Technical Bulletin

PAGE: 1/1

Model: Browser Unit TypeC Da				e: 25-Jul-(08	No.: RB828A01		
Subject: Firmware Release Note:Browser Type C					Prepared by: K. Moriizumi			
From: 1st Tech. Support Sec. Service Support Dept.								
Classification:	Troubleshooting	☐ Part info	orma	tion	Action	required		
	☐ Mechanical	☐ Electric	al		Service	ce manual revision		
	☐ Paper path	Transm	it/rec	eive	☐ Retrof	fit information		
	☐ Product Safety	Other ()	☐ Tier 2			

Version	Program No.	Effective Date
1.60	B8285302E	February 2008 production
1.41	B8285302D	1st Mass Production

Version	Symptom Corrected				
1.60	Symptom corrected: 1. Minor bug.				
	Other changes: The firmware update procedure was standardized with the procedure for the main firmware (which is a more simplified procedure).				
1.41	1st Mass Production				

Technical Bulletin

PAGE: 1/1

Reissued: 18-Nov-08

Model: Browser Unit Type C Date			te: 25-Jul-08		No.: RB828A01a	
Subject: Firmware Release Note:Browser Type C				Prepared by: K. Moriizumi		
From: 1st Tech. Support Sec. Service Support Dept.						
Classification:	☐ Troubleshooting	☐ Part info	orma	tion	Action	required
		☐ Electric	al		Service	e manual revision
	☐ Paper path	☐ Transm	it/rec	eive	☐ Retrof	fit information
	☐ Product Safety	⊠ Other ()	☐ Tier 2	

Version	Program No.	Effective Date
1.62	B8285302F	July 2008 production
1.60	B8285302E	February 2008 production
1.41	B8285302D	1st Mass Production

Version	Symptom Corrected
1.62	Symptom corrected: 1. If the Clear/Stop button is pressed while the MFP's http service is in use, the MFP start button might turn red and not return to green until rebooted. Additionally, some of the links in the operation panel might not work as expected.
1.60	Symptom corrected: 1. Minor bug. Other changes: The firmware update procedure was standardized with the procedure for the main firmware (which is a more simplified procedure).
1.41	1st Mass Production

Technical Bulletin

PAGE: 1/2

Reissued: 19-Aug-09

Model: Browser Unit Type C Date				te: 25-Jul-08		No.: RB828A01b	
Subject: Firmware Release Note: Browser Type C					Prepared by: K. Moriizumi		
From: 1st Tech. Support Sec. Service Support Dept.							
Classification:	Troubleshooting	☐ Part informa		tion Action		n required	
		☐ Electric	al		Service	ce manual revision	
	☐ Paper path	☐ Transm	it/rec	eive	☐ Retrof	fit information	
	☐ Product Safety	$oxed{oxed}$ Other ()	⊠ Tier 2		

Version	Program No.	Effective Date
1.71	B8285302G	June 2009 production
1.62	B8285302F	July 2008 production
1.60	B8285302E	February 2008 production
1.41	B8285302D	1st Mass Production

Version	Symptom Corrected
1.71	Symptom corrected: 1. Image data files remain in HDD memory if the main power switch is turned off while the scanned data is being transferred. 2. The MFP browser screen may not respond once the machine enters Sleep Mode. 3. If the operation switch is turned off/on while the software keyboard is displayed, the MFP browser screen may not open. 4. Duplex documents rescanned from the ADF after a jam might result in an SC990 error. 5. Scanning from MFP browser cancelled and no error message displayed. This occurred if a document had just been scanned directly from the exposure glass, using the standard scanner and the device was still waiting for additional pages to be added to the job ("Place next original within XX sec"). 6. No user login screen displayed in the MFP browser if both User Cod Auth. is enabled and the VM card option is inserted in the MFP's care slot.
	 If authentication is enabled, an SC990 or SC819 error will occur after 2000 users have logged on/off the device without a power cycle. When the device changes into Energy Saver mode, an SC990 or SC819 error might occur. If User Code Auth. is enabled, users are shown the login screen again after logging in. Orientations applied to ScanRouter documents, might be incorrect in configured via the Browser unit. The ScanRouter login screen might not be shown in the Browser unit device settings have been changed but the device has not been rebooted.

Technical **B**ulletin

PAGE: 2/2

Reissued: 19-Aug-09

Model: Browser Unit Type C Date: 25-Jul-08 No.: RB828A01b

Version	Symptom Corrected
	Other changes: 1. The version of the Browser unit (MFP Browser option) is now shown in the Self-Diagnosis Report (SP5-990-005). Note: The Self-Diagnosis Report is part of the SMC report.
1.62	Symptom corrected: 1. If the Clear/Stop button is pressed while the MFP's http service is in use, the MFP start button might turn red and not return to green until rebooted. Additionally, some of the links in the operation panel might not work as expected.
1.60	Symptom corrected: 1. Minor bug. Other changes: The firmware update procedure was standardized with the procedure for the main firmware (which is a more simplified procedure).
1.41	1st Mass Production

Technical Bulletin

PAGE: 1/2

Reissued: 19-Nov-09

Model: Browser Unit Type C Date				te: 25-Jul-08		No.: RB828A01c	
Subject: Firmware Release Note: Browser Type C					Prepared by: Y. Ino		
From: 1st Overseas Tech Support Sec., 1st PQM Dept.							
Classification:	☐ Troubleshooting	☐ Part informa		tion Action		required	
	☐ Mechanical	☐ Electric	al		Service	ce manual revision	
	☐ Paper path	☐ Transmit/rec		eive	☐ Retrofit information		
	☐ Product Safety	\boxtimes Other ()	⊠ Tier 2		

Version	Program No.	Effective Date
1.72	B8285302H	November 2009 production
1.71	B8285302G	June 2009 production
1.62	B8285302F	July 2008 production
1.60	B8285302E	February 2008 production
1.41	B8285302D	1st Mass Production

Version	Symptom Corrected	
1.72	Symptom corrected: If delivery of a scanned document fails via Scan to ScanRouterEX (using the MFP Browser), the device will not attempt to resend the document. This occurred if both of the following conditions were met: 1) The ScanRouter Server is configured to receive documents via HTTP. 2) The document being delivered is a PDF of at least 200KB.	
1.71	 Symptom corrected: Image data files remain in HDD memory if the main power switch is turned off while the scanned data is being transferred. The MFP browser screen may not respond once the machine enters Sleep Mode. If the operation switch is turned off/on while the software keyboard is displayed, the MFP browser screen may not open. Duplex documents rescanned from the ADF after a jam might result in an SC990 error. Scanning from MFP browser cancelled and no error message displayed. This occurred if a document had just been scanned directly from the exposure glass, using the standard scanner and the device was still waiting for additional pages to be added to the job ("Place next original within XX sec"). No user login screen displayed in the MFP browser if both User Code Auth. is enabled and the VM card option is inserted in the MFP's card slot. If authentication is enabled, an SC990 or SC819 error will occur after 2000 users have logged on/off the device without a power cycle. When the device changes into Energy Saver mode, an SC990 or SC819 error might occur. If User Code Auth. is enabled, users are shown the login screen again If User Code Auth. is enabled, users are shown the login screen again 	

Technical Bulletin

PAGE: 2/2

Reissued: 19-Nov-09

Model: Browser Unit Type C	Date: 25-Jul-08	No.: RB828A01c

Version	Symptom Corrected
	after logging in. 10. Orientations applied to ScanRouter documents, might be incorrect if configured via the Browser unit. 11. The ScanRouter login screen might not be shown in the Browser unit if device settings have been changed but the device has not been rebooted.
	Other changes: 1. The version of the Browser unit (MFP Browser option) is now shown in the Self-Diagnosis Report (SP5-990-005). Note: The Self-Diagnosis Report is part of the SMC report.
1.62	Symptom corrected: 1. If the Clear/Stop button is pressed while the MFP's http service is in use, the MFP start button might turn red and not return to green until rebooted. Additionally, some of the links in the operation panel might not work as expected.
1.60	Symptom corrected: 1. Minor bug. Other changes: The firmware update procedure was standardized with the procedure for the main firmware (which is a more simplified procedure).
1.41	1st Mass Production

Technical Bulletin

PAGE: 1/2 Reissued: 10-Mar-10

Model: Browser Unit Type C	Date: 25-Jul-08	No.: RB828A01d

RTB Reissue

The items in bold italics have been added.

Subject: Firmware Release Note: Browser Type C		Prepared by: Y. Ino		
From: 1st Overseas Tech Support Sec., 1st PQM Dept.				
Classification:	☐ Troubleshooting	Part informat	ion	Action required
	☐ Mechanical	☐ Electrical		☐ Service manual revision
	☐ Paper path	☐ Transmit/rec	eive	☐ Retrofit information
	☐ Product Safety	⊠ Other ()	☐ Tier 2

Version	Program No.	Effective Date	
1.81	B8285302J	March 2010 production	
1.72	B8285302H	November 2009 production	
1.71	B8285302G	June 2009 production	
1.62	B8285302F	July 2008 production	
1.60	B8285302E	February 2008 production	
1.41	B8285302D	1st Mass Production	

Version	Symptom Corrected	
1.81	Symptom corrected:	
	1. Minor bug correction.	
1.72	Symptom corrected: If delivery of a scanned document fails via Scan to ScanRouterEX (using the MFP Browser), the device will not attempt to resend the document. This occurred if both of the following conditions were met: 1) The ScanRouter Server is configured receive documents via HTTP. 2) The document being delivered is a PDF of at least 200KB.	
1.71	 Symptom corrected: Image data files remain in HDD memory if the main power switch is turned off while the scanned data is being transferred. The MFP browser screen may not respond once the machine enters Sleep Mode. If the operation switch is turned off/on while the software keyboard is displayed, the MFP browser screen may not open. Duplex documents rescanned from the ADF after a jam might result in an SC990 error. Scanning from MFP browser cancelled and no error message displayed. This occurred if a document had just been scanned directly from the exposure glass, using the standard scanner and the device was still waiting for additional pages to be added to the job ("Place next original within XX sec"). No user login screen displayed in the MFP browser if both User Code Auth. is enabled and the VM card option is inserted in the MFP's card slot. 	

Technical Bulletin

PAGE: 2/2

Reissued: 10-Mar-10

Model: Browser Unit Type C	Date: 25-Jul-08	No.: RB828A01d

Version	Symptom Corrected
	 If authentication is enabled, an SC990 or SC819 error will occur after 2000 users have logged on/off the device without a power cycle. When the device changes into Energy Saver mode, an SC990 or SC819 error might occur. If User Code Auth. is enabled, users are shown the login screen again after logging in. Orientations applied to ScanRouter documents, might be incorrect if configured via the Browser unit. The ScanRouter login screen might not be shown in the Browser unit if device settings have been changed but the device has not been rebooted.
	Other changes: 1. The version of the Browser unit (MFP Browser option) is now shown in the Self-Diagnosis Report (SP5-990-005). Note: The Self-Diagnosis Report is part of the SMC report.
1.62	Symptom corrected: 1. If the Clear/Stop button is pressed while the MFP's http service is in use, the MFP start button might turn red and not return to green until rebooted. Additionally, some of the links in the operation panel might not work as expected.
1.60	Symptom corrected: 1. Minor bug. Other changes: The firmware update procedure was standardized with the procedure for the main firmware (which is a more simplified procedure).
1.41	1st Mass Production