

Model: K-C4 ADRF DF2020		Date: 25-Jun-15	No.: RD684001
Subject: Muti-feeds of originals		Prepared by: Y.Suzuki	
From: 2nd Tech Service Sect., MFP/P Tech Service Dept.			
Classification:	<input checked="" type="checkbox"/> Troubleshooting <input type="checkbox"/> Mechanical <input type="checkbox"/> Paper path <input type="checkbox"/> Product Safety	<input type="checkbox"/> Part information <input type="checkbox"/> Electrical <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Other ()	<input type="checkbox"/> Action required <input type="checkbox"/> Service manual revision <input type="checkbox"/> Retrofit information <input type="checkbox"/> Tier 2

SYMPTOM

Multi-feeds may occur when feeding originals with the DF2020.

CAUSE

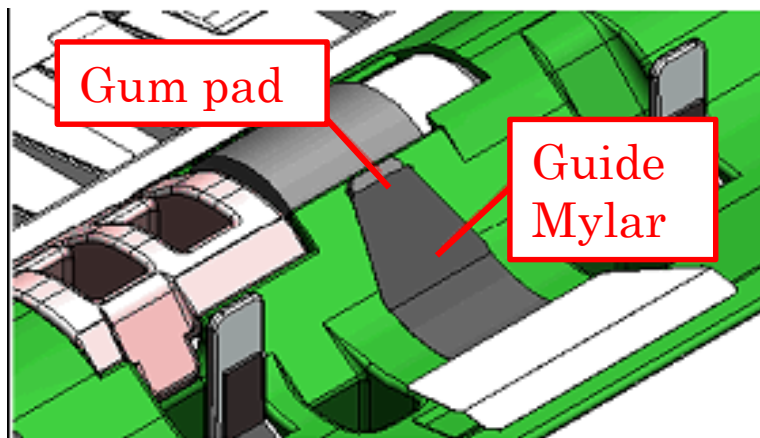
The friction between originals is too high for the friction pad to separate the sheets.

SOLUTION

Production line

A rubber pad and guide Mylar were added.

Applied from: March 2015 production.



In the field

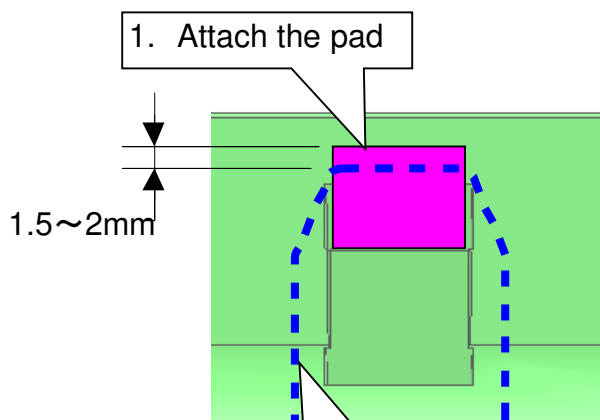
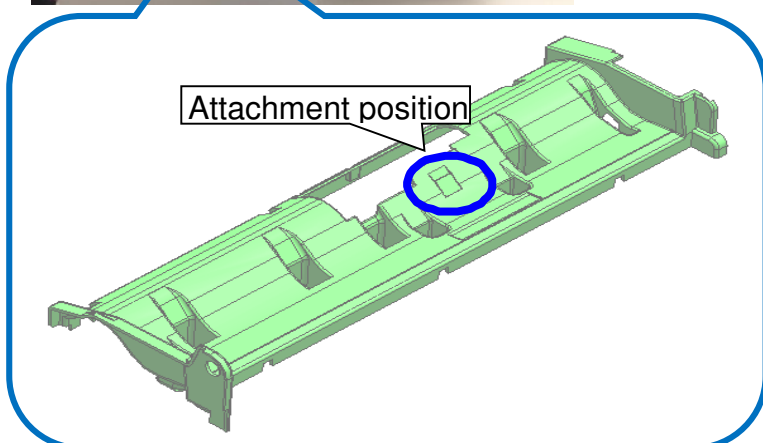
Attach the pad (P/N: D6842314) and Mylar (P/N: D6842313).

See details on the next page.

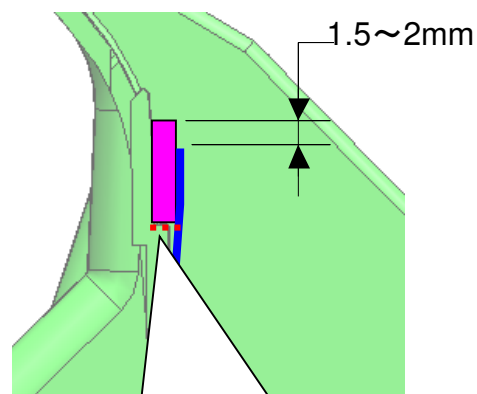
When you attach the pad and Mylar, make sure to:

- Attach the pad in the attachment position shown in the photo and diagrams.
- Attach the pad so that the bottom edge contacts the gap (see the red dotted line).
- Attach the Mylar so that it overlaps the pad, as shown.
- Attach the Mylar under the sheet, as shown.

Attachment position:



2. Attach the Mylar to overlap the pad as shown in the illustration.

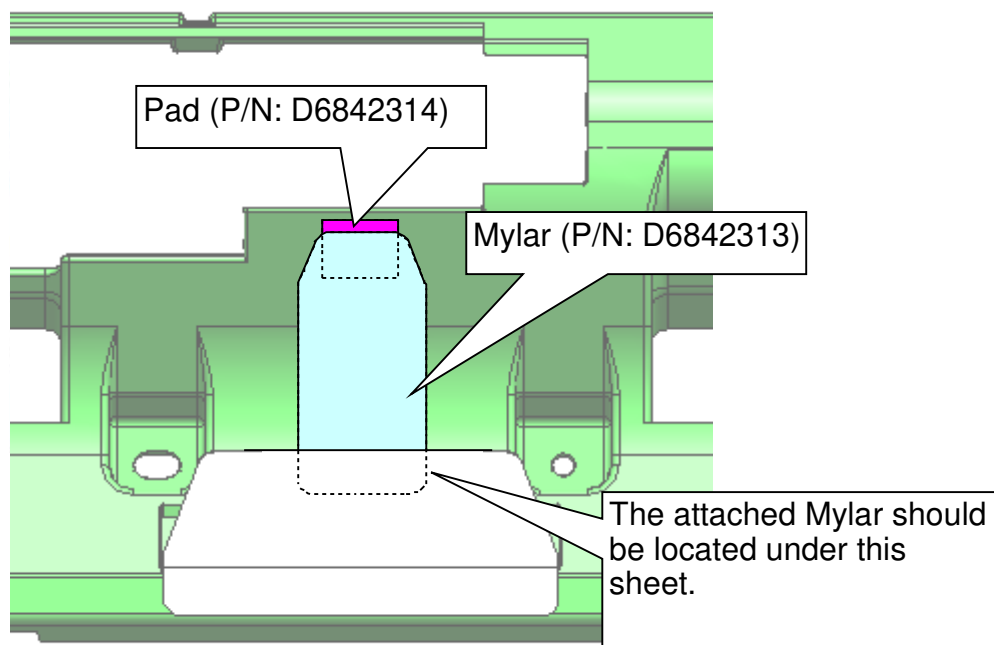


3. The pad should be attached so that the bottom contacts the gap at the red dot line.

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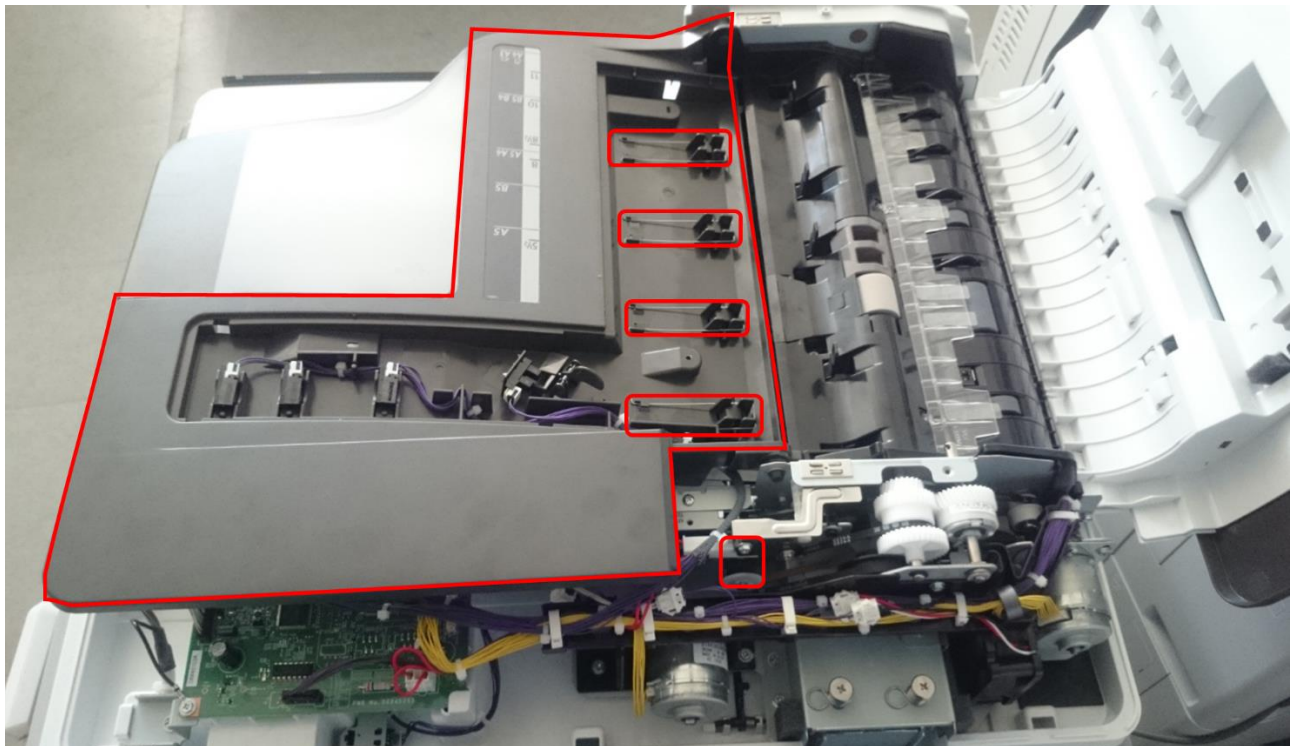
Model: Kir-C4		Date: 2-Dec-15	No.: RD684002
Subject: Parts Catalog Correction		Prepared by: A. Ishida	
From: 2 nd Tech. Service Section, MFP/P Tech. Service Dept.			
Classification:	<input type="checkbox"/> Troubleshooting <input type="checkbox"/> Mechanical <input type="checkbox"/> Paper path <input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Part information <input type="checkbox"/> Electrical <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Other ()	<input type="checkbox"/> Action required <input type="checkbox"/> Service manual revision <input type="checkbox"/> Retrofit information <input type="checkbox"/> Tier2

Change: Torque limiter, torsion bar and original table

Reason: To improve paper transport reliability

Old Part Number	New Part Number	Description	Q'ty	Int	Page	Index	Note
D6844676	D6844677	TORSION BAR SPRING:REVERSE	4	X/X	-	-	Set as X/O
D6843146	D6843148	TORQUE LIMITER MECHANICAL CLUTCH:REVERSE:T24	1	X/X	-	-	
D6844721	D6844722	ORIGINAL TABLE	1	X/X	-	-	

Note: The above parts must be replaced as a set.



Model: Kir-C4

Date: 2-Dec-15

No.: RD684002

Details of the changes:

Torsion bar : Lengthened from 68mm to 71mm
 Torque limiter : Increased torque
 Original table : Added ribs

