 2006 production
2.33.06	B7895603	October 2006 production
2.32.06	B7895602	1st mass production

Version	Symptom Corrected
2.34.06	Symptom corrected: SP6016-1 (Original size detection priority) does not work correctly.
2.33.06	Symptom corrected: The machine stalls if it mis-detects the size of the original during a job set for "Original Feed Type/Stamp" and "Mixed Sizes".
2.32.06	1st mass production

Technical Bulletin

PAGE: 1/1

Reissued: 31-Mar-09

Model: Model AT-C1 ARDF (DF3000)	Date: 28-Jun-06	No.: RB789001c
RTB Reissue		

The items in bold italics have been corrected.

Subject: Firmware Release History (ARDF)			Prepared by: M. Kumagai		
From: 2nd Tech Support Sec. Service Support Dept.					
Classification:	Troubleshooting	☐ Part informa	tion	Action required	
	☐ Mechanical	☐ Electrical		☐ Service manual revision	
	☐ Paper path	☐ Transmit/red	eive	☐ Retrofit information	
	☐ Product Safety	Other ()		

Version	Program No.	Effective Date
2.35:06	B7895605	December 2007 production
2.34.06	B7895604	November 2006 production
2.33.06	B7895603	October 2006 production
2.32.06	B7895602	1st mass production

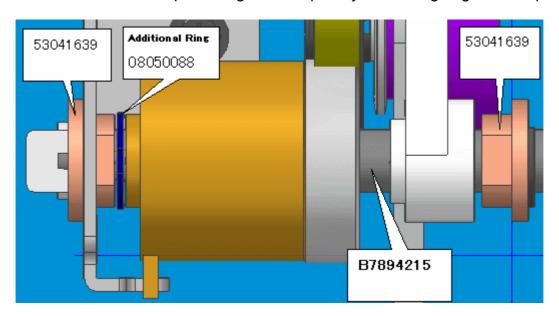
Version	Symptom Corrected
2.35:06	Symptom corrected: The tail end of the image is cut off if the original is scanned in
0.04.00	duplex mode or using Original Feed Type/Stamp.
2.34.06	Symptom corrected:
	SP6016-1 (Original size detection priority) does not work correctly.
2.33.06	Symptom corrected:
	The machine stalls if it mis-detects the size of the original during a
	job set for "Original Feed Type/Stamp" and "Mixed Sizes".
2.32.06	1st mass production

Technical Bulletin

Model: DF3000		Date: 15-Sep-09		o-09	No.: RB789002	
Subject: Parts Information			Prepared by: M. Kumagai			
From: 2nd Tech	Support Sec. Service Sup	port Dept.				
Classification:	Troubleshooting	□ Part info	orma	ation Action required		n required
	☐ Mechanical ☐ Electrical		al 🔲 Ser		☐ Servi	ce manual revision
	☐ Paper path ☐ Transmit/r		it/rec	eive	☐ Retro	fit information
	☐ Product Safety	☐ Other ()	☐ Tier 2	

Old part	New part	Description	Q'ty	Int	Page	Index	Note
number	number						
B7894215	D3664215	SHAFT:MAGNETIC	1	X/O	13	16	
		CLUTCH:ASS'Y		As a			
AA082104	53041639	BUSHING - 8MM	1	set	13	15	
	08050088	RETAINING RING - M6	1		13	108	

Change: The shape of the magnetic clutch was changed and a retaining ring was added. **Reason:** To further improve original transport by minimizing original transport jams.



PAGE: 1/1

Technical Bulletin

PAGE: 1/1

Model: Model AT-C1 ARDF (DF3000) Date			te: 30-Jun-10		No.: RB789003		
Subject: Parts catalog correction					d by: M. I	Kumagai	
From: 1st Overseas Tech Support Sec., 1st PQM Dept.							
Classification:	Troubleshooting	□ Part info	ormat	tion Action required			
		☐ Electrica	al	☐ Serv		rice manual revision	
	☐ Paper path	☐ Transmit/rece		eive	☐ Retrof	fit information	
	☐ Product Safety	\square Other ()	☐ Tier 2		

Change/Reason: The following index number on **MB# MB789004** was incorrect.

Old parts number	New parts number	Description	Q'ty	Int	Page	Incorrect Index	Correct Index
B7893422	B7893432	EXIT GUIDE PLATE	1		9	12	11

•		

Technical Bulletin

PAGE: 1/1

Model: Model AT-C1 ARDF (DF3000) Date			e: 30-Jun-	10	No.: RB789004		
Subject: Parts catalog correction					d by: M. I	Kumagai	
From: 1st Overseas Tech Support Sec., 1st PQM Dept.							
Classification:	Troubleshooting	□ Part info	ormat	tion	Action	required	
		☐ Electric	al		Service	ce manual revision	
	☐ Paper path	☐ Transmit/rece		eive	Retrof	ofit information	
	☐ Product Safety	\square Other ()	☐ Tier 2		

Change/Reason: The following parts number on **MB# MB789007** was incorrect.

	Incorrect parts number	Correct parts number	Description	Q'ty	Int	Page	Index
I	B7893432	B7894651	SIDE FENCE	1		3	1

Technical Bulletin

PAGE: 1/1

Reissued: 05-Nov-10

Model: Model ARDF (DF3000)	Date: 28-Jun-06	No.: RB789001d
----------------------------	-----------------	----------------

RTB Reissue

The items in bold italics have been corrected.

The Remain Bold Railes Have been corrected.									
Subject: Firmware Release History (ARDF)			Prepared by: M. Kumagai						
From: 2nd Tech Support Sec. Service Support Dept.									
Classification:	Troubleshooting	☐ Part informat	tion	☐ Action required					
	☐ Mechanical	☐ Electrical		☐ Service manual revision					
	☐ Paper path	☐ Transmit/rec	eive	☐ Retrofit information					
	☐ Product Safety	Other ()						

Version	Program No.	Effective Date			
02.360:07	<i>B7895606</i>	November 2010 production			
2.35:06	B7895605	December 2007 production			
2.34.06	B7895604	November 2006 production			
2.33.06	B7895603	October 2006 production			
2.32.06	B7895602	1st mass production			

Version	Symptom Corrected
02.360:07	Other change:
	Minor bug correction
2.35:06	Symptom corrected:
	The tail end of the image is cut off if the original is scanned in
	duplex mode or using Original Feed Type/Stamp.
2.34.06	Symptom corrected:
	SP6016-1 (Original size detection priority) does not work
	correctly.
2.33.06	Symptom corrected:
	The machine stalls if it mis-detects the size of the original during
	a job set for "Original Feed Type/Stamp" and "Mixed Sizes".
2.32.06	1st mass production

Technical **B**ulletin

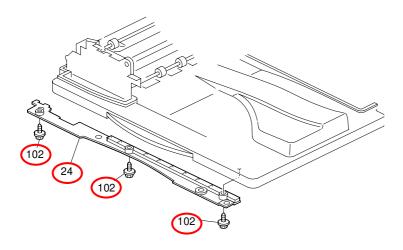
PAGE: 1/1

Model: Model AT-C1 ARDF (DF3000)			Dat	te: 24-Dec-	-10	No.: RB789005
Subject: Cover				Prepared	d by: M. I	Kumagai
From: 1st Overseas Tech Support Sec., 1st PQM Dept.						
Classification:	Troubleshooting	□ Part info	orma	tion	Action	required
	☐ Mechanical	☐ Electrica	al		Service	e manual revision
	☐ Paper path	☐ Transmit/recei		eive	Retrof	fit information
	☐ Product Safety	Other ()	☐ Tier 2	

Old part	New part	Description	Q'ty	Int	Page	Index	Note
number	number						
	D3661947	COVER:BASE	0-1		3	24	
	04503008N	TAPPING SCREW - M3X8	0-3		3	102	

Change: The parts in the table were added.

Reason: To cover the ribs on the base.



Technical Bulletin

PAGE: 1/1

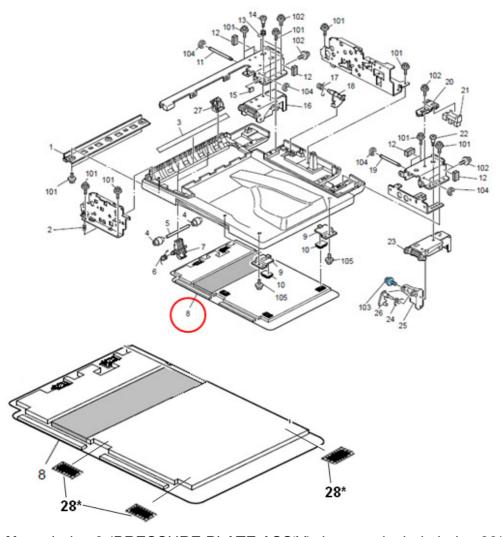
Model: AT-C1 ARDF (DF3000)			Date: 14-Apr-		11	No.: RB789006			
Subject: Parts catalog correction				Prepared by: M. Kumagai					
From: 1st Overseas Tech Support Sec., 1st PQM Dept.									
Classification:	☐ Troubleshooting	□ Part info	ormat	tion	Action	n required			
	☐ Mechanical	☐ Electrical			Service	Service manual revision			
	☐ Paper path	☐ Transm	ansmit/receive		☐ Retrof	Retrofit information			
	☐ Product Safety	Other ()	☐ Tier 2				

Change/Reason: The following part in the parts catalog was incorrect.

New part number	Description	Q'ty	Int	Page	Index	Note
B3514322	TAPE - PLATEN SHEET	3		15	28*	

*New Index

7.Frame Section (D366)



Note: Index 8 (PRESSURE PLATE ASS'Y) does not include index 28^* (TAPE - PLATEN SHEET).