# **RICOH**

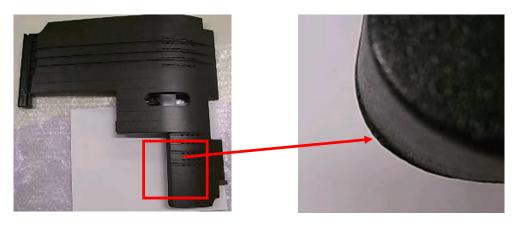
# Technical Bulletin

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Model: AL-C2/AP-C3 1Bin Tray			Dat	te: 10-Mar-15	No.: RD6320001
Subject: Prevention of injury due to burrs				Prepared by: Takuya Hirakawa	
From: 2nd Tech. Support Sec. Service Support Dept.					
Classification:	<ul> <li>Troubleshooting</li> <li>Mechanical</li> <li>Paper path</li> <li>Other ()</li> </ul>	<ul> <li>Part info</li> <li>Electrica</li> <li>Transmi</li> </ul>	al	 ☐ Serv	n required ce manual revision fit information

### **SYMPTOM**

There may be burrs on the edge of some one-bin trays, which may contact the operator's hand when a printout is removed from the tray.



## CAUSE

The exit tray was produced by an aging mold.

### Affected serial numbers

Model code	D632-17 (Option)					
EDP	415986					
Model name	1 BIN TRAY BN3100					
Jan.2013	W623Z102888 – W623Z104194	2,027 pcs				
Feb. 2013	W623Z200001 – W623Z200439	439 pcs				
Mar. 2013	W623Z300001 – W623Z303180	3,180 pcs				
Apr. 2013	W623Z400001 – W623Z401100	1,100 pcs				

## ACTION

Remove the burr using the following sandpaper:

Part number	Description
D1299900	SANDPAPER:SERVICE