

Model: AG-P1 Color Controller C-80		Date: 07-Jan-11	No.: RM043001
Subject: Firmware Release Note: System C-80		Prepared by: S.Ishibashi	
From: PPBG Service Planning Dept			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Other ()	

This RTB is the release note for Patch File **Plockmatic_Update_V1.3.zip** for Color Controller C-80 system version 1.0 SP1.

Patch File	Issue(s)
Plockmatic_Update_V1.3.zip	<p>While printing files to the Plockmatic finishing device, the following issues occur:</p> <ul style="list-style-type: none"> - If the feeding tray runs out of paper while printing to the Plockmatic finisher, printing results might be incorrect. - When the Plockmatic finisher is full, or a paper jam occurs on the Plockmatic finisher, the job fails in the Storage area. - Custom paper sizes cannot be printed to the Plockmatic finisher. - Not all paper sizes between IP 1821-4877 mm and CP 1397-3302 mm can be printed to the Plockmatic finisher.

The firmware versions listed in the table below and the peripheral device **SR5000 firmware Ver.2.030:62 or newer** must be applied together as a set in order for the **Plockmatic to support custom paper sizes**.

Program Name	Program No.	Version
System	G1786091J	2.07
Websystem	G1786093F	1.54
Engine	G1785252Q	3.008:12
LCDC	NA:G1785971D EU:G1785972D	1.04
Language	G1785979B	1.04

NOTE:

SR5000 firmware Ver.2.030:62 is scheduled for release in late January 2011.

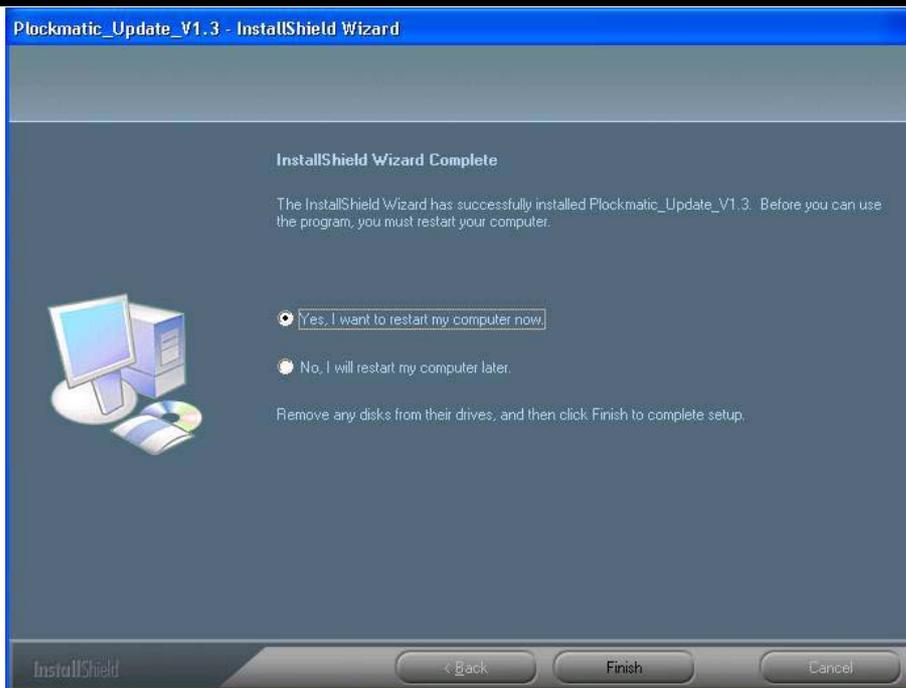
Patch Installation Procedure

1. Exit the Color Controller C-80 software.
2. Copy the **Plockmatic_Update_V1.3.zip** file to the Color Controller C-80, and extract the file.
3. Double-click the **Plockmatic_Update_V1.3.exe** file.

Model: AG-P1 Color Controller C-80

Date: 07-Jan-11

No.: RM043001



4. Verify that the **Yes, I want to restart my computer now** option is selected.
5. Click **Finish**.
6. The C-80 Color Controller will restart, and the C-80 Color Controller workspace opens.
7. Verify that the update was installed successfully:
 - a. From the **Help** menu, select **About**.
 - b. In the **Updates** box, make sure that the **Plockmatic_Update_V1.3 06-Dec-2010** appears.

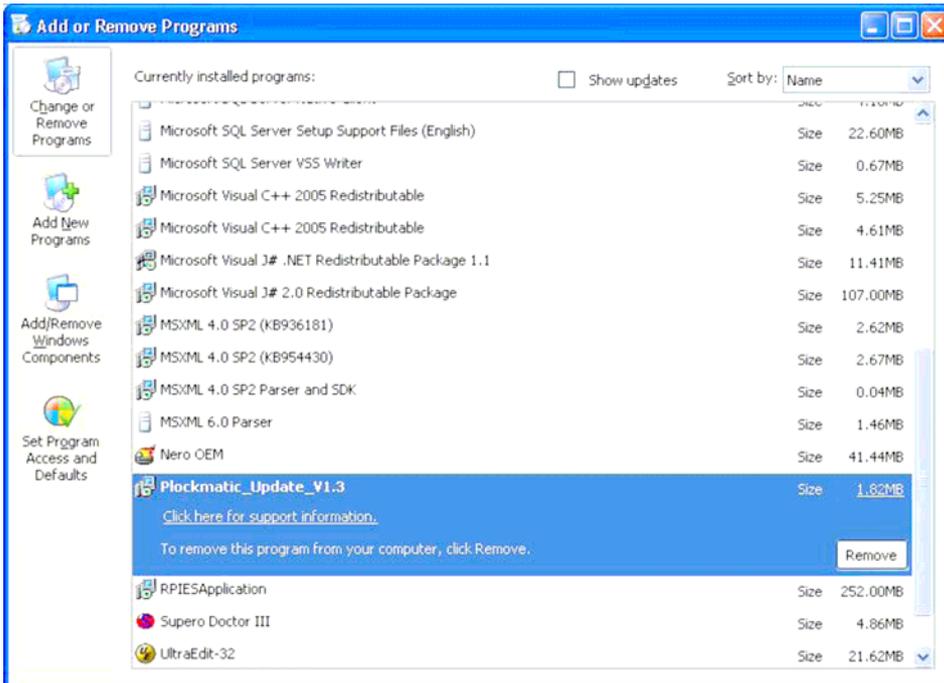
Model: AG-P1 Color Controller C-80	Date: 07-Jan-11	No.: RM043001
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NOTE: The following procedure to be followed **ONLY** when required.

Uninstalling the update

Perform the following steps to uninstall the **Plockmatic_Update_V1.3**.

1. Quit the Color Controller C-80 software.
2. From the Start menu, select **Settings > Control Panel**, and then double-click **Add or Remove Programs**.



3. From the **Currently installed programs** list, select **Plockmatic_Update_V1.3**, and then click **Remove**.



4. To confirm removing the update, click **Yes**.
5. Verify that the **Yes, I want to restart my computer now** option is selected.
6. Click **Finish**.
The Color Controller C-80 restarts, and the Color Controller C-80 workspace opens.
7. From the **Help** menu, select **About** and verify that the patch was successfully removed.

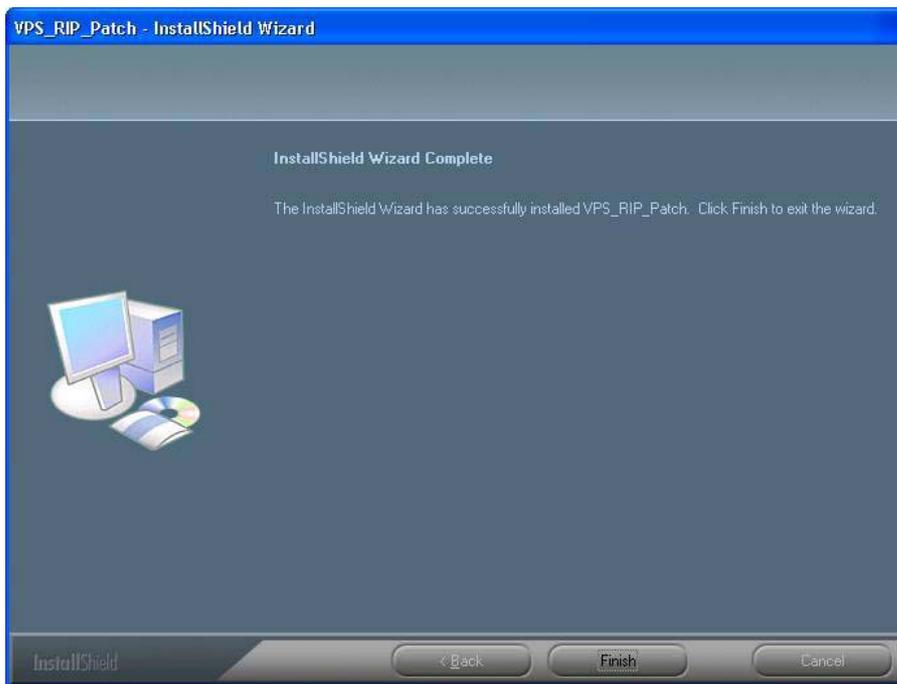
Model: AG-P1 Color Controller C-80		Date: 06-Jan-11	No.: RM043002
Subject: Firmware Release Note: System C-80		Prepared by: S.Ishibashi	
From: PPBG Service Planning Dept			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Other ()	

This RTB is the release note for Patch File **VPS_RIP_Patch.zip** for Color Controller C-80 system version 1.0 SP1.

Patch File	Issue(s)
VPS_RIP_Patch .zip	- Some VPS files fail in the Process queue.

Patch Installation Procedure

1. Exit the Color Controller C-80 software.
2. Copy the **VPS_RIP_Patch.zip** file to the Color Controller C-80, and extract the file.
3. Double-click the **VPS_RIP_Patch.exe** file.



4. In the InstallShield Wizard, click **Finish**.
5. Start the Color Controller C-80 software.
6. Verify that the update was installed successfully:
 - a. From the **Help** menu, select **About**.
 - b. In the **Updates** box, make sure that the **VPS_RIP_Patch 07-Oct-2010** appears.

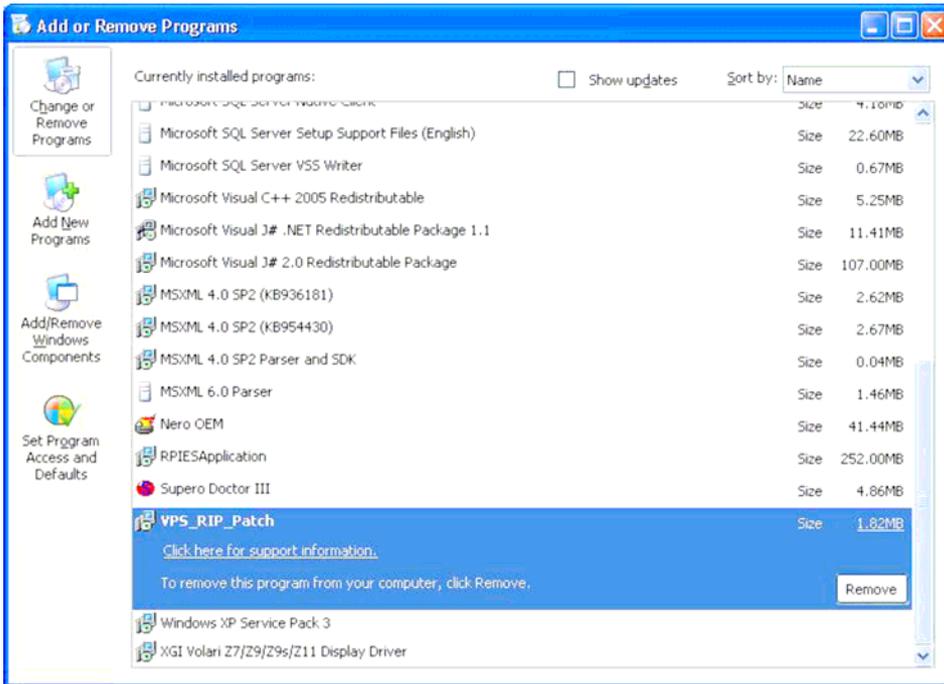
Model: AG-P1 Color Controller C-80	Date: 06-Jan-11	No.: RM043002
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NOTE: The following procedure to be followed **ONLY** when required.

Uninstalling the update

Perform the following steps to uninstall the **VPS_RIP_Patch**.

1. Quit the Color Controller C-80 software.
2. From the Start menu, select **Settings > Control Panel**, and then double-click **Add or Remove Programs**.



3. From the **Currently installed programs** list, select the **VPS_RIP_Patch**, and then click **Remove**.



4. To confirm removing the update, click **Yes**.
5. In the InstallShield Wizard, click **Finish**.
6. Start the Color Controller C-80 software.
7. From the **Help** menu, select **About** and verify that the patch was successfully removed.

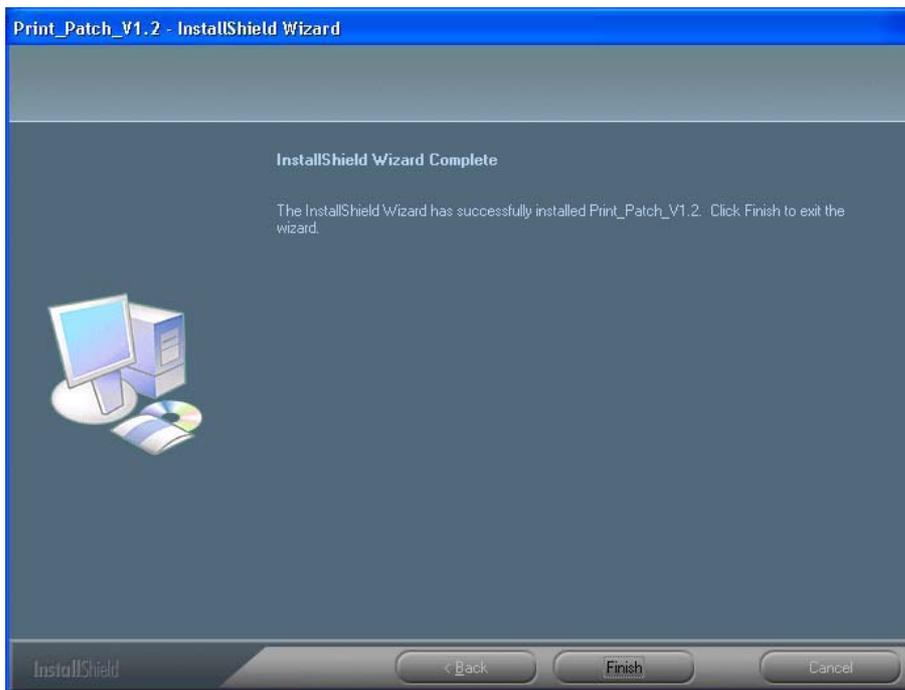
Model: AG-P1 Color Controller C-80		Date: 25-Feb-11	No.: RM043003
Subject: Firmware Release Note: System C-80		Prepared by: S.Ishibashi	
From: PPBG Service Planning Dept			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Other ()	

This RTB is the release note for Patch File **Print_Patch_V1.2.zip** for Color Controller C-80 system version 1.0 SP1.

Patch File	Issue(s)
Print_Patch_V1.2.zip	- Some files fail to print.

Patch Installation Procedure

1. Exit the Color Controller C-80 software.
2. Copy the **Print_Patch_V1.2.zip** file to the Color Controller C-80, and extract the file.
3. Double-click the **Print_Patch_V1.2.exe** file.



4. In the InstallShield Wizard, click **Finish**.
5. Start the Color Controller C-80 software.
6. Verify the update was installed successfully:
 - a. From the **Help** menu, select **About**.
 - b. In the **Updates** box, make sure that **Print_Patch_V1.2 28-Dec-2010** appears.

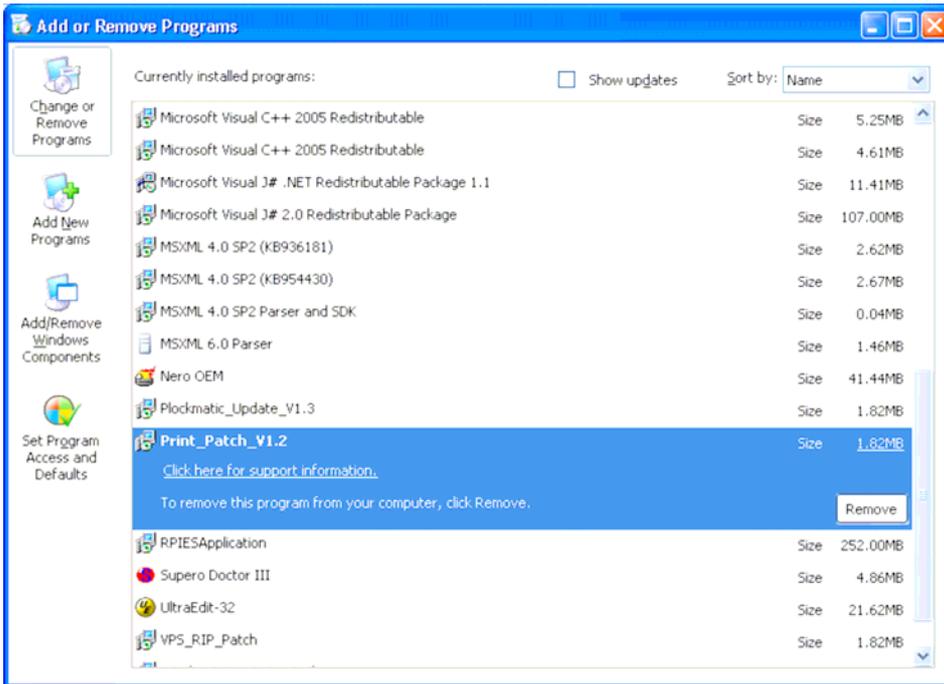
Model: AG-P1 Color Controller C-80	Date: 25-Feb-11	No.: RM043003
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NOTE: The following procedure to be followed **ONLY** when required.

Uninstalling the update

Perform the following steps to uninstall **Print_Patch_V1.2**.

1. Quit the Color Controller C-80 software.
2. From the Start menu, select **Settings > Control Panel**, and then double-click **Add or Remove Programs**.



3. From the **Currently installed programs** list, select **Print_Patch_V1.2**, and then click **Remove**.



4. To confirm removing the update, click **Yes**.
5. In the InstallShield Wizard, click **Finish**.
6. Start the Color Controller C-80 software.
7. From the **Help** menu, select **About** and verify that the patch was successfully removed.

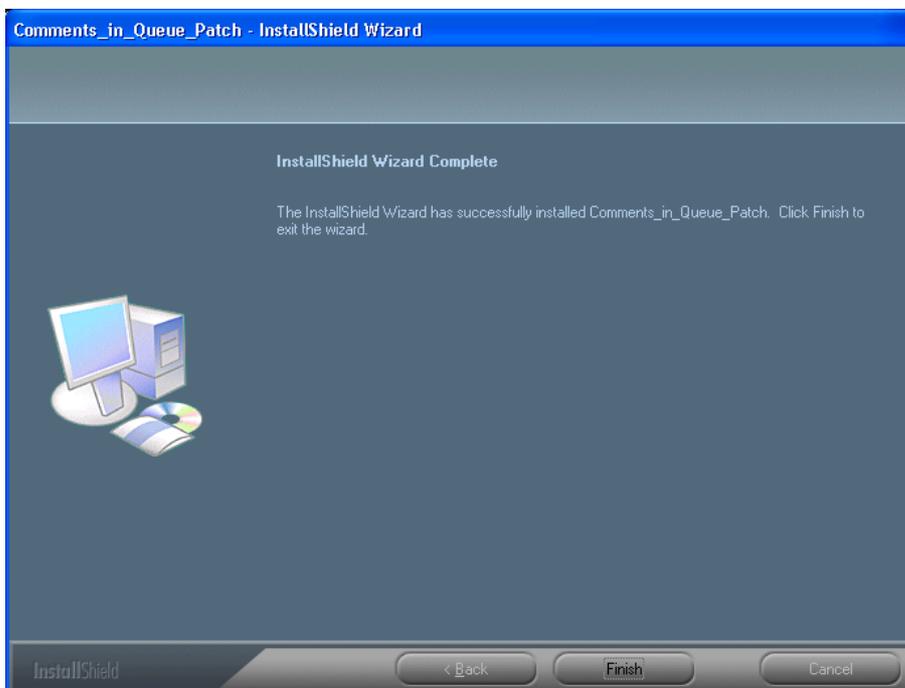
Model: AG-P1 Color Controller C-80		Date: 15-Apr-11	No.: RM043004
Subject: Firmware Release Note: System C-80		Prepared by: S.Ishibashi	
From: PPBG Service Planning Dept			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Other ()	

This RTB is the release note for Patch File **Comments_in_Queue_Patch.zip** for Color Controller C-80 system version 1.0 SP1.

Patch File	Issue(s)
Comments_in_Queue_Patch.zip	- Comments that were added to the Job Comments box (job parameters > Services> Job Info) are not displayed in the Comments column in the Storage area after you restart the Color Controller C-80 software. By default, this column is not displayed. If you want to view the Comments column, you can add it to one of the queues.

Patch Installation Procedure

1. Exit the Color Controller C-80 software.
2. Copy the **Comments_in_Queue_Patch.zip** file to the Color Controller C-80, and extract the file.
3. Double-click the **Comments_in_Queue_Patch.exe** file.



4. In the InstallShield Wizard, click **Finish**.

Model: AG-P1 Color Controller C-80	Date: 15-Apr-11	No.: RM043004
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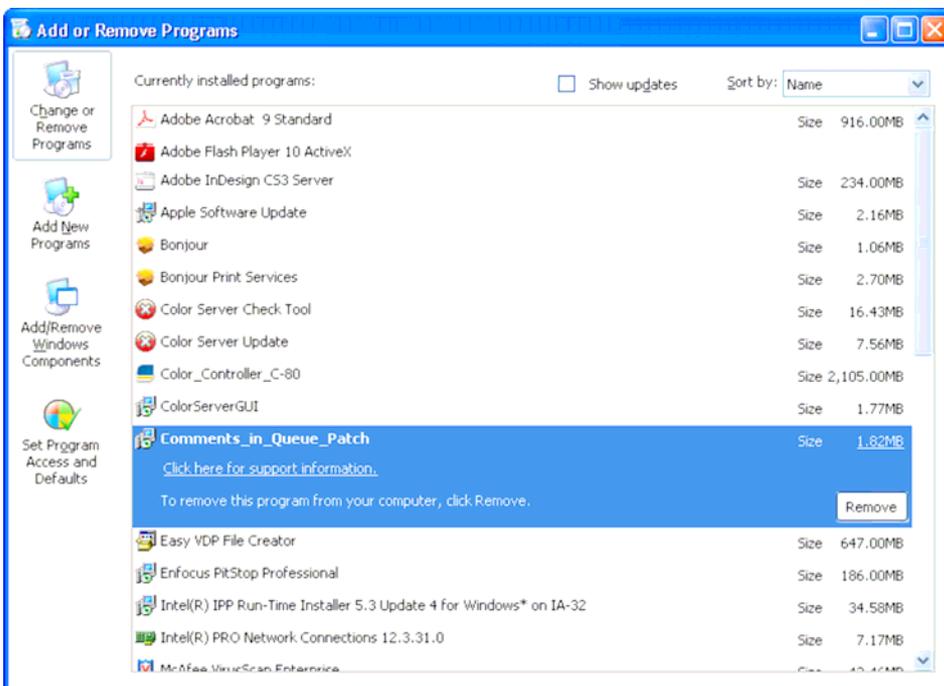
5. Start the Color Controller C-80 software.
6. Verify the update was installed successfully:
 - a. From the **Help** menu, select **About**.
 - b. In the **Updates** box, make sure that the **Comments_in_Queue_Patch 17-Feb-2011** appears.

NOTE: The following procedure to be followed **ONLY** when required.

Uninstalling the update

Perform the following steps to uninstall the **Comments_in_Queue_Patch**.

1. Quit the Color Controller C-80 software.
2. From the Start menu, select **Settings > Control Panel**, and then double-click **Add or Remove Programs**.



3. From the **Currently installed programs** list, select the **Comments_in_Queue_Patch**, and then click **Remove**.



4. To confirm removing the update, click **Yes**.
5. In the InstallShield Wizard, click **Finish**.
6. Start the Color Controller C-80 software.
7. From the **Help** menu, select **About** and verify that the patch was successfully removed.

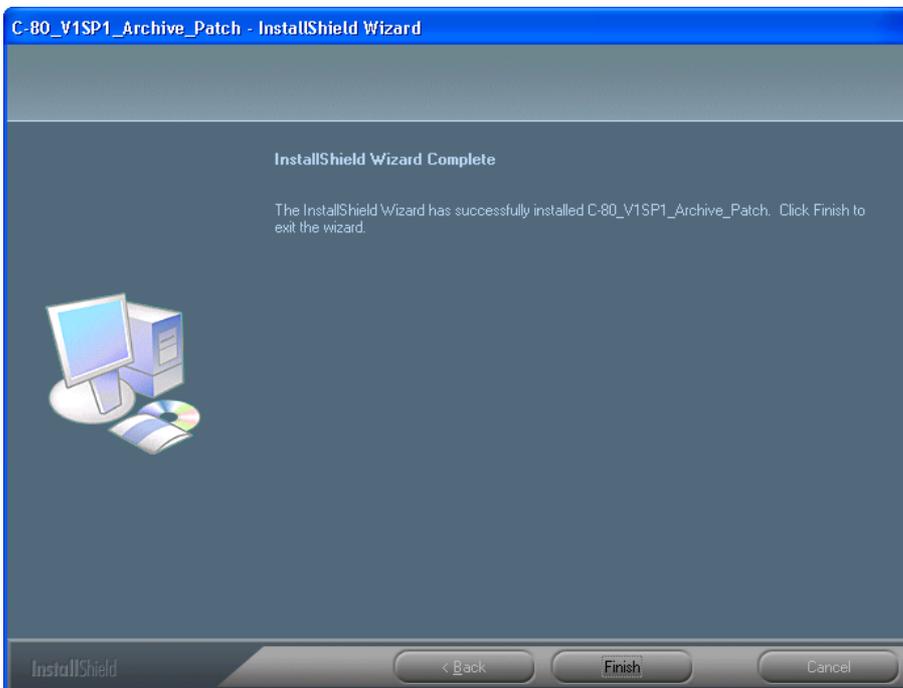
Model: AG-P1 Color Controller C-80		Date: 06-Jun-11	No.: RM043005
Subject: Firmware Release Note: System C-80		Prepared by: S.Ishibashi	
From: PPBG Service Planning Dept			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Other ()	

This RTB is the release note for Patch File **C-80_V1SP1_Archive_Patch.zip** for Color Controller C-80 system version 1.0 SP1.

Patch File	Issue(s)
C-80_V1SP1_Archive_Patch.zip	<ul style="list-style-type: none"> - A .cab file is not created when you archive an RTP file in which the source file was a .tiff or .jpg file and it was sent via a hot folder. - If you attempt to archive a few files, and at least one of these files was already archived, the other archived files are then corrupted when you select No to replace the existing file.

Patch Installation Procedure

1. Exit the Color Controller C-80 software.
2. Extract **M0437556.exe** until you get the **C-80_V1SP1_Archive_Patch.zip** file
3. Copy the **C-80_V1SP1_Archive_Patch.zip** file to the Color Controller C-80, and extract the file.
4. Double-click the **C-80_V1SP1_Archive_Patch.exe** file.



5. In the InstallShield Wizard, click **Finish**.

Model: AG-P1 Color Controller C-80	Date: 06-Jun-11	No.: RM043005
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6. Start the Color Controller C-80 software.
7. Verify the update was installed successfully:
 - a. From the **Help** menu, select **About**.
 - b. In the Updates box, make sure that **C-80_V1SP1_Archive_Patch 11-Apr-2011** appears.

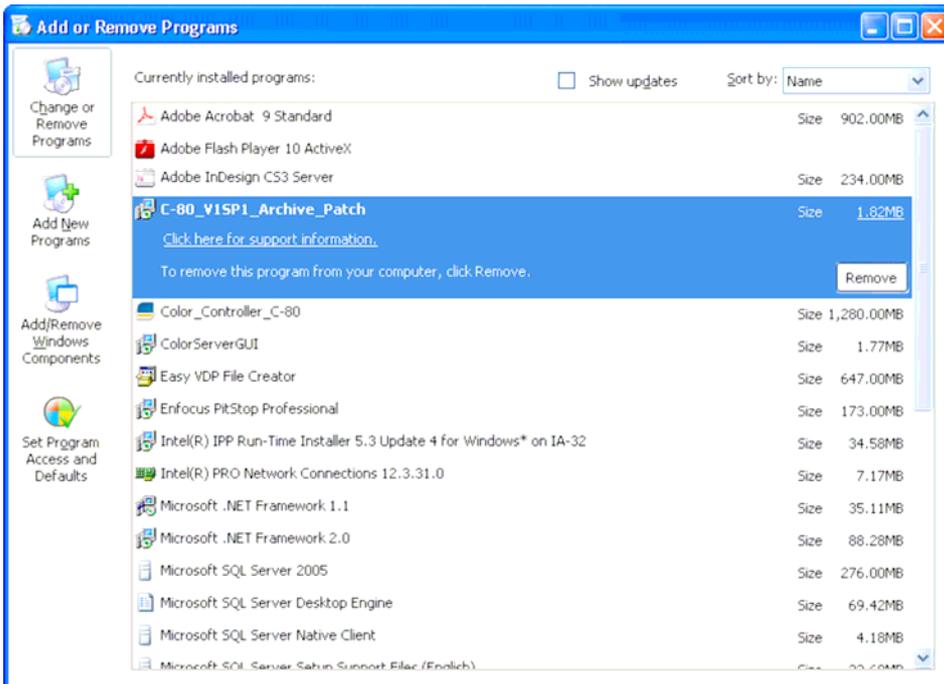
Model: AG-P1 Color Controller C-80	Date: 06-Jun-11	No.: RM043005
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NOTE: The following procedure to be followed **ONLY** when required.

Uninstalling the update

Perform the following steps to uninstall the **C-80_V1SP1_Archive_Patch**.

1. Quit the Color Controller C-80 software.
2. From the Start menu, select **Settings > Control Panel**, and then double-click **Add or Remove Programs**.



3. From the **Currently installed programs** list, select **C-80_V1SP1_Archive_Patch**, and then click **Remove**.



4. To confirm removing the update, click **Yes**.
5. In the InstallShield Wizard, click **Finish**.
6. Start the Color Controller C-80 software.
7. From the **Help** menu, select **About** and verify that the patch was successfully removed.

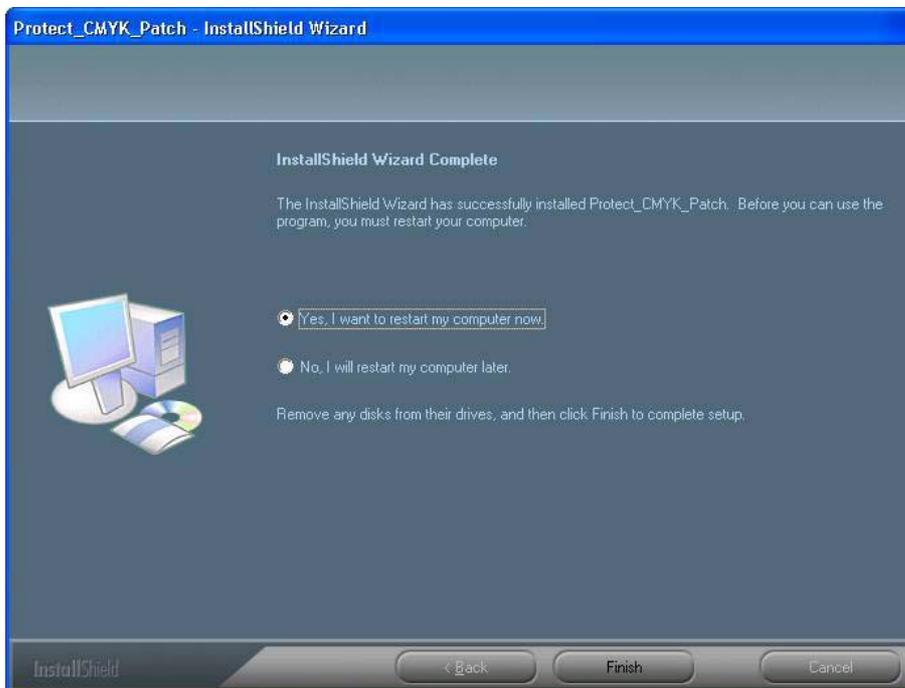
Model: AG-P1 Color Controller C-80		Date: 06-Jun-11	No.: RM043006
Subject: Firmware Release Note: System C-80		Prepared by: S.Ishibashi	
From: PPBG Service Planning Dept			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Other ()	

This RTB is the release note for Patch File **Protect_CMYK_Patch.zip** for Color Controller C-80 system version 1.0 SP1.

Patch File	Issue(s)
Protect_CMYK_Patch.zip	- When you preview an RTP job after gradation was applied, the values for protected CMYK elements are not displayed correctly.

Patch Installation Procedure

1. Exit the Color Controller C-80 software.
2. Extract **M0437557.exe** until you get the **Protect_CMYK_Patch.zip** file
3. Copy the **Protect_CMYK_Patch.zip** file to the Color Controller C-80, and extract the file.
4. Double-click the **Protect_CMYK_Patch.exe** file.



5. In the InstallShield Wizard, click **Finish**.
6. Start the Color Controller C-80 software.
7. Verify the update was installed successfully:

Model: AG-P1 Color Controller C-80	Date: 06-Jun-11	No.: RM043006
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- a. From the **Help** menu, select **About**.
- b. In the Updates box, make sure that **Protect_CMYK_Patch 10-Apr-2011** appears.

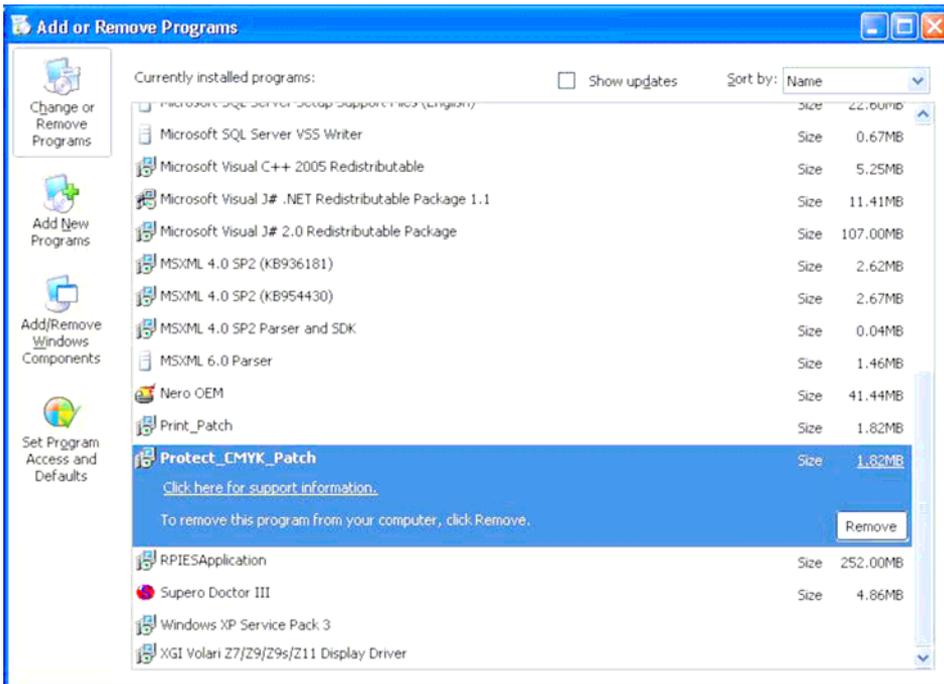
Model: AG-P1 Color Controller C-80	Date: 06-Jun-11	No.: RM043006
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NOTE: The following procedure to be followed **ONLY** when required.

Uninstalling the update

Perform the following steps to uninstall the **Protect_CMYK_Patch**.

1. Quit the Color Controller C-80 software.
2. From the Start menu, select **Settings > Control Panel**, and then double-click **Add or Remove Programs**.



3. From the **Currently installed programs** list, select **Protect_CMYK_Patch**, and then click **Remove**.



4. To confirm removing the update, click **Yes**.
5. In the InstallShield Wizard, click **Finish**.
6. Start the Color Controller C-80 software.
7. From the **Help** menu, select **About** and verify that the patch was successfully removed.

Model: AG-P1 Color Controller C-80		Date: 28-Jul-11	No.: RM043007
Subject: Firmware Release Note: System C-80		Prepared by: S.Ishibashi	
From: PP Service Planning Department 1G			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Other ()	

This RTB is the release note for Patch File **C-80_Accounting_Patch.zip** for Color Controller C-80 system version 1.0 SP1.

Patch File	Modified Point
C-80_Accounting_Patch.zip	Counting method has been change

Patch Installation Procedure

1. Exit the Color Controller C-80 software.
2. Extract **M0437558.exe** until you get the C-80_Accounting_Patch.zip file.
3. Copy the **C-80_Accounting_Patch.zip** file to the Color Controller C-80, and extract the file.
4. Double-click the **C-80_Accounting_Patch.exe** file.
5. In the InstallShield Wizard, click **Finish**.
6. Start the Color Controller C-80 software.
7. Verify the update was installed successfully:
 - a. From the **Help** menu, select **About**.
 - b. In the Updates box, make sure that **C-80_Accounting_Patch 13-Jul-2011** appears.

Note: An uninstall procedure is not available for this patch.

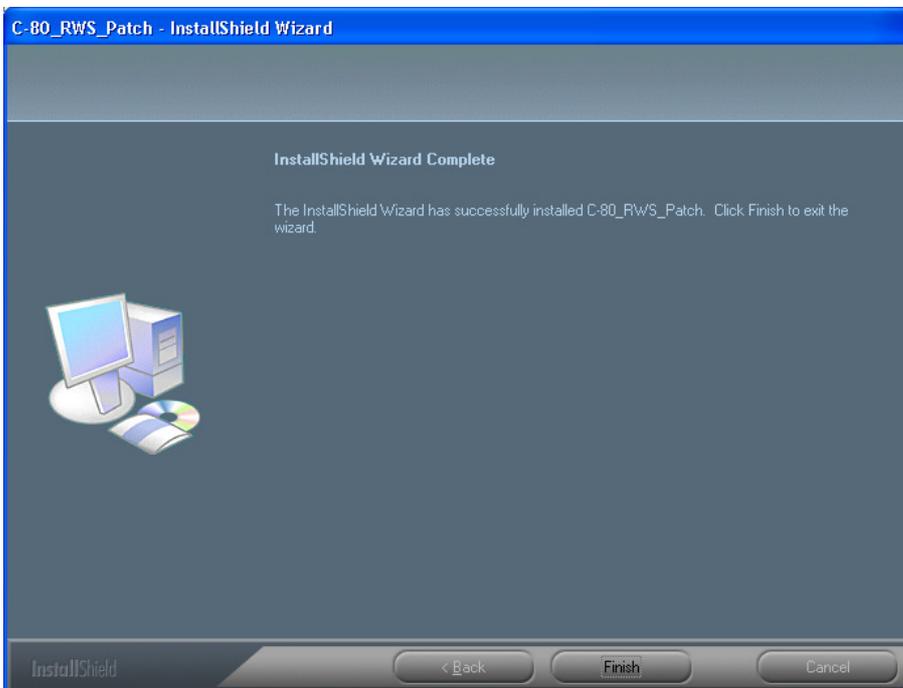
Model: AG-P1 Color Controller C-80		Date: 14-Nov-11	No.: RM043008
Subject: Firmware Release Note: System C-80		Prepared by: S.Ishibashi	
From: PP Tech Service Dept., 1st PP Tech Service Sect.			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Other ()	

This RTB is the release note for Patch File **C-80_RWS_Patch.zip** for Color Controller C-80 system version 1.0 SP1.

Patch File	Issue(s)
C-80_RWS_Patch.zip	- The Remote Workspace software cannot run on a computer that is running Windows XP with German localization.

Patch Installation Procedure

1. Exit the Color Controller C-80 software.
2. Extract the **M0437559.exe** until you get the **C-80_RWS_Patch.zip** file
3. Copy the **C-80_RWS_Patch.zip** file to the Color Controller C-80, and extract the file.
4. Double-click the **C-80_RWS_Patch.exe** file.



5. In the InstallShield Wizard, click **Finish**.

Model: AG-P1 Color Controller C-80	Date: 14-Nov-11	No.: RM043008
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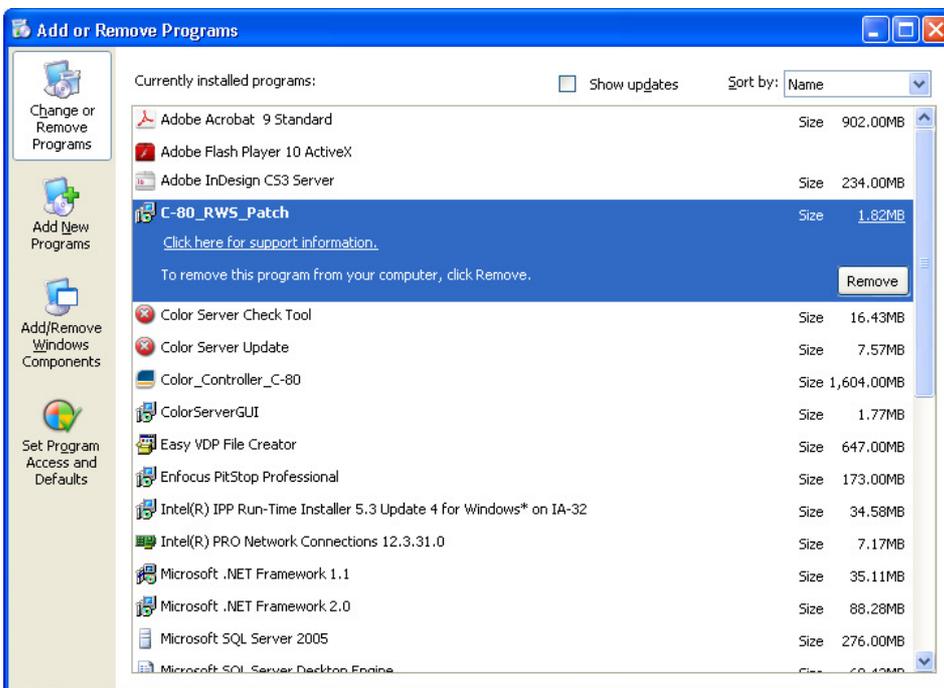
6. Start the Color Controller C-80 software.
7. Verify the update was installed successfully:
 - a. From the **Help** menu, select **About**.
 - b. In the Updates box, make sure that the **C-80_RWS_Patch 23-Jun-2011** appears.

NOTE: The following procedure to be followed **ONLY** when required.

Uninstalling the update

Perform the following steps to uninstall the **C-80_RWS_Patch**.

1. Quit the Color Controller C-80 software.
2. From the Start menu, select **Settings > Control Panel**, and then double-click **Add or Remove Programs**.



3. From the **Currently installed programs** list, select the **C-80_RWS_Patch**, and then click **Remove**.



4. To confirm removing the update, click **Yes**.
5. In the InstallShield Wizard, click **Finish**.
6. Start the Color Controller C-80 software.
7. From the **Help** menu, select **About** and verify that the patch was successfully removed.

Reissued: 20-Feb-12

Model: AG-P1 Color Controller C-80	Date: 25-Jan-12	No.: RM043009a
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RTB Reissue

The items in ***bold italics (Patch name)*** were corrected.

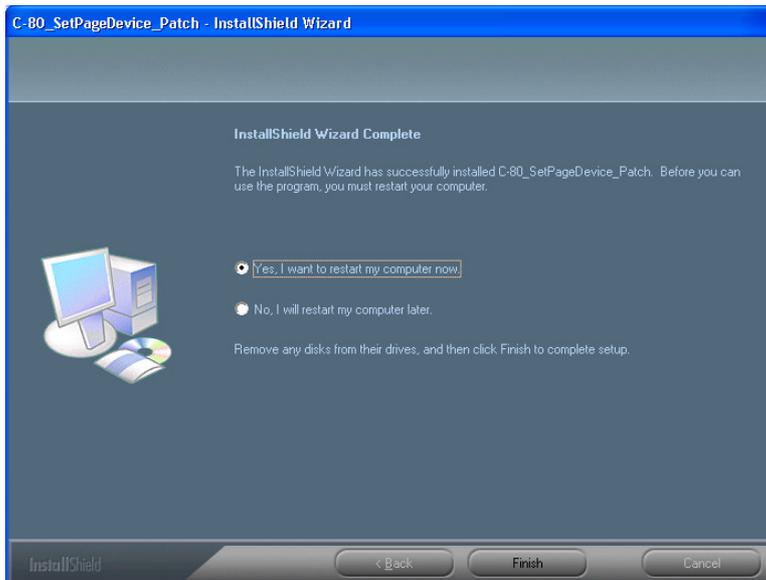
Subject: Firmware Release Note: System C-80		Prepared by: S.Ishibashi	
From: PP Solution Support Sec. PP Tech Service Dept..			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Other ()	

This RTB is the release note for Patch File ***C-80_SetPageDevice_Patch.zip*** for Color Controller C-80 system version 1.0 SP1.

Patch File	Modified Point
<i>C-80_SetPageDevice_Patch.zip</i>	<p>Two issues were found when you work with files that include set page device commands (SPD):</p> <ul style="list-style-type: none"> • If you are printing a file that includes set page device commands that define a specific paper stock, and the paper stock in the tray finishes, another tray will not be used even if it contains the same paper stock. • If you are printing a file that includes set page device commands that define a specific paper stock, and the Gallop option was selected, the selected paper stock will not be used after gallop begins.

Patch Installation Procedure

1. Exit the Color Controller C-80 software.
2. Extract the **M0437560.exe** until you get the ***C-80_SetPageDevice_Patch.zip*** file.
3. Copy the ***C-80_SetPageDevice_Patch.zip*** file to the Color Controller C-80, and extract the file.
4. Double-click the ***C-80_SetPageDevice_Patch.exe*** file.



Reissued: 20-Feb-12

Model: AG-P1 Color Controller C-80	Date: 25-Jan-12	No.: RM043009a
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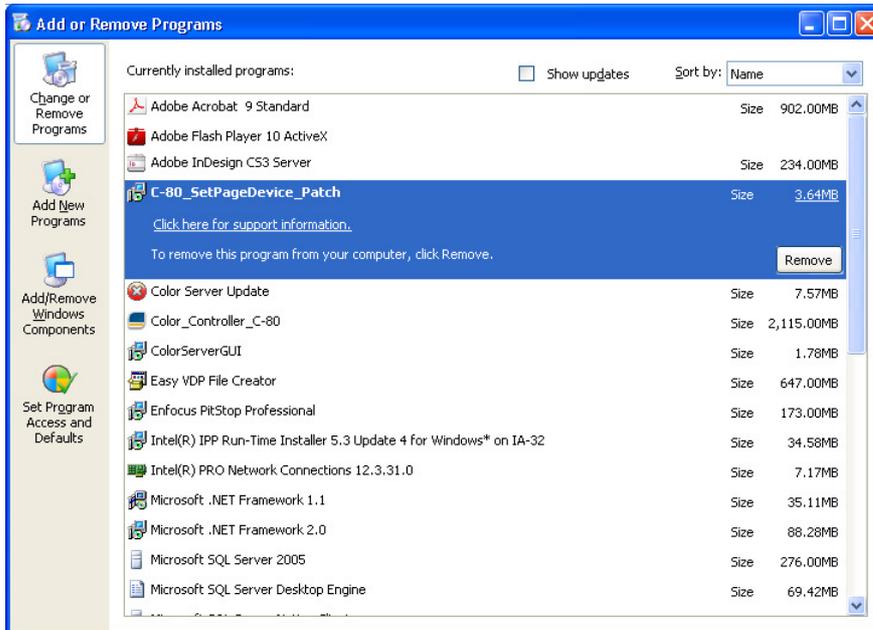
5. Verify that the Yes, I want to restart my computer now option is selected.
6. In the InstallShield Wizard, click **Finish**.
7. Start the Color Controller C-80 software.
8. Verify the update was installed successfully:
 - a. From the **Help** menu, select **About**.
 - b. In the Updates box, make sure that the **C-80_SetPageDevice_Patch 06-Feb-2012** appears.

NOTE: The following procedure to be followed ONLY when required.

Uninstalling the update

Perform the following steps to uninstall the **C-80_SetPageDevice_Patch**.

1. Exit the Color Controller C-80 software.
2. From the Start menu, select **Settings > Control Panel**, and then double-click **Add or Remove Programs**.



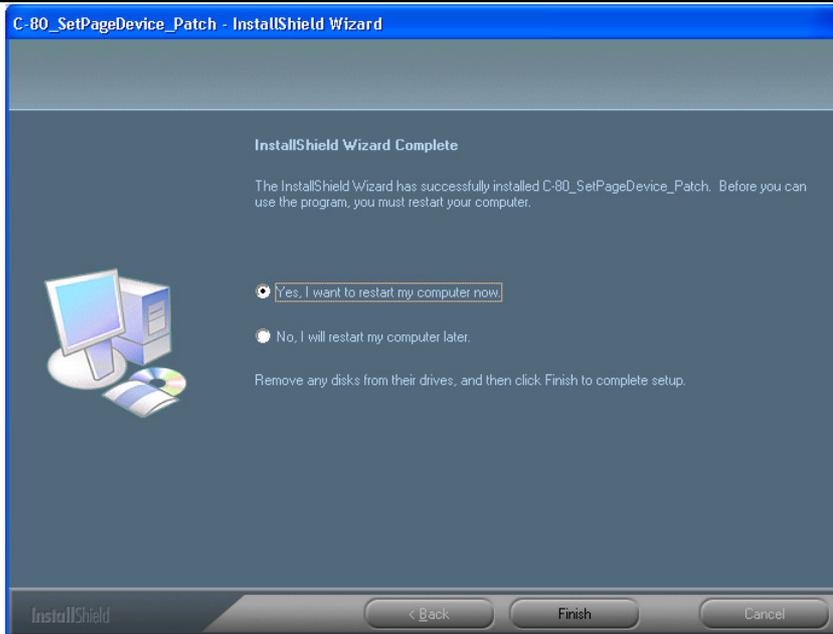
3. From the **Currently installed programs** list, select the **C-80_SetPageDevice_Patch**, and then click **Remove**.



4. To confirm removing the update, click **Yes**.

Reissued: 20-Feb-12

Model: AG-P1 Color Controller C-80	Date: 25-Jan-12	No.: RM043009a
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5. Verify that the Yes, I want to restart my computer now option is selected.
6. In the InstallShield Wizard, click **Finish**.
7. The C-80 Color Controller will restart, and the C-80 Color Controller workspace opens.
8. From the **Help** menu, select **About** and verify that the patch was successfully removed.

Model: AG-P1 Color Controller C-80		Date: 05-Mar-12	No.: RM043010
Subject: Firmware Release Note: System C-80		Prepared by: S.Ishibashi	
From: PP Solution Support Sec., PP Tech Service Dept.			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Other ()	

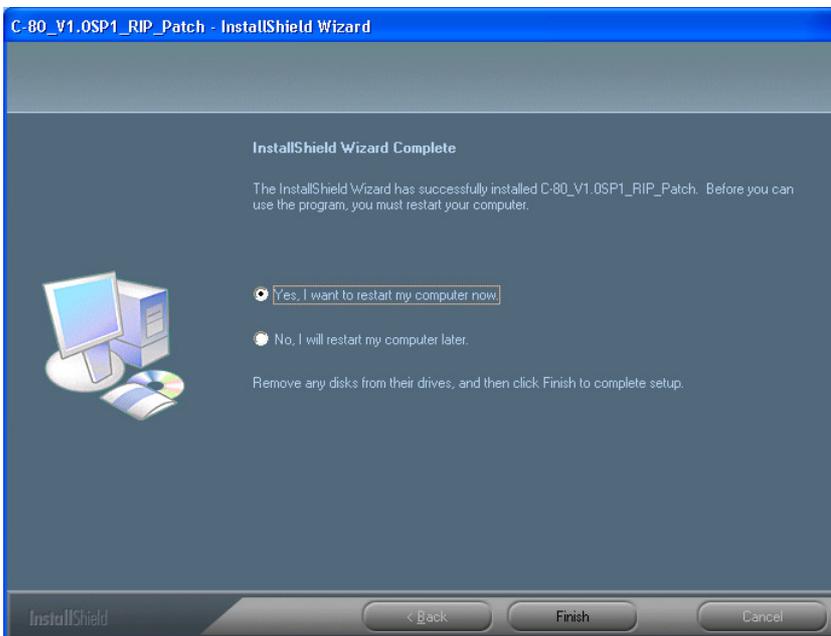


This RTB is the release note for Patch File **C-80_V1.0SP1_RIP_Patch.exe** for Color Controller C-80 system version 1.0 SP1.

Patch File	Modified Point
C-80_V1.0SP1_RIP_Patch.exe	<ul style="list-style-type: none"> When the PDF optimization option is selected (Services > Optimizations), some elements are missing. When the Use Font Substitution option is not selected (Services > Fonts Substitution), the job fails in the RIP process even though there are no missing fonts.

Patch Installation Procedure

- Exit the Color Controller C-80 software.
- Copy the **M0437561.exe** file to the Color Controller C-80, and extract the file.
- Double-click the **C-80_V1.0SP1_RIP_Patch.exe** file.



- Verify that the **Yes, I want to restart my computer now** option is selected.
- In the InstallShield Wizard, click **Finish**.
- The Color Controller C-80 restarts and the Color Controller C-80 workspace opens.

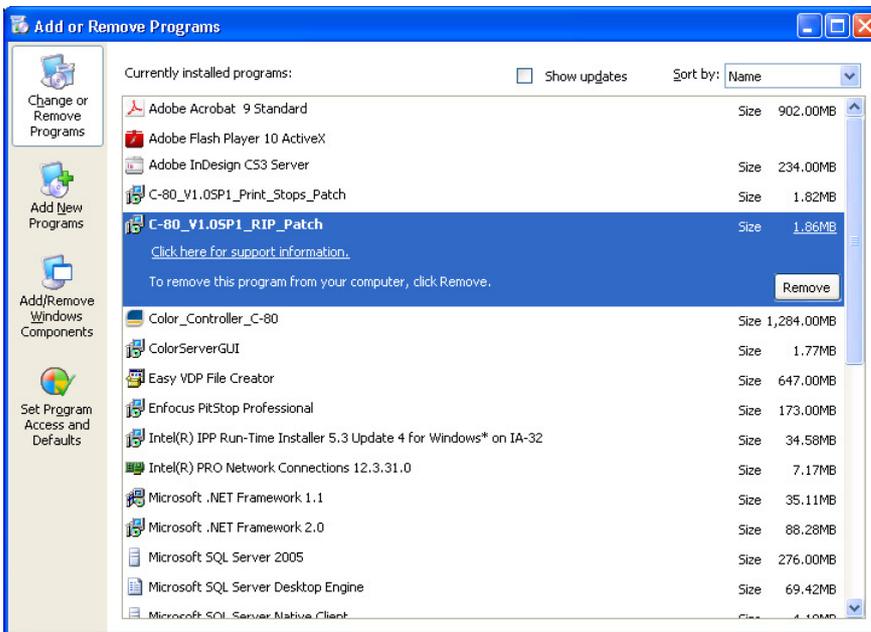
Model: AG-P1 Color Controller C-80	Date: 05-Mar-12	No.: RM043010
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7. Verify the update was installed successfully:
 - a. From the **Help** menu, select **About**.
 - b. In the Updates box, make sure that the **C-80_ V1.0SP1_RIP_Patch 14-Nov-2011** appears.

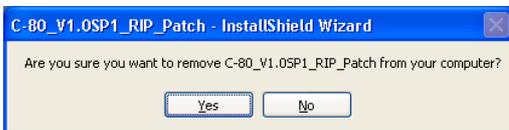
NOTE: The following procedure to be followed **ONLY** when required.
Uninstalling the update

Perform the following steps to uninstall the **C-80_ V1.0SP1_RIP_Patch**.

1. Quit the Color Controller C-80 software.
2. From the Start menu, select **Settings > Control Panel**, and then double-click **Add or Remove Programs**.



3. From the **Currently installed programs** list, select the **C-80_ V1.0SP1_RIP_Patch**, and then click **Remove**.

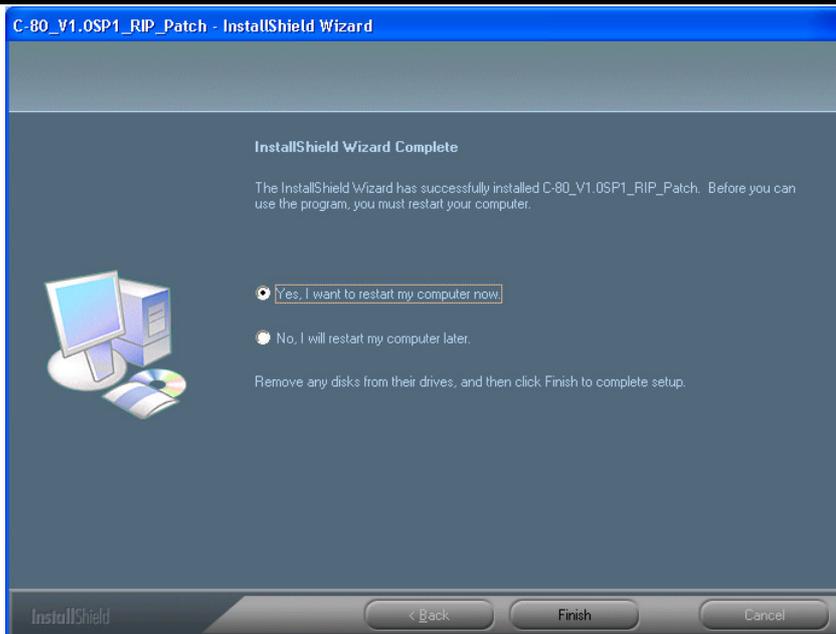


4. To confirm removing the update, click **Yes**.

Model: AG-P1 Color Controller C-80

Date: 05-Mar-12

No.: RM043010



5. Verify that the **Yes, I want to restart my computer now** option is selected.
6. Click **Finish**.
7. The C-80 Color Controller will restart, and the C-80 Color Controller workspace opens.
8. From the **Help** menu, select **About** and verify that the patch was successfully removed.

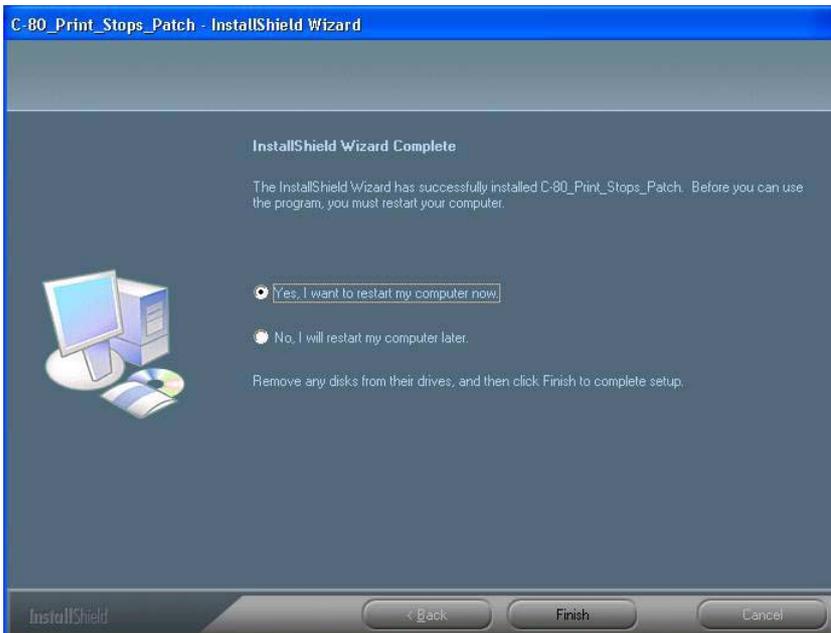
Model: AG-P1 Color Controller C-80		Date: 05-Mar-12	No.: RM043011
Subject: Firmware Release Note: System C-80		Prepared by: S.Ishibashi	
From: PP Solution Support Sec., PP Tech Service Dept.			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Other ()	

This RTB is the release note for Patch File **C-80_V1.0SP1_Print_Stops_Patch.exe** for Color Controller C-80 system version 1.0 SP1.

Patch File	Modified Point
C-80_Print_Stops_Patch.exe	While you are printing some jobs, printing may stop in the middle of the job although the status on the printer or on the Color Controller C-80 remains in Printing mode.

Patch Installation Procedure

1. Exit the Color Controller C-80 software.
2. Copy the **M0437562.exe** file to the Color Controller C-80, and extract the file.
3. Double-click the **C-80_Print_Stops_Patch.exe** file.



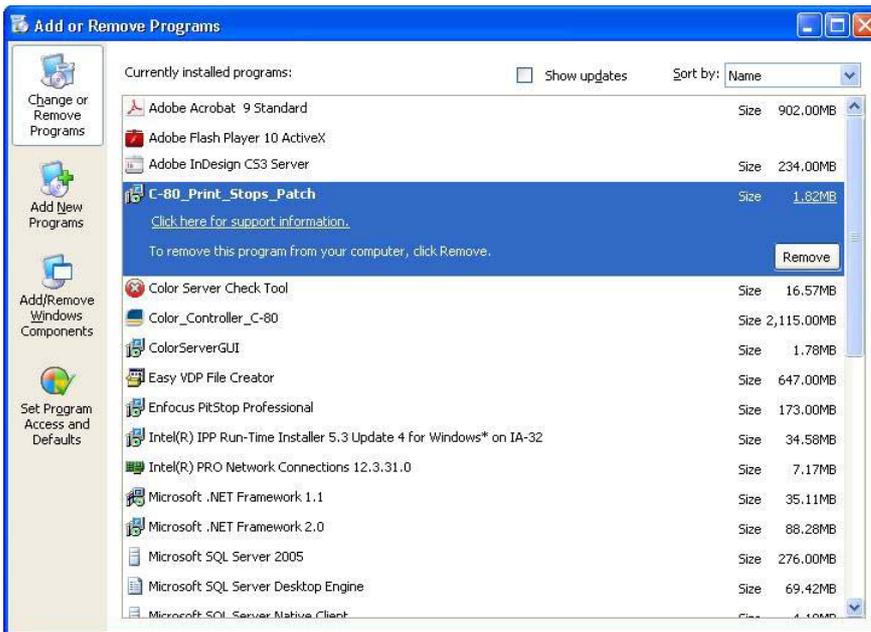
4. Verify that the **Yes, I want to restart my computer now** option is selected.
5. In the InstallShield Wizard, click **Finish**.
6. The Color Controller C-80 restarts and the Color Controller C-80 workspace opens.
7. Verify the update was installed successfully:
 - a. From the **Help** menu, select **About**.
 - b. In the Updates box, make sure that the **C-80_Print_Stops_Patch 28-Nov-2011** appears.

Model: AG-P1 Color Controller C-80	Date: 05-Mar-12	No.: RM043011
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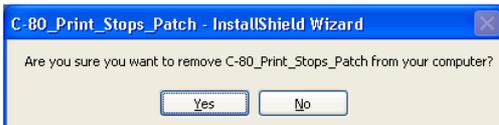
NOTE: The following procedure to be followed **ONLY** when required.
Uninstalling the update

Perform the following steps to uninstall the **C-80_Print_Stops_RIP_Patch**.

1. Quit the Color Controller C-80 software.
2. From the Start menu, select **Settings > Control Panel**, and then double-click **Add or Remove Programs**.

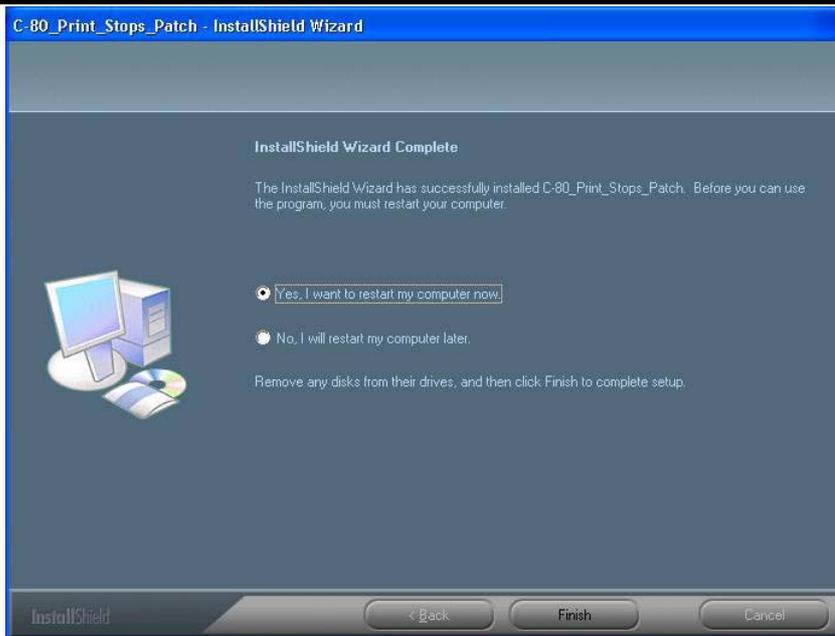


3. From the **Currently installed programs** list, select the **C-80_Print_Stops_RIP_Patch**, and then click **Remove**.



4. To confirm removing the update, click **Yes**.

Model: AG-P1 Color Controller C-80	Date: 05-Mar-12	No.: RM043011
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5. Verify that the **Yes, I want to restart my computer now** option is selected.
6. Click **Finish**.
7. The C-80 Color Controller will restart, and the C-80 Color Controller workspace opens.
8. From the **Help** menu, select **About** and verify that the patch was successfully removed.

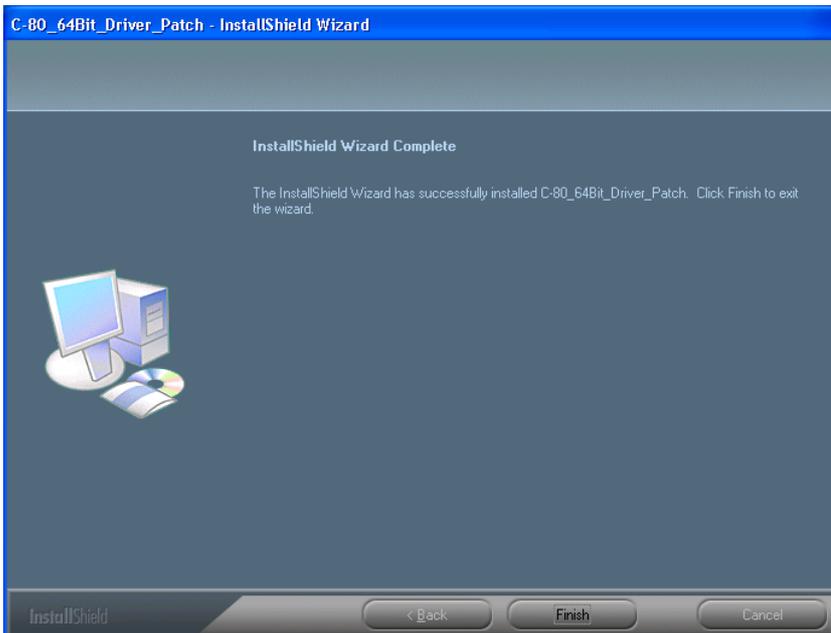
Model: AG-P1 Color Controller C-80		Date: 06-Mar-12	No.: RM043012
Subject: Firmware Release Note: System C-80		Prepared by: S.Ishibashi	
From: PP Solution Support Sec., PP Tech Service Dept.			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Other ()	

This RTB is the release note for Patch File **C-80_64Bit_Driver_Patch.exe** for Color Controller C-80 system version 1.0 SP1.

Patch File	Modified Point
C-80_64Bit_Driver_Patch.exe	When you try to add a printer on a 64-bit computer, an error message appears.

Patch Installation Procedure

1. Exit the Color Controller C-80 software.
2. Copy the **M0437563.exe** file to the Color Controller C-80, and extract the file.
3. Double-click the **C-80_64Bit_Driver_Patch.exe** file.



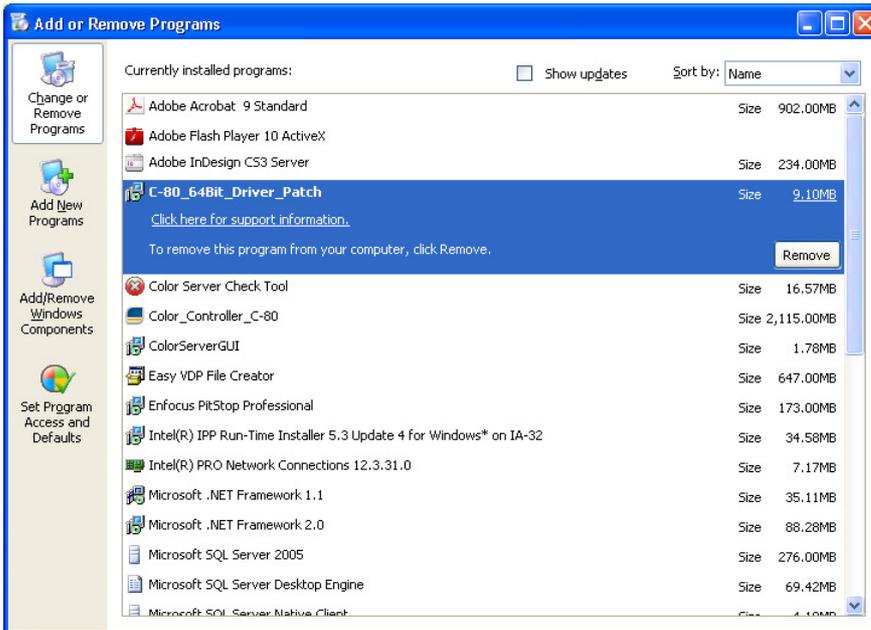
4. In the InstallShield Wizard, click **Finish**.
5. The Color Controller C-80 restarts and the Color Controller C-80 workspace opens.
6. Verify the update was installed successfully:
 - a. From the **Help** menu, select **About**.
 - b. In the Updates box, make sure that the **C-80_64Bit_Driver_Patch 01-Nov-2011** appears.

Model: AG-P1 Color Controller C-80	Date: 06-Mar-12	No.: RM043012
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NOTE: The following procedure to be followed **ONLY** when required.
Uninstalling the update

Perform the following steps to uninstall the **C-80_64Bit_Driver_Patch**.

1. Quit the Color Controller C-80 software.
2. From the Start menu, select **Settings > Control Panel**, and then double-click **Add or Remove Programs**.



3. From the **Currently installed programs** list, select the **C-80_64Bit_Driver_Patch**, and then click **Remove**.

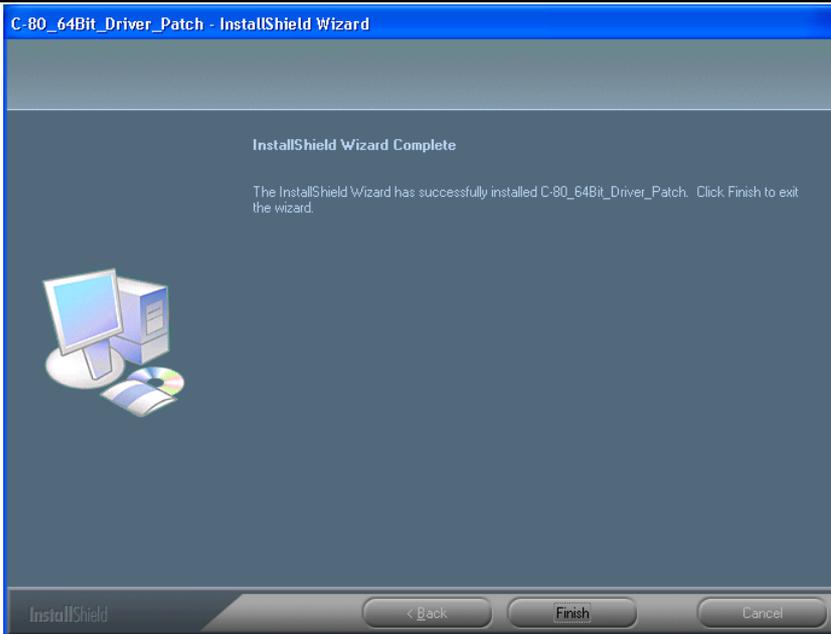


4. To confirm removing the update, click **Yes**.

Model: **AG-P1 Color Controller C-80**

Date: 06-Mar-12

No.: RM043012



5. In the installSheld Wizard, click **Finish**.
6. Start the C-80 Software.
7. From the **Help** menu, select **About** and verify that the patch was successfully removed.

Model: AG-P1 Color Controller C-80	Date: 20-Apr-12	No.: RM043013a
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RTB Reissue

The items in ***bold italics (Patch name)*** were corrected.

Subject: Firmware Release Note: System C-80		Prepared by: S.Ishibashi	
From: PP Solution Support Sec., PP Tech Service Dept.			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Other ()	

The contents of this patch are the same as the previous patch: (C-80_V1.0SP1_PDF_Optimization_Patch). The only change is in the name of the patch. If you have already installed the previous patch, installing this patch will have no adverse effect on your system.

This RTB is the release note for Patch File ***C-80_PDF_Optimization_Patch.exe*** for Color Controller C-80 system version 1.0 SP1.

Patch File	Modified Point
<i>C-80_PDF_Optimization_Patch.exe</i>	Certain files fail to print when the PDF optimization option is selected (Services > Optimizations).

Note:

Make sure that the **C-80_RIP_Patch** is installed on the Color Controller C-80 before you install the ***C-80_PDF_Optimization_Patch***.

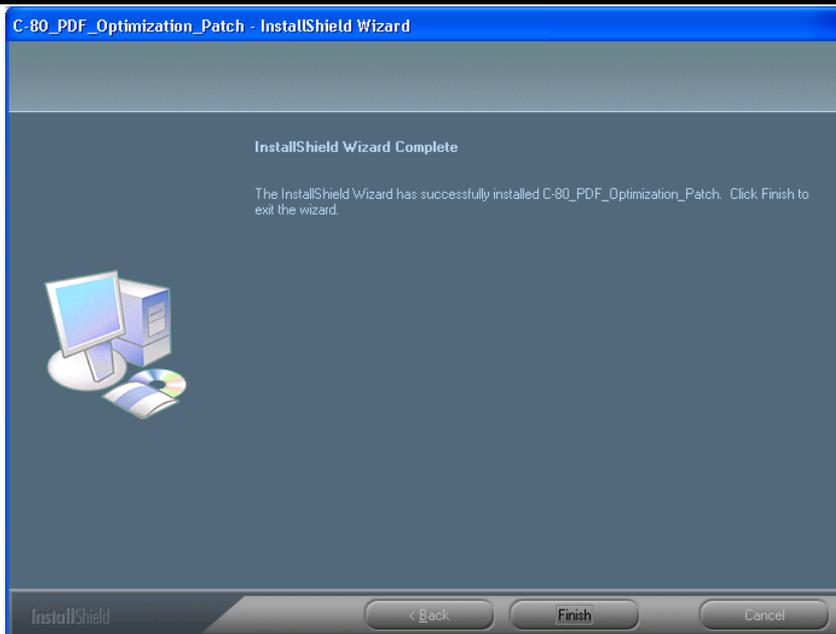
Patch Installation Procedure

1. Exit the Color Controller C-80 software.
2. Copy the **M0437564.exe** file to the Color Controller C-80, and extract the file.
3. Double-click the ***C-80_PDF_Optimization_Patch.exe*** file.

Model: AG-P1 Color Controller C-80

Date: 20-Apr-12

No.: RM043013a



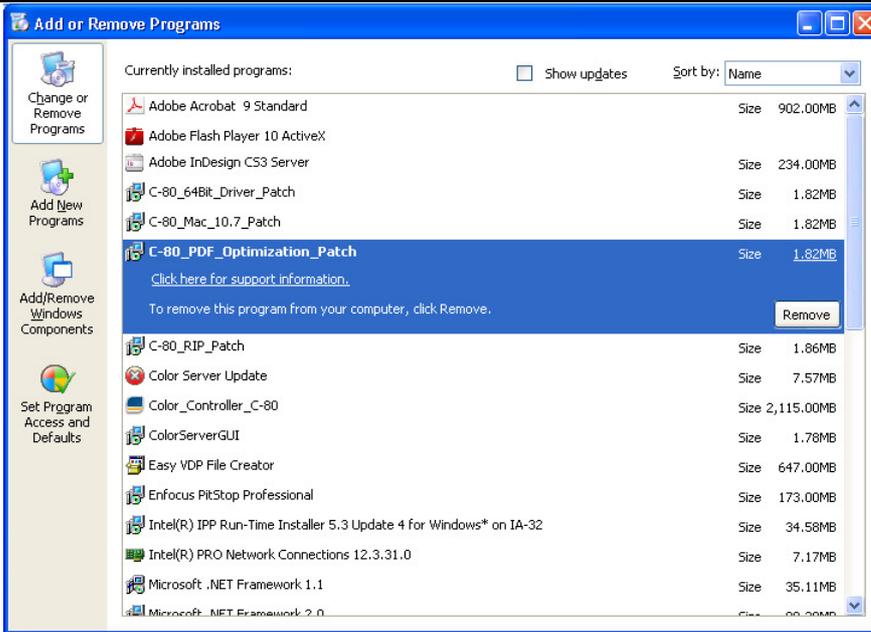
4. In the InstallShield Wizard, click **Finish**.
5. Start the Color Controller C-80 software.
6. Verify the update was installed successfully:
 - a. From the **Help** menu, select **About**.
 - b. In the **Updates** box, make sure that the **C-80_PDF_Optimization_Patch 19-Jan-2012** appears.

NOTE: The following procedure to be followed ONLY when required.
Uninstalling the update

Perform the following steps to uninstall the **C-80_PDF_Optimization_Patch**.

1. Quit the Color Controller C-80 software.
2. From the Start menu, select **Settings > Control Panel**, and then double-click **Add or Remove Programs**.

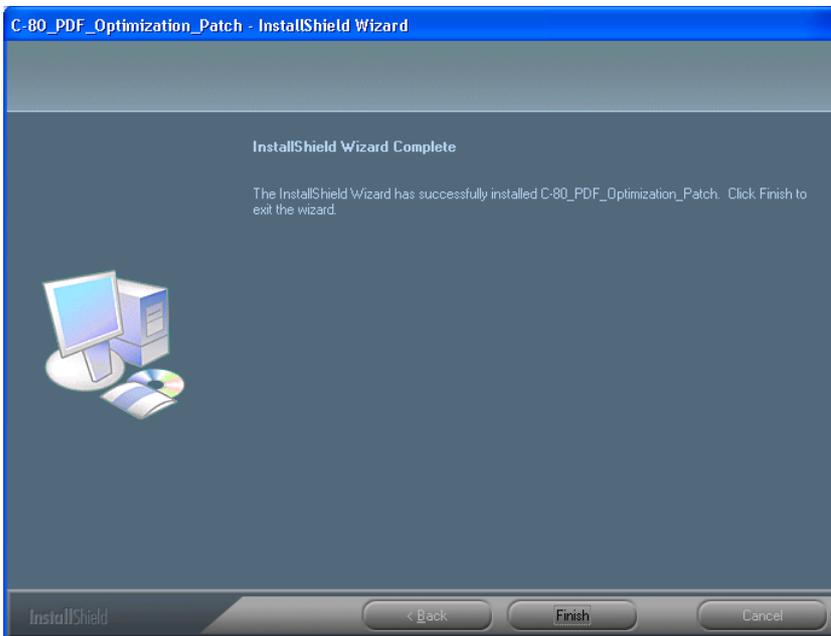
Model: AG-P1 Color Controller C-80	Date: 20-Apr-12	No.: RM043013a
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3. From the **Currently installed programs** list, select the **C-80_PDF_Optimization_Patch**, and then click **Remove**.



4. To confirm removing the update, click **Yes**.



5. In the installSheld Wizard, click **Finish**.
6. Start the Color Controller C-80 Software.
7. From the **Help** menu, select **About** and verify that the patch was successfully removed.

Model: AG-P1 Color Controller C-80		Date: 19-Mar-12	No.: RM043014
Subject: Firmware Release Note: System C-80		Prepared by: S.Ishibashi	
From: PP Solution Support Sec., PP Tech Service Dept.			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Other ()	

This RTB is the release note for Patch File **C-80_Mac_10.7_Patch.exe** for Color Controller C-80 system version 1.0 SP1.

Patch File	Modified Point
C-80_Mac_10.7_Patch.exe	An error message appears when you try to send a file for printing from a computer running Mac OS 10.7 (Lion).

Install the **C-80_Mac_10.7_Patch** on the Color Controller C-80 software. After installing this patch, the following files will be located in **D:\Utilities\MAC Utilities** folder:

- **C80CREO_ColorServerPrintDriverInstaller.dmg** – New Print Driver software installer.
- **CCSUninstall.dmg** – New Print Driver software uninstaller.

Patch Installation Procedure

1. Exit the Color Controller C-80 software.
2. Extract the **M0437565.exe** until you get the **C-80_Mac_10.7_Patch.exe** file.
3. Double-click the **C-80_Mac_10.7_Patch.exe** file.
4. In the InstallShield Wizard, click **Finish**.
5. Start the Color Controller C-80 software.
6. Verify the update was installed successfully:
 - a. From the **Help** menu, select **About**.
 - b. In the Updates box, make sure that the **C-80_Mac_10.7_Patch 05-Feb-2012** appears.

NOTE: The following procedure to be followed **ONLY** when required.
Uninstalling the update

Perform the following steps to uninstall the **C-80_Mac_10.7_Patch**.

1. Exit the Color Controller C-80 software.
2. From the Start menu, select **Settings > Control Panel**, and then double-click **Add or Remove Programs**.

Model: AG-P1 Color Controller C-80	Date: 19-Mar-12	No.: RM043014
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3. From the **Currently installed programs** list, select the **C-80_Mac_10.7_Patch**, and then click **Remove**.
4. To confirm removing the update, click **Yes**.
5. Verify that the Yes, I want to restart my computer now option is selected.
6. In the InstallShield Wizard, click **Finish**.
7. The C-80 Color Controller will restart, and the C-80 Color Controller workspace opens.
8. From the **Help** menu, select **About** and verify that the patch was successfully removed.

Model: AG-P1 Color Controller C-80	Date: 20-Apr-12	No.: RM043010a
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RTB Reissue

The items in ***bold italics (Patch name)*** were corrected.

Subject: Firmware Release Note: System C-80		Prepared by: S.Ishibashi	
From: PP Solution Support Sec., PP Tech Service Dept.			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Other ()	

Note: *The contents of this patch are the same as the previous patch: (C-80_V1.0SP1_RIP_Patch). The only change is in the name of the patch.*

If you have already installed the previous patch, installing this patch will have no adverse effect on your system.

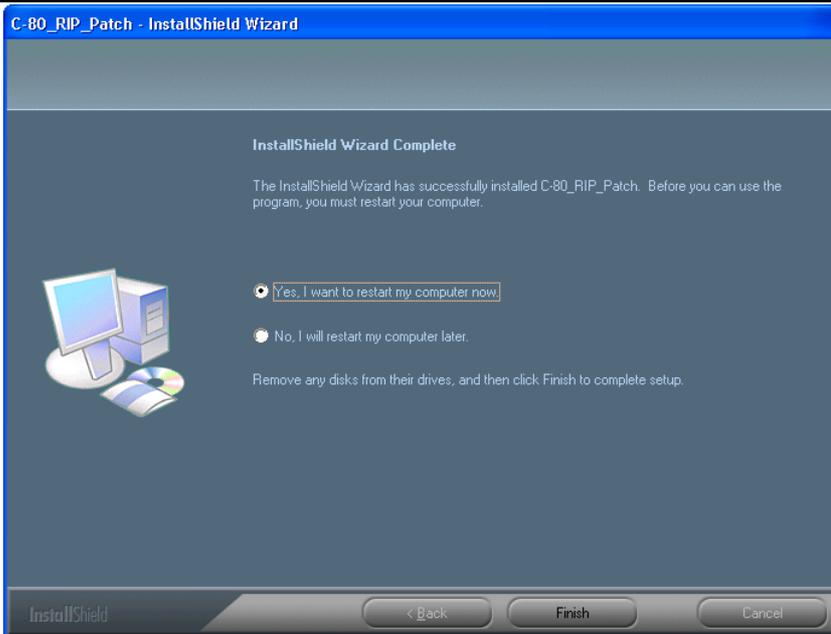
This RTB is the release note for Patch File ***C-80_RIP_Patch.exe*** for Color Controller C-80 system version 1.0 SP1.

Patch File	Modified Point
<i>C-80_RIP_Patch.exe</i>	<ul style="list-style-type: none"> • When the PDF optimization option is selected (Services > Optimizations), some elements are missing. • When the Use Font Substitution option is not selected (Services > Fonts Substitution), the job fails in the RIP process even though there are no missing fonts.

Patch Installation Procedure

1. Exit the Color Controller C-80 software.
2. Copy the **M0437561.exe** file to the Color Controller C-80, and extract the file.
3. Double-click the ***C-80_RIP_Patch.exe*** file.

Model: AG-P1 Color Controller C-80	Date: 20-Apr-12	No.: RM043010a
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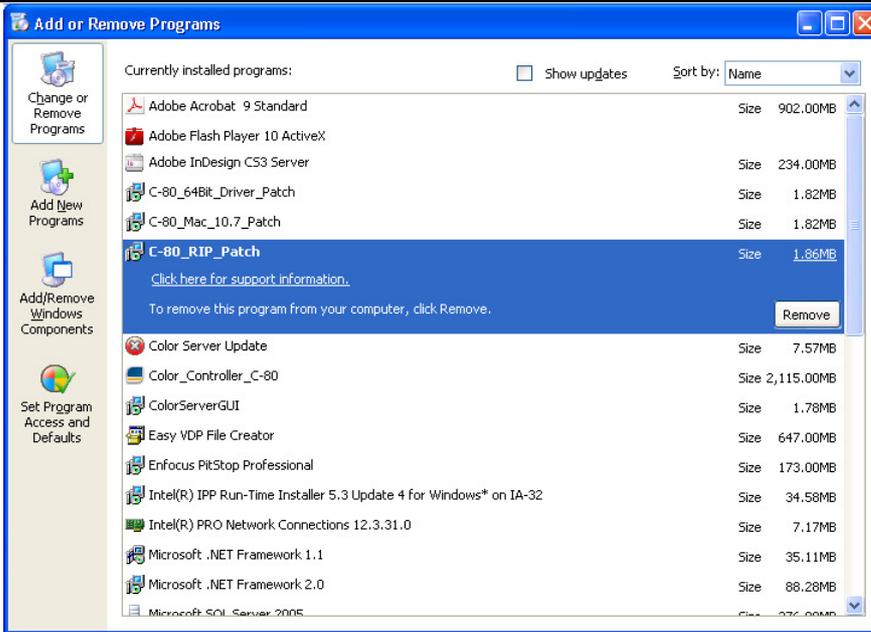
4. Verify that the **Yes, I want to restart my computer now** option is selected.
5. In the InstallShield Wizard, click **Finish**.
6. The Color Controller C-80 restarts and the Color Controller C-80 workspace opens.
7. Verify the update was installed successfully:
 - a. From the **Help** menu, select **About**.
 - b. In the Updates box, make sure that the **C-80_RIP_Patch 19-Mar-2011** appears.

NOTE: The following procedure to be followed **ONLY** when required.
Uninstalling the update

Perform the following steps to uninstall the **C-80_RIP_Patch**.

1. Quit the Color Controller C-80 software.
2. From the Start menu, select **Settings > Control Panel**, and then double-click **Add or Remove Programs**.

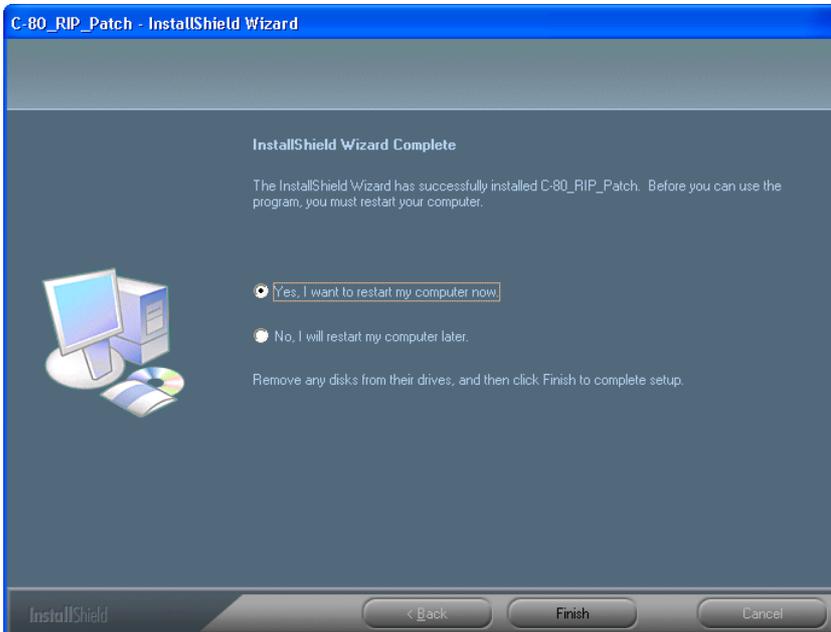
Model: AG-P1 Color Controller C-80	Date: 20-Apr-12	No.: RM043010a
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- From the **Currently installed programs** list, select the **C-80_RIP_Patch**, and then click **Remove**.



- To confirm removing the update, click **Yes**.



- Verify that the **Yes, I want to restart my computer now** option is selected.
- Click **Finish**.
- The C-80 Color Controller will restart, and the C-80 Color Controller workspace opens.

Model: AG-P1 Color Controller C-80	Date: 20-Apr-12	No.: RM043010a
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8. From the **Help** menu, select **About** and verify that the patch was successfully removed.

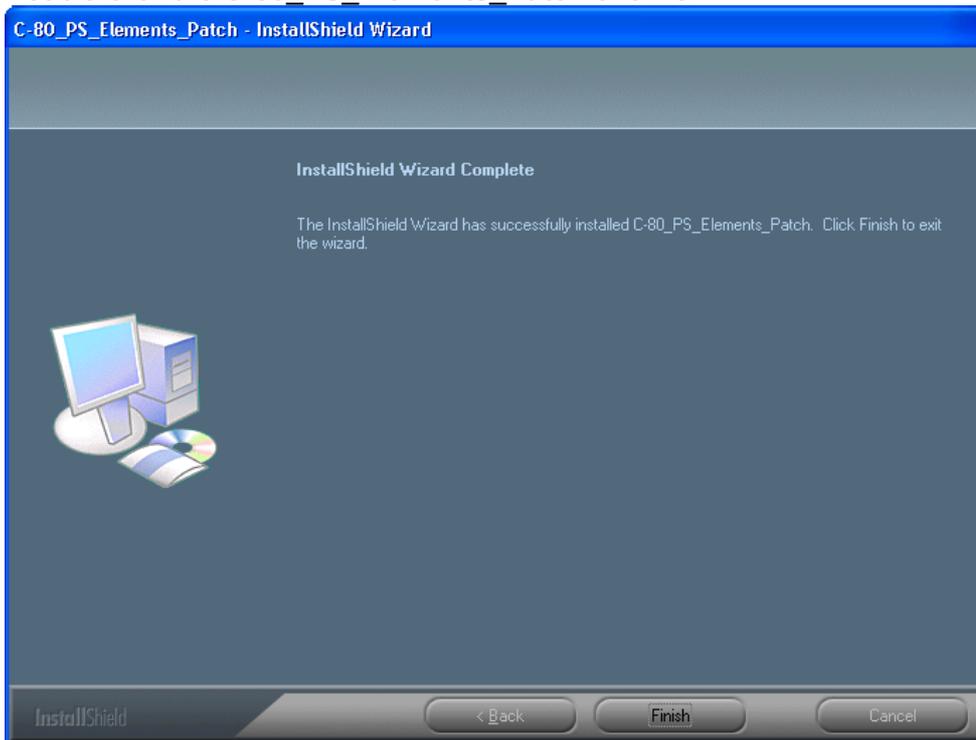
Model: AG-P1 Color Controller C-80		Date: 15-Aug-12	No.: RM043015
Subject: Firmware Release Note: System C-80		Prepared by: M.Yoshikawa	
From: PP Solution Support Sec., PP Tech Service Dept.			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Other ()	

This RTB is the release note for Patch File **C-80_PS_Elements_Patch.exe** for Color Controller C-80 system version 1.0 SP1.

Patch File	Modified Point
C-80_PS_Elements_Patch.exe	Processing of Certain file results in wrong results.

Patch Installation Procedure

1. Exit the Color Controller C-80 software.
2. Copy the **M0437566.exe** file to the Color Controller C-80, and extract the file.
3. Double-click the **C-80_PS_Elements_Patch.exe** file.



4. In the InstallShield Wizard, click **Finish**.
5. Start the Color Controller C-80 software.
6. Verify the update was installed successfully:
 - a. From the **Help** menu, select **About**.

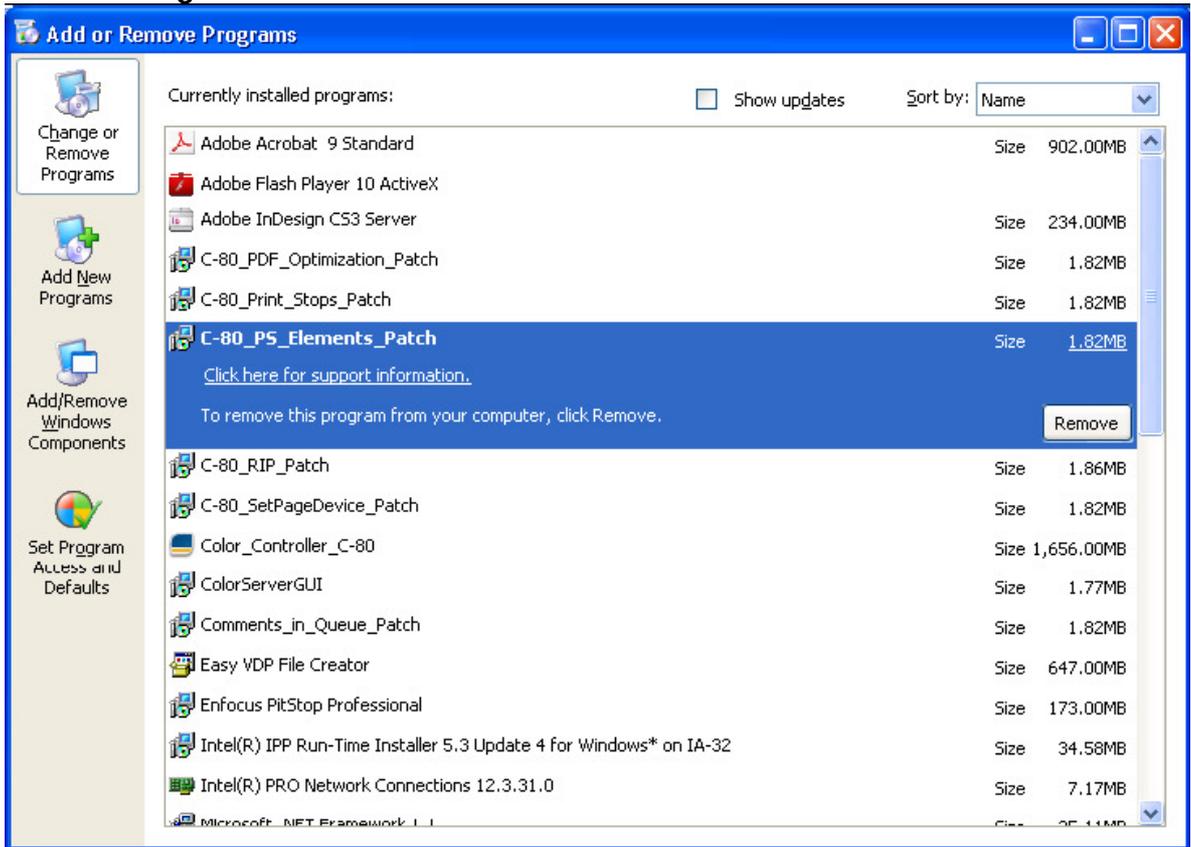
Model: AG-P1 Color Controller C-80	Date: 15-Aug-12	No.: RM043015
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b. In the **Updates** box, make sure that the **C-80_PS_Elements_Patch 13-May-2012** appears.

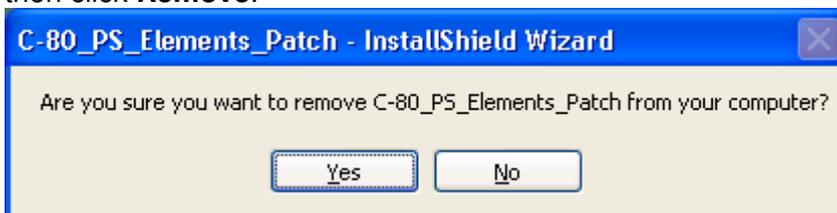
Uninstalling the update

Perform the following steps to uninstall the **C-80_PS_Elements_Patch**.

1. Quit the Color Controller C-80 software.
2. From the **Start** menu, select **Settings > Control Panel**, and then double-click **Add or Remove Programs**.

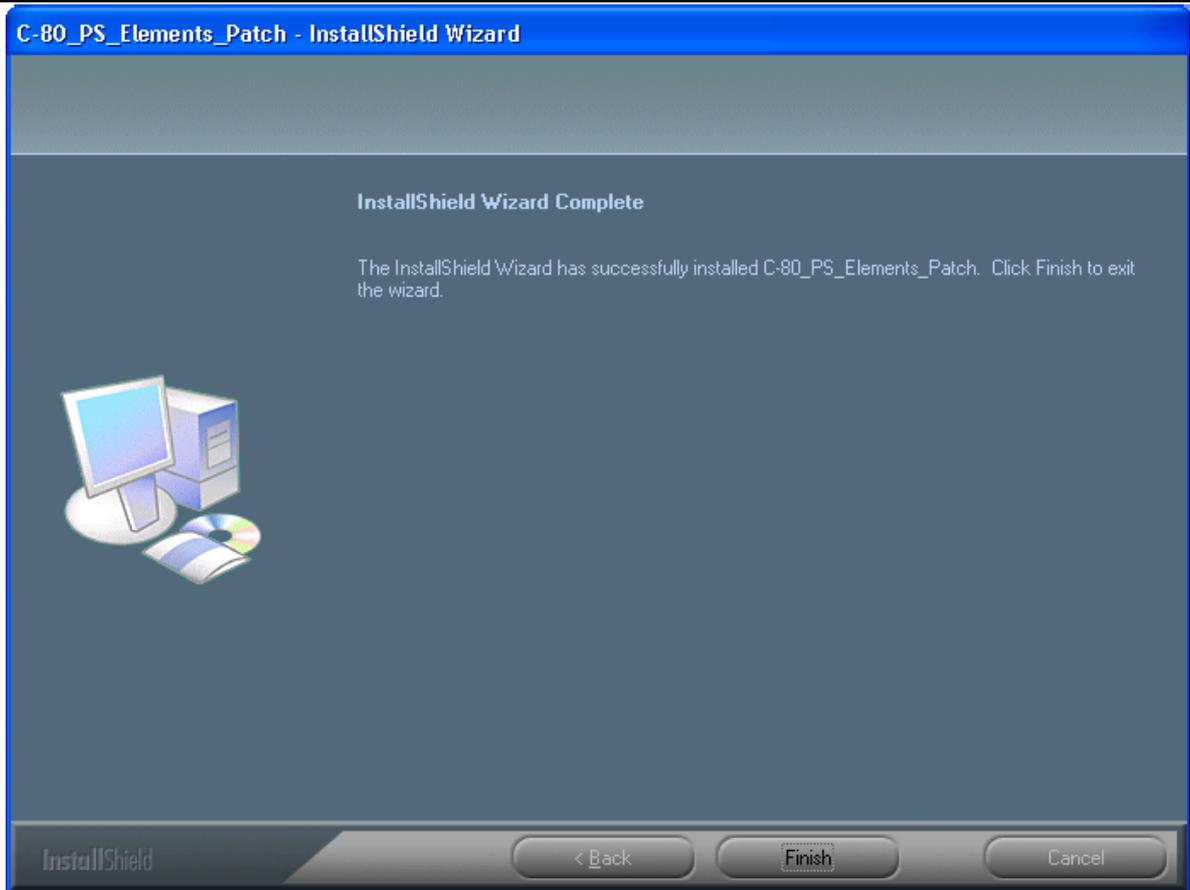


3. From the **Currently installed programs** list, select the **C-80_PS_Elements_Patch**, and then click **Remove**.



4. To confirm removing the update, click **Yes**.

Model: AG-P1 Color Controller C-80	Date: 15-Aug-12	No.: RM043015
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5. In the InstallShield Wizard, click **Finish**.
6. Start the Color Controller C-80 software.
7. From the **Help** menu, select **About** and verify that the patch was successfully removed.

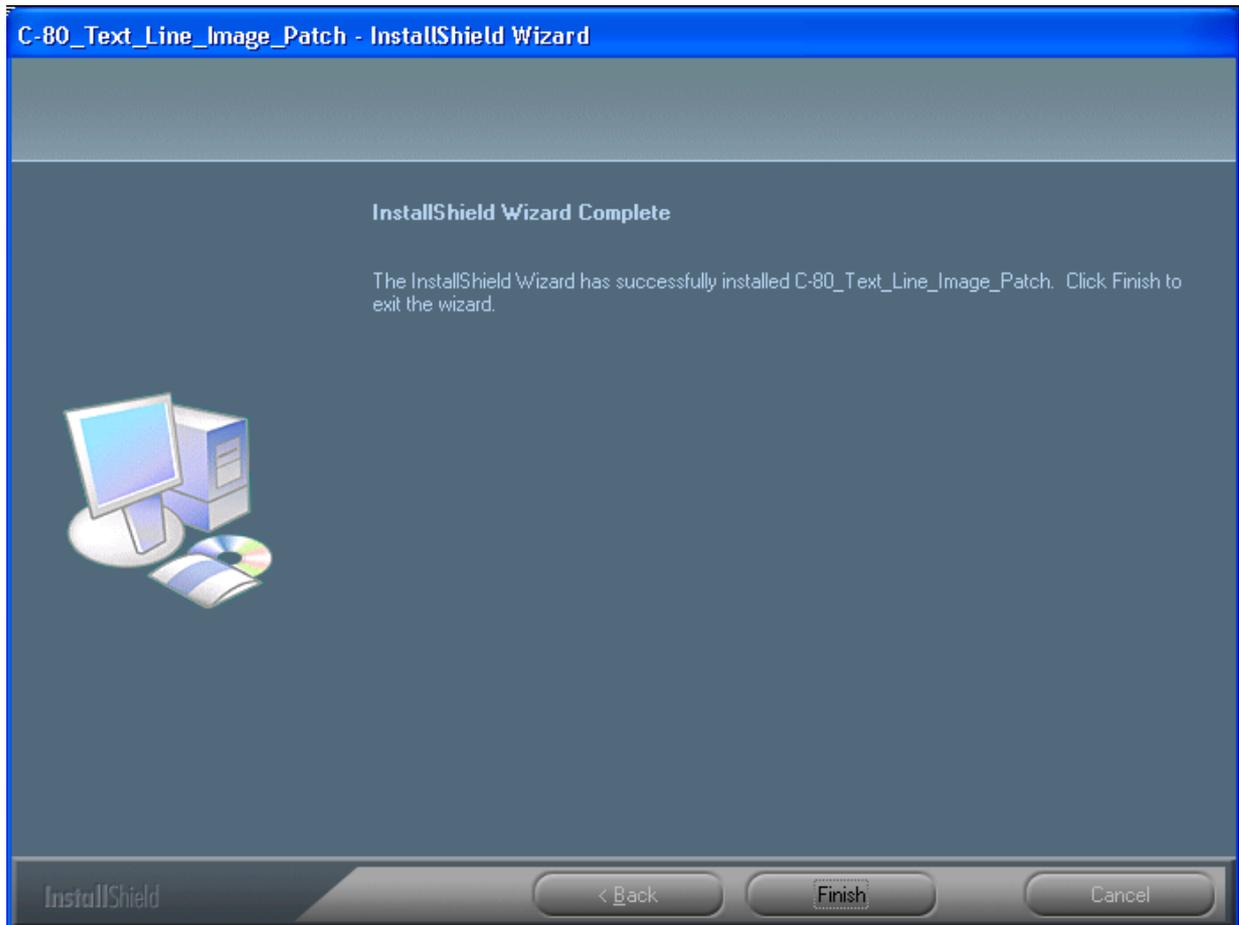
Model: AG-P1 Color Controller C-80		Date: 14-Sep-12	No.: RM043016
Subject: Firmware Release Note: System C-80		Prepared by: M.Yoshikawa	
From: PP Solution Support Sec., PP Tech Service Dept.			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Other ()	

This RTB is the release note for Patch File **C-80_Text_Line_Image_Patch.exe** for Color Controller C-80 system version 1.0 SP1.

Patch File	Modified Point
C-80_Text_Line_Image_Patch.exe	Some file fails to process when Improve text/line in image was selected (Quality>Image graphics quality).

Patch Installation Procedure

1. Exit the Color Controller C-80 software.
2. Copy the **M0437567.exe** file to the Color Controller C-80, and extract the file.
3. Double-click the **C-80_Text_Line_Image_Patch.exe** file.



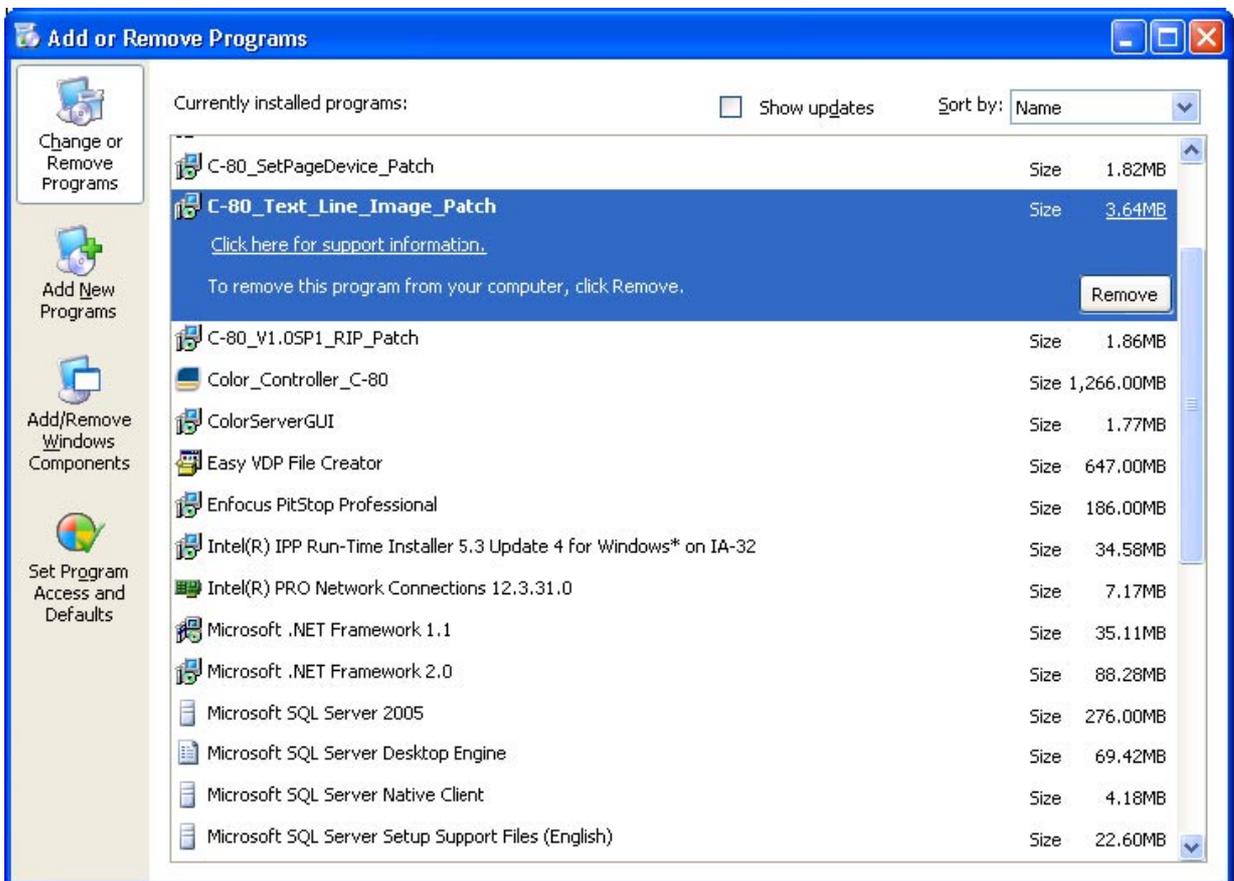
Model: AG-P1 Color Controller C-80	Date: 14-Sep-12	No.: RM043016
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4. In the InstallShield Wizard, click **Finish**.
5. Start the Color Controller C-80 software.
6. Verify the update was installed successfully:
 - a. From the **Help** menu, select **About**.
 - b. In the **Updates** box, make sure that the **C-80_Text_Line_Image_Patch 06-Aug-2012** appears.

Uninstalling the update

Perform the following steps to uninstall the **C-80_Text_Line_Image_Patch**.

1. Quit the Color Controller C-80 software.
2. From the **Start** menu, select **Settings > Control Panel**, and then double-click **Add or Remove Programs**.

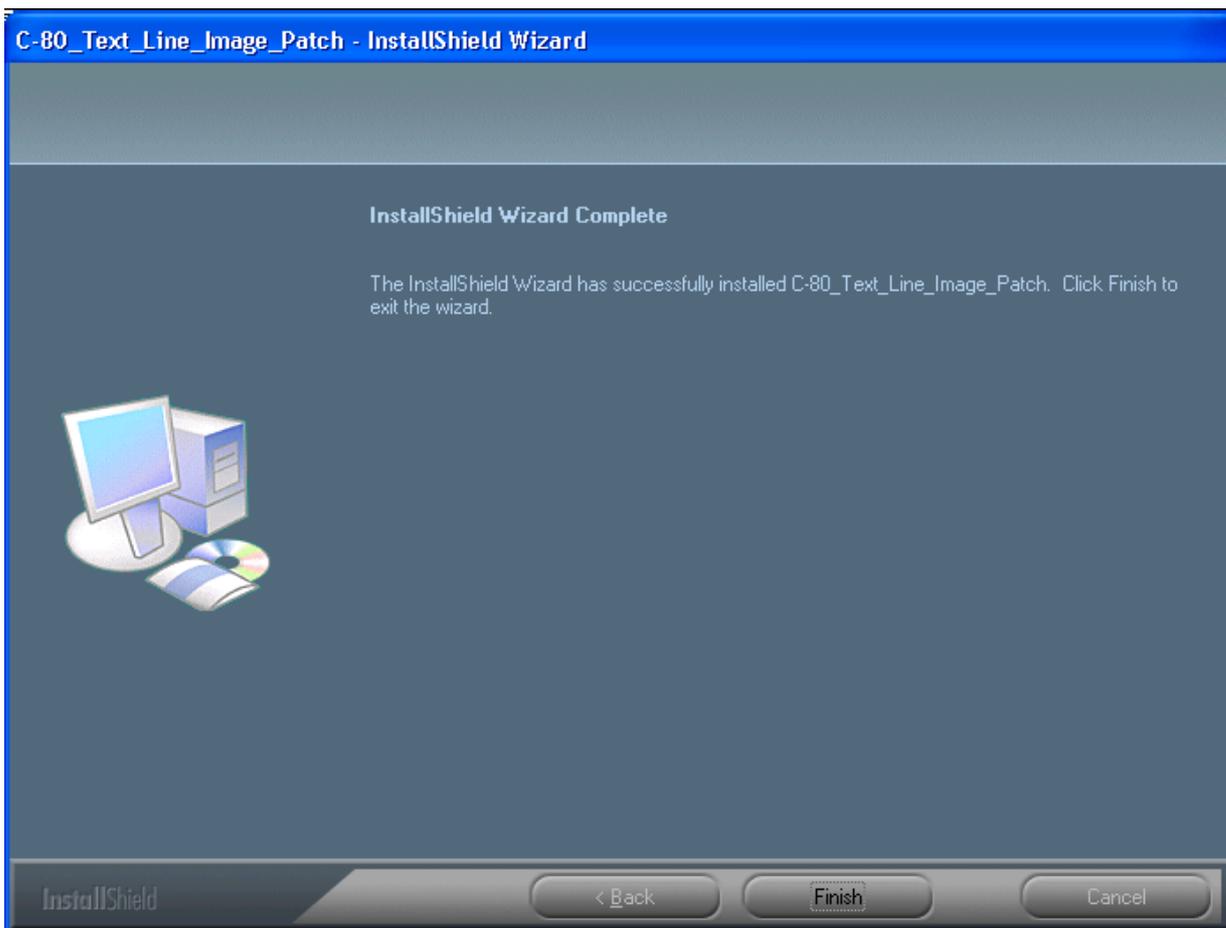


3. From the **Currently installed programs** list, select the **C-80_PS_Elements_Patch**, and then click **Remove**.

Model: AG-P1 Color Controller C-80	Date: 14-Sep-12	No.: RM043016
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4. To confirm removing the update, click **Yes**.



5. In the InstallShield Wizard, click **Finish**.
6. Start the Color Controller C-80 software.
7. From the **Help** menu, select **About** and verify that the patch was successfully removed.

Model: AG-P1 Color Controller C-80		Date: 23-April-13	No.: RM043017
Subject: Firmware Release Note: System C-80		Prepared by: M.Yoshikawa	
From: PP Solution Support Sec., PP Tech Service Dept.			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Other ()	

This RTB is the release note for Patch File **C-80_Mac_10.8_Patch.exe** for Color Controller C-80 system version 1.0 SP1.

Patch File	Modified Point
C-80_Mac_10.8_Patch	An error message appears when you try to send a file for printing from a computer running Mac OS 10.8 (Mountain Lion).

Solution

Install the **C-80_Mac_10.8_Patch** on the Color Controller C-80 software.

After installing this patch, the following files will be located in **D:\Utilities\MAC Utilities** folder.

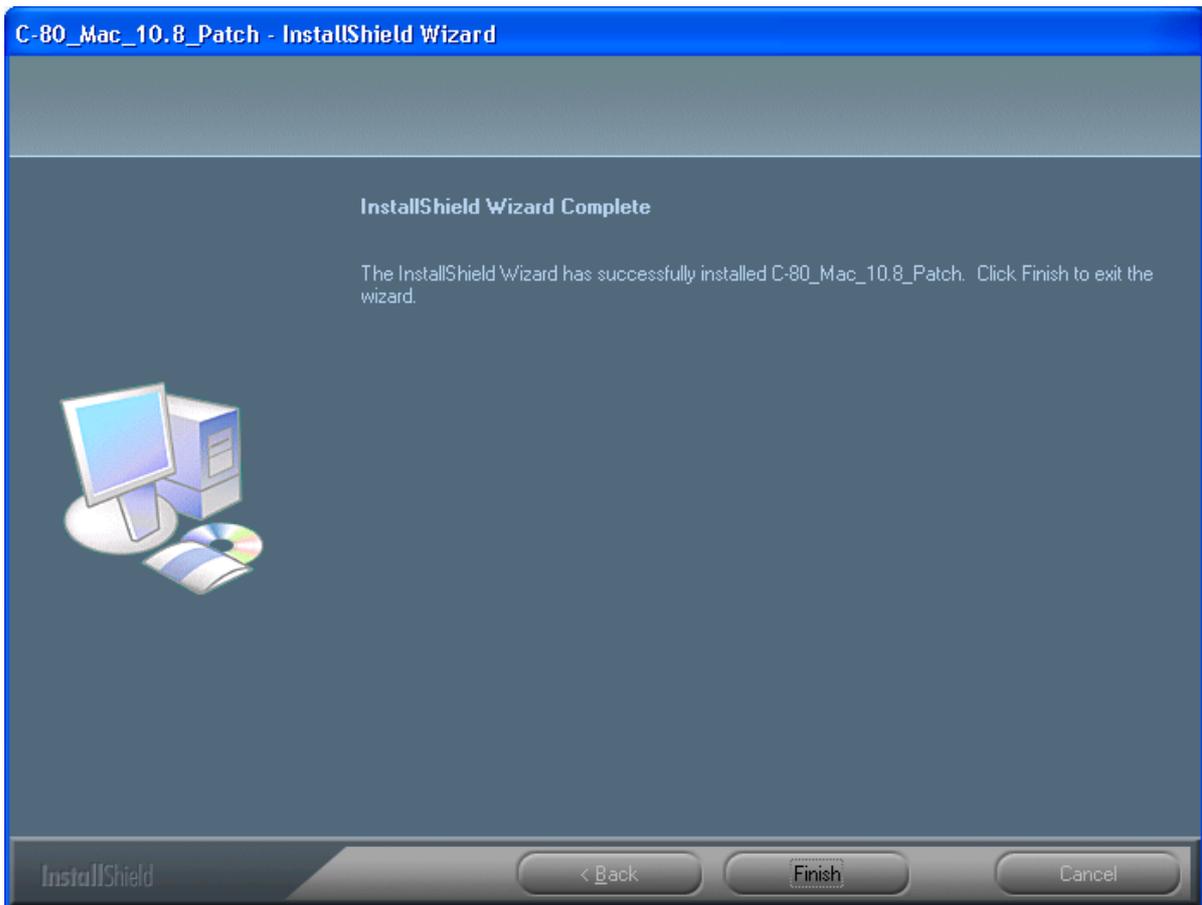
- **C80CREO_ColorServerPrintDriverInstaller.dmg** – New Print Driver software installer.
- **CCSUninstall.dmg** – New Print Driver software uninstaller.

Note: This patch includes the C-80_Mac_10.7_Patch.

Patch Installation Procedure

1. Exit the Color Controller C-80 software.
2. Copy the **M0437568.exe** file to the Color Controller C-80, and extract the file.
3. Double-click the **C-80_Mac_10.8_Patch.exe** file.

Model: AG-P1 Color Controller C-80	Date: 23-April-13	No.: RM043017
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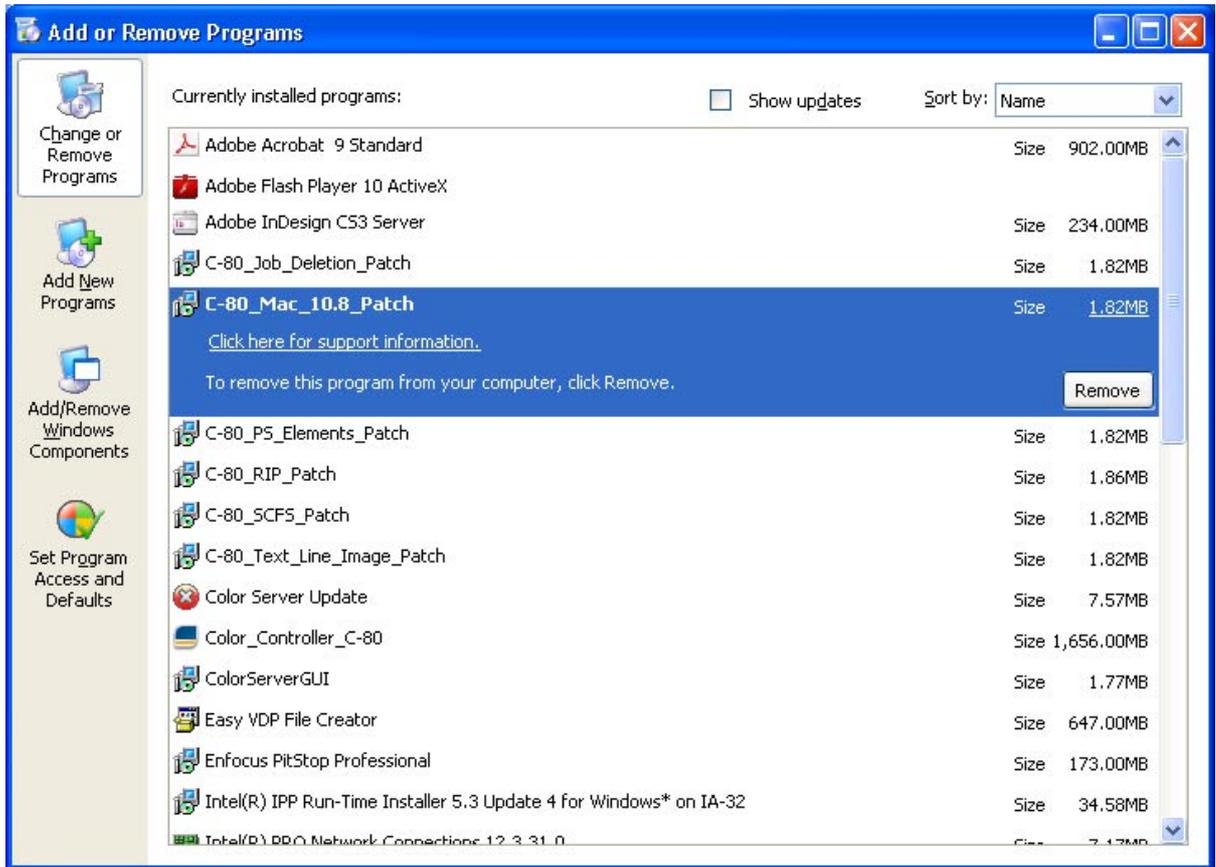


4. In the InstallShield Wizard, click **Finish**.
5. Start the Color Controller C-80 software.
6. Verify the update was installed successfully:
 - a. From the **Help** menu, select **About**.
 - b. In the **Updates** box, make sure that the **C-80_Mac_10.8_Patch 09-Apr-2013** appears.

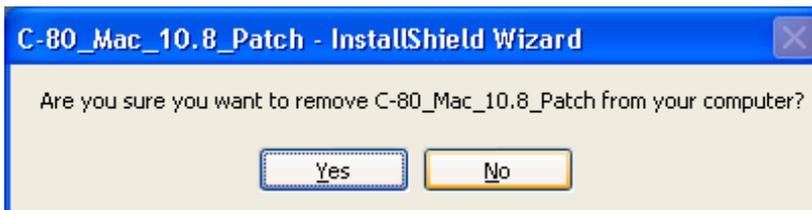
Uninstalling the patch

Perform the following steps to uninstall the **C-80_Mac_10.8_Patch**.

1. Quit the Color Controller C-80 software.
2. From the **Start** menu, select **Settings > Control Panel**, and then double-click **Add or Remove Programs**.

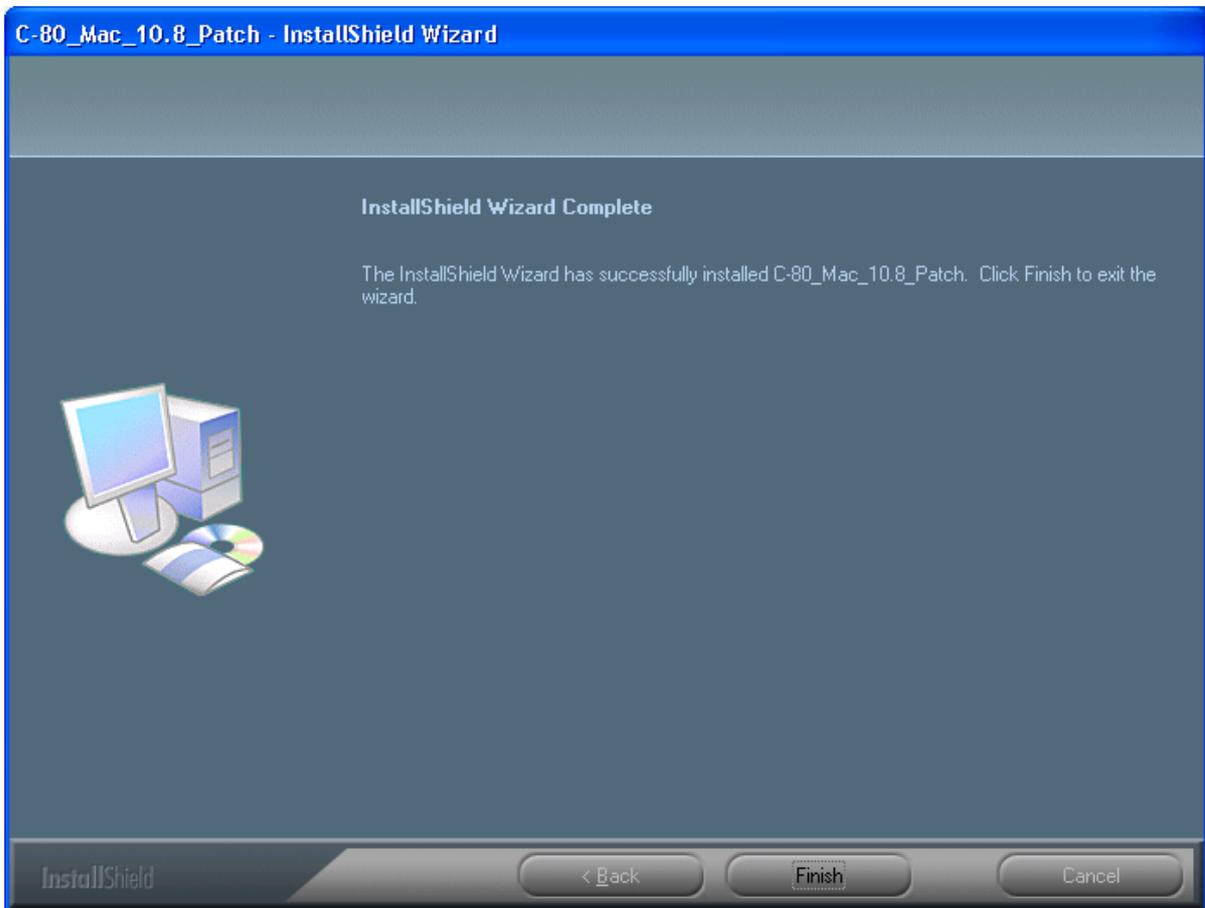


- From the **Currently installed programs** list, select the **C-80_Mac_10.8_Patch**, and then click **Remove**.



- To confirm removing the update, click **Yes**.

Model: AG-P1 Color Controller C-80	Date: 23-April-13	No.: RM043017
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5. In the InstallShield Wizard, click **Finish**.
6. Start the Color Controller C-80 software.
7. From the **Help** menu, select **About** and verify that the patch was successfully removed.

Model: AG-P1 Color Controller C-80	Date: 27-Mar-15	No.:RM043018a
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RTB Reissue

The items in ***bold italics*** were corrected or added.

Subject: McAfee Application Control for security issues as a result of discontinued support of Windows XP		Prepared by: Seigo Ishibashi	
From: 3rd PP Tech Service Sect, PP Tech Service Dept			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Other ()	

This RTB announces the release notes for ***McAfee_Shortcut2*** for Color Controller C-80 system version 1.0 SP1.

Program	Purpose
<i>McAfee_Shortcut2</i>	McAfee Application Control to prevent security issues as a result of Microsoft's discountenance of support of Windows XP <i>Added:</i> <i>Disable MP - CASP.Ink</i> <i>McAfee - Features.Ink</i> <i>Error Correction</i>

Prerequisites:

1. Make sure that all the calibration devices and dongles are connected to the Creo Color Controller.
2. Purchase the McAfee Control application and install it on your Creo Color Controller.

Note: The installation takes less than two minutes.



The **McAfee Solidifier Command Line** icon McAfee Solidifier Co... appears on the desktop.

3. Copy the file ***M0437660.exe*** to **D:\Shared**, and extract the zip file. Normally the zip file is extracted to the folder ***McAfee Shortcut2***. ***Following files are extracted under the folder***

- 1McAfee - Start Observe-(bo).Ink***
- 2McAfee - Solidify.Ink***
- 3McAfee - End Observe-(eo).Ink***
- 4McAfee - Status.Ink***
- 5McAfee - Begin Update (bu).Ink***
- 6McAfee - End Update (eu).Ink***
- Disable MP - CAPS.Ink***
- McAfee - Features.Ink***

4. Copy the following shortcuts from the folder **D:\Shared\McAfee Shortcut2** to the desktop:
 - **McAfee - Begin Update (bu)**
 - **McAfee - End Update (eu)**

Model: AG-P1 Color Controller C-80	Date: 27-Mar-15	No.:RM043018a
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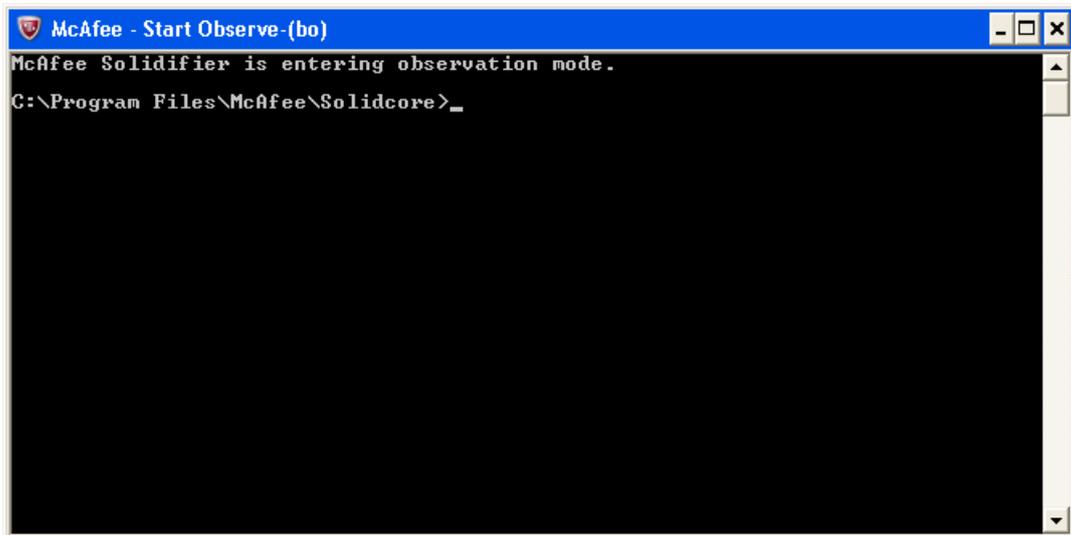
Setup Procedure:

To setup McAfee using shortcuts:

1. **Start** the Creo Color Controller application.
2. **Minimize** the Creo Color Controller application.
3. In the folder **D:\Shared\McAfee Shortcut2**, double-click the **McAfee - Start Observe-(bo)** icon.



The McAfee – Start Observe–(bo) window appears showing that MacAfee Solidifier is entering observation mode.



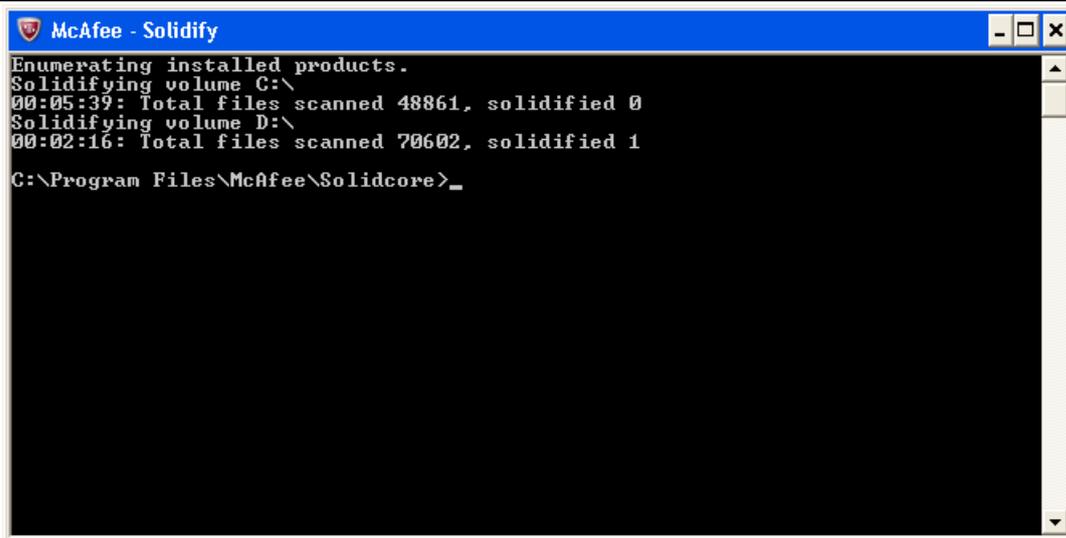
4. Click the **Close** button to close the McAfee – Start Observe–(bo) window.
5. **Exit** the Creo Color Controller application.
6. **Restart** the Creo Color Controller.
7. Minimize the Creo Color Controller application that starts automatically after the Creo Color Controller is restarted.



8. In the folder **D:\Shared\McAfee Shortcut2**, double-click the **McAfee Solidify** icon

The McAfee – Solidify window appears. It may take anything from a few minutes to an hour to create the white list. After the white list is created, the following message appears showing the total number of files scanned and solidified.

Model: AG-P1 Color Controller C-80	Date: 27-Mar-15	No.:RM043018a
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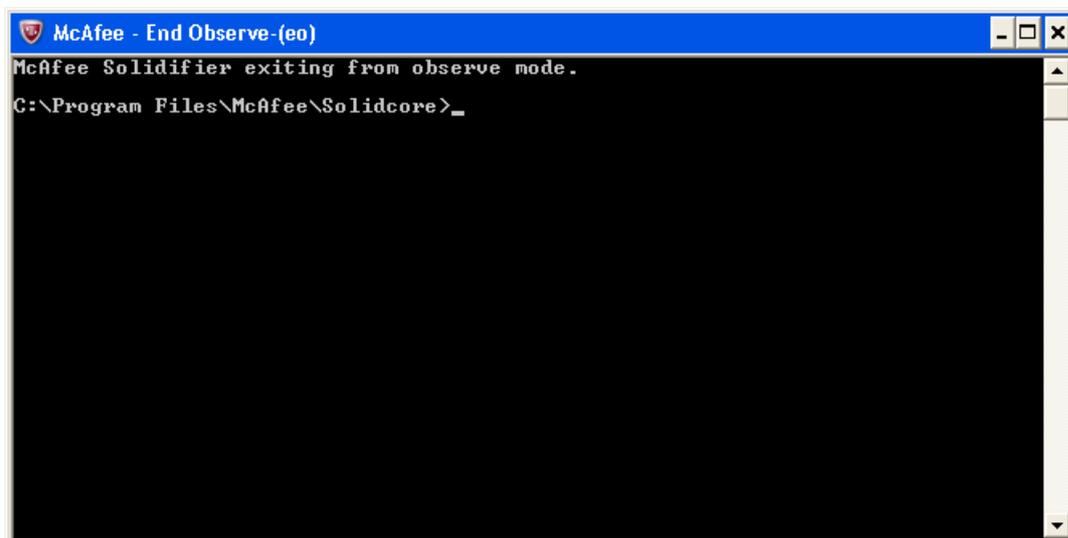


9. Click the **Close** button  to close the McAfee – Solidify window.

10. In the folder **D:\Shared\McAfee Shortcut2**, double-click the **McAfee - End Observe-(eo)** icon



The McAfee - End Observe-(eo) window appears showing that MacAfee Solidifier is exiting from observation mode.



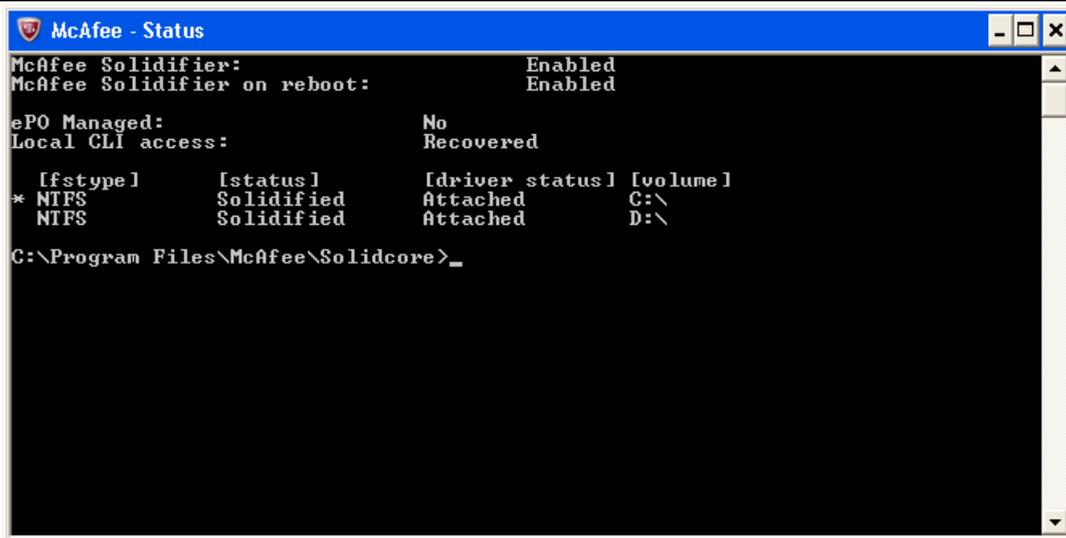
11. Click the **Close** button  to close the McAfee – End Observe –(eo) window.

12. In the folder **D:\Shared\McAfee Shortcut2**, double-click the **McAfee – Status** icon



The McAfee – Status window appears confirming that McAfee Solidify is enabled and confirming that the disk drives are solidified.

Model: AG-P1 Color Controller C-80	Date: 27-Mar-15	No.:RM043018a
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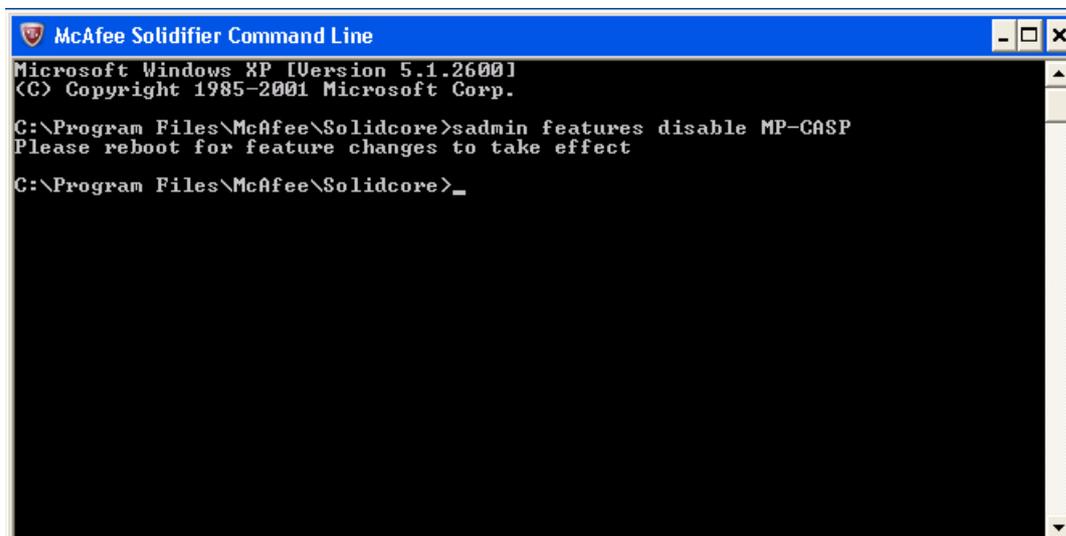


13. Click the **Close** button  to close the McAfee – Status window.

14. *In the folder D:\Shared\McAfee Shortcut2, double-click the Disable MP-CASP icon.*

The McAfee Solidifier Command Line window appears with a message that you must reboot for the changes to take effect.

(Explanation: The MP-CASP feature of McAfee Application Control needs to be disabled in order for the Creo Color Controller to work properly. Disabling this feature has minimal effect on the overall protection provided by Application Control. This is because the Start Observe process in step 3 has already created a white list of the Creo Color Controller and other processes which are safe to run.)



15. Click the **Close** button  to close the McAfee Solidifier Command Line window.

16. *Restart the Creo Color Controller.*

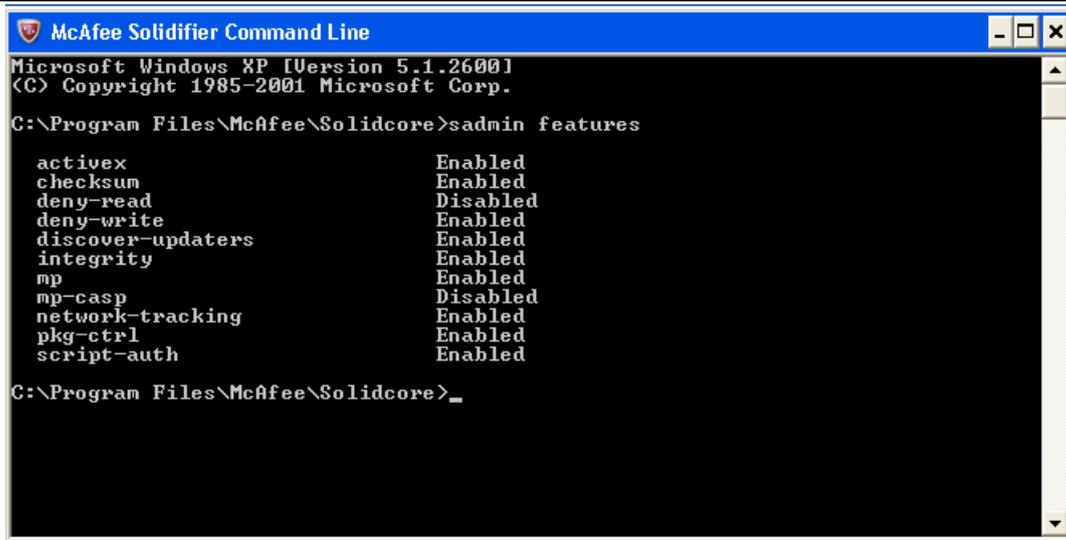
17. *Minimize the Creo Color Controller application.*

18. *On the folder D:\Shared\McAfee Shortcut2, double-click the McAfee – Features icon.*

The McAfee Solidifier Command Line window appears confirming that MP-CASP is disabled.

Note also that the deny-read feature is disabled. Even if MP-CASP and deny-read are disabled, McAfee Application Control will provide protection through it's white listing process.

Model: AG-P1 Color Controller C-80	Date: 27-Mar-15	No.:RM043018a
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19. Click the Close button **x** to close the McAfee Solidifier Command Line window.

You can now continue with your normal operations on your Creo Color Controller. If you need to install patches, color calibration devices, or dongles on your Creo Color Controller, see [Update Procedure](#).

Performance of the Creo Color Controller may be affected after installing and setting up McAfee Solidifier.

Model: AG-P1 Color Controller C-80	Date: 27-Mar-15	No.:RM043018a
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Update Procedure:

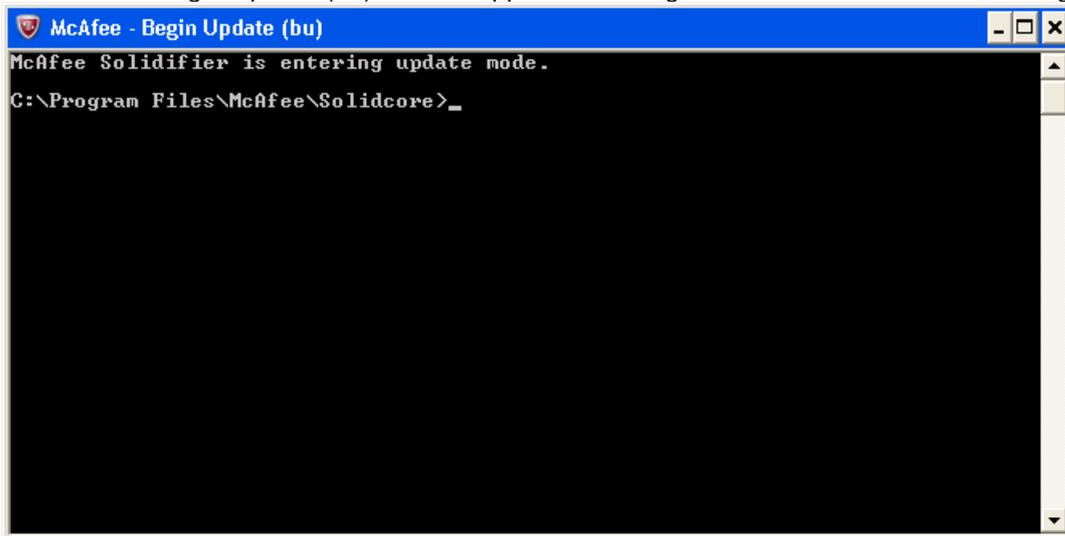
To install patches, color calibration devices, or dongles using desktop shortcuts:

1. Copy the supplied patch to the Creo Color Controller or open the Auto Update tool.



McAfee - Begin Update (bu)

2. On the desktop, double-click the McAfee-Begin Update (bu) icon. The McAfee-Begin Update (bu) window appears showing that McAfee Solidifier is entering update mode.



3. Click the **Close** button to close the McAfee-Begin Update (bu) window.
4. Install the necessary patch (manually) or install the patch using the Auto Update tool.

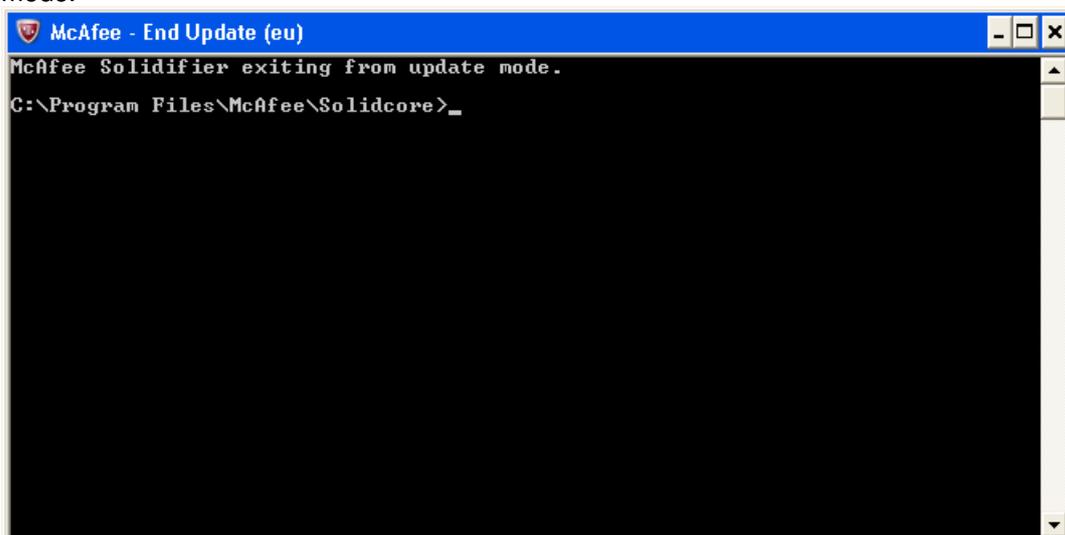
Note: After installing the patch, the Creo Color Controller automatically restarts and runs the Creo Color Controller application. Continue with step 5 below.

5. Install a new color calibration device or dongle.



McAfee - End Update (eu)

6. On the desktop, double-click the **McAfee - End Update (eu)** icon
7. The McAfee - End Update (eu) window appears showing that McAfee Solidifier is exiting from update mode.



Model: AG-P1 Color Controller C-80	Date: 27-Mar-15	No.:RM043018a
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- Click the **Close** button  to the McAfee - End Update (eu) window.

Troubleshooting:

If either of the following issues arises on your Creo Color Controller:

- The installation of the Creo Color Controller log collection tool (**PodCheck_Installer.exe**) does not work
- The installation of the Creo Color Controller auto update tool (**Color_Server_Auto_Update_Installer.exe**) does not work
- You are unable to connect a color calibration device (for example, the i1 spectrophotometer)

Perform the steps described in [To install patches, color calibration devices, or dongles using desktop shortcuts](#) to enable protection on the newly installed patch, color calibration device or dongles.

Note: For detailed instructions on how to use the Creo Color Controller log collection tool, or the Creo Color Controller auto update tool, refer to the relevant Support Tools guide or the relevant Creo Server Technical Manual.

Reinstalling the Creo Color Controller software:

If you need to reinstall the Creo Color Controller software at any time, perform the software installation as described in the relevant Technical Manual, and then perform the procedures described in this document.

Uninstalling McAfee Solidifier:

Uninstall McAfee Solidifier from the Control panel.

- From the **Start** menu, select **Settings > Control Panel > Add or Remove Programs**.
- Scroll and select **McAfee Solidifier**.
- Click **Remove**.
- Follow the on-screen instructions to remove McAfee Solidifier.

Model: AG-P1 Color Controller C-80		Date: 25-Sep-14	No.: RM043019
Subject: Firmware Release Note: System C-80		Prepared by: M.ISHIBASHI	
From: PP Solution Support Sec., PP Tech Service Dept.			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Other ()	

This RTB is the release note for Patch File **C-80_V1.0SP1_Stacker_Full_Patch.exe** for Color Controller C-80 system version 1.0 SP1.

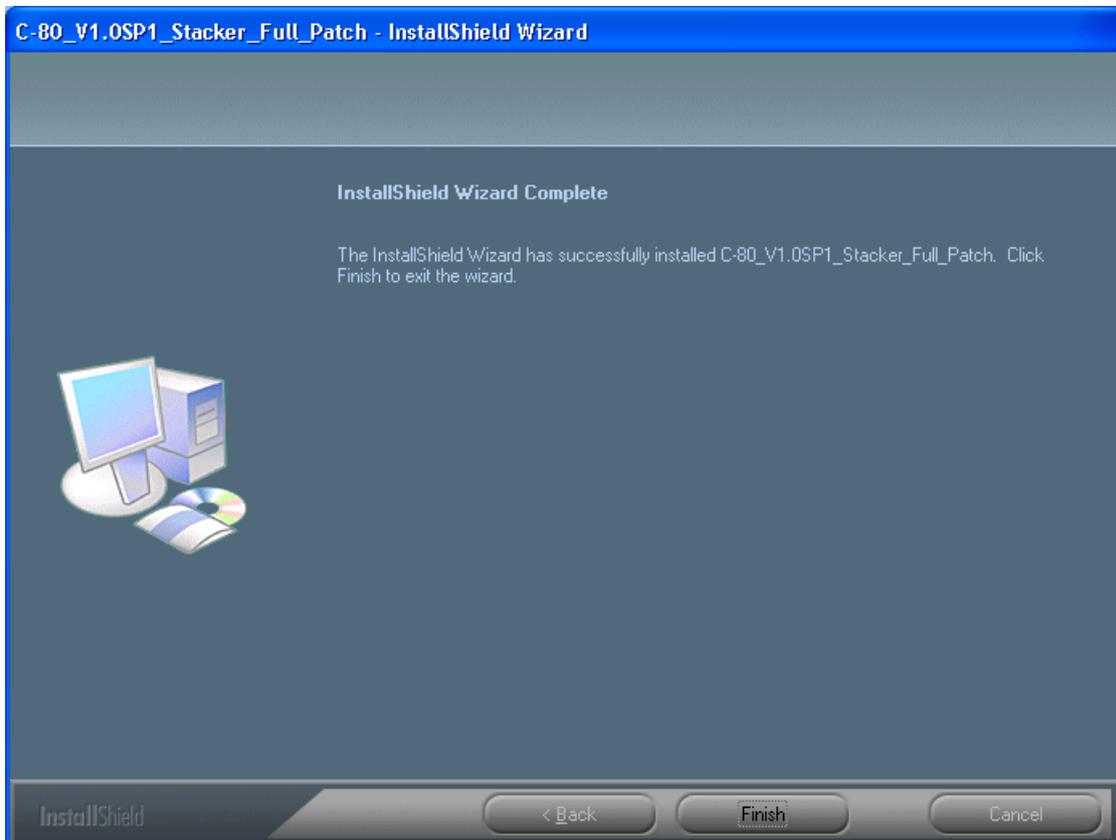
Patch File	Modified Point
C-80_V1.0SP1_Stacker_Full_Patch	While printing is running and the Stacker Main Tray becomes full, printing does not stop and paper jam occurs.

Solution

Install the **C-80_V1.0SP1_Stacker_Full_Patch** on the Color Controller C-80 software.

Patch Installation Procedure

1. Exit the Color Controller C-80 software.
2. Copy the **M0437569.exe** file to the Color Controller C-80, and extract the file.
3. Double-click the **C-80_V1.0SP1_Stacker_Full_Patch.exe** file.



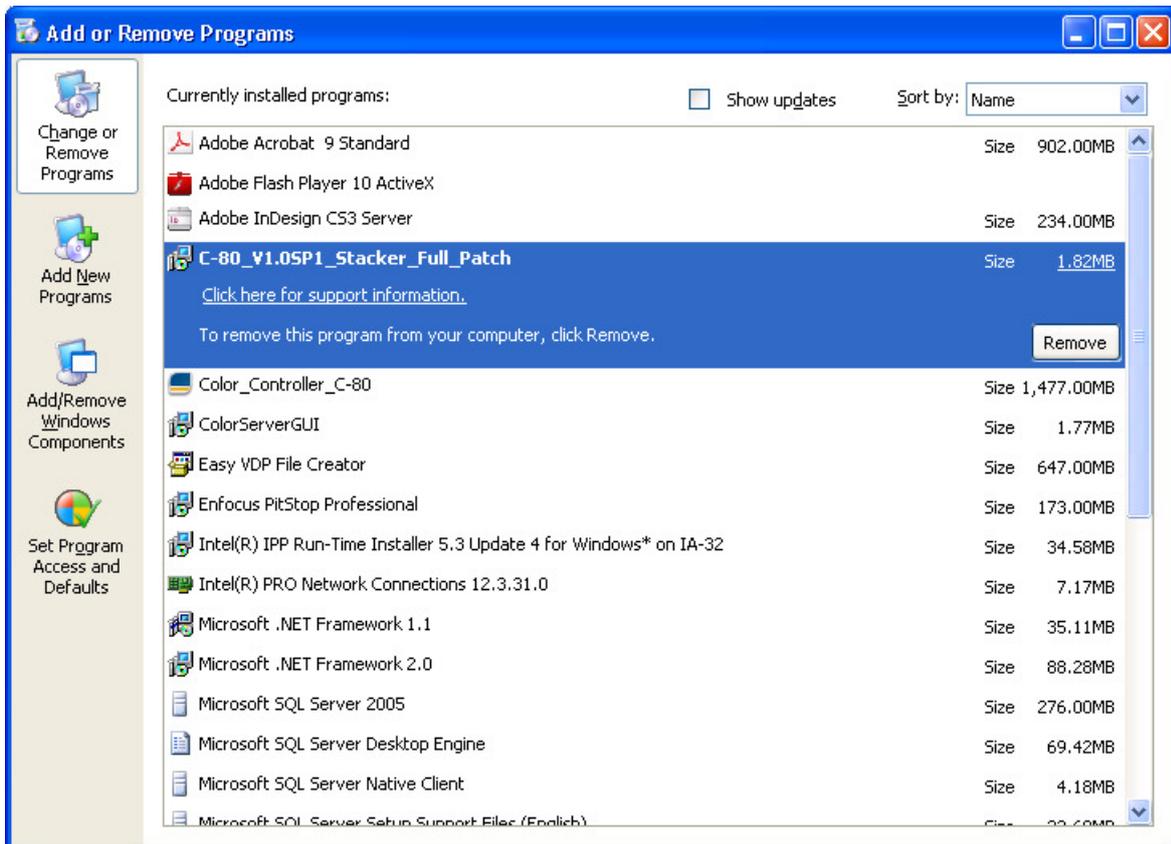
Model: AG-P1 Color Controller C-80	Date: 25-Sep-14	No.: RM043019
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4. In the InstallShield Wizard, click **Finish**.
5. Start the Color Controller C-80 software.
6. Verify the update was installed successfully:
 - a. From the **Help** menu, select **About**.
 - b. In the **Updates** box, make sure that the **C-80_ V1.0SP1_Stacker_Full_Patch 19-Aug-2014** appears.

Uninstalling the patch

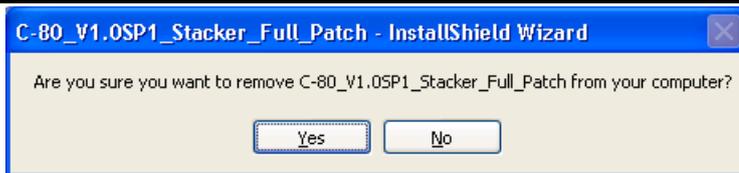
Perform the following steps to uninstall the **C-80_ V1.0SP1_Stacker_Full_Patch**.

1. Quit the Color Controller C-80 software.
2. From the **Start** menu, select **Settings > Control Panel**, and then double-click **Add or Remove Programs**.

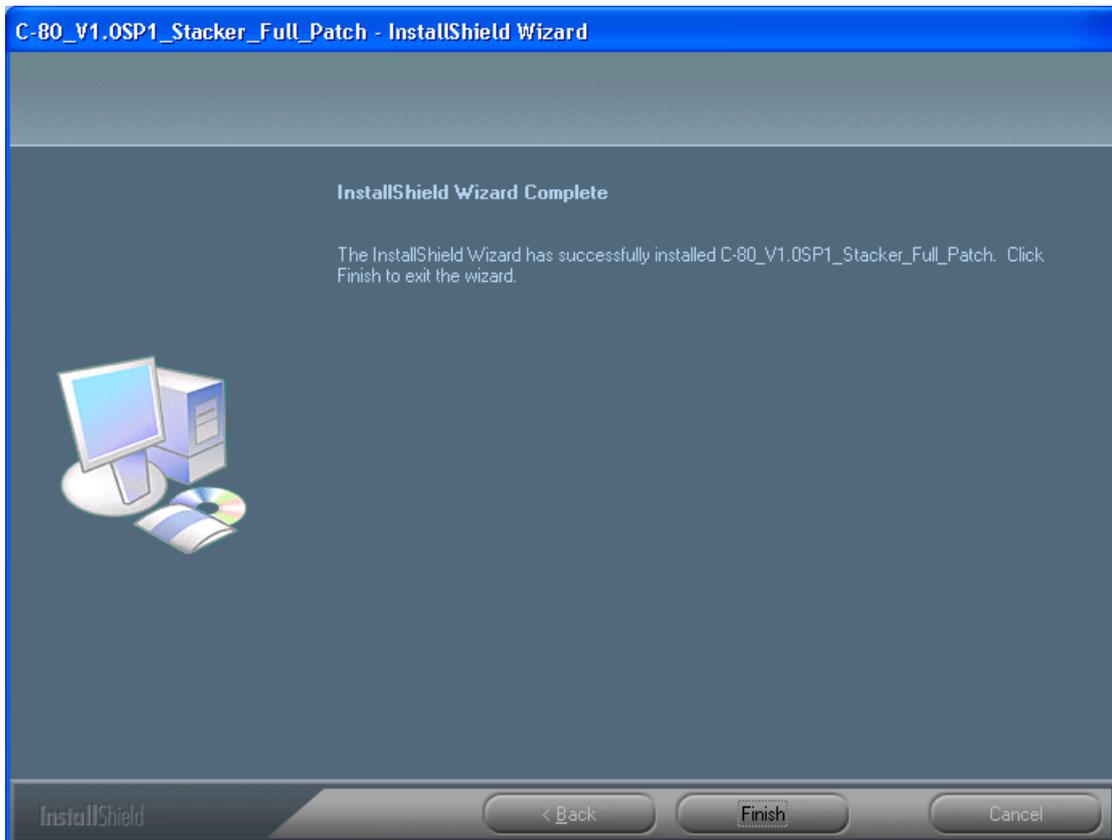


3. From the **Currently installed programs** list, select the **C-80_ V1.0SP1_Stacker_Full_Patch**, and then click **Remove**.

Model: AG-P1 Color Controller C-80	Date: 25-Sep-14	No.: RM043019
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- To confirm removing the update, click **Yes**.



- In the InstallShield Wizard, click **Finish**.
- Start the Color Controller C-80 software.
- From the **Help** menu, select **About** and verify that the patch was successfully removed.