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Model: Adonis-C2

Subject: Software Release History (PS3)

Classification: Troubleshooting

From: Technical Services Dept., GTS Division

☐ Mechanical

☐ Paper path

Other (

Technical Bulletin

	Date: 10-Aug-01		No.: RB003017
		Prepared by: K. ⁻	Takagi
☐ Part inf	ormati	on 🖂 Action	n required
☐ Electrical		☐ Servi	ce manual revision
☐ Transm	nit/rece	eive 🔲 Retro	fit information

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This RTB has been issued to announce the Software history for the PS3 kit.

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Part Number	Version	C. SUM	Production
G5775906C	1.03	472E	May 2001 production
G5775906B	1.00	5E70	1st mass production

Note: The above software is being used in USA, Europe, and Asia models.

	Symptom Corrected	Version
1.	With print jobs containing mixed duplex/simplex pages, the job comes out either all simplex or all duplex.	
2.	When there are different settings set for each page of the print job (e.g. paper type, size), only one page is printed out.	
3.	If an input tray is locked as the priority tray (using Print Tray Priority) and Auto Continue has been set to "0 minutes", an SC error is displayed when printing out more than two pages of a PS config. page.	1.03
4.	The product name for Point and Print cannot be changed.	
Fir	st mass production	1.00

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Technical Bulletin

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Model: Adonis-C	Dat	e: 6-Mar-02	2	No.: RB003033		
Subject: Software Release History (PS3)				Prepared	by: к. т	akagi
From: Technical:	Services Dept., GTS Division					
Classification:	Troubleshooting	☐ Part info	orma	tion	Action	required
	☐ Mechanical	☐ Electric	al		☐ Servic	e manual revision
	☐ Paper path	☐ Transm	it/rec	eive	☐ Retrof	fit information
	⊠ Other ()					

Software history for the PS3 kit

Part Number	Version	C. SUM	Production
G5775906D	1.05	3C28	Jan. 2002 production
G5775906C	1.03	472E	May 2001 production
G5775906B	1.00	5E70	1st mass production

	Symptom Corrected	Version
1.	While downloading PS fonts to a machine, the correct PS serial number cannot be output.	
2.	A PS error occurs under the following conditions: - The original size is the same as that loaded in the locked tray(s). - The paper type is not specified in the driver. - "AutoSelect Tray" is selected in the driver.	
3.	If the machine receives an A5 print job while "Error Skip" is activated and there is no A5 loaded in any tray, the operation panel will display "Load A5 Paper (LEF)", even though the specifications only support A5 <u>SEF</u> .	1.05
4.	Printing out the PS Configuration page: Even though the specifications require the machine to prompt the operator to load A4/LT plain paper when there are no trays containing plain or recycled paper, the machine does not display the message and allows the configuration page to be printed out onto any paper type.	

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Classification:

Model: Adonis-C2

Subject: Software Release History (PS3)

From: Technical Services sec. Service Planning Dept. ☐ Troubleshooting

☐ Mechanical

☐ Paper path

Other (

Technical Bulletin

	Dat	e: 19-Dec	-02	No.: RB003045
		Prepare	d by: K. 1	akagi
Dept.				
☐ Part info	orma	tion	Action	required
☐ Electric	al		☐ Service	e manual revision
☐ Transm	it/rec	eive	Retro	fit information

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This RTB has been issued to announce the Software history for the PS3.

Part Number	Version	C. SUM	Production
G5775906F	1.07	8DD8	Nov. 2002 production
G5775906E	1.06	C5F3	Oct. 2002 production
G5775906D	1.05	3C28	Jan. 2002 production
G5775906C	1.03	472E	May 2001 production
G5775906B	1.00	5E70	1st mass production

Symptom Corrected	Version	
The following items have been fixed:		
Slow Printing from AutoCAD (GFPR# RC02070001)	1.07	
The following items have been fixed:		
1. Euro currency symbol is not printed (GFPR# RC02040005).		
2. The printer controller freezes when printing from Unix Acrobat.		
3. The printing speed of a PS job slows down after a PS3 job is reset.		
4. When data is sent with 3-hole punching selected to the EU model, when only supports 2 & 4-hole punching, two holes are punched in the paper Software modified so that no holes are punched when this data is ser	er. 1.06	
Many "PunchCancelled" messages may be displayed in the Summary Error Log after sending data to which punching could not be applied.	у	
6. Lines sometimes appear in (what should be) blank areas.		
7. PS print file is printed as text (GFPR# RE02040013).		

Technical Bulletin

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Model: Adonis-C2 Date: 19-Dec-02 No.: RB003045

	Symptom Corrected	Version				
1.	While downloading PS fonts to a machine, the correct PS serial number cannot be output.					
2.	PS error occurs when the following conditions have been met:					
	- Original size is the same as that loaded in the locked tray(s).					
	- The paper type is not specified in the driver.					
	- "AutoSelect Tray" is selected in the driver.					
3.	If the machine receives an A5 print job while "Error Skip" is activated and there is no A5 loaded in any tray, the operation panel will display "Load A5 Paper (LEF)", even though specification only supports A5 <u>SEF</u> .	1.05				
4.	Printing out the PS Configuration page: Even though specification requires the machine to prompt the operator to load A4/LT plain when there are no trays containing plain or recycled paper, the machine does not display the message and allows the configuration page to be printed out onto any paper type.					
1.	With print jobs containing mixed duplex/simplex pages, the job comes out either all simplex or all duplex.					
2.	When there are different settings set for each page of the print job (e.g. paper type, size), only one page is printed out.	4.00				
3.	If an input tray is locked as the priority tray (using Print Tray Priority) and Auto Continue has been set to "0 minutes", an SC error is displayed when printing out more than two pages of a PS config. page.	1.03				
4.	The product name for Pointy and Print cannot be changed.					
First mass production						

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☐ Mechanical ☐ Paper path Other (

Technical Bulletin

Model: Adonis-C2			Dat	e: 19-May-03	No.: RB003047
Subject: Software Release History (PS3)				Prepared by: K. Takagi	
From: 1st Tech. Support Sec. Service Support Dept.					
Classification:	☐ Troubleshooting	☐ Part informa		tion Action	required
	☐ Mechanical	☐ Electrica	al	☐ Service	e manual revision
	☐ Paper path	☐ Transmi	t/rec	eive 🗌 Retro	fit information

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This RTB has been issued to announce the software history for PS3.

Part Number	Part Number Version C. SUM Production		Production
G5775906G	1.08	F4B4	Mar. 2003 production
G5775906F	1.07	2363	Nov. 2002 production
G5775906E	1.06	C5F3	Oct. 2002 production
G5775906D	1.05	3C28	Jan. 2002 production
G5775906C	1.03	472E	May 2001 production
G5775906B	1.00	5E70	1st mass production



Technical Bulletin

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Model: Adonis-C2 Date: 19-May-03 No.: RB003047

Symptom Corrected				
1. When a PS file contains Simplex, Duplex (short) and Duplex (long) within the same file, only the first duplex command is recognized. This does not happen when printing via a PS driver from Windows.				
2. A configuration error occurs due to a Media Type mismatch when the Media Type is set as an undefined value in the PS file (GFPR# RE030020001).				
3. PS files cannot be printed out correctly from the DOS prompt (GFPR #RE02040013).	1.08			
Specification change:				
Software modified so that a Paper Mismatch Error occurs if the paper size sent from Unix Script in the Controller does not match the size loaded in the machine when the job is sent with "POSTSCRIPT" set as the file type (previously, the job was cancelled).				
The following items have been fixed:				
Slow Printing from AutoCAD (GFPR# RC02070001)	1.07			
The following items have been fixed:				
4. Euro currency symbol is not printed (GFPR# RC02040005).				
5. The printer controller freezes when printing from Unix Acrobat.				
6. The printing speed of a PS job slows down after a PS3 job is reset.				
7. When data is sent selected for 3-hole punching to the EU model, which only supports 2 & 4-hole punching, two holes are punched in the paper. Software modified so that no holes are punched when this data is sent.	1.06			
Many "PunchCancelled" messages may be displayed in the Summary Error Log after sending data to which punching could not be applied.				
9. Lines sometimes appear in (what should be) blank areas.				
10. PS print file is printed as text (GFPR# RE02040013).				

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Model: Adonis-C2 Date: 19-May-03 No.: RB003047

	Symptom Corrected	Version			
1.	While downloading PS fonts to a machine, the correct PS serial number cannot be output.				
2.	PS error occurs when the following conditions have been met:				
	- Original size is the same as that loaded in the locked tray(s).				
	- The paper type is not specified in the driver.				
	- "AutoSelect Tray" is selected in the driver.				
3.	If the machine receives an A5 print job while "Error Skip" is activated and there is no A5 loaded in any tray, the operation panel will display "Load A5 Paper (LEF)", even though specification only supports A5 <u>SEF</u> .	1.05			
4.	Printing out the PS Configuration page: Even though specification requires the machine to prompt the operator to load A4/LT plain when there are no trays containing plain or recycled paper, the machine does not display the message and allows the configuration page to be printed out onto any paper type.				
1.	With print jobs containing mixed duplex/simplex pages, the job comes out either all simplex or all duplex.				
2.	When there are different settings set for each page of the print job (e.g. paper type, size), only one page is printed out.	1.03			
3.	If an input tray is locked as the priority tray (using Print Tray Priority) and Auto Continue has been set to "0 minutes", an SC error is displayed when printing out more than two pages of a PS config. page.	1.03			
4.	The product name for Pointy and Print cannot be changed.				
First mass production					