## **RICOH**

Model: Cover Interposer Tray CI5030 (D738)

Subject: Part change - Compression springs

From: MFP Tech Service Dept., 2nd MFP Tech Service

## Technical Bulletin

Date: 7-May-15 No.: RD738001	
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Classification: Troubleshooting Part information Action required

 ☐ Mechanical
 ☐ Electrical
 ☐ Service manual revision

 ☐ Paper path
 ☐ Transmit/receive
 ☐ Retrofit information

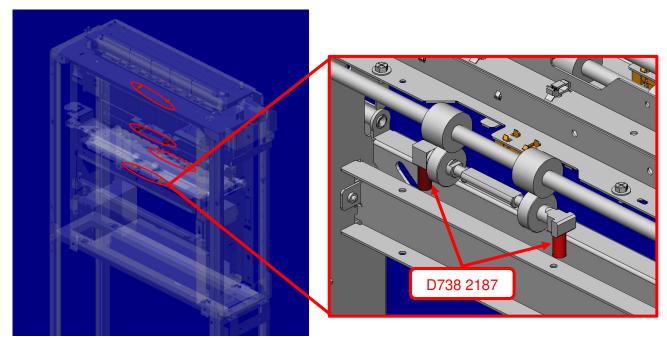
☐ Product Safety ☐ Other ( ) ☐ Tier2

**CHANGE:** Compression springs were changed to those without the antirust compound.

**REASON:** The antirust compound dissolves the adjacent plastic components.

Old p/n	New p/n	Description	Q'ty	Int	Note
A6972187	D7382187	COMPRESSION SPRING: DRIVEN:PROOF TRAY	8	X/O	Change

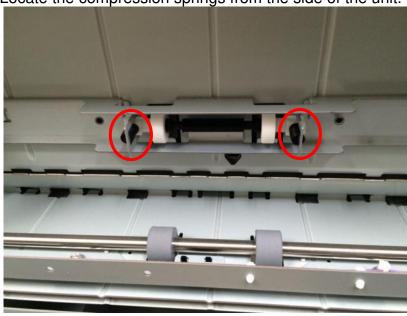
A total of 8 compression springs are installed at the following locations; 2 springs for each of the 4 rollers circled.



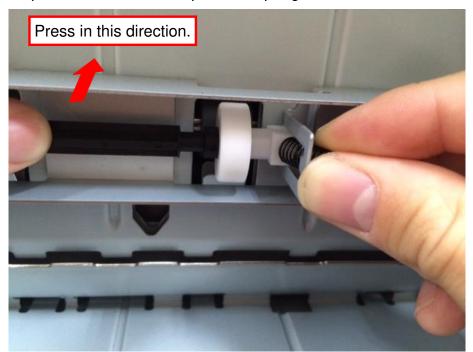
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## How to replace the compression springs

1. Locate the compression springs from the side of the unit.



2. To remove the compression spring, press the black shaft toward the unit and release the pressure from the compression spring.





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3. Do the same for the other side.



- 4. Replace with the new compression springs.
- 5. Repeat the above steps for the remaining 3 rollers to complete the procedure.