Model: Mojito	Date: 14-Apr-00	No.: RA293001

Subject: Software Update for Mail Box CS360	Prepared by: A. Sasaki
From: Technical Service Dept., GTS Division	

Classification:	☐ Troubleshooting	☐ Part information	☒ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Other ( )		

Background

The mail box (CS360) is currently an optional item for the SP5/SP5L (A229) and NAD 30S/30/40 (A230/A231/A232), and can also be installed on the Mojito (A292/A293). The A292/A293 has a faster process speed than the A229 and A230/A231/A232. New software (G909 0339 A) is necessary to allow the CS360 to work smoothly on the Mojito.

Interchangeability between Main Frame and CS360

The new software can also handle the A229 and A230/A231/A232 perfectly.

	Old CS360 Software	New CS360 Software
NAD 30S/30/40 (A230/A231/A232)	Workable	Workable
SP5/SP5L (A229)	Workable	Workable
Mojito (A292/A293)	Not workable	Workable

Cut-in Serial Numbers

Destination	Cut-in Serial Number
G909-15 (Savin, Gestetner)	2B20030001
G909-17 (Ricoh)	G8170020001
G909-22 (NRG)	BO00020001
G909-26 (Infotec)	From next production
G909-55 (Lanier)	L0340020001

Model: NAD30S/30/40 Mail Box	Date: 21-Feb-02	No.: RG909001

Subject: Software Release History (CS360)	Prepared by: K. Takagi
From: Technical Services Dept., GTS Division	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☒ Other ( )		

This RTB has been issued to announce the software history for the CS360 (Mailbox).

The CS360 Mailbox is currently an option for the following models:
SP5/SP5L (A229), NAD 30S/30/40 (A230/A231/A232), Adonis-C1NA (A283/A284), Mojito (A292/A293), Adonis-C2 (B003/B004/B006/B007), Adonis-P (G035) and Adonis-P3 (G065).

Part Number	Version	C. SUM	Production
G909 0339A	1.3		February 2000 production
G909 0339E	1.7	CB4D	February 2001 production
G909 0339F	*1.9*	*1FB3*	*September 2001 production*

Descriptions

Symptom Corrected	Version
First lot of mass production	1.0
Changed to allow the CS360 to work on the Mojito.	1.3
-When both the Finisher and the Mailbox are connected to the Adonis-C2, the Adonis-C2 does not detect the finisher. -The Finisher motor does not stop following a jam at the Mailbox, causing SC990 and a Finisher jam to be generated.	1.7
When both the SR31 and the Mailbox are connected to the Mojito, sometimes a Finisher jam is generated by the chattering of the Mailbox exit sensor.	1.9

RICOH

Technical Bulletin

Model: NAD30S/30/40 Mail Box	Date: 24-Apr-03	No.: RA230075

Subject: Software Release History (CS360)	Prepared by: K. Takagi
From: 1st Tech. Support Sec. Service Support Dept.	

Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☒ Other ( )		

Software history for the CS360 (Mailbox).

The CS360 Mailbox is currently an option for the following models:
SP5/SP5L (A229), NAD 30S/30/40 (A230/A231/A232), Adonis-C1NA (A283/A284), Mojito (A292/A293), Adonis-C2 (B003/B004/B006/B007), Adonis-P(G035) and Adonis-P3(G065).

Part Number	Version	C. SUM	Production
G909 0339A	1.3		February 2000 production
G909 0339E	1.7	CB4D	February 2001 production
G909 0339F	1.9	1FB3	September 2001 production
G909 0339G	*2.0*	*C8E9*	*February 2002 production*

Descriptions

Symptom Corrected	Version
First lot of mass production	1.0
Changed to enable the CS360 to work on the Mojito.	1.3
-When both the Finisher and the Mailbox are connected to the Adonis-C2, the Adonis-C2 does not detect the finisher. -The Finisher motor does not stop following a jam at the Mailbox, causing SC990 and a Finisher jam to be generated.	1.7
When both the SR31 and Mailbox are connected to the Mojito, sometimes a Finisher jam is generated by the chattering of the Mailbox exit sensor.	1.9
The machine does not return to Ready status even after the operator removes a proof-tray jam.	*2.0*