Model: Kir-C4 1Bin Tray BN2010	Date: 16-Oct-14	No.: RD697001

Subject: **1 Bin Tray BN2010 cannot be installed (no screw hole)**	Prepared by: K.Yamamoto
From: 1st Tech Service Sect., MFP/P Tech Service Dept.	

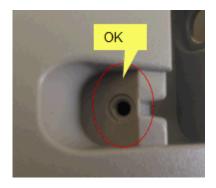| Classification:	☒ Troubleshooting	☐ Part information	☒ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☐ Other ( )	☐ Tier 2

SYMPTOM

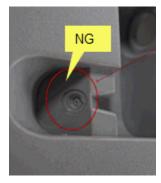1 Bin Tray BN2010 cannot be installed.

CAUSE

Screw cannot be tightened up due to no screw hole.

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SOLUTION

Replace the cover D6979901 during the installation.