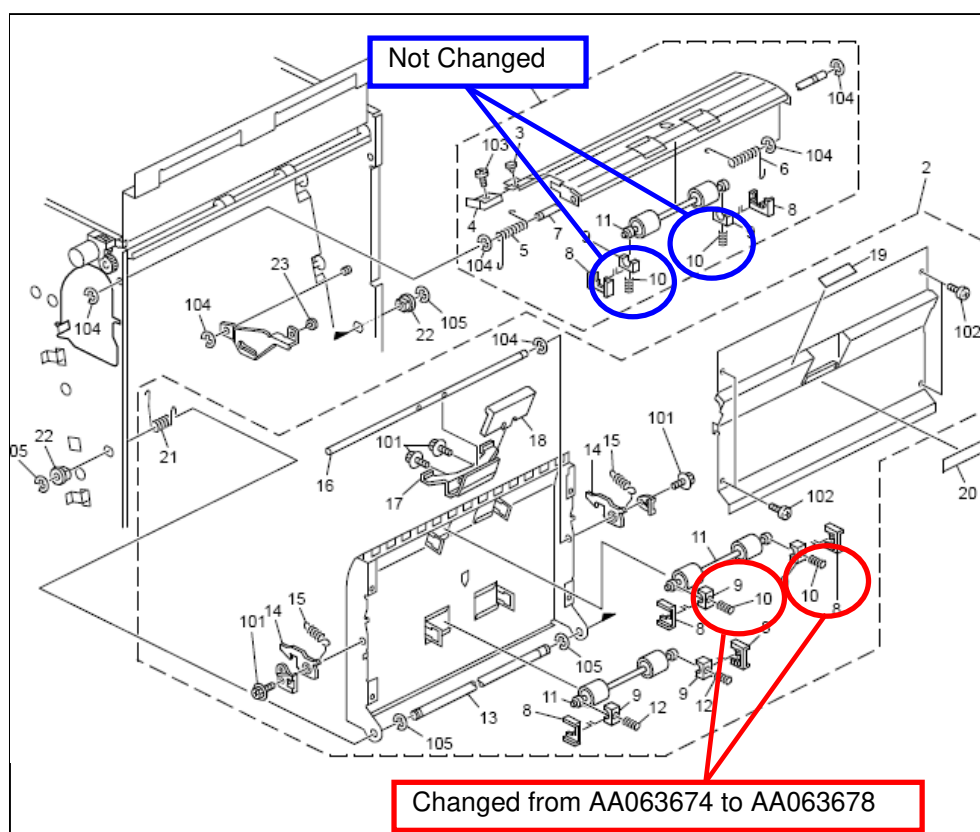


Model: Buffer Pass Unit(Type 5000)		Date: 19-Jul-11	No.: RM379001
Subject: Parts information of Buffer Pass Unit(Type 5000)		Prepared by: Hiroaki Matsui	
From: 1st PP Service Planning Sec., PP Service Planning			
Classification:	<input type="checkbox"/> Troubleshooting <input type="checkbox"/> Mechanical <input type="checkbox"/> Paper path <input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Part information <input type="checkbox"/> Electrical <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Other ()	<input type="checkbox"/> Action required <input type="checkbox"/> Service manual revision <input type="checkbox"/> Retrofit information <input type="checkbox"/> Tier 2

This RTB has been issued to announce changes to Buffer Pass Unit parts (Type 5000) as follows.

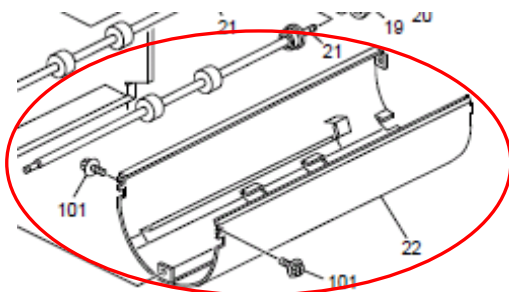
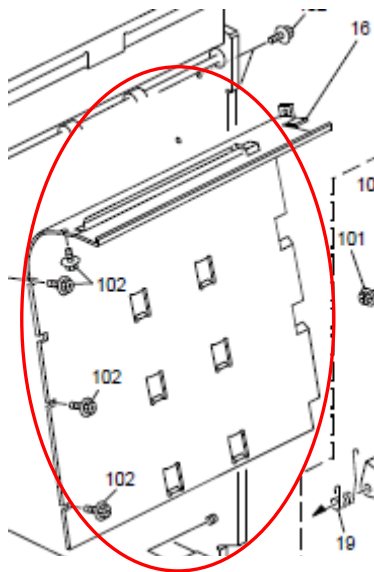
Old part number	New part number	Description	Q'ty	Int	Page	Index	Note
G1784943	M0774604	Transport Roller:Duplex	8	X/O	7	2	-
			2		13	21	-
M3791623	M3791637	Transfer Roller:Knob	2	X/O	7	1	-
AA063674	AA063674	Spring – 8N	4 -> 2	-	9	10	-
AA063674	AA063678	Spring – 3.5N	2 -> 4	X/O	9	12	-
M3791560	M3791658	Guide Plate:Vertical transport :Right	1	X/O	11	16	-
M3791525	M3791659	Guide Plate:Lower	1	X/O	13	22	-



Model: Buffer Pass Unit(Type 5000)		Date: 25-Jan-12	No.: RM379002
Subject: Part information for Bufferpass unit		Prepared by: Hidetoshi Kawamura	
From: 1st Tech service Sect., PP Tech Service Dept.			
Classification:	<input type="checkbox"/> Troubleshooting <input type="checkbox"/> Mechanical <input type="checkbox"/> Paper path <input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Part information <input type="checkbox"/> Electrical <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Other ()	<input type="checkbox"/> Action required <input type="checkbox"/> Service manual revision <input type="checkbox"/> Retrofit information <input type="checkbox"/> Tier 2

This RTB has been issued to announce a change in the buffer pass unit, which needs to be replaced as a set

Old part number	New part number	Description	Q'ty	Int	Page	Index	Note
M3791525	M3791674	GUIDE PLATE:LOWER:PEEN	1	X/O	13	22	X/O as a set
M3781560	M3791670	GUIDE PLATE:VERTICAL TRANSPORT:RIGHT:PEEN	1	X/O	11	16	



Model: Buffer Pass Unit(Type 5000)		Date: 29-May-13	No.: RM379003
Subject: Notes on using the Buffer Pass unit for ProC900 on ProC901		Prepared by: H. Kawamura	
From: 1st PP Tech Service Sec., PP Tech Service Dept.,			
Classification:	<input type="checkbox"/> Troubleshooting <input type="checkbox"/> Mechanical <input type="checkbox"/> Paper path <input type="checkbox"/> Product Safety	<input type="checkbox"/> Part information <input type="checkbox"/> Electrical <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Other ()	<input checked="" type="checkbox"/> Action required <input type="checkbox"/> Service manual revision <input type="checkbox"/> Retrofit information <input type="checkbox"/> Tier 2

SYMPTOM

Using the buffer pass unit for ProC900 on ProC901 could result in a glossy line that appears in the paper feed direction at 50.5mm from the center of the paper towards the front (operator side) on both 1st and 2nd sides of the paper.



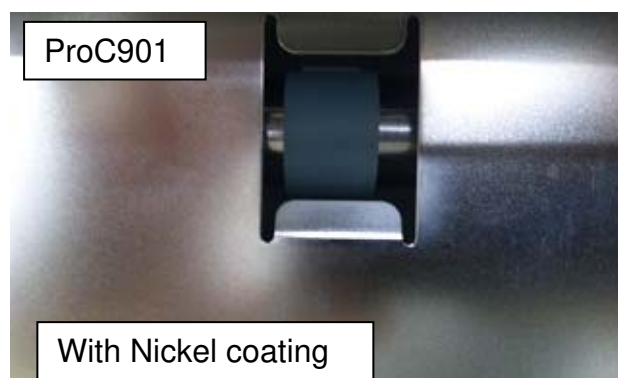
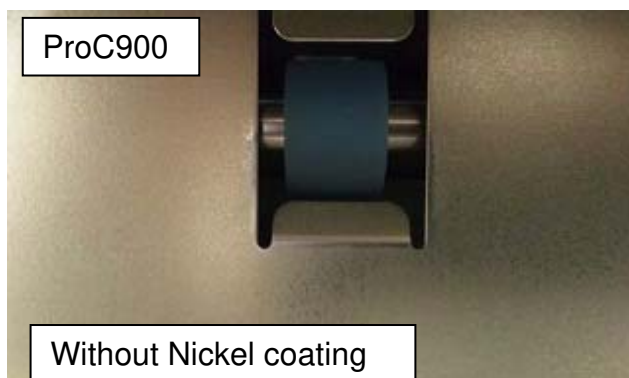
Model: Buffer Pass Unit(Type 5000)

Date: 29-May-13

No.: RM379003

CAUSE

The glossy line is a result of the printed image being scraped off at the corner of the hole on the guide plate for the rollers. This occurs with the buffer pass unit for ProC900 because the guide plate is not coated with nickel whereas the guide plate used in the buffer pass unit for ProC901 is coated with nickel. 50.5mm from the center of paper corresponds to the hole towards the operator side.



SOLUTION

When using the buffer pass unit for ProC900 on ProC901, replace all of the following parts.

Part number	Description	Quantity
M3791659	GUIDE PLATE: LOWER:PEEN	1
M3791658	GUIDE PLATE: VERTICAL TRANSPORT: RIGHT: PEEN	1
M0774604	TRANSPORT ROLLER: DUPLEX	10
M3791637	TRANSPORT ROLLER: EXIT: KNOB:PRESS FIT	2