

Model: AL-C2/AP-C3 1Bin Tray		Date: 10-Mar-15	No.: RD6320001
Subject: Prevention of injury due to burrs		Prepared by: Takuya Hirakawa	
From: 2nd Tech. Support Sec. Service Support Dept.			
Classification:	<input checked="" type="checkbox"/> Troubleshooting <input type="checkbox"/> Mechanical <input type="checkbox"/> Paper path <input type="checkbox"/> Other ()	<input type="checkbox"/> Part information <input type="checkbox"/> Electrical <input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Action required <input type="checkbox"/> Service manual revision <input type="checkbox"/> Retrofit information

SYMPTOM

There may be burrs on the edge of some one-bin trays, which may contact the operator's hand when a printout is removed from the tray.



CAUSE

The exit tray was produced by an aging mold.

Affected serial numbers

Model code	D632-17 (Option)	
EDP	415986	
Model name	1 BIN TRAY BN3100	
Jan.2013	W623Z102888 – W623Z104194	2,027 pcs
Feb. 2013	W623Z200001 – W623Z200439	439 pcs
Mar. 2013	W623Z300001 – W623Z303180	3,180 pcs
Apr. 2013	W623Z400001 – W623Z401100	1,100 pcs

ACTION

Remove the burr using the following sandpaper:

Part number	Description
D1299900	SANDPAPER:SERVICE